City of Raleigh
Community Survey

GIS Maps

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2018

Submitted to the City of Raleigh
By:
ETC Institute
725 W. Frontier Lane,
Olathe, Kansas
66061
January 2019
Interpreting GIS Maps
Raleigh, North Carolina

The maps on the following pages show the mean ratings for several questions on the survey by Zip Code.

When reading the maps, please use the following color scheme as a guide:

- **DARK/LIGHT BLUE** shades indicate **POSITIVE** ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”

- **OFF-WHITE** shades indicate **NEUTRAL** ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.

- **ORANGE/RED** shades indicate **NEGATIVE** ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”
Q1-1. Overall quality of life in Raleigh

2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

**Perception**
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response
Q1-2. Overall quality of life in your neighborhood

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q1-3. Raleigh as a place to live

2018 City of Raleigh Community Survey

Perception
Mean rating on a 5-point scale

1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q1-4. Raleigh as a place to raise children

2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q1-5. Raleigh as a place to retire

2018 City of Raleigh Community Survey - GIS Maps

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q1-6. Raleigh as a place to work

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed).
Q1-7. Raleigh as a place for young professionals

2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

2018 City of Raleigh Community Survey - GIS Maps

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Perception
Mean rating on a 5-point scale

1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q1-8. Raleigh as a place I feel comfortable in

Perception
Mean rating on a 5-point scale

1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
No Response
Q1-9. The overall direction that the City of Raleigh is taking

![Map showing perception ratings for each ZIP Code.

**Perception**
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed).
Q1-10. Overall value that you receive for your City tax dollars and fees

2018 City of Raleigh Community Survey

Perception
Mean rating on a 5-point scale

1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q1-11. Overall image of Raleigh

Perception
Mean rating on a 5-point scale

1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q2-1. Variety of arts and cultural programs offered in Raleigh

2018 City of Raleigh Community Survey - GIS Maps

Perception
Mean rating on a 5-point scale

1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q2-2. Availability of arts and cultural programs in Raleigh

Perception
Mean rating on a 5-point scale

1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q2-3. Availability of culturally diverse art and cultural programs in Raleigh

2018 City of Raleigh Community Survey - GIS Maps

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q2-4. Cost of arts and cultural programs in Raleigh

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q2-5. Quality of arts and cultural programs in Raleigh

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q2-6. Availability of information about arts and cultural programs and events

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q2-7. Quality of City entertainment venues

2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q4-1. The local economy

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q4-2. Development review services

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q4-3. Permitting services

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q4-4. Inspection services

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q4-5. Availability of job opportunities that match my skills

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q4-6. City’s efforts to promote and assist small, minority, and women-owned businesses

Perception
Mean rating on a 5-point scale

1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
No Response

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q6-1. How well the City of Raleigh is managing growth

![Map showing perception ratings by ZIP Code.](Image)

**Perception**
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

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2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q6-2. Overall quality of new development in Raleigh

Perception
Mean rating on a 5-point scale

1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q6-3. Overall quality of water utilities

Perception
Mean rating on a 5-point scale

1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q6-4. Quality of drinking water provided by Raleigh Public Utilities

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q6-5. Wastewater services provided by Raleigh Public Utilities

2018 City of Raleigh Community Survey - GIS Maps

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q6-6. Overall management of public stormwater runoff/drainage/flood control

2018 City of Raleigh Community Survey - GIS Maps

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed).
Q6-7. The City’s overall effort to protect natural resources and the environment

2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q6-8. The City’s efforts in protecting and improving water quality in local streams and lakes

**Perception**
Mean rating on a 5-point scale

- **1.0-1.8 Poor**
- **1.8-2.6 Below Average**
- **2.6-3.4 Neutral**
- **3.4-4.2 Good**
- **4.2-5.0 Excellent**
- **No Response**

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q6-9. Residential garbage collection services

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

Perception
Mean rating on a 5-point scale

1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
No Response
Q6-10. Residential curbside recycling services

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q6-11. Residential yard waste collection services

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

**Perception**
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q6-12. Bulky item pick-up/removal services

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

2018 City of Raleigh Community Survey

Perception
Mean rating on a 5-point scale

1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
No Response
Q8-1. Your familiarity with City of Raleigh’s plans for development and growth

