



City of Raleigh

Adopted Budget 2013-2014



Annual Budget

City of Raleigh, North Carolina

Fiscal Year Beginning July 1, 2013

Recommended to the City Council by the City Manager May 21, 2013
Adopted by the City Council June 18, 2013

The City Council

Nancy McFarlane, Mayor

Eugene Weeks, Mayor Pro Tem

Mary-Ann Baldwin

Thomas G. Crowder

Bonner Gaylord

John Odom

Randall K. Stagner

Russ Stephenson

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City Of Raleigh *North Carolina*

June 18, 2013

Mayor Nancy McFarlane
Mayor Pro Tem Eugene Weeks
Councilor Mary-Ann Baldwin
Councilor Thomas G. Crowder
Councilor Bonner Gaylord
Councilor John Odom
Councilor Randall K. Stagner
Councilor Russ Stephenson

Dear Mayor and Councilors:

Presented in this document is the Adopted Fiscal Year 2013-2014 Operating Budget for the City of Raleigh, as approved by City Council on June 18, 2013. Net of interfund transfers, the combined capital and operating budgets for the fiscal year beginning July 1, 2013 totals \$707,834,774.

The budget message for the Proposed FY 2014 Operating Budget that immediately follows this letter was originally presented May 21, 2013, and does not reflect adjustments made by City Council prior to formal adoption of the budget.

Outlined below is a summary of changes made to the proposed budget during Council deliberations.

- \$700,000 for a half-year of implementation of the Short Range Transit Plan
- \$230,000 for Organizational Review and Communications Initiatives for the City Manager
- \$208,234 to increase Arts Per Capita funding to \$5.00
- \$105,000 for an air supply truck for the Fire Department
- \$92,520 for the Neuse Crossing Connection Project
- \$50,000 to increase funding for Interact
- \$45,000 for an Anti-Speeding Campaign
- \$1,500 for Veteran's Day Parade
- \$200,000 for Cameron Village Study
- \$150,000 for South Saunders Street Study

Changes to the Proposed Budget via technical corrections were adopted by Council during budget work sessions. These changes are outlined below:

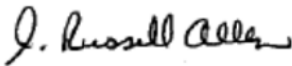
- Raleigh Convention and Performing Arts Complex moved three positions to better align personnel resources to their existing operations. This realignment moves one Events Manager from the Red Hat Amphitheater to the Performing Arts Center (PAC), one Customer Service Representative

from the Convention Center (RCC) to PAC and one House Manager from PAC to RCC. There is no budget impact of this technical correction.

- Pages B-26 and E-11 of the FY14 Proposed Budget document do not include a grant-funded CAMPO Transportation Modeling Engineer approved by Council in March 2013. This position increases the Planning and Development position count by one, from 202 to 203. There is no budget impact of this technical correction.
- Page H-5 included incorrect increases to the water/sewer fees. Water/sewer fees will increase the 6 ccf residential bill by \$3.74 a month. The water administrative fee will increase from \$5.81 to \$5.98 monthly and sewer administrative fee will increase from \$5.81 to \$6.56 monthly. There is no budget impact of this technical correction.
- Page D-5 listed incorrect pay grades for reclassified positions. In the Sustainability program, one Sustainability Budget & Financial Specialist (Gr. 34 instead of Gr. 33) is being reclassified to a Staff Analyst (Gr. 36), one Senior Sustainability Technician (Gr. 33 instead of Gr. 34) is being reclassified to a Sustainability Analyst (Gr. 37). There is no budget impact of this technical correction.
- Increased Public Affairs - RTN Fund 130 Revolving budget by \$295,000 to reflect anticipated year-end balance to support purchases of PEG (Public, Educational, and Governmental Access Channels) equipment in FY14.
- A Parks & Recreation position reclassification was not originally included on page B-28. This Parks and Recreation Marketing Specialist position has been reviewed and approved by Human Resources to be reclassified from Grade 33 to Grade 34).

City administration is prepared to implement the policies and programs contained within the City Council's 2013-14 budget work plan for the City of Raleigh.

Respectfully submitted,



J. Russell Allen
City Manager



City Of Raleigh

North Carolina

May 21, 2013

Mayor Nancy McFarlane
Mayor Pro Tem Eugene Weeks
Councilor Mary-Ann Baldwin
Councilor Thomas G. Crowder
Councilor Bonner Gaylord
Councilor John Odom
Councilor Randall K. Stagner
Councilor Russ Stephenson

Dear Mayor and Councilors:

In accordance with §159-11 of the North Carolina General Statutes, the Proposed Budget for the City of Raleigh is hereby submitted for the fiscal year beginning July 1, 2013 and ending June 30, 2014.

This budget is a proud reflection of the significant resilience of Raleigh and the regional economy, with its highly educated workforce, diverse professional employment opportunities and entrepreneurial spirit. The Council's disciplined and strategic allocation of resources throughout the Great Recession and continued fiscal prudence has positioned Raleigh to propel itself to even higher levels of achievement in FY14 by aligning modestly growing revenues with the community's highest priority needs.

In developing this proposed budget, we established the following budget priorities for FY14:

- Ensure the long-term financial sustainability of our general governmental operations and enterprises at standards consistent with a AAA quality credit entity,
- Invest in our outstanding employee workforce by maintaining competitive compensation and benefit levels,
- Balance service delivery demands from community growth with cost competitiveness, and
- Continue addressing deferred capital maintenance and capital needs.

Maintain Strong Financial Position

The FY14 budget represents projected financial results that should allow continuation of Raleigh's excellent Aaa/AAA/AAA general credit rating and full actuarial funding for law enforcement and civilian retirement plans. Raleigh has earned a AAA credit rating on its general obligation bond debt since 1973 and maintains a AAA utility revenue bond debt rating with two of the national credit rating firms and a AA1

with the third. Various appropriation-based debt issues, such as certificates of participation and limited obligation bonds, are also highly rated at mid-AA levels.

High ratings provide us low interest rates and ensure our debt is always marketed competitively. We strive to maintain these quality ratings since they save money, enhance financing opportunities and boost economic development. The city actively pursued during the past several years refinancing opportunities to reduce debt service costs and maintain capacity in the citywide debt models. In FY13 alone, we refunded \$138.3 million in debt with gross savings of \$16.8 million.

Proposed Budget Overview for Fiscal Year 2014

Excluding some one-time revenue, the FY14 proposed budget continues the City of Raleigh’s modest incremental budget growth since FY09, representing reinvestment in our transportation and technology infrastructure and operating equipment. In developing this proposed budget, we maintained a high priority on sustaining the city’s long tradition of financial strength and flexibility, built on steady funding for the infrastructure that supports economic development and the services that promote a high quality of life. The economy continues to recover, but the scale and pace of the recovery remains slower than before the recession. Financial projections remain cautiously optimistic.

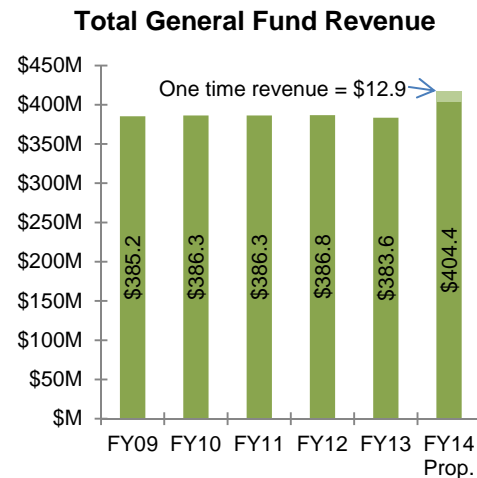
The net operating and capital budget for FY14 is \$705,228,785, which includes a General Fund total operating budget of \$404,369,679.

Revenues

Financial projections for FY14 show continued signs of positive revenue growth, particularly in sales tax receipts and development-related revenues. Additionally, FY14 includes unique, but significant one-time revenues.

The significant revenue components affecting the FY14 budget are noted below and are presented in greater detail in the revenue section of the proposed budget document:

- Current year property tax revenues for operations are budgeted to increase 1.8% (\$3.5 million) over projected FY13 based on continued, although slow, growth. Vehicle sales, although a small portion of the property tax base, have significantly rebounded projecting a 7% (\$800k) increase, which is above pre-recession levels. Typical annual property tax growth in the years preceding the Great Recession was 4 to 5%.
- One-time revenues added \$12.9 million capacity to the operating budget to support one-time projects, equipment replacement and capital reinvestment. Of this total, \$7.9 million is tied to unique one-time changes in a statewide collection method for vehicle registrations and taxes (“Tax and tag” project). The remainder is an appropriation from excess Risk Management fund balance.
- Sales tax revenue is estimated to increase 4% (\$2.9 million) over projected FY13 results. Gross county sales tax collections continue to moderately improve, although history has illustrated sales tax revenue as highly volatile and significantly influenced by the economy.
- Development revenues are projected to increase 8% (\$2.3 million) because of increasing permits and economic development activities.



* In FY13, SWS was moved out of the General Fund to an enterprise fund.

- The proposed budget does not increase property taxes or solid waste, stormwater or privilege license fees.
- Public Utilities incorporates a water and sewer rate structure driven by its financial model, which is designed to supply adequate revenue to maintain fiscal integrity. The FY14 proposed budget incorporates an additional \$13.9 million in revenue from a 14% sewer volumetric rate increase and a redesign of the water and sewer administrative fee to provide 5% of its capital investment.

Expenditure Highlights

The proposed FY14 expenditure budget reflects increasing structural and service-demand driven operational costs related to opening new facilities and reinvesting in capital equipment and maintenance. These strategies are in addition to continued efforts to improve efficiency and cost effectiveness of service delivery. The primary differences between the FY13 adopted expenditure budget and the proposed FY14 expenditure budget are summarized in the following sections:

Invest in Human Capital

After eliminating 72 positions between FY09 and FY12, Raleigh is strategically realigning and reinvesting in its workforce with the FY14 proposed budget. On net, the General Fund is adding 29 positions; other funds are adding 11.

Employee Compensation – The proposed budget incorporates a 3% merit-based increase with a cost of approximately \$5.9 million citywide. This proposal includes a 3% adjustment to the maximum salaries in the city pay plan, which will allow employees who are currently at the top of their pay range to be eligible for the merit increase.

Health and Dental Insurance and Other Post-Employment Benefits – The budget for Other Post-Employment Benefits (OPEB) and the health and dental insurance program increased by less than 2% (\$802,000) over FY13 and is a reflection of the positive experience the City of Raleigh has seen with its employee health costs since it restructured its health insurance plan options and reduced premiums for employee participation in a Health Risk Assessment and for being a non-tobacco user. As a result, this budget proposes to maintain current premium levels and plan structures. In addition, beginning October 1, 2013, the city will cover 100% of the cost of preventive dental examinations.

Employee Training and Development – Invest \$1.7 million, a 25% increase over FY13, in employee development, including launching a new Capital Leadership III course and a revised Leadership Development II program.

City Council Salaries and Benefits – In FY13, staff undertook a review of Council member salaries and benefits across a number of North Carolina communities and recommended that Council salaries be increased by \$5,000. Council agreed to a five-year phased in approach to the recommendation in which salaries would be increased \$1,000 for each of five years, beginning in FY13. The second year of \$1,000 annual salary increase is included in this proposed budget.

Meet Public Safety Needs

This budget responds to increasing demands for effective public safety response.

Four *Telecommunicators* and an *Administrative Analyst* are added in the FY14 budget to the Emergency Communications Center to address the projected 21% increase in public safety calls in FY14 over FY10 levels (\$169k with mid-year implementation).

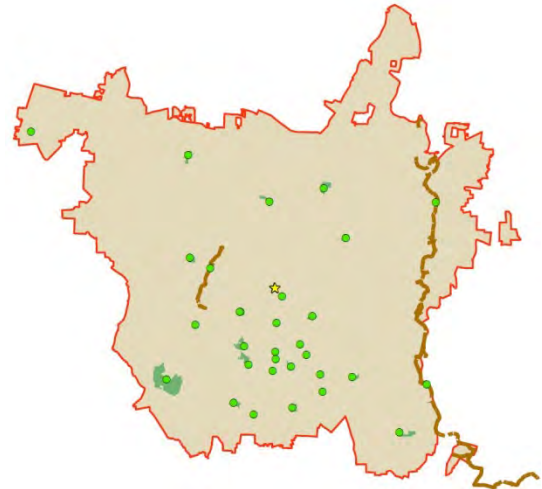
The Office of the Fire Marshal adds two *Deputy Fire Marshals* (\$157k). Raleigh is currently conducting only 66% of state fire inspections, which puts private and public capital investment at risk.

Additionally, the planned Station 29 will open in FY14 by moving a company from elsewhere in the city, enhancing response times to the northwest portion of the city.

Expand Recreational, Historical, Cultural and Arts

Raleigh has invested heavily in its recreational, historical and cultural facilities in recent years, opening 16 new facilities, expanding six and adding 52 new greenway miles since FY10, which requires additional operating and maintenance staff. The FY14 proposed budget includes \$4 million and 14 additional Parks and Recreation staff to open and maintain the Northeast Remote Operations Center, Annie Louise Wilkerson, MD Nature Preserve Park Phase II, Halifax Community Center and Mordecai Interpretive Center.

Agency Appropriations - The FY14 budget proposes no reductions to agency appropriations. The arts per capita rate is maintained at \$4.50 and human services grants are fully funded. A \$300,000 increase in arts appropriations reflects City Council's decision to fund leases for the Carolina Ballet, Theatre in the Park and Raleigh Little Theatre from non-arts per capita sources.



New City of Raleigh facilities and greenways since FY10

Improve Business Processes and Realign Resources

Continued efforts to improve business processes and customer services are being implemented with the FY14 budget.

Departments are adding five staff to improve planning and management of infrastructure. Three *Business Process Analysts* are being added to maintain and update the Cityworks database with GIS information (one in Parks and Recreation and two in Public Works). A *Planner II* is added to continue implementing the budget neutral, productivity related route changes identified in the CAT Short Range Transit Plan. A *Zoning Inspector* in Planning and Development will address significant workload increases from the Unified Development Ordinance (UDO) adoption.

An *Enterprise Performance Management Business Systems Manager*, *PS CoE Manager* and *Assistant Business Systems Manager* have been added to support the technical and functional needs of the citywide financial, budget and performance management systems to strengthen the linkage among data, performance, planning and strategic decision making. Additionally, Raleigh will be joining the nationwide International City/County Management Association's benchmarking project to identify potential areas for improvement and national best practice.

Additionally, in response to an external consultant review and recommendation, the Utility Billing operation is moving from Finance to Public Utilities and shifting staffing strategies — bringing in house, contracted and temporary staff — to improve long-term strategic management objectives and reduce costs.

Sustainability Programs – Named “Nation’s Most Sustainable Mid-Size Community,” Raleigh continues to focus on sustainability projects and public outreach. With the conclusion of grant-funded activities in mid-FY13, investments in sustainable infrastructure have continued with LEED-certified new facilities. Supporting the transition of this program from grants to the General Fund has had a \$142k budget impact, including \$65k to begin implementing city’s Climate Energy Assurance Plan, which is designed to help the city realize greater efficiency and energy savings. Additionally, in FY14 a \$1.5 million revolving fund to support sustainable improvements that have financial business cases has been initiated.

Public Notification – Staff continue to improve citizen communication and outreach. This budget includes \$50k in Planning and Development to fund the required public notifications related to the Unified Development Ordinance and a *Web Specialist* to increase community outreach efforts related to the UDO and other Planning and Development planning projects and initiatives. SWS has also increased its budget by \$40k to educate the public about recycling participation and coming route changes. Public Affairs added \$28k to print the “At Your Service” utility bill insert as well as to support a potential bond campaign.

Elections and bridge inspections – \$250k has been included for municipal elections and \$120k for required bridge inspections (biannual program).

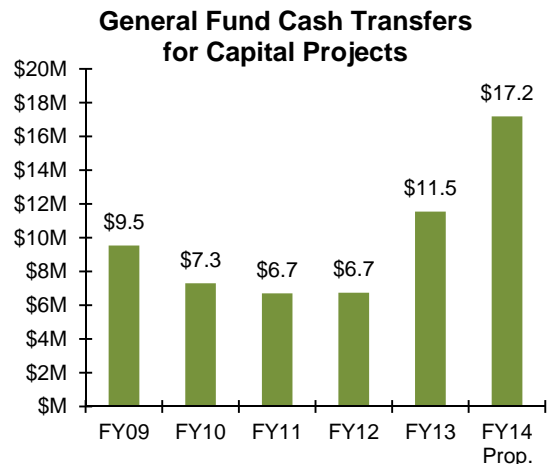
City Attorney – A city attorney was added to increase the provision of legal services citywide (\$223k).

Debt and Capital

This proposed budget reflects Raleigh’s continued investment in its core infrastructure, facilities and technology investments.

Debt - Raleigh’s general debt is well under North Carolina’s statutory limit, and the principal and interest on debt repaid by property taxes represents only 10% of the General Fund’s budget. Within the General Fund, debt service allocations decrease by \$1.77 million (2.8%) from \$41.9 million in FY13.

Capital – Cash funding for capital projects citywide increases by \$13.4 million to a total of \$76.4 million in FY14, a significant portion of which supports capital maintenance of city facilities and deployment of technology projects that enhance the efficiency and effectiveness of our operations. To support and maintain the city’s capital investment, five maintenance positions as outlined above have been added to the Parks and Recreation’s Facilities and Operations budget.



Equipment Replacement – During the economic downturn, Raleigh delayed replacement of significant portions of its vehicle fleet, particularly within Fire, Police, Parks and Recreation and Solid Waste Services.

The FY14 budget proposes to re-invest in the equipment required to provide essential services – like garbage and recycling collections (\$10 million), parks and recreation vehicles (\$1.26 million), fire protection (\$194k), inspections (\$260k) and policing (80 police vehicles) – with a total capital equipment purchase of \$19.5 million (\$6.7 million in General Fund). Additionally, replacement of non-rolling stock equipment with the 800Mhz radios (\$1 million) and fire fighter’s self-contained breathing apparatus (\$3 million) is accomplished using one-time revenues to expedite deferred equipment replacement without committing future operating dollars within the General Fund. In total, this is a 40% increase in investment over what was made in FY13. Equipment use charges increase by \$4.8 million in the FY14 budget from the five-year repayment of rolling stock equipment.

To support and maintain the city’s investment in rolling stock, the FY14 budget adds three mechanic positions. This pilot service delivery strategy was identified as part of a business process improvement analysis jointly conducted with Public Utilities and Vehicle Fleet Services to provide quicker preventive maintenance and repair services.

Capital Improvement Program: Five Year Outlook

The FY14-FY18 Capital Improvement Program (CIP) totals \$644.7 million, including \$148.6 million in FY14. The program invests heavily in our existing facilities and infrastructure and funds our prior

commitments. The annual CIP represents a commitment to maintain and improve existing infrastructure as well as fund construction for new facilities and economic development projects throughout the city. Projects are prioritized based on multiple factors, including the Comprehensive Plan recommendations as well as other existing departmental plans and strategies. In order to fund upcoming CIP projects across all categories, the city will require additional bond referendums or alternative revenue streams yet to be identified.

Using a combination of cash and debt revenues, the FY14-FY18 CIP funds many renovation and maintenance projects. The largest element of the CIP is for Public Utilities. A large portion of the \$417.3 million programmed over the next five years will be used to maintain and improve our water and wastewater infrastructure. The CIP also includes \$17.8 million to maintain the city's downtown campus buildings, fire stations, and police headquarters. The Parks and Recreation element of the CIP includes \$20.7 million to maintain and improve parks system facilities and greenways. A combination of revenue sources will fund the renovation and maintenance of the Raleigh Convention Center, Performing Arts Center and other performance facilities (\$20.7 million).

The CIP also funds the city's prior commitments and highest priorities. The proposed CIP fully implements the Transportation and Housing bond programs, approved by voters in Fall 2011. The Transportation element of the CIP continues maintenance and equipment replacement for our transit system (\$6.6 million). The Transportation element also includes \$3 million for the Union Station project. This brings the city's total commitment to Union Station to \$6 million. The CIP also continues prior initiatives, including the relocation of fire stations 12 and 14, and improvements to the Market and Exchange Plazas on Fayetteville Street.

Staff continue to design and implement the Northeast and Downtown Remote Operations Centers, as well as the critical Public Safety Facility. The remote operations centers will enable departments to locate equipment and work crews closer to their service areas. The Public Safety facility will include a new emergency communications center and emergency operations center. All budgetary and financial actions needed from Council will be addressed outside of the budget process.

The Proposed Capital Improvement Program document contains additional details regarding recommended funding for Transportation, Public Utilities, Parks and Recreation, Stormwater, Housing, Technology, Convention Center and Performing Arts Facilities and General Public Improvements.

Other Funds

The following funds are appropriated through user-fees enterprises and/or additional interfund subsidies from the General Fund. The General Fund subsidies to enterprises did not significantly increase.

Convention Center and Performing Arts – The FY14 budget reflects continued efforts to minimize the city's financial exposure by providing affordable and well-attended entertainment opportunities. Additional revenues are projected from the April 2012 Council-approved 3% fee increase for labor, equipment and services at the Performing Arts Center, which will generate an additional \$30,000 in FY14. Subsidies from the General Fund (\$1.88 million) and the Convention Center Financing Fund (\$3.76 million) are included to balance the Convention Center complex budget.

This budget also includes a \$457k transfer from the Operating Fund to the Capital Fund to continue addressing deferred capital maintenance needs at the Performing Art Center and a \$2M transfer from the Convention Center Financing fund for Convention Center capital upkeep.

Parking – The FY14 budget continues the operation, debt repayment and maintenance of Raleigh's deck and on-street parking program. The Parking Fund will receive \$1 million in General Fund support to operate in FY14, a \$1 million decrease from FY13. This reduction is due to moderate improvement in parking deck revenues and consistently low variable interest rates on parking debt.

Public Utilities – The FY14 budget represents continued conservative spending for operations. Council has provided pre-budget approval for a 14% increase on sewer rates, along with a redesign of the sewer and water administrative fees. These changes as well as others will add \$20.9 million in revenue to improve the financial condition of the enterprise as articulated to credit rating agencies and as forecasted in the Public Utilities rate sufficiency model. To sustain quality of service and sound environmental stewardship, Public Utilities has implemented a capital improvement plan with projects to address its aging infrastructure; and additional \$8 million is being transferred to debt service in FY14, coupled with \$33 million in pay-go capital projects.

Solid Waste Services – The final rollout of the bi-weekly automated recycling collection program will be completed in FY14. The total program is projected to save more than \$2 million annually. The switch to 95-gallon roll carts is also increasing the volume of materials recycled and diverting waste from the landfill, which reduces tip fees. To improve compliance, a *SWS Code Enforcement Officer* has been added.

Final implementation of the automated curbside recycling program allows the reduction of three *Service Specialists* and three *Equipment Operator II's*. Raleigh continues to improve the efficiency of service delivery; however, after eliminating 34 positions in FY10 through FY14 while continuing to see service demands grow, workforce reductions are increasingly minimal. To accommodate population growth, another *Recycling Equipment Operator III* has been added.

Stormwater – Stormwater will maintain its current services and continue stormwater-related capital improvement projects, including flood mitigation, stream restoration, lake preservation and water quality programs. The operating budget also funds stormwater-related inspections and construction plan reviews. The enterprise fund's budget increases by roughly \$200k, primarily from moving risk management costs from Special Appropriations to individual budgets.

Transit – The proposed FY14 Transit budget reflects a \$195k decrease in expenditures, with the General Fund contribution for Transit decreasing by 1.5%. No expansion of Capital Area Transit services are proposed in FY14.

Raleigh: Community Excellence

Raleigh is an exceptional community. It has received local and national recognition for its excellence in quality of life, support for economic development and high quality public service delivery.

- The fastest growing metropolitan statistical area, with *Forbes* reporting the population for the Raleigh MSA has expanded 48 percent since 2000, which tops the nation's largest 52 metropolitan areas.
- Ranked 10th most prosperous city for businesses by *MarketWatch*, published by Dow Jones & Co. The city ranked highly in economic metrics, education scores and concentration of commerce.
- Recognized for its support for entrepreneurship, with the National Federation of Independent Businesses placing Raleigh second on its national list of best cities to start a business.
- Maintains a high quality of life with the Human Life Project naming Raleigh America's most "family friendly city" among the nation's 50 most populous metropolises.
- Listed "Among the Very Best Run Cities In America" by *24/7 Wall St.*, which placed Raleigh seventh on its list of the 10 best run cities in America.

While population and service demand growth has rebounded, the rate of revenue recovery continues to be moderate. Raleigh has developed strategies for how to best invest these incremental on-going operating and significant one-time revenues for the highest return for our community. This includes

prioritized maintenance and restoration of our capital infrastructure, continuing to address the needs deferred during the downturn. With the FY14 proposed budget, the city will also invest in our employees — our most valuable asset in an increasingly information-based economy — through a merit raise and partial restoration of professional development initiatives. Long-term financial viability will require continued structural modifications to our strategic human resources management.

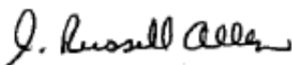
Three foundational elements underpin Raleigh's success as a city. First, this proposed budget prioritizes high-quality core services: continued access to clean drinking water, reliable sanitary sewer and stormwater system, expansion of public safety to address growth, equipment investments in solid waste collection to improve reliability, and improved transportation infrastructure. These core services are delivered at a highly competitive citizen/customer cost relative to other North Carolina communities. Services continue to be provided at a good value. Continued investments in business process and performance improvements will lead to increasingly efficient service delivery, and we anticipate further progress along those lines.

Second, the proposed budget ensures Raleigh continues its history of fiscal strength. High quality operational service delivery can only continue with stable fiscal management. With its AAA bond rating, Raleigh has the best financial footing. Raleigh continues its conservative financial and budgetary planning practices; the proposed budget continues to appropriately maintain strategic reserves, which positions the city to be able to invest in strategic opportunities as they arise. The year 2012 saw \$646 million in private capital investment in the Raleigh, which is projected to continue.

As revenues show signs of positive growth, the city is beginning to reinvest in its infrastructure — roads, greenways, parks, equipment and facilities — while continuing to seek opportunities to reduce current and future maintenance and operations costs through energy efficiency projects, fuel efficient vehicles and technological solutions. Staff will continue to pursue operational and financial changes that promote greater cost effectiveness while maintaining or improving our service delivery through enhanced use of technology, outsourcing targeted services, realigning departments and employee roles that promote the sustainability and strength of our city. Our budget priorities continue to promote fiscal sustainability and cost competitiveness, with budget efficiencies targeted to minimize customer service impacts.

Finally, the upcoming fiscal year will see continued investment in all parts of Raleigh that contribute to its high quality of life and unique character. We look forward to assisting your review and discussion of budget proposals for FY14.

Respectfully submitted,



J. Russell Allen

City Manager

Introduction

Key Financial Documents

The budget document is the annual financial plan for City operations for the period covering one fiscal year. The City of Raleigh's fiscal year begins on July 1 and ends on June 30. This plan describes the sources of revenues and how the funds will be spent during the year. The annual operating budget, the Capital Improvement Program (CIP) and the Comprehensive Annual Financial Report (CAFR) are the key documents which describe the City's financial plans and financial status each year.

The annual budget shows the funding plan for how the City's dollars are to be spent in the coming year. The CAFR provides a review and assessment of the year-end fiscal condition of the City overall, including the status of fund balance in all fund types.

Organizational Structure

The operations of the City are grouped into different funds, each with its own sources of revenues. Within each fund are one or more departments, with a department being an organizational unit which provides a major type of public service, such as the Police Department or Public Utilities Department.

City departments are frequently comprised of one or more divisions (i.e., the Utilities Construction Division of the Public Utilities Department). Divisions may be comprised of one or more programs, which are smaller functional units responsible for performing specific activities (i.e., the Maintenance Program within the Water Plant Division of the Public Utilities Department).

Account codes, also known as line items, provide the most detail within the budget. These are the most basic units in the budget and make it possible to determine, for example, how much is spent on chemicals for the operation of the water plant.

The City's budget preparation involves detailed budget planning and review at the program line item level.

Interfund Transfers

Interfund transfers, also known as interfund appropriations, involve the budgeting of money from one fund to another in order to support the functions to be carried out by the receiving fund. For example, the General Fund transfers money to the Transit Fund to support transit services.

When reviewing the budget, it is more accurate to use a figure which excludes appropriations to other funds. This prevents counting the transfer amounts twice - once in the sending fund and once in the receiving fund.

Most of the fund summary tables in the front of this document reflect both total appropriations as well as appropriations net of (or excluding) transfers. The departmental summary pages in this budget document reflect total appropriations only.

General Statute Requirements

In accordance with the North Carolina General Statutes, the City is required to budget and account for its funds on the modified accrual basis of accounting. Under this method, revenues are recognized in the accounting period in which they become available. Expenditures are recognized in the accounting period in which the goods and services are received (except for unmatured interest on general long-term debt, which is recognized when due). The City's accounting records for general governmental operations are reported on the modified accrual basis. The City's enterprise, internal service and pension trust operations are reported on the accrual basis.

The General Statutes also provide for balanced project ordinances for the life of projects, including both capital and grant activities, which are expected to extend beyond the end of the fiscal year. The budgeted appropriations for capital projects do not lapse until the completion of the project, while appropriations for funds that adopt annual budgets lapse at the end of the fiscal year.

Overview

The City of Raleigh prepares and adopts an Annual Budget consisting of the Operating Budget and the Capital Budget. The City further prepares a separate Capital Improvement Program (CIP), setting forth planned capital investments over the ensuing five years. The first year of the CIP becomes the Capital Budget component of the Annual Budget. What follows is a description of the process used in the preparation of these documents, including a calendar of activities.

Operating Budget Process

The process begins in October with a staff workshop on budget preparation and distribution of the budget manual. The workshop outlines the requirements of the budget process and specific areas of emphasis for the upcoming budget.

In November and December, City departments prepare their operating budget requests for the next fiscal year. Departments are encouraged to conduct a thorough review and evaluation of their organizational structure and current and proposed programs. Departmental operating budgets are submitted in mid-December.

A pre-budget hearing is held in January to allow the public an opportunity to give input on the upcoming budget. During January and February, Office of Management & Budget (OMB) staff review and analyze the operating budget requests with each department. Revenue forecasts are further refined during this period.

Once the budget staff review is finalized, executive work budgets are prepared for the City Manager's review. From February through mid-April, the City Manager reviews the work budgets, meets with departments, considers available revenues and reaches decisions necessary to prepare a proposed budget. The proposed budget is balanced in accordance with the North Carolina Local Government Budget and Fiscal Control Act. The Proposed Annual Budget document is then prepared, incorporating the Operating and Capital budgets (see Capital Budget and Capital Improvement Program Process).

In May, the City Manager presents the Proposed Budget to the City Council. A public presentation is made before the City Council, staff, members of the press and interested citizens. As required by the Budget and Fiscal Control Act, a copy of the Proposed Budget is filed with the City Clerk and made available for public inspection. Through June 30, the City Council meets to review and discuss the Proposed Budget.

In accordance with the Budget and Fiscal Control Act, the City Council holds a public hearing on the Proposed Budget prior to the adoption of the budget ordinance, generally in the evening on the first Tuesday in June. On or prior to July 1, the City Council adopts the five-year Capital Improvement Plan, the final budget ordinance with balanced revenues and expenditures and sets the tax rate for the next fiscal year.

Capital Budget and Capital Improvement Program (CIP) Process

A separate Capital Improvement Program (CIP) is prepared each year containing the expenditures and funding sources planned for capital projects over the upcoming five-year period. As noted above, the first year of the CIP is the Capital Budget component of the Annual Budget and provides appropriation authority for capital projects.

Projects included in the CIP are generally defined as physical assets with a useful life of at least ten years and an initial cost of at least \$25,000. Vehicles and heavy equipment (funded through the Operating Budget) are excluded. New building construction funding includes additional equipment directly associated with the building. Examples of capital projects include new roads, park land acquisition and development and waste treatment plant improvements.

The CIP is updated annually as projects are added, deleted and modified. Funding sources are reviewed and updated and a feasible funding plan, matching project requirements and available funding sources is prepared. The full five year plan is balanced with anticipated funding sources. This process begins in October when instructions and guidelines are issued to departments, and proposed projects are submitted to the OMB in December. The requests are then reviewed, discussions are held with agencies

and adjustments are made as appropriate. The City Manager's proposals are then included in the Proposed CIP presented to the City Council in May.

The City Council adjusts the CIP as it deems appropriate and adopts the CIP by resolution at the same time it adopts the Annual Operating Budget by ordinance.

Operating Budget and CIP Calendar

Month	Operating Budget	CIP Budget
October	Staff Workshop Call for budget requests	Call for CIP requests
November/ December	Departments prepare requests Initial revenue estimates prepared	Departments prepare requests
December	Budget requests submitted to OMB	CIP requests due to OMB Funding review
January	City Council pre-budget hearing Department & OMB discussions	Review/adjustment of proposals
February	Department & OMB discussions conclude City Manager working budget prepared	Review of proposals/update funding
March/ April	City Manager & department review Revenue estimates finalized Balance operating budget and integrate capital budget impacts	City Manager review Funding sources determined Balance CIP
Mid-May	Present to City Council	Present to City Council
June	Council review Public hearing Adoption of annual budget ordinance	Council review Public hearing Approve CIP by resolution

Implementation

During the month of July, OMB staff prepares and distributes the Adopted Budget document, which incorporates all of the changes approved by the City Council. At the start of the new fiscal year in July, the City Manager provides information to departments setting time schedules and priorities for the purchase of equipment and the implementation of new programs or initiatives.

Budget Amendments and Transfers

Throughout the fiscal year, adjustments to the original budget ordinance may become necessary to meet changing circumstances, better carry out planned programs and provide for new Council initiatives. Two types of changes can occur — budget amendments and budget transfers. Such changes are required at the line-item level of the budget underlying the budget ordinance.

A budget amendment increases or decreases the revenue and expenditures of an appropriated fund (this may involve decreases or increases in revenue and expenditures or shifting of monies between funds). Budget amendments, in accordance with North Carolina Statute 159-15, require the approval of City Council. Amendment requests are submitted to the OMB and approved by the City Manager prior to submittal to City Council.

A budget transfer changes line-item appropriations within a particular fund without changing the fund total. All transfer actions are reviewed by the OMB. Transfer authority is as follows: (1) department heads may approve transfers up to \$10,000, (2) transfer requests between \$10,000 and \$50,000 require the approval of the City Manager, and (3) transfers over \$50,000 require the approval of the City Council.

Capital project contract change orders generally require budget amendments or transfers of funds. Such requests go through an approval process very similar to that described above.

Budget and Fiscal Framework

Introduction

The City of Raleigh prepares its annual budget and carries out its fiscal affairs within a framework of state law, accounting standards, budgetary best practices and local policy. This section discusses how the City's accounting and budgetary system is organized and key financial policies which guide budget development.

Basis of Budgeting

In keeping with state law, the budget is prepared and accounted for on a modified accrual basis for the general fund, enterprise operating funds, the Powell bill fund and new convention center financing fund. All other funds including capital project funds adopt multi-year project budgets.

In keeping with Generally Accepted Accounting Principles, financial statements for proprietary funds are prepared on a full accrual basis. A reconciliation of the full accrual basis to modified accrual basis (budgetary basis) is included in the annual financial statements for enterprise funds.

Fund Structure/Service Functions Relationship

The chart below reflects the interaction of the service functions of the City and the City's operating budget fund structure, showing the funds which provide resources to each function.

	General Government	Infrastructure and Public Services	Public Safety	Leisure Services	Public Utilities	Debt Service
General Fund	X	X	X	X		X
Economic Development Fund						
Public Utilities Fund					X	
SWS Operations Fund		X				
Stormwater Utility Fund		X				
RCCC/PAC Operations				X		
Revolving Fund	X	X	X	X		
Public Transit Fund		X				
Parking Facilities Fund		X				
Emergency Telephone Sys Fund			X			
Housing Development Funds		X				
Community Development Funds		X				
General Debt Service Fund						X
Utility Debt Service Fund						X
Parking Debt Service Fund						X
RCC/PAC Debt Svc Fund						X

Financial Policies

These policies provide direction and serve as guidelines for preparation of the annual budget and capital improvement program. They derive from North Carolina law, the recommendations of the Local Government Commission and local decisions, and they serve to guide the overall financial management of the City.

Operating Budget and Capital Improvement Program Policies

In keeping with the Local Government Budget and Fiscal Control Act, the City Manager will present a balanced budget to the City Council no later than June 1 of each year. Continuing practice in Raleigh is to present the budget in mid-May of each year.

A balanced budget is defined under state law as one in which the sum of estimate net revenues and appropriated fund balance is equal to appropriations. (NC statutes 159-8)

The budget ordinance will cover a fiscal year beginning on July 1 and ending on June 30.

The City Council shall adopt a balanced budget ordinance making appropriations and levying taxes by June 30 of each year.

As provided by NC statutes section 159-26(d), the City will maintain encumbrance accounts as "budgetary accounts." At the end of each fiscal year, encumbrances outstanding are those amounts of expenditures estimated to be incurred as a result of the fulfillment of unperformed contracts/purchases in process at year-end. Such encumbrances are reported as "reserved for encumbrances" against fund balance and are charged to the subsequent year's budget.

The City Manager will prepare a recommended Capital Improvement Program (CIP) each year to be presented at the same time as the annual operating budget. The CIP will address the capital needs of the City over a five year period. The first year of the CIP will be the Capital Budget and will be adopted as a part of the annual budget.

