

City of Raleigh Community Survey

GIS Maps

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2018

Submitted to the City of Raleigh

By:

ETC Institute
725 W. Frontier Lane,
Olathe, Kansas
66061

January 2019



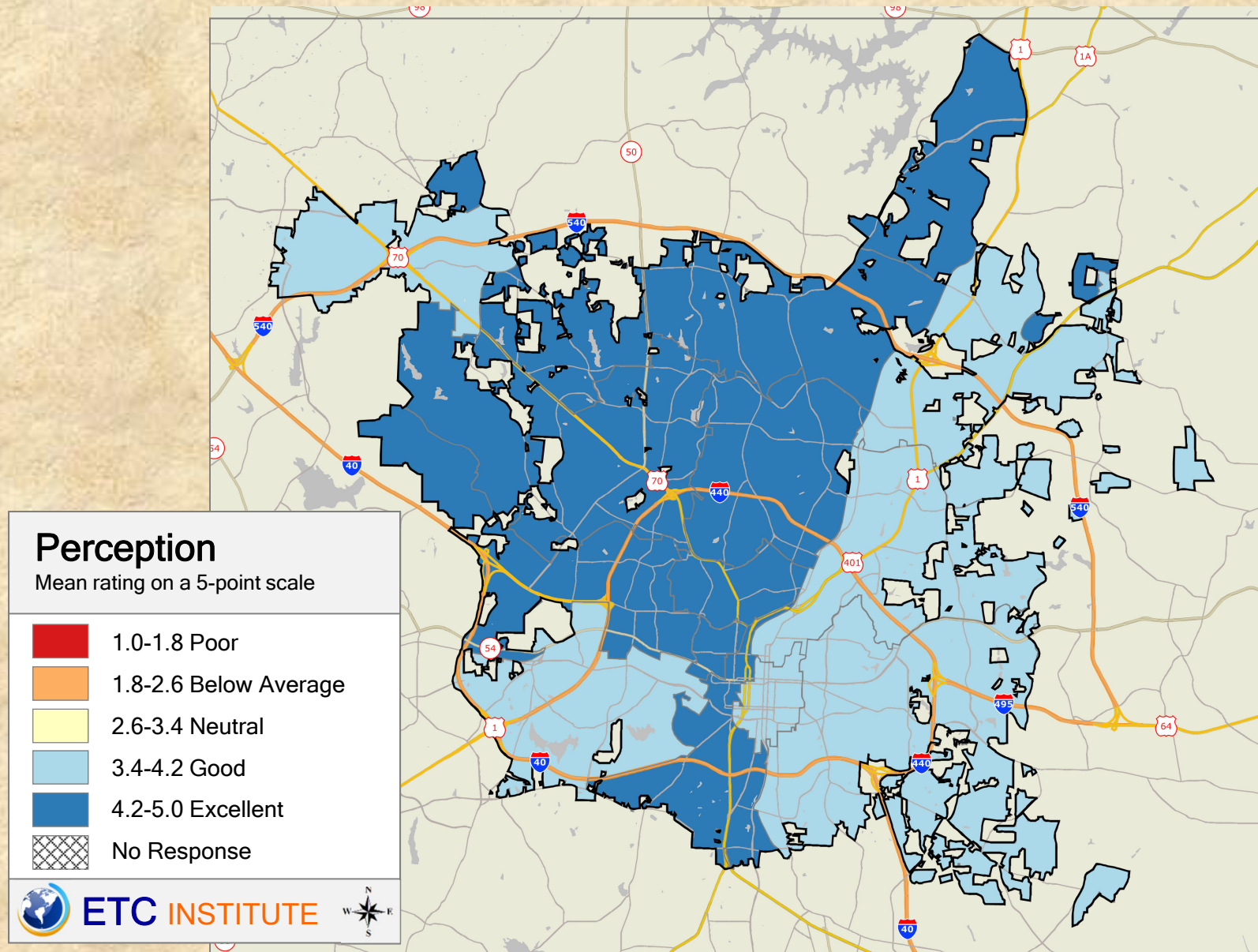
Interpreting GIS Maps Raleigh, North Carolina

The maps on the following pages show the mean ratings for several questions on the survey by Zip Code.

When reading the maps, please use the following color scheme as a guide:

- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”

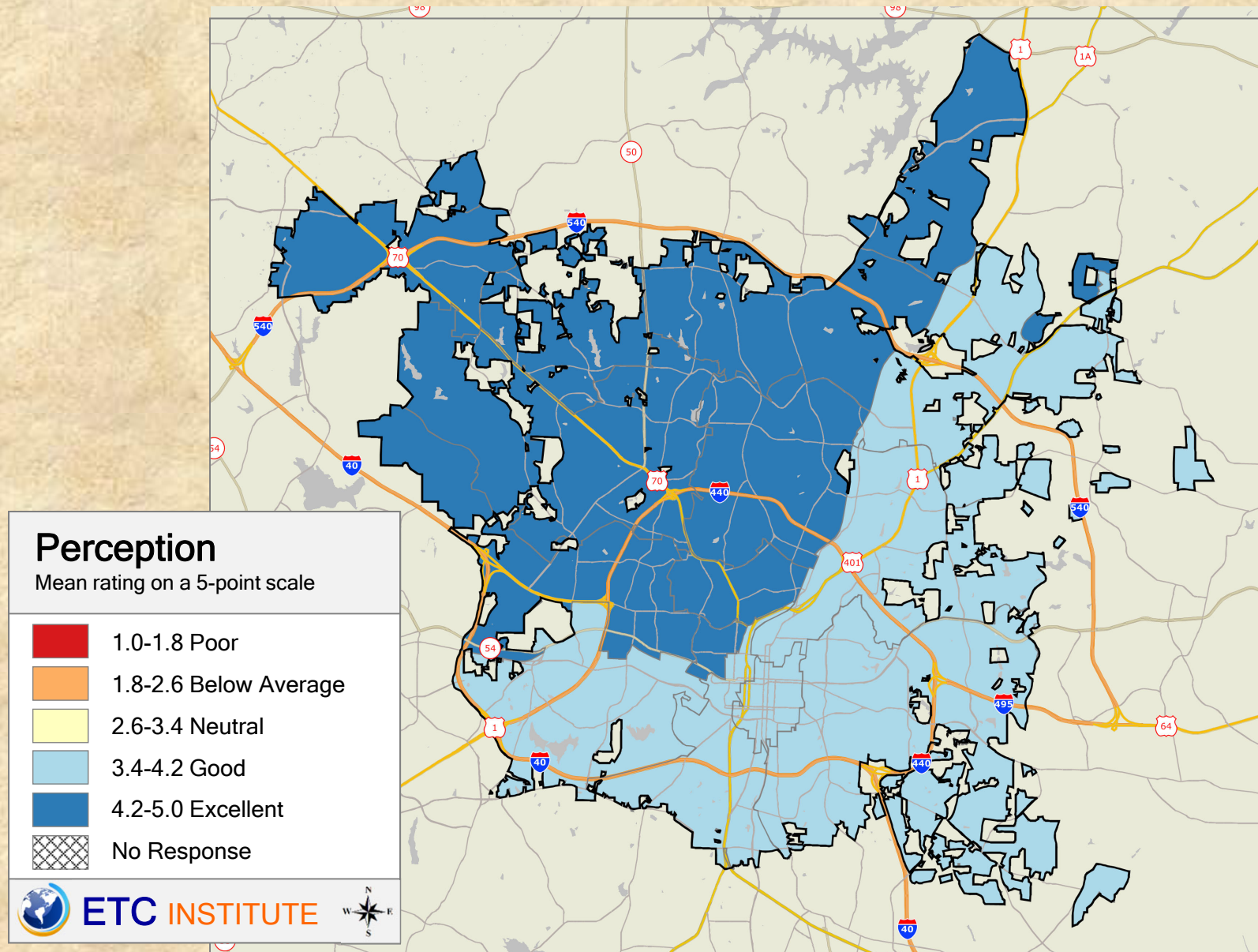
Q1-1. Overall quality of life in Raleigh



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

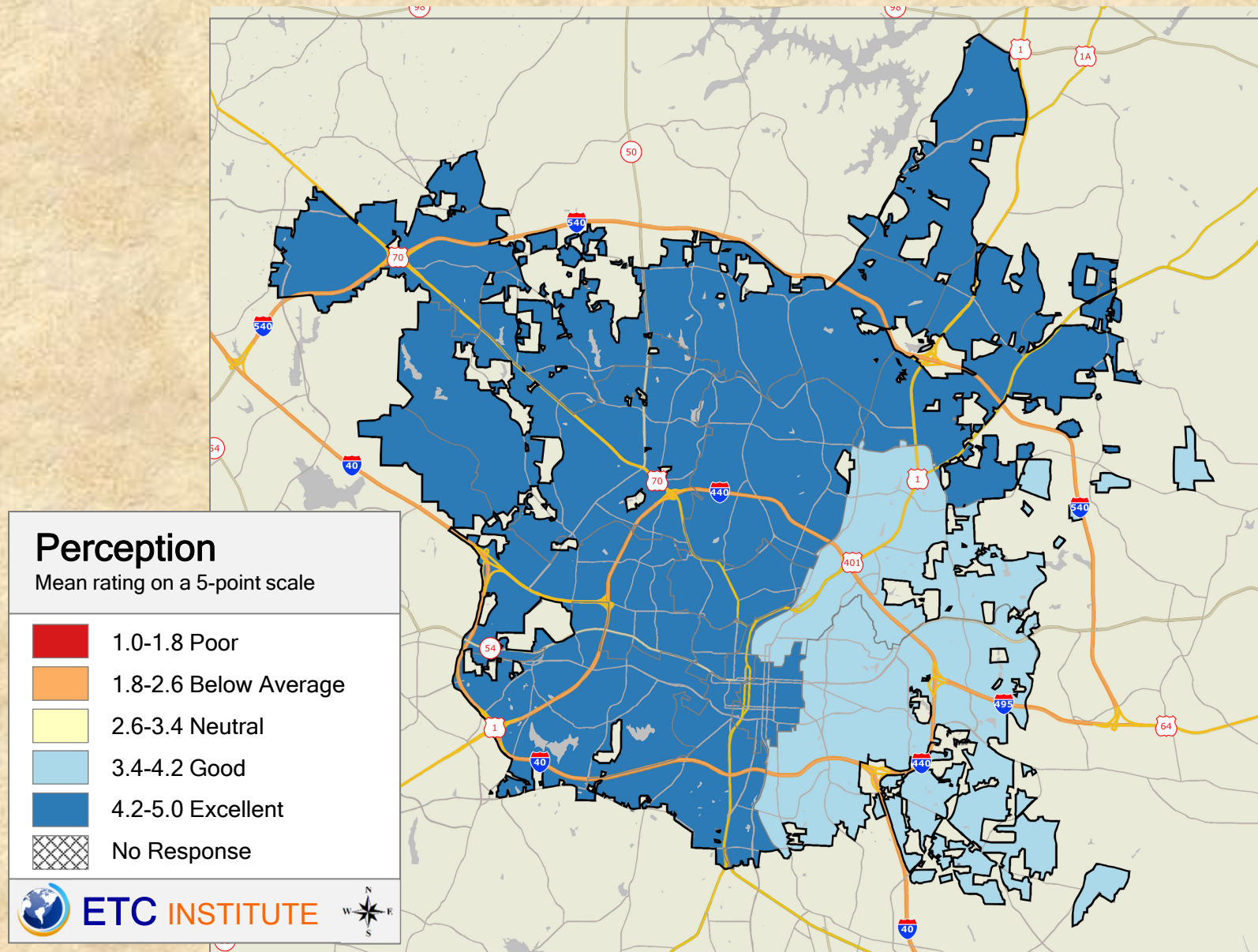
Q1-2. Overall quality of life in your neighborhood



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

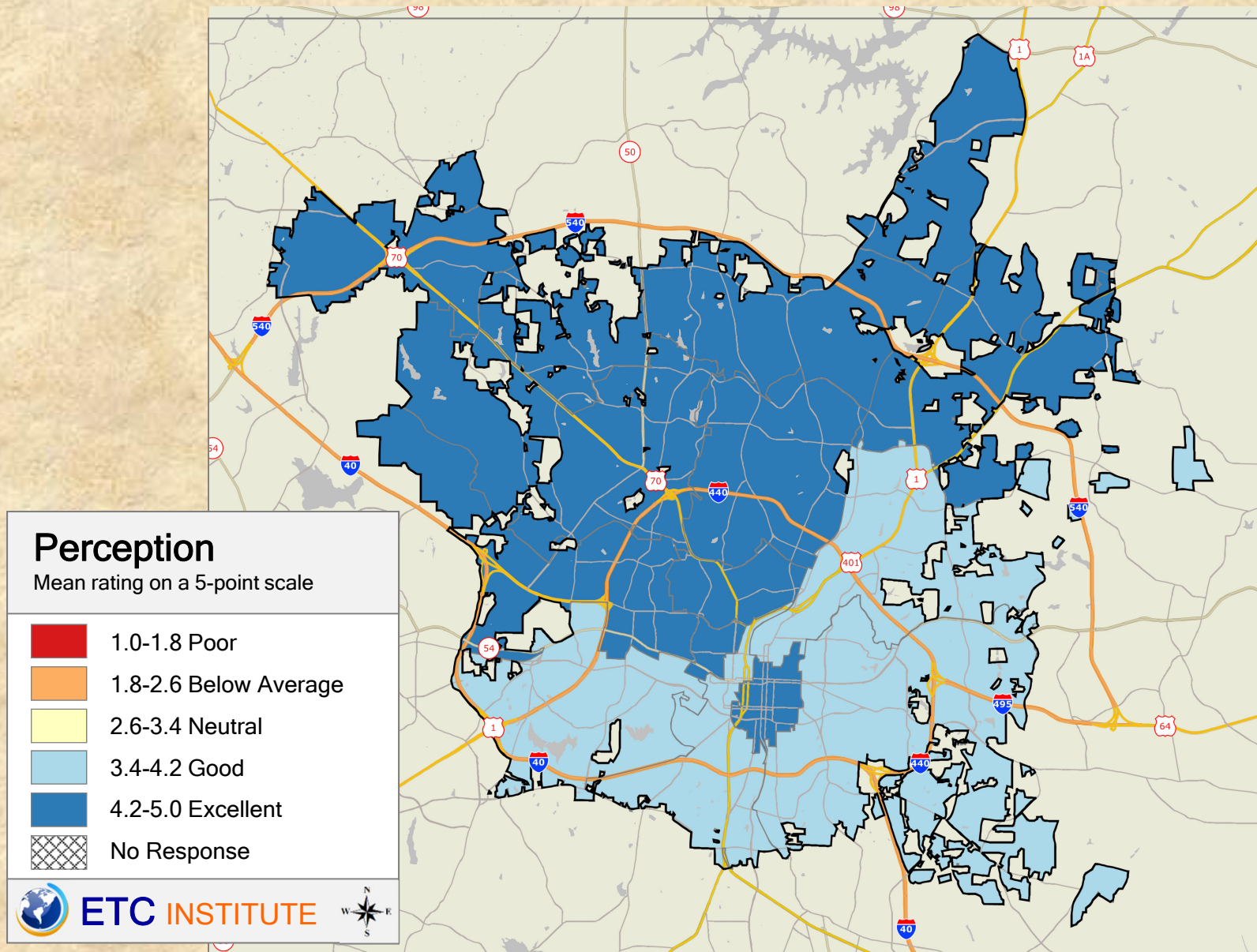
Q1-3. Raleigh as a place to live



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

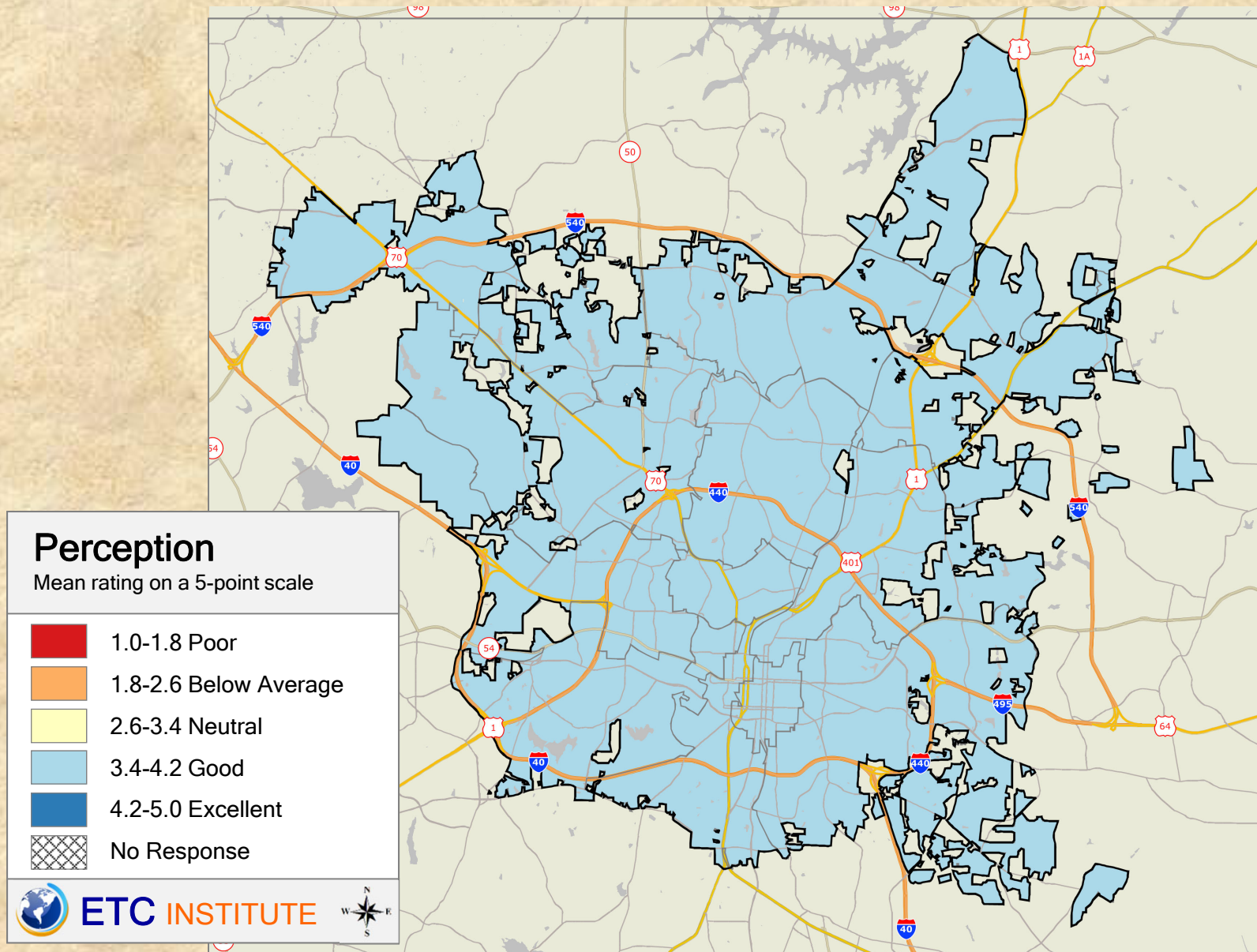
Q1-4. Raleigh as a place to raise children



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

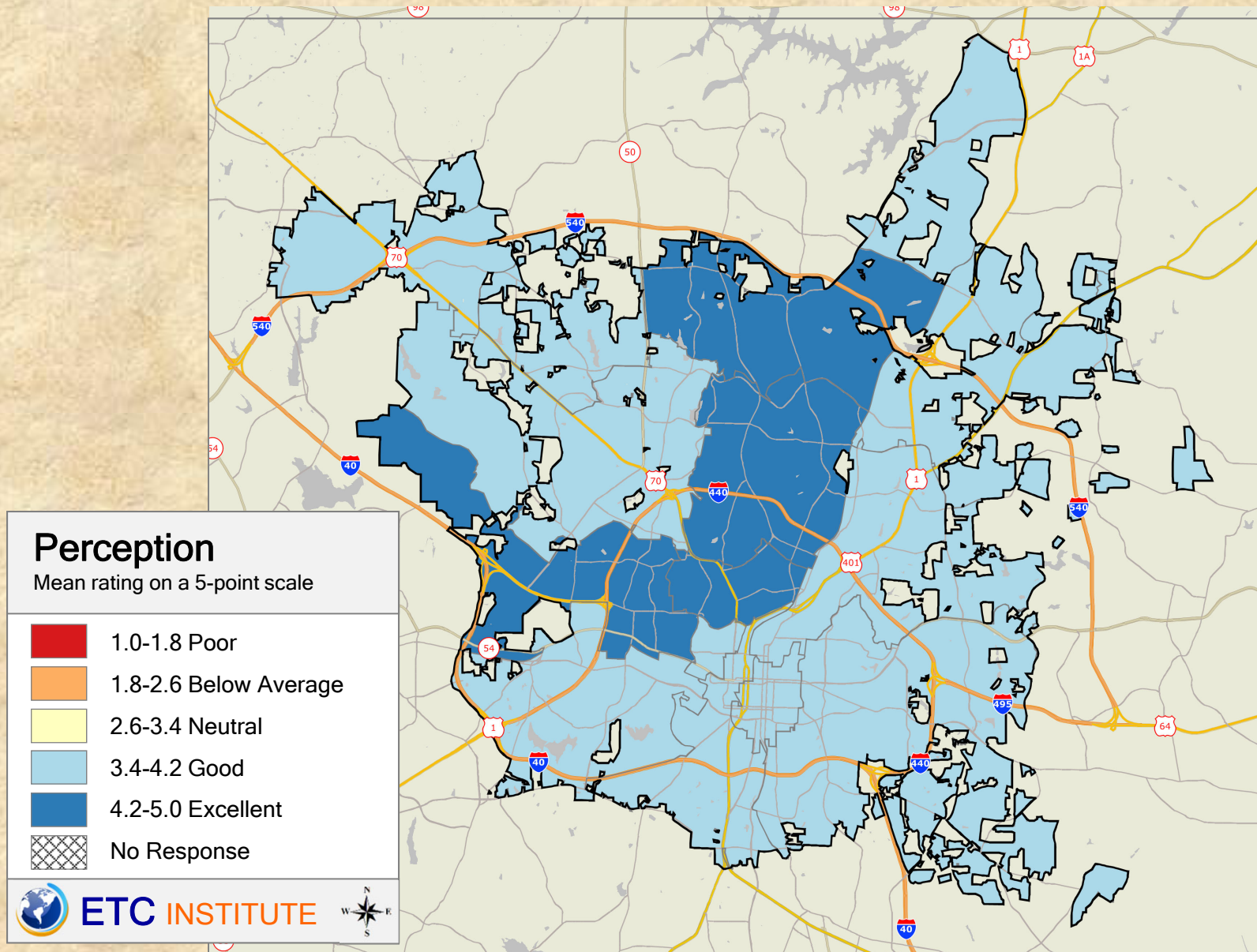
Q1-5. Raleigh as a place to retire



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

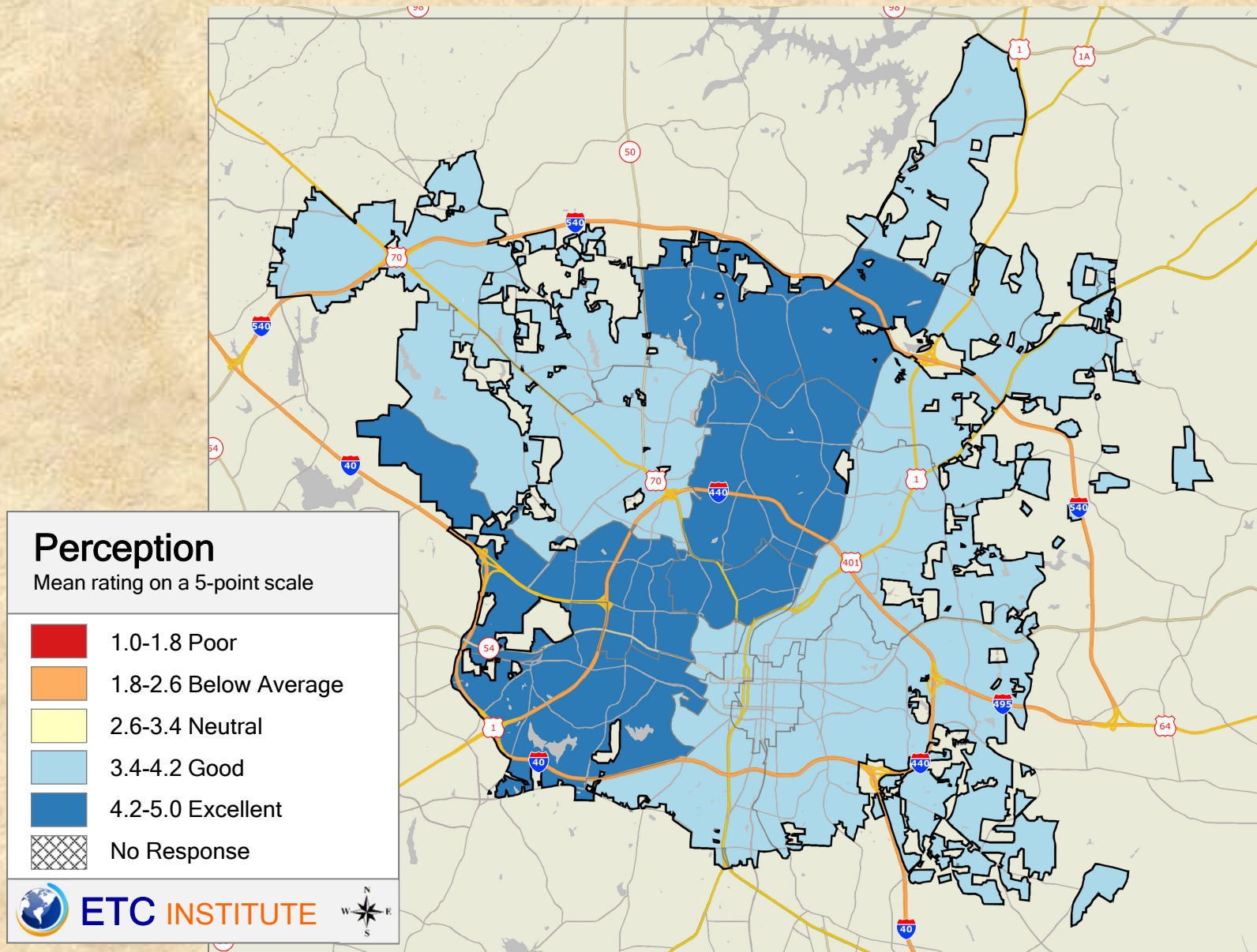
Q1-6. Raleigh as a place to work



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

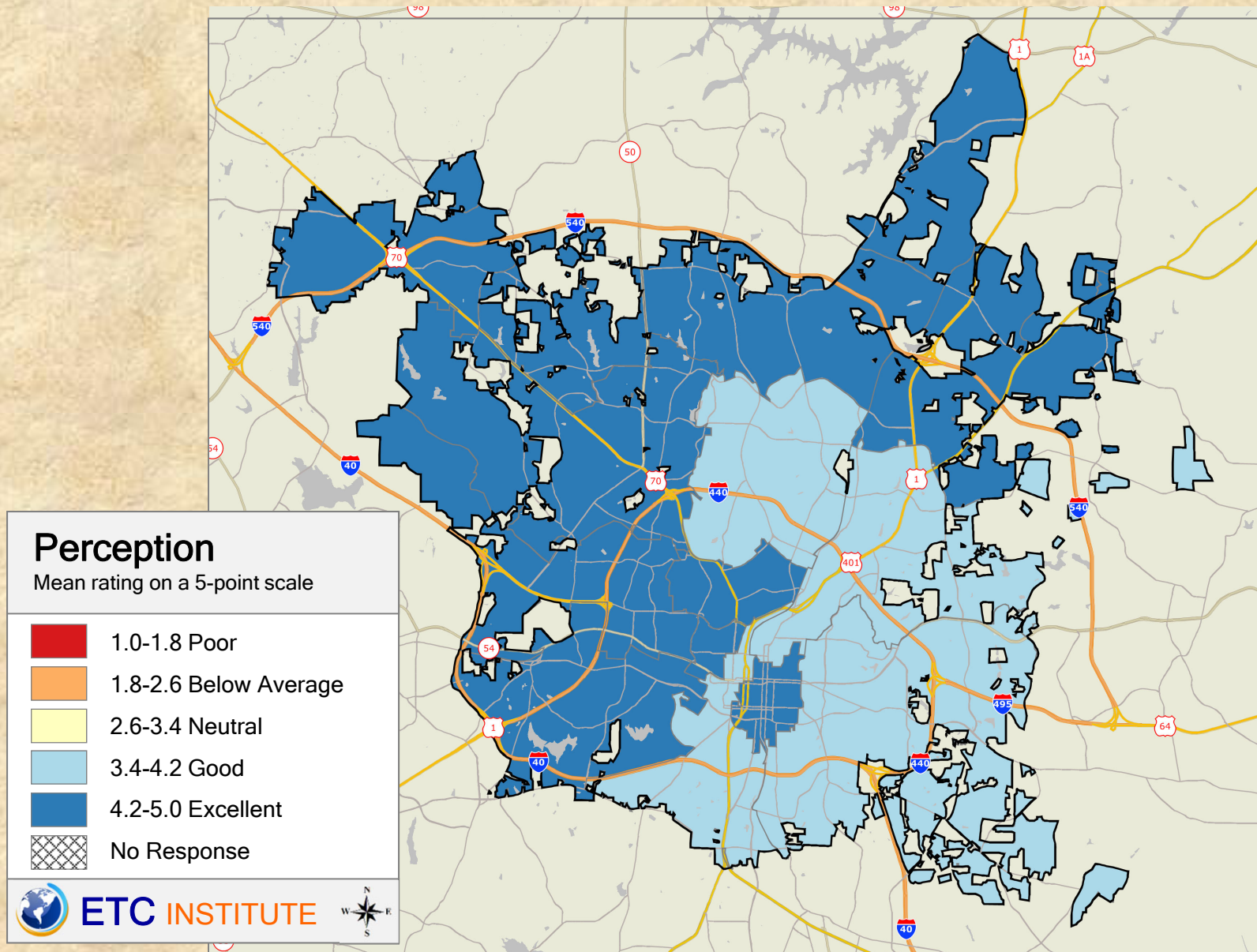
Q1-7. Raleigh as a place for young professionals



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

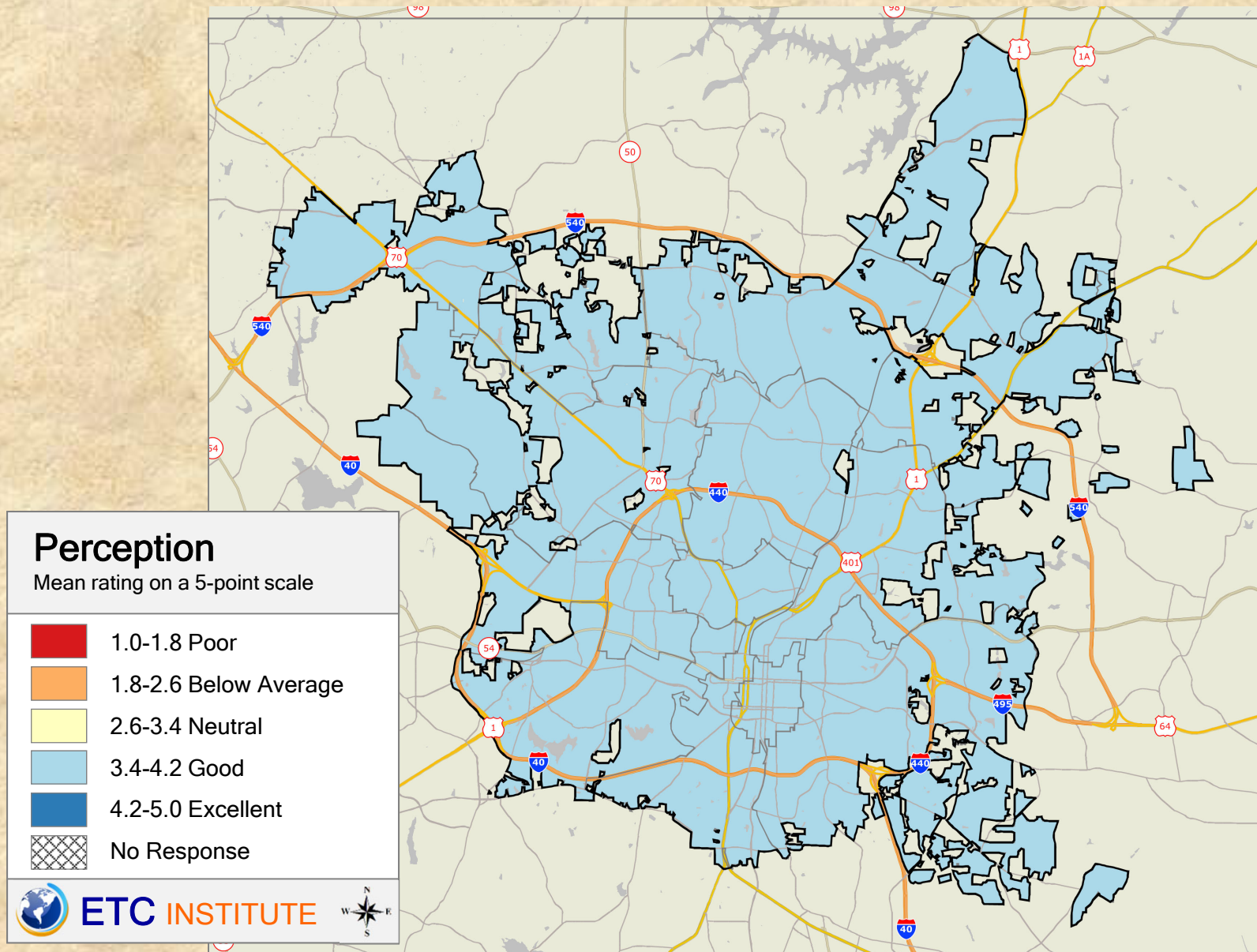
Q1-8. Raleigh as a place I feel comfortable in



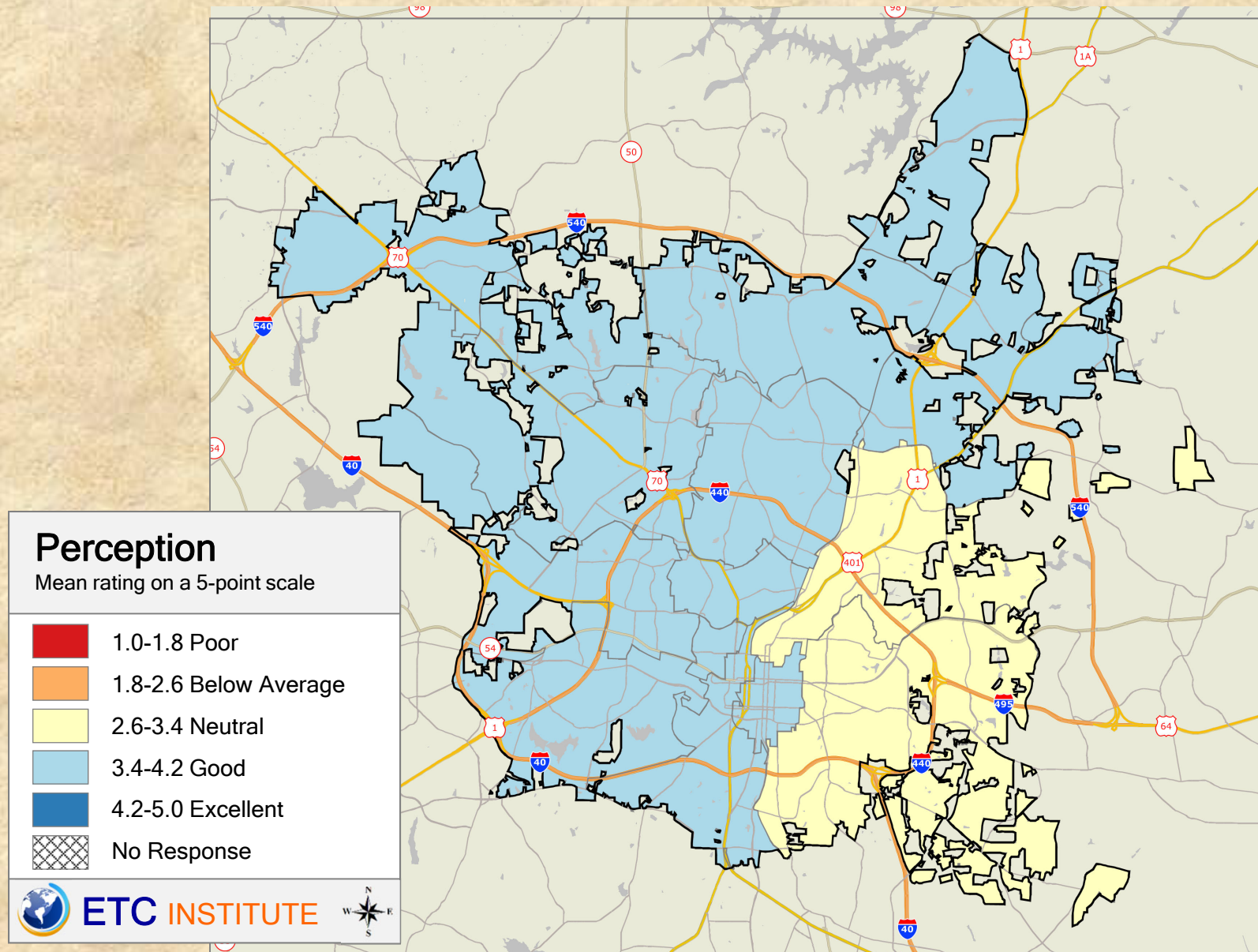
2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

Q1-9. The overall direction that the City of Raleigh is taking



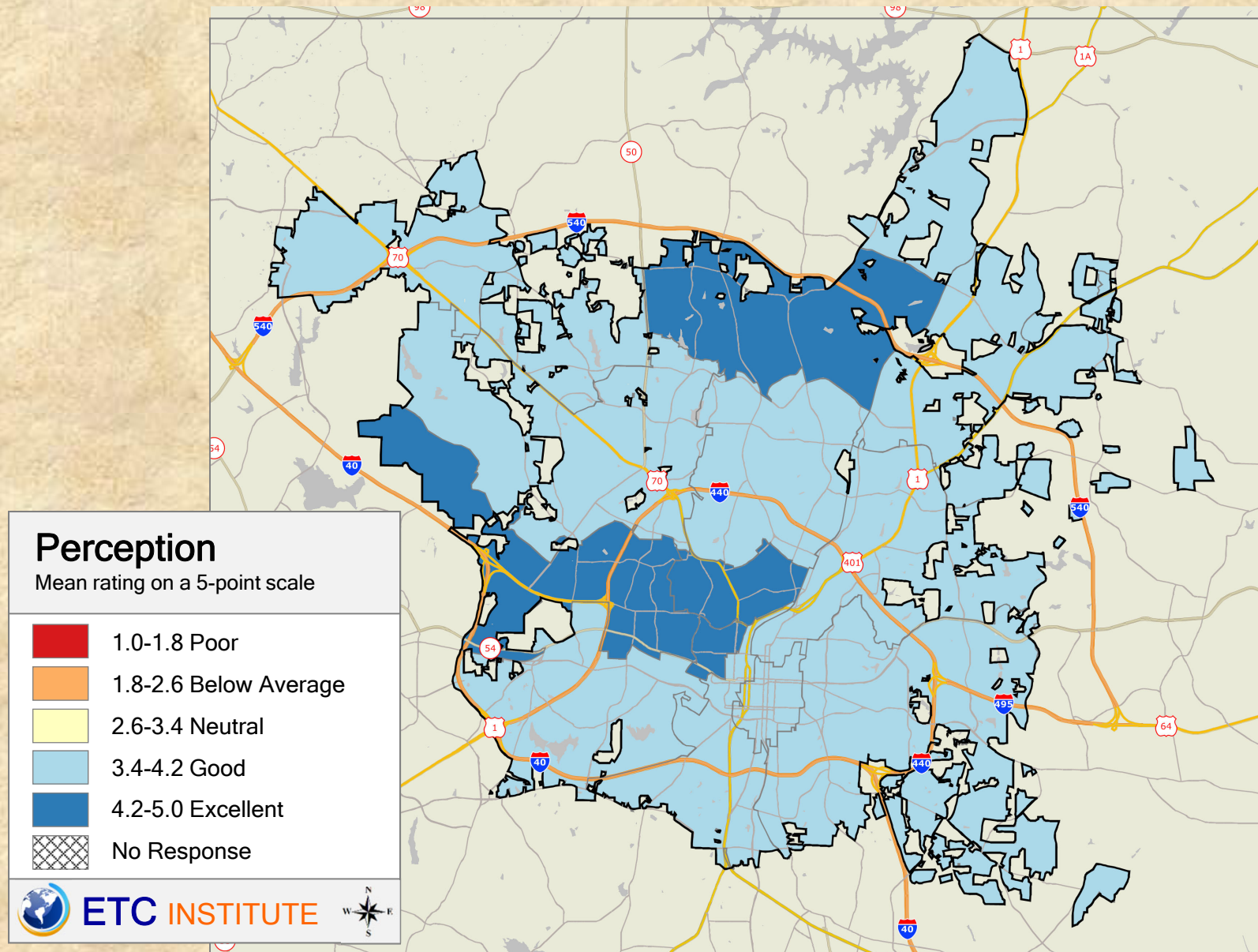
Q1-10. Overall value that you receive for your City tax dollars and fees



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

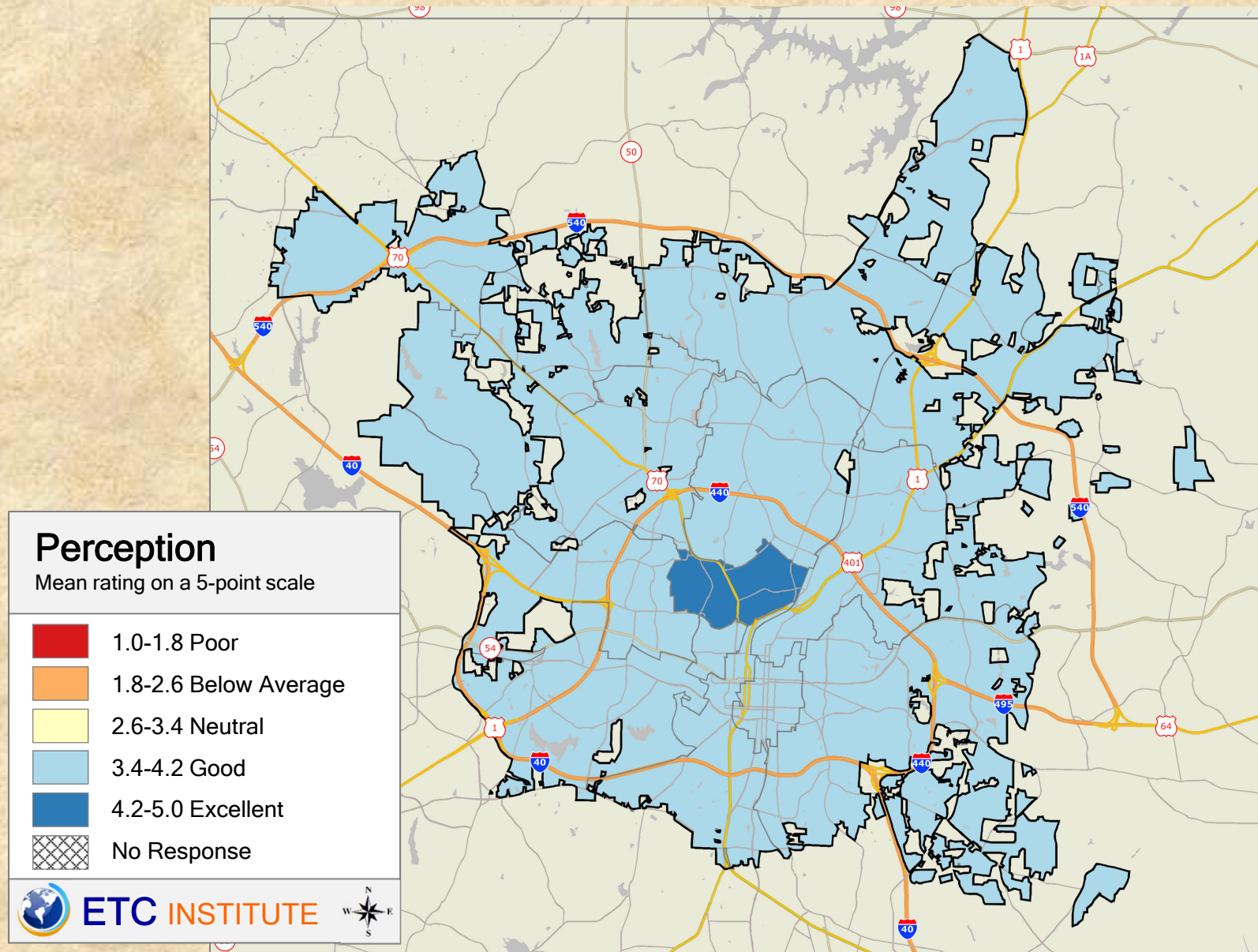
Q1-11. Overall image of Raleigh



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

Q2-1. Variety of arts and cultural programs offered in Raleigh



2018 City of Raleigh Community Survey

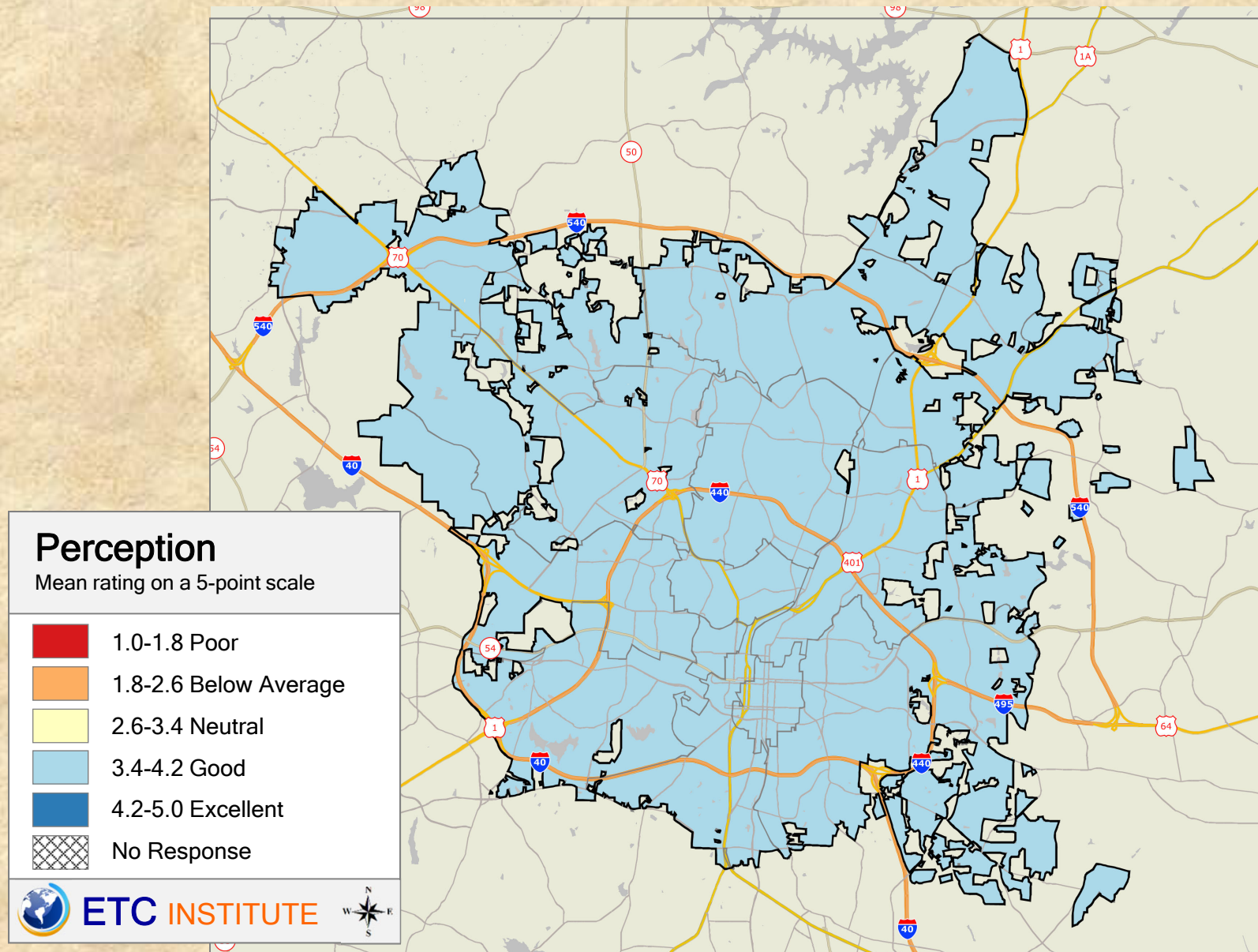
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)



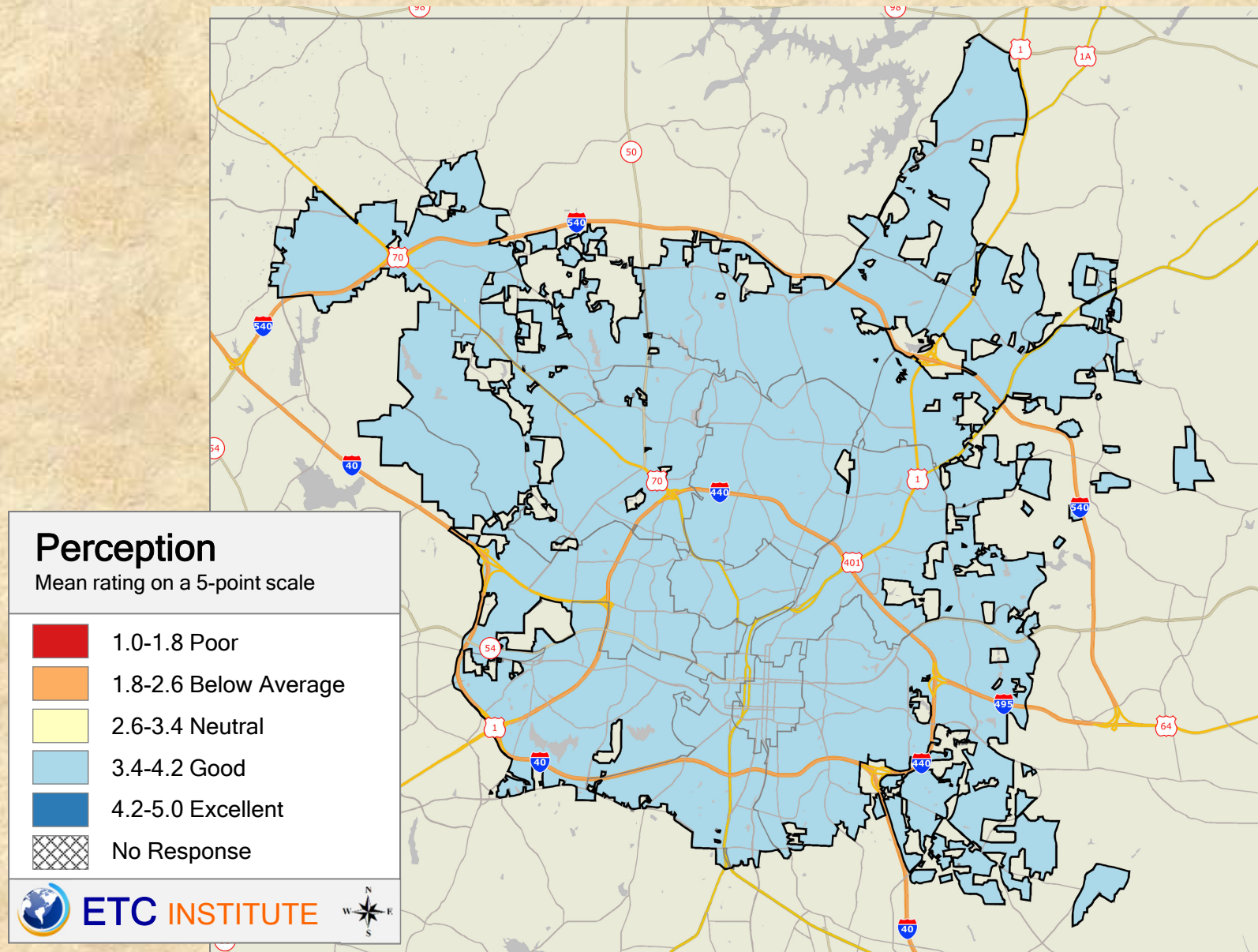
Q2-3. Availability of culturally diverse art and cultural programs in Raleigh