Familiarity
Mean rating on a 4-point scale

- 1.0-1.75  Not At All Familiar
- 1.75-2.5  Slightly Familiar
- 2.5-3.25  Somewhat Familiar
- 3.25-4.0  Very Familiar
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q8-2. Your familiarity with City of Raleigh’s volunteer opportunities

![Map showing familiarity levels by ZIP Code](image)

**Familiarity**
Mean rating on a 4-point scale

- 1.0-1.75 Not At All Familiar
- 1.75-2.5 Slightly Familiar
- 2.5-3.25 Somewhat Familiar
- 3.25-4.0 Very Familiar
- No Response
Q8-3. Your familiarity with City of Raleigh’s fire prevention/education services

Familiarity
Mean rating on a 4-point scale

- 1.0-1.75  Not At All Familiar
- 1.75-2.5  Slightly Familiar
- 2.5-3.25  Somewhat Familiar
- 3.25-4.0  Very Familiar
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q9-1. Overall quality of services provided by the City of Raleigh

2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q9-2. Quality of customer service you receive from City employees

Perception
Mean rating on a 5-point scale

1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q9-3. Overall knowledge of City employees

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q9-4. Effectiveness of City communication with the public

2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response
Q9-5. The job Raleigh does at welcoming citizen involvement

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q9-6. Your ability to access the information you need about the City of Raleigh

Perception
Mean rating on a 5-point scale

1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q9-7. City of Raleigh as a smart city in terms of using emerging technology and data to improve city services

2018 City of Raleigh Community Survey

Perception
Mean rating on a 5-point scale

1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
No Response

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q9-8. Water and wastewater customer service

2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q9-9. Stormwater customer service

2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q9-10. Solid waste customer service

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q9-11. Development Services customer service

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q9-12. Parks, Recreation, and Cultural Resources customer service

2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

Perception
Mean rating on a 5-point scale

1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
No Response
Q9-13. City Utility Billing and Payment customer service

Perception
Mean rating on a 5-point scale

1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q9-14. Contacting City of Raleigh employees

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

<table>
<thead>
<tr>
<th>Perception</th>
<th>Mean rating on a 5-point scale</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.0-1.8</td>
<td>Poor</td>
</tr>
<tr>
<td>1.8-2.6</td>
<td>Below Average</td>
</tr>
<tr>
<td>2.6-3.4</td>
<td>Neutral</td>
</tr>
<tr>
<td>3.4-4.2</td>
<td>Good</td>
</tr>
<tr>
<td>4.2-5.0</td>
<td>Excellent</td>
</tr>
<tr>
<td>No Response</td>
<td></td>
</tr>
</tbody>
</table>
Q9-15. Making a service request

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

Perception
Mean rating on a 5-point scale

1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q9-16. Locating information on the City’s website

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q9-17. Paying City utility bill

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q9-18. Paying fees for parks and recreation programs

2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

Perception
Mean rating on a 5-point scale

1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
No Response

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2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q12-1. Quality of police services

2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q12-2. Response time for police services

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q12-3. Overall police relationship with your community

2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

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2018 City of Raleigh Community Survey
Q12-4. Quality of fire services

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q12-5. Response time for fire services

2018 City of Raleigh Community Survey - GIS Maps

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response
Q12-6. Overall quality of service provided by 9-1-1 operators

Perception
Mean rating on a 5-point scale

1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q12-7. Enforcement of City codes and ordinances

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q12-8. Enforcement of junk and debris cleanup on private property

2018 City of Raleigh Community Survey - GIS Maps

Perception
Mean rating on a 5-point scale

1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
No Response
Q12-9. Overall cleanliness of Raleigh

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q12-10. Cleanliness of downtown Raleigh

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q12-11. Cleanliness of your neighborhood

Perception
Mean rating on a 5-point scale

1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q12-12. Cleanliness of City parks

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q12-13. Cleanliness of City greenways

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q12-14. Impact of changes being made in and around your neighborhood

Perception
Mean rating on a 5-point scale

<table>
<thead>
<tr>
<th>Rating</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.0-1.8</td>
<td>Poor</td>
</tr>
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<td></td>
<td>No Response</td>
</tr>
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</table>

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q12-15. New construction’s compatibility with existing neighborhood building patterns

2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

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2018 City of Raleigh Community Survey - GIS Maps

Perception
Mean rating on a 5-point scale

1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
No Response
Q12-16. Variety of housing options

