

CITY OF RALEIGH



ADOPTED BUDGET

2011 - 2012

Annual Budget

City of Raleigh, North Carolina

Fiscal Year Beginning July 1, 2011

Recommended to the City Council by the City Manager May 17, 2011
Adopted by the City Council June 21, 2011

The City Council

Charles C. Meeker, Mayor

Nancy McFarlane, Mayor Pro Tem

Mary-Ann Baldwin

Thomas G. Crowder

Bonner Gaylord

John Odom

Russ Stephenson

Eugene Weeks

Executive Staff

J. Russell Allen City Manager
Perry E. James, III Chief Financial Officer
Joyce L. Munro Budget & Management Services Director
Kirsten M. Larson Operating Budget Manager
Stephen C. Bentley Capital Improvement Program Manager
Jamie A. Brown Budget Analyst
Benjamin Canada Business Strategist
Catherine M. Clark Budget Analyst
J. David Scarborough Budget Analyst
Amber B. Smith Budget Analyst

The following individuals, whose assistance and contributions to the annual budget development process are immeasurable, are hereby acknowledged:

Fred M. Blackwood.....Debt Manager
Allison Bradsher Controller
David P. Erwin Assistant Controller
Tyrone S. Williamson..... Business Analyst

Cover Design by Javier Oseguera, Public Affairs Department

TABLE OF CONTENTS

INTRODUCTION

Adopted Budget Message.....	A-1
Proposed Budget Message.....	A-3
Introduction	A-10
Budget Guide	A-14
City Council Information.....	A-15
Mission Statement	A-16
Profile of City of Raleigh	A-17
City of Raleigh Statistics	A-18
Organization Chart.....	A-19

BUDGET SUMMARY

Revenue & Expenditure Summary.....	B-1
Total Budget Summary	B-2
General Fund Summary.....	B-4
Appropriations by Fund.....	B-6
General Fund -- Appropriations by Division.....	B-17
General Fund -- Appropriations by Type	B-20
Public Utilities Fund -- Appropriations by Division	B-21
Long Term Debt Program	B-22
Statement on Fund Balance	B-23
Position Summary.....	B-24
Position Count Changes	B-26
Position Classification Changes.....	B-29

REVENUE

Revenue Summary	C-1
Revenue Estimates.....	C-2
Tax Values, Rates and Collections.....	C-12

GENERAL GOVERNMENT

City Council	D-1
City Clerk.....	D-2
City Attorney.....	D-3
City Manager.....	D-4
Agency Appropriations.....	D-7
Budget & Management Services	D-11
Finance	D-15
Information Technology	D-19
Personnel.....	D-23
Public Affairs	D-26
Print Services – Internal Service Fund	D-28
Special Appropriations	D-30

INFRASTRUCTURE AND PUBLIC SERVICES

Infrastructure Services Map E-1
Community Development Funds..... E-2
Community Services E-8
Development Services E-12
Inspections E-14
Planning E-17
Public Works E-20
 Parking Facilities Fund..... E-25
 Stormwater Utility Fund..... E-27
 Public Transit Fund E-29
 Vehicle Fleet Services – Internal Service Fund E-31
Solid Waste Services E-33

PUBLIC SAFETY

Public Safety Station Map F-1
Emergency Communications F-2
 Emergency Telephone System Fund F-5
Fire F-6
Police F-10

LEISURE SERVICES

Leisure Services Map G-1
Convention Center Complex Fund..... G-2
Parks and Recreation G-5
Revolving Fund G-10

PUBLIC UTILITIES

Public Utilities Map H-1
Public Utilities Fund H-2

OTHER FUNDS

Convention Center Debt Service Fund I-1
Economic Development Fund..... I-2
General Debt Service Fund I-3
Health/Dental Trust and OPEB Trust Funds..... I-4
Parking Debt Service Fund I-5
Risk Management Fund..... I-6
Utilities Debt Service Fund..... I-7

CAPITAL BUDGET

Capital Budget by Fund J-1

ORDINANCES AND RESOLUTIONS

INTRODUCTION

- ◆ **Adopted Budget Message**
- ◆ **Proposed Budget Message**
 - ◆ **Introduction**
 - ◆ **Budget Guide**
- ◆ **City Council Information**
- ◆ **City of Raleigh General Information**
 - ◆ **Organization Chart**



City Of Raleigh *North Carolina*

June 21, 2011

Mayor Charles C. Meeker
Councilor Mary-Ann Baldwin
Councilor Thomas G. Crowder
Councilor Bonner Gaylord
Councilor Nancy McFarlane
Councilor John Odom
Councilor Russ Stephenson
Councilor Eugene Weeks

Dear Mayor and Councilors:

Presented in this document is the Adopted Fiscal Year (FY) 2012 Operating Budget for the City of Raleigh, as approved by City Council on June 21, 2011. Net of interfund transfers, the combined capital and operating budgets for the fiscal year beginning July 1, 2011 totals \$663,273,744.

The budget message for the Proposed FY 2012 Operating Budget that immediately follows this letter was originally presented May 17, 2011, and does not reflect adjustments made by City Council prior to formal adoption of the budget. Outlined below is a summary of changes made to the Proposed Budget during Council deliberations.

City Council deobligated particular economic reserve capital projects in order to accommodate the following budget adjustments:

- Arts: Increase funding \$0.50 per capita to \$4.50 per capita.
- Human Service Grants: Increase funding by \$50,000.
- Downtown Housing Improvement Corporation (DHIC): Additional appropriation of \$10,800 for operating expenses and \$50,000 for a one-time project for a total of \$60,800.
- Passage Home: Additional appropriation of \$9,000.
- Raleigh City Museum: Additional appropriation of \$15,750.
- Raleigh Historic Districts Commission: Additional appropriation of \$4,635.
- Healing Place: Additional appropriation of \$10,000.
- Interact: Additional appropriation of \$15,000.
- MLK Jr. Park Expansion: Additional appropriation of \$10,000.
- Capital City and Wake Bands: An appropriation of \$1,350 each.
- Boys and Girls Club on Raleigh Boulevard: An appropriation of \$50,000, as part of a five-year commitment to total \$250,000.
- Façade Grant Program: Additional appropriation of \$20,000.
- Cemetery Rehabilitation/Maintenance: Additional appropriation of \$10,000.

Mayor and Council
Adopted Operating Budget
June 21, 2011

- Mid-Year Compensation: One-time bonus of \$500 for all City employees, to be awarded in January 2012.

Other Council directives discussed and approved during budget deliberations include:

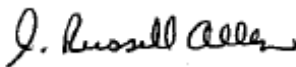
- Tammy Lynn Center shall have discretion to use its funding for programs in addition to early childhood intervention.
- Legal Aid of North Carolina: Reduce appropriation by \$5,000.
- Community Alternatives for Supportive Abodes (CASA): Reduce appropriation by \$1,000.
- Sewer Rate Increases: Effective July 1, 2011, the City of Raleigh will implement increases to sewer administration and user rates. There was no change to water rates.
- Performing Arts Center Rate Increases: Effective July 1, 2011, the Performing Arts Center will implement a 3% increase on equipment and service rates and a \$1.00 increase on ticket facility fees.

Changes to the Proposed Budget via technical corrections were adopted by Council during budget work sessions. These changes are outlined below:

- Public Works: Based on the final outcome of the reclassifications resulting from the departmental reorganization, the Public Works' budget was reduced by the unused portion of the salary reserve (\$46,990). The unused funds were shifted to Housing Operations and the Mayor's Committee on Persons with Disabilities.
- Other Agency Appropriations: Funding was restored to the FY11 level for the Mayor's Committee on Persons with Disabilities (\$900).
- Community Development: Final awards for federal grants (CDBG, HOME) were less than originally projected, and an increase in the General Fund subsidy was needed to support operations (\$46,090).
- Proposed Position Classification Changes: All position classification changes associated with the FY12 budget will become effective on July 2, 2011 to remain consistent with City policy of making all position reclassifications effective at the start of a payroll period.
- Revenue Indexing: Operational Fire Fees and Permits and Construction Fire Permits are proposed as \$0 for FY12.
- Transportation CIP: Reduce Phase 2 Budget for Leesville Road and Buck Jones Road Widening Projects, which were included in Phase 1 of the CIP.
- Tryon Road Extension: Text changes were made to the CIP document to correctly identify the Tryon Road Widening Extension as the Tryon Road Extension (U-3111).

City Administration is prepared to implement the policies and programs contained within the City Council's 2011-12 budget work plan for the City of Raleigh.

Respectfully submitted,



J. Russell Allen
City Manager



City Of Raleigh

North Carolina

May 17, 2011

Mayor Charles C. Meeker
Mayor Pro Tem Nancy McFarlane
Councilor Mary-Ann Baldwin
Councilor Thomas G. Crowder
Councilor Bonner Gaylord
Councilor John Odom
Councilor Russ Stephenson
Councilor Eugene Weeks

Dear Mayor and Councilors:

In accordance with §159-11 of the North Carolina General Statutes, the *Proposed Budget* for the City of Raleigh is hereby submitted for the fiscal year beginning July 1, 2011 and ending June 30, 2012.

I am pleased to note that since the economy took a turn for the worse in late 2008, the regional economy is showing preliminary signs of recovery. Unemployment is down, and consumer confidence is improving. I firmly believe that Raleigh's exceptional national reputation and regional strength will support a faster economic recovery than many other cities will experience. However, the rate of this recovery remains uncertain, and we will likely face continued budget challenges in future years.

The FY12 budget marks the City of Raleigh's third consecutive year of making significant budgetary reductions and operating under constrained resources. Over the past three years, General Fund revenues have increased by slightly less than \$4 million (1%), marked by significantly reduced sales tax revenues, interest income, and development-related fees and minimal property tax growth. During this same period, the City has been challenged with rapidly rising health care costs and retirement contribution rates and the need to address service delivery needs in more creative and cost effective ways.

In developing this proposed budget, I established the following budget priorities for FY12:

- Maintain the City's customer cost competitiveness.
- Minimize service impacts to our citizens.
- Avoid employee layoffs.
- Staff our new parks and remote operations facilities.
- Ensure the long term financial sustainability of our general governmental operations and enterprises at standards consistent with a AAA quality credit entity.

The proposed budget emphasizes these priorities and meets our economic challenges by:

- Averting employee layoffs, through the strategic elimination of 35 vacant positions and the reorganization of departments' operations. In addition, a number of reductions in employee benefits are proposed, including: 1) suspension of pay increases, 2) reduction of supplemental retirement and tuition reimbursement, 3) elimination of the Spanish Proficiency Incentive

program, 4) elimination of Award for Service for all new employees hired on or after July 1, 2011, and 5) restructuring of the City's health insurance program to ensure its longer term financial viability and promote healthier outcomes for our employees and their dependents.

- Delaying police and fire academies by six months – vacancy rates in the Police and Fire departments are at or below historical averages.
- **Not** increasing the property tax rate or solid waste, stormwater, and privilege license fees.
- Increasing sewer rate and administrative fees to fully fund Public Utilities rate model and ensure the enterprise's long term viability.
- Opening several new parks and operational facilities.
- Supplementing the City's Parking Fund and Performing Arts Center as they weather the impacts of this historic recession.

These very difficult decisions have been necessary in order to maintain the high standards of fiscal planning, management, control and reserves expected from a AAA quality credit. Raleigh has earned a AAA credit rating on its general obligation debt since 1973 and currently is rated Aaa by Moody's, AAA by Standard and Poor's, and AAA by Fitch, IBCA. The City's utility revenue bond debt is rated Aa1 by Moody's, AAA by Standard and Poor's, and AAA by Fitch. Various appropriation based debt issues of the City, such as certificates of participation, are also highly rated at mid AA levels. These high ratings provide us low interest rates and ensure that our debt is always marketed competitively. We will strive to maintain these quality ratings since they save money, enhance financing opportunities and boost economic development.

The following provides additional details regarding this budget proposal.

Proposed Budget for Fiscal Year 2012

The net operating and capital budget for FY12 is \$661,748,901, which includes a General Fund total operating budget of \$387,272,196. The following provides an overview of the major components of the proposed budget for FY12.

Revenues

The significant revenue components affecting this FY12 budget are noted below:

- Property tax budgeted revenues increase 0.7% over projected FY11 due to continued slow growth. Normal growth is approximately 4-5%.
- The Public Utilities Enterprise Operation incorporates a water and sewer rate structure from the sufficiency model designed to supply an adequate revenue stream to maintain the fiscal integrity of the Public Utilities Enterprise Operation in providing services and carrying out its reduced capital improvement program to sustain the infrastructure required for those services.
- An increase in sales tax revenue of 1.5% from the FY11 Adopted Budget. This reflects a 5% increase over projected FY11 results. While gross county sales tax collections have increased modestly, this increase is primarily a result of the 2010 U.S. Census, which increases the percentage of sales tax allocated to Raleigh in FY12.
- The 2010 U.S. Census reset Raleigh's share of per capita revenues for Powell Bill, ABC and Solid Waste Tax distributions, increasing the FY12 budget by \$500,000.
- Parks revenue increases in FY12 from additional school based program fees as well as the opening of Buffaloe Road Aquatics Center and Pullen Amusement Center.

Expenditures

Given current economic realities, the proposed FY12 Budget reflects numerous budget reduction strategies. These tactics include one-time budget solutions and recurring cost reductions, which are created by implementing program efficiencies with little effect on service delivery. The primary differences between the FY11 budget and the proposed FY12 budget are summarized in the following sections:

Proposed Budget Highlights

- Phase two of the bi-weekly automated recycling collection program will begin in FY12. This collection method is expected to save more than \$2 million annually after a four-year transition period. Furthermore, it is expected to increase the volume of materials recycled and divert waste from the landfill. The City has also received an indication that the value of recyclable materials is rising, which will increase revenue generated from sales.
- Several divisions of IT, Public Works, Personnel and Parks & Recreation will move from leased space into city-owned facilities, placing staff in closer proximity with others whom they regularly work and allowing better cohesion for intradepartmental groups that are currently housed in separate locations. This opportunity arose when a state government tenant vacated space in the City's One Exchange Plaza building.
- In October, the City of Raleigh will once again be honored to host the annual conference of the North Carolina League of Municipalities. Returning for the first time since 2004, the League is a nonpartisan federation of more than 540 cities, towns and villages across North Carolina. The annual conference provides elected officials, appointed officers and staff with the opportunity to strengthen and support excellence and efficiency in municipal government, and provides the premier forum for the exchange of issues, interests and ideas amongst municipal officials. Funding for the Raleigh Convention Center and logistical expenses are included in the FY12 budget.
- FY12 will inaugurate the Office of Economic Development. A division of Planning & Economic Development, this office will serve as the first point of contact with the City for all economic development inquiries from businesses and citizens. The office will coordinate activities and information sharing among all the internal and external economic development entities, allowing the City to put forward a coordinated, professional and welcoming face to anyone interested in investing in Raleigh.
- Continuing a partnership with Live Nation, the Raleigh Amphitheater will increase its programming from 19 shows in FY11 to 30 shows in FY12. Partnering with Live Nation reduces the City's financial risk in uncertain economic conditions while maintaining quality events for its patrons.
- During FY12, the City will open several new Parks and Operations facilities and add 16.9 miles of Greenway trails. New facility openings include:
 - o Pullen Amusement Center
 - o Buffaloe Road Aquatic Center
 - o Wilder's Grove Remote Operations Center
 - o CAT Operations Center
 - o Annie Louise Wilkerson, MD Nature Preserve Park

Cost Reductions to Existing Operations

- *Staffing* – This budget eliminates 35 vacant positions, 33 of which would otherwise impact the City's General Fund budget. A complete list of these eliminations can be found in the *Position Changes* section of this proposed budget document.
- *Employee Compensation* – The proposed budget incorporates the following changes to employee compensation: 1) suspension of a 1.5% range adjustment, 2) suspension of the City's merit pay program, 3) reduction in the City's 457 supplemental retirement program, such that the maximum

percentage contributed by the City is now 2% rather than 3%, 4) elimination of Award for Service for all new hires as of July 1, 2011 and 5) deferral of an annual review of 1/3 of the City's job classifications. Staff reductions and employment compensation modifications amount to a budget savings of approximately \$5.7 million.

- *Health Insurance* – The City cost for the health insurance program increased 8.8% over FY11 costs. The proposed plan introduces a two-tier option that, for the first time, includes a health insurance premium for all employees. However, the proposal also incorporates an opportunity for employees to reduce their premium costs through participation in an annual Health Risk Assessment and by not being a tobacco user. The first tier option includes higher deductibles and copays but lower employee premium costs, while the second tier option leaves deductibles and copays at the current rate but includes higher employee premium costs. The two-tiered plan aims to provide employees with greater choice and flexibility for managing their healthcare costs and needs, while also providing the City with opportunities for managing the cost for providing healthcare coverage to employees. The program also transforms the “Employee-Child” dependent election into an “Employee-Children” option to reflect the lower incremental cost of additional children. Lastly, the City will explore the potential of opening a co-pay free clinic for employees as both a convenience and cost saving measure for employees and the City.
- *Other Employee Benefit Changes* – Elimination of the Spanish Language Proficiency Incentive; a reduction in the annual Tuition Reimbursement Program Award of \$2,000/year to \$1,250/year; and changes to Personnel-sponsored organizational and development training opportunities resulting in an annual budget savings of \$110,000.
- *Appropriations to Arts, Human Services and Other Agencies* – The City reduced Arts funding per capita by \$0.50 to \$4.00 per capita and decreased Human Services funding by ten percent. For ‘Other’ agencies, funding was eliminated for the Kyran Anderson Academy and Kids Voting. All agencies without contractual funding requirements - DHIC, Mayor's Committee for Persons with Disabilities, Passage Home, Raleigh City Museum, Raleigh Historic Districts Commission and The Healing Place - received a 10% reduction. At their request, Homeless Support Circles received no new funding because they have adequate FY11 funds remaining to support them through FY12. The proposed budget includes a \$100,000 contribution to the Hillsborough Street Business Improvement District in order to match the contribution from NCSU.
- *Delay Training Academies for New Police and Fire Recruits* – The Police and Fire Departments will each delay the start of a new training academy for recruits by six months. This will result in a one-time cost savings of approximately \$1.14 million.
- *Limited Uniform Replacements in Fire* – Uniform and safety shoe replacements has been limited to emergency replacements in all divisions resulting in annual savings of \$229,000.
- *Reduced Temporary/Seasonal Positions in Police* – Reduced support levels for special assignments and the number of downtown Community Service Representatives generate savings of \$200,000.
- *Reductions in Community Services Department Programs* – Program and service reductions in the CSD including the Summer Youth Employment Program, Neighborhood Matching Grants, Neighborhood College, Citizen Leadership Academy, Viva Raleigh, Neighborhood Exchange, and CAC Community Awareness Funds yield savings of approximately \$130,600.
- *Reduced Real Estate Services* – The proposed budget reduces funding for a vacant real estate specialist position by six months, resulting in savings of \$36,000. This savings is possible by the projected volume of property acquisition demands in the first six months of FY12.
- *Part-time and Temporary Staff Reductions in Information Technology* – The proposed budget eliminates two contract project managers and reduces the budget for interns, resulting in an annual budget savings of \$393,000.
- *Desktop Training* – This budget eliminates funding for desktop training, totaling \$40,000. This training provided City employees with in-house training on basic computer and internet navigation as well as Microsoft Office suite products.

- *Operating Reductions in Parks and Recreation* – The FY12 budget proposes eliminating overtime funds in the Greenway Division, discontinuing the provision of additional service after hours and on weekends. This budget also reduces maintenance and operating funds in Parks, Highway and Urban Forestry divisions by \$154,000, resulting in reduced cleaning frequencies, maintenance of turf and landscaped areas, and extended timelines for completion of in-house construction projects.

Staff Reductions to Budget

- *Solid Waste Services* – Continued implementation of the new automated curbside recycling program as well as a reorganization of SWS to provide a structure that addresses both development needs and operations has allowed the reduction of seven *Service Specialists* and five *Equipment Operators* without negatively impacting service levels.
- *Police Department* – Elimination of ten civilian positions: one *Senior Police Records Specialist*, three *Police Records Specialists*, and six *Information Response Technicians*. This staff reduction will result in the loss of records customer support and a reduction in telephone reporting capabilities.
- *Planning and Economic Development Department* – This budget eliminates three positions, including: two *Development Services Technicians* and a *Planner* as a result of efficiencies gained through a reorganization of the former Planning, Inspections and Development Services Departments.
- *Parks and Recreation* – Three *Service Specialists* are eliminated as a part of the FY12 budget. As a result, the frequency of landscape maintenance will decline.
- *Public Works Department* – This budget eliminates five positions, including: *Project Engineer II*, *Engineering Inspections Manager*, and three *Service Specialists*. Due to efficiencies gained through reorganization, service level reductions will not occur.
- *City Manager's Office* – This budget eliminates one *Assistant City Manager* position through the City's reorganization with no impact to service levels.
- *Convention Center Complex* – This budget eliminates one *Security Guard* position with no impact to service level.

Staff Additions to Budget

- *Parks & Recreation* – This budget includes nine new positions as new facilities are opened during the year:
 - One *Service Specialist* position to provide trail maintenance services for Honeycutt, Upper Neuse, House Creek and Leesville Park greenways.
 - One *Maintenance Mechanic III* position, one *Gardener* position, and one *Service Specialist* position necessary to support the re-opening of Pullen Amusement Center in November 2011.
 - One *Recreation Facility & Program Supervisor III* position, two *Recreation Facility & Program Supervisor II* positions, and one *Facility Operations Manager* position necessary to support the opening of Buffalo Road Aquatics Center in January 2012.
 - One *Building Automation System Specialist* necessary to support the opening of Wilder's Grove Remote Operations Center in July 2011.
- *City Attorney* – This budget includes a new attorney position to assist with Public Utilities legal matters.

Capital Improvement Program

The annual Capital Improvement Program (CIP) represents a commitment to maintain and improve existing infrastructure as well as fund construction for new facilities and economic development projects throughout the City. Projects are prioritized based on multiple factors including the Comprehensive Plan recommendations as well as other existing departmental plans and strategies. In order to fund upcoming CIP projects across all categories, the City will require additional bond referendums or alternative revenue streams yet to be identified.

During the course of prioritizing and assessing capital project needs, a distinct funding gap between revenue sources and expenditures became apparent. The FY 2011-2012 to FY 2020-2021 CIP attempts to address our City's most pressing capital needs, but necessarily reduces and defers numerous FY12 CIP project requests as a result of decreased available project funding. Factors limiting revenues to support the proposed FY12 CIP include a reduction in Powell Bill funding, interest income, General Fund and Public Utilities pay-go capital, and facility fee revenues.

Please refer to the Proposed Capital Improvement Program document for additional details regarding recommended funding for Transportation, Public Utilities, Parks and Recreation, Stormwater, Housing, and General Public Improvements.

Other Funds

The following funds are appropriated either through enterprises (fee collected) or through interfund transfers from other City departments.

Public Utilities

The FY12 budget represents conservative spending for operations and an increase in funding for debt service obligations. The Water Utility Transition Advisory Task Force has recommended a rate increase on sewer rates and sewer administrative fees, increasing based on meter size. The additional revenue generated from the rate increase will serve to improve the financial condition of the water and sewer enterprise as articulated to credit rating agencies and as forecasted in the Public Utilities rate sufficiency model. To sustain quality of service and sound environmental stewardship, Public Utilities has implemented a progressive capital improvement plan with projects spread across the entire service area.

Convention Center Complex

The FY12 budget reflects a reduction in the Convention Center Complex operating budget. This reduction is representative of current economic conditions, which dictate a very conservative approach to new and creative events. As in FY11, the Convention and Performing Arts Centers continue limited programming for indoor performances and reduced funding for outdoor events and capital. Subsidies from the General Fund (\$1.5 million) and the Interlocal Fund (\$1 million) are included to balance the Convention Center budget.

Parking

The FY12 budget reflects the continued operation, debt service and maintenance cost of the City's parking facilities and the city-operated on-street parking program. Due to economic conditions and lower than projected receipts from on-street meters, parking revenues have been reduced an additional \$1.3M in FY12, and the Parking Fund will receive General Fund support in order to operate. Parking provides in-kind services to the General Fund and other subsidized funds in excess of the General Fund subsidy.

Transit

The FY12 budget will continue modifications to the federally-mandated ART Tier II program, including trip sharing for travelers with common origins and destinations, training and certification for taxi drivers, and contracts with taxi vendors. No expansion of Capital Area Transit services will occur in FY12. The Seamless Service Initiative will continue with additional funding for the regional Transit Call Center.

Stormwater

The FY12 Stormwater Utility budget has seen a recovery of revenues due to monthly billing and collection efforts. Stormwater will maintain its current services and continue stormwater-related capital improvement projects.

Vehicle Fleet Services

The FY12 budget represents the increased cost of maintaining and repairing more than 4,500 vehicles and motorized equipment, while adding 200 vehicles to the FuelMaster fuel management system. This system allows VFS to produce reliable data on fuel usage by using technology to electronically read information from the vehicle or equipment. VFS continues to seek fuel saving measures by selecting fuel efficient vehicles, downsizing when possible, purchasing alternative fuel vehicles, and keeping the City's equipment properly serviced.

The Future

This proposed FY12 budget has minimal service impacts on our customers and enables the City to remain cost-competitive with other jurisdictions state-wide. We have accomplished this and avoided employee layoffs through the elimination of lower priority vacant positions, reduced investment in pay-go capital projects (a 60% decrease since FY09), suspension of employee pay increases and reduction of other benefits.

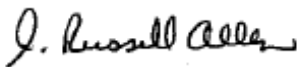
Named one of “the best situated for economic recovery” by Newsweek, Raleigh is positioned well to see progressive economic growth in the years ahead. While the rate of recovery may be moderate, we must plan for recovery and develop strategies for the allocation of these additional revenues. This includes examining and rebuilding our employee compensation and benefits program to ensure we can recruit and retain a high performing and well qualified workforce. In addition, we must direct attention to our existing capital facilities, infrastructure and equipment and adequately fund their maintenance and replacement. Consideration should be given to addressing these needs prior to implementation of new or expanded services to ensure the preservation of the City’s most valuable assets (its employees and its existing facilities and infrastructure).

At the same time we have already begun to prepare for successive fiscal years. The Council has called for transportation and affordable housing bond referenda totaling \$52 million in the fall of 2011, which, if passed, will require a tax rate increase of 0.84 cents per \$100 valuation in FY13. In addition, the City’s management team will continue its strategic redesign of our employee health plan that both encourages improved employee and dependent health outcomes and manages costs – a positive outcome for both our workforce and the City. Finally, City staff will pursue operational and financial changes that promote greater cost effectiveness while maintaining or improving our service delivery through enhanced use of technology, outsourcing targeted services, realigning departments and employee roles that promote the sustainability and strength of our world-class, innovative City.

City administration and staff will continue to monitor those factors relevant to Raleigh’s financial wellness, including North Carolina legislative actions, property and sales tax receipts, FY12 fund balance requirements, and service delivery impacts as a result of City-wide employee reductions.

We look forward to assisting your review and discussion of budget proposals for FY12 and future fiscal years.

Respectfully submitted,



J. Russell Allen
City Manager

Introduction

Key Financial Documents

The budget document is the annual financial plan for City operations for the period covering one fiscal year. The City of Raleigh's fiscal year begins on July 1 and ends on June 30. This plan describes the sources of revenues and how the funds will be spent during the year. The annual operating budget, the Capital Improvement Program (CIP) and the Comprehensive Annual Financial Report (CAFR) are the key documents which describe the City's financial plans and financial status each year.

The annual budget shows the funding plan for how the City's dollars are to be spent in the coming year. The CAFR provides a review and assessment of the year-end fiscal condition of the City overall, including the status of fund balance in all fund types.

Organizational Structure

The operations of the City are grouped into different funds, each with its own sources of revenues. Within each fund are one or more departments, with a department being an organizational unit which provides a major type of public service, such as the Police Department or Public Utilities Department.

City departments are frequently comprised of one or more divisions (i.e., the Utilities Construction Division of the Public Utilities Department). Divisions may be comprised of one or more programs, which are smaller functional units responsible for performing specific activities (i.e., the Maintenance Program within the Water Plant Division of the Public Utilities Department).

Account codes, also known as line items, provide the most detail within the budget. These are the most basic units in the budget and make it possible to determine, for example, how much is spent on chemicals for the operation of the water plant.

The City's budget preparation involves detailed budget planning and review at the program line item level.

Interfund Transfers

Interfund transfers, also known as interfund appropriations, involve the budgeting of money from one fund to another in order to support the functions to be carried out by the receiving fund. For example, the General Fund transfers money to the Transit Fund to support transit services.

When reviewing the budget, it is more accurate to use a figure which excludes appropriations to other funds. This prevents counting the transfer amounts twice - once in the sending fund and once in the receiving fund.

Most of the fund summary tables in the front of this document reflect both total appropriations as well as appropriations net of (or excluding) transfers. The departmental summary pages in this budget document reflect total appropriations only.

General Statute Requirements

In accordance with the North Carolina General Statutes, the City is required to budget and account for its funds on the modified accrual basis of accounting. Under this method, revenues are recognized in the accounting period in which they become available. Expenditures are recognized in the accounting period in which the goods and services are received (except for unmatured interest on general long-term debt, which is recognized when due). The City's accounting records for general governmental operations are reported on the modified accrual basis. The City's enterprise, internal service and pension trust operations are reported on the accrual basis.

The General Statutes also provide for balanced project ordinances for the life of projects, including both capital and grant activities, which are expected to extend beyond the end of the fiscal year. The budgeted appropriations for capital projects do not lapse until the completion of the project, while appropriations for funds that adopt annual budgets lapse at the end of the fiscal year.

Overview

The City of Raleigh prepares and adopts an Annual Budget consisting of the Operating Budget and the Capital Budget. The City further prepares a separate Capital Improvement Program (CIP), setting forth planned capital investments over the ensuing ten years. The first year of the CIP becomes the Capital Budget component of the Annual Budget. What follows is a description of the process used in the preparation of these documents, including a calendar of activities.

Operating Budget Process

The process begins in October with a staff workshop on budget preparation and distribution of the budget manual. The workshop outlines the requirements of the budget process and specific areas of emphasis for the upcoming budget.

In November and December, City departments prepare their operating budget requests for the next fiscal year. Departments are encouraged to conduct a thorough review and evaluation of their organizational structure and current and proposed programs. Departmental operating budgets are submitted in late December.

A pre-budget hearing is held in January to allow the public an opportunity to give input on the upcoming budget. During January and February, Office of Management & Budget (OMB) staff review and analyze the operating budget requests with each department. Revenue forecasts are further refined during this period.

Once the budget staff review is finalized, executive work budgets are prepared for the City Manager's review. From February through mid-April, the City Manager reviews the work budgets, meets with departments, considers available revenues and reaches decisions necessary to prepare a proposed budget. The proposed budget is balanced in accordance with the North Carolina Local Government Budget and Fiscal Control Act. The Proposed Annual Budget document is then prepared, incorporating the Operating and Capital budget (see Capital Budget and Capital Improvement Program Process).

In May, the City Manager presents the Proposed Budget to the City Council. A public presentation is made before the City Council, staff, members of the press, and interested citizens. As required by the Budget and Fiscal Control Act, a copy of the Proposed Budget is filed with the City Clerk and made available for public inspection. Through June 30th, the City Council meets to review and discuss the Proposed Budget.

In accordance with the Budget and Fiscal Control Act, the City Council holds a public hearing on the Proposed Budget prior to the adoption of the budget ordinance, generally in the evening on the first Tuesday in June. On or prior to July 1, the City Council adopts the five-year Capital Improvement Plan, the final budget ordinance with balanced revenues and expenditures, and sets the tax rate for the next fiscal year.

Capital Budget and Capital Improvement Program (CIP) Process

A separate Capital Improvement Program (CIP) is prepared each year containing the expenditures and funding sources planned for capital projects over the upcoming ten-year period. The CIP is divided into Phase I, the first five years and Phase II, the second five years. Phase II is presented in summary form only. As noted above, the first year of the CIP is the Capital Budget component of the Annual Budget and provides appropriation authority for capital projects.

Projects included in the CIP are generally defined as physical assets with a useful life of at least ten years and an initial cost of at least \$25,000. Vehicles and heavy equipment (funded through the Operating Budget) are excluded. New building construction funding includes additional equipment directly associated with the building. Examples of capital projects include new roads, park land acquisition and development and waste treatment plant improvements.

Each year the CIP is updated. Projects are added, deleted and modified. Funding sources are reviewed and updated and a feasible funding plan, matching project requirements and available funding sources is prepared. The full ten year plan is

balanced with anticipated funding sources. This process begins in October when instructions and guidelines are issued to departments. Proposed projects are submitted to the budget office in December. The requests are then reviewed and discussions are held with agencies and adjustments made as appropriate. The City

Manager's proposals are then included in the Proposed CIP presented to the City Council in May.

The City Council adjusts the CIP as it deems appropriate and adopts the CIP by resolution at the same time it adopts the Annual Operating Budget by ordinance.

Operating Budget and CIP Calendar

Month	Operating Budget	CIP Budget
October	Staff Workshop Call for budget requests	Call for CIP requests
November/ December	Departments prepare requests Initial revenue estimates prepared	Departments prepare requests
December	Budget requests submitted to OMB	CIP requests due to OMB Funding review
January	City Council pre-budget hearing Department & OMB discussions	Review/adjustment of proposals
February	Department & Budget Office discussions conclude City Manager working budget prepared	Review of proposals/update funding
March/ April	City Manager & department review Revenue estimates finalized Balance operating budget and integrate capital budget impacts	City Manager review Funding sources determined Balance CIP
Mid-May	Present to City Council	Present to City Council
June	Council review Public hearing Adoption of annual budget ordinance	Council review Public hearing Approve CIP by resolution

Implementation

During the month of July, OMB staff prepares and distributes the Adopted Budget document, which incorporates all of the changes approved by the City Council. During the month of July, the City Manager provides information to departments setting time schedules and priorities for the purchase of equipment and the implementation of new programs or initiatives.

Budget Amendments and Transfers

Throughout the fiscal year, adjustments to the original budget ordinance may become necessary to meet changing circumstances, better carry out planned programs and provide for new Council initiatives. Two types of changes can occur — budget amendments and budget transfers. Such changes are required at the line-item level of the budget underlying the budget ordinance.

A budget amendment increases or decreases the revenue and expenditures of

an appropriated fund (this may involve decreases or increases in revenue and expenditures or shifting of monies between funds). Budget amendments, in accordance with North Carolina statute 159-15, require the approval of the City Council.

Amendment requests are submitted to the OMB and approved by the City Manager prior to submittal to City Council.

A budget transfer changes line-item appropriations within a particular fund without changing the fund total. All transfer actions are reviewed by the OMB. Transfer authority is as follows: (1) department heads may approve transfers up to \$10,000, (2) transfer requests between \$10,000 and \$50,000 require the approval of the City Manager, and (3) transfers over \$50,000 require the approval of the City Council.

Capital project contract change orders generally require budget amendments or transfers of funds. Such requests go through an approval process very similar to that described above.

Budget Guide

The City's budget is comprised of many different funds. Some funds are enterprise funds, some are capital funds but the most notable fund in the City of Raleigh's budget is the General Fund. The General Fund includes operating funds for the majority of city departments including, for example, Police, Fire, Solid Waste Services, Parks and Recreation, Emergency Communications, and most of Public Works.

Details regarding department budgets are presented in the City's budget document. Department information includes accomplishments, budget highlights, and goals and objectives. Also included is the budget detail. An example of the budget detail is included with descriptions below to help readers gain a better understanding of how it is set up.

Budget Detail		All columns represent expenditures as adopted by Council.				
		ADOPTED BUDGET 2005-06	ADOPTED BUDGET 2006-07	ADOPTED BUDGET 2007-08	ADOPTED BUDGET 2008-09	CHANGE 2007-08 TO 2008-09
EMPLOYEES	Includes any changes to the number of employees in a particular fiscal year.	41	41	45	45	0
DIRECT EXPENDITURES BY DIVISION						
Administration		\$ 1,099,735	\$ 3,228,200	\$ 3,228,200	\$ 4,363,593	18.2%
Current Planning Services		1,107,218	1,300,000	1,300,000	-	
Econ & Development Planning		1,021,247	1,400,000	1,400,000	-	
TOTAL		\$ 3,228,200	\$ 3,228,200	\$ 3,228,200	4,363,593	18.2%
DIRECT EXPENDITURES BY TYPE						
Personal Services		\$ 2,274,580	\$ 3,228,200	\$ 3,228,200	\$ 2,680,873	5.3%
Employee Benefits		506,909	1,300,000	1,300,000	644,516	5.8%
Operating Expenditures		444,711	1,400,000	1,400,000	1,019,704	90.1%
Special Programs and Projects		-	-	-	18,500	
Capital Equipment - New		2,000	-	-	-	
TOTAL		\$ 3,228,200	\$ 3,228,200	\$ 3,228,200	4,363,593	18.2%

***Account Types Include the Following:**

- Personnel Services** – includes all salary accounts such as part-time, full-time, etc.
- Employee Benefits** – includes all benefit accounts such as social security, health insurance, etc.
- Operating Expenditures** – includes accounts needed for departmental operating needs such as office supplies, operational and maintenance supplies, computer lease, pest control services, professional services, organizational and development training, etc.
- Special Programs and Projects** – includes accounts used in unique situations when the full cost of the program or project needs to be segregated. Examples include appropriations for boards and commissions, agency appropriations, etc.
- Capital Equipment (New)** – includes accounts used to purchase new capital equipment at a unit cost of \$5,000 or more.
- Capital Equipment (Replacement)** – includes accounts to replace capital equipment which has a unit cost of \$5,000 or more.
- Interfund Transfers** – includes accounts used for transferring funds from one fund to another.

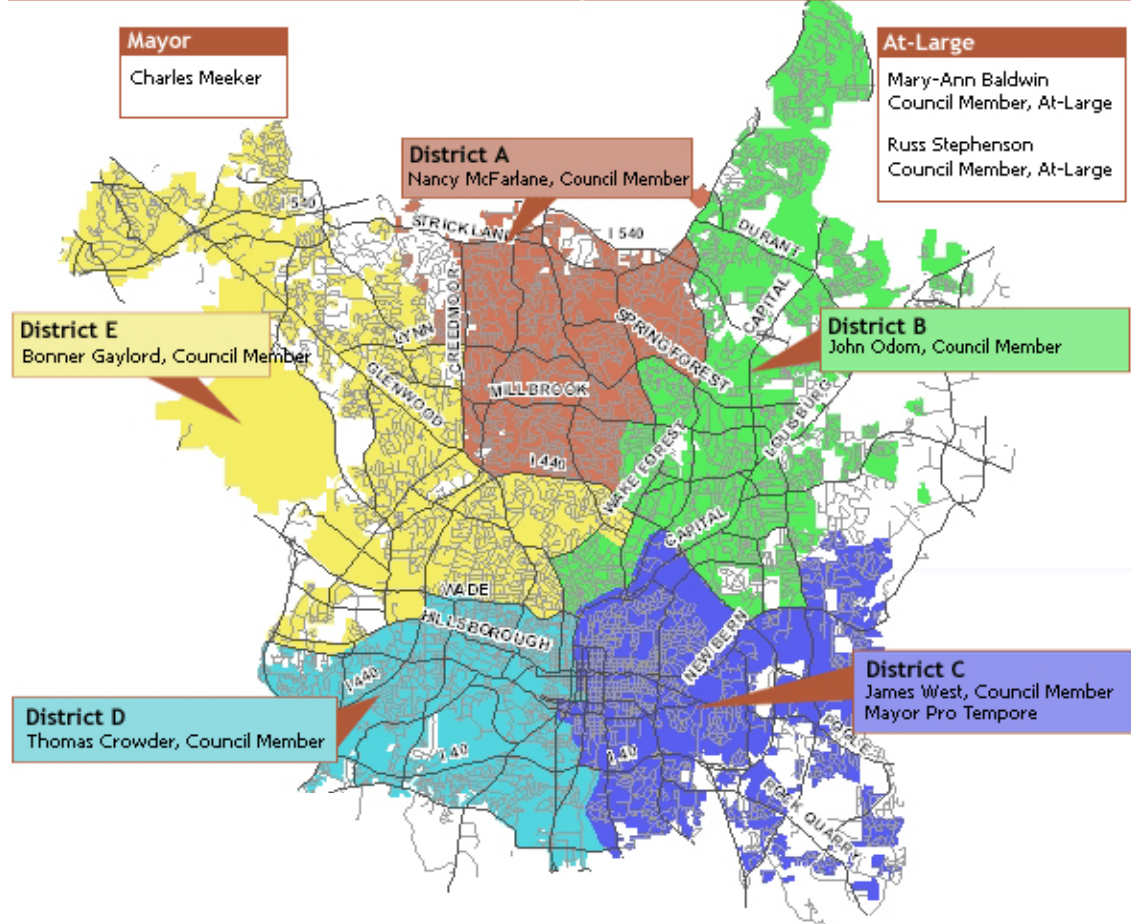
Raleigh City Council 2009-2011



Front Row:
John Odom
Mary-Ann Baldwin
Nancy McFarlane
Mayor Charles Meeker

Back Row:
Thomas Crowder
Eugene Weeks
Bonner Gaylord
Russ Stephenson

Find Your City Councilor



City of Raleigh Mission Statement

“We are a 21st Century City of Innovation focusing on environmental, cultural, and economic sustainability.

We conserve and protect our environmental resources through best practices and cutting edge conservation and stewardship, land use, infrastructure, and building technologies.

We welcome growth and diversity through policies and programs that will protect, preserve and enhance Raleigh's existing neighborhoods, natural amenities, rich history, and cultural and human resources for future generations.

We lead to develop an improved neighborhood quality of life and standard of living for all our citizens.

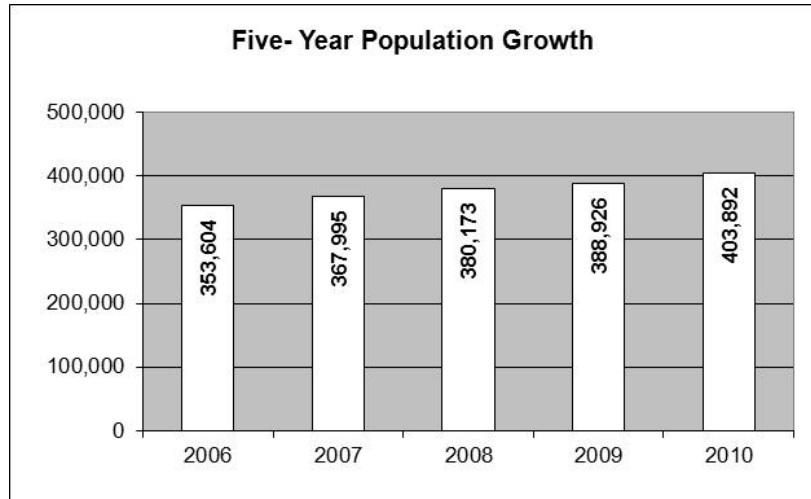
We work with our universities, colleges, citizens and regional partners to promote emerging technologies, create new job opportunities and cultivate local businesses and entrepreneurs.

We recruit and train a 21st Century staff with the knowledge and skill sets to carry out this mission, through transparent civic engagement and providing the very best customer service to our current citizens in the most efficient and cost-effective manner.”

Profile of City of Raleigh

Raleigh is situated in the heart of the state's Piedmont region, centered between the sandy Atlantic beaches and the Great Smoky Mountains. The City is both the county seat of Wake County and the capital of North Carolina; it covers an area of more than 143 square miles and has an estimated population of 403,892. Together with Chapel Hill and Durham, Raleigh forms the Research Triangle Park, which was founded in 1959 as a model for research, innovation, and economic development and is now the largest research park in the nation. The City is located in a metropolitan area consisting of Wake, Durham, Orange, Franklin, Chatham and Johnston counties. The population for this area is estimated to be 1.6 million.

The City was named for Sir Walter Raleigh, who was granted a charter by Queen Elizabeth I in 1584 for land that is now North Carolina. In November 1776, North Carolina representatives gathered in Halifax to write its first state constitution. Raleigh's site was originally chosen as the location of North Carolina's state capital in 1788, and it was officially established in 1792 as both the new county seat



and the new state capital. It is among the few cities in the United States that was planned and built specifically to serve as a state capital and its original boundaries were formed by North, East, West and South streets. The North Carolina General Assembly first met in Raleigh in December 1794, and within one month, the legislators officially granted the City a charter, with a board of seven appointed commissioners (elected by the City after 1803) and an "Intendant of Police" (which would eventually become the office of Mayor) to govern it.

The City has utilized a council-manager form of government since 1947. The Mayor and two Council members are elected at-large, and the remaining five Council members are elected from five districts within the City. The Mayor and Council members serve two-year terms and all have an equal vote. The City Council sets policies, enacts ordinances and appoints the City Manager. The City Manager administers the daily operations and programs of the City through the department heads, other staff members and employees.

The City provides a full range of governmental services, including police and fire protection, street construction and maintenance, a comprehensive solid waste program, water and sanitary sewer services, and parks, recreation and cultural services. Extended planning on the City's infrastructure needs occurs on an ongoing basis.

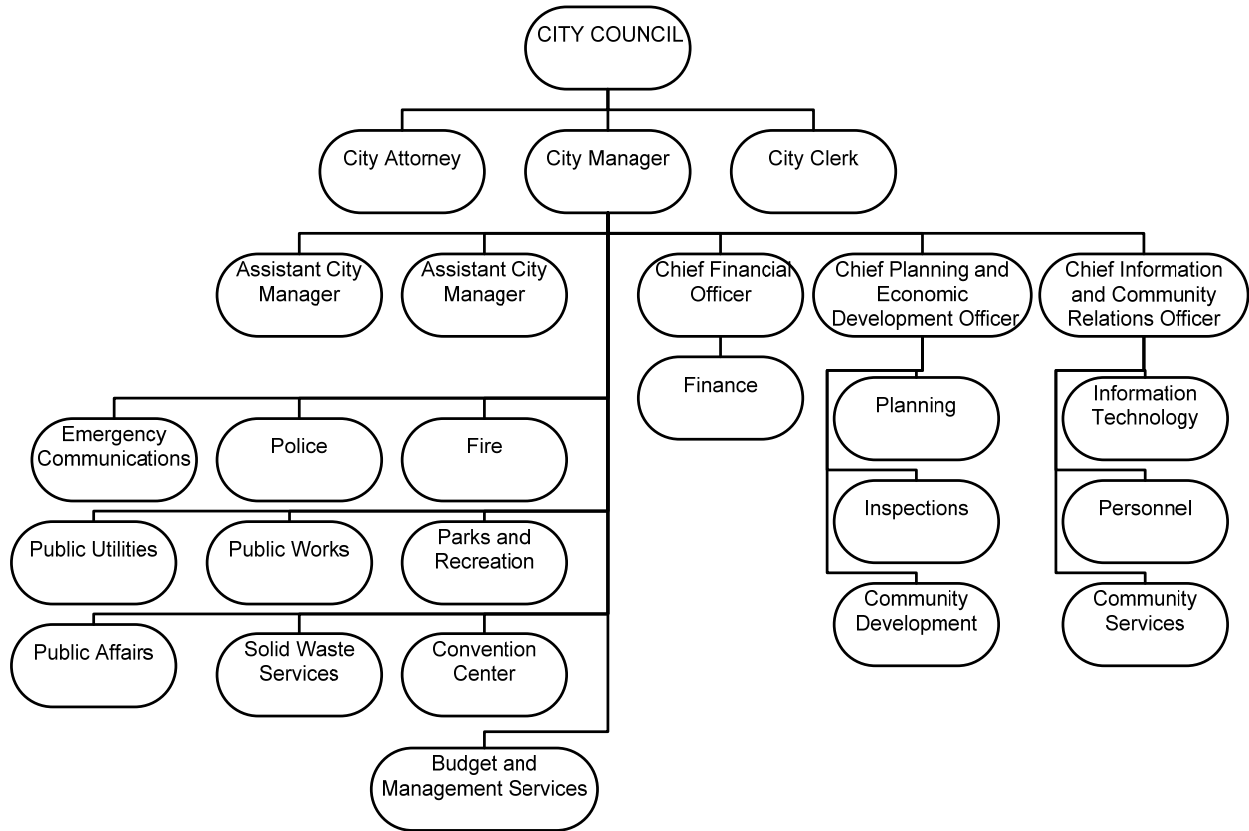
The City is empowered to levy a property tax on both real and personal properties located within its boundaries. It is also empowered by state statute to extend its corporate limits by annexation, which occurs periodically when deemed appropriate by the governing council. The annual budget serves as the foundation of the City's financial planning and control.

City of Raleigh Statistics

Function	Fiscal Year				
	2006	2007	2008	2009	2010
Raleigh Property Tax Rate	0.395	0.435	0.435	0.3735	0.3735
Wake Co Property Tax Rate	0.604	0.634	0.678	0.534	0.534
Population	353,604	367,995	380,173	388,926	392,083
School Enrollment	120,381	124,474	133,228	142,732	145,040
Unemployment Rate	3.5	3.9	4.8	8.8	8.3
Public Safety					
Police stations	7	7	7	7	7
Fire stations	27	27	27	27	27
Highways and streets					
Streets (miles)	1,194	1,235	1,274	1,283	1,293
Streetlights	32,737	33,600	33,955	33,974	34,003
Signalized intersections	496	510	520	520	518
Leisure services					
Number of major parks	72	72	72	75	78
Parks acreage	8,672	8,818	8,893	9,046	9,399
Aquatic facilities	8	8	8	8	8
Community centers (staffed and unstaffed)	34	33	33	32	35
Water					
Water mains (miles)	2,050	2,050	2,106	1,870	1,902
Sewers					
Sanitary sewers (miles)	2,000	2,000	2,072	1,784	1,803

Source: CAFR for Fiscal Year ending June 30, 2010

City of Raleigh Organization Chart





BUDGET SUMMARY

- ◆ **Revenue & Expenditure Summary**
 - ◆ **Total Budget Summary**
 - ◆ **General Fund Summary**
 - ◆ **Appropriations By Fund**
- ◆ **General Fund – Appropriations By Division**
 - ◆ **General Fund – Appropriations By Type**
- ◆ **Public Utilities Fund – Appropriations By Division**
 - ◆ **Long Term Debt Program**
 - ◆ **Statement on Fund Balance**
 - ◆ **Position Summary**
 - ◆ **Position Count Changes**
 - ◆ **Position Classification Changes**

Revenue and Expenditure Summary

	REVENUES			EXPENDITURES		
	Total Revenues	Less Approp Fr Other Fds	NET Revenues	Total Expenditures	Less Approp To Other Fds	NET Expenditures
OPERATING FUNDS						
100 General Fund	\$ 386,783,795	\$ 31,876,155	\$ 354,907,640	\$ 386,783,795	\$ 66,970,858	\$ 319,812,937
110 Economic Dev Fund	2,131,469	1,123,129	1,008,340	2,131,469	-	2,131,469
310 Public Utilities Fund	174,313,659	593,948	173,719,711	174,313,659	79,742,235	94,571,424
460 Stormwater Utility Fund	14,993,761	378,761	14,615,000	14,993,761	9,797,256	5,196,505
642 RCCC/PAC Operations	16,172,280	5,165,165	11,007,115	16,172,280	2,392,983	13,779,297
SUBTOTAL	\$ 594,394,964	\$ 39,137,158	\$ 555,257,806	\$ 594,394,964	\$ 158,903,332	\$ 435,491,632
CATEGORICAL PROGRAM FUNDS						
130 Revolving Fund	\$ 8,051,655	\$ -	\$ 8,051,655	\$ 8,051,655	\$ 254,172	\$ 7,797,483
410 Public Transit Fund	24,393,829	16,868,957	7,524,872	24,393,829	45,845	24,347,984
442 Parking Facilities Fund - Oper	12,658,048	1,475,501	11,182,547	12,658,048	6,615,279	6,042,769
712 Emergency Telephone System Fd	2,398,233	-	2,398,233	2,398,233	-	2,398,233
Housing Development Funds	1,683,952	1,347,360	336,592	1,683,952	63,217	1,620,735
Community Develop Funds	4,542,271	-	4,542,271	4,542,271	307,000	4,235,271
SUBTOTAL	\$ 53,727,988	\$ 19,691,818	\$ 34,036,170	\$ 53,727,988	\$ 7,285,513	\$ 46,442,475
CAPITAL DEBT SERVICE FUNDS						
190 General Debt Service Fund	\$ 47,714,134	\$ 45,563,006	\$ 2,151,128	\$ 47,714,134	\$ -	\$ 47,714,134
315 Utility Debt Service Fund	54,729,528	45,600,000	9,129,528	54,729,528	-	54,729,528
444 Parking Debt Service Fund	7,766,545	5,709,202	2,057,343	7,766,545	-	7,766,545
644 RCC/PAC Debt Svc Fund	11,502,930	10,697,000	805,930	11,502,930	-	11,502,930
SUBTOTAL	\$ 121,713,137	\$ 107,569,208	\$ 14,143,929	\$ 121,713,137	\$ -	\$ 121,713,137
CAPITAL PROJECT FUNDS						
320 Water Capital Projects Fund	\$ 8,500,000	\$ 8,500,000	\$ -	\$ 8,500,000	\$ -	\$ 8,500,000
325 Sewer Capital Projects Fund	7,500,000	7,500,000	-	7,500,000	-	7,500,000
446 Parking Facilities Fund - Proj	675,000	275,000	400,000	675,000	-	675,000
470 Stormwater Util Cap Proj Fd	30,275,000	4,000,000	26,275,000	30,275,000	-	30,275,000
501 Technology Fund	7,644,601	7,145,396	499,205	7,644,601	3,680,988	3,963,613
505 Capital Projects - Misc	2,752,090	1,024,604	1,727,486	2,752,090	1,667,486	1,084,604
515 Sidewalk Fund	551,000	151,000	400,000	551,000	200,000	351,000
525 Street Improvement Fund	3,401,628	3,272,834	128,794	3,401,628	42,345	3,359,283
545 Street Facility Fees Fund	3,125,834	-	3,125,834	3,125,834	3,100,000	25,834
610 Park Acq -- Facility Fees Fd	2,400,000	-	2,400,000	2,400,000	2,400,000	-
625 Park Improvement Fund	2,825,000	2,810,000	15,000	2,825,000	-	2,825,000
650 Walnut Creek Amph Fund	415,000	-	415,000	415,000	-	415,000
700 Powell Bill Fund	9,500,520	-	9,500,520	9,500,520	9,096,354	404,166
715 Convention Center Fin. Fund	14,301,000	-	14,301,000	14,301,000	14,301,000	-
720 Housing Bnd Reserve Fund	648,000	-	648,000	648,000	400,000	248,000
SUBTOTAL	\$ 94,514,673	\$ 34,678,834	\$ 59,835,839	\$ 94,514,673	\$ 34,888,173	\$ 59,626,500
TOTAL ALL FUNDS	\$ 864,350,762	\$ 201,077,018	\$ 663,273,744	\$ 864,350,762	\$ 201,077,018	\$ 663,273,744

Total Budget Summary

(net of interfund transfers)

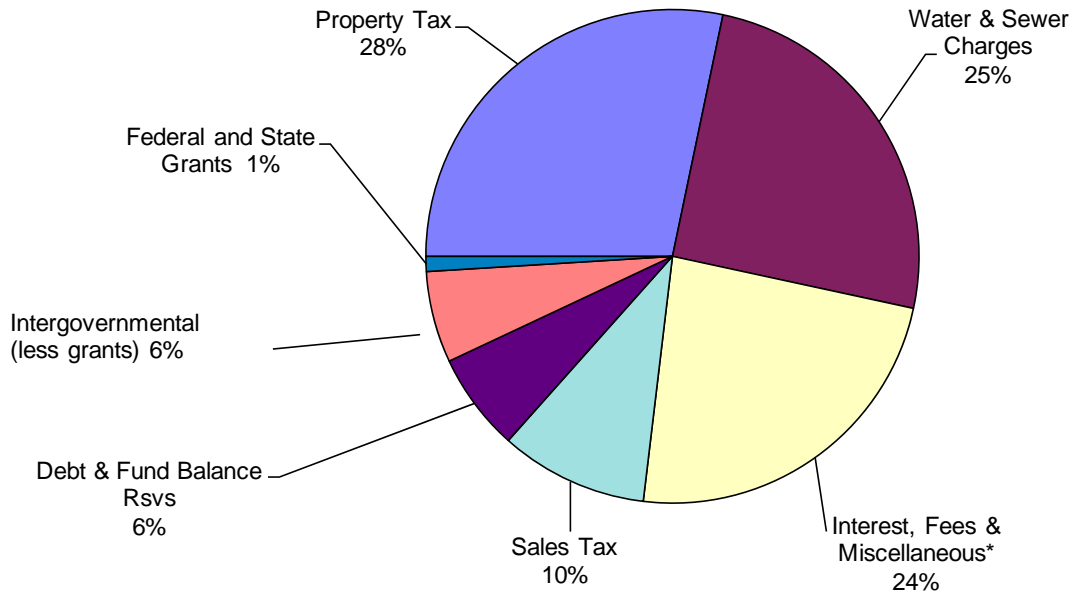
	ADOPTED BUDGET <u>2009-10</u>	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	% CHANGE 2010-11 TO <u>2011-12</u>
REVENUES				
Property Tax	\$ 182,954,160	\$ 186,650,013	\$ 187,615,024	0.5%
Water & Sewer Charges	127,226,929	148,904,838	166,467,799	11.8%
Interest, Fees & Miscellaneous*	223,748,221	130,733,044	155,905,477	19.3%
Sales Tax	70,751,912	63,425,878	64,362,634	1.5%
Intergovernmental (less grants)	39,103,733	41,148,596	42,650,842	3.7%
Debt and Fund Balance Reserves	47,596,496	42,334,452	39,711,867	(6.2%)
Federal and State Grants	6,320,598	6,531,687	6,560,101	0.4%
	\$ 697,702,049	\$ 619,728,508	\$ 663,273,744	7.0%
EXPENDITURES				
Public Safety	\$ 148,841,853	\$ 148,396,488	\$ 147,573,116	(0.6%)
Capital Debt Service*	200,333,749	117,582,063	121,713,137	3.5%
Public Utilities	86,340,383	92,077,735	94,571,424	2.7%
Leisure Services	66,171,385	68,389,811	65,820,156	(3.8%)
Capital Improvements	24,224,282	22,454,450	59,626,500	165.5%
Public Works & Public Transit	51,419,952	51,454,321	52,351,223	1.7%
Community Development Services	36,031,934	38,028,564	37,209,994	(2.2%)
General Gov't & External Agencies	31,343,327	27,848,365	33,280,287	19.5%
Solid Waste Services	25,478,326	25,104,807	23,880,292	(4.9%)
Information Technology	15,690,677	16,685,894	15,950,343	(4.4%)
Financial Management	11,826,181	11,706,010	11,297,272	(3.5%)
	\$ 697,702,049	\$ 619,728,508	\$ 663,273,744	7.0%

**Interest, Fees and Miscellaneous Revenue and Capital Debt Service Expenditures reflected an increase in the FY10 budget due to the issuance of interim one year notes during FY09, which matured in FY10. The notes were paid by proceeds from replacement financing during FY10.*

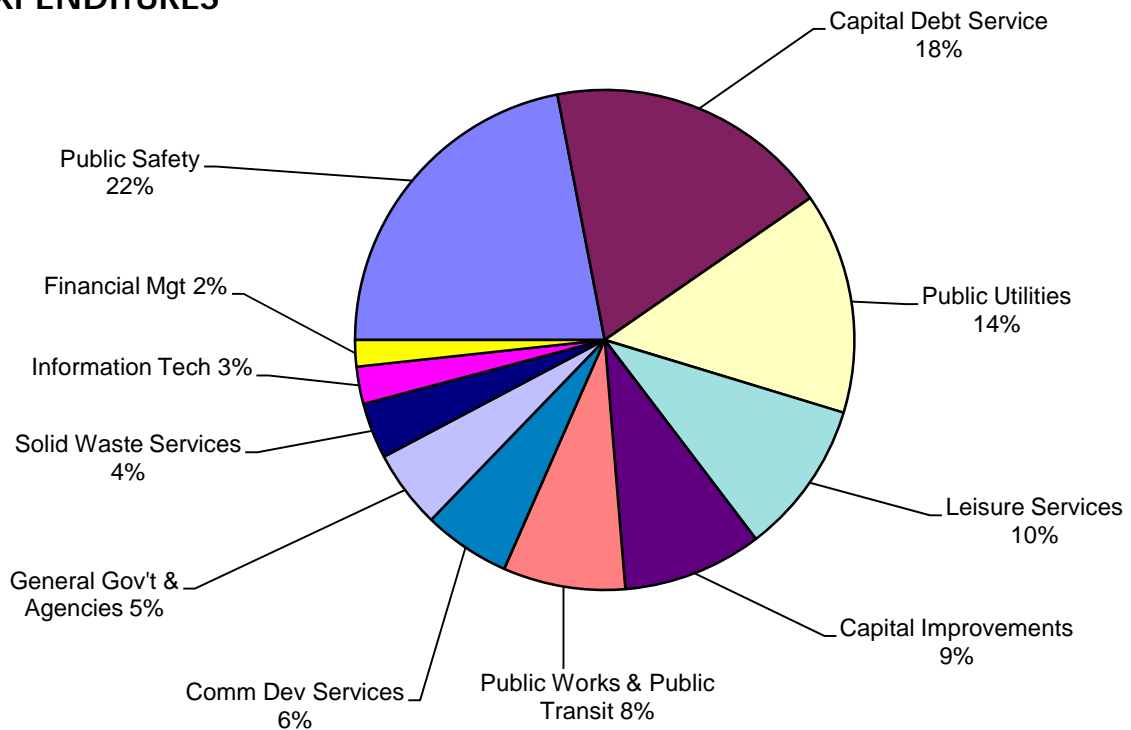
Total Budget Summary

(net of interfund transfers)

REVENUES



EXPENDITURES



General Fund Summary

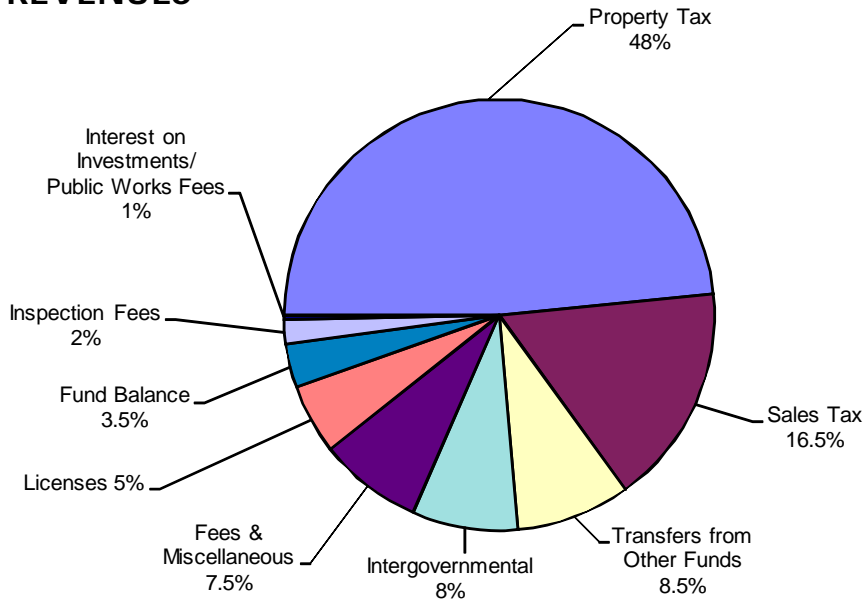
(including interfund transfers)

	ADOPTED BUDGET <u>2009-10</u>	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	% CHANGE 2010-11 TO <u>2011-12</u>
REVENUES				
Property Tax	\$ 182,954,160	\$ 186,650,013	\$ 187,615,024	0.5%
Sales Tax	70,751,912	63,425,878	64,362,634	1.5%
Transfers from Other Funds	31,032,529	35,140,791	32,436,570	(7.7%)
Intergovernmental	29,403,633	30,386,076	31,050,321	2.2%
Fees & Miscellaneous	29,312,312	28,618,045	29,989,172	4.8%
Licenses	18,487,000	19,987,000	20,087,648	0.5%
Fund Balance	13,000,000	13,850,859	13,000,000	(6.1%)
Inspection Fees	7,827,650	6,982,207	6,823,457	(2.3%)
Interest on Investments	1,937,148	1,007,629	1,143,469	13.5%
Public Works Fees	533,000	299,500	275,500	(8.0%)
	\$ 385,239,344	\$ 386,347,998	\$ 386,783,795	0.1%
EXPENDITURES				
Public Safety	\$ 148,895,186	\$ 148,448,008	\$ 145,242,033	(2.2%)
Public Works & Public Transit	45,713,257	45,911,264	46,367,247	1.0%
Leisure Services	44,413,750	45,874,699	46,374,672	1.1%
Appropriation to Capital Debt	34,921,173	37,223,308	37,254,355	0.1%
General Government	29,004,122	25,572,807	30,859,237	20.7%
Solid Waste Services	25,495,786	25,122,267	23,908,852	(4.8%)
Community Development Services	19,067,970	19,807,054	19,330,605	(2.4%)
Information Technology	15,690,677	16,685,894	15,950,343	(4.4%)
Financial Management	11,826,181	11,706,010	11,297,272	(3.5%)
Appropriation to Capital Program	6,800,000	6,554,000	6,730,000	2.7%
External Agencies	3,411,242	3,442,687	3,469,179	0.8%
	\$ 385,239,344	\$ 386,347,998	\$ 386,783,795	0.1%

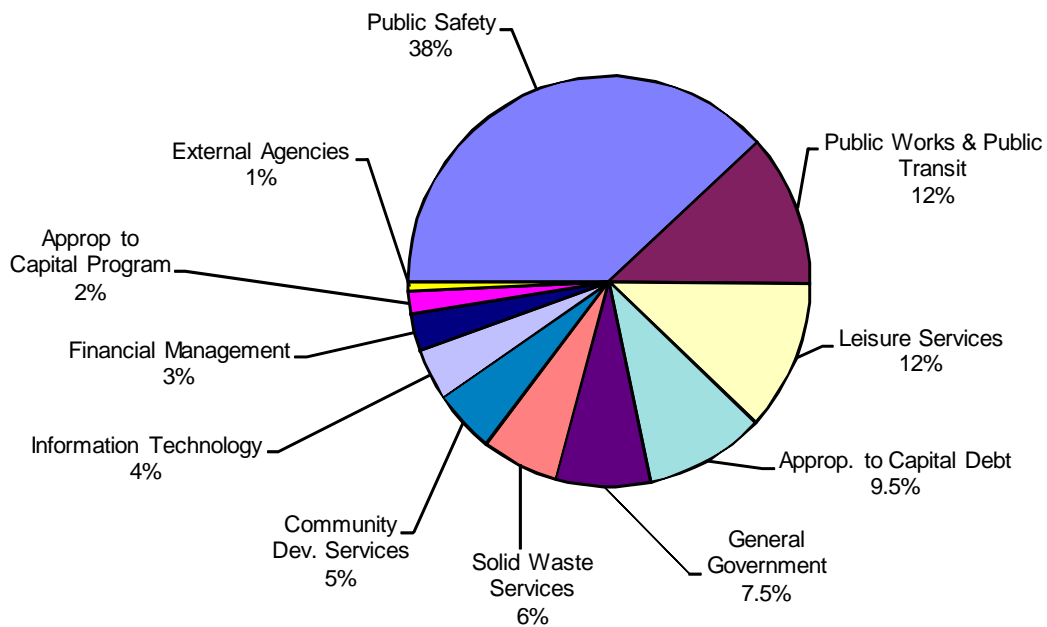
General Fund Summary

(including interfund transfers)

REVENUES



EXPENDITURES



Appropriations by Fund

The City of Raleigh has established separate funds for the purpose of reporting and accounting for all financial transactions. Each fund represents a separate financial and accounting entity established for the purpose of carrying out a specific set of activities or attaining certain objectives in accordance with special regulations, restrictions, or limitations that pertain to the operations or resources of the fund.