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

Q2-4. Cost of arts and cultural programs in Raleigh



2018 City of Raleigh Community Survey

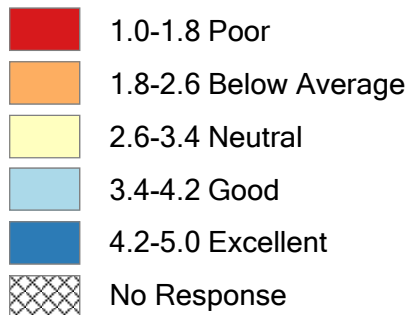
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

2018 City of Raleigh Community Survey

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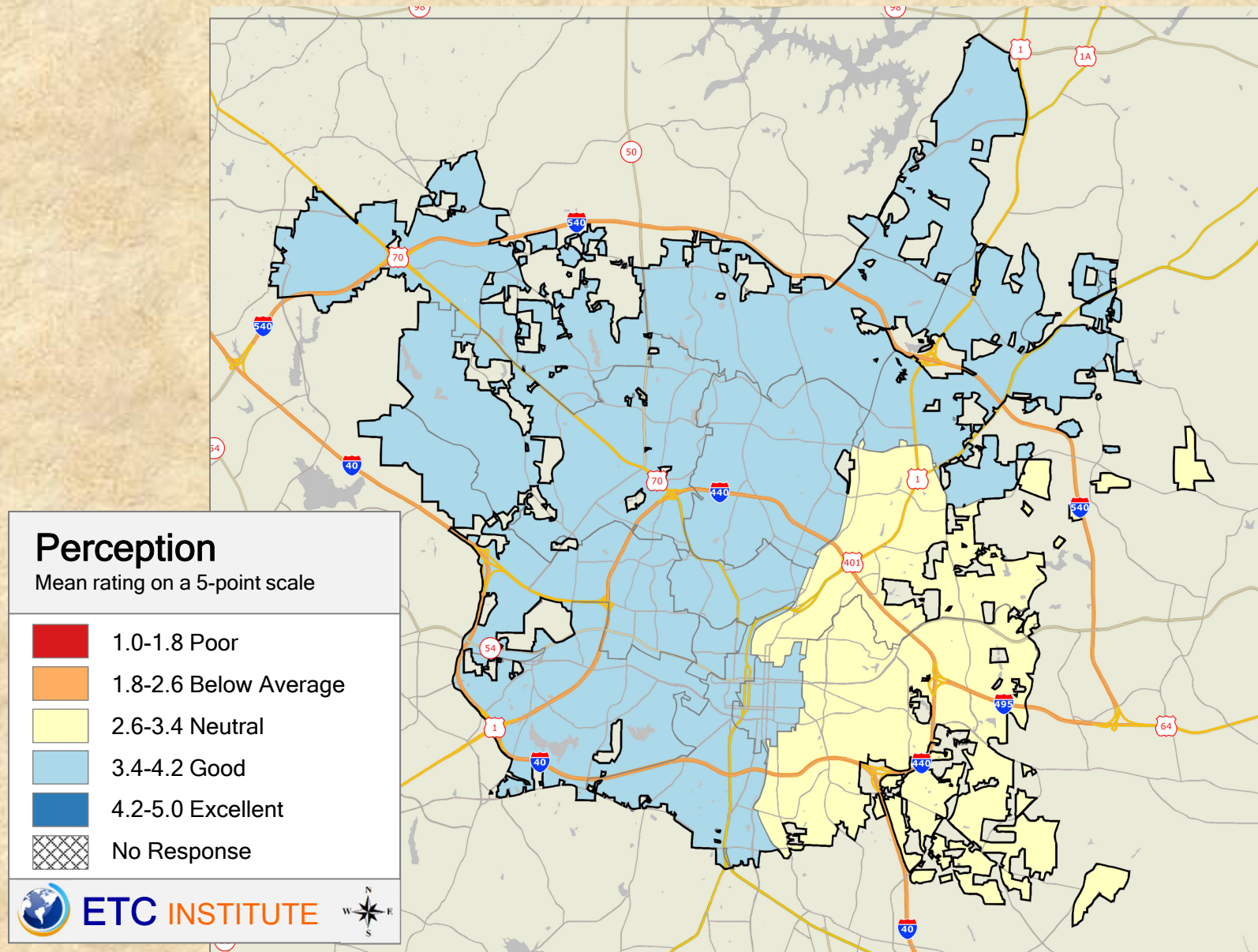
Mean rating on a 5-point scale



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Q2-6. Availability of information about arts and cultural programs and events



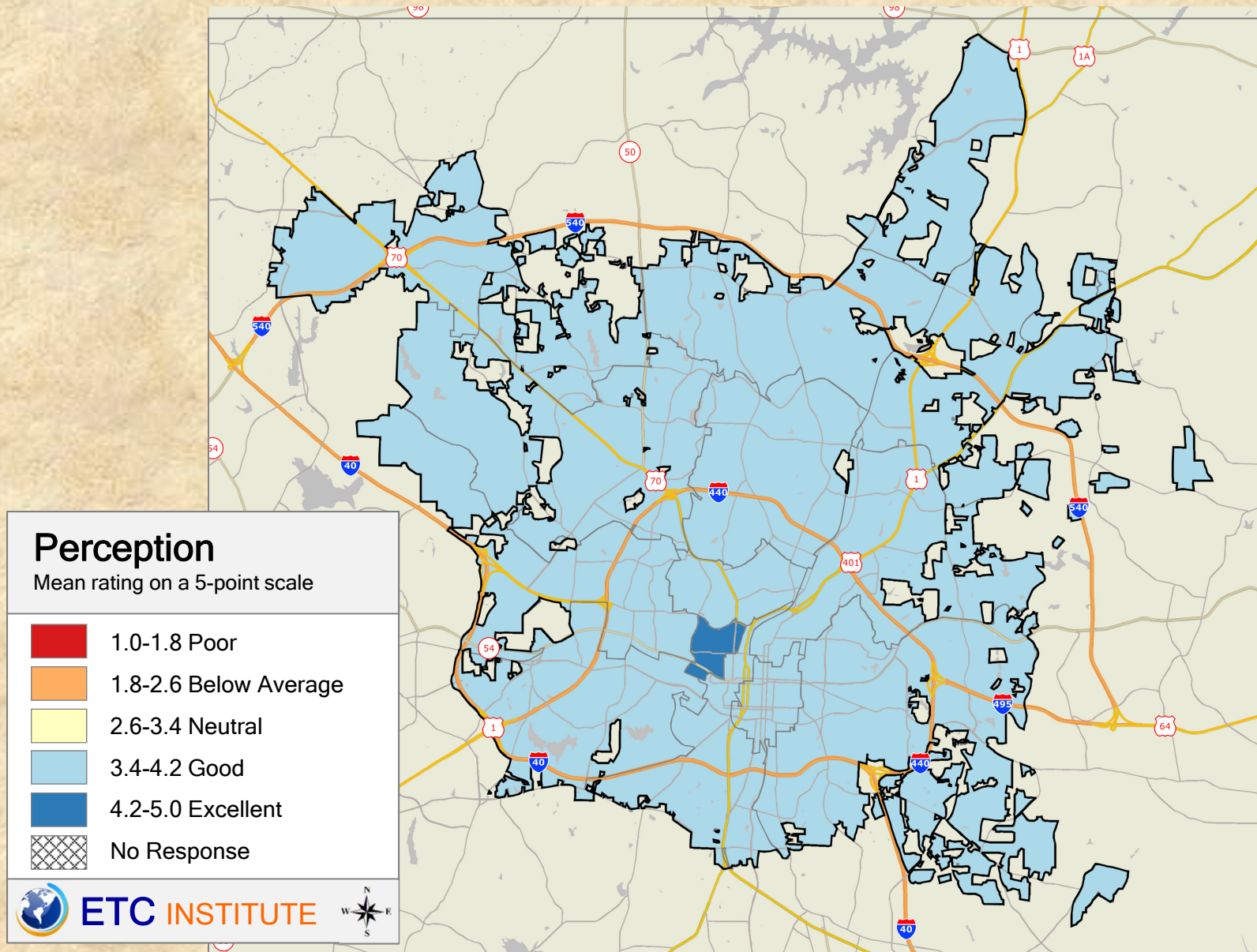
2018 City of Raleigh Community Survey

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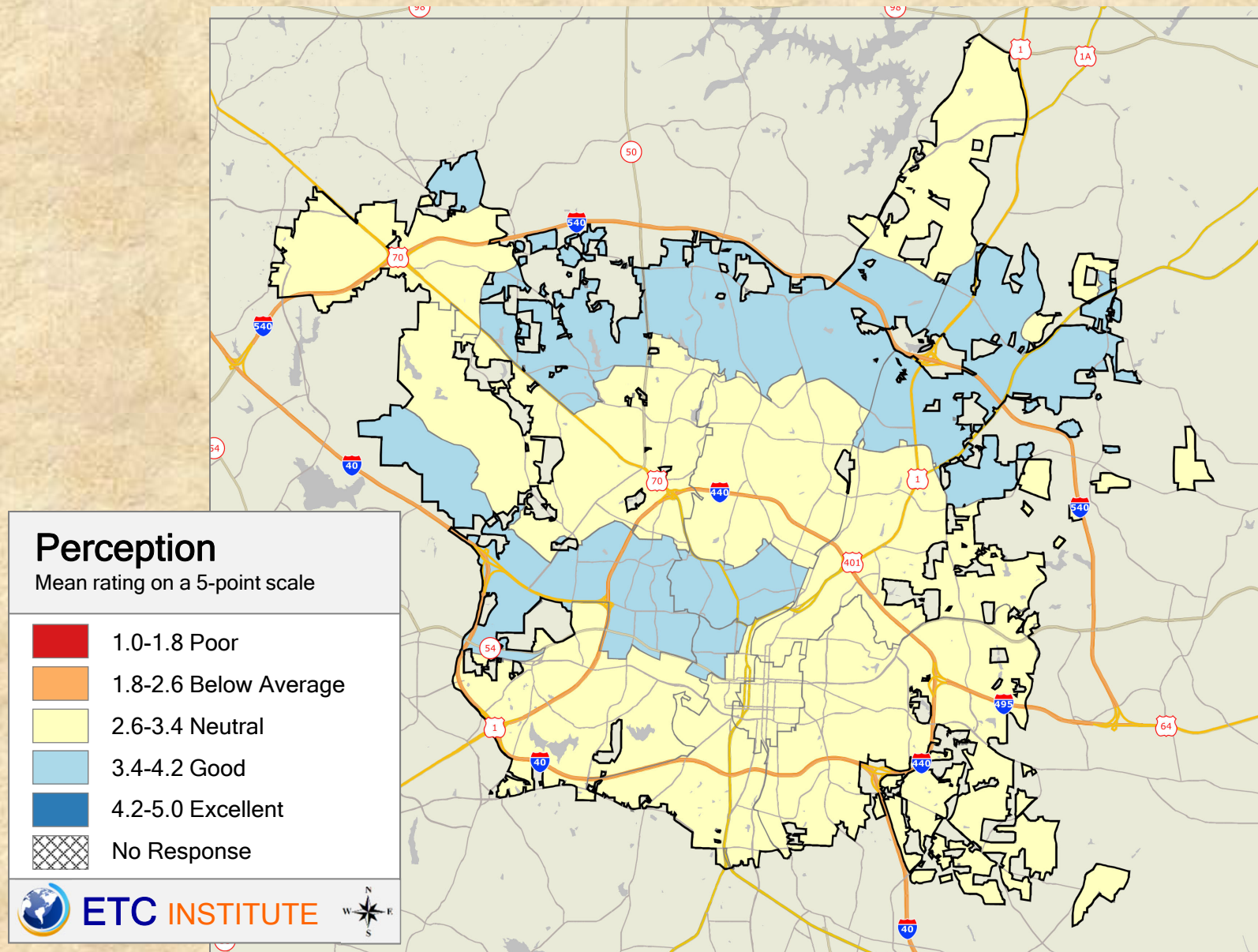
2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)



Q4-1. The local economy



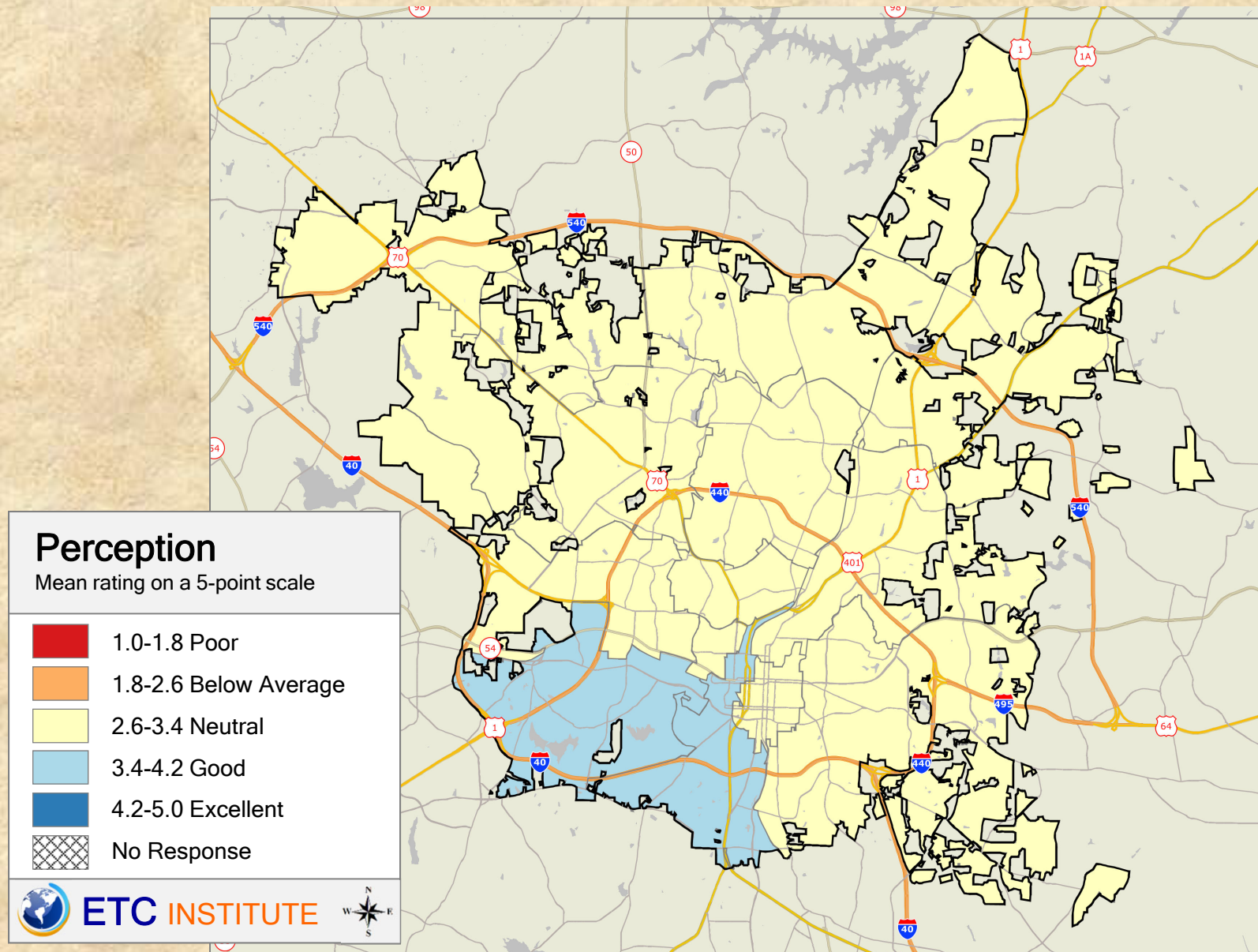
Q4-2. Development review services



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

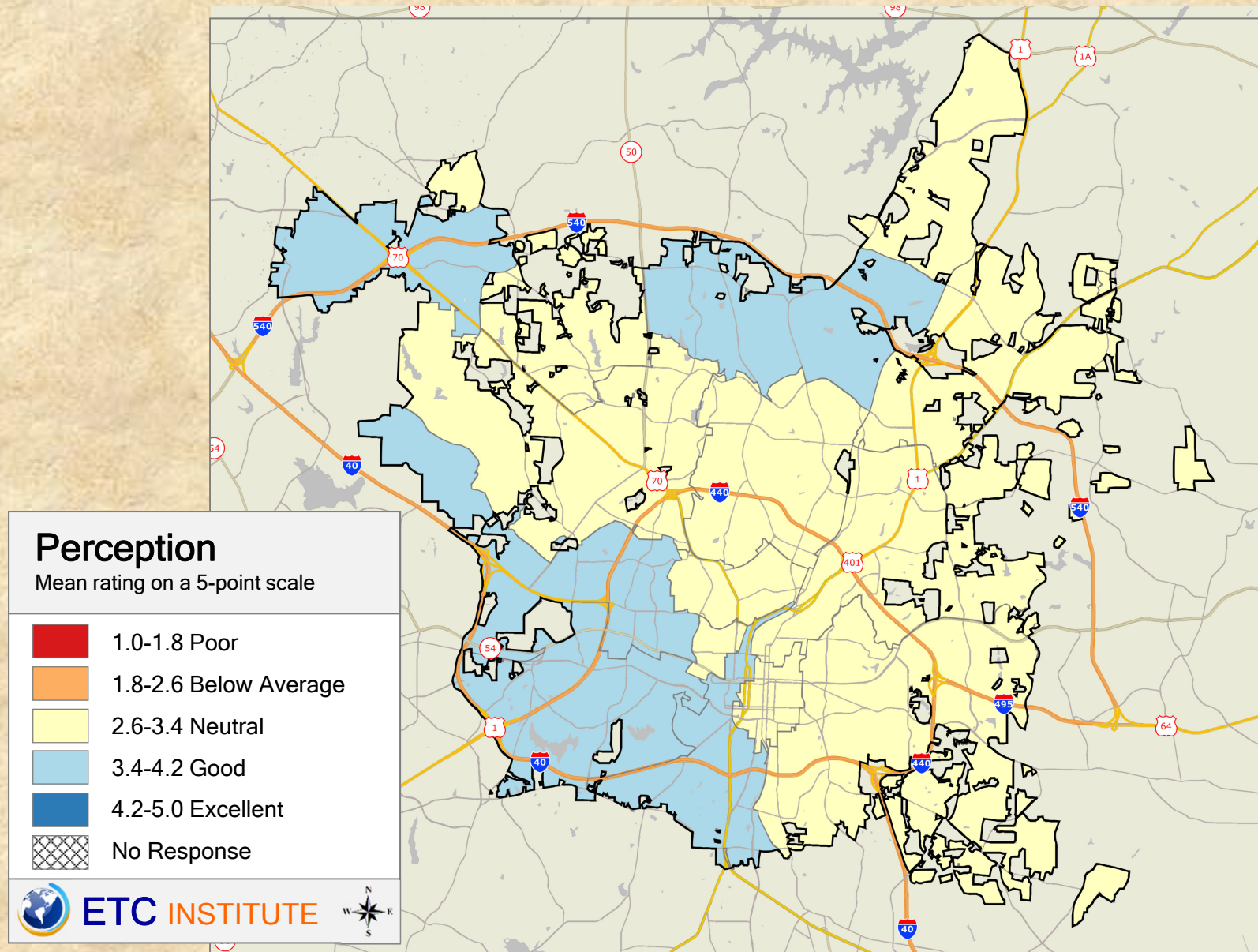
Q4-3. Permitting services



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

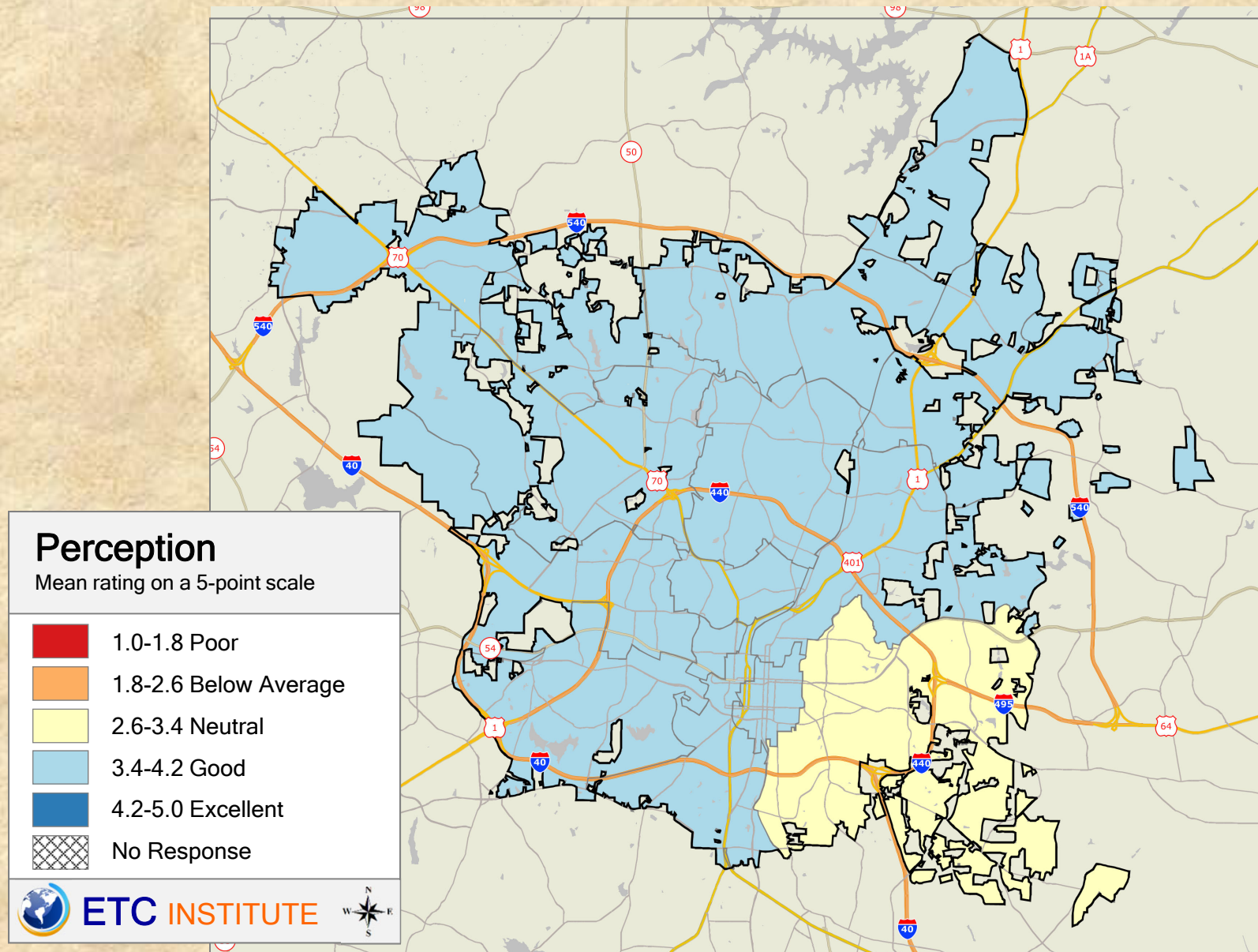
Q4-4. Inspection services



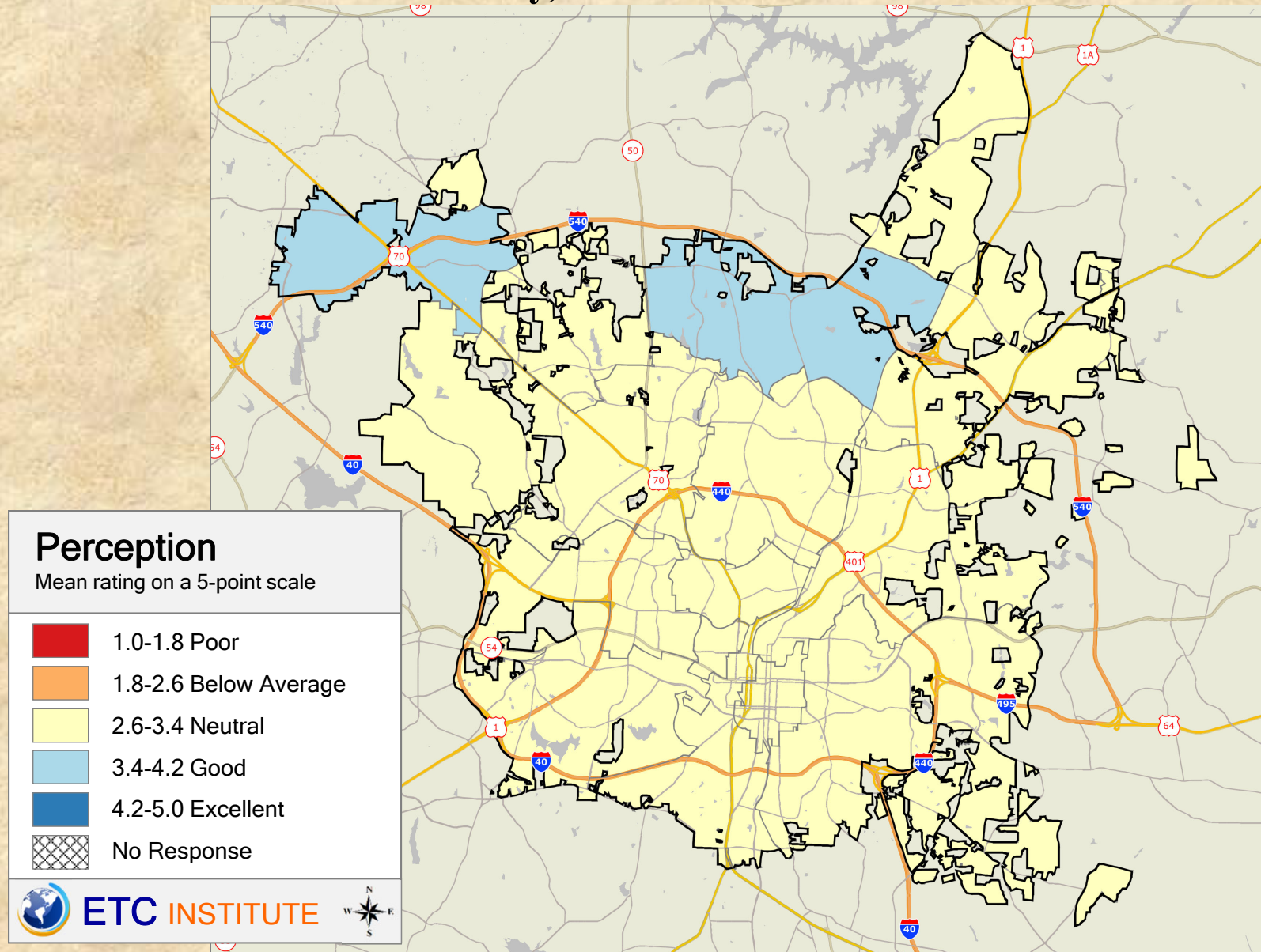
2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

Q4-5. Availability of job opportunities that match my skills



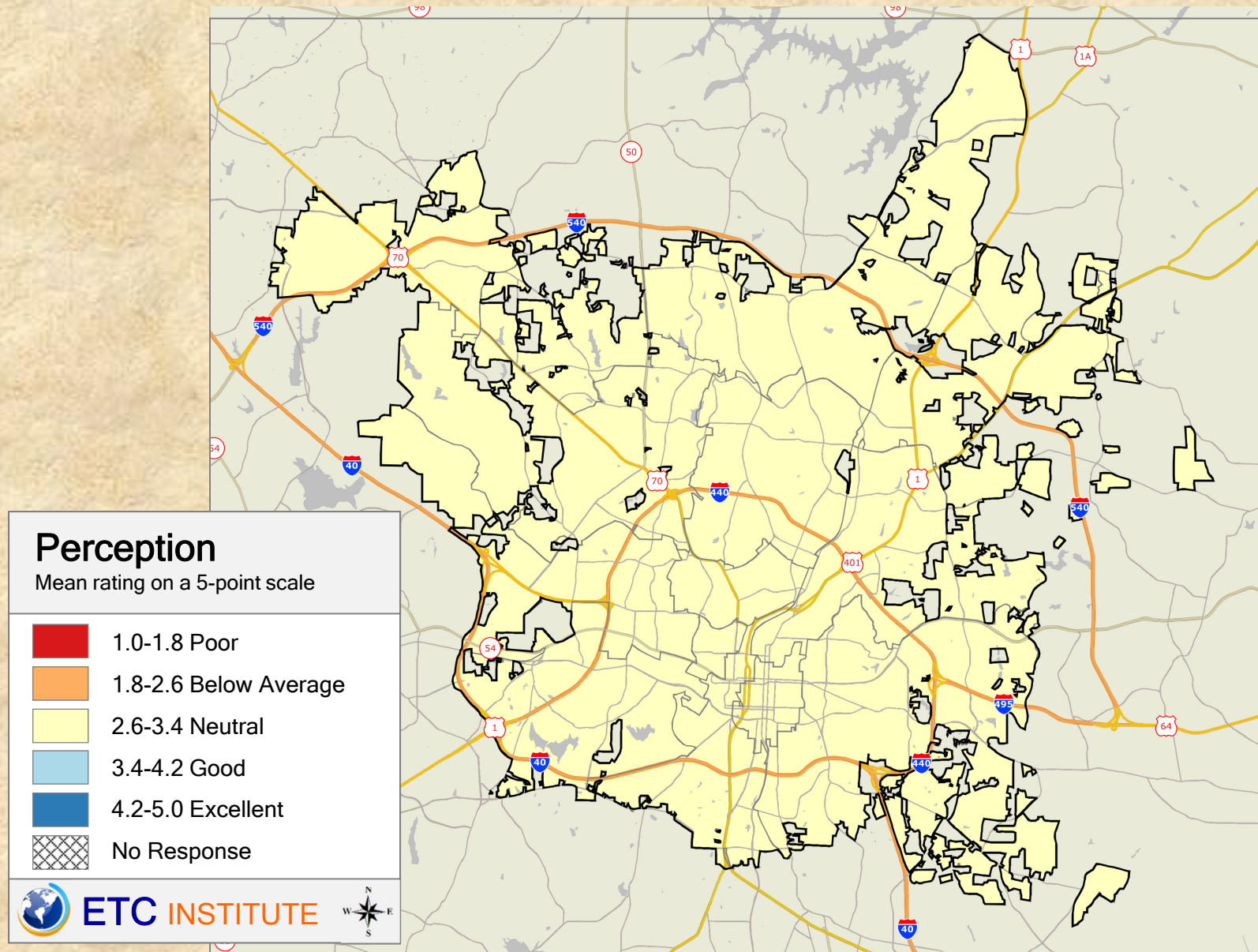
Q4-6. City's efforts to promote and assist small, minority, and women-owned businesses



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

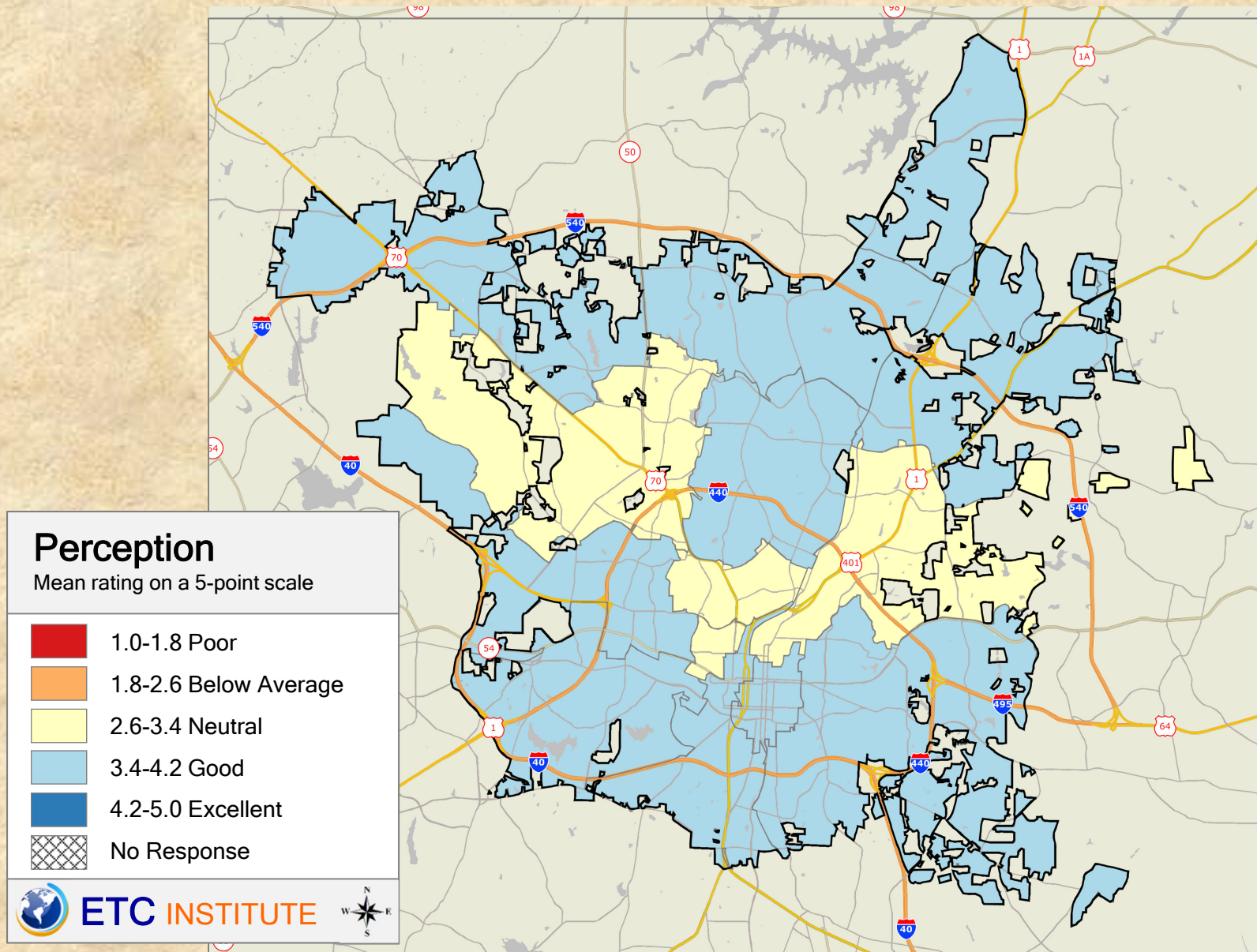
Q6-1. How well the City of Raleigh is managing growth



2018 City of Raleigh Community Survey

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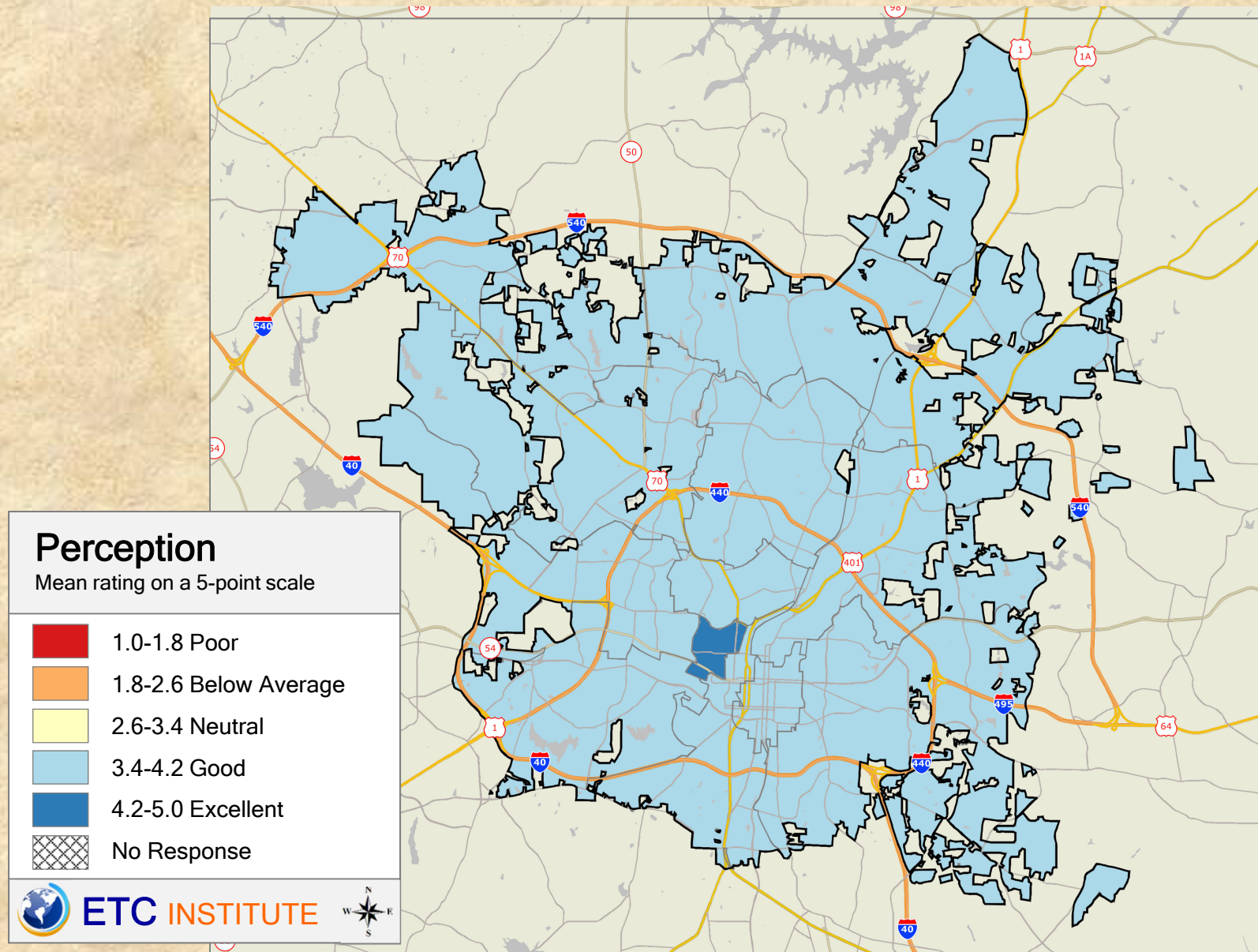
Q6-2. Overall quality of new development in Raleigh



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

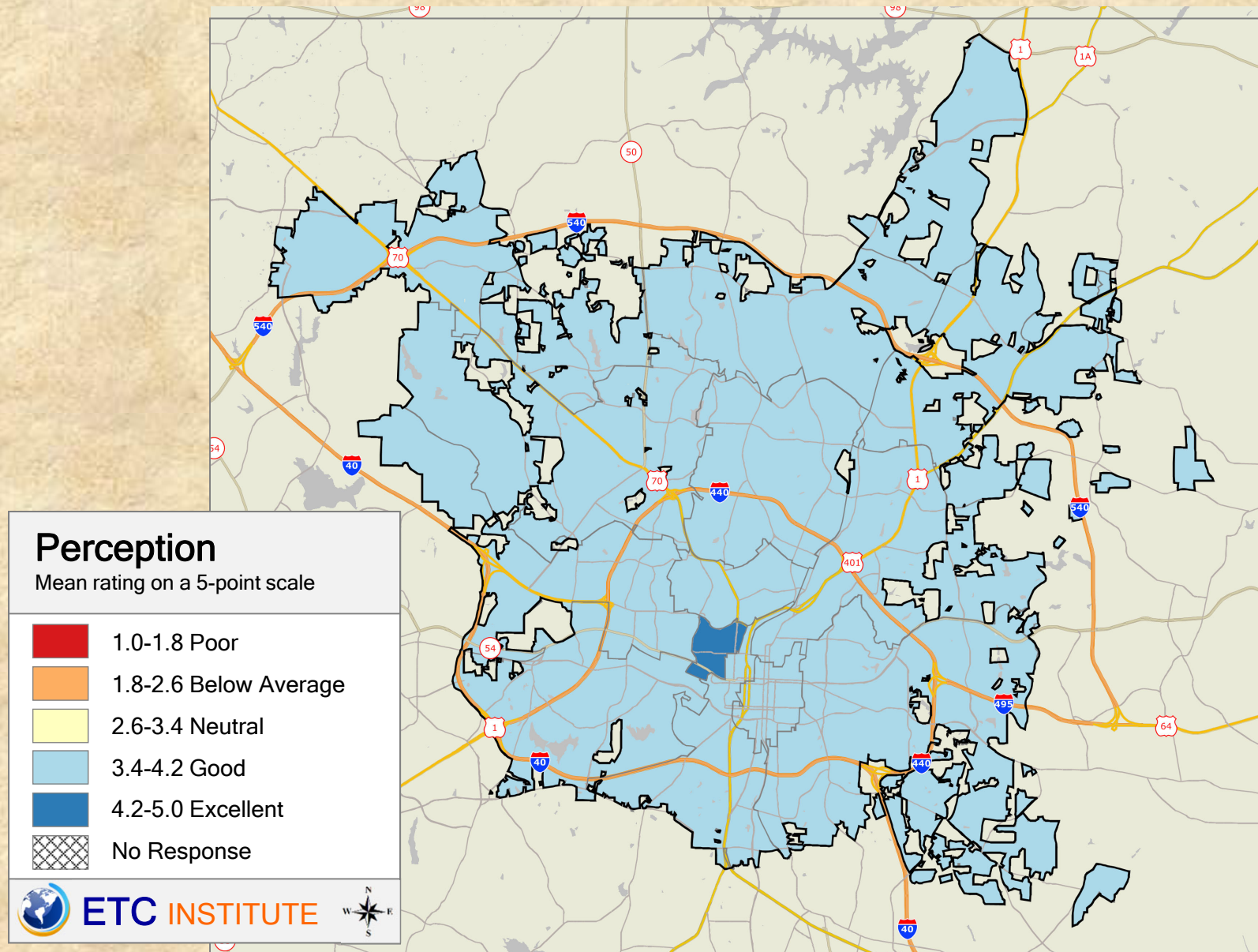
Q6-3. Overall quality of water utilities



2018 City of Raleigh Community Survey

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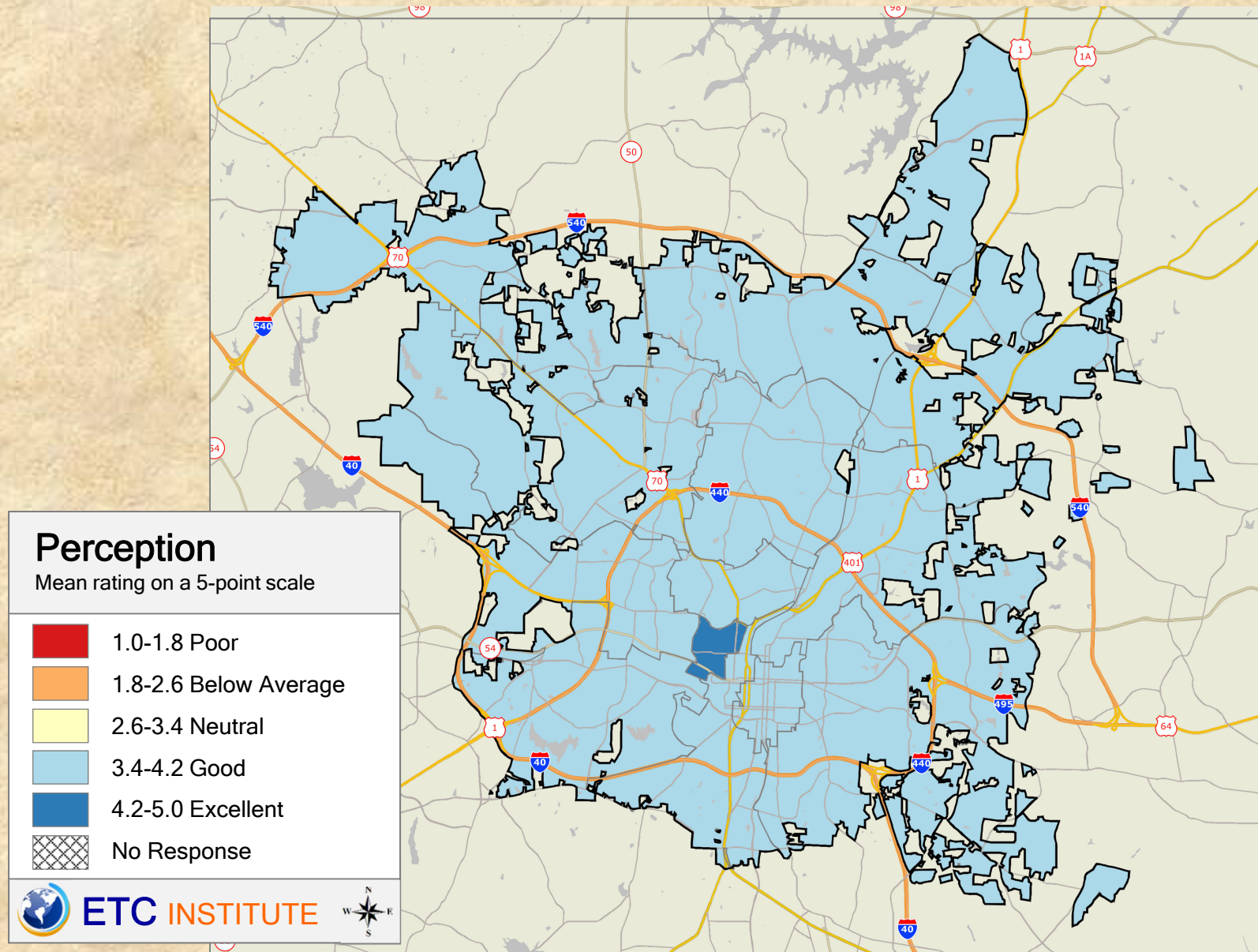
Q6-4. Quality of drinking water provided by Raleigh Public Utilities



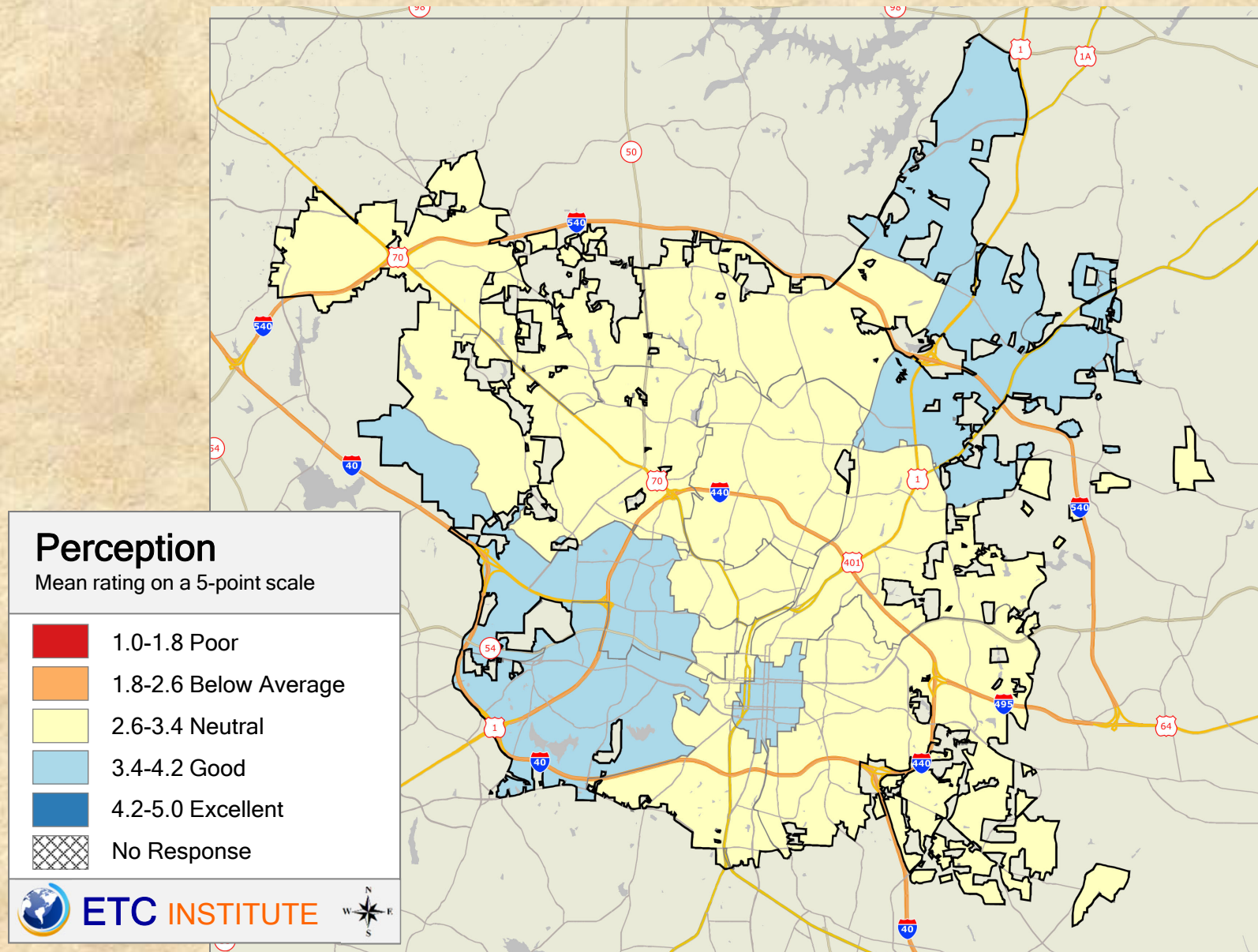
2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