The City Council will adopt the CIP by resolution.

A Capital Improvement (project) is defined as a physical asset constructed or purchased which has a useful life of at least 10 years and a minimum cost of \$25,000.

Debt or bond financing will not be used to finance current expenditures.

The City may establish one or more internal service funds. At the same time as the budget is presented and adopted, a financial plan for each internal service fund will be provided. The financial plan will be balanced when estimated expenditures do not exceed estimated revenues.

Revenue Policies

The City will seek to develop and maintain a diversified and sustainable revenue system in order to avoid short-term service level fluctuations.

Revenues are to be conservatively estimated based on a review of historic collections, current and anticipated changes in legal requirements and rates, percentage change over time and in consultation with external assessment and collection authorities, where applicable.

General government fees and charges shall be reviewed annually. Revenues supporting the Revolving Fund shall be set annually so as to recover the full cost of providing those programs and activities.

Utility rates and charges will be reviewed periodically considering net revenue requirements, realistic sales forecasts, bond covenants and debt management policies, utility conservation goals, capital program requirements and reimbursement of indirect costs to the General Fund.

The City will pursue opportunities for grant funding for activities and projects consistent with the City's long range plans and goals. Grants are adopted by City Council upon recommendation of the City Manager and are approved as balanced project ordinances (estimated expenditures do not exceed estimated revenues) within the appropriate fund.

The City intends that non-recurring revenues be used for capital outlay and one-time expenditures which do not materially increase recurring operating expenditures.

Fund Balance Policy

The Local Government Budget and Fiscal Control Act requires that appropriated fund balance in any fund not exceed the sum of cash and investments minus the sum of liabilities, encumbrances and deferred revenues arising from cash receipts at the end of the fiscal year next preceding the budget year.

The Local Government Commission recommends that governments maintain a minimum undesignated general fund balance of 8% of revenues for cash flow purposes. The City of Raleigh seeks to maintain an undesignated General Fund balance of approximately 14% of subsequent year's budget. This level is considered adequate to protect against emergencies and natural disasters, provide adequate cash flow so as to avoid short-term borrowing, and to contribute to the maintenance of the City's bond rating. The City will seek to maintain fund balances in other governmental funds sufficient to the long-term stability of the fund.

Estimates of fund balances available shall be presented each year in the budget summary section of the operating budget.

Budget Guide

The City’s budget is comprised of many different funds. Some funds are enterprise funds, some are capital funds but the most notable fund in the City of Raleigh’s budget is the General Fund. The General Fund includes operating funds for the majority of city departments including, for example, Police, Fire, Solid Waste Services, Parks and Recreation, Emergency Communications, and most of Public Works.

Details regarding department budgets are presented in the City’s budget document. Department information includes accomplishments, budget highlights, and goals and objectives. Also included is the budget detail. An example of the budget detail is included with descriptions below to help readers gain a better understand the format.

Budget Detail

	BUDGET	ACTUALS	ADOPTED	ADOPTED	CHANGE
	2010-11	2011-12	2012-13	2013-14	FY13 To FY14
EMPLOYEES					
Public Affairs	9	9	12	12	0
Public Affairs-Rtn	8	8	8	8	0
TOTAL	17	17	20	20	0
DIRECT EXPENDITURES BY DIVISION					
Public Affairs	936,200	936,200	1,172,433	1,172,433	9.3%
Public Affairs-Rtn	578,700	578,700	678,623	678,623	3.6%
TOTAL	\$1,515,000	\$1,515,000	\$1,851,056	\$1,851,056	7.1%
DIRECT EXPENDITURES BY TYPE					
Personnel	947,100	947,100	1,171,847	1,171,847	5.9%
Employee Benefits	281,172	276,601	308,101	222,280	-1.0%
Operating Expenditures			288,000		
Special Programs and Projects			7,000		
Capital Equipment			17,000		
TOTAL			\$1,727,000		

Includes any changes to the number of employees in a particular fiscal year.

This category lists expenditures by division or program area within a department, depending on the size of the department.

There are different types of account codes within the city’s budget. See below for additional information.*

Column indicates the change from one fiscal year to the next.

***Account Types Include the Following:**

Personnel Services – includes all salary accounts such as part-time, full-time, etc.

Employee Benefits – includes all benefit accounts such as social security, health insurance, etc.

Operating Expenditures – includes accounts needed for departmental operating needs such as office supplies, operational and maintenance supplies, computer lease, pest control services, professional services, organizational and development training, etc.

Special Programs and Projects – includes accounts used in unique situations when the full cost of the program or project needs to be segregated. Examples include appropriations for boards and commissions, agency appropriations, etc.

Capital Equipment (New) – includes accounts used to purchase new capital equipment at a unit cost of \$5,000 or more.

Capital Equipment (Replacement) – includes accounts to replace capital equipment which has a unit cost of \$5,000 or more.

Interfund Transfers – includes accounts used for transferring funds from one fund to another.

Raleigh City Council

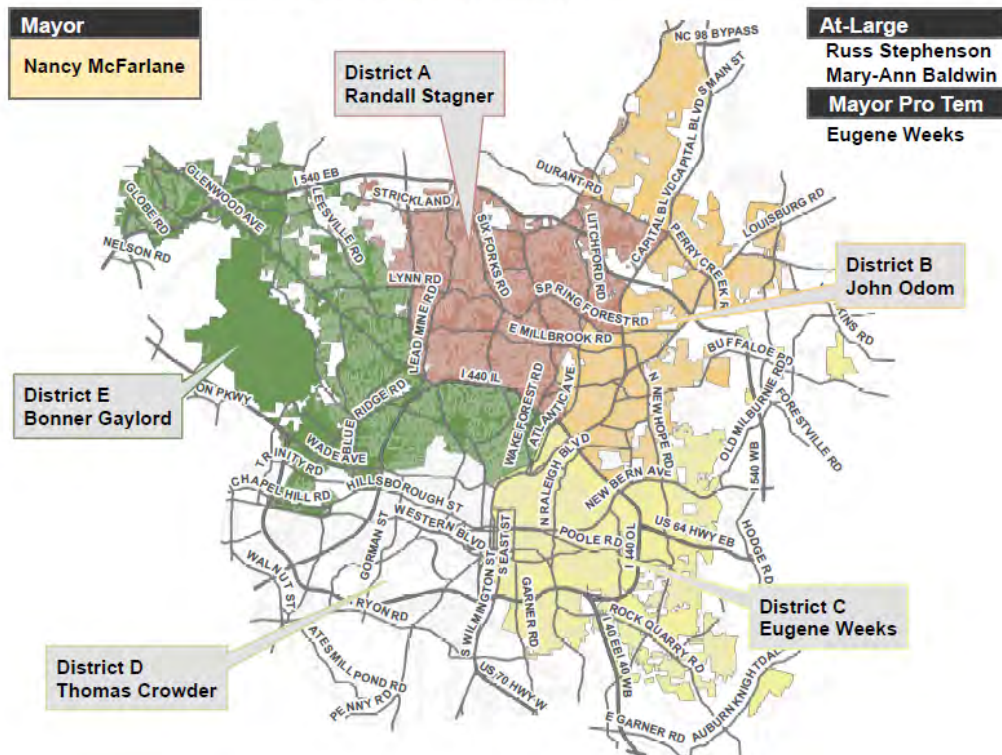


Front Row:
 Russ Stephenson
 Mayor Nancy McFarlane
 Mayor Pro Tem Eugene Weeks

Middle Row:
 Randall K. Stagner
 Mary-Ann Baldwin

Back Row:
 Thomas G. Crowder
 Bonner Gaylord
 John Odom

Find Your City Councilor



City of Raleigh Mission Statement

“We are a 21st Century City of Innovation focusing on environmental, cultural, and economic sustainability.

We conserve and protect our environmental resources through best practices and cutting edge conservation and stewardship, land use, infrastructure, and building technologies.

We welcome growth and diversity through policies and programs that will protect, preserve and enhance Raleigh's existing neighborhoods, natural amenities, rich history, and cultural and human resources for future generations.

We lead to develop an improved neighborhood quality of life and standard of living for all our citizens.

We work with our universities, colleges, citizens and regional partners to promote emerging technologies, create new job opportunities and cultivate local businesses and entrepreneurs.

We recruit and train a 21st Century staff with the knowledge and skill sets to carry out this mission, through transparent civic engagement and providing the very best customer service to our current citizens in the most efficient and cost-effective manner.”

Profile of City of Raleigh

Raleigh is situated in the heart of the state's Piedmont region, centered between the sandy Atlantic beaches and the Great Smoky Mountains. The city is both the county seat of Wake County and the capital of North Carolina; it covers an area of more than 144 square miles and has an estimated population of 423,000. Together with Chapel Hill and Durham, Raleigh forms the Research Triangle Park, which was founded in 1959 as a model for research, innovation, and economic development and is now the largest research park in the nation. The City is located in a metropolitan area consisting of Wake, Durham, Orange, Franklin, Chatham and Johnston counties. The population for this area is estimated to be 1.7 million.

The City was named for Sir Walter Raleigh, who was granted a charter by Queen Elizabeth I in 1584 for land that is now North Carolina. In November 1776, North Carolina representatives gathered in Halifax to write its first state constitution. Raleigh's site was originally chosen as the location of North Carolina's state capital in 1788, and it was officially established in 1792 as both the new county seat and the new state capital. It is among the few cities in the United States that was planned and built specifically to serve as a state capital and its original boundaries were formed by North, East, West and South streets. The North Carolina General Assembly first met in Raleigh in December 1794, and within one month, the legislators officially granted the City a charter, with a board of seven appointed commissioners (elected by the City after 1803) and an "Intendant of Police" (which would eventually become the office of Mayor) to govern it.



The City has utilized a council-manager form of government since 1947. The Mayor and two Council members are elected at-large, and the remaining five Council members are elected from five districts within the City. The Mayor and Council members serve two-year terms and all have an equal vote. The City Council sets policies, enacts ordinances and appoints the City Manager. The City Manager administers the daily operations and programs of the City through the department heads, other staff members and employees.

The City provides a full range of governmental services, including police and fire protection, street construction and maintenance, a comprehensive solid waste program, water and sanitary sewer services, and parks, recreation and cultural services. Extended planning on the City's infrastructure needs occurs on an ongoing basis.

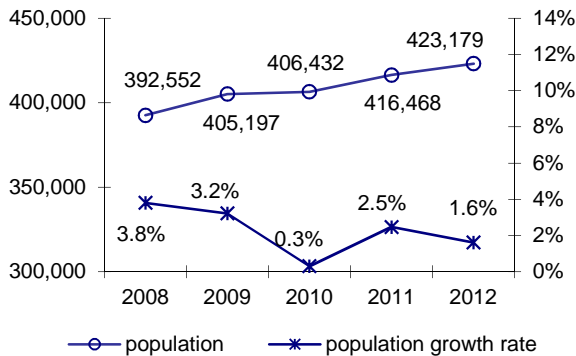
The City is empowered to levy a property tax on both real and personal properties located within its boundaries. It is also empowered by state statute to extend its corporate limits by annexation, which occurs periodically when deemed appropriate by the governing council. The annual budget serves as the foundation of the City's financial planning and control.

Urban Measures

Urban system measures help gauge the quality of the basic urban system of the community. In many instances, the city does not have total control over the results of these performance measures, but city policies and actions can affect the outcomes. These measures are organized in five categories: Demographics, Public Safety, Housing & Economy, Development, and Environment.

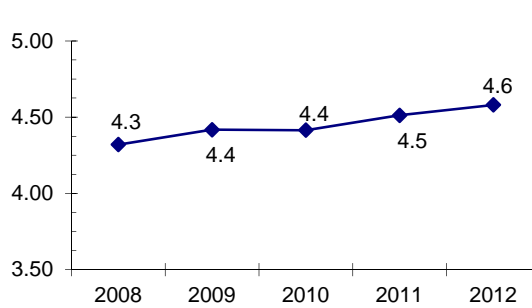
Demographics

Population Within the City Limits & Population Growth Rate



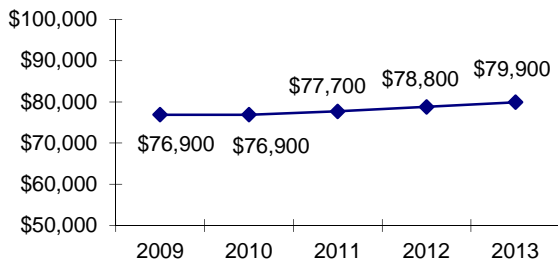
Population within the city limits and population growth rate: Based on 2010 census and new Certificates of Occupancy issued by Inspections Dept. Shows percentage change in population.

Population Density (population per acre)



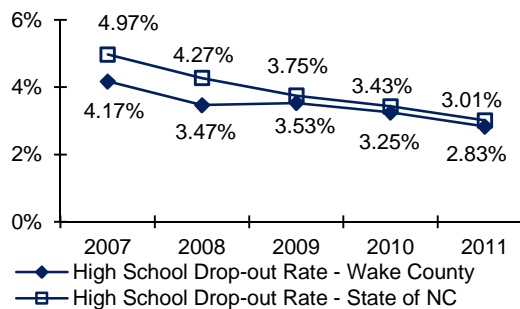
Population density: The total population of the city divided by the total acres within the city limits. Acreage as of January 1 of each year.

Median Family Income



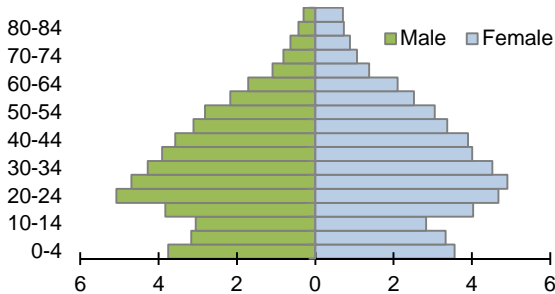
Median family income: For the Triangle Metropolitan Statistical Area (MSA). Based on a family of four. Data from US Dept of Housing and Urban Development.

High School Drop-out Rate



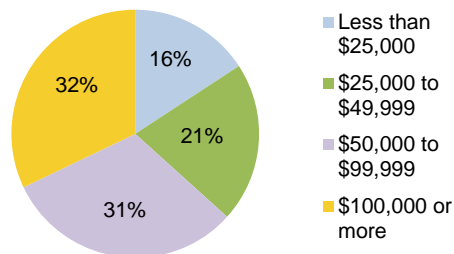
High school drop-out rate: For grades 7-12. Data from Wake County Public Schools System is released in July for the previous school year.

% of Population by Age and Gender



% of Population by Age and Gender: Based on 2011 statistics for Raleigh from American Community Survey 2007-2011 (5-Year Survey Data).

Family Income Distribution

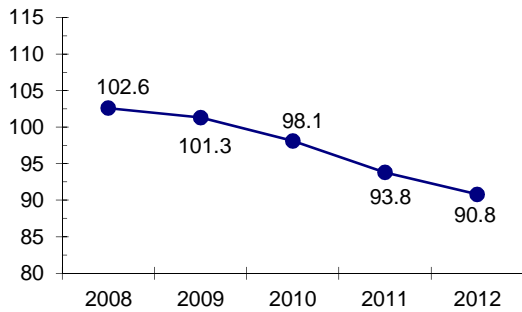


Family Income Distribution: Based on 2011 statistics for Raleigh from American Community Survey 2007-2011 (5-Year Survey Data).

Urban Measures

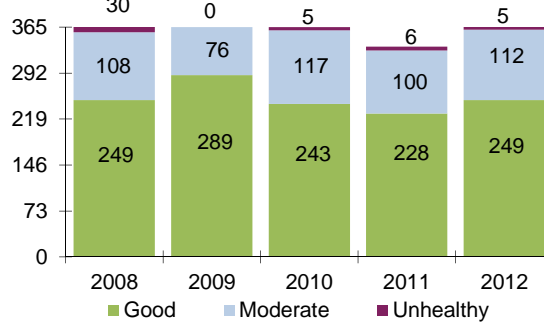
Housing and Economy

Cost of Living Index



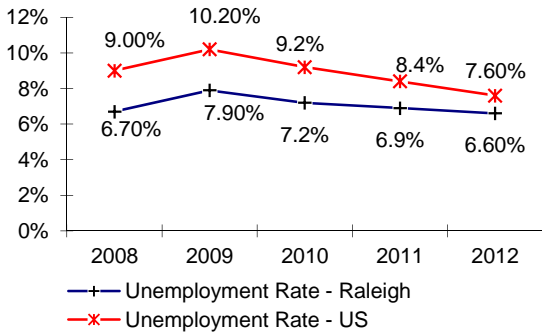
Cost of Living Index: From national marketing firm ACCRA for Triangle MSA. Based on nationwide price comparisons. "100" represents nationwide average; a number below 100 indicates a slightly lower cost of living. Data is from the fourth quarter of the year.

Air Quality



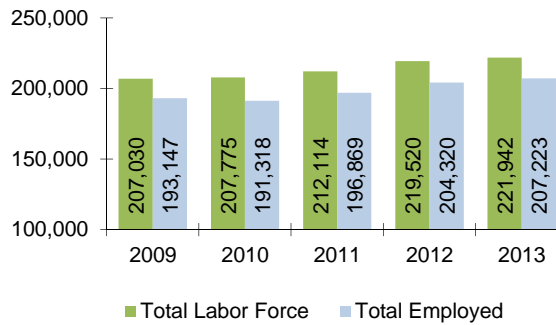
Air quality: From the US Environmental Protection Agency. For Wake County. Based on a scale of "good", "moderate", and "unhealthy". Data is released in the month of July each year.

Unemployment Rate



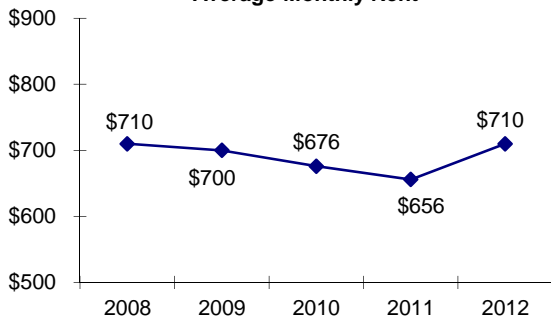
Unemployment rate: Unemployment rates for the nation and for the City of Raleigh as of April each year. Data provided by the Employment Security Commission.

Labor Force Status and Employment Characteristic



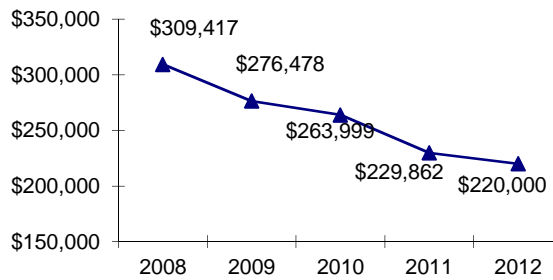
Labor Force Status and Employment: Number within city who are employed compared to total city labor force available as of April each year. Source: US Department of Labor Bureau of Labor Statistics.

Average Monthly Rent



Average rent: From national marketing firm, ACCRA, for Triangle MSA. Based on a two-bedroom apartment.

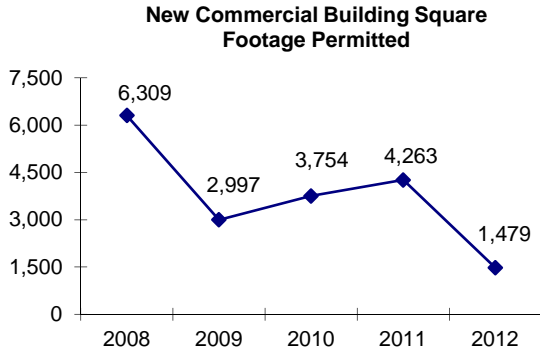
Median Sales Price of Single Family Home



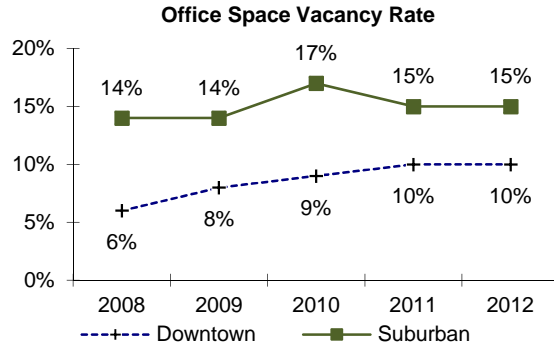
Median sales price of single-family home: Median price of single-family residential properties purchased in the city limits.

Urban Measures

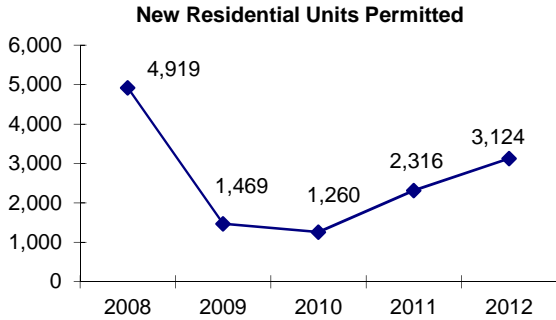
Development



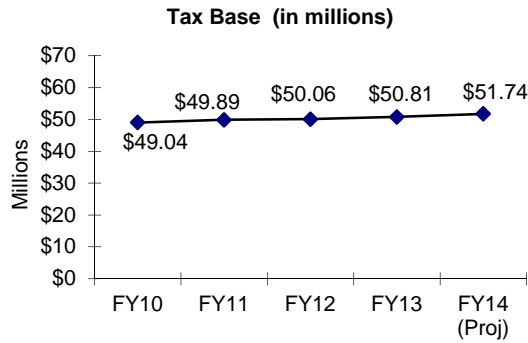
New commercial building sq ft permitted (in thousands): Data from building permits approved by City Inspections Dept. Includes new commercial construction, and commercial additions. Does not include group housing.



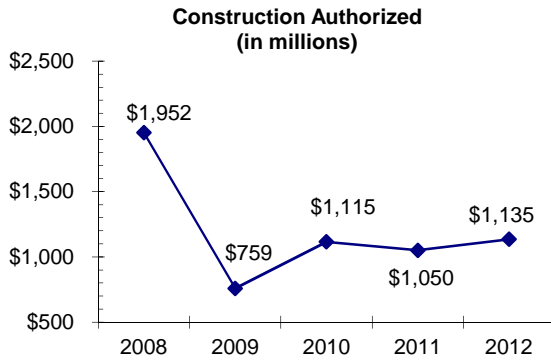
Office space vacancy rate: For suburban and downtown Raleigh. Based on office vacancy data from Carolantic Realty - Triangle Commercial Real Estate Report.



New residential units permitted: Based on data from building permits approved by the City Inspections Department.



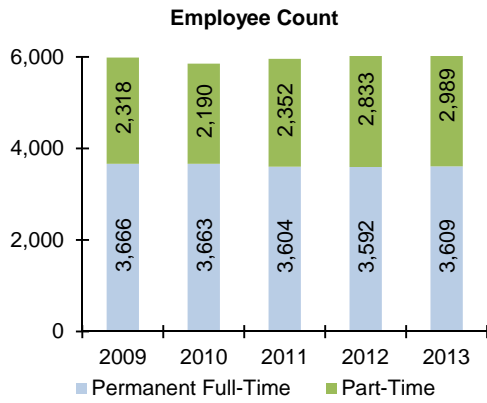
Residential and commercial tax base: The city's total assessed property (real, personal and state certified) tax valuation.



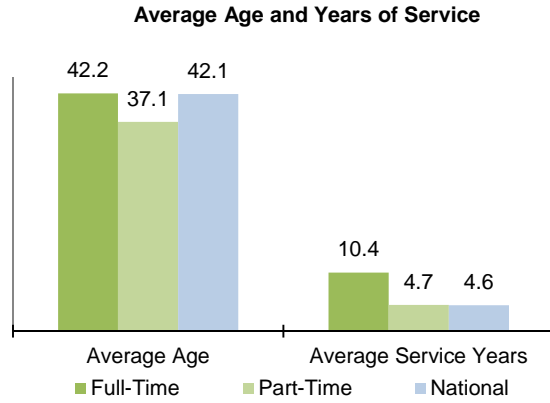
New construction authorized: Data from building permits approved by City Inspections Dept. Includes value of new residential and commercial (private and publicly owned) construction, residential and commercial alterations and additions, and others (such as demolitions).

Municipal Workforce Measures

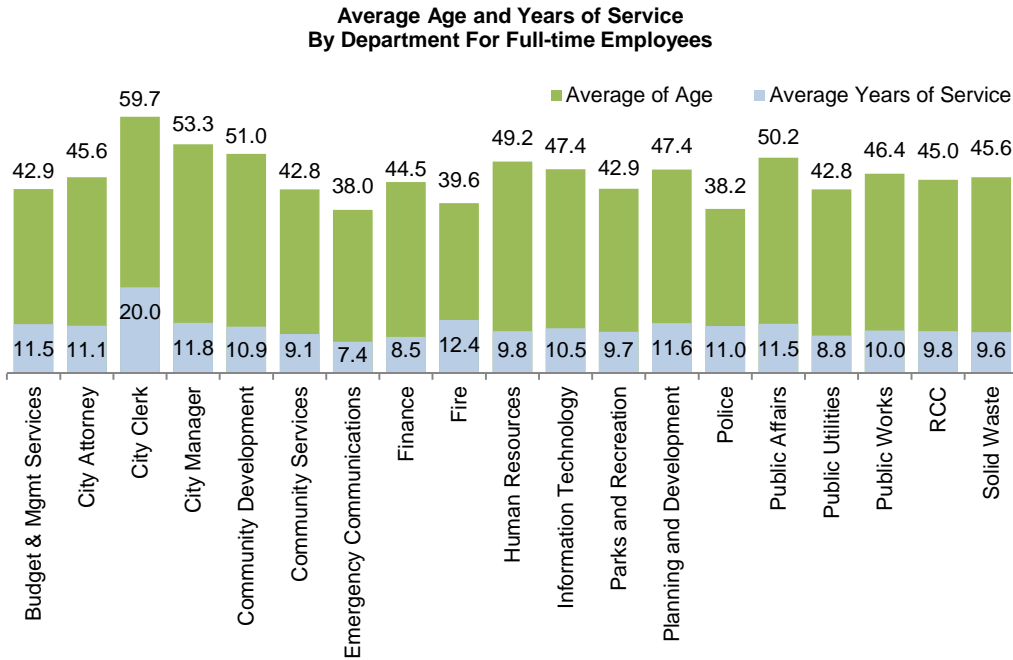
Municipal workforce measures show trends for City of Raleigh employees, part-time and full. Additional metrics are available within the Human Resources budget section.



Employee Count: Total number of employees as of July 1 each year, except for 2013 which is May 1.



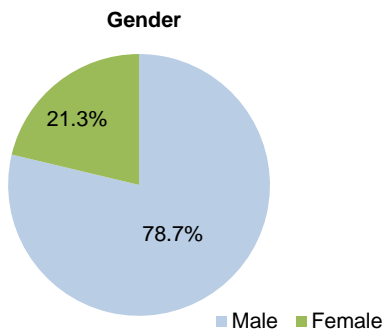
Average Age and Years of Service: Average full-time employee age and years of employment as of March 2013. National data from BLS as of January 2012, most recent available.



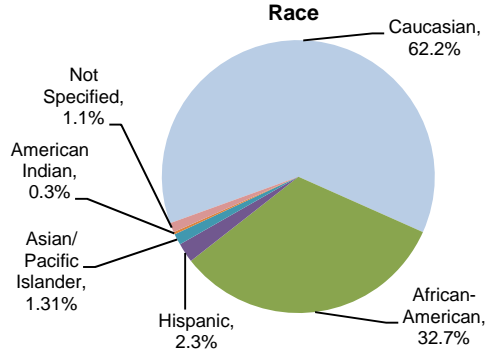
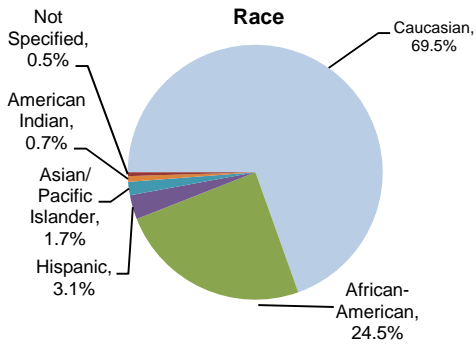
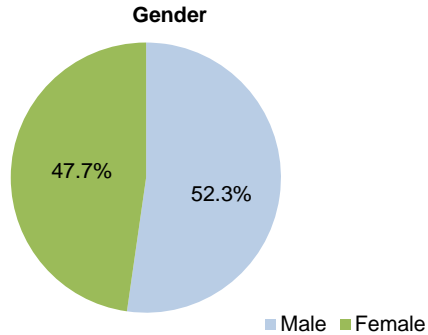
Average Age and Years of Service: Mean age and years of service with the City of Raleigh as of March 2013.

Municipal Workforce Measures

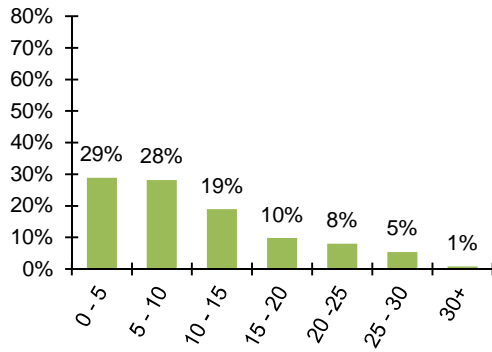
Full-Time Employees



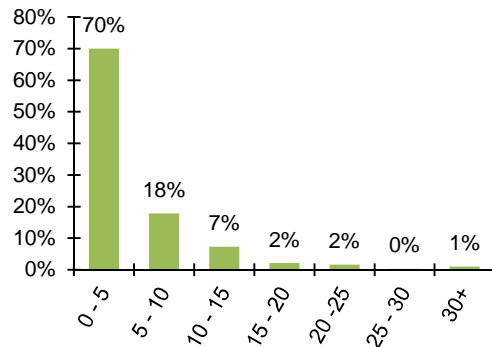
Part-Time Employees



Years of Service



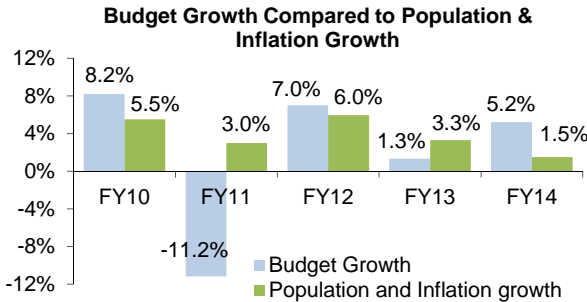
Years of Service



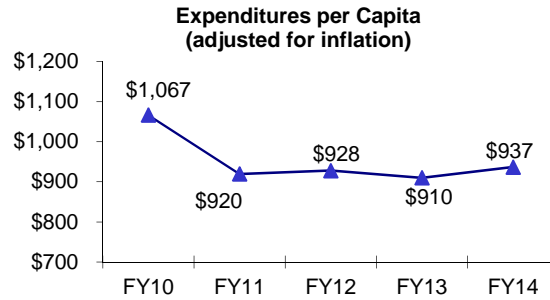
Years of Service: As the city sees a steady increase in the number of retirees, the number of employees with less than five years of service will continue to increase.

City Organization Measures

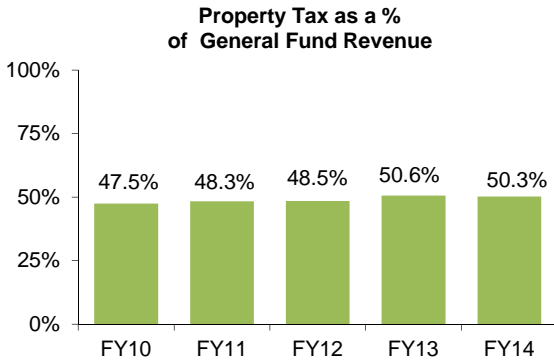
City Organization Measures show trends within the City of Raleigh organization. Many of these measures relate to changes in revenues, expenditures and personnel. They show the effects of policy and management decisions.



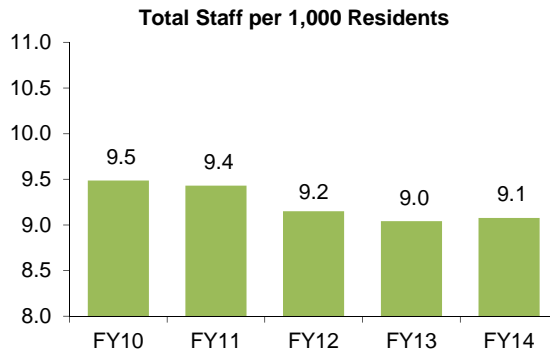
Budget growth compared to population & inflation growth: Percent growth in net operating and capital budgets compared to a composite of city population growth and inflation.



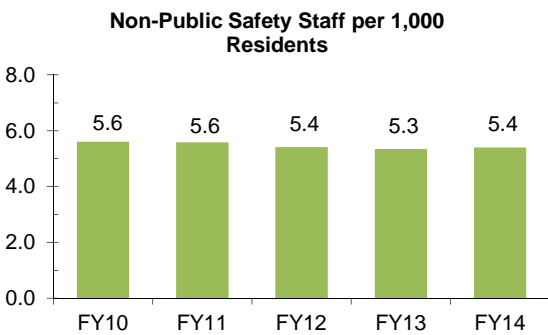
Expenditures per capita: Total annual budgeted expenditures, including operating and capital costs, divided by city population.



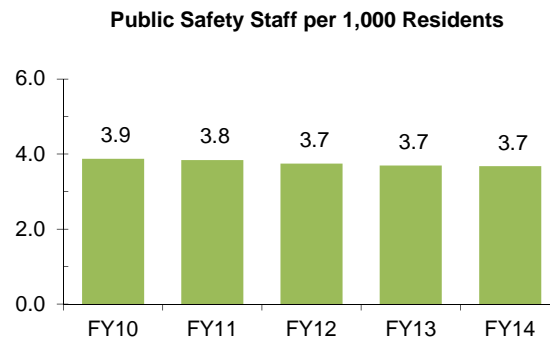
Property tax as a % of general fund revenue: The budgeted amount of revenue from ad valorem property taxes as a percent of total budgeted general fund revenue.



Total staff per 1,000 residents: Total number of authorized full-time positions for every 1,000 residents.

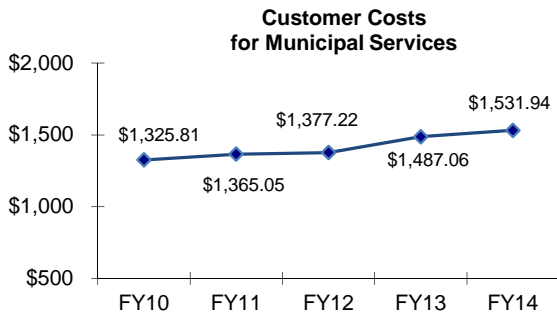


Non-public safety staff per 1,000 residents: Total number of authorized full-time positions not related to public safety operations for every 1,000 residents.

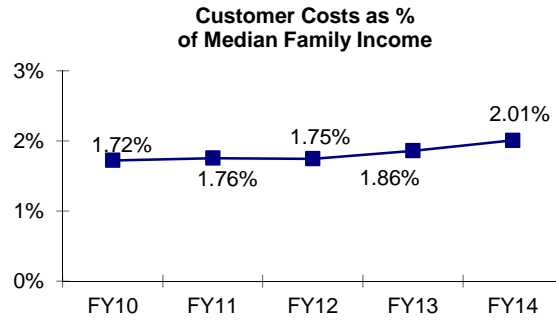


Public safety staff per 1,000 residents: Total number of authorized full-time positions related to public safety operations for every 1,000 residents.

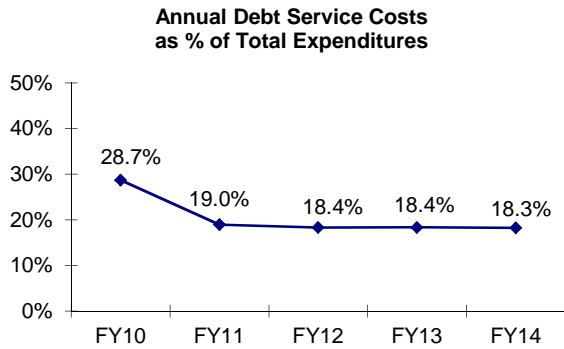
City Organization Measures



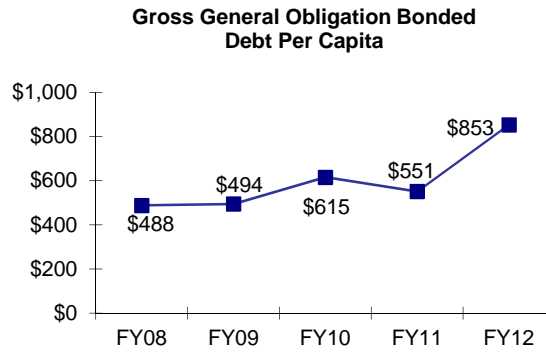
Customer costs for municipal services: Based on property tax for single-family residential unit of \$178,335, monthly solid waste fees, and water and sewer charges for average household usage of 6,000 gallons per month.