OPERATING FUNDS

These funds provide for all of the basic operations of the City government.

The **General Fund (100)** is the principal operating fund for the City of Raleigh. It was established to account for all financial resources except those required by state law, local ordinance, and generally accepted accounting principles to be accounted for in another fund. General Fund revenues primarily include property taxes, state shared revenues, sales taxes, licenses, permits and fees. The major operating activities include general government, police, fire, solid waste services, public works, development services, parks and recreation and other governmental service functions.

The **Economic Development Fund (110)** was established in FY94 to provide a focal point for the City's economic development program. Funding is provided in this budget for selected external organizations that promote growth and development in the Raleigh area and the Southeast Raleigh Assembly. This fund is supported by transfers from the General and Public Utilities Funds.

The **Public Utilities Fund (310)** provides for water and sewer operations of the City of Raleigh. This fund is supported primarily by user charges and customer fees, and provides for all operating costs associated with the City's water and sewer systems.

The **Stormwater Utility Fund (460)** provides for stormwater operations and stormwater capital projects in the City of Raleigh. This fund is supported by revenue from a stormwater fee charged to residential and commercial residents of the City of Raleigh.

The **Convention Center and Performing Arts Center Operations Fund (642)** has been established to separate the operations of the City's Convention Center and the Performing Arts Center. The fund is supported partially by ticket sales, user fees and charges. Operating deficits are supported by an appropriation from the General Fund.

Operating Funds

	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	% CHANGE 2010-11 TO <u>2011-12</u>
GENERAL FUND (100)	\$ 386,347,998	\$ 386,783,795	
<i>Less Appropriation to Other Funds</i>	(64,647,545)	(66,970,858)	
NET GENERAL FUND	\$ 321,700,453	\$ 319,812,937	(0.6%)
ECONOMIC DEV FUND (110)	\$ 2,050,469	\$ 2,131,469	
<i>Less Appropriation to Other Funds</i>	-	-	
NET ECONOMIC DEVELOPMENT FUND	\$ 2,050,469	\$ 2,131,469	4.0%
PUBLIC UTILITIES FUND (310)	\$ 153,277,699	\$ 174,313,659	
<i>Less Appropriation to Other Funds</i>	(61,199,964)	(79,742,235)	
NET PUBLIC UTILITIES FUND	\$ 92,077,735	\$ 94,571,424	2.7%
STORMWATER FUND (460)	\$ 15,270,581	\$ 14,993,761	
<i>Less Appropriation to Other Funds</i>	(10,319,303)	(9,797,256)	
NET STORMWATER FUND	\$ 4,951,278	\$ 5,196,505	5.0%
RCCC/PAC OPERATIONS FUND (642)	\$ 18,622,219	\$ 16,172,280	
<i>Less Appropriation to Other Funds</i>	(1,971,180)	(2,392,983)	
NET RCCC/PAC OPERATIONS FUND	\$ 16,651,039	\$ 13,779,297	(17.2%)
TOTAL OPERATING FUNDS	\$ 575,568,966	\$ 594,394,964	3.3%
<i>Less Appropriation to Other Funds</i>	(138,137,992)	(158,903,332)	
NET OPERATING FUNDS	\$ 437,430,974	\$ 435,491,632	(0.4%)

Categorical Program Funds

Each of these funds is set up to meet a specific purpose and function, but the services they provide are not mandated by law.

The **Revolving Fund (130)** was established primarily to account for various year-round recreational activities that are self-supporting with revenues equaling or exceeding expenditures.

The **Public Transit Fund (410)** is supported by user charges, federal grant contributions and the City's General Fund. Expenditures in this fund are for the costs associated with the operation of the Capital Area Transit (CAT) System and for the City program for disabled residents, Accessible Raleigh Transit (ART).

The **Parking Facilities Fund (442)** provides for the general operational and maintenance costs for the Municipal, Cabarrus, City Center, Convention Center, and Moore Square parking decks. Cleaning and maintenance related costs for the Moore Square Transit Station and the Downtown Police Substation are also included. This fund is supported by parking deck user fees, parking violation revenue and interest income.

The **Emergency Telephone System Fund (712)** is comprised of the Emergency Communication Center's allocation of the state's wireless fund. The fund covers wireless eligible costs involved in operating and maintaining a wireless enhanced 9-1-1 system. Wireless eligible costs are those costs incurred from when a wireless customer dials 9-1-1 until the call taker/telecommunicator receives the call and locates the caller.

The **Housing Development Funds (735-736)** receive revenue primarily from City tax dollars which are collected in the General Fund and appropriated to the Housing Development Funds. This funding supports various programs to provide more affordable housing to low and moderate income residents.

The **Community Development Funds (741-781)** are primarily supported by federal grant funds allocated to the City for community development programs which are targeted primarily to inner-city areas. In addition to the Community Development Block Grant, revenues in this fund include rental income and loan repayments.

Categorical Program Funds

	ADOPTED BUDGET 2010-11	ADOPTED BUDGET 2011-12	% CHANGE 2010-11 TO 2011-12
REVOLVING FUND (130)	\$ 8,087,629	\$ 8,051,655	
<i>Less Appropriation to Other Funds</i>	(251,404)	(254,172)	
NET REVOLVING FUND	\$ 7,836,225	\$ 7,797,483	(0.5%)
PUBLIC TRANSIT FUND (410)	\$ 21,946,626	\$ 24,393,829	
<i>Less Appropriation to Other Funds</i>	(3,950)	(45,845)	
NET PUBLIC TRANSIT FUND	\$ 21,942,676	\$ 24,347,984	11.0%
PARKING FACILITIES FUND - OPER (442)	\$ 16,017,283	\$ 12,658,048	
<i>Less Appropriation to Other Funds</i>	(10,048,270)	(6,615,279)	
NET PARKING FACILITIES FUND	\$ 5,969,013	\$ 6,042,769	1.2%
EMER. TELEPHONE SYSTEM FDS (711-712)	\$ 1,966,607	\$ 2,398,233	
<i>Less Appropriation to Other Funds</i>	(1,966,607)	-	
EMER. TELEPHONE SYSTEM FUNDS	\$ -	\$ 2,398,233	0.0%
HOUSING DEVELOPMT FUNDS (735-736)	\$ 1,606,907	\$ 1,683,952	
<i>Less Appropriation to Other Funds</i>	(63,217)	(63,217)	
NET HOUSING DEVELOPMENT FUNDS	\$ 1,543,690	\$ 1,620,735	5.0%
COMMUNITY DEVELOP FUNDS (741-781)	\$ 5,276,417	\$ 4,542,271	
<i>Less Appropriation to Other Funds</i>	(307,000)	(307,000)	
NET COMMUNITY DEVELOPMENT FUNDS	\$ 4,969,417	\$ 4,235,271	(14.8%)
TOTAL CATEGORICAL PROG FUNDS	\$ 54,901,469	\$ 53,727,988	(2.1%)
<i>Less Appropriation to Other Funds</i>	(12,640,448)	(7,285,513)	
NET CATEGORICAL PROGRAM FUNDS	\$ 42,261,021	\$ 46,442,475	9.9%
TOTAL CITY OPERATIONS	\$ 630,470,435	\$ 648,122,952	2.8%
<i>Less Appropriation to Other Funds</i>	(150,778,440)	(166,188,845)	
NET CITY OPERATIONS	\$ 479,691,995	\$ 481,934,107	0.5%

Capital Debt Service Funds

This category is comprised of General, New Convention Center, Public Utilities, and Parking Funds debt service payments (principal and interest payments on bond issues and installment-purchase payments) for large capital improvement projects financed on a long-term basis. While current revenues provide funding for some capital projects, a portion of the City's capital program is funded through the issuance of General Obligation (GO) bonds, revenue bonds, Certificates of Participation (COPS) or other installment financing. This type of long-term borrowing must be repaid annually with principal and interest payments.

The City of Raleigh has issued long-term debt for a variety of purposes in recent years. Since 2000, the following debt has been approved for issuance either through voter referendum or other authorization allowed by state statutes:

November 2000	\$45,000,000 Street Improvements, \$16,000,000 Parks, and \$14,000,000 Housing GO Bonds (voter approved)
November 2000	\$10,445,000 Parking Facility COPS (Council approved)
January 2001	\$22,670,000 Water and Sewer Revenue Bonds (Council approved)
April 2001	\$15,000,000 Equipment Acquisition Fund COPS (Council approved)
May 2002	\$9,700,000 Public Improvement GO Bonds (two-thirds authorization)
December 2002	\$2,900,000 Public Improvement GO Bonds (two-thirds authorization)
April 2003	\$16,000,000 Equipment Acquisition Fund COPS (Council approved)
August 2003	\$47,250,000 Parks & Recreation GO Bonds (voter approved)
February 2004	\$55,000,000 Downtown Improvement—Convention Center Phase 1 COPS (Council approved)
April 2004	\$108,980,000 Water and Sewer Revenue Bonds (Council approved)
August 2004	\$23,530,000 Downtown Improvement—Fayetteville Street, Progress Energy Deck, & CTV Equipment COPS (Council approved)
August 2004	\$10,140,000 Downtown Improvement—One Exchange Plaza COPS (Council approved)
January 2005	\$28,515,000 Downtown Improvement—Hotel Underground Parking Deck COPS (Council approved)
January 2005	\$188,425,000 Downtown Improvement—Convention Center Phase One COPS (Council approved)
August 2005	\$10,600,000 Street Improvements GO Bonds (two-thirds authorization)
October 2005	\$34,850,000 Capital Improvements Project – Equipment Acquisition Fund; Barwell Road/Brier Creek Park Sites; Utilities Operation Center COPS (Council approved)
October 2005	\$60,000,000 Street Improvements and \$20,000,000 Housing GO Bonds (voter approved)
September 2006	\$241,175,000 Water and Sewer Revenue Bonds (Council approved)
June 2007	\$39,634,215 Equipment Installment Financing (Council approved)
September 2007	\$28,930,000 Downtown Improvement COPS (Council approved)
October 2007	\$88,600,000 Parks and Recreation Bonds (voted approved)
December 2007	\$10,114,000 Land Installment Financing (Council approved)

June 2008	\$150,000,000	Water and Sewer Revenue Bonds (Council approved)
June 2008	\$30,000,000	Enterprise Resource Planning Installment Financing (Council approved)
August 2008	\$14,015,000	Parking Deck COPs (Council approved)
November 2008	\$33,500,000	One Year Note for CELPS/Remote Operations (Council approved)
February 2009	\$11,130,000	Public Improvements GO Bonds (two-thirds authorization)
June 2009	\$17,625,500	Equipment Installment Financing (Council approved)
July 2009	\$24,875,000	Parking Deck COPs (Council approved)
November 2009	\$47,630,000	Limited Obligation Bonds (Council approved)
August 2010	\$46,425,000	Limited Obligation Bonds (Council approved)
January 2011	\$108,340,000	Water and Sewer Revenue Bonds (Council approved)
May 2011	\$11,694,432	Equipment Installment Financing (Council approved)

After the long-term debt has been authorized, the actual issuance of the debt may take place in several future increments. Debt service requirements on the individual debt issues begin at the time of issuance. The debt service requirement on most long-term debt is generally paid with property tax revenues or other dedicated general revenues of the City. However, water and sewer debt is funded by user fees charged to water and sewer customers.

	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	% CHANGE 2010-11 TO <u>2011-12</u>
GENERAL DEBT SERVICE FUND (190)	\$ 46,298,439	\$ 47,714,134	3.1%
UTILITY DEBT SERVICE FUND (315)	\$ 50,083,648	\$ 54,729,528	9.3%
PARKING DEBT SERVICE FUND (444)	\$ 8,457,261	\$ 7,766,545	(8.2%)
CONVENTION CENTER DEBT SRV (644)	\$ 12,742,715	\$ 11,502,930	(9.7%)
TOTAL CAPITAL DEBT SERVICE	\$ 117,582,063	\$ 121,713,137	3.5%

Capital Project Funds

The purpose of the capital project funds is to account for the financial resources segregated for the acquisition or construction of major capital facilities. The budgets within these funds are adopted for the life of the project, with revenues and expenditures accumulating until the year in which the project is completed.

The capital project funds provide for street and sidewalk improvement projects, park improvement projects, stormwater, water and sewer system improvements, affordable housing projects, and various other general improvement projects, which typically cost over \$25,000, have a useful life greater than ten years, and are approved by the City Council.

Funding for capital projects comes from several sources, including property and sales tax collections, Powell Bill revenues (a portion of the allocated per gallon state gasoline tax and a portion of the State Highway Trust Fund revenues), street assessments, and facility fees.

Capital Project Funds

	ADOPTED BUDGET 2010-11	ADOPTED BUDGET 2011-12	% CHANGE 2010-11 TO 2011-12
WATER CAPITAL PROJECTS FUND (320)	\$ 3,300,000	\$ 8,500,000	157.6%
SEWER CAPITAL PROJECTS FUND (325)	200,000	7,500,000	3650.0%
PARKING FACILITIES FUND - PROJ (446)	615,000	675,000	9.8%
<i>Less Appropriation to Other Funds</i>	-	-	
NET PARKING FACILITIES FUND (446)	615,000	675,000	9.8%
STORMWATER UTILITY CAP PROJ (470)	4,570,000	30,275,000	562.5%
TECHNOLOGY FUND (501)	6,800,000	7,644,601	12.4%
<i>Less Appropriation to Other Funds</i>	(5,785,088)	(3,680,988)	
NET TECHNOLOGY FUND (501)	1,014,912	3,963,613	290.5%
CAPITAL PROJECTS FUND (505)	1,644,900	2,752,090	67.3%
<i>Less Appropriation to Other Funds</i>	-	(1,667,486)	
NET CAPITAL PROJECTS FUND (505)	1,644,900	1,084,604	(34.1%)
SIDEWALK FUND (515)	905,000	551,000	(39.1%)
<i>Less Appropriation to Other Funds</i>	-	(200,000)	
NET SIDEWALK FUND (515)	905,000	351,000	(61.2%)
STREET IMPROVEMENT FUND (525)	8,473,435	3,401,628	(59.9%)
<i>Less Appropriation to Other Funds</i>	(3,265,474)	(42,345)	
NET STREET IMPROVEMENT FUND (525)	5,207,961	3,359,283	(35.5%)
STREET FACILITY FEES FUND (545)	3,510,555	3,125,834	(11.0%)
<i>Less Appropriation to Other Funds</i>	(3,510,555)	(3,100,000)	
NET STREET FACILITY FEES FUND (545)	-	25,834	-
PARK FACILITY FEES FUND (610)	821,406	2,400,000	192.2%
<i>Less Appropriation to Other Funds</i>	(821,406)	(2,400,000)	
NET PARK ACQ -- FACILITY FEES FUND (610)	-	-	-
PARK IMPROVEMENT FUND (625)	1,015,000	2,825,000	178.3%
CONV CTR & MEM AUD PROJECTS FD (646)	200,000	-	-
WALNUT CREEK AMPH. CAPITAL FUND (650)	401,677	415,000	3.3%
POWELL BILL FUND (700)	8,902,520	9,500,520	6.7%
<i>Less Appropriation to Other Funds</i>	(8,902,520)	(9,096,354)	
NET POWELL BILL FUND (700)	-	404,166	-
CONVENTION CENTER FINANCING FUND (715)	14,569,000	14,301,000	(1.8%)
<i>Less Appropriation to Other Funds</i>	(14,219,000)	(14,301,000)	
NET CONVENTION CTR FINANCING FUND (715)	350,000	-	(100.0%)
HOUSING BND RSRV FUND (720)	1,430,000	648,000	(54.7%)
<i>Less Appropriation to Other Funds</i>	(400,000)	(400,000)	
NET HOUSING BOND FUND (720)	1,030,000	248,000	(75.9%)
TOTAL CAPITAL PROJECT FUNDS	\$ 59,358,493	\$ 94,514,673	59.2%
<i>Less Appropriation to Other Funds</i>	(36,904,043)	(34,888,173)	
NET CAPITAL PROJECT FUNDS	\$ 22,454,450	\$ 59,626,500	165.5%
TOTAL CAPITAL APPROP (incl debt service)	\$ 176,940,556	\$ 216,227,810	22.2%
<i>Less Appropriation to Other Funds</i>	(36,904,043)	(34,888,173)	
NET CAPITAL APPROPRIATIONS	\$ 140,036,513	\$ 181,339,637	29.5%
NET OPERATING & CAPITAL BUDGET	\$ 619,728,508	\$ 663,273,744	7.0%

Bond Funds

The purpose of the bond funds is to account for the financial resources segregated for the acquisition or construction of major capital facilities. The budgets within these funds are adopted for the life of the project, with revenues and expenditures accumulating until the year in which the project is completed.

The bond funds are substantially identical in nature to the capital project funds. The main difference between the funds is the primary revenue source. Funding for capital projects, using bond funds, comes primarily from the issuance of long-term debt.

These funds are accounted for separately from the capital project funds to avoid double-counting the debt costs. The cost of the City's long-term debt is captured in the capital debt service funds as the debt is paid rather than in the bond funds as the debt is issued.

	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	% CHANGE 2010-11 TO <u>2011-12</u>
WATER REVENUE BOND FUND (348)	\$ 11,590,000	\$ 7,620,000	(34.3%)
SEWER REVENUE BOND FUND (349)	\$ 31,150,000	\$ 48,450,000	55.5%
REMOTE OPS BOND FUND (508)	\$ 28,899,866	\$ 5,724,762	(80.2%)
STREET BOND FUND (531)	\$ 2,000,000	\$ 2,480,000	24.0%
PARK BOND FUND (636)	\$ 27,386,221	\$ 7,735,000	(71.8%)
HOUSING BOND FUNDS (723 & 724)	\$ 7,195,000	\$ 158,000	(97.8%)
TOTAL BOND FUNDS	\$ 108,221,087	\$ 72,167,762	(33.3%)

Internal Service Funds

These funds provide a mechanism by which specific operations can be accounted for and charged to departments on a cost of service basis.

The **Print Services Fund (210)** was established to provide a mechanism by which the City's print services operation could be reflected in the budget on a full cost basis. Employee salaries and associated operating and equipment costs are budgeted in this fund. The source of revenue to balance the fund is the sum of departmental printing accounts and a subsidy from the General Fund.

The **Risk Management Fund (230)** includes all expenditures for the City's self-supporting workers' compensation and property/liability insurance programs. The fund also includes the insurance premiums for other types of insurance coverage. The primary sources of revenue are the General Fund and Utility Fund.

The **Health/Dental Trust Fund (240)** includes all expenditures to provide self-supporting health insurance and dental insurance programs for City employees and retirees. The sources of revenue in this fund include contributions from the City, contributions from employees, and contributions from retirees.

The **Governmental Equipment Fund (251)** and **Enterprise Equipment Fund (252)** were established to reduce spikes in annual operating budgets due to equipment purchase and to finance these items in the most beneficial way for the City. Costs for the acquisition of equipment and vehicles costing over \$10,000 are budgeted in these funds. The sources of revenue to balance the funds are the sum of departmental equipment use charge accounts.

The **Vehicle Fleet Services Fund (260)** was established to provide a mechanism by which the City's Vehicle Fleet Services operation could be reflected in the budget on a full cost basis. Employee salaries and associated operating and equipment costs are budgeted in this fund. The source of revenue to balance the fund is the sum of departmental maintenance and operation (M&O) accounts.

The **Other Post Employment Benefits (OPEB) Fund (925)** includes all expenditures to meet the City's Annual Required Contribution (ARC) and the Governmental Accounting Standards Board (GASB) OPEB requirement for other post employment benefits. The sources of revenue in this fund include contributions from the City and contributions from retirees.

Internal Service Funds

	ADOPTED BUDGET 2010-11	ADOPTED BUDGET 2011-12	% CHANGE 2010-11 TO 2011-12
PRINT SERVICES FUND (210)	\$ 738,936	\$ 692,206	(6.3%)
<i>Less Appropriation to Other Funds</i>	(75,000)	(75,000)	
NET PRINT SHOP FUND	\$ 663,936	\$ 617,206	(7.0%)
RISK MANAGEMENT FUND (230)	\$ 11,749,390	\$ 12,215,982	4.0%
<i>Less Appropriation to Other Funds</i>	-	-	
NET INSURANCE FUND	\$ 11,749,390	\$ 12,215,982	4.0%
HEALTH/DENTAL TRUST FUND (240)	\$ 30,969,000	\$ 33,965,000	9.7%
<i>Less Appropriation to Other Funds</i>	-	-	
NET HEALTH/DENTAL TRUST FUND	\$ 30,969,000	\$ 33,965,000	9.7%
GOVERNMENTAL EQUIPMENT FUND (251)	\$ 11,292,881	\$ 13,865,904	22.8%
<i>Less Appropriation to Other Funds</i>	-	(155,000)	
NET GOVERNMENTAL EQUIPMENT FUND	\$ 11,292,881	\$ 13,710,904	21.4%
ENTERPRISE EQUIPMENT FUND (252)	\$ 2,851,347	\$ 3,338,300	17.1%
<i>Less Appropriation to Other Funds</i>	-	(700,000)	
NET ENTERPRISE EQUIPMENT FUND	\$ 2,851,347	\$ 2,638,300	(7.5%)
VEHICLE FLEET SERVICES (260)	\$ 16,208,783	\$ 17,666,587	9.0%
<i>Less Appropriation to Other Funds</i>	(349,236)	(349,700)	
NET VEHICLE FLEET SERVICES FUND	\$ 15,859,547	\$ 17,316,887	9.2%
OPEB FUND (925)	\$ 12,368,180	\$ 13,349,800	7.9%
<i>Less Appropriation to Other Funds</i>	-	-	
NET OPEB FUND	\$ 12,368,180	\$ 13,349,800	7.9%
TOTAL INTERNAL SERVICE FUNDS	\$ 86,178,517	\$ 95,093,779	10.3%
<i>Less Appropriation to Other Funds</i>	(424,236)	(424,700)	
NET INTERNAL SERVICE FUNDS	\$ 85,754,281	\$ 94,669,079	10.4%

General Fund

Appropriations by Division

	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	% CHANGE 2010-11 TO <u>2011-12</u>
General Government			
City Council	\$ 169,966	\$ 168,220	(1%)
City Clerk	563,654	559,927	(1%)
City Attorney	2,305,486	2,474,176	7%
Special Appropriations	21,726,426	29,100,412	34%
City Manager	1,632,145	2,423,783	49%
Public Affairs	976,984	951,280	(3%)
Raleigh TV Network	681,623	665,440	(2%)
Subtotal, General Gov't	\$ 28,056,284	\$ 36,343,238	30%
Personnel	\$ 3,160,852	\$ 2,891,545	(9%)
Administrative Services	\$ 2,294,879	\$ -	(100%)
Budget & Management Services	\$ -	\$ 1,316,701	-
Finance			
Administration	\$ 701,808	\$ 460,525	(34%)
Internal Audits	298,910	304,704	2%
Treasury	638,806	632,663	(1%)
Revenue	1,307,862	1,282,380	(2%)
Utility Billing	6,091,837	5,746,810	(6%)
Purchasing	547,463	551,794	1%
Accounting and Financial Reporting	1,536,728	1,661,633	8%
Payroll	582,596	656,763	13%
Subtotal, Finance	\$ 11,706,010	\$ 11,297,272	(3%)
Information Technology			
IT Administration	\$ 2,849,680	\$ 2,966,365	4%
IT Strategy and Planning	1,809,516	1,000,398	(45%)
Enterprise Infrastructure Management	4,172,664	4,712,779	13%
Enterprise Bus. Application Support	6,407,650	5,833,012	(9%)
Customer Relationship Management	1,446,384	1,437,789	(1%)
Subtotal, Info Technology	\$ 16,685,894	\$ 15,950,343	(4%)
Public Works			
Public Works	\$ 15,445,550	\$ 13,435,275	(13%)
Construction Management	1,633,957	1,457,554	(11%)

General Fund

Appropriations by Division

	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	% CHANGE 2010-11 TO <u>2011-12</u>
<i>Public Works Continued</i>			
Stormwater Maintenance	\$ 3,144,410	\$ 3,100,215	(1%)
Street Maintenance	8,136,051	9,136,556	12%
Safelight	894,743	893,189	(0%)
Subtotal, Public Works	\$ 29,254,711	\$ 28,022,789	(4%)
<i>Planning & Economic Development</i>			
Planning	\$ 3,905,932	\$ 4,502,894	15%
Inspections	10,191,263	8,054,301	(21%)
Development Services	2,562,389	3,464,307	35%
CAMPO	274,959	219,741	(20%)
Subtotal, Planning & Econ Dev	\$ 16,934,543	\$ 16,241,243	(4%)
<i>Community Services</i>	\$ 1,885,113	\$ 1,742,002	(8%)
<i>Police</i>			
Administration	15,619,740	15,804,869	1%
Police Chief's Office	2,715,282	2,595,545	(4%)
Special Operations	10,480,111	10,329,543	(1%)
Field Operations	43,286,662	41,146,022	(5%)
Detective Operations	17,160,038	18,794,619	10%
Subtotal, Police	\$ 89,261,833	\$ 88,670,598	(1%)
<i>Fire</i>			
Administration	\$ 1,860,814	2,135,871	15%
Fire Prevention	2,244,499	2,761,160	23%
Fire Operations	41,732,896	40,249,138	(4%)
Support Services	3,169,093	3,332,713	5%
Hazmat Operations	-	183,896	
Training	1,107,766	988,931	(11%)
Subtotal, Fire	\$ 50,115,068	\$ 49,651,709	(1%)
<i>Emergency Communications</i>	\$ 9,071,107	\$ 6,919,726	(24%)
<i>Solid Waste Services</i>			
Administration	\$ 3,533,348	3,449,011	(2%)
Recycling	4,372,663	4,349,772	(1%)
Residential Collection	15,517,120	14,422,968	(7%)
Yard Waste Center	1,699,136	1,687,101	(1%)
Subtotal, Solid Waste Serv.	\$ 25,122,267	\$ 23,908,852	(5%)

General Fund

Appropriations by Division

	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	% CHANGE 2010-11 TO <u>2011-12</u>
<i>Parks & Recreation</i>			
Administration	\$ 3,441,834	\$ 3,573,092	4%
Cultural Arts Office	347,830	370,934	7%
Parks	8,492,294	8,159,555	(4%)
Highway Maintenance	1,722,867	1,588,171	(8%)
Cemeteries	314,441	309,919	(1%)
Greenway	1,367,540	1,412,220	3%
Recreation	14,417,093	15,015,787	4%
P&R Schools Based Programs	1,750,885	1,691,295	(3%)
Urban Trees	1,201,564	1,132,266	(6%)
Design & Development	1,548,993	1,522,030	(2%)
Park Facility Maintenance	5,540,974	5,812,083	5%
Building Maintenance	4,343,176	4,300,574	(1%)
Subtotal, Parks & Recreation	\$ 44,489,491	\$ 44,887,926	1%
<i>General Fund Special Programs</i>			
Arts Agencies	\$ 1,776,126	\$ 1,831,829	3%
Human Service Agencies	500,000	864,000	73%
Other Agency Appropriations	1,166,561	773,350	(34%)
Public Transit & ART	16,381,594	16,868,957	3%
Housing Appropriations	1,262,357	1,347,360	7%
Capital Debt Service Appropriation	37,223,308	37,254,355	0.1%
Subtotal, Special Programs	\$ 58,309,946	\$ 58,939,851	1.1%
TOTAL GENERAL FUND	\$ 386,347,998	\$ 386,783,795	0.1%
<i>Less Approp to Other Funds</i>	(64,647,545)	(66,970,858)	4%
NET GENERAL FUND	\$ 321,700,453	\$ 319,812,937	(0.6%)

General Fund

Appropriations by Type

	ADOPTED BUDGET <u>2010-11</u>	% OF <u>TOTAL</u>	ADOPTED BUDGET <u>2011-12</u>	% OF <u>TOTAL</u>	% CHANGE 2010-11 TO <u>2011-12</u>
Salaries & Related Services *	\$ 226,515,040	59%	\$ 228,339,150	59%	0.8%
Operating Expenditures	89,891,363	23%	86,514,946	22%	(3.8%)
Capital Equipment **	1,423,587	0%	1,181,571	0%	(17%)
Appropriations to Other Operating Funds	19,781,920	5%	21,741,963	6%	9.9%
Appropriations to Capital Debt Service	37,223,308	10%	37,254,355	10%	0.1%
Appropriations to Capital Programs	7,939,208	2%	8,216,746	2%	3%
Appropriations to External Organizations	3,573,572	1%	3,535,064	1%	(1%)
TOTAL	\$ 386,347,998		\$ 386,783,795		0.1%

* Salaries and Related Services includes the salary cost for all full-time, part-time, temporary and seasonal employees, the cost of employee benefits including social security, retirement, health and dental insurance, and all costs associated with administering employee benefit programs.

** The capital equipment category includes items costing more than \$1,000, with lower cost equipment items included in the operating expenditures category.

Public Utilities Fund

Appropriations by Division

	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	% CHANGE 2010-11 TO <u>2011-12</u>
<i>Public Utilities</i>			
Administration	\$ 5,227,309	\$ 5,898,620	12.8%
Capital Improvement Management	-	1,839,944	-
Water Plant	21,322,137	20,996,791	(1.5%)
Waste Treatment Plant	17,054,881	17,184,240	0.8%
Reuse Operation	4,979,015	4,942,488	(0.7%)
Utilities Construction	6,460,195	-	(100.0%)
Utilities Sewer Maintenance	-	11,083,655	-
Utilities Sewer Collection	5,916,974	-	(100.0%)
Utilities Water Distribution	7,394,174	7,497,785	1.4%
Meters	5,266,366	5,700,065	8.2%
Facilities Support	3,741,329	3,640,035	(2.7%)
Special Appropriations	36,915,319	50,530,036	36.9%
Capital Debt Service Appropriation	39,000,000	45,000,000	15.4%
Subtotal, Public Utilities Fund	\$ 153,277,699	\$ 174,313,659	13.7%
TOTAL PUBLIC UTILITIES	\$ 153,277,699	\$ 174,313,659	13.7%
<i>Less Approp to Other Funds</i>	(61,199,964)	(79,742,235)	30.3%
NET PUBLIC UTILITIES FUND	\$ 92,077,735	\$ 94,571,424	2.7%

Long-Term Debt Program

The City of Raleigh continues to construct, upgrade and maintain its infrastructure to a highly satisfactory level. The use of federal grants in earlier years along with regular use of pay-as-you-go current resources and debt financing for capital improvements has allowed this high level of facility and public improvement work to be done. The incremental incurrence of debt by the City has supplemented other capital resources, providing sufficient funding to permit necessary improvements to the infrastructure. The payback of borrowed funds over multiple years allows the cost of the asset to be spread equally over the life of the item.

The City of Raleigh manages its debt program along with its 10 year Capital Improvement Program (CIP) on a long-term basis in order to have the opportunity to structure debt events well in advance of specific need. This process also allows for a proper funding plan for debt service requirements before maturities must be met. In so doing, specific revenue sources are identified and dedicated to the debt retirement program, including new property taxes as appropriate. The objective realized is the avoidance of spontaneous funding of debt service and consequently, a much smoother channeling of funds to debt and related annual taxation adjustments.

The general obligation debt of the City is composed of both general and utility debt obligations. The full faith and credit of the tax base of the city secures this debt. However, the debt service funding resources for the general debt are the general revenues of the City, including property taxes, while the utility debt is funded totally from water and sewer service revenues. Part of the general debt is for parking improvements and is funded mostly by parking fees of the off-street and on-street programs.

The City has also issued water and sewer revenue bonds. The net revenues of the combined utility enterprise system are the security for the revenue bonds.

The legal debt limit imposed by State Statute is eight percent of assessed value. The fiscal year 2010-11 tax base is projected at \$49,608,381,615 which yields a legal debt capacity of \$3,967,470,529.

As a matter of internal policy, the City has maintained a debt position far below its legal limit. The City's gross debt obligation is projected to be \$1,380,360,766 on July 1, 2011 with approximately 39.75 percent of that maturing within 10 years. From this amount, \$2,903,859 of water bonds is allowed as a deduction for calculating the statutory limit. Also, each year, the retirement of debt naturally creates more capacity (about \$18,000,000 per year).

Also included in the gross debt obligation amount noted above are the City's outstanding principal obligations for various installment purchases, certificates of participation, State Bond Loan and State Revolving Loans.

Additional debt activity anticipated for 2011-12 is the issuance of portions of the Parks Bonds authorized by the 2007 bond referendum and portions of the Street Improvement Bonds authorized by the 2005 referendum.

The City has earned a AAA credit rating on its general obligation debt since 1973 and currently is rated Aaa by Moody's, AAA by Standard and Poor's, and AAA by Fitch, IBCA. The City's utility revenue debt is rated Aa1 by Moody's, AAA by Standard and Poor's and AAA by Fitch. There is good reason to believe that such ratings will continue into the foreseeable future.

Fund Balance

The undesignated General Fund balance of the City was \$59,929,840 on June 30, 2010, which is 14.8% of the FY11 general fund budget. At this point in the fiscal year, the estimated undesignated General Fund balance as of June 30, 2011 is projected to be near the \$56.9 million level. The City seeks a fund balance level of approximately 14% of the subsequent year's budget to assure necessary resources to meet unanticipated emergencies, provide adequate cash flow and provide the needed measure of financial position to best assure maintenance of the AAA/Aaa credit ratings for the City.

The proposed budget for FY12 includes the appropriation of \$13.0 million of General Fund

fund balance expected from FY11 operations. Appropriations of this amount, which is consistent with prior years, should still allow the June 30, 2011 undesignated fund balance to be maintained at an approximate level of 14% of the FY12 budget.

The following chart reports the amount of appropriated fund balance and undesignated fund balance amounts for the previous five years. Generally, the actual annual operating revenues themselves have been sufficient to meet the level of operating expenditures, thus allowing the continuing fund balance appropriations.

Fiscal Year	Appropriated General Fund Balance*	% of General Fund*	Actual Undesignated General Fund Balance	% of Subsequent Years General Fund Budget
2002-03	\$ 13,314,197	5%	\$ 34,860,657	13%
2003-04	\$ 13,425,000	5%	\$ 39,683,487	14%
2004-05	\$ 12,881,840	5%	\$ 41,543,152	14%
2005-06	\$ 13,096,750	5%	\$ 47,995,455	15%
2006-07	\$ 12,587,500	4%	\$ 54,203,298	15%
2007-08	\$ 13,000,000	4%	\$ 56,192,191	14%
2008-09	\$ 13,000,000	4%	\$ 61,492,519	15%
2009-10	\$ 13,000,000	4%	\$ 59,929,840	15%
2010-11	\$ 13,846,859	4%	\$ 56,871,416	** 14%

* Operating General Fund only — does not include debt service fund or other funds consolidated for financial statement purposes.

** Projected.

Adopted Budget Position Summary

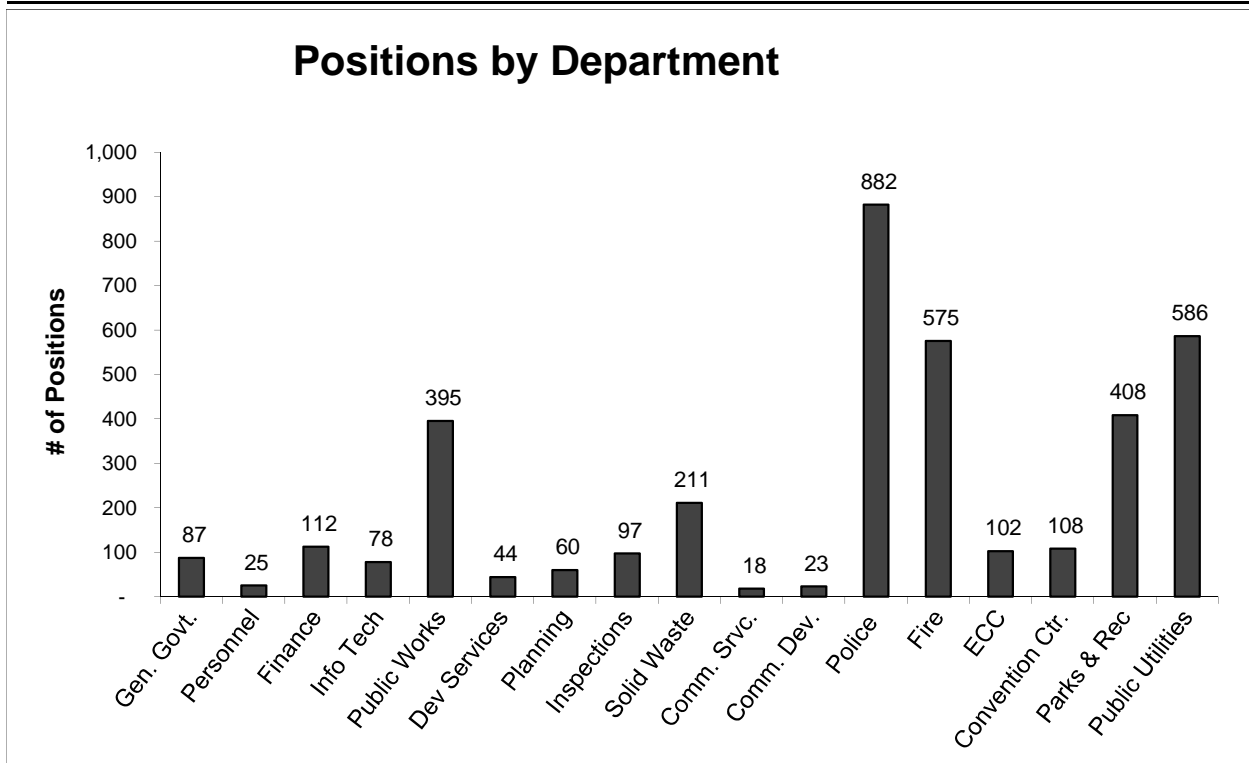
	Authorized July 1, 2009		Authorized July 1, 2010		Adopted July 1, 2011	
	General Fund	Other Funds	General Fund	Other Funds	General Fund	Other Funds
General Government						
City Council	8	-	8	-	8	-
City Clerk	5	-	5	-	5	-
City Attorney	17	-	17	-	18	-
City Manager	12	-	12	-	21	2
Public Affairs	17	2	17	2	17	2
Arts Office*	3	-	-	-	-	-
Personnel	26	-	25	-	25	-
Administrative Services**	20	-	24	1	-	-
Budget & Mgmt Services	-	-	-	-	14	-
Finance	122	5	122	5	107	5
Information Technology	74	-	77	-	78	-
Infrastructure and Public Services						
Public Works	250	171	245	171	236	159
Development Services	11	-	33	-	44	-
Planning	45	-	42	-	49	11
Inspections	141	-	121	-	97	-
Solid Waste Services	234	-	223	-	211	-
Community Services	15	3	15	3	15	3
Community Development	-	23	-	23	-	23
Public Safety						
Police	901	-	892	-	882	-
Fire	568	-	568	-	575	-
ECC	102	-	102	-	96	6
Leisure Services						
Convention Center	-	107	-	109	-	108
Parks & Recreation	391	-	401	-	408	-
Public Utilities						
Public Utilities	-	571	-	570	-	586
	Authorized July 1, 2009		Authorized July 1, 2010		Adopted July 1, 2011	
	General Fund	Other Funds	General Fund	Other Funds	General Fund	Other Funds
Total	2,962	882	2,949	884	2,906	905
Total All Funds	-	3,844	-	3,833	-	3,811
Net Annual Change	(62)	23	(13)	2	(43)	21

* Beginning March 15, 2010, the Arts Office moved into the Parks & Recreation Department

** Beginning January 31, 2011, the Administrative Services Department was dissolved. Positions were moved into the City Manager's Office and the Budget & Management Svcs Department.

** Beginning January 31, 2011, Development Services became a division of Planning & Economic Development. Positions are reflected in the Planning Department.

Adopted Budget Position Summary



Adopted Position Count Changes

Department	Change	Position Title	Action
Administrative Services	-1	Admin Support Specialist	To Budget & Mgmt Svcs
	-1	Real Estate Assistant	To Budget & Mgmt Svcs
	-1	Paralegal	To Budget & Mgmt Svcs
	-4	Budget Analyst	To Budget & Mgmt Svcs
	-2	Senior Budget Analyst	To Budget & Mgmt Svcs
	-2	Real Estate Specialist	To Budget & Mgmt Svcs
	-2	Senior Real Estate Specialist	To Budget & Mgmt Svcs
	-1	Real Estate Services Manager	To Budget & Mgmt Svcs
	-1	Sus Budget & Fin Spec	To City Manager
	-1	Sustainability Prg Mgr	To City Manager
	-1	Sr Sustainability Technician	To City Manager
	-1	Sustainability Analyst	To City Manager
	-1	Administrative Assistant	To City Manager
	-1	Business Assistance Prog Mgr	To City Manager
	-1	Budget Manager	To City Manager
	-1	Sustainability Initiatives Mgr	To City Manager
	-1	Staff Assistant	To City Manager
-1	Assistant City Manager	To City Manager	
Budget & Management Svcs	1	Admin Support Specialist	From Admin Svcs
	1	Real Estate Assistant	From Admin Svcs
	1	Paralegal	From Admin Svcs
	4	Budget Analyst	From Admin Svcs
	2	Senior Budget Analyst	From Admin Svcs
	2	Real Estate Specialist	From Admin Svcs
	2	Senior Real Estate Specialist	From Admin Svcs
	1	Real Estate Services Manager	From Admin Svcs
City Attorney	1	Attorney	FY12 Addition
City Manager	-1	Assistant City Manager	FY12 Deletion
	1	Sustainability Technician	Mid-Year Council
	1	Sus Budget & Fin Spec	From Admin Svcs
	1	Sustainability Prg Mgr	From Admin Svcs
	1	Sr Sustainability Technician	From Admin Svcs
	1	Business Assistance Prog Mgr	From Admin Svcs
	1	Sustainability Initiatives Mgr	From Admin Svcs
	1	Staff Assistant	From Admin Svcs
	1	Assistant City Manager	From Admin Svcs
	1	Administrative Assistant	From Admin Svcs
	1	Budget Manager	From Admin Svcs
1	Sustainability Analyst	From Admin Svcs	
Development Services	-1	Public Information Manager	To Planning
	-1	Web Content Manager	To Planning
	-1	DS Budget & Financial Manager	To Planning
	2	Planning Technician	From Planning
	1	Planner I	From Planning
	4	Planner II	From Planning
	1	Senior Planner	From Planning
	1	Planning Manager	From Planning
	3	Forestry Specialist	From Planning
	3	Site Review Specialist	From Planning
	1	Administrative Assistant	From Inspections
	-1	Development Services Technician I	FY12 Deletion
	-1	Development Services Technician III	FY12 Deletion
Finance	1	Sr. Business Process Analyst	From Personnel
	-10	Utility Billing Field Technician	To Public Utilities
	-3	Sr. Utility Billing Field Technician	To Public Utilities
	-1	Sr. Customer Service Representative	To Public Utilities

CITY OF RALEIGH

ADOPTED BUDGET 2011-12

Department	Change	Position Title	Action
	-1	Assist Utility Field Ops Sup.	To Public Utilities
	-1	Utility Field Ops Supervisor	To Public Utilities
Fire	6	Code Enforcement Inspector I	From Inspections
	1	Multi-Trades Inspector I	From Inspections
Information Technology	1	Planning Assistant	From Planning
Inspections	-6	Code Enforcement Inspector I	To Fire
	-1	Multi-Trades Inspector I	To Fire
	-1	Zoning Enforcement Administrator	To Planning
	-1	Assistant Zoning Enforcement Administrator	To Planning
	-6	Zoning Inspectors	To Planning
	-1	Zoning Technician	To Planning
	-1	Zoning Specialist	To Planning
	-3	Site Review Specialists	To Planning
	-3	Forestry Specialists	To Planning
	-1	Administrative Assistant	To Development Svcs
Parks and Recreation	1	Maintenance Mechanic III	Mid-Year Council
	-3	Service Specialist	FY12 Deletion
	1	Maintenance Mechanic III	FY12 Addition
	1	Gardener	FY12 Addition
	1	Recreation Facilities and Program Supervisor III	FY12 Addition
	2	Recreation Facilities and Program Supervisor II	FY12 Addition
	1	Facility Operations Manager	FY12 Addition
	1	Building Automation System Specialist	FY12 Addition
	2	Service Specialist	FY12 Addition
Planning	-1	Planning Assistant	To Info Technology
	-2	Planning Technician	To Development Svcs
	-1	Planner I	To Development Svcs
	-4	Planner II	To Development Svcs
	-1	Senior Planner	To Development Svcs
	-1	Planning Manager	To Development Svcs
	-3	Forestry Specialist	To Development Svcs
	-3	Site Review Specialist	To Development Svcs
	1	Communications Administrator	From Dev Services
	1	Web Content Manager	From Dev Services
	1	DS Budget & Financial Manager	From Dev Services
	3	Site Review Specialists	From Inspections
	3	Forestry Specialists	From Inspections
	1	Zoning Enforcement Administrator	From Inspections
	1	Assistant Zoning Enforcement Administrator	From Inspections
	6	Zoning Inspectors	From Inspections
	1	Zoning Technician	From Inspections
	1	Zoning Specialist	From Inspections
	1	Transportation Planner	From Inspections
	1	Admin Support Specialist	From Public Works
	1	Transportation Engineer	From Public Works
	1	Transportation Planning Mgr	From Public Works
	1	Senior Transportation Analyst	From Public Works
	1	Senior Staff Suppt Specialist	From Public Works
	1	Campo Transportation Modeling Engineer	From Public Works
	1	Planning Technician	From Public Works
	1	Transportation Planner	From Public Works
	1	Campo Transportation Planner	From Public Works
	1	Campo Manager	From Public Works
	1	Gis Programmer/Analyst	From Public Works
	1	Campo Planning Manager	From Public Works
	1	Campo Member Service Manager	From Public Works
	1	Campo Transportation Planner	From Public Works
	1	Campo Grant Administrator	From Public Works

CITY OF RALEIGH

ADOPTED BUDGET 2011-12

Department	Change	Position Title	Action
	-1	Senior Planner	FY12 Deletion
Personnel	1	Sr. Business Process Analyst	Mid-Year Conversion To Finance
	-1	Sr. Business Process Analyst	
Police	-2	Police Records Specialist	FY12 Deletion
	-1	Sr. Police Records Specialist	FY12 Deletion
	-7	Information Response Technician	FY12 Deletion
Public Utilities	10	Utility Billing Field Technician	From Finance
	3	Sr. Utility Billing Field Technician	From Finance
	1	Sr. Customer Service Representative	From Finance
	1	Assist Utility Field Ops Sup.	From Finance
	1	Utility Field Ops Supervisor	From Finance
Public Works	-1	Transportation Planner	To Planning
	-1	Admin Support Specialist	To Planning
	-1	Transportation Engineer	To Planning
	-1	Transportation Planning Mgr	To Planning
	-1	Senior Transportation Analyst	To Planning
	-1	Senior Staff Suppt Specialist	To Planning
	-1	Campo Transportation Modeling	To Planning
	-1	Planning Technician	To Planning
	-1	Transportation Planner	To Planning
	-1	Campo Transportation Planner	To Planning
	-1	Campo Manager	To Planning
	-1	Gis Programmer/Analyst	To Planning
	-1	Campo Planning Manager	To Planning
	-1	Campo Member Service Manager	To Planning
	-1	Campo Transportation Planner	To Planning
	-1	Campo Grant Administrator	To Planning
	-1	Project Engineer II	FY12 Deletion
	-3	Service Specialist	FY12 Deletion
	-1	Public Works Engineering Inspections Manager	FY12 Deletion
Solid Waste Services	-3	Equipment Operator II	FY12 Deletion
	-7	Service Specialist	FY12 Deletion
	-2	SWS Equipment Operator II	FY12 Deletion
Convention Center	-1	Security Guard	FY12 Deletion

Position Changes FY11 through FY12	
Mid-Year Council Changes	2
Mid-Year Convert PT to FT	1
Proposed FY12 Additions	10
Proposed FY12 Deletions	-35
Net Total	-22

FY 2012 Budget Staffing Changes	
Additions General Fund	10
Deletions General Fund	-33
Additions Other Funds	0
Deletions Other Funds	-2

Adopted Position Classification Changes

The FY 2011-12 Budget includes the following pay grade and/or title reclassifications as well as new position classifications (effective July 2, 2011):

NEW CLASSIFICATIONS

Position	Grade	Position	Grade
Assistant Traffic Services Supervisor	30	Grants Program Administrative Manager	39
Staff Surveyor	33	Engineering Manager	39
Assessment Supervisor	34	Senior Enterprise Program Manager	42
SWS Code Enforcement & Billing Manager	34	Transportation Field Services Manager	44
CADD Services Manager	36	Deputy Inspections Director	45
Transportation Engineer II	37	Building Automation System Specialist	35
Personnel Manager	38	Police Evidence Manager	34

INDIVIDUAL CHANGES

(Classifications in which not every employee within the class may be affected by the change. If more than one is affected by the change, the number affected appears in parentheses)

Current		Adopted	
Position	Grade	Position	Grade
<i>Public Works</i>			
CADD Technician Supervisor	35	CADD Services Manager	36
CADD Specialist (2)	32	CADD Specialist (2)	33
Senior Assessment Specialist	33	Assessment Supervisor	34
Senior Engineering Technician	33	Staff Surveyor	33
Service Specialist	23	Equipment Operator II	26
Senior Service Specialist (5)	26	Equipment Operator II (5)	26
Equipment Operator III	27	Streets Maintenance Supervisor I	29
Project Engineer II	38	Engineering Manager	39
Equipment Operator I	25	GIS Technician	30
Equipment Operator II	26	Administrative Support Specialist	27
Streets Maintenance Superintendent	41	Transportation Field Services Manager	44
Transportation Inspector Supervisor	33	Transportation Inspector Supervisor	34
Transportation Analyst	29	Assistant Traffic Services Supervisor	30
Transportation Engineer	36	Transportation Engineer II	37
Planning Technician	31	GIS Specialist	33
Senior Transportation Engineer	41	Senior Transportation Engineer	42
Maintenance Worker I	25	Public Works Maintenance Supervisor	31
<i>Solid Waste Services</i>			
Staff Support Specialist (4)	23	Senior Staff Support Specialist (4)	25
Service Specialist	23	Senior Staff Support Specialist	25
Staff Support Specialist	23	Administrative Assistant	31
SWS Equipment Operator II (2)	26	SWS Code Enforcement Officer (2)	31
SWS Equipment Operator III	27	GIS Technician	30
Crew Supervisor	30	Assistant SWS Director	41
SWS Code Enforcement Officer	31	SWS Code Enforcement & Billing Manager	34
Yard Waste Center Supervisor	32	SWS Operations Superintendent	34
Waste Reduction Specialist	33	Waste Reduction Specialist	34
<i>Personnel</i>			
Staff Analyst (2)	36	Personnel Manager (2)	38

INDIVIDUAL CHANGES (continued)

Current		Adopted	
Position	Grade	Position	Grade
<i>City Manager</i>			
Budget Manager	42	Senior Enterprise Program Manager	42
<i>Inspections</i>			
Inspections Director	46	Deputy Inspections Director	45
<i>Budget & Management Services</i>			
Administrative Support Specialist	27	Administrative Assistant	31
Real Estate Assistant	30	Grants Program Administrative Manager	39
<i>Police</i>			
Police Evidence Supervisor	30	Police Evidence Manager	34
Information Response Technician	27	Police Evidence Specialist	28
Systems Analyst/Programmer	34	Crime Analyst	31

REVENUE

- ◆ **Revenue Summary**
- ◆ **Revenue Estimates**
- ◆ **Tax Values, Rates, and Collections**

Revenue Summary

	ADOPTED BUDGET <u>2009-10</u>	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	% CHG FY11 to FY12
OPERATING FUNDS				
100 General Fund	\$ 385,239,344	\$ 386,347,998	\$ 386,783,795	0.1%
110 Economic Development Fund	1,962,254	2,050,469	2,131,469	4.0%
310 Public Utilities Fund	141,325,724	153,277,699	174,313,659	13.7%
460 Stormwater Utility Fund	15,729,507	15,270,581	14,993,761	(1.8%)
642 Convention Center Operations Fd	17,098,469	18,622,219	16,172,280	(13.2%)
SUBTOTAL	\$ 561,355,298	\$ 575,568,966	\$ 594,394,964	3.3%
CATEGORICAL PROGRAM FUNDS				
130 Revolving Fund	\$ 8,128,749	\$ 8,087,629	\$ 8,051,655	(0.4%)
410 Public Transit Fund	22,025,143	21,946,626	24,393,829	11.2%
442 Parking Facilities Fund - Operating	15,163,417	16,017,283	12,658,048	(21.0%)
Emergency Telephone System Funds	1,917,228	1,966,607	2,398,233	21.9%
Housing Development Funds	1,858,092	1,606,907	1,683,952	4.8%
Community Development Funds	5,535,366	5,276,417	4,542,271	(13.9%)
SUBTOTAL	\$ 54,627,995	\$ 54,901,469	\$ 53,727,988	(2.1%)
CAPITAL DEBT SERVICE FUNDS				
190 General Debt Service Fund	\$ 77,911,256	\$ 46,298,439	\$ 47,714,134	3.1%
315 Utility Debt Service Fund	45,044,599	50,083,648	54,729,528	9.3%
444 Parking Debt Service Fund	9,680,384	8,457,261	7,766,545	(8.2%)
644 New Conv Center Debt Service Fd	67,697,510	12,742,715	11,502,930	(9.7%)
SUBTOTAL	\$ 200,333,749	\$ 117,582,063	\$ 121,713,137	3.5%
CAPITAL PROJECT FUNDS				
320 Water Capital Projects Fund	\$ 2,475,000	\$ 3,300,000	\$ 8,500,000	157.6%
325 Sewer Capital Projects Fund	1,275,000	200,000	7,500,000	3650.0%
446 Parking Facilities Fund - Projects	1,027,829	615,000	675,000	9.8%
470 Stormwater Utility Cap Proj Fund	5,110,000	4,570,000	30,275,000	562.5%
501 Technology Fund	-	6,800,000	7,644,601	12.4%
502 ERP Project Fund	6,800,000	2,000,000	-	(100.0%)
505 Capital Projects Fund	2,750,000	1,644,900	2,752,090	67.3%
515 Sidewalk Fund	218,000	905,000	551,000	(39.1%)
525 Street Improvement Fund	5,639,565	8,473,435	3,401,628	(59.9%)
545 Street Facility Fees Fund	2,587,544	3,510,555	3,125,834	(11.0%)
610 Park Acq -- Facility Fees Fund	1,818,630	821,406	2,400,000	192.2%
625 Park Improvement Fund	1,650,000	1,015,000	2,825,000	178.3%
646 Conv Ctr/Mem Aud Project Fund	-	200,000	-	(100.0%)
650 Walnut Creek Amphitheater Capital Fund	386,677	401,677	415,000	3.3%
700 Powell Bill Fund	8,523,100	8,902,520	9,500,520	6.7%
715 Convention Center Financing Fund	15,057,653	14,569,000	14,301,000	(1.8%)
720 Housing Bond Fund 6/96	485,000	1,430,000	648,000	(54.7%)
SUBTOTAL	\$ 55,803,998	\$ 59,358,493	\$ 94,514,673	59.2%
TOTAL ALL FUNDS	\$ 872,121,040	\$ 807,410,991	\$ 864,350,762	7.1%
LESS: Interfund Transfers	(174,418,991)	(187,682,483)	(201,077,018)	
NET OPERATING & CAPITAL BUDGET	697,702,049	619,728,508	663,273,744	7.0%

Revenue Estimates

The revenue estimates for the FY12 budget have been made carefully in accordance with city practice. It is city practice to prudently estimate revenues because of the need to be assured that resources will be available to meet operating, debt, and capital needs pursuant to “no deficiency” budget requirements imposed by state statute. Significant revenue sources within the various funds are as follows:

I. OPERATING FUNDS

FUND 100 GENERAL FUND

A. Ad Valorem Taxes \$187,615,024

Tax Base

The property tax base is the combination of annually updated values assigned to real, personal and state certified properties by the Wake County Tax Assessor. The following table indicates growth over the past nine years along with projections for the current and following year in thousands of dollars.

(in thousands of dollars)

<u>Fiscal Year</u>	<u>Gross Tax Value</u>	<u>Growth Rate</u>	<u>Tax Rates</u>	<u>Rate Change</u>
01-02	26,772,410	4.50%	0.3850	-
02-03	28,187,871	5.30%	0.3850	-
03-04	29,380,152	4.20%	0.3850	-
04-05	30,669,500	4.40%	0.3950	0.0100
05-06	32,216,124	5.00%	0.3950	-
06-07	33,613,013	4.30%	0.4350	0.0400
07-08	35,109,178	4.50%	0.4350	-
08-09	49,044,174 **	39.70% *	0.3735	0.0418
09-10	49,380,966 **	0.70%	0.3735	-
10-11 (Projected)	49,608,381	0.50%	0.3735	-
11-12 (Projected)	49,935,813	0.70%	0.3735	-

* Revaluation year - Revenue Neutral Tax Rate plus 4.18 cent

** FY09, FY10 collections offset some by higher rebates due to revaluation

Projected tax base components for FY 11-12 compared with the projected final FY 10-11 amounts in thousands of dollars are as follows:

(in thousands of dollars)

	<u>Projected FY 10-11</u>	<u>Projected FY 11-12</u>	<u>Percent of Change</u>
Real	\$43,794,991	\$44,010,000	0.5%
Personal	5,159,285	5,250,625	1.8%
State Certified	654,105	675,188	3.2%
Totals	<u>\$49,608,381</u>	<u>\$49,935,813</u>	<u>0.7%</u>

The following are descriptions of the various components of the tax base real, personal and public service values:

1. Real Property Values: The FY12 projected real property tax base of land, buildings and residences reflects a net growth factor of 0.5% based upon continuing growth and new annexations effective June 30, 2011.

2. Personal Property Values: This category includes business personal property and all re-licensed motor vehicles that are taxed under state law enacted in FY94.

3. State Certified Values: The State of North Carolina annually certifies the values of public utilities and transportation organizations whose asset base extends into many governmental jurisdictions across the state. Examples include Progress Energy, BellSouth, CSX Transportation, freight carriers, etc. The projected value for FY 11-12 is \$675,188,000.

Ad Valorem Tax Revenue - Current

The ad valorem tax revenue estimate represents a tax rate of \$.3735 applied to the projected net tax base of \$49,935,813 with a collection rate of 98.5%, for an estimated total of \$183,231,679.

Municipal Service Districts – Ad Valorem Tax

The Downtown Municipal Service District, a separate tax district within the City was established in FY03 to provide a higher service level for the downtown corridor district. The FY12 tax rate is \$.0786 per \$100 of assessed property value. The estimated total revenue for the service district is \$1,177,336. The Hillsborough Street Municipal Service District, a separate tax district within the City was established in FY09 to provide a higher service level for the Hillsborough Street corridor district. The FY12 tax rate is \$.10 per \$100 of assessed property value. The estimated total revenue for the service district is \$176,408.

Ad Valorem Tax - Prior Years

The City receives back-taxes and penalties for collections on prior year levies. For FY12, the anticipated total is \$3,029,601.