Q6-5. Wastewater services provided by Raleigh Public Utilities



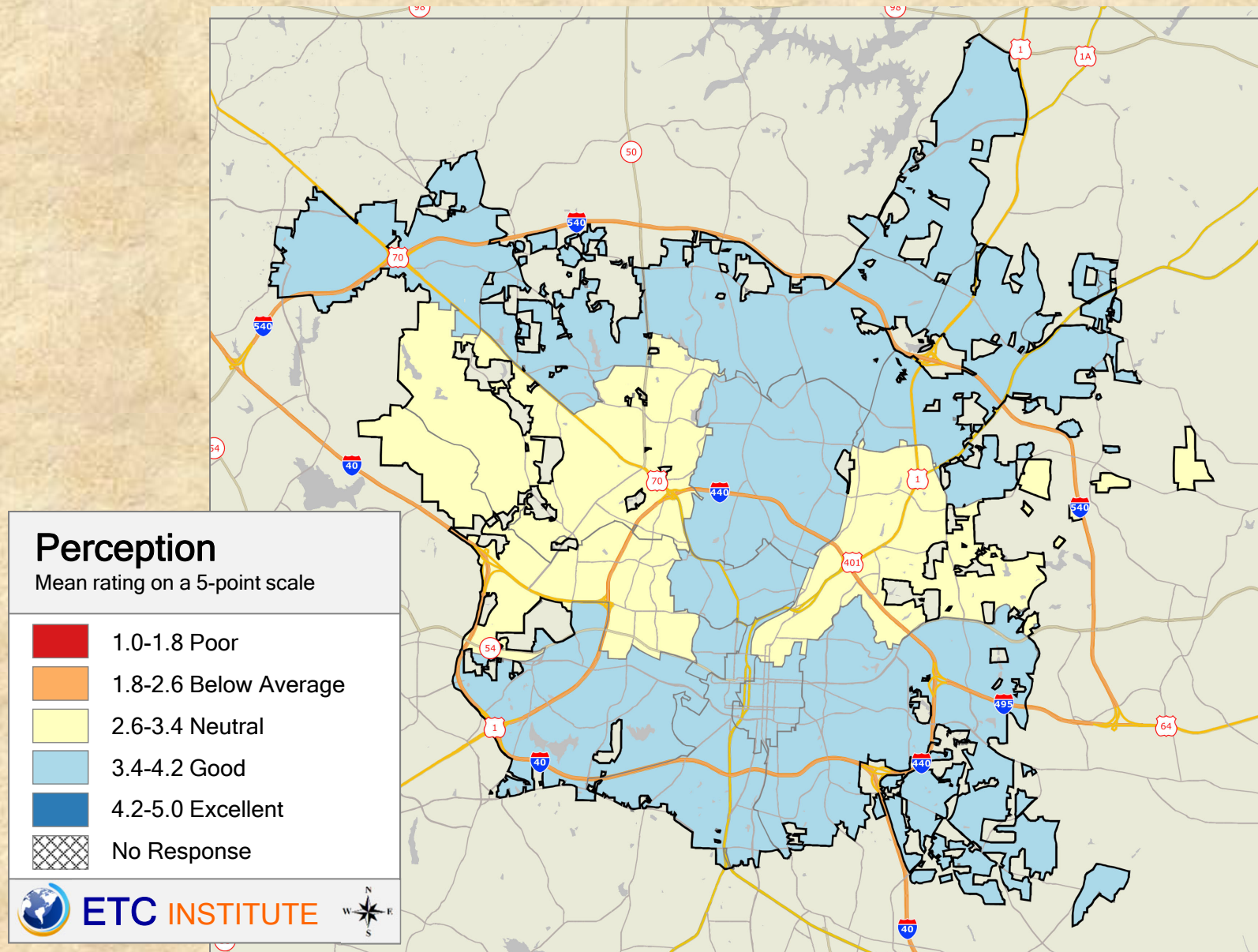
Q6-6. Overall management of public stormwater runoff/drainage/flood control



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

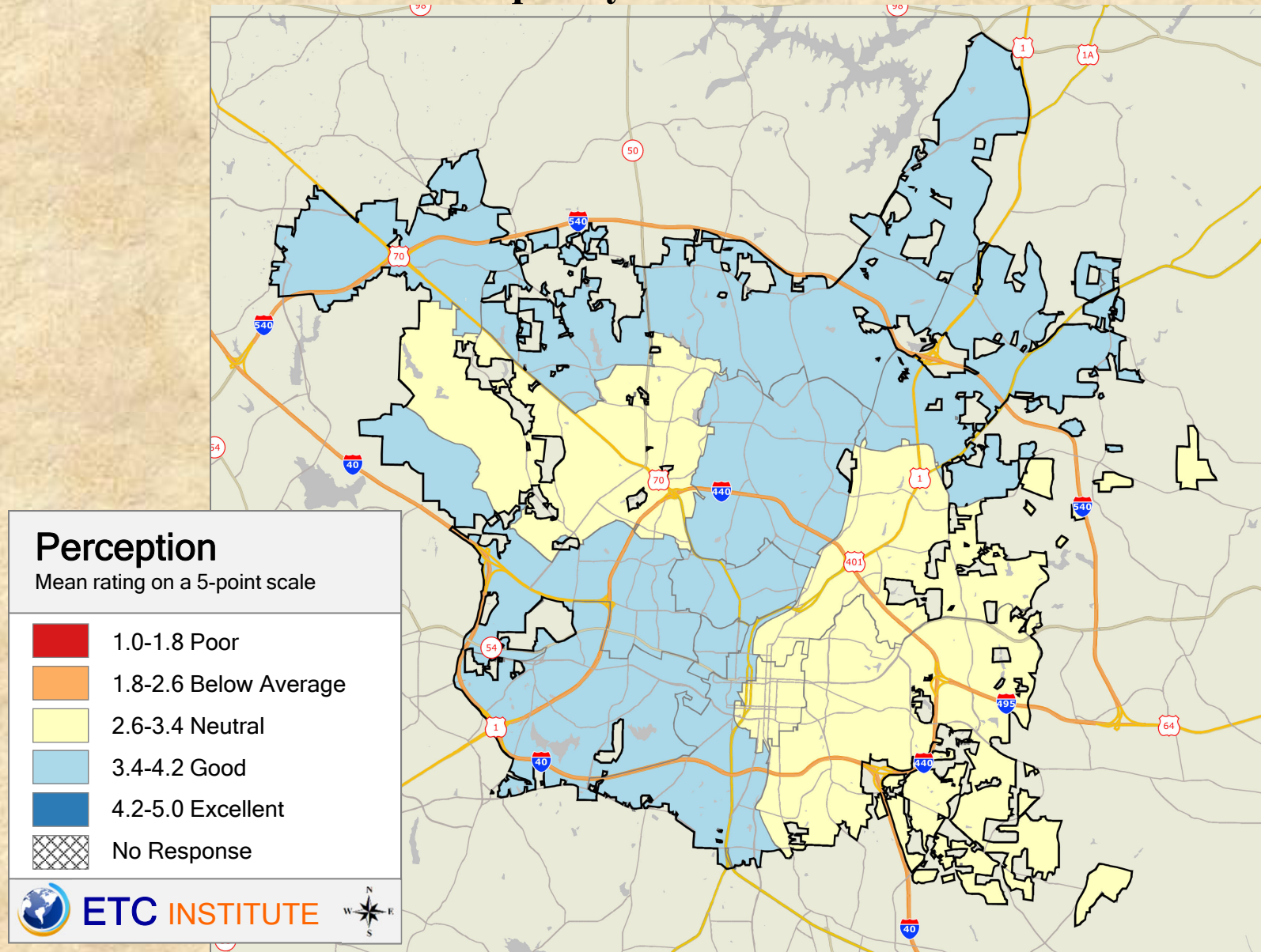
Q6-7. The City's overall effort to protect natural resources and the environment



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

Q6-8. The City's efforts in protecting and improving water quality in local streams and lakes

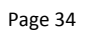


2018 City of Raleigh Community Survey

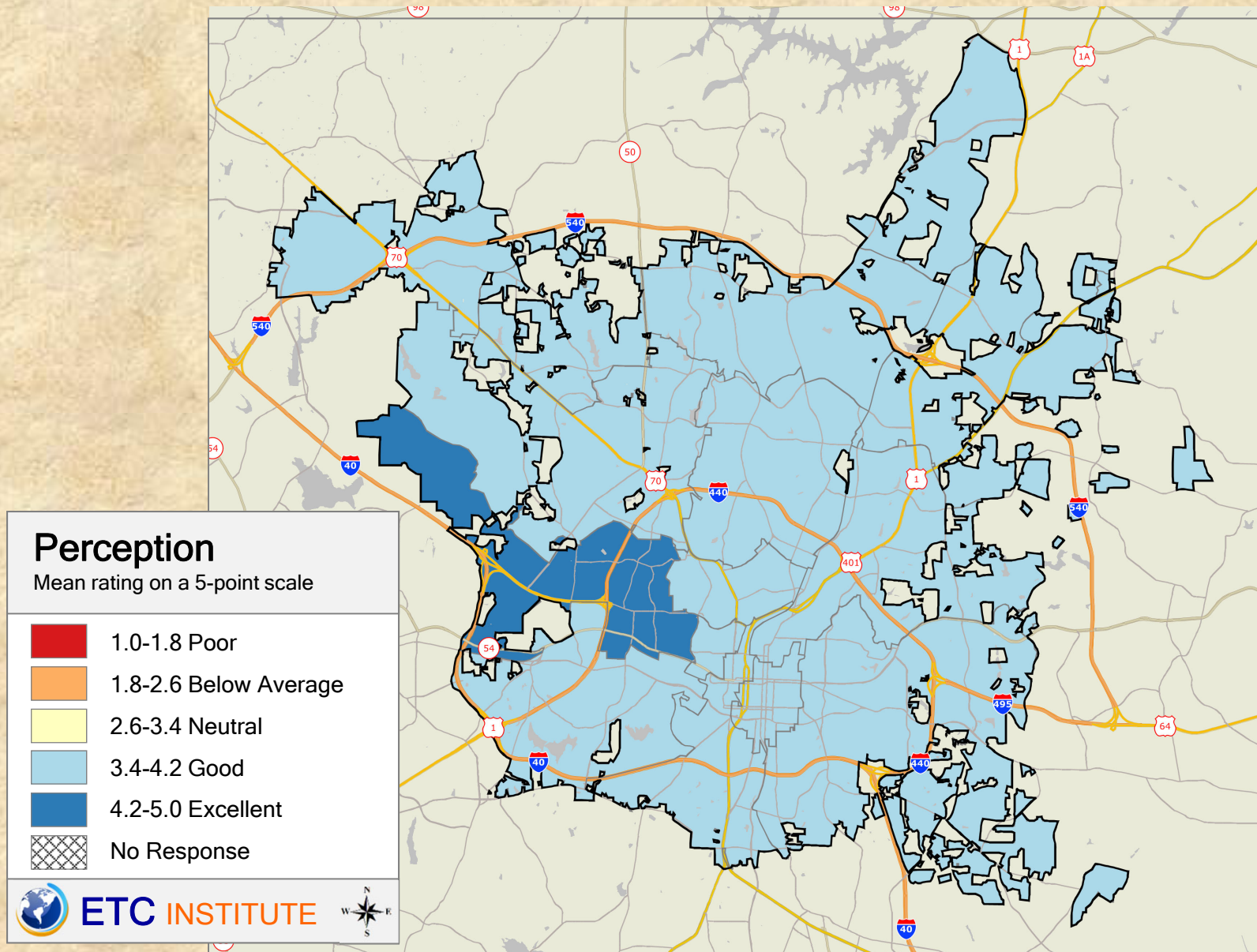
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

2018 City of Raleigh Community Survey

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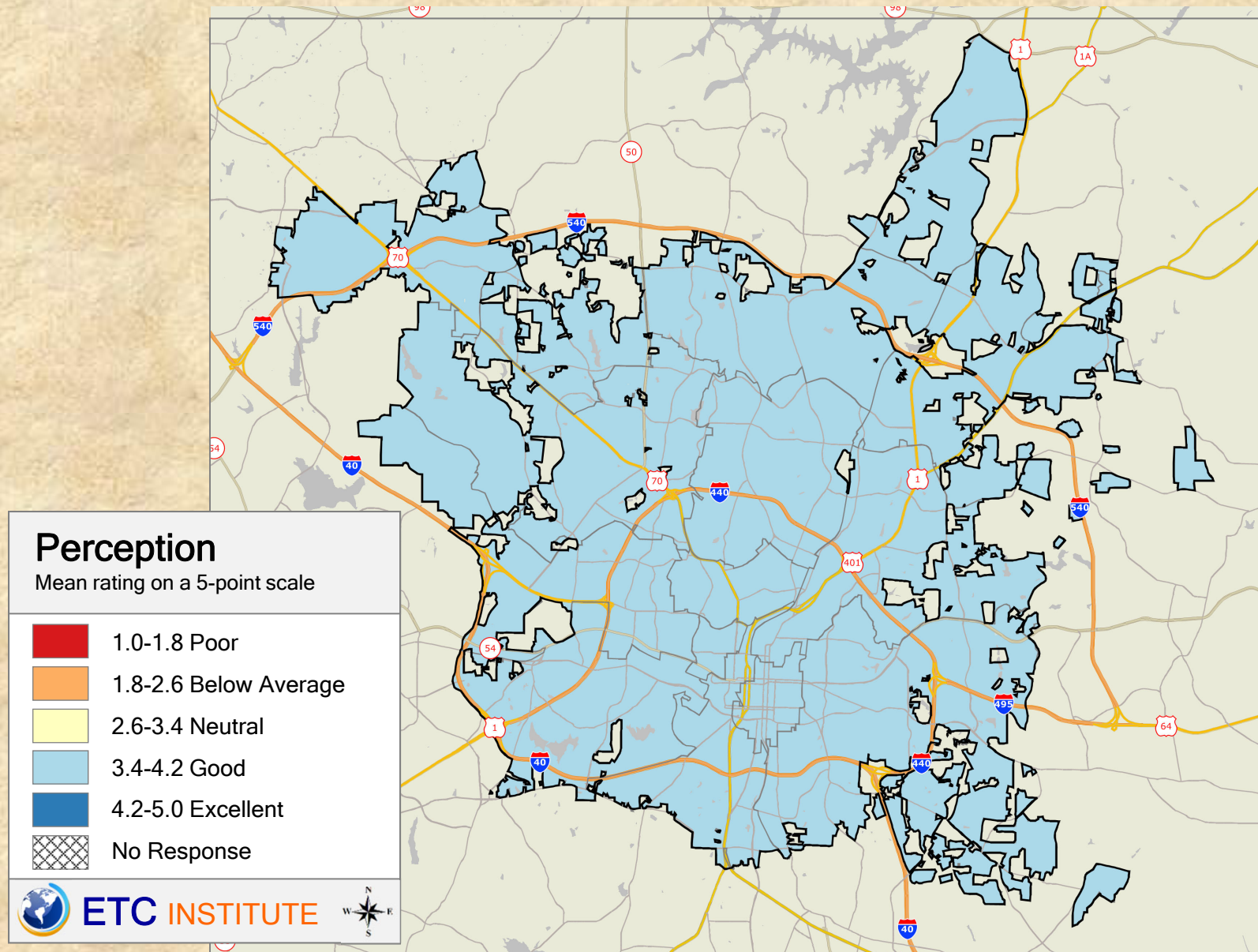
Q6-10. Residential curbside recycling services



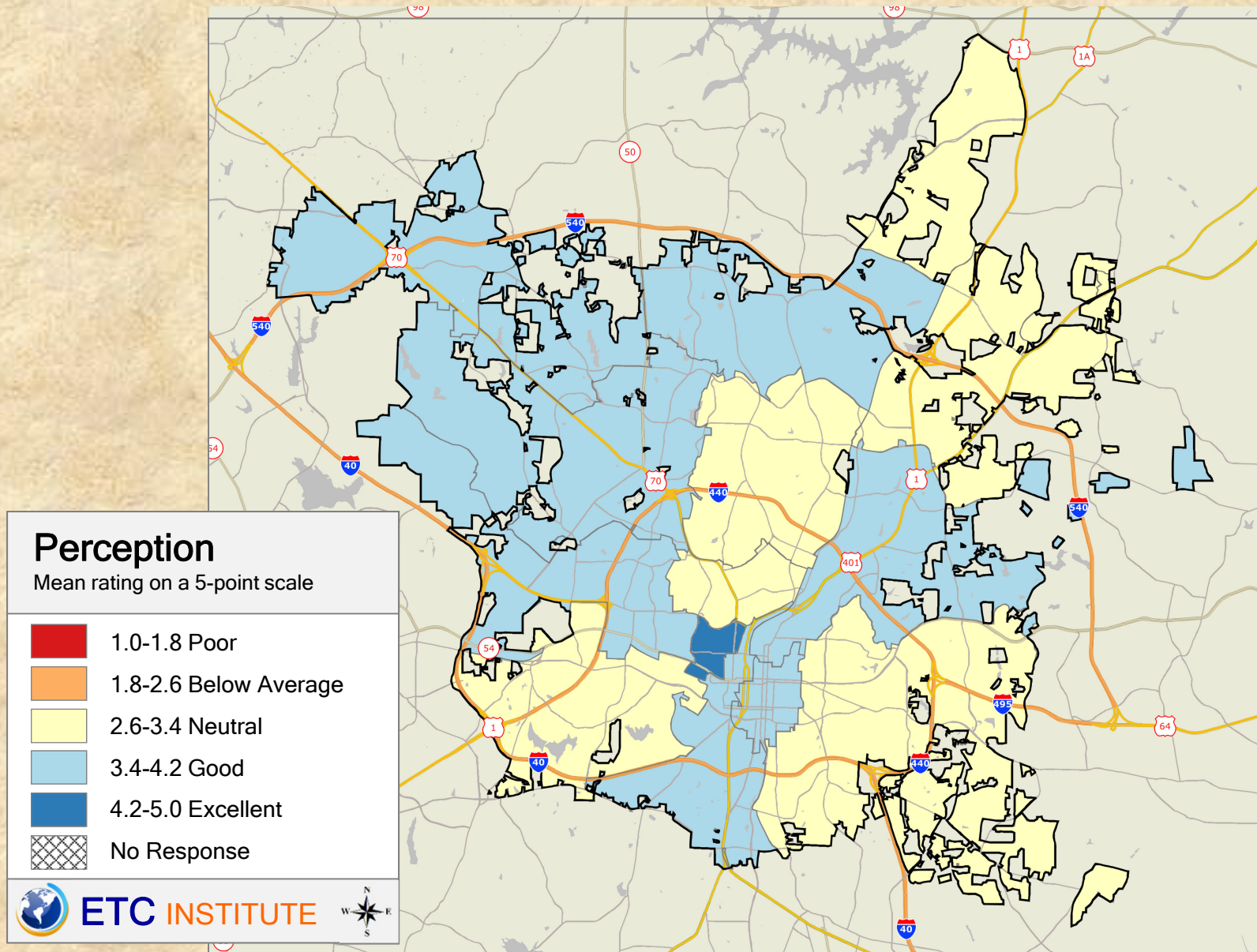
2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

Q6-11. Residential yard waste collection services



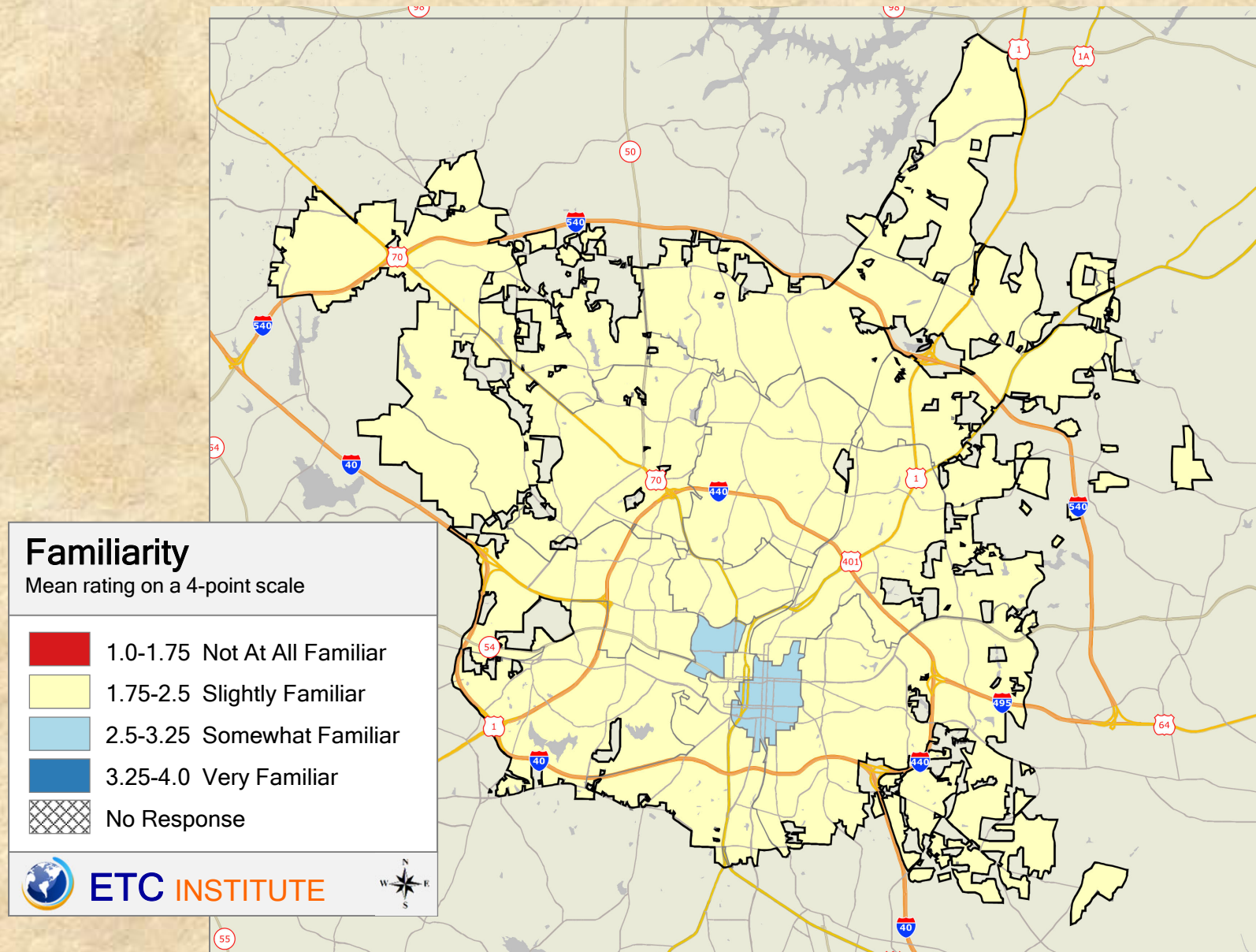
Q6-12. Bulky item pick-up/removal services



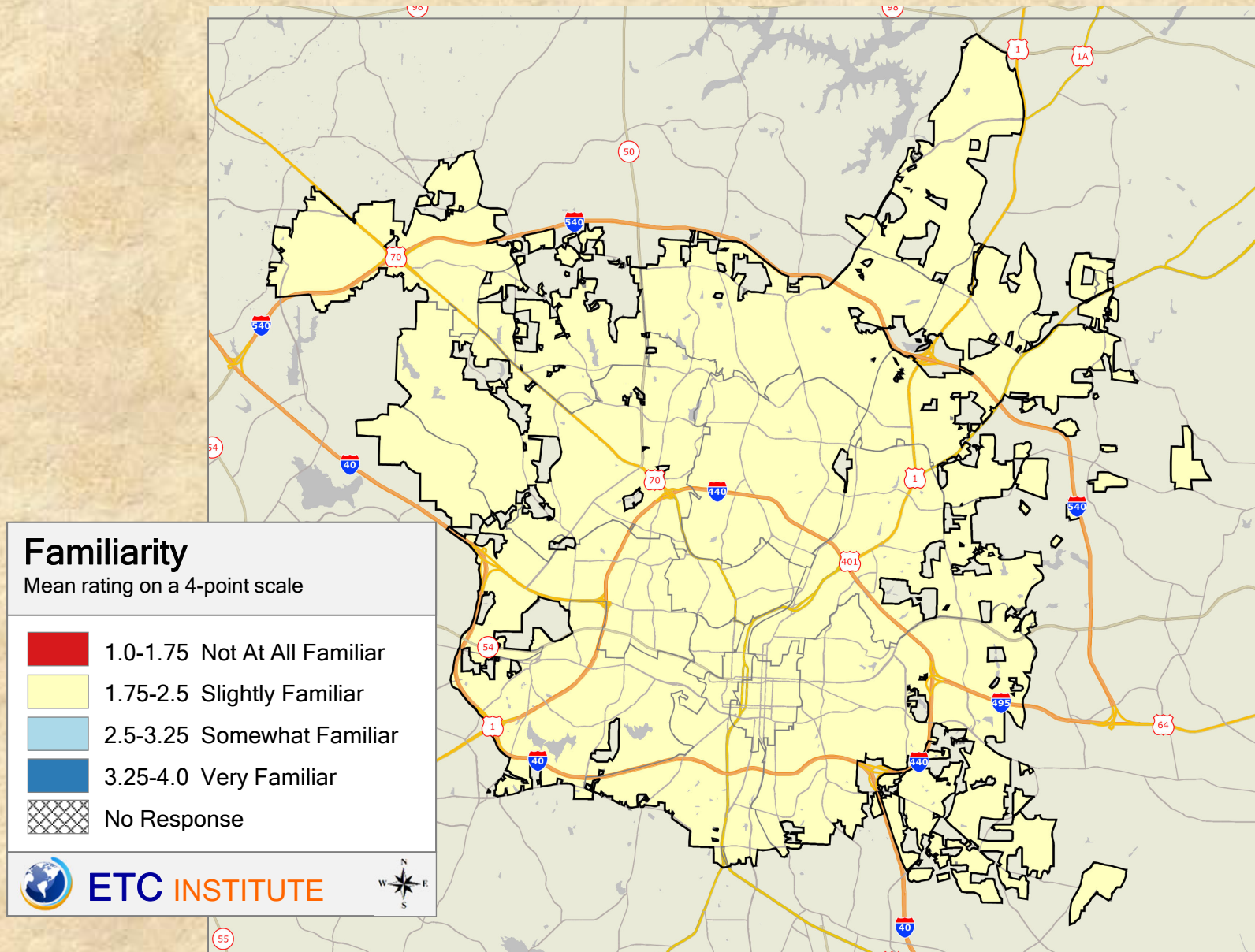
2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

Q8-1. Your familiarity with City of Raleigh's plans for development and growth



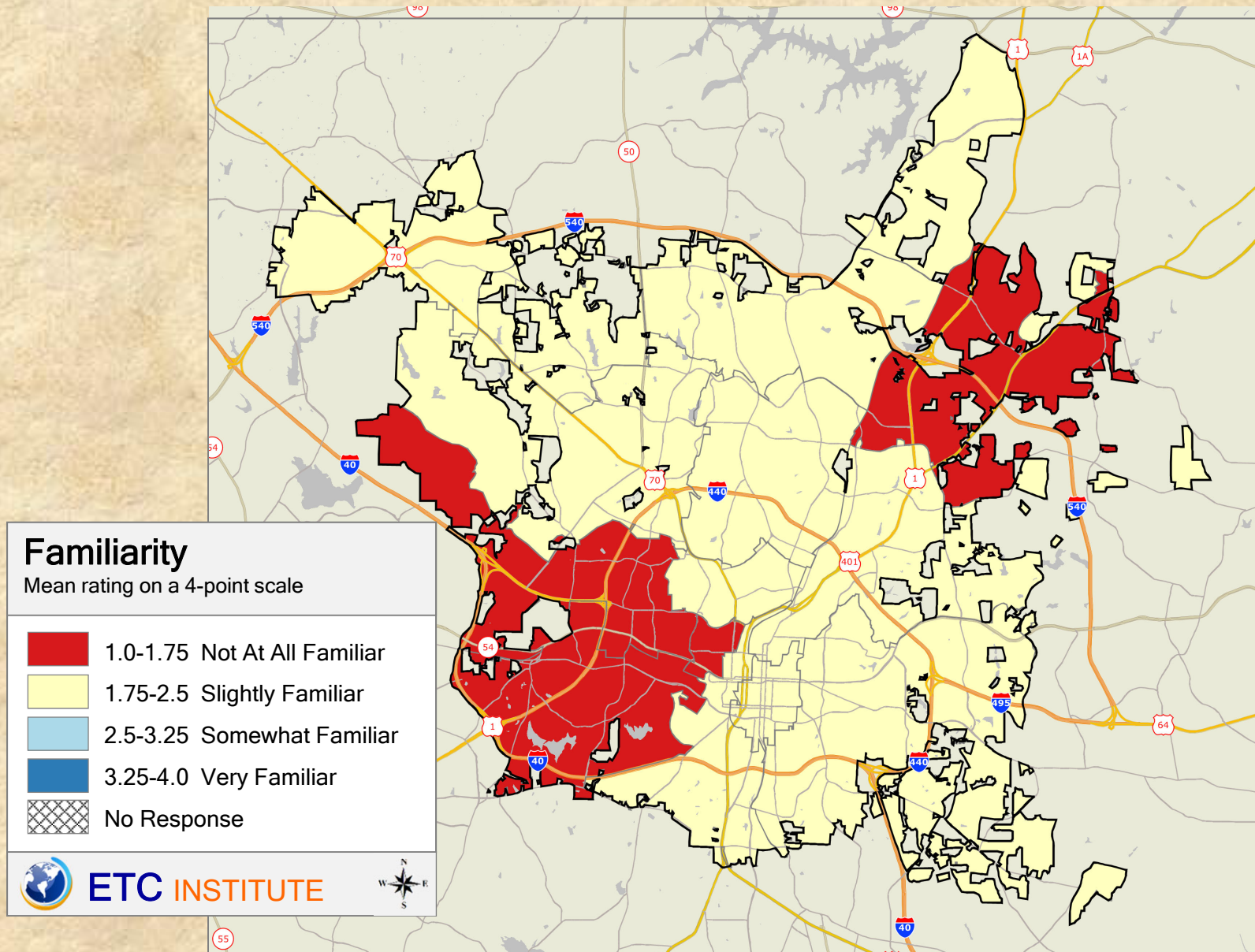
Q8-2. Your familiarity with City of Raleigh's volunteer opportunities



2018 City of Raleigh Community Survey

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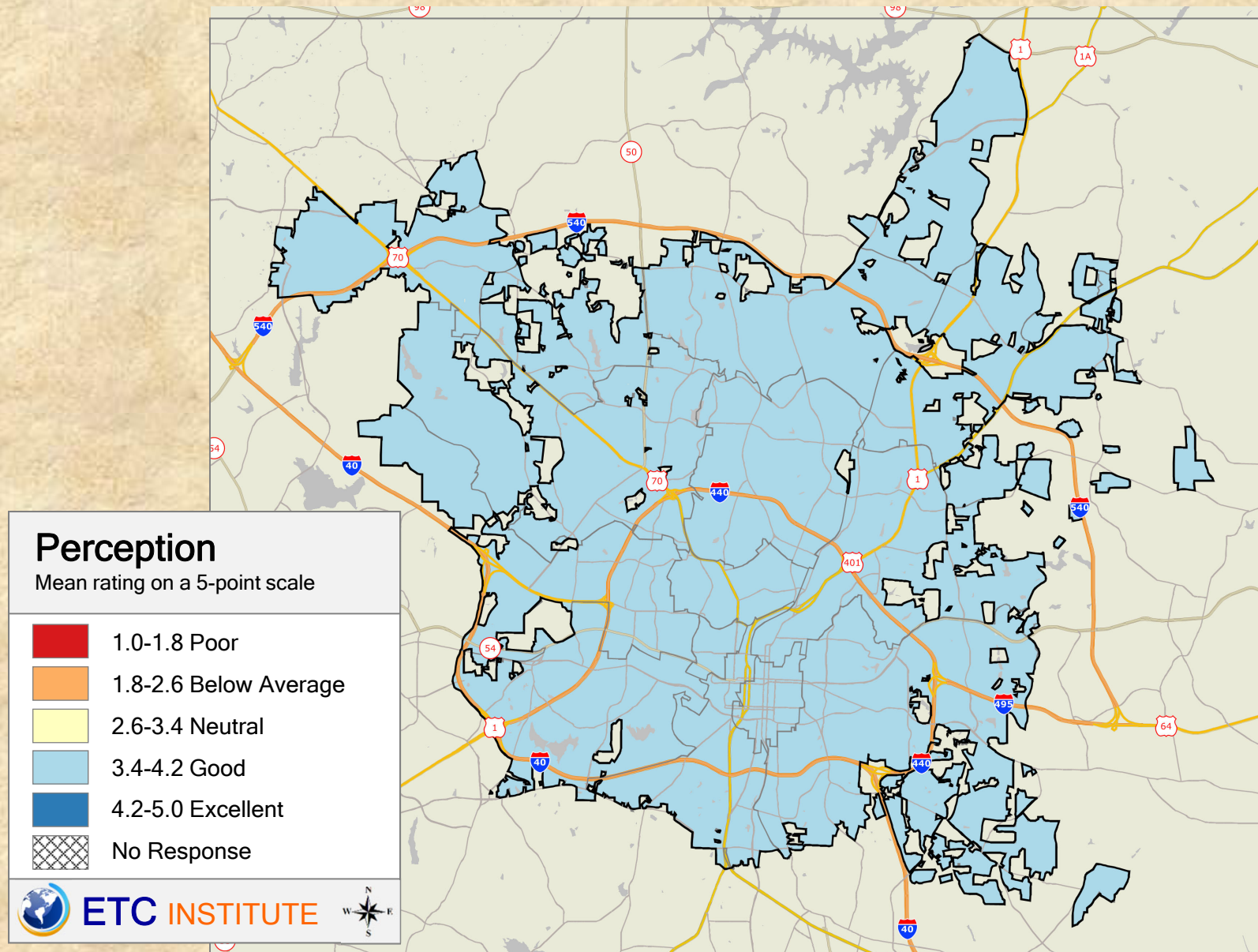
Q8-3. Your familiarity with City of Raleigh's fire prevention/education services



2018 City of Raleigh Community Survey

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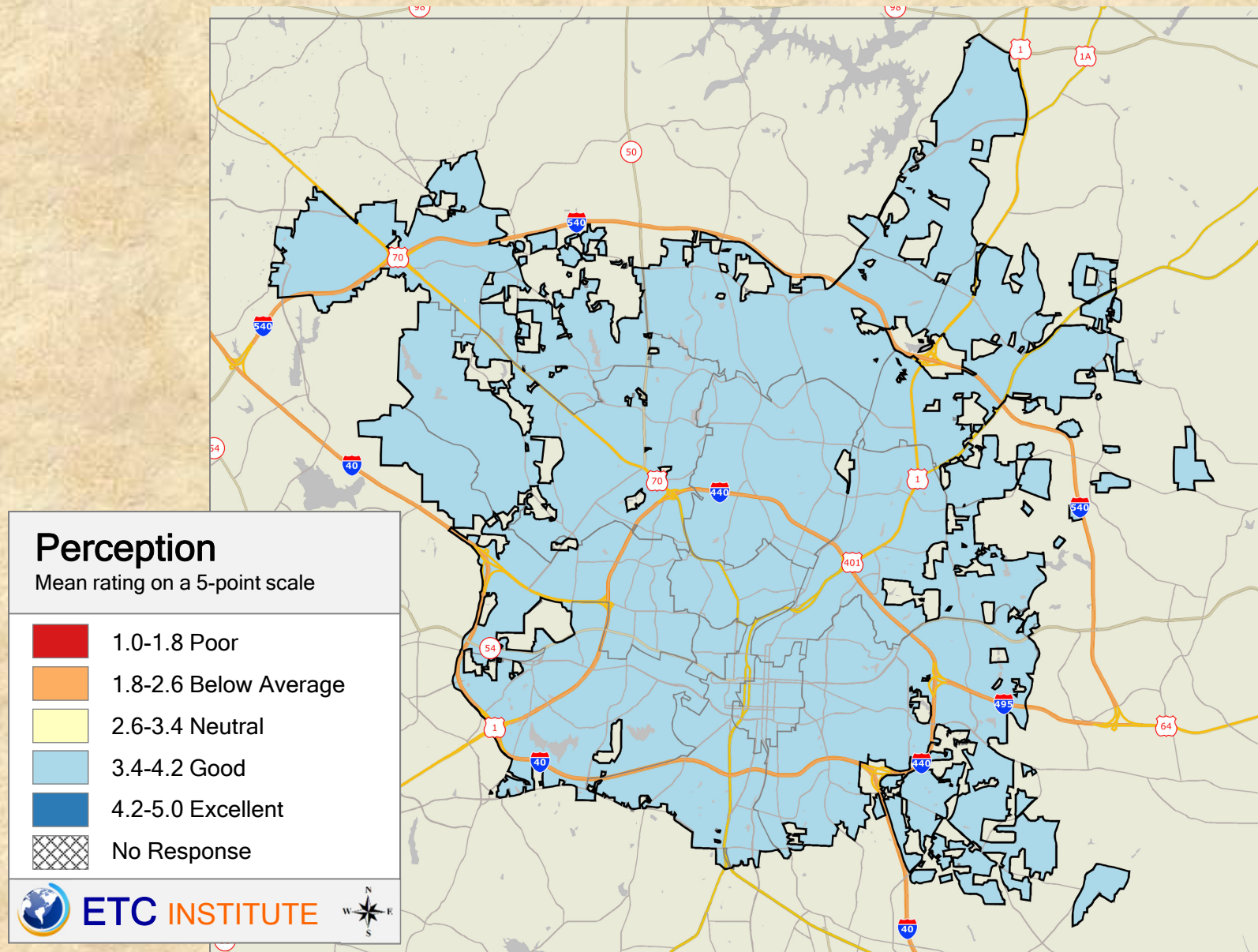
Q9-1. Overall quality of services provided by the City of Raleigh



2018 City of Raleigh Community Survey

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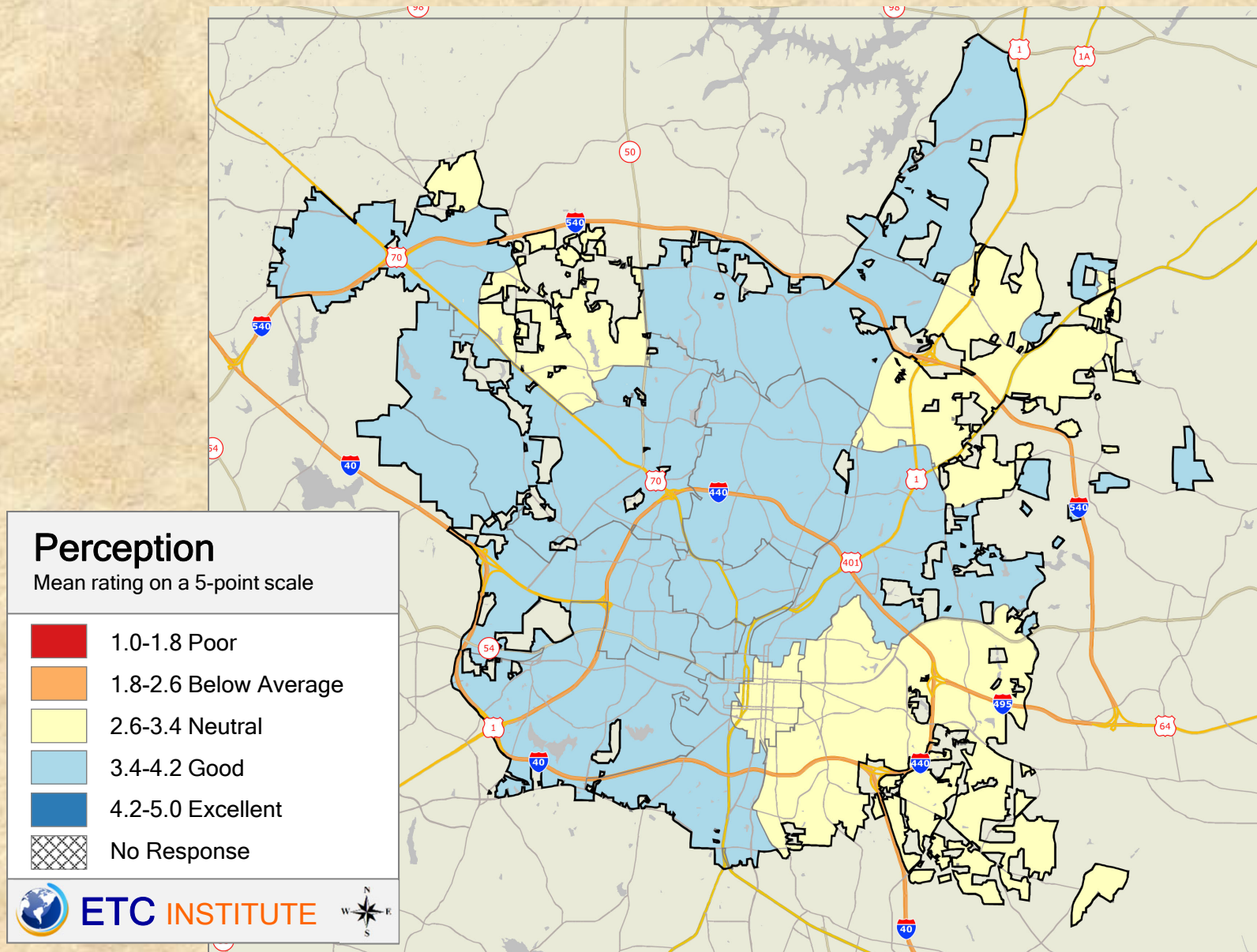
Q9-2. Quality of customer service you receive from City employees



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

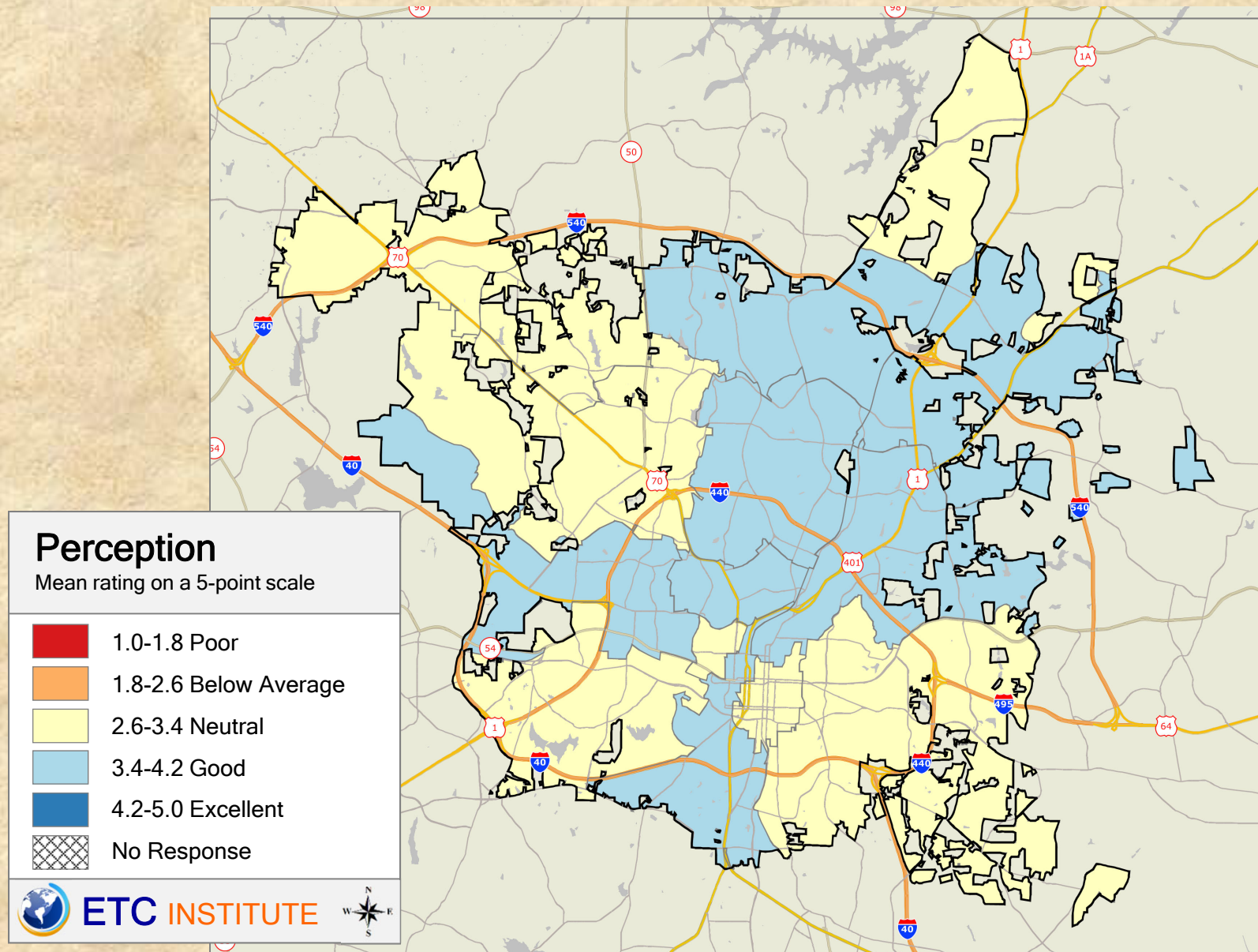
Q9-3. Overall knowledge of City employees



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

Q9-4. Effectiveness of City communication with the public



2018 City of Raleigh Community Survey

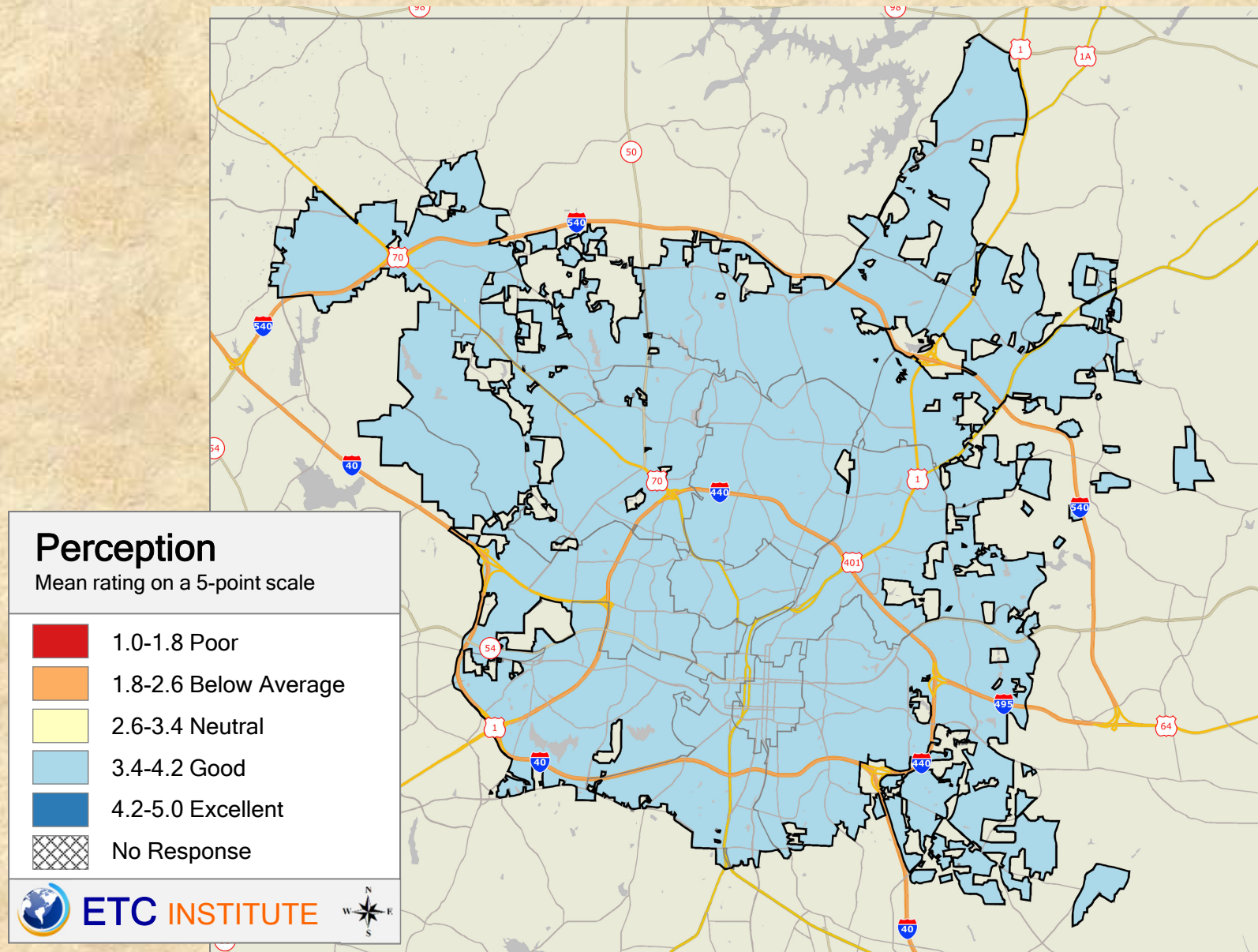
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2018 City of Raleigh Community Survey

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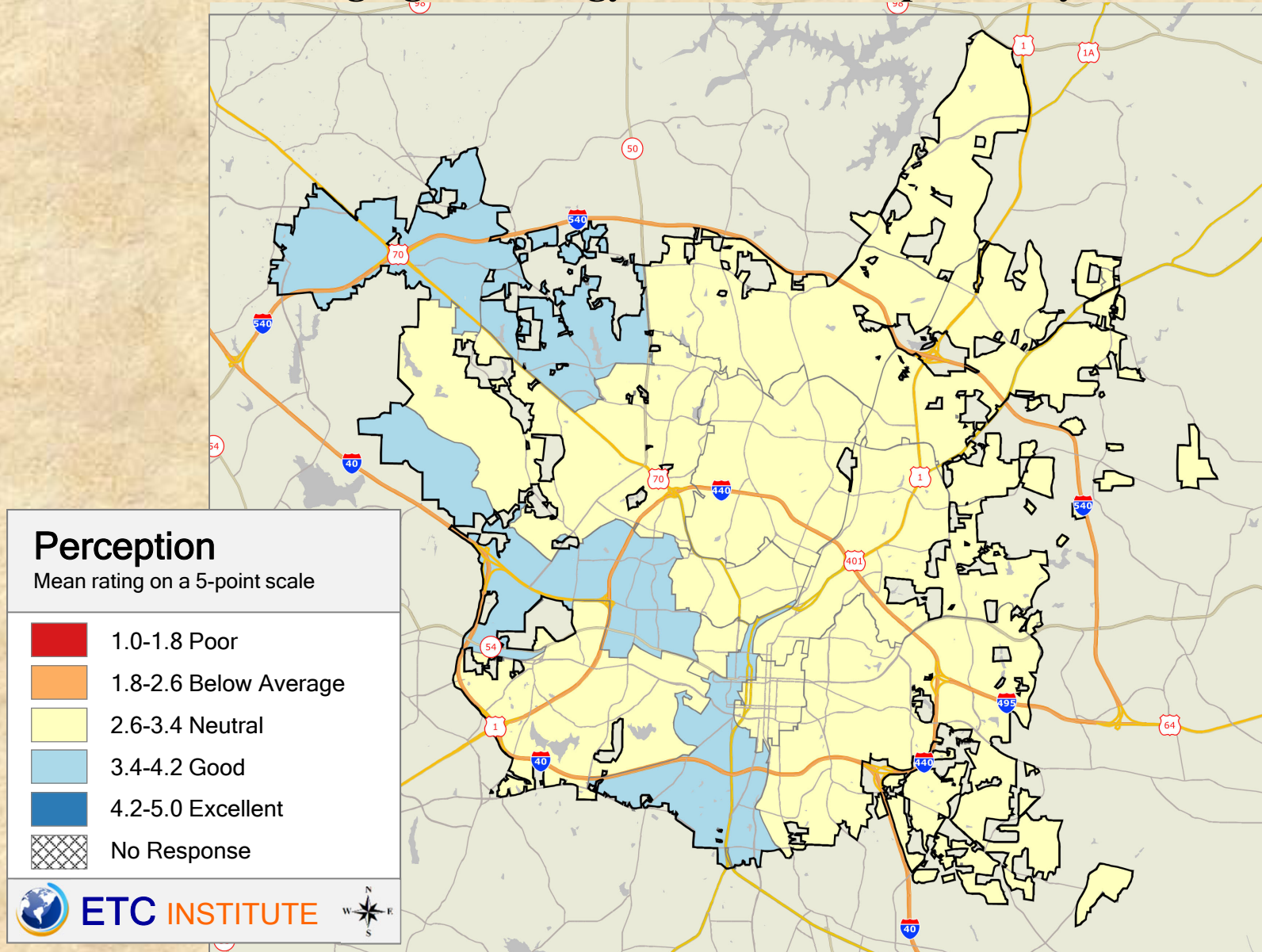
Q9-6. Your ability to access the information you need about the City of Raleigh