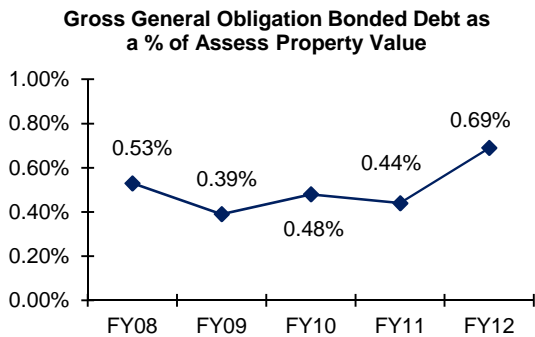
Customer costs as a % of median family income: Customer costs for municipal services as a percentage of the median family income for the Triangle Metropolitan Statistical Area (MSA). Income data from U.S. Dept. of Housing and Urban Development.



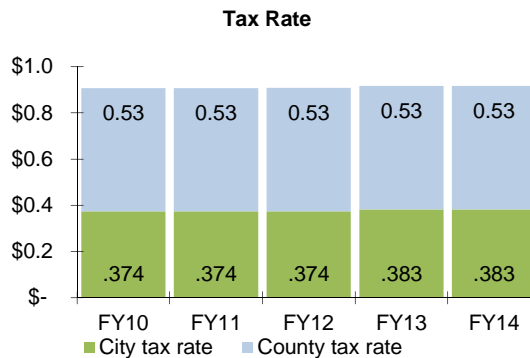
Annual debt service costs as a % of total expenditures: Annual budgeted debt service costs as a percentage of annual budgeted expenditures. Includes debt service for General Fund and Public Utilities Fund.



Gross General Obligation bonded debt per capita: Debt as of last day of the fiscal year. Gross General Obligation bonded debt is the amount of outstanding bonded debt. Shown as debt divided by the total city population. This chart does not include revenue bonds. FY13 data will be available with the FY13 CAFR.

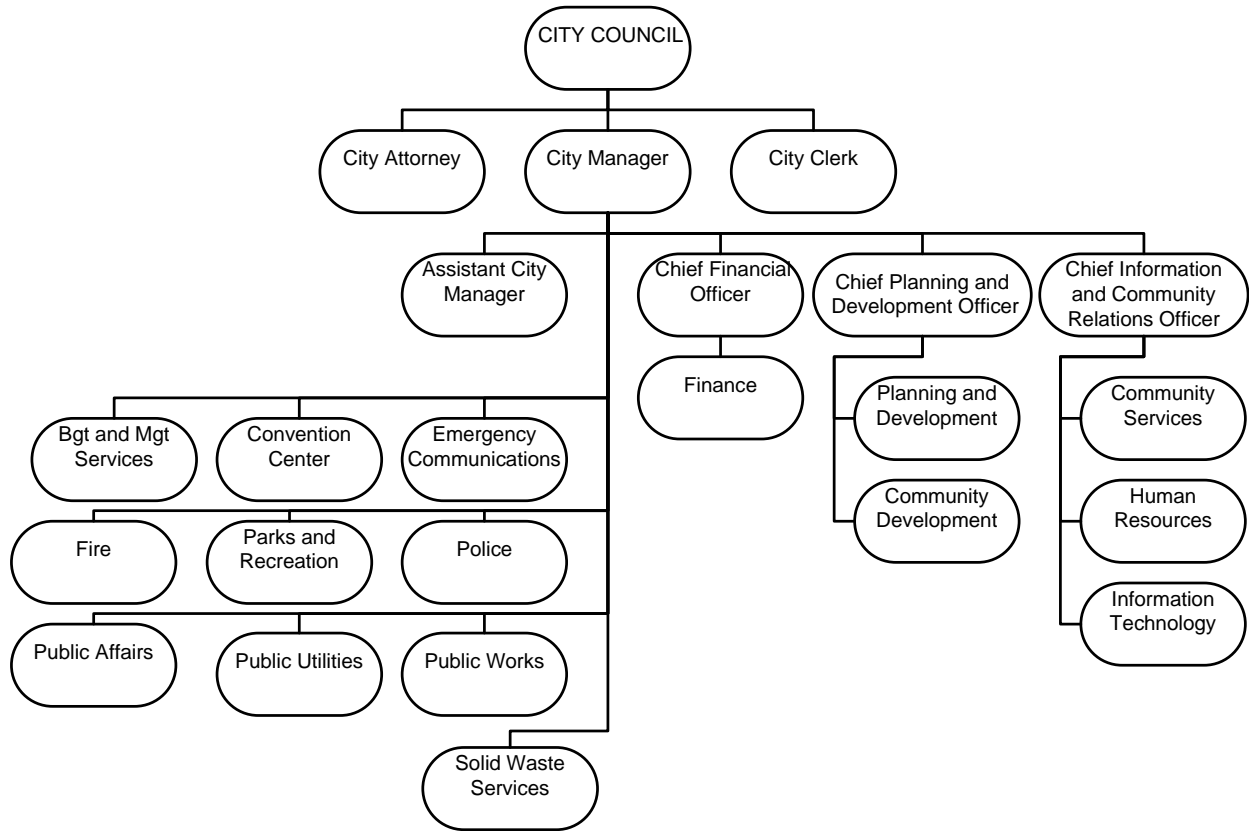


Gross General Obligation bonded debt as % of assessed property value: Debt as of last day of the fiscal year. Gross GO bonded debt shown as % of assessed value of taxable property in the city. The legal debt limit imposed by state statute is 8% of assessed value. Does not include revenue bonds. FY13 data will be available with the CAFR.



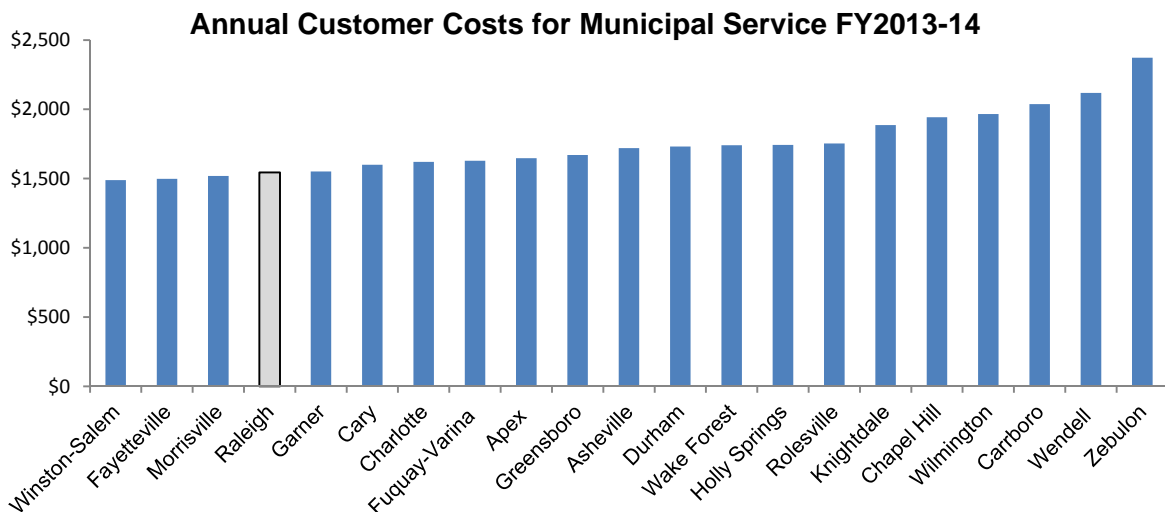
Tax rate: City and Wake County tax rates. Property tax rate per \$100 of property valuation. FY14 county projection is based upon FY13 adopted rate.

City of Raleigh Organization Chart



Customer Costs for Municipal Services

	PROPERTY TAX RATE	ANNUAL PROPERTY TAX	ANNUAL SOLID WASTE FEES	ANNUAL WATER & SEWER CHARGES	ANNUAL STORM WATER FEES	TOTAL
Wake County Municipalities						
Raleigh	0.3826	\$722.18	\$147.60	\$626.16	\$48.00	\$1,543.94
Apex	0.3900	\$736.14	\$193.80	\$717.54	\$0.00	\$1,647.48
Cary	0.3500	\$660.64	\$180.00	\$759.48	\$0.00	\$1,600.12
Fuquay-Varina	0.3850	\$726.71	\$171.00	\$731.04	\$0.00	\$1,628.75
Garner	0.4900	\$924.90	\$0.00	\$626.16	\$0.00	\$1,551.06
Holly Springs	0.4350	\$821.08	\$189.00	\$733.20	\$0.00	\$1,743.28
Knightdale	0.4300	\$811.65	\$159.96	\$890.64	\$24.00	\$1,886.25
Morrisville	0.3900	\$736.14	\$0.00	\$759.48	\$23.00	\$1,518.62
Rolesville	0.4400	\$830.52	\$264.00	\$658.38	\$0.00	\$1,752.90
Wake Forest	0.5100	\$962.65	\$0.00	\$778.20	\$0.00	\$1,740.85
Wendell	0.4900	\$924.90	\$264.00	\$929.28	\$0.00	\$2,118.18
Zebulon	0.5250	\$990.96	\$225.00	\$1,132.80	\$24.00	\$2,372.76
Average of Wake County	0.4348	\$820.71	\$149.53	\$778.53	\$9.92	\$1,758.68
Other Municipalities						
Asheville	0.4600	\$868.27	\$84.00	\$739.32	\$28.08	\$1,719.67
Carrboro	0.5894	\$1,112.52	\$0.00	\$925.14	\$0.00	\$2,037.66
Chapel Hill	0.5140	\$970.20	\$0.00	\$925.14	\$48.00	\$1,943.34
Charlotte	0.4687	\$884.69	\$62.00	\$579.72	\$94.68	\$1,621.10
Durham	0.5675	\$1,071.18	\$21.60	\$599.28	\$39.84	\$1,731.90
Fayetteville	0.4560	\$860.72	\$38.00	\$563.46	\$36.00	\$1,498.18
Greensboro	0.6325	\$1,193.88	\$0.00	\$444.00	\$32.40	\$1,670.28
Wilmington	0.4500	\$849.40	\$297.60	\$741.54	\$77.40	\$1,965.94
Winston-Salem	0.5300	\$1,000.40	\$0.00	\$437.82	\$51.00	\$1,489.22
Average of All Municipalities	0.4707	\$888.56	\$109.41	\$728.47	\$25.07	\$1,751.50



This chart represents annualized costs for city services.

Annual property tax is based on a single family residential unit valued at \$188,755.

Annual water/sewer charges based on usage of 4,500 gallons or 6 CCF per month.

Revenue and Expenditure Summary

	REVENUES			EXPENDITURES		
	Total Revenues	Less Approp Fr Other Fds	NET Revenues	Total Expenditures	Less Approp To Other Fds	NET Expenditures
GENERAL FUNDS						
100 General Fund	\$ 404,773,075	\$ 20,483,861	\$ 384,289,214	\$ 404,773,075	\$ 99,057,806	\$ 305,715,269
110 Economic Dev Fund	1,621,762	1,316,008	305,754	1,621,762	-	1,621,762
130 Revolving Fund	8,398,434	-	8,398,434	8,398,434	161,121	8,237,313
190 General Debt Service Fund	52,700,404	49,868,618	2,831,786	52,700,404	-	52,700,404
735- 736 Housing Development Funds	1,561,804	1,225,231	336,573	1,561,804	101,660	1,460,144
SUBTOTAL	\$ 469,055,479	\$ 72,893,718	\$ 396,161,761	\$ 469,055,479	\$ 99,320,587	\$ 369,734,892
SPECIAL REVENUE FUNDS						
712 Emergency Telephone Sys Fd	\$ 2,681,166	\$ -	\$ 2,681,166	\$ 2,681,166	\$ -	\$ 2,681,166
715 Convention Center Fin. Fund	18,847,730	-	18,847,730	18,847,730	16,931,588	1,916,142
720 Housing Bnd Reserve Fund	500,000	-	500,000	500,000	400,000	100,000
741- 781 Community Develop Funds	5,024,635	-	5,024,635	5,024,635	268,760	4,755,875
SUBTOTAL	\$ 27,053,531	\$ -	\$ 27,053,531	\$ 27,053,531	\$ 17,600,348	\$ 9,453,183
GENERAL CAPITAL PROJECT FUNDS						
501 Technology Fund	\$ 6,695,787	\$ 6,632,558	\$ 63,229	\$ 6,695,787	\$ 3,239,787	\$ 3,456,000
505 Capital Projects - Misc	4,250,000	4,150,000	100,000	4,250,000	-	4,250,000
515 Sidewalk Fund	3,482,850	3,442,850	40,000	3,482,850	-	3,482,850
525 Street Improvement Fund	8,334,150	7,434,150	900,000	8,334,150	-	8,334,150
531 Street Bond Fund	3,040,000	3,040,000	-	3,040,000	-	3,040,000
545 Street Facility Fees Fund	5,281,000	-	5,281,000	5,281,000	5,281,000	-
610 Park Acq -- Facility Fees Fd	4,712,600	-	4,712,600	4,712,600	4,712,600	-
625 Park Improvement Fund	6,487,520	6,442,520	45,000	6,487,520	-	6,487,520
SUBTOTAL	\$ 42,283,907	\$ 31,142,078	\$ 11,141,829	\$ 42,283,907	\$ 13,233,387	\$ 29,050,520
ENTERPRISE FUNDS						
OPERATING						
310 Public Utilities Fund	\$ 199,092,071	\$ 1,824,895	\$ 197,267,176	\$ 199,092,071	\$ 100,054,631	\$ 99,037,440
315 Utility Debt Service Fund	55,236,585	53,600,000	1,636,585	55,236,585	-	55,236,585
360 Solid Waste Operations Fund	32,575,992	11,020,702	21,555,290	32,575,992	5,130,979	27,445,013
362 Solid Waste Debt Service Fund	2,104,075	1,582,312	521,763	2,104,075	-	2,104,075
410 Public Transit Fund	26,660,662	18,127,728	8,532,934	26,660,662	798,974	25,861,688
442 Parking Facilities Fund - Oper	15,198,468	1,000,000	14,198,468	15,198,468	8,495,336	6,703,132
444 Parking Debt Service Fund	7,875,000	7,850,000	25,000	7,875,000	-	7,875,000
460 Stormwater Utility Fund	16,063,665	499,201	15,564,464	16,063,665	10,788,197	5,275,468
642 RCCC/PAC Operations	17,444,445	5,654,065	11,790,380	17,444,445	2,304,264	15,140,181
644 RCC/PAC Debt Svc Fund	11,198,970	11,188,570	10,400	11,198,970	-	11,198,970
652 Walnut Creek Amph Oper Fund	1,350,193	-	1,350,193	1,350,193	1,000,000	350,193
SUBTOTAL	384,800,126	112,347,473	272,452,653	384,800,126	128,572,381	256,227,745
CAPITAL PROJECT						
320 Water Capital Projects Fund	\$ 13,891,000	\$ 13,891,000	\$ -	\$ 13,891,000	\$ -	\$ 13,891,000
325 Sewer Capital Projects Fund	20,525,000	20,525,000	-	20,525,000	-	20,525,000
446 Parking Facilities Fund - Proj	1,190,000	640,000	550,000	1,190,000	550,000	640,000
470 Stormwater Util Cap Proj Fd	5,700,000	5,400,000	300,000	5,700,000	-	5,700,000
646 Mem Aud Project Fd	457,000	457,000	-	457,000	-	457,000
648 Conv Ctr Complex Fd	1,980,434	1,980,434	-	1,980,434	-	1,980,434
650 Walnut Creek Amph Fund	175,000	-	175,000	175,000	-	175,000
SUBTOTAL	\$ 43,918,434	\$ 42,893,434	\$ 1,025,000	\$ 43,918,434	\$ 550,000	\$ 43,368,434
TOTAL ALL FUNDS	\$ 967,111,477	\$ 259,276,703	\$ 707,834,774	\$ 967,111,477	\$ 259,276,703	\$ 707,834,774

Total Budget Summary

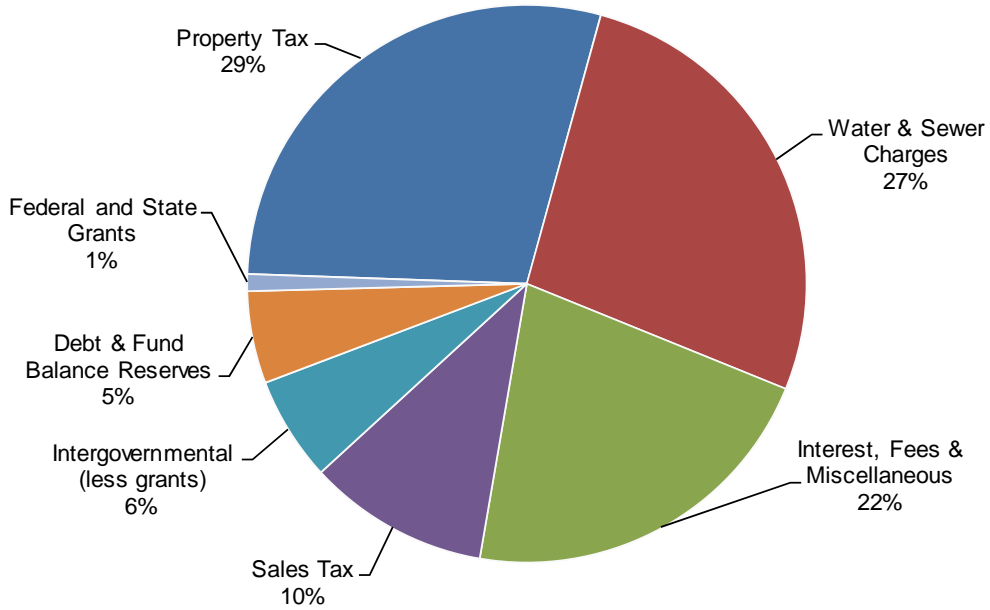
(net of interfund transfers)

	ADOPTED 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
REVENUES				
Property Tax	\$ 187,615,024	\$ 194,239,035	\$ 203,363,787	4.7%
Water & Sewer Charges	166,467,799	173,143,217	190,066,136	9.8%
Interest, Fees & Miscellaneous	155,905,477	139,351,184	152,678,286	9.6%
Sales Tax	64,362,634	68,695,536	74,232,347	8.1%
Intergovernmental (less grants)	42,650,842	44,375,641	42,810,027	(3.5%)
Debt and Fund Balance Reserves	39,711,867	45,267,107	37,762,032	(16.6%)
Federal and State Grants	6,560,101	6,981,982	6,922,159	(0.9%)
	\$ 663,273,744	\$ 672,053,702	\$ 707,834,774	5.3%
EXPENDITURES				
Public Safety	\$ 147,573,116	\$ 148,563,038	\$ 152,075,943	2.4%
Capital Debt Service	121,713,137	123,374,385	129,115,034	4.7%
Public Utilities	94,571,424	93,048,026	99,037,440	6.4%
Capital Improvements	59,626,500	65,215,617	74,435,096	14.1%
Leisure Services	65,820,156	67,130,014	71,683,386	6.8%
Public Works & Public Transit	63,590,497	64,092,317	66,161,756	3.2%
General Gov't & External Agencies	35,411,756	33,890,269	40,294,623	18.9%
Solid Waste Services	23,880,292	25,296,768	27,445,013	8.5%
Community Development Services	23,839,251	23,867,728	24,706,148	3.5%
Information Technology	15,950,343	16,339,409	17,080,681	4.5%
Financial Management	11,297,272	11,236,131	5,799,655	(48.4%)
	\$ 663,273,744	\$ 672,053,702	\$ 707,834,774	5.3%

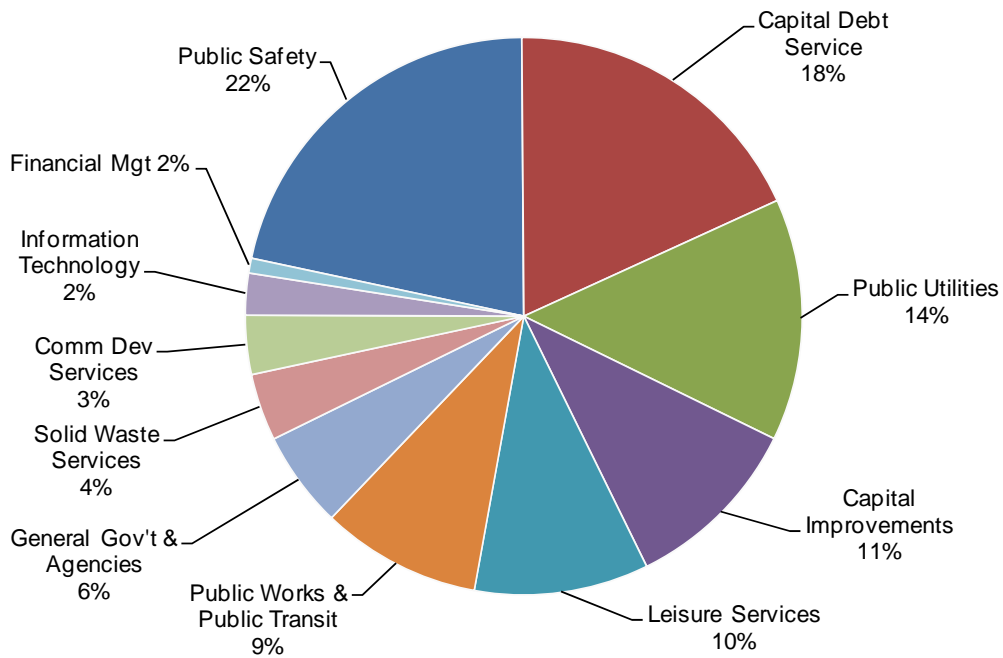
Total Budget Summary

(net of interfund transfers)

REVENUES



EXPENDITURES



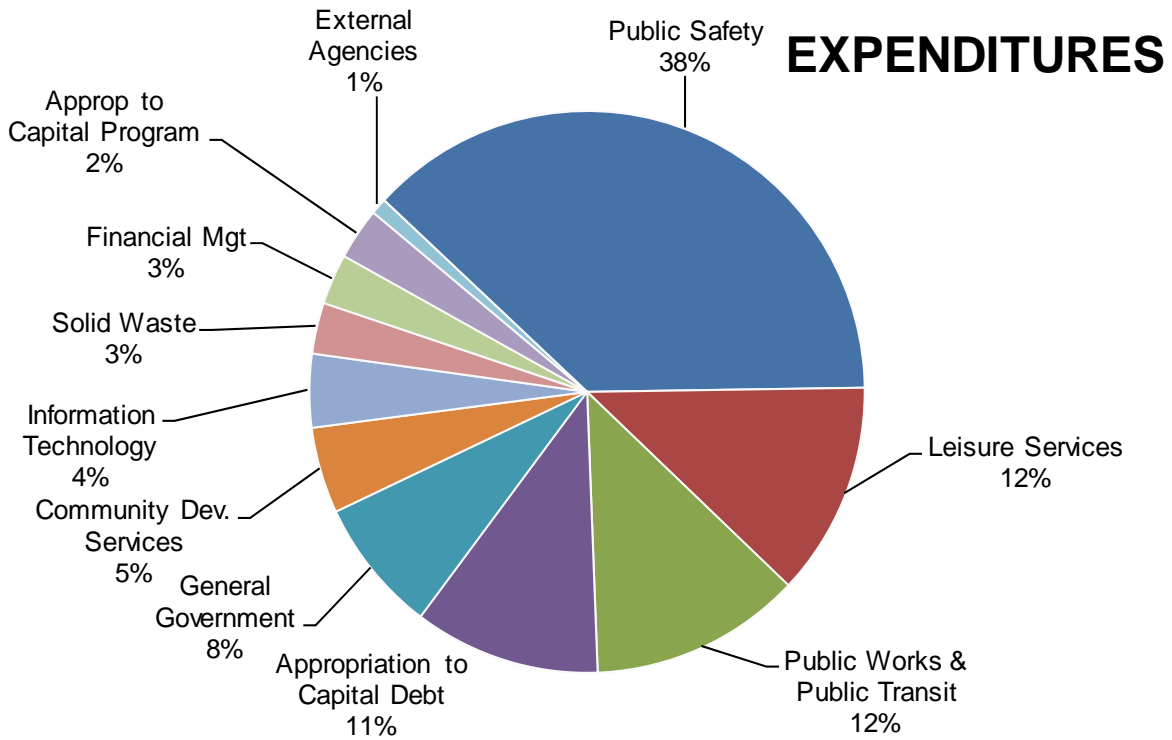
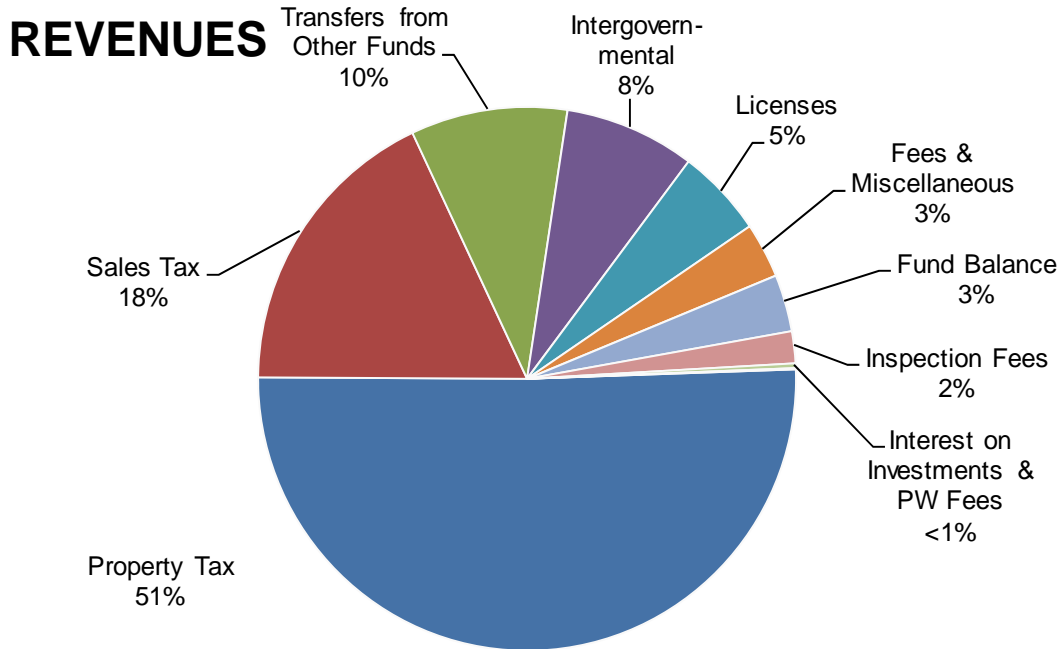
General Fund Summary

(including interfund transfers)

	ADOPTED 2011-12	ADOPTED 2012-13	ADOPTED 2013-2014	CHANGE FY13 To FY14
REVENUES				
Property Tax	\$ 187,615,024	\$ 194,239,035	\$ 203,363,787	4.7%
Sales Tax	64,362,634	68,695,536	74,232,347	8.1%
Transfers from Other Funds	32,436,570	36,116,787	25,621,449	(29.1%)
Intergovernmental	31,050,321	30,103,389	38,967,848	29.4%
Licenses	20,087,648	20,205,648	24,310,648	20.3%
Fees & Miscellaneous	29,989,172	12,572,558	13,698,244	9.0%
Fund Balance	13,000,000	13,000,000	13,403,396	3.1%
Inspection Fees	6,823,457	7,277,250	9,846,975	35.3%
Interest on Investments	1,143,469	1,088,000	1,054,881	(3.0%)
Public Works Fees	275,500	273,500	273,500	0.0%
	\$ 386,783,795	\$ 383,571,703	\$ 404,773,075	5.5%
EXPENDITURES				
Public Safety	\$ 145,242,033	\$ 146,162,709	\$ 149,510,067	2.3%
Leisure Services	46,374,672	47,599,810	50,614,000	6.3%
Public Works & Public Transit	46,367,247	47,563,596	47,467,246	(0.2%)
Appropriation to Capital Debt	37,254,355	41,935,177	40,757,568	(2.8%)
General Government	30,859,237	29,407,609	31,703,775	7.8%
Community Development Services	19,330,605	19,188,206	19,715,359	2.7%
Information Technology	15,950,343	16,339,409	17,080,681	4.5%
Solid Waste Services*	23,908,852	11,380,030	11,020,702	(3.2%)
Financial Management	11,297,272	11,236,131	5,799,655	(48.4%)
Appropriation to Capital Program	6,730,000	9,183,566	27,232,928	196.5%
External Agencies	3,469,179	3,575,460	3,871,094	8.3%
	\$ 386,783,795	\$ 383,571,703	\$ 404,773,075	5.5%

General Fund Summary

(including interfund transfers)



General Funds

The City of Raleigh has established separate funds for the purpose of reporting and accounting for all financial transactions. Each fund represents a separate financial and accounting entity established for the purpose of carrying out a specific set of activities or attaining certain objectives in accordance with special regulations, restrictions, or limitations that pertain to the operations or resources of the fund.

The **General Fund (100)** is the principal operating fund for the City of Raleigh. It was established to account for all financial resources except those required by state law, local ordinance, and generally accepted accounting principles to be accounted for in another fund. General Fund revenues primarily include property taxes, state shared revenues, sales taxes, licenses, permits and fees. The major operating activities include general government, police, fire, solid waste services, public works, development services, parks and recreation and other governmental service functions.

The **Economic Development Fund (110)** was established in FY94 to provide a focal point for the City's economic development program. Funding is provided in this budget for selected external organizations that promote growth and development in the Raleigh area and the Southeast Raleigh Assembly. This fund is supported by transfers from the General and Public Utilities Funds.

The **Revolving Fund (130)** was established primarily to account for various year-round recreational activities that are self-supporting with revenues equaling or exceeding expenditures.

The **General Debt Service Fund (190)** provides for the payment of principal, interest and other expenses related to existing debt, other than water and wastewater debt and other enterprise activities.

The **Powell Bill Fund (700)** was established to account for the distribution of per gallon state gasoline tax. These revenues are restricted for street construction and maintenance projects.

The **Housing Development Funds (735-736)** receive revenue primarily from City tax dollars which are collected in the General Fund and appropriated to the Housing Development Funds. This funding supports various programs to provide more affordable housing to low and moderate income residents.

General Funds

	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
GENERAL FUND (100)	\$ 383,571,703	\$ 404,773,075	
<i>Less Appropriation to Other Funds</i>	(87,562,748)	(99,057,806)	
NET GENERAL FUND (100)	\$ 296,008,955	\$ 305,715,269	3.3%
ECONOMIC DEV FUND (110)	\$ 2,130,302	\$ 1,621,762	
<i>Less Appropriation to Other Funds</i>	-	-	
NET ECONOMIC DEV FUND (110)	\$ 2,130,302	\$ 1,621,762	(23.9%)
REVOLVING FUND (130)	\$ 8,376,795	\$ 8,398,434	
<i>Less Appropriation to Other Funds</i>	(159,818)	(161,121)	
NET REVOLVING FUND (130)	\$ 8,216,977	\$ 8,237,313	0.2%
GENERAL DEBT SERVICE FUND (190)	\$ 52,693,546	\$ 52,700,404	0.0%
<i>Less Appropriation to Other Funds</i>	-	-	
NET GEN DEBT SERVICE FUND (190)	\$ 52,693,546	\$ 52,700,404	0.0%
POWELL BILL FUND (700)	\$ 9,931,020	\$ -	
<i>Less Appropriation to Other Funds</i>	(9,931,020)	-	
NET POWELL BILL FUND (700)	\$ -	\$ -	
HOUSING DEVELOPMT FUNDS (735-736)	\$ 1,698,832	\$ 1,561,804	
<i>Less Appropriation to Other Funds</i>	(101,053)	(101,660)	
NET HOUSING DEVELOPMT FUNDS (735-736)	\$ 1,597,779	\$ 1,460,144	(8.6%)
TOTAL GENERAL FUNDS	\$ 458,402,198	\$ 469,055,479	2.3%
<i>Less Appropriation to Other Funds</i>	(97,754,639)	(99,320,587)	
NET GENERAL FUNDS	\$ 360,647,559	\$ 369,734,892	2.5%

Special Revenue Funds

The primary purpose of the Special Revenue Funds is to account for the proceeds of designated revenue sources that are restricted by law or administrative action for specific purposes. Revenue sources accounted for through the City's special revenue funds include:

The **Emergency Telephone System Fund (712)** is comprised of the Emergency Communication Center's allocation of the state's wireless fund. The fund covers wireless eligible costs involved in operating and maintaining a wireless enhanced 9-1-1 system. Wireless eligible costs are those costs incurred from when a wireless customer dials 9-1-1 until the call taker/telecommunicator receives the call and locates the caller.

The **Convention Center Financing (715)** accounts for hotel and motel occupancy taxes collected by the County and remitted to the City per an interlocal agreement to fund the financing of the Convention Center.

The **Housing Bond Fund (720)** accounts for City housing development programs which are financed by general obligation bond issues.

The **Community Development Funds (741-781)** are primarily supported by federal grant funds allocated to the City for community development programs which are targeted primarily to inner-city areas. In addition to the Community Development Block Grant, revenues in this fund include rental income and loan repayments.

Special Revenue Funds

	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
EMER. TELEPHONE SYSTEM FD (712)	\$ 2,489,189	\$ 2,681,166	
<i>Less Appropriation to Other Funds</i>	-	-	
EMER. TELEPHONE SYSTEM FUNDS	\$ 2,489,189	\$ 2,681,166	7.7%
CONVENTION CENTER FINANCING FUND (715)	\$ 17,163,200	\$ 18,847,730	
<i>Less Appropriation to Other Funds</i>	(16,086,825)	(16,931,588)	
NET CONVENTION CTR FINANCING FUND (715)	\$ 1,076,375	\$ 1,916,142	78.0%
HOUSING BND RSRV FUND (720)	\$ 500,000	\$ 500,000	
<i>Less Appropriation to Other Funds</i>	(400,000)	(400,000)	
NET HOUSING BOND FUND (720)	\$ 100,000	\$ 100,000	0.0%
COMMUNITY DEVELOP FUNDS (741-781)	\$ 4,668,970	\$ 5,024,635	
<i>Less Appropriation to Other Funds</i>	(255,799)	(268,760)	
NET COMMUNITY DEVELOPMENT FUNDS (741-781)	\$ 4,413,171	\$ 4,755,875	7.8%
TOTAL SPECIAL REVENUE FUNDS	\$ 24,821,359	\$ 27,053,531	9.0%
<i>Less Appropriation to Other Funds</i>	(16,742,624)	(17,600,348)	
NET SPECIAL REVENUE FUNDS	\$ 8,078,735	\$ 9,453,183	17.0%

General Capital Project Funds

The purpose of the General Capital Projects Funds is to account for the financial resources segregated for the acquisition or construction of major general capital assets and facilities. The budgets within these funds are adopted for the life of the project. Under the project accounting concept, project expenditures, and the revenues used to fund them, are accumulated until the year the project is completed. General projects accounted for within the general capital projects funds include street projects, park improvements, technology projects, major public facilities and other miscellaneous capital projects.

The **Technology Fund (501)** accounts for long-term technology projects as recommended by the City's technology governance process. These projects are financed from general fund resources.

The **Miscellaneous Capital Improvements Fund (505)** accounts for all capital improvement costs not applicable to other capital improvement programs. These improvements are financed from nonbond resources.

The **Sidewalk Fund (515)** accounts for capital project costs for the construction of sidewalks within the City.

The **Street Improvement Fund (525)** accounts for all street improvement programs to be financed from applicable street assessment proceeds and other non-bond street improvement resources.

The **Street Bond Fund (531)** accounts for the street construction projects financed from the general obligation street bond issues.

The **Street Facility Fees Funds (545) and Park Acquisition Facility Fees Fund (610)** accounts for facility fees collected from developers to be expended for street and park capital purposes within designated zones in the City.

The **Park Improvement Fund (625)** accounts for transfers from the general fund and other revenues and allocations, and all project costs in the construction of park improvements as well as park land and greenway acquisition.

General Capital Project Funds

	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
TECHNOLOGY FUND (501)	\$ 6,867,200	\$ 6,695,787	(2.5%)
<i>Less Appropriation to Other Funds</i>	(3,576,830)	(3,239,787)	
NET TECHNOLOGY FUND (501)	\$ 3,290,370	\$ 3,456,000	5.0%
CAPITAL PROJECTS FUND (505)	\$ 2,857,844	\$ 4,250,000	48.7%
<i>Less Appropriation to Other Funds</i>	-	-	
NET CAPITAL PROJECTS FUND (505)	\$ 2,857,844	\$ 4,250,000	48.7%
SIDEWALK FUND (515)	\$ 840,000	\$ 3,482,850	314.6%
<i>Less Appropriation to Other Funds</i>	-	-	
NET SIDEWALK FUND (515)	\$ 840,000	\$ 3,482,850	314.6%
STREET IMPROVEMENT FUND (525)	\$ 6,931,520	\$ 8,334,150	20.2%
<i>Less Appropriation to Other Funds</i>	-	-	
NET STREET IMPROVEMENT FUND (525)	\$ 6,931,520	\$ 8,334,150	20.2%
STREET BOND FUND (531)*	\$ -	\$ 3,040,000	
<i>Less Appropriation to Other Funds</i>	-	-	
NET STREET BOND FUND (531)	\$ -	\$ 3,040,000	
STREET FACILITY FEES FUND (545)	\$ 2,880,000	\$ 5,281,000	83.4%
<i>Less Appropriation to Other Funds</i>	(2,880,000)	(5,281,000)	
NET STREET FACILITY FEES FUND (545)	\$ -	\$ -	
PARK FACILITY FEES FUND (610)	\$ 1,420,000	\$ 4,712,600	231.9%
<i>Less Appropriation to Other Funds</i>	(1,420,000)	(4,712,600)	
NET PARK ACQ -- FACILITY FEES FUND (610)	\$ -	\$ -	
PARK IMPROVEMENT FUND (625)	\$ 2,195,000	\$ 6,487,520	195.6%
<i>Less Appropriation to Other Funds</i>	-	-	
NET PARK IMPROVEMENT FUND (625)	\$ 2,195,000	\$ 6,487,520	
TOTAL GENERAL CAPITAL PROJECT FUNDS	\$ 17,060,044	\$ 42,283,907	147.9%
<i>Less Appropriation to Other Funds</i>	(7,876,830)	(13,233,387)	
NET GENERAL CAPITAL PROJECT FUNDS	\$ 9,183,214	\$ 29,050,520	216.3%

*Fund 531 does not include bond funding.