B. Intergovernmental Revenues \$ 31,050,321

North Carolina Franchise Tax

The state collected revenue source combines: (1) the traditional franchise tax distributed to local governments on the basis on actual receipts of electric service within governmental jurisdictions; (2) an excise tax on piped natural gas, begun in FY00; and (3) a sales tax on telecommunication services begun in 2001 that replaced the utility franchise tax on local telephone service. A 3.22% franchise tax is levied by the state for electric service receipts with 3.09% being distributed. The excise tax rate is based on the volumes of natural gas received by end-users. The sales tax on telecommunication is distributed based on each municipality's past share of the old telephone franchise tax. The FY12 revenue estimate of \$24,023,338 is based upon projected levels of revenue from these sources.

North Carolina Beer and Wine Tax

The North Carolina beer and wine tax is a state collected revenue distributed to local governments on the basis of population among all jurisdictions making such sales. While growth was legislatively restored to this revenue source in FY96, real growth has remained very moderate. A budget projection of \$1,750,000 is estimated for FY12.

ABC Revenue

The Wake ABC tax revenues are distributed to all units within the county. This distribution occurs on the basis of ad valorem tax valuation. The estimate for FY12 is \$1,200,000.

North Carolina Fire Reimbursement

The state reimburses a portion of the cost of providing fire protection to state-owned property. In FY98, the legislature approved an increase from the previous \$296,320 to an annual total of \$1,146,382.

Payments in Lieu of Taxes

The City budgets payments in lieu of taxes from the Raleigh Housing Authority (\$219,940) and the Raleigh Entertainment and Sports Arena Complex (\$840,356). The total estimated for FY12 is \$1,060,296.

Other Intergovernmental Revenues

The City receives annual revenues from Wake County for the Hazmat, School Resource Officers, EMT, heavy equipment rental tax, Interlocal Agreement Support and from the Federal Government for forfeitures. Those intergovernmental revenues for FY12 are projected at \$1,870,305.

C. Sales Tax \$64,362,634

The City of Raleigh participates in the county 2 cent local option sales tax as governed by General Statute 105 - Articles 39, 40 & 42. As legislative purposes have dictated changes in sales tax distributions to local governments, efforts to hold municipalities “harmless” pass on an additional distribution equivalent to 1/2 cent in the monthly distribution from the State’s Department of Revenue to local governments. The basis of the local sales tax levied is presented in the table below.

Net Distribution Basis (Articles 39, 40, 42 & Hold Harmless)	Sales Tax Levy
Distributed based on <u>Point of Delivery</u> (Local Economy)	1 ¼ cent
Distributed based on Statewide <u>Per Capita</u> (Statewide Economy)	1 ¼ cent
Total Distribution	2 ½ cent

Local Option Sales Tax (1 cent: Article 39)

The Local Option Sales tax is distributed to each county on the basis of point of delivery (1 cent point of delivery – local economy) and further distributed on the basis of either the ad valorem tax levy or population within the county, at the option of the Board of County Commissioners. The Wake Commissioners elected the population basis. An estimate for FY12 of \$29,858,518 is budgeted.

Supplemental Sales Tax (two taxes of ½ cents: Articles 40 & 42)

For Article 40, the Wake County Commissioners authorized the assessment of the supplemental (half-cent) sales tax beginning July 1, 1984. This half-cent sales tax is collected by the state and remitted to counties and cities on a statewide population basis (1/2 cent per capita – statewide economy).

Article 42, a second half-cent sales tax was levied October, 1986. The basis of this half-cent sales tax is point of delivery (1/2 cent point of delivery – local economy) as of October 1, 2009.

Hold Harmless (½ cents)

The municipal “hold harmless” provision accounts for prior legislative changes in local sales tax distributions by passing through a net additional half-cent sales tax. By increasing the Article 40 per capita above and decreasing the Article 39 actual point of delivery, the hold harmless provision evens the mix between point of delivery (local economy) and per capita (statewide economy) to 1 ¼ cent each.

The “hold harmless” provision is budgeted along with the Supplemental Sales Tax Articles 40 & 42 with an estimate for FY12 of \$34,504,116 budgeted.

The following is a chart reflecting amounts of total sales tax received for the last seven years plus current projected. Economic conditions will continue to have an impact on amounts paid.

<u>Fiscal Year</u>	<u>Total Amount Received</u>	<u>% of Change</u>
02-03	42,938,290	6.4%
03-04	55,212,178	28.6%
04-05	55,953,757	1.3%
05-06	61,496,257	9.9%
06-07	67,178,544	9.2%
07-08	70,312,998	4.7%

08-09	62,442,230	-11.2%
09-10	58,650,643	-6.1%
10-11 (Projected)	61,267,392	4.5%
11-12 (Projected)	64,362,634	5.1%

D. Licenses \$20,087,648

Automobile License Tax

The state legislature has authorized an automobile license tax of \$30 per vehicle. This tax is expected to generate total collections of \$7,700,000 for FY12.

Cablevision Franchise

Recent deregulation of the cable industry essentially ended the franchise fee and Public Educational Government (PEG) fee structure on December 31, 2006. The addition of new providers in the Raleigh market along with the sales tax fee on cable and video services has increased the allocation of video tax payments to the City. This revenue source will continue to be monitored closely. The projection of the franchise fee is \$5,250,000 for FY12.

Schedule B

The City charges a privilege license fee for various businesses that are conducting operations within the City limits. Currently, the maximum fee is twenty thousand dollars (\$20,000). Based on collection trends a combined total of \$7,100,648 is projected for FY12.

Other Licenses

The City also collects for taxi & pet licenses. The estimated amount for FY12 is \$37,000.

E. Interest on Investments \$1,143,469

The City invests 100% of its available cash. In recent years, yields have been small on shorter term instruments. In an effort to increase earnings, the City has purchased some longer term instruments. However, current economic conditions continue to impact interest earnings. An amount of \$1,143,469 is estimated for FY12.

F. Inspection Fees \$6,823,457

The activity in inspection fees goes through cycles that are connected to the economy, trends in general building levels and recently the bank lending environment. The projection for inspection fees is \$6,823,457 for FY12.

G. Highway Maintenance Refunds \$900,000

In past years, the State of North Carolina has reimbursed the City for road maintenance work done on state-maintained streets. The work under the agreement in effect during FY12 is done by Public Works. Levels of reimbursement have adjusted over the past year and are based upon state available money. The annual level of support for FY12 is projected at \$900,000.

H. Solid Waste Revenues \$17,988,011

Residential Solid Waste Fees

The current solid waste fee is \$7.70 per month. In addition, a monthly residential recycling fee of \$2.60 is charged for a combined monthly fee of \$10.30 per month. The estimate for FY12 is \$15,535,137.

Drop Off and Curb Side Recycling

The city's recycling contract is being updated for FY12. The continued increases in tonnage recycled as well as the contract rate projects to yield higher revenues. The estimate for FY12 based on tonnage and contract rates is \$748,000.

Solid Waste Services Rebates from Wake County

In FY09 the city began receiving biannual rebate revenues paid by Wake County based upon the trash tonnage delivered to the North Wake County landfill. FY12 revenues are estimated to be \$987,274.

Other Miscellaneous Solid Waste Accounts

Other solid waste revenue accounts are solid waste disposal distribution from the state (\$275,000), yard waste tip fees (\$250,000), yard waste sales (\$175,000), additional container fees (\$17,000), and miscellaneous fees (\$600).

I. Parks and Recreation Revenues \$4,353,000

The city collects various athletic fees, community center program fees, and other revenues in the General Fund. An estimated total of \$4,353,000 is projected for FY12 based on historical trends as well as FY12 revenues from Pullen Park operations, which is scheduled to reopen November 2011.

J. Public Works Fees \$275,500

The City collects various fees for engineering inspections and permits. An estimated total of \$275,500 is projected for FY12 for these revenues.

K. Penalty Revenues \$240,275

The enforcement section in the City's Inspection Department assesses penalties for violations related to housing, construction, zoning, conservation, street and other municipal codes. Only 10% of these revenues are retained by the City for administrative costs, the remaining 90% are required to be remitted to the Wake County Public School system. The estimated remittance is reflected in the expenditure section. An estimated total for penalty revenues of \$240,275 is projected for FY12.

L. Miscellaneous Fees and Charges \$6,507,886

A variety of other revenues are shown within the miscellaneous fees and charges. These include ECC support from Wake County (\$2,053,097), proceeds from the safe light program (\$894,625), and miscellaneous income (\$700,000). The total estimated for all accounts for FY12 is \$6,507,886.

M. Transfer/Reimbursements from Other Funds \$10,787,309

Appropriations include transfers in from the Powell Bill Fund, streets fund and general project fund transfers, and indirect cost transfers from Print Services, Vehicle Fleet Services, and other funds.

N. General Fund Balance Appropriation \$13,000,000

The appropriation from fund balance for FY12 is \$13,000,000. Such appropriations result from the expected budget variances from operating results for FY11 and appropriation of other available reserves. This level is considered available for appropriation in FY12 without adversely affecting the City's financial position, which is critical to the maintenance of the City's AAA/Aaa credit ratings.

O. Reimbursements from Utility Fund \$16,302,005

The Utility Fund reimburses the General Fund for direct and indirect charges that are expensed in the General Fund for the Utilities enterprise. These include reimbursement of the Utility Billing Services program expenses in the Finance Department, amounts calculated in the City's indirect cost allocation plan for the Public Utilities Department and water and sewer street cuts. The estimated amount reimbursable in FY12 is \$16,302,005.

P. Reimbursements from Stormwater Fund \$5,347,256

The Stormwater Fund reimburses the General Fund for direct and indirect charges that are expensed in the General Fund for the Stormwater enterprise. These include reimbursement for street maintenance and amounts calculated in the city's indirect cost allocation plan for the Stormwater enterprise. The estimated reimbursable amount in FY12 is \$5,347,256.

Total Fund 100 General Fund

\$386,783,795

FUND 110 ECONOMIC DEVELOPMENT FUND**A. Transfers & Other Revenues \$2,131,469**

Transfers from the General Fund, the Public Utilities Fund and interlocal agreement support constitute the major funding sources for the Economic Development Fund.

Total Fund 110 Economic Development Fund \$2,131,469

FUND 310 UTILITY OPERATING FUND**A. Utility Sales \$167,061,747**

The primary revenues from sales of water and wastewater service are projected with some growth over FY11 expected results as well as adherence to sufficiency model rates. Sewer rate adjustments in line with utility advisory task force recommendations are proposed for resource requirements of ongoing operations, capital maintenance and infrastructure for utility services. Revenues also include sales related to current municipal contracts with area local governments, regional mergers and a nutrient reduction fee used to fund debt service and utility capital projects.

Sales to the retail customer base for FY12 are projected at \$154,911,458. Another \$12,150,289 is projected from wholesale customers and for other utility services.

B. Other Revenues \$7,251,912

The City also projects other non-operating revenues such as interest income (\$851,660) and operating reserve (\$5,439,935). The total other revenues for FY12 are estimated at (\$960,317).

Total Fund 310 Utility Operating Fund \$174,313,659

FUND 460 STORMWATER OPERATING FUND**A. Fees \$14,000,000**

The City began collecting fees for stormwater services in the spring of 2004. The total revenues generated from the fees in FY12 are estimated at \$14,000,000.

B. Other Revenues \$993,761

Miscellaneous revenues such as interest on investments and soil erosion control fees make up the other revenues for the Fund.

Total Fund 460 Stormwater Operating Fund \$14,993,761

FUND 642 CONVENTION CENTER OPERATIONS FUND**A. Convention Center Fees and Charges \$10,007,115**

A variety of fees and charges associated with the revenue generating facilities of the convention center complex are used to recover a major portion of the expenses incurred by the various revenue producing operations. Such fees, estimated at \$10,007,115 for FY12 include sources such as facility fees, staff services, and box office services.

B. Transfers from Other Funds \$5,165,165

Most of the transfers are comprised of annual appropriations from the General Fund and the Convention Center Financing Fund. Total transfers provide approximately 32% of the funding.

C. Interlocal Agreement Support \$1,000,000

An annual distribution from the Hotel/Motel tax provided to the City by Wake County.

Total Fund 642 Convention Center Operations Fund \$16,172,280

TOTAL OPERATING FUNDS \$594,394,964

II. CATEGORICAL PROGRAM FUNDS

FUND 130 REVOLVING FUND

A. Fees, Sales & Other Misc. Revenues **\$4,383,592**

A variety of fees, sales proceeds and other miscellaneous revenues from many of the over 60 "self-funded" activities recorded in this fund provide funding for budgeted programs. The estimated revenues from these sources are \$4,383,592 for FY12. While most of the Revolving Fund activities are recreational in nature, others that receive self-supporting fees and sales include community television promotions and art commission activities.

B. Appropriation of Prior Year Revenues **\$3,668,063**

Activities and programs budgeted in this fund must have collected revenues before they are allowed to make expenditures. This often results in excess collected revenues and interest income being carried forward for budgeting and use in subsequent periods. The carry forward revenue amount budgeted for FY12 is \$3,668,063.

Total Fund 130 Revolving Fund **\$8,051,655**

FUND 410 PUBLIC TRANSIT FUND

A. Passenger Revenues **\$4,353,266**

Estimated fare box revenues (\$3,753,266) and passenger ART ticket purchases (\$600,000) constitute 14% of budgeted operating activities for the two programs in FY12.

B. Grants **\$2,872,238**

Federal grant funding totals \$300,000 for FY12. State grant funding (\$2,572,238) constitutes 10% of funded transit operating activities for FY12.

C. Transfers from Other Funds **\$16,868,957**

Appropriations from the General Fund provide funding for the balance of the transit operating program and ART program after passenger revenues, state funding and miscellaneous receipts.

D. Other Revenues **\$299,368**

Several revenue sources including advertising revenues (\$45,000), prior year revenues available for appropriation (\$227,323) and other miscellaneous receipts (\$27,045) provide supplemental funding for the transit operation in FY12.

Total Fund 410 Public Transit Fund **\$24,393,829**

FUND 442 PARKING FACILITIES OPERATING FUND

A. Parking Fees **\$6,995,001**

Parking fees at city-owned parking facilities are estimated at 6,995,001 for FY12. The amounts are based upon parking fee rate schedules and terms of the combined parking management contract.

B. Other Revenues **\$5,663,047**

Other revenues of the parking facilities fund for FY12 include parking violation penalties (\$2,037,273), meter revenue (\$1,100,000), appropriations from the General Fund and prior year parking revenues (\$2,226,880) and other miscellaneous sources (\$298,894).

Total Fund 442 Parking Facilities **\$12,658,048**

FUND 712 Emergency Telephone System Fund

A. Wireless Fees \$2,398,233

The fund is used to account for Emergency Communication's portion of the state wireless telecommunications tax. These funds are utilized to cover eligible operating and infrastructure cost associated with responding to inbound 9-1-1 calls that are received from a wireless telecommunications device. In 2007 the state law modified the distribution method for 9-1-1 fees. Per the amendment to the City of Raleigh/Wake County 9-1-1 Funding Intergovernmental Agreement, the City will now receive all revenues and be responsible for associated phone line costs.

Total Fund 712 Emergency Telephone System Fund \$2,398,233

FUND 735 - 736 HOUSING DEVELOPMENT FUNDS

A. Transfers from Other Funds \$1,347,360

An annual transfer is made from the General Fund to support the housing programs in this fund.

B. Other Revenues \$336,592

Other revenues include appropriation of prior year revenues, interest income and various program income generated in the housing program.

Total 735-736 Housing Development Funds \$1,683,952

FUND 741 - 781 COMMUNITY DEVELOPMENT FUNDS

A. Federal Grants \$3,620,863

Federal grants make up the majority of revenues for the Community Development programs. Funding includes the CDBG Block Grant (\$2,256,455), HOME Grants (\$1,255,728) and Emergency Shelter Grants (\$108,680).

B. State Grants \$67,000

The City will receive the NCHFA Job Training Grant (\$67,000).

C. Other Revenues \$854,408

Other revenues in the Community Development Fund include program income and proceeds from the sale of property (\$854,408).

Total 741-781 Community Development Funds \$4,542,271

TOTAL CATEGORICAL PROGRAM FUNDS \$53,727,988

III. CAPITAL DEBT SERVICE FUNDS

FUND 190 GENERAL DEBT SERVICE FUND

A. Transfers from Other Funds **\$45,563,006**

The major sources of revenue for making the FY12 annual debt service payments on obligations of the City is the General Fund (\$37,254,355). This transfer is inclusive of a \$0.0168 cent property tax dedication for major capital projects. Facility fee revenue transfers totaling \$4,000,000 provides support to this fund. Other funds having direct benefit from projects financed with general long-term resources also make annual contributions (\$4,308,651) to the debt service fund.

B. Other Revenues **\$2,151,128**

Other revenues used to fund the annual debt service program include rent from the Walnut Creek Amphitheater (\$1,000,000), interest income (\$182,520) and appropriation of fund reserves (\$968,608).

Total Fund 190 General Debt Service Fund **\$47,714,134**

FUND 315 UTILITY DEBT SERVICE FUND

A. Transfers from Other Funds **\$45,600,000**

The major revenue source for the utility debt service program for FY12 is the annual transfer from the Public Utilities Fund (\$45,600,000).

B. Other Revenues **\$9,129,528**

Other revenues funding the utility debt service program include interest income (\$84,240), appropriation of fund reserves (\$8,013,588), and assessments and other miscellaneous receipts (\$1,031,700).

Total Fund 315 Utility Debt Service Fund **\$54,729,528**

FUND 444 PARKING DEBT SERVICE FUND

A. Transfers from Other Funds **\$5,709,202**

The major revenue source for the parking debt service program for FY12 is the annual transfer from the Parking Facilities Fund (\$5,709,202).

B. Other Revenues **\$2,057,343**

Other revenues funding the parking debt service program include interest income (\$23,400) and appropriation of fund reserves (\$2,033,943).

Total Fund 444 Parking Debt Service Fund **\$7,766,545**

FUND 644 CONVENTION CENTER DEBT SERVICE FUND

A. Other Revenues **\$11,502,930**

This fund was established to segregate the debt service associated with the City's new Convention Center. Revenues to fund the debt service program include transfers from other funds (\$10,697,000), interest income (\$9,360) and appropriation of fund reserves (\$796,570).

Total Fund 644 Convention Center Debt Service Fund **\$11,502,930**

TOTAL CAPITAL DEBT SERVICE FUNDS **\$121,713,137**

IV. CAPITAL PROJECT FUNDS

Revenues within the Capital Project Funds include several annual sources (Powell Bill gasoline tax, street and open space facility fees, assessments, residual financing sources such as general obligation and revenue bond proceeds and capital reserves.) The following are summaries of the major sources of funding in the FY12 Capital Projects program.

A. Powell Bill Allocation \$9,500,520

The Powell Bill revenue (\$9,500,520) is a distribution of the per gallon state gasoline tax based in part on local state system street mileage and in part on population.

B. Facility Fees \$5,525,834

Estimated street facility fees (\$3,125,834) and open space facility fees (\$2,400,000) are revenue sources funding a variety of eligible street and parks/greenway projects in the applicable facility fee zones of the city.

Other resources budgeted in the capital projects funds include appropriations of prior year revenues, residual bond proceeds, interest earnings, assessment income and interfund transfers.

TOTAL CAPITAL PROJECT FUNDS \$94,514,673

TOTAL ALL FUNDS \$864,350,762

TOTAL ALL FUNDS (NET OF INTERFUND TRANSFERS) \$663,273,744

Tax Values, Rates and Collections

(In Thousands of Dollars)

Fiscal Year Ended 30-Jun	Year of Levy	Appraised/ Assessed Values*	% Chg	Tax Rates	Gross Levy	Gross Collected Current	% Collected Current	Collected Prior Years	Total Collected	% Total Collected to Current Levy
1999	1998	16,068,479	4.8%	0.5250	84,576	82,600	97.7%	1,752	84,352	99.7%
2000	1999	17,008,260	5.8%	0.5250	89,412	87,245	97.6%	1,934	89,179	99.7%
2001	2000	25,629,176	50.7%	0.3850	98,016	95,868	97.8%	1,950	97,818	99.8%
2002	2001	26,772,410	4.5%	0.3850	103,396	101,218	97.9%	1,935	103,153	99.8%
2003	2002	28,187,871	5.3%	0.3850	109,099	106,645	97.8%	2,279	108,924	99.8%
2004	2003	29,380,152	4.2%	0.3850	113,861	111,949	98.3%	1,830	113,779	99.9%
2005	2004	30,669,500	4.4%	0.3950	121,770	119,880	98.4%	1,854	121,734	100.0%
2006	2005	32,216,124	5.0%	0.3950	127,767	125,745	98.4%	1,974	127,719	100.0%
2007	2006	33,613,013	4.3%	0.4350	146,117	142,895	97.8%	1,980	144,875	99.1%
2008	2007	35,109,178	4.5%	0.4350	153,544	150,661	98.1%	2,350	153,011	99.7%
2009	2008	49,044,174	39.7%	0.3735 **	184,579	181,468	98.3%	2,372	183,840	99.6%
2010	2009	49,380,966	0.7%	0.3735	185,195	182,047	98.3%	2,883	184,930	99.9%
2011	2010	49,608,382	0.5%	0.3735	186,295	183,128	98.3%	2,977	186,105	99.9%
2012	2011	49,935,813	0.7%	0.3735	187,778	184,585	98.3%	0	184,585	98.3%

1 - Revaluation year

2 - Projected

* - Reflects taxable assessments billed in current year (excludes properties with deferred tax bills)

** - Revenue Neutral Tax Rate plus 4.18 cent

GENERAL GOVERNMENT

- ◆ **City Council** (General Fund)
 - ◆ **City Clerk** (General Fund)
 - ◆ **City Attorney** (General Fund)
 - ◆ **City Manager** (General Fund)
- ◆ **Agency Appropriations** (General Fund)
- ◆ **Budget & Management Services** (General Fund)
 - ◆ **Finance** (General Fund)
- ◆ **Information Technology** (General Fund)
 - ◆ **Personnel** (General Fund)
 - ◆ **Public Affairs** (General Fund)
- ◆ **Print Services** (Internal Service Fund)
- ◆ **Special Appropriations** (General Fund)

City Council

The City Council is Raleigh's governing body, consisting of eight citizens elected to serve two-year terms. Three of the members are elected by the entire City, which includes the Mayor and the other five members are elected by districts. The Mayor, a member of the Council, is the presiding officer.

The City of Raleigh has operated under the council-manager form of government since 1947. The City Manager is responsible for the day-to-day operations of the City. The Council sets City policy, enacts ordinances as required by law and adopts all public service programs to maintain an orderly, healthy, and safe environment for Raleigh citizens. The Council appoints members to City boards, commissions, and committees, approves certain licenses and permits, adopts the annual budget and sets the tax rate. The City Council also appoints and removes the City Manager, City Clerk and City Attorney.

Additional information regarding City Council may be obtained by contacting J. Russell Allen, City Manager, at (919) 996-3040, or via email at Russell.Allen@raleighnc.gov.

Budget Detail

	ADOPTED BUDGET <u>2008-09</u>	ADOPTED BUDGET <u>2009-10</u>	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	CHANGE 2010-11 to <u>2011-12</u>
EMPLOYEES	8	8	8	8	0
DIRECT EXPENDITURES	\$ 189,022	\$ 174,235	\$ 169,966	\$ 168,220	(1.0%)
DIRECT EXPENDITURES BY TYPE					
Personnel Services	\$ 102,900	\$ 103,746	\$ 103,441	\$ 103,441	0.0%
Employee Benefits	8,041	8,106	7,913	7,675	(3.0%)
Operating Expenditures	66,249	59,168	56,338	54,864	(2.6%)
Special Programs and Projects	1,332	1,215	774	740	(4.4%)
Capital Equipment - New	10,500	2,000	1,500	1,500	0.0%
TOTAL	\$ 189,022	\$ 174,235	\$ 169,966	\$ 168,220	(1.0%)

City Clerk

The City Clerk's Office prepares and maintains an accurate and permanent record of all City Council proceedings, as well as meetings of each Council committee. The Clerk's Office acts as the custodian of all legal documents relating to the City, prepares and publishes ordinances and resolutions, maintains and updates the City Code, provides clerical and administrative support to Council committees, boards and commissions, and provides information and research assistance to City staff and the public on all aspects of City laws and Council actions.

Additional information regarding the City Clerk's Office may be obtained by contacting Gail Smith, City Clerk, at (919) 996-3040 or via email at Gail.Smith@raleighnc.gov.

Budget Detail

	ADOPTED BUDGET <u>2008-09</u>	ADOPTED BUDGET <u>2009-10</u>	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	CHANGE 2010-11 to <u>2011-12</u>
EMPLOYEES	5	5	5	5	0
DIRECT EXPENDITURES	\$ 550,792	\$ 560,817	\$ 563,654	\$ 559,927	(0.7%)
DIRECT EXPENDITURES BY TYPE					
Personnel Services	\$ 328,957	\$ 326,794	\$ 325,972	\$ 328,016	0.6%
Employee Benefits	74,951	82,835	92,294	89,184	(3.4%)
Operating Expenditures	134,007	144,464	140,899	137,985	(2.1%)
Special Programs and Projects	4,877	4,724	2,489	2,742	10.2%
Capital Equipment - New	8,000	2,000	2,000	2,000	0.0%
TOTAL	\$ 550,792	\$ 560,817	\$ 563,654	\$ 559,927	(0.7%)

City Attorney

The City Attorney and staff advise the City Council and City administration on the legal aspects of City activities. The City Attorney's Office administers the City legal program, represents and advocates the City's legal interest, prepares court documents, ordinances, legislation and other legal memoranda, and provides legal information to the public, the media, City staff and other governmental entities. The FY12 budget includes a new attorney position to work with Public Utilities. The Public Utilities enterprise is reimbursing the General Fund for the cost of the position.

Additional information regarding the City Attorney's Office may be obtained by contacting Thomas McCormick, City Attorney, at (919) 831-6560 or Tom.McCormick@raleighnc.gov.

Budget Detail

	ADOPTED BUDGET <u>2008-09</u>	ADOPTED BUDGET <u>2009-10</u>	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	CHANGE 2010-11 to <u>2011-12</u>
EMPLOYEES	18	17	17	18	1
DIRECT EXPENDITURES	\$ 2,173,100	\$ 2,264,637	\$ 2,305,486	\$ 2,474,176	7.3%
DIRECT EXPENDITURES BY TYPE					
Personnel Services	\$ 1,591,201	\$ 1,643,912	\$ 1,634,006	\$ 1,753,132	7.3%
Employee Benefits	336,442	389,848	443,373	455,792	2.8%
Operating Expenditures	221,825	207,264	213,803	249,352	16.6%
Special Programs and Projects	21,132	21,113	12,304	13,900	13.0%
Capital Equipment - New	2,500	2,500	2,000	2,000	0.0%
TOTAL	\$ 2,173,100	\$ 2,264,637	\$ 2,305,486	\$ 2,474,176	7.3%

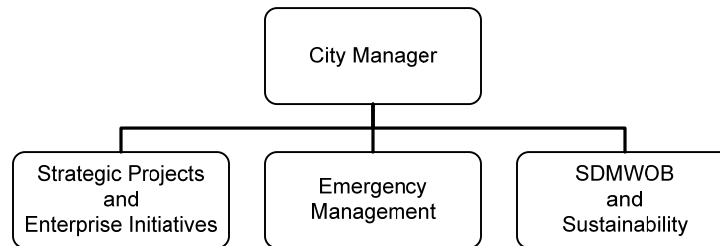
City Manager's Office

The City Manager's Office is the organizational and administrative center of the City of Raleigh. In addition to the coordination and oversight of activities of all City departments, the City Manager's Office also provides direct staff assistance to the City Council and Council committees, leads the financial and budget management processes for the City and directs the City's efforts to plan for the future. The City Manager's office is responsible for community relations, emergency management coordination, sustainability, and federal and state legislative initiatives. Also, much of the City's interaction with other outside organizations, including local colleges and universities, is coordinated through the City Manager's office.

Additional information regarding the City Manager's office may be obtained by contacting, J. Russell Allen, City Manager, at (919) 996-3070 or via email at Russell.Allen@raleighnc.gov.

Mission

To build an organization in which control gives way to empowerment, direction gives way to participation and routine gives way to creativity.



Budget Detail

	ADOPTED BUDGET 2008-09	ADOPTED BUDGET 2009-10	ADOPTED BUDGET 2010-11	ADOPTED BUDGET 2011-12	CHANGE 2010-11 to 2011-12
EMPLOYEES*					
City Manager	12	12	12	15	3
SDMWOB & Sustainability	-	-	-	6	6
Grant-funded	-	-	-	2	2
Development Services	10	11	33	-	(33)
Arts Office	3	3	-	-	0
TOTAL	25	26	45	23	(22)
DIRECT EXPENDITURES	\$ 3,098,170	\$ 3,562,861	\$ 4,194,534	\$ 2,423,783	(42.2%)
DIRECT EXPENDITURES BY TYPE					
Personnel Services	\$ 1,940,573	\$ 2,030,418	\$ 2,925,784	\$ 1,709,680	(41.6%)
Employee Benefits	448,972	507,125	799,089	453,613	(43.2%)
Operating Expenditures	656,710	918,385	420,753	240,516	(42.8%)
Operating Expenditures	33,215	33,333	48,908	19,974	(59.2%)
Capital Equip - New	17,700	73,100	-	-	0.0%
Capital Equip - Replacement	1,000	500	-	-	0.0%
TOTAL	\$ 3,098,170	\$ 3,562,861	\$ 4,194,534	\$ 2,423,783	(42.2%)

* On March 15, 2010, the Arts Office moved into the Parks & Recreation Department. On January 19, 2011, the Development Services Division was moved to the Planning & Economic Development Department. On the same day, divisions of the former Administrative Services Department, including Sustainability and SDMWOB, were moved to the City Manager's Office.

Highlighted Budget Changes (July 2011 – June 2012)

- The FY12 budget reflects the results of a citywide reorganization in the City Manager's Office. The reorganization, creating a more cost efficient management team capable of providing extraordinary services to the citizens of Raleigh, brought new employees to the City Manager's office from the former Administrative Services Department, transferred the Development Services Division out, and eliminated an Assistant City Manager position.
 - As a result of the dissolution of the Administrative Services Department, ten positions moved to the City Manager's Office, including an Assistant City Manager, a Senior Enterprise Program Manager and the staffs of the Sustainability and the Small Disadvantaged Minority and Women Owned Businesses (SDMWOB) programs.
 - The Development Services Division, comprised of 33 positions, is now a division of the Planning & Economic Development Department. The budgets for personnel services, employee benefits and operating expenditures are now funded in the Planning and Economic Development Department.
 - An Assistant City Manager position was eliminated. Three positions in other departments were reclassified to Chief roles and have assumed larger leadership responsibilities.

FY12 Anticipated Accomplishments that will further the City Council Mission

- Continuing management team restructuring to further strengthen changes implemented during FY11.
- Continuing efforts to secure federal appropriations for City projects.
- Continuing new user recruitment, training and updates for City employees and Raleigh-based non-profit agencies using eCivis Inc., online grant search and tracking/reporting component for ARRA Federal grant funds applied for and received by the City of Raleigh.
- Continuing efforts in the area of non-profit capacity building and grant management improvements with the assistance of one AmeriCorp VISTA employee and City Manager's Office intern.
- Ongoing work to bring up-to-date the Continuity of Operations Plan by Raleigh Office of Emergency Management with City departments which will clearly define essential functions and orders of succession as well as designated alternative operating facilities and procedures in case of disaster.

FY11 Accomplishments

- With the retirement of the Assistant City Manager for Administration, the City Manager took the opportunity to reorganize the overall administrative structure and further foster the strong team environment to allow employees to take on new roles and responsibilities while saving money.
- Organized a cross-departmental federal ARRA Grant Review Team for funds received by the City of Raleigh for assessment prior to submission to FederalReporting.gov.
- Contracted with grant writing GrantProse Inc. to assist various departments and non-profits with application for Federal ARRA funding. A number of grant applications are pending funding decisions and additional applications are planned for the upcoming FY12 grant cycle.

- Worked with Congressmen Miller, Etheridge and Price to secure \$1.55 million in appropriations for City projects.
- Contracted with eCivis Inc. to provide online grant search and grant tracking/reporting tools for Federal ARRA funding and filed ARRA funding Reports to FederalReporting.gov.
- Employed one AmeriCorp VISTA employee to assist with non-profit capacity building and other projects. Hired an intern to update Administrative Regulations and grant procedures and to supervise capacity-building efforts of the VISTA workers.
- Worked with various City departments and state and federal agencies to coordinate, revise, develop and update emergency plans for:
 - Water Supply Emergency Operations - essential for meeting City and regional water demands resulting from the contamination and/or loss of water supplies.
 - Public Affairs and Information Officer Communications - to inform the public about the City's ongoing efforts for emergency communications.
 - Regional Evacuation and Sheltering Resources - in partnership with Wake County Emergency Management Agency, lists and catalogues resources for sheltering and evacuation.
 - Debris Management/Operations - outlines operations including a facility-specific temporary debris management plan for major sites in the City.
 - Continuity of Operations Plan (COOP) - clearly defines essential functions and order of succession as well as designated alternative operating facilities in case of disaster.
 - City Emergency Operations Plan (EOP) - outlines the City's response across city, county, state and federal agencies for collaboration in planning, communication, information sharing and coordination activities before, during, and after an emergency or disaster. This is the first revision since the document was created in 2006.
 - City Hazard Mitigation Plan (HMP) – to reduce the impact of natural and human-caused hazards on people and the built environment
 - City Resource Database - to include all equipment, personnel, supplies, and facilities for all departments within the City.

Agency Appropriations

The Agency Appropriations budget funds external, non-profit agencies that provide artistic, cultural, and human service programs to Raleigh citizens. Arts agency funding requests are recommended to the City Council by the Raleigh Arts Commission; Human Service agency funding requests are recommended by the Human Relations Commission; and Other agency category requests are those that do not fit into either the Arts agency or Human Service agency funding categories or are funded through City Council action during budget deliberations. Most agencies included in the “Other” category are reviewed by the Assistant City Manager of Operations. An annual subsidy to the Accessible Raleigh Transportation (ART) program, which provides transportation services to disabled City residents, is also included under interfund expenditures in this organization. A detailed listing of funding granted for Arts, Human Service, and Other external agencies appears on the following pages.

Arts appropriations spending includes \$1,817,514 in Arts Commission grants based on a \$4.50 per capita funding rate, plus an additional \$100,000 for the Carolina Ballet. A portion of the per capita funding is reflected in the Parks & Recreation budget for support of the Public Art Coordinator position (\$85,685). Human Services appropriations include \$500,000 in grants given by the Human Services Commission, as well as \$374,000 for agencies receiving funding in addition to or outside the Human Relations Commission process. Other Appropriations agencies receive funding based on a grant process or a contractual or legal funding obligation, with the exception of Downtown Housing Improvement Corporation which received an additional \$50,000 from the City Council for a one-time project.

Budget Detail

	<u>ADOPTED BUDGET 2008-09</u>	<u>ADOPTED BUDGET 2009-10</u>	<u>ADOPTED BUDGET 2010-11</u>	<u>ADOPTED BUDGET 2011-12</u>	<u>CHANGE 2010-11 to 2011-12</u>
DIRECT EXPENDITURES	\$ 8,647,812	\$ 9,316,749	\$ 9,668,905	\$ 3,469,179	(64.1%)
DIRECT EXPENDITURES BY TYPE					
Arts Appropriations	\$ 1,755,977	\$ 1,810,692	\$ 1,783,022	\$ 1,831,829	2.7%
Human Services Appropriations	714,500	780,000	826,500	864,000	4.5%
Other Appropriations	1,061,850	820,550	805,400	773,350	(4.0%)
Interfund Expenditures	5,115,485	5,905,507	6,253,983	-	(100.0%)
TOTAL	\$ 8,647,812	\$ 9,316,749	\$ 9,668,905	\$ 3,469,179	(64.1%)

Budget Detail (continued)

	ADOPTED BUDGET <u>2008-09</u>	ADOPTED BUDGET <u>2009-10</u>	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	CHANGE 2010-11 to <u>2011-12</u>
ARTS APPROPRIATIONS					
Arts Access	\$ 6,900	\$ 5,000	\$ 4,000	\$ 6,500	62.5%
Arts Commission Programs	248,397	256,542	188,426	271,829	44.3%
Arts Together	60,000	120,000	130,000	120,000	(7.7%)
Artspace	86,250	80,000	138,000	141,000	2.2%
Artsposure	150,000	150,000	150,000	145,000	(3.3%)
Burning Coal Theatre	73,000	70,000	70,000	63,000	(10.0%)
Capital Opera Raleigh	24,066	17,000	-	-	0.0%
Carolina Ballet	250,000	250,000	250,000	250,000	0.0%
Classical Voice of North Carolina	9,680	9,000	8,500	9,000	5.9%
Contemporary Art Foundation	-	-	-	5,000	-
El Pueblo	20,000	23,000	9,000	12,000	33.3%
Even Exchange (formerly RAINBOW)	11,375	4,000	4,500	5,000	11.1%
Friends of Brussels Chamber Orchestra	-	-	3,900	-	(100.0%)
Greater Raleigh Community Music School	36,672	24,000	24,500	23,000	(6.1%)
International Focus	30,000	11,000	11,000	25,000	127.3%
Marbles Kids Museum	-	-	-	10,000	-
N.C. Master Chorale	50,000	49,000	49,000	43,000	(12.2%)
NCSU Center Stage	-	15,000	-	-	0.0%
NCSU Theatre	-	15,000	15,000	14,000	(6.7%)
North Carolina Opera (formerly OCNC)	138,250	113,000	119,896	80,000	(33.3%)
North Carolina Theatre	88,750	125,000	153,000	163,000	6.5%
North Carolina Wind Orchestra	3,500	2,000	-	-	0.0%
Nuv Yug Cultural Organization	11,000	9,000	9,000	9,000	0.0%
Philharmonic Association	8,000	13,500	15,500	14,000	(9.7%)
Pinecone	96,000	95,000	84,000	84,000	0.0%
Raleigh Boychoir	34,000	25,000	20,000	15,000	(25.0%)
Raleigh Chamber Music Guild	33,500	35,500	35,500	36,000	1.4%
Raleigh Civic Symphony & Chamber Orchestra	12,712	9,000	8,500	6,500	(23.5%)
Raleigh Civic Ventures	2,000	2,000	-	-	0.0%
Raleigh Ensemble Players	34,200	25,000	13,300	21,500	61.7%
Raleigh Little Theatre	84,750	84,000	84,000	88,000	4.8%
Raleigh Ringers	-	13,900	14,000	15,000	7.1%
Raleigh Symphony Orchestra	30,600	36,000	27,000	20,000	(25.9%)
The Justice Theater Project	9,375	20,000	24,000	25,000	4.2%
Theatre in the Park	38,000	39,500	39,500	39,500	0.0%
Visual Art Exchange	75,000	64,750	72,000	65,000	(9.7%)
Wake Education Partnership	-	-	8,000	7,000	(12.5%)
SUBTOTAL	\$ 1,755,977	\$ 1,810,692	\$ 1,783,022	\$ 1,831,829	2.7%

Budget Detail (continued)

	ADOPTED BUDGET <u>2008-09</u>	ADOPTED BUDGET <u>2009-10</u>	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	CHANGE 2010-11 to <u>2011-12</u>
HUMAN SERVICES APPROPRIATIONS					
AIDS Service Agency	\$ 11,000	\$ 11,000	\$ 11,500	\$ 14,000	21.7%
Avent West Community Development Corp	6,000	5,000	5,000	5,000	0.0%
Big Brothers Big Sisters	10,000	12,000	5,000	8,000	60.0%
Boys & Girls Club	-	-	-	50,000	-
Bridge II Sports, Inc.	-	-	5,000	-	(100.0%)
CASA Agency	89,000	89,000	89,000	89,000	0.0%
Community Partnerships	2,500	-	8,000	8,000	0.0%
Filling in the Gaps (FIGS) of Wake County	8,600	7,000	9,000	9,500	5.6%
Haven House	30,000	28,000	20,000	25,000	25.0%
Hopeline	-	1,000	-	-	0.0%
Hilltop Home	-	10,000	12,000	15,000	25.0%
Hope Center	-	-	25,000	-	(100.0%)
Hospice	25,000	25,000	20,000	15,000	(25.0%)
Interact	41,500	35,000	25,000	40,000	60.0%
Inter-Faith Food Shuttle	100,000	100,000	100,000	100,000	0.0%
JT Locke Resource Center	-	20,000	25,000	-	(100.0%)
Legal Aid of N.C. - Raleigh Office	50,000	50,000	50,000	50,000	0.0%
Meals on Wheels	45,500	40,000	25,000	27,500	10.0%
Nessie Foundation	-	4,000	4,000	7,000	75.0%
Pan Lutheran Ministries	15,200	18,000	20,000	27,500	37.5%
Prevent Blindness of North Carolina	5,000	4,000	5,000	5,500	10.0%
Raleigh Lions Clinic for the Blind	6,700	5,000	5,000	7,000	40.0%
Resources for Seniors	37,000	35,000	25,000	25,000	0.0%
Rex Healthcare	-	7,500	-	-	0.0%
Safechild	18,000	15,000	20,000	25,000	25.0%
Southeast Wake Adult Daycare	-	-	-	5,000	-
SouthLight-The Awareness Outreach Program	30,850	-	20,000	20,000	0.0%
Step Up Ministry	10,000	15,000	21,000	20,000	(4.8%)
Tammy Lynn Center	100,000	100,000	100,000	100,000	0.0%
The ARC of Wake County	-	-	8,000	8,000	0.0%
The Darius House, Inc.	15,000	-	-	-	0.0%
The Garner Road YMCA	-	20,000	18,000	-	(100.0%)
Triangle Family Services	10,000	10,000	10,000	20,000	100.0%
Triangle Lost Generation Task Force	50,000	50,000	10,000	-	(100.0%)
Triangle Radio Reading Service	1,500	2,000	2,000	3,000	50.0%
Urban Ministries of Wake County	40,000	38,000	25,000	30,000	20.0%
Vision Credit Education	-	-	3,000	4,500	50.0%
Wake Enterprises	8,000	8,000	8,000	8,000	0.0%
Wake Health Services	15,000	22,500	20,000	20,000	0.0%
Wake Interfaith Hospitality Network	20,000	20,000	25,000	25,000	0.0%
Wake Teen Medical Services	10,000	13,000	13,000	15,000	15.4%
Women's Center of Wake County	20,000	18,000	20,000	20,000	0.0%
YWCA of the Greater Triangle (Hargett St YWCA)	14,000	12,000	10,000	12,500	25.0%
SUBTOTAL	\$ 714,500	\$ 780,000	\$ 826,500	\$ 864,000	4.5%

Budget Detail (continued)

	ADOPTED BUDGET <u>2008-09</u>	ADOPTED BUDGET <u>2009-10</u>	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	CHANGE 2010-11 to <u>2011-12</u>
OTHER APPROPRIATIONS					
Center for Volunteer Caregiving	\$ 13,500	\$ -	\$ -	\$ -	0.0%
Downtown Housing Improvement Corporation	120,000	108,000	108,000	158,000	46.3%
Homeless Support Circles	100,000	-	60,000	-	(100.0%)
International Affairs Council	10,000	-	-	-	0.0%
Kids Voting	12,000	10,800	10,800	-	(100.0%)
Kyran Anderson Academy	12,500	11,250	11,250	-	(100.0%)
Latta House Archaeological Survey	15,000	-	-	-	0.0%
Mayor's Committee for Persons with Disabilities	9,000	9,000	9,000	9,000	0.0%
North Carolina Symphony	200,000	200,000	200,000	200,000	0.0%
Passage Home CDC, Inc.	100,000	90,000	90,000	90,000	0.0%
Raleigh City Museum	175,000	157,500	157,500	157,500	0.0%
Raleigh Historic Districts Commission	51,500	51,500	46,350	46,350	0.0%
RDU Airport	12,500	12,500	12,500	12,500	0.0%
The Healing Place	100,000	100,000	100,000	100,000	0.0%
SUBTOTAL	\$ 1,061,850	\$ 820,550	\$ 805,400	\$ 773,350	(4.0%)
INTERFUND EXPENDITURES					
To Accessible Raleigh Transit *	\$ 5,115,485	\$ 5,905,507	\$ 6,253,983	-	(100.0%)
TOTAL AGENCY APPROPRIATIONS	\$ 8,647,812	\$ 9,316,749	\$ 9,668,905	\$ 3,469,179	(64.1%)

* Accessible Raleigh Transit transfer is now in Special Appropriations

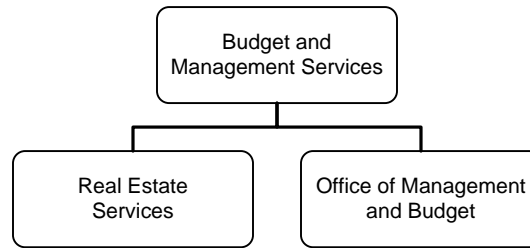
Budget and Management Services

The Budget and Management Services Department was created in January 2011 from the former Administrative Services Department as part of the City Manager’s reorganization to better align the City’s organizational structure with its strategic goals. The Budget and Management Services Department serves as a direct arm of the City Manager and provides budget and management services in support of the larger City organization.

Additional information regarding the Budget and Management Services Department may be obtained by contacting Joyce Munro, Budget and Management Services Director, at (919) 996-4273 or via email at Joyce.Munro@raleighnc.gov.

Mission

The Department of Budget and Management Services assists the City Manager and other City of Raleigh departments in the delivery of quality services to the public and in support of the accomplishment of their missions more efficiently and effectively by providing financial management, budgeting, real estate, and management and policy analysis services.



Budget Detail

	ADOPTED BUDGET <u>2008-09</u>	ADOPTED BUDGET <u>2009-10</u>	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	CHANGE 2010-11 to <u>2011-12</u>
EMPLOYEES*					
Budget and Management	-	-	-	8	8
Real Estate	-	-	-	6	6
TOTAL	-	-	-	14	14
DIRECT EXPENDITURES	\$ -	\$ -	\$ -	\$ 1,316,701	-
DIRECT EXPENDITURES BY TYPE					
Personnel Services	\$ -	\$ -	\$ -	\$ 1,017,643	-
Employee Benefits	-	-	-	236,970	-
Operating Expenditures	-	-	-	53,969	-
Special Programs and Projects	-	-	-	8,119	-
TOTAL	\$ -	\$ -	\$ -	\$ 1,316,701	-

*The Budget & Management Services Department was formed on January 19, 2011. All employees were formerly in the Administrative Services Department.

Highlighted Budget Changes (July 2011 – June 2012)

- Develops a budget structure for newly formed Budget and Management Services Department.
- Reclassifies a vacant Real Estate Assistant position to a Grants Program Administrative Manager position.
- Reclassifies Administrative Support Specialist position to an Administrative Assistant in light of new responsibilities as sole administrative resource in the Budget and

Management Services Department and in coordinating the development of the Budget and Economic Development Committee's agenda packet on behalf of the City Manager.

Service Impacts (July 2011 – June 2012)

- Funding for a vacant real estate specialist position has been reduced to \$36,000. This reduction is possible by virtue of the projected decreased volume of property acquisition and disposition demands the first half of the fiscal year.
- Professional services for budget module support has been reduced by \$20,000. This will require increased reliance on internal City IT resources for system support.

FY12 Anticipated Accomplishments that will further the City Council Mission

Office of Management and Budget

- Facilitate Fiscal Year 2013 budget development via the Enterprise Performance Management (EPM) budgeting module. This includes improving the personnel budgeting processes to increase efficiency and effectiveness of uploading personnel data from payroll/position control into the budget module, and transitioning departmental CIP (Capital Improvement Program) budget submission processes from spreadsheets to EPM.
- Conduct city-wide review of performance measurement practices and needs to develop recommendations for improvement and work plan for implementation in FY13.
- In partnership with the Finance Department, develop and implement a comprehensive grants management program with new leadership from the Grants Program Administrative Manager within OMB and the Grants Fiscal Manager in Finance.
- Research, administer and implement a change process from a 10-year CIP plan to a 5-year CIP plan.
- Review the Comprehensive Plan Implementation Strategies and engage departments in how they are being addressed in the capital program as well as institute stronger criteria that require correlation in to the CIP.
- Actively engage Information Technology staff into a working group with CIP operating departments in a process to assess and establish a business plan that outlines the technological needs for an integrated and comprehensive capital program.
- Move the CIP process to a year-round, actively facilitated schedule by empowering the Capital Improvement Program Core Team to address the recommendations of the 2011 work plan.

Real Estate Services

- Assist City of Raleigh departments to acquire, dispose and lease real property interests needed to facilitate project implementation and to meet staff space needs requirements.
- Facilitate collective efforts with other City of Raleigh departments to review and enhance real property acquisition processes and procedures.
- Evaluate operating processes in light of those practiced by other agencies and municipalities, establishing best business practices in order to improve division efficiencies and effectiveness.

FY11 Accomplishments

Office of Management and Budget

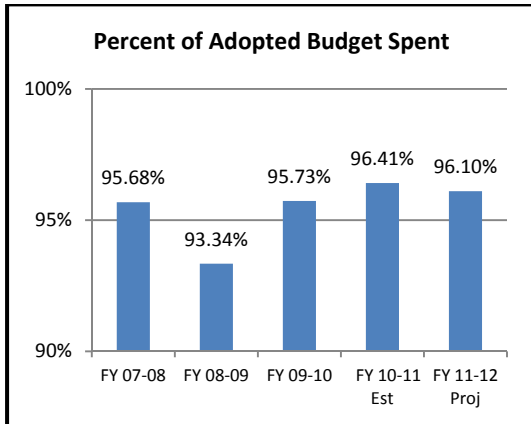
- Successfully conducted city-wide training of line and management staff in the use of the City's new Enterprise Performance Management (EPM) budget module for development of their FY12 budget requests.
- Continued to expand technological understanding of additional software (Ascential, Crystal Reports) used with EPM.
- Served as staff support for a number of projects and committees over the course of the past year, including the Benefits, Space Needs, Gainsharing and Center of Excellence committees.
- Revised administrative regulations regarding budget amendment and transfer processes to reflect new business practices and ERP systems.
- Completed comprehensive, city-wide review of capital planning and implementation practices to identify opportunities to improve efficiencies and effectiveness of the full life cycle of capital planning, budgeting, implementation, and maintenance. Identified leadership resource with the reclassification of a position to Capital Improvement Program Manager. Position is shared between Parks and Recreation and the OMB. Began implementation of work plan.
- Created a permanent city-wide working group of approximately eight departments that will collectively discuss, develop and implement improvement strategies to various aspects of the capital program. This working group will be called the "Capital Improvement Program Core Team" (CIPCT). The CIPCT will have subgroups to assist in the implementation of the 2011 work plan.
- Expanded the participation and coordination of the General Public Improvement group to include more operating departments within the City.
- Engaged City GIS staff to explore the potential use of the technology in future capital efforts as well as standardization City project mapping and web portal interaction.

Real Estate Services

- Acquired right of way and associated easements needed for Public Works-Transportation Services Division to construct the following projects: Falls of the Neuse Road Realignment and Widening - Phase II; Jones Sausage Road Improvements (I-440 to Rock Quarry Road); Rock Quarry Road Widening – Part B and Everett Avenue Street Improvements Project.
- Acquired easements and real property interests needed for Parks and Recreation to construct a greenway trail along the Neuse River corridor, which will extend from the Durham County line to the Johnston County line, forming Wake County's segment of the North Carolina Mountains to Sea Trail.
- Acquisition of easements needed for Public Utilities to construct the following projects: Upper Poplar Creek Sewer Main Extension; Bentley Woods Subdivision Phase 2 Water & Sewer; Wendell Boulevard Sanitary Sewer Extension; Sutton Estate Sanitary Sewer Extension; Leafcrest Sanitary Sewer Replacement; Dunn Road Sanitary Sewer Extension; and Dempsey E. Benton Water Treatment Plant 16" Water Transmission Main.
- Acquisition of right of way and easements needed for Public Works – Transportation Operations Divisions ongoing construction of bus stop shelters as part of the Capital Area Transit Passenger Amenity project.

- Acquisition of easements and associated property interests needed for Public Works – Stormwater Utility Divisions to construct North Ridge Stormwater Project – Phase 1.
- Acquisition of 3.06 acres and improvements at 3300 Vinson Court for addition to Brentwood Neighborhood Park.
- Negotiation and lease of 39,241 square feet of office space for Police, Parks and Recreation, Public Works and Finance Departments staffing needs.

Performance Indicators



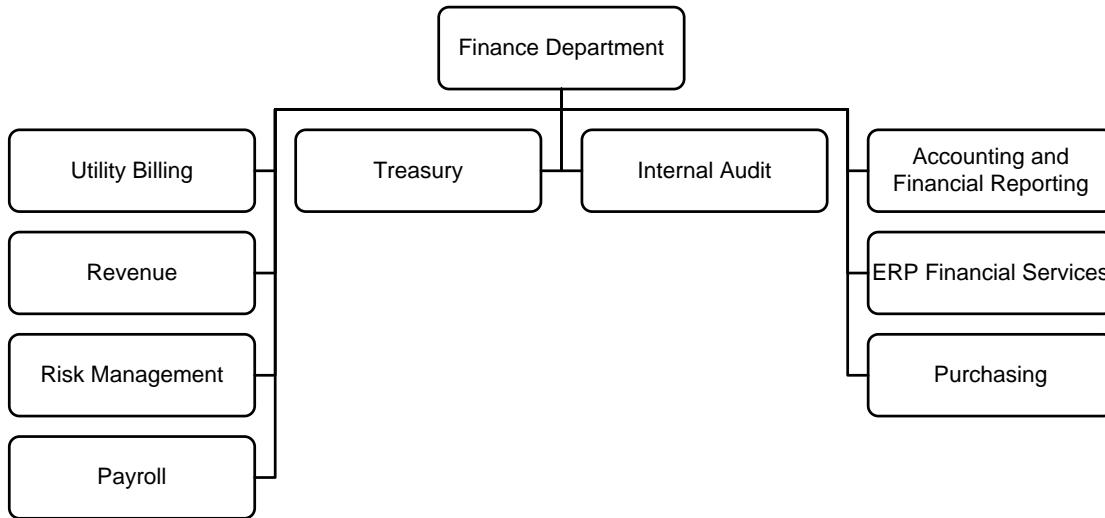
Finance

The Finance Department provides support services for City management, the City Council, City departments and Raleigh citizens and utility customers. Financial services provided include the functions of treasury, accounting and financial reporting, purchasing, payroll, revenue management, utility billing, internal audit, and risk management.

Additional information regarding the Finance Department may be obtained by contacting Perry E. James III, Chief Financial Officer, at (919) 996-4930 or via email at Perry.James@raleighnc.gov.

Mission

To demonstrate excellence in our financial services to the city organization and our customers through a commitment to continuously improving within our philosophy of "People Helping People."



Budget Detail

	<u>ADOPTED BUDGET 2008-09</u>	<u>ADOPTED BUDGET 2009-10</u>	<u>ADOPTED BUDGET 2010-11</u>	<u>ADOPTED BUDGET 2011-12</u>	<u>CHANGE 2010-11 to 2011-12</u>
EMPLOYEES					
Administration	4	3	4	3	(1)
Internal Audit	3	3	3	3	0
Treasury Manager	5	5	5	5	0
Accounting	10	0	0	0	0
Revenue	20	19	18	18	0
Utility Billing	60	60	60	44	(16)
Purchasing	7	7	7	7	0
Accounting and Financial Reporting	0	18	18	19	1
Financial Reporting and Planning	4	0	0	0	0
Controller's Office	4	0	0	0	0
Payroll	7	7	7	8	1
Risk Management Fund	5	5	5	5	0
TOTAL	129	127	127	112	(15)

Budget Detail, continued

	ADOPTED BUDGET 2008-09	ADOPTED BUDGET 2009-10	ADOPTED BUDGET 2010-11	ADOPTED BUDGET 2011-12	CHANGE 2010-11 to 2011-12
DIRECT EXPENDITURES BY DIVISION					
Administration	\$ 795,745	\$ 702,019	\$ 701,808	\$ 460,525	(34.4%)
Internal Audit	297,972	297,426	298,910	304,704	1.9%
Treasury Manager	597,094	599,874	638,806	632,663	(1.0%)
Accounting	674,960	-	-	-	-
Revenue	1,442,886	1,446,500	1,307,862	1,282,380	(1.9%)
Utility Billing	6,082,010	5,985,924	6,091,837	5,746,810	(5.7%)
Purchasing	551,237	545,041	547,463	551,794	0.8%
Accounting and Financial Reporting	-	1,570,075	1,536,728	1,661,633	8.1%
Financial Reporting and Planning	443,804	-	-	-	-
Controller's Office	406,467	-	-	-	-
Payroll	659,608	679,322	582,596	656,763	12.7%
TOTAL	\$ 11,951,783	\$ 11,826,181	\$ 11,706,010	\$ 11,297,272	(3.5%)
DIRECT EXPENDITURES BY TYPE					
Personnel Services	\$ 6,196,487	\$ 6,164,974	\$ 6,235,129	\$ 5,764,857	(7.5%)
Employee Benefits	1,572,473	1,677,315	1,875,562	1,628,067	(13.2%)
Operating Expenditures	4,100,529	3,896,405	3,289,279	3,872,990	17.7%
Special Programs and Projects	82,294	87,487	306,040	31,358	(89.8%)
Capital Equipment - New	-	-	-	-	-
TOTAL	\$ 11,951,783	\$ 11,826,181	\$ 11,706,010	\$ 11,297,272	(3.5%)
RISK MANAGEMENT FUND TOTAL	\$ 10,776,627	\$ 11,358,642	\$ 11,749,390	\$ 12,215,982	4.0%

Highlighted Budget Changes (July 2011 – June 2012)

Non-Utility Billing Divisions:

- The FY12 budget adds one position in the Payroll Division, transferred from the Personnel Department. In addition, one position is transferred internally from the Administration Division to the Accounting and Financial Reporting Division.
- Compensatory time will be used in lieu of temporary staffing, allowing a reduction of \$20,000. An additional \$90,000 budget decrease came from the expiration of a service contract on the City's legacy financial system prior to Enterprise Planning Resource (ERP.)

Utility Billing Division:

- The FY12 budget reflects the mid-year FY11 transfer of 16 Utility Billing field staff to the Public Utilities Meters Division. The consolidation of these employees will provide efficiencies with service coverage.
- A \$600,000 increase in operating expenditures is associated with the first full year of operation of the ERP Customer Care & Billing (CC&B) module. Driven by the transition from bi-monthly to monthly billing, the increase includes expenses that are based on transaction count such as bill printing, postage, lockbox processing fees and credit card transaction fees. It also includes new expenses, such as web hosting for online bill viewing.
- Additional monthly billing transaction and customer interaction volume is being handled by existing staff and through continued utilization of temporary staff and additional call center contract staffing.

FY12 Anticipated Accomplishments that will further the City Council Mission

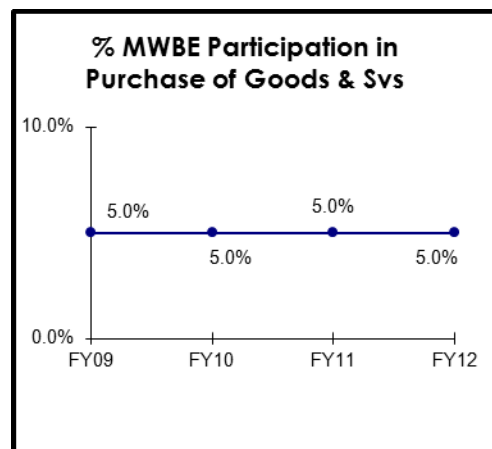
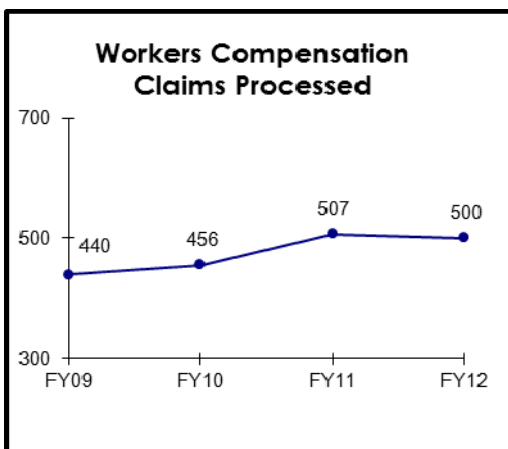
- Continue to develop a more comprehensive grants management program to assist City departments in both compliance and resource optimization.
- Continue review of options and budget implementation of subsequent ERP system modules and upgrades to enhance financial accountability and reporting.
- Successfully work with the ERP project team to add new phases to the core Financial and Human Capital Management (HCM) modules in order to enhance efficiency and effectiveness of financial and payroll services.
- Continue to refine and strengthen ERP Center of Excellence. The Center seeks to further ERP system efficiencies including work order management, ongoing maintenance support, functionality enhancements and upgrades.
- Continue consolidation of accounts receivable by transitioning invoicing and collection from city departments to the Revenue Division. Revenue will prepare the accounts for integration into ERP Accounts Receivable module, which, when operational, will allow the City to gain efficiencies.
- Enhance collection efforts through centralized collection by utilizing bank and wage garnishment, debt-set off of tax refunds, etc.
- Credit card transaction fees will continue to be addressed for potential savings
- Continue to refine costs associated with monthly billing based on experience servicing customers through different usage periods and seeing the results of online customer convenience features, such as e-mail billing and enhanced web features.
- Review the results of a consulting study of the quantitative and qualitative benefits and costs of restructuring service delivery functions between the Finance and Public Utilities Departments. The study will review utility operations to identify efficiencies, recommend staffing levels and evaluate fleet operations.

FY11 Accomplishments

- Implemented the new ERP utility billing system that enables monthly billing and conservation conscious usage based on tiered rates. Customers now receive an enhanced monthly bill with a usage graph and tiered rate billing information. Additional improvements include online bill view, e-mailed bills and customer friendly phone system that offers both English and Spanish language interaction.
- Maintained AAA general obligation bond rating from all three rating agencies, as well as Aa1 and AAA ratings on revenue bonds.
- Utilized financing opportunities available through the American Recovery and Reinvestment Act of 2009 to issue \$46.425M Limited Obligation Bonds at 2.93%, which is the lowest rate obtained in recent history.
- Refunded \$70.5 million outstanding Revenue Bonds to lower interest rates, achieving a net present value savings of \$3.5 million dollars.
- Continued efforts to reduce workers' compensation losses through collaboration with the Safety Office and through contact with city departments. Efforts with department management and employees have resulted in a \$5 million reduction in the Risk Management Fund deficit.
- Updated privilege license schedule in City ordinance to reflect best privilege license practices for electronic gaming vendors. Through interdepartmental cooperation with the Police Department in citing unlicensed businesses, greater licensing compliance is being achieved and revenues are increasing.