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q12-17. Availability of affordable housing

2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q12-18. Neighborliness of residents

2018 City of Raleigh Community Survey - GIS Maps

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q12-19. Openness and acceptance of the community towards people of diverse backgrounds

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q12-20. Your neighborhood’s ability to support a healthy and active lifestyle

Perception
Mean rating on a 5-point scale

1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
No Response
Q12-21. Your access to City parks, greenways, and community centers

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

Perception
Mean rating on a 5-point scale

1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
No Response

2018 City of Raleigh Community Survey - GIS Maps
Q12-22. Overall quality of parks and recreation programs and services

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q14-1. In Raleigh overall

Feeling of Safety
Mean rating on a 5-point scale

1.0-1.8 Very Unsafe
1.8-2.6 Unsafe
2.6-3.4 Neutral
3.4-4.2 Safe
4.2-5.0 Very Safe
No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q14-2. In City parks and greenways

Feeling of Safety
Mean rating on a 5-point scale

- 1.0-1.8 Very Unsafe
- 1.8-2.6 Unsafe
- 2.6-3.4 Neutral
- 3.4-4.2 Safe
- 4.2-5.0 Very Safe
- No Response

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q14-3. In downtown Raleigh during the day

Living Environment

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed).
Q14-4. In downtown Raleigh at night

Feeling of Safety
Mean rating on a 5-point scale

1.0-1.8 Very Unsafe
1.8-2.6 Unsafe
2.6-3.4 Neutral
3.4-4.2 Safe
4.2-5.0 Very Safe
No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q14-5. In your neighborhood during the day

Feeling of Safety
Mean rating on a 5-point scale

- 1.0-1.8 Very Unsafe
- 1.8-2.6 Unsafe
- 2.6-3.4 Neutral
- 3.4-4.2 Safe
- 4.2-5.0 Very Safe
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q14-6. In your neighborhood at night

Feeling of Safety
Mean rating on a 5-point scale

1.0-1.8 Very Unsafe
1.8-2.6 Unsafe
2.6-3.4 Neutral
3.4-4.2 Safe
4.2-5.0 Very Safe
No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q16-1. Overall traffic flow in Raleigh

2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q16-2. The ability to predict travel time to places in Raleigh

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q16-3. Overall maintenance of City streets

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q16-4. Overall condition of major City streets

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed).
Q16-5. Condition of streets in your neighborhood

Perception
Mean rating on a 5-point scale

1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q16-6. Overall condition of City sidewalks

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed).

Perception
Mean rating on a 5-point scale

1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
No Response

2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed).
Q16-7. Condition of sidewalks in your neighborhood

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q16-8. Availability of sidewalks in Raleigh

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

**Perception**
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response
Q16-9. Availability of sidewalks in your neighborhood

Perception
Mean rating on a 5-point scale

1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q16-10. Availability of bicycle lanes

Perception
Mean rating on a 5-point scale

1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q16-11. Availability of downtown parking

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

**Perception**
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response
Q16-12. Quality of downtown parking

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed).

**Perception**
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response
Q16-13. Overall quality of GoRaleigh bus system

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q16-14. Cleanliness of GoRaleigh buses

Perception
Mean rating on a 5-point scale

1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
No Response

2018 City of Raleigh Community Survey - GIS Maps
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q16-15. Cleanliness of GoRaleigh bus stops and terminals

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q16-16. Walking to places in Raleigh

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q16-17. Biking to places in Raleigh

2018 City of Raleigh Community Survey

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q16-18. Riding the GoRaleigh bus to places in Raleigh

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

**Perception**
Mean rating on a 5-point scale

1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q18-1. Visited a City park or greenway

Frequency
Mean rating on a 4-point scale

- 1.0-1.75  Never
- 1.75-2.5  Rarely
- 2.5-3.25  Frequently
- 3.25-4.0  Very Frequently
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q18-2. Visited a City community center

![Map showing the frequency of visiting a City community center by ZIP Code.](image)

**Frequency**
Mean rating on a 4-point scale

- **1.0-1.75** Never
- **1.75-2.5** Rarely
- **2.5-3.25** Frequently
- **3.25-4.0** Very Frequently
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q18-3. Participated in a City recreation program or event

Frequency
Mean rating on a 4-point scale

- 1.0-1.75 Never
- 1.75-2.5 Rarely
- 2.5-3.25 Frequently
- 3.25-4.0 Very Frequently
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q18-4. Called 911

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed).