Enterprise Funds

Enterprise Funds are used to account for operations that are financed and operated in a manner similar to private business enterprises – where the intent of the governing body is that the costs of providing goods or services to the general public be recovered through user charges; or where the governing body has decided that periodic determinations of revenues earned, expenses incurred, and/or net income is appropriate for capital maintenance, public policy, management control, accountability or other purposes.

The **Public Transit Fund (410)** is supported by user charges, federal grant contributions and the City's General Fund. Expenditures in this fund support the operation of the Capital Area Transit (CAT) System and for the City program for disabled residents, Accessible Raleigh Transit (ART).

The **Parking Facilities Fund (442)** and the **Parking Facilities Project Fund (446)** provide for the operational, maintenance and capital costs for the Municipal, Cabarrus, City Center, Convention Center and Moore Square parking decks. Cleaning and maintenance costs for the Moore Square Transit Station and the Downtown Police Substation are also included. These funds are supported by parking deck user fees, parking violation revenue and interest income.

The **Public Utilities Fund (310)** provides for water and sewer operations of the City of Raleigh. This fund is supported primarily by user charges and customer fees, and provides for all operating costs associated with the City's water and sewer systems. The **Water and Sewer Capital Projects Funds (320-325)** accounts for capital costs associated with the City's water and sewer operations.

The **Solid Waste Services Operating Fund (360)** and the **Solid Waste Debt Service Fund (362)** have been established to fund the operational and capital needs of the City's Solid Waste Services Department which oversees the residential collection, recycling and yard waste programs. The fund is supported by user fees and charges and by a subsidy from the general fund.

The **Stormwater Utility Fund (460)** and **The Stormwater Utility Capital Project Fund (470)** provide for stormwater operations in the City of Raleigh. These funds are supported by revenue generated from a stormwater fee charged to residential and commercial residents of Raleigh.

The **Convention Center and Performing Arts Center Operations Fund (642)** has been established to separate the operations of the City's Convention Center and the Performing Arts Center. The fund is supported partially by ticket sales, user fees and charges. Operating deficits are supported by an appropriation from the General Fund. The **Memorial Auditorium Projects Fund (646)** and the **Convention Center Complex Fund (648)** account for the capital costs at the Convention Center and Performing Arts Center.

The **Walnut Creek Amphitheater Operating Fund (652)** is newly established in FY14 to separate the operating and capital expenses related to maintaining the Walnut Creek Amphitheater. The fund is supported entirely by rental revenue from the facility. The **Walnut Creek Amphitheater Fund (650)** accounts for capital projects costs of the Amphitheater financed by a portion of the Amphitheater rent.

Enterprise Funds

	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
<u>OPERATING</u>			
PUBLIC UTILITIES FUND (310)	\$ 190,120,430	\$ 199,092,071	
<i>Less Appropriation to Other Funds</i>	(97,072,404)	(100,054,631)	
NET PUBLIC UTILITIES FUND (310)	\$ 93,048,026	\$ 99,037,440	6.4%
UTILITY DEBT SERVICE FUND (315)	\$ 51,589,669	\$ 55,236,585	
<i>Less Appropriation to Other Funds</i>	-	-	
NET PUBLIC UTILITIES FUND (315)	\$ 51,589,669	\$ 55,236,585	7.1%
SOLID WASTE OPERATIONS FUND (360)*	\$ 31,557,805	\$ 32,575,992	
<i>Less Appropriation to Other Funds</i>	(6,261,037)	(5,130,979)	
NET SOLID WASTE OPERATIONS FUND (360)	\$ 25,296,768	\$ 27,445,013	8.5%
SOLID WASTE DEBT SVC FUND (362)	\$ -	\$ 2,104,075	
<i>Less Appropriation to Other Funds</i>	-	-	
NET SOLID WASTE DEBT SVC FUND (362)	\$ -	\$ 2,104,075	
PUBLIC TRANSIT FUND (410)	\$ 26,155,992	\$ 26,660,662	
<i>Less Appropriation to Other Funds</i>	(1,023,414)	(798,974)	
NET PUBLIC TRANSIT FUND (410)	\$ 25,132,578	\$ 25,861,688	2.9%
PARKING FACILITIES FUND - OPER (442)	\$ 14,816,191	\$ 15,198,468	
<i>Less Appropriation to Other Funds</i>	(8,843,186)	(8,495,336)	
NET PARKING FACILITIES FUND (442)	\$ 5,973,005	\$ 6,703,132	12.2%
PARKING DEBT SERVICE FUND (444)	\$ 7,925,000	\$ 7,875,000	
<i>Less Appropriation to Other Funds</i>	-	-	
NET PARKING DEBT SERVICES FUND (444)	\$ 7,925,000	\$ 7,875,000	(0.6%)
STORMWATER FUND (460)	\$ 15,864,531	\$ 16,063,665	
<i>Less Appropriation to Other Funds</i>	(10,688,669)	(10,788,197)	
NET STORMWATER FUND (460)	\$ 5,175,862	\$ 5,275,468	1.9%
RCCC/PAC OPERATIONS FUND (642)	\$ 16,335,072	\$ 17,444,445	
<i>Less Appropriation to Other Funds</i>	(2,451,484)	(2,304,264)	
NET RCCC/PAC OPERATIONS FUND (642)	\$ 13,883,588	\$ 15,140,181	9.1%

Enterprise Funds (continued)

CONVENTION CENTER DEBT SRV (644)	\$ 11,166,170	\$ 11,198,970	
<i>Less Appropriation to Other Funds</i>	-	-	
NET CONVENTION CENTER DEBT SRV FUND (644)	\$ 11,166,170	\$ 11,198,970	0.3%
WALNUT CREEK AMPH OPERATING FD (652)	\$ -	\$ 1,350,193	
<i>Less Appropriation to Other Funds</i>	-	(1,000,000)	
NET WALNUT CREEK AMPH OPER FUND (652)	\$ -	\$ 350,193	
<u>CAPITAL PROJECT</u>			
WATER CAPITAL PROJECTS FUND (320)	\$ 16,150,000	\$ 13,891,000	
<i>Less Appropriation to Other Funds</i>	-	-	
NET WATER CAPITAL PROJECTS FUND (320)	\$ 16,150,000	\$ 13,891,000	(14.0%)
SEWER CAPITAL PROJECTS FUND (325)	\$ 17,766,000	\$ 20,525,000	
<i>Less Appropriation to Other Funds</i>	-	-	
NET SEWER CAPITAL PROJECTS FUND (325)	\$ 17,766,000	\$ 20,525,000	15.5%
PARKING FACILITIES FUND - PROJ (446)	\$ 405,000	\$ 1,190,000	
<i>Less Appropriation to Other Funds</i>	-	(550,000)	
NET PARKING FACILITIES FUND (446)	\$ 405,000	\$ 640,000	58.0%
STORMWATER UTILITY CAP PROJ (470)	\$ 4,915,000	\$ 5,700,000	
<i>Less Appropriation to Other Funds</i>	-	-	
NET STORMWATER UTILITY CAP PROJ (470)	\$ 4,915,000	\$ 5,700,000	16.0%
MEM AUD PROJECTS FD (646)	\$ 5,772,761	\$ 457,000	
<i>Less Appropriation to Other Funds</i>	-	-	
NET CONV CTR & MEM AUD PROJECTS FD (646)	\$ 5,772,761	457,000	(92.1%)
CONV CTR COMPLEX FD (648)	\$ 2,015,747	\$ 1,980,434	
<i>Less Appropriation to Other Funds</i>	-	-	
NET CONV CTR COMPLEX FD (648)	\$ 2,015,747	\$ 1,980,434	
WALNUT CREEK AMPH. CAPITAL FUND (650)	\$ 900,000	\$ 175,000	
<i>Less Appropriation to Other Funds</i>	-	-	
NET WALNUT CREEK AMPH. CAPITAL FUND (650)	\$ 900,000	\$ 175,000	(80.6%)
TOTAL ENTERPRISE FUNDS	\$ 413,455,368	\$ 428,718,560	3.7%
<i>Less Appropriation to Other Funds</i>	(126,340,194)	(129,122,381)	
NET ENTERPRISE FUNDS	\$ 287,115,174	\$ 299,596,179	4.3%
NET OPERATING AND CAPITAL BUDGET	\$ 672,053,702	\$ 707,834,774	5.3%

Bond Funds

The purpose of the bond funds is to account for the financial resources segregated for the acquisition or construction of major capital facilities. The budgets within these funds are adopted for the life of the project, with revenues and expenditures accumulating until the year in which the project is completed.

The bond funds are substantially identical in nature to the capital project funds. The main difference between the funds is the primary revenue source. Funding for capital projects, using bond funds, comes primarily from the issuance of long-term debt.

These funds are accounted for separately from the capital project funds to avoid double-counting the debt costs. The cost of the City's long-term debt is captured in the capital debt service funds as the debt is paid rather than in the bond funds as the debt is issued.

	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
WATER REVENUE BOND FUND (348)	\$ 17,500,000	\$ 8,101,000	(54%)
SEWER REVENUE BOND FUND (349)	\$ 49,584,000	\$ 35,275,000	(29%)
MISCELL CAP PROJ BOND FUND (506)	\$ 9,004,000	\$ 6,979,000	(22%)
STREET BOND FUND (531)	\$ 22,070,000	\$ 15,270,000	(31%)
PARK BOND FUND (636)	\$ -	\$ 1,100,000	
HOUSING BOND FUNDS (724 & 725)	\$ 4,500,000	\$ 4,000,000	(11%)
TOTAL BOND FUNDS	\$ 102,658,000	\$ 70,725,000	(31%)

Internal Service Funds

These funds provide a mechanism by which specific operations can be accounted for and charged to departments on a cost of service basis.

The **Print Services Fund (210)** was established to provide a mechanism by which the City's print services operation could be reflected in the budget on a full cost basis. Employee salaries and associated operating and equipment costs are budgeted in this fund. The source of revenue to balance the fund is the sum of departmental printing accounts and a subsidy from the General Fund. Due to the closure of the print shop during FY12, funding for the printing program is included in the General Fund starting in FY13.

The **Risk Management Fund (230)** includes all expenditures for the City's self-supporting workers' compensation and property/liability insurance programs. The fund also includes the insurance premiums for other types of insurance coverage. The primary sources of revenue are the General Fund and Utility Fund.

The **Health/Dental Trust Fund (240)** includes all expenditures to provide self-supporting health insurance and dental insurance programs for City employees and retirees. The sources of revenue in this fund include contributions from the City, contributions from employees, and contributions from retirees.

The **Governmental Equipment Fund (251)** and **Enterprise Equipment Fund (252)** were established to reduce spikes in annual operating budgets due to equipment purchase and to finance these items in the most beneficial way for the City. Costs for the acquisition of equipment and vehicles costing over \$10,000 are budgeted in these funds. The sources of revenue to balance the funds are the sum of departmental equipment use charge accounts.

The **Vehicle Fleet Services Fund (260)** was established to provide a mechanism by which the City's Vehicle Fleet Services operation could be reflected in the budget on a full cost basis. Employee salaries and associated operating and equipment costs are budgeted in this fund. The source of revenue to balance the fund is the sum of departmental maintenance and operation (M&O) accounts.

Internal Service Funds

	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
RISK MANAGEMENT FUND (230)	\$ 10,624,972	\$ 14,737,635	(13.0%)
<i>Less Appropriation to Other Funds</i>	(77,185)	(5,000,000)	
NET RISK MANAGEMENT FUND	\$ 10,547,787	\$ 9,737,635	(13.7%)
HEALTH/DENTAL TRUST FUND (240)	\$ 34,906,500	\$ 35,570,500	2.8%
<i>Less Appropriation to Other Funds</i>	-	-	
NET HEALTH/DENTAL TRUST FUND	\$ 34,906,500	\$ 35,570,500	2.8%
GOVERNMENTAL EQUIPMENT FUND (251)	\$ 15,918,000	\$ 17,989,136	14.8%
<i>Less Appropriation to Other Funds</i>	-	-	
NET GOVERNMENTAL EQUIPMENT FUND	\$ 15,918,000	\$ 17,989,136	16.1%
ENTERPRISE EQUIPMENT FUNDS (252-253)	\$ 1,727,000	\$ 20,192,427	(48.3%)
<i>Less Appropriation to Other Funds</i>	-	-	
NET ENTERPRISE EQUIPMENT FUNDS	\$ 1,727,000	\$ 20,192,427	(34.5%)
VEHICLE FLEET SERVICES (260)	\$ 17,100,000	\$ 17,948,219	(3.2%)
<i>Less Appropriation to Other Funds</i>	(96,889)	(93,513)	
NET VEHICLE FLEET SERVICES FUND	\$ 17,003,111	\$ 17,854,706	(1.8%)
TOTAL INTERNAL SERVICE FUNDS	\$ 80,276,472	\$ 106,437,917	(1.8%)
<i>Less Appropriation to Other Funds</i>	(96,889)	(5,093,513)	
NET INTERNAL SERVICE FUNDS	\$ 80,179,583	\$ 101,344,404	(1.4%)

General Fund

Appropriations by Division

	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
General Government			
City Council	\$ 272,644	\$ 276,385	1%
City Clerk	537,338	554,499	3%
City Attorney	2,606,625	2,829,796	9%
Special Appropriations	29,243,978	48,182,819	65%
City Manager	2,242,547	2,841,920	27%
Public Affairs	1,072,699	1,217,433	13%
Raleigh TV Network	655,053	678,622	4%
Subtotal, General Gov't	\$ 36,630,884	\$ 56,581,473	54%
Human Resources	\$ 3,063,718	\$ 3,522,378	15%
Budget & Management Services	\$ 1,396,621	\$ 1,724,333	23%
Finance			
Administration	\$ 459,304	\$ 581,181	27%
Internal Audits	301,961	329,525	9%
Treasury	629,652	650,936	3%
Revenue	1,251,566	1,309,093	5%
Utility Billing	5,728,735	-	
Purchasing	554,548	566,854	2%
Accounting and Financial Reporting	1,655,048	1,884,211	14%
Payroll	655,317	477,854	(27%)
Subtotal, Finance	\$ 11,236,131	\$ 5,799,655	(48%)
Information Technology			
IT Administration	\$ 1,157,820	\$ 1,077,099	(7%)
IT Strategy and Planning	2,116,006	2,103,906	(1%)
Enterprise Infrastructure Management	5,917,682	6,683,135	13%
Enterprise Bus. Application Support	4,886,092	5,011,956	3%
Customer Relationship Management	2,261,809	2,204,585	(3%)
Subtotal, Info Technology	\$ 16,339,409	\$ 17,080,681	5%
Public Works			
Public Works	\$ 13,443,983	\$ 13,728,971	2%
Construction Management	1,381,013	1,364,455	(1%)

General Fund

Appropriations by Division

	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
<i>Public Works Continued</i>			
Stormwater Maintenance	\$ 3,042,121	\$ 3,088,538	2%
Street Maintenance	9,071,686	9,262,604	2%
Safelight	891,619	894,950	0%
Subtotal, Public Works	\$ 27,830,422	\$ 28,339,518	2%
<i>Planning & Development</i>			
Planning	\$ 5,294,014	\$ 5,728,629	8%
Inspections	7,741,386	7,312,498	(6%)
Development Services	2,824,414	3,362,763	19%
CAMPO	203,677	203,677	0%
Subtotal, Planning & Econ Dev	\$ 16,063,491	\$ 16,607,567	3%
<i>Community Services</i>	\$ 1,793,287	\$ 1,882,561	5%
<i>Police</i>			
Administration	17,136,570	18,652,011	9%
Police Chief's Office	2,440,738	2,485,771	2%
Special Operations	8,690,721	9,086,455	5%
Field Operations	41,379,165	41,488,256	0%
Detective Operations	18,751,541	18,815,890	0%
Subtotal, Police	\$ 88,398,735	\$ 90,528,382	2%
<i>Fire</i>			
Administration	2,010,374	2,281,875	14%
Fire Prevention	2,869,650	3,032,182	6%
Fire Operations	40,723,727	41,052,423	1%
Support Services	3,634,675	3,764,681	4%
Hazmat Operations	192,170	196,298	2%
Training	1,052,938	1,066,848	1%
Subtotal, Fire	\$ 50,483,534	\$ 51,394,308	2%
<i>Emergency Communications</i>	\$ 7,280,440	\$ 7,587,378	4%

General Fund

Appropriations by Division

	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
<i>Parks & Recreation</i>			
Administration	\$ 3,605,813	\$ 3,626,921	1%
Cultural Arts Office	391,141	869,123	122%
Parks	8,060,778	8,475,210	5%
Highway Maintenance	1,735,705	1,789,663	3%
Cemeteries	311,359	299,796	(4%)
Greenway	1,792,225	1,772,834	(1%)
Recreation	15,426,072	15,988,182	4%
P&R Schools Based Programs	1,578,788	1,598,586	1%
Urban Trees	1,263,891	1,314,679	4%
Design & Development	1,524,704	1,983,144	30%
Park Facility Maintenance	5,884,995	6,074,675	3%
Building Maintenance	4,168,092	4,929,705	18%
Subtotal, Parks & Recreation	\$ 45,743,563	\$ 48,722,519	7%
<i>General Fund Special Programs</i>			
Arts Agencies	\$ 2,160,010	\$ 2,571,244	19%
Human Service Agencies	957,100	999,000	4%
Other Agency Appropriations	458,350	300,850	(34%)
Public Transit & ART	17,702,029	18,127,728	2%
Solid Waste Services Appropriation	12,767,374	11,020,702	(14%)
Housing Appropriations	1,331,428	1,225,231	(8%)
Capital Debt Service Appropriation	41,935,177	40,757,568	(3%)
Subtotal, Special Programs	\$ 77,311,468	\$ 75,002,323	(3%)
TOTAL GENERAL FUND	\$ 383,571,703	\$ 404,773,075	6%
<i>Less Approp to Other Funds</i>	(87,465,248)	(99,057,806)	13%
NET GENERAL FUND	\$ 296,106,455	\$ 305,715,269	3%

General Fund

Appropriations by Type

	ADOPTED 2012-13	% OF TOTAL	ADOPTED 2013-14	% OF TOTAL	CHANGE FY13 To FY14
Salaries & Related Services *	\$ 219,689,093	57%	\$ 223,380,021	55%	1.7%
Operating Expenditures	71,668,046	19%	72,548,845	18%	1.2%
Capital Equipment **	1,107,971	0%	1,399,324	0%	26.3%
Appropriations to Other Operating Funds	34,490,258	9%	38,003,829	9%	10.2%
Appropriations to Capital Debt Service	41,935,177	11%	40,757,568	10%	(2.8%)
Appropriations to Capital Programs	11,039,813	3%	24,710,409	6%	123.8%
Appropriations to External Organizations	3,641,345	1%	3,973,079	1%	9.1%
TOTAL	\$ 383,571,703		\$ 404,773,075		5.5%

* Salaries and Related Services includes the salary cost for all full-time, part-time, temporary and seasonal employees, the cost of employee benefits including social security, retirement, health and dental insurance, and all costs associated with administering employee benefit programs.

** The capital equipment category includes items costing more than \$1,000, with lower cost equipment items included in the operating expenditures category.

Public Utilities Fund

Appropriations by Division

	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
Public Utilities			
Administration	\$ 6,009,360	\$ 7,337,480	22.1%
Capital Improvement Management	2,140,001	2,363,458	10.4%
Water Plant	21,182,702	21,307,612	0.6%
Waste Treatment Plant	16,895,700	22,034,700	30.4%
Reuse Operation	4,865,195	-	(100.0%)
Utility Billing Services	-	5,567,454	
Utilities Sewer Maintenance	10,788,328	10,248,039	(5.0%)
Utilities Water Distribution	7,978,771	9,247,180	15.9%
Meters	5,479,666	5,558,585	1.4%
Facilities Support	2,628,057	2,430,140	(7.5%)
Special Appropriations	67,152,650	59,997,423	(10.7%)
Capital Debt Service Appropriation	45,000,000	53,000,000	17.8%
Subtotal, Public Utilities Fund	\$ 190,120,430	\$ 199,092,071	4.7%
TOTAL PUBLIC UTILITIES	\$ 190,120,430	\$ 199,092,071	4.7%
<i>Less Approp to Other Funds</i>	<i>(97,072,404)</i>	<i>(100,054,631)</i>	<i>3.1%</i>
NET PUBLIC UTILITIES FUND	\$ 93,048,026	\$ 99,037,440	6.4%

Fund Balance

The unassigned General Fund balance of the City was \$62,813,434 on June 30, 2012, which is 15.6% of the FY13 general fund budget. At this point in the fiscal year, the estimated undesignated General Fund balance as of June 30, 2013 is projected to be near the \$59.6 million level. The City seeks a fund balance level of approximately 14% of the subsequent year's budget to assure necessary resources to meet unanticipated emergencies, provide adequate cash flow and provide the needed measure of financial position to best assure maintenance of the AAA/Aaa credit ratings for the City.

The adopted budget for FY14 includes the appropriation of \$13.4 million of General Fund

fund balance expected from FY13 operations. Appropriations of this amount, which is consistent with prior years, should still allow the June 30, 2013 undesignated fund balance to be maintained at an approximate level of 14 percent of the FY14 budget.

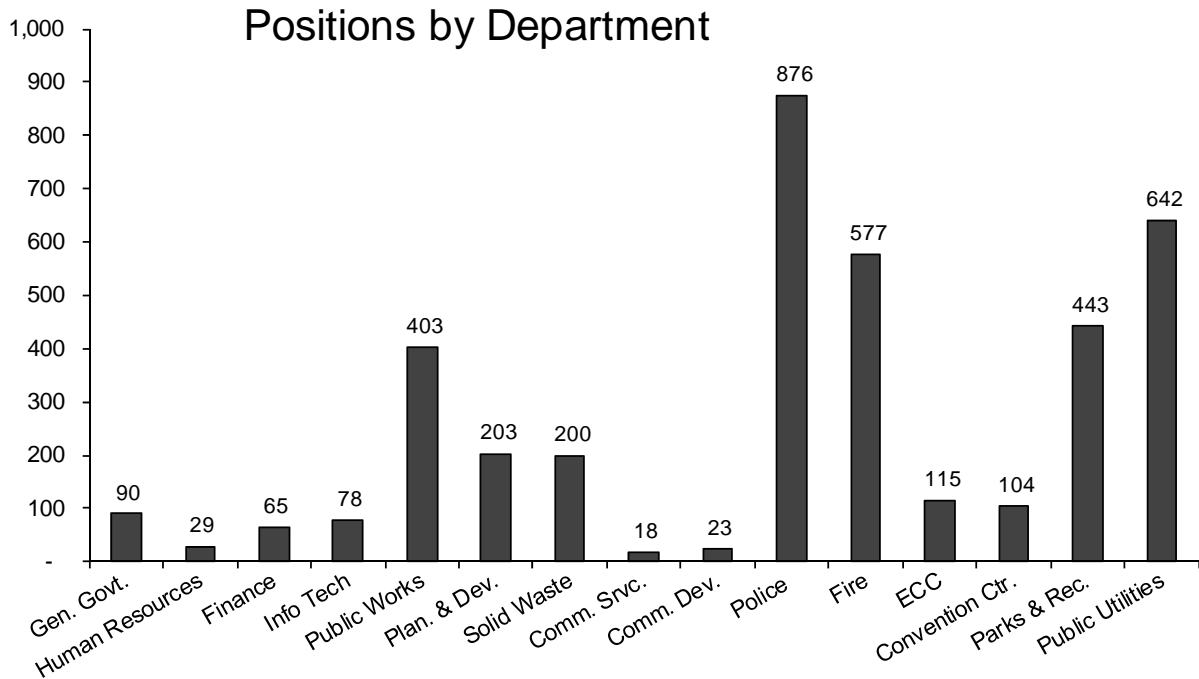
The following chart reports the amount of appropriated fund balance and undesignated fund balance amounts for the previous five years. Generally, the actual annual operating revenues themselves have been sufficient to meet the level of operating expenditures, thus allowing the continuing fund balance appropriations.

Fiscal Year	Appropriated General Fund Balance*	% of General Fund*	Actual Unassigned General Fund Balance	% of Subsequent Years General Fund Budget
2002-03	\$ 13,314,197	5%	\$ 61,482,519	15%
2003-04	\$ 13,425,000	5%	\$ 39,683,487	14%
2004-05	\$ 12,881,840	5%	\$ 41,543,152	14%
2005-06	\$ 13,096,750	5%	\$ 47,995,455	15%
2006-07	\$ 12,587,500	4%	\$ 54,203,298	15%
2007-08	\$ 13,000,000	4%	\$ 56,192,191	14%
2008-09	\$ 13,000,000	4%	\$ 61,492,519	15%
2009-10	\$ 13,000,000	4%	\$ 59,929,840	15%
2010-11	\$ 13,846,859	4%	\$ 58,178,895	14%
2011-12	\$ 13,000,000	4%	\$ 62,831,434	15%
2012-13	\$ 13,403,396	3%	\$ 59,550,257	** 14%

* Operating General Fund only — does not include debt service fund or other funds consolidated for financial statement purposes.

** Projected.

Adopted Budget Position Summary



Position Count Changes

Department	Change	Position Title	Action
Budget & Mgmt Services	1	Business Systems Manager	FY14 Addition
	1	CIP Manager	FY13 From City Manager
	1	Budget Analyst	Mid-Year Conversion
City Attorney	1	Attorney	FY14 Addition
City Manager	1	PS CoE Manager	FY14 Addition
	-1	Assistant City Manager	FY13 To Budget
	-1	Sustainability Program Manager	FY13 To Parks and Rec
	1	Sr Public Affairs Specialist (general fund)	Mid-Year Addition
	-1	Sustainability Technician	Mid-Year Deletion
	-1	Sr Public Affairs Specialist (grant)	Mid-Year Deletion
ECC	1	ECC Administrative Analyst	FY14 Addition
	4	Telecommunicator I	FY14 Addition
	1	Senior Systems Administrator	Mid-Year Addition
Finance	1	Assistant Business Systems Manager	FY14 Addition
	-44	Utility Billing	To Public Utilities
	-3	Payroll Technician	To Human Resources
Fire	2	Deputy Fire Marshal	FY14 Addition
Human Resources	1	Enterprise Technology Training Manager	From IT
	3	Payroll Technician	From Finance
Information Technology	-1	Enterprise Technology Training Manager	To Human Resources
Parks & Recreation	1	Staff Analyst	FY14 Addition
	1	Inventory Supervisor	FY14 Addition
	1	Senior Service Specialist	FY14 Addition
	1	Curator	FY14 Addition
		Recreation Facilities & Program Supervisor	
	2	II	FY14 Addition
	1	Business Process Analyst	FY14 Addition
	4	Maintenance Mechanic III	FY14 Addition
	1	Facility Operations Manager	FY14 Addition
	1	Parks & Recreation Operations Coordinator	FY14 Addition
	1	Planner I	FY14 Addition
	1	Sustainability Program Manager	FY13 From City Manager
	-1	Admin Support Specialist	Mid-Year Deletion
1	Maintenance Mechanic III	Mid-Year Addition	
Planning & Development	1	Web Services Specialist	FY14 Addition
	1	Zoning Inspector	FY14 Addition
	-1	Civil Engineer	FY13 to Public Utilities
	-1	Planner II	FY13 to Public Works
	1	Senior Planner	Mid-Year Addition
	1	Business Assistance Prog Mgr	Mid-Year Addition
	1	Transportation Modeling Engineer	Mid-Year Addition
Police	-1	Police Records Specialist	Mid-Year Deletion
	-1	Senior Staff Support Specialist	Mid-Year Deletion
	-1	Information Response Technician	Mid-Year Deletion
Public Utilities	9	Customer Service Representative	FY14 Addition
	1	Administrative Assistant	FY14 Addition
	1	Business Process Analyst	FY14 Addition
	44	Utility Billing	From Finance
	1	Civil Engineer	FY13 From Planning & Development

Position Count Changes

Public Works	1	Lead Equipment Mechanic	FY14 Addition
	1	Motor Equipment Mechanic	FY14 Addition
	1	Heavy Equipment Mechanic	FY14 Addition
	1	Planner II	FY14 Addition
	2	Business Process Analyst	FY14 Addition
	1	Transportation Engineer	FY13 From Planning & Development
Solid Waste Services	1	SWS Code Enforcement Officer	FY14 Addition
	1	SWS Equipment Operator III	FY14 Addition
	-3	Service Specialist	FY14 Deletion
	-3	Equipment Operator II	FY14 Deletion

Mid-Year Additions	7
Mid-Year Eliminations	-6
Adopted FY14 Additions	46
Adopted FY14 Deletions	-6
Net Total	41

Additions General Fund	29
Deletions General Fund	0
Additions Other Funds	17
Deletions Other Funds	6

Adopted Position Classification Changes

The FY 2013-14 Budget includes the following pay grade and/or title reclassifications as well as new position classifications:

NEW CLASSIFICATIONS

Position	Grade	Position	Grade
Assistant Business Systems Manager	38	Assistant Parks & Recreation Director	45
Assistant Sustainability Manager	39	Chief Code Enforcement Inspector	38
Curator	32	Laboratory Manager	39
Parks & Recreation Administration Superintendent	41	Parks & Recreation Strategic Planning Superintendent	41
Senior Code Enforcement Inspector	36		

INDIVIDUAL CHANGES

(Classifications in which not every employee within the class may be affected by the change. If more than one is affected by the change, the number affected appears in parentheses)

Current	Grade	Adopted	Grade
Position	Grade	Position	Grade
<i>City Manager</i>			
Sr Public Affairs Specialist	34	Public Information Manager	37
Sr Sustainability Technician	33	Sustainability Analyst	37
Sustainability Analyst	37	Assistant Sustainability Manager	39
Sustainability Budget & Financial Specialist	34	Staff Analyst	36
<i>Convention & Entertainment Complex</i>			
Administrative Support Specialist	27	Accounts Payable Specialist	29
<i>Parks and Recreation</i>			
Accounting Assistant	23	Staff Analyst	36
Assistant Recreation Program Specialist	29	Recreation Program Director	37
CIP Manager	40	Parks & Recreation Strategic Planning Superintendent	41
Construction Projects Coordinator	34	Project Engineer I	36
Department Fiscal Manager	40	Parks & Recreation Administration Superintendent	41
Parks & Recreation Director	48	Parks & Recreation Director	49
Parks & Recreation Marketing Specialist	33	Parks & Recreation Marketing Specialist	34
Project Engineer I	36	Project Engineer II	38
Recreation Facilities & Program Supervisor II	33	Recreation Facilities & Program Supervisor III	35
Recreation Program Director	37	Natural Resources Administrator	39
Recreation Superintendent	43	Assistant Parks & Recreation Director	45
Senior Accounts Receivable Specialist	29	Administrative Assistant	31

Adopted Position Classification Changes

INDIVIDUAL CHANGES (continued)

Current		Adopted	
Position	Grade	Position	Grade
Staff Support Specialist	25	Parks & Recreation Manager	38
Staff Support Supervisor	31	Administrative Assistant	31
Systems Administrator	34	Business Process Analyst	34
<i>Planning and Development</i>			
Building Plans Examiner Supervisor	36	Senior Code Enforcement Inspector	36
Code Enforcement Inspector III (4)	34	Senior Code Enforcement Inspector (4)	36
Code Enforcement Inspector Supervisor (4)	36	Chief Code Enforcement Inspector (4)	38
Graphic Designer	32	Web Content Manager	35
Permit Specialist	29	Housing Inspections Assistant	29
Planner I	33	Planner II	36
Planner II	36	Senior Planner	38
<i>Public Affairs</i>			
Public Affairs Specialist	32	Senior Public Affairs Specialist	34
RTN Production Specialist	32	Senior RTN Production Specialist	33
<i>Public Utilities</i>			
Chemist	34	Laboratory Manager	39
Equipment Operator I	25	Sewer Monitoring Technician	27
Service Specialist	23	Senior Service Specialist	26
Treatment Plant Operator	TA	Laboratory Manager	39
Treatment Plant Operator	TA	Senior Plant Maintenance Mechanic	32
<i>Solid Waste Services</i>			
Equipment Operator I (11)	25	Equipment Operator II (11)	26
Equipment Operator II (2)	26	Equipment Operator III (2)	27
Service Specialist (15)	23	Equipment Operator I (15)	25

SALARY ADJUSTMENTS

Effective August 1, 2013 the FY14 budget allows for a \$2,500 salary adjustment up to the range maximum for employees who obtain or have obtained a Professional Engineer, Professional Land Surveyor, or Architect license after hire and are in a related classification with no requirement for such. Currently, the following classifications are included:

Civil Engineer	Conservation Engineer
Project Engineer I	Project Engineer II
Senior Conservation Engineer	Survey Technician Crew Chief
Transportation Engineer	



Revenue Summary

	ADOPTED 2012-13	ADOPTED 2013-2014	CHANGE FY13 To FY14
GENERAL FUNDS			
100 General Fund	\$ 383,571,703	\$ 404,773,075	5.5%
110 Economic Development Fund	\$ 2,130,302	\$ 1,621,762	(23.9%)
130 Revolving Fund	\$ 8,376,795	\$ 8,398,434	0.3%
190 General Debt Service Fund	\$ 52,693,546	\$ 52,700,404	0.0%
700 Powell Bill Fund	\$ 9,931,020	\$ -	(100.0%)
735-736 Housing Development Funds	\$ 1,698,832	\$ 1,561,804	(8.1%)
SUBTOTAL	458,402,198	469,055,479	2.3%
SPECIAL REVENUE FUNDS			
712 Emergency Telephone System Fund	\$ 2,489,189	\$ 2,681,166	7.7%
715 Convention Center Financing Fund	\$ 17,163,200	\$ 18,847,730	9.8%
720 Housing Bnd Reserve Fund	\$ 500,000	\$ 500,000	0.0%
741-781 Community Development Funds	\$ 4,668,970	\$ 5,024,635	7.6%
SUBTOTAL	24,821,359	27,053,531	9.0%
GENERAL CAPITAL PROJECT FUNDS			
501 Technology Fund	\$ 6,867,200	\$ 6,695,787	(2.5%)
505 Capital Projects Fund	\$ 2,857,844	\$ 4,250,000	48.7%
515 Sidewalk Fund	\$ 840,000	\$ 3,482,850	314.6%
525 Street Improvement Fund	\$ 6,931,520	\$ 8,334,150	20.2%
531 Streets Bond Fund	\$ -	\$ 3,040,000	-
545 Street Facility Fees Fund	\$ 2,880,000	\$ 5,281,000	83.4%
610 Park Acq -- Facility Fees Fund	\$ 1,420,000	\$ 4,712,600	231.9%
625 Park Improvement Fund	\$ 2,195,000	\$ 6,487,520	195.6%
SUBTOTAL	23,991,564	42,283,907	76.2%
ENTERPRISE FUNDS			
OPERATING			
310 Public Utilities Fund	\$ 190,120,430	\$ 199,092,071	4.7%
315 Utility Debt Service Fund	\$ 51,589,669	\$ 55,236,585	7.1%
360 Solid Waste Operating Fund	\$ 31,557,805	\$ 32,575,992	3.2%
362 Solid Waste Debt Service Fund	\$ -	\$ 2,104,075	0.0%
410 Public Transit Fund	\$ 26,155,992	\$ 26,660,662	1.9%
442 Parking Facilities Fund - Operating	\$ 14,816,191	\$ 15,198,468	2.6%
444 Parking Debt Service Fund	\$ 7,925,000	\$ 7,875,000	(0.6%)
460 Stormwater Utility Fund	\$ 15,864,531	\$ 16,063,665	1.3%
642 Convention Center Operations Fd	\$ 16,335,072	\$ 17,444,445	6.8%
644 Conv Center Debt Service Fd	\$ 11,166,170	\$ 11,198,970	0.3%
652 Walnut Creek Amph Operating Fund	\$ -	\$ 1,350,193	-
SUBTOTAL	\$ 365,530,860	\$ 384,800,126	5.3%
CAPITAL			
320 Water Capital Projects Fund	\$ 16,150,000	\$ 13,891,000	(14.0%)
325 Sewer Capital Projects Fund	\$ 17,766,000	\$ 20,525,000	15.5%
446 Parking Facilities Fund - Projects	\$ 405,000	\$ 1,190,000	193.8%
470 Stormwater Utility Cap Proj Fund	\$ 4,915,000	\$ 5,700,000	16.0%
646 Mem Aud Project Fund	\$ 5,772,761	\$ 457,000	(92.1%)
648 Conv Ctr Complex Capital Proj Fund	\$ 2,015,747	\$ 1,980,434	(1.8%)
650 Walnut Creek Amph Capital Fund	\$ 900,000	\$ 175,000	(80.6%)
SUBTOTAL	47,924,508	43,918,434	(8.4%)
TOTAL ALL FUNDS	\$ 920,670,489	\$ 967,111,477	5.0%
LESS: Interfund Transfers	(248,616,787)	(259,276,703)	
NET OPERATING & CAPITAL BUDGET	672,053,702	707,834,774	5.3%

Revenue Estimates

The FY14 revenue estimates have been made carefully in accordance with city practice. It is city practice to prudently estimate revenues because of the need to be assured that resources will be available to meet operating, debt, and capital needs pursuant to “no deficiency” budget requirements imposed by state statute. Significant revenue sources within the various funds are as follows:

I. GENERAL FUNDS

FUND 100 GENERAL FUND

A. Ad Valorem Taxes **\$203,363,787**

Tax Base

The property tax base is the combination of annually updated values assigned to real, personal and state certified properties by the Wake County Tax Assessor. The following table indicates growth over the past ten years along with projections for the current and following year in thousands of dollars.