- Collaborated with the Raleigh Police Department to identify businesses violating the privilege license ordinance. This effort resulted in more businesses complying with the privilege license ordinance and generated additional revenue.
- Assisted the Public Works Department in implementing a new Parklink parking system for better management of downtown parking. A major feature of the new parking meters is the acceptance of credit and debit cards that provide additional customer financial options in paying for the time.
- Utilized operational enhancements from new ERP system functionality:
 - Completed all year end accounting close-out work and Comprehensive Annual Financial schedules in ERP system.
 - Began converting payments to vendors from wire to ACH resulting in reduced payment processing costs.
 - Added employee self-service components within the ERP system - this included the employee's ability to electronically change address, name, and direct deposit information and to view and retrieve paychecks and W-2s.
 - Continued improvement of CCB, Financials and HCM modules.
 - Continued sustainability initiatives – vendors bidding on City contracts using the new ERP system have specifications set by Purchasing for environmentally friendly products.
- Maintained interest income earnings above one year rolling average Treasury benchmark.
- Collaborated with the Office of Management & Budget and Solid Waste Department on a financing strategy for new recycling trucks and carts that generate future operational savings and provide additional recycling capacity.
- Met projected business license revenue collection of \$6.75 million despite the economic downturn. This was accomplished by increasing accounts receivable contact with previously licensed businesses.
- Completion of FY 2009-10 Comprehensive Annual Financial Report with an unqualified opinion from the independent auditors. Report submitted to Government Finance Officers Association (GFOA) for certificate of achievement consideration.
- Continued transitioning payroll payments to direct deposit. Payroll has rolled out electronic view and archives of paychecks, W-2s and other benefits information.

Performance Indicators



Information Technology

The Information Technology (IT) Department provides technical solutions for citizens, City employees and various communities. The department is comprised of the Business Solutions Group and the Technology Solutions Group, each with two divisions.

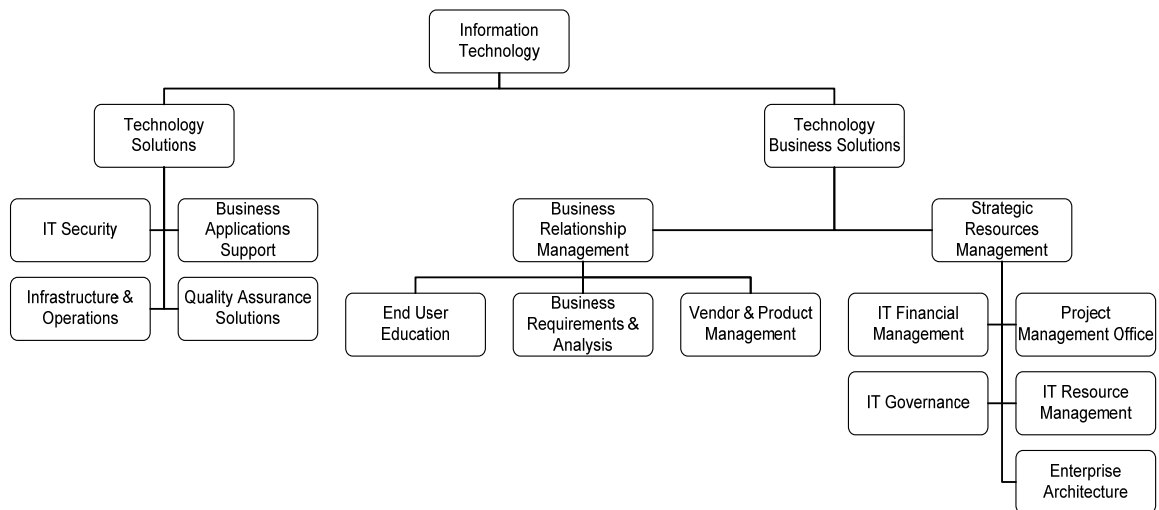
The Business Solutions Group manages day-to-day operations to improve technology investment value, service and product performance, end-user satisfaction, project management, and vendor relations. The Business Relationship Management Division of the Business Solutions Group bridges the gap between department objectives and technology investments by understanding departments' business goals and offering technology solutions to meet them. This division also manages the technology vendor and product management program, deployment of PC equipment, technology training and software licensing compliance. The Strategic Resources Management Division focuses on new and innovative/industry "best practices" technology, is responsible for the enterprise technology strategy, and provides other planning and project support. It also ensures maximum return on investment and reduces duplication of efforts in the realm of information technology.

The Technology Solutions Group manages the core IT infrastructure necessary to support the daily operations of IT systems (the data center, network, server, database, and storage platforms), the delivery of applications and the City web portal. The group also includes several supporting functions such as the IT service desk, quality assurance, and information security. The Infrastructure and Operations Division manages the City's network infrastructure and connectivity and is responsible for the IT Service Desk and Network Operations Center. The Business Applications Support division plans, develops, implements and maintains software systems. This division manages the City's web portal and intranet services, is responsible for the City's geographic data and the dissemination of GIS technology to other City programs, and designs and maintains the City's database warehouse, including the new Enterprise Resource Planning (ERP) data structure.

Additional information regarding the Information Technology department may be obtained by contacting the Chief Information Officer, Gail M. Roper, at (919) 996-3045 or via email at Gail.Roper@raleighnc.gov.

Mission

To successfully integrate people, process and technology by fostering partnerships and consistently deliver solutions that serve as the foundation of city operations.



Budget Detail

	ADOPTED BUDGET 2008-09	ADOPTED BUDGET 2009-10	ADOPTED BUDGET 2010-11	ADOPTED BUDGET 2011-12	CHANGE 2010-11 to 2011-12
EMPLOYEES					
IT Administration	10	12	12	11	(1)
IT Strategy & Planning	6	5	9	5	(4)
Enterprise Infrastructure Mgmt	16	16	16	19	3
Enterprise Business App Support	31	31	31	31	0
Customer Relationship Mgmt	11	10	9	12	3
TOTAL	74	74	77	78	1
DIRECT EXPENDITURES BY DIVISION					
IT Administration	\$ 3,506,065	\$ 3,178,898	\$ 2,849,680	\$ 2,966,365	4.1%
IT Strategy & Planning	1,106,082	1,223,624	1,809,516	1,000,398	(44.7%)
Enterprise Infrastructure Mgmt	4,386,957	4,149,584	4,172,664	4,712,779	12.9%
Enterprise Business App Support	4,718,708	5,656,594	6,407,650	5,833,012	(9.0%)
Customer Relationship Mgmt	1,483,792	1,481,977	1,446,384	1,437,789	(0.6%)
TOTAL	\$ 15,201,604	\$ 15,690,677	\$ 16,685,894	\$ 15,950,343	(4.4%)
DIRECT EXPENDITURES BY TYPE					
Personnel Services	\$ 5,122,333	\$ 5,449,130	\$ 5,732,048	\$ 5,723,266	(0.2%)
Employee Benefits	1,150,991	1,315,619	1,544,263	1,538,887	(0.3%)
Operating Expenditures	8,854,584	8,857,217	9,367,658	8,638,525	(7.8%)
Special Programs and Projects	69,696	68,711	41,925	49,665	18.5%
Capital Equipment - New	4,000	-	-	-	-
TOTAL	\$ 15,201,604	\$ 15,690,677	\$ 16,685,894	\$ 15,950,343	(4.4%)

Highlighted Budget Changes (July 2011- June 2012)

- The FY12 budget is \$700,000 lower than FY11. Reductions include eliminating desktop training, not replacing two contract project managers and reducing funding for interns.
- A Planning Assistant position was transferred to IT's GIS Division during FY11 as part of the creation of the Development Services Customer Service Center.

Service Impacts (July 2011- June 2012)

- The FY12 budget eliminates funding for desktop training. This training provided city employees with in-house training on basic computer and internet navigation as well as Microsoft Office suite products.

FY12 Anticipated Accomplishments that will further the City Council Mission

- Standardize information technology solutions whenever possible to reduce costs, enable transparency and optimize information sharing.
- Research and review cloud computing in order to increase resource efficiency and improve customer service while minimizing IT investment dollars both short and long term.
- Develop information technology systems to increase business process performance through requirements, modeling and cross-functional business involvement.
- Build a service-oriented technology infrastructure that is measured by its scalability, reliability and security.
- Architect new solutions for change that allow new functionality to be added quickly and easily as the business requires—ensuring today's innovation does not become tomorrow's legacy.
- Build information technology systems that ensure public trust and establish a system of transparency, public participation and collaboration.

- Develop public-private partnerships with like-minded organizations to promote solutions for the good of the community.
- Engage residents and other stakeholders in sustained technologies to strengthen and improve conditions in our community.
- Promote technologies, technology infrastructure and new business models that create low emissions, save money and leave a lighter footprint on the environment.

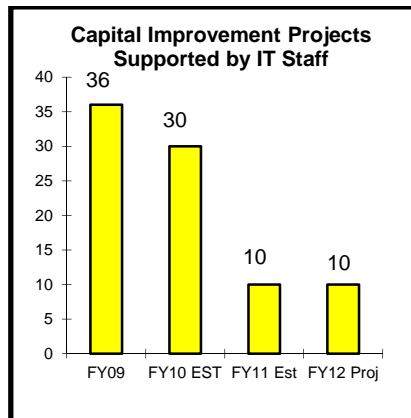
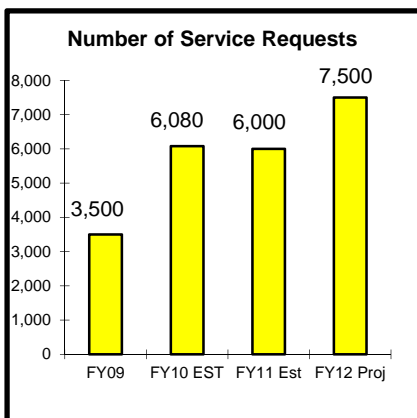
FY11 Accomplishments

- Deployed a new web portal providing Raleigh with a fresh face to the world. Along with a new look, the web portal highlights City initiatives (environmental, business, arts and parks, City projects and services, public safety, neighbors and government) across the organization. It includes a new calendar for City meeting and events, enhanced mapping of City services and facilities, a consolidated employee directory, user surveys on key City activities and a consistent look for all City content.
- Deployed Utility Billing Customer Care & Billing (CC&B). The new system features improved customer service to our citizens, monthly billing, automatic payments, an enhanced Web Self-Service module, a new Interactive Voice Response system and online bill viewing. The CC&B implementation included training to 118 customer service and support staff. The hands-on training introduced staff to the new system and provided knowledge and skills preparing them to respond to utility billing customers.
- Continued emphasis on project management standards focused on utilizing repeatable processes in the execution of City technology projects. Project management services were provided for:
 - A new Interactive Voice Response (IVR) system for Utility Billing Customer Service in coordination with the Customer Care and Billing implementation that leverages existing City software licenses and technical expertise to provide immediate savings in support costs.
 - A work-order system upgrade for the water utility as part of the preparation for the Customer Care and Billing implementation.
 - A crime reporting and staff utilization tool for the Raleigh Police Department that uses a web-based solution to provide crime analysis data in a dashboard format.
 - A Citizen Relationship Management Tracker - developed a web-based tracker that provides the Community Services Department with the ability to track community outreach and connect people with similar interests to help build stronger community relations. The dashboard provides efficiency and improved service through the automated tracking of community events and employee schedules.
- Deployed a user self-service, online service catalog describing the characteristics and costs of available Information Technology services and products and allows for better management of the technology environment.
- Implemented Pictometry online tools which provide access to oblique imagery to City and County staff; oblique imagery provides a 45-degree angle view of all four sides of structures within the County and is used by multiple agencies to reduce site visits and enhance services. The Pictometry oblique imagery was also integrated with the e911 CAD software for use by dispatchers and emergency response staff.
- Established an ERP Center of Excellence for collaborative support of the City's back-office technology systems, including Finance, Personnel, Budget, and Information Technology.
- Expanded Raleigh Connected, which is dedicated to the belief we should enrich the community where we live, work and serve by developing community programs that promote digital inclusion. We are committed to the idea that individuals should have access to

technology to learn critical skills and enhance their lives. The technology infrastructure of Raleigh Connected helps make city government more efficient. However, our goal spans beyond efficiency to promote economic growth and security across the City through workforce training and widespread Internet access. We actively seek opportunities for public-private partnerships and initiatives with concurrent, collateral benefits without additional cost. The Raleigh Connected initiative has:

- Established partnerships with SAS, Cisco, Microsoft, RBTC, St. Augustine's College, MCNC, AT&T, WindChannel, SERA, Inc. and City of Raleigh Parks and Recreation, Community Services and Community Development departments.
- Secured a permanent home for Raleigh's Digital Connectors in a state-of-the-art computer lab in St. Monica Teen Center beginning February 2011.
- Launched Digital Connectors, a national program for young people, ages 14-21, dedicated to improving themselves and their community through technology and community service. The Digital Connectors program offers youth the opportunity to expand their 21st century technology skills, develop professional and life skills, explore workplace pathways and serve their communities. Raleigh has been awarded 60 Digital Connector positions through One Economy Corporation's Broadband Technology Opportunities Program (BTOP) grant. The first 15 Digital Connectors have been recruited, and the program began in November 2010. These Digital Connectors have:
 - Completed over 30 combined service hours working in the City of Raleigh through the Moore Square Park Clean-up and a food drive for the Eastern NC Food Bank.
 - Committed, as a group, to performing at least 840 combined hours of community service to the City of Raleigh by Q2 2011.
 - Committed to 150 hours of learning skills in areas such as technology, leadership, media, and finance to be completed by Q2 2011.
- Implemented the City's first electronic data interface within PeopleSoft Financials allowing the Facilities Management Division to receive and process over 760 monthly account payments electronically from Progress Energy. The EDI also sends data to Periscope, Facilities Management's energy dashboard software, allowing energy demand and consumption tracking and trending at the facility level. The EDI assists in providing quality data to ensure the City complies with Leadership for Energy and Environmental Design (LEED) standards, Greenhouse Gas reduction targets and the City Managers strategic focus area for Environmental Initiatives.
- Planned implementation of a managed print solution that allows departments to consolidate several printers, scanners, copiers and fax machines with more energy efficient multifunction printers.

Performance Indicators



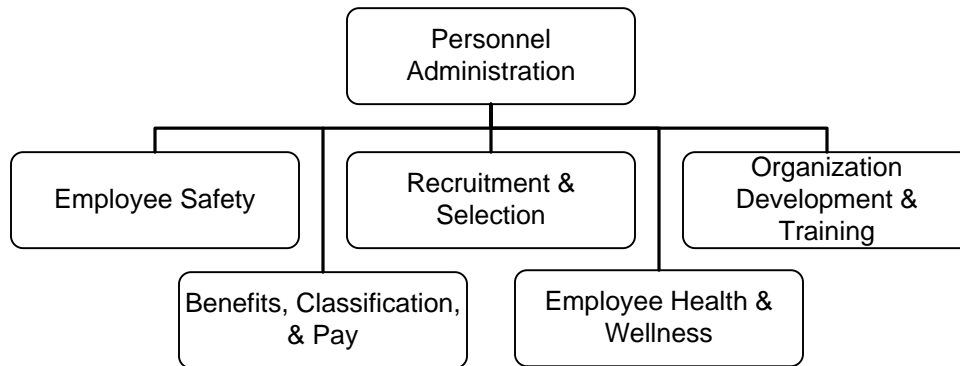
Personnel

The Personnel Department is responsible for the development and administration of personnel policies and employee programs, including benefits, health and wellness, safety, employee relations, recruitment and selection, position classification and pay, training, and organizational development.

Additional information regarding the Personnel Department may be obtained by contacting Carolyn Simmons, Personnel Director, at (919) 996-3317 or via email at Carolyn.Simmons@raleighnc.gov.

Mission

The Personnel Department provides assistance to all City of Raleigh departments in the delivery of quality services to the public by supporting the human resource needs of the organization and the individual needs of employees in the context of their employment, and developing and administering organizational rules and regulations based on City, state, and federal laws and guidelines.



Budget Detail

	ADOPTED BUDGET 2008-09	ADOPTED BUDGET 2009-10	ADOPTED BUDGET 2010-11	ADOPTED BUDGET 2011-12	CHANGE 2010-11 to 2011-12
EMPLOYEES	25	26	25	25	0
DIRECT EXPENDITURES BY PROGRAM					
Administration	\$ 686,019	\$ 786,425	\$ 771,242	\$ 724,953	(6.0%)
Recruitment and Selection	328,351	304,789	306,063	290,501	(5.1%)
Classification/Pay/Benefits	457,925	443,408	345,096	354,786	2.8%
Training/Career Development	710,971	701,089	689,211	497,668	(27.8%)
Employee Health/Wellness	543,153	516,243	472,212	460,833	(2.4%)
Personnel Safety	359,049	349,340	364,874	351,048	(3.8%)
Tech and Spec Projects	127,495	127,567	125,529	125,131	(0.3%)
Special Programs	-	-	86,625	86,625	0.0%
TOTAL	\$ 3,212,963	\$ 3,228,861	\$ 3,160,852	\$ 2,891,545	(8.5%)

Budget Detail (continued)

	ADOPTED BUDGET <u>2008-09</u>	ADOPTED BUDGET <u>2009-10</u>	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	CHANGE 2010-11 to <u>2011-12</u>
DIRECT EXPENDITURES BY TYPE					
Personnel Services	\$ 1,705,310	\$ 1,786,549	\$ 1,766,318	\$ 1,763,032	(0.2%)
Employee Benefits	392,263	438,882	474,525	458,429	(3.4%)
Operating Expenditures	924,611	890,218	819,637	567,723	(30.7%)
Special Programs and Projects	188,524	113,212	100,372	102,361	2.0%
Capital Equipment - New	2,255	-	-	-	-
TOTAL	\$ 3,212,963	\$ 3,228,861	\$ 3,160,852	\$ 2,891,545	(8.5%)

Highlighted Budget Changes (July 2011 – June 2012)

- Transferred one senior business process analyst position to the Finance Department.
- Reclassified two staff analyst positions to personnel manager positions.
- Reduced the Tuition Assistance Program by changing the annual maximum employee benefit from \$2,000/year to \$1,250/year.
- Reduced budget for Organizational Development & Training. Savings to be realized by increased utilization of in-house resources and a reduction in activities.
- Reduced budget for training, travel, registrations, and publications due to increased use of webinars and other on-line training opportunities.
- Reduced budget for advertising expenses due to additional use of on-line resources and decreased utilization of print media.
- Eliminated the Spanish Language Proficiency Incentive Program. This skillset will be incorporated into the job description and requirements for those positions and service areas where this skillset is needed.

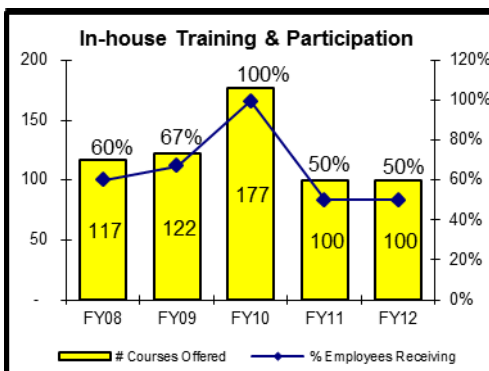
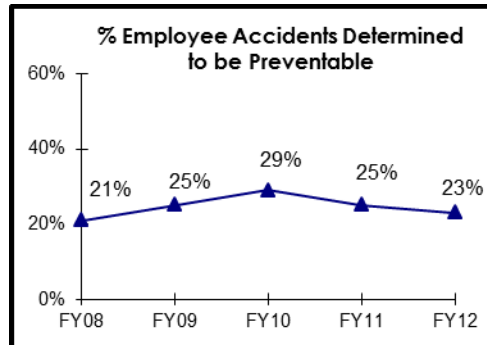
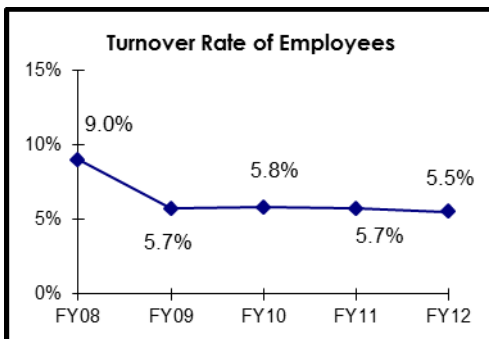
FY12 Anticipated Accomplishments that will further the City Council Mission

- Provide services and programs to employees and support to all City departments in a responsive, proactive, and timely manner.
 - Provide training and development programs for employees and management.
 - Provide an avenue for employees to resolve concerns related to workplace and personnel issues.
 - Increase safety awareness to minimize workplace accidents and injuries.
 - Increase the number of health education programs and clinics to promote healthy habits.
- Review and update 28 citywide personnel policies.
- Provide higher level of customer service to internal and external customers through increased use of technology and the implementation of remaining HCM/ERP modules.
- Further automate HR work processes and functions associated with program and service delivery.

FY11 Accomplishments

- Conducted health and wellness and safety programs to promote healthier and safer lifestyles for employees, including:
 - Implemented third round of health risk assessments (HRA) for 1,000 employees, including post-HRA programs based on aggregate data from assessments.
 - Continued outreach wellness programs for outlying work sites. The Beyond Walls Outreach program provided education and classes for over 500 employees.
 - Provided the Worksite Mobile Mammography Unit that performed screening for 70 women with two cases reported as early detections.
 - Implemented the contract with a new pharmacy benefits management vendor.
 - Conducted 82 safety training classes across the organization with an emphasis placed on slips, trips, and falls, which has been identified as the number one cause of workers compensation injuries.
 - Administered the flu shot program in-house by City nurses for over 1,600 employees.
 - Expanded employee health center services to two remote sites to better serve employees in outlying work areas.
- Continued executive co-sponsorship of Citywide Enterprise Resource Planning (ERP) project with Finance, Information Technology, Public Utilities, and Public Works.
- Continued organizational development activities to strengthen leadership and management capabilities.
- Provided two new voluntary benefit options for employees: Whole Life Insurance and Accident Insurance

Performance Indicators



Public Affairs

The Public Affairs Department is responsible for developing materials, opportunities and resources to be used to market to and communicate with the public and the media about City services, policies and procedures. The department does this by serving as the City’s media liaison and facilitating several media conferences annually, answering more than a dozen direct media inquiries weekly and disseminating more than 700 press releases each year.

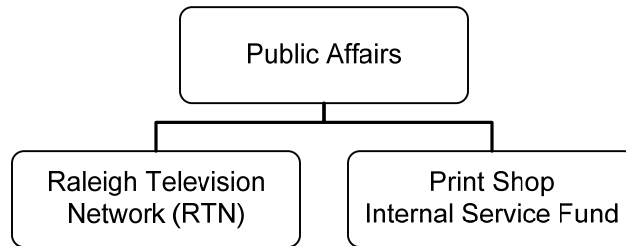
All media or citizen requests for public information are facilitated through Public Affairs. The City’s website is an essential tool the City uses to communicate with the public. The Public Affairs Department is responsible for the site’s content. When citizens have questions, they usually are answered by the Public Affairs staff through the City’s information line. The department also maintains the City’s official meeting calendar. The Public Affairs staff supports City Council members by writing speeches, proclamations and resolutions. The staff also plans, publicizes and produces several events annually. The staff also serves as marketing and media advisors to several groups that are associated with the City and its mission such as the Raleigh Hall of Fame, Raleigh’s Sister City organizations and the Raleigh Housing Authority.

The Department manages the City’s cable operations that provide channels for public and government access television. The Raleigh Television Network (RTN) is a digital media center that is an invaluable tool the City of Raleigh and Wake County use to communicate with the public. The City conveys information by producing regularly scheduled programming and special programming. The Public Affairs Department also includes the City’s Print Services Division, which is responsible for on-site designing and purchasing of printing services.

Additional information regarding the Public Affairs Department may be obtained by contacting Jayne Kirkpatrick, Director, at (919) 996-3100 or via email at Jayne.Kirkpatrick@raleighnc.gov.

Mission

The City of Raleigh Public Affairs Department develops and markets information about City services to improve Raleigh’s quality of life and to increase understanding of and participation and trust in government.



Budget Detail

	ADOPTED BUDGET <u>2008-09</u>	ADOPTED BUDGET <u>2009-10</u>	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	CHANGE 2010-11 to <u>2011-12</u>
EMPLOYEES					
Public Affairs	10	9	9	9	0
Raleigh Television Network (RTN)	8	8	8	8	0
TOTAL	18	17	17	17	0

Budget Detail, continued

	ADOPTED BUDGET <u>2008-09</u>	ADOPTED BUDGET <u>2009-10</u>	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	CHANGE 2010-11 to <u>2011-12</u>
DIRECT EXPENDITURES BY DIVISION					
Public Affairs	\$ 1,017,869	\$ 983,399	\$ 976,984	\$ 951,280	(2.6%)
Raleigh Television Network (RTN)	720,860	700,451	681,623	665,440	(2.4%)
TOTAL - DIVISIONS	\$ 1,738,729	\$ 1,683,850	\$ 1,658,607	\$ 1,616,720	(2.5%)
DIRECT EXPENDITURES BY TYPE					
Personnel Services	\$ 999,732	\$ 981,018	\$ 998,431	\$ 1,001,509	0.3%
Employee Benefits	247,933	260,264	289,932	277,556	(4.3%)
Operating Expenditures	365,486	386,403	325,707	302,118	(7.2%)
Special Programs and Projects	58,578	18,665	7,537	8,537	13.3%
Capital Equip - New	60,500	31,000	37,000	27,000	(27.0%)
Capital Equip - Replacement	6,500	6,500	-	-	-
TOTAL	\$ 1,738,729	\$ 1,683,850	\$ 1,658,607	\$ 1,616,720	(2.5%)

Highlighted Budget Changes (July 2011 – June 2012)

- The FY12 budget is \$40,000 lower than FY11. This is due to various reductions in operating expenditures and capital equipment.

FY12 Anticipated Accomplishments that will further the City Council Mission

- Educate and keep residents up-to-date on transit/rail/interconnectivity initiatives, including the October 2011 transportation and housing Bond referendum.
- Centralize design and printing services in Public Affairs to create greater efficiencies and quality control.
- Inform the public of the City’s economic development initiatives.
- Promote awareness of and participation in the new bike plan.
- Manage a public information and education campaign for Council redistricting.
- Establish a City Social Media Policy.
- Enhance the City’s website content.

FY11 Accomplishments

- Created and disseminated more than 700 press releases and a weekly e-newsletter.
- Facilitated 18 press conferences that resulted in positive news coverage for the City.
- Wrote, directed and produced twelve “City Show” segments, four “Under Construction” segments, and five Block Gallery segments.
- Produced and streamed all City Council and Planning Commission meetings.
- Produced and directed several public affairs shows for RTN11 programming, public service announcements on City initiatives, and a special Public Utilities video.
- Led publicity for biweekly recycling pilot program and the transition to monthly billing of water and sewer and tiered water rates.
- Coordinated publicity for opening of Downtown Raleigh Amphitheater and the introduction of parking pay stations.

Print Services

Print Services is an Internal Service Fund established to account for the full costs associated with centralized print service functions charged to user departments. Revenue to cover direct expenditures comes from the operating accounts of the departments that use the serviced offered. This fund provides centralized printing and photocopy services. The budget represents the full cost of operating an in-house, full-service print shop. Print Services is overseen by the Public Affairs Department.

Additional information regarding Print Services may be obtained by contacting Kathy McCay, Print Services Manager, at (919) 996-3005 or via email at Kathy.McCay@raleighnc.gov.

Budget Detail

	ADOPTED BUDGET <u>2008-09</u>	ADOPTED BUDGET <u>2009-10</u>	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	CHANGE 2010-11 to <u>2011-12</u>
EMPLOYEES	3	2	2	2	0
DIRECT EXPENDITURES	\$ 1,114,752	\$ 1,098,395	\$ 738,936	\$ 692,206	(6.3%)
DIRECT EXPENDITURES BY TYPE					
Personnel Services	\$ 129,573	\$ 101,444	\$ 90,158	\$ 89,717	(0.5%)
Employee Benefits	33,391	25,320	23,215	25,802	11.1%
Operating Expenditures	874,893	892,846	550,150	500,866	(9.0%)
Special Programs and Projects	1,395	1,785	413	821	98.8%
Capital Equipment - New	500	2,000	-	-	-
Interfund Transfers	75,000	75,000	75,000	75,000	0.0%
TOTAL	\$ 1,114,752	\$ 1,098,395	\$ 738,936	\$ 692,206	(6.3%)

Highlighted Budget Changes (July 2011 – June 2012)

- Reduced budget by approximately \$60,000 due to the expiration of print shop equipment lease in FY 2012.
- Reduced budget line items that covered small equipment, office supplies and uniforms.

FY12 Anticipated Accomplishments that will further the City Council Mission

- Further evaluate costs and services provided by Print Services Division to meet demand and ensure that high level expectations are met.
- Examine print services that are delivered and those costs normally associated with the division that may be more accurately borne by user departments such as translation and design costs.
- Oversee all print buying for the City to ensure cost effectiveness and sustainable efforts of external purchases.
- Review all print material for compliance with the new multi-media standards and ensure copy review by the Public Affairs Staff.
- Work with individual City departments to develop "Departmental Standards" for inclusion into the newly developed COR multi-media standards.
- Work with the IT Department to develop a web ordering process improving the tracking, accountability and productivity of both Print Services and all City staff.

FY11 Accomplishments

- Developed and implemented a process for managing all Parks and Recreation print work through Print Services.

- Effectively transitioned all paper printing requests to electronic work orders for City employees to order their services which include, design, print/copy, paper business cards and envelopes directly through email. This process has increased overall City staff productivity and customer service as well as the productivity of the Print Services staff.
- Assumed management of all City standard and custom envelope printing and fulfillment insuring these costs were accurately applied to the budgets of user departments.
- Initiated the development of the multi-media standards. Performed research, wrote, designed and implemented the first phase of these standards to ensure a cohesive, consistent and professional look for the City.

Special Appropriations

The Special Appropriations budget includes General Fund expenses that are not charged to a specific department.

The Employee Benefits category budgets the City's contribution toward health and life insurance for retirees, workers compensation, and unemployment. For FY12, this category includes a \$1,456,000 salary reserve to fund a one-time bonus for employees.

Direct expenditures fund contracted services such as tax billing and collections, the Municipal Service District (MSD) special tax districts expenditure, and insurance user charges. The City's reserve for vehicle maintenance and operations is included to support potential shortfalls in departmental accounts from fluctuating fuel costs. The City has also budgeted \$350,000 for the 2011 fall election, \$75,000 for an African-American Cultural Festival, \$75,000 for the League of Municipalities Conference, and \$125,000 for special studies in Finance and Solid Waste Services.

Interfund expenditures include transfers that will be made from the City's General Fund to other funds. Transfers to the General Debt Service Fund, ERP Project Fund, Miscellaneous Capital Projects Fund, and Park Improvement Fund represent the General Fund contributions to the City's debt service and capital projects. Transfers are also made to Print Shop, Public Transit, Parking Operations, Convention and Performing Arts Center, and Community Development funds. These funds are operated as business-like enterprise funds, but require some transfer of general fund dollars to operate.

The risk management accounts fund a portion of the City's Risk Management Internal Service Fund. As in the past, direct expenses of risk management will be paid from the Internal Service Fund.

Budget Detail

	ADOPTED BUDGET <u>2008-09</u>	ADOPTED BUDGET <u>2009-10</u>	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	CHANGE 2010-11 to <u>2011-12</u>
DIRECT EXPENDITURES	\$ 72,840,525	\$ 70,380,366	\$ 70,367,467	\$ 84,571,084	20.2%
DIRECT EXPENDITURES BY TYPE					
Employee Benefits	5,417,348	5,894,504	5,464,578	10,378,926	89.9%
Operating Expenditures	6,927,083	8,366,956	6,886,385	7,738,904	12.4%
Interfund Expenditures	60,496,094	56,118,906	58,016,504	66,453,254	14.5%
TOTAL	\$ 72,840,525	\$ 70,380,366	\$ 70,367,467	\$ 84,571,084	20.2%

Budget Detail (continued)

	ADOPTED BUDGET 2008-09	ADOPTED BUDGET 2009-10	ADOPTED BUDGET 2010-11	ADOPTED BUDGET 2011-12	CHANGE 2010-11 to 2011-12
EMPLOYEE BENEFITS					
Salary Reserve	\$ -	\$ -	\$ -	\$ 1,456,000	-
OPEB - Post Employment Benefits	500,000	500,000	500,000	1,419,229	183.8%
Medicare Supplement	297,900	369,500	387,600	445,740	15.0%
Health Insurance	4,342,188	4,734,996	4,298,568	6,761,785	57.3%
Group Life Accidental Death & Disability	117,260	130,008	118,410	136,172	15.0%
Unemployment	160,000	160,000	160,000	160,000	0.0%
SUBTOTAL	\$ 5,417,348	\$ 5,894,504	\$ 5,464,578	\$ 10,378,926	89.9%
DIRECT EXPENDITURES					
City/Co Tax Billing & Collection	\$ 320,000	\$ 364,000	\$ 367,000	\$ 378,000	3.0%
Elections	-	297,823	-	350,000	-
Remittances to County	20,000	20,000	20,000	20,000	0.0%
Penalty Payments to WCPSS	302,206	232,452	246,839	250,000	1.3%
Safety Shoes	98,018	98,018	98,018	98,018	0.0%
Postage	550,000	583,000	550,000	450,000	(18.2%)
Stormwater Utility Fees	10,000	10,000	10,000	10,000	0.0%
Reserve - Contingency	250,000	100,000	100,000	50,000	(50.0%)
Reserve - M&O	744,653	640,000	357,192	686,508	92.2%
Reserve - Hillsborough Mun Svc Dstrct	-	111,818	252,001	176,408	(30.0%)
Reserve - Municipal Service District	631,867	1,146,319	1,104,574	1,177,336	6.6%
City Records Mgmt	50,000	60,000	63,000	63,000	0.0%
To ISF - SIR Prop/Liab Claim	1,230,000	1,160,000	1,410,000	1,410,000	0.0%
To ISF - Excess Prop/Liab Premium	1,320,000	1,000,000	955,500	955,500	0.0%
To ISF - Misc Insurance Premium	287,050	305,184	290,958	299,834	3.1%
To ISF - Other Insurance Service	830,289	989,757	873,303	974,902	11.6%
To ISF - SIR Workers Comp	-	59,335	-	31,398	-
Insurance Other	-	925,000	-	-	0.0%
Miscellaneous Allocations	-	1,250	-	-	0.0%
Fringe Benefit Consultant	83,000	83,000	83,000	83,000	0.0%
Contractual Services	-	-	-	125,000	-
MEAC Sponsorship	200,000	-	-	-	0.0%
African-American Cultural Festival	-	75,000	75,000	75,000	0.0%
NC League of Municipalities Conference	-	-	-	75,000	-
At-Risk Youth Initiative Reserve	-	105,000	30,000	-	(100.0%)
SUBTOTAL	\$ 6,927,083	\$ 8,366,956	\$ 6,886,385	\$ 7,738,904	12.4%
TRANSFERS OUT - BUDGETS GRANTS					
To 110 Economic Development Fund	\$ 1,160,853	\$ 1,072,037	\$ 1,167,129	\$ 1,048,129	(10.2%)
To 190 General Debt Service	36,405,072	34,921,173	37,223,308	37,254,355	0.1%
To 210 Print Shop	314,752	296,891	296,891	242,206	(18.4%)
To 410 Transit Operations	10,793,416	10,369,966	10,127,611	9,981,358	(1.4%)
To 410 Accessible Raleigh Transit *	-	-	-	6,887,599	-
To 442 Parking Operations	-	-	-	1,475,501	-
To 501 Technology Fund	-	-	4,000,000	4,495,396	12.4%
To 502 ERP Project Fund	4,000,000	4,000,000	-	-	-
To 505 Misc Capital Projects Fund	4,298,555	2,150,000	1,454,000	1,024,604	(29.5%)
To 625 Park Improvement Fund	1,238,338	650,000	900,000	1,210,000	34.4%
To 642 RCCC/PAC Operations Fund	1,170,424	1,200,166	1,385,208	1,486,746	7.3%
To 646 Auditorium Renovations	-	-	200,000	-	(100.0%)
To 735 Housing Operations	748,393	1,035,379	875,783	1,000,654	14.3%
To 736 Housing Projects	366,291	423,294	386,574	346,706	(10.3%)
SUBTOTAL	\$ 60,496,094	\$ 56,118,906	\$ 58,016,504	\$ 66,453,254	14.5%
TOTAL	\$ 72,840,525	\$ 70,380,366	\$ 70,367,467	\$ 84,571,084	20.2%

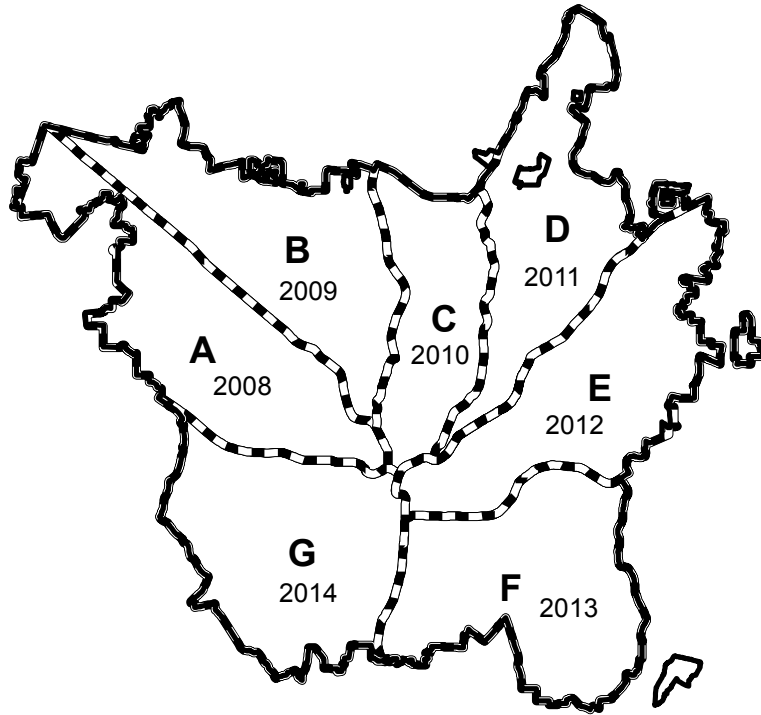
* Accessible Raleigh Transit was previously funded in Agency Appropriations



INFRASTRUCTURE AND PUBLIC SERVICES

- ◆ **Community Development Funds**
 - ◆ **Community Services** (General Fund)
 - ◆ **Development Services** (General Fund)
 - ◆ **Inspections** (General Fund)
 - ◆ **Planning** (General Fund)
 - ◆ **Public Works** (General Fund)
 - ◆ **Parking Facilities Fund**
 - ◆ **Public Transit Fund**
 - ◆ **Stormwater Utility Fund**
- ◆ **Vehicle Fleet Services** (Internal Service Fund)
 - ◆ **Solid Waste Services** (General Fund)

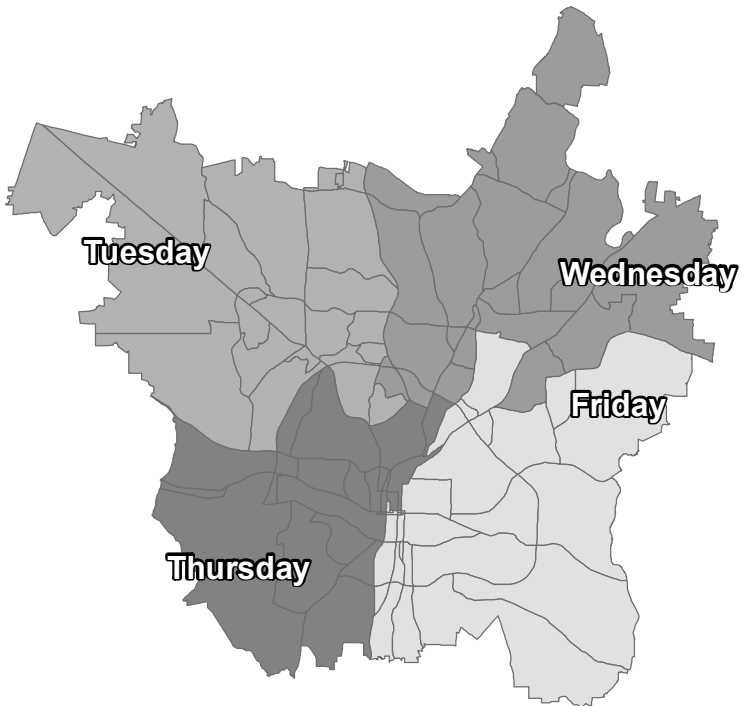
Leaf Collection Zones



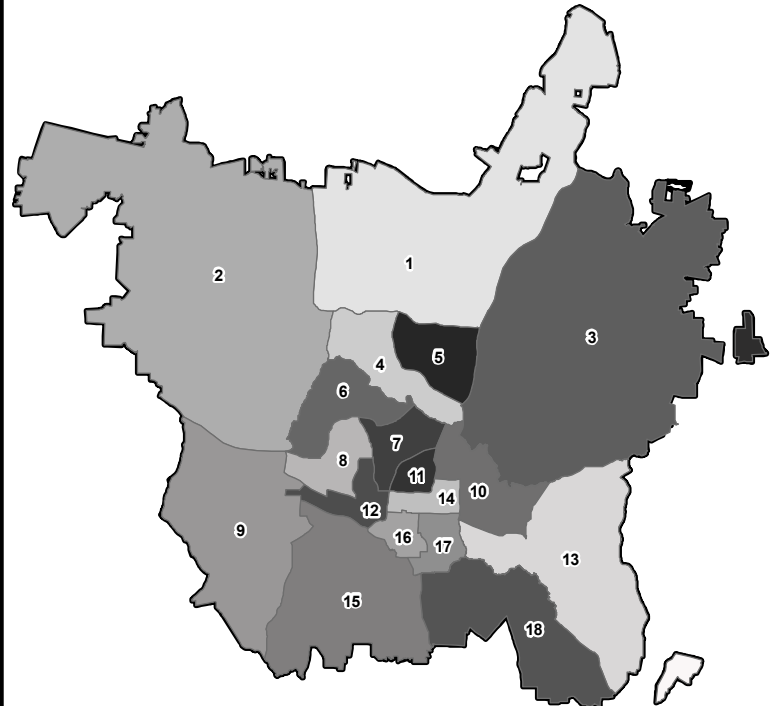
*Letters indicate specific leaf collection zones

**Dates indicate beginning leaf collection zone for that year

Trash Collection Zones



Citizen Advisory Council Districts



- | | | |
|------------------|------------------|------------------|
| 1 NORTH | 8 WADE | 15 SOUTHWEST |
| 2 NORTHWEST | 9 WEST | 16 CENTRAL |
| 3 NORTHEAST | 10 EAST RALEIGH | 17 SOUTH CENTRAL |
| 4 SIX FORKS | 11 MORDECAI | 18 SOUTH |
| 5 FALLS OF NEUSE | 12 HILLSBOROUGH | 19 NORTHEAST |
| 6 GLENWOOD | 13 SOUTHEAST | 20 SOUTHWEST |
| 7 FIVE POINTS | 14 NORTH CENTRAL | |

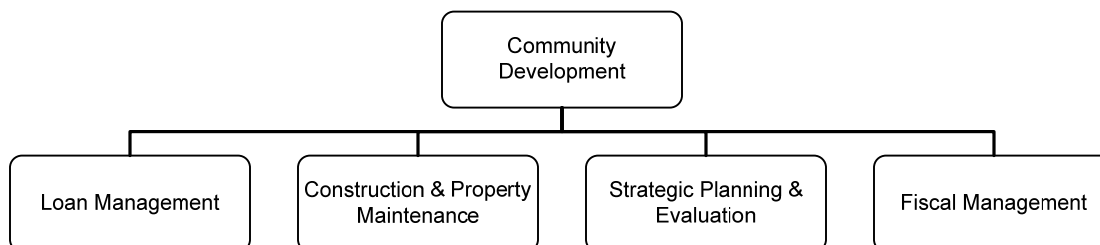
Community Development

The Community Development Department is responsible for the administration of the City's housing and redevelopment programs funded with both local and federal funds. Housing activities include citywide first time homeownership loans, affordable rental housing, rehabilitation of existing housing stock, housing initiatives for the homeless, neighborhood revitalization efforts in identified target areas, economic development and public service activities.

Additional information regarding the Community Development Department may be obtained by contacting Michele Grant, Community Development Director, at (919) 996-4330 or via e-mail at Michele.Grant@raleighnc.gov.

Mission

The mission of Community Development is to improve the quality of life for Raleigh's citizens by increasing and improving the affordable housing stock, revitalizing older neighborhoods and supporting related human services.



Budget Detail

	ADOPTED BUDGET 2008-09	ADOPTED BUDGET 2009-10	ADOPTED BUDGET 2010-11	ADOPTED BUDGET 2011-12	CHANGE 2010-11 TO 2011-12
EMPLOYEES					
Housing Development - City	23	23	23	23	0
Community Development - Federal	0	0	0	0	0
TOTAL	23	23	23	23	0
DIRECT EXPENDITURES					
Housing Development - City	\$ 1,498,294	\$ 1,808,092	\$ 1,556,907	\$ 1,633,952	4.9%
Ending Homelessness - City	50,000	50,000	50,000	50,000	0.0%
Community Development - Federal	5,888,362	5,535,366	5,276,417	4,542,271	(13.9%)
TOTAL	\$ 7,436,656	\$ 7,393,458	\$ 6,883,324	\$ 6,226,223	(9.5%)

Highlighted Budget Changes (July 2011 – June 2012)

- The federal budget allocation will remain close to prior year estimates. A 5% reduction is budgeted pending notice from the HUD area office. Program income projections have been reduced to align more closely with current receipts to date. Reduced federal program income directly impacts the contribution from the General Fund to support staffing and other administrative costs.
- Neighborhood Stabilization Program (NSP) Administrative funds were budgeted in FY11 to offset contributions from the General Fund. We expect to complete this project by year end, and no additional administrative funds are available.

- The department will continue to refurbish and rehabilitate Citywide affordable rental housing implementing as many sustainable projects and activities as possible. Revenues generated from rents supplement General Fund contribution for bond and other non-federal activities. The citywide affordable rental housing revenues will again support New Horizon debt service until this site is sold.
- The continued slow-down in home sales may impact the sale of homes at the State Street development site, which in turn may impact the current budget. A portion of CDBG program income from land sales are based on this project.
- The ERP financial system has provided some staff challenges for grant-related activities; however, the department continues to look at the most efficient ways to best resolve these issues, including temporary staff and reorganization to best use skills and talents of current staff.

Service Impacts (July 2011 – June 2012)

- The current year's reduction in our contractual services account has caused a strain on the department as we continue our legal representation with Attorney Jones, which includes review of contracts processed for all of our funding sources. Contracts routed have increased due to additional grants received with little or no admin reimbursement which has caused the City funds to cover the cost. Litigation advisement has impacted the account as well.
- The department has a pending application for an additional State grant that if awarded, will result in an increase in administrative costs that will not be covered by the grant and will likely increase the General Fund subsidy to support department activities.
- The department has two vacant positions that, once filled, will require HUD training. Although most HUD training is free, there will be cost for travel and lodging.

FY12 Anticipated Accomplishments that will further City Council Mission

- Utilizing CDBG funds, the department plans to acquire 17 units, demolish five dilapidated structures, and relocate six existing tenants to standard units.
- Increase the tax base and encourage homeownership by providing 35 down payment assistance or 2nd mortgage loans of up to \$20,000 to first-time homebuyers citywide and up to \$30,000 to homeowners within the redevelopment targeted areas.
- Improve the City's existing homeowner housing stock by providing loans to 35 homeowners to rehabilitate their existing residences. Twenty-five of these owner occupants will receive discounting forgivable loans using both bond and HOME resources and three owner occupants will receive CDBG funding under the reconstruction program for demolition and reconstruction of their homes.
- Provide construction trade training to 30 low income persons.
- Increase the City's affordable rental housing stock by a minimum of 75 units by providing low interest gap financing to at least two private and/or nonprofit developers.
- Provide funds for homeownership counseling to at least 75 persons seeking to become homeowners.
- Complete major capital improvements on 10 to 15 units in the City's affordable rental housing portfolio.
- Serve a minimum of 100 low-income and special population citizens by providing financial assistance to nonprofit provider organizations.
- Increase the number of informational documents available to the public by 10% annually.

FY11 Accomplishments

- Three substantial rehab projects were completed the first quarter of this fiscal year providing loans totaling \$155,707 to primarily elderly homeowners residing in the redevelopment and low-income census tract areas. Staff also processed and set up escrow loan accounts totaling \$1,083,383 to rehab 14 additional homes and another 15 applications for substantial rehab are currently under review by Loan staff and consultants.
- Three federally funded reconstruction loans were completed for low income homeowners for a total cost of \$405,000. These loans allow the demolition of the substandard home and construction of a new home on the same site. Typically, the new homes are 3 bedroom 2 bath designs.
- Resources for Seniors has closed 16 limited repair projects by providing loans for emergency-type repairs of up to \$5,000 each to homeowners residing throughout the City. Applications have been received for an additional 15 loans.
- Nineteen bond-funded 2nd mortgage loans closed providing over \$435,000 to first-time homebuyers for down payment assistance. An additional \$400,000 for 20 more first-time homebuyers are pending.
- The department continues to leverage private and other public funds for development of low-income rental units. One bond and one HOME funded Joint Venture Rental loans totaling \$1,666,377 making 118 units available for low-income renters have been funded. These funds are leveraged with \$9.5 million for a 5.72 leveraging ratio.
- The second phase of the Cooke Street redevelopment was completed July 2010. This infill project involved the construction of 17 new affordable single family homes for low and moderate income Homebuyers. All 17 homes met or exceeded Energy Star Guidelines and one of the homes met System Vision and Healthy Built Homes Gold level.
- The State Street Affordable Housing Project is underway and will ultimately result in 25 new single family homeownership houses in the block of land bound by South State, Bragg, and Coleman Streets and MLK, Jr. Boulevard. The City has contracted with the nonprofit developer, Builders of Hope, to develop and sell the homes. BOH relocates existing homes to the lots and then rehabilitates them before selling them to qualified low and moderate income buyers. To date, BOH has purchased 22 lots and relocated houses to each of them. The last three lots will be sold June 30, 2011, and the project will be completed by early FY12. All of the homes must meet Energy Star standards with a goal of exceeding that and reaching higher green standards as required by the System Vision program which BOH is going through.
- To help create 20 of the 25 new lots within the State Street Affordable Housing Project, the City funded the State Street Infrastructure Project. This project created a new cul-de-sac street and widened a block of South State St. It included all new water and sewer mains and services. This \$952,643 project was funded by the CD and the Public Works Departments as well as the Department of Administration which paid for energy efficient LED street lights, the first such lighting for a residential neighborhood in Raleigh. This project was completed in January 2011.
- Capital improvements of our affordable rental housing units included exterior upgrade of six units on New Bern Avenue; three units at 709 Davie and four units at 6708 Magnolia. The parking lot at Six Forks will also be upgraded.
- Utilizing over \$275,000 from the CDBG Community Enhancement/ Public Services program:
 - 200 children received after school and track-out tutoring and supportive services at Public Housing complexes through CIS Wake programs,
 - 100 special needs college students (developmentally delayed) received training in landscaping and gardening through Wake Tech's Compensatory Education Program,
 - Over 300 children received 1,544 counseling sessions to lessen the effects of domestic violence through Triangle Family Services' "Helping Raleigh Children Thrive" program,
 - 75 students received scholarships to attend the Garner Road Family YMCA after school and track-out program activities,

- Twelve homeless individuals received job training and 27 children from the Wiley Charter School received after school tutoring and mentoring services at The Hope Center at Pullen Memorial Baptist Church,
- The Helen Wright Center for Women (Urban Ministries) received the funds to construct a new roof at their facility keeping 300 homeless women safe and protected from the elements,
- 300 women received economic empowerment classes and one-on-one counseling through the East Hargett Street YWCA programs,
- 477 low and moderate income potential homeowners began a home buyers preparation and training course sponsored through DHIC; 35 families became homeowners.

American Recovery and Reinvestment Act of 2009 Projects Status

Homeless Prevention and Rapid Re-Housing Program (HPRP)

The city received \$991,091 to help homeless or near homeless households stay in their rental housing or quickly return to permanent housing situations. Programs have been funded and local non profits have provided assistance totaling \$395,316 to 246 people in 108 households.

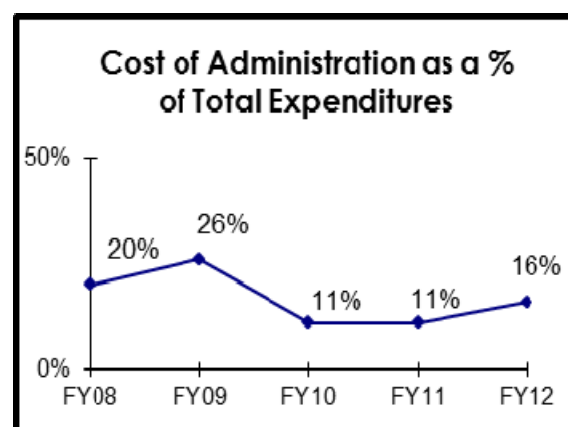
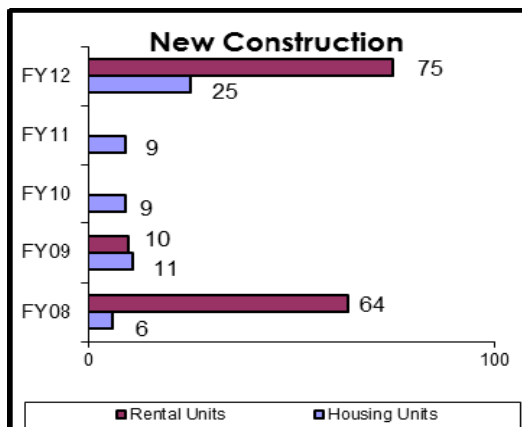
Community Development Block Grant – Recovery (CDBG-R)

The City received \$648,128 which is being used to fund two projects: St. Monica’s (teen center) rehabilitation and a Youth Job Training Program in the South Park redevelopment area. The youth job training program trained 30 individuals in job skills and expended \$55,000. The St. Monica’s rehabilitation expended approximately \$31,000 on pre-construction activities, and a bid proposal packet was released.

Neighborhood Stabilization Program (NSP1)

The City received \$2,952,214 from the NC State Department of Commerce, Division of Community Assistance to address the problem of foreclosed and abandoned properties destabilizing neighborhoods. Sixteen properties were acquired: eight cleared for sale to Habitat for Humanity to build new affordable housing units for homebuyers with incomes below 50% of AMI; five have been rehabbed and to be sold as affordable housing to homebuyers with incomes below 80% of AMI; and three properties (one blighted 12-unit apartment building, one duplex and one single-family house) were cleared for future development of affordable housing.

Performance Indicators



Community Development – Federal Program

The Community Development Funds provide for the improvement of inner-city neighborhoods through the implementation of several redevelopment plans adopted by City Council. The expenditures in this section represent federally funded initiatives.

The primary source of funding is through the HOME Investment Partnership Program and Community Development Block Grant (CDBG) programs provided by the U.S. Department of Housing and Urban Development (HUD). Program income is additionally funded by CDBG projects such as loan repayments and rental income. Projects funded in this budget include the Rehabilitation Loan Program for renter and owner occupied units; and emergency repair loans to the elderly and handicapped. The HOME program also provides affordable housing to low and moderate income residents.

The Job Training Grant from the North Carolina Finance Agency (NCHFA) focuses on job training, job creation, and business development/expansion in the construction and hospitality sectors of the local community.

Budget Detail

	ADOPTED BUDGET <u>2008-09</u>	ADOPTED BUDGET <u>2009-10</u>	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	CHANGE 2010-11 TO <u>2011-12</u>
EMPLOYEES	-	-	-	-	-
DIRECT EXPENDITURES BY PROGRAM					
CDBG	\$ 3,743,263	\$ 3,239,441	\$ 3,311,147	\$ 2,782,326	(16.0%)
HOME Program	2,070,099	2,114,675	1,792,615	1,584,265	(11.6%)
Emergency Shelter Grant	-	106,250	107,655	108,680	1.0%
Job Training Grant	75,000	75,000	65,000	67,000	3.1%
TOTAL	\$ 5,888,362	\$ 5,535,366	\$ 5,276,417	\$ 4,542,271	(13.9%)

Housing Development – City Program

The combined total budget of Housing Development includes a subsidy transfer from the General Fund in the amount of \$1,268,853 for the Community Development Department and \$50,000 for the Ending Homelessness Program. The majority of funds will be used to assist low and moderate income households in obtaining affordable housing. The expenditures represent locally funded initiatives.

Budget Detail

	ADOPTED BUDGET <u>2008-09</u>	ADOPTED BUDGET <u>2009-10</u>	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	CHANGE 2010-11 TO <u>2011-12</u>
EMPLOYEES	23	23	23	23	0
DIRECT EXPENDITURES BY PROGRAM					
Administration	\$ 698,393	\$ 985,379	\$ 825,783	\$ 950,654	15.1%
Ending Homelessness	50,000	50,000	50,000	50,000	0.0%
House/Rental Ins/Svc Fees	67,000	66,000	46,000	45,500	(1.1%)
Property Maintenance	47,500	58,000	58,000	58,000	0.0%
Homeowner Counseling	10,000	10,000	10,000	10,000	0.0%
Home Grant Match	462,685	475,996	404,407	356,581	(11.8%)
Citywide Rental Housing	150,000	150,000	150,000	150,000	0.0%
New Horizons	62,716	62,717	62,717	63,217	0.8%
TOTAL	\$ 1,548,294	\$ 1,858,092	\$ 1,606,907	\$ 1,683,952	4.8%
DIRECT EXPENDITURES BY TYPE					
Personnel Services	\$ 1,350,196	\$ 1,398,511	\$ 1,389,682	\$ 1,395,836	0.4%
Employee Benefits	328,869	367,141	404,405	400,857	(0.9%)
Operating Expenditures	196,564	168,447	105,903	107,465	1.5%
Contractual Services	50,000	50,000	50,000	50,000	0.0%
Grant Support Exp Reimb	(1,179,236)	(949,720)	(1,074,207)	(953,804)	(11.2%)
Capital Equipment - New	2,000	1,000	500	300	(40.0%)
Housing Initiatives	737,185	759,996	667,907	620,081	(7.2%)
Interfund Expenditures	62,716	62,717	62,717	63,217	0.8%
TOTAL	\$ 1,548,294	\$ 1,858,092	\$ 1,606,907	\$ 1,683,952	4.8%

Community Services

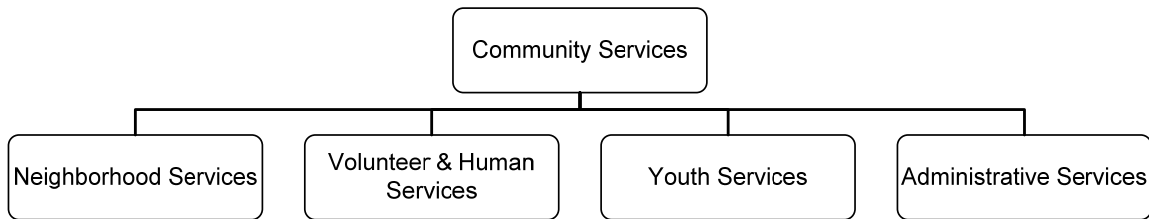
The Community Services Department envisions an engaged citizenry, thriving neighborhoods and flourishing communities throughout Raleigh.

The department facilitates neighborhood empowerment, citizen participation, human capacity-building and leadership development. The department also coordinates volunteer service programs, administers human services grants and provides structured youth employment and empowerment opportunities.

Additional information regarding the department is available by contacting Kristen Rosselli, Community Services Director, at (919) 996-6100 or Kristen.Rosselli@raleighnc.gov.

Mission

The mission of the Community Services Department (CSD) is to promote and advance continuous quality-of-life improvements in neighborhoods and communities, meaningful civic and community engagement for all of Raleigh’s diverse citizenry, and positive youth development and volunteer opportunities. We do so by helping individuals, groups and communities recognize their skills and assets, by mobilizing people to take action on their own behalf, and by connecting them to appropriate resources so they can achieve positive results for their neighborhoods and communities.



Budget Detail

	ADOPTED BUDGET <u>2008-09</u>	ADOPTED BUDGET <u>2009-10</u>	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	CHANGE 2010-11 to <u>2011-12</u>
EMPLOYEES					
General Fund positions	20	15	15	15	0
Grant Funded positions	3	3	3	3	0
TOTAL	23	18	18	18	0
DIRECT EXPENDITURES BY PROGRAM					
Comm Dev Svs Admin	\$ 416,649	\$ 368,828	\$ 318,635	\$ 314,546	(1.3%)
Operations - Neigh Services	953,244	865,761	776,563	746,251	(3.9%)
Volunteer/Human Services	251,168	216,146	225,323	226,548	0.5%
Youth Employment Program	394,859	436,147	465,982	391,047	(16.1%)
Neighborhood Improvement	26,913	26,913	-	-	-
Beltline Beautification	30,622	-	-	-	-
Nuisance Abatement	75,000	-	-	-	-
Special Programs and Projects	-	-	98,610	63,610	(35.5%)
TOTAL	\$ 2,148,455	\$ 1,913,795	\$ 1,885,113	\$ 1,742,002	(7.6%)
DIRECT EXPENDITURES BY TYPE					
Personnel Services	\$ 1,274,825	\$ 1,152,585	\$ 1,142,447	\$ 1,106,152	(3.2%)
Employee Benefits	260,826	236,928	245,084	232,886	(5.0%)
Operating Expenditures	180,044	178,518	185,276	166,078	(10.4%)
Special Programs and Projects	432,760	345,764	312,306	236,886	(24.1%)
TOTAL	\$ 2,148,455	\$ 1,913,795	\$ 1,885,113	\$ 1,742,002	(7.6%)

Highlighted Budget Changes (July 2011 – June 2012)

- \$70,000 reduction in Raleigh Summer Youth Employment Program (RSYEP) funds, which is equivalent to 35 part-time summer youth positions.
- \$42,000 reduction in CAC Community Awareness funds from \$60,000 to \$18,000, eliminating the citywide awareness funds (\$15,000) and reducing CAC-specific awareness funds (\$45,000).
- \$35,000 reduction in Neighborhood Improvement Matching Funds from \$50,000 to \$15,000.
- \$16,500 reduction in operations & maintenance funds for Raleigh Neighborhood College, Citizens Leadership Academy, Neighborhood Exchange, and Viva Raleigh Festival.
- \$1,000 reduction in contractual services account.
- 10% reduction in fuel consumption budget.
- Elimination of full-time temporary VISTA Supervisory position and VISTA fund mileage reimbursement (\$24,500 paid for by seven departments). VISTA stands for “Volunteers in Service to America.”

Service Impacts (July 2011 – June 2012)

- The number of city-funded RSYEP positions will decrease from 165 to 130. CSD is partnering with Capital Area Workforce Development Board to fund up to 35 positions using Workforce Investment Act funds. Any of these 35 positions not filled with youth qualifying for the WIA program will remain unfilled.
- The reduction in CAC-specific (“high-touch”) community awareness efforts will change the amount each CAC uses to increase awareness of and participation in CACs from \$2,500 to \$1,000 each. The reduction will restrict community engagement efforts by CACs (from \$45,000 to \$18,000).
- The elimination of the citywide (“high-tech”) community awareness efforts will result in no reduction of service. CSD will continue to use existing staffing and resources to promote CACs widely, such as City website and publications, RTN, social media, news media, and key community connectors.
- The reduction in Neighborhood Improvement Matching Funds from \$50,000 to \$15,000 will require the program to be revamped. The maximum amount awarded will be reduced from \$5,000 to \$1,000. Funds for neighborhood identity signs will no longer be available.
- Meals will no longer be provided for 100 participants of the Raleigh Neighborhood College and Citizen Leadership Academy programs (1,200 meals/year).
- The \$4,500 reduction in funds for Viva Raleigh and Neighborhood Exchange may affect attendance or program quality. The citizen planning committees will need to seek out private funding to make up the difference.
- The Corporation for National and Community Service notified the City that funding for FY12 is not available and the City’s VISTA program will be discontinued. The value to the City was \$314,887 in staffing and logistics paid by ARRA funding in FY11. The end of funding for the VISTA program will mean that seven departments must find ways to sustain the anti-poverty initiatives staffed by 14 VISTA members. Departments affected include Community Services, Information Technology, Police, Parks & Recreation, Administrative Services, Public Works, and City Manager’s Office. VISTA members worked on the following anti-poverty initiatives: the Raleigh Beehive web portal, Digital Connectors program, broadband Internet access and adoption, social media strategies, green jobs workforce development, environmental sustainability, energy efficiency efforts, capacity-building for non-profit agencies and MWBE companies, transit sustainability,

expansion of community-oriented government sites, promotion of community resources, and financial assistance for recreation programs.