2018 City of Raleigh Community Survey

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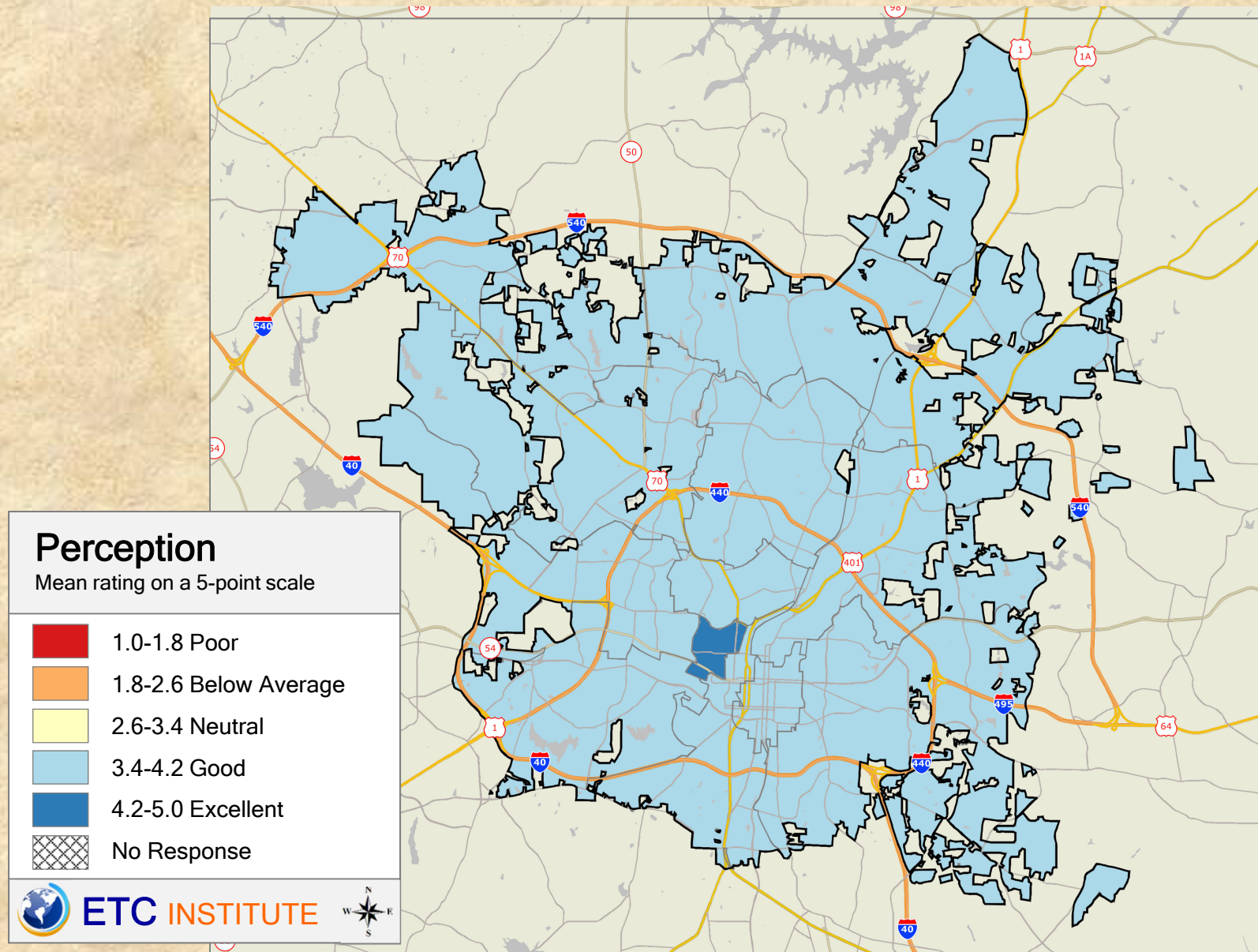
Q9-7. City of Raleigh as a smart city in terms of using emerging technology and data to improve city services



2018 City of Raleigh Community Survey

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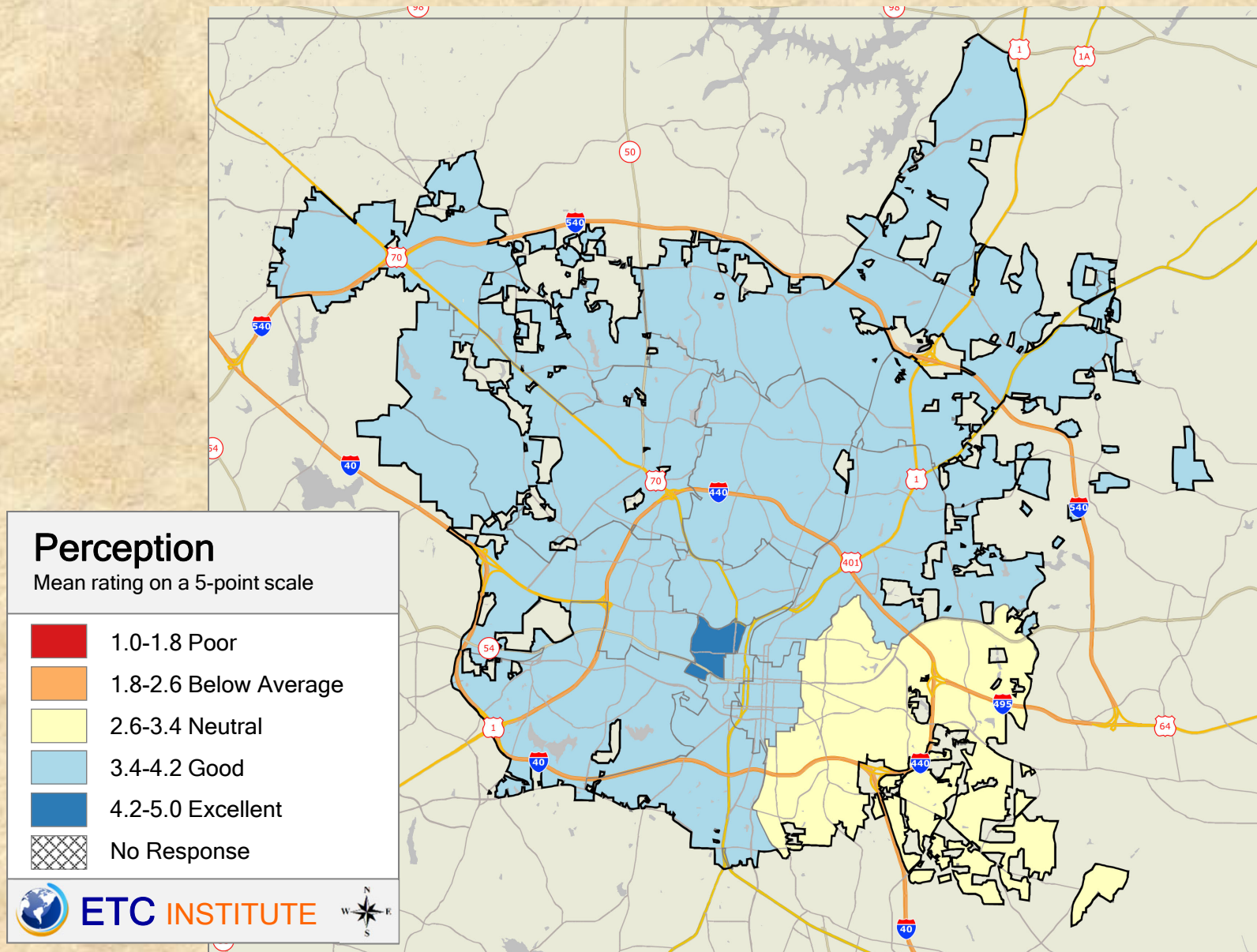
Q9-8. Water and wastewater customer service



2018 City of Raleigh Community Survey

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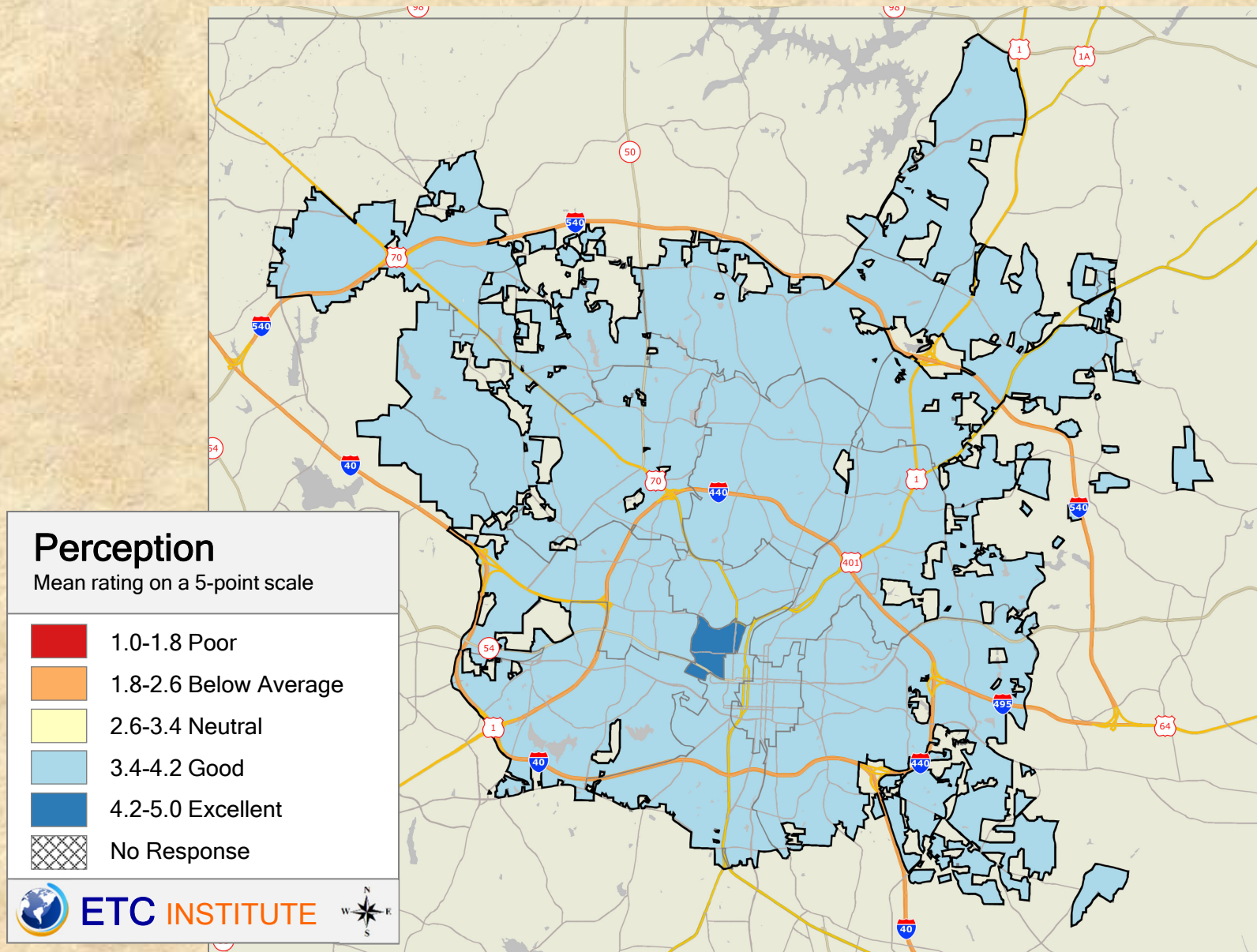
Q9-9. Stormwater customer service



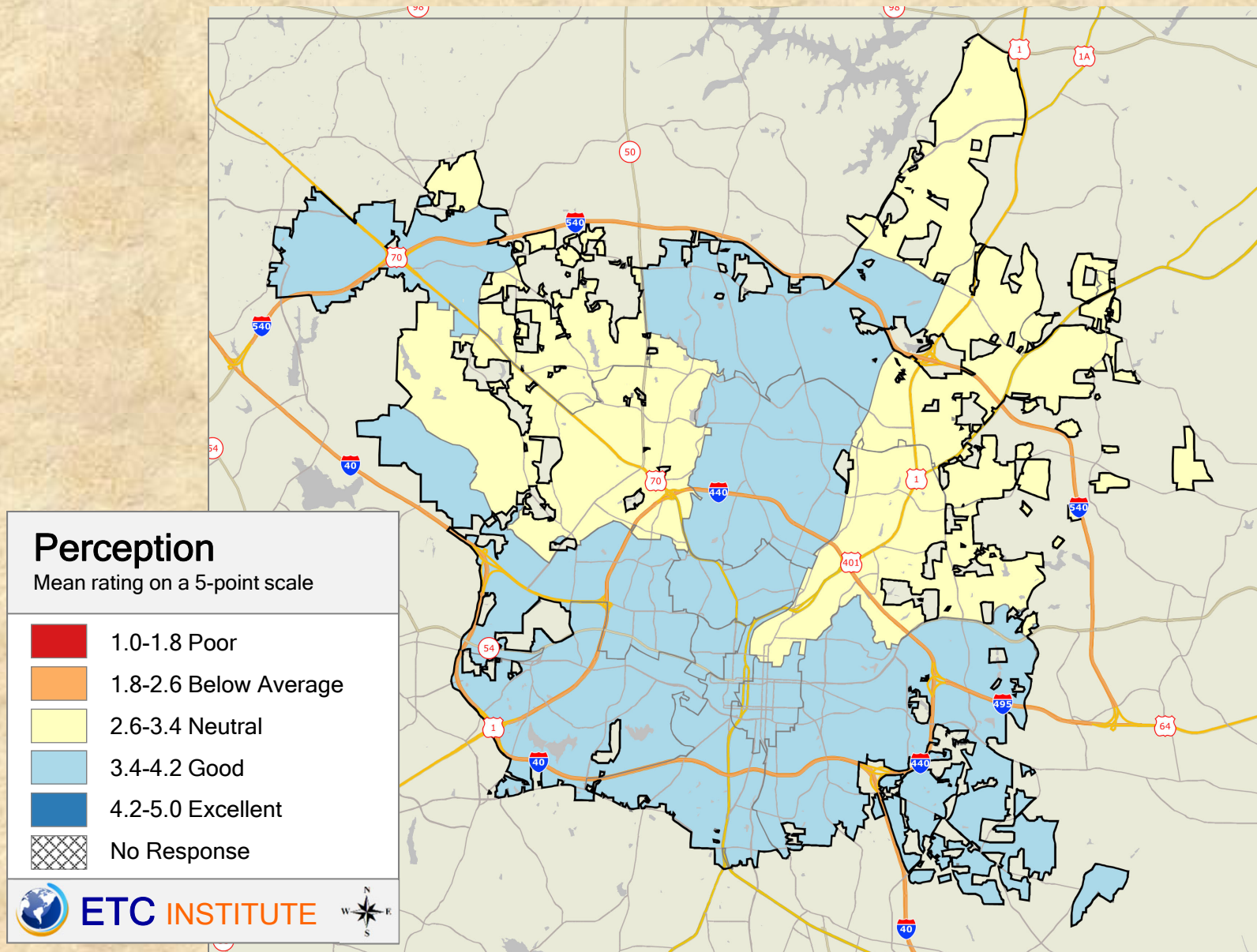
2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

Q9-10. Solid waste customer service



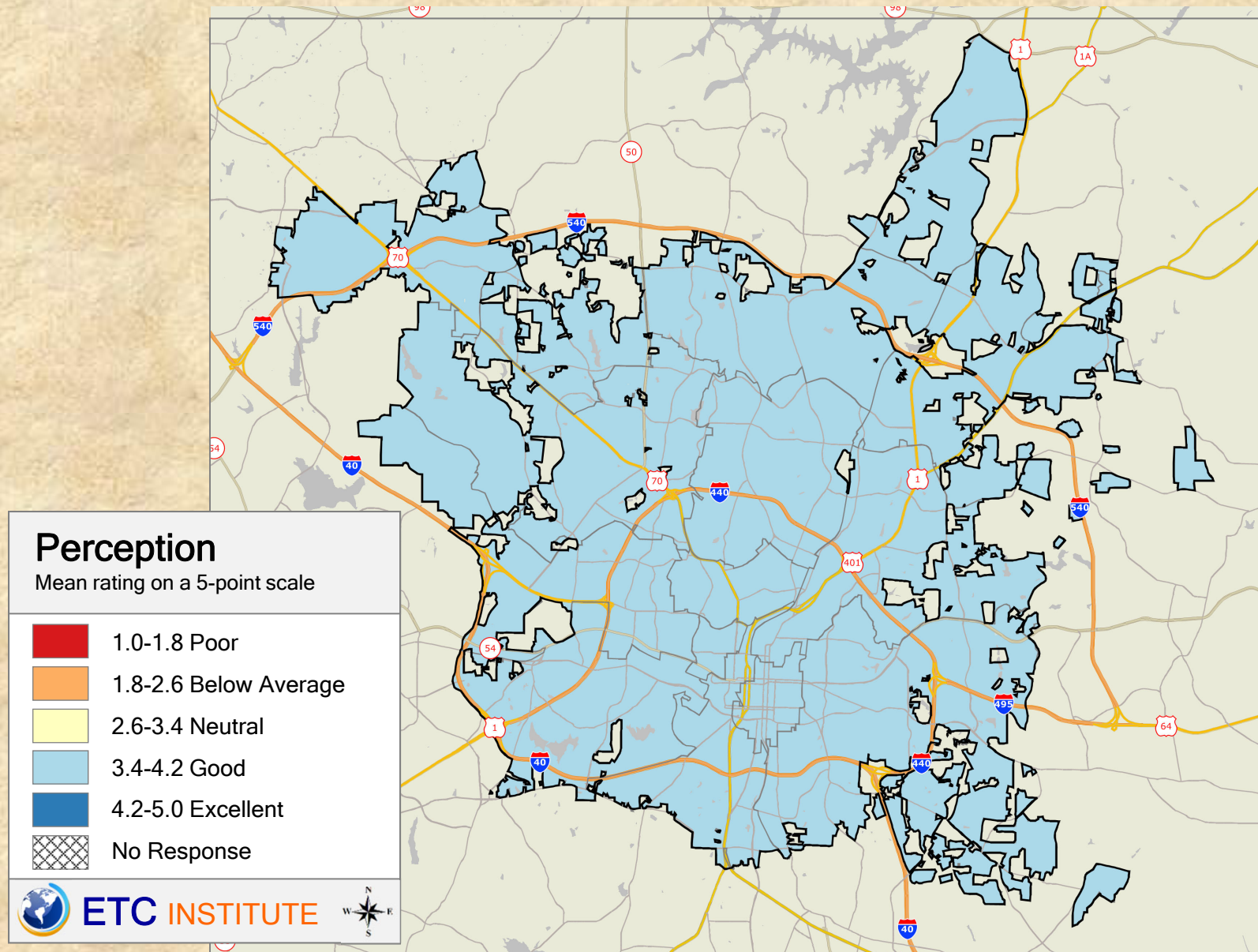
Q9-11. Development Services customer service



2018 City of Raleigh Community Survey

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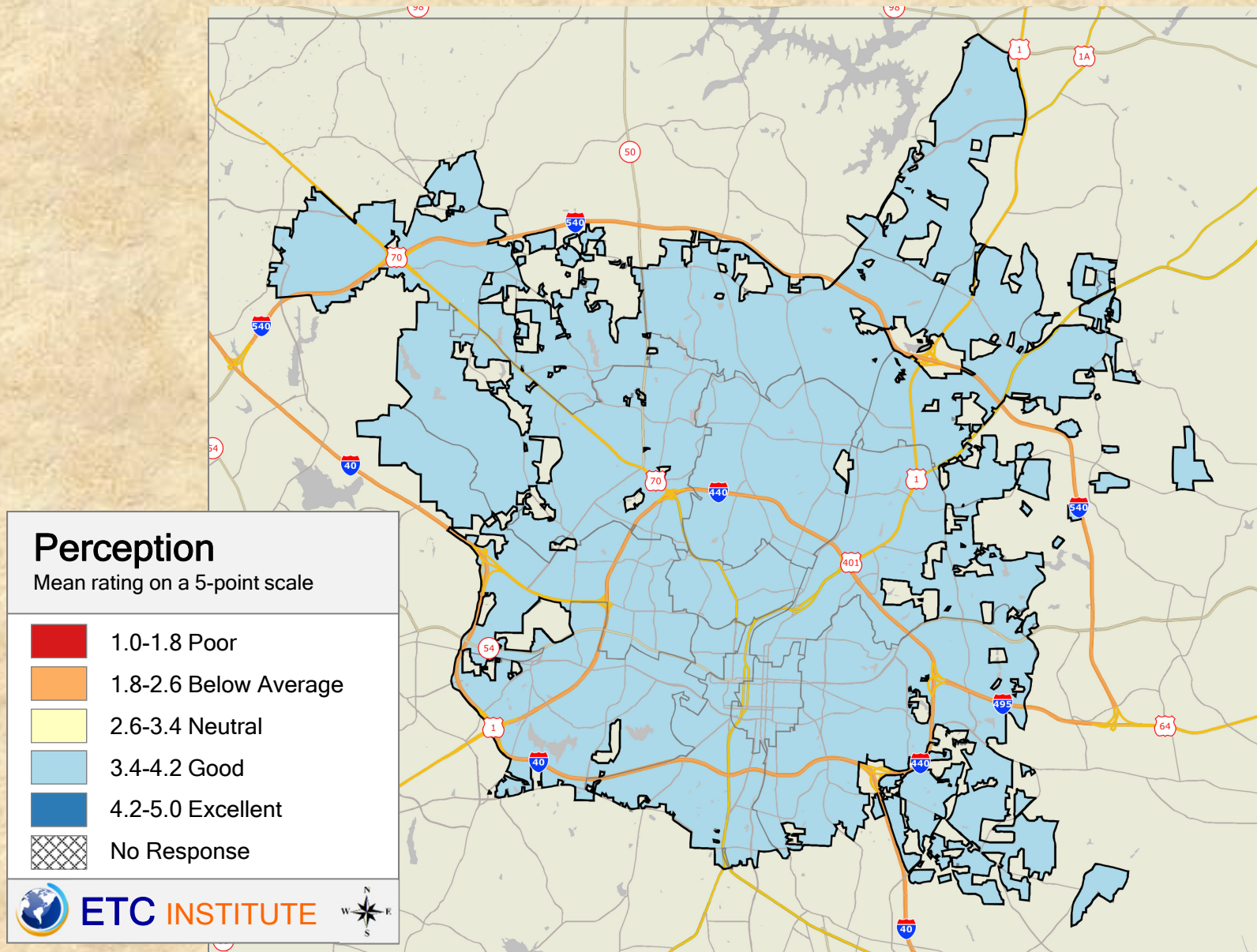
Q9-12. Parks, Recreation, and Cultural Resources customer service



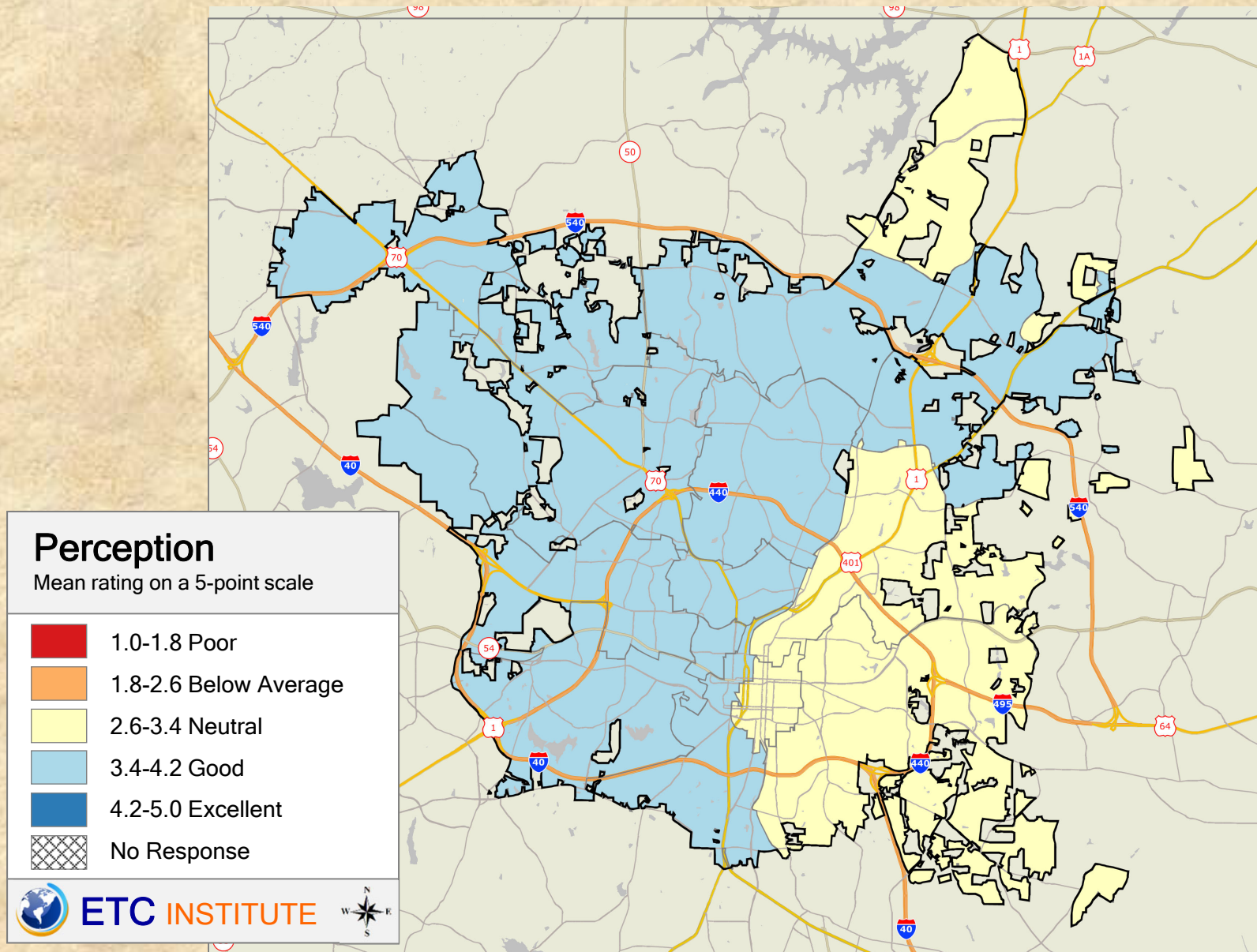
2018 City of Raleigh Community Survey

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Q9-13. City Utility Billing and Payment customer service



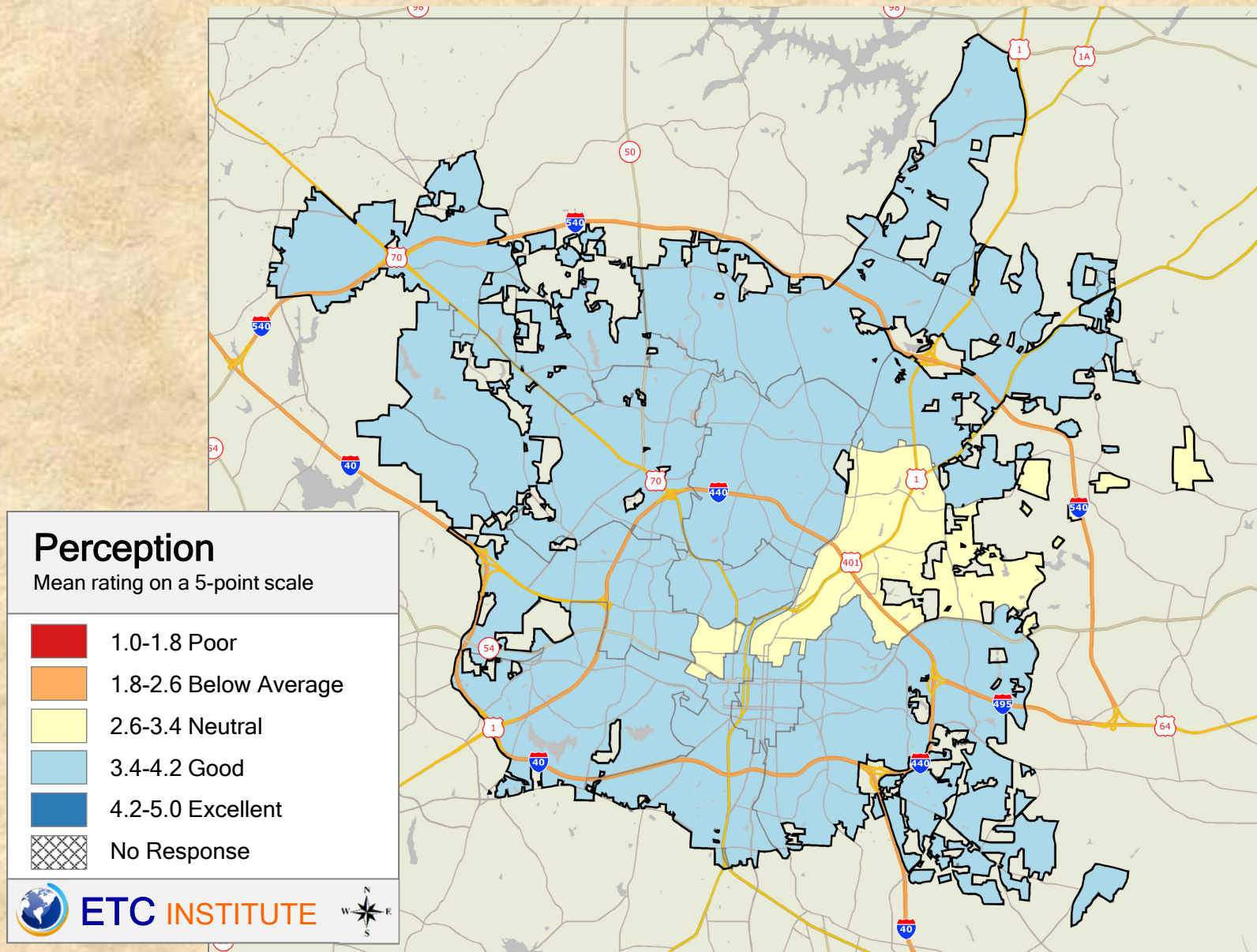
Q9-14. Contacting City of Raleigh employees



2018 City of Raleigh Community Survey

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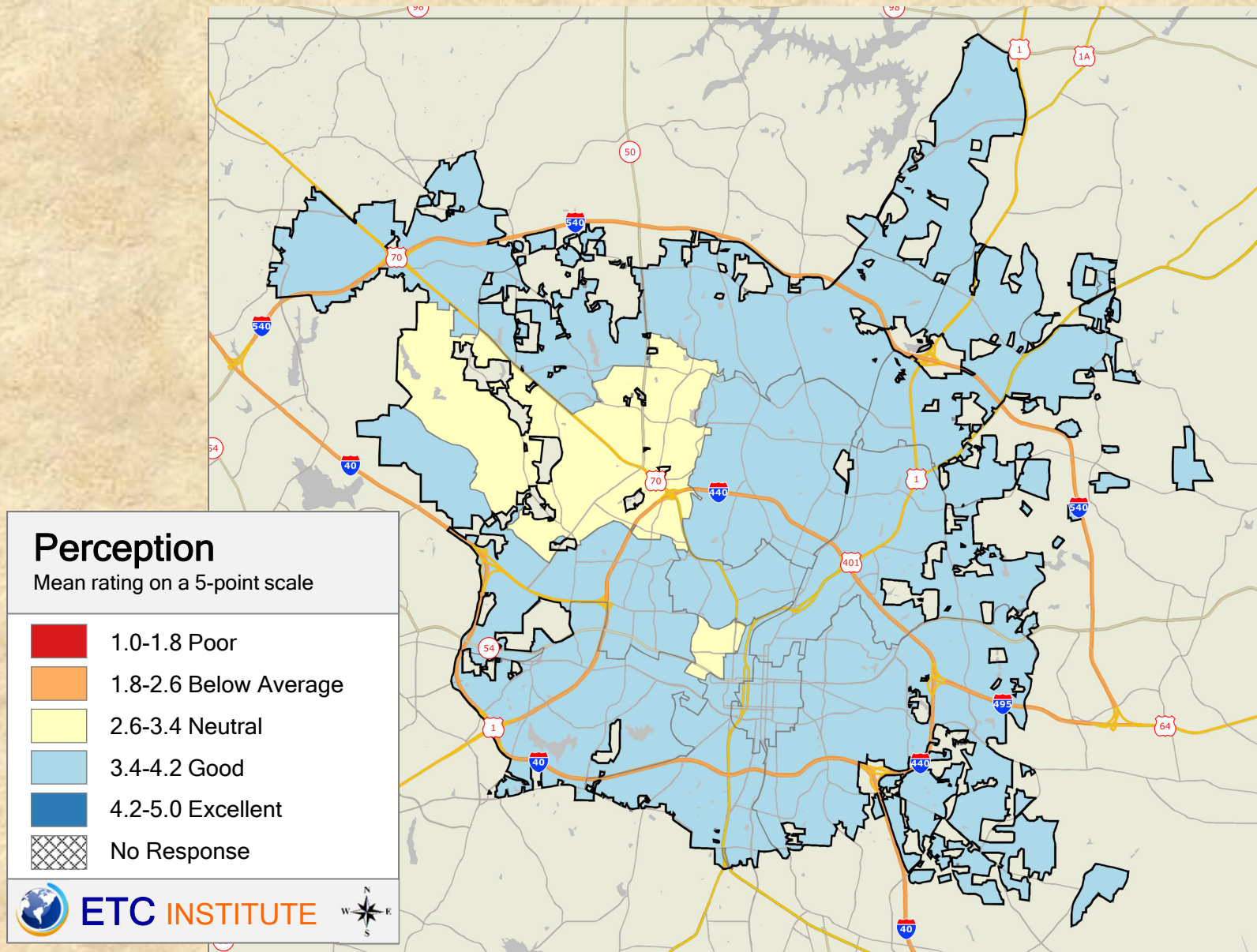
Q9-15. Making a service request



2018 City of Raleigh Community Survey

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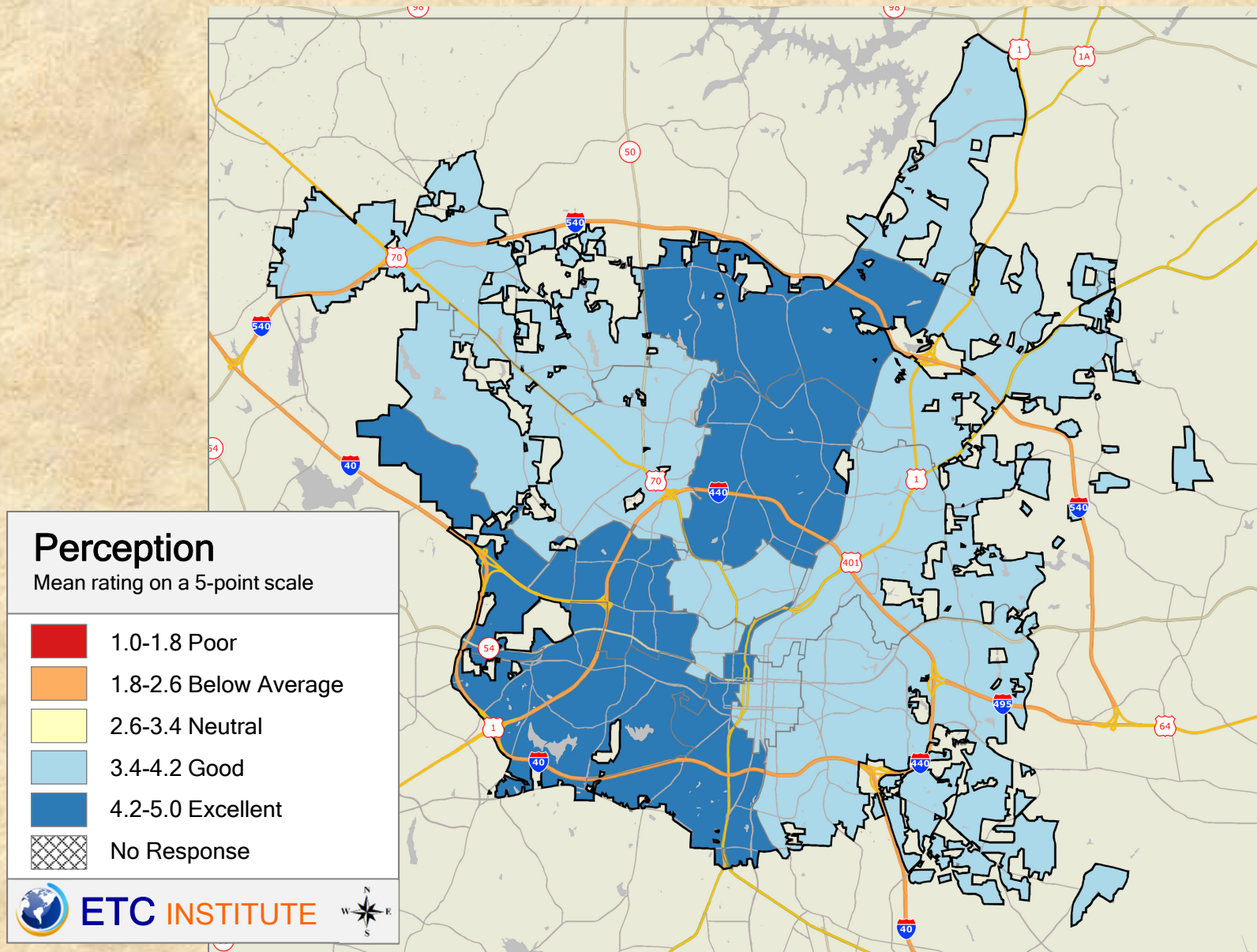
Q9-16. Locating information on the City's website



2018 City of Raleigh Community Survey

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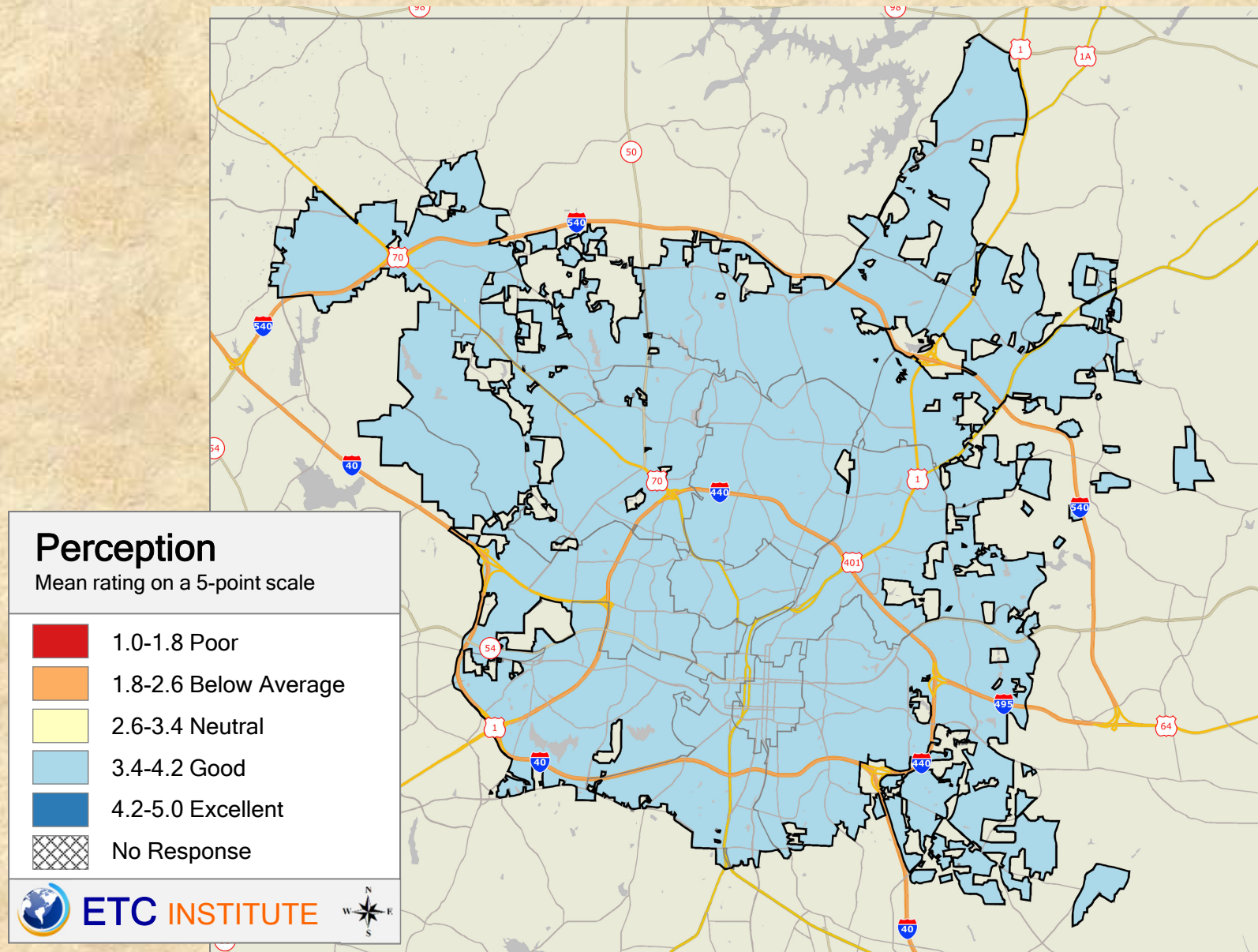
Q9-17. Paying City utility bill



2018 City of Raleigh Community Survey

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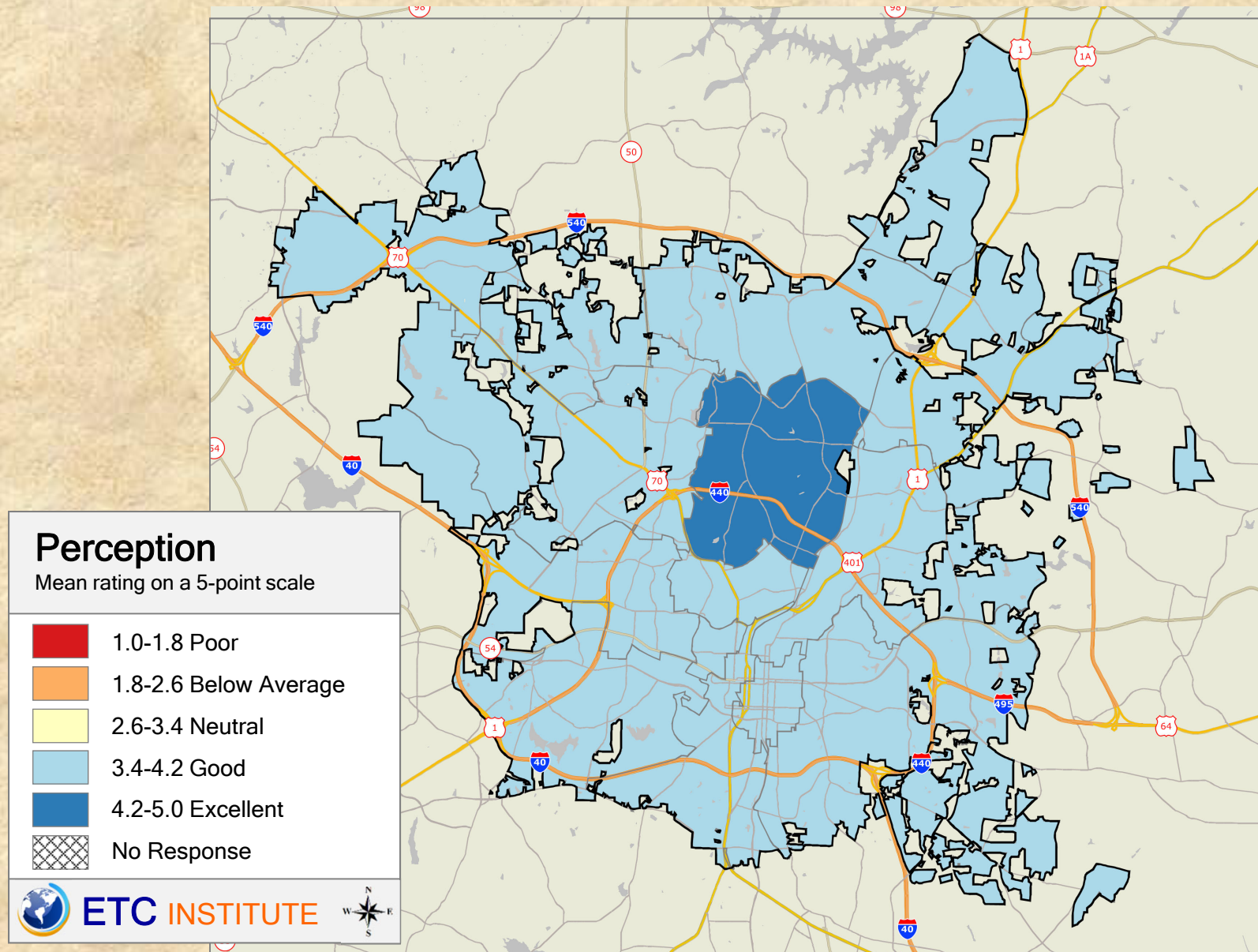
Q9-18. Paying fees for parks and recreation programs



2018 City of Raleigh Community Survey

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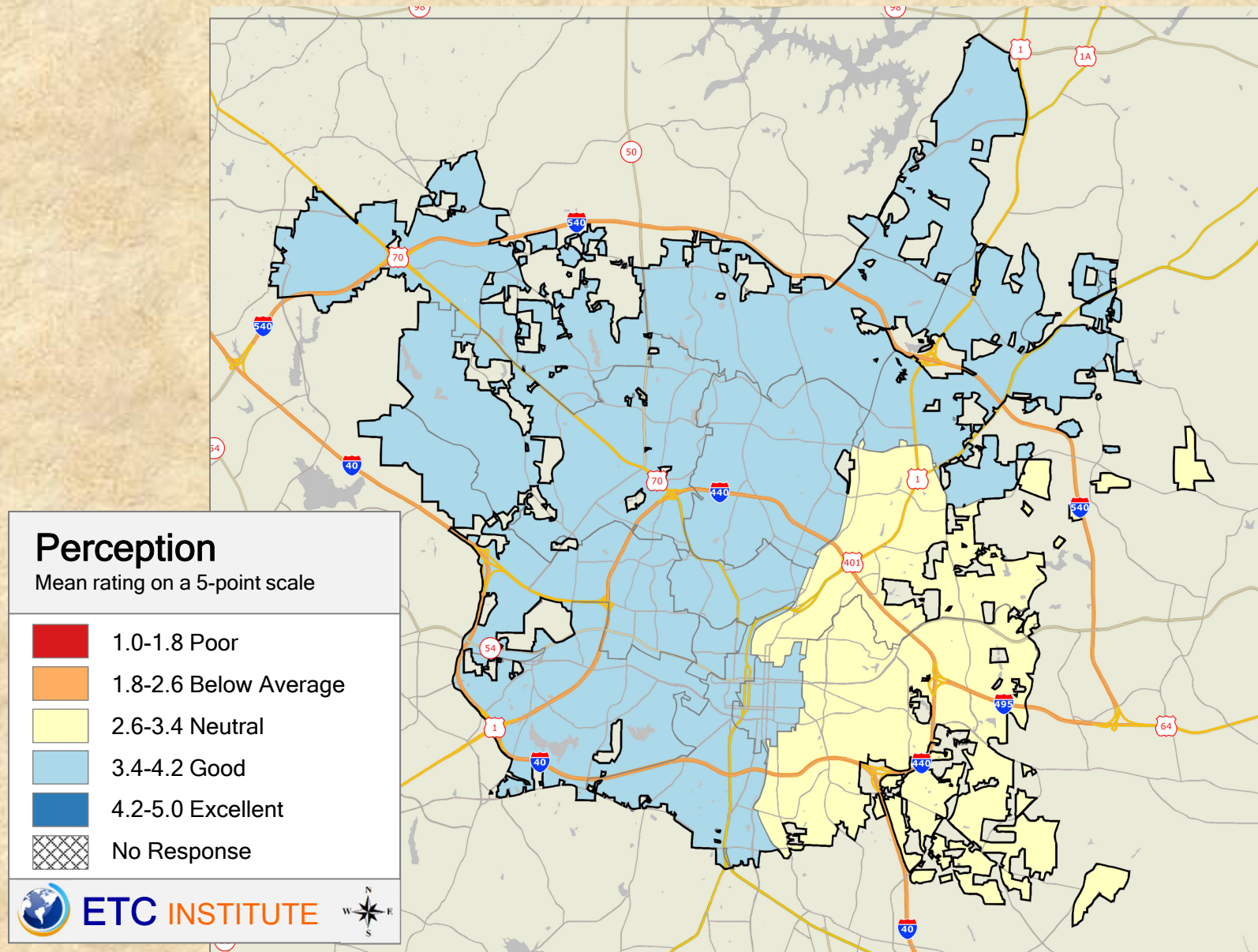
Q12-1. Quality of police services