(in thousands of dollars)

<u>Fiscal Year</u>	<u>Gross Tax Value</u>	<u>Growth Rate</u>	<u>Tax Rates</u>	<u>Rate Change</u>
FY 02-03	\$28,187,871	5.3%	0.3850	-
FY 03-04	\$29,380,152	4.2%	0.3850	-
FY 04-05	\$30,669,500	4.4%	0.3950	0.0100
FY 05-06	\$32,216,124	5.0%	0.3950	-
FY 06-07	\$33,613,013	4.3%	0.4350	0.0400
FY 07-08	\$35,109,178	4.5%	0.4350	-
FY 08-09	\$48,694,989	** 38.7%	0.3735	0.0418 *
FY 09-10	\$49,308,966	** 1.3%	0.3735	-
FY 10-11	\$49,700,795	0.8%	0.3735	-
FY 11-12	\$50,163,468	0.9%	0.3735	-
FY 12-13 (Projected)	\$50,808,997	1.3%	0.3826	0.0091
FY 13-14 (Projected)	\$51,737,814	1.8%	0.3826	-

* Revaluation year - Revenue Neutral Tax Rate off 33.17 cents plus 4.18 cent

** FY09, FY10 collections offset some by higher rebates due to revaluation

Projected tax base components for FY 13-14 compared with the projected final FY 12-13 amounts in thousands of dollars are as follows:

(in thousands of dollars)

	<u>Projected FY 12-13</u>	<u>Projected FY 13-14</u>	<u>Percent of Change</u>
Real	\$44,400,431	\$44,985,000	1.3%
Personal	5,755,752	6,100,000	6.0%
State Certified	652,814	652,814	0.0%
TOTAL	\$50,808,997	\$51,737,814	1.8%

The following describe various components of the tax base real, personal and public service values:

1. Real Property Values: The FY14 projected real property tax base of land, buildings and residences reflects a net growth factor of 1.3% based upon continuing growth.
2. Personal Property Values: This category includes business personal property and all re-licensed motor vehicles that are taxed under state law enacted in FY94.
3. State Certified Values: The State of North Carolina annually certifies the values of public utilities and transportation organizations whose asset base extends into many governmental jurisdictions across the state. Examples include Progress Energy, BellSouth, CSX Transportation, freight carriers, etc. The projected value for FY 13-14 is \$652,814,330.

Ad Valorem Tax Revenue - Current

The ad valorem tax revenue estimate reflects a \$.3826 tax rate applied to a projected net tax base of \$51,737,814 with a collection rate of 98.1%, for an estimated total of \$194,483,330. (Note: As part of the state tax and tag project to have a single transaction for vehicle registration and vehicle tax, four months of county administered vehicle tax is separately estimated at \$4,900,000 - Mar, 2013 - Jun, 2013 registrations).

Municipal Service Districts – Ad Valorem Tax

The Downtown Municipal Service District, a separate tax district within the city, was established in FY03 to provide a higher service level for the downtown corridor district. The FY14 tax rate is \$.0786 per \$100 of assessed property value. The estimated total revenue for the service district is \$1,199,700. The Hillsborough Street Municipal Service District, a separate tax district within the City was established in FY09 to provide a higher service level for the Hillsborough Street corridor district. The FY14 tax rate is \$.10 per \$100 of assessed property value. The revenue estimated for this service district is \$191,700.

Ad Valorem Tax - Prior Years

The City receives back-taxes and penalties for collections on prior year levies. For FY14, the anticipated total is \$2,589,057.

B. Intergovernmental Revenues \$ 38,967,848

North Carolina Franchise Tax

The state collected revenue source combines: (1) the traditional franchise tax distributed to local governments on the basis on actual receipts of electric service within governmental jurisdictions; (2) an excise tax on piped natural gas, begun in FY00; and (3) a sales tax on telecommunication services begun in 2001 that replaced the utility franchise tax on local telephone service. A 3.22% franchise tax is levied by the state for electric service receipts with 3.09% being distributed. The excise tax rate is based on the volumes of natural gas received by end-users. The sales tax on telecommunication is distributed based on each municipality's past share of the old telephone franchise tax. The FY14 revenue estimate of \$21,615,500 is based upon projected levels of revenue from these sources.

North Carolina Beer and Wine Tax

The North Carolina beer and wine tax is a state collected revenue distributed to local governments on the basis of population among all jurisdictions making such sales. While growth was legislatively restored to this revenue source in FY96, real growth has remained very moderate. A budget projection of \$1,795,000 is estimated for FY14.

ABC Revenue

The Wake ABC tax revenues are distributed to all units within the county. This distribution occurs on the basis of ad valorem tax valuation. The estimate for FY14 is \$1,300,000.

North Carolina Fire Reimbursement

The state reimburses a portion of the cost of providing fire protection to state-owned property. In FY98, the legislature approved an increase from the previous \$296,320, FY14 reimbursements are estimated to be \$988,000.

Payments in Lieu of Taxes

The City budgets payments in lieu of taxes from the Raleigh Housing Authority (\$250,000) and the Raleigh Entertainment and Sports Arena Complex (\$860,830). The total estimated for FY14 is \$1,110,830.

Powell Bill

The Powell Bill revenue (\$10,380,000) is a distribution of the per gallon state gasoline tax based in part on local state system street mileage and in part on population.

Other Intergovernmental Revenues

The City receives annual revenues from Wake County for the Hazmat, School Resource Officers, EMT, heavy equipment rental tax, Interlocal Agreement Support and from the Federal Government for forfeitures. Those intergovernmental revenues for FY14 are projected at \$1,778,518.

C. Sales Tax \$74,232,347

Raleigh participates in the county two cent local option sales tax as governed by General Statute 105 - Articles 39, 40 and 42. As legislative purposes have dictated changes in sales tax distributions to local governments, efforts to hold municipalities "harmless" pass on an additional distribution equivalent to one-half cent in the monthly distribution from the State's Department of Revenue to local governments. The equivalent distribution of the local sales tax levied is presented in the table below.

Net Distribution Basis (Articles 39, 40, 42 & Hold Harmless)	Sales Tax Levy (Equivalent)
Equivalent distributed on <i>Point of Delivery</i> (Local Economy)	1 ¼ cent
Equivalent distributed on Statewide <i>Per Capita</i> (Statewide Economy)	1 ¼ cent
Total Equivalent Distribution	2 ½ cent

Local Option Sales Tax (1 cent: Article 39)

The Local Option Sales tax is distributed to each county on the basis of point of delivery (one cent point of delivery – local economy) and further distributed on the basis of either the ad valorem tax levy or population within the county, at the option of the Board of County Commissioners. The Wake Commissioners elected the population basis. An estimate for FY14 of \$34,045,510 is budgeted.

Supplemental Sales Tax (two taxes of ½ cents: Articles 40 & 42)

For Article 40, the Wake County Commissioners authorized the assessment of the supplemental (half-cent) sales tax beginning July 1, 1984. This half-cent sales tax is collected by the state and remitted to counties and cities on a statewide population basis (one-half cent per capita – statewide economy).

Article 42, a second half-cent sales tax was levied October, 1986. The basis of this half-cent sales tax is point of delivery (one-half cent point of delivery – local economy) as of October 1, 2009.

Hold Harmless (½ cents)

The municipal "hold harmless" provision accounts for prior legislative changes in local sales tax distributions by passing through a net equivalent half-cent sales tax. By increasing the Article 40 per

capita above and decreasing the Article 39 actual point of delivery, the hold harmless provision evens the mix between point of delivery (local economy) and per capita (statewide economy) to one and one-fourth cent each.

The "hold harmless" provision is budgeted along with the Supplemental Sales Tax Articles 40 & 42 with an estimate for FY14 of \$40,186,837 budgeted.

The following is a chart reflecting amounts of total sales tax received for the last nine years plus current projected. Economic conditions will continue to have an impact on amounts paid.

<u>Fiscal Year</u>	<u>Total Amount Received</u>	<u>% of Change</u>
03-04	55,212,178	28.6%
04-05	55,953,757	1.3%
05-06	61,496,257	9.9%
06-07	67,178,544	9.2%
07-08	70,312,998	4.7%
08-09	62,442,230	-11.2%
09-10	58,650,643	-6.1%
10-11	61,775,981	5.3%
11-12	67,827,670	9.8%
12-13 (Projected)	71,569,410	5.5%
13-14 (Projected)	74,232,347	3.7%

D. Licenses \$24,310,648

Automobile License Tax

The state legislature has authorized an automobile license tax of \$30 per vehicle. This tax is expected to generate total collections of \$9,300,000 for FY14. (Note: As part of the previously noted state tax and tag project, four months of county tag collections is separately estimated at \$3,000,000).

Cablevision Franchise

Deregulation of the cable industry essentially ended the franchise fee and Public Educational Government (PEG) fee structure on December 31, 2006. The addition of new providers in the Raleigh market along with the sales tax fee on cable and video services has increased the allocation of video tax payments to the City. This revenue source will continue to be monitored closely. The projection of the franchise fee is \$4,900,000 for FY14.

Schedule B

The City charges a privilege license fee for various businesses conducting operations within the City limits. Currently, the maximum fee is \$20,000. Based on collection trends, a total of \$7,100,648 is projected for FY14.

Other Licenses

The City also collects for taxi licenses. The estimated amount for FY14 is \$10,000.

E. Interest on Investments \$1,054,881

Raleigh invests 100% of available cash and has experienced decreasing yields on shorter term instruments. In an effort to increase earnings, Raleigh purchased some longer term instruments, but economic conditions continue to impact interest earnings. Anticipated FY14 revenue totals \$1,054,881.

F. Inspection Fees \$9,846,975

Inspection fee activity is cyclical and largely driven by the economy, trends in general building levels and recently the bank lending environment. While there are no fee increases included in this year's budget, revenue growth from increases in commercial and residential activity is expected. The FY14 projection for inspection fees is \$9,846,975.

G. Highway Maintenance Refunds \$1,150,000

In past years, the State of North Carolina has reimbursed the City for road maintenance work done on state-maintained streets. The work under the agreement in effect during FY14 is done by Public Works. Levels of reimbursement have fluctuated in recent years. The annual level of support for FY14 is projected at \$1,150,000.

H. Parks and Recreation Revenues \$5,232,000

The city collects various athletic fees, community center program fees and other Parks and Recreation revenues in the General Fund. An estimated total of \$5,232,000 is projected for FY14 based on historical trends.

I. Public Works Fees \$273,500

The City collects various fees for engineering inspections and permits. An estimated total of \$273,500 is projected for FY14 for these revenues.

J. Penalty Revenues \$430,975

The enforcement section in the City's Inspections Department assesses penalties for violations related to housing, construction, zoning, conservation, street and other municipal codes. Only 10% of these revenues are retained by the City for administrative costs; the remaining 90% are required to be remitted to the Wake County Public School system. The estimated remittance is reflected in the expenditure section. An estimated total for penalty revenues of \$430,975 is projected for FY14.

K. Miscellaneous Fees and Charges \$6,885,269

A variety of other revenues are shown within the miscellaneous fees and charges. These include ECC support from Wake County (\$1,880,787), proceeds from the Safe Light program (\$893,516) and miscellaneous income (\$700,000). The total estimated for all accounts for FY14 is \$6,885,269.

L. Transfer/Reimbursements from Other Funds \$10,830,050

Appropriations include transfers in from the Risk Management Fund, and indirect cost transfers from Parking, Solid Waste Services and other enterprise funds.

M. General Fund Balance Appropriation \$13,403,396

The appropriation from fund balance for FY14 is \$13,403,396. Such appropriations result from the expected budget variances from operating results for FY13 and appropriation of other available reserves. This level is considered available for appropriation in FY14 without adversely affecting the City's financial position, which is critical to the maintenance of the City's AAA/Aaa credit ratings.

N. Reimbursements from Utility Fund \$10,073,628

The Utility Fund reimburses the General Fund for direct and indirect charges that are expensed in the General Fund for the Utilities enterprise. These include reimbursement of amounts calculated in the City's indirect cost allocation plan for the Public Utilities Department and water and sewer street cuts. The estimated amount reimbursable in FY14 is \$10,073,628.

O. Reimbursements from Stormwater Fund \$4,717,771

The Stormwater Fund reimburses the General Fund for direct and indirect charges that are expensed in the General Fund for the Stormwater enterprise. These include reimbursement for street maintenance and amounts calculated in the city's indirect cost allocation plan for the Stormwater enterprise. The estimated reimbursable amount in FY14 is \$4,717,771.

Total Fund 100 General Fund \$404,773,075

FUND 110 ECONOMIC DEVELOPMENT FUND**A. Transfers & Other Revenues \$1,621,762**

General Fund transfers and interlocal agreement support constitute the major funding sources for the Economic Development Fund.

Total Fund 110 Economic Development Fund \$1,621,762

FUND 130 REVOLVING FUND**A. Fees, Sales & Other Misc. Revenues \$4,776,746**

Fees, sales proceeds and other miscellaneous revenues from many of the over 60 "self-funded" activities recorded in this fund support the budgeted programs. The estimated revenues from these sources are \$4,776,746 for FY14. While most Revolving Fund activities are recreational in nature, others receiving self-supporting fees and sales include community television promotions and Arts Commission activities.

B. Appropriation of Prior Year Revenues \$3,621,688

Activities and programs budgeted in this fund must have collected revenues before making expenditures. This often results in excess collected revenues and interest income being carried forward for budgeting and use in subsequent periods. The carry forward revenue amount budgeted for FY14 is \$3,621,688.

Total Fund 130 Revolving Fund \$8,398,434

FUND 190 GENERAL DEBT SERVICE FUND**A. Transfers from Other Funds \$49,868,618**

The General Fund (\$40,757,568) is the major revenue source for the annual debt service payments on City obligations. This transfer includes property tax dedications for major capital projects - 2¢ (2005 referendum pre-revaluation basis), 1.68¢ (various projects in FY09 capital improvement plan) and 0.91¢ (2011 referendum). Facility fee revenue transfers totaling \$4,243,600 provides support to this fund. Other funds directly benefitting from projects financed with general long-term resources also make annual contributions (\$4,867,450) to the debt service fund.

B. Other Revenues \$2,831,786

Other revenues used to fund the annual debt service program include interest income (\$123,500) and appropriation of fund reserves (\$2,708,286).

Total Fund 190 General Debt Service Fund \$52,700,404

FUND 735 - 736 HOUSING DEVELOPMENT FUNDS

A. Transfers from Other Funds **\$1,225,231**

An annual transfer is made from the General Fund to support the housing programs in this fund.

B. Other Revenues **\$336,573**

Other revenues include interest income and various program income generated in the housing program.

Total 735-736 Housing Development Funds **\$1,561,804**

TOTAL GENERAL FUNDS **\$469,055,479**

II. SPECIAL REVENUE FUNDS

FUND 712 Emergency Telephone System Fund

A. Wireless Fees **\$2,681,166**

The fund is used to account for Emergency Communication's portion of the state wireless telecommunications tax. These funds are utilized to cover eligible operating and infrastructure cost associated with responding to inbound 9-1-1 calls that are received from a wireless telecommunications device. In 2007 the state law modified the distribution method for 9-1-1 fees. Per the amendment to the City of Raleigh/Wake County 9-1-1 Funding Intergovernmental Agreement, the City now receives 9-1-1 state distributed revenue and is responsible for associated phone line costs.

Total Fund 712 Emergency Telephone System Fund **\$2,681,166**

FUND 715 Convention Center Financing Fund

A. Occupancy/Food Taxes **\$17,820,875**

The fund is used to account for occupancy and food taxes collected by the County and remitted to the City per an interlocal agreement. These funds are used for the Convention Center facility with 78% allocated to debt service, capital and reserves.

B. Other Revenues **\$1,026,855**

Other revenues in the Convention Center Financing Fund include interest income (\$1,026,855).

Total Fund 715 Convention Center Financing Fund **\$18,847,730**

FUND 720 Housing Bond Reserve Fund

A. Other Revenues **\$500,000**

Other revenues used to support the Housing Bond reserve fund are loan repayment program income (\$100,000) and appropriation of fund reserves (\$400,000).

Total Fund 720 Housing Bond Reserve Fund **\$500,000**

FUND 741 - 781 COMMUNITY DEVELOPMENT FUNDS**A. Federal Grants \$3,847,159**

Federal grants make up the majority of revenues for the Community Development programs. Funding includes the CDBG Block Grant (\$2,672,184), HOME Grants (\$996,043) and Emergency Shelter Grants (\$178,932).

B. Other Revenues \$1,177,476

Other revenues in the Community Development Fund include program income and proceeds from the sale of property (\$1,177,476).

Total 741-781 Community Development Funds \$5,024,635

TOTAL SPECIAL REVENUE FUNDS \$27,053,531

III. GENERAL CAPITAL PROJECT FUNDS

Revenues within the Capital Project Funds primarily include facility fees and other revenues.

A. Facility Fees \$6,493,600

Estimated street facility fees (\$3,781,000) and open space facility fees (\$2,712,600) are revenue sources funding a variety of eligible street and parks/greenway projects in the applicable facility fee zones of the city.

B. Other Revenues \$35,790,307

Other resources budgeted in the capital projects funds include general fund transfers (\$17,628,928), other interfund transfers (\$13,576,378), appropriations of prior year revenues (\$3,500,001) and interest income (\$1,085,000). The total estimated for all accounts for FY14 is (\$35,790,307).

TOTAL GENERAL CAPITAL PROJECT FUNDS \$42,283,907

IV. ENTERPRISE FUNDS**FUND 310 UTILITY OPERATING FUND****A. Utility Sales \$191,891,031**

The primary revenues from sales of water and wastewater service are projected with some growth over FY13 expected results as well as adherence to sufficiency model rates. Water and sewer rate adjustments in line with utility advisory task force recommendations are proposed for resource requirements of ongoing operations, capital maintenance and infrastructure for utility services. Revenues also include sales related to current municipal contracts with area local governments, regional mergers and a nutrient reduction fee used to fund debt service and utility capital projects.

Sales to the retail customer base for FY14 are projected at \$167,877,915. Another \$24,013,116 is projected from wholesale customers and for other utility services.

B. Other Revenues \$7,201,040

The City also projects other non-operating revenues such as interest income (\$793,440) and prior year revenue appropriation (\$6,000,000). The total other revenues for FY14 are estimated at (\$407,600).

Total Fund 310 Utility Operating Fund \$199,092,071

FUND 315 UTILITY DEBT SERVICE FUND

A. Transfers from Other Funds \$53,600,000

The major revenue source for the utility debt service program for FY14 is the annual transfer from the Public Utilities Operating Fund (\$53,600,000).

B. Other Revenues \$1,636,585

Other revenues funding the utility debt service program include interest income (\$17,407), appropriation of fund reserves (\$969,178) and assessments and other miscellaneous receipts (\$650,000).

Total Fund 315 Utility Debt Service Fund \$55,236,585

FUND 360 SOLID WASTE OPERATING FUND

A. Residential Solid Waste Fees \$18,836,803

The FY14 solid waste refuse fee increases \$1.00 to \$9.70 per month (\$13,744,058). In addition, a monthly residential recycling fee of \$2.60 is charged (\$5,092,745) for a combined monthly fee of \$12.30 per month.

B. Transfers from Other Funds \$11,020,702

Appropriations from the General Fund provide funding for the balance of the Solid Waste Operating Fund after residential fee revenue and other solid waste revenues.

C. Other Revenues \$2,718,487

Other solid waste revenue accounts are county landfill partnership rebates (\$791,187), recycling contract revenues (\$738,000), yard waste center revenues (\$545,000), solid waste disposal tax distributed from the state (\$170,000) and revenue and fees from other miscellaneous services (\$474,300).

Total Fund 360 Solid Waste Operating Fund \$32,575,992

FUND 362 SOLID WASTE DEBT SERVICE FUND

A. Transfers from Other Funds \$1,582,312

The major revenue source for the solid waste debt service program for FY14 is the transfer from the Solid Waste Operating Fund.

B. Other Revenues \$521,763

Other revenue funding the solid waste debt service program includes reimbursement from the Wake County Landfill Partnership for the city's annual debt service related to the transfer station.

Total Fund 362 Solid Waste Debt Service Fund \$2,104,075

FUND 410 PUBLIC TRANSIT FUND

A. Passenger Revenues \$5,058,971

Estimated fare box revenues (\$4,308,971) and passenger ART ticket purchases (\$750,000) constitute 19% of budgeted operating activities for the two programs in FY14.

B. Grants \$3,075,000

Federal grant funding totals \$500,000 for FY14. State grant funding (\$2,575,000) constitutes 10% of funded transit operating activities for FY14.

C. Transfers from Other Funds \$18,127,728

Appropriations from the General Fund provide funding for the balance of the transit operating program and ART program after passenger revenues, state funding and miscellaneous receipts.

D. Other Revenues \$398,963

Several revenue sources including advertising revenues (\$125,000), prior year revenues available for appropriation (\$246,963) and other miscellaneous receipts (\$27,000) provide supplemental funding for the transit operation in FY14.

Total Fund 410 Public Transit Fund \$26,660,662

FUND 442 PARKING FACILITIES OPERATING FUND**A. Parking Fees \$7,591,199**

Parking fees at city-owned parking facilities are estimated at \$7,591,199 for FY14. The amounts are based upon parking fee rate schedules and terms of the combined parking management contract.

B. Other Revenues \$7,607,269

Other revenues of the parking facilities fund for FY14 include parking violation penalties (\$2,130,900), meter revenue (\$1,287,200), appropriations from the General Fund and prior year parking revenues (\$4,021,569) and other miscellaneous sources (\$167,600).

Total Fund 442 Parking Facilities \$15,198,468

FUND 444 PARKING DEBT SERVICE FUND**A. Transfers from Other Funds \$7,850,000**

The major revenue source for the parking debt service program for FY14 is the annual transfer from the Parking Facilities Fund (\$7,300,000) and a transfer from the parking capital fund (\$550,000).

B. Other Revenues \$25,000

Other revenue funding the parking debt service program includes interest income (\$25,000).

Total Fund 444 Parking Debt Service Fund \$7,875,000

FUND 460 STORMWATER OPERATING FUND**A. Fees \$14,800,000**

The City began collecting fees for stormwater services in the spring of 2004. The total revenues generated from the fees in FY14 are estimated at \$14,800,000.

B. Other Revenues \$1,263,665

Miscellaneous revenues such as interest on investments and soil erosion control fees make up the other revenues for the Fund.

Total Fund 460 Stormwater Operating Fund \$16,063,665

FUND 642 CONVENTION CENTER OPERATIONS FUND

A. Convention Center Fees and Charges \$10,790,380

A variety of fees and charges associated with the revenue generating facilities of the Convention Center, Performing Arts Center and Red Hat Amphitheater are used to recover a major portion of the expenses incurred by the operations. Fees, estimated at \$10,790,380 for FY14 include sources such as facility rental fees, staff services and box office services.

B. Transfers from Other Funds \$5,654,065

Most of the transfers are comprised of annual appropriations from the General Fund and the Convention Center Financing Fund. Total transfers provide approximately 32% of the funding.

C. Interlocal Agreement Support \$1,000,000

An annual distribution from the Hotel/Motel Tax is provided to the City by Wake County.

Total Fund 642 Convention Center Operations Fund \$17,444,445

FUND 644 CONVENTION CENTER DEBT SERVICE FUND

A. Other Revenues \$11,198,970

This fund was established to segregate the debt service associated with the City's Convention Center. Revenues to fund the debt service program include transfers from other funds (\$11,188,570) and interest income (\$10,400).

Total Fund 644 Convention Center Debt Service Fund \$11,198,970

FUND 652 WALNUT CREEK AMPHITHEATRE FUND

A. Amphitheatre Rent \$1,350,193

Operating lease revenue (\$1,350,193) is the major revenue source for this fund.

Total Fund 652 Walnut Creek Amphitheatre Fund \$1,350,193

TOTAL ENTERPRISE FUNDS \$384,100,126

V. ENTERPRISE CAPITAL PROJECT FUNDS

Revenues within the enterprise capital project funds are primarily interfund transfers from respective enterprise operating funds.

A. Transfers from Other Funds \$42,893,434

Capital transfers from enterprise operating and special revenue funds are as follows: from Public Utilities (\$34,416,000), from Stormwater (\$5,400,000) and from other enterprise and special revenue funds (\$3,077,434).

B. Other Revenues \$1,025,000

Other resources budgeted within the enterprise project funds are prior year revenues available for appropriation (\$725,000) and interest income (\$300,000).

TOTAL ENTERPRISE CAPITAL PROJECT FUNDS **\$43,918,434**

TOTAL ALL FUNDS **\$967,111,477**

TOTAL ALL FUNDS (NET OF INTERFUND TRANSFERS) **\$707,834,774**

Tax Values, Rates and Collections

(In Thousands of Dollars)

Fiscal Year Ended 30-Jun	Year of Levy	Appraised/Assessed Values *	% Chg	Tax Rates	Gross Levy	Gross Collected Current	% Collected Current	Collected Prior Years	Total Collected	% Total Collected to Current Levy
1999	1998	16,068,479	4.8%	0.5250	84,576	82,600	97.7%	1,752	84,352	99.7%
2000	1999	17,008,260	5.8%	0.5250	89,412	87,245	97.6%	1,934	89,179	99.7%
1	2001	25,629,176	50.7%	0.3850	98,016	95,868	97.8%	1,950	97,818	99.8%
	2002	26,772,410	4.5%	0.3850	103,396	101,218	97.9%	1,935	103,153	99.8%
	2003	28,187,871	5.3%	0.3850	109,099	106,645	97.8%	2,279	108,924	99.8%
	2004	29,380,152	4.2%	0.3850	113,861	111,949	98.3%	1,830	113,779	99.9%
	2005	30,669,500	4.4%	0.3950	121,770	119,880	98.4%	1,854	121,734	100.0%
	2006	32,216,124	5.0%	0.3950	127,767	125,745	98.4%	1,974	127,719	100.0%
	2007	33,613,013	4.3%	0.4350	146,117	142,895	97.8%	1,980	144,875	99.1%
	2008	35,109,178	4.5%	0.4350	153,544	150,661	98.1%	2,350	153,011	99.7%
1	2009	48,694,989	38.7%	0.3735 **	180,076	177,014	98.3%	2,372	179,386	99.6%
	2010	49,308,966	1.3%	0.3735	184,081	181,460	98.6%	2,022	183,482	99.7%
	2011	49,700,795	0.8%	0.3735	186,156	183,736	98.7%	1,878	185,614	99.7%
	2012	50,163,468	0.9%	0.3735	188,134	185,876	98.8%	2,200	188,076	100.0%
2	2013	50,808,997	1.3%	0.3826	195,881	192,356	98.2%	0	192,356	98.2%
2	2014	51,737,814	1.8%	0.3826	199,668	195,875	98.1%	0	195,875	98.1%

1 - Revaluation year

2 - Projected

* - Reflects taxable assessed value billed in current year (excludes properties with deferred tax bills)

** - Revenue Neutral Tax Rate plus 4.18 cent

City Council

The City Council is Raleigh's governing body, consisting of eight citizens elected to serve two-year terms. Three of the members are elected by the entire city, including the Mayor and the other five members are elected by districts. The Mayor, a member of the Council, is the presiding officer.

The City of Raleigh has operated under the council-manager form of government since 1947. The City Manager is responsible for the day-to-day operations of the city. The Council sets city policy, enacts ordinances as required by law and adopts all public service programs to maintain an orderly, healthy, and safe environment for Raleigh citizens. The Council appoints members to city boards, commissions, and committees, approves certain licenses and permits, adopts the annual budget and sets the tax rate. The City Council also appoints and removes the City Manager, City Clerk and City Attorney.

Additional information regarding City Council may be obtained by contacting staff at (919) 996-3070, or via email at CityManager@raleighnc.gov.

Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
EMPLOYEES					
City Council	8	8	8	8	0
TOTAL	8	8	8	8	0
DIRECT EXPENDITURES BY TYPE					
Personnel	103,218	102,360	143,441	119,441	(16.7%)
Employee Benefits	7,879	7,770	48,757	69,685	42.9%
Operating Expenditures	31,640	43,754	77,274	82,828	7.2%
Special Programs and Projects	774	740	672	1,931	187.4%
Capital Equipment	6,229	3,826	2,500	2,500	0.0%
TOTAL	\$149,740	\$158,450	\$272,644	\$276,385	1.4%

Highlighted Budget Changes (July 2013 – June 2014)

- Includes a \$1,000 salary increase for all Council members.
- Includes \$6,000 funding for two Council retreats.

City Clerk

The City Clerk's Office prepares and maintains an accurate and permanent record of all City Council proceedings, as well as meetings of each Council committee. The Clerk's Office acts as the custodian of all legal documents relating to the City, prepares and publishes ordinances and resolutions, maintains and updates the City Code, provides clerical and administrative support to Council committees, boards and commissions, and provides information and research assistance to staff and the public on all aspects of City laws and Council actions.

Additional information regarding the City Clerk's Office may be obtained by contacting Gail Smith, City Clerk, at (919) 996-3040 or via email at Gail.Smith@raleighnc.gov.

Budget Detail

EMPLOYEES	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
City Clerk	5	5	5	5	0
TOTAL	5	5	5	5	0
DIRECT EXPENDITURES BY TYPE					
Personnel	319,794	290,746	321,204	332,654	3.6%
Employee Benefits	89,538	66,587	79,645	82,794	4.0%
Operating Expenditures	90,242	87,851	132,381	133,657	1.0%
Special Programs and Projects	2,489	2,742	2,108	3,394	61.0%
Capital Equipment	0	0	2,000	2,000	0.0%
TOTAL	\$502,062	\$447,925	\$537,338	\$554,499	3.2%

Highlighted Budget Changes (July 2013 – June 2014)

- Increase in Special Programs and Projects is due to the shift of risk management costs from Special Appropriations to individual department budgets.

City Attorney

The City Attorney and staff advise the City Council and administration on the legal aspects of city activities. The Attorney's Office administers the legal program; represents and advocates Raleigh's legal interest; prepares court documents, ordinances, legislation and other legal memoranda; and provides legal information to the public, the media, staff and other governmental entities.

Additional information regarding the City Attorney's Office may be obtained by contacting Thomas McCormick, City Attorney, at (919) 831-6560 or Tom.McCormick@raleighnc.gov.

Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
EMPLOYEES					
City Attorney	17	18	20	21	1
TOTAL	17	18	20	21	1
DIRECT EXPENDITURES BY TYPE					
Personnel	1,630,055	1,660,227	1,853,173	2,034,086	9.8%
Employee Benefits	429,107	421,942	489,509	527,123	7.7%
Operating Expenditures	121,910	128,617	250,329	247,949	(1.0%)
Special Programs and Projects	12,304	13,900	11,614	18,637	60.5%
Capital Equipment	0	85	2,000	2,000	0.0%
TOTAL	\$2,193,376	\$2,224,771	\$2,606,625	\$2,829,796	8.6%

Highlighted Budget Changes (July 2013 – June 2014)

- Adds one full-time attorney position at a cost of \$94,043 and an additional \$80,000 for a part-time temporary attorney and summer interns.

City Manager

The City Manager's Office is the organizational and administrative nucleus of the city organization. In addition to coordinating and overseeing the activities of all city departments, the City Manager's Office also provides direct staff assistance to the City Council and Council committees, leads the financial and budget management processes for the city and directs the city's efforts to plan for the future. The City Manager's Office is responsible for:

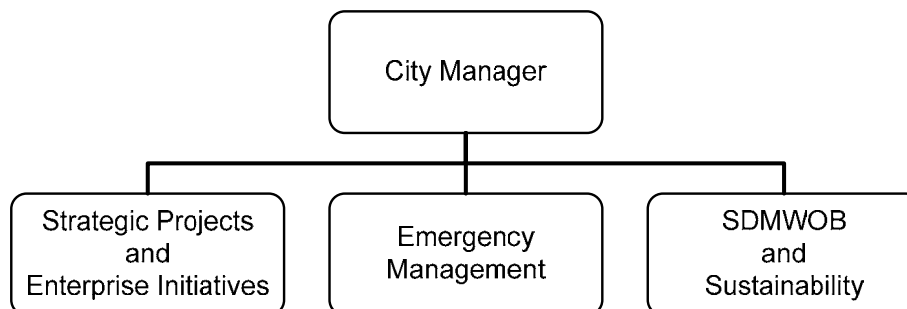
- Sustainability – developing programs, projects and ideas for reducing our environmental impact, while being good financial stewards of taxpayer dollars and improving the quality of life for all residents;
- Community relations – resolving issues raised by citizens regarding City services and processes and facilitating the use of the citizen's issue reporting tool SeeClickFix;
- Emergency management coordination – providing a comprehensive approach to preparing for, responding to, recovering from and mitigating the effects of emergencies and disasters;
- Business assistance – providing small disadvantaged minority and women-owned businesses (SDMWOB) equal opportunities to receive and participate in all aspects of the City's contracting and procurement program including but not limited to construction projects, material purchases and professional and personal service contracts.

Also, much of the city's interaction with outside organizations, including federal, state and local government relations and initiatives, local colleges and universities, and numerous external nonprofit agencies, is coordinated through the City Manager's Office.

Additional information regarding the City Manager's Office may be obtained by contacting staff at (919) 996-3070 or via email at CityManager@raleighnc.gov.

Mission

To build an organization in which control gives way to empowerment, direction gives way to participation and routine gives way to creativity.



Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
EMPLOYEES					
City Manager	12	21	19	19	0
Grant	0	2	2	0	(2)
TOTAL	12	21	19	19	0
DIRECT EXPENDITURES BY TYPE					
Personnel	994,849	1,504,530	1,577,410	1,688,675	7.1%
Employee Benefits	267,244	383,490	411,905	428,365	4.0%
Operating Expenditures	147,857	165,885	242,500	708,661	192.2%
Special Programs and Projects	8,383	14,474	10,732	16,218	51.1%
Capital Equipment	3,466	400	0	0	0.0%
TOTAL	\$1,421,799	\$2,068,779	\$2,242,547	\$2,841,920	26.7%

* On January 19, 2011, divisions of the former Administrative Services Department, including Sustainability and SDMWOB, were moved to the City Manager's Office.

Highlighted Budget Changes (July 2013 – June 2014)

- Funds were included for an organizational review (\$230,000).
- Dues for city-wide organizational memberships such as the North Carolina League of Municipalities and other agencies increased substantially (\$40,500), due to the surge in Raleigh's population.
- In the Sustainability program, the FY14 budget reclassifies one Sustainability Budget & Financial Specialist (Gr. 34) to a Staff Analyst (Gr. 36), one Senior Sustainability Technician (Gr. 33) to a Sustainability Analyst (Gr. 37), one Senior Public Affairs Specialist (Gr. 34) to a Public Information Manager (Gr. 37) and one Sustainability Analyst (Gr. 37) to an Assistant Sustainability Manager (Gr. 39) (\$28,500 total) and \$9,000 in professional development, dues and memberships; purchase supplies in the amount of \$28,500; and funding to implement the Climate Energy Action Plan - A Roadmap to Raleigh's Future, in the amount of \$65,000.
- Emergency Management increased contractual services for enterprise-wide emergency training and exercises (\$20,000).
- Funding to create a new position of Center of Excellence Lead (Gr. 43), for centralized coordination of the City's PeopleSoft Center of Excellence and associated program training costs.
- Transferred the vacant Assistant City Manager position to Budget & Management Services mid-year and reclassified as the City's CIP Manager.
- Two grant funded positions were eliminated due to the ending of the Energy Efficiency and Conservation Block Grant Program in mid-2012.

FY14 Anticipated Accomplishments that further City Council Mission

- Initiate enterprise-wide implementation of Climate Energy Action Plan - A Roadmap to Raleigh's Energy Future including necessary policy development, recommending project priorities and furthering enterprise-wide adoption of sustainability principles and practices.
- Continue to build strong, effective and innovative Communications Strategy and programs that expand outreach regarding public education and public engagement relating to the City's commitment to building a viable, resilient and sustainable community. Develop and deliver new sustainability programs and direct services to the citizens, general public and our business community
- Produce the first Sustainability Metrics & Data Management Report.