FY12 Anticipated Accomplishments that will further the City Council Mission

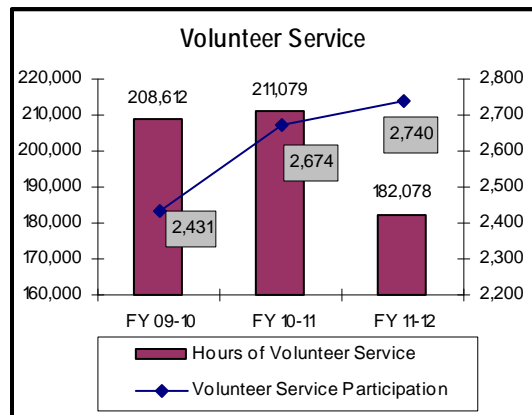
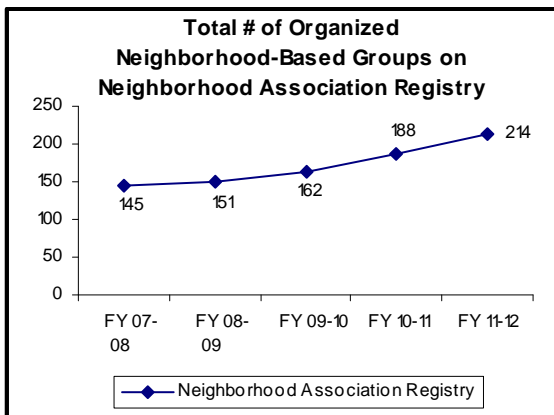
- Increase number of registered neighborhood-based organizations from 188 to 214 (13%).
- Increase the number of Raleigh Neighborhood College (RNC) and Citizens Leadership Academy (CLA) alumni actively participating in leadership positions within the CACs, boards and commissions, Neighborhood Exchange, and neighborhood-based organizations from 22 to 27.
- Assist the Raleigh Citizens Advisory Council (RCAC) with implementing its council-approved phased CAC boundary revision plan.
- Increase the number of volunteers and volunteer sites coordinated by CSD by 10%. Shift focus of Foster Grandparent Program to support Wake County Public Schools.
- Hire 165 of the 971 youth applicants for summer employment and mentorship opportunities in the Raleigh Summer Youth Employment Program (RSYEP). Youth will contribute 50,000 additional work hours to City departments. Apply for grant funding to expand hiring. Refer applicants not selected to other organizations hiring youth.
- Provide leadership to the Collaborative Partnership for Excellence in Youth Development as it implements the \$1.25 million grant from John Rex Endowment to advance positive youth development for school-age young people in Wake County, with an emphasis on reaching underserved youth.
- Successfully oversee the completion of the positive youth development demonstration pilot program that tests the impact of system changes on youth outcomes initiated by the Collaborative Partnership for Excellence in Youth Development. Widely report results.
- Provide leadership to the Raleigh Colleges and Community Consortium as it manages the \$1.5 million in grant funds over a 21-month period from the Bill and Melinda Gates Foundation Partnership for Postsecondary Success program.
- Improve the effectiveness of CSD's assigned boards, commissions and advisory councils by providing training on how to be an effective member. Assist with implementation of their council-approved work plans. Promote the inclusion of youth and persons with disabilities on boards and commissions.
- Increase the percent of citizens reporting satisfaction with CSD's ability to provide timely, reliable and appropriate assistance, referrals, information, and resource connections.

FY11 Accomplishments

- Coordinated neighborhood clean-ups, organized volunteers and donations, and assisted employees who experienced damage to their homes in response to the April 16th EF3 tornado.
- Increased the number of organized neighborhood-based groups on the Raleigh Neighborhood Registry from 162 to 188, or 16 percent. Increased awareness of and participation in CACs through effective marketing and communication strategies, including the use of marketing funds by 11 of 18 CACs.
- Actively engaged graduates of the RNC and CLA in leadership and neighborhood betterment opportunities. Thirteen of the current CAC leaders (chair, vice-chair, secretary, etc.) are graduates of RNC/CLA. Nine RNC/CLA graduates serve on 5 City boards and commissions.

- Assisted the RCAC with its CAC boundary revision plan, which City Council approved. The plan divides one of the largest CACs and make mutually agreed upon, minor boundary changes to some existing CACs. This plan increases the number of CACs from 18 to 19 without an increase in the CSD staff.
- Hired 165 of 644 applicants for summer employment and mentorship opportunities in the RSYEP. Youth ages 14-18 years worked in 38 City departments or divisions, contributing a total of 48,263 additional work hours to these departments. Youth also participated in 10 Life Skills Development workshops. RSYEP continues a long-standing partnership with the Wake County Bar Association and its “Lunch with a Lawyer” program. This year, 143 lawyers registered for the program and 135 summer youth employees were matched in the “Lunch with a Lawyer” program.
- Established the Wake Collaborative Partnership for Excellence in Youth Development to advance positive youth development in Wake County for school-age young people, with an emphasis on reaching under-served youth. The Collaborative was awarded a four-year \$1.25 million grant from the John Rex Endowment to build a sustainable infrastructure that advances positive youth development in Wake County. Participating departments include CSD, Information Technology, Police, and Parks and Recreation. In addition, launched positive youth development demonstration pilot program to test the impact of system changes on youth outcomes initiated by the Collaborative.
- Represented the City of Raleigh on the Raleigh Colleges and Community Collaborative. The Collaborative won a \$100,000 planning grant from the Bill and Melinda Gates Foundation Partnership for Postsecondary Success program to prepare a \$1.5 million grant proposal to double the number of low-income Raleigh residents between the ages of 16 and 26 years completing postsecondary education credentials paying sustainable and living wages in the local economy by 2025. Grant submitted in April.
- Successfully launched the Raleigh Beehive web portal on August 1, 2010, as an easy-to-use, self-help tool for families living in poverty. The Raleigh Beehive ranks the highest in the amount of original content of all local Beehive portals. It averages 3,400 page views per month and more than 1,400 visits per month, of which more than three-fourths are new visitors to the website. The average time on the site is 4 minutes, 5 seconds.
- Led Raleigh's Landlord Training Program for its fourth year. Close to 500 landlords and related professionals have participated since 2006. Based on a 90% program evaluation completion rate, 87% of the class participants stated that they would make positive changes to their property and/or management practices as a result of the City's program.
- Facilitated the development, implementation and progress reporting of council-approved work plans for the Human Relations Commission, Fair Housing Hearing Board, RCAC, Substance Abuse Advisory Council, and Mayor's Committee for Persons with Disabilities.

Performance Indicators



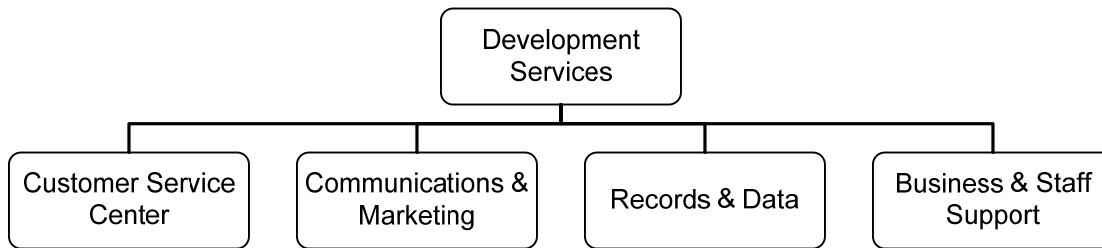
Development Services

Development Services provides an independent, overarching management structure to the development process from a general and all-encompassing position. The division provides centralized customer service, public information, data and records management, technology support, and training and professional development for development services functions across the city. The division strives to promote efficient processes and improve the overall development process.

Additional information regarding Development Services may be obtained by contacting Hamid Dolikhani, Development Services Manager, at (919) 516-2232 or via email at Hamid.Dolikhani@raleighnc.gov.

Mission

Increase and maintain a high level of service for the development process in the City of Raleigh through management, guidance and implementation of advanced technology. Become a proactive team in managing and improving the development process in the city through establishing collaborative relationships with the internal and the external stakeholders. To provide a consistent, predictable, timely and efficient service in all aspect of development review process. To adopt new standards of excellence and seek out and implement best practices to ensure an effective, efficient and fair development process conducive to a sustainable, safe and economic land development.



Budget Detail

	ADOPTED BUDGET <u>2008-09</u>	ADOPTED BUDGET <u>2009-10</u>	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	CHANGE 2010-11 to <u>2011-12</u>
EMPLOYEES	10	11	33	44	11
DIRECT EXPENDITURES	\$ 1,275,619	\$ 1,716,943	\$ 2,562,389	\$ 3,464,307	35.2%
DIRECT EXPENDITURES BY TYPE					
Personnel Services	\$ 687,000	\$ 751,766	\$ 1,811,712	\$ 2,500,967	38.0%
Employee Benefits	167,913	195,855	489,142	728,032	48.8%
Operating Expenditures	400,034	689,458	226,005	221,035	(2.2%)
Special Programs and Projects	7,672	9,364	35,530	14,273	(59.8%)
Capital Equipment - New	12,000	70,000	-	-	0.0%
Capital Equip - Replacement	1,000	500	-	-	0.0%
TOTAL	\$ 1,275,619	\$ 1,716,943	\$ 2,562,389	\$ 3,464,307	35.2%

Highlighted Budget Changes (July 2011 – June 2012)

- The \$900,000 increase in personnel services and employee benefits in the FY12 budget reflects the transfer of three positions to the Planning Department, 13 positions from the Planning Department and one position from Inspections. The transfers were the result of the citywide reorganization in January 2011.

FY12 Anticipated Accomplishments that will further the City Council Mission

- Fully implement a comprehensive Electronic Plans Management System. This system will include full reciprocity of approval for standardized commercial buildings with Mecklenburg County.
- Initiate a comprehensive enterprise-wide, state-of-the-art, Electronic Records Management System.
- Continue financial analysis needed to move toward establishing a new full cost-recovery, enterprise-wide fee structure.
- Work toward a seamless integration with other development-related departments, including Planning and Inspections.
- Move the plan review services toward providing customers with more face-to-face opportunities with review staff.
- Continue to expand online services, moving toward fully automating “over-the-counter” customer transactions through the internet.
- Establish an enterprise-wide staff training & professional development program.
- Expand community/industry education training programs.
- Continue engagement and dialogue with the development community via the Development Services Advisory Committee (DSAC).

FY11 Accomplishments

- Completed writing of the project requirements for a commercial electronic plan review program, reciprocity of approval through a joint development with Mecklenburg County.
- Implemented cross-training program for 22 Customer Service Center staff to improve service delivery and back-up capabilities. Provided customer service training to all staff with regular customer contact.
- Expanded the functionality of the Online Development Center to include customer payments for re-inspections fees.
- Organized, coordinated and implemented appropriate actions in response to the Budget and Economic Development Committee (BED) Phase I, II & III recommendations.
- Established a web-based system for posting official interpretation of City ordinances and a “technical bulletin” to post staff interpretations of state building code.
- Implemented a fee-based project coordination service, with the first customers served in fall 2010.
- Tested and implemented a customer service feedback survey tool at key service points, establishing baselines in service provision.
- Established quarterly web-based development services performance reports and statistics.
- Provided marketing and advertisement exposure to announce new customer service initiatives and public training opportunities using various media resources.
- Creation of new communication protocols and tools for different customer groups utilizing variety of communication channels including printed materials, mass email distribution and web-based publications.

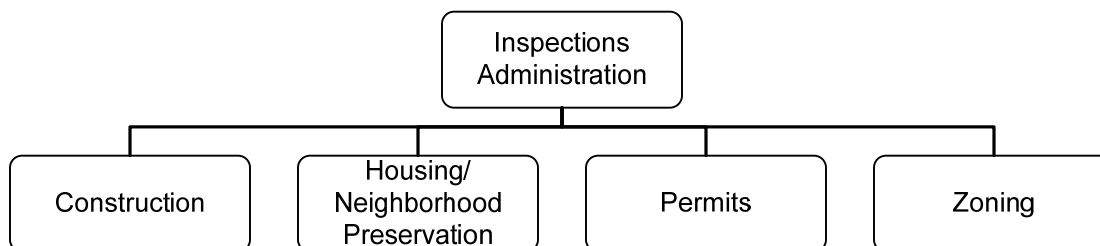
Inspections

The Inspections Department is responsible for enforcing the North Carolina building construction codes and the City's minimum housing and public nuisance codes; rental dwelling registration; reviewing construction plans for code compliance; land use, and sign regulations.

Additional information regarding the Inspections Department may be obtained by contacting Mitchell Silver, Chief Planning and Economic Development Officer, at (919) 516-2625 or via email at Mitchell.Silver@raleighnc.gov.

Mission

The mission of the Inspections Department is to ensure the public's health, safety, and welfare through the enforcement of adopted codes, to promote the economic health of the City of Raleigh by enhancing business development and retention, assuring adequate housing and clean neighborhoods, and to provide exemplary service to our customers that exceed their expectations for efficiency, effectiveness, and adaptability.



Budget Detail

	ADOPTED BUDGET 2008-09	ADOPTED BUDGET 2009-10	ADOPTED BUDGET 2010-11	ADOPTED BUDGET 2011-12	CHANGE 2010-11 to 2011-12
EMPLOYEES	153	141	121	97	(24)
DIRECT EXPENDITURES BY PROGRAM					
Administration	\$ 447,042	\$ 402,928	\$ 355,976	\$ 412,041	15.7%
Construction	4,910,689	4,506,563	5,651,042	4,889,763	(13.5%)
Housing/Environmental	2,032,974	2,106,366	2,177,621	2,210,193	1.5%
Permit Office	3,130,683	2,643,278	220,538	-	(100.0%)
Zoning	1,318,875	1,294,991	1,242,453	-	(100.0%)
Neighborhood Preservation	305,159	569,616	543,633	542,304	(0.2%)
TOTAL	\$ 12,145,422	\$ 11,523,742	\$ 10,191,263	\$ 8,054,301	(21.0%)
DIRECT EXPENDITURES BY TYPE					
Personnel Services	\$ 8,086,318	\$ 7,591,843	\$ 6,813,114	\$ 5,434,891	(20.2%)
Employee Benefits	2,103,422	2,107,934	2,096,583	1,606,041	(23.4%)
Operating Expenditures	1,811,099	1,707,515	1,224,303	963,943	(21.3%)
Special Programs and Projects	118,533	110,950	51,763	46,926	(9.3%)
Capital Equipment - New	12,000	4,500	5,500	2,500	(54.5%)
Capital Equipment - Replacement	14,050	1,000	-	-	-
TOTAL	\$ 12,145,422	\$ 11,523,742	\$ 10,191,263	\$ 8,054,301	(21.0%)

Highlighted Budget Changes (July 2011 – June 2012)

- The FY12 budget reduction is attributed to the transfer of 24 positions to other City departments.

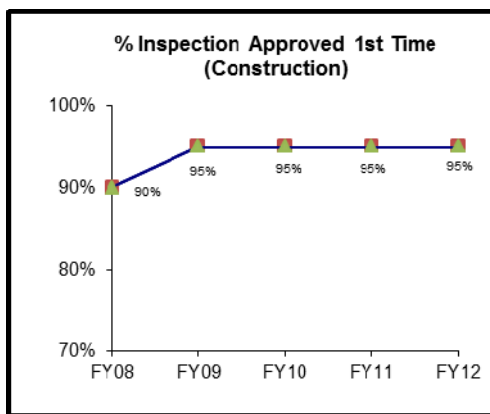
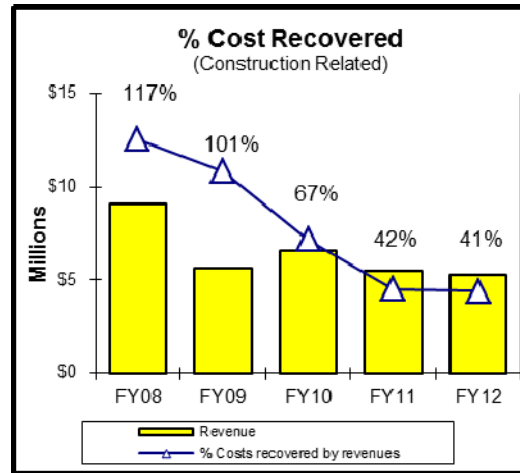
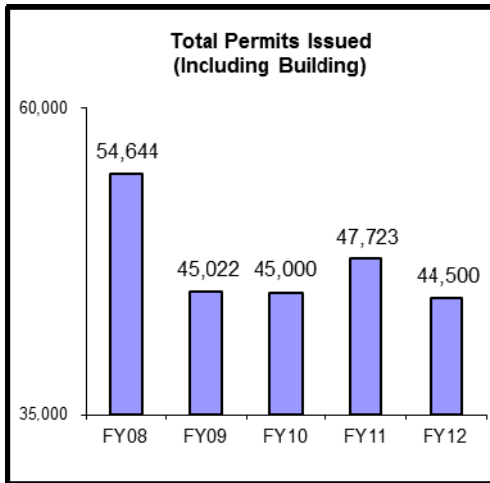
FY12 Anticipated Accomplishments that will further the City Council Mission

- Provide technical support to City staff for the purchase and design of new facilities. Our staff provides construction and code advice in the early stages of projects.
- Encourage continued incentive program for housing inspectors to obtain additional trade certifications to better serve the community.
- Development of continuing education program for housing inspectors with multi-trade certifications; also offered to others in the State.
- Inspections staff is being trained on sustainable initiatives and is preparing to transfer this new knowledge to the public through personal interaction on job sites and formal green training programs. Several employees have received LEED associate training. Others are involved with the green plumber training. We are providing opportunities for personal development for our staff, so that they may train others in our community.
- Replace larger vehicles with Ford Escapes to improve fuel mileage and lower emissions.
- The Non Residential Building Code (NRBC) continues to improve neighborhood quality and the quality of life for the citizens of Raleigh. The NRBC used demolition, repair or closing to bring needed commercial buildings up to a safe level.
- Provide cross department coordination for the development related departments. The development review manager position was created to provide coordination between the Inspections, Planning, Fire, Public Works, Public Utilities and Parks and Recreation departments.
- Further enhance our continuing education program to focus on citizen/community group seminars involving permitting and construction issues related to home purchases.

FY 11 Accomplishments

- Issued approximately 34,185 zoning, building, electrical, plumbing, and mechanical permits.
- Performed approximately 87,600 field inspections (building, electrical, plumbing, and mechanical) 18,500 site and sign inspections, 12,500 unfit/unsafe housing inspections and 21,500 public nuisance, zoning and nuisance vehicle cases.
- With the implementation of a unified Construction Division encompassing the plans review and field inspections staff a more continuous communication has occurred resulting in improved customer service through predictable consistency in enforcement.
- Collected approximately \$10,124,718 in revenue for fire, facility fees, utility connections, land disturbing, right of way, street cut and water/sewer stub fees.
- Issued approximately 8,580 permits for Fire, Public Utilities, and Public Works departments.
- The Neighborhood Preservation Program of Inspections registered 73,500 rental dwelling units with associated revenues of approximately \$1,000,000.
- Inspectors participated in Citizen Advisory Committee meeting and citizen-oriented government initiatives.
- Provided expanded public web access information pertaining to PROP violations and rental registration properties.
- Increased role of inspectors providing City Code information while participating in the Landlord Training classes.
- Provided homeowner green kits with each new home permit. This kit provides the latest information on improving the home environment and things to do to conserve energy. Weatherization products are provided along with a compact fluorescent light bulb.

Performance Indicators



Planning

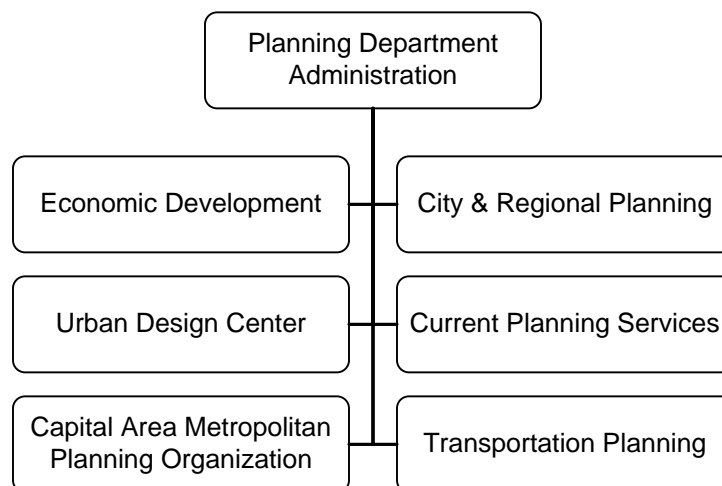
The Planning Department provides planning advice and services to the City Council, Planning Commission, Historic Districts Commission and Appearance Commission, the City Manager and staff, and to the citizens.

Additional information regarding the Planning Department may be obtained by contacting Mitchell Silver, Chief Planning and Economic Development Officer, at (919) 516-2625 or via email at Mitchell.Silver@raleighnc.gov.

Mission

The Planning Department provides guidance for the growth, preservation and development of the City of Raleigh in order to maintain a City of lasting value.

The Planning Department will become a proactive team to provide the expertise and leadership to guide growth, preservation and development of the City. The Department will adopt a new standard of excellence and seek best practices to ensure the City reaches its highest potential. The comprehensive plan and zoning code will be updated to establish a clear vision for the future. Staff will be cross-trained to maximize their skills; they will be empowered to be creative and help facilitate department change; and, they will excel in customer service. The City is building a new legacy for the future. Staff understands that we are in a “golden age of planning” and they have embraced their new role as the next generation’s legacy builders.



Budget Detail

	ADOPTED BUDGET <u>2008-09</u>	ADOPTED BUDGET <u>2009-10</u>	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	CHANGE 2010-11 to <u>2011-12</u>
EMPLOYEES					
General Fund	47	45	42	49	7
Grant Fund - CAMPO*	-	-	-	11	11
TOTAL	11	16	17	60	43

* As of January 19, 2011, CAMPO moved to Planning from Public Works

Budget Detail, continued

	ADOPTED BUDGET 2008-09	ADOPTED BUDGET 2009-10	ADOPTED BUDGET 2010-11	ADOPTED BUDGET 2011-12	CHANGE 2010-11 to 2011-12
DIRECT EXPENDITURES BY DIVISION					
Administration	\$ 4,446,155	\$ 4,171,760	\$ 3,905,932	\$ 4,502,894	15.3%
CAMPO	-	-	-	219,741	-
TOTAL	\$ 4,446,155	\$ 4,171,760	\$ 3,905,932	\$ 4,722,635	20.9%
DIRECT EXPENDITURES BY TYPE					
Personnel Services	\$ 2,930,436	\$ 2,855,364	\$ 2,718,228	\$ 3,101,636	14.1%
Employee Benefits	700,913	734,076	774,003	837,286	8.2%
Operating Expenditures	584,340	535,546	386,271	522,318	35.2%
Special Programs and Projects	230,466	46,774	27,430	261,395	853.0%
TOTAL	\$ 4,446,155	\$ 4,171,760	\$ 3,905,932	\$ 4,722,635	20.9%

Highlighted Budget Changes (July 2011 – June 2012)

- The FY12 budget increase is due to the net addition of seven staff members as a result of reorganizations during FY11. During the year and as part of the reorganizations, 16 positions were transferred out of Planning and 35 positions were transferred into the department. One position, a Senior Planner, was eliminated.
- The budget was increased by \$30,000 to mail Unified Development Ordinance public notification letters.

Service Impacts (July 2011 – June 2012)

- The shift from outsourcing planning studies to conducting them in-house will increase the length of time to complete studies. In addition, staff will be unable to offer the same level of technical assistance to the general public.
- The budget reduces the allocation for renting meeting spaces, which could result in fewer public meetings.

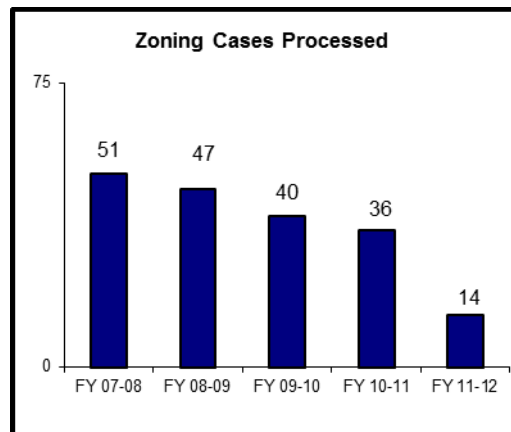
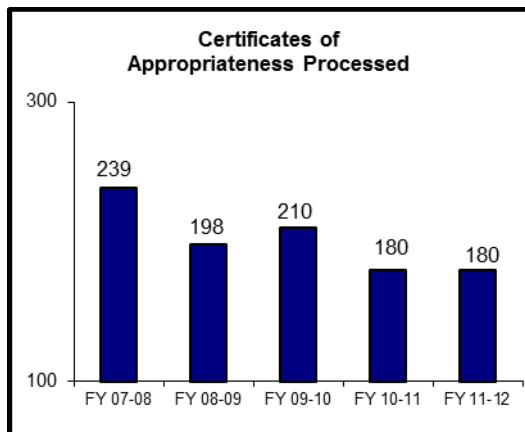
FY12 Anticipated Accomplishments that will further the City Council Mission

- Prepare a new Unified Development Ordinance (UDO), update the Zoning Ordinance to reflect new development practices and to implement recommendations from the Comprehensive Plan, and educate the public about planning process changes.
- Implement the City Manager's plan to unify Planning, Development Services, Inspections, Community Development, Transportation Planning and Economic Development into a unified cluster of business services.
- Work with other departments to advance the management strategies to support a higher level of customer service, improve neighborhood quality, focus on capital projects, and address environmental initiatives and focus on growth strategies.
- Identify inter-departmental work products, such as the Comprehensive Plan implementation, public outreach processes and development review coordination to improve department collaboration.
- Implement the Comprehensive Plan by managing action items, helping implement the new CIP process, maintaining list of streetscape plans, and working with Community Development to create a redevelopment strategy and update the City's redevelopment plans.
- Complete projects from the FY12 and FY11 departmental work programs. Examples include the South Saunders North/Downtown South Plan, Wilmington Street (I-440 to Tryon Road), Person Street/Blount/Wake Forest (MLK to Capital Blvd) Plan, and Six Forks and Millbrook Transportation Study.

FY11 Accomplishments (July 2010 – June 2011)

- Introduced more visual aids to communicate complex planning projects and issues, strengthened staff reports, broadened staff’s design skills and expertise.
- Worked with the Assistant City Manager and other departments to develop the Customer Service Center and other development service improvements.
- Provided extensive technical assistance on dozens of projects to external and internal customers.
- Prepared a six-month evaluation and amendments to the Comprehensive Plan.
- Worked with regional partners to plan for regional and local transit opportunities as well as transit-oriented development.
- Developed a Memorandum of Understanding with roles and responsibilities for the Economic Development Group. The group will advance the economic development strategy as outlined in the Comprehensive Plan, including an incentives analysis.
- Partnered with departments to disseminate and track the implementation of Comprehensive Plan action items.
- Collaborated with Wake County, the Census Bureau and local partners to undertake a successful Census 2010 campaign.
- Completed the Union Station Study to advance multi-modal transit hub on the west side of downtown.
- Completed the West Morgan Small Area Study.
- Processed 40 voluntary annexation petitions, an increase of 25 over FY10. Fifteen annexations petitions were processed FY10, 29 in FY09 and 33 in FY08.

Performance Indicators



Public Works

The Public Works Department strives to serve the best interests of the safety and welfare of the citizens of the City of Raleigh.

The General Fund programs of Public Works include the following services: 1) provide administrative support for entire department; 2) design, construction, inspection and acceptance of public infrastructure improvements completed as City funded projects, including street improvements, and streetscapes; 3) surveying and computer-aided design & drafting (CADD) services for Public Works as well as other City departments; 4) administer the City's assessment program for streets, sidewalks, water, and sewer construction projects; 5) traffic engineering, crash analysis, and implementation of appropriate countermeasures; 6) administer the City's neighborhood traffic management program; 7) maintenance of signalized intersections and the City computerized traffic signal system; 8) management of the traffic signs and markings program; and 9) administration of the street light program.

Construction Management manages capital building and general improvement projects for Public Works and many other departments through the phases of conceptual planning and budgeting, site evaluation and acquisition, consultant evaluation and selection, project development/design, selection of construction delivery system, bidding, negotiating, awarding and administering contracts, acceptance of projects by the City, and administering warranty periods on new facilities and improvements. Projects include new construction, renovations and improvements to City-owned buildings and facilities. The range of projects has in the past included roof replacements, general government offices, parking decks, and a wide variety of buildings, site improvements, and other facilities for various city departments.

Street Maintenance maintains 2,350 lane miles of streets and rights-of-way within the City limits as well as 1,881 miles of curb and gutter. Services include patching and resurfacing of asphalt pavements, concrete repairs, storm drain and culvert repairs and inspections, street sweeping, snow and ice control, leaf collection, repairs to tree root damaged sidewalk, and graffiti removal. In addition to these traditional services, the Street Division now provides development review and engineering inspection services for public infrastructure improvements constructed as private development projects.

The intent of the SafeLight program is to decrease the number of severe crashes caused by red light running violations and increase public awareness of safe driving. Any revenues in excess of program costs are distributed to Wake County Public Schools.

Vehicle Fleet Services provides equipment replacement and scheduled and unscheduled maintenance repairs on all equipment for safe operation in the most efficient and cost effective manner possible for all City of Raleigh departments.

The Transit Fund provides for the planning, administration, and funding of the Capital Area Transit (CAT) System and the Accessible Raleigh Transportation Program (ART), which is a service for Raleigh residents with disabilities.

The Parking Fund includes costs related to the construction, maintenance, and operation of City parking decks and surface lots, management of the off-street parking contract, and the placement and removal of parking signage. The Parking Section oversees the on-street parking program which includes enforcement, collections, meter maintenance and revenue collection, and residential permits.

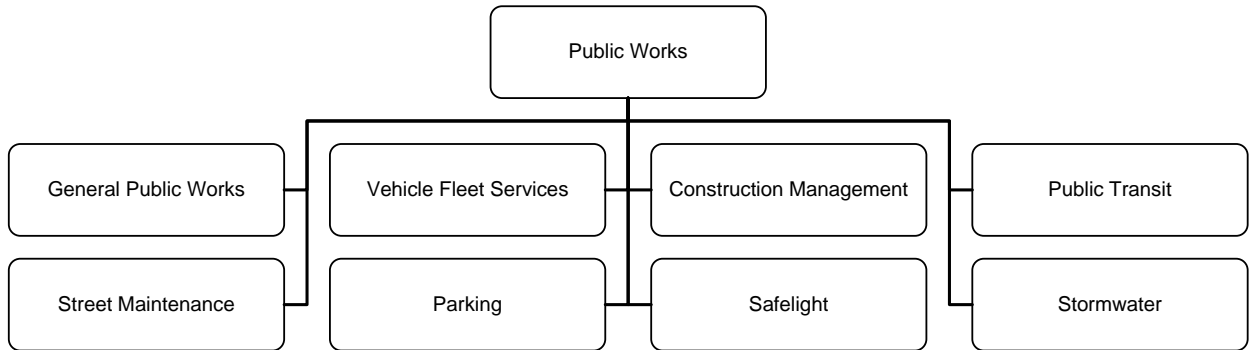
The Stormwater Utility Fund provides services for Raleigh's citizens including public storm drainage projects, assistance with private drainage concerns, water quality issues as mandated by state and federal agencies, as well as plan review and inspection functions related to sedimentation control, floodplain, and stormwater control facilities. These services are funded

entirely by stormwater fees based on the total amount of impervious surface (e.g. buildings, driveways, sidewalks, parking lots, etc.) on properties in Raleigh.

Additional information regarding the Public Works Department may be obtained by contacting Carl R. Dawson, Jr., Public Works Director, at (919) 996-3030 or via email at Carl.Dawson@raleighnc.gov.

Mission

The Public Works Department administers the planning, design, and construction of transportation, pedestrian, mass transit, stormwater, parking, general government and City facilities while at the same time maintaining many of these facilities and the City's vehicle fleet.



Budget Detail

	ADOPTED BUDGET 2008-09	ADOPTED BUDGET 2009-10	ADOPTED BUDGET 2010-11	ADOPTED BUDGET 2011-12	CHANGE 2010-11 to 2011-12
EMPLOYEES					
Public Works	111	107	107	85	(22)
Construction Management	15	15	14	14	0
Streets-Stormwater Maintenance	42	42	41	40	(1)
Street Maintenance	92	85	82	96	14
SafeLight	1	1	1	1	0
Vehicle Fleet Services	62	62	62	62	0
Public Transit	10	9	8	8	0
Parking	15	36	36	35	(1)
Stormwater Utility	46	48	48	48	0
TOTAL	394	405	399	389	(10)
GRANT POSITIONS					
Public Transit	4	5	6	6	0
CAMPO*	7	11	11	-	(11)
TOTAL GRANT FUNDED POSITIONS	11	16	17	6	(11)

* On January 19, 2011, CAMPO moved to the Planning Department.

	<u>ADOPTED BUDGET 2008-09</u>	<u>ADOPTED BUDGET 2009-10</u>	<u>ADOPTED BUDGET 2010-11</u>	<u>ADOPTED BUDGET 2011-12</u>	<u>CHANGE 2010-11 to 2011-12</u>
DIRECT EXPENDITURES BY DIVISION					
Public Works	\$ 15,073,022	\$ 15,341,798	\$ 15,445,550	\$ 13,435,275	(13.0%)
Construction Management	1,654,479	1,662,045	1,633,957	1,457,554	(10.8%)
Streets - Stormwater Maintenance	2,763,156	3,015,905	3,144,410	3,100,215	(1.4%)
Street Maintenance	8,304,716	8,221,506	8,136,051	9,136,556	12.3%
Safelight	905,756	889,663	894,743	893,189	(0.2%)
CAMPO	332,548	306,867	274,959	-	(100.0%)
TOTAL-GENERAL FUND DIVISIONS	\$ 29,033,677	\$ 29,437,784	\$ 29,529,670	\$ 28,022,789	(5.1%)
DIRECT EXPENDITURES BY TYPE - GENERAL FUND DIVISIONS					
Vehicle Fleet Services	\$ 15,760,588	\$ 16,173,170	\$ 16,208,783	\$ 17,666,587	9.0%
Public Transit	21,312,129	22,025,143	21,946,626	24,393,829	11.2%
Parking Facilities Fund	11,390,003	15,163,417	16,017,283	12,658,048	(21.0%)
Stormwater Utility	15,668,822	15,729,507	15,270,581	14,993,761	(1.8%)
TOTAL - OTHER FUNDS	\$ 64,131,542	\$ 69,091,237	\$ 69,443,273	\$ 69,712,225	0.4%
DIRECT EXPENDITURES BY TYPE - GENERAL FUND DIVISIONS					
Personnel Services	\$ 12,225,644	\$ 11,946,390	\$ 11,939,305	\$ 11,310,389	(5.3%)
Employee Benefits	3,354,427	3,487,656	3,849,477	3,514,300	(8.7%)
Operating Expenditures	12,661,775	13,090,183	12,747,930	12,518,727	(1.8%)
Special Programs and Projects	624,831	820,030	905,933	589,823	(34.9%)
Capital Equipment	153,000	75,500	69,000	70,000	1.4%
Interfund Transfers	14,000	18,025	18,025	19,550	8.5%
TOTAL	\$ 29,033,677	\$ 29,437,784	\$ 29,529,670	\$ 28,022,789	(5.1%)

Highlighted Budget Changes (July 2011 – June 2012)

- The decrease in the FY12 General Fund budget reflects the elimination of 4 positions and the transfer of the Transportation Planning program, including 5 positions and associated operating costs, to the Planning & Economic Development Department. In addition, the City’s contribution to the Capital Area Metropolitan Planning Organization (CAMPO) was also transferred to Planning & Economic Development.

Service Impacts (July 2011 – June 2012)

- Decreases in overtime salaries may impact inclement weather operations performed by the Streets Division.
- Decreases in contractual services may impact traffic loop repairs and pavement markings managed by the Transportation Operations Division.

FY12 Anticipated Accomplishments that will further the City Council Mission

- Confirm assessment rolls on three completed utility projects and five roadway/sidewalk projects by June 30, 2012.
- Complete the first phase of the Falls of Neuse Road Realignment and Widening project and continue design and construction of all transportation and streetscape projects with particular focus on the Falls of Neuse Road Realignment and Widening, Phase II and Jones Sausage Road Widening and Realignment/Rock Quarry Road, Part B projects.
- Complete construction of the Solid Waste Services Facility at Wilder’s Grove.
- Continue to improve the leaf collection program by providing two complete passes around the city while continuing to realize the cost savings to the program.
- Increase the amount of curb and gutter replacements by 10% to improve neighborhood safety.

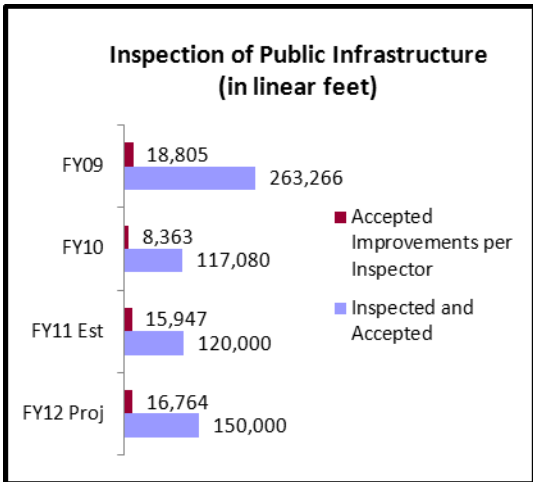
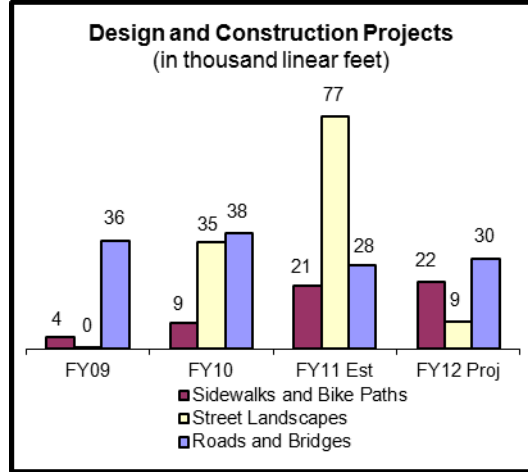
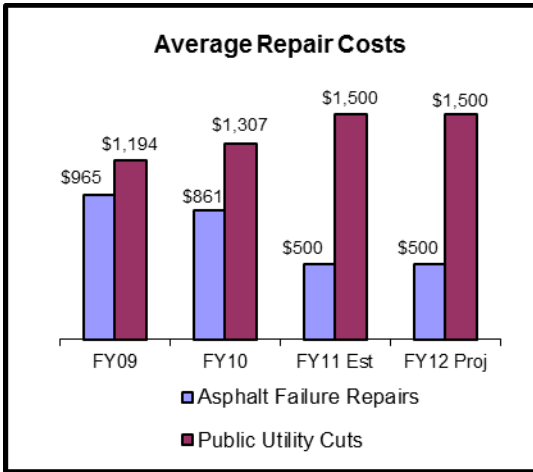
- Implement Cityworks software program and integrate with Mobile 311 which are used to track inspections and repairs to drop inlets and catch basins, as well as the use of the jet vacuum trucks to mark the boxes and pipes that are cleaned. This technology will identify historically problematic locations and consider capital projects that may be needed to reduce long-term maintenance costs.
- Continue construction of a \$28 million traffic signal system upgrade to improve the signal synchronization and complete change out all remaining 8" incandescent signal bulbs in traffic signals with LEDs. All 12 inch signal heads maintained by the City will have LED clusters.
- Decrease the number of severe crashes caused by red light running violations and increase public awareness of safe driving.
- Improve the efficiency of plan reviews and decrease the overall review time for public improvements associated with private development.
- Upgrade all SafeLight program cameras to improve reduction in high angle collisions. The lower fee associated with the new contract should continue to allow the program to operate at no cost to taxpayers.

FY11 Accomplishments

- The Design/Construction division completed construction of the Hillsborough Street Roundabouts, Phase I project along with three other thoroughfare projects with total construction value of approximately \$20 million. Awarded construction contracts for another \$18.1 million in proposed thoroughfare improvements. Continued construction on the first phase of the \$7.5 million Falls of Neuse Road Realignment and Widening project.
- Confirmed assessment rolls on three completed utility, street and sidewalk projects totaling \$902,191 in the first and second quarters of the fiscal year; projecting that assessments on an additional 14 completed projects will be confirmed prior to July 1, 2011. Created and presented educational workshop on assessment procedures and processes for full City Council.
- The Streets Division secured funding and purchased three of seven new automated leaf collection machines. The projected cost savings for the leaf collection program is more than \$400,000 per year. The division also resurfaced 29 street sections through our resurfacing contractor.
- Implemented a non-permitted inspection software enhancement that allows inspectors to enter daily inspection reports, track project time allocations, schedule inspections, and enter inspection results using one application. This enhancement provides security for all data, and long term tracking capability for private development and for City contract projects. Accepted 173,615 linear feet of public infrastructure.
- The Construction Management division completed phase 1 programming for Northeast Remote Operations using in-house staff and awarded design contract for phase 1 construction. They also completed and opened the Raleigh Downtown Amphitheater.
- Completed construction on the \$28.6 Million LEED Platinum Transit Operations and Maintenance Facility. This was assisted by \$11.6 million in stimulus funds.
- Initiated construction of the Solid Waste Services Facility at Wilder's Grove, awarded design contract for Fire Station #29 in Northwest Raleigh, and completed 218 W. Cabarrus Street - Police Evidence Storage Facility.
- Received 2010 Sir Walter Raleigh Award for Downtown City Plaza, 500 block of Fayetteville Street for an exciting, new living space for the Capital City that reinforces the rebirth of downtown, and for "Have A Seat" Project at Rush Street/Hammond Business Park and Glenbrook Drive/Dacian Road for low-cost, innovative designs for transit stop seating.

- Received the Natural Resource Conservation Award from the 2010 Raleigh Environmental Awards for the construction of The Water Garden and Wetland at Fred Fletcher Park.
- City Plaza, Raleigh's downtown public gathering place, won grand awards from the American Council of Engineering Companies of North Carolina (ACEC/NC).

Performance Indicators



Public Works – Parking

The parking enterprise fund operates under the management of the Public Works Department. The city-operated ParkLink Parking Program oversees operation and maintenance of eight decks and five surface lots, as well as the on-street parking program that comprises enforcement, collections, meter maintenance and revenue collection, and residential permits.

ParkLink administers the off-street parking contract and is responsible for processing requests for the placement and removal of parking signage as well as maintaining city parking facilities. ParkLink also took over the operations and management of the on-street program and has installed 190 multi-space pay stations that work in conjunction with computerized citation issuance devices and a new parking management software.

Mission

The parking program will deliver parking products and services geared to the needs of stakeholders, client groups and individual customers, while maintaining an efficient business operation and valuable City assets.

Budget Detail

	ADOPTED BUDGET <u>2008-09</u>	ADOPTED BUDGET <u>2009-10</u>	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	CHANGE 2010-11 to <u>2011-12</u>
EMPLOYEES	15	36	36	35	(1)
DIRECT EXPENDITURES BY DIVISION					
ParkLink Program	\$ -	\$ -	\$ -	\$ 246,553	
Off-Street Parking	11,390,003	15,163,417	16,017,283	12,411,495	(22.5%)
TOTAL	\$11,390,003	\$15,163,417	\$16,017,283	\$12,658,048	(21.0%)
DIRECT EXPENDITURES BY TYPE					
Personnel Services	\$ 608,399	\$ 820,239	\$ 1,219,277	\$ 1,209,843	(0.8%)
Employee Benefits	167,059	341,211	435,127	441,803	1.5%
Operating Expenditures	3,652,775	3,214,974	4,197,249	4,312,363	2.7%
Special Programs and Projects	10,167	30,995	54,310	61,060	12.4%
Capital Equipment - New	-	-	63,050	17,700	(71.9%)
Interfund Transfers	6,951,603	10,693,198	10,048,270	6,615,279	(34.2%)
TOTAL	\$11,390,003	\$15,163,417	\$16,017,283	\$12,658,048	(21.0%)

Highlighted Budget Changes (July 2011 – June 2012)

- The FY12 budget reflects a \$3.4 million decrease in transfers to other funds. The transfer to the Parking Debt Service Fund is reduced by \$2.7 million through the use of available fund balance and lower variable interest rates and the transfer for capital projects is reduced by \$400,000 through the use of fund balance. There is also a reduction in the transfer to the Technology Fund of \$450,000.
- The budget eliminates a Service Specialist position.
- The budget includes a subsidy from the General Fund due to a reduction in anticipated parking revenue in both the on-street and off-street programs. The City continues to experience a steady decline in monthly parking accounts in decks and lots, as result of the economic downturn. As for on-street parking, some of the metered zones (i.e. Fayetteville, Moore Square and Hillsborough) are in high demand while others (Warehouse, Capital and Glenwood South) have little demand and are not generating the revenue projected. In addition, lower-than-expected

enforcement revenue is largely due to new staff getting up to speed and the low demand in metered parking areas which still require active patrolling with lower productivity. Future revenue projections are based on current history and economic conditions.

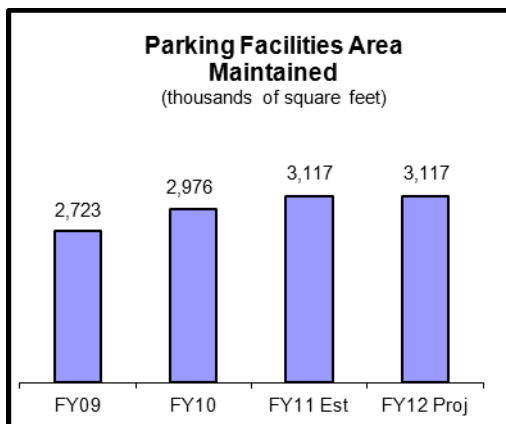
FY12 Anticipated Accomplishments that will further the City Council Mission

- Monitor pay station revenue to determine where new pay stations need to be installed or existing pay stations relocated for optimal revenue.
- Continue with elevator modernization at Moore Square parking deck.
- Begin work to correct deterioration of the brick façade, stairwell and electrical system in the Moore Square Parking parking deck.
- Continue with installation of security camera systems in the three remaining parking decks.
- Implement a new deck maintenance program to perform daily maintenance and cleanup at night when decks are less utilized.
- Implement new tax intercept program and professional account management to increase collection rates of outstanding fines with a minimum balance of \$50. Examine the effects of the tax intercept program in collection of overdue parking violation revenue.
- There will be no across-the-board rate increases in FY12.

FY11 Accomplishments

- Metered parking was expanded to convert the entire area of primary and secondary retail streets in the core business district to user pay parking. This promoted the turnover of spaces for the benefit of customers and visitors as well as providing several payment options for convenience and consistency.
- FY11 saw the first full year of operation of new Parking Management Software System that interfaces with computerized citation issuance devices. The new parking software also has a batch interface with iNOVAH revenue cashiering software.
- Began use of 14 new computerized citation issuance devices to issue, track, and monitor citations from date of issue until payment is received.
- A downtown business office for the ParkLink program was opened and staffed to provide a highly visible and excellent customer service presence in the downtown core.

Performance Indicators



Public Works – Stormwater

The Stormwater Division manages stormwater services provided to the citizens of Raleigh through the City's stormwater utility, which includes the drainage and water quality assistance programs, capital stormwater projects, the water quality program mandated by the Clean Water Act, review and inspection of private developments for conformance to stormwater, soil erosion, and floodplain requirements, the drainage system inventory, and citizen inquiries concerning these functions.

Additional information regarding the Stormwater Utility may be obtained by contacting Danny Bowden, Stormwater Utility Manager, at (919) 996-3940 or via email at Danny.Bowden@raleighnc.gov.

Mission

The Stormwater Management Division's focus is to partner with the citizens of Raleigh to effectively manage flood control, erosion control, and environmental protection in our water bodies, ultimately the Neuse River by using proactive management techniques to plan, identify, maintain, monitor, design, inspect, and construct drainage systems to alleviate structural flooding, and preserve water quality. Protecting our waterways provides for the future well being of the environment.

Budget Detail

	ADOPTED BUDGET 2008-09	ADOPTED BUDGET 2009-10	ADOPTED BUDGET 2010-11	ADOPTED BUDGET 2011-12	CHANGE 2010-11 to 2011-12
EMPLOYEES	46	48	48	48	0
DIRECT EXPENDITURES BY DIVISION					
Stormwater Administration	\$ 1,486,029	\$ 2,034,037	\$ 2,018,580	\$ 1,718,306	(14.9%)
Stormwater Services	497,395	509,092	478,721	597,381	24.8%
Water Quality - Stormwater	473,658	477,002	453,025	454,783	0.4%
Infrastructure Management	513,558	539,513	508,728	591,982	16.4%
Conservation Engineering	582,736	581,578	630,567	626,242	(0.7%)
Conservation Inspections	753,589	770,310	806,033	798,145	(1.0%)
Non-Program Expenditures	11,361,857	10,817,975	10,374,927	10,206,922	(1.6%)
TOTAL	\$ 15,668,822	\$ 15,729,507	\$ 15,270,581	\$ 14,993,761	(1.8%)
DIRECT EXPENDITURES BY TYPE					
Personnel Services	\$ 2,644,814	\$ 2,770,186	\$ 2,783,691	\$ 2,847,925	2.3%
Employee Benefits	727,607	809,189	921,007	941,603	2.2%
Operating Expenditures	929,541	1,277,081	1,121,641	991,359	(11.6%)
Special Programs and Projects	2,029,419	116,467	123,939	414,618	234.5%
Capital Equipment - New	17,000	17,000	1,000	1,000	0.0%
Capital Equipment - Replace	1,000	1,000	-	-	
Interfund Transfers	9,319,441	10,738,584	10,319,303	9,797,256	(5.1%)
TOTAL	\$ 15,668,822	\$ 15,729,507	\$ 15,270,581	\$ 14,993,761	(1.8%)

Highlighted Budget Changes (July 2011 – June 2012)

- The increase in special programs & projects is due to worker's compensation costs. Operating expenditures decline slightly in FY12 due to decreasing fine revenue, of which Wake County Public Schools receives a portion.
- A decrease in interfund transfers is due to reduced operating budgets in Utility Billing and Streets Stormwater, for which Stormwater supports through transfers to the General Fund, and a \$570,000 reduction in the transfer to the Stormwater capital fund.

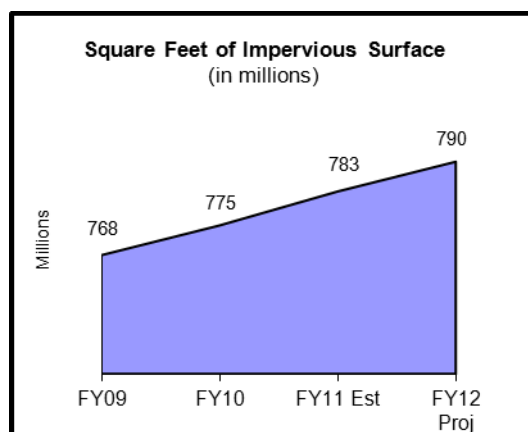
FY12 Anticipated Accomplishments that will further the City Council Mission

- Work with the Stormwater Management Advisory Commission and City Council to address incentives to help mitigate flooding and improve water quality.
- Obtain feedback from customers and stakeholders via survey to ascertain where improvements may be in order.
- Seek additional grant funding from state and federal sources.
- Decrease time between inspections of construction sites where sediment loss is a concern from 14 days to 10 days.
- Implement stream restoration, lake preservation, and other capital projects to improve water quality to meet National Pollutant Discharge Elimination System (NPDES) permit requirements. Twenty-two projects are to be completed by June 30, 2012.

FY11 Accomplishments

- Completed or closed out 16 stormwater projects at a cost of \$6,500,000.
- Decreased the number of backlogged flooding and water quality projects by approximately 25%.
- Awarded a FEMA grant of over \$500,000 to remove two homes from the 100-year floodplain.
- Awarded a 0% loan for \$2,000,000 to assist in funding the Upper Longview Lake preservation and Bertie Creek stream restoration projects through the State Revolving Fund.
- Accelerated the drainage system inventory by utilizing consultant assistance for data collection. This accomplishment will assist in meeting the Clean Water Act requirements and in reaching the level of service goals for the stormwater facility maintenance program.
- Reviewed public education efforts to ensure they are appropriate for service delivery.
- The collection rate for stormwater utility fees has increased to 97%, an increase of 3%. Utilized the financial model to project revenues and costs for a five to ten-year planning horizon.
- More than 85 projects at an estimated cost of over \$60 million are currently under design.
- Investigated over 3,000 complaints/ inquiries concerning drainage, water quality, and utility billing.
- Increased the number of accounts being billed for stormwater by 1.0% to 123,011.
- Reviewed 700 plans and completed over 8,000 inspections for floodplain, soil erosion, and stormwater facilities. The average plan review time dropped to 3 days per plan from 3.5 days per plan in FY 2005-2006, when the program began.

Performance Indicators



Public Works - Transit

Capital Area Transit (CAT), Raleigh's public transportation system, consists of 40 routes and carries more than 16,000 riders per weekday. With a fleet of 80 revenue vehicles, CAT serves the major commercial, employment, educational and medical centers within the City of Raleigh. CAT buses run seven days a week between 4:30 a.m. and 12 a.m. in order to serve the needs of Raleigh citizens. CAT also provides connections to other transit systems that enable residents to travel across the Triangle.

Raleigh residents with disabilities who are unable to use regular CAT services may apply for eligibility under the Accessible Raleigh Transportation (ART) program. The ART program provides subsidized curb-to-curb transportation service through 41 participating taxi companies. The ART program contracts with Triangle Transit to provide regional trips originating in the CAT service area. ART performs approximately 500,000 passenger trips per year.

Mission

To improve mobility for Raleigh residents and visitors by providing safe, affordable and customer-oriented transportation while proactively promoting economic opportunity, intermodal connections, and sustainable regional development.

Budget Detail

	ADOPTED BUDGET <u>2008-09</u>	ADOPTED BUDGET <u>2009-10</u>	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	CHANGE 2010-11 to <u>2011-12</u>
EMPLOYEES					
Accessible Raleigh Transit (ART)	6	5	5	5	0
Public Transit Operations	4	4	3	3	0
Grant-funded positions	4	5	6	6	0
TOTAL	14	14	14	14	0
DIRECT EXPENDITURES BY DIVISION					
Accessible Raleigh Transit (ART)	\$ 5,715,485	\$ 6,585,507	\$ 6,753,983	\$ 7,487,599	10.9%
Public Transit Operations	15,596,644	15,439,636	15,192,643	16,906,230	11.3%
TOTAL	\$ 21,312,129	\$ 22,025,143	\$ 21,946,626	\$ 24,393,829	11.2%
GENERAL FUND CONTRIBUTION					
Accessible Raleigh Transit (ART)	\$ 5,115,485	\$ 5,905,507	\$ 6,253,983	\$ 6,887,599	10.1%
Public Transit Operations	10,793,416	10,369,966	10,127,611	9,981,358	(1.4%)
TOTAL	\$ 15,908,901	\$ 16,275,473	\$ 16,381,594	\$ 16,868,957	3.0%
DIRECT EXPENDITURES BY TYPE					
Personnel Services	\$ 434,331	\$ 510,034	\$ 483,950	\$ 389,021	(19.6%)
Employee Benefits	110,465	120,321	119,125	115,643	(2.9%)
Operating Expenditures	20,736,332	21,352,265	21,307,529	23,823,974	11.8%
Special Programs and Projects	6,051	17,573	32,072	19,346	(39.7%)
Interfund Transfers	24,950	24,950	3,950	45,845	1060.6%
TOTAL	\$ 21,312,129	\$ 22,025,143	\$ 21,946,626	\$ 24,393,829	11.2%

Highlighted Budget Changes (July 2011 – June 2012)

- The FY12 Transit budget is an 11% increase in expenditures due to an increase in contracted services. These expenditures are largely offset with programmed revenues.

- The budget includes funding for implementing changes to the ART Tier II program as authorized by the Transit Authority. These changes are expected to make the ART Tier II program eligible for Medicaid reimbursement.
- The ART program's FY12 budget reflects an 11% increase; this request reflects FY10 actual expenditures. It is projected that the ART program will begin to realize cost savings in FY12 due to implemented and programmed changes in FY11.
- The Regional Seamless Service Initiative is continued with requested funding for the regional Transit Call Center; the Public Transit budget programmed \$393,342 in FY12 for this project, \$159,108 over last fiscal year.

FY12 Anticipated Accomplishments that will further the City Council Mission

- Continue the installation of benches and shelters in areas meeting current passenger boarding standards as defined by Raleigh Transit Authority policy.
- Reduce the annual expenditures and the average cost per trip for ART Tier II clients by implementing recommendations from the "ART Alternatives Analysis".
- Ensure all future bus expansion and replacement orders are alternative fuel compatible (bio-diesel, Hybrid-Electric).
- Research, design, and procure new facilities and infrastructure that utilize environmentally sound practices and materials (recycled materials, solar powered passenger amenity lighting, green facilities).
- Work with local and federal officials to secure dedicated funding for the replacement and expansion of bus rolling stock and to finalize the funding package for the Moore Square Station rehabilitation and expansion project. This includes the procurement of ten replacement buses that are currently beyond their useful life as defined by FTA.
- Complete the mid-range transit plan in cooperation with the Capital Area Metropolitan Planning Organization. The plan will project routing and capital needs through 2025.

FY11 Accomplishments

- Began the engineering, design, and installation of up to 100 passenger amenities.
- Completed a Passenger Amenity Study; this study will assist the Transit Program with developing standards for bus stop spacing, bus stop construction and suggest City of Raleigh Code changes related to the placement of transit passenger amenities.
- Completed the construction on a \$23.5 million dollar Transit Operations and Maintenance Facility. This facility is projected to be LEED Platinum certified.
- Experienced CAT Ridership growth from 10% to 12% monthly over the prior year, which was accomplished with no new service hours and broke the previous ridership record set a decade ago. Over a ten day time span, more than 81,000 passenger trips were recorded by the CAT buses.
- The first ever R-Line scavenger hunt was launched. This well attended event, coordinated with local area businesses, was free to the public. This project continues the popularity and success of the Downtown Circulator (R-Line).
- Opened Accessible Raleigh Transit Medical Transportation Management Assessment office at Moore Square. This office makes professional functional assessment recommendations to determine if citizens qualify for the ART program.
- Enhanced security at Moore Square and began Phase I of Moore Square renovations.
- Added 41 Bus Shelters and began design and land acquisition of 17 additional facilities.

Public Works – Vehicle Fleet Services

Vehicle Fleet Services (VFS) is a division of Public Works and provides maintenance, repair, and automotive service and support to all City vehicles and motorized equipment, with the exception of Fire Department apparatus.

An internal service fund, the VFS fund serves as an accounting entity to account for the full costs of the City's vehicle fleet service operations. Costs such as fuel, tires, repair parts, and preventive maintenance services are charged to the respective budget of City departments according to actual use.

Mission

To provide equipment replacement, scheduled and unscheduled maintenance repairs on all equipment for safe operation in the most efficient and cost effective manner for all City of Raleigh departments.

Budget Detail

	<u>ADOPTED BUDGET 2008-09</u>	<u>ADOPTED BUDGET 2009-10</u>	<u>ADOPTED BUDGET 2010-11</u>	<u>ADOPTED BUDGET 2011-12</u>	<u>CHANGE 2010-11 to 2011-12</u>
EMPLOYEES	62	62	62	62	0
DIRECT EXPENDITURES BY DIVISION					
VFS Maintenance and Repair	\$ 14,290,475	\$ 14,583,649	\$ 14,548,141	\$ 15,797,655	8.6%
VFS Administration	1,470,113	1,589,521	1,660,642	1,868,932	12.5%
TOTAL	\$ 15,760,588	\$ 16,173,170	\$ 16,208,783	\$ 17,666,587	9.0%
DIRECT EXPENDITURES BY TYPE					
Personnel Services	\$ 2,560,003	\$ 2,592,840	\$ 2,661,414	\$ 2,768,065	4.0%
Employee Benefits	814,567	867,903	944,332	950,961	0.7%
Operating Expenditures	11,845,897	12,190,860	12,107,893	13,382,771	10.5%
Special Programs and Projects	45,184	98,810	117,408	137,090	16.8%
Capital Equipment - New	178,900	77,000	28,500	78,000	173.7%
Capital Equipment - Replace	3,000	3,000	-	-	0.0%
Interfund Transfers	313,037	342,757	349,236	349,700	0.1%
TOTAL	\$ 15,760,588	\$ 16,173,170	\$ 16,208,783	\$ 17,666,587	9.0%

Highlighted Budget Changes (July 2011 – June 2012)

- Two hundred (200) vehicles will be upgraded with the Fuel Master AIMs II System, which will eliminate operator errors in recording equipment mileage by electronically reading the equipment information. This will provide more reliable data on the equipment fuel usage.
- The second Mobile Motor Pool, a city rental pool maintained by VFS and consisting of five vehicles (alternative fuel vehicles, sedans, pick up trucks, and SUVs), will be in full operation. The cost of maintaining these vehicles will be absorbed in the VFS budget, and the user departments will be charged with a flat rate hourly fee and a cost per mile fee based on the vehicle type. The reduction of using personal vehicles for City business, decrease in vehicles needed for supporting administrative travels, and elimination or re-assignment of low used vehicles will be achieved.
- The 2010 year model diesel engine trucks are equipped with a new engine to meet 2010 emission regulations. The exhaust system on these engines has a Selective Catalytic Reduction (SCR) System that will reduce levels of NOx (oxides of nitrogen emitted from engines) that are harmful to the health and the environment. SCR is the technology that treats exhaust gas downstream of the engine. Small quantities of diesel exhaust fluid (DEF) are injected into the exhaust upstream of a catalyst, where it vaporizes and decomposes to form ammonia and carbon dioxide. The ammonia (NH₃) is the desired

product which in conjunction to the SCR catalyst, converts the NOx to harmless nitrogen (N₂) and water (H₂O). The diesel exhaust fluid will be added to inventory and dispensing systems to support the fleet. The City currently has eight vehicles in service, sixteen vehicles ordered in FY11 and seven vehicles projected for FY12.