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

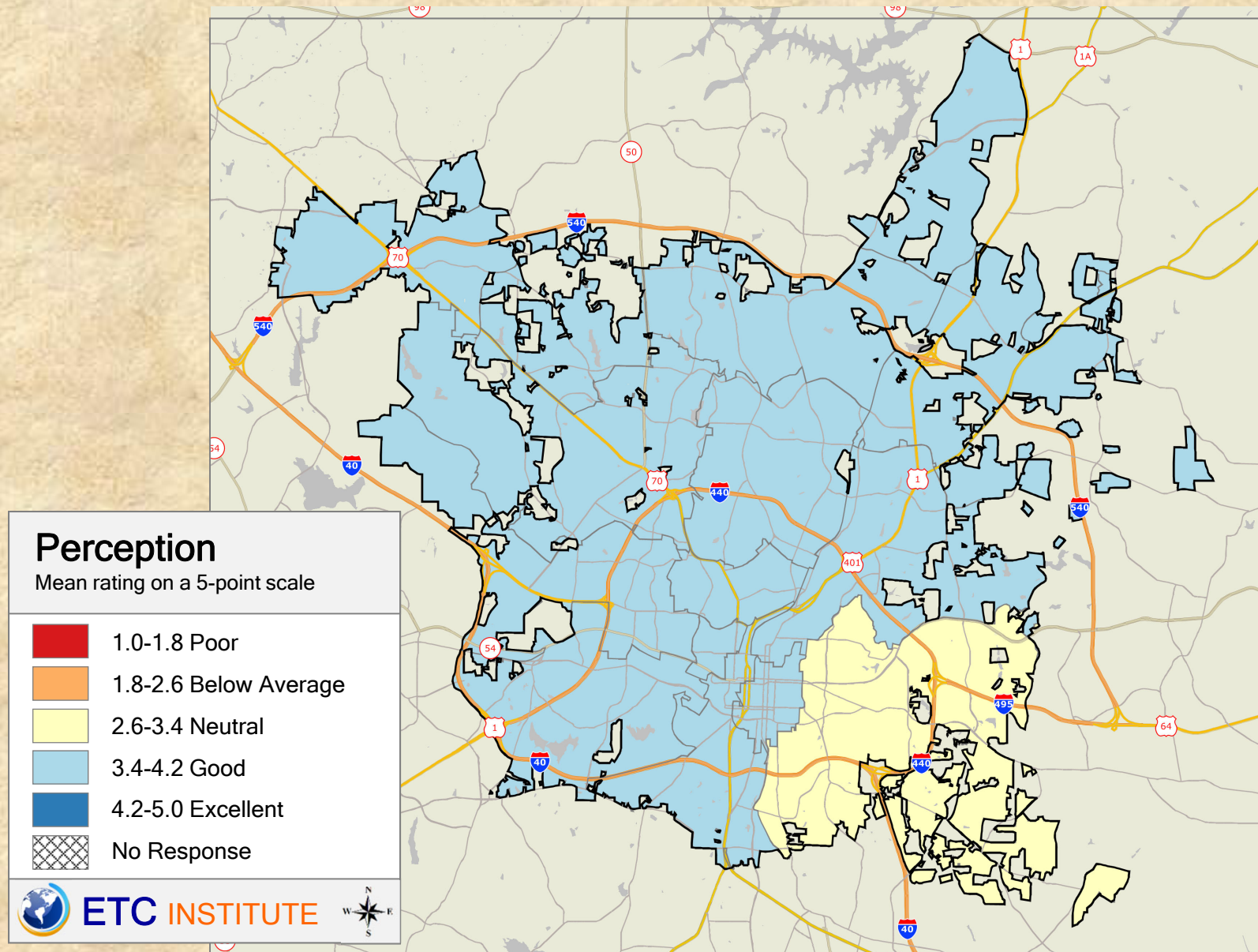
Q12-2. Response time for police services



2018 City of Raleigh Community Survey

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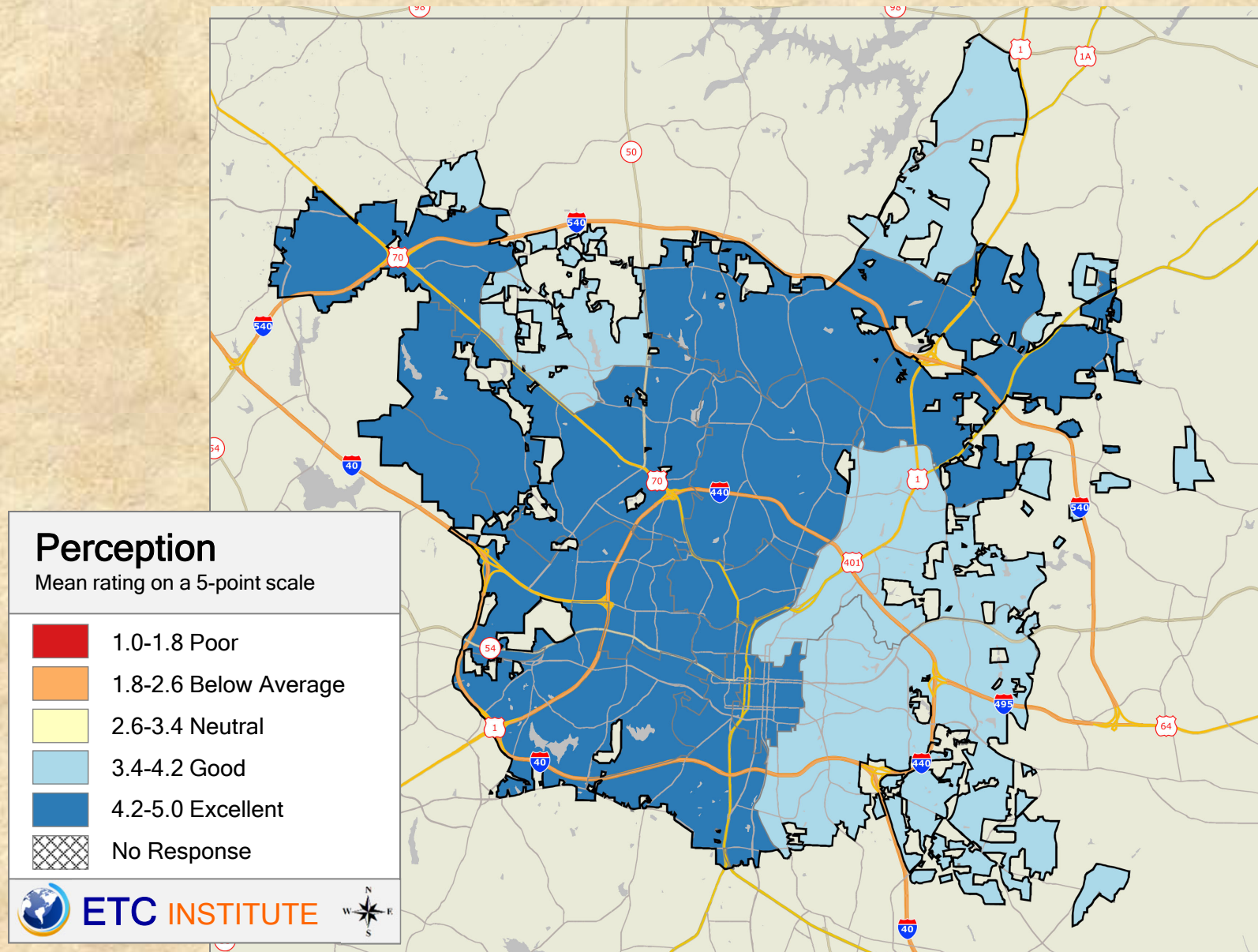
Q12-3. Overall police relationship with your community



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

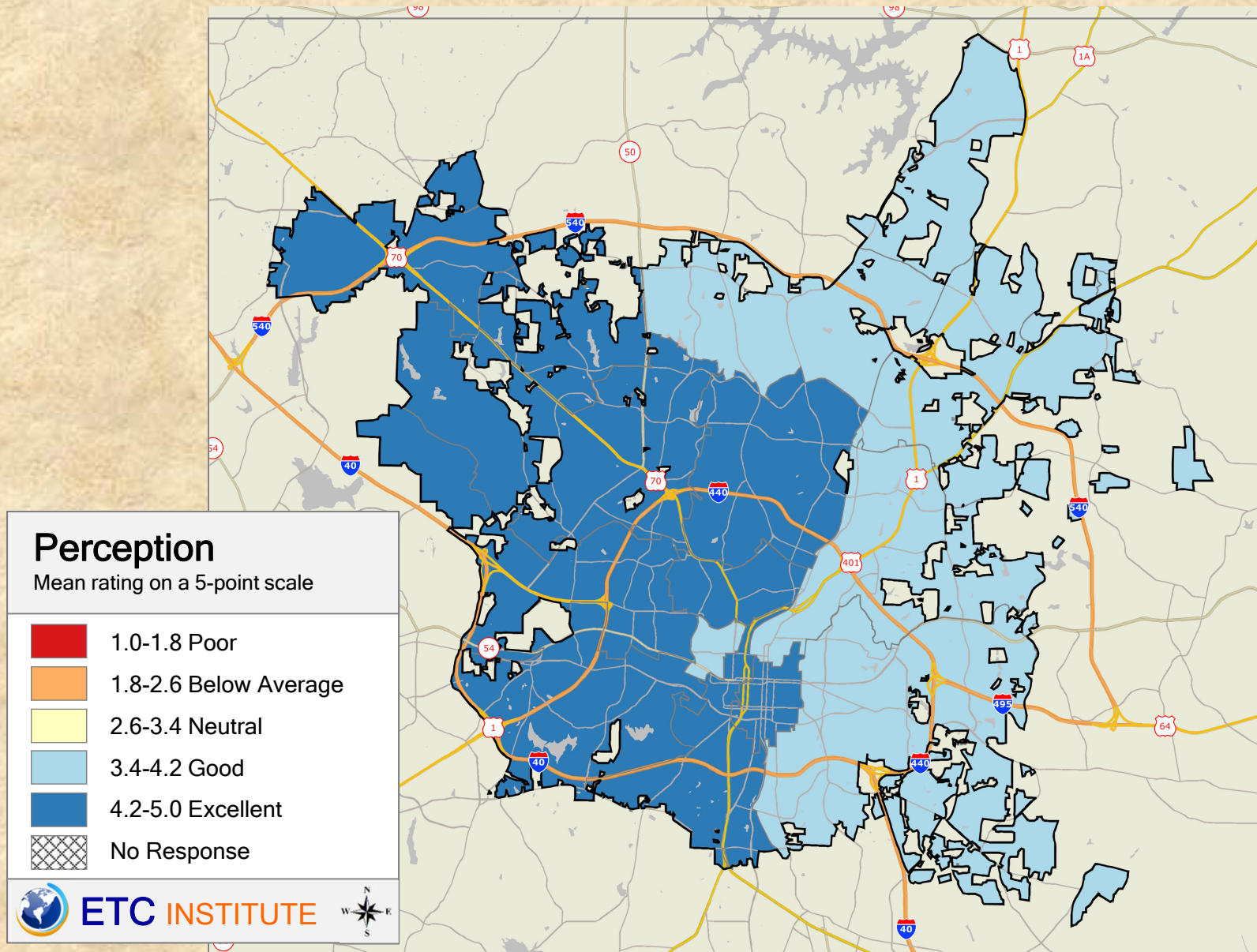
Q12-4. Quality of fire services



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

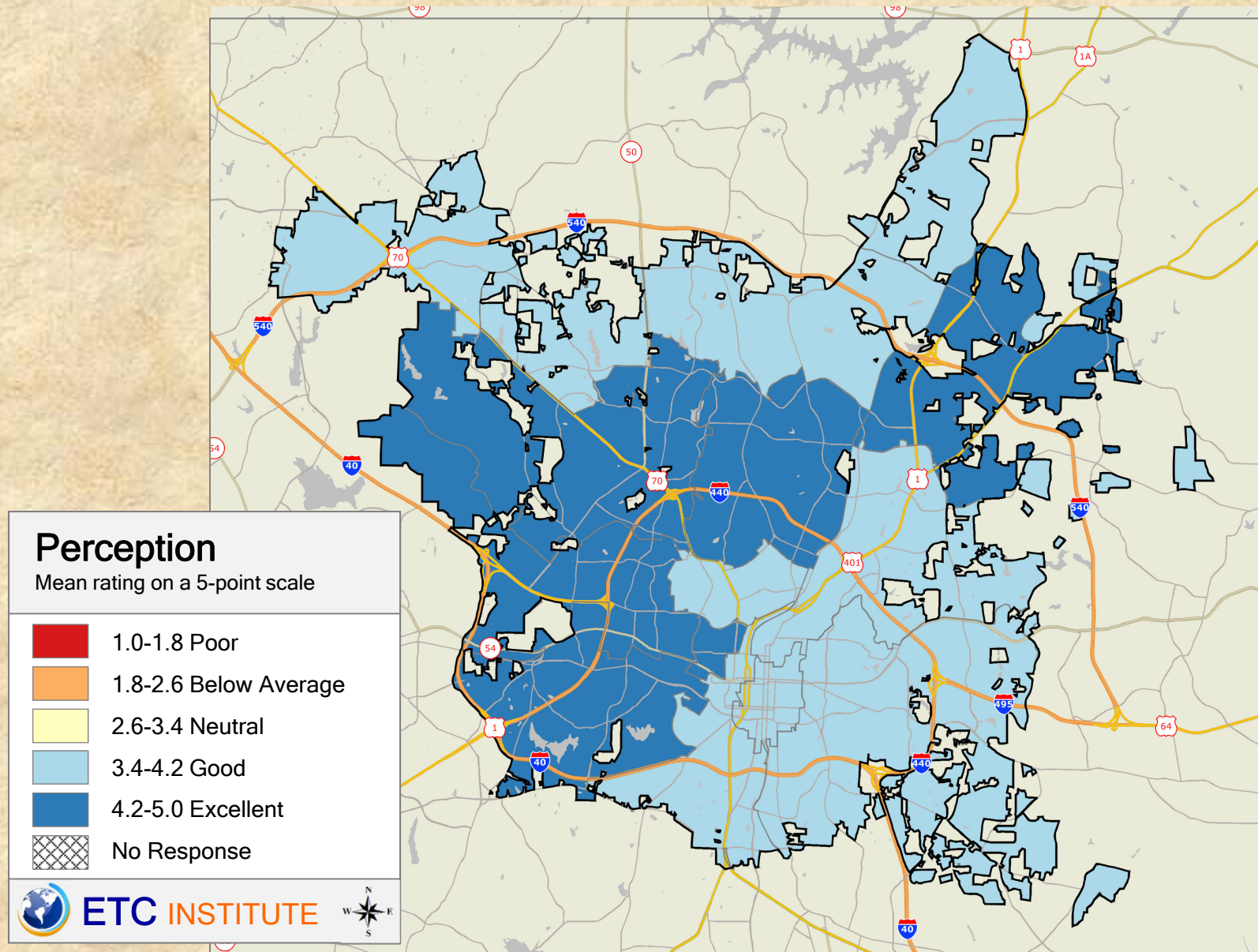
Q12-5. Response time for fire services



2018 City of Raleigh Community Survey

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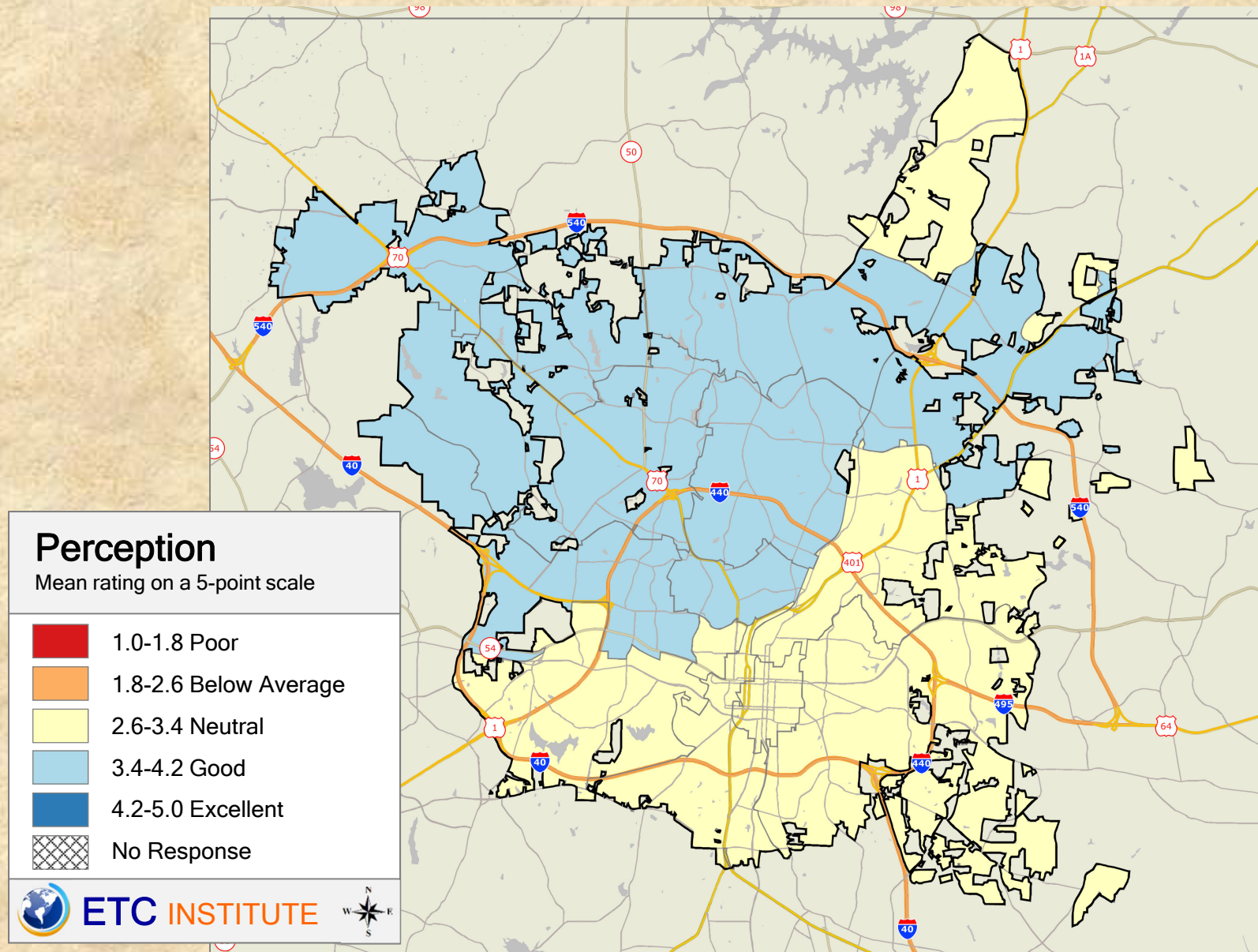
Q12-6. Overall quality of service provided by 9-1-1 operators



2018 City of Raleigh Community Survey

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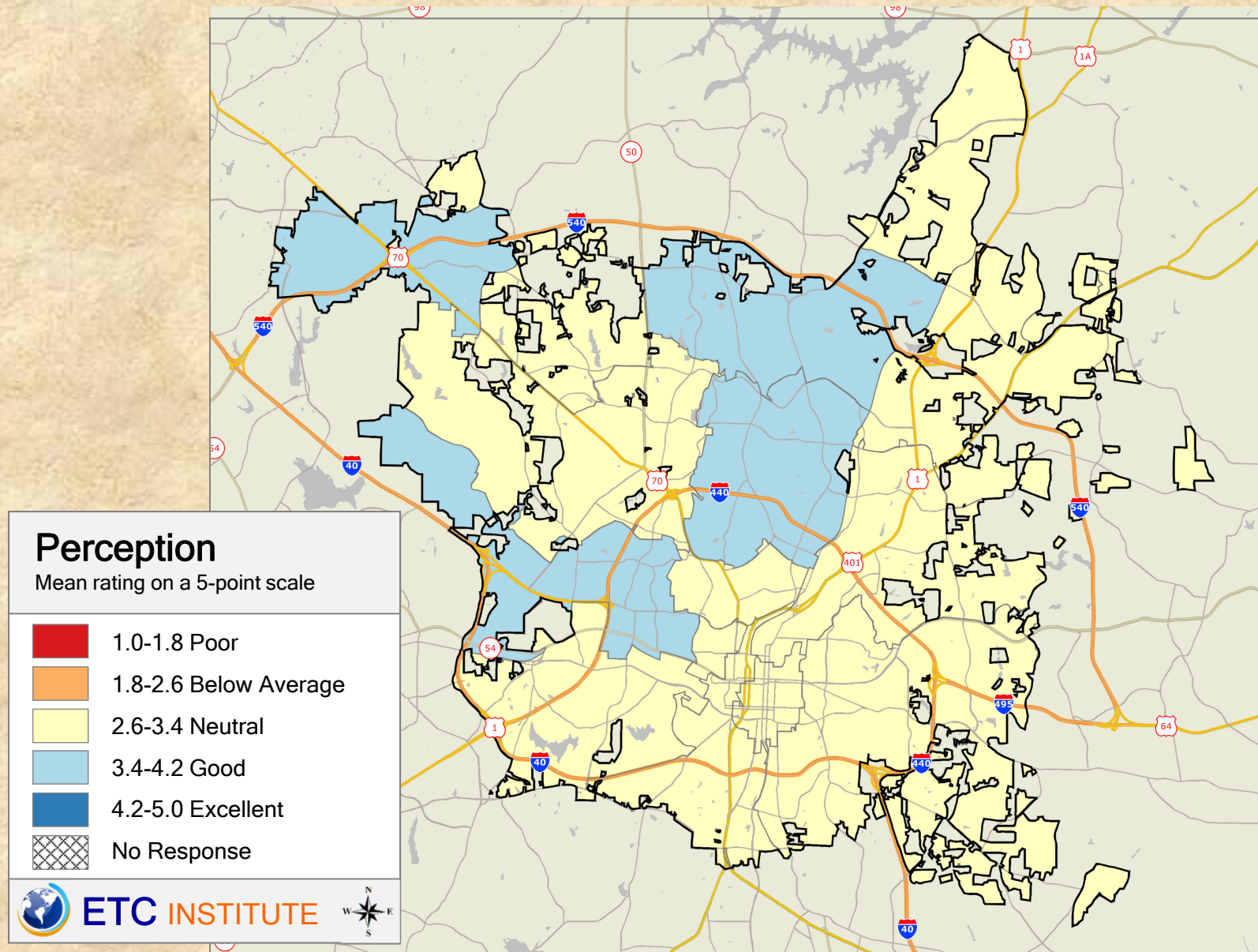
Q12-7. Enforcement of City codes and ordinances



2018 City of Raleigh Community Survey

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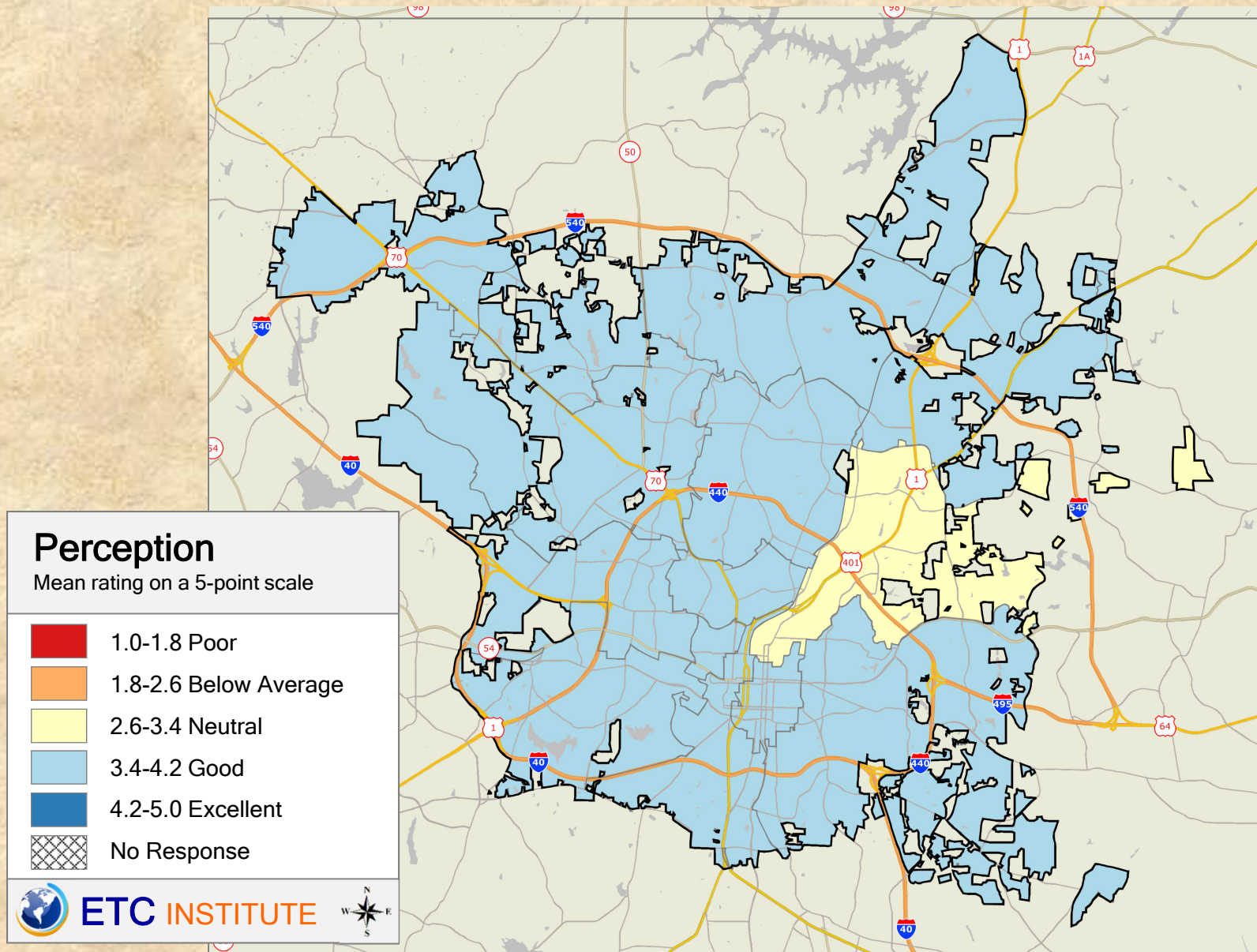
Q12-8. Enforcement of junk and debris cleanup on private property



2018 City of Raleigh Community Survey

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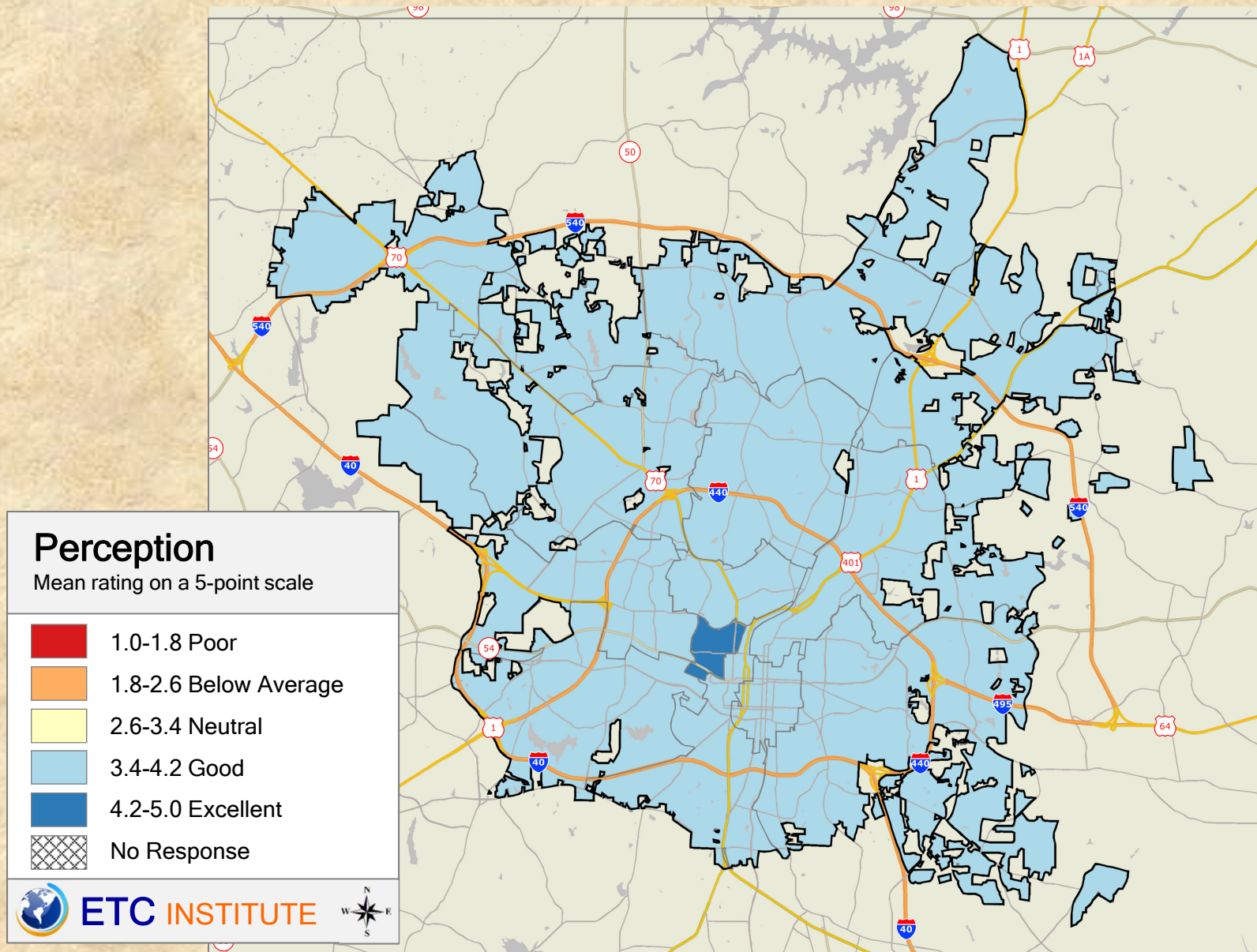
Q12-9. Overall cleanliness of Raleigh



2018 City of Raleigh Community Survey

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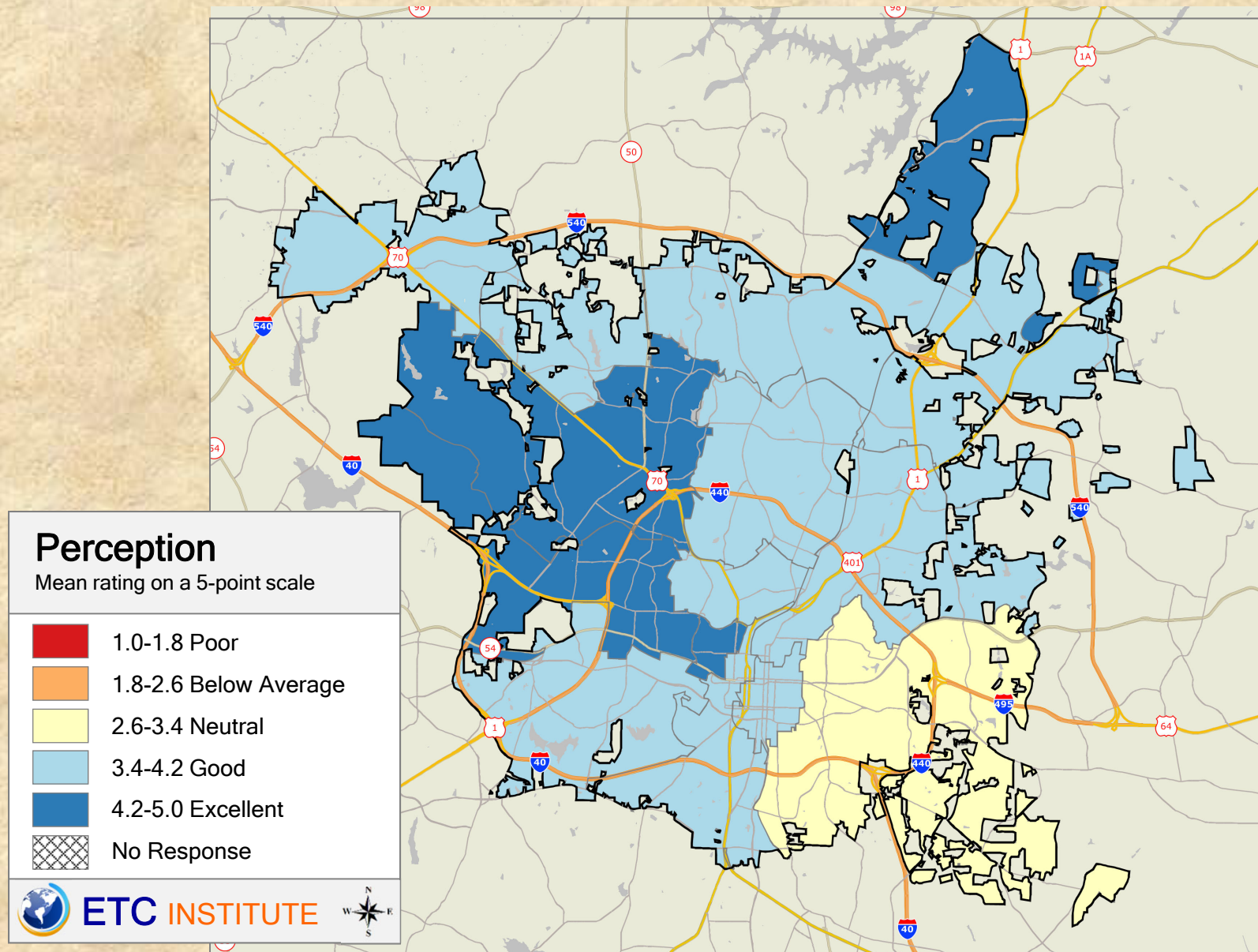
Q12-10. Cleanliness of downtown Raleigh



2018 City of Raleigh Community Survey

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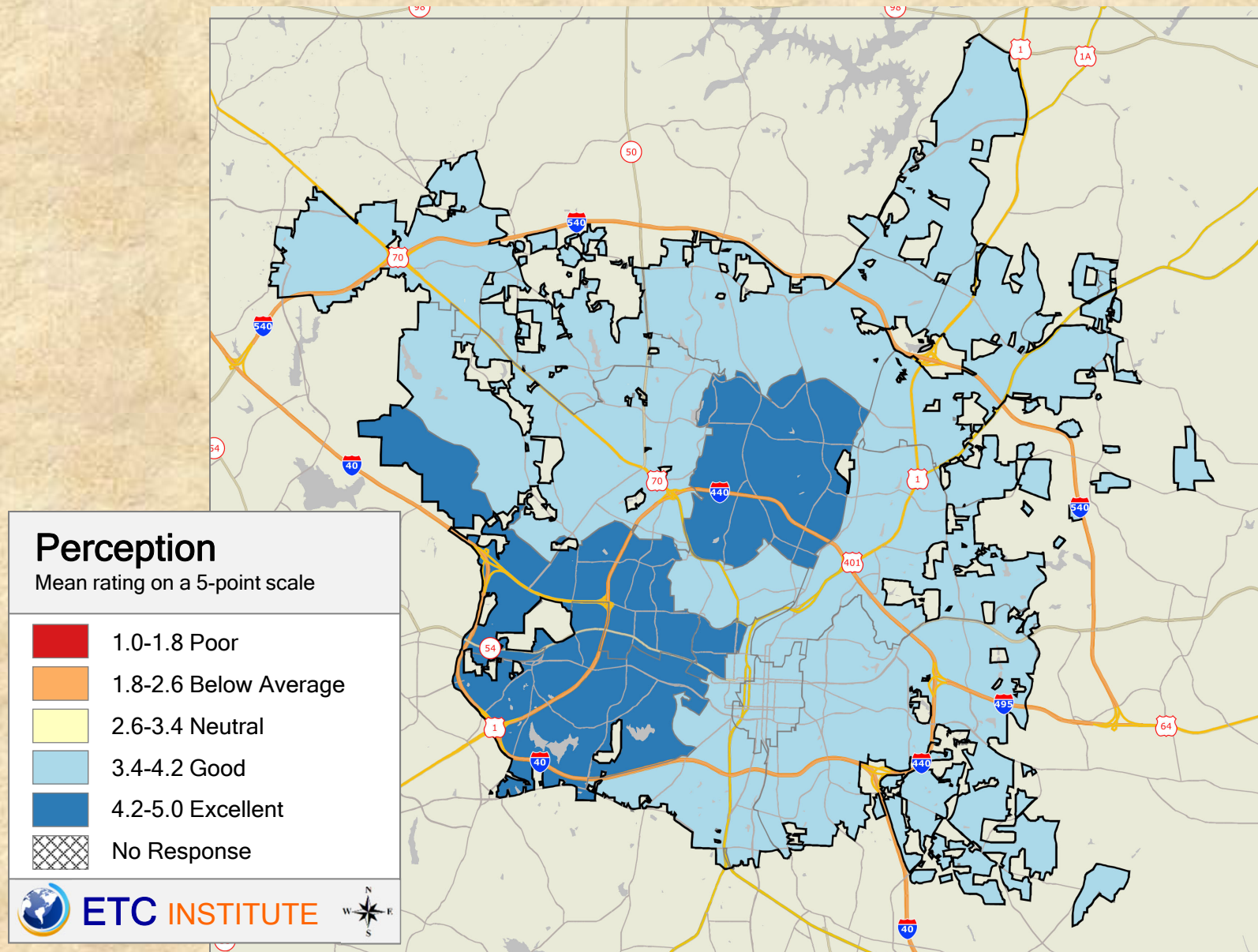
Q12-11. Cleanliness of your neighborhood



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

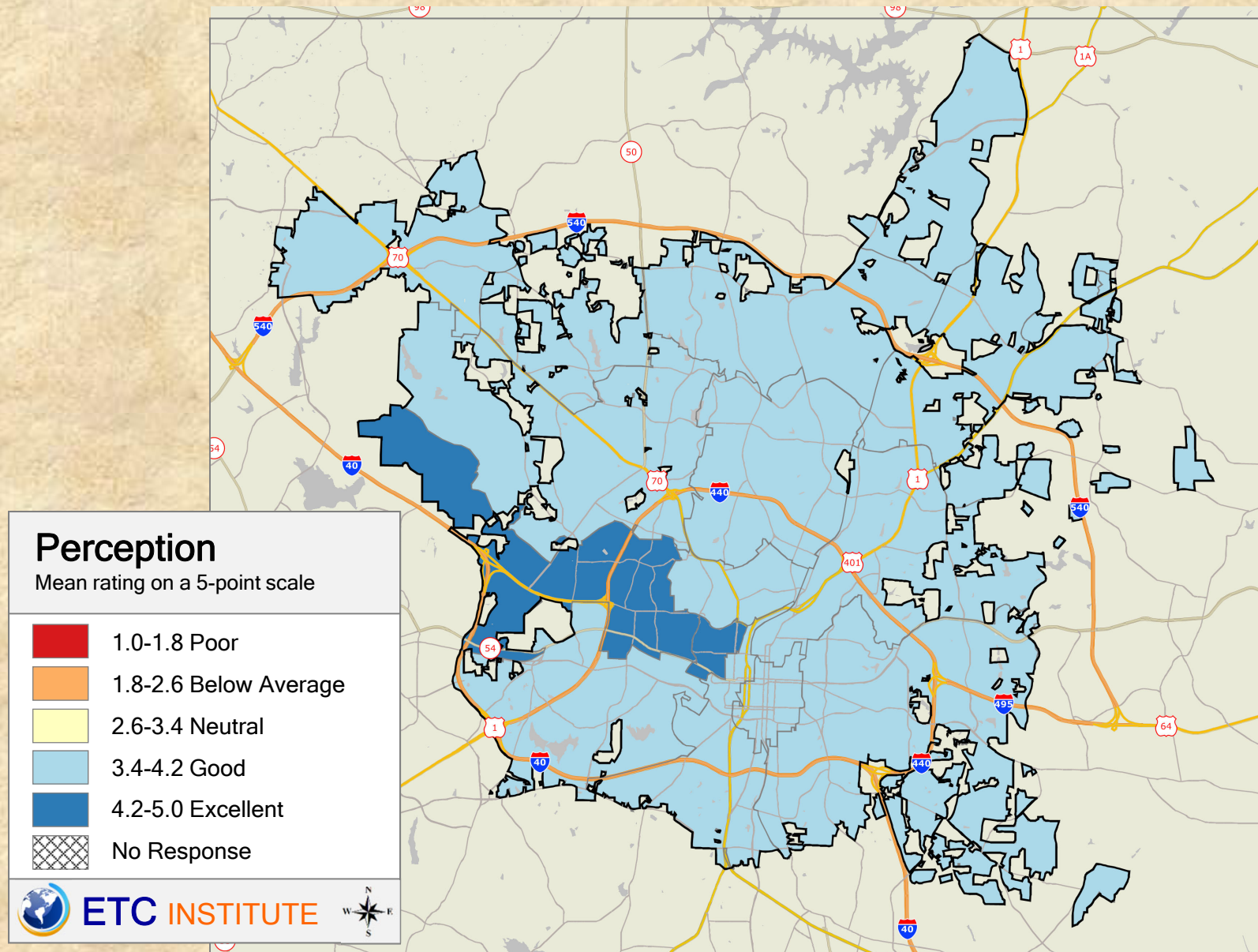
Q12-12. Cleanliness of City parks



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

Q12-13. Cleanliness of City greenways

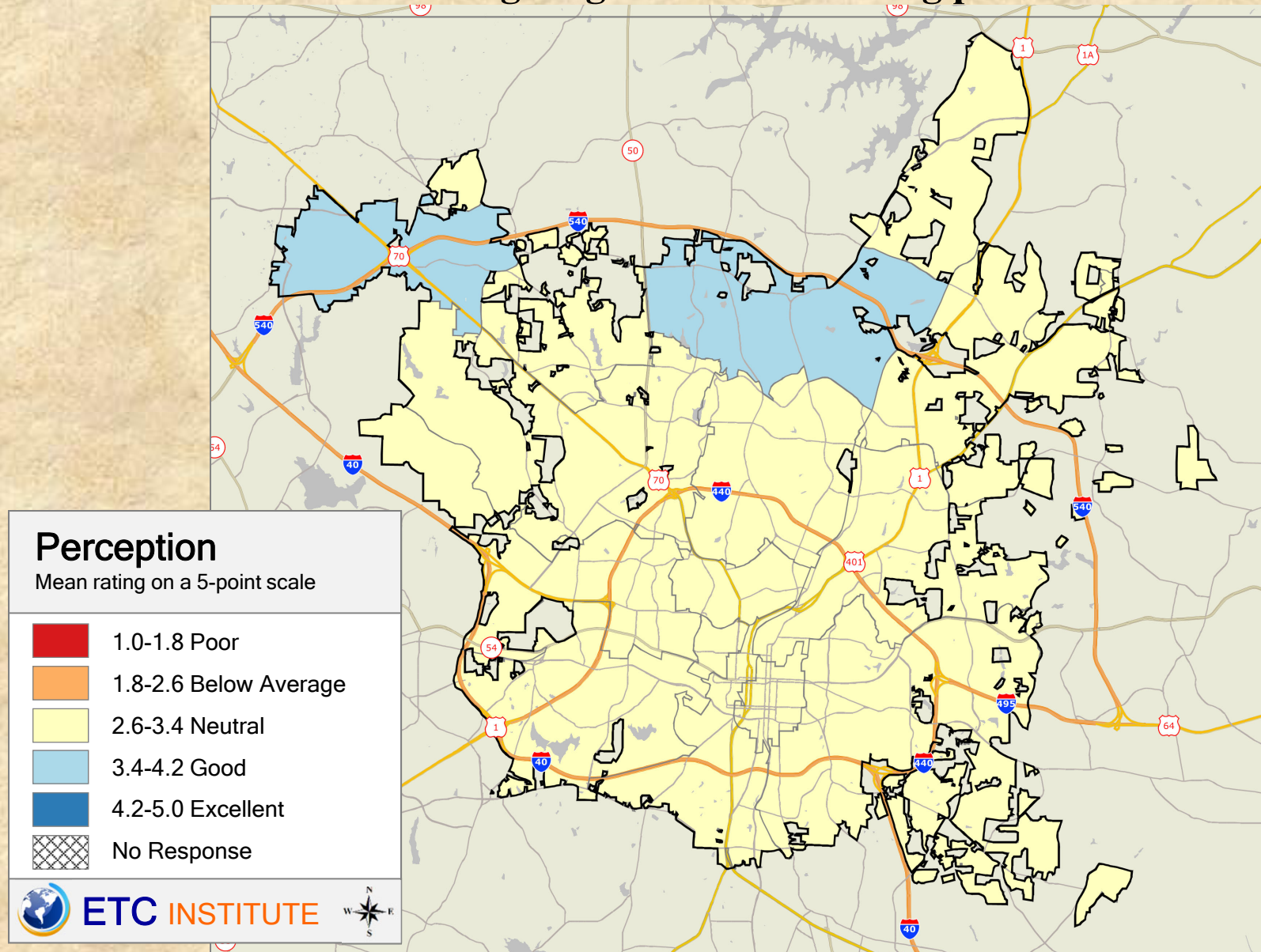


2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)



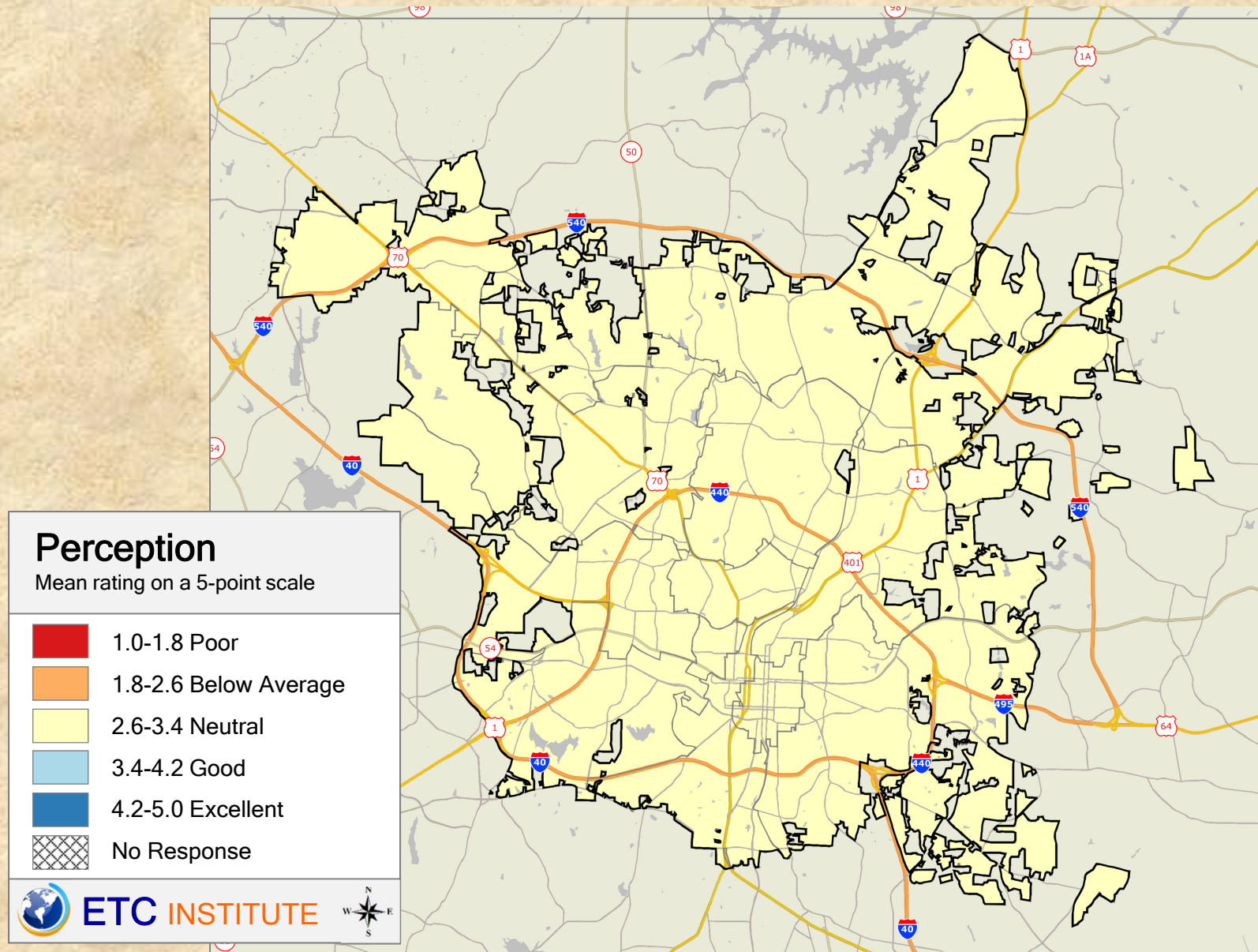
Q12-15. New construction's compatibility with existing neighborhood building patterns



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

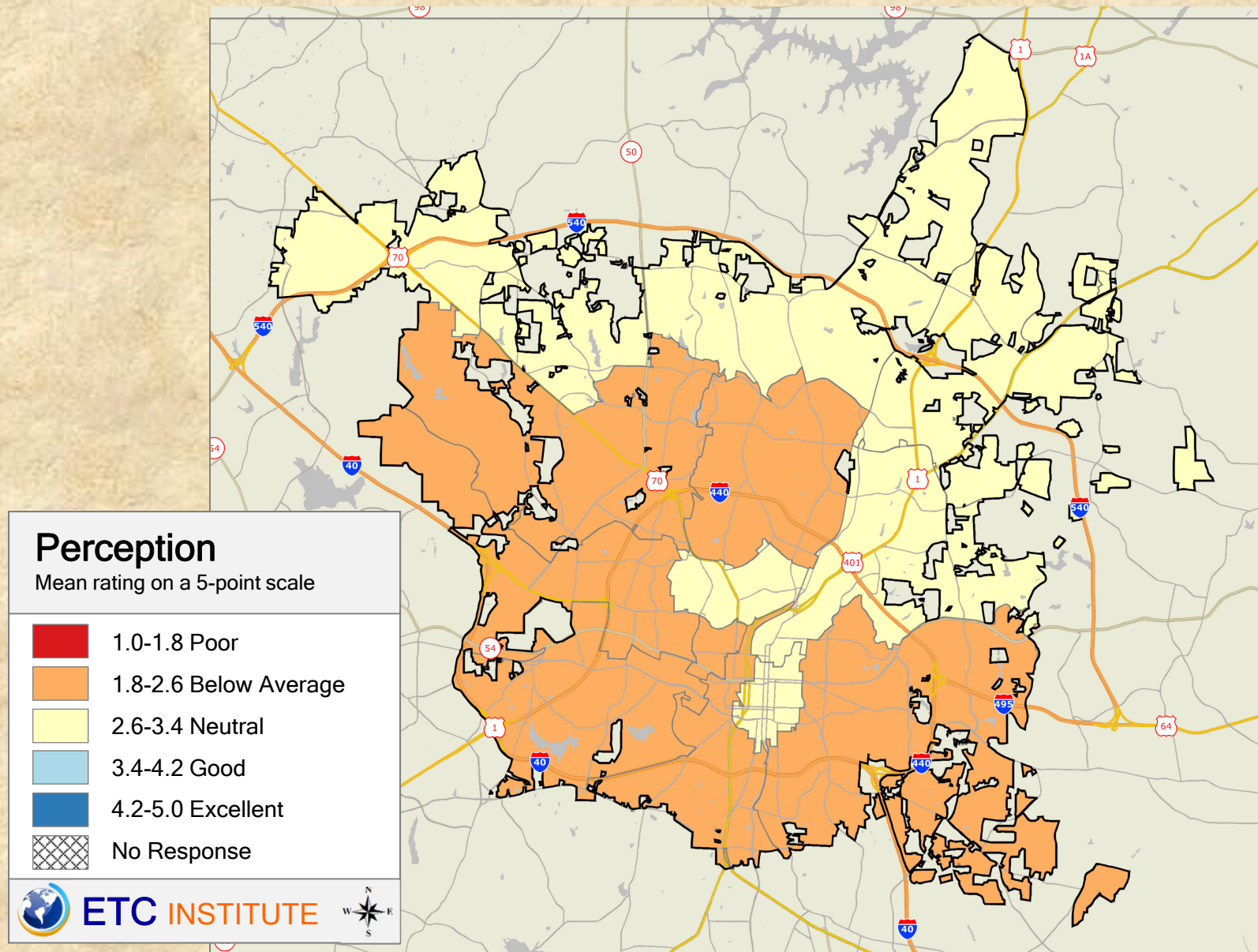
Q12-16. Variety of housing options



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

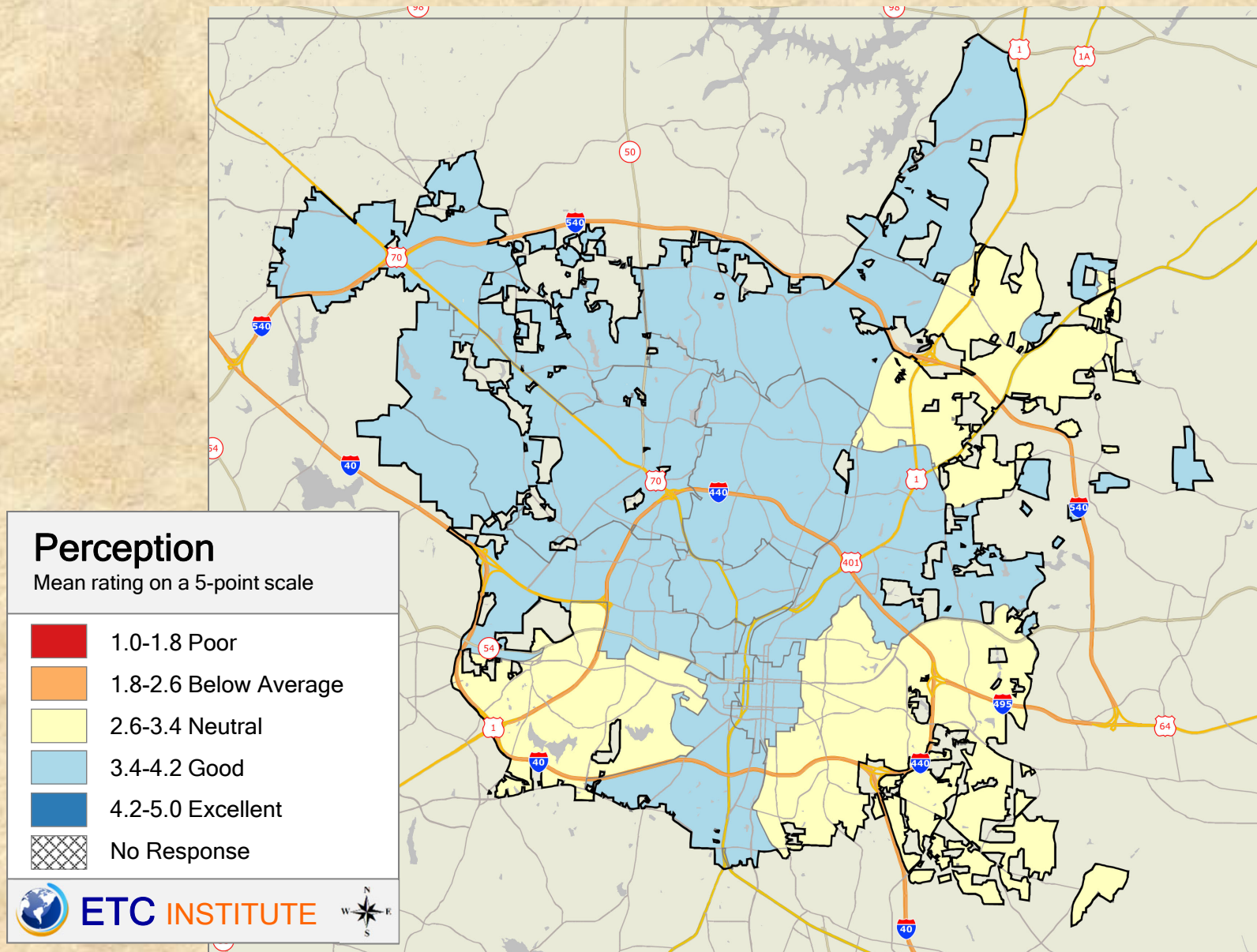
Q12-17. Availability of affordable housing