- Provide enterprise-wide emergency management training to test capabilities and correct identified deficiencies. The City must be National Incident Management System compliant to receive federal funding for recovery efforts—every \$1 spent in preparedness saves \$7 in response, according to Federal Emergency Management Agency statistics. The planned training will also allow the City to remain eligible for federal Department of Homeland Security and FEMA grants for projects such as current efforts with Wake County to develop a county-wide Hazard Mitigation plan written by a contractor.
- Upgrade the phone capacity for the emergency operations center (EOC) to provide a single point of reference for those needing to contact that center while allowing expanded capacity for EOC staff.
- Expand outreach to both public and private partners to enhance city-wide preparedness and develop a county-wide hazard mitigation plan in conjunction with Wake County and other municipalities.
- Provide a base level of emergency management training for all new employees, with all supervisors and mid and upper level managers receiving additional hours. Over 400 city employees will be trained on various emergency management topics.
- Conduct four quarterly training sessions, generating a quarterly newsletter and performing twenty-four site visits to Small Disadvantaged Minority and Women Owned Businesses (SDMWOB).
- Implement the annual SDMWOB Expo and develop a recognition component for both SDMWOBs and general contractors.
- Establish a working relationship with Small Business Administration to identify potential financing institutions that have developed programs to enhance lending practices to small businesses.

FY13 Accomplishments that furthered City Council Mission

- Facilitated the completion of the city's Energy Assurance Plan which identified ways the city can use sustainable and renewable energy sources during disaster situations and methods to ensure uninterrupted energy supply to critical city operations.
- Facilitated implementation of an Energy Efficiency and Conservation Strategy in order to reduce fossil fuel emissions, reduced total energy use of the eligible entities, and improved energy efficiency in the building sector, the transportation sector, and other appropriate sectors, along with creating jobs.
- Closed out two Business Assistance Program loans: 1) Raleigh Times Restaurant - \$50,000, and 2) HL Empire LLC - \$50,000.
- Conducted outreach to inform businesses regarding city services included participation in the Viva Raleigh Festival, Cree Small Business Expo, the Downtown Raleigh Alliance Economic Forum, and Teen Fest Project.
- Additional reorganization implemented during FY13 included:
 - Reclassified a Staff Assistant to Executive Staff Assistant and designated a Special Assistant to the Mayor as part of the creation of a Council Staff Support Team. The team, headed cooperatively by the Sr. Enterprise Programs Manager and Special Assistant to the Mayor, was created to more accurately reflect the scope of services provided in the City Council Office to coordinate and assist Council members with policy research and analysis.
 - In addition to resolving issues raised by citizens and serving as the City Manager's Office representative for Community Oriented Government (COG), responsibility of coordination of the city's Americans with Disabilities Act (ADA) compliance was moved to the Community Relations Administrator, with assistance from the Sr. Enterprise Programs Manager.

Agency Appropriations

The Agency Appropriations budget funds external, non-profit agencies that provide artistic, cultural and human service programs to Raleigh citizens. Arts agency funding requests are recommended to the City Council by the Raleigh Arts Commission; Human Service agency funding requests are recommended by the Human Relations Commission; and other agency requests are recommended by staff from the Planning and Development department and the Community Development department.

Agencies included in other agency appropriations receive funding based on a grant process or a contractual or legal funding obligation. The majority of these agencies support housing and economic development efforts.

A detailed list of funding provided to these agencies appears on the following pages. Actuals may include final payments for previous fiscal years. A multi-year history of grant awards is available by contacting the Raleigh Arts Commission, the Raleigh Human Relations Commission or the Office of Management & Budget.

Highlighted Budget Changes (July 2013 – June 2014)

- Arts spending includes \$2,082,340 which is disbursed by the Arts Commission based on a \$5.00 per capita funding rate and an estimated population of 416,468, plus \$648,500 of general fund support. A portion of the per capita funding is reflected in the Parks & Recreation budget for support of the Public Art Coordinator position and a new position added with the FY14 budget, Arts Grant Program Coordinator.
- The increase in arts appropriations reflects City Council's decision to use non-arts per capita funds to support leases for the Carolina Ballet, Theatre in the Park and Raleigh Little Theatre.
- Human Services appropriations include \$500,000 in grants given by the Human Services Commission, plus \$499,000 in General Fund support. The budget for the Mayor's Committee on Disabled Persons has been moved to the Community Services department.

Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
DIRECT EXPENDITURES BY DIVISION					
Arts	2,049,906	1,826,319	2,160,010	2,571,244	19.0%
Human Services	943,224	842,998	957,100	999,000	4.4%
Other	490,473	522,291	458,350	300,850	(34.4%)
TOTAL	\$3,483,603	\$3,191,608	\$3,575,460	\$3,871,094	8.3%
DIRECT EXPENDITURES BY TYPE					
Special Programs and Projects	3,483,603	3,191,608	3,575,460	3,871,094	8.3%
Interfund Transfers	6,253,983	0	0	0	0.0%
TOTAL	\$9,737,586	\$3,191,608	\$3,575,460	\$3,871,094	8.3%

Budget Detail (continued)

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
ARTS APPROPRIATIONS					
African American Cultural Festival			75,000	75,000	0.0%
Arts Access	4,000	6,500	8,990	11,551	28.5%
Arts Commission Programs	189,296	108,271	264,750	228,061	(13.9%)
Arts Funding Reserve			16,885		(100.0%)
Arts Together	129,966	120,140	99,310	126,300	27.2%
Artspace	128,413	150,587	120,500	175,000	45.2%
Artsposure	150,000	144,916	148,400	173,375	16.8%
Burning Coal Theatre Company	70,000	63,000	73,950	99,882	35.1%
Carolina Ballet	250,000	250,000	250,000	310,601	24.2%
Carolina Dance Foundation				10,744	0.0%
Classical Voice Of NC	8,500	9,000	11,190	9,696	(13.4%)
Community Music School	24,500	28,000	23,915	30,260	26.5%
Contemporary Art Foundation		4,336	90,000	132,653	47.4%
El Pueblo, Inc.	9,000	12,000	15,000	22,700	51.3%
Even Exchange	4,500				0.0%
Friends of Brussels Chamber Orchestra	3,900				0.0%
International Focus, Inc.	11,000	23,812	30,500	50,623	66.0%
Marbles Kids Museum		10,000	10,000	16,968	69.7%
NC Master Chorale	49,000	43,000	36,875	48,860	32.5%
NC Museum History Foundation			15,000	21,450	43.0%
NC State University Theater	18,515		9,940	12,870	29.5%
NC Symphony	200,000	183,335	200,000	200,000	0.0%
NC Theatre	153,000	163,000	138,250	167,654	21.3%
NCSU Center Stage	15,000				0.0%
North Carolina Opera	122,669	80,000	100,000	136,203	36.2%
Nuv Yug Cultural Organization	9,000	18,000	8,250	11,370	37.8%
Performance Edge				7,080	0.0%
Philharmonic Association	15,500	14,000	12,245	14,000	14.3%
PineCone	84,000	84,000	80,000	102,000	27.5%
Raleigh Boychoir	20,413	14,174	15,000	18,571	23.8%
Raleigh Chamber Music Guild	35,500	36,000	31,600	30,543	(3.3%)
Raleigh Civic Symphony Association	8,500	6,500	5,340	5,252	(1.6%)
Raleigh Ensemble Players	73,300	21,500			0.0%
Raleigh Little Theatre	75,015	76,432	84,000	106,861	27.2%
Raleigh Symphony Orchestra	27,000	20,000	14,285	17,468	22.3%
The Justice Theater Project	24,000	25,000	33,270	38,321	15.2%
The Raleigh Ringers	14,000	15,000	13,860	19,392	39.9%
Theatre In The Park	42,419	30,307	39,500	39,500	0.0%
Visual Art Exchange	72,000	58,510	73,080	87,000	19.0%
Wake Education Partnership	8,000	7,000	7,000	7,000	0.0%
Wake Enterprises, Inc.			4,125	6,435	56.0%
TOTAL	2,049,906	1,826,319	2,160,010	2,571,244	19.0%
Positions funded by arts per capita*	74,041	85,685	84,670	159,596	88.5%
TOTAL ARTS FUNDING	\$2,123,947	\$1,912,004	\$2,244,680	\$2,730,840	21.7%

*All years are budget figures. Actuals are available in P&R budget.

Budget Detail (continued)

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
HUMAN SERVICE APPROPRIATIONS					
Aids Service Agency	5,377		14,000	14,000	0.0%
Aventwest Community Dev Corp	5,000	5,000	12,500	12,000	(4.0%)
Big Brothers/Sisters Of Triangle	6,750	7,250			0.0%
Boys & Girls Club			50,000	50,000	0.0%
Bridge II Sports	3,750	1,250			0.0%
Casa Agency	85,194	89,000	89,000	89,000	0.0%
Centro Internacional de Raleigh			5,000		(100.0%)
Community Partnerships	6,000	8,000	8,000	8,000	0.0%
Concert				2,500	0.0%
Filling In Gaps	8,500	9,375	10,000	10,000	0.0%
Garner Rd Ymca	13,500	4,500	10,000	12,500	25.0%
Guiding Lights			7,000	2,000	(71.4%)
Hargett St Ywca	8,000				0.0%
Haven House	27,516	11,250	25,000	25,000	0.0%
Healing Place	100,000	100,000	100,000	100,000	0.0%
Hilltop Home	11,500	14,250			0.0%
Hope Center	18,750	6,250	10,000	7,500	(25.0%)
Hopeline	332				0.0%
Hospice	21,250	16,250	20,000	20,000	0.0%
Interact	35,000	38,750	25,000	75,000	200.0%
Inter-Faith Food Shuttle	97,624	100,001	100,000	100,000	0.0%
JT Locke Resource Center	35,290	6,250			0.0%
Legal Aid Of North Carolina	50,000	50,000	50,000	50,000	0.0%
Lesbian, Gay, Bisexual, Transgender			5,000	5,000	0.0%
Mayors Comm On Disabled*	7,170	7,265	8,100		(100.0%)
Meals On Wheels	33,750	31,875	35,000	35,000	0.0%
National Alliance on Mental Illness			10,000		(100.0%)
NC Baptist Men		3,800			0.0%
NC Theatre				2,500	0.0%
Nessie Foundation	4,000	6,250	10,000	10,000	0.0%
Pan Lutheran Ministries	19,500	25,409	28,000	28,000	0.0%
Prevent Blindness Of NC	4,532	5,875	5,500	5,500	0.0%
Raleigh Lions Clinic For the Blind	6,250				0.0%
Raleigh Nursery		2,415			0.0%
Resources For Seniors	29,815	24,219	25,000	25,000	0.0%
Rex Healthcare	7,500				0.0%
RHA/Heritage Park	2,928	12,164			0.0%
Safechild	18,750	20,417	25,000	27,500	10.0%
SE Wake Adult Daycare		2,500	7,000	10,000	42.9%
Southlight	15,000	15,000	20,000	20,000	0.0%
Step Up Ministry	19,500	20,250	22,000	22,000	0.0%
Tammy Lynn Ctr	100,000	67,433	100,000	100,000	0.0%
The ARC of Wake County	6,000	8,000	10,000	13,000	30.0%
Triangle Family Services	10,000	12,500	21,000	30,000	42.9%
Triangle Lost Generation Task	6,570				0.0%
Triangle Radio Reading	2,000	2,750	2,000		(100.0%)
Urban Ministry Ctr	28,250	28,750	35,000	35,000	0.0%
Vision Credit Education	2,250	750			0.0%
Wake Enterprises	8,000	8,000	8,000	8,000	0.0%
Wake Health Services Inc	15,625	25,000			0.0%
Wake Interfaith Hosp Network	23,750	25,000	20,000	20,000	0.0%
Wake Teen Medical Services	9,750				0.0%
Womens Center	23,000	20,000	25,000	25,000	0.0%
TOTAL	\$943,224	\$842,998	\$957,100	\$999,000	4.4%

*Budget has been moved to Community Services department beginning FY14.

Budget Detail (continued)

	ACTUALS	ACTUALS	ADOPTED	ADOPTED	CHANGE
	2010-11	2011-12	2012-13	2013-14	FY13 To FY14
OTHER AGENCY APPROPRIATIONS					
DHIC	117,000	144,833	108,000	108,000	0.0%
Homeless Support Circles	48,830	43,283	44,000	44,000	0.0%
Kids Voting	10,800				0.0%
Kryan Anderson Academy	8,710	11,234			0.0%
Passage Home	93,907	93,465	90,000	90,000	0.0%
Raleigh City Museum	159,375	170,625	157,500		(100.0%)
Raleigh Historic Dist Comm	39,350	46,350	46,350	46,350	0.0%
RDU Airport Authority	12,500	12,500	12,500	12,500	0.0%
TOTAL	\$490,473	\$522,291	\$458,350	\$300,850	(34.4%)
INTERFUND EXPENDITURES					
To Accessible Raleigh Transit	6,253,983				0.0%
TOTAL AGENCY APPROPRIATIONS	\$9,737,586	\$3,191,608	\$3,575,460	\$3,871,094	8.3%

Economic Development Fund

The Economic Development Fund provides support for economic development activities that benefit Raleigh. This fund is supported by the General Fund. Also, interlocal funds pass through this fund for City/County-approved projects including the Green Square and St. Augustine Stadium projects.

The budget continues funding for the Greater Raleigh Chamber of Commerce, which conducts economic development initiatives on behalf of the City, and the Triangle J Council of Governments, of which the City of Raleigh is a member. Funding is included for the Capital City and Wakefield Band Expos.

The City continues to support economic development in downtown Raleigh, the Hillsborough St. business district, and Southeast Raleigh. Southeast Raleigh initiatives include the Southeast Raleigh Assembly, which was created by the City Council to improve the economic well-being of the Southeast Raleigh community, and the Southeast Raleigh Virtual Business Incubator operated out of the Raleigh Business & Technology Center.

Highlighted Budget Changes (July 2013 – June 2014)

- In addition to the Green Square interlocal agreement funding of \$200,000, the budget includes a \$95,650 city-funded grant to Green Square for tax base increases.
- A reduction in the small business loan program reflects the transfer of loan servicing to Raleigh Area Development Authority (RADA) during FY13.
- A reduction in the grant locator subscription reflects a change in providers. A web-based service, the grant locator assists Raleigh-based nonprofits to find grants to strengthen their financial capacity.
- Downtown Raleigh Alliance receives \$50,000 toward the creation of a downtown plan.
- Hillsborough Street Community Development Corporation receives an additional \$25,000 for economic development.

Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
ECONOMIC DEVELOPMENT FUND					
Capital City Band Expo	1,350	1,350	1,350	1,350	0.0%
Chamber Of Commerce	172,500	223,633	220,000	220,000	0.0%
Downtown Loan Pool		50,000			0.0%
Downtown Raleigh Alliance	139,500	120,500	108,450	158,450	46.1%
Economic Incentives	125,000	150,000	150,000	150,000	0.0%
Events	100,000				0.0%
Grant Locator Service	32,321	15,053	18,053	2,500	(86.2%)
Green Square Project	900,000	900,000	800,000	295,650	(63.0%)
Hillsborough St Dev		103,000	106,000	131,000	23.6%
Omega Psi Phi	100,000				0.0%
Raleigh Bus & Tech Ctr	147,000	150,000	162,000	152,000	(6.2%)
Red Hat Incentive Grant			100,000	100,000	0.0%
Rsv-Econ Dev Projects	51,050		50,000		(100.0%)
Sbsf Loan Program Expenses	53,269	51,698	5,000	1,000	(80.0%)
SE Raleigh Assembly	287,100	241,352	207,000	207,000	0.0%
St. Aug Stadium	100,000	100,000	100,000	100,000	0.0%
Triangle J Cog	101,247	106,102	101,099	101,462	0.4%
Wakefield Band Expo	1,350	1,350	1,350	1,350	0.0%
TOTAL	\$2,311,687	\$2,214,038	\$2,130,302	\$1,621,762	(23.9%)

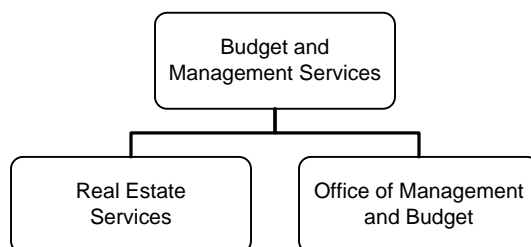
Budget and Management Services

The Budget and Management Services Department is a direct arm of the City Manager and provides budget, real estate and other management services in support of the larger City organization.

Additional information regarding the Budget and Management Services Department may be obtained by contacting Joyce Munro, Budget and Management Services Director, at (919) 996-4273 or via email at Joyce.Munro@raleighnc.gov.

Mission

The Department of Budget and Management Services assists the City Manager and other City of Raleigh departments in the delivery of quality services to the public and in support of accomplishing their missions more efficiently and effectively by providing financial management, budgeting, real estate, and management and policy analysis services.



Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
EMPLOYEES					
Budget & Management Services	0	14	14	17	3
TOTAL	0	14	14	17	3
DIRECT EXPENDITURES BY TYPE					
Personnel	0	972,770	1,098,798	1,314,368	19.6%
Employee Benefits	0	234,933	249,045	329,069	32.1%
Operating Expenditures	0	54,343	42,045	70,188	66.9%
Special Programs and Projects	0	8,119	6,733	10,708	59.0%
Capital Equipment	0	505	0	0	0.0%
TOTAL	\$0	\$1,270,669	\$1,396,621	\$1,724,333	23.5%

*The Budget and Management Services Department was formed in 2011. During FY11, actual expenditures and employees were reported in the Administrative Services Department.

Highlighted Budget Changes (July 2013 – June 2014)

- Incorporates an Enterprise Performance Management Business Systems Manager position to support the technical and functional needs of the city's budget planning, performance management and budget control systems. The position is directly accountable for driving improved business processes and strengthening the link between data, performance, planning and decision making.
- Includes a full year of funding for two position changes made mid-year FY13 — the conversion of a part-time temporary budget analyst to a full-time permanent analyst, in response to ongoing allocation of Mayoral support by an OMB analyst, and the reclassification, and transfer of a vacant position in the City Manager's Office to a CIP Manager to address citywide capital planning leadership and coordination.

- Funds the city's engagement in the International City/County Manager's Association (ICMA) Center for Performance Measurement national benchmarking project. This project will benchmark municipal performance across a wide range of services against communities nationwide (e.g., Austin, Kansas City, Oklahoma City, Phoenix, Portland Richmond, etc.). Through benchmarking, the city can identify areas of excellence to sustain and areas of opportunity to implement best practices or to apply additional resources to drive improved results.

FY14 Anticipated Accomplishments that further City Council Mission

Office of Management and Budget

- Undertake comprehensive review of the performance indicator program and develop work plan to implement strategic improvements. Establish citywide participation in the ICMA performance benchmarking project to identify and adopt service delivery models that improve effectiveness and efficiency. Develop management-level dashboard reporting of benchmarked data to support incorporation of performance data into program review and budget development.
- Partner with departments to evaluate program and business process effectiveness and identify opportunities for improvement. Collaborate with Human Resources and Finance to comprehensively review benefits strategic management. Collaborate with Finance and Information Technology to improve Open Data access to budget control data.
- Partner with the Finance Department to address recommendations from internal Government Finance Officers Association's financial self-assessment tool, including formalizing financial policies, improving financial literacy citywide and enhancing transformative financial management through performance evaluation.
- Drive analytical and procedural enhancements to the City's five-year capital improvement program. Strengthen the link between strategic needs, business justifications, priority and resources.
- Lead an internal citywide training program to continue to expand employee knowledge of the Enterprise Performance Management (EPM) and Commitment Control (KK) Ledger modules of the ERP system.
- Hold quarterly trainings to educate new grant managers on the City's grant writing strategies and processes and provide active grant managers with updates on changes to federal regulations and specialized training.
- Continue to dedicate a full-time position to support the Mayor and Mayor Pro-Tem as part of the Council Office support structure and assist in the continued development and definition of the support roles and priorities. This position will focus on policy coordination, research and analysis support; on-site support of public events and meetings; coordination with city staff and other government, community, and business organizations to support areas of interest; and assist with the organization and management of the Council's strategic priorities and work plan.

Real Estate Services

- Assist departments with the acquisition, disposition and/or lease of real property needed to implement projects and meet staff space needs requirements.
- Collaborate with Information Technology to upgrade and replace the Microsoft Access database currently used by Real Estate, in order to integrate administrative and record keeping features of the system into the City's main database.
- Maintain and update the City's real property inventory list and facilitate collective efforts with other departments to periodically review and enhance real property acquisition processes and procedures.
- Evaluate operating processes in light of those practiced by other agencies and municipalities and establish best business practices in order to improve division efficiencies and effectiveness.

FY13 Accomplishments that furthered City Council Mission

Office of Management and Budget

- Collaborated with Finance to conduct a citywide financial self-assessment, identifying strategic areas of opportunity to improve performance management, long-term financial sustainability and financial literacy as a tool to create public value throughout the organization.
- Partnered with Finance and Public Affairs to prepare the first Citizens' Annual Financial Report.
- Facilitated FY14 budget development via the Enterprise Performance Management (EPM) budgeting module. This includes improving the personnel budgeting processes to increase efficiency and effectiveness of uploading personnel data from payroll/position control into the budget module.
- Provided a wide range of support to the Mayor and Mayor Pro-Tem including but not limited to research and analysis; scheduling, coordination and on-site support of meetings and events; internal/external communications; and organization of program, strategic and operational priorities.
- Implemented a citywide grants program focused on best practices in grant management and compliance with grant requirements and guidelines. Created an Executive Grants Review Team to evaluate grant applications prior to submission. Particular attention is paid to a grant's matching requirements, legal stipulations, alignment with strategic initiatives and cost of award and implementation.
- Saved \$27,000 annually by identifying a new grant locator service through EfficientGov. The locator service helps City departments and the City's nonprofit partners identify grant funding opportunities from both the government and private sources.
- Published an annual report to the City's website highlighting the accomplishments of grants completed during the past year.
- Served as staff support for a number of projects and committees over the course of the past year, addressing benefits, space needs, gainsharing, indirect cost allocation, greenhouse gas emissions and ERP Center of Excellence.
- Led citywide Capital Improvement Program Core Team in a more comprehensive review of the City's capital plans to ensure incorporation of key strategic priorities and plans (e.g., Comprehensive Plan, stronger business case analysis, and coordination of project schedules across multiple departments).

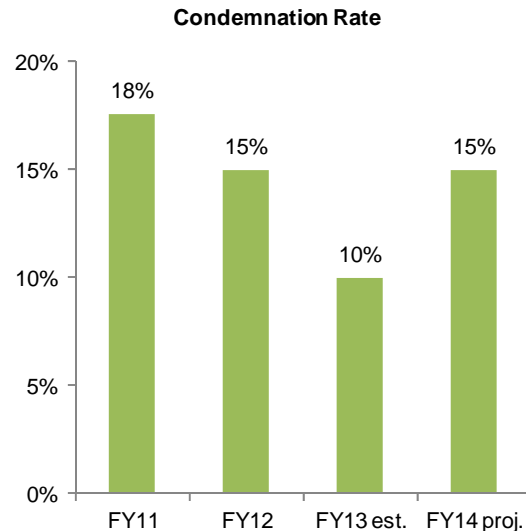
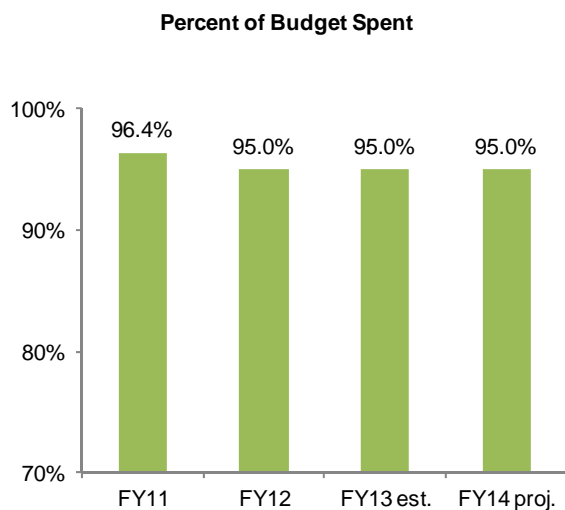
Real Estate Services

- Acquired easements needed for Public Utilities to construct the following projects: Crabtree Basin Wastewater System (Phase 2); Upper Pigeon House Interceptor Replacement (Phase 2); Gorman Street Sanitary Sewer Rehabilitation/Replacement; Wake Forest – Smith Creek and Richland Creek Sanitary Sewer Parallel; Knightdale – Mango Creek Sanitary Sewer Parallel.
- Acquired right-of-way and associated easements needed for Public Works to construct the following projects: sidewalk improvement projects for Creedmoor Road and Lake Wheeler Road; Sanderford Road and Freedom Drive annual petition paving projects; Leesville Road Widening; and Greyson Street Road improvement projects.
- Acquired easements and associated property interests needed for Stormwater's construction of Lower Longview Lake Rehabilitation; Ramblewood Drive Culvert Replacements; and Beaverdam Creek Culvert Replacement Projects.
- Acquired 1.67 acres and improvements at 1827 Capital Boulevard for future restoration of the overall site back to a natural state as part of Stormwater's Pigeon House Branch Stream Restoration Project. Also acquired 24.97 acres for future development and use by the Parks and Recreation Department for the 5401 North Neighborhood Park site as well as 1.07 acres at 1117 N. New Hope Road for the future extension of Frazier Drive.

- Acquired the remaining easements and real property interests for the Lower Neuse Greenway project, needed for Parks and Recreation to construct a greenway trail along the Neuse River corridor, which will extend from the Durham County line to the Johnston County line. Additionally acquired greenway easements and associated property interests needed for Parks and Recreation to construct Honeycutt Creek Greenway and Walnut Creek Greenway.
- Acquired property at 226 East Martin Street under a deed repurchase option for completion of the City's ownership of the block's area east of City Market in anticipation of future economic development adjacent to Moore Square. Also acquired property at 215/219 South Person Street from the Salvation Army for future economic development around Moore Square.
- Acquired remaining property interests needed for construction of Fire Station 29 to be located in the 12000 block of Leesville Road. Additionally acquired real estate interests needed to complete Community Development's State Street LED Street Lighting Project.
- Disposition and sale of a portion of City-owned surplus properties at 5021 Atlantic Avenue and 309/310 Idlewild Avenue, as well as the negotiation of approximately 60,000 square feet of office space leases for Finance, Police and Public Works Departments.
- Acquisition of substandard housing and commercial properties as part of the Federal Housing and Urban Development CDBG Block Grant Program, administered through Community Development. Also acquired right of way and easements needed for Public Works ongoing construction of bus stop shelters as part of the Capital Area Transit Passenger Amenity project.

Performance Indicators

	ACTUAL 2010-11	ACTUAL 2011-12	ESTIMATE 2012-13	PROJECTION 2013-14
OFFICE OF MANAGEMENT & BUDGET				
Minimum 14% Year End Fund Balance Target Met	Yes	Yes	Yes	Yes
Tax Rate (per \$100 of value)	0.3735	0.3735	0.3826	0.3826
REAL ESTATE SERVICES				
# of acquisitions	142	243	281	418
# acquisitions per agent	43.7	73.6	70.3	104.0
Condemnation rate	18%	15%	15%	15%



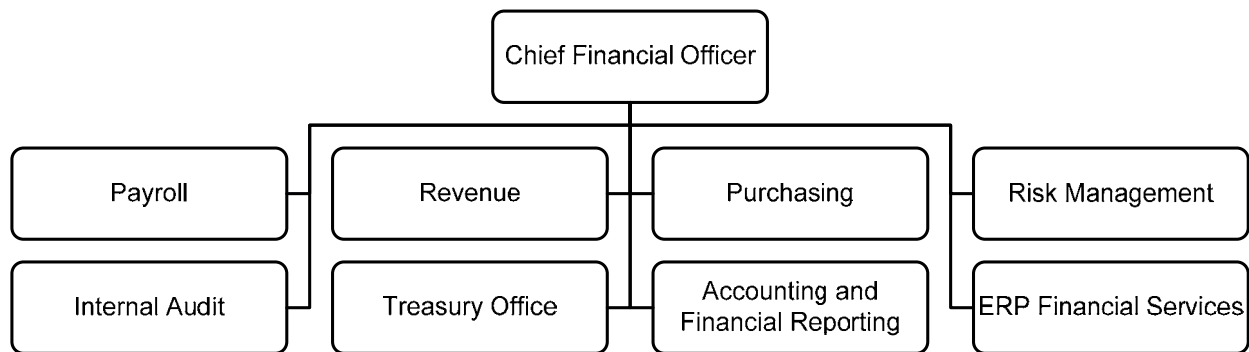
Finance

The Finance Department provides support services for city management, the City Council, city departments and Raleigh citizens. Services provided include treasury, accounting and financial reporting, purchasing, payroll, revenue management, internal audit, and risk management. The Finance Department insures the integrity and accuracy of the City’s financial transactions in accordance with accounting standards, city ordinances, state statutes, federal laws and applicable laws and ordinances.

Additional information regarding the Finance Department may be obtained by contacting Perry E. James III, Chief Financial Officer, at (919) 996-4930 or via email at Perry.James@raleighnc.gov.

Mission

To demonstrate excellence in our financial services to the city organization and our customers through a commitment to continuously improving within our philosophy of “People Helping People.”



Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
EMPLOYEES					
Finance Administration	4	3	3	3	0
Finance Internal Audit Office	3	3	3	3	0
Treasury Office	5	5	5	5	0
Revenue	18	18	17	17	0
Utility Billing Svcs	60	44	44	0	(44)
Purchasing	7	7	7	7	0
Accounting & Fin Reporting	18	19	19	20	1
Payroll	7	8	8	5	(3)
TOTAL	122	107	106	60	(46)

DIRECT EXPENDITURES BY DIVISION

Finance Administration	677,444	444,448	459,304	581,181	26.5%
Finance Internal Audit Office	439,170	284,258	301,961	329,525	9.1%
Treasury Office	612,681	653,302	629,652	650,936	3.4%
Revenue	1,230,214	1,234,797	1,251,566	1,309,093	4.6%
Utility Billing Svcs	6,167,284	5,003,123	5,728,735	0	(100.0%)
Purchasing	609,693	606,033	554,548	566,854	2.2%
Accounting & Fin Reporting	1,722,607	2,080,476	1,655,048	1,884,211	13.8%
Payroll	543,587	635,088	655,317	477,854	(27.1%)
TOTAL	\$12,002,681	\$10,941,524	\$11,236,131	\$5,799,655	(48.4%)

Budget Detail (continued)

DIRECT EXPENDITURES BY TYPE	ACTUALS	ACTUALS	ADOPTED	ADOPTED	CHANGE
	2010-11	2011-12	2012-13	2013-14	FY13 To FY14
Personnel	6,532,742	5,912,175	5,833,066	3,834,757	(34.3%)
Employee Benefits	1,744,696	1,540,631	1,605,144	1,008,017	(37.2%)
Operating Expenditures	3,370,782	3,397,782	3,760,703	907,717	(75.9%)
Special Programs and Projects	46,843	31,358	37,218	39,163	5.2%
Capital Equipment	0	59,578	0	10,000	0.0%
Interfund Transfers	307,617	0	0	0	0.0%
TOTAL	\$12,002,681	\$10,941,524	\$11,236,131	\$5,799,655	(48.4%)

* Beginning with FY14, Utility Billing moved to Public Utilities Department.

Highlighted Budget Changes (July 2013 – June 2014)

- Three Payroll Technician positions were moved from Finance to Human Resources (\$198,475).
- The FY14 budget reflects moderate increases associated with revenue and banking vendor service costs consistent with increased transaction volume and contract terms.
- While technology investments have increased within Finance and citywide, the internal capacity for supporting these investments has lagged. The FY14 budget includes a position for one Center of Excellence Assistant Manager for PeopleSoft Financials to help close the gap in internal support for the city's evolving technology. This position will yield returns by accelerating realization of efficiencies from inherent features of implemented technology as well as cutting implementation time for technology projects. This position will also facilitate reallocation of existing staff.
- The FY14 budget includes \$50,000 in funding for an executive board financial leadership subscription. The executive board service has been in use by the city's Information Technology and Human Resource departments, and the financial leadership module is designed to return operational efficiencies from peer benchmarking, best practice implementation and staff training tools.
- An additional \$50,000 is included for a user fee study which is anticipated to increase revenues to cover the associated cost of service or appropriate cost recovery level.
- The FY14 budget transitions the remaining utility billing, customer call center and systems support to the Public Utilities Department (44 total positions, \$5.7M). This follows the transition of meter field staff in FY11 and has been reviewed by an outside consulting firm, which recommended the merger of utility billing customer support services into Public Utilities for further efficiencies in operations and customer service. The Finance Department will continue engaging with Utility Billing and Public Utilities through the transition for a seamless shift for Utility, Solid Waste and Stormwater customers.

FY14 Anticipated Accomplishments that further City Council Mission

- Enhance financial system modules and upgrades to improve financial accountability and reporting.
- Participate in citywide technology projects that interface with PeopleSoft and have financial implications to ensure best practice combination of functionality and effective interfaces.
- Refine and strengthen the Center of Excellence, which supports core financial systems. The center seeks to further system efficiencies including work order management, ongoing maintenance support, functionality enhancements and upgrades.

- Consolidate accounts receivable by transitioning invoicing and collection from city departments to the Revenue Division.
- Implement best practice improvements from GFOA financial assessment report in key financial management areas such as long-term financial planning, performance accountability and financial transparency.
- Complete key debt issuances and refundings in support of key City projects at lowest cost of funds.

FY13 Accomplishments that furthered City Council Mission

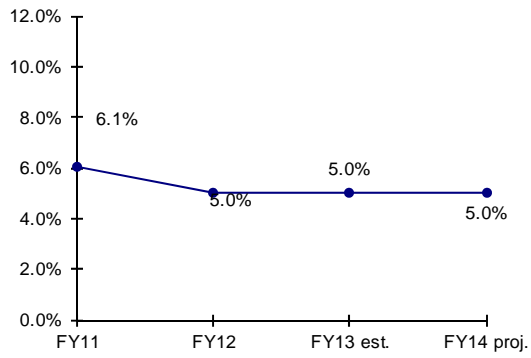
- Completed FY 2011-12 Comprehensive Annual Financial Report with an unqualified opinion from the independent auditors. Report submitted to Government Finance Officers Association (GFOA) for certificate of achievement consideration.
- Continued operational enhancements to the City’s PeopleSoft Financial system including completion of all year-end accounting close-out work and Comprehensive Annual Financial schedules in ERP system; completion of security remediation for financial system; completion of ERP bank reconciliation pilot for Parks & Recreation; and implementation of e-procurement system including marketplace “best price” purchasing environment (RPOD). This phase of e-procurement will lead to reduced departmental expenditures.
- Conducted GFOA financial assessment to measure performance of the city’s financial management programs against best practices in the public sector; identified strengths of current City of Raleigh financial practices and identified areas where financial management process, planning efforts and controls can improve.
- Completed citizen’s financial report (PAFR) to provide citizens an easy to read review of the city’s finances and highlighted key fiscal areas of interest to citizens.
- Negotiated vendor contracts and citywide access to best contract pricing.
- Maintained AAA general obligation bond rating from all three rating agencies, as well as Aa1 and AAA ratings on revenue bonds.
- Refunded Revenue Bonds, GO Bonds and installment financing for gross savings of \$16.8 million.
- Continued consolidation of accounts receivable within the Revenue Division, increased utilization of iNovah cashiering system by City departments, and rolled out new collection enforcement tools.
- Recorded highest business license revenue collection of \$7.7 million through continued accounts receivable contact with previously licensed businesses.

Performance Indicators

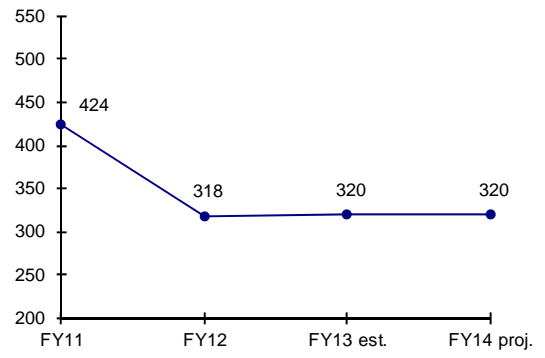
	ACTUAL 2010-11	ACTUAL 2011-12	ESTIMATE 2012-13	PROJECTION 2013-14
Internal Audit Reports	8	6	8	8
Workers' compensation claims processed	424	318	320	320
Liability/Property damage claims processed	367	263	270	270
Bond rating (Desire: AAA)	AAA	AAA	AAA	AAA
Government Finance Officer Association Certification for CAFR	100%	100%	100%	100%

* In Nov. 2010, utility accounts transitioned from bimonthly to monthly account billing, with an 80% anticipated increase in monthly bills. In July 2013, Utility Billing will transition from Finance to Public Utilities

% MWBE Participation in Purchase of Goods & Services



Workers Compensation Claims Processed



Risk Management Fund

The Risk Management program provides risk management services to protect the City's interest with respect to property and general liability exposures, as well as its workers compensation program. Although funded within the Risk Management Fund, organizationally, the personnel in this office fall within the larger Finance Department.

Workers' compensation claim costs are allocated to departments based upon actuarial claims cost projections and payroll cost projections. Property insurance premiums are allocated to departments responsible for the property based upon the insured values of the properties, as determined by appraisal. General liability and auto liability costs are allocated within individual departments based upon claims experience and actuarial claims cost projections.

Additional information regarding the Risk Management program may be obtained by contacting Robin Rose, Deputy Financial Officer, at (919) 996-4960 or via email at Robin.Rose@raleighnc.gov.

Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
EMPLOYEES					
Risk Management	5	5	5	5	0
TOTAL	5	5	5	5	0
DIRECT EXPENDITURES BY TYPE					
Personnel	191,740	209,295	243,554	253,814	4.2%
Employee Benefits	58,900	58,605	90,592	89,753	(0.9%)
Operating Expenditures	493,639	333,235	531,417	545,717	2.7%
Special Programs and Projects	7,754,028	6,136,940	9,682,224	8,793,888	(9.2%)
Interfund Transfers *	0	0	77,185	5,054,463	6448.5%
TOTAL	\$8,498,308	\$6,738,075	\$10,624,972	\$14,737,635	38.7%

* Claims costs savings accrued from investments in safety and favorable claims experience account for one-time transfer to General Fund.

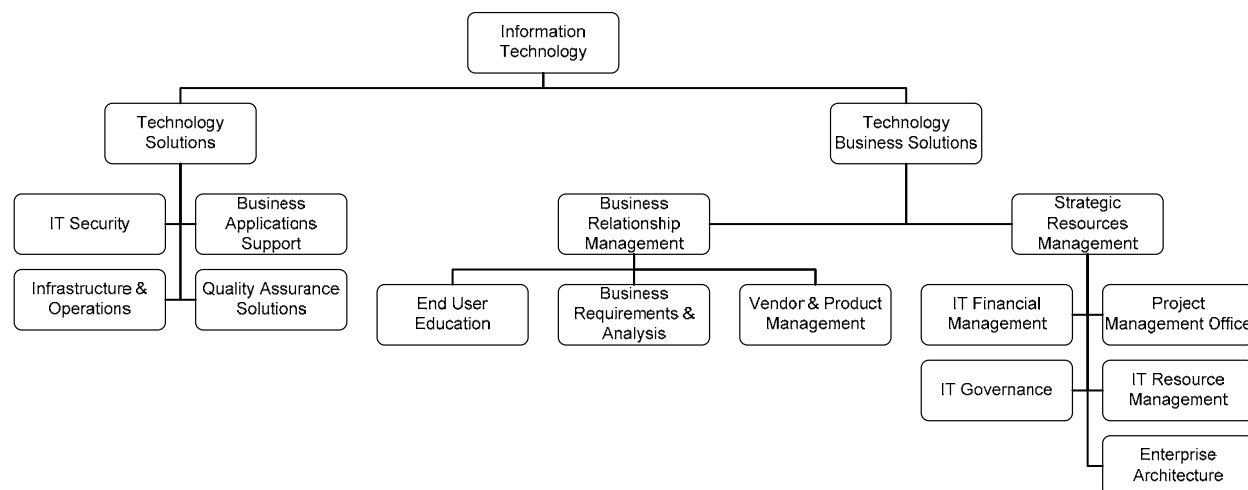
Information Technology

The Information Technology (IT) Department is committed to reducing technology costs. Efforts are under way to simplify the technology infrastructure, decrease the number of duplicate applications, and streamline processes. As cost avoidances are realized from these efforts, the savings is reinvested for technology improvements and innovative solutions. IT delivers services and initiatives through strategic partnerships, collaboration, expansion of existing technology, an open source approach, service-focused alignment, and consolidation of services.

Additional information regarding the Information Technology Department may be obtained by contacting Gail M. Roper, the Chief Information and Community Relations Officer at (919) 996-3045 or via email at Gail.Roper@raleighnc.gov.

Mission

To successfully integrate people, process and technology by fostering partnerships and consistently deliver solutions that serve as the foundation of City operations.



Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
EMPLOYEES					
Information Technology Admin	12	11	6	6	0
IT Strategy & Planning	9	5	8	8	0
IT Enterprise Infrastructure M	16	20	24	24	0
IT Application Support	31	31	30	30	0
IT Customer Relationship Mgt	9	11	11	10	(1)
TOTAL	77	78	79	78	(1)

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
DIRECT EXPENDITURES BY DIVISION					
Information Technology Admin	3,229,047	2,901,049	1,157,820	1,077,099	(7.0%)
IT Strategy & Planning	1,444,881	1,236,397	2,116,006	2,103,906	(0.6%)
IT Enterprise Infrastructure M	3,604,326	3,926,566	5,917,682	6,683,135	12.9%
IT Application Support	5,736,547	5,148,938	4,886,092	5,011,956	2.6%
IT Customer Relationship Mgt	1,145,479	971,410	2,261,809	2,204,585	(2.5%)
TOTAL	\$15,160,281	\$14,184,359	\$16,339,409	\$17,080,681	4.5%

Budget Detail (continued)

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
DIRECT EXPENDITURES BY TYPE					
Personnel	5,490,575	5,496,422	5,846,543	5,762,688	(1.4%)
Employee Benefits	1,537,761	1,450,389	1,540,700	1,571,665	2.0%
Operating Expenditures	7,948,019	7,187,884	8,914,584	9,675,438	8.5%
Special Programs and Projects	41,925	49,665	37,582	70,890	88.6%
Interfund Transfers	142,000	0	0	0	0.0%
TOTAL	\$15,160,281	\$14,184,359	\$16,339,409	\$17,080,681	4.5%

Highlighted Budget Changes (July 2013 – June 2014)

- Transfers an Enterprise Technology Training Manager position to the Human Resources Department.
- Increases ePlus hardware lease cost by \$402,000 due to refreshing the infrastructure hardware in the Data Center.
- Increases SmartNet Hardware Maintenance and Support Agreement (\$304,000) to provide coverage and technical support for critical equipment that provides access to our internal and external applications and services; voice, video, data and mobile applications for interactive collaboration; wired and wireless network connectivity and secure protection for technical assets connectivity protects.

FY14 Anticipated Accomplishments that further City Council Mission

- Continue installation of the 125-mile fiber ring network along major thoroughfares in Raleigh.
- Partner with North Carolina Next Generation Networks (NCNGN) and Gig.U to attract vendors to build an ultra-high speed fiber network in the region. Gig.U is a national effort of leading research universities and communities that have joined together to work with current and potential network service providers, as well as others, to accelerate the offering of next generation ultra-high speed communications network services in communities.
- Collaborate with all city departments to deliver the IT Strategic Plan. Through the Information Resource Planning Committee (IRMC), city departments prioritized four enterprise technology initiatives: Enterprise Work Management (Cityworks), Enterprise Content Management, Enterprise Resource Planning (PeopleSoft), Comprehensive Land Management.

FY13 Accomplishments that furthered City Council Mission

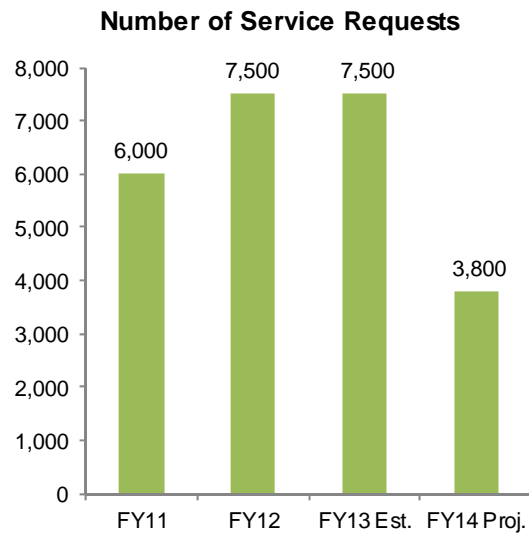
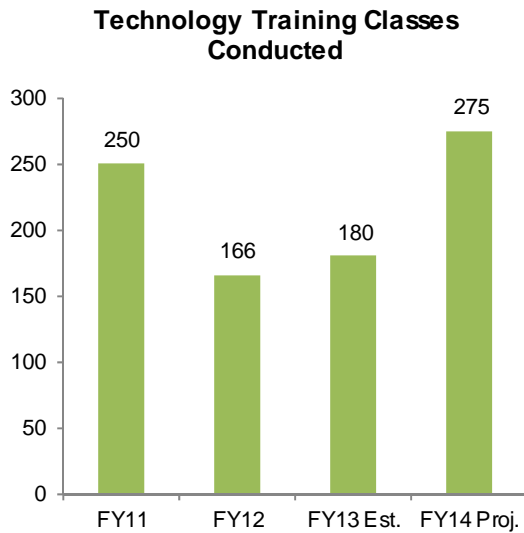
- Employed a program manager who worked with the Technology and Communications Committee in developing the open source program.
- Implemented electronic data interface in the Enterprise Resource Planning (ERP) system that transmits data to Facilities and Operations Management's energy dashboard, allowing energy demand and consumption tracking and trending at the facility level.
- Completed the first ERP generated Comprehensive Annual Financial Report.
- Provided infrastructure and network services for new and renovated city facilities at Pullen Park, Capital Area Transit Operations Center, Solid Waste Services, and Annie Wilkerson Nature Preserve. Expanded free outdoor Wi-Fi access for the public in Annie Wilkerson Nature Preserve and Pullen Park.
- Upgraded Parks and Recreation computer labs at Sanderford Road, Top Green and Marsh Creek Community Centers with virtual desktop technology increasing efficiency and management of computers.

- Implemented multifunctional device program to consolidate city departments' print, copy and facsimile services into a single energy-efficient device.
- Provided Raleigh citizens access to GIS mapping data through the City of Raleigh GeoPortal.
- Provided network connectivity to Southeast Raleigh Community Center.
- Partnered with IBM to complete a strategic plan for the Raleigh Business and Technology Center outlining a clear mission and vision for the center to operate as a business incubator that offers a world-class business services platform to foster business growth.
- Launched MyRaleigh Subscriptions allowing Raleigh residents to sign up for email and text alerts regarding a variety of topics.

Performance Indicators

	ACTUAL 2010-11	ACTUAL 2011-12	ESTIMATE 2012-13	PROJECTION 2013-14
Customer Support Center calls per day	160	175	150	75
# City personnel provided technology training (Int. & Ext.)	2,500	1,674	1,500	1,955
Active devices maintained - servers, laptops, and desktops and peripherals	7,400	7,600	4,900	4,475
Amount of collections through eTransactions ⁽¹⁾	\$15,000,000	\$16,500,000	\$46,700,000	\$44,500,000
# eTransactions	200,000	200,000	2,400,000	2,300,000

(1) Transactions are for Finance/Utility Billing only and do not include Parks and Rec.



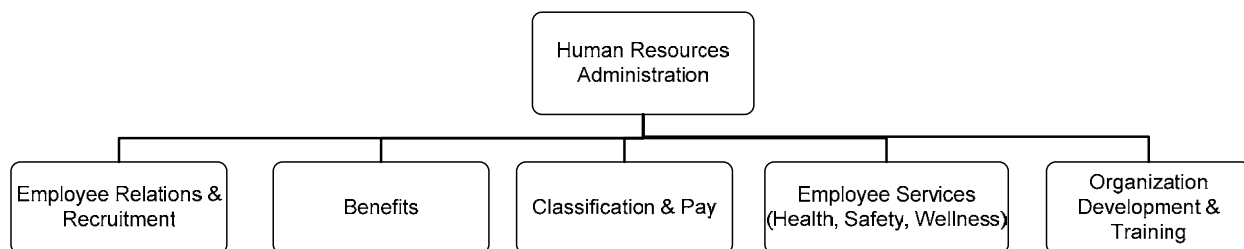
Human Resources

The Human Resources Department is responsible for the development and administration of personnel policies and employee programs, including benefits, health and wellness, safety, employee relations, recruitment and selection, position classification and pay, training, and organizational development.

Additional information regarding the Human Resources Department may be obtained by contacting Steve Jones, HR Director at 919-996-4708 or email at C.Stephen.Jones@raleighnc.gov.

Mission

The Human Resources Department provides support to all City of Raleigh departments and employees by facilitating and coordinating the appropriate people processes to ensure the delivery of quality services to the public to include developing and administering organizational policies, programs and regulations based on city, state, and federal laws and regulations.



Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
EMPLOYEES					
Personnel Adm/Emp Relations	25	25	25	29	4
TOTAL	25	25	25	29	4
DIRECT EXPENDITURES BY TYPE					
Personnel	1,881,763	1,750,368	1,805,514	1,953,622	8.2%
Employee Benefits	495,445	441,160	475,424	525,964	10.6%
Operating Expenditures	770,872	597,140	767,017	1,019,275	32.9%
Special Programs and Projects	17,487	20,887	15,763	23,517	49.2%
TOTAL	\$3,165,566	\$2,809,555	\$3,063,718	\$3,522,378	15.0%

Highlighted Budget Changes (July 2013 – June 2014)

- Transfers one Enterprise Technology Training Manager position from Information Technology (\$87,671) and three Payroll Technician positions from Finance (\$198,475).
- Includes one-time funds for executive recruitment costs (City Manager transition).
- Increases budget by \$75,000 to:
 - Continue evaluating the organization's pay system (including ranges, levels, job descriptions, classifications, etc...)
 - Generate total compensation statements for every employee.
 - Conduct an assessment of our performance management process and instruments.
 - Centralize background checks for applicants to improve efficiency and quality.
- Property rental fee for Organizational Development & Training Division office space increased by \$3,000.

FY14 Anticipated Accomplishments that further City Council Mission

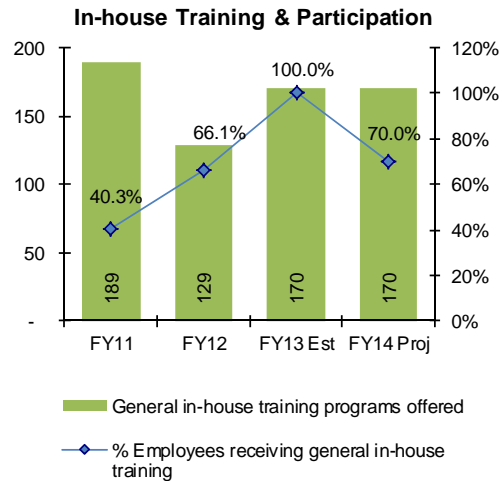
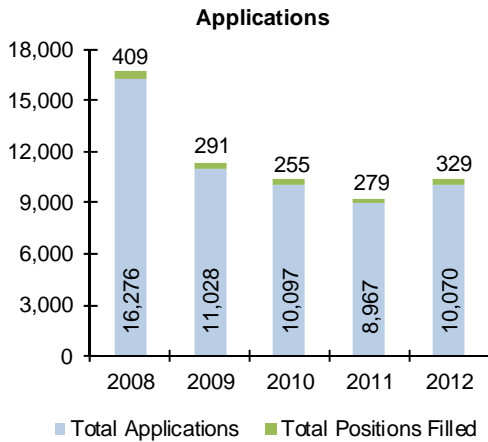
- Provide targeted/focused employee safety training to increase overall safety awareness, reduce frequency of workplace accidents and injuries and ultimately decrease total workers' compensation costs.
- Continue to expand city employee wellness plan to include;
 - Implementing department specific wellness education programs based on actual aggregate results of health risk assessments and biometric data.
 - Developing plans to further engage dependents and retirees in wellness programs and activities.
- Develop a three year strategic plan for the health insurance benefit plan to to comply with and minimize the impact of the Affordable Care Act.
- Assess the current employee grievance/complaint policy/process/practice to identify ways to improve the overall efficiency and timeliness of review and response.
- Initiate a new Capital Leadership III program on Project Management, and implement the revised Leadership Development Program II.
- Assess recruiting/hiring practices/processes to identify ways to improve efficiency and effectiveness to meet the staffing needs of the organization. This will include implementing the Talent Acquisition Manager module of the current PeopleSoft system which will automate recruitment/hiring processes.
- Evaluate the prescription drug benefit plan to ensure it is cost effective with quality outcomes.
- Assess our total compensation philosophy (pay and benefits) and practices to establish objectives and develop a plan to ensure competitiveness and affordability.
- Develop and generate total compensation statements for each employee to highlight the total value of direct and indirect pay.
- Develop a department organization structure to improve the efficiency and effectiveness of HR support to the organization.

FY13 Accomplishments that furthered City Council Mission

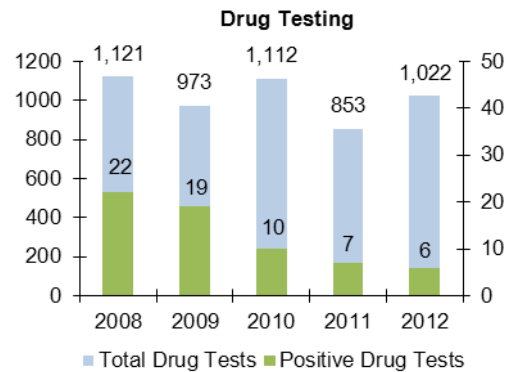
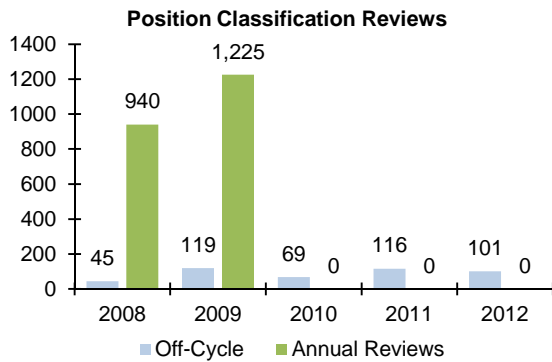
- Conducted health, wellness and safety programs to promote healthier and safer lifestyles, including the new "Retiree Wellness Program for Life" program.
- Conducted health risk assessments for 3,100 employees and retirees as part of the medical plan employee wellness incentives for premium discounts. Based on the aggregate data from the assessments, 442 employees participated in the REX post-assessment education programs.
- Conducted over 1,780 unannounced worksite safety observations to assure compliance with OSHA regulations and city policies.
- Provided medical care and services to 3,440 employees and applicants.
- Administered the flu shot program in-house by city nurses for over 1,500 employees and partnered with Wake County to provide Tdap vaccines to all firefighters.
- Completed the request for proposal (RFP) processes for the city's comprehensive benefits program and auditing services for the pharmacy benefits program,
- Continued to improve and enhance HR processes with accompanying education of employees at all levels; such as developed Workplace Investigations brochure; revised Medical Documentation/Return To Work/ADA process; revised Personnel Action process; updated employee relations and recruitment forms; initiated New Supervisor training.

- Continued organizational development activities to strengthen leadership and management capabilities and overall employee education highlighted by;
 - Initiated implementation of the three to five year Organizational Development and Training strategic plan.
 - Designed, developed, and began delivering new training programs for general employees, including Raleigh Proud.
 - Designed and implemented compliance training programs for the prevention of harassment and workplace violence.

Performance Indicators



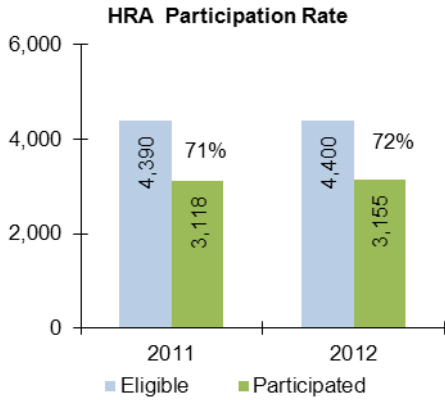
Applications: As the economy improves and there are more vacancies to fill, the city anticipates a continued upward trend in applications for all positions and a higher yield from these applications.



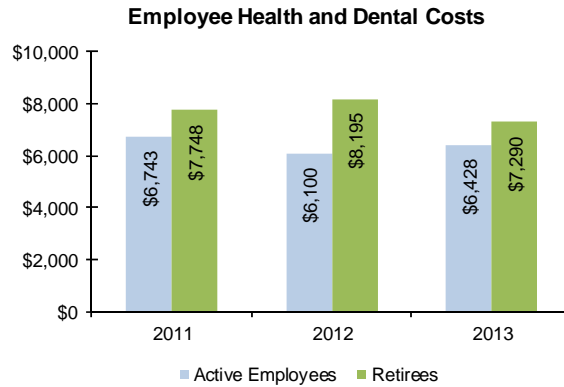
Position Classification Reviews: Annual classification reviews were suspended in 2009 resulting in an increase of off cycle/special requests.

Drug Testing: The City of Raleigh drug tests for new hires, promotions, transfers, demotions, reasonable suspicion and applicable Department of Transportation and criminal justice requirements. We continue to see a decrease in "positive" test results as we move toward a drug free workplace.

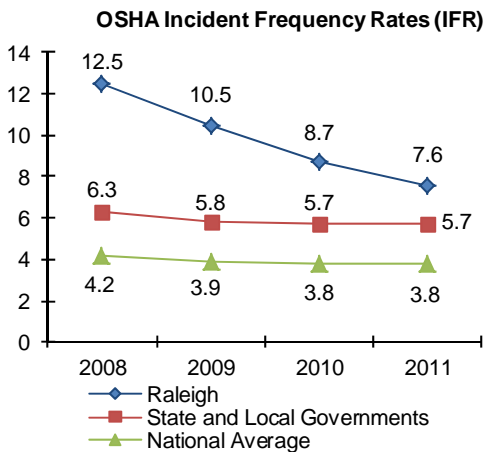
Performance Indicators (continued)



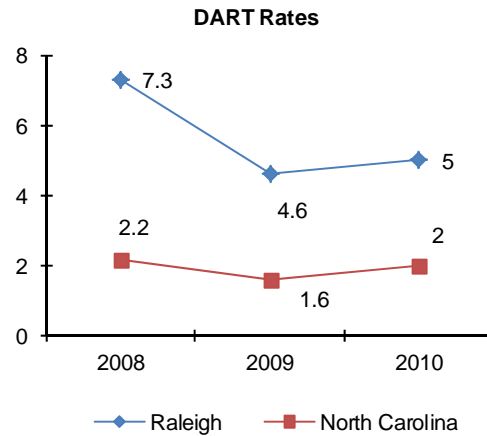
HRA Participation Rate: The City of Raleigh's participation has increased since implementing health insurance contribution rate differentials in 2011.



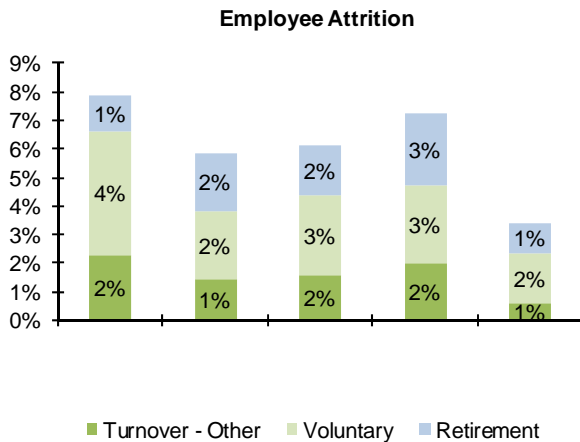
Employee Health and Dental Costs per Employee: Health and dental paid claims per employee have moderated for active employees while retiree paid claims per retiree continue to be higher.



OSHA Incident Frequency Rates (IFR): The IFR is an OSHA indicator of injury frequency per 100 employees and is used as a way to identify higher risk work environments.



DART Rates: The DART (Days Away, Restricted or Transferred) rate is an OSHA indicator of injury severity as it measures the days per 100 employees when a workplace injury did not allow the injured employees to work at their regular jobs.



Employee Attrition: While total turnover has declined, voluntary turnover (other than retirements) continues to be the primary reason for people leaving the organization.

Health/Dental Trust and OPEB Trust Funds

The Health/Dental Trust Fund provides for the payment of the city's self-funded health and dental costs for active employees and elected dependent coverage. The city established the Other Post Employment Benefits (OPEB) Trust in FY08 in order to fund the current post-employment benefit costs (health insurance, Medicare supplement, and life insurance) as well as the future retiree benefit liability of current employees. Annually, the city engages the services of an actuary to calculate the Annual Required Contribution (ARC) to fully fund the city's OPEB trust.

Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	BUDGET 2013-14	CHANGE FY13 TO FY14
Health/Dental Trust	\$32,298,650	\$30,199,532	\$34,906,500	\$35,570,500	1.9%
OPEB (Retiree Benefits) Trust	9,861,730	10,500,713	14,955,000	15,093,000	0.9%
TOTAL EXPENDITURES	\$ 43,337,180	\$ 40,700,244	\$ 49,861,500	\$ 50,663,500	1.6%

Health/Dental Trust Costs by Type

Employee Health Claims/Wellness	\$ 27,552,292	\$ 25,264,527	\$ 29,680,000	\$ 29,960,500	0.9%
Dental Claims	1,729,178	1,973,664	1,969,000	2,200,000	11.7%
Administrative Charges	1,892,295	1,943,151	1,996,000	2,120,000	6.2%
Stop Loss Fees	939,065	1,008,657	1,220,000	1,250,000	2.5%
Fiduciary Fees	5,569	9,533	41,500	40,000	(3.6%)
Appropriation to Other Funds	180,252	-	-	-	-
TOTAL	\$ 32,298,650	\$ 30,199,532	\$ 34,906,500	\$ 35,570,500	1.9%

Other Post Employee Benefits (OPEB) Trust Costs by Type

Retiree Health Claims	\$ 8,316,358	\$ 8,788,306	\$ 8,205,000	\$ 10,002,000	21.9%
Retiree Life Insurance	139,601	118,555	138,000	141,000	2.2%
Retiree Medicare Supplement	717,831	828,933	527,000	577,000	9.5%
Administrative Charges	434,865	480,293	512,000	512,000	0.0%
Stop Loss Fee	220,665	248,163	277,000	275,000	(0.7%)
Fiduciary Fees	32,410	36,463	-	50,000	-
Reserve for Prior Liability	-	-	5,296,000	3,536,000	(33.2%)
TOTAL	\$ 9,861,730	\$ 10,500,713	\$ 14,955,000	\$ 15,093,000	0.9%

Public Affairs

The Public Affairs Department is responsible for developing materials, opportunities and resources used to market and communicate to the public and the media City services, policies and procedures. The department serves as the City's media liaison, facilitating several media conferences annually, fielding more than a dozen direct media inquiries weekly, disseminating more than 600 press releases each year, populating the City's website as well as its Facebook and Twitter resources, producing monthly "City Shows" on Raleigh Television Network (RTN) and developing quarterly "Under Construction" and "Firewatch" programming as well as stand-alone programming for RTN.

Public Affairs provides support to City Council members for speeches, proclamations and resolutions. Staff plan, publicize and produce several events annually as well as serve as marketing and media advisors to several groups associated with the City and its' mission such as the Raleigh Hall of Fame, Raleigh's Sister City organizations and the Downtown Raleigh Alliance.

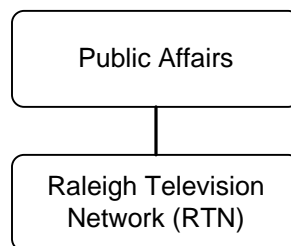
The department manages Raleigh's cable operations to provide channels for public and government access television. RTN, a digital media center, is an invaluable tool in assisting the City of Raleigh and Wake County in communicating with the public via regularly scheduled and special programming.

The Public Affairs Department includes the City's Print Services Division, which is responsible for on-site design and purchasing of printing services. The department assumed responsibility for mail and delivery services in an effort to realize greater efficiencies and economies. Public Affairs serves as liaison to the Council's Technology and Communications Committee.

Additional information regarding the Public Affairs Department may be obtained by contacting Jayne Kirkpatrick, Director, at (919) 996-3100 or via email at Jayne.Kirkpatrick@raleighnc.gov.

Mission

The City of Raleigh Public Affairs Department develops and markets information about City services to improve Raleigh's quality of life and to increase understanding of, and participation and trust in government.



Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
EMPLOYEES					
Public Affairs	9	9	12	12	0
Public Affairs-Rtn	8	8	8	8	0
TOTAL	17	17	20	20	0
DIRECT EXPENDITURES BY DIVISION					
Public Affairs	936,246	930,253	1,072,699	1,217,434	13.5%
Public Affairs-Rtn	578,776	562,163	655,053	678,622	3.6%
TOTAL	\$1,515,022	\$1,492,416	\$1,727,752	\$1,896,056	9.7%
DIRECT EXPENDITURES BY TYPE					
Personnel	947,117	982,117	1,106,616	1,169,849	5.7%
Employee Benefits	281,172	276,601	308,101	325,287	5.6%
Operating Expenditures	245,692	214,363	288,822	372,572	29.0%
Special Programs and Projects	7,537	8,537	7,213	11,348	57.3%
Capital Equipment	33,505	10,797	17,000	17,000	0.0%
TOTAL	\$1,515,022	\$1,492,416	\$1,727,752	\$1,896,056	9.7%

Highlighted Budget Changes (July 2013 – June 2014)

- Reclassify a Public Affairs Specialist (Gr. 32) to Senior Public Affairs Specialist (Gr. 34) and a Production Specialist (Gr. 32) to Senior Production Specialist (Gr. 33) at a total cost of \$13,884.
- Includes funding for anti-speeding campaign advertisements (\$45,000).
- Increase in print costs by \$28,567 due to monthly At Your Service insert in utility bill.
- Increase in contractual services of \$4,800 for archiving of social media accounts.

FY14 Anticipated Accomplishments that further City Council Mission

- Reduce postage expenses and heighten accountability for mailings.
- Further enhance the city's website and presence on social media.
- Increase efficiencies and quality control of all city print communications.
- Develop and coordinate the public education campaign for the 2013 bond referendum.
- Analyze social media response.

FY13 Accomplishments that furthered City Council Mission

- Created and disseminated more than 685 press releases to media and more than 900 subscribers of MyRaleigh Subscriptions. NewsCor weekly newsletter sent to approximately 1600 subscribers via MyRaleigh Subscriptions.
- Maintained the Raleigh's Facebook and Twitter pages.
- Planned, publicized and produced 10 special events and facilitated 12 press conferences.
- Headed the media and public relations effort for the International Bluegrass Music Association's September 24 to 28, 2012 World of Bluegrass.
- Wrote, planned and produced 12 "City Show" segments, four "Under Construction" segments and produced RTN special programming.
- Promoted awareness throughout the city of speeding and its consequences.

- Produced and streamed online all City Council, Planning Commission, Comprehensive Planning, Public Works, Law and Public Safety and the Technology and Communications Committee meetings as well as the City Council Unified Development Ordinance Review meetings.
- Provided staff support for 150 individuals and groups that use facilities to provide programming for RTN Public Access Channel 10.
- Marketed the introduction of Open Raleigh to maximize the public's participation and hence its development and value.
- Led the Communications Task Force to develop social media strategy to develop and enhance its profile as a center of innovation and promote economic development.

Special Appropriations

The Special Appropriations budget includes General Fund expenses that are not charged to a specific department and transfers to capital funds, debt service funds and business-like enterprise funds.

The Employee Benefits category budgets the city's contribution toward health and life insurance for retirees, workers compensation and unemployment.

Direct expenditures include contracted services such as tax billing and collections, the Municipal Service District (MSD) special tax districts expenditure and insurance user charges.

Interfund expenditures include transfers made from the city's General Fund to other funds. Transfers to the General Debt Service Fund, Technology Fund, General Public Improvements Capital Projects Fund and Park Improvement Fund represent the General Fund contributions to the city's debt service and five-year capital program. Transfers are also made to Public Transit, Parking Operations, Convention and Performing Arts Center, Solid Waste Services and Community Development funds. These funds are operated as business-like enterprise funds, but require some transfer of General Fund dollars to operate.

The risk management accounts fund a portion of the Risk Management Internal Service Fund. As in the past, direct expenses of risk management will be paid from the Internal Service Fund. The transfers to the Technology Capital Fund are separated into two account lines for planning purposes; one is designated for pay-go projects, while the other services the debt issued for the ERP system.

Highlighted Budget Changes (July 2013 – June 2014)

- Transfers \$17.6 million to the five-year capital program, of which \$9.6 million is funded with recurring, programmed revenues and \$7.9 million is funded by one-time revenues. The recurring, programmed General Fund transfer funds maintenance and renovations at public safety, parks system, and other city facilities. These funds also support technology investments and projects. The one-time revenues transferred to capital support specific projects, including Union Station, sidewalk repair, transit facilities and equipment, and sustainability initiatives.
- Uses \$3 million of one-time revenues to fund (via transfer to the Equipment Fund) replacement of Fire Department's self-contained breathing apparatus (SCBA), a critical piece of equipment for fire suppression. The department's existing SCBA units have reached the end of their life cycle.
- Uses one-time revenues to fund via transfer to the Equipment Fund \$1 million replacement of 800 Mhz Fire radios and \$400k to purchase deferred Public Works and Parks and Recreation equipment.
- Reduces the Solid Waste Services subsidy by \$1.38 million. The Solid Waste collection fees will be increased by \$1, as well as the proportional increase to the commercial business district collection fees, which reduces the Solid Waste Services enterprise dependence on General Fund support.
- Increases the General Fund subsidy for the Capital Area Transit fund to implement the Short-Range Transit plan mid-FY14 (\$700k).
- Includes a one-time payment to the state for the General Fund's portion of unemployment (\$644k). The amount is based on 1 percent of taxable city wages for the required reserve balance in the state unemployment insurance fund.
- Funding for biennial elections is included (\$250,000).
- Funding for the Powell Bill has been consolidated into the General Fund as an accounting change, which helps monitor this funding source more easily (\$4.7 million impact on the General Fund; \$290k net impact compared with FY13).
- The General Fund reserve for maintenance and operations is included to support potential shortfalls in departmental accounts from fluctuating fuel costs and anticipated Duke Energy Progress electric rate increase (\$500k).

- Continues transition of risk management costs from General Fund Special Appropriations to department budgets. General and Auto Premium and Claims shifting to departments in FY14.