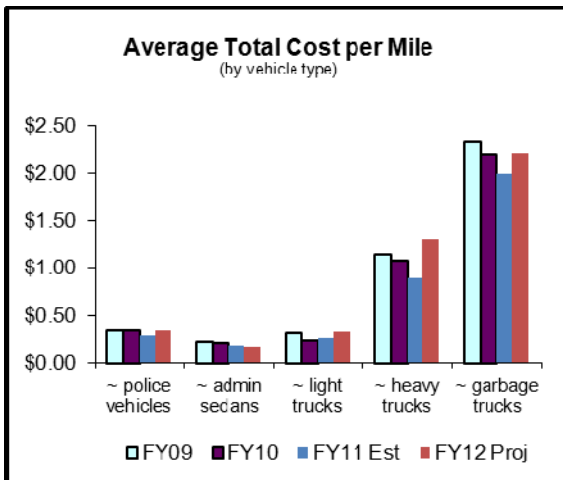
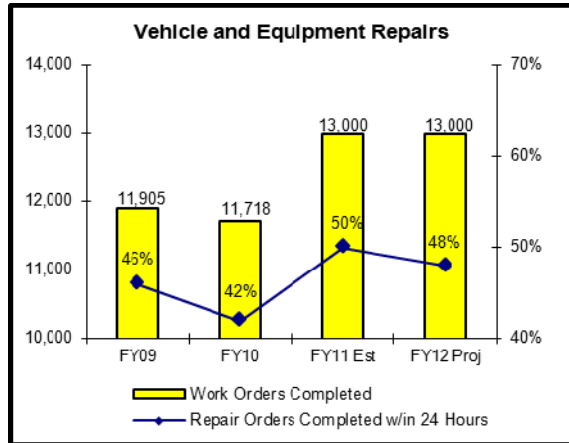
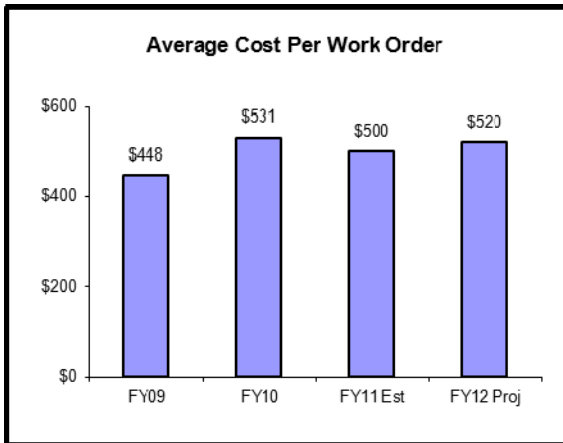
FY12 Anticipated Accomplishments that will further the City Council Mission

- Continue to explore ways to reduce the engine oil consumption and filter costs with anticipated savings of \$15,000.
- Reduce the fleet size by deploying multiple purpose trucks and reassigning low used vehicles.

FY11 Accomplishments

- The first Mobile Motor Pool, a City rental pool maintained by VFS and consisting of nine vehicles (alternative fuel, sedans, pick up trucks, and SUVs), was in full operation.
- Reviewed fleet inventory to identify all repair parts that did not meet inventory requirements. Identified low demand items and items that were no longer needed to support the fleet.
- The oil sampling program provided positive results in fleet operations. The total saving was \$21,000 in oil consumption and engine replacement for two vehicles.

Performance Indicators



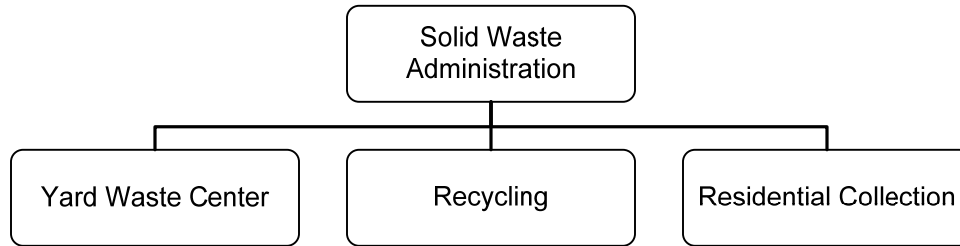
Solid Waste Services

The Solid Waste Services Department is responsible for promoting the general cleanliness and health of the City of Raleigh through established administrative policies and guidelines consistent with approved solid waste collection and disposal practices.

Additional information regarding the Solid Waste Services Department may be obtained by contacting Frederick Battle, Solid Waste Services Director, at (919) 996-6867 or via email at Frederick.Battle@raleighnc.gov.

Mission

To pursue a commitment to provide a safe, efficient, and effective solid waste collection and disposal system that protects the natural environment, the citizens of Raleigh and the employees of Raleigh and that preserves the quality of life of our citizens and their neighborhoods today and in the future. We shall pursue this commitment in such ways that no one else can compare.



Budget Detail

	<u>ADOPTED BUDGET 2008-09</u>	<u>ADOPTED BUDGET 2009-10</u>	<u>ADOPTED BUDGET 2010-11</u>	<u>ADOPTED BUDGET 2011-12</u>	<u>CHANGE 2010-11 to 2011-12</u>
EMPLOYEES					
Administration	16	17	17	22	5
Recycling	79	75	66	60	(6)
Residential Collection	136	136	134	123	(11)
Yard Waste Center	6	6	6	6	0
TOTAL	237	234	223	211	(12)
DIRECT EXPENDITURES BY DIVISION					
Administration	\$ 3,177,364	\$ 3,140,191	\$ 3,533,348	\$ 3,449,011	(2.4%)
Recycling	5,506,203	4,862,879	4,372,663	4,349,772	(0.5%)
Residential Collection	16,235,390	15,788,504	15,517,120	14,422,968	(7.1%)
Yard Waste Center	1,408,934	1,704,212	1,699,136	1,687,101	(0.7%)
TOTAL	\$ 26,327,891	\$ 25,495,786	\$ 25,122,267	\$ 23,908,852	(4.8%)
DIRECT EXPENDITURES BY TYPE					
Personnel Services	\$ 9,060,517	\$ 9,072,770	\$ 8,814,284	\$ 8,412,827	(4.6%)
Employee Benefits	2,532,349	2,770,773	2,922,711	2,693,061	(7.9%)
Operating Expenditures	12,630,864	11,882,628	11,369,188	11,429,710	0.5%
Special Programs and Projects	1,618,201	1,492,355	1,838,824	1,242,594	(32.4%)
Capital Equipment - New	468,500	259,800	159,800	102,100	(36.1%)
Interfund Transfers	17,460	17,460	17,460	28,560	63.6%
TOTAL	\$ 26,327,891	\$ 25,495,786	\$ 25,122,267	\$ 23,908,852	(4.8%)

Highlighted Budget Changes (July 2011 – June 2012)

- The FY12 budget eliminates twelve positions. Six were eliminated due to the launch of phase two of the bi-weekly automated recycling collection program. An additional six positions were the result of a reorganization permitted by efficiency improvements in route analysis and use of AVL and RouteSmart routing software.
- Funding is included to support annual Automated Vehicle Locator (AVL) subscriptions. The AVL system and RouteSmart routing software have allowed SWS to optimize routes in the field by reducing the weekly routes served in residential collection from 120 to 88 and to reduce two trucks and two drivers used daily for residential collection.
- Replacement collection vehicles are being deferred for the third year in a row. During the current fiscal year, equipment availability has consistently fallen below the levels needed to complete daily collection, resulting in the need to pay overtime. Continued deferral of replacement equipment will result in further reduced equipment availability and additional overtime.
- The FY12 budget reflects a \$600,000 reduction in the workers compensation costs and a \$60,000 decrease the purchase of replacement residential garbage carts. State budget permitting, the department hopes to use the disposal tax refund to restore the decrease.

Service Impacts (July 2011 – June 2012)

- A flat advertising budget for the recycling program could affect recycling revenues, program effectiveness and efficiency, and community support of the roll out carts with bi-weekly collection. With the phase in of major changes to the current recycling program in both the type of container used and the frequency of collection, the advertising budget will make it extremely difficult to effectively reach city residents with the information they need to know. Recycling properly (the accepted materials, prepared properly) results in higher revenues for the marketed materials by lowering the contamination in the materials. Proper set out of recyclables at the curb results in increased collection efficiency, lower processing costs and improved customer satisfaction.
- No increase in the budget to purchase recycling igloo containers will decrease the number of new residences that can join the multi-family recycling program. This results in multi-family communities being placed on a wait list, decreases the amount of potential waste that can be diverted from landfills, and decreases recycling revenues that the City could receive. It is estimated that 22% of multi-family households are not served by the multi-family recycling program.

FY12 Anticipated Accomplishments that will further the City Council Mission

- To collect residential refuse from approximately 117,826 households and residential recycling from approximately 180,229 households.
- Continue to increase efficiency through the use of automated collection vehicles.
- To continue to identify sites for recycling drop off locations throughout the City.
- To recycle approximately 39,000 tons of residential yard waste.
- Increase the price of mulch and compost in line with consumer trends. It is proposed the sale price of mulch and compost at the Yard Waste Center be increased: mulch from the \$6 per cubic yard (\$15 per bucket) to \$8 per cubic yard (\$20 per bucket) and compost from \$8 per cubic yard (\$20 per bucket) to \$12 per cubic yard (\$30 per bucket).
- Complete the \$21 million Remote Operations Facility - Solid Waste Service Center by July 2011 and move employees and equipment to the new facility fall 2011. It is

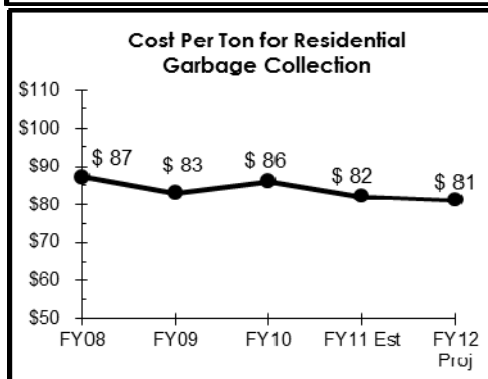
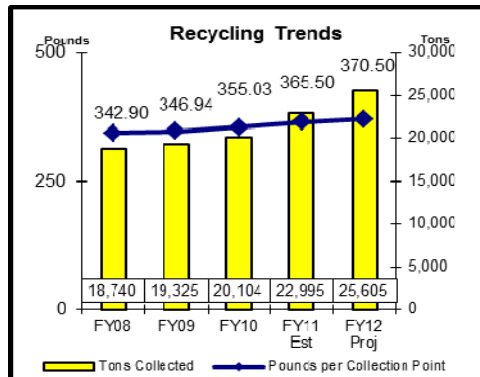
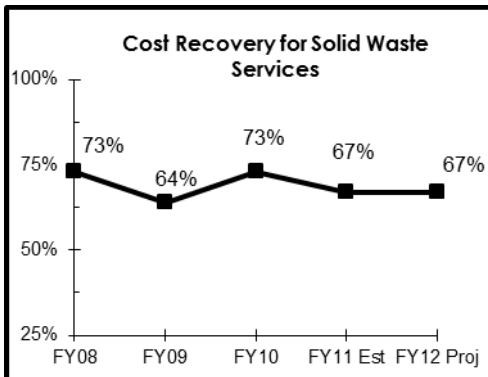
anticipated this facility will help Solid Waste Services meet the City's growth and municipal solid waste needs for the next 20 to 25 years.

- Implement phase two of the bi-weekly automated recycling collection program. This collection method is expected to save over \$2 million per year following a four year transition period.

FY11 Accomplishments

- Provided garbage, curbside recycling, and yard waste collection services to over 115,500 households.
- Provided recycling collection services to nearly 49,000 multi-family households in over 450 communities.
- Processed and recycled more than 40,000 tons of yard waste debris and limbs at the City's Yard Waste Center.
- Completed a five year Solid Waste Services Strategic Plan to help guide the department for the next five years.
- Collected over 22,000 tons of recycling materials, 87,000 tons of municipal solid waste, and 17,000 tons of yard waste debris.
- Approximately 118 businesses received garbage service and approximately 151 businesses received recycling service each month. Expanded CBD collection to Glenwood South.
- Improved field communications have resulted from the transition from VHF radios to UHF radios.
- The production and sale of colored mulch at the Yard Waste Center increased revenue generated and saved the Parks and Recreation Department over \$50,000 per year.
- Workers compensation claims have been reduced by 36% and costs incurred have decreased from \$1,445,156 to \$209,959 over the past five years.
- Completed the design and permitting phase of the new gold LEED certified Solid Waste Services Operations Center. This facility will have the infrastructure to support plug in electric vehicles.

Performance Indicators



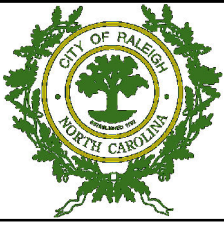


PUBLIC SAFETY

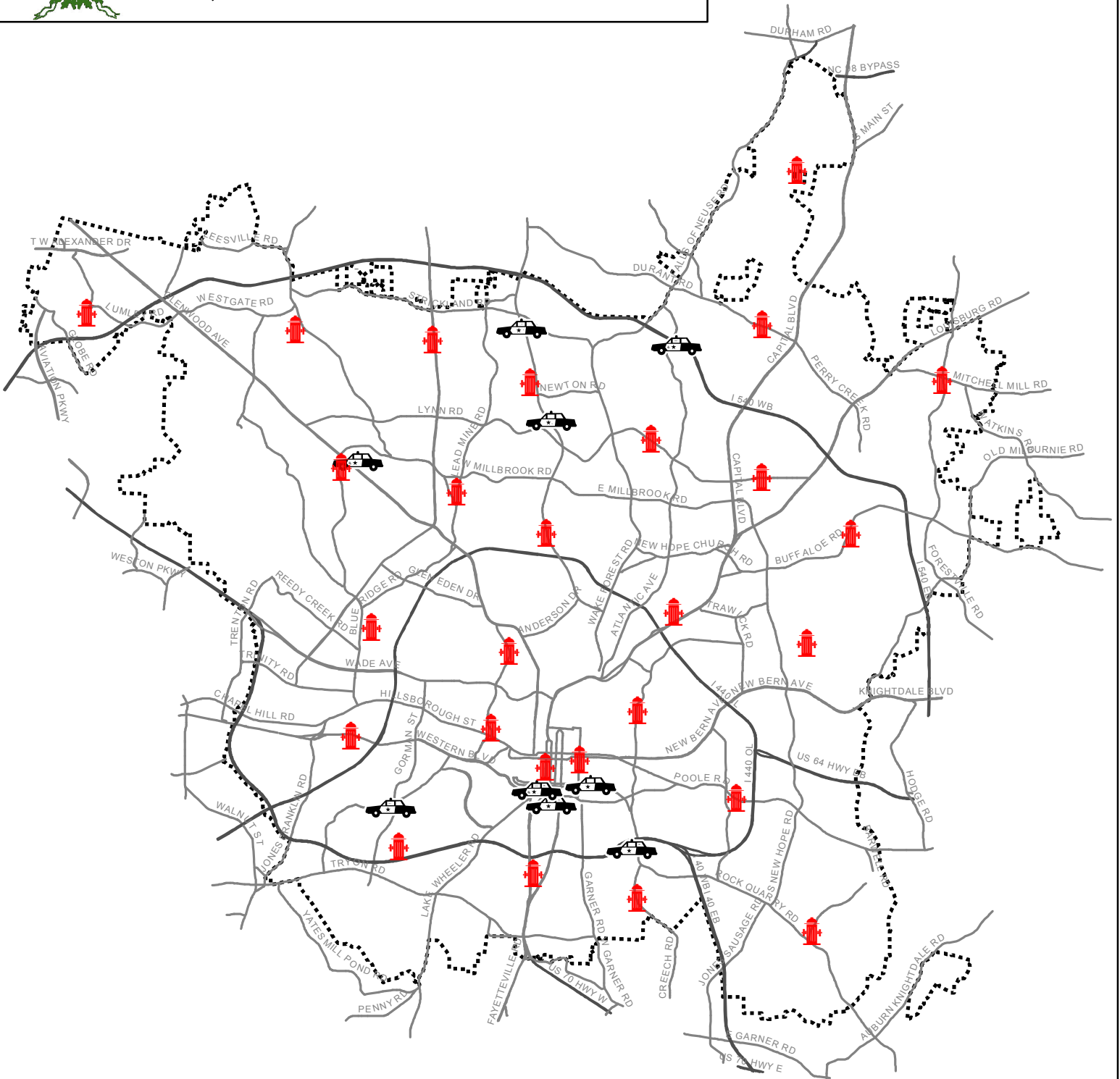
- ◆ **Emergency Communications** (General Fund)

 - ◆ **Fire** (General Fund)



 - ◆ **Police** (General Fund)



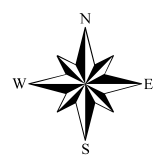
City of Raleigh Public Safety Facilities



- Highway
- Major Roads
- - - Raleigh ETJ

-  Fire Stations
-  Police Stations

1 inch = 2.6 miles



Map Created by COR GIS
Updated May 2011

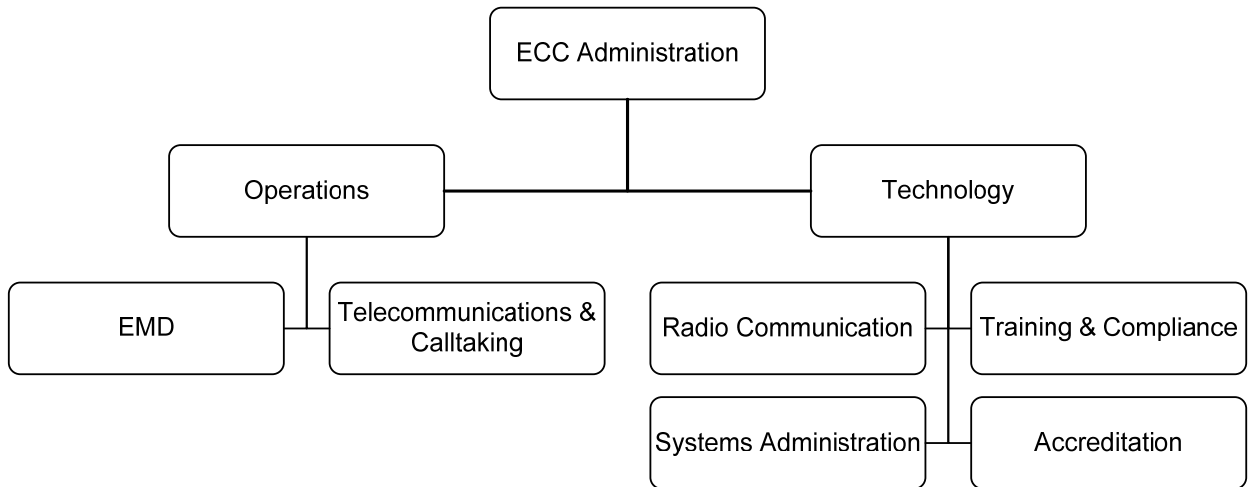
Emergency Communications

Emergency Communications is responsible for receiving 9-1-1 calls for assistance and dispatching the proper emergency responders for the City of Raleigh and the majority of Wake County.

Additional information for Emergency Communications may be obtained by contacting Barry Furey, Emergency Communications Director, at (919) 996-5015 or via email at Barry.Furey@raleighnc.gov.

Mission

The Raleigh-Wake Emergency Communications Center exists as the primary means of citizen access to public safety services through the 9-1-1 emergency number, and provides technical, planning, and direct support services for mission critical tasks related to this process. The City of Raleigh Central Electronics Maintenance Shop (CEMS) is also part of this department and is charged with the installation and upkeep of communications devices, including the certification of police radar.



Budget Detail

	<u>ADOPTED BUDGET 2008-09</u>	<u>ADOPTED BUDGET 2009-10</u>	<u>ADOPTED BUDGET 2010-11</u>	<u>ADOPTED BUDGET 2011-12</u>	<u>CHANGE 2010-11 to 2011-12</u>
General Fund	103	102	102	96	(6)
Emergency Telephone System Fund	-	-	-	6	6
EMPLOYEES	103	102	102	102	0
DIRECT EXPENDITURES BY PROGRAM					
City Only Cost	\$ 824,794	\$ 788,138	\$ 681,460	\$ 584,933	(14.2%)
Shared Cost	6,015,752	6,250,493	6,102,360	6,045,422	(0.9%)
County Only Cost	333,265	191,236	190,124	181,335	(4.6%)
Shared Cost - Barwell Rd	84,527	88,123	73,028	50,508	(30.8%)
Barwell Rd Backup Center	65,049	67,049	57,528	57,528	0.0%
Wireless Eligible ECC	1,412,816	1,917,228	1,966,607	-	(100.0%)
TOTAL	\$ 8,736,203	\$ 9,302,267	\$ 9,071,107	\$ 6,919,726	(23.7%)

Budget Detail (continued)

	ADOPTED BUDGET <u>2008-09</u>	ADOPTED BUDGET <u>2009-10</u>	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	CHANGE 2010-11 to <u>2011-12</u>
DIRECT EXPENDITURES BY TYPE					
Personnel Services	\$ 5,084,409	\$ 5,113,509	\$ 4,945,072	\$ 4,845,342	(2.0%)
Employee Benefits	1,292,898	1,417,255	1,569,788	1,423,745	(9.3%)
Operating Expenditures	2,216,347	2,623,898	2,438,209	600,999	(75.4%)
Special Programs and Projects	133,126	138,182	87,532	44,134	(49.6%)
Capital Equipment - New	-	-	30,506	5,506	(82.0%)
Capital Equipment -Replace	7,610	7,610	-	-	-
Interfund Expenditure	1,813	1,813	-	-	-
TOTAL	\$ 8,736,203	\$ 9,302,267	\$ 9,071,107	\$ 6,919,726	(23.7%)

EMERGENCY TELEPHONE SYSTEM FUND TOTAL

\$ 2,398,233

Highlighted Budget Changes (July 2011 – June 2012)

- Moved 9-1-1 fund eligible expenses into the newly created Emergency Telephone System Fund.
- Maximized utilization of 9-1-1 fund eligible expenses to help offset growing expenditures. Accounts impacted include:
 - Technical services salaries
 - Additional telephone expense
 - Certain radio/console/furnishing expenditures
 - Computer Aided Dispatch
 - Eligible travel/training

Service Impacts (July 2011 – June 2012)

- Lack of funding for replacement or expansion of infrastructure places the reliability of the non-public safety radio system in jeopardy. This UHF radio system is used by non-public safety City departments and serves as a backup to the public safety radio system. Significant savings were realized through the use of repurposed radios in creating this system three years ago, however, it was recognized that these radios were used, and that their lifecycle was not indefinite. Failure to incrementally repair or replace these units will eventually result in either a catastrophic failure or a singular purchase of a significant magnitude.
- During the current calendar year the State of North Carolina will for the first time adopt standards for 9-1-1. Despite the incremental improvements made in our call handling times, we will be unable to meet these standards with our current staffing and console configuration.

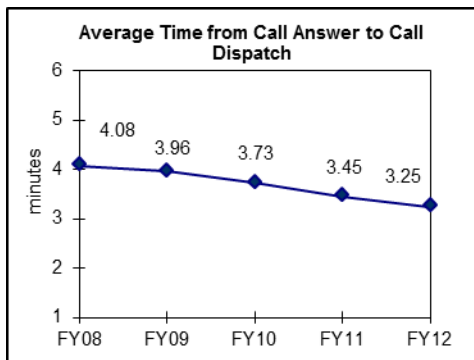
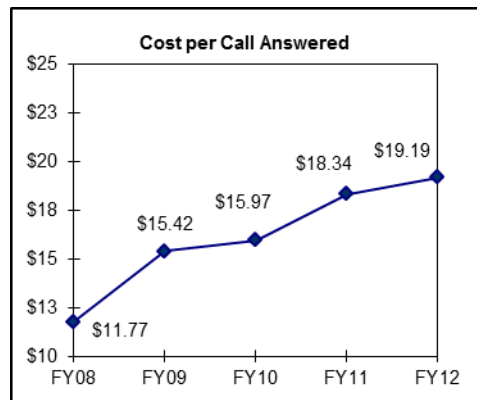
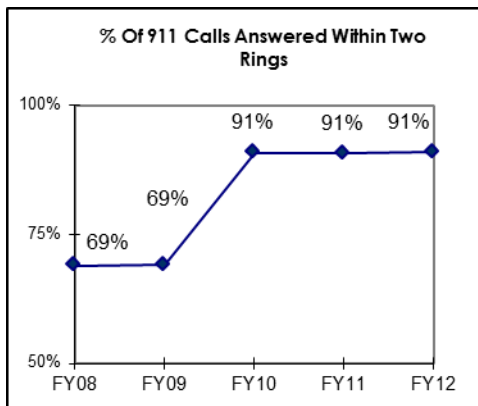
FY12 Anticipated Accomplishments that will further the City Council Mission

- Developing continued partnerships with user agencies and exploration of new funding and acquisition mechanisms to assist in cost containment.
- Reconfiguring Raleigh Police Dispatch for improved officer safety and work flow.
- Converting municipal police agencies to Automatic Vehicle Location based dispatch.
- Implementing Emergency Fire Dispatching (EFD).

FY11 Accomplishments

- Upgraded Computer Aided Dispatch (CAD) system with new software release and central processors.
- Completed first two phases of UHF (Ultra High Frequency) radio roll-out for non-public safety users.
- Conducted two training academies.
- Instituted a new schedule system to provide better supervision and improve staffing during predicted high volume call times.
- Acquired orthographic mapping system through grant.
- Obtained CALEA (Commission on Accreditation for Law Enforcement Agencies) and NAED (National Academy of Emergency Dispatch) reaccreditation.
- Obtained APCO (Association of Public-safety Communications Officials) Project 33 certification for training academy.
- Received APCO Horizon Award for pro-active use of technology.
- Increased the number of 9-1-1 calls answered in 12 seconds or less by 10%.

Performance Indicators



Emergency Telephone System Fund

The Emergency Telephone System Fund encompasses the annual disbursement award made to the City by the State 9-1-1 Board in support of the emergency telephone system (9-1-1). The Emergency Communication Center estimates eligible expenses based on the guidelines distributed by the Board. The personnel and operating expenditures associated with this fund are managed as part of the annual operating budget for the larger Emergency Communications Department.

Additional information regarding the Emergency Telephone System may be obtained by contacting Barry Furey, Emergency Communications Director, at (919) 996-5015 or via email at Barry.Furey@raleighnc.gov.

Budget Detail

	ADOPTED BUDGET <u>2008-09</u>	ADOPTED BUDGET <u>2009-10</u>	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	CHANGE 2010-11 to <u>2011-12</u>
EMPLOYEES	-	-	-	6	6
DIRECT EXPENDITURES BY TYPE					
Personnel Services	\$ -	\$ -	\$ -	\$ 350,465	-
Employee Benefits	-	-	-	100,672	-
Operating Expenditures	-	-	-	1,845,096	-
Special Programs and Projects	-	-	-	75,000	-
Capital Equipment - New	-	-	-	27,000	-
Capital Equipment - Replace	-	-	-	-	-
Interfund Expenditure	-	-	-	-	-
TOTAL	\$ -	\$ -	\$ -	\$ 2,398,233	-

Fire

The Fire Department is responsible for providing fire prevention, fire suppression, rescue, hazardous materials response, and life safety education for citizens of the City of Raleigh.

The Administration Division provides administrative services necessary to conduct the day-to-day operations of the Fire Department.

The Fire Prevention Division is the enforcement, educational and informational arm of the Raleigh Fire Department. The division performs site inspections, enforces all fire prevention codes, and coordinates pre-fire planning for all major facilities located within the City. It is also responsible for conducting fire investigations to determine origin and cause of fires.

The Fire Operations Division responds to fire calls, provides hazardous materials response service on behalf of the entire county, performs rescues, and provides emergency medical services. The emergency medical service is a supplement to the Wake County Emergency Medical Service (EMS) and is often referred to as the First Responder program. Under this program, a Fire Department unit is dispatched to any life-threatening emergency and begins administering care upon arrival. The Operations Division also provides search and rescue services and participates in a regional Urban Search and Rescue team.

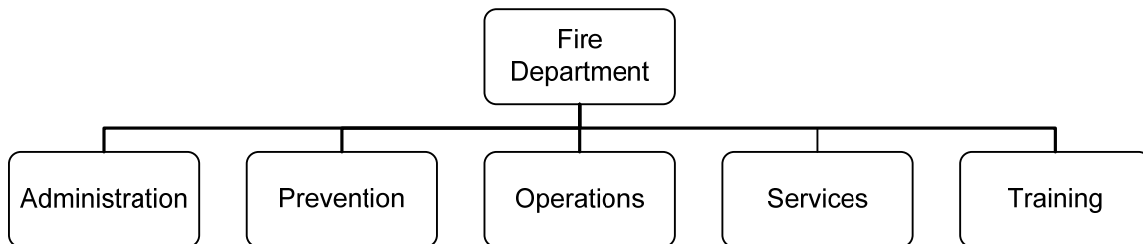
The Support Services Division provides necessary supplies, equipment, repair, and replacement services, as well as all uniforms, turnout gear, and specialty gear used by firefighters. The cost of operations, maintenance, and repair services for 29 Fire Department facilities is included in this division. Also included in this division's responsibilities are the repair and maintenance of all Fire Department vehicles, equipment, gear, and fire apparatus. Funding is included for vehicle operating expenses such as fuel, lubricants, tires, repair parts and service testing of all pumping apparatus.

The Training Division provides specialty training for all fire fighters including confined space rescue and structural collapse, hazmat, and emergency medical response. It is responsible for the pre-hire recruiting process and training academies for recruits. In addition, the staff performs fit testing of masks, driver operator training and driver operator competency for First Class and Lieutenant promotional process. Staff also manages the City's Urban Search and Rescue (USAR) program and the hazmat Regional Response Team (RRT).

Additional information regarding the Fire Department may be obtained by contacting John McGrath, Fire Chief, at (919) 996-6115 or via email at John.McGrath@raleighnc.gov.

Mission

To contribute within appropriate authority to the maintenance and improvement of the quality of life in the City of Raleigh through fire prevention, fire suppression, rescue, emergency medical, and special services to all who live, visit, work or invest here.



Budget Detail

	<u>ADOPTED BUDGET 2008-09</u>	<u>ADOPTED BUDGET 2009-10</u>	<u>ADOPTED BUDGET 2010-11</u>	<u>ADOPTED BUDGET 2011-12</u>	<u>CHANGE 2010-11 to 2011-12</u>
EMPLOYEES					
Fire Administration	7	7	7	7	0
Fire Prevention	25	25	25	32	7
Fire Operations	520	520	520	520	0
Fire Support Services	9	9	9	8	(1)
Fire Hazmat	-	-	-	1	1
Fire Training	7	7	7	7	0
TOTAL	568	568	568	575	7
Civilian Positions	28	28	28	28	0
Sworn Positions	540	540	540	547	7
DIRECT EXPENDITURES BY DIVISION					
Fire Administration	\$ 1,353,723	\$ 1,787,622	\$ 1,860,814	\$ 2,135,871	14.8%
Fire Prevention	2,226,664	2,291,485	2,244,499	2,761,160	23.0%
Fire Operations	40,930,626	41,702,085	41,732,896	40,249,138	(3.6%)
Fire Support Services	3,356,010	3,500,744	3,169,093	3,332,713	5.2%
Fire Hazmat	-	-	-	183,896	-
Fire Training	1,135,628	1,199,419	1,107,766	988,931	(10.7%)
TOTAL	\$ 49,002,651	\$ 50,481,355	\$ 50,115,068	\$ 49,651,709	(0.9%)
DIRECT EXPENDITURES BY TYPE					
Personnel Services	\$ 32,689,606	\$ 33,102,028	\$ 33,216,171	\$ 33,321,495	0.3%
Employee Benefits	8,700,084	9,475,885	10,387,629	10,179,078	(2.0%)
Operating Expenditures	6,712,482	6,495,638	5,179,453	4,683,400	(9.6%)
Special Programs and Projects	658,974	1,120,634	1,180,145	1,393,736	18.1%
Capital Equip - New	204,800	244,800	109,300	16,000	(85.4%)
Interfund Expenditure	36,705	42,370	42,370	58,000	36.9%
TOTAL	\$ 49,002,651	\$ 50,481,355	\$ 50,115,068	\$ 49,651,709	(0.9%)

Highlighted Budget Changes (July 2011 – June 2012)

- For a second year, delayed replacement of two engines with high repair costs and excessive mileage (90,000 and 80,000 miles) resulting in higher maintenance costs and downtime for front line apparatus. The cost of each apparatus is approximately \$500,000, which results in an equipment use charge for each of \$99,740/year for five years.
- Budget savings of \$324,000 realized by postponing start of the next Fire Training Academy by six months.
- Limited uniform and safety shoes replacement in all divisions to emergency replacement for a budget savings of \$229,000.
- Reduced and/or delayed purchases of training supplies, equipment and props.

Service Impacts (July 2011 – June 2012)

- Older apparatus and vehicles will have higher maintenance costs and down time which may result in companies being out of service and unable to respond to emergencies while switching to reserve apparatus if any are available.
- Operations personnel may not have the proper or properly functioning equipment when responding to emergencies.
- Reduction in quantity of low risk fire inspections completed.

FY12 Anticipated Accomplishments that will further the City Council Mission

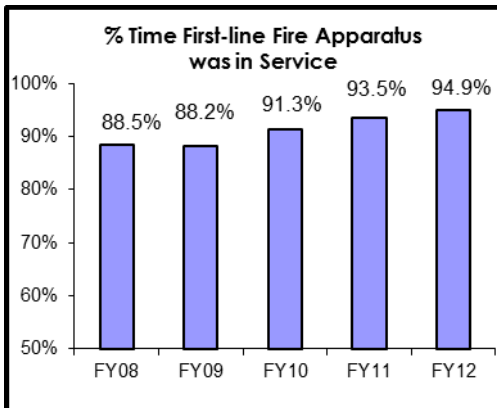
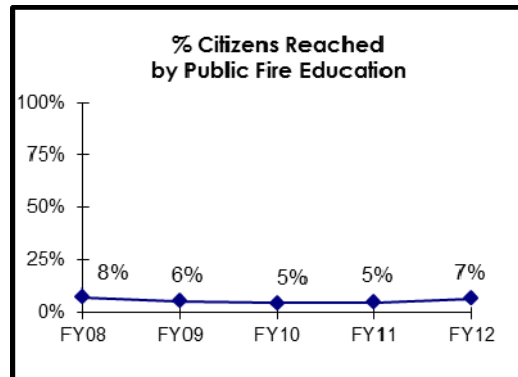
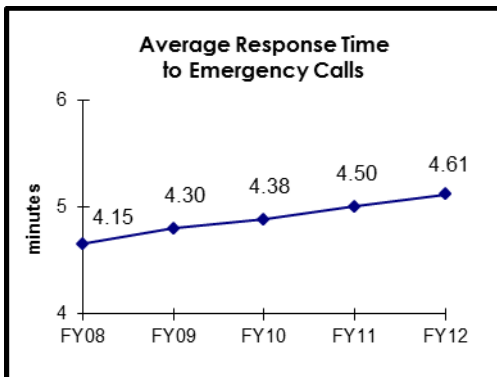
- Complete 100% of Level 2 and Level 3 inspections and 75% of Level 1 inspections in meeting N.C. State mandates outlined in N.C. Building Fire Codes, Section 106.
- Continue to maintain the City of Raleigh as one of the top locations nationally to survive a heart attack.
- Increase fire safety awareness by increasing from five percent to seven percent the City's population that is reached with fire prevention educational messages face to face.
- Continue efforts to expand video-conference based and online training for RFD to decrease carbon footprint and reduce operating costs.
- Continue to partner with the Parks and Recreation Department, Facilities and Operations Division to bring the facility maintenance program in house for preventive maintenance in lieu of using outside vendors resulting in an anticipated cost savings and the implementation of preventive maintenance on HVAC systems.
- Successfully recruit, hire and train 25 to 30 firefighters to maintain staffing levels due to attrition in the Operations Division.
- Continue to support youth programs that expose local youth to the firefighting profession.
- Continue to play a leading role in the City's "Development Services" initiatives to ensure the highest quality of oversight and code enforcement for all new construction in the City, while dramatically improving customer service to development interests who will be a driving force in the continuing economic recovery.

FY11 Accomplishments

- Replaced defibrillators carried on apparatus to limit the patient's transfer time to EMS and provide vital information to emergency room doctors. Raleigh is one of the top places to survive a heart attack in the nation, and this equipment will add to survivability statistics.
- Continued the regional Urban Search and Rescue (USAR) partnership with Cary, Durham, and Chapel Hill. Employees of each municipality serve on this team, which provides search and rescue services following any natural or man-made disaster. The Fire Department hosted a two-week USAR technical rescue school at the training facility.
- Continued to maintain and update facilities by completing roof replacements; installing generators; and replacing the concrete apron at three fire stations.
- Transferred seven former field inspectors from the Inspections Department to the Fire Prevention Division. This transfer of resources within the City has dramatically improved the Fire Department's compliance with the State mandated inspection schedule of existing structures. The Prevention Division saw an increase in overall compliance with State mandates from 30% in FY10 to 75% in FY11. This reallocation of human resources achieved the larger goal of redirecting personnel formerly assigned to tasks that have been significantly reduced due to the recession and its impact on the construction sector.
- Launched the first 24 hour Deputy Fire Marshal position in the department's history. A deputy fire marshal has been assigned to each of the department's operational platoons. The platoon deputy fire marshal is available 24/7 and is able to assist operations assets with problematic fire protection systems and other prevention related issues. This position has radically reduced the need for comprehensive time and over-time by providing after hours inspections, permitting, and oversight for activities and businesses that function outside the normal work week.

- Completed the first full year of a new company level “Fire Prevention/Fire Education” program that delivers a variety of creative and interactive fire prevention and fire safety messages. The program well exceeded our initial goal of reaching 5% of our population in its first year.
- Reduced 95,000 tons of concrete rubble from the Urban Search and Rescue training grounds and recycled it into ground cover used to fill low and soft areas at Keeter Training Center.
- Upgraded lighting to LED fixtures at seven stations and installed solar water heating systems at five stations.
- Implemented several fuel/cost saving measures including routing injury/accident reports electronically, reevaluating our medical oxygen bottle filling program and switching to a lower cost vendor that will deliver the oxygen bottles.
- Developed and implemented first Fire Department Career Development Manual, Individual Development Plan, and Career Path flowchart based upon time in service and educational requirements.

Performance Indicators



Police

The Police Department works in partnership with the community to identify and address conditions that give rise to crime. The department employs an approach to policing that emphasizes the importance of maintaining a full range of enforcement priorities, including quality-of-life issues and violations that breed more serious crime. At the same time – under the district policing system – officers are becoming more involved with and more closely linked to the citizens they serve and protect. Through dedicated service by officers and civilians, district policing, innovative programs, effective technology use, and an enhanced relationship between citizens and the police, the department is more effectively confronting crime in Raleigh and making the City an even better place to live, work, visit, and do business.

The Chief's Office supervises and coordinates the operations of the entire department. The Internal Affairs Unit, the Public Information Officer, and the Fiscal Manager are included in the Chief's Office.

The Administration Division provides support to the department's field units, including computer and technology services, records maintenance, research and planning, training, evidence management, vehicle service and equipment distribution. This division is also responsible for front desk operations at police headquarters, as well as personnel recruitment and accreditation.

The Special Operations Division performs specialized police enforcement services for the department. Some units within the division include animal control, K-9, selective enforcement, traffic, and mounted patrols.

The Field Operations Division patrols all areas in the Raleigh city limits and responds to 911 calls for service. This division also provides community/neighborhood offices and crime prevention services.

The Investigations Division conducts follow-up investigations, makes arrests, and helps prosecute offenders. This division also provides crime analysis and includes specialized units to target drug enforcement, domestic violence, school safety, fraud and forgery, robbery, homicides, and aggravated assaults. In addition, the division provides a variety of services through the Youth and Family Services Unit, which was created last year.

Additional information regarding the Police Department may be obtained by contacting Harry Dolan, Police Chief, at (919) 996-3385 or via email at Harry.Dolan@raleighnc.gov.

Mission

In the spirit of service, the Raleigh Police Department (RPD) exists to preserve and improve the quality of life, instill peace, and protect property through unwavering attention to our duties in partnership with the community.



Budget Detail

	ADOPTED BUDGET 2008-09	ADOPTED BUDGET 2009-10	ADOPTED BUDGET 2010-11	ADOPTED BUDGET 2011-12	CHANGE 2010-11 to 2011-12
EMPLOYEES					
Administrative Services	73	72	72	62	(10)
Chief's Office	25	24	22	22	0
Special Operations	96	96	127	127	0
Field Operations	521	532	484	484	0
Detective Division	186	177	187	187	0
Grant Funded Employees	1	0	0	0	0
TOTAL	902	901	892	882	(10)
Civilian Positions	126	124	115	105	(10)
Sworn Positions	776	777	777	777	0
DIRECT EXPENDITURES BY DIVISION					
Administrative Services	\$ 15,326,333	\$ 16,324,675	\$ 15,619,740	\$ 15,804,869	1.2%
Chief's Office	3,123,744	2,306,526	2,715,282	2,595,545	(4.4%)
Special Operations	9,551,355	9,641,994	10,480,111	10,329,543	(1.4%)
Field Operations	42,200,276	43,833,135	43,286,662	41,146,022	(4.9%)
Detective Division	17,379,682	17,005,234	17,160,038	18,794,619	9.5%
TOTAL	\$ 87,581,390	\$ 89,111,564	\$ 89,261,833	\$ 88,670,598	(0.7%)
DIRECT EXPENDITURES BY TYPE					
Personnel Services	\$ 51,998,253	\$ 52,631,353	\$ 53,339,724	\$ 52,639,749	(1.3%)
Employee Benefits	16,174,101	17,318,452	18,677,248	18,886,387	1.1%
Operating Expenditures	16,633,499	16,457,983	14,685,104	14,610,463	(0.5%)
Special Programs and Projects	1,529,367	1,776,626	1,612,677	1,613,884	0.1%
Capital Equip - New	1,237,020	918,000	937,930	910,965	(2.9%)
Interfund Expenditure	9,150	9,150	9,150	9,150	0.0%
TOTAL	\$ 87,581,390	\$ 89,111,564	\$ 89,261,833	\$ 88,670,598	(0.7%)

Highlighted Budget Changes (July 2011 – June 2012)

- The budget includes the elimination of ten civilian positions including one senior police records specialist, two police records specialists, and seven information response technicians for a savings of \$542,000; and an additional savings of \$200,000 is included in the reduction of part-time temporary/seasonal positions.
- A six month delay in the next Police Training Academy is incorporated into the budget for a savings of \$815,000.
- Divisional operating accounts have been reduced to reflect department efficiencies providing an additional savings of \$205,000.
- The budget includes three position reclassifications including the reclassification of one Police Evidence Supervisor (Class 0228, PG30) to a Police Evidence Manager (Class 0228, PG34); one IRT (Class 0070, PG27) to a Police Evidence Specialist (Class 0226, PG28); and one Systems Analyst (Class 0317, PG34) to a Crime Analyst (Class 3205, PG31).

Service Impacts

- The elimination of ten civilian positions results the loss of records customer support and reduced telephone reporting capabilities as more calls would be transferred to the field.

Service Impacts (continued)

- The reduction in part-time temporary/seasonal positions will result in fewer retirees working special assignments (e.g., youth mentors at community centers, background investigations and investigative support, evidence management/support, Crime Stoppers coordination, special events planning, permitting, and stolen property research) and fewer community service representatives (CSRs) working downtown.

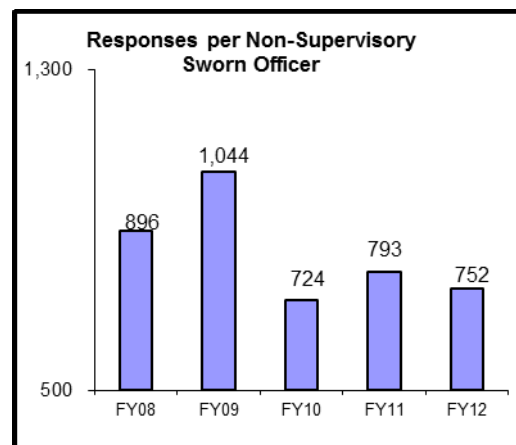
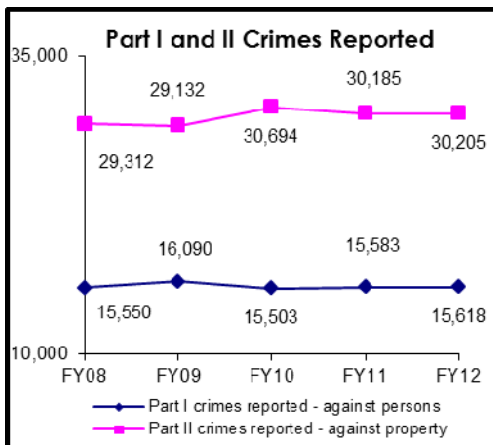
FY12 Anticipated Accomplishments that will further the City Council Mission

- Continue the planning process for the replacement of outdated Computer-Aided Dispatch (CAD) and Records Management System (RMS) including replacement of in-car mobile computer terminals (MCTs) with touch-screen technology.
- Continue to expand youth intervention and mentoring programs in our communities through the Youth and Family Services Unit, neighborhood policing, and other outreach programs with non-profit organizations in the community.

FY11 Accomplishments

- The department implemented an innovative pilot performance-based management system to be used in conducting more comprehensive performance evaluations. This pilot evaluation began in January 2010 and is scheduled to conclude in December 2011, when a determination will be submitted to either move forward or end the pilot project.
- RPD developed a plan that expands the number of neighborhood police beats serving the community, and realigns existing police district boundaries to enhance overall operational efficiency.
- RPD fully implemented a community police officer initiative within the southeast and downtown districts, where community officers are assigned to neighborhoods in need of enhanced personalized police attention.
- The department also established neighborhood field offices in communities with the greatest need and created community policing teams in the remaining districts.

Performance Indicators



LEISURE SERVICES

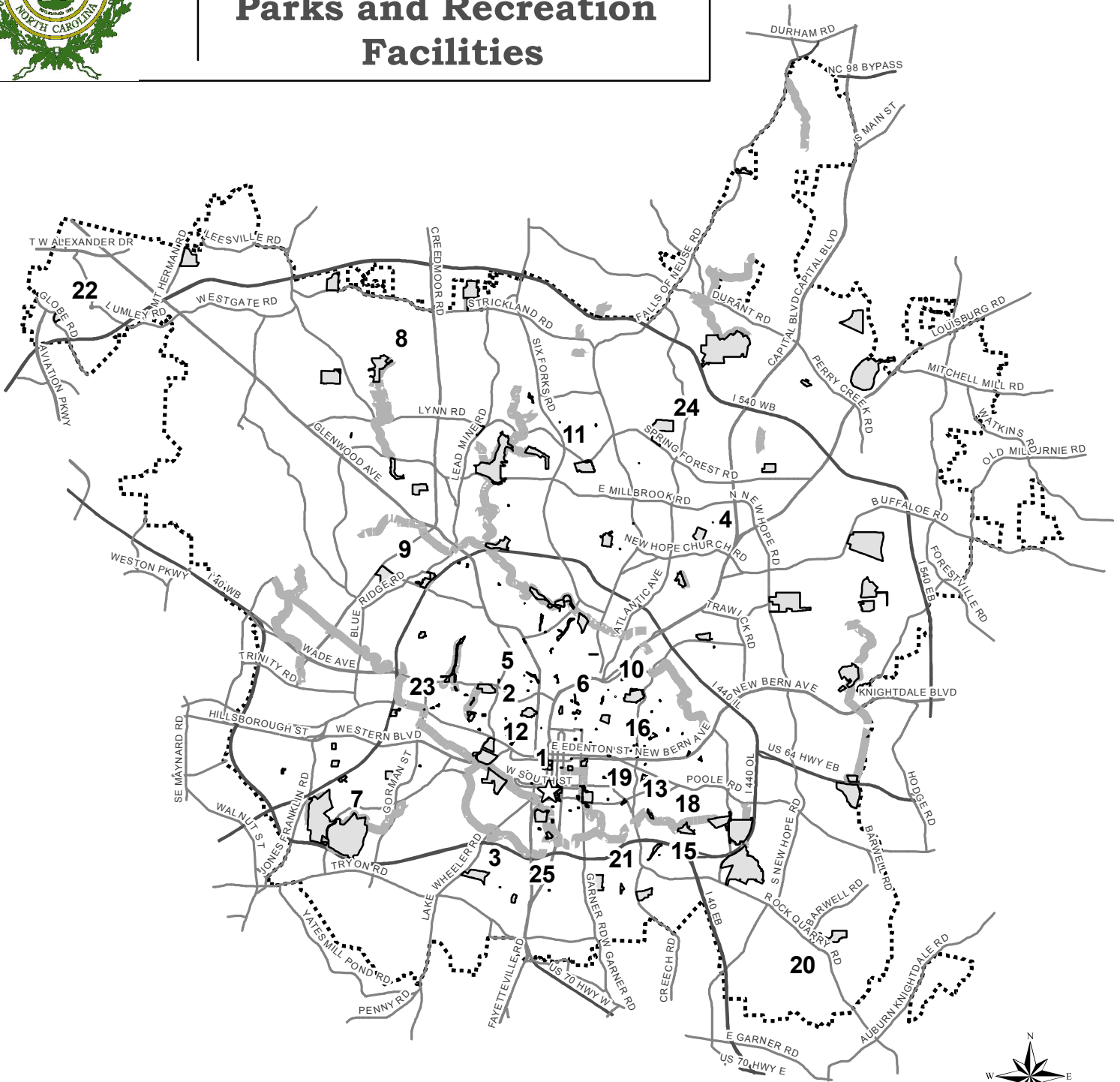
- ◆ **Convention Center Complex Fund**

 - ◆ **Parks & Recreation** (General Fund)

 - ◆ **Revolving Fund**



City of Raleigh Parks and Recreation Facilities



1 inch = 2.7 miles

- | | | | |
|------------------|----------------|-----------------------------|-----------------------|
| Raleigh Parks | 5 Jaycee | 13 Ralph Campbell | 21 Biltmore Hills |
| Greenway Trails | 6 Halifax | 14 Robert's Park | 22 Brier Creek |
| Highway | 7 Lake Johnson | 15 Sgt. Courtney T. Johnson | 23 Method |
| Major Roads | 8 Lake Lynn | 16 Tarboro Road | 24 Millbrook Exchange |
| 1 Civic Center | 9 Laurel Hills | 17 Walnut Terrace | 25 Peach Road |
| 2 Wade Avenue | 10 Lions Park | 18 Worthdale | |
| 3 Carolina Pines | 11 Optimist | 19 Chavis | |
| 4 Green Road | 12 Pullen | 20 Barwell Road | |
| | | Raleigh ETJ | |
| | | Raleigh Convention Center | |

Map Created by COR GIS
Updated May 2011

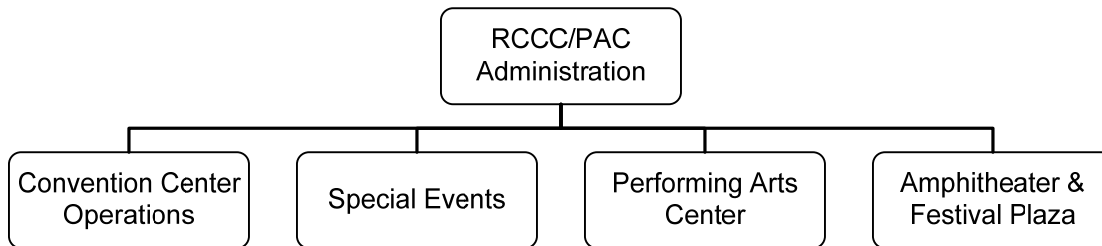
Convention Center Complex

The Convention Center Complex Department operates the Raleigh Convention Center (RCC), the Progress Energy Center for the Performing Arts (PAC), and the Raleigh Amphitheater and Festival Site. The RCC provides meeting space for conventions, meetings, banquets, trade shows, and other assembly events. The PAC provides space for concerts, plays and festivals and is the home venue for the North Carolina Symphony, Hot Summer Nights at the Kennedy, the North Carolina Theatre and the Carolina Ballet. The department also produces and presents national and international touring productions and concerts. Further, the department manages the Raleigh Amphitheater and Festival Site and presents a variety of outdoor entertainment activities in the downtown area, which have included the Annual Raleigh Wide Open (cancelled for 2011) and in 2011 the NHL All-Star Wide Open event. The department operates as an enterprise fund for the City of Raleigh.

Additional information regarding the Convention Center Complex may be obtained by contacting Roger Krupa, Convention Center Director, at (919) 996-8500 or via email to Roger.Krupa@raleighconvention.com.

Mission

To provide citizens and visitors high quality general assembly spaces, performance venues and related customer services. The ambience of sound and light and other sensory and technical enhancements will be available for productions of all nature and should be enjoyed by the venues customers and patrons.



Budget Detail

	ADOPTED BUDGET <u>2008-09</u>	ADOPTED BUDGET <u>2009-10</u>	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	CHANGE 2010-11 to <u>2011-12</u>
EMPLOYEES					
Administration	18	14	14	14	0
Civic & Convention Center	47	54	58	57	(1)
Performing Arts Center	40	32	32	32	0
Special Events	0	0	0	0	0
Amphitheater & Plaza	0	0	5	5	0
Convention Center Marketing	4	7	0	0	0
TOTAL	109	107	109	108	(1)

(Continues on next page)

Budget Detail (continued)

	ADOPTED BUDGET 2008-09	ADOPTED BUDGET 2009-10	ADOPTED BUDGET 2010-11	ADOPTED BUDGET 2011-12	CHANGE 2010-11 to 2011-12
DIRECT EXPENDITURES BY DIVISION					
Non Departmental	\$ 300,000	\$ -	\$ -	\$ -	
Administration	3,091,747	3,200,714	3,609,316	3,708,306	2.7%
Civic & Convention Center	5,784,019	5,956,752	6,753,498	6,664,866	(1.3%)
Performing Arts Center	14,030,075	6,015,164	5,797,070	4,635,400	(20.0%)
Special Events	915,837	925,839	448,029	10,003	(97.8%)
Amphitheater & Plaza	-	-	2,014,306	1,153,705	(42.7%)
Convention Center Marketing	1,029,106	1,000,000	-	-	-
TOTAL	\$ 25,150,784	\$ 17,098,469	\$ 18,622,219	\$ 16,172,280	(13.2%)
TRANSFER FROM GENERAL FUND	\$ 1,170,424	\$ 1,200,166	\$ 1,385,208	\$ 1,486,746	7.3%
DIRECT EXPENDITURES BY TYPE					
Personnel Services	\$ 6,578,949	\$ 6,163,947	\$ 6,446,518	\$ 6,360,822	(1.3%)
Employee Benefits	1,545,963	1,581,473	1,662,950	1,678,918	1.0%
Operating Expenditures	5,010,562	5,452,263	5,635,119	4,189,447	(25.7%)
Special Programs and Projects	10,602,844	2,583,041	2,846,452	1,525,110	(46.4%)
Capital Expenditures - New	122,500	60,000	60,000	25,000	(58.3%)
Interfund Transfers	1,289,966	1,257,745	1,971,180	2,392,983	21.4%
TOTAL	\$ 25,150,784	\$ 17,098,469	\$ 18,622,219	\$ 16,172,280	(13.2%)

Highlighted Budget Changes (July 2011 – June 2012)

- The PAC has experienced a reduction in the availability of Broadway shows, specifically weeklong touring productions. That limited availability is largely due to the Durham Performing Arts Center management by the Nederlander organization who either own the large touring shows, or a percentage of those shows, and are able to direct them into the larger Durham Performing Arts Center. In response, the PAC will attempt to collaborate with the North Carolina Theatre, Hot Summer Nights at the Kennedy, and possibly the Carolina Ballet to continue presenting high quality general entertainment events. These collaborative efforts will create more programming and reduce the City's financial risk.
- The Raleigh Amphitheater budget reflects a reduction of \$860,000. This reduction is representative of the fact that we will not create new entertainment opportunities. It was the initial intention that RCCC would create festivals and general entertainment events; however financial conditions dictate a very conservative approach to new and creative events.
- Funding for the Ray Price Capital Bike Fest has mostly been eliminated with the intention to help produce the event with little or no funding support.
- Funding for the annual Raleigh Wide Open event has been eliminated from the FY12 budget.
- A vacant Security Guard position was eliminated from the FY12 budget. Additionally, four other vacant positions are not funded in FY12. These positions include: Maintenance Mechanic I, Customer Service Representative, and two Security Guards. While these eliminations will not impact service levels, there will be an increase in overtime for the remaining guards.
- The FY12 budget includes 3% increase for equipment and service fees and a \$1.00 ticket fee increase for the Performing Arts Center. These rate increases are expected to generate an additional \$217,000 in revenue.

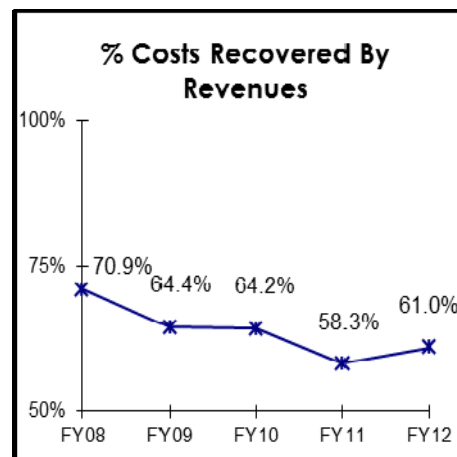
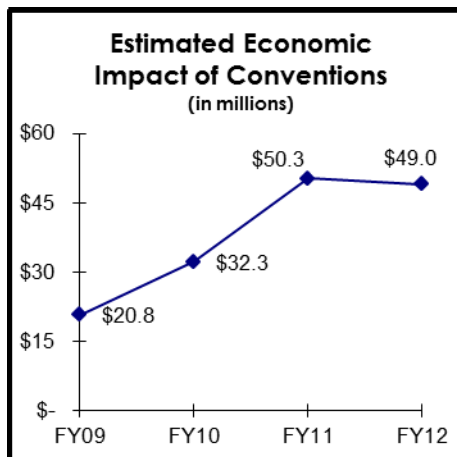
FY12 Anticipated Accomplishments that will further the City Council Mission

- PAC will be more collaborative in working with local theatrical companies and promoter agents to present a more varied offering of entertainment events. The PAC expects to host 555 events with 500,000 attendees.
- Raleigh Convention Center expects to host 456 events including 55 conventions and tradeshows, generating 75,000 room nights.
- The amphitheater will host approximately 30 shows produced by Live Nation resulting in little if any financial exposure for the City. Festivals and lifestyle events will be carefully evaluated in an attempt to lessen the financial exposure until economic conditions change.

FY11 Accomplishments

- PAC hosted 561 events and 497,112 attendees including the collaborative production of a 3 week run of *A Christmas Story* with NCT and Hot Summer Nights. All three parties represented in that agreement received significant revenue from the collaboration.
- The Raleigh Convention Center hosted 293 events including 53 conventions and tradeshows. Conventions and events held resulted in approximately 68,787 room nights and an economic impact of \$50.3 million for the local economy.
- The Amphitheater hosted 19 events with attendance of 76,270. Most of the events were produced by a private concert promoter and lessening the City's financial exposure. In order to reduce costs, staff did not pursue the festivals and lifestyle events that had a greater potential for loss and therefore exposure for the City.
- The Complex also produced:
 - The 5th Raleigh Wide Open celebration on Fayetteville Street,
 - The 6th Annual Ray Price Capital City Bike Fest, and
 - NHL All-Star Wide Open event.
- Voice Over IP (VOIP) was implemented at the Performing Arts Center. It is expected that this communications tool will integrate all of the telephone services for the Complex and, in time, will create efficiencies for the budget.

Performance Indicators



Parks and Recreation

The Parks and Recreation Department provides a broad range of recreation programs and leisure services that respond to the needs of all Raleigh citizens by acquiring, developing, managing, operating, and maintaining facilities and properties located throughout the City's inter-connected system of greenways, parks and public open spaces. The department administers beautification programs, maintains trees, shrubs and landscaped areas in parks and along street rights-of-way for aesthetic enhancement and public safety purposes, operates and maintains City cemeteries, maintains the physical plant operations of the downtown municipal complex and provides city-wide emergency response to weather related events.

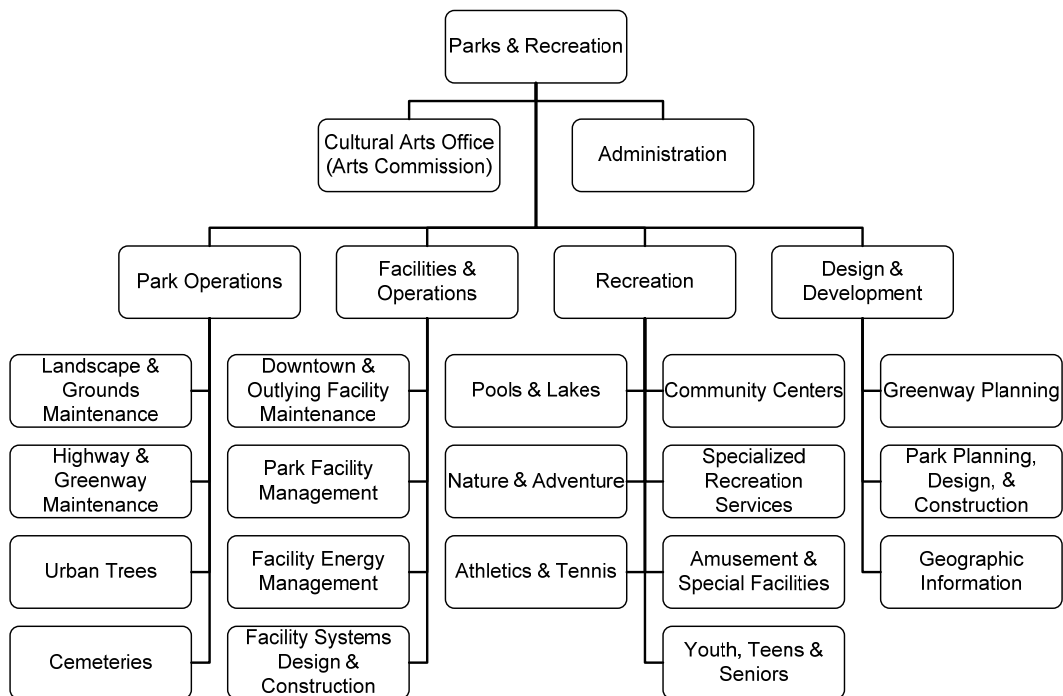
The Arts Commission Office oversees a diversity of arts programs including the development of temporary and permanent public art for sites throughout the City; management of the City's Municipal Block Gallery and Block2; creation and dissemination of arts resources and informative arts publications; arts advocacy; arts celebrations; awards programs including Medal of Arts, Artist of Tomorrow, and Piedmont Laureate; and Raleigh Arts Grant program, which provides support for numerous arts activities offered by many local non-profit groups.

Additional information regarding the Parks and Recreation Department and the Arts Commission Office may be obtained by contacting Diane Sauer, Parks and Recreation Director, at (919) 996-4815 or via email at Diane.Sauer@raleighnc.gov.

Mission

The mission of the Raleigh Parks and Recreation Department is to actively encourage, provide, promote and protect quality leisure, recreational and cultural opportunities, facilities, and environments that are essential for the enhancement of the lives of our citizens.

The City of Raleigh Arts Commission, established in 1977, serves as the leading force to champion the arts with Raleigh citizens and their representatives.