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

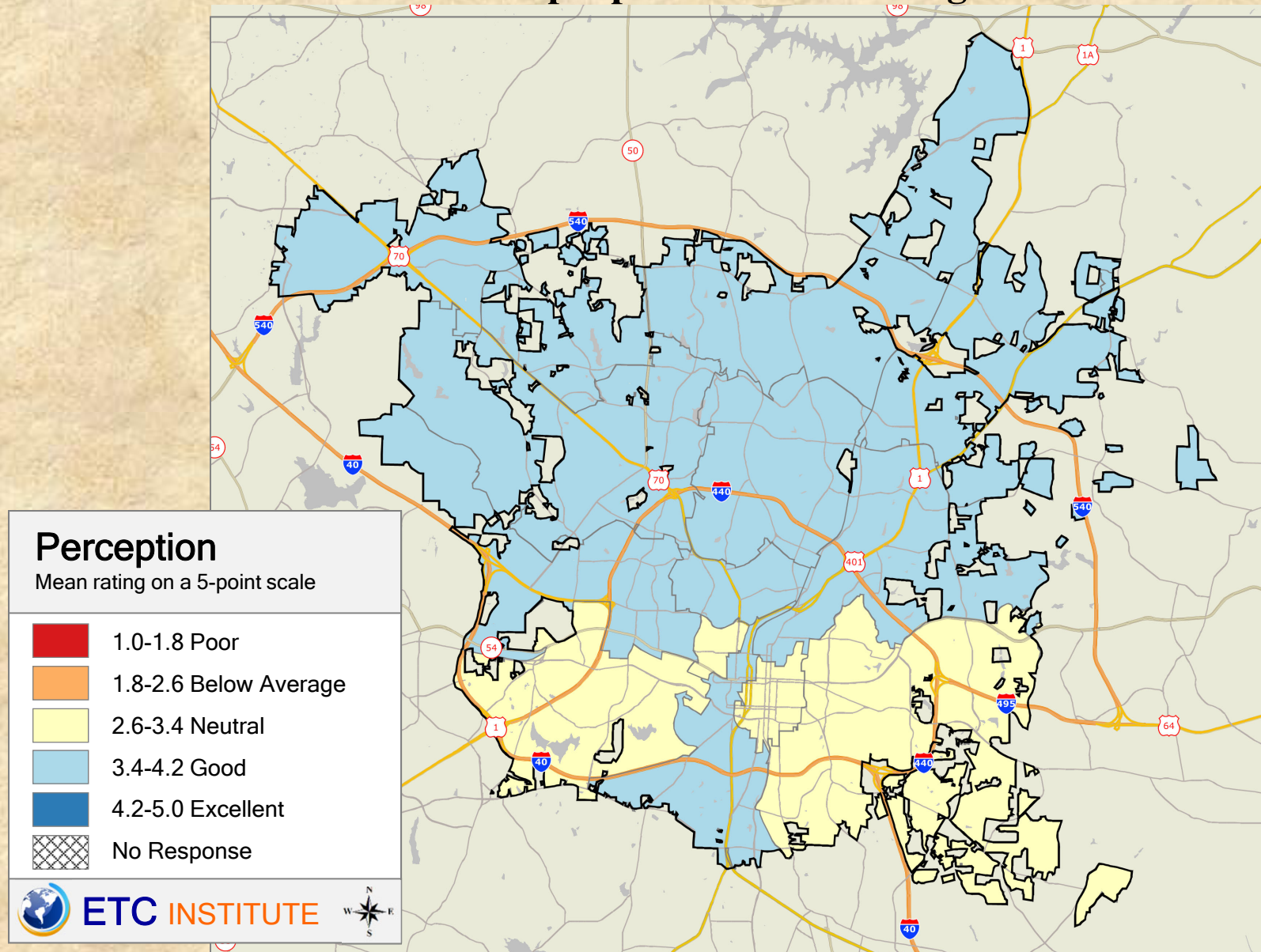
Q12-18. Neighborliness of residents



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

Q12-19. Openness and acceptance of the community towards people of diverse backgrounds



2018 City of Raleigh Community Survey

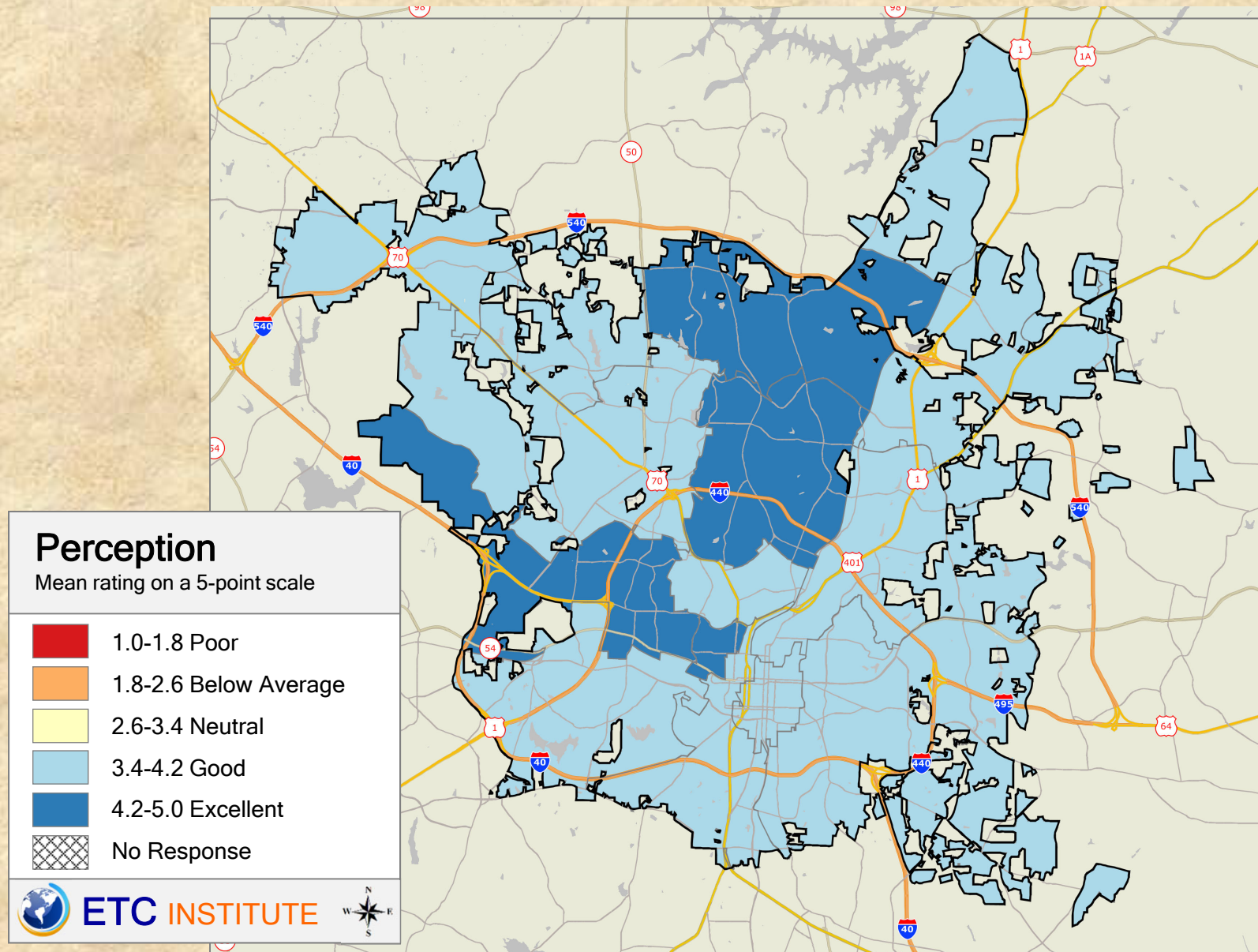
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)



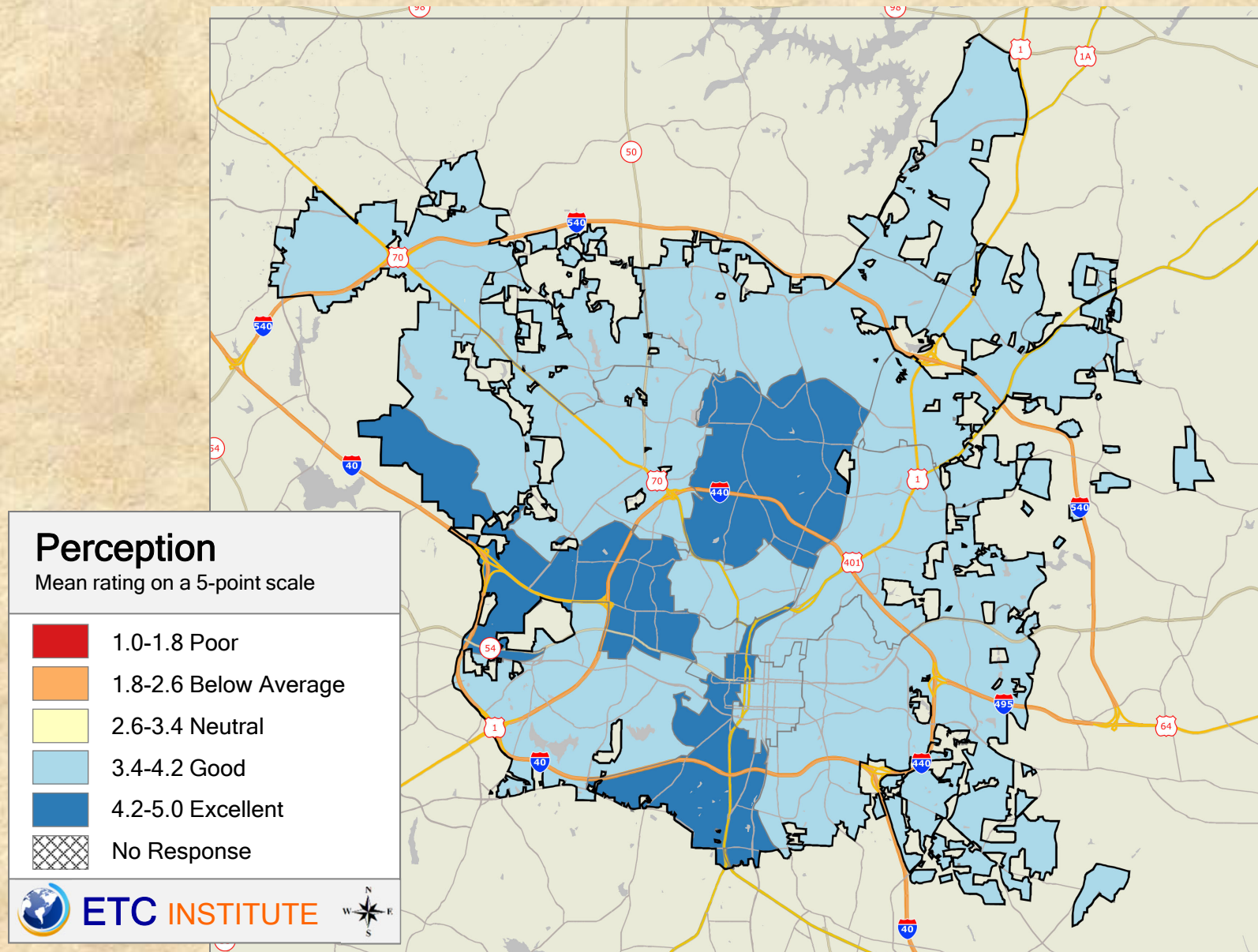
Q12-21. Your access to City parks, greenways, and community centers



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

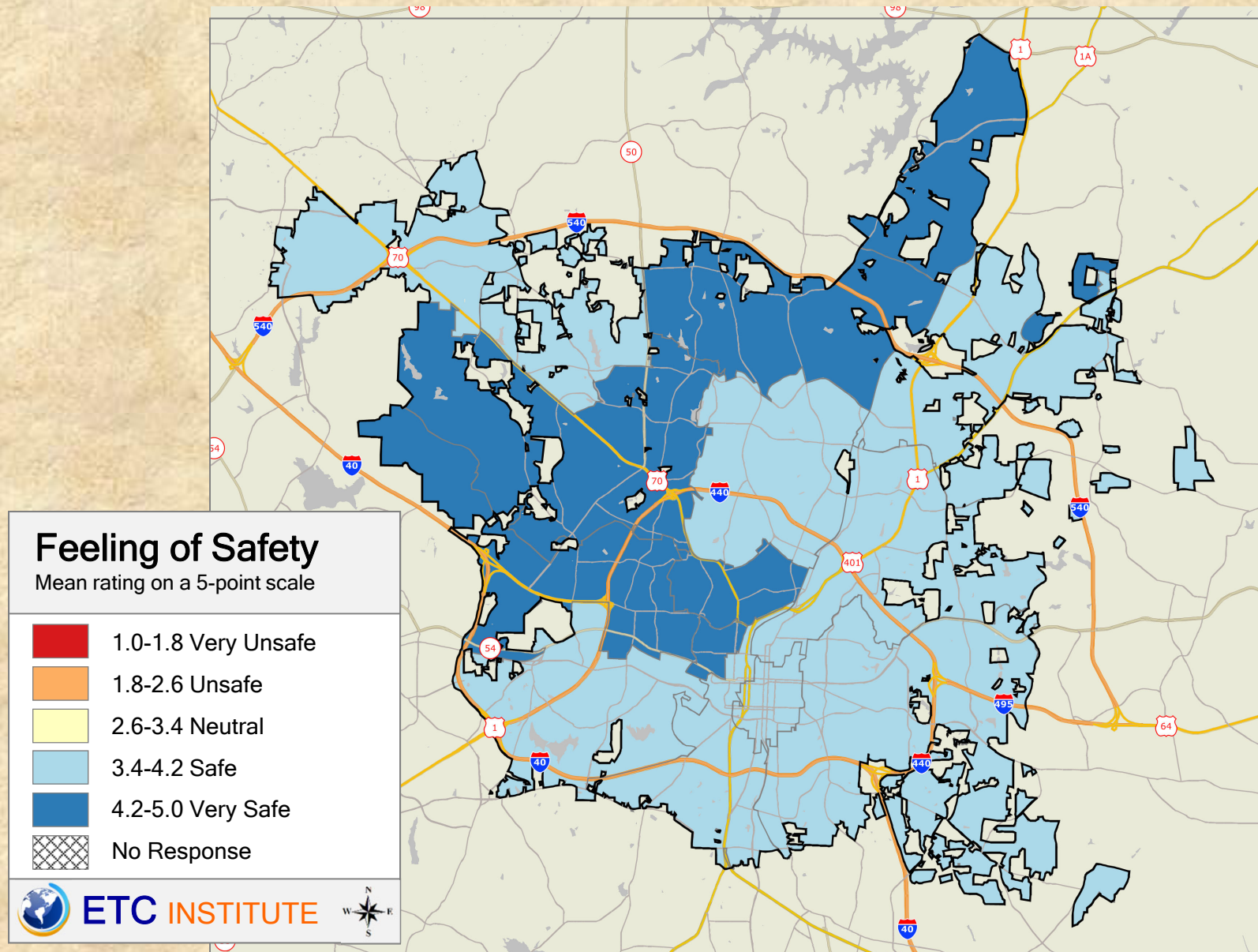
Q12-22. Overall quality of parks and recreation programs and services



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

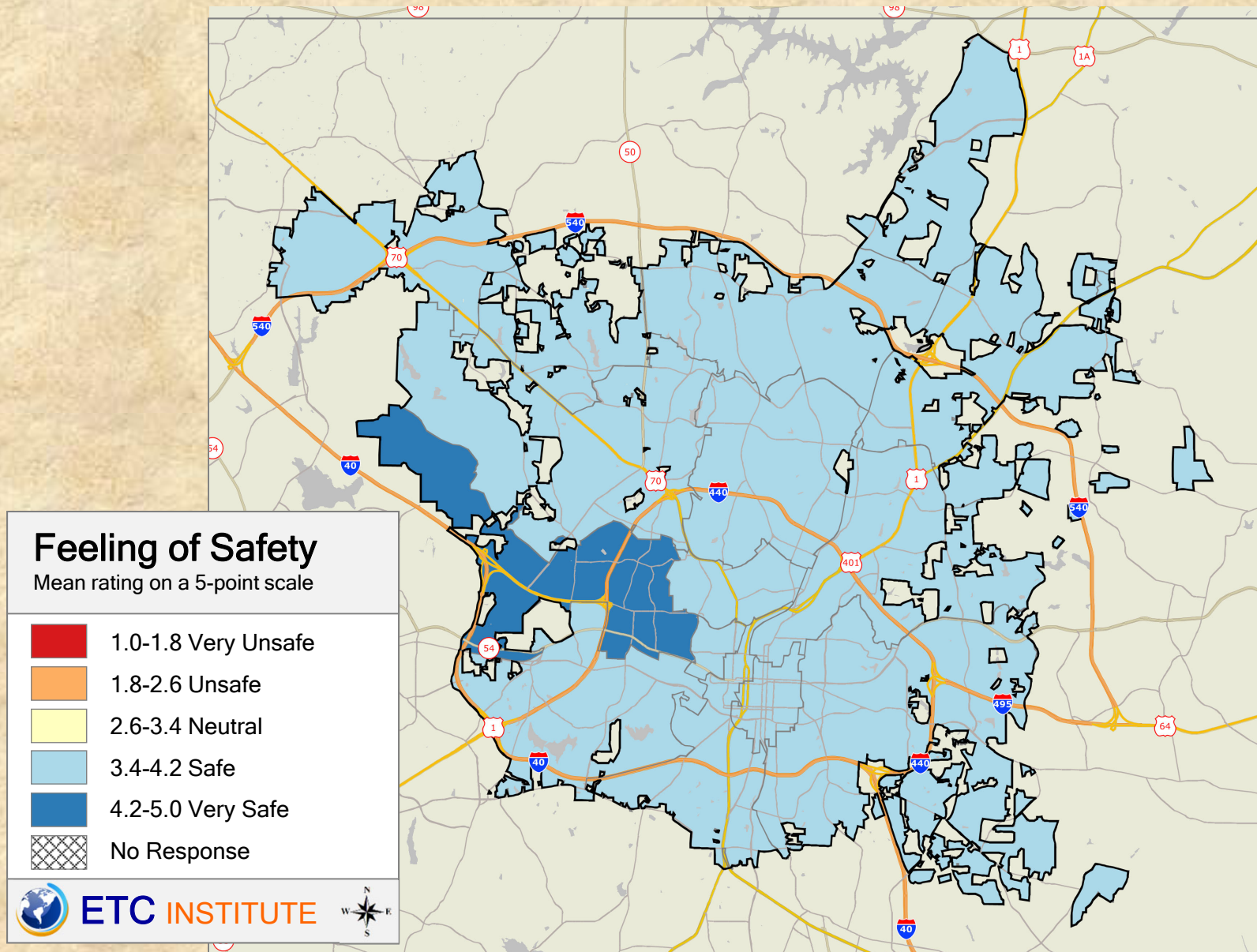
Q14-1. In Raleigh overall



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

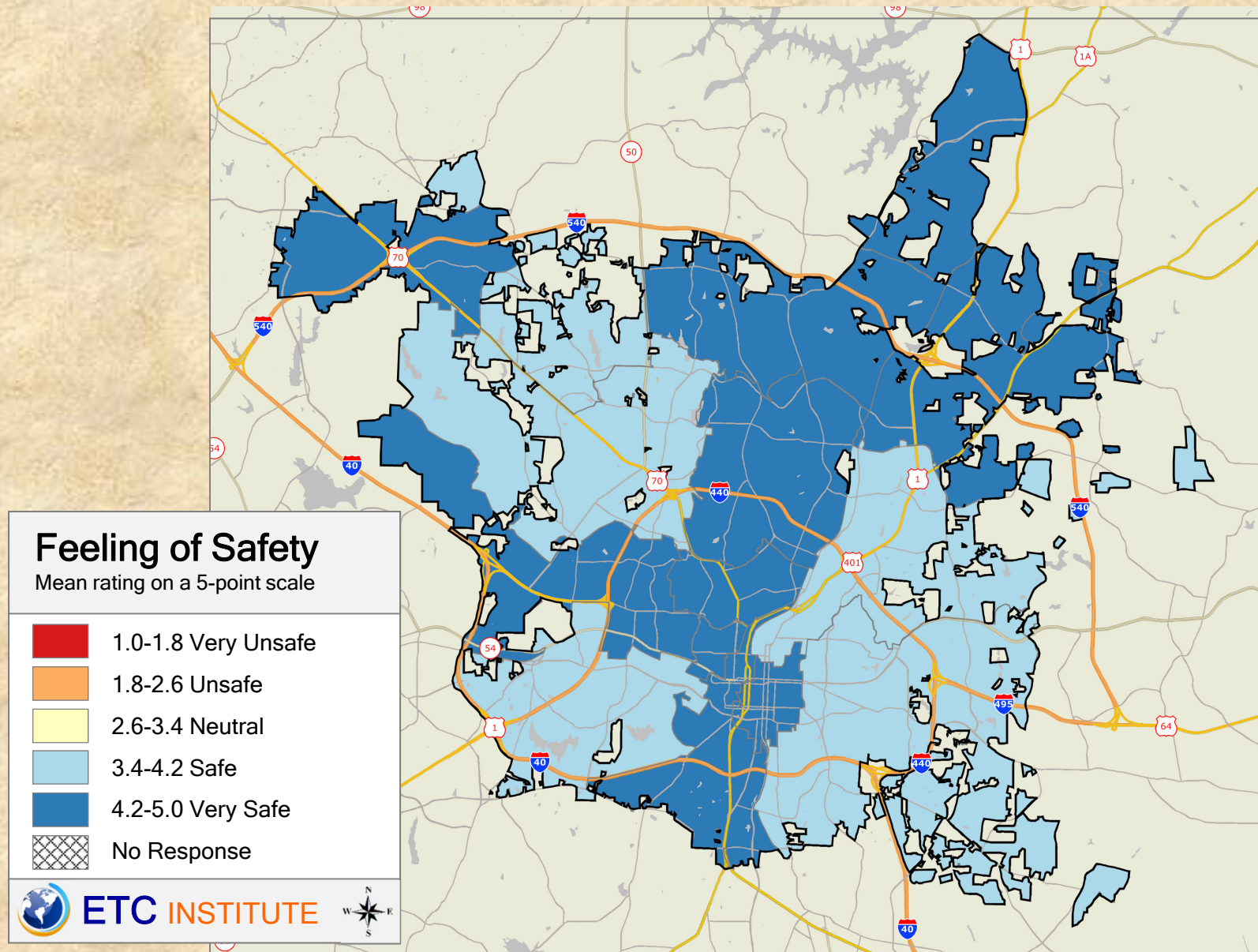
Q14-2. In City parks and greenways



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

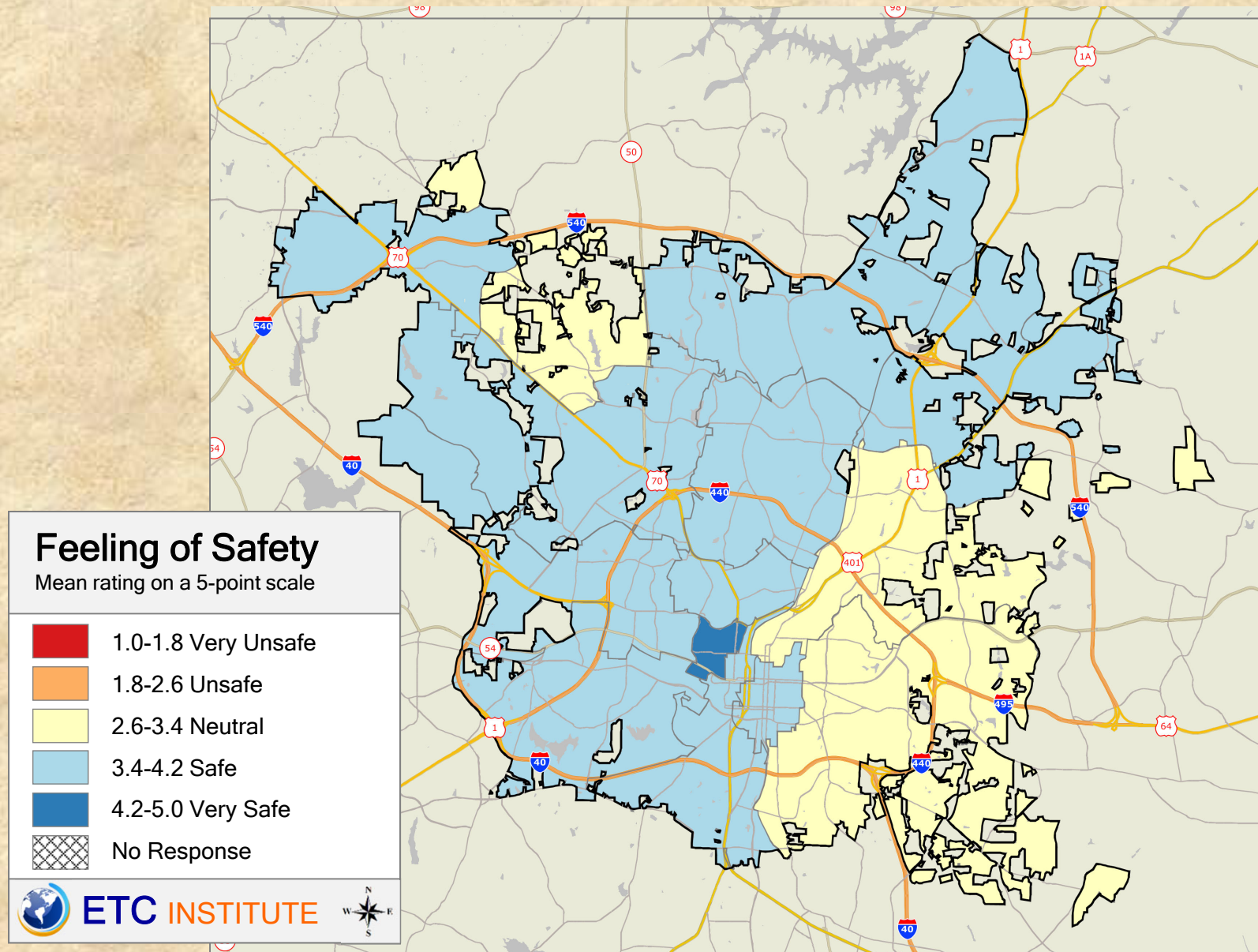
Q14-3. In downtown Raleigh during the day



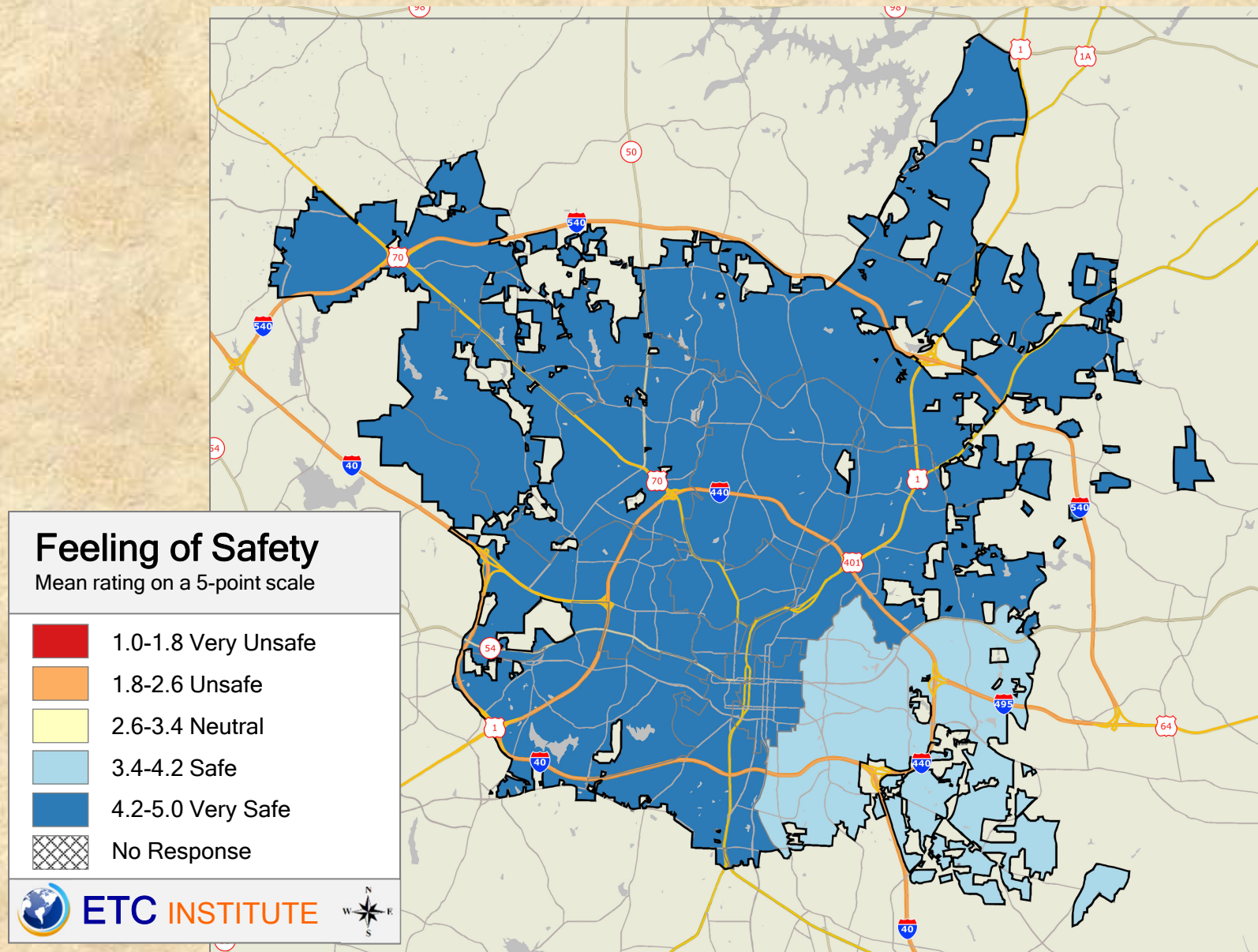
2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

Q14-4. In downtown Raleigh at night



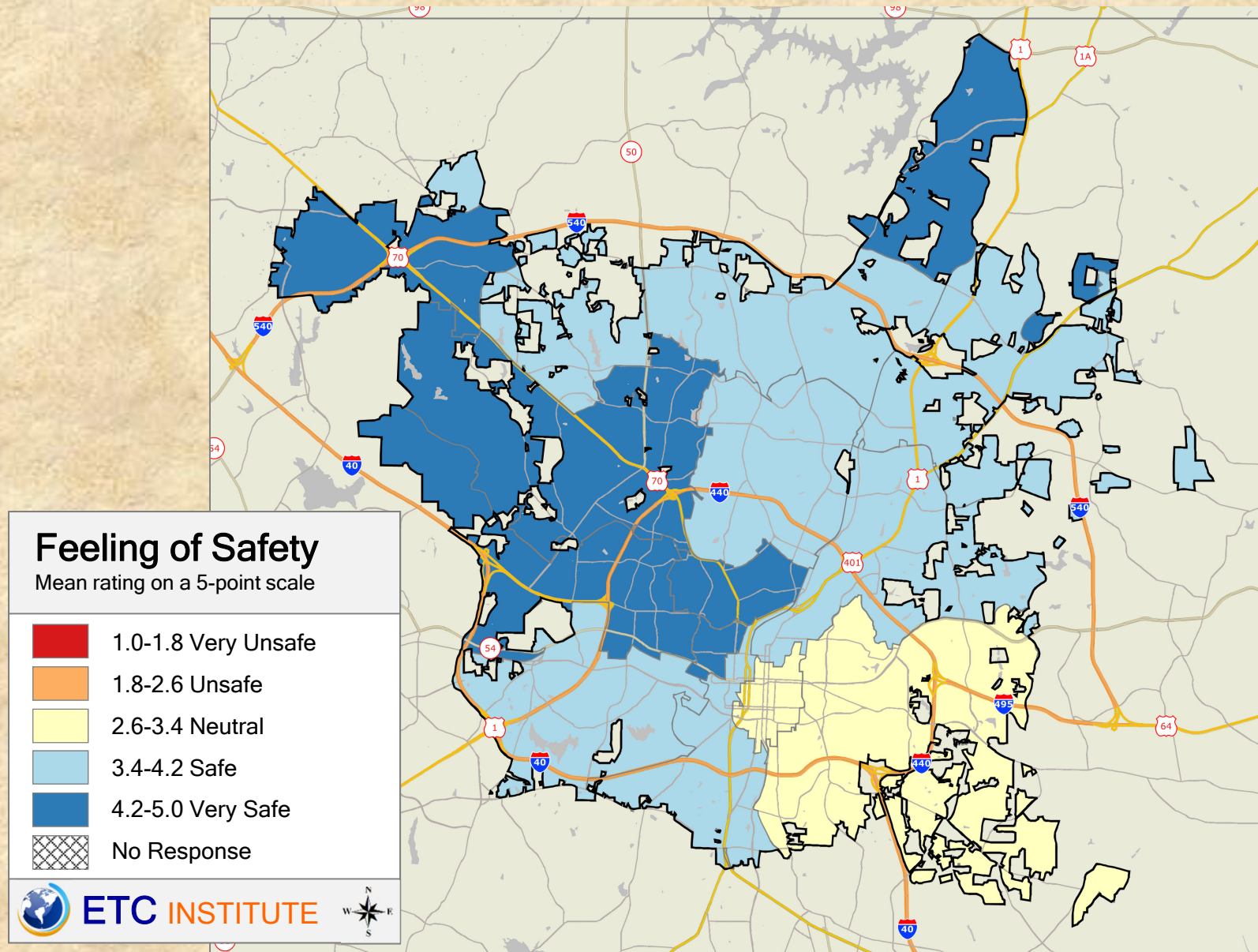
Q14-5. In your neighborhood during the day



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

Q14-6. In your neighborhood at night

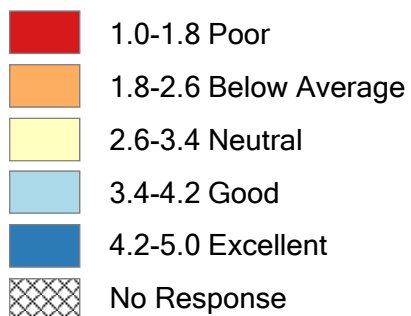


2018 City of Raleigh Community Survey

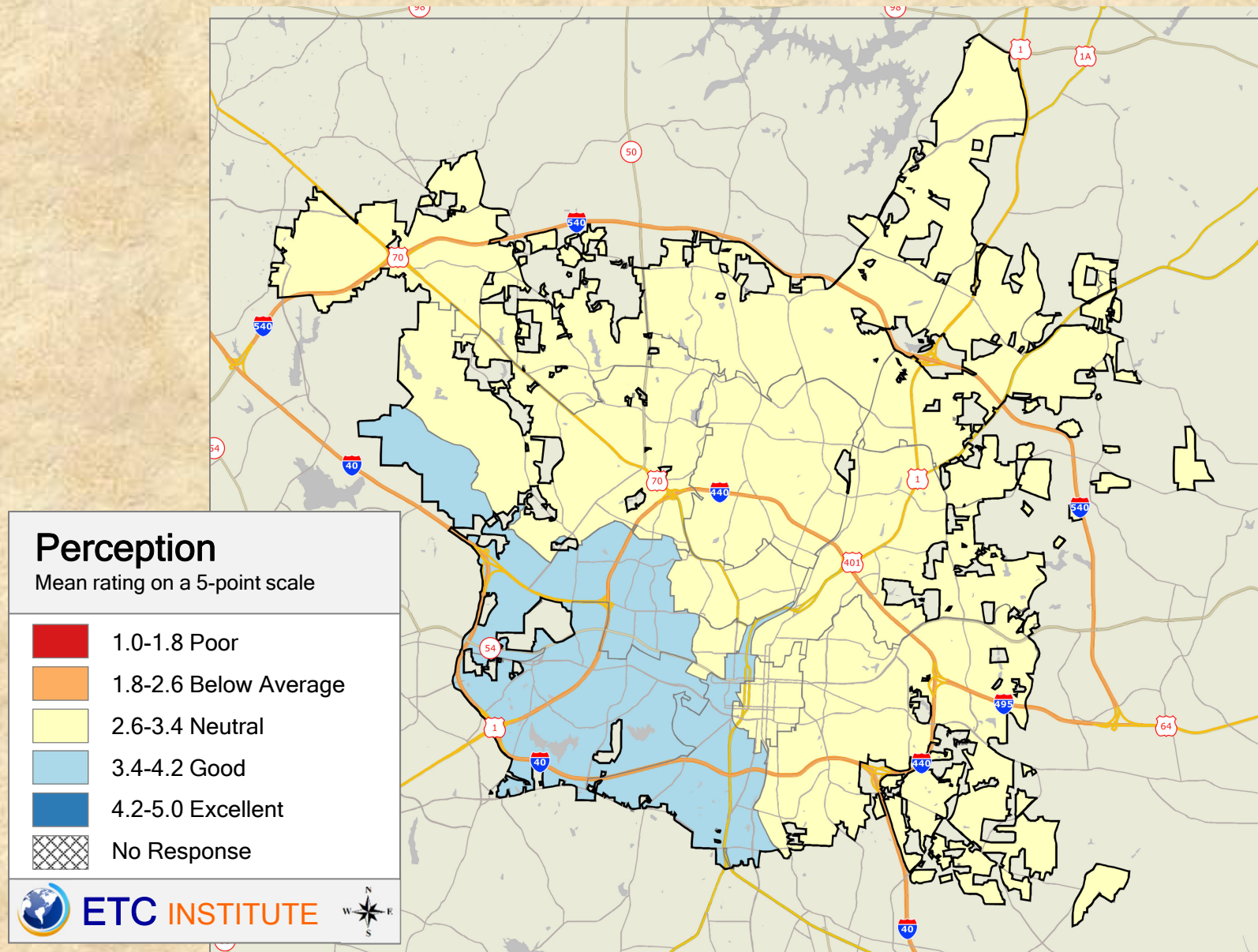
Page 87



Mean rating on a 5-point scale



Q16-2. The ability to predict travel time to places in Raleigh



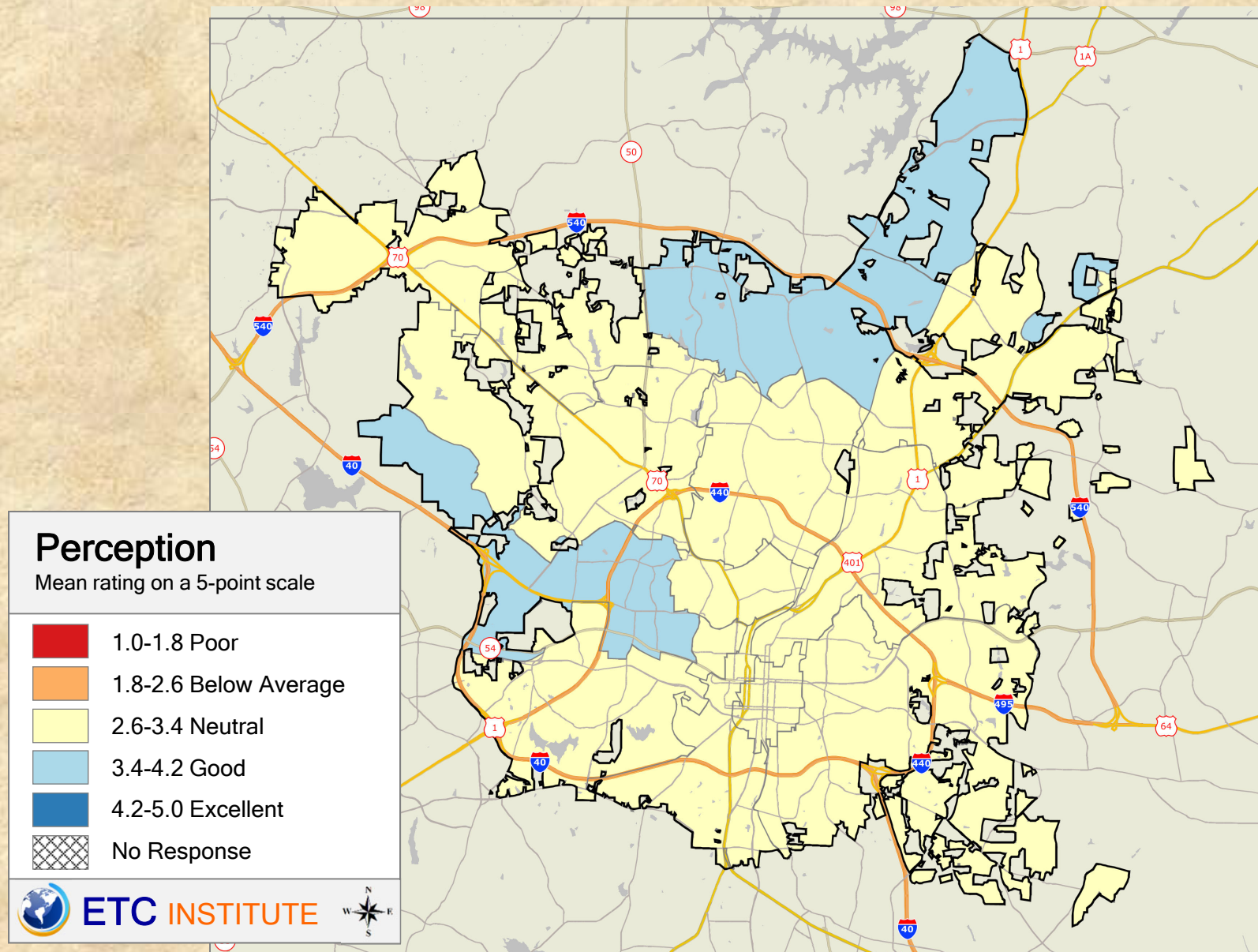
2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)



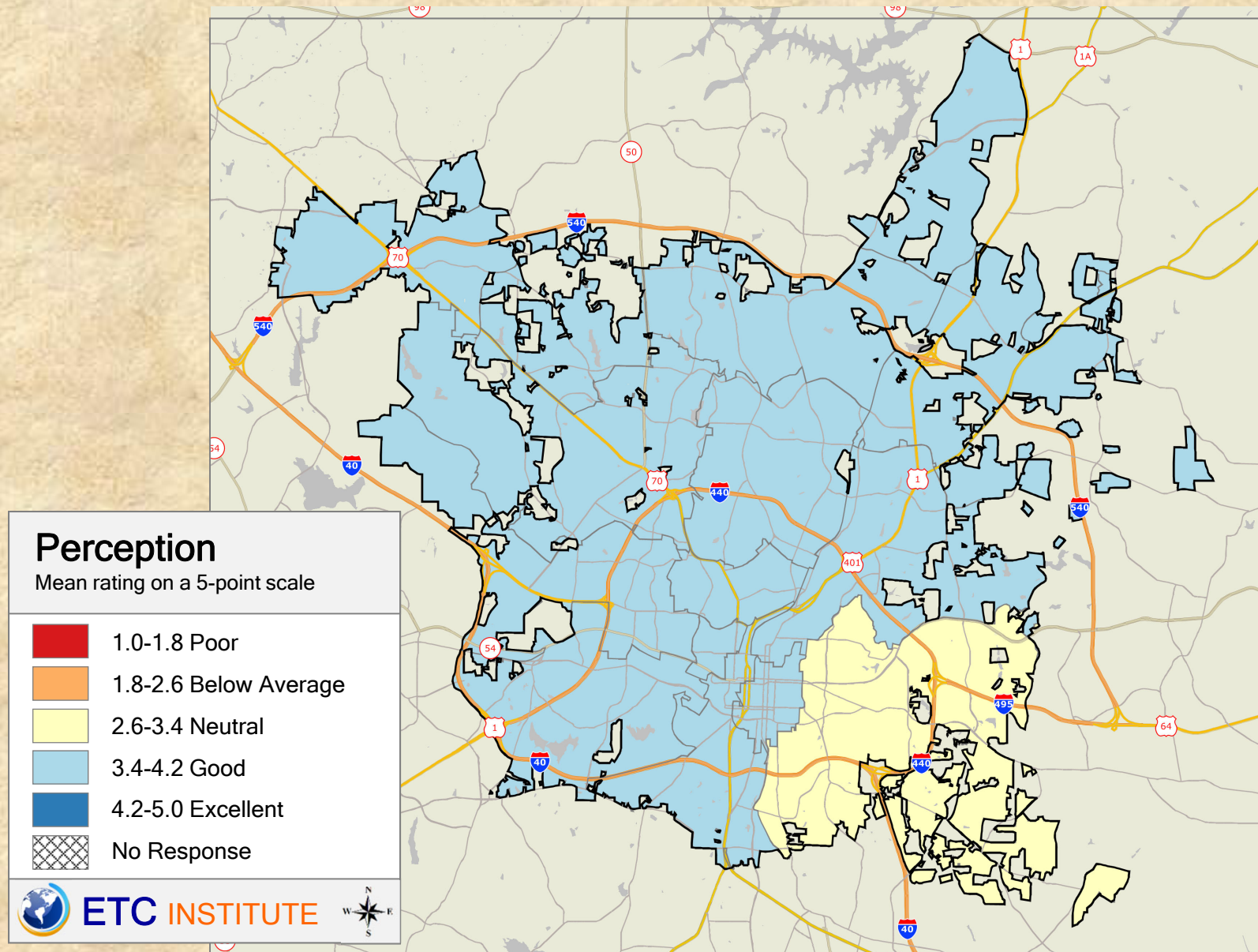
Q16-4. Overall condition of major City streets



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

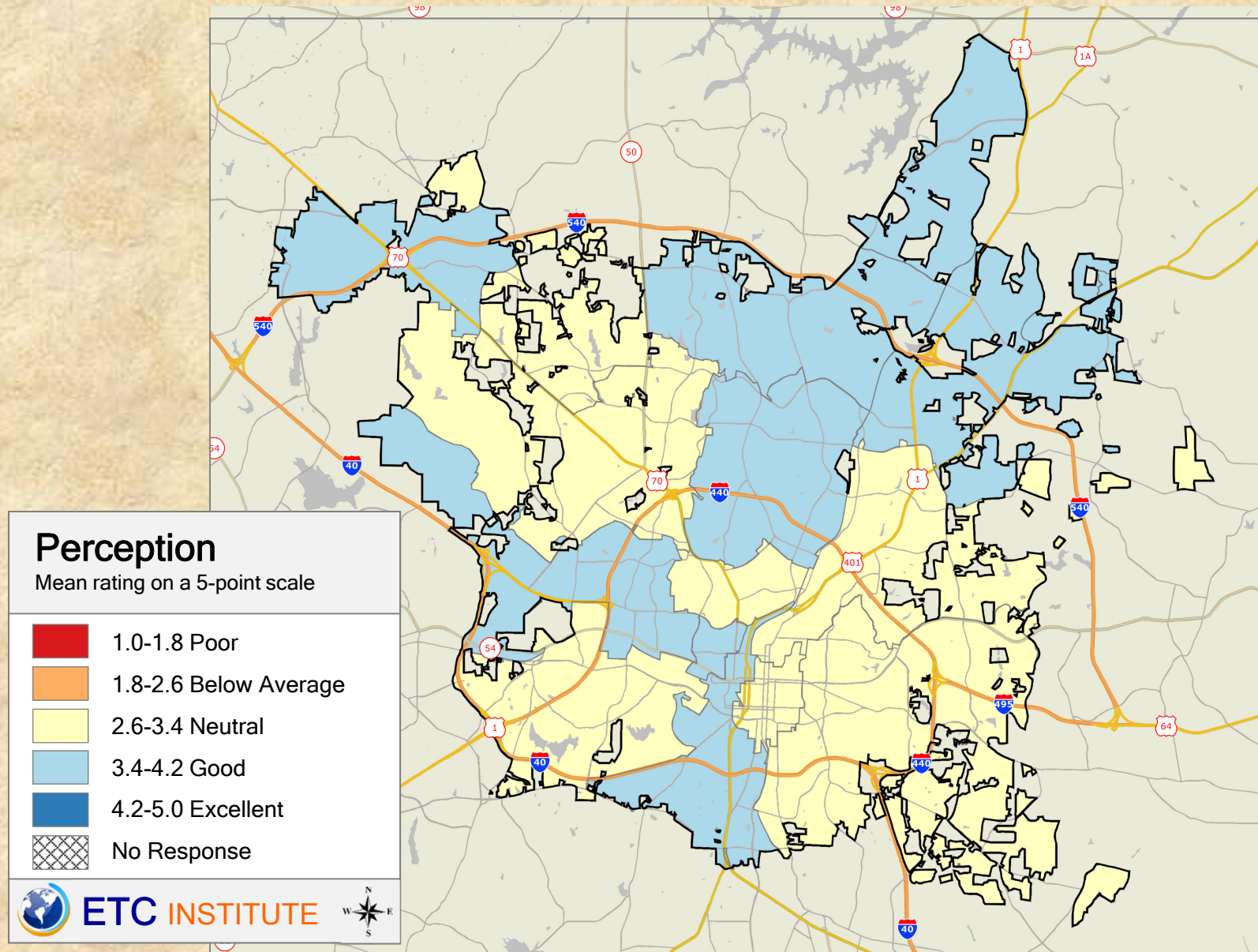
Q16-5. Condition of streets in your neighborhood