**Frequency**
Mean rating on a 4-point scale

- **1.0-1.75** Never
- **1.75-2.5** Rarely
- **2.5-3.25** Frequently
- **3.25-4.0** Very Frequently
- **No Response**

2018 City of Raleigh Community Survey - GIS Maps

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q18-5. Contacted the City for code enforcement

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

Frequency
Mean rating on a 4-point scale
- 1.0-1.75 Never
- 1.75-2.5 Rarely
- 2.5-3.25 Frequently
- 3.25-4.0 Very Frequently
- No Response

2018 City of Raleigh Community Survey - GIS Maps
Q18-6. Had contact with the Raleigh Police Department

2018 City of Raleigh Community Survey - GIS Maps

Frequency
Mean rating on a 4-point scale

1.0-1.75  Never
1.75-2.5  Rarely
2.5-3.25  Frequently
3.25-4.0  Very Frequently
No Response

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2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q18-7. Had contact with the Raleigh Fire Department

2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q18-8. Attended a City of Raleigh public meeting

Frequency
Mean rating on a 4-point scale

1.0-1.75  Never
1.75-2.5  Rarely
2.5-3.25  Frequently
3.25-4.0  Very Frequently
No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q18-9. Watched a City of Raleigh public meeting

2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

**Frequency**
Mean rating on a 4-point scale

- 1.0-1.75  Never
- 1.75-2.5  Rarely
- 2.5-3.25  Frequently
- 3.25-4.0  Very Frequently
- No Response

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2018 City of Raleigh Community Survey
Q18-10. Contacted City of Raleigh elected officials

Frequency
Mean rating on a 4-point scale

- 1.0-1.75  Never
- 1.75-2.5  Rarely
- 2.5-3.25  Frequently
- 3.25-4.0  Very Frequently
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q18-11. Contacted City of Raleigh employees or visited the website to seek services, find information, or file a complaint

Frequency
Mean rating on a 4-point scale

- 1.0-1.75  Never
- 1.75-2.5  Rarely
- 2.5-3.25  Frequently
- 3.25-4.0  Very Frequently
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q18-12. Attended a homeowners association meeting

Frequency
Mean rating on a 4-point scale

- 1.0-1.75  Never
- 1.75-2.5  Rarely
- 2.5-3.25  Frequently
- 3.25-4.0  Very Frequently
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q18-13. Attended a Citizens Advisory Council meeting

2018 City of Raleigh Community Survey

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)

Frequency
Mean rating on a 4-point scale

- 1.0-1.75 Never
- 1.75-2.5 Rarely
- 2.5-3.25 Frequently
- 3.25-4.0 Very Frequently
- No Response
Q18-14. Attended an event at a City entertainment venue

Frequency
Mean rating on a 4-point scale

1.0-1.75 Never
1.75-2.5 Rarely
2.5-3.25 Frequently
3.25-4.0 Very Frequently
No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q18-15. Biked or walked instead of driving

Frequency
Mean rating on a 4-point scale

- 1.0-1.75 Never
- 1.75-2.5 Rarely
- 2.5-3.25 Frequently
- 3.25-4.0 Very Frequently
- No Response

Shading reflects the mean rating for all respondents by ZIP Code (merged as needed).
Q18-16. Used City greenways as a mode of transportation

Frequency
Mean rating on a 4-point scale

- 1.0-1.75  Never
- 1.75-2.5  Rarely
- 2.5-3.25  Frequently
- 3.25-4.0  Very Frequently
- No Response

2018 City of Raleigh Community Survey
Shading reflects the mean rating for all respondents by ZIP Code (merged as needed)
Q19. In the past 12 months, how often have you used the GoRaleigh bus system?
Q21. How likely are you to recommend living in Raleigh to someone who asks?

![Map showing likelihood of recommending living in Raleigh by ZIP Code. Shading reflects the mean rating for all respondents by ZIP Code (merged as needed).]

**Likelihood**
Mean rating on a 5-point scale

- 1.0-1.8 Very Likely
- 1.8-2.6 Likely
- 2.6-3.4 Neutral
- 3.4-4.2 Unlikely
- 4.2-5.0 Very Unlikely
- No Response