Budget Detail

	ADOPTED BUDGET <u>2008-09</u>	ADOPTED BUDGET <u>2009-10</u>	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	CHANGE 2010-11 to <u>2011-12</u>
EMPLOYEES					
Administration	21	24	24	23	(1)
Cultural Arts Office*	-	-	4	4	0
Park Operations	184	173	179	180	1
Design and Development	19	19	19	19	0
Facilities and Operations	55	51	48	52	4
Recreation	139	124	127	130	3
TOTAL	418	391	401	408	7

DIRECT EXPENDITURES BY DIVISION

Administration	\$ 2,656,541	\$ 3,266,075	\$ 3,441,834	\$ 3,573,092	3.8%
Cultural Arts Office	-	-	347,830	370,934	6.6%
Park Operations	12,931,838	12,612,636	13,179,071	12,602,131	(4.4%)
Recreation	16,547,463	16,193,871	16,087,613	16,707,082	3.9%
Design and Development	1,463,394	1,543,861	1,548,993	1,522,030	(1.7%)
Facilities and Operations	8,962,079	9,597,141	9,884,150	10,112,657	2.3%
TOTAL	\$ 42,561,315	\$ 43,213,584	\$ 44,489,491	\$ 44,887,926	0.9%

DIRECT EXPENDITURES BY TYPE

Personnel Services	\$ 23,569,150	\$ 23,462,740	\$ 23,979,134	\$ 24,637,627	2.7%
Employee Benefits	5,361,898	5,557,520	6,182,160	6,237,584	0.9%
Operating Expenditures	12,039,377	12,495,845	12,467,471	12,348,222	(1.0%)
Special Programs and Projects	816,596	1,046,554	1,204,730	977,943	(18.8%)
Capital Equipment - New	186,347	60,053	69,052	42,000	(39.2%)
Capital Equipment - Replace	13,000	13,000	-	-	
Interfund Expenditure	574,947	577,872	586,944	644,550	9.8%
TOTAL	\$ 42,561,315	\$ 43,213,584	\$ 44,489,491	\$ 44,887,926	0.9%

Highlighted Budget Changes (July 2011 – June 2012)

- Expansion of the Community Afterschool Program and Teen Outreach Program, both critical no-fee services focused on supporting resource limited neighborhoods, to increase service from four days to five days a week. Reallocated funds from other program areas through reduction in part-time salaries and elimination of rent at a non-city-owned Summer Xpress camp site.
- Opening of new and renovated park facilities funded by the 2007 Park Bond, including:
 - Annie Louise Wilkerson, M.D. Nature Preserve Park,
 - 16.9 miles of additional greenway trails, including Honeycutt, Upper Neuse and House Creek trails,
 - Buffalo Road Aquatic Center with lap lanes, water slide, a lazy river, water play area and zero depth entry, and
 - Re-opening of Pullen Park Amusements featuring a new year-round operating carousel house, welcome center, concessions building, restroom, and train station.
- Opening of Wilder’s Grove Remote Operations facility in summer 2011. Funding provides building system maintenance to this 24,000 square foot facility and core building system support for electrical, HVAC and preventative maintenance. Direct cost of utilities, building operations, repairs, service contracts and operational supplies is budgeted in Solid Waste Services.

- Funding increase of \$47,800 to cover basic operational needs, maintain security and provide service contracts for the Downtown Remote Operations Center and the entire multi-departmental northeast campus site which will undergo up fit for planned occupancy in FY13.
- Construction of the following park improvement projects will be underway during FY12: Neuse River Greenway, House Creek Greenway, Whitaker Mill and Millbrook Senior Centers, Hill Street Park, Jaycee Center and Carolina Pines Center improvements, Forest Ridge Park, Leesville Road Park, Barwell Road Park, Mordecai Park Interpretive Center and Dunn Road Community Center. Even with the completion of current construction projects, there will be a 100% increase in the number of parks projects under construction in FY12.
- Council appropriated \$10,000 for cemetery maintenance and rehabilitation in FY12.
- FY12 position adjustments include:
 - Elimination of 3 vacant Service Specialist positions in the Parks Division,
 - Addition of 1 Maintenance Mechanic III, approved mid-year FY11,
 - Addition of 1 Service Specialist for Greenways,
 - Addition of 1 Service Specialist, 1 Gardener and 1 Maintenance Mechanic III for Pullen Park,
 - Addition of 1 Recreation Facility and Program Supervisor III, 2 Recreation Facility and Program Supervisor II and 1 Facility Operations Manager for Buffaloe Road Aquatic Center operations and aquatic maintenance, and
 - Addition of 1 Building Automation System Specialist for Wilder's Grove Remote Operations facility.

Service Impacts (July 2011 – June 2012)

- Elimination of Greenway Division overtime funds in FY12 will discontinue the provision of additional services after hours and on weekends. Normal emergency response will continue; however will not allow greenway staff to provide extended emergency response due to major storm event or natural disaster without City reserve funds.
- Reduction of \$154,094 in maintenance and operating funds in Parks, Highway and Urban Forestry Divisions will result in reduced cleaning frequencies, reduced maintenance of turf and landscaped areas, and extended timelines for completion of in-house construction projects. The addition of eight new parks will increase demand for resources needed to provide regular maintenance and repair at all parks.
- Deferral of replacement vehicles and equipment will result in increased maintenance costs and out-of-service equipment needed to perform daily operations.
- Reduction of \$14,000 in the Urban Forestry Division operating budget and elimination of street tree funding in the Capital Improvement Program will reduce the number of downtown trees replaced in FY12 by twenty and eliminate replacement of up to 50 street trees in residential areas (excluding NeighborWoods Program trees).
- Greater reliance on part-time staff to fill selected full-time positions that were eliminated. Budgetary impacts include additional costs associated with job recruitment, hiring process, staff training and uniforms due to frequency of part-time staff turnover and extended response time on complex customer service requests such as facility rentals and course registration issues.
- Continued expansion of service area and facilities will result in decreased frequency of preventive maintenance program, thus increasing volume of unscheduled maintenance requests.
- Number of summer camp offerings for FY11 reduced by 41 from FY10.
- Deferral of biennial part-time salary pay study and wage adjustments to a future year.

FY12 Anticipated Accomplishments that will further the City Council Mission

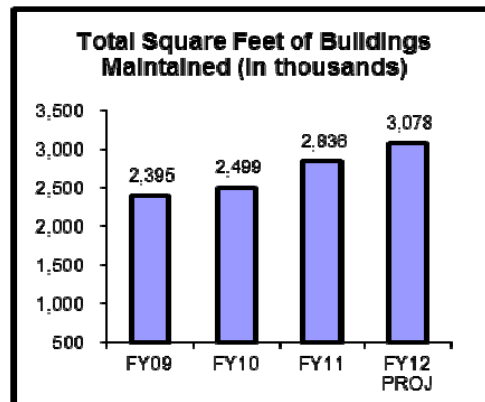
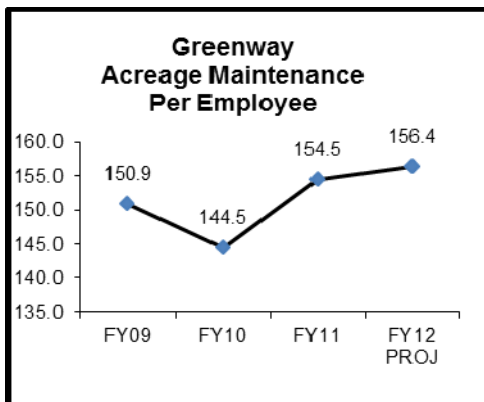
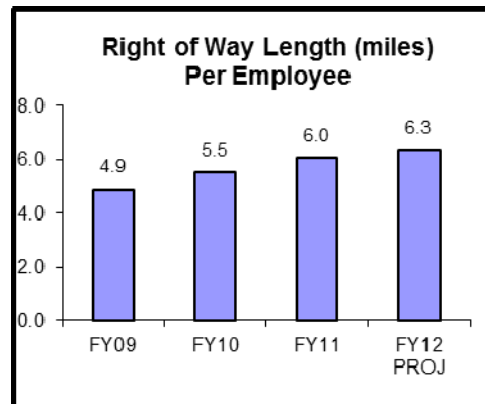
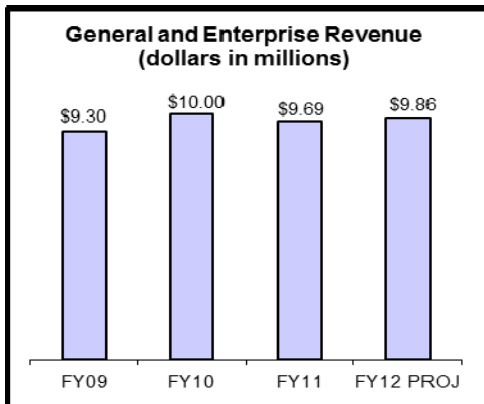
- Expand the use of citizen volunteers to compensate for reductions in fulltime staff and to engage neighborhoods to become more involved in renovating and maintaining parks and facilities. Over 9,000 volunteers provided 140,000 hours of service in the past year.
- Implementation of Electronic Data Interchange (EDI) which will allow conversion of 760+ monthly paper billings to an electronic process.
- Conversion of lighting in City-owned parking lots, roadways and greenway tunnels to LED lighting.
- Use of \$1.65 million in federal and state grants for the following projects:
 - \$500,000 for Energy Management Software and Climate Control Systems at 11 facilities,
 - \$500,000 for Government Buildings Energy Efficiency Improvements for the Dillon Building at 310 West Martin Street and Raleigh Municipal Building at 222 West Hargett Street,
 - \$500,000 for lighting retrofits at One Exchange Plaza and 22 city fire stations, and
 - \$150,000 for solar thermal water heating for seven fire stations.
- Continue work with the Information Technology Department to develop additional centers as public computing spaces as were piloted at Top Green Sanderford Road Neighborhood.
- Increased use of on-line training will allow staff to incorporate training into their schedule in smaller, convenient portions of time and allow productive use of weather-related down time for parks staff.
- Completion of a new sustainable greenhouse at Marsh Creek Operations Center to enhance the ability to grow native and drought tolerant plants for use in park and City facility landscapes.

FY11 Accomplishments

- Opened Saint Monica Teen Center in February 2011.
- Renewed a five-year agreement with the NC High School Amateur Athletic (NCHSAA) association to be the host city for twelve championship events, with an economic impact estimated to be in excess of \$3.2 million. Added lacrosse as the 12th championship event.
- Improved customer service, administrative efficiency and “greener” program registration by initiating same-day registration options, resulting in significant transition from mail-in and walk-in (paper) registrations to online registrations via RecLink.
- Developed a sustainable and strategic grants initiative to increase funding opportunities and generate additional revenue for projects and programs vital to the department resulting in over \$6 million in new grant funding.
- Received Wake County Juvenile Crime Prevention Council grant of \$68,226, in partnership with the Community Services Department, and the Police Department's Youth & Family Services Division to engage youth in a service continuum designed to serve high risk youth in after-school recreation and leisure services and summer enrichment programming.
- Provided staff member to serve as North East Community-Oriented Government liaison, coordinating City response to citizen-identified needs with focus on developing sustainable community solutions.
- The NeighborWoods Program planted its 10,000th tree in Nash Square.

- Installed the sculpture Immigrant Gate II at Millbrook Exchange Park in September 2010 as part of the Art-in-the-Parks initiative. The Public Art & Design Board selected Vega Metals as the artist to incorporate public art into the design and construction of Buffalo Road Aquatic Center.
- Implemented recommendations from the Grants Task Force into the Raleigh Arts Grant program, based on year-long best practices grant program review with community input and participation, including review of state and national grants standards.
- The Facilities and Operations Division took over facility management responsibility for Vehicle Fleet Services, Heavy Equipment Shop Street Maintenance, Field Operations Center, Yard Waste Center, Solid Waste Services Operation Center and the City's fire stations.
- In partnership with Progress Energy, the departments applied for and received incentive rebates for:
 - Brentwood Road Operations Center (\$1,900) for lighting upgrades,
 - One Exchange Plaza (\$6,300) for installation of high efficiency chiller, and
 - Buffalo Road Aquatic Center (\$18,122) for energy efficient building design.
- Installed roof-mounted photo-voltaic solar panels at Brentwood Remote Operations Center, which began producing power in November 2010 and will create \$7,000 in revenue annually.
- In partnership with the City of Raleigh Office of Sustainability, six fire stations received interior lighting upgrades and are eligible for rebate incentives through Progress Energy totaling \$3,000.
- Entered into an Electronic Data Interchange (EDI) pilot program with Progress Energy to enable the processing of a large volume of bills efficiently, with a greater capability to analyze utility billing information through the City's financial software.

Performance Indicators



Revolving Fund

The Revolving Fund consists of self-sustaining programs, primarily found in the Parks and Recreation Department. Types of programs include classes, workshops, and camps held at various community centers and parks. Participant fees make up the majority of the revenues, and programs are expected to recover or exceed program costs. A portion of the fees collected from recreational activities is returned to the General Fund to support the overall Parks and Recreation Department budget.

The Revolving Fund includes a number of non-recreational programs and activities that are also expected to recover or exceed program costs through fees and/or contributions. Types of programs include classes offered by the Raleigh Television Network (RTN) and the Inspections training program. Other departments with programs in this fund receive contributions that are used to purchase community watch signs and to support special Police programs.

Budget Detail

	ADOPTED BUDGET 2008-09	ADOPTED BUDGET 2009-10	ADOPTED BUDGET 2010-11	ADOPTED BUDGET 2011-12	CHANGE 2010-11 to 2011-12
DIRECT EXPENDITURES					
Transfers to Fd 100, 625	\$ 647,527	\$ 459,538	\$ 281,906	\$ 310,073	10.0%
Environmental Awards Program	-	-	-	9,500	-
Arts Commission	6,000	6,000	-	6,000	-
Artspace Building	-	-	-	-	-
Artist of Tomorrow	-	5,000	-	-	-
RTN Promotions	25,000	25,000	25,000	25,000	0.0%
RTN Equipment	201,400	69,500	69,500	69,500	0.0%
Raleigh Historic District Loan Fund	191,000	191,000	-	-	-
Appearance Commission	3,000	3,000	1,000	1,000	0.0%
Trans - Pole Banners	4,000	4,000	-	-	-
Inspections Training Prog	25,000	4,500	4,500	4,500	0.0%
Inspections At Your Service	20,001	20,001	20,735	-	(100.0%)
Citizen Involvement	12,000	12,000	12,000	12,000	0.0%
Community Watch Signs	3,500	3,500	3,500	4,937	41.1%
Police Donations	4,000	4,000	4,000	4,000	0.0%
Fire-Reg Resp Team #4	67,000	57,000	60,000	100,000	66.7%
Fire - USAR	-	-	-	80,964	-
SWS-Ldfill Gas Maint & Repair	-	-	190,820	190,820	0.0%
SWS - Landfill Gas Recovery	-	400,000	400,000	400,000	0.0%
Adventure Camps	102,450	100,000	109,902	91,792	(16.5%)
Biltmore Hills Center	47,820	55,900	56,562	65,500	15.8%
Borden Building	40,100	27,500	18,745	20,000	6.7%
Camp Friendly	121,900	275,500	282,070	240,001	(14.9%)
Carolina Pines Center	54,885	71,000	95,079	95,001	(0.1%)
Chavis Youth Program	147,115	125,000	112,612	74,001	(34.3%)
Community Center Equipment	155,000	185,000	215,130	245,000	13.9%
Fall Youth Baseball	38,244	242,000	219,000	380,000	73.5%
Fletcher Award Program	7,500	5,000	5,000	5,000	0.0%
General Recreation	133,050	205,000	257,160	290,000	12.8%
Golden Years	158,150	201,400	200,014	129,033	(35.5%)
Green Road Center	156,460	179,500	170,994	185,000	8.2%
Halifax Center	23,650	23,900	23,942	24,000	0.2%
Hemerocallis Garden	8,612	4,125	3,625	3,625	0.0%
Jaycee Center	248,160	207,000	227,028	154,000	(32.2%)
Lions Park	47,685	50,000	50,007	38,501	(23.0%)
SUBTOTAL	\$ 2,952,104	\$ 3,464,264	\$ 3,380,820	\$ 3,258,748	(3.6%)

(Continues on next page)

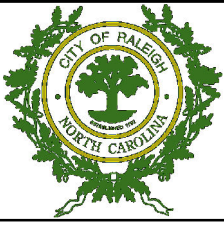
Budget Detail (continued)

DIRECT EXPENDITURES (Continued)	ADOPTED BUDGET 2008-09	ADOPTED BUDGET 2009-10	ADOPTED BUDGET 2010-11	ADOPTED BUDGET 2011-12	CHANGE 2010-11 to 2011-12
Method Center	\$ 44,385	\$ 82,400	\$ 82,428	\$ 89,000	8.0%
Millbrook Center	207,510	160,000	178,561	174,950	(2.0%)
Nature Camp	53,700	45,936	40,317	35,000	(13.2%)
Optimist Center	90,410	80,000	67,011	64,000	(4.5%)
Parks & Recreation Automation	550,150	530,000	529,943	470,640	(11.2%)
Parks & Recreation Marketing	367,305	406,100	405,803	353,935	(12.8%)
Parks & Rec Sports Consortium	40,000	45,000	61,892	98,935	59.9%
Participant Insurance	6,500	-	-	-	-
Pullen Arts & Crafts	225,275	220,000	219,983	220,000	0.0%
Pullen Community Center	93,650	78,000	77,971	96,000	23.1%
Raleigh Youth Council	11,255	13,755	13,755	10,500	(23.7%)
Youth Team Uniforms	160,000	-	-	-	-
Ralph Campbell Center	5,650	10,000	9,000	11,000	22.2%
Roberts Park	45,460	44,000	48,440	49,000	1.2%
Run for the Oaks	23,600	43,000	23,999	20,500	(14.6%)
Sertoma Arts Center	219,680	217,000	215,314	222,582	3.4%
Computer Labs	106,200	120,000	167,541	155,000	(7.5%)
Tarboro Road Center	58,210	66,000	66,002	66,249	0.4%
Teen Camps	117,550	157,220	237,153	236,200	(0.4%)
Tennis	523,295	610,375	414,980	450,001	8.4%
Tucker Mansion	54,375	40,000	35,614	36,001	1.1%
Visual/Hearing Impaired	54,825	48,100	35,000	32,500	(7.1%)
Walnut Terrace	10,565	11,000	11,000	8,250	(25.0%)
Worthdale Center	39,385	45,000	45,000	45,000	0.0%
Aquatic Instruction Programs	373,280	307,100	317,381	318,432	0.3%
Police Summer Basketball	10,075	-	-	-	-
Laurel Hills Center	371,785	320,875	319,893	254,373	(20.5%)
Lake Lynn Center	243,920	223,200	172,974	187,000	8.1%
Lake Johnson Center & Cabin	81,640	100,275	100,216	33,800	(66.3%)
Camp Ranoca	276,900	201,000	188,466	190,001	0.8%
Lake Wheeler	22,475	43,725	36,780	6,000	(83.7%)
Anderson Point	29,975	25,000	61,780	45,000	(27.2%)
Third Party Events	6,899	6,899	6,687	15,000	124.3%
Neighborhood Street Trees	50,000	45,000	20,000	32,000	60.0%
Peach Road Comm Center	13,425	11,575	11,320	6,800	(39.9%)
Barwell Rd. Community Center	121,285	145,600	114,106	124,205	8.9%
Briar Creek Community Center	136,285	171,000	228,290	228,000	(0.1%)
Mordecai Park	100,225	129,500	112,479	102,999	(8.4%)
ESL Program	-	-	-	6,000	-
Middle School Programs	9,997	29,000	39,069	21,000	(46.2%)
Courtney Johnson Neighborhood Cntr	-	9,475	10,100	10,100	0.0%
Top Greene Center	-	20,100	32,500	37,500	15.4%
Sanderford Road Center	-	10,475	11,650	11,650	0.0%
Marsh Creek Center	-	34,200	80,000	66,999	(16.3%)
Greystone Recreation Center	-	-	87,400	87,399	(0.0%)
Walnut Creek Wetland Center	-	-	30,000	20,000	(33.3%)
Pullen Amusements	-	-	-	43,407	-
TOTAL	\$ 7,657,310	\$ 8,128,749	\$ 8,087,629	\$ 8,051,655	(0.4%)

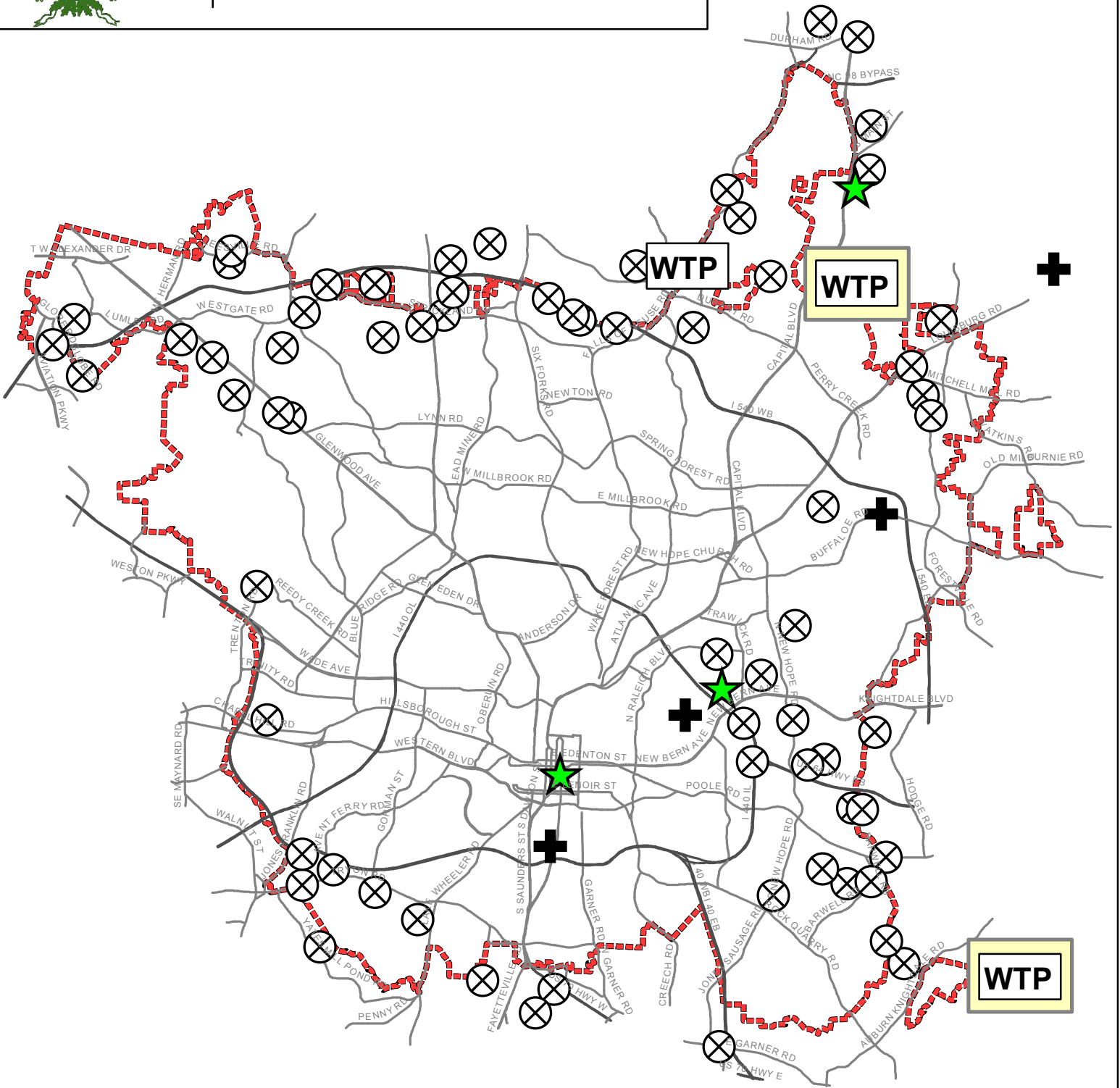


PUBLIC UTILITIES

◆ **Public Utilities Fund**

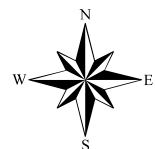


City of Raleigh Public Utilities Facilities



- Highway
- Major Roads
- Raleigh ETJ
- Odor Facilities
- Pump Stations
- Administrative Offices
- Water Treatment Plant
- Wastewater Treatment Plant

1 inch = 2.6 miles



Map Created by COR GIS
Updated May 2011

Public Utilities

The Public Utilities Department provides for the treatment and distribution of drinking water, the collection and treatment of wastewater, distribution of reuse water and watershed protection in Raleigh, Garner, Rolesville, Wake Forest, Knightdale, Wendell and Zebulon. The City of Raleigh also provides water and/or wastewater treatment to several nearby municipalities including the towns of Apex, Fuquay-Varina, Holly Springs, Middlesex, Clayton and Johnston County. Public Utilities Department operations are conducted within the confines of a self-supporting enterprise fund, funded by revenues received from fees for service or from development fees for future water and wastewater services.

The Public Utilities Department is organized in nine divisions:

- Administration Division provides supervisory, administrative, management, financial and technical support to the entire Public Utilities Department. The division reviews and issues permits for water and sewer infrastructure extensions within the service area and works with State regulatory agencies, contractors, developers, citizens and other utility customers to develop and review infrastructure projects.
- Capital Improvements Management Division oversees the design and construction of water and sewer projects within the City's utility service territory. Utility oversight includes system extensions, infrastructure repair and rehabilitation, new technology evaluation, implementation and capital improvement planning. This division contains Construction Project Administration, Construction Inspections and Utility GIS services. By establishing standards, reviewing designs for compliance, procuring contractors and consultants and inspecting utility infrastructure installation, the division serves to promote reliable water and sewer systems and sound infrastructure planning.
- Meters Division provides meter reading services to all customers of the utilities system, for the purpose of billing water services. The division also maintains, tests, repairs and services the department's entire inventory of over 184,000 water meters covering seven municipalities over 269 square miles.
- Reuse Division is responsible for the 1.29 million gallons per day Wrenn Road Spray Irrigation Wastewater Treatment Plant, which is currently undergoing refurbishment as an industrial wastewater treatment facility to address the waste load from the D.E. Benton Water Treatment Plant. This division carries out the industrial pretreatment program, and the residuals and biosolids management program. This division is also responsible for the water reuse program, which includes reclaimed water generated from the Neuse River Wastewater Treatment Plant, and a reuse pipeline distribution system from both the Neuse River Wastewater Treatment and the Little Creek Waste Water Treatment Plant.
- Sewer Maintenance Division provides maintenance and repair services to more than 2,300 miles of sewer lines located throughout the wastewater collection infrastructure system. Sewer Maintenance staff is responsible for sewer TV inspection, smoke testing, sewer rodding, dragging, grease removal, manhole inspection and remediation of sewer main blockages. They also maintain over 930 miles of sanitary sewer easements through inspections, mowing, and cutting. The repair staff is responsible for installing sewer and water taps for customers, repair and reconstruction of sanitary sewer manholes and pipeline, as well as rebuilding and stabilization of easements. This division also operates the water and sewer maintenance system for the Town of Garner as a result of system mergers with surrounding towns.
- Wastewater Treatment Plant (WWTP) Division operates and maintains the Neuse River WWTP, which treats a flow of approximately 45 million gallons of wastewater per day (MGD) from Raleigh and other Wake County municipalities. The division also operates and maintains the Smith Creek Wastewater Treatment Plant, which treats approximately 1.2 million gallons per day from the Wake Forest service area, and the Little Creek

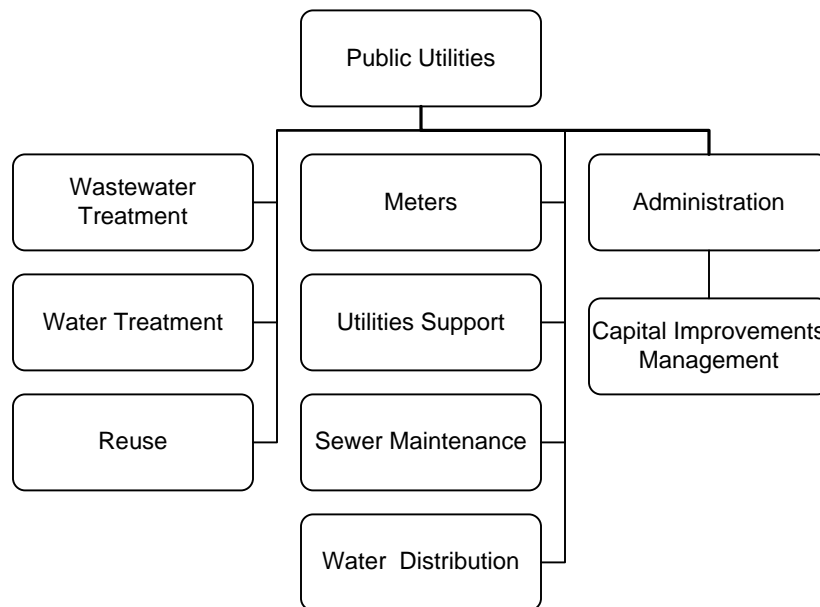
wastewater treatment plant, which treats approximately 600,000 gallons per day from the Zebulon service area. All three facilities are equipped with laboratories. This division also services 114 sewer pump stations and five odor control stations.

- Water Distribution Division provides maintenance and repair services to more than 2,300 miles of water mains that exist within its service area. Division staff repair and maintain approximately 22,000 fire hydrants, more than 61,400 valves and perform emergency repair and replacement of customer water and sewer service taps. The water and sewer lines for the Wake Forest, Rolesville, Knightdale, Wendell and Zebulon service areas are also operated and maintained from this division as the result of the recent water and wastewater system mergers with the respective towns.
- Water Plant Division operates and maintains the E.M. Johnson Water Treatment Plant, located near Falls Lake and the D.E. Benton Water Treatment Plant, which can treat water up to 16 million gallons of water per day. The production between both water plants is approximately 49 million gallons of water per day, while meeting state and federal drinking water quality standards. The plants are equipped with sophisticated laboratories used to perform extensive water quality analysis.
- Utilities Support Division receives, issues, inventories and maintains all materials and supplies for utility department operations at the Lake Woodard, North Raleigh, East Raleigh and South Raleigh Utility Field Operation Center facilities. Additionally, the Utilities Support Division requisitions all material and processes the receipts to accounting for the operational groups payments. The Utilities Support Division also maintains and operates the department’s two-way radio system, manages the buildings and grounds for all operation centers and fuel storage and dispensation at the Lake Woodard Utility Field Operations Center.

Additional information regarding the Public Utilities Department may be obtained by contacting John Robert Carman, Public Utilities Director, at (919) 857-4540 or via email at John.Carman@raleighnc.gov.

Mission

The goal of the Public Utilities Department is to provide the best water and wastewater services for our customers while protecting the environment and maintaining public health at a fair and reasonable cost.



Budget Detail

	ADOPTED BUDGET 2008-09	ADOPTED BUDGET 2009-10	ADOPTED BUDGET 2010-11	ADOPTED BUDGET 2011-12	CHANGE 2010-11 TO 2011-12
EMPLOYEES					
Administration	39	39	40	34	(6)
Capital Improvement Management	0	0	0	24	24
Water Plant	82	82	87	87	0
Waste Treatment Plant	83	83	83	84	1
Reuse Operations	28	28	28	28	0
Utilities Construction	70	70	68	0	(68)
Sewer Maintenance	0	0	0	121	121
Sewer Collection Maintenance	69	69	68	0	(68)
Water Distribution Maintenance	106	106	103	105	2
Meters	79	79	78	88	10
Facilities Support	15	15	15	15	0
TOTAL	571	571	570	586	16
DIRECT EXPENDITURES BY DIVISION					
Administration	\$ 4,690,733	\$ 4,826,926	\$ 5,277,309	\$ 5,898,620	11.8%
Capital Improvement Management	-	-	-	1,839,944	-
Water Plant	18,872,569	21,125,518	21,322,137	20,996,791	(1.5%)
Waste Treatment Plant	16,181,184	15,819,554	17,054,881	17,184,240	0.8%
Reuse Operations	5,003,975	5,154,035	4,979,015	4,942,488	(0.7%)
Utilities Construction	7,199,931	7,051,418	6,460,195	-	(100.0%)
Sewer Maintenance	-	-	-	11,083,655	-
Sewer Collection Maintenance	6,344,859	6,160,059	5,916,974	-	(100.0%)
Water Distribution Maintenance	8,323,499	7,537,722	7,394,174	7,497,785	1.4%
Meters	6,458,602	5,290,652	5,266,366	5,700,065	8.2%
Facilities Support	2,723,075	2,789,380	3,741,329	3,640,035	(2.7%)
Subtotal, Utilities Operations	\$ 75,798,427	\$ 75,755,264	\$ 77,362,380	\$ 78,783,623	1.8%
Special Appropriations	\$ 67,423,969	\$ 65,570,460	\$ 75,915,319	95,530,036	25.8%
TOTAL	\$ 143,222,396	\$ 141,325,724	\$ 153,277,699	\$ 174,313,659	13.7%
DIRECT EXPENDITURES BY TYPE					
Personal Services	\$ 25,449,774	\$ 25,609,913	\$ 26,240,207	\$ 26,628,560	1.5%
Employee Benefits	7,882,126	8,496,018	9,609,169	10,149,878	5.6%
Operating Expenditures	41,770,375	42,071,669	42,019,826	43,081,952	2.5%
Special Programs and Projects	4,818,937	9,585,883	13,193,533	13,030,066	(1.2%)
Capital Equipment	1,752,020	576,900	1,015,000	1,680,968	65.6%
Interfund Transfers	61,549,164	54,985,341	61,199,964	79,742,235	30.3%
TOTAL	\$ 143,222,396	\$ 141,325,724	\$ 153,277,699	\$ 174,313,659	13.7%

Highlighted Budget Changes (July 2011 – June 2012)

- The FY12 budget increases \$21 million over FY11. The increase includes \$6 million more for utility system debt service, \$12.5 million in pay-go capital funding and \$1 million in salaries and benefits.
- A total of sixteen positions from the Utility Billing Division in Finance have been transferred to the Public Utilities Meters Division in order to gain further efficiencies and consolidate all field activities into one division. While no pay grade changes will occur, fourteen of the sixteen positions will change titles to align with the job titles in the Meters Division.
- The Construction and Sewer Divisions were combined to form the Sewer Maintenance Division. This structure will allow for more efficiency with field activities associated with the sanitary sewer system.
- A new division, Capital Improvements Management, was created by combining personnel from the Administration, Construction and Water Distribution divisions. The new division contains twenty-four positions including the city construction project administrator, city engineers, GIS staff and city inspectors. The creation of this division allows for better tracking of expenditures and completed projects.

FY12 Anticipated Accomplishments that will further the City Council Mission

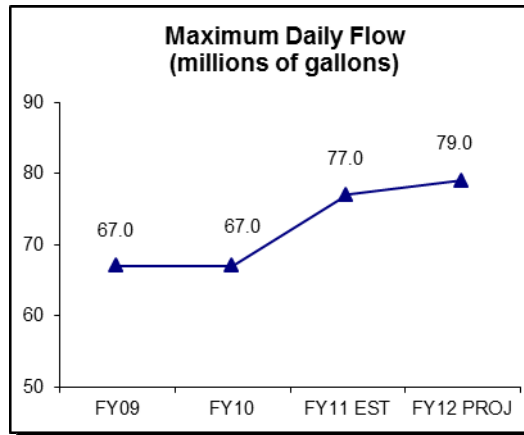
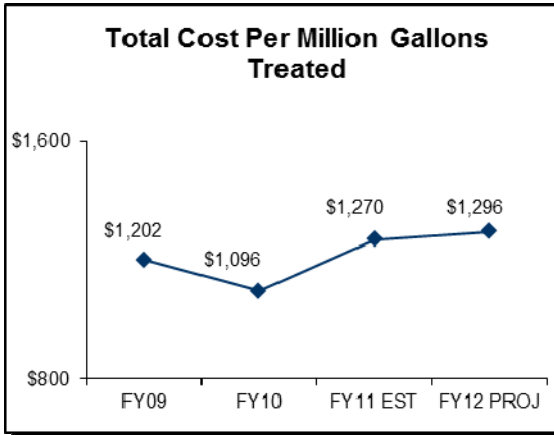
- Maintain current level of service in all operating areas while accommodating a projected customer growth of 1.5%.
- Maintain compliance with the Collection System Permit and continue 100% compliance record with Safe Drinking Water Act and National Pollutant Discharge Elimination System permits at all plants.
- Continue to apply new technology to improve effectiveness and efficiency in customer delivery.
- Expand treatment capacity and operations at the City's three waste water treatment plants.
- Clean as much as 400,000 feet of sewer main a month.
- Maintain water meter reading estimation rate of 0.25% or less.
- Work with the local governments surrounding Falls Lake to modify the Upper Neuse River Basin Association to fulfill the terms of the Consensus Principles.
- Continue Water Utility Transition Advisory Taskforce process to develop recommendation for rates, fees and incentives as well as evaluation of sustainable department practices.
- Work with NCDENR to permit the Surface Disposal (WQ0008431) to Class A residual.
- Continue reuse of biosolids and wastewater effluent including biosolids land application on both public and privately owned land, the beneficial reuse of wastewater by land irrigation, and close monitoring of product constituents and environmental conditions. Monitoring includes product quality (nutrients, odor and color), environmental impacts (groundwater, surface water and vegetation), and health impacts (metals, bacteria and toxicity). Expanded program to include water treatment plant residuals recently identified as Class-A biosolids products.

FY11 Accomplishments

- Implemented monthly billing and a tiered water rate structure.
- 100% compliance in 2010 with Safe Drinking Water Act (SDWA) requirements at E.M. Johnson Water Treatment Plant (EMJWTP) and D.E. Benton Water Treatment Plant (DEBWTP).
- 100% National Pollutant Discharge Elimination System (NPDES) permit compliance at Neuse River WWTP, Smith Creek WWTP, and Little Creek WWTP.
- Supported Falls Lake Nutrient Management Strategy (NMS) development through final rule adoption by the North Carolina Environmental Management Commission.
- Completed Leesville Road, Fair Ground and New Hope Elevated Water Storage Tank rehabilitation and repair.
- Added of three (3) Megawatts of Emergency Electrical Generator Capability at the Neuse River Wastewater Treatment Plant.
- Completed the Neuse River Wastewater Treatment Plant filter building expansion.
- Completed 75% of the southeastern Raleigh reclaimed water distribution system.
- Convened the Water Utility Transition Advisory Taskforce and began the process addressing Council-directed work items.

- Replaced traditional utility vehicles with hybrid and electric vehicles. Also converted seven existing hybrids to electric vehicles.

Performance Indicators



OTHER FUNDS

- ◆ **Convention Center Debt Service Fund**
 - ◆ **Economic Development Fund**
 - ◆ **General Debt Service Fund**
- ◆ **Health/Dental Trust and OPEB Trust Funds**
 - ◆ **Parking Debt Service Fund**
- ◆ **Risk Management Fund** (Internal Service Fund)
- ◆ **Utilities Debt Service Fund**

Convention Center Debt Service Fund

The Convention Center Debt Service Fund provides for the payment of principal, interest, and other expenses related to the issuance of approximately \$200 million in Certificates of Participation for the construction of the convention center facility in downtown Raleigh. \$188.425 million of the Certificates of Participation were issued in conjunction with a forward starting fixed rate swap. \$55 million of Certificates of Participation were issued as weekly reset variable rate debt. In the front section of this document, there is an explanation of the City's long-term debt policies.

Budget Detail

	ADOPTED BUDGET <u>2008-09</u>	ADOPTED BUDGET <u>2009-10</u>	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	CHANGE 2010-11 TO <u>2011-12</u>
DIRECT EXPENDITURES	\$ 11,788,805	\$ 67,697,510	\$ 12,742,715	\$ 11,502,930	(9.7%)
DEBT SERVICE BY PURPOSE					
Certificates of Participation	\$ 11,306,051	\$ 66,421,010	\$ 11,443,830	\$ 9,481,430	(17.1%)
Other Expenses	482,754	1,276,500	1,298,885	2,021,500	55.6%
TOTAL	\$ 11,788,805	\$ 67,697,510	\$ 12,742,715	\$ 11,502,930	(9.7%)

Economic Development Fund

The Economic Development Fund provides support for economic development activities that benefit the City. Sources of revenue for this fund are primarily transfers from other operating funds, including a subsidy of \$1,048,429 from the General Fund and an annual contribution of \$75,000 from the Public Utilities Fund. Also, interlocal funds pass through this fund for City/County-approved projects including the Green Square and St. Augustine Stadium projects.

Changes in this fund in FY12 include \$100,000 for economic development in the Hillsborough Street business district, funded in General Fund Special Appropriations in FY11, and the elimination of funding for downtown events such as Raleigh Wide Open. The budget continues funding for eCivis, which will assist the City's grant investigation and application processes, the Greater Raleigh Chamber of Commerce, which conducts economic development initiatives on behalf of the City, and the Triangle J Council of Governments, of which the City of Raleigh is a member. City Council continued funding for the Capital City and Wakefield Band Expos.

The City continues to support economic development in downtown and Southeast Raleigh. Downtown initiatives funded include the Downtown Raleigh Alliance and a modest amount of funding to provide public access wireless internet service in the 300 block of Fayetteville Street Mall. Southeast Raleigh initiatives include the Southeast Raleigh Assembly, which was created by the City Council to improve the economic well-being of the Southeast Raleigh community and the Southeast Raleigh Virtual Business Incubator.

Budget Detail

	<u>ADOPTED BUDGET 2008-09</u>	<u>ADOPTED BUDGET 2009-10</u>	<u>ADOPTED BUDGET 2010-11</u>	<u>ADOPTED BUDGET 2011-12</u>	<u>CHANGE 2010-11 TO 2011-12</u>
DIRECT EXPENDITURES	\$ 1,249,353	\$ 1,962,254	\$ 2,050,469	\$ 2,131,469	4.0%
DIRECT EXPENDITURES BY TYPE					
eCivis	\$ -	\$ -	\$ 59,670	\$ 59,670	-
SE Ral Virtual Business Incubator	150,000	180,000	162,000	162,000	0.0%
Chamber Of Comm Proj	197,500	197,500	220,000	220,000	0.0%
Facade Program	15,000	-	-	-	-
Downtown Development	155,000	139,500	139,500	120,500	(13.6%)
Hillsborough Street Development	-	-	-	100,000	
SBSF Loan Program Expenses	-	3,250	4,000	4,000	0.0%
Events	100,000	100,000	100,000	-	(100.0%)
Economic Incentives	258,333	150,000	125,000	150,000	20.0%
Green Square Project	-	700,000	700,000	900,000	28.6%
Fayetteville St Internet	4,500	4,500	4,500	4,500	0.0%
St. Aug Stadium Interlocal Pro	-	100,000	100,000	100,000	0.0%
Triangle J Cog	82,500	127,804	101,099	101,099	0.0%
Capital City Band Expo	1,500	1,350	1,350	1,350	0.0%
Wakefield Band Expo	1,500	1,350	1,350	1,350	0.0%
Omega Psi Phi	-	50,000	50,000	-	(100.0%)
Raleigh Area Dev Auth (RADA)	50,000	-	-	-	-
Se Raleigh Assembly	230,000	207,000	207,000	207,000	0.0%
Rsv-Econ Dev Projects	3,520	-	75,000	-	-
TOTAL	1,249,353	1,962,254	2,050,469	2,131,469	4.0%

General Debt Service Fund

The General Debt Service Fund provides for the payment of principal, interest, and other expenses related to existing debt, other than water and wastewater debt and other enterprise activities. State statutes require full funding for debt service obligations in the budget. The majority of general governmental debt has been issued as fixed rate debt. In the front section of this document, there is an explanation of the City's long-term debt policies.

Budget Detail

	ADOPTED BUDGET <u>2008-09</u>	ADOPTED BUDGET <u>2009-10</u>	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	CHANGE 2010-11 TO <u>2011-12</u>
DIRECT EXPENDITURES	\$ 47,745,711	\$ 77,911,256	\$ 46,298,439	\$ 47,714,134	3.1%
DEBT SERVICE BY PURPOSE					
G.O. Public Improvement	\$ 22,877,959	\$ 16,909,348	\$ 20,974,104	\$ 23,180,170	10.5%
G.O. Refunding	6,356,738	6,329,320	7,736,948	7,378,660	(4.6%)
Certificates of Participation	5,035,283	40,772,662	3,571,754	3,784,078	5.9%
Other Installment Finance Agreements	1,288,921	7,678,109	11,473,512	11,986,226	4.5%
Other Expenses	458,000	458,000	1,380,000	1,385,000	0.4%
Biannual Budget Reserve	11,728,810	5,763,817	1,162,121	-	(100.0%)
TOTAL	\$ 47,745,711	\$ 77,911,256	46,298,439	47,714,134	3.1%

Health/Dental Trust and OPEB Trust Funds

The Health/Dental Trust Fund provides for the payment of the City's self-funded health and dental costs for its active employees and elected dependent coverage. The City pays the full cost of employee health/dental insurance premiums and shares in the cost of employee-elected dependent coverage. The City established the Other Post Employment Benefits (OPEB) Trust in FY2008 in order to fund the current post-employment benefit costs (health insurance, Medicare supplement, and life insurance) as well as the future retiree benefit liability of current employees. Annually, the City engages the services of an actuary to calculate the Annual Required Contribution (ARC) to fully fund the City's OPEB trust. Since its inception, the City has fully funded the ARC.

Budget Detail

	ADOPTED BUDGET <u>2008-09</u>	ADOPTED BUDGET <u>2009-10</u>	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	CHANGE 2010-11 TO <u>2011-12</u>
Health/Dental Trust	\$ 24,732,700	\$ 27,581,735	\$ 30,969,000	\$ 33,965,000	9.7%
OPEB (Retiree Benefits) Trust	11,699,321	13,302,142	12,368,180	13,349,800	7.9%
TOTAL EXPENDITURES	\$ 36,432,021	\$ 40,883,877	\$ 43,337,180	\$ 47,314,800	9.2%

Health/Dental Trust Costs by Type

Employee Health Claims/Wellness	\$ 20,950,000	\$ 23,015,000	\$ 26,105,000	\$ 29,055,000	11.3%
Dental Claims	1,493,000	1,850,000	1,900,000	1,966,000	3.5%
Administrative Charges	1,401,000	1,679,950	1,811,000	1,855,000	2.4%
Stop Loss Fees	853,000	918,525	1,097,000	1,050,000	(4.3%)
Fiduciary Fees	35,700	118,260	56,000	39,000	(30.4%)
TOTAL	\$ 24,732,700	\$ 27,581,735	\$ 30,969,000	\$ 33,965,000	9.7%

Other Post Employee Benefits (OPEB) Trust Costs by Type

Retiree Health Claims	\$ 7,100,000	\$ 7,500,000	\$ 8,900,000	\$ 9,423,500	5.9%
Retiree Life Insurance	129,282	142,310	132,000	149,600	13.3%
Retiree Medicare Supplement	503,800	562,700	421,000	478,800	13.7%
Administrative Charges	274,000	350,000	375,000	408,100	8.8%
Stop Loss Fee	190,000	210,000	242,000	246,000	1.7%
Reserve for Prior Liability	3,502,239	4,537,132	2,298,180	2,643,800	15.0%
TOTAL	\$ 11,699,321	\$ 13,302,142	\$ 12,368,180	\$ 13,349,800	7.9%

Parking Debt Service Fund

The Parking Debt Service Fund provides for the payment of principal, interest, and other expenses related to existing debt associated with parking decks and other parking projects. In the front section of this document, there is an explanation of the City's long-term debt policies.

Budget Detail

	<u>ADOPTED BUDGET 2008-09</u>	<u>ADOPTED BUDGET 2009-10</u>	<u>ADOPTED BUDGET 2010-11</u>	<u>ADOPTED BUDGET 2011-12</u>	<u>CHANGE 2010-11 TO 2011-12</u>
DIRECT EXPENDITURES	\$ 7,778,610	\$ 9,680,384	\$ 8,457,261	\$ 7,766,545	(8.2%)
DEBT SERVICE BY PURPOSE					
G.O. Public Improvement	\$ 725,050	\$ -	\$ -	\$ -	
G.O. Refunding	186,250	898,447	860,489	753,100	(12.5%)
Certificates of Participation	6,530,758	8,097,534	6,264,622	6,458,445	3.1%
Other Installment Finance Agreements	-	359,403	807,150	555,000	(31.2%)
Other Expenses	336,552	325,000	525,000	-	(100.0%)
TOTAL	\$ 7,778,610	\$ 9,680,384	\$ 8,457,261	\$ 7,766,545	(8.2%)

Risk Management Fund

The Risk Management program provides risk management services to protect the City's interest with respect to the City's property and professional liability, as well as its workers compensation program. Although funded within the Risk Management Fund, organizationally, the personnel in this office fall within the larger Finance Department.

Workers' compensation costs are allocated within individual departments in the General Fund and in the Public Utilities Fund based upon staffing levels and actuarial workers' compensation claims cost projections.

Additional information regarding the Risk Management program may be obtained by contacting Robin Rose, Deputy Financial Officer, at (919) 996-4960 or via email at Robin.Rose@raleighnc.gov.

Budget Detail

	ADOPTED BUDGET <u>2008-09</u>	ADOPTED BUDGET <u>2009-10</u>	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	CHANGE 2010-11 TO <u>2011-12</u>
EMPLOYEES	5	5	5	5	0
DIRECT EXPENDITURES					
Risk Mgt - General Fund	\$ 9,268,290	\$ 9,773,521	\$ 10,164,270	\$ 10,417,898	2.5%
Risk Mgt - Public Utilities	1,508,337	1,585,120	1,585,120	1,798,084	13.4%
TOTAL	\$ 10,776,627	\$ 11,358,641	\$ 11,749,390	\$ 12,215,982	4.0%

Utilities Debt Service Fund

The Utilities Debt Service Fund provides for the payment of principal, interest, and other expenses related to debt associated with the water and wastewater systems. Revenues for this fund are generated from the provision of water and sewer services. In the front section of this document, there is an explanation of the City's long-term debt policies.

Budget Detail

	ADOPTED BUDGET <u>2008-09</u>	ADOPTED BUDGET <u>2009-10</u>	ADOPTED BUDGET <u>2010-11</u>	ADOPTED BUDGET <u>2011-12</u>	CHANGE 2010-11 TO <u>2011-12</u>
DIRECT EXPENDITURES	\$ 49,763,856	\$ 45,044,599	\$ 50,083,648	\$ 54,729,528	9.3%
DEBT SERVICE BY PURPOSE					
G.O. Refunding	\$ 2,538,956	\$ 1,556,414	\$ 1,494,477	\$ 1,407,510	(5.8%)
Rev Bond Water & Sewer Improvement	25,662,448	25,795,144	26,121,931	33,294,843	27.5%
Revenue Bond Refunding	5,875,235	6,655,623	12,185,524	10,688,098	(12.3%)
Other Installment Finance Agreements	10,026,050	9,666,418	8,770,716	7,852,077	(10.5%)
Other Expenses	110,000	1,371,000	1,511,000	1,487,000	(1.6%)
Biannual Budget Reserve	5,551,167	-	-	-	
TOTAL	\$ 49,763,856	\$ 45,044,599	\$ 50,083,648	\$ 54,729,528	9.3%



CAPITAL BUDGET

◆ Capital Budget by Fund

Capital Summary

The Capital Budget includes appropriations for major public facility improvements that are authorized and budgeted in a number of capital funds. Certain funds reported below, such as the Powell Bill and Facility Fee, are established as special revenue funds and serve to receive and disburse revenues to other capital or operating funds. Bond funds are also reported; however, only the annual debt service costs associated with bond issuance are reported in the *Total Budget* and the *Summary Budget* sections of the budget document.

Fund totals reported are based on project funding requirements as outlined in the first year of the annual Capital Improvement Program. Details regarding specific projects funded within the capital budget are found in the FY 2011-12 Capital Improvement Program document. Descriptions for each major capital fund follow in the budget detail.

Budget Detail

	ADOPTED BUDGET 2009-10	ADOPTED BUDGET 2010-11	ADOPTED BUDGET 2011-12
DIRECT EXPENDITURES			
Water Capital Projects Fund	\$ 2,475,000	\$ 3,300,000	\$ 8,500,000
Sewer Capital Projects Fund	1,275,000	200,000	7,500,000
Parking Facilities Fund-Projects	1,027,829	615,000	675,000
Stormwater Utility Capital	5,110,000	4,570,000	30,275,000
Technology Capital Fund - Projects	-	6,800,000	7,644,601
ERP Project Fund	6,800,000	2,000,000	-
Capital Projects Fund - Miscellaneous	2,750,000	1,644,900	2,752,090
Sidewalk Fund	218,000	905,000	551,000
Street Improvement Fund	5,639,565	8,473,435	3,401,628
Street Facility Fees Fund	2,587,544	3,510,555	3,125,834
Park Acquisition -- Facility Fees Fund	1,818,630	821,406	2,400,000
Park Improvement Fund	1,650,000	1,015,000	2,825,000
Convention & Performing Arts Center Fund	-	200,000	-
Walnut Creek Amphitheater Capital Fund	386,677	401,677	415,000
Powell Bill Fund	8,523,100	8,902,520	9,500,520
Convention Center Financing Fund	15,057,653	14,569,000	14,301,000
Housing Bond Reserve Fund	485,000	1,430,000	648,000
Sub-Total Non-Bond Funds	\$ 55,803,998	\$ 59,358,493	\$ 94,514,673
BOND FUND SUMMARY			
Water Revenue Bond	\$ 32,490,000	\$ 11,590,000	\$ 7,620,000
Sewer Revenue Bond	27,225,000	31,150,000	48,450,000
Miscellaneous Capital Projects Bond Fund	78,902,576	-	-
CEL Public Safety Ctr Bond Fund	205,270,000	-	-
Remote Ops Bond Fund	-	28,899,866	5,724,762
Street Bond Fund	8,673,166	2,000,000	2,480,000
Parks Bond Fund	33,770,732	27,386,221	7,735,000
Housing Bond Fund	4,540,000	7,195,000	158,000
Sub-Total Bond Funds	\$ 390,871,474	\$ 108,221,087	\$ 72,167,762
TOTAL CAPITAL BUDGET	\$ 446,675,472	\$ 167,579,580	\$ 166,682,435

Water Capital Projects Fund

Revenues for this capital fund come primarily from the Public Utilities Fund and interest income. Projects included are related to the maintenance of existing water delivery infrastructure, extension of water transmission lines, and projects located in the various service delivery areas.

Sewer Capital Projects Fund

The major revenue source for this is also primarily from the Public Utilities Fund. Included for funding in the sewer fund are projects for the replacement of sewer mains and for sewer construction in areas due for annexation.

Water Revenue Bond

Revenues for this capital fund come primarily from the issuance of revenue bonds. Projects included in this fund are related to the maintenance of water delivery infrastructure and various projects for maintenance and improvements on the water treatment plants.

Sewer Revenue Bond

Revenues for this capital fund come primarily from the issuance of revenue bonds. Projects included in this fund are related to the maintenance of wastewater infrastructure and various projects for maintenance and improvements on wastewater treatment plants.

Parking Facilities Fund-Projects

Funding is included for the initiation of a parking deck maintenance program as well as funding for the retail or commercial renovation required to allow for enterprise activities in specific, city-owned parking facilities.

Stormwater Utility Fund - Projects

This fund will provide for stormwater maintenance projects, basin studies, and Neuse River Basin Environmental Program projects. The major source of funding for these projects is stormwater utility fees.

Technology Capital Projects

This fund will provide for both remedial and new projects to upgrade and modernize the City's technology infrastructure. These efforts will enhance customer service and allow for greater productivity and efficiency via system upgrades or the implementation of new technology applications. Projects to be addressed with these funds include the implementation of a work order system, e-Procurement software, land management system assessment and document management assessment.

Enterprise Resource Planning (ERP) Project Fund

This fund will provide for the design, testing and implementation of the City's enterprise resource planning project.

Miscellaneous Projects Fund

This is the major fund for the placement of general facility maintenance projects. The major funding source for this fund in FY12 is the local option sales tax. Fire station construction and improvements, streetscape projects and downtown way-finding, as well as various general facility maintenance and improvement projects are included.

Miscellaneous Capital Projects Bond

This is the major fund for placement of general facility maintenance projects. The major funding sources are 2/3rds General Obligation bond proceeds and Certificates of Participation. Funding related to remote operations facilities, however, has been moved to a separate Remote Operations Bond Fund.

Clarence E. Lightner (CEL) Public Safety Center Bond Fund

The revenues for this capital fund will be used to construct a facility to house emergency communications, emergency operations, traffic signal control, fire, police and other public safety functions. While budgeted in previous years, these funds have yet to be authorized by Council.

Remote Operations Bond Fund

This fund will be used to construct remote operations facilities in various locations throughout the City. The revenues for this capital fund will come predominantly from certifications of participation (COP) funding.

Sidewalk Fund

Revenue to the Sidewalk Fund includes sidewalk assessments, fees paid in lieu, and facility fees. Projects include various sidewalk repairs and improvements as well as thoroughfare streetlight installations. A proposed 2011 transportation bond will provide funding to support projects within this program.

Street Improvement Fund

Recommendations for projects within this fund include paving, resurfacing and design costs for various streets and the City's contribution to the traffic system upgrade. A proposed 2011 transportation bond will provide funding to support projects within this program.

Street Bond Fund

The revenues for this capital fund come primarily from the issuance of bond proceeds (interest and reserves) authorized by the 2005 Street Bond referendum. A proposed 2011 transportation bond will provide funding to support projects within this program.

Street Facility Fees Fund

Facility fees are revenue sources funding a variety of eligible street projects in the applicable facility fee zones of the City. Revenue accrued to this fund is expended within other capital funds.

Park Acquisition - Facility Fees Fund

Facility fees are revenue sources funding a variety of eligible park and greenway projects in the applicable facility fee zones of the City. Revenue accrued to this fund is expended within other capital funds.

Park Improvement Fund

The revenues for this capital fund come primarily from the issuance of bond proceeds (interest and reserves) authorized by the 2003 and 2007 Parks Bond referendums.

Convention Center and Memorial Auditorium Fund

Inter-local Agreement proceeds provide the primary revenue resource for this fund. Reserve funding for capital maintenance and improvement projects for these facilities is placed in this fund.

Walnut Creek Amphitheater Capital Fund

Revenue received by the City from the operating agreement of the amphitheater will serve to fund capital maintenance and improvements to this facility.

Powell Bill Fund

The Powell Bill Fund receives revenues from the State Gasoline Tax and Highway Trust Fund, which must be used for street maintenance, construction, snow removal, and other related uses on local city streets that are not part of the state highway system. Funds are used to support the General Fund for Powell Bill eligible costs and are a major source of funding for street maintenance and construction within other capital projects.

Convention Center Financing & Special Revenue Fund

Proceeds from the Hotel Occupancy and Prepared Food and Beverage taxes are accrued to this fund. Expenditures include appropriations made to the new Convention Center Debt Service Fund and the Convention Center Fund and capital maintenance funds.

Housing Bond

The revenues for this capital fund come primarily from the issuance of bond proceeds (interest and reserves) authorized by the 2005 Affordable Housing Bond referendum. A proposed 2011 housing bond will provide funding to support projects within this program.



Ordinances and Resolutions

- ◆ **Ordinances**
- ◆ **Resolutions**

ORDINANCE NO. 2011 – 915

Budget Ordinance for Fiscal Year 2011-12

Be it ordained by City Council of the City of Raleigh, North Carolina:

Section 1. That the following amounts are hereby appropriated for the operation of the City Government and its activities for the fiscal year beginning July 1, 2011 and ending June 30, 2012, according to the following schedules:

GENERAL FUND

Revenues:

Property Taxes	\$ 187,615,024
Sales Tax Revenues	64,362,634
From Interfund Revenue Reimbursement	24,545,047
Intergovernmental Revenues	31,050,321
Licenses, Fees and Other Revenues	57,175,777
From Fund Balance	13,000,000
From Other Funds	7,891,523
Interest Income	1,143,469

General Fund Revenue Total **\$ 386,783,795**

Expenditures:

General Government Administration	\$ 7,242,826
Special Appropriations and Interfund Transfers	84,571,083
Agency Appropriations	3,469,180
Personnel	2,891,545
Budget & Management Services	1,316,701
Finance	11,297,272
Information Technology	15,950,343
Public Works	28,022,789
Planning & Economic Development	16,241,243
Community Services	1,742,002
Police	88,670,598
Fire	49,651,709
Emergency Communications	6,919,726
Solid Waste Services	23,908,852
Parks & Recreation	44,887,926

General Fund Expenditure Total **\$ 386,783,795**

ECONOMIC DEVELOPMENT FUND

Revenues:

From General Fund	\$ 1,048,129
From Interest Income	8,340
From Public Utilities Fund	75,000
Intergovernmental	1,000,000

Economic Development Fund Revenue Total \$ 2,131,469

Economic Development Fund Expenditure Total \$ 2,131,469

REVOLVING FUND

Revenues:

From Fees, Contributions and Reserves \$ 4,383,592
 From Fund Balance 3,668,063

Revolving Fund Revenue Total \$ 8,051,655

Revolving Fund Expenditure Total \$ 8,051,655

GENERAL DEBT SERVICE FUND

Revenues:

Amphitheater Rent \$ 1,000,000
 From General Fund 37,254,355
 From Technology Capital Project Fund 3,680,988
 From Street Facility Fee Fund 3,100,000
 From Fund Balance 968,608
 From Park Acquisition Facility Fee Fund 900,000
 From Housing Bond Fund 400,000
 From Convention Center 164,946
 From Housing Development Fund 62,717
 Interest Income 182,520

General Debt Service Fund Revenue Total \$ 47,714,134

General Debt Service Fund Expenditure Total \$ 47,714,134

PUBLIC UTILITY FUND

Revenues:

User Fees \$ 164,129,022
 Other Revenues 2,584,809
 Interest Income 851,660
 From Fund Balance 5,439,935
 From Other Funds 1,308,233

Public Utility Fund Revenue Total \$ 174,313,659

Expenditures:

Administration and Capital Improvement Mgmt. \$ 7,738,564
 Water Plant 20,996,791
 Waste Treatment Plant 17,184,240
 Reuse, Sewer Maint. and Water Distr. Maint. 23,523,928
 Meters, Facil. Support and Special Appropriations 104,870,136

Public Utility Fund Expenditure Total \$ 174,313,659

UTILITY DEBT SERVICE FUND

Revenues:

From Public Utility Fund	\$ 45,600,000
Special Assessments	659,750
Miscellaneous Fees and User Charges	371,950
From Fund Balance	8,013,588
Interest Income	84,240

Utility Debt Service Fund Revenue Total \$ 54,729,528

Utility Debt Service Fund Expenditure Total \$ 54,729,528

PUBLIC TRANSIT FUND

Revenues:

State of North Carolina	\$ 2,572,238
From General Fund	16,868,957
Farebox Fees and Passenger Revenues	4,353,266
From Fund Balance	227,323
Other Income	372,045

Public Transit Fund Revenue Total \$ 24,393,829

Expenditures:

Transit Operations	\$ 16,906,230
Accessible Raleigh Transportation	7,487,599

Public Transit Fund Expenditure Total \$ 24,393,829

PARKING FACILITIES FUND - OPERATING

Revenues:

Parking Fees and Other Charges	\$ 10,405,022
From General Fund	1,475,501
From Fund Balance	751,379
Interest Income	26,146

Parking Facilities Fund Revenue Total \$ 12,658,048

Parking Facilities Fund Expenditure Total \$ 12,658,048

PARKING DEBT SERVICE FUND

Revenues:

Interest Income	\$ 23,400
From Fund Balance	2,033,943
From Parking Operations	5,709,202

Parking Debt Service Fund Revenue Total \$ 7,766,545

Parking Debt Service Fund Expenditure Total \$ 7,766,545

STORMWATER UTILITY FUND

Revenues:

CITY OF RALEIGH

ADOPTED BUDGET 2011-12
 Ordinance No. 2011-915
 Adopted: June 21, 2011
 Effective: July 1, 2011

From Interest Income	\$	150,000	
From Other Funds		383,761	
Stormwater Utility Fees		14,460,000	
Stormwater Utility Fund Revenue Total			\$ 14,993,761
Stormwater Utility Fund Expenditure Total			\$ 14,993,761

STREET FACILITY FEES FUND

Revenues:

From Street Facility Fees	\$	2,625,834	
From Fund Balance		500,000	
Street Facility Fees Fund Revenue Total			\$ 3,125,834
Street Facility Fees Fund Expenditure Total			\$ 3,125,834

PARK ACQUISITION - FACILITY FEES FUND

Revenues:

From Park Acquisition Facility Fees	\$	1,296,578	
From Fund Balance		1,103,422	
Facility Fee Fund Revenue Total			\$ 2,400,000
Facility Fee Fund Expenditure Total			\$ 2,400,000

RCCC/PAC Operations Fund

Revenues:

Intergovernmental	\$	1,000,000	
Interest Income		33,430	
From General Fund		1,486,746	
From Conv Ctr Financing Fund		3,604,000	
From Parking Operations		74,419	
Program Income & Fees		9,248,685	
Other Income		725,000	
RCCC & PAC Operations Revenue Total			\$ 16,172,280
RCCC & PAC Operations Fund Expenditure Total			\$ 16,172,280

NEW CONVENTION CENTER DEBT SERVICE FUND

Revenues:

Interest Income	\$	9,360	
From Fund Balance		796,570	
From Conv Ctr Financing Fund		10,697,000	
Convention Center Debt Service Fund Revenue Total			\$ 11,502,930
Convention Center Debt Service Fund Expenditure Total			\$ 11,502,930

POWELL BILL FUND**Revenues:**

Powell Bill Allocation \$ 9,500,520

Powell Bill Fund Revenue Total \$ 9,500,520**Powell Bill Fund Expenditure Total \$ 9,500,520****EMERGENCY TELEPHONE SYSTEM FUND****Revenues:**

Raleigh/Wake Emergency Telephone \$ 2,398,233

Emergency Telephone System Fund Revenue Total \$ 2,398,233**Emergency Telephone System Fund Expenditure Total \$ 2,398,233****CONVENTION CENTER FINANCING FUND****Revenues:**

Occupancy/Food Tax \$ 14,301,000

Convention Center Financing Fund Revenue Total \$ 14,301,000**Convention Center Financing Fund Expenditure Total \$ 14,301,000****HOUSING DEVELOPMENT - OPERATING FUND****Revenues:**

From General Fund \$ 1,000,654

Housing Development-Operating Fund Revenue Total \$ 1,000,654**Housing Development-Operating Fund Expenditure Total \$ 1,000,654****HOUSING DEVELOPMENT-PROJECTS FUND****Revenues:**

Interest on Investments \$ 23,554

From General Fund 346,706

Rental Income 254,340

Program Income 58,698

Housing Development-Projects Fund Revenue Total \$ 683,298**Housing Development-Projects Fund Expenditure Total \$ 683,298****COMMUNITY DEVELOPMENT BLOCK GRANT FUND****Revenues:**

From Federal Grants \$ 2,256,455

Proceeds from Sale of Property 232,200

Program Income & Fees 247,430

Rental Income 46,241

Community Development Block Grant Fund Revenue Total \$ 2,782,326

Community Development Block Grant Fund Expenditure Total \$ 2,782,326

HOME GRANT FUND

Revenues:

From Federal Grants	\$ 1,255,728
Program Income	287,636
Rental Income	40,901

Home Grant Fund Revenue Total \$ 1,584,265

Home Grant Fund Expenditure Total \$ 1,584,265

EMERGENCY SHELTER GRANT FUND

Revenues:

From Federal Grants	\$ 108,680
---------------------	------------

Emergency Shelter Grant Fund Revenue Total \$ 108,680

Emergency Shelter Grant Fund Expenditure Total \$ 108,680

NCHFA/JOB TRAINING GRANT FUND

Revenues:

From State Grants	\$ 67,000
-------------------	-----------

NCHFA/JOB Training Grant Fund Revenue Total \$ 67,000

NCHFA/JOB Training Grant Fund Expenditure Total \$ 67,000

Section 2. That all appropriations included in the following Capital Project and other multi-year project funds be approved for the financing life of each project, which may extend beyond one fiscal year.