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

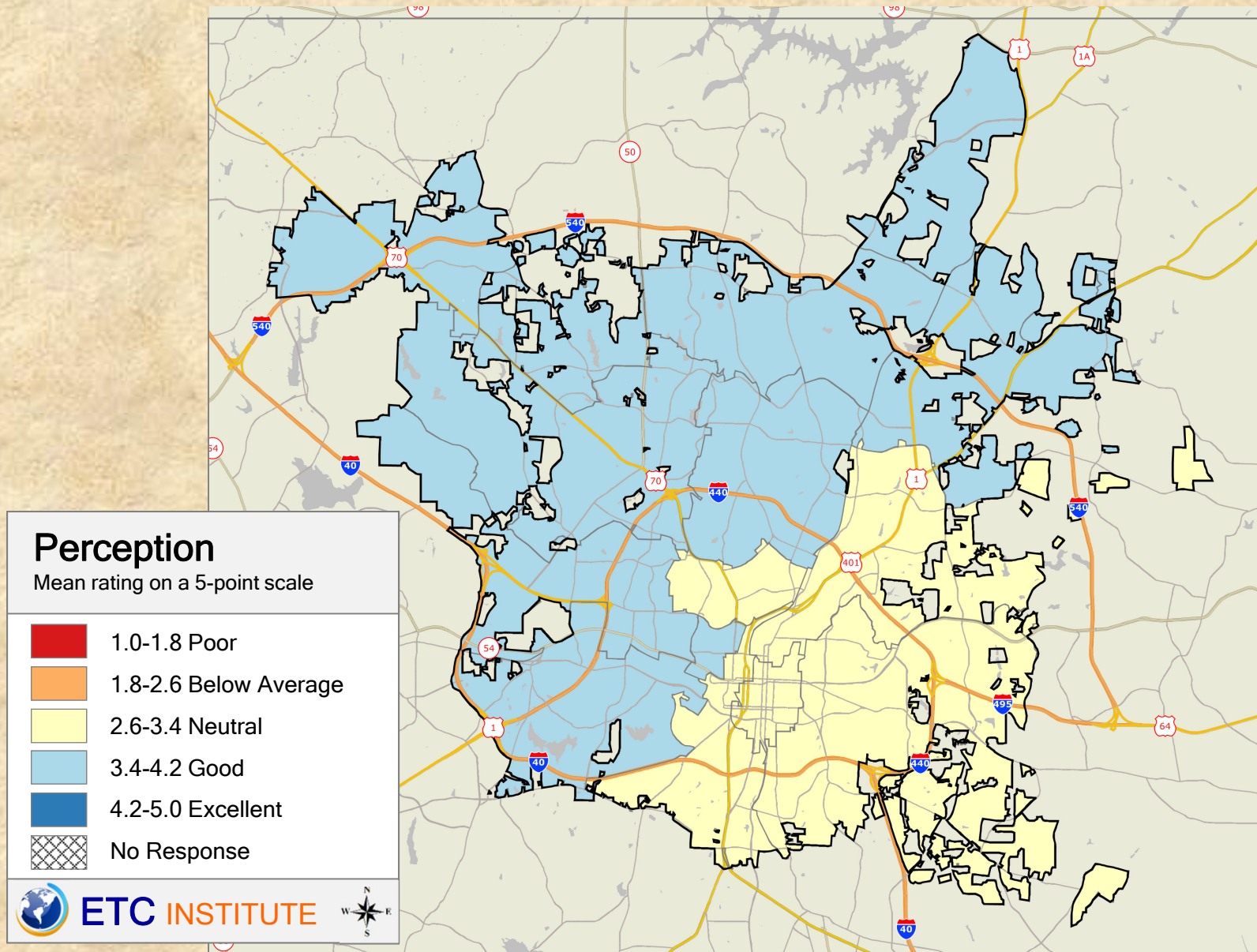
Q16-6. Overall condition of City sidewalks



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

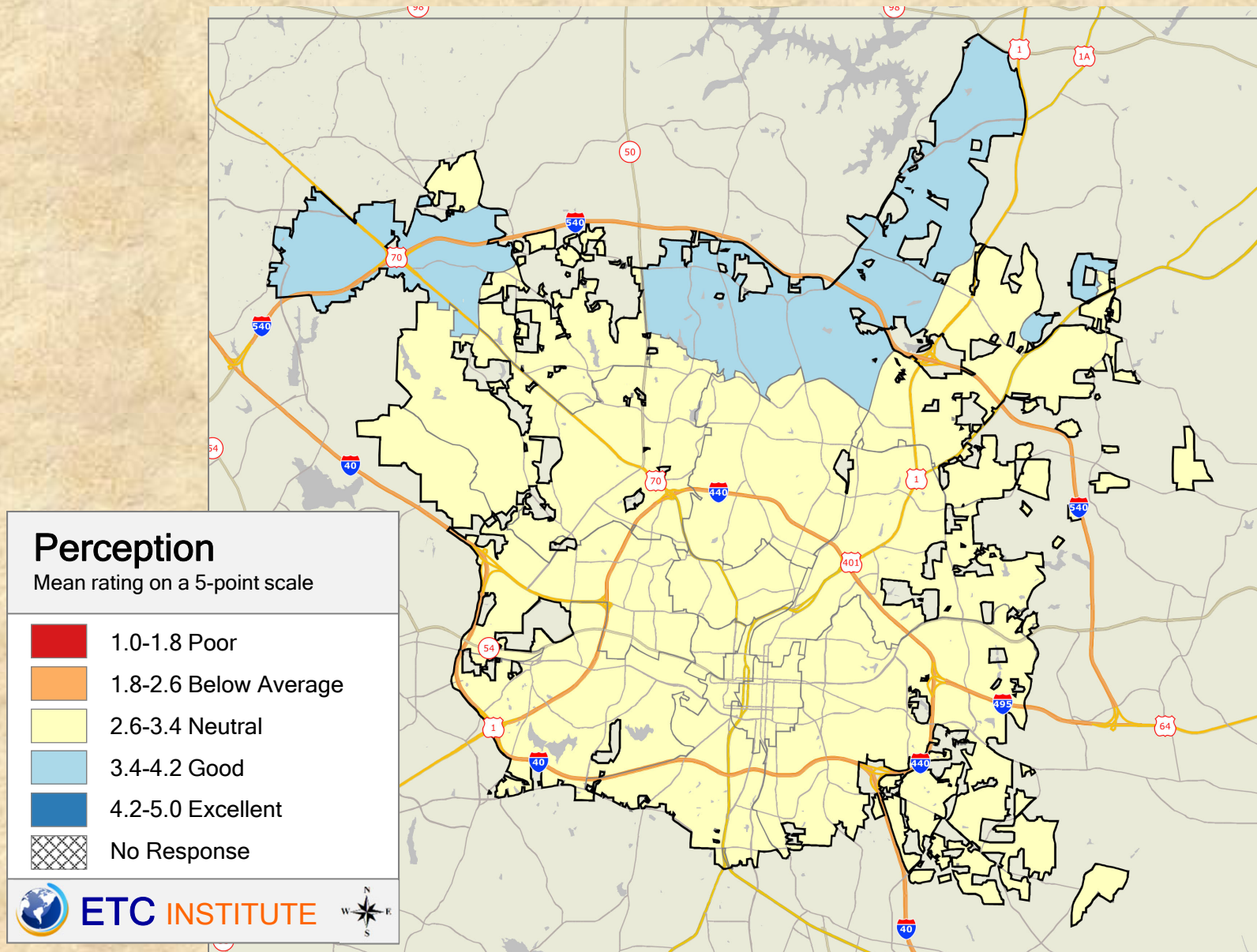
Q16-7. Condition of sidewalks in your neighborhood



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

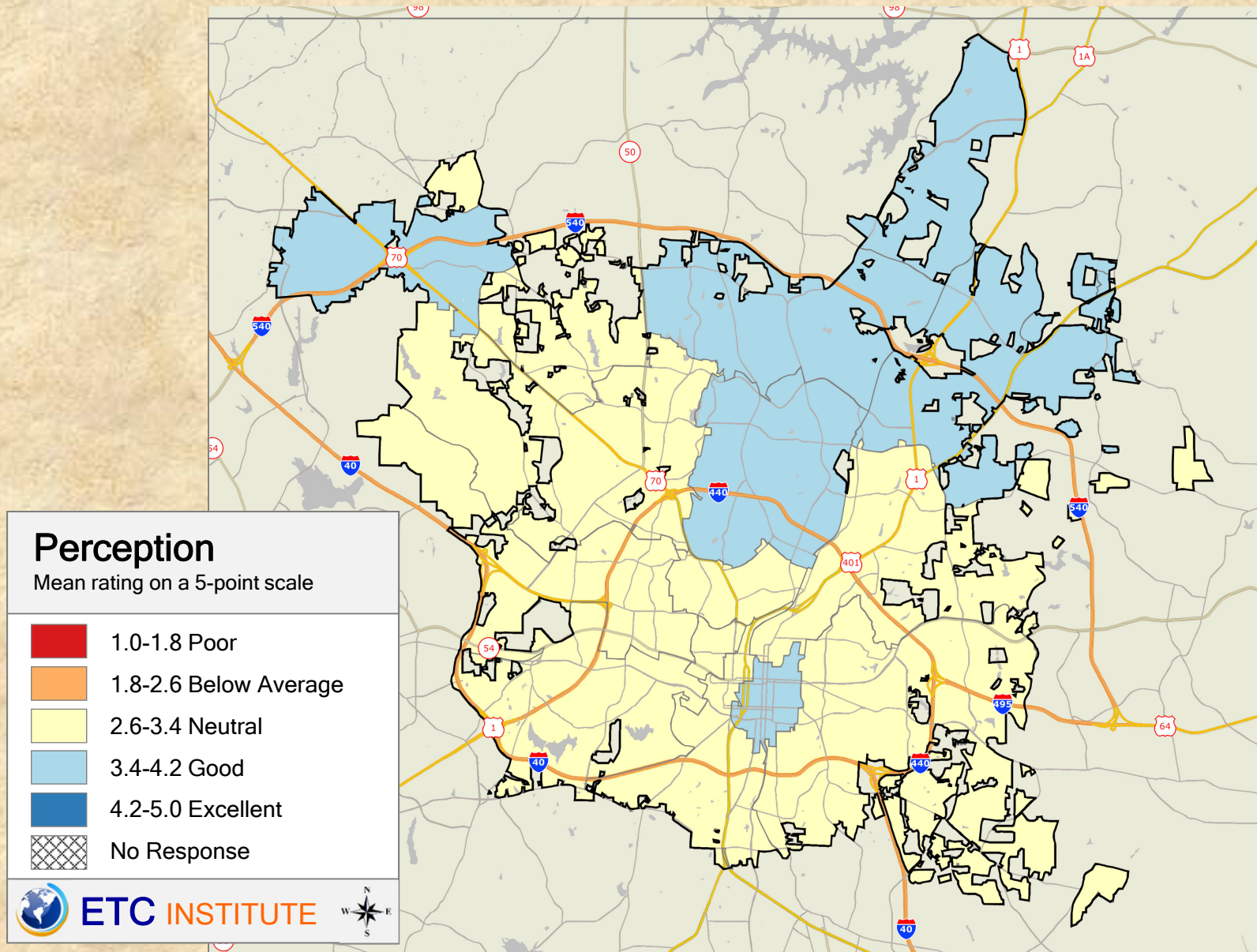
Q16-8. Availability of sidewalks in Raleigh



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

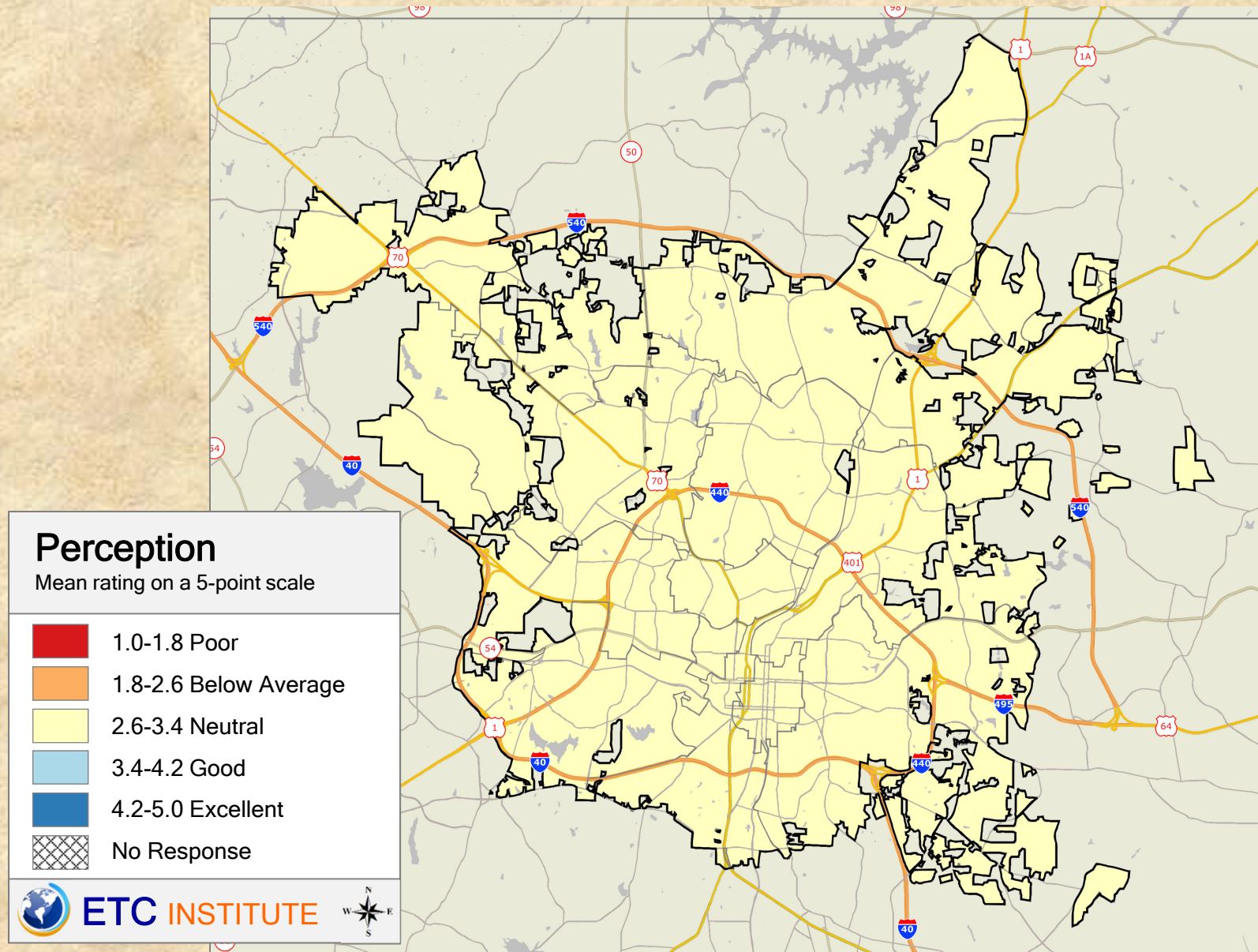
Q16-9. Availability of sidewalks in your neighborhood



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

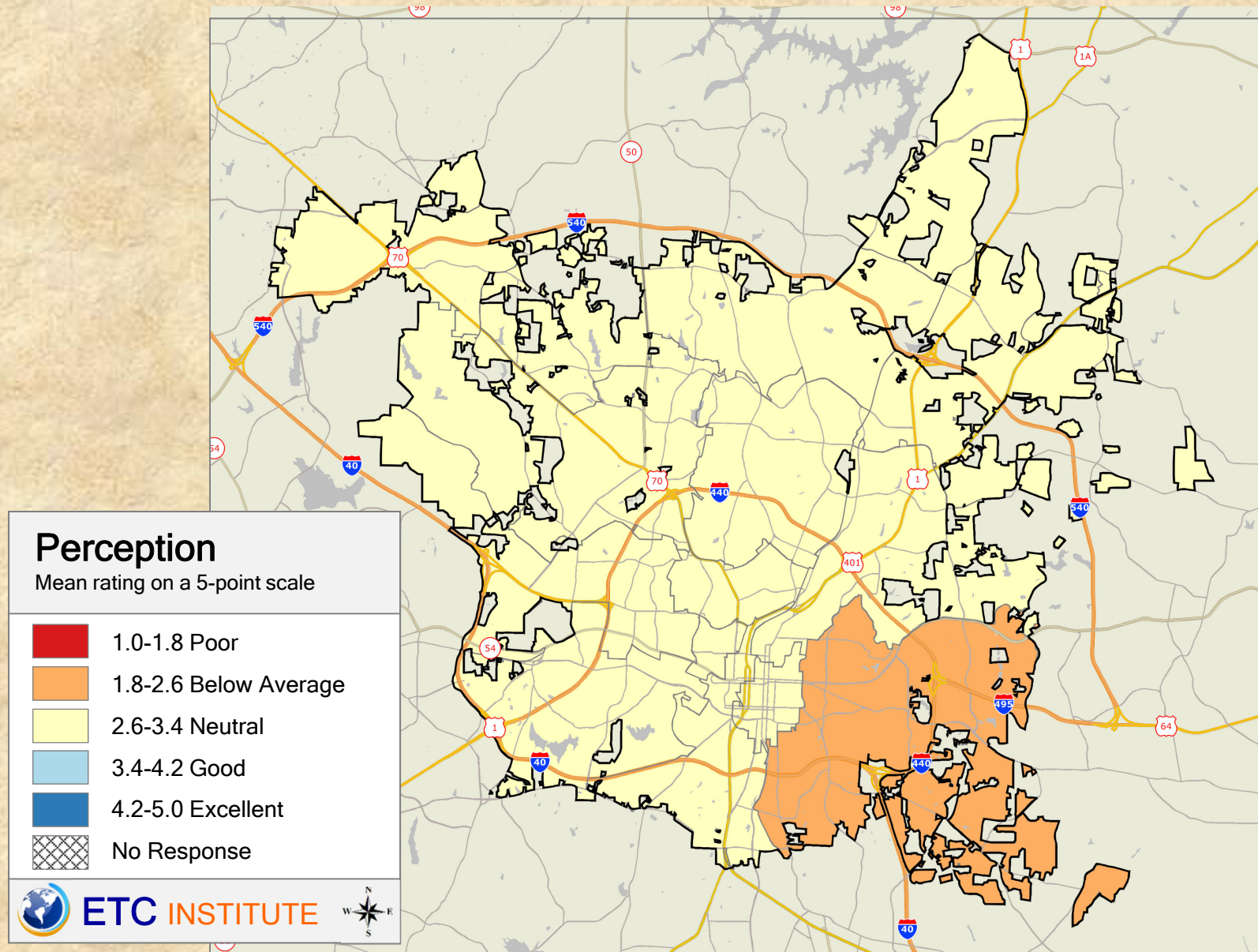
Q16-10. Availability of bicycle lanes



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

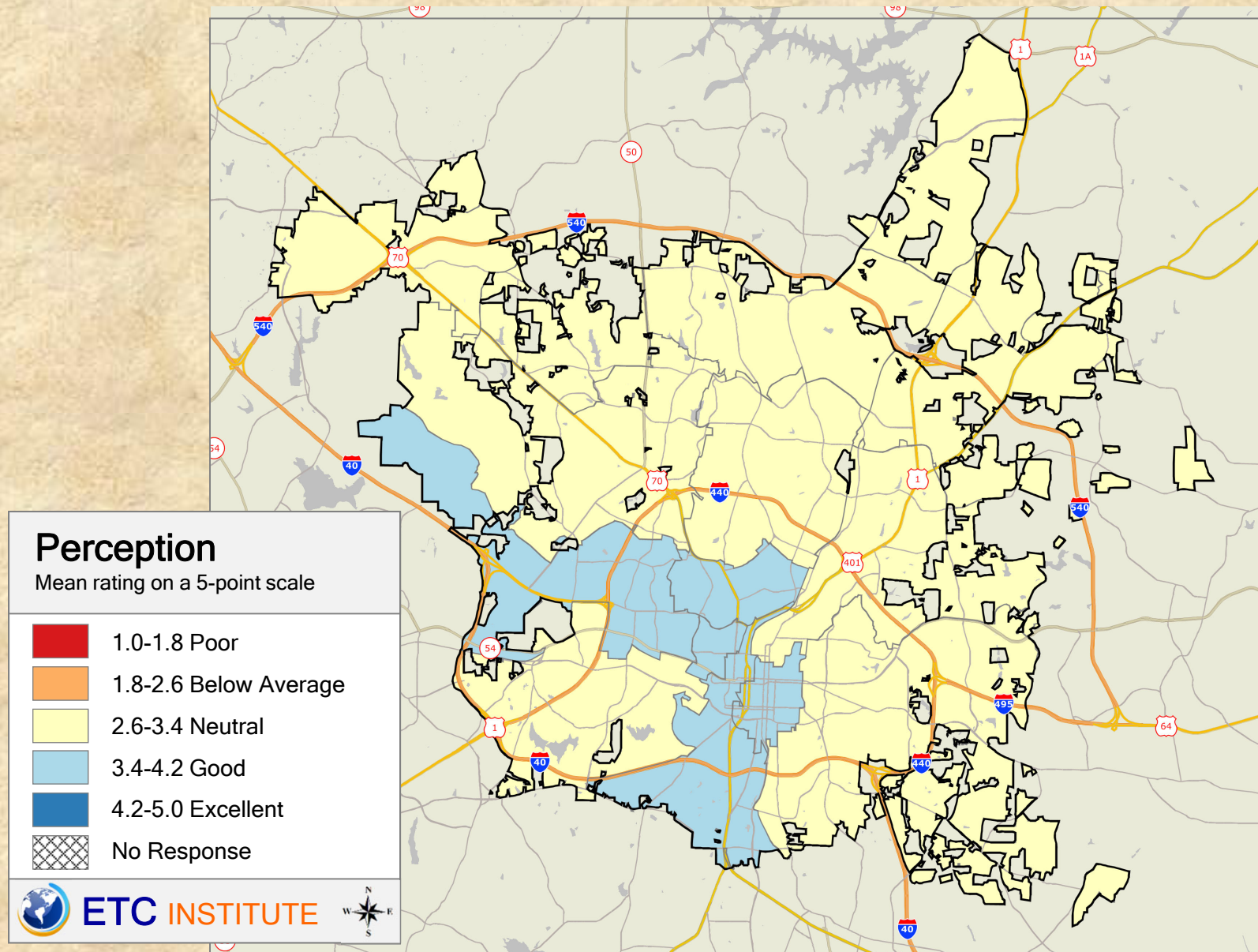
Q16-11. Availability of downtown parking



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

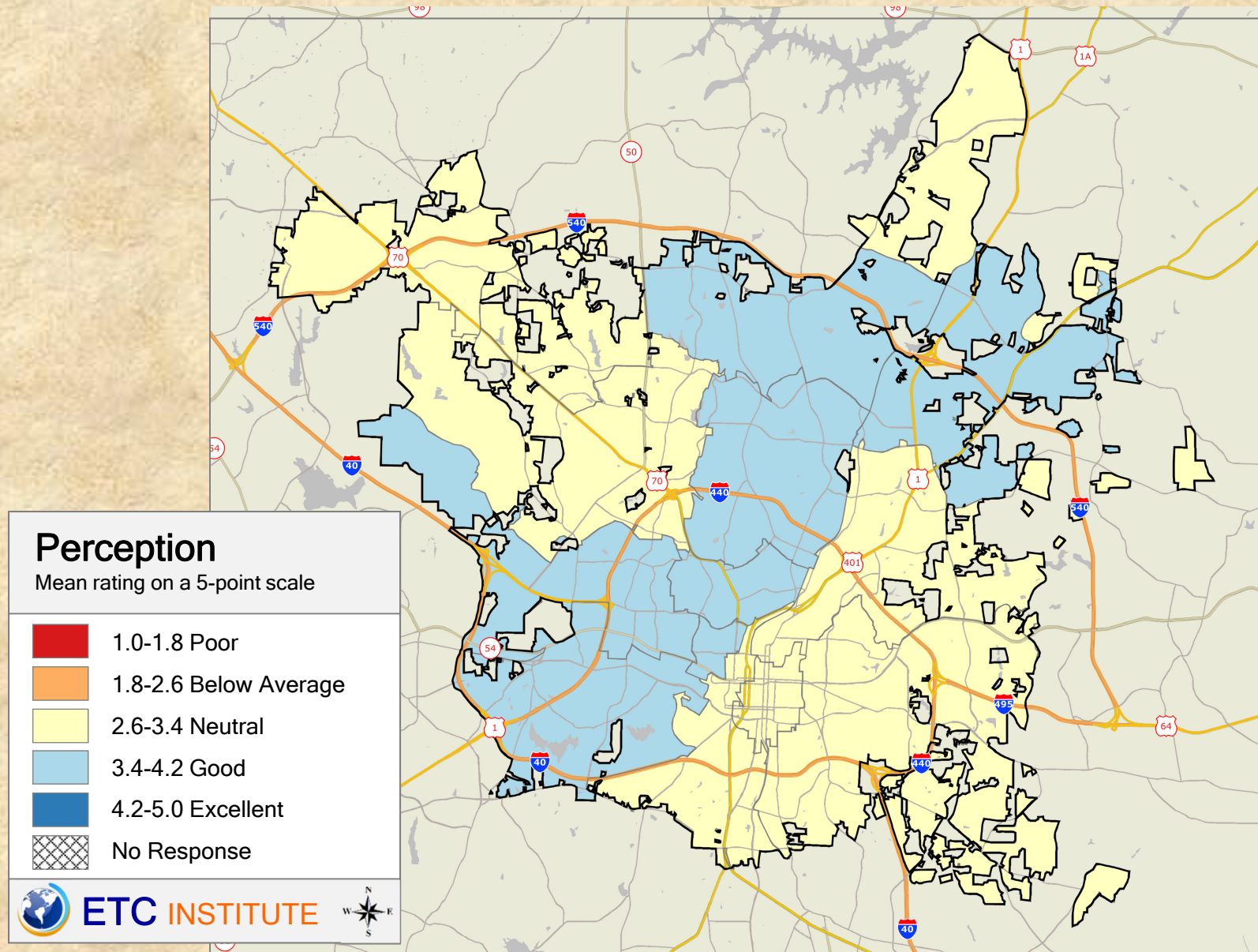
Q16-12. Quality of downtown parking



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

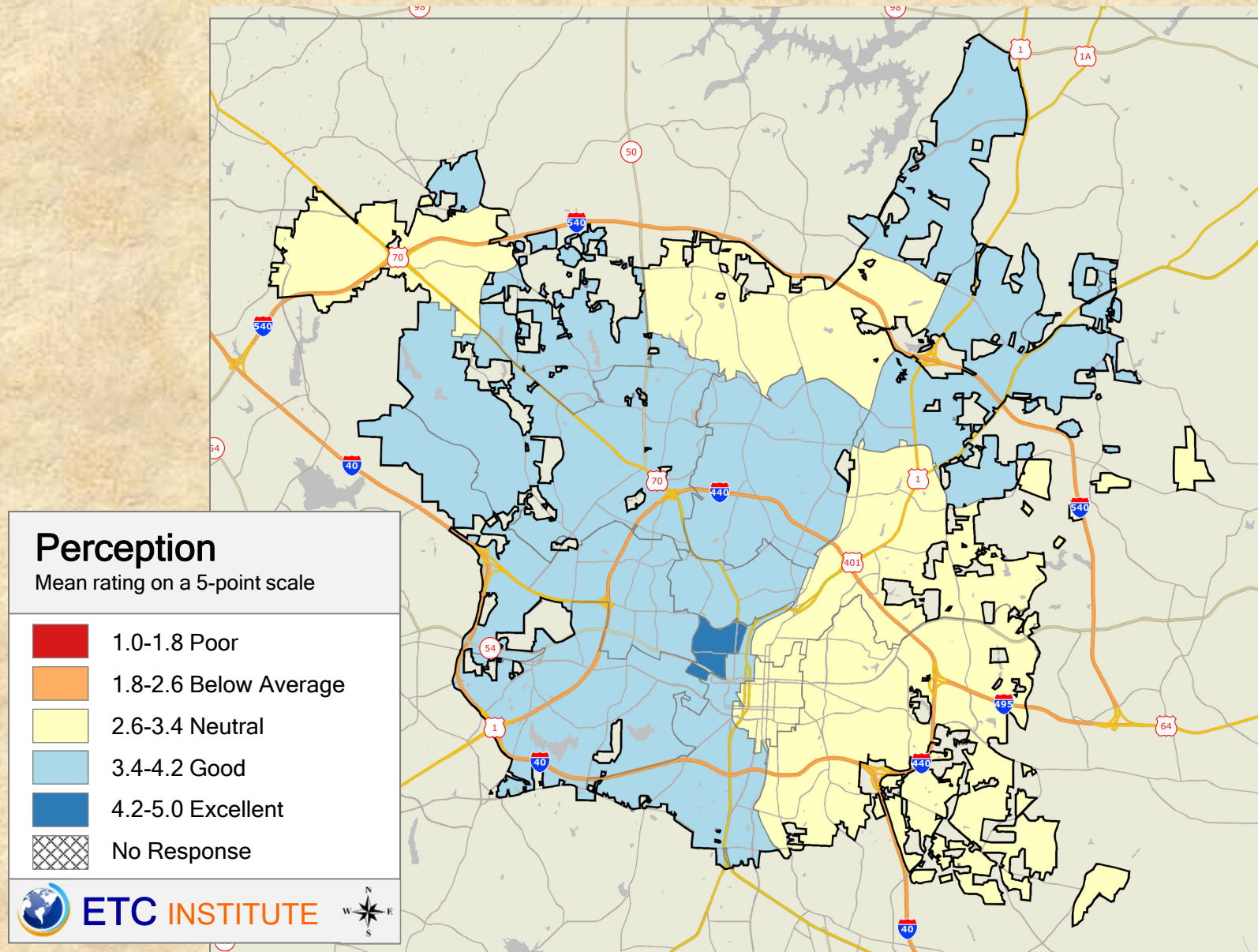
Q16-13. Overall quality of GoRaleigh bus system



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

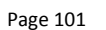
Q16-14. Cleanliness of GoRaleigh buses



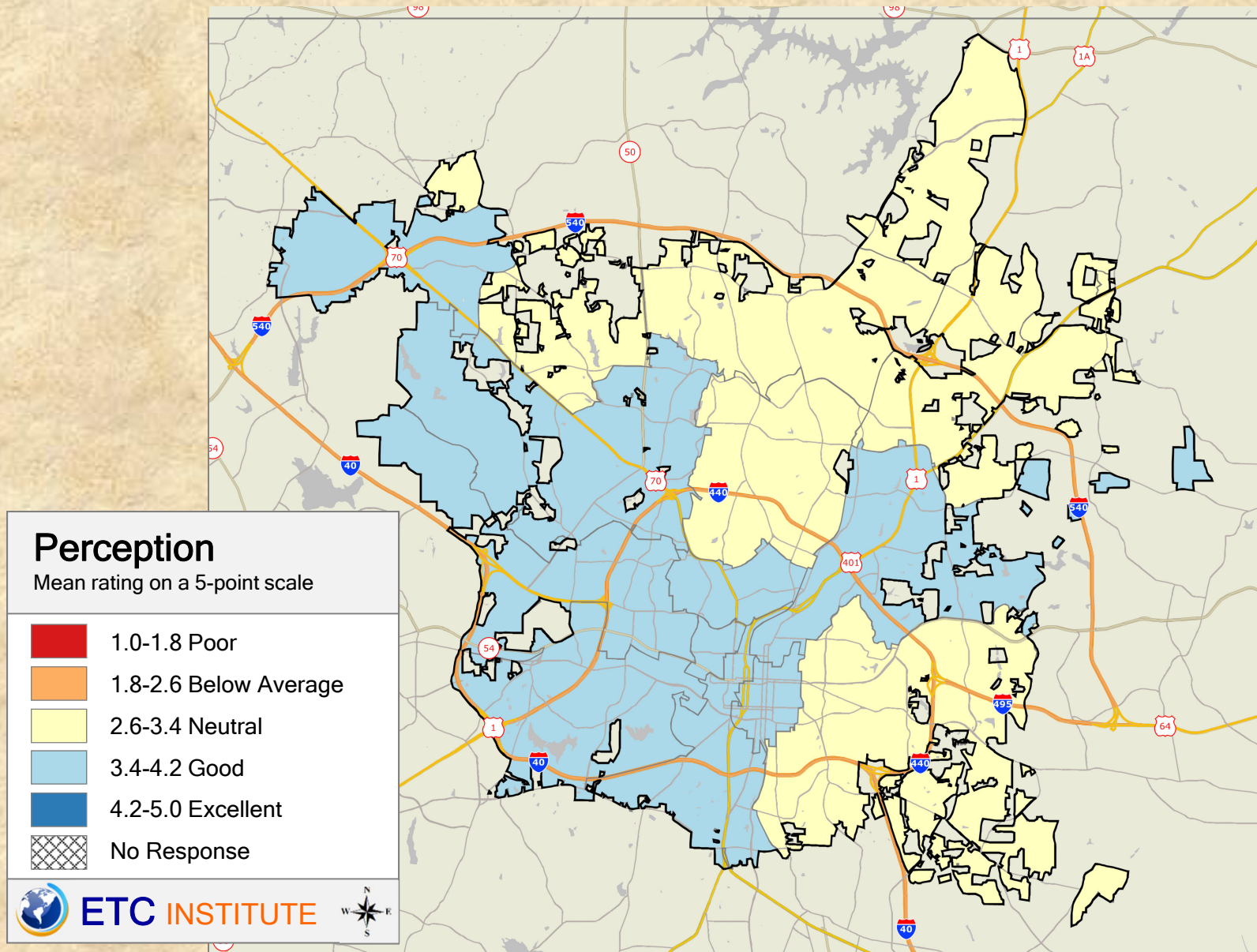
2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)



Q16-16. Walking to places in Raleigh



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)



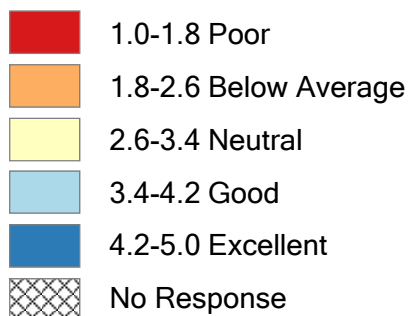
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

2018 City of Raleigh Community Survey

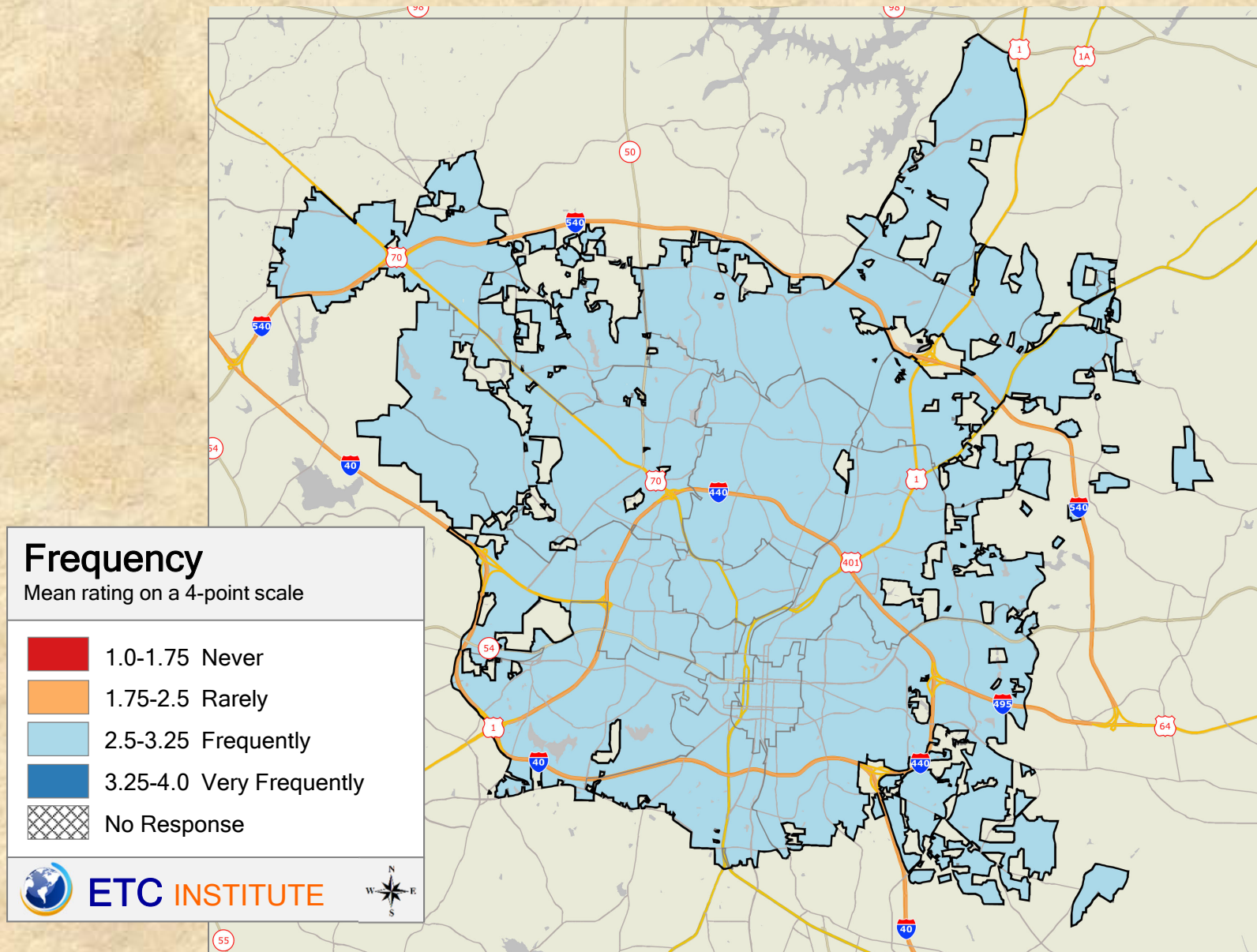
Page 104



Mean rating on a 5-point scale



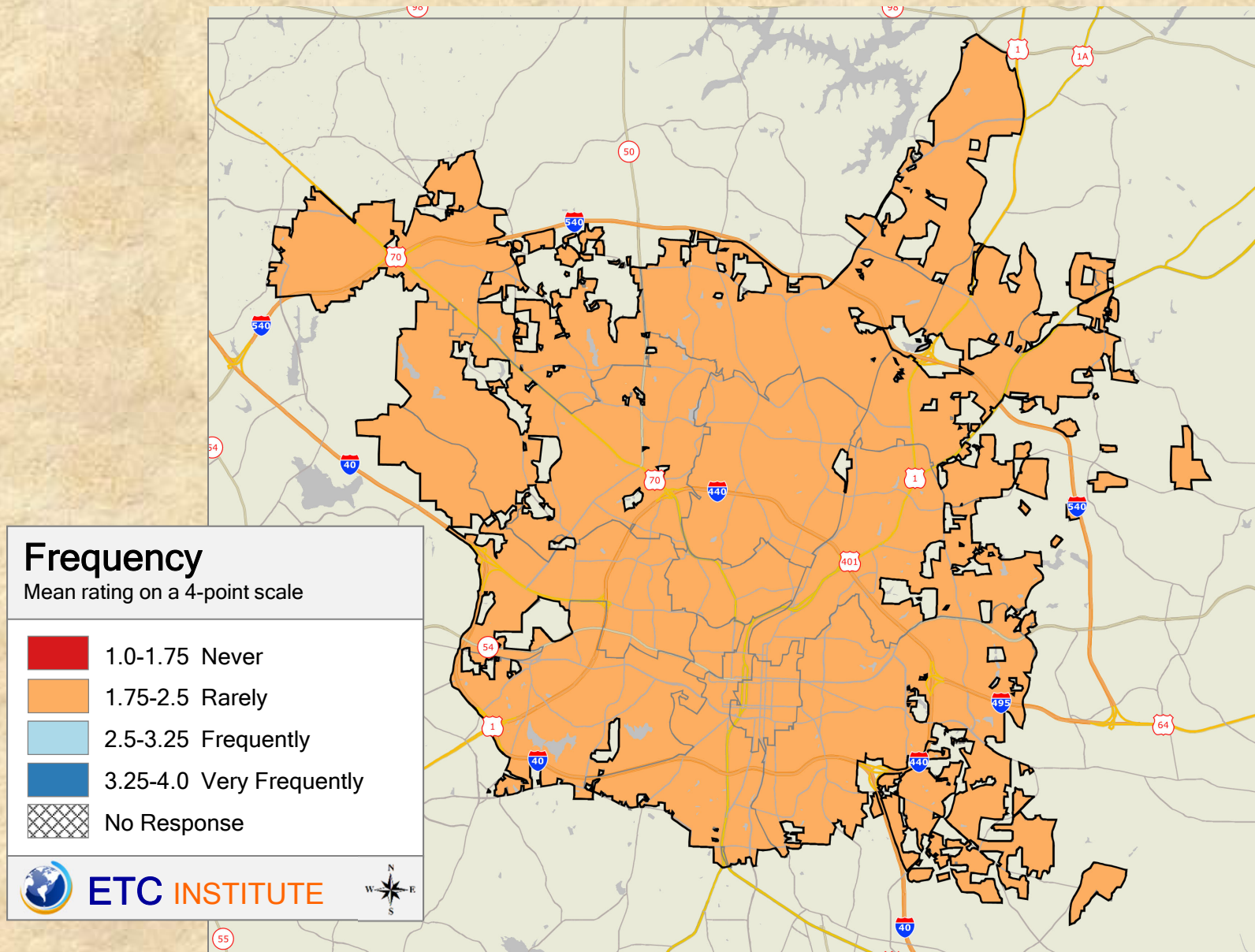
Q18-1. Visited a City park or greenway



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

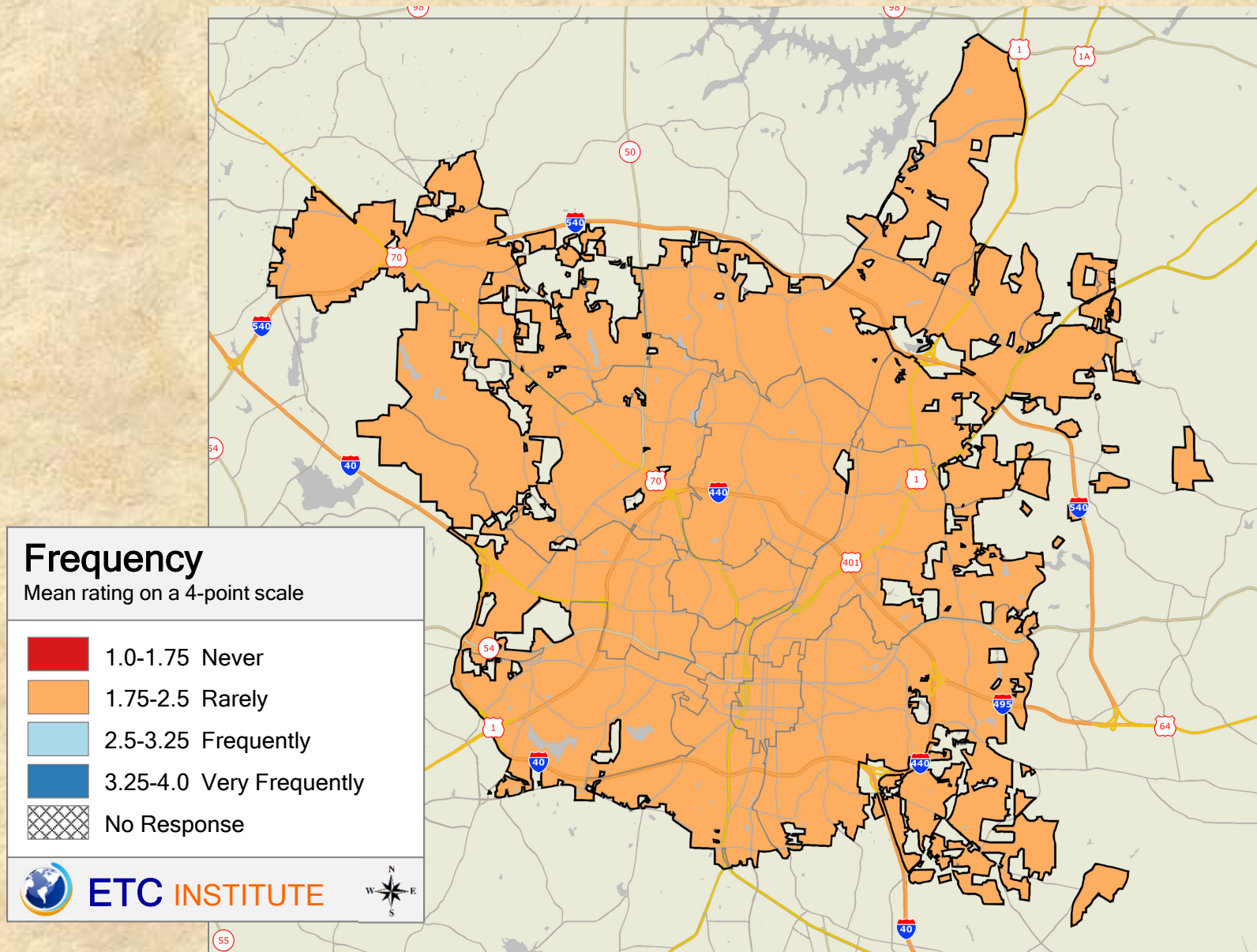
Q18-2. Visited a City community center



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

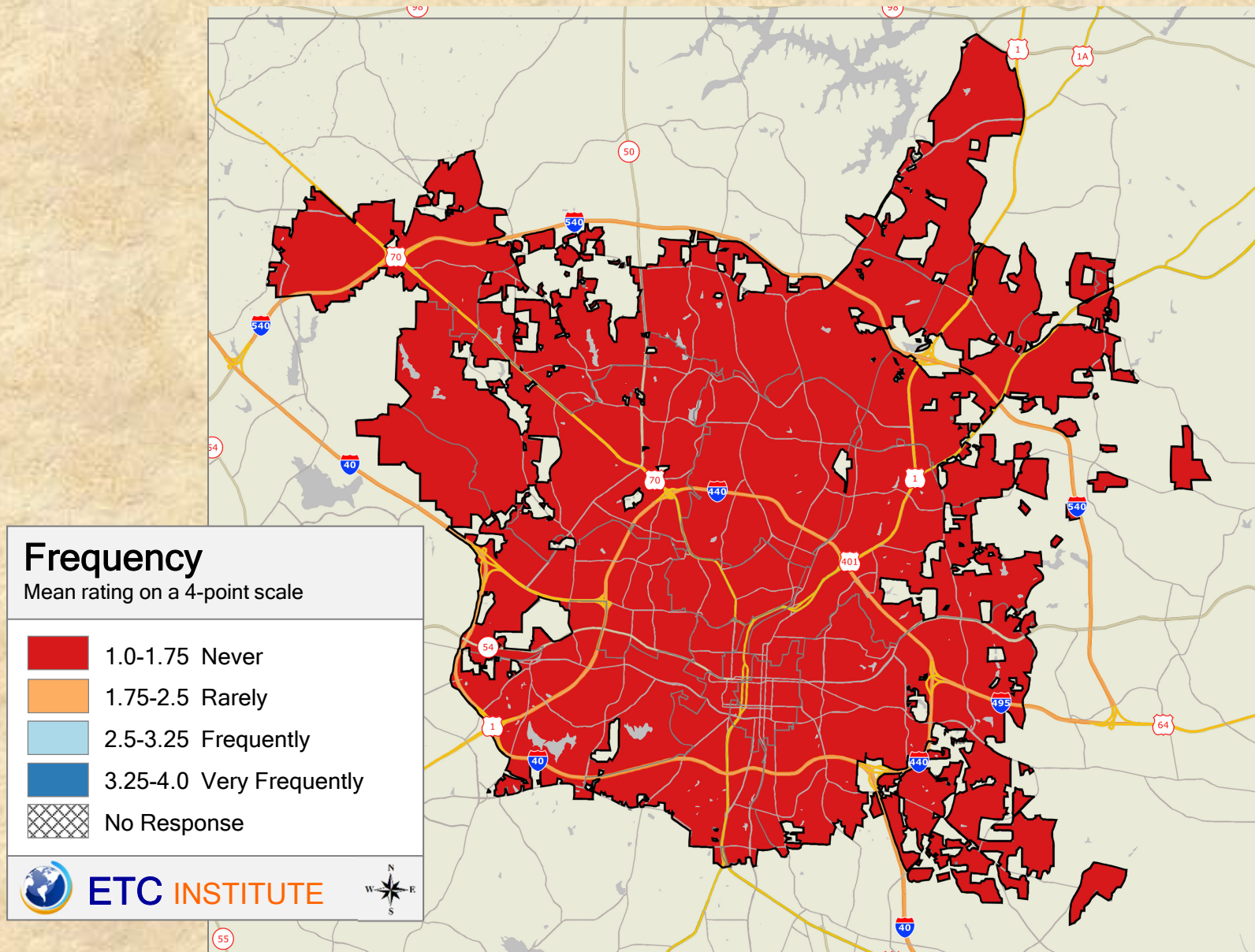
Q18-3. Participated in a City recreation program or event