WATER CAPITAL PROJECTS FUND

Revenues:

From Public Utilities Fund	\$ 8,500,000
----------------------------	--------------

Water Capital Projects Fund Revenue Total \$ 8,500,000

Water Capital Projects Fund Expenditure Total \$ 8,500,000

SEWER CAPITAL PROJECTS FUND

Revenues:

From Public Utilities Fund	\$ 7,500,000
----------------------------	--------------

Sewer Capital Projects Fund Revenue Total \$ 7,500,000

Sewer Capital Projects Fund Expenditure Total \$ 7,500,000

PARKING FACILITIES FUND - PROJECTS

Revenues:

From Fund Balance	\$ 400,000
-------------------	------------

From Parking Operations	275,000		
Parking Facilities Fund Projects Revenue Total		\$	675,000

Parking Facilities Fund Projects Expenditure Total		\$	675,000
---	--	-----------	----------------

STORMWATER UTILITY CAPITAL PROJECTS FUND

Revenues:

From Stormwater Utility Fund	\$ 30,275,000		
Stormwater Utility Capital Projects Fund Revenue Total		\$	30,275,000

Stormwater Utility Capital Projects Fund Expenditure Total		\$	30,275,000
---	--	-----------	-------------------

TECHNOLOGY CAPITAL PROJECTS FUND

Revenues:

From General Fund	\$ 4,495,396		
From Public Utilities Fund	1,750,000		
From Convention Center Operations	450,000		
From Stormwater Services Fund	450,000		
From Fund Balance	499,205		
Technology Capital Projects Fund Revenue Total		\$	7,644,601

Technology Capital Projects Fund Expenditure Total		\$	7,644,601
---	--	-----------	------------------

CAPITAL PROJECTS - MISCELLANEOUS

Revenues:

From General Fund	\$ 1,024,604		
From Fund Balance	1,667,486		
Interest Income	60,000		
Capital Projects - Misc. Fund Revenue Total		\$	2,752,090

Capital Projects - Misc. Fund Expenditure Total		\$	2,752,090
--	--	-----------	------------------

SIDEWALK FUND

Revenues:

Assessments	\$ 200,000		
From Powell Bill	151,000		
From Fund Balance	200,000		
Sidewalk Fund Revenue Total		\$	551,000

Sidewalk Fund Expenditure Total		\$	551,000
--	--	-----------	----------------

STREET IMPROVEMENT FUND

Revenues:

Assessments	\$ 86,449		
From Powell Bill Fund	3,272,834		
From Fund Balance	42,345		

Street Improvement Fund Revenue Total \$ 3,401,628

Street Improvement Fund Expenditure Total \$ 3,401,628

PARK IMPROVEMENT FUND

Revenues:

From Revolving Fund	\$	100,000
From General Fund		1,210,000
From Park Acquisition Fund		1,500,000
Interest Income		15,000

Park Improvement Fund Revenue Total \$ 2,825,000

Park Improvement Fund Expenditure Total \$ 2,825,000

WALNUT CREEK CAPITAL IMPROVEMENT FUND

Revenues:

Amphitheater Rent	\$	415,000
-------------------	----	---------

Walnut Creek Capital Improvement Fund Revenue Total \$ 415,000

Walnut Creek Capital Improvement Fund Expenditure Total \$ 415,000

HOUSING BOND RESERVE FUND 6/96

Revenues:

Program Income	\$	248,000
From Other Funds		400,000

Housing Bond Fund Revenue Total \$ 648,000

Housing Bond Fund Expenditure Total \$ 648,000

Section 3. That there is hereby levied the following rates of tax on each one-hundred dollars (\$100.00) valuation of taxable property as listed for taxes as of **January 1, 2011**, for the purpose of raising the revenue from current year's property tax to finance the foregoing appropriations:

GENERAL FUND

Total rate per \$100 of valuation of taxable property: **\$ 0.3735**

Such rates of tax are based on an estimated total assessed valuation of property for purposes of taxation of \$49,935,813,000 and an estimated rate of collection of ninety-eight percent (98%).

Section 4. That there is hereby levied the following special district rate of tax on each one hundred dollars (\$100.00) valuation of taxable property as listed within the tax district as of **January 1, 2011**, for the purpose of raising the current year's property tax to finance the foregoing appropriation:

Municipal Service District as Established in Resolution No. 2009-795.

Total rate per \$100 of valuation of taxable property: **\$ 0.0786**

Section 5. That there is hereby levied the following special district rate of tax on each one hundred dollars (\$100.00) valuation of taxable property as listed within the tax district as of **January 1, 2011**, for the purpose of raising the current year's property tax to finance the foregoing appropriation:

Hillsborough Municipal Service District as Established in Resolution No. 2008-614.
Total rate per \$100 of valuation of taxable property: **\$ 0.1000**

Section 6. That appropriations equal to the amounts of outstanding purchase orders in annually budgeted accounts at June 30th be reappropriated in order to properly account for the payments against the fiscal year in which they were paid.

Section 7. That effective **July 1, 2011**, the Pay & Classification Plan is amended to incorporate all personnel actions such as reclassifications and pay modifications recommended by the Personnel department and approved by the City Manager, including pay and salary, compensation for vehicles, clothing and other related items. Funding for the Plan and compensation items is included in the various departments as appropriate.

Section 8. That water and sewer rates are hereby authorized as set forth in Ordinance No. 2011-921 establishing a schedule of rates, charges and rents for water and sewer services.

Section 9. That copies of this ordinance shall be furnished to the City Clerk and to the Chief Financial Officer to be kept on file by them for their direction in the disbursement of City funds.

Section 10. The development fees are hereby authorized as set forth in Ordinance No. 2011-918 and Ordinance No. 2011-920. The fee changes will take effect on **July 4, 2011**.

Section 11. This ordinance shall become effective on July 1, 2011.

Adopted: June 21, 2011
Effective: July 1, 2011

Distribution: Budget: Office of Management & Budget
Audits: Allison Bradsher
Information Tech: Jackie Taylor
Department Heads

ORDINANCE NO. 2011 – 916

Internal Service Fund Ordinance for FY 2011-12 City of Raleigh

Be it ordained by City Council of the City of Raleigh, North Carolina:

Section 1. These financial plans are hereby established in accordance with G.S. 159-13.1 for the purpose of accounting for the City of Raleigh Internal Service Funds.

Section 2. The City Manager, or his designee, is hereby authorized to carry out this financial plan as approved.

Section 3. The following revenue and expenditure accounts are hereby established:

Internal Service Fund – Print Shop

Revenues:

Print/Copy Revenue	\$	450,000	
From General Fund		242,206	
Print Shop Revenue Total			\$ 692,206

Expenditures:

Personal Services and Employee Benefits	\$	115,519	
Operating Expenditures		500,866	
Special Programs and Projects		821	
General Fund Indirect Costs and Reimbursements		75,000	
Print Shop Expenditure Total			\$ 692,206

Internal Service Fund – Risk Management

Revenues:

User Charges-Risk Mgmt./Workers Compensation	\$	8,364,317	
User Charges-Risk Mgmt./Other Insurance		3,851,665	
Risk Management Revenue Total			\$ 12,215,982

Expenditures:

Personnel Services and Employee Benefits	\$	322,950	
Operating Expenditures		34,381	
Professional Consulting Services		614,500	
Self Insurance Reserve Prop./Liability Claims		1,580,000	
Excess Prop./Liability Premium		1,000,000	
Excess Worker's Compensation-Prem.		208,134	
Public Officials Bond Premium		1,750	
Misc. Deductible Reserve		84,000	
Money & Security Theft Premium		5,950	
Self Insurance Reserve Workers Compensation		8,364,317	
Risk Management Expenditure Total			\$ 12,215,982

Internal Service Fund – Health/Dental Trust

Revenues:

City Contribution-All Funds: Health Trust	\$	24,735,000
Employees Contribution-Health Trust		7,200,000
Interest-Dental Trust		200
Interest-Health Trust		1,800
City Contribution-All Funds: Dental Trust		1,550,000
Employees Contribution-Dental Trust		478,000

Health/Dental Trust Revenue Total **\$ 33,965,000**

Expenditures:

BCBS Claims-Health Trust	\$	28,680,000
Administrative Charges-Health Trust		1,740,000
Stop Loss Fees-Health Trust		1,050,000
Fiduciary Fees-Health Trust		36,000
BCBS Claims-Dental Trust		1,966,000
Administrative Charges-Dental Trust		115,000
Fiduciary Fees-Dental Trust		3,000
Professional Services		375,000

Health/Dental Trust Expenditure Total **\$ 33,965,000**

Internal Service Fund – Other Post Employment Benefits Trust

Revenues:

City Contribution Health-All Funds	\$	11,036,500
Retiree Contribution Health		1,446,300
City Contribution Group Life-All Funds		149,600
City Contribution Medicare Supplement-All Funds		478,700
Retiree Contribution Medicare Supplement		238,700

Other Post Employment Trust Revenue Total **\$ 13,349,800**

Expenditures:

Reserve for OPEB Prior Liability	\$	2,643,800
BCBS Claims – Health		9,423,500
Administrative Charges – Health		408,100
Stop Loss Fees - Health		246,000
Retiree Group Life Premium		149,600
Medicare Supplement Premium		478,800

Other Post Employment Trust Expenditure Total **\$ 13,349,800**

Internal Service Fund – Equipment Funds

Revenues:

Interest on Investments	\$	81,419
From Fund Balance		7,781,806
Equipment Use Charges		9,340,979

Equipment Fund Revenue Total **\$ 17,204,204**

Expenditures:

Taxes and Fees	\$	105,210
Debt Service Payments		11,100,000
Equipment Purchases		5,143,994

To General Fund	155,000	
To Public Utilities Fund	700,000	
Equipment Fund Expenditure Total		\$ 17,204,204

Internal Service Fund – Vehicle Fleet Services

Revenues:

Maintenance and Operation	\$ 17,666,587	
Vehicle Fleet Services Revenue Total		\$ 17,666,587

Expenditures:

Personnel Services and Employee Benefits	\$ 3,719,026	
Operating Expenditures	13,382,771	
Special Programs and Projects	137,090	
Capital Equipment	78,000	
General Fund Indirect Costs	349,700	
Vehicle Fleet Expenditure Total		\$ 17,666,587

Section 4. Copies of these financial plans shall be furnished to the City Clerk and to the Chief Finance Officer to be kept on file by them for their direction in the disbursement of City funds.

Adopted: June 21, 2011
Effective: July 1, 2011

Distribution: Budget/Accounting: Office of Management & Budget
 Audits: Allison Bradsher
 Information Tech: Jackie Taylor
 Department Heads

ORDINANCE NO. 2011 – 917

Budget Ordinance for Bond Projects for FY 2011-12 City of Raleigh

Be it ordained by City Council of the City of Raleigh, North Carolina:

Section 1. That the following amounts are hereby appropriated for bond projects from previously unobligated bond funding for the fiscal year beginning July 1, 2011 and ending June 30, 2012 in accordance with the City Capital Improvement Program.

Section 2. Authorized project expenditures represent appropriations necessary for the completion of projects and therefore do not require reappropriation in any subsequent fiscal year.

WATER REVENUE BOND FUND 2004

Revenues:

Bond Proceeds	\$	7,495,000
Interest Income		125,000

Water Revenue Bond Fund 2004 Revenue Total		\$ 7,620,000
---	--	---------------------

Expenditures:

EMJWTP Rehabilitation	\$	500,000
EMJWTP Sodium Permanganate		2,000,000
EMJWTP Filter Bottom Rehabilitation		500,000
EMJWTP Raw Water Reservoir Cover		1,100,000
Little River Reservoir Impact Statement		2,000,000
Little River Reservoir County Reimbursement		500,000
Raleigh-Cary Emergency H2O Conversion		520,000
Water Booster Pump Station Rehabilitation		500,000

Water Revenue Bond Fund 2004 Expenditure Total		\$ 7,620,000
---	--	---------------------

SEWER REVENUE BOND 2004

Revenues:

Bond Proceeds	\$	48,325,000
Income Interest		125,000

Sewer Revenue Bond 2004 Revenue Total		\$ 48,450,000
--	--	----------------------

Expenditures:

Aversboro Pump Station Improvements	\$	2,000,000
East Neuse Regional Pump Station		500,000
Lower Crabtree North Sewer Main		500,000
New Crabtree Creek Pump Station & Equipment		28,000,000
NRWWTP 15 MGD Expansion		9,000,000
NRWWTP Filters 1-12 Rehabilitation		1,250,000
NRWWTP Reuse System Expansion		500,000
Removal Garner 201 Facility		4,200,000
Utility Field Facility Improvement		850,000
Wendell Gravity Sewer Improvements		150,000
Walnut Creek/Influent Lift Station Pump		500,000
WF Richland Creek Interception Improvements		500,000
WF Smith Creek Interception Improvements		500,000

Sewer Revenue Bond 2004 Expenditure Total		\$ 48,450,000
--	--	----------------------

REMOTE OPERATIONS CAPITAL PROJECTS BOND FUND

Revenues:

Certificates of Participation Proceeds	\$	5,724,762	
Miscellaneous Capital Projects Bond Revenue Total			\$ 5,724,762

Expenditures:

Remote Operations Facility, Northeast	\$	983,636	
Remote Operations Facility, Mt. Herman		647,584	
Marsh Creek Maintenance Facility		1,612,507	
Remote Operations Center Downtown		2,481,035	
Miscellaneous Capital Projects Bond Expenditure Total			\$ 5,724,762

STREET BOND FUND

Revenues:

Bond Proceeds	\$	2,050,000	
From Powell Bill Fund		404,166	
From Street Improvement Fund		25,834	
Street Bond Fund Revenue Total			\$ 2,480,000

Expenditures:

Blount-Person Corridor Improvements	\$	250,000	
Lake Wheeler Road Pedestrian Improvements		430,000	
Tryon Rd Widening-Part D		1,800,000	
Street Bond Fund Expenditure Total			\$ 2,480,000

PARK BOND FUND

Revenues:

Bond Proceeds	\$	7,550,000	
Interest Income		125,000	
From Park Improvement Fund		60,000	
Park Bond Fund Revenue Total			\$ 7,735,000

Expenditures:

Ada Facility Upgrades	\$	75,000	
Barwell Rd Park Development		1,550,000	
Comfort Station Improvements		110,000	
Land Acquisition - 2007 Park B		2,000,000	
Neuse River Greenway Completio		3,000,000	
Unsatisfied Park Search Areas		1,000,000	
Park Bond Fund Expenditure Total			\$ 7,735,000

HOUSING BOND FUND 2005

Revenues:

From Housing Bond Fund 6/96	\$	158,000	
Housing Bond Fund 2005 Revenue Total			\$ 158,000

Expenditures:

First Time Home Ownership	\$	158,000	
Housing Bond Fund 2005 Expenditure Total			\$ 158,000

Adopted: June 21, 2011
Effective: July 1, 2011

Distribution: Budget: Office of Management & Budget
Audits: Allison Bradsher
Information Tech: Jackie Taylor
Department Heads

ORDINANCE NO. 2011 – 918

Budget Ordinance for Revenue Indexing Fee Schedule for FY 2011-12

Be it ordained by City Council of the City of Raleigh, North Carolina:

Section 1. That the following development-related fees are hereby adjusted as per Council directive TC 1-07 Ordinance No (2007) 165 TC 299. The fee changes will be effective July 4, 2011 according to the following schedules:

REVENUE INDEXING FEE SCHEDULE. (Fees as identified to be indexed in TC 1-07)						UPDATED 5/31/11
Code Reference	Fee Name	Fee Sub-title/description	Current Fee (as of July 2010)	Index Used to Annually Adjust Fee (Name)	FY12	
					Index % FY12	Adjusted Fee for FY12; Effective 7-4-11
		CPI Consumer Price Index - All Urban Consumers		Average annual prior year calendar change 2009-2010	1.60%	
10-2171	Certificate of Appropriateness (COA)	Minor Work - Administrative	\$27	CPI	1.60%	\$27
		Major Work - Public Meeting	\$133	CPI	1.60%	\$135
		Major Work - New Building Construction / Additions greater than 25% of the building square footage	\$266	CPI	1.60%	\$270
		Demolition of Contributing Historic Resource	\$532	CPI	1.60%	\$540
		Post-approval COA Issuance Review of Conditions of Approval	\$80	CPI	1.60%	\$81
10-2171	Comprehensive Plan Amendment		\$532	CPI	1.60%	\$540
10-2171	Historic Landmark Designation		\$266	CPI	1.60%	\$270
10-2171	Preliminary Site Plans per set of submitted plans					

	Site plans on less than 2 acres	\$318	CPI	1.60%	\$323
	Site plans between 2 and 4 acres	\$849	CPI	1.60%	\$863
	Site plans greater than 4 acres	\$1,647	CPI	1.60%	\$1,674
	Re-review fee (initial application fee includes 2 reviews)	<i>same fee structure as above</i>	CPI	1.60%	<i>same fee structure as above</i>
	Group housing developments	\$798	CPI	1.60%	\$811
10-2171	Post-approval name change petition	\$53	CPI	1.60%	\$54
10-2171	Sunset extension letter	\$53	CPI	1.60%	\$54
10-2171	Planned Development District Master Plan per submittal				
	Post-approval revisions allowed by the master plan	\$1,330	CPI	1.60%	\$1,351
	Post-approval name change petition	\$53	CPI	1.60%	\$54
10-2171	Zoning				
	Conditional use case	\$1,064	CPI	1.60%	\$1,081
	General use case	\$532	CPI	1.60%	\$540
	Planned Development District Master Plan	\$2,659	CPI	1.60%	\$2,702
	Text change Code amendment	\$266	CPI	1.60%	\$270
	Waiver petition	\$160	CPI	1.60%	\$162
	Zoning verification letter	\$27	CPI	1.60%	\$27
10-2171	Comprehensive Plan Amendment	\$532	CPI	1.60%	\$540
10-3081	Comprehensive Plan Amendment	\$532	CPI	1.60%	\$540
10-3081	Preliminary Subdivision Plans per set of submitted plans				
	Subdivision plans on less than 2 acres	\$318	CPI	1.60%	\$323
	Subdivision plans between 2 and 4 acres	\$849	CPI	1.60%	\$863
	Subdivision plans greater than 4 acres	\$1,647	CPI	1.60%	\$1,674
	Infill subdivision for 3 or few lots	\$318	CPI	1.60%	\$323
	Infill subdivision for 4 or more	\$584	CPI	1.60%	\$593
	Group housing developments	\$798	CPI	1.60%	\$811
	Re-review fee (initial application fee includes 2 reviews)	<i>same fee structure as above</i>	CPI	1.60%	<i>same fee structure as above</i>

10-3081	Post-approval name change petition		\$53	CPI	1.60%	\$54
10-3081	Sunset extension letter		\$53	CPI	1.60%	\$54
10-3081	Construction plan review	Per submitted construction plan set	\$159	CPI	1.60%	\$162
		Per linear foot - installed public/private street	\$0.112	CPI	1.60%	\$0.114
10-3081	Construction Mylars (per mylar set)		\$159	CPI	1.60%	\$162
10-3081	Engineering Field Inspections (per linear foot)					
		Public street	\$1.066	CPI	1.60%	\$1.083
		Public Water main	\$1.066	CPI	1.60%	\$1.083
		Public sewer main	\$1.066	CPI	1.60%	\$1.083
10-3081	Plat recordation per set of submitted plats					
		Boundary survey plat	\$107	CPI	1.60%	\$108
		Exempt subdivision plat	\$213	CPI	1.60%	\$217
		Final subdivision plat - <u>\$217</u> plus plus <u>\$10.52</u> per lot	\$213	CPI	1.60%	\$217
		Recombination plat or other recorded instrument	\$213	CPI	1.60%	\$217
		Right of way or easement plat	\$107	CPI	1.60%	\$108
10-3081	Street Right-of-Way Closure		\$266	CPI	1.60%	\$270
10-3081	Street Name Change		\$266	CPI	1.60%	\$270
10-6039 (c)	Extra Inspection	The fees shown below in subsections 10-6039 (d) through (e) entitle the permittee to the appropriate number of inspections for the work performed. For each inspection in excess of these, there shall be a charge of <u>sixty-five dollars (\$65.00)</u> .	\$64	CPI	1.60%	\$65
10-6039 (d)	Specific Fees enumerated	The total amount of specific fees due for any (1) permit shall not be less than <u>seventy-six dollars (\$76.00)</u> .				
		Demolition of a building or structure.	\$74	CPI	1.60%	\$76
		Conditional Service Fee	\$74	CPI	1.60%	\$76
		Fire pump installation	\$585	CPI	1.60%	\$594
		Flood permit w/o studies	\$176	CPI	1.60%	\$179
		Flood study	\$1,064	CPI	1.60%	\$1,081

	Home occupation permit.	\$74	CPI	1.60%	\$76
	Land Disturbing Permit Fees	\$256	CPI	1.60%	\$260
	Land Disturbing Plan Review Fees	\$127	CPI	1.60%	\$129
	Manufactured homes, per trade	\$74	CPI	1.60%	\$76
	Moving or relocation of a building	\$74	CPI	1.60%	\$76
	Occupancy posting or reporting	\$117	CPI	1.60%	\$119
	Signs: Electrical, Permanent,	\$74	CPI	1.60%	\$76
	Special Event				
	Site Plan approval	\$293	CPI	1.60%	\$298
	Standpipe Installations - Initial	\$319	CPI	1.60%	\$324
	Standpipe Installations- Additional	\$107	CPI	1.60%	\$108
	State mandated license renewals	\$74	CPI	1.60%	\$76
	inspections per trade				
	Stormwater Control Permit - Per	\$176	CPI	1.60%	\$179
	disturbed acre (<u>\$179</u> minimum				
	charge)				
	Temporary board (electrical)	\$74	CPI	1.60%	\$76
	Temporary certificate of occupancy	\$74	CPI	1.60%	\$76
	Temporary trailer per trade	\$74	CPI	1.60%	\$76
	Tree Conservation:				
10-6039	Specific				
(d)	Fees				
	enumerat				
	ed				
	(continue				
	d)				
	Tree Removal	\$107	CPI	1.60%	\$108
	Tree Pruning	\$107	CPI	1.60%	\$108
	Other Tree Disturbing	\$107	CPI	1.60%	\$108
	Activity				
	Tree Conservation Area up	\$213	CPI	1.60%	\$217
	to and including 0.2 acre				
	Tree Conservation Area	\$904	CPI	1.60%	\$919
	above 0.2 acre is <u>\$919</u> of Tree				
	Conservation Area up to but not to				
	exceed 10% of the gross average of				
	the tract (15% for Rural Residential				
	Zoning Districts) or <u>\$5,403</u> ,				
	whichever is less				
	Tree Conservation Area	\$5,318	CPI	1.60%	\$5,403
	maximum				
	Tree Buffer Protection is	\$213	CPI	1.60%	\$217
	either <u>\$217</u> or <u>\$46</u> per acre or				
	fraction thereof of the tree disturbed				
	activity area, whichever is greater				
	with a maximum fee of <u>\$2,702</u>				
	Tree Buffer Area - >.2 acres,	\$46	CPI	1.60%	\$46
	per acre of tree disturbed area (max				
	<u>\$2,702</u>)				
	Tree Buffer Area maximum	\$2,659	CPI	1.60%	\$2,702
	Watercourse buffer permit	\$159	CPI	1.60%	\$162
	Watershed permit	\$159	CPI	1.60%	\$162

10-6039 (e)	Zoning	Zoning permit fee (accessory structure, fence, dish antenna, parking lot, landscaping, swimming pool, and other)	\$74	CPI	1.60%	\$76
10-6039 (f)	New Construction	Fee Schedule Cost per Square foot of Building Gross Floor Area				
		Building				
		Residential-SFD	\$0.147	CPI	1.60%	\$0.149
		Residential	\$0.140	CPI	1.60%	\$0.142
		Storage	\$0.064	CPI	1.60%	\$0.065
		Assembly	\$0.137	CPI	1.60%	\$0.139
		Institutional	\$0.229	CPI	1.60%	\$0.232
		Business	\$0.127	CPI	1.60%	\$0.129
		Mercantile	\$0.100	CPI	1.60%	\$0.102
		Hazardous	\$0.076	CPI	1.60%	\$0.077
		Factory/Industrial	\$0.076	CPI	1.60%	\$0.077
		Educational	\$0.154	CPI	1.60%	\$0.157
		Electrical				
		Residential-SFD	\$0.084	CPI	1.60%	\$0.085
		Residential	\$0.077	CPI	1.60%	\$0.078
		Storage	\$0.050	CPI	1.60%	\$0.050
		Assembly	\$0.072	CPI	1.60%	\$0.074
		Institutional	\$0.124	CPI	1.60%	\$0.126
		Business	\$0.087	CPI	1.60%	\$0.088
		Mercantile	\$0.061	CPI	1.60%	\$0.062
		Hazardous	\$0.041	CPI	1.60%	\$0.042
		Factory/Industrial	\$0.041	CPI	1.60%	\$0.042
		Educational	\$0.087	CPI	1.60%	\$0.088
		Plumbing				
		Residential-SFD	\$0.084	CPI	1.60%	\$0.085
		Residential	\$0.077	CPI	1.60%	\$0.078
		Storage	\$0.038	CPI	1.60%	\$0.039
		Assembly	\$0.061	CPI	1.60%	\$0.062
		Institutional	\$0.124	CPI	1.60%	\$0.126
		Business	\$0.061	CPI	1.60%	\$0.062
		Mercantile	\$0.050	CPI	1.60%	\$0.050
		Hazardous	\$0.041	CPI	1.60%	\$0.042
		Factory/Industrial	\$0.041	CPI	1.60%	\$0.042
		Educational	\$0.061	CPI	1.60%	\$0.062
10-6039 (f)		Heating Only				
		Residential-SFD	\$0.030	CPI	1.60%	\$0.030
		Residential	\$0.028	CPI	1.60%	\$0.028

Storage	\$0.032	CPI	1.60%	\$0.033
Assembly	\$0.032	CPI	1.60%	\$0.033
Institutional	\$0.064	CPI	1.60%	\$0.065
Business	\$0.041	CPI	1.60%	\$0.042
Mercantile	\$0.028	CPI	1.60%	\$0.028
Hazardous	\$0.028	CPI	1.60%	\$0.028
Factory/Industrial	\$0.028	CPI	1.60%	\$0.028
Educational	\$0.041	CPI	1.60%	\$0.042
Mechanical A/C Only				
Residential-SFD	\$0.030	CPI	1.60%	\$0.030
Residential	\$0.028	CPI	1.60%	\$0.028
Storage	\$0.032	CPI	1.60%	\$0.033
Assembly	\$0.032	CPI	1.60%	\$0.033
Institutional	\$0.065	CPI	1.60%	\$0.066
Business	\$0.041	CPI	1.60%	\$0.042
Mercantile	\$0.028	CPI	1.60%	\$0.028
Hazardous	\$0.081	CPI	1.60%	\$0.082
Factory/Industrial	\$0.028	CPI	1.60%	\$0.028
Educational	\$0.041	CPI	1.60%	\$0.042
Refrigeration Only				
Residential-SFD	\$0.081	CPI	1.60%	\$0.082
Residential	\$0.081	CPI	1.60%	\$0.082
Storage	\$0.081	CPI	1.60%	\$0.082
Assembly	\$0.081	CPI	1.60%	\$0.082
Institutional	\$0.081	CPI	1.60%	\$0.082
Business	\$0.081	CPI	1.60%	\$0.082
Mercantile	\$0.081	CPI	1.60%	\$0.082
Hazardous	\$0.081	CPI	1.60%	\$0.082
Factory/Industrial	\$0.081	CPI	1.60%	\$0.082
Educational	\$0.081	CPI	1.60%	\$0.082

* Includes office cooling for a small area

** \$0.082 per square feet refrigerated gross floor area only

10-6039 **Commercial plan review fees**

(h)

Projects between 4,000 - 15,000 sq ft	\$165	CPI	1.60%	\$167
15,001 - 40,000 sq ft	\$549	CPI	1.60%	\$558
40,001 - +	\$1,317	CPI	1.60%	\$1,338
Multi family 8 and above	\$824	CPI	1.60%	\$837

10-6039 **Refer to**

(i)

New

10-6039

Construct

(j)

ion Fee

10-6039

schedule

(k)
 10-6039
 (l)
 10-6039
 (m)

10-6039 (n)	Minimum Fee	Minimum fee - No fee determined with reference to the construction fee schedule shall be less than <u>seventy-four (\$76)</u>	\$74	CPI	1.60%	\$76
10-6039 (p)	Voiding permit	An administrative fee of <u>one-hundred ten dollars (\$111.00) per permit</u> when the cost of the permit is other than a minimum fee	\$110	CPI	1.60%	\$111
10-6039 (r)	Re-review fees	Commercial: <u>\$111</u> per trade, per hour, min <u>\$864</u> (New buildings)	\$110	CPI	1.60%	\$111
		Minimum commercial re-review fee	\$851	CPI	1.60%	\$864
		Other than new buildings its <u>\$84</u> per trade per hour, min <u>\$540</u>	\$83	CPI	1.60%	\$84
		Minimum other new bldgs re-review fee	\$532	CPI	1.60%	\$540
		Sidewalk fee- <u>Seventy-six dollars (\$76.00) or 22.1 cents per linear foot</u> , whichever is greater	\$0.217	CPI	1.60%	\$0.221
		Driveway fee- <u>Seventy-six dollars(\$76.00) each</u>	\$74	CPI	1.60%	\$76
		Re-inspection fee- <u>Sixty-five dollars (\$65.00) each</u>	\$64	CPI	1.60%	\$65

5-2041 (b)(c)	Fire Inspections for Existing Buildings					
		1. Up to 999sf	\$25	CPI	1.60%	\$25
		2. 1,000 – 2,499sf	\$50	CPI	1.60%	\$51
		3. 2,500 - 9,999sf	\$100	CPI	1.60%	\$102
		4. 10,000 – 49,999sf	\$180	CPI	1.60%	\$183
		5. 50,000 – 149,999sf	\$300	CPI	1.60%	\$305
		6. 150,000 – 399,999sf	\$500	CPI	1.60%	\$508
		7. 400,000 – and Greater	\$700	CPI	1.60%	\$711
		8. Re-inspection Fee	\$64	CPI	1.60%	\$65

5-2042 (b)	Operational Fire Fees and Permits					
		Aerosol Products (Level 2 or 3 in	\$74	CPI	1.60%	\$75

excess of 500 lbs.)				
Amusement Buildings	\$150	CPI	1.60%	\$152
Carnivals & Fairs	\$150	CPI	1.60%	\$152
Combustible Dust-Producing Operations	\$150	CPI	1.60%	\$152
Compressed Gases (Meeting any of the criteria in 1-7 below)				
1. Corrosive in excess of 200 cu. Ft. at NTP. <u>\$75</u>	\$74	CPI	1.60%	\$75
2. Flammable in excess of 200 cu. Ft. at NTP.	\$74	CPI	1.60%	\$75
3. Highly Toxic in any amount. \$74	\$74	CPI	1.60%	\$75
4. Inert and Simple Asphyxiant in excess of 6,000 cu. Ft. at NTP.	\$74	CPI	1.60%	\$75
5. Oxidizing (including oxygen) in excess of 504 cu. Ft. at NTP.	\$74	CPI	1.60%	\$75
6. Pyrophoric in any amount.	\$74	CPI	1.60%	\$75
7. Toxic in any amount.	\$74	CPI	1.60%	\$75
Covered Mall Building (Meeting any of the criteria in 1-3 below)				
1. The placement of retail fixtures and goods, concession, equipment, displays of highly combustible goods and similar items in the mall.	\$150	CPI	1.60%	\$152
2. The display of liquid-or gas-fired equipment in the mall.	\$150	CPI	1.60%	\$152
3. The use of open-flame or flame-producing equipment in the mall.	\$150	CPI	1.60%	\$152
Cryogenic Fluids (Meeting any of the criteria in 1-4 below)				
1. Flammable Cryogenic Fluids >1 gallon inside a building and 60 gallons outside a building.	\$74	CPI	1.60%	\$75
2. Inert Cryogenic Fluids in excess of 60 gallons inside a building and in excess of 500 gallons outside a building.	\$74	CPI	1.60%	\$75
3. Oxidizing (including oxygen) in excess of 10 gallons inside a building and in excess of 50 gallons outside a building.	\$74	CPI	1.60%	\$75
4. Physical or Health Hazard not indicated above in any amount inside or outside a building.	\$74	CPI	1.60%	\$75
Dry Cleaning Plants	\$74	CPI	1.60%	\$75
Exhibits and Trade Shows	\$150	CPI	1.60%	\$152
Explosives – Up to 90 Day Permit (Blasting)	\$300	CPI	1.60%	\$305

	Explosives – Manufacture, Storage, Handling, Sale & Use	\$150	CPI	1.60%	\$152
5-2042 (b)	Operational Fire Fees and Permits (continued)				
	Flammable and Combustible Liquids				
	1. Fuel dispensing locations where produced, processed, transported, stored, dispensed, or used.	\$150	CPI	1.60%	\$152
	2. Place Temporarily out of Service Aboveground or Underground Storage Tanks.	\$150	CPI	1.60%	\$152
	3. Change contents in tank to a greater hazard.	\$150	CPI	1.60%	\$152
	4. Manufacture, Process, Blend or Refine Flammable or Combustible Liquids.	\$150	CPI	1.60%	\$152
	5. Dispensing at Commercial, Industrial, Governmental or Manufacturing Establishments.	\$150	CPI	1.60%	\$152
	6. Utilize a Site for the Dispensing of Liquid Fuels from Tank Vehicles	\$150	CPI	1.60%	\$152
	Floor Finishing Exceeding 350 square feet using Class I or II Liquids	\$74	CPI	1.60%	\$75
	Fumigation and Thermal Insecticidal Fogging Business	\$74	CPI	1.60%	\$75
	Hazardous Materials (see table for permit fees)	\$74	CPI	1.60%	\$75
	High-Piled Combustible Storage Exceeding 500 square feet	\$74	CPI	1.60%	\$75
	Industrial Oven Operations	\$74	CPI	1.60%	\$75
	Liquid-or Gas-Fueled Vehicles or Equipment in Assembly Buildings	\$150	CPI	1.60%	\$152
	Magnesium (Melt, Cast, Heat Treat or Grind more than 10 lbs.)	\$74	CPI	1.60%	\$75
	Miscellaneous Combustible Storage in Excess of 2,500 cubic feet	\$74	CPI	1.60%	\$75
	Open Burning – Bon Fire or Commercial Land Development	\$150	CPI	1.60%	\$152
	Place of Assembly	\$74	CPI	1.60%	\$75
	Private Fire Hydrants				
	1. For 0-5 Private Hydrants	\$74	CPI	1.60%	\$75
	2. For 6-10 Private Hydrants	\$100	CPI	1.60%	\$102
	3. For 10 or more Private Hydrants	\$150	CPI	1.60%	\$152
	Pyrotechnic Special Effects Material	\$150	CPI	1.60%	\$152

Refrigeration Equipment (Regulated by Chapter 6 of the Fire Prevention Code)	\$74	CPI	1.60%	\$75
Repair Garages and Motor Fuel-Dispensing Facilities	\$74	CPI	1.60%	\$75
Rooftop Heliports	\$74	CPI	1.60%	\$75
Spraying or Dipping	\$150	CPI	1.60%	\$152
Storage of Scrap Tires and Tire Byproducts	\$74	CPI	1.60%	\$75
Tire-Rebuilding Plants	\$74	CPI	1.60%	\$75
Temporary Membrane Structures, Tents & Air-supported structures (Fee Per Structure)	\$74	CPI	1.60%	\$75
Large Tents & Membrane Structures (In excess of 15,000sf) (Fee Per Structure)	\$250	CPI	1.60%	\$254
Waste Handling (Wrecking yards, junk yards and waste material handling facilities)	\$74	CPI	1.60%	\$75
Hydrant Test (Per Test)	\$100	CPI	1.60%	\$102
Work Without a Required Permit	\$250	CPI	1.60%	\$254
Re-Inspection Fee – Extra Inspections	\$64	CPI	1.60%	\$65
Special Inspection Request	\$74	CPI	1.60%	\$75
Fire Incident and Inspection Reports (Per page)	\$0.05	CPI	1.60%	\$0.05

5-2043 **Construction Fire Permit Fees**
 (a)

Automatic Fire-Extinguishing Systems (per sq ft for each system) (based on gross floor area)	\$0.014	CPI	1.60%	\$0.014
Alternative Fire Extinguishing Systems	\$150	CPI	1.60%	\$152
Battery Systems with a liquid capacity in excess of 50 gallons	\$150	CPI	1.60%	\$152
Compressed Gases (Where applicable)	\$150	CPI	1.60%	\$152
Fire Alarm and Detection Systems and Related Equipment (per sq. ft. for each system) (based on gross floor area)	\$0.014	CPI	1.60%	\$0.014
Fire Pumps and Related Equipment	\$565	CPI	1.60%	\$574
Flammable and Combustible Liquids	\$150	CPI	1.60%	\$152
1. To repair or modify a pipeline for the transportation of flammable and combustible liquids.	\$150	CPI	1.60%	\$152

2. To install, construct or alter facilities where flammable & combustible liquids are produced, processed, transported, stored, dispensed, or used.	\$150	CPI	1.60%	\$152
3. To install, alter, remove, abandon or otherwise dispose of flammable & combustible liquids tank	\$150	CPI	1.60%	\$152
Hazardous Materials	\$150	CPI	1.60%	\$152
Industrial Ovens	\$150	CPI	1.60%	\$152
Private Fire Hydrants	\$150	CPI	1.60%	\$152
Spraying and Dipping	\$150	CPI	1.60%	\$152
Standpipe Systems without Sprinklers	\$319	CPI	1.60%	\$324
1. Additional Standpipes (each)	\$107	CPI	1.60%	\$109
2. All Pressure Reducing Vales (Per valve)	\$10	CPI	1.60%	\$10
Membrane Structures, tents, & air-supported structures (>180 days)	\$150	CPI	1.60%	\$152

Adopted: June 21, 2011
 Effective: July 4, 2011

Distribution: Budget/Accounting: Office of Management & Budget
 Audits: Allison Bradsher
 Information Technology: Jackie Taylor
 Department Heads

ORDINANCE NO. 2011 – 919

**Budget Ordinance for Correcting Facility Fee
Schedule for FY 2009-10 and FY 2010-11**

Be it ordained by City Council of the City of Raleigh, North Carolina:

Section 1. That the following development-related fees are hereby adjusted as per Council directive TC 5-08 Ordinance No. (2008) 399 TC 311. The fee changes will be effective July 4, 2011 according to the following schedules:

FACILITY FEE SCHEDULE. (Fees as identified to be indexed in TC 5-08)	UPDATE D 5/31/11
---	---------------------

FY2009-10	ENR Construction Cost Index	Average annual prior year calendar change 2009-2010	4.30%
FY2010-11	ENR Construction Cost Index	Average annual prior year calendar change 2009-2010	3.10%

Code Reference	Fee Name	Fee Sub-title/description	Current Fee	Index Used to Annually Adjust Fee (Name)	FY10		FY11	
					Index % FY10	Adjusted Fee for FY10	Index % FY11	Adjusted Fee for FY11
10-8003 (a)	Thoroughfare Fees							
	<u>Residential Single Family</u>							
		Single family Less than 1,000 sq. ft. (per unit)	\$1,051	ENR	4.30%	\$1,096	3.10%	\$1,130
		Single family 1000 - 1,999 sq. ft. (per unit)	\$1,249	ENR	4.30%	\$1,303	3.10%	\$1,343
		Single family 2000 - 2,999 sq. ft. (per unit)	\$1,386	ENR	4.30%	\$1,446	3.10%	\$1,491
		Single family 3000 - 3,999 sq. ft. (per unit)	\$1,491	ENR	4.30%	\$1,555	3.10%	\$1,603
		Single family 4000 - 4,999 sq. ft. (per unit)	\$1,573	ENR	4.30%	\$1,641	3.10%	\$1,692
		Single family >5,000 sq. ft. (per unit)	\$1,684	ENR	4.30%	\$1,756	3.10%	\$1,810
		Multi-family dwellings (per unit)	\$925	ENR	4.30%	\$965	3.10%	\$995
		Retirement community (per unit)	\$388	ENR	4.30%	\$405	3.10%	\$418
		Hotel/motel (per room)	\$1,322	ENR	4.30%	\$1,379	3.10%	\$1,422
	<u>Commercial</u>							
		Retail/Commercial (per 1,000 sq. ft. of floor area gross)	\$2,249	ENR	4.30%	\$2,346	3.10%	\$2,419
		Office (per 1,000 sq. ft. of floor gross area)	\$1,715	ENR	4.30%	\$1,789	3.10%	\$1,844
		Industrial/manufacturing/agricultural (per 1,000 sq. ft. of floor area gross)	\$1,084	ENR	4.30%	\$1,131	3.10%	\$1,166
		Warehouse (per 1,000 sq. ft. of floor area gross)	\$623	ENR	4.30%	\$650	3.10%	\$670
		Mini-warehousing (per 1,000 sq. ft. of floor area gross)	\$314	ENR	4.30%	\$328	3.10%	\$338
	<u>Institutional</u>							

CITY OF RALEIGH

ADOPTED BUDGET 2011-12
Ordinance No. 2011-919
Adopted: June 21, 2011
Effective: July 1, 2011

Churches/Synagogues (per 1,000 sq. ft.)	\$865	ENR	4.30%	\$902	3.10%	\$930
Elementary, Middle and High Schools (per 1,000 sq. ft. of floor area gross)	\$315	ENR	4.30%	\$329	3.10%	\$339
College/university (per 1,000 sq. ft. of floor area gross)	\$3,451	ENR	4.30%	\$3,599	3.10%	\$3,711
Daycare facilities (per 1,000 sq. ft. of floor area gross)	\$2,387	ENR	4.30%	\$2,490	3.10%	\$2,567
Hospital/medical care facilities (per 1,000 sq. ft. of floor area gross)	\$2,737	ENR	4.30%	\$2,855	3.10%	\$2,944
Nursing Home/Group Quarters (per 1,000 sq. ft. of floor area gross)	\$771	ENR	4.30%	\$804	3.10%	\$829
Cemetery (per acre)	\$595	ENR	4.30%	\$621	3.10%	\$640
Passenger Transportation facility (per 1,000 sq. ft. of floor area gross)	\$623	ENR	4.30%	\$650	3.10%	\$670
Emergency Service facility (per 1,000 sq. ft. of floor area gross)	\$623	ENR	4.30%	\$650	3.10%	\$670
Recreational						
Golf course (per hole)	\$4,486	ENR	4.30%	\$4,679	3.10%	\$4,824
Public parks (per acre)	\$201	ENR	4.30%	\$210	3.10%	\$217
Stadiums/coliseums/race tracks (per seat)	\$78	ENR	4.30%	\$81	3.10%	\$84
General recreation/all other (per parking space)	\$211	ENR	4.30%	\$220	3.10%	\$227
Open Space Fees						
Zone 1						
Single-family dwelling	\$1,099	ENR	4.30%	\$1,146	3.10%	\$1,182
Multi-family dwelling	\$798	ENR	4.30%	\$832	3.10%	\$858
Zone 2						
Single-family dwelling	\$1,129	ENR	4.30%	\$1,178	3.10%	\$1,215
Multi-family dwelling	\$819	ENR	4.30%	\$854	3.10%	\$880
Zone 3						
Single-family dwelling	\$924	ENR	4.30%	\$964	3.10%	\$994
Multi-family dwelling	\$672	ENR	4.30%	\$701	3.10%	\$723
Zone 4						
Single-family dwelling	\$929	ENR	4.30%	\$969	3.10%	\$999
Multi-family dwelling	\$683	ENR	4.30%	\$712	3.10%	\$734

Adopted: June 21, 2011

Effective: July 4, 2011

Distribution: Budget: Office of Management & Budget
Audits: Allison Bradsher
Information Tech: Jackie Taylor
Department Heads

Ordinance No. 2011 – 920

Budget Ordinance for Indexing Facility Fee Schedule for FY 2011-12

Be it ordained by City Council of the City of Raleigh, North Carolina:

Section 1. That the following development-related fees are hereby adjusted as per Council directive TC 5-08 Ordinance No (2008) 399 TC 311. The fee changes will be effective July 4, 2011 according to the following schedules:

FACILITY FEE SCHEDULE. (Fees as identified to be indexed in TC 5-08)	UPDATED 5/31/11
---	--------------------

Code Reference	Fee Name	Fee Sub-title/description	Average annual prior year calendar change 2009-2010			
			2.70%	FY12		
			Adjusted Fee for FY11	Index Used to Annually Adjust Fee (Name)	Index % FY12	Adjusted Fee for FY12; Effective 7-4-11
10-8003 (a)		Thoroughfare Fees				
		<u>Residential Single Family</u>				
		Single family Less than 1,000 sq. ft. (per unit)	\$1,130	ENR	2.70%	\$1,161
		Single family 1000 - 1,999 sq. ft. (per unit)	\$1,343	ENR	2.70%	\$1,379
		Single family 2000 - 2,999 sq. ft. (per unit)	\$1,491	ENR	2.70%	\$1,531
		Single family 3000 - 3,999 sq. ft. (per unit)	\$1,603	ENR	2.70%	\$1,646
		Single family 4000 - 4,999 sq. ft. (per unit)	\$1,692	ENR	2.70%	\$1,738
		Single family >5,000 sq. ft. (per unit)	\$1,810	ENR	2.70%	\$1,859
		Multi-family dwellings (per unit)	\$995	ENR	2.70%	\$1,022
		Retirement community (per unit)	\$418	ENR	2.70%	\$429
		Hotel/motel (per room)	\$1,422	ENR	2.70%	\$1,460
		<u>Commercial</u>				
		Retail/Commercial (per 1,000 sq. ft. of floor area gross)	\$2,419	ENR	2.70%	\$2,484
		Office (per 1,000 sq. ft. of floor gross area)	\$1,844	ENR	2.70%	\$1,894
		Industrial/manufacturing/agricultural (per 1,000 sq. ft. of floor area gross)	\$1,166	ENR	2.70%	\$1,197

Warehouse (per 1,000 sq. ft. of floor area gross)	\$670	ENR	2.70%	\$688
Mini-warehousing (per 1,000 sq. ft. of floor area gross)	\$338	ENR	2.70%	\$347

Institutional

Churches/Synagogues (per 1,000 sq. ft.)	\$930	ENR	2.70%	\$955
Elementary, Middle and High Schools (per 1,000 sq. ft. of floor area gross)	\$339	ENR	2.70%	\$348
College/university (per 1,000 sq. ft. of floor area gross)	\$3,711	ENR	2.70%	\$3,811
Daycare facilities (per 1,000 sq. ft. of floor area gross)	\$2,567	ENR	2.70%	\$2,636
Hospital/medical care facilities (per 1,000 sq. ft. of floor area gross)	\$2,944	ENR	2.70%	\$3,023
Nursing Home/Group Quarters (per 1,000 sq. ft. of floor area gross)	\$829	ENR	2.70%	\$851
Cemetery (per acre)	\$640	ENR	2.70%	\$657
Passenger Transportation facility (per 1,000 sq. ft. of floor area gross)	\$670	ENR	2.70%	\$688
Emergency Service facility (per 1,000 sq. ft. of floor area gross)	\$670	ENR	2.70%	\$688

Recreational

Golf course (per hole)	\$4,824	ENR	2.70%	\$4,954
Public parks (per acre)	\$217	ENR	2.70%	\$223
Stadiums/coliseums/race tracks (per seat)	\$84	ENR	2.70%	\$86
General recreation/all other (per parking space)	\$227	ENR	2.70%	\$233

Open Space Fees**Zone 1**

Single-family dwelling	\$1,182	ENR	2.70%	\$1,214
Multi-family dwelling	\$858	ENR	2.70%	\$881

Zone 2

Single-family dwelling	\$1,215	ENR	2.70%	\$1,248
Multi-family dwelling	\$880	ENR	2.70%	\$904

Zone 3

Single-family dwelling	\$994	ENR	2.70%	\$1,021
Multi-family dwelling	\$723	ENR	2.70%	\$743

Zone 4

Single-family dwelling	\$999	ENR	2.70%	\$1,026
Multi-family dwelling	\$734	ENR	2.70%	\$754

Adopted: June 21, 2011

Effective: July 4, 2011

Distribution: Budget/Accounting: Office of Management & Budget
Audits: Allison Bradsher

Information Technology: Jackie Taylor
Department Heads

ORDINANCE NO. 2011 – 921

An Ordinance Adopting the Rates, Charges and Rents for Water and Sewer Utility Service for the City of Raleigh, North Carolina

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF RALEIGH:

Section 1. That the following is the official schedule of rates, charges, and rents for water, sewer and reuse water utility billed on or after July 1, 2011 regardless of the date of delivery of service, for the Raleigh and Garner service delivery areas. (Reference Section 2-3001, Raleigh City Code.)

I. Retail Service

A. Water

1. Monthly Service Charges

Meter Size (Inches)	Monthly Charges Inside City Limits	Monthly Charges Outside City Limits
5/8	\$ 5.24	\$ 8.64
3/4	5.90	9.94
1	7.19	12.52
1-1/2	10.43	19.02
2	14.36	26.89
3	24.78	47.72
4	36.53	71.20
6	66.17	130.51
8	108.16	214.47
10	153.75	305.67

2. Residential Consumption Charges

Consumption (CCF/Month)	Unit Rate Per CCF	
	Inside City Limits	Outside City Limits
Consumption 0 to 4 CCF	\$ 2.28	\$ 4.56
Consumption 5 to 10 CCF	3.80	7.60
Consumption 11 CCF and greater	5.07	10.14

3. Non-residential Consumption Charges

Consumption (CCF/Month)	Unit Rate Per CCF	
	Inside City Limits	Outside City Limits
All Consumption	\$2.95	\$5.90

4. Irrigation Rate

Consumption (CCF/Month)	Unit Rate Per CCF	
	Inside City Limits	Outside City Limits
All Consumption	\$5.07	\$10.14

B. Sewer

1. Monthly Service Charges

Meter Size (Inches)	Monthly Charges	
	Inside City Limits	Outside City Limits
5/8	\$ 5.05	\$ 8.34
3/4	5.66	9.34
1	6.89	11.37
1-1/2	9.94	16.41
2	13.61	22.46
3	23.39	38.60
4	34.39	56.75
6	64.96	107.19
8	101.63	167.69
10	144.42	238.30

2. Consumption Charges

Water Consumption (CCF/Month)	Unit Rate Per CCF of Water	
	Inside City Limits	Outside City Limits
All Usage	\$2.91	\$5.82

3. Rates (including billing charges) for residential units without metered water (per dwelling unit)

Inside City Limits	\$28.33/Mo. for services inclusive of Admin. costs.
Outside City Limits	\$54.90/Mo. for services inclusive of Admin. costs.

C. Reuse Water

1. Monthly Service Charge same as retail water service meter size charge.
2. Consumption Charge is 50% of non-residential retail water consumptive unit price in CCF.

II. Contract Service

A. Water

1. Operations and Maintenance Charges
 - a. Applicable to all water used \$1.8583/CCF
 - b. Surcharge applicable to water used from high level pumping system \$0.0403/CCF

2. Capital Charges – General Facilities
 - a. Applicable to all water used \$0.9726/CCF
 - b. Surcharge applicable to water used from high level pumping system \$0.0259/CCF

3. Capital Charges – Production Facilities applicable capacity reserved by contractual agreement, as of July 1, 1980 \$9,403/MGD/Month

4. Capital Charges – Production Facilities applicable capacity reserved by contractual agreement, as of July 1, 1984 \$31,572/MGD/Month

B. Sewer

1. Operations and Maintenance Charges
 - a. Treatment
 - (1) Applicable to all flow, with no allowance for BOD or SS \$0.1739/CCF of sewage
 - (2) Applicable to all BOD5 \$0.8825/Lb of BOD
 - (3) Applicable to all SS \$0.23187/Lb of SS
 - (4) Applicable to all TN \$0.9829/Lb of TN

- b. Transportation
 - (1) Applicable to all flow \$0.08/CCF of sewage

- 2. Capital Charges
 - a. Treatment
 - (1) Applicable to capacity reserved by contractual agreement within plant facility capacity as of 1980.
 - Peak reserve flow \$68.15/MGD/Month
 - Average reserve flow \$1,081.52/MGD/Month

 - b. Transportation
 - Applicable to capacity reserved by contractual agreement within Neuse River Outfall facility capacity as of 1980.
 - \$107.60/MGD/Mile/Month

 - Applicable to capacity reserved by contractual agreement within Walnut Creek Outfall, from Sunnybrook Road to Neuse River Outfall facility capacity as of 1980.
 - \$68.15/MGD/Mile/Month

 - Applicable to capacity reserved by contractual agreement within Crabtree Creek Outfall, from Old Crabtree Creek Pump Station, to Neuse River Outfall facility capacity as of 1980.
 - \$88.58/MGD/Mile/Month

Section 2. All laws and clauses of laws in conflict herewith are hereby repealed to the extent of said conflict.

Section 3. If this ordinance or application thereof to any person or circumstance is held invalid, such invalidity shall not affect other provisions or applications of the ordinance which can be given separate effect and to this end the provisions of this ordinance are declared to be severable.

Section 4. This ordinance shall become effective on July 1, 2011.

Adopted: June 21, 2011
Effective: July 1, 2011

Distribution:

Budget:	Office of Management & Budget
Audits:	Allison Bradsher
Public Utilities:	Jennifer Alford
	Nicole Brown
Information Tech:	Jackie Taylor
Department Heads	

RESOLUTION NO. 2011 – 385

Resolution Adopting the Capital Improvement Program City of Raleigh Fiscal Years 2011-12 Through 2020-21

WHEREAS, a Proposed Capital Improvement Program for Fiscal Years 2011-12 through 2020-21 was presented to the City Council on May 17, 2011; and

WHEREAS, the Proposed Capital Improvement Program described major capital projects, funding schedules, and a capital financing plan recommended by the City Administration; and

WHEREAS, the Capital Improvement Program provides a comprehensive framework for accomplishing needed public improvements;

NOW THEREFORE BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF RALEIGH:

Section 1. That the document titled "*Proposed Capital Improvement Program, 2011-12 through 2020-21*" is hereby amended as follows:

Leesville Road Widening - Phase 2, \$0
The project funding in Phase 2 reduced by \$6,770,000.

Buck Jones Road Widening - Phase 2, \$ 3,883,903
The project funding in Phase 2 reduced by \$2,558,097.

Remote Operations Center, Downtown - \$2,481,035
This project funding has been reduced by \$5,211,111 in FY12, and all additional funding for FY13 - FY16 has been removed.

Remote Operations, Mt. Herman - \$647,584
This project funding has been increased by \$107,321 in FY12, and all additional funding for FY13 - FY16 has been removed.

Remote Operations, Northeast - \$983,636
This project funding has been reduced by \$2,387,414 in FY12, and all additional funding for FY13 - FY16 has been removed.

Marsh Creek Maintenance Facility - \$1,612,507
This project funding has been reduced by \$552,493 in FY12, and all additional funding for FY13 - FY16 has been removed.

Façade Improvement Design Assistance - \$270,000
This project funding has been increased by \$20,000 in FY12.

MLK Jr., Park Expansion - \$385,000
This project funding has been increased by \$10,000 in FY12.

Section 2. That the document titled "*Proposed Capital Improvement Program, 2011-12 through 2020-21*" is adopted as a policy to guide capital budgeting, financial planning, project schedules, and other activities related to the accomplishment of capital projects.

Section 3. That the adopted Capital Improvement Program supersedes all previously adopted Capital Improvement Programs.

Section 4. Authorized project expenditures for 2011-12 represent appropriations necessary for the completion of projects and therefore do not require re-appropriation in any subsequent fiscal year.

Section 5. That the adopted Capital Improvement Program may be amended by the City Council with budgetary actions or other actions related to the authorization of specific projects and by the adoption of future Capital Improvement Programs.

Adopted: June 21, 2011
Effective: July 1, 2011

Distribution: Budget: Office of Management & Budget
Audits: Allison Bradsher
Information Tech: Jackie Taylor
Department Heads

RESOLUTION NO. 2011 – 386

Operating Budget for Municipal Service Districts City of Raleigh Fiscal Year 2011-12

WHEREAS, Article 23 of Chapter 160A of the North Carolina General Statutes, entitled “The Municipal Service District Act of 1973,” authorizes the City Council of any city within North Carolina to define one or more service districts for the purposes enumerated in that Act and pursuant to the procedure therein prescribed; and

WHEREAS, the City Council of the City of Raleigh, North Carolina has established the Municipal Service District as defined in Resolution 2008-591 for the purpose of pursuing a downtown revitalization project,

NOW, THEREFORE BE IT RESOLVED by the City Council of the City of Raleigh that the following budget for the Municipal Service District for Fiscal Year 2011-12 is hereby approved:

<u>REVENUE</u>	<u>AMOUNT</u>
Downtown Municipal Service District	\$ 1,177,336
Hillsborough Street Municipal Service District	\$ 176,408
<u>EXPENDITURES</u>	<u>AMOUNT</u>
Downtown Municipal Service District	\$ 1,177,336
Hillsborough Street Municipal Service District	\$ 176,408

Adopted: June 21, 2011
Effective: July 1, 2011

Distribution: Budget/Accounting: Office of Management & Budget
Audits: Allison Bradsher
Information Tech: Jackie Taylor
Department Heads
Downtown Raleigh Alliance
Hillsborough Street Partnership

RESOLUTION NO. 2011 – 387

Operating Budget for the Greater Raleigh Convention Center and Visitors Bureau City of Raleigh Fiscal Year 2011-12

WHEREAS, the General Assembly of North Carolina adopted House Bill 703, entitled “An Act to Authorize Wake County to Levy a Room Occupancy Tax and a Prepared Food and Beverage Tax,” during the 1991 Session; and,

WHEREAS, said Act requires certain distribution of a portion of the proceeds from these taxes to the Greater Raleigh Convention and Visitors Bureau; and,

WHEREAS, said Act further requires the Greater Raleigh Convention and Visitors Bureau to submit an annual budget to the Raleigh City Manager and Wake County Manager for processing and approval through the regular budget procedures of the City and the County; and,

WHEREAS, the Greater Raleigh Convention and Visitors Bureau has submitted a proposed budget for Fiscal Year 2011-12 to the Raleigh City Manager and Wake County Manager,

NOW, THEREFORE BE IT RESOLVED by the City Council of the City of Raleigh that the following budget for the Greater Raleigh Convention and Visitors Bureau for Fiscal Year 2011-12 is hereby approved:

<u>REVENUE</u>	<u>AMOUNT</u>
Hotel Occupancy Tax	\$3,137,000
Prepared Food and Beverage Tax	675,000
Convention Center Marketing	150,000
Dividends, Interest and Reserves	<u>279,400</u>
TOTAL REVENUES	\$4,241,400

<u>EXPENDITURES</u>	<u>AMOUNT</u>
Greater Raleigh Convention and Visitors Bureau	<u>\$4,241,400</u>

Adopted: June 21, 2011

Effective: July 1, 2011

Distribution:

Budget:	Office of Management & Budget
Audits:	Allison Bradsher
Information Tech:	Jackie Taylor
Department Heads	
Greater Raleigh Convention and Visitors Bureau	
Wake County Manager	