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

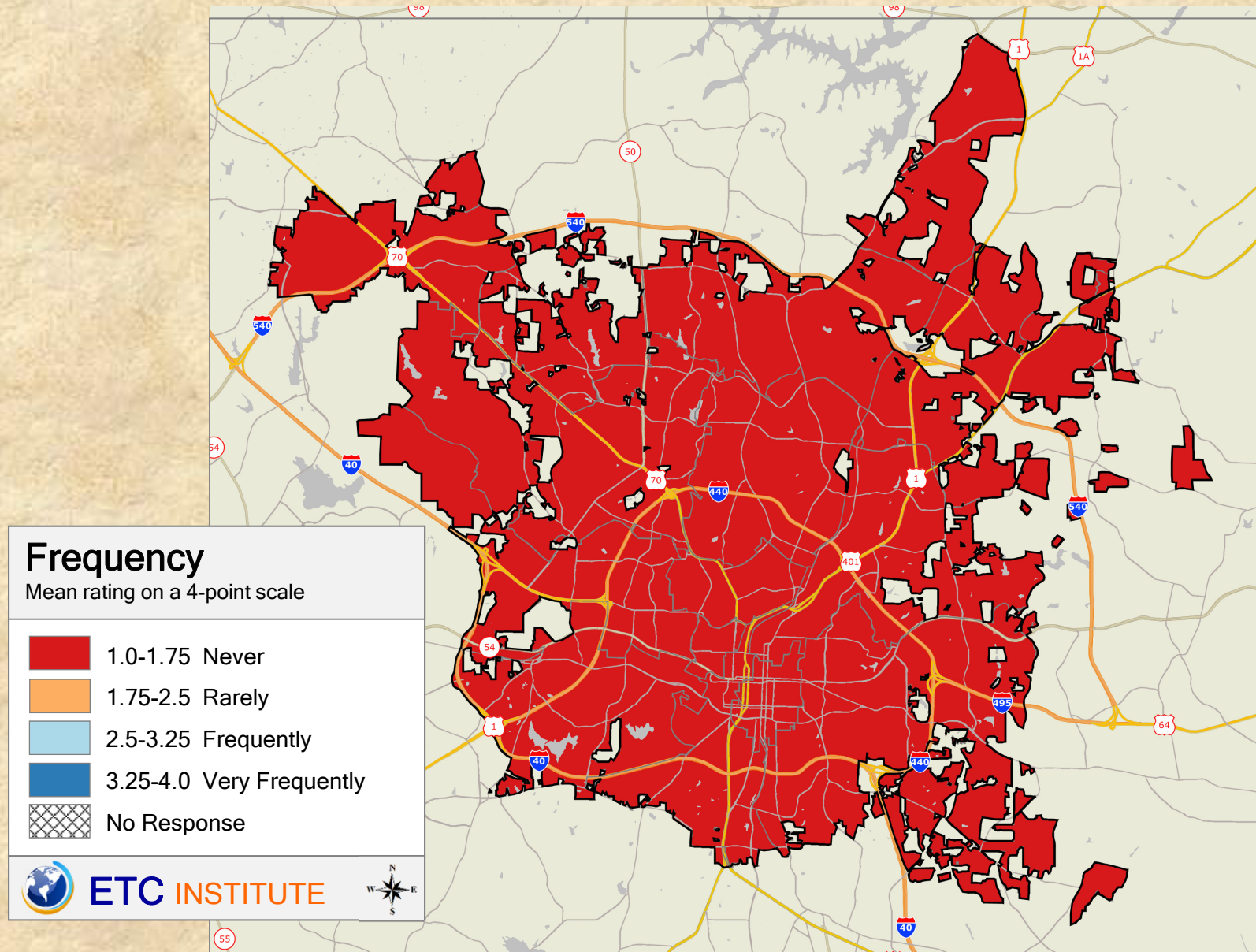
Q18-4. Called 9 1 1



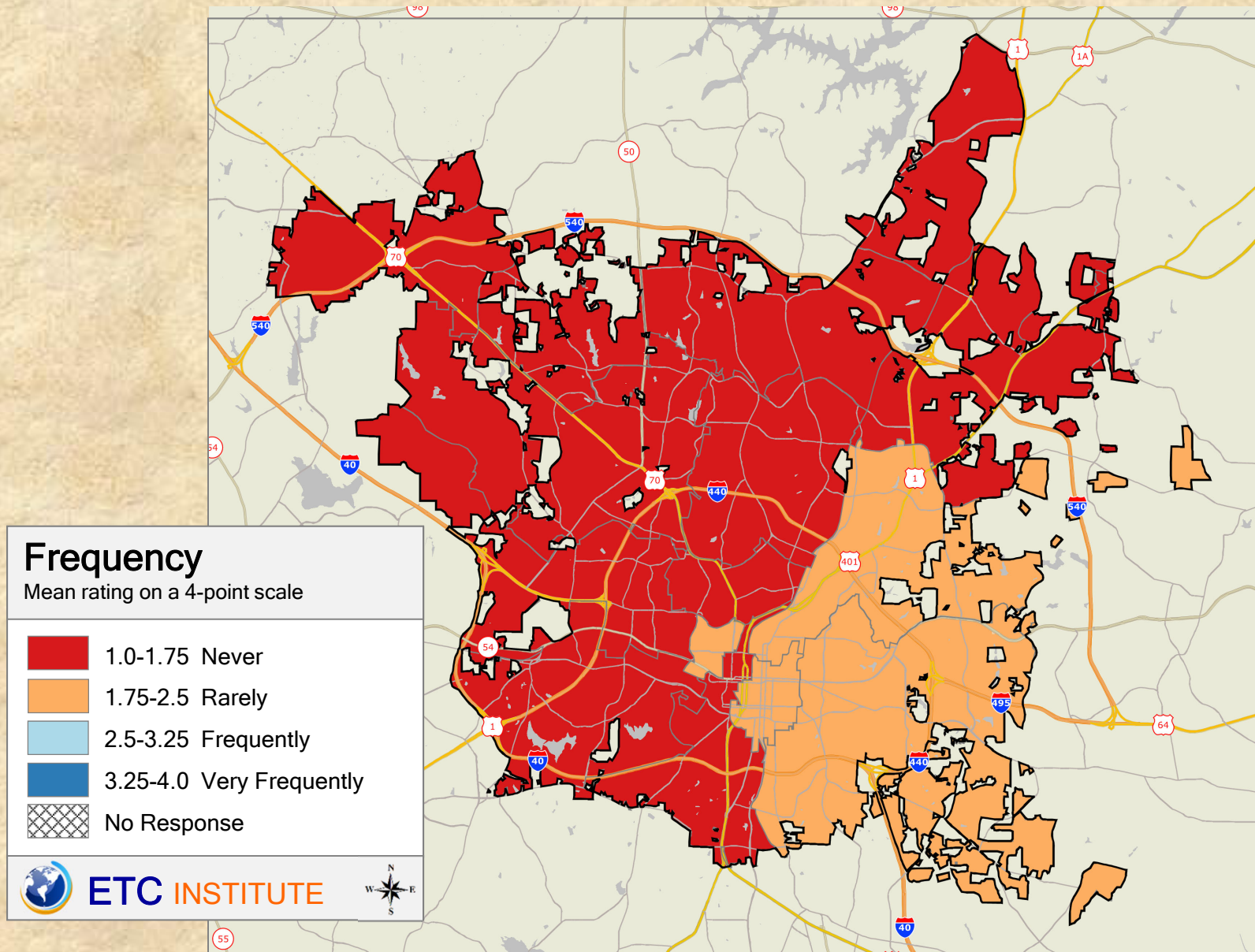
2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

Q18-5. Contacted the City for code enforcement



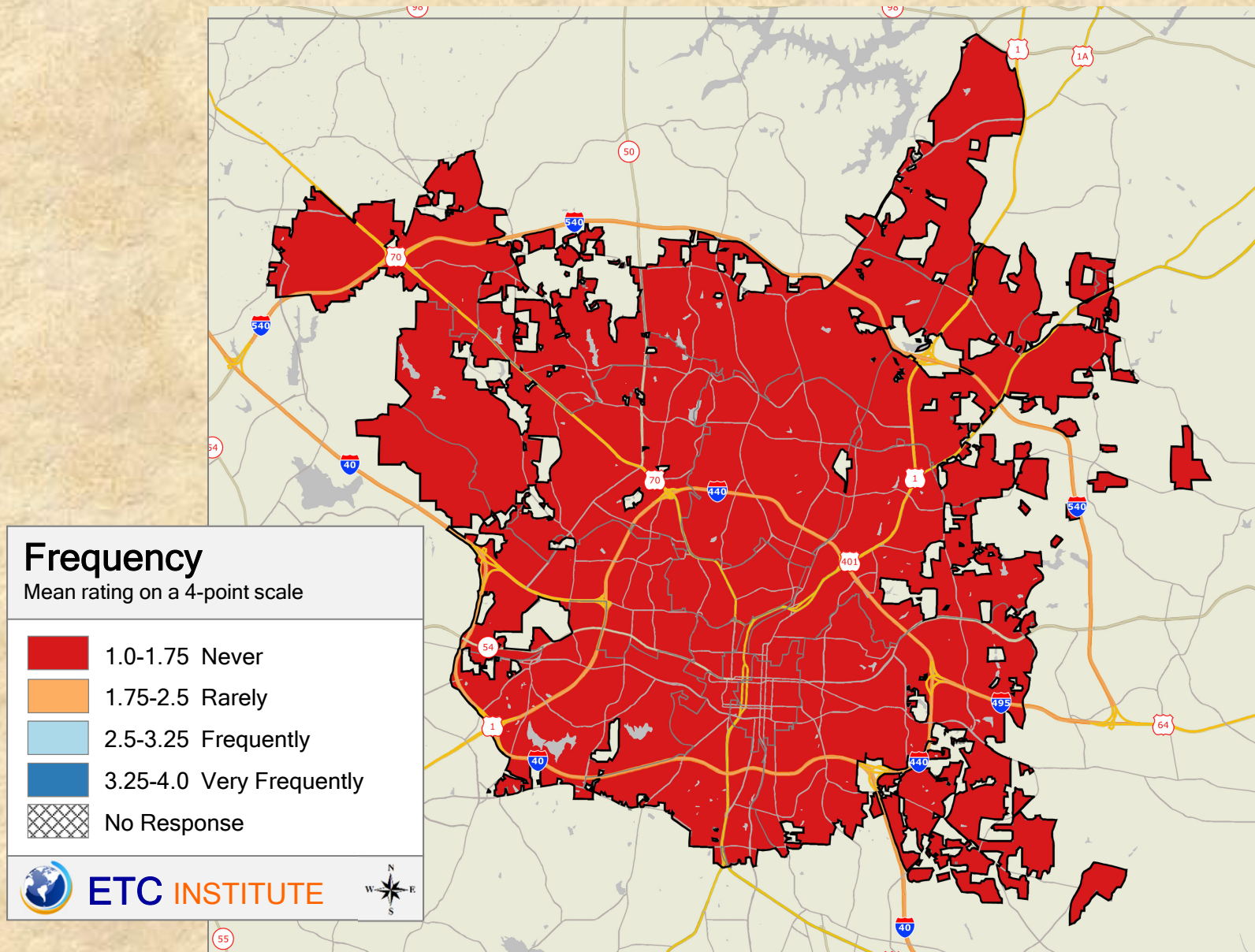
Q18-6. Had contact with the Raleigh Police Department



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

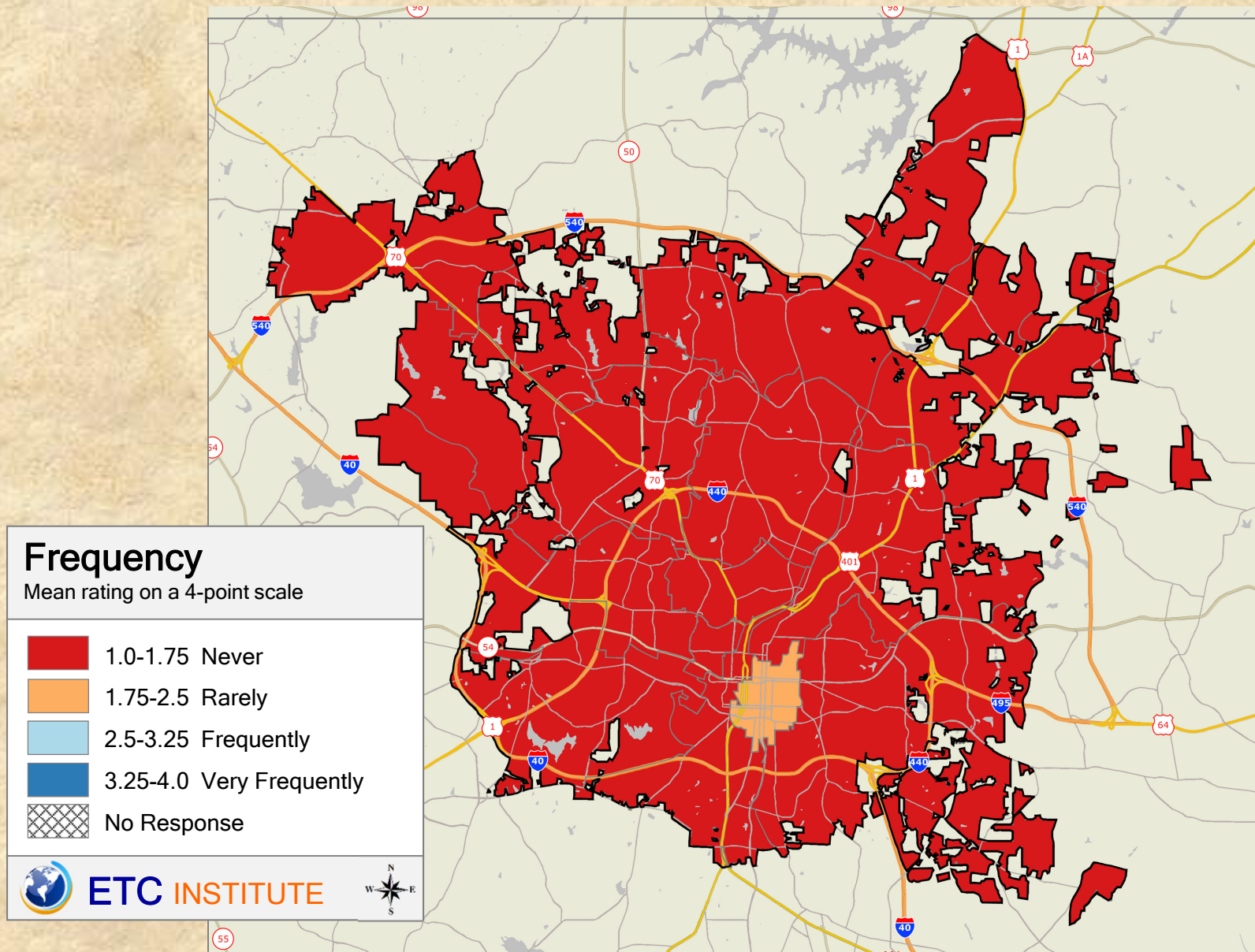
Q18-7. Had contact with the Raleigh Fire Department



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

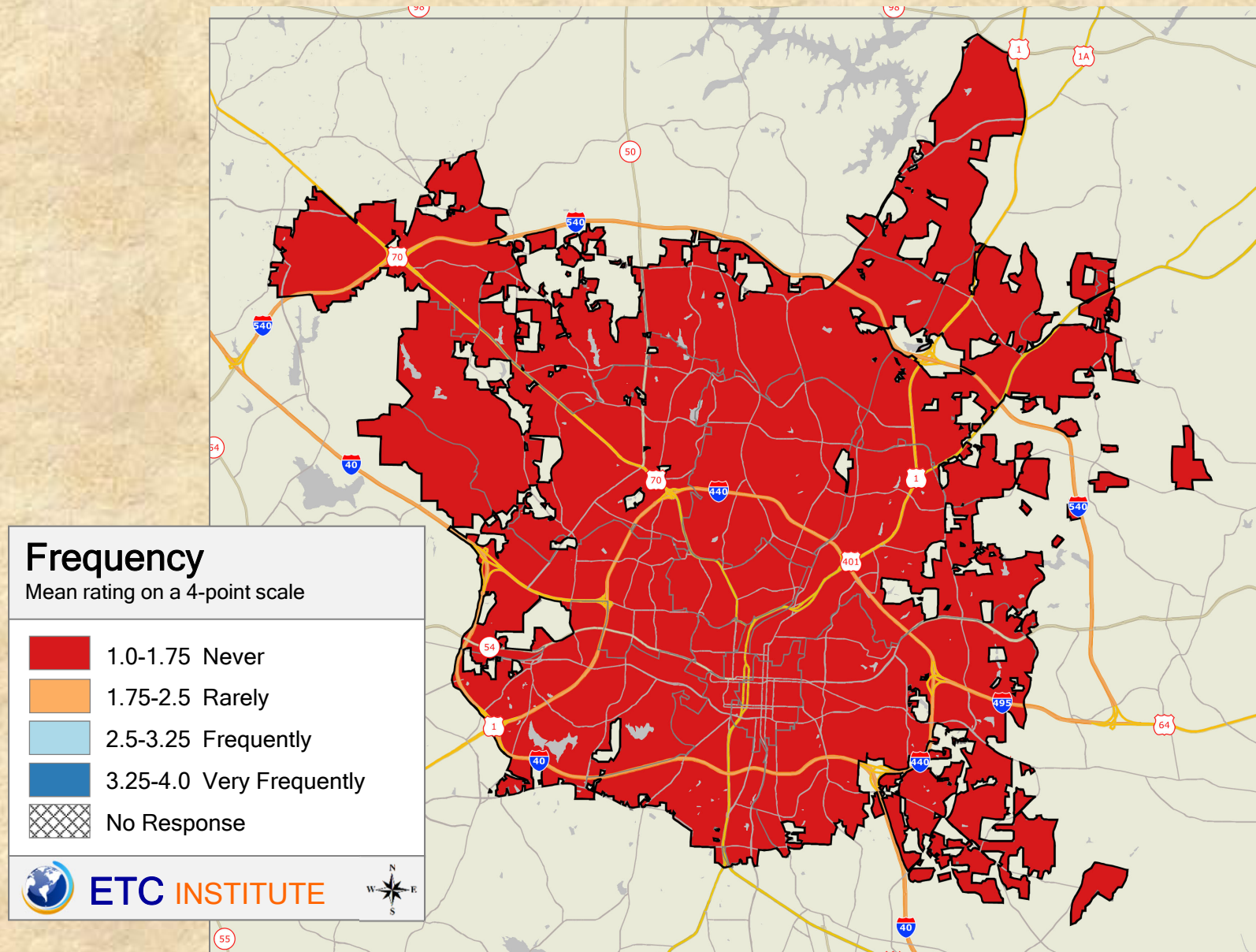
Q18-8. Attended a City of Raleigh public meeting



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

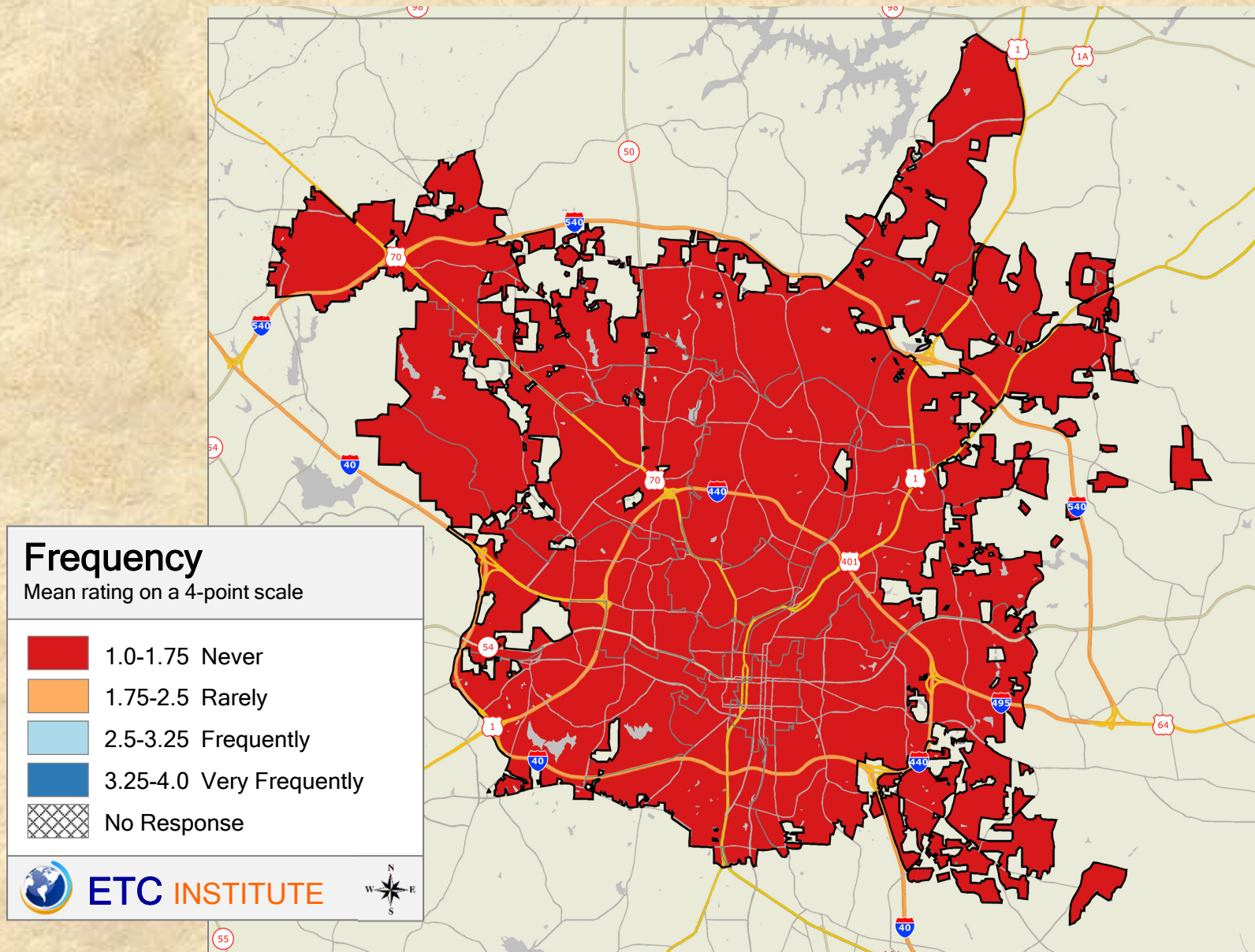
Q18-9. Watched a City of Raleigh public meeting



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

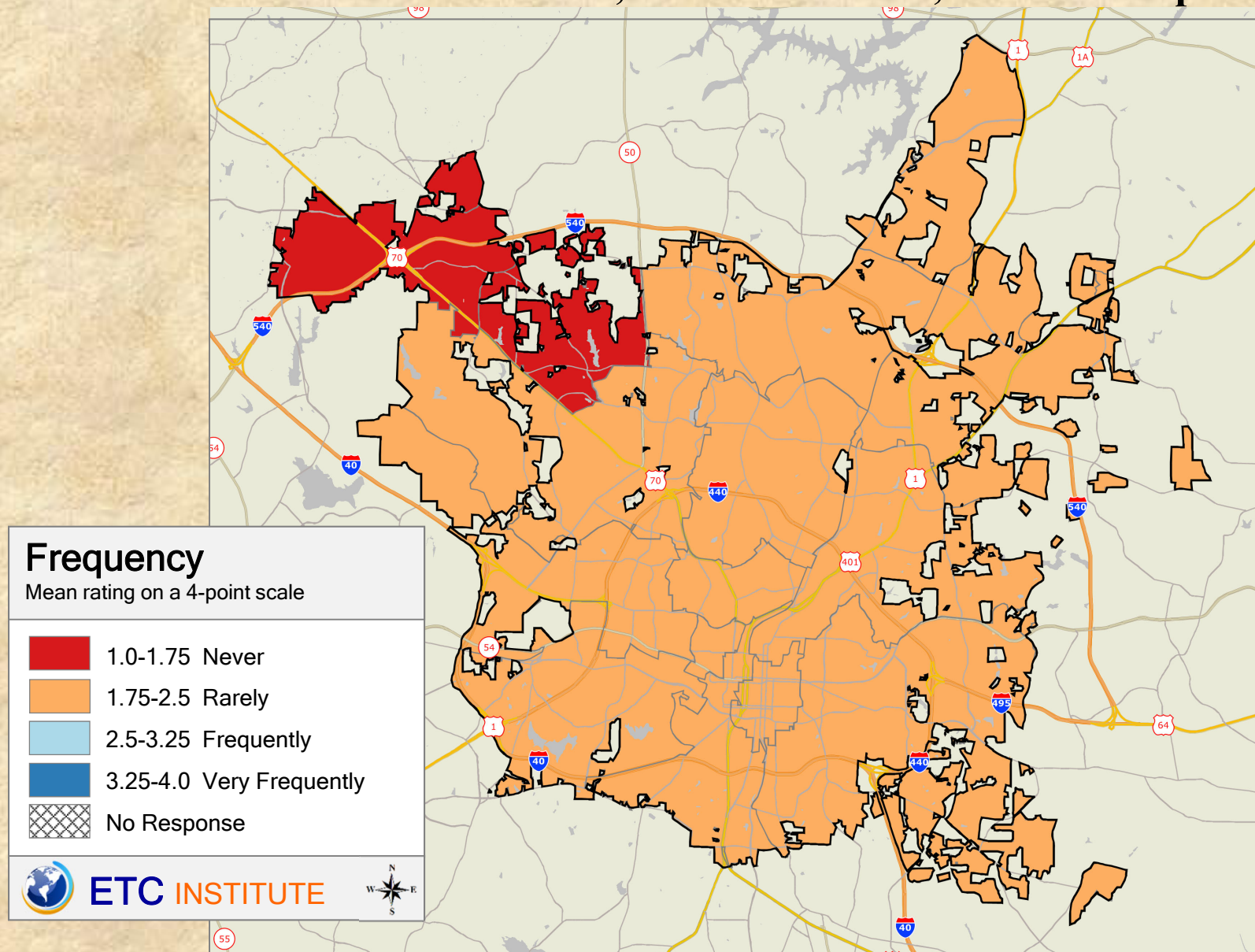
Q18-10. Contacted City of Raleigh elected officials



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

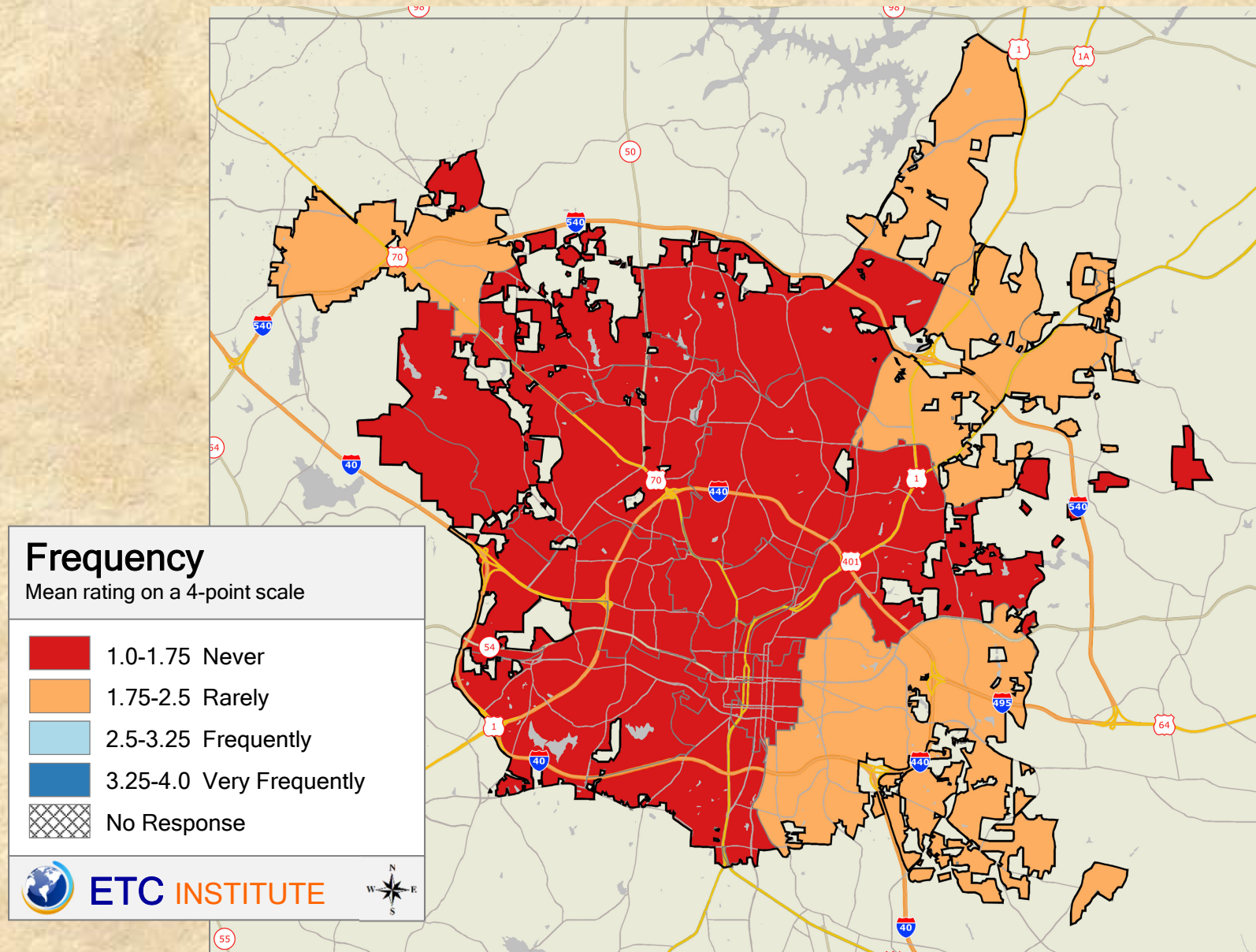
Q18-11. Contacted City of Raleigh employees or visited the website to seek services, find information, or file a complaint



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

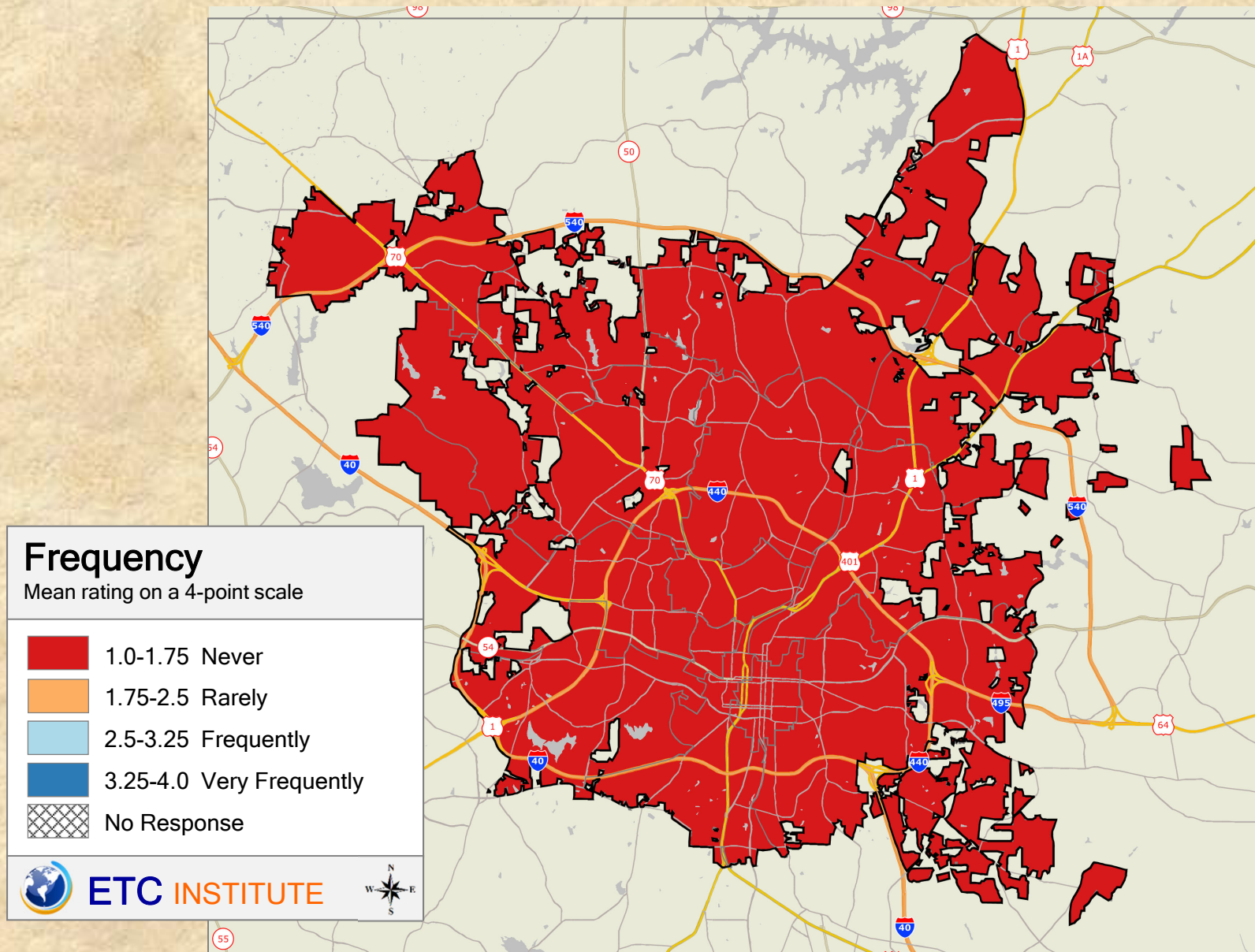
Q18-12. Attended a homeowners association meeting



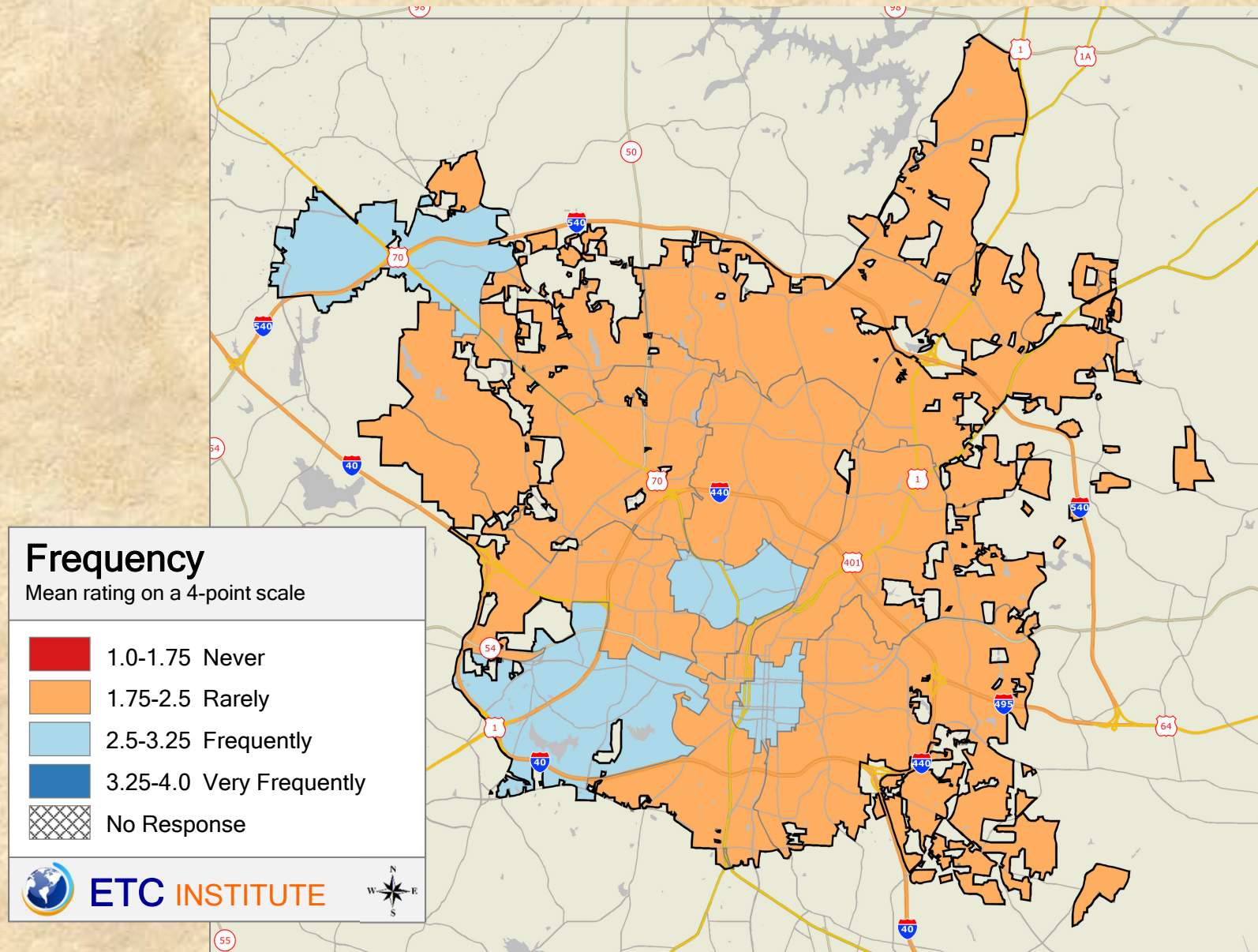
2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

Q18-13. Attended a Citizens Advisory Council meeting



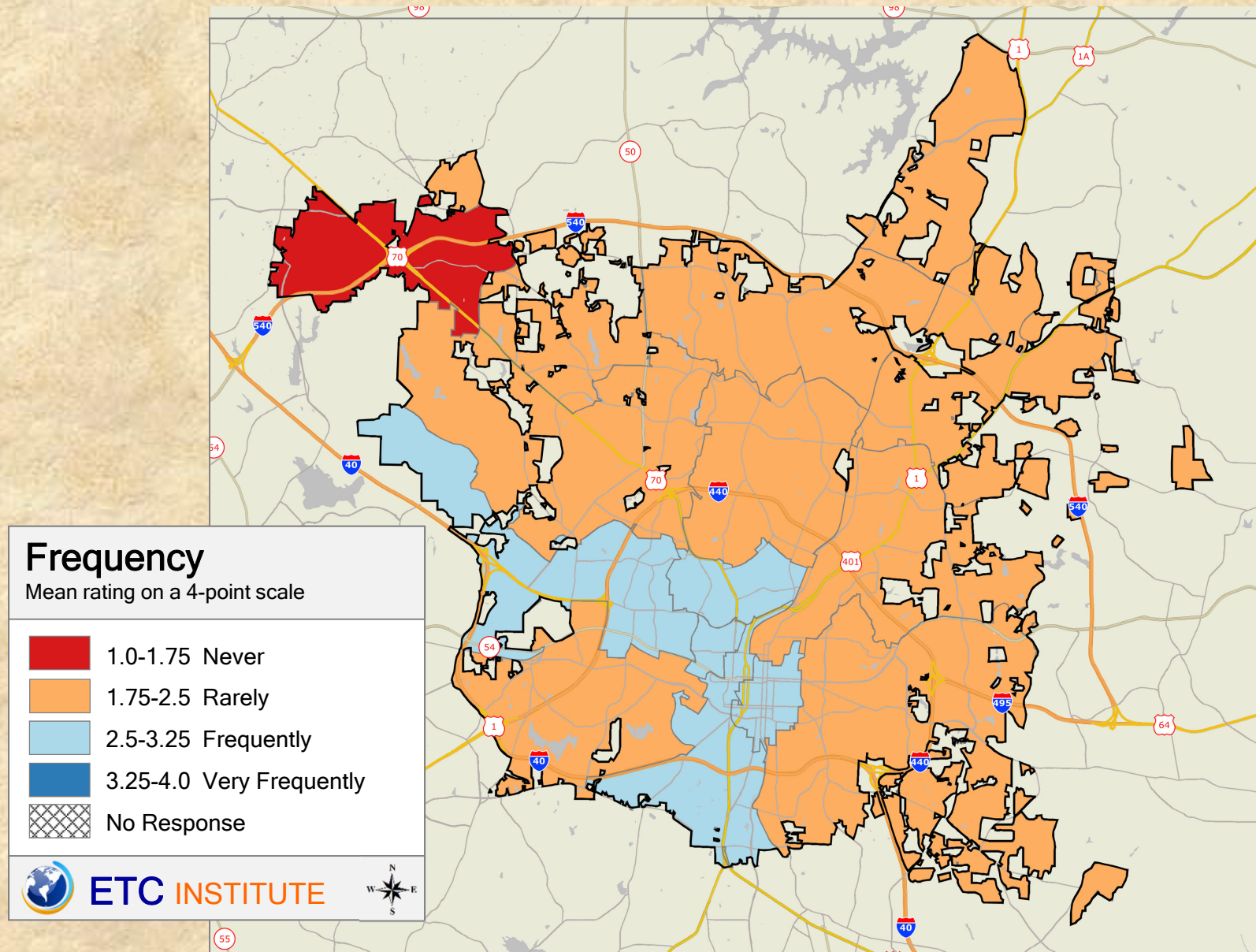
Q18-14. Attended an event at a City entertainment venue



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

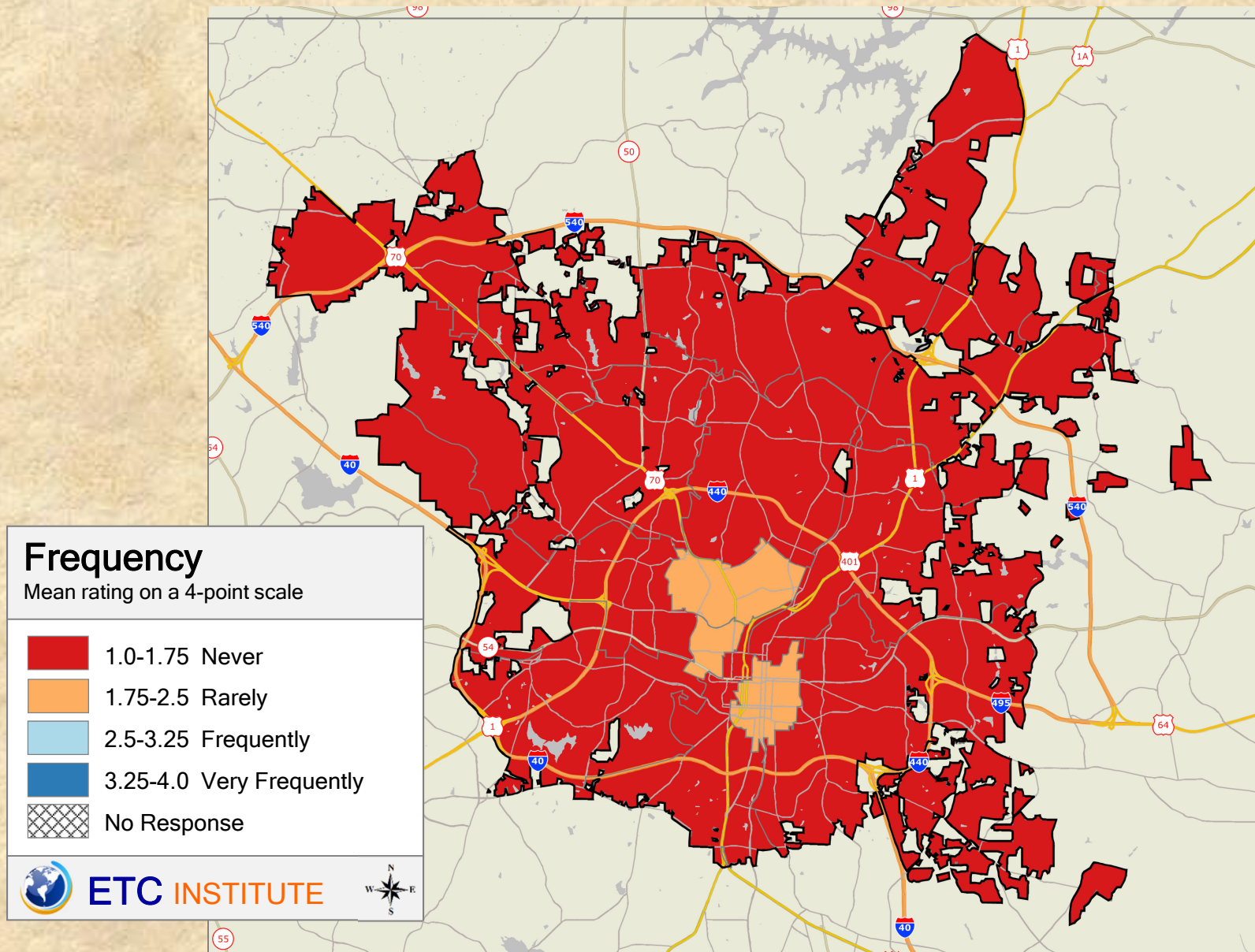
Q18-15. Biked or walked instead of driving



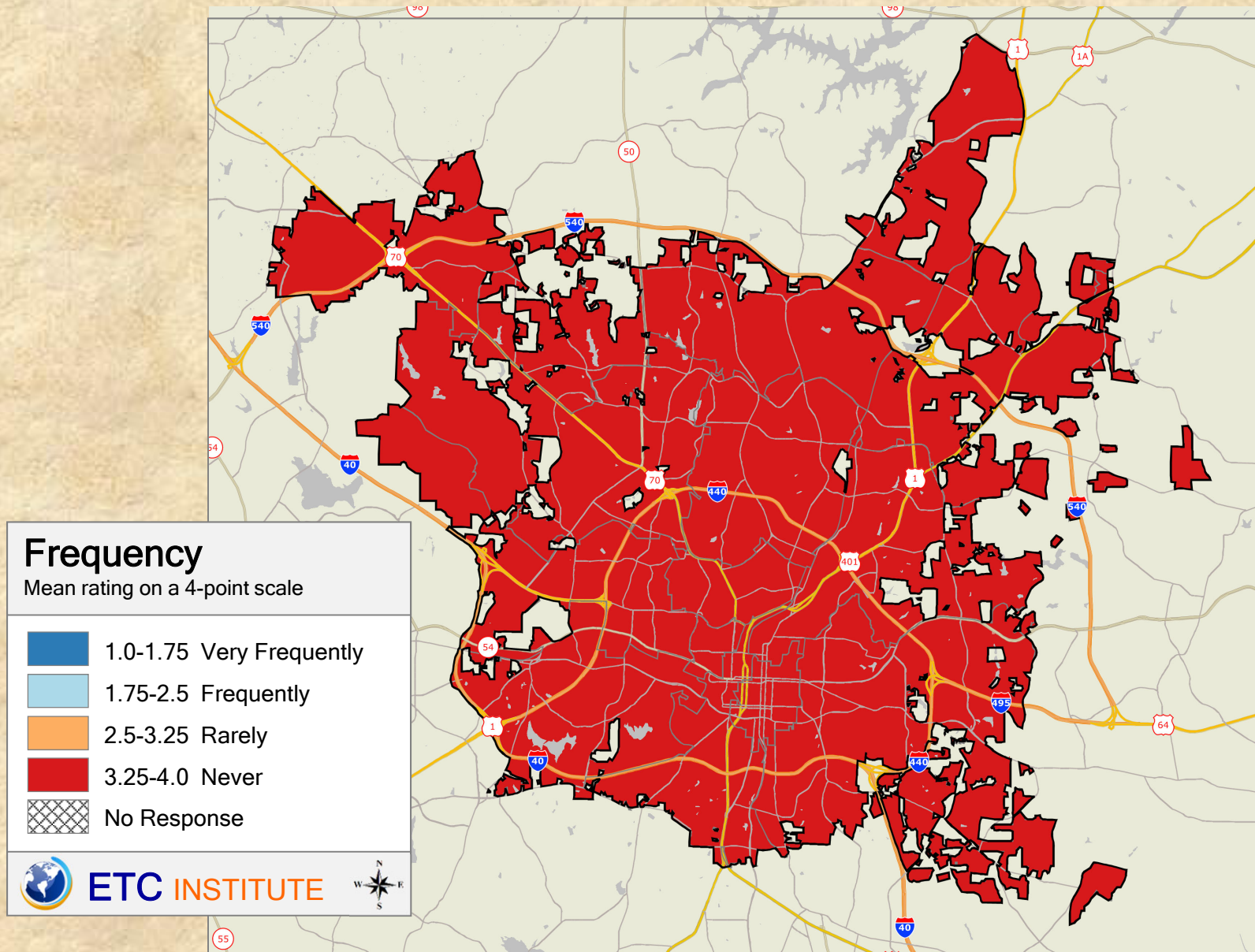
2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

Q18-16. Used City greenways as a mode of transportation



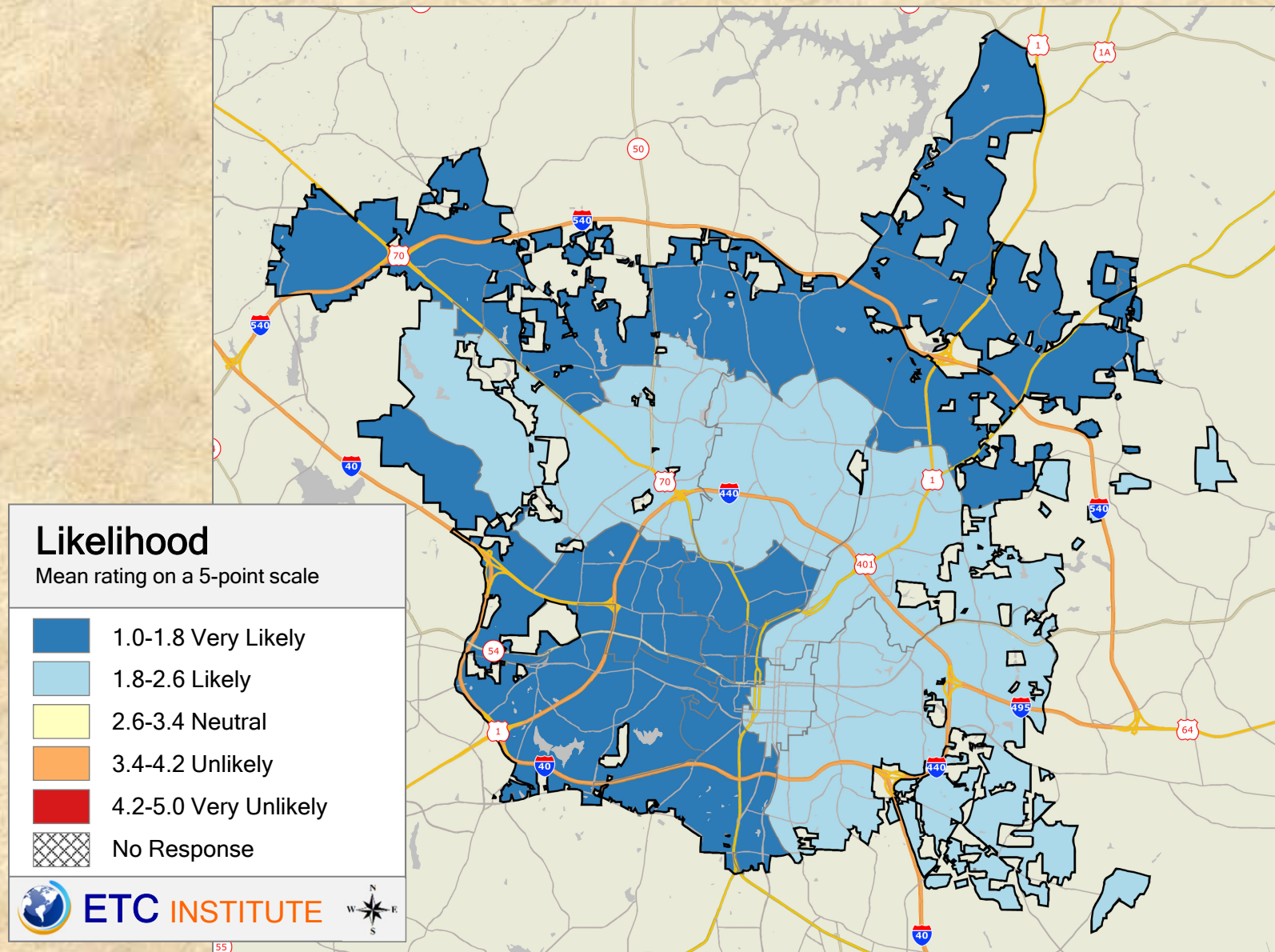
Q19. In the past 12 months, how often have you used the GoRaleigh bus system?



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

Q21. How likely are you to recommend living in Raleigh to someone who asks?



2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)