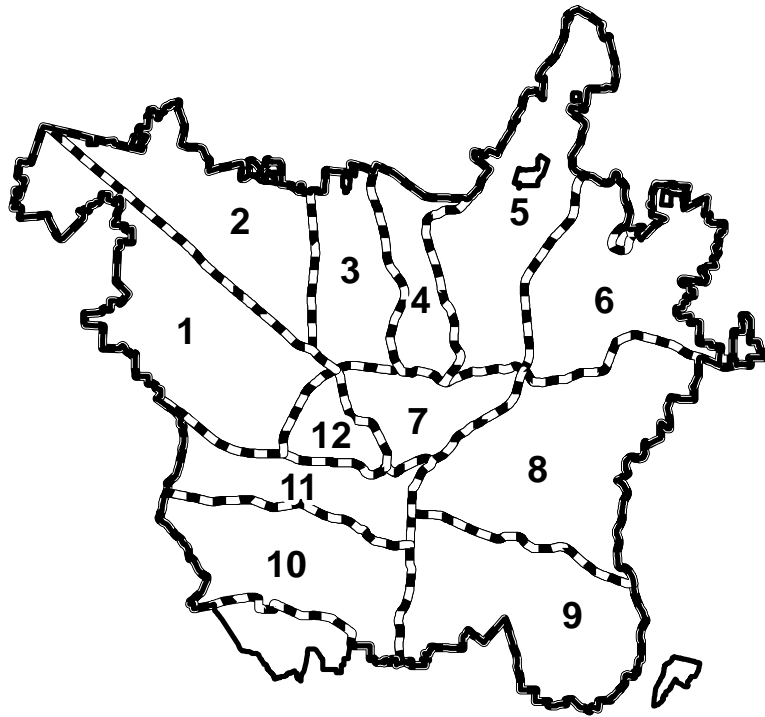
Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
EMPLOYEE BENEFITS					
Employee Benefits	497,162			212,989	0.0%
Opeb- Post Employment Benefits	500,000	1,419,229	1,207,737	3,893,191	222.4%
Medicare Supplement	387,600	445,740	414,414	459,500	10.9%
Health Insurance (Retiree)	4,298,568	6,761,783	8,028,473	5,160,408	(35.7%)
Group Life Ad & Di	118,233	136,012	106,015	108,322	2.2%
Unemployment	166,793	182,358	160,000	804,472	402.8%
SUBTOTAL	\$5,968,357	\$8,945,123	\$9,916,639	\$10,638,882	7.3%
DIRECT EXPENDITURES					
City Co Tax B & C	380,030	386,783	385,000	865,333	124.8%
City Co Auto Tax B & C	202	-1			0.0%
Elections		176,874		250,000	0.0%
Remittances To County			10,000		(100.0%)
Penalty Prmts Due Wcpss (90% Of	170,171	675,340	427,658	427,658	0.0%
Safety Shoes	89,278	77,876	98,810	98,810	0.0%
Postage	398,276	392,961	460,000	460,000	0.0%
Storm Water Utility Fees	2,504		10,000	10,000	0.0%
Wireless Data Comm	87				0.0%
Rsv-Contingency			50,000	50,000	0.0%
Rsv-M & O			733,109	1,021,488	39.3%
Rsv-Hillsborouh MSD	260,262	158,991	179,891	191,700	6.6%
Rsv-Municipal Service District	1,145,370	1,145,393	1,209,705	1,199,700	(0.8%)
City Records Mgmt	92,760	104,568			0.0%
RSV-Open Data Catalog			50,000		(100.0%)
Sir Prop/Liab Claims	1,410,000	1,410,000	955,811		(100.0%)
To Isf-Excess Prop/Liab Prem	955,500	955,500	525,152		(100.0%)
Misc Insurance Premiums	290,958	299,834	309,992	484,492	56.3%
To Isf-Other Insurance Svcs	873,303	974,902	932,495	959,839	2.9%
To Isf-Sir Workers Comp		31,398			0.0%
Special Projects & Programs	111,681	75,780	83,000	84,500	0.0%
Human Service Agencies	26,688	36,600			0.0%
SUBTOTAL	\$6,207,069	\$6,902,800	\$6,420,623	\$6,103,520	(4.2%)

Budget Detail (continued)

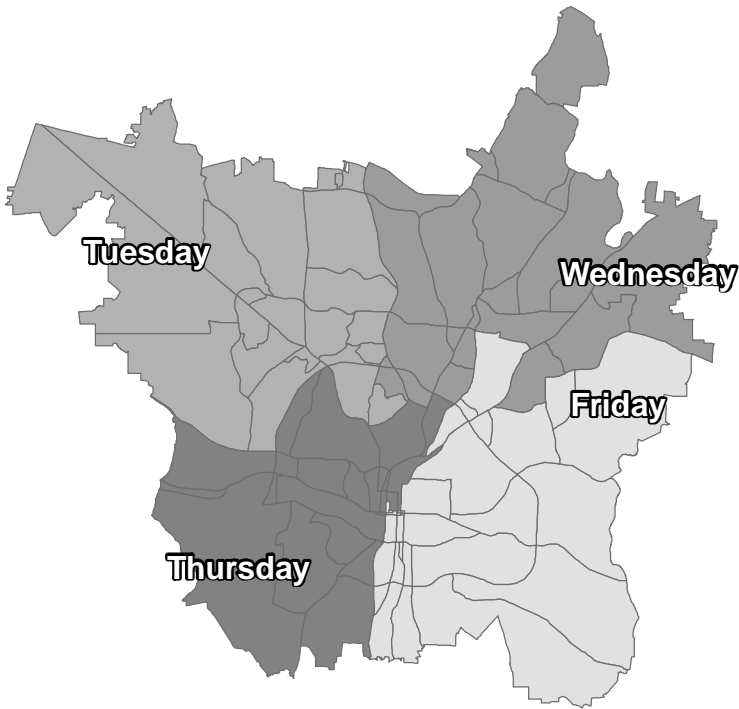
	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
TRANSFERS OUT					
To 110 Economic Dev	1,167,129	1,053,129	1,223,102	1,316,008	7.6%
To 190 Debt Svc	37,223,308	37,254,355	41,935,177	40,757,568	(2.8%)
To 210 Print Shop	296,891	242,206			0.0%
To 360 SWS Operations			11,380,030	11,020,702	9.0%
To 410 Transit Oper	10,127,611	9,723,464	10,811,600	11,340,654	(1.6%)
To 410 Access Ral Trans		6,887,599	6,890,429	6,787,074	(1.5%)
To 442 Parking Facility		1,475,501	2,031,145	1,000,000	(50.8%)
To 501 Technology Cap Proj	4,000,000	4,495,396	2,894,152	3,021,244	4.4%
To 501 ERP Debt Service			1,256,570	1,138,164	(9.4%)
To 505 Misc Capital Proj	1,454,000	1,024,604	2,797,844	4,150,000	48.3%
To 515 Sidewalk				2,784,000	0.0%
To 525 Street Impv				403,000	0.0%
To 531-Street Bond Fund 1999				3,040,000	0.0%
To 625 Park Impv	900,000	1,210,000	2,065,000	3,092,520	45.3%
To 642 Civic Ctr Renov	1,385,208	1,486,746	1,856,247	1,891,481	1.9%
To 646 Auditorium Renov	200,000		170,000		(100.0%)
To 735 Housing Operations	875,783	1,000,654	1,083,483	1,225,231	13.1%
To 736 Housing Projects	386,574	346,706	247,945		(100.0%)
Approp To Other Funds	1,500,000				0.0%
To 251 Equip Replacement				4,414,000	0.0%
To 515 (Powell Bill)				658,850	0.0%
To 525 (Powell Bill)				4,531,150	0.0%
SUBTOTAL	\$71,691,931	\$66,200,360	\$86,642,724	\$102,571,646	18.6%
TOTAL	\$77,779,644	\$82,048,283	\$102,979,986	\$119,314,048	16.1%

Leaf Collection Zones

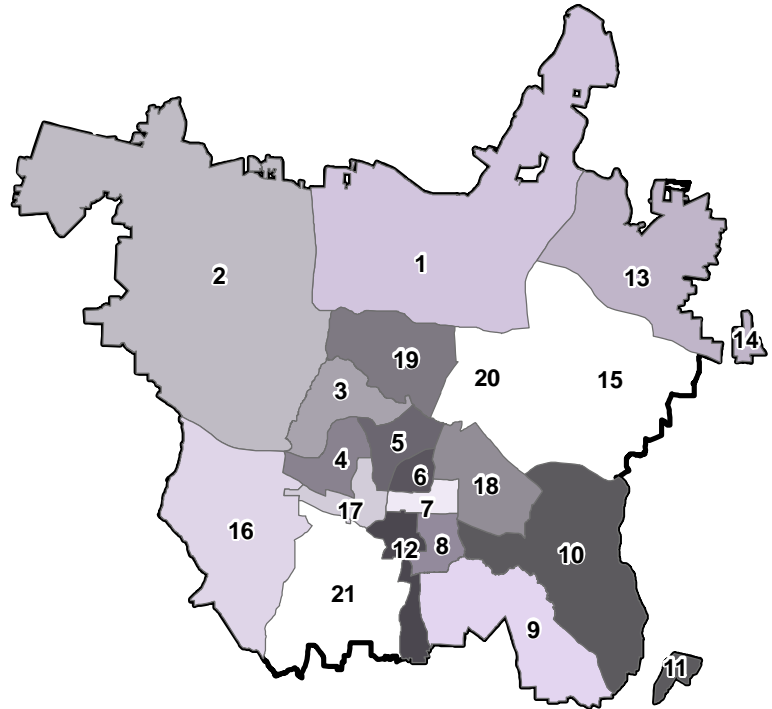


*Letters indicate specific leaf collection zones

Trash Collection Zones



Citizen Advisory Council Districts



- | | | | |
|---------------|-----------------|-----------------|--------------|
| 1 North | 6 Mordecai | 12 Central | 18 East |
| 2 Northwest | 7 North Central | 13 Forestville | 19 Midtown |
| 3 Glenwood | 8 South Central | 15 Northeast | 20 Atlantic |
| 4 Wade | 9 South | 16 West | 21 Southwest |
| 5 Five Points | 10 Southeast | 17 Hillsborough | |

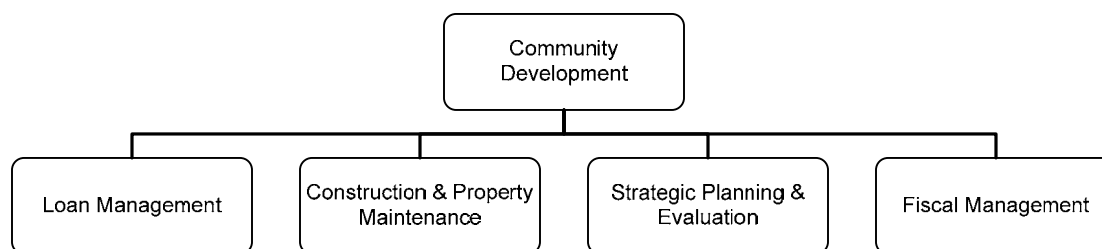
Community Development

The Community Development Department administers the city's housing and redevelopment programs, funded with both local and federal funds. Housing activities include citywide first time homeownership loans, affordable rental housing, rehabilitation of existing housing stock, housing initiatives for the homeless, economic development, public service activities and neighborhood revitalization efforts in identified target areas.

Additional information regarding the Community Development Department may be obtained by contacting Michele Grant, Community Development Director, at (919) 996-4330 or via e-mail at Michele.Grant@raleighnc.gov.

Mission

To improve the quality of life for Raleigh's citizens by increasing and improving the affordable housing stock, revitalizing older neighborhoods and supporting related human services.



Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
EMPLOYEES	23	23	23	23	0
DIRECT EXPENDITURES					
Housing Development - City	2,115,154	2,017,342	1,698,832	1,561,804	(8.1%)
Community Development - Federal	6,001,332	5,221,022	4,668,970	5,024,635	(3.7%)
TOTAL	\$8,116,485	\$7,238,364	\$6,367,802	\$6,586,439	3.4%

Highlighted Budget Changes (July 2013 – June 2014)

- The budget for legal services increases \$25,000 to allow for the transition between new counsel and the current attorney. The cost of legal services has also increased due to the implementation of several projects that involve more intensive legal mediation and resolution among interested stakeholders. Community Development outsources legal counsel to handle a range of services including contract review, loan closings, deed recordation, remediation of contractor disputes and preparation of legal documents.
- The training budget increases \$15,000, a restoration to pre-recession levels. Training will include regulatory changes, the U.S. Department of Housing and Urban Development (HUD) reporting system, relocation regulations and environmental updates.

FY14 Anticipated Accomplishments that further City Council Mission

- Refurbish and rehabilitate 12 to 16 affordable rental housing units. The citywide affordable rental housing revenues support this project.

- Increase the tax base and encourage homeownership by providing 45 second mortgage loans of up to \$20,000 to first time homebuyers citywide for down payment and closing cost assistance.
- Provide at least 25 limited repair loans of up to \$5,000 per loan to low-income homeowners to fix home repairs that, if left unattended, would threaten the household's health and/or safety.
- Improve Raleigh's existing homeowner housing stock by providing loans to 35 low- to moderate-income homeowners to rehabilitate their existing residences. At least 25 of these owner occupants will receive discounting forgivable loans using bond and HOME Investment Partnerships Program (HOME) resources.
- Increase Raleigh's affordable rental housing stock by at least 75 units by providing low interest gap financing to at least two private or nonprofit developers.
- Provide construction trade training to 30 low income people.
- Evaluate existing programs annually to ensure lending practices are sound and enable low- and moderate-income residents to access city housing resources for homeownership, rehabilitation, or affordable rental units.
- Complete the final phase of State Street affordable housing development resulting in the addition of five affordable homes by Builders of Hope.
- Pipe 150 linear feet of an open stream, which will permit the creation of three additional lots as part of an assemblage at the corner of Jones Street and Seawell Avenue. This work also includes the replacing 250 linear feet of sidewalk curb and gutter and a retaining wall.
- Use Community Development Block Grant (CDBG) funds to acquire and demolish 17 dilapidated structures and relocate existing households to standard units.

FY13 Accomplishments that furthered City Council Mission

- Completed eight substantial rehab projects the first half of FY 2012-2013 providing loans totaling \$543,756 to primarily low-income elderly homeowners residing in the redevelopment and low-income census tract areas.
- Outsourced one reconstruction project to department's sole sub-recipient, Martin Street Community Development Corporation, which will allow the demolition of one low income homeowner's substandard home and the construction of a new home on the same site.
- Provided two joint venture rental loans to affordable housing developers that constructed 28 units for rental to low-income tenants.
- Increased tax base with the closing of 14 bond-funded second mortgage loans providing more than \$286,000 to first-time homebuyers for down payment and closing cost assistance.
- Supported non-profit agencies with \$195,403 toward Rapid Re-Housing, Targeted Homeless Prevention, and Emergency Shelter support services through the Emergency Solutions Grant.
- Provided \$190,000 to 581 individuals and 25 households through the CDBG and City Community Enhancement/ Public Services program.
- Used over \$1,000,000 of CDBG funds to acquire and demolish three dilapidated structures and relocated existing households to standard units.
- Rezoned the Stone's Warehouse assemblage, which will be needed for future redevelopment. City Council leased Stone's Warehouse assemblage to Landmark Assets Services for the future development of 60 affordable rental housing units. The project is dependent on final City approval and the successful application for historic and low income tax credits.
- Closed two American Revitalization and Recovery Act (ARRA) grants – Homeless Prevention and Rapid Re-Housing Program and Community Development Block Grant. The \$991,091 award

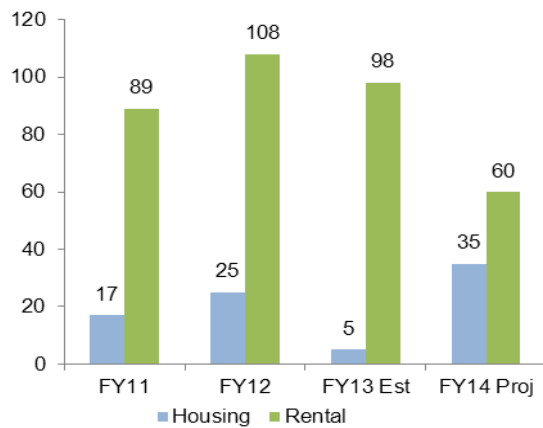
assisted 561 individuals and 168 households with rental assistance, and \$648,128 provided rehabilitation for St. Monica Teen Center and job training for 30 youth.

- Acquired 16 properties, built eight affordable, demolished three structures and developed a site for affordable rental units with over \$3.9 million Neighborhood Stabilization Program grant funds.

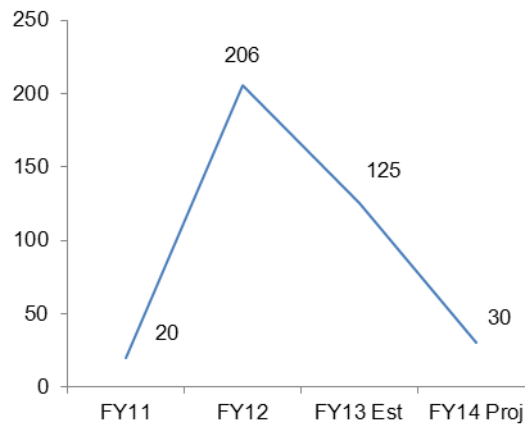
Performance Indicators

	ACTUALS 2010-11	ACTUALS 2011-12	ESTIMATE 2012-13	PROJECTION 2013-14
Homeownership/rehabilitation loans provided	39/13	60/24	14/25	45/35
Demolitions/Relocations	14/7	13/20	22/24	17/15
% CDBG funds benefiting low/moderate incomes	100%	100%	100%	100%
Leveraging of private funds	\$8,362,647	\$23,548,459	\$15,267,439	\$9,927,923
Cost of CDBG administration as a % of total expenditures	11%	14%	12%	20%

New Housing and Rental Units Constructed



Units rehabilitated



Number of units rehabilitated reflects Community Development annual workplan for the years shown

Community Development – Federal Program

The Community Development Funds provide for the improvement of inner-city neighborhoods through the implementation of several redevelopment plans adopted by City Council. The expenditures in this section represent federally funded initiatives.

The primary source of funding is through the HOME Investment Partnership Program and Community Development Block Grant (CDBG) programs provided by the U.S. Department of Housing and Urban Development (HUD). Program income is additionally funded by CDBG projects such as loan repayments and rental income. Projects funded in this budget include the Rehabilitation Loan Program for renter and owner occupied units and emergency repair loans to the elderly and handicapped. The HOME program also provides affordable housing to low and moderate income residents.

The Hearth Emergency Solutions Grant provides funds for homeless populations. Approximately \$100,000 will be transferred to Wake County in support of the homeless shelter; the remaining balance will be used for HUD's rapid rehousing program.

Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
DIRECT EXPENDITURES BY DIVISION					
Community Development Block Grant	3,069,439	3,384,989	3,188,848	3,371,060	5.7%
HOME	2,824,238	1,727,354	1,284,719	1,474,643	14.8%
Emergency Solutions	107,655	108,680	195,403	178,932	(8.4%)
Job Training	77,952	-	-	-	0.0%
TOTAL	\$6,079,284	\$5,221,022	\$4,668,970	\$5,024,635	7.6%
DIRECT EXPENDITURES BY TYPE					
Personnel	0	449,184	742,275	662,973	(10.7%)
Employee Benefits	0	77,012	221,398	207,466	(6.3%)
Operating Expenditures	250,140	325,937	392,500	546,077	39.1%
Special Programs and Projects	3,563,188	1,692,744	2,146,360	2,826,699	31.7%
Capital Project Expense	1,885,988	2,374,145	910,638	512,660	(43.7%)
Interfund Transfers	302,016	302,000	255,799	268,760	5.1%
TOTAL	\$6,001,332	\$5,221,022	\$4,668,970	\$5,024,635	7.6%

Housing Development – City Program

The combined total budget of Housing Development includes a subsidy transfer from the General Fund for the Community Development Department. The majority of funds will be used to assist low and moderate income households in obtaining affordable housing. The expenditures represent locally funded initiatives, including \$50,000 for the Ending Homelessness Program.

Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
DIRECT EXPENDITURES BY TYPE					
Personnel	569,720	768,030	651,399	676,611	3.9%
Employee Benefits	391,552	280,833	246,735	250,806	1.6%
Operating Expenditures	196,200	200,576	192,050	313,766	63.4%
Special Programs and Projects	717,688	697,982	507,295	218,661	(56.9%)
Capital Equipment	0	274	300	300	0.0%
Capital Project Expense	170,000	0	0	0	0.0%
Interfund Transfers	69,993	69,647	101,053	101,660	0.6%
TOTAL	\$2,115,154	\$2,017,342	\$1,698,832	\$1,561,804	(8.1%)

Community Services

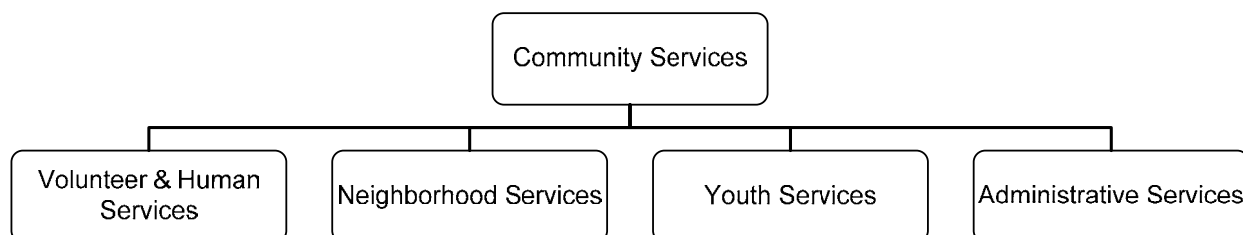
The Community Services Department envisions an engaged citizenry, thriving neighborhoods and flourishing communities throughout Raleigh.

The department facilitates neighborhood empowerment, citizen participation, human capacity-building and leadership development. The department also coordinates volunteer service programs, administers human services grants and provides structured youth employment and empowerment opportunities.

Additional information regarding the department is available by contacting Dwayne C. Patterson, Community Services Director, at (919) 996-6100 or Dwayne.Patterson@raleighnc.gov.

Mission

The mission of the Community Services Department is to promote and advance continuous quality-of-life improvements in neighborhoods and communities, meaningful civic and community engagement for all of Raleigh's diverse citizenry, and positive youth development and volunteer opportunities. We do so by helping individuals, groups and communities recognize their skills and assets, by mobilizing people to take action on their own behalf, and by connecting them to appropriate resources so they can achieve positive results for their neighborhoods and communities.



Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
EMPLOYEES					
Community Svcs	17	15	15	15	0
Grant Funded	3	3	3	3	0
TOTAL	20	18	18	18	0
DIRECT EXPENDITURES BY TYPE					
Personnel	1,096,059	1,100,555	1,160,054	1,170,852	0.9%
Employee Benefits	246,889	241,313	246,661	264,264	7.1%
Operating Expenditures	180,568	162,981	179,381	206,799	15.3%
Special Programs and Projects	348,804	201,263	207,191	240,647	16.1%
TOTAL	\$1,872,321	\$1,706,113	\$1,793,287	\$1,882,561	5.0%

Highlighted Budget Changes (July 2013 – June 2014)

- Implementing MyRaleigh Subscriptions and the increased e-mail CAC newsletter distribution has resulted in decreased mailing costs. These savings are funding Neighborhood Improvement Funds (\$5,000), Neighborhood Exchange (\$5,000) and Viva Raleigh (\$2,000) in FY14.
- Decreased administrative part-time salaries by \$10,000 to increase funding for Training/Travel and Registration (\$5,000) and Organizational Development Training (\$5,000).
- Re-establish salary increase for second year Raleigh Summer Youth Employees as an incentive to return, raising the hourly rate from \$7.25 to \$7.50 (\$3,500).

- Increased grant match (\$5,450 or 5%) for Foster Grandparent and Retired and Senior Volunteer Program (RSVP) staff salaries to allow grant staff to work on other department initiatives as needed.
- Increased Administrative Services division office supply line item by \$10,100 by combining all department office supply accounts into one line item.
- Increased the Substance Abuse Advisory Commission budget to \$9,000 per the commission's request.
- Partner with Activate Good to increase coordination and development of online platform for recruiting and connecting volunteers (\$24,500).

FY14 Anticipated Accomplishments that further City Council Mission

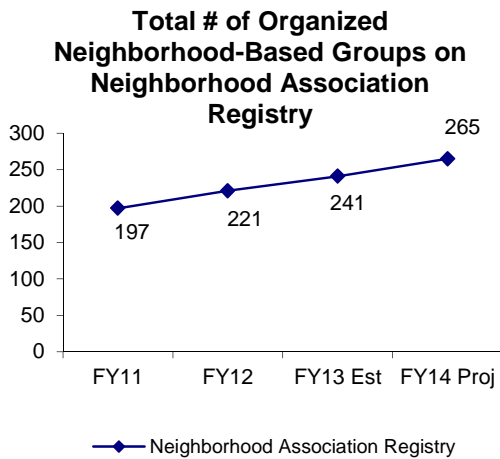
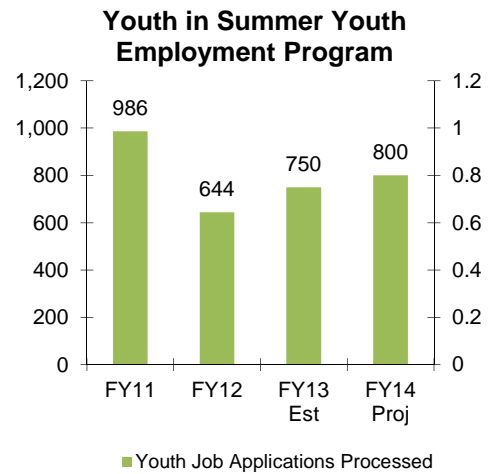
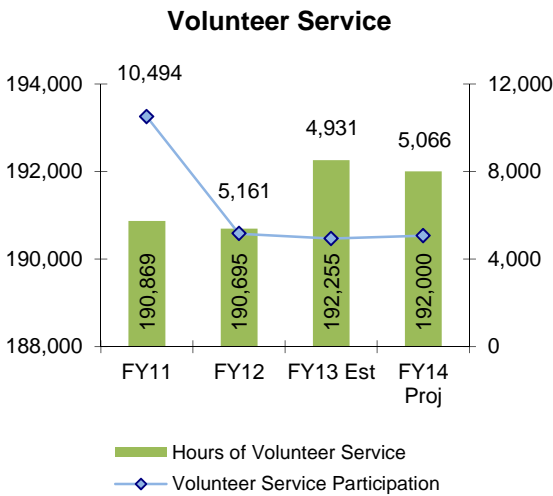
- Increase number of registered neighborhood-based organizations from 241 to 265, or 10 percent.
- Increase the number of Raleigh Neighborhood College and Citizens Leadership Academy alumni serving in leadership positions in Citizens Advisory Councils, boards and commissions from 36 to 40.
- Design and implement work plan for the Raleigh Leadership Alumni in relation to its presence and support to neighborhood-based organizations, Citizen Advisory Councils and Raleigh Neighborhood Exchange.
- Align Foster Grandparent assignment plan to place volunteers in the public school system.
- Provide formal training for all boards and commissions staffed by Community Services.
- Strengthen the rating criteria for human service agency grant applications.
- Continued partnership with Community Partnerships, Inc. /Capital Area Workforce Development to fund five summer youth positions.
- Re-launch Partnership Raleigh to expand opportunities for year-round youth employment.
- Increase the number of second year Raleigh Summer Youth Employment participants who are "A-Game" certified to 50%.

FY13 Accomplishments that furthered City Council Mission

- Increased the number of organized neighborhood-based groups on the Raleigh Neighborhood Registry from 214 to 241 (11%). Increased awareness of and participation in CACs through effective marketing and communication strategies, including the use of marketing funds by 13 of 19 CACs.
- Actively engaged graduates of Raleigh Neighborhood College and Citizens Leadership Academy in leadership opportunities. Fifteen current CAC leaders and 11 City boards and commissions members are graduates of these programs.
- Successfully implemented the Raleigh Citizens Advisory Council boundary revision plan, which City Council approved. The plan increased the number of CACs from 18 to 19 without an increase in the Community Services staff.
- Allocated \$1,534,692 in Human Services Agency funding and awarded \$15,000 in Neighborhood Improvement Funds.
- Expanded the Foster Grandparent Program's presence within the Wake County Public Schools. 85% of children paired with Foster Grandparent volunteers showed improvement in areas of their assignment plans.
- Senior Corps volunteers provided more than 142,000 hours of service

- Implemented the “Bring Your A-Game to Work” training curriculum into the Raleigh Summer Youth Employment Program. Thirty-four youth employees were certified in work ethic proficiency.
- Partnered with Community Partnerships, Inc./Capital Area Workforce Development to provide five paid summer youth positions.
- Assisted Youthrive in planning and implementation of the Youth Leadership Academy, which served 33 Wake County students.

Performance Indicators



Planning and Development

Planning and Development consists of three components: City Planning, Inspections and the Office of Development Services.

City Planning includes the Office of Transportation Planning, the Office of Economic Development and the Office of Urban Design. It provides guidance and support to various boards, commissions, the City Council and citizens. Primary functions include maintenance of the 2030 Comprehensive Plan, providing growth management strategies, envisioning design solutions, coordination of multi-modal transportation design and implementation and promoting the city and business growth. The department also provides education and outreach and enforces the zoning code.

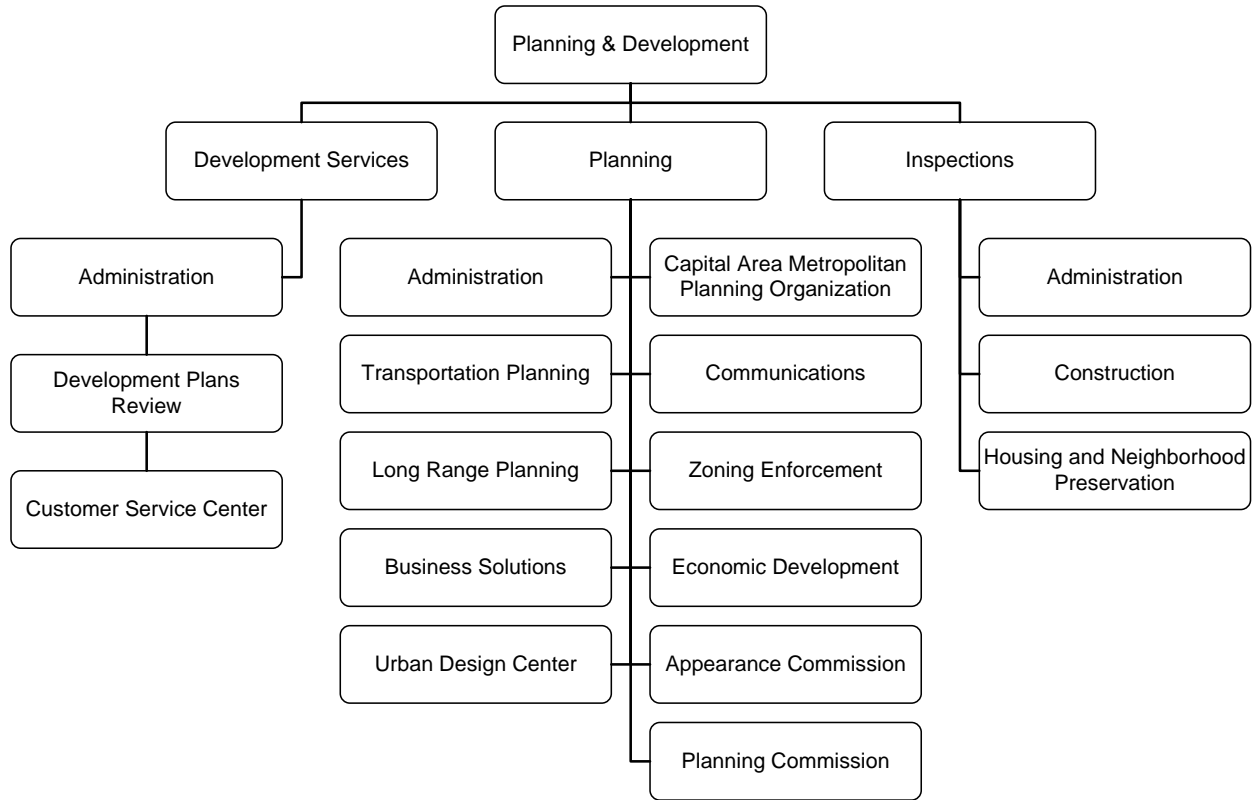
Inspections enforces the uniform building codes, provides technical review of all permits and provides inspections for all issued permits. The primary focus of this department is ensuring the safety of the citizens through building code review, compliance and enforcement.

The Office of Development Services receives, routes, reviews and issues all building permits. This office serves as the primary point of contact with the citizens and development community. It coordinates plan review and permit issuance with the rest of the department to present one unified organization.

Additional information regarding Planning and Development may be obtained by contacting Mitchell Silver, Chief Planning & Development Officer, at (919) 996-2625 or via email at Mitchell.Silver@raleighnc.gov.

Mission

The Planning and Development Department believes in a high standard of excellence and seeks best practices to ensure the city continues to reach its highest potential. The department creates a city of lasting value, ensures the public health, safety and welfare through visioning, education, coordination, enforcement and civic engagement.



Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
EMPLOYEES					
Planning	42	49	58	64	6
Development Services	33	44	36	41	5
Inspections	121	97	95	86	(9)
Grant Fund - CAMPO	11	11	11	12	0
TOTAL	207	201	200	203	3

DIRECT EXPENDITURES BY DIVISION

Planning	4,391,175	4,691,440	5,497,691	5,932,306	7.9%
Development Services	2,488,217	2,992,084	2,824,414	3,362,763	19.1%
Inspections	8,442,875	7,313,736	7,741,386	7,312,498	(5.5%)
TOTAL	\$15,322,267	\$14,997,260	\$16,063,491	\$16,607,567	3.4%

DIRECT EXPENDITURES BY TYPE

Personnel	10,557,248	10,470,954	11,010,117	11,190,188	1.6%
Employee Benefits	3,223,159	2,913,634	3,066,303	3,191,217	4.1%
Operating Expenditures	1,434,048	1,303,295	1,703,485	1,870,478	9.8%
Special Programs and Projects	90,809	271,538	282,586	346,284	22.5%
Capital Equipment	17,002	339	1,000	9,400	840.0%
Interfund Transfers	0	37,500	0	0	0.0%
TOTAL	\$15,322,267	\$14,997,260	\$16,063,491	\$16,607,567	3.4%

Highlighted Budget Changes (July 2013 – June 2014)

- The Unified Development Ordinance (UDO) project has been approved by Council and will be implemented September 1, 2013.
- Two positions will be added - a Zoning Inspector and a Web Specialist. Both positions have been created to support Council initiatives, including UDO implementation and enforcement of zoning ordinances.
- Inspections will continue a phased approach to align pay and structure with a past initiative to ensure consistency between plan reviewers and field inspectors. This initiative involves the reclassification of eight positions and the creation of an organizational structure that supports staff and supervisors.
- The Office of Economic Development is a newly established work unit that has not in past budget years received operating funding. Funding for five economic development and small business programs is included. (\$29,500)
- Development revenues have begun to improve, increasing the cost associated with processing credit card payments. FY14 includes an additional \$47,000, which is more than offset by a projected 8% increase in development review revenues.
- The Urban Design Center moved to a new, shared location with the Parks & Recreation department resulting in a rent savings of nearly \$30,000.
- Records retention within Planning and Development is being evaluated for compliance with the laws as well as addressing the needs of the staff and development community. As a result, the records retention account was increased by \$6,800 (130%) to better reflect FY13 actuals. This amount will likely be reduced over the next few years as efficiencies in records management practices are implemented.

FY14 Anticipated Accomplishments that further City Council Mission

- Conduct the five year update of the 2030 Comprehensive Plan. This effort will focus on reassessing priorities and strategies of the 2030 Comprehensive Plan, fulfilling Council policies to prioritize capital improvement planning items, advancing growth within the city and integrating return on investment assessments into long range city planning.
- Begin the citywide rezoning mapping process to implement the Uniform Development Ordinance. Engage approximately one-third of the property owners in discussions about future zoning for their properties. This outreach process will lay the groundwork for the official rezoning public hearings.
- Conduct and finalize four major planning studies: Downtown Plan update, Blount Street-Person Street Corridor, Six Forks Corridor and Capital Boulevard corridor from the Beltline north to Mini City. Continue to develop strategies for implementing completed plans.
- Contribute to the further planning of Union Station. Raleigh's future multi-modal center remains a key strategic focus.
- Maintain enforcement of the Zoning, Housing, Public Nuisance, Non Residential Building Code and vehicle codes that improve neighborhoods and the quality of life for Raleigh citizens.
- Continue to uphold quality development. We expect to issue approximately 38,000 permits, conduct 103,000 field inspections and 3,500 plan reviews in FY14 (8% increase from FY13).
- Review and rewrite the Housing Code. We will focus on integrating additional life safety concerns and the Probationary Rental Occupancy Permit (PROP) ordinance to better preserve existing neighborhoods with continued participation in the Landlord Training Program.
- Activate the Office of Economic Development work program. The primary focus of Economic Development is recruitment, retention and expansion of businesses and development in Raleigh with an end goal of increasing jobs, investment and the tax base within the city.

- Prepare staff and the public for transition to the new UDO.
- Expand the marketing of our services through social media outlets. Increase our likes on the Raleigh Planning and Development Facebook page by 20%, gain participants on My Raleigh Ideas, increase followers on Twitter by 20% and continue to gain new subscribers to GovDelivery.

FY13 Accomplishments that furthered City Council Mission

- Coordinated City Council adoption efforts of the Uniform Development Ordinance. The ordinance implements almost 50 action items listed in the Comprehensive Plan.
- Coordinated major amendments to the Comprehensive Plan. These amendments serve to align language and policy guidance with the Uniform Development Ordinance.
- Continued developing transportation plans to enhance the city's infrastructure. Completed the comprehensive pedestrian plan.
- Completed four major corridor studies.
- Led the application process for a \$21 million dollar Transportation Investment Generating Economic Recovery (TIGER) Grant. The funds will support implementation of the first phase of the Union Station multi-modal center.
- Provided support to the Raleigh Historic Development Commission's year-long 50th Anniversary Celebration.
- Forecasted city growth through 2040. Applied the future land uses outlined in the 2030 Comprehensive Plan and estimated land capacity.
- Facilitated amendments to the City's Zoning Code to include front yard parking, food truck initiatives, special event signage and the creation of a new land use.
- Removed 8,800 illegal signs from the right-of-way.
- Issued 46,500 permits, a 19% increase from FY12, including more than 1,900 sign permits and 800 zoning permits. Performed 89,000 field inspections.

Performance Indicators

	ACTUAL 2010-11	ACTUAL 2011-12	ESTIMATE 2012-13	PROJECTION 2013-14
PLANNING				
Zoning - Cases Processed	36	25	20	40
Annexation - Voluntary Petitions Processed	40	28	28	20
Comprehensive Plan Amendments	10	41	40	40
INSPECTIONS				
Permits - Total Issued (including Building)	47,723	39,144	46,500	53,000
Zoning - Site and Signs Inspections	12,815	10,940	8,900	10,800
Construction - Inspections Requested	77,000	88,640	89,000	98,500

Public Works

The Public Works Department strives to serve the best interests of the safety and welfare of the citizens of the City of Raleigh.

The general Public Works division provides administrative support for the entire department; conducts design, construction, inspection, acceptance and maintenance of public infrastructure improvements completed as city funded projects, including street improvements and streetscapes; completes survey and computer-aided design & drafting (CADD) services for Public Works and other city departments; administers the assessment program for streets, sidewalks, water, and sewer construction projects; traffic engineering, crash analysis and implementation of appropriate countermeasures; administers the neighborhood traffic management program and the street light program; maintains signalized intersections and the computerized traffic signal system; manages the traffic signs and markings program and maintains streets, sidewalks, curb and gutter.

The Construction Management division manages capital building and general improvement projects for the Public Works Department and other departments through the phases of conceptual planning and budgeting, site evaluation and acquisition, consultant evaluation and selection, project development/design, selection of construction delivery system, bidding, negotiating, awarding and administering contracts, acceptance of projects by the city, and administering warranty periods on new facilities and improvements. Projects include new construction, renovations and improvements to city-owned buildings and facilities. The range of projects has included roof replacements, general government offices, parking decks and a wide variety of buildings, site improvements and other facilities for various city departments.

The Transportation Field Services division maintains 2,350 lane miles of streets and rights-of-way within the City limits as well as 1,881 miles of curb and gutter. Services include patching and resurfacing asphalt pavements, concrete repairs, storm drain and culvert repairs and inspections, street sweeping, snow and ice control, leaf collection, repairs to tree root damaged sidewalk and graffiti removal. In addition to these traditional services, the division provides development review and engineering inspection services for public infrastructure improvements constructed as private development projects.

The SafeLight program exists to decrease the number of severe crashes caused by red light running violations and to increase public awareness of safe driving. Any revenues in excess of program costs are distributed to Wake County Public Schools.

The Vehicle Fleet Services division provides equipment replacement and performs scheduled and unscheduled maintenance repairs on all equipment for safe operation in the most efficient and cost effective manner possible for all city departments.

The Transit division provides for the planning, administration and funding of the Capital Area Transit (CAT) System and the Accessible Raleigh Transportation Program (ART), which is a service for Raleigh residents with disabilities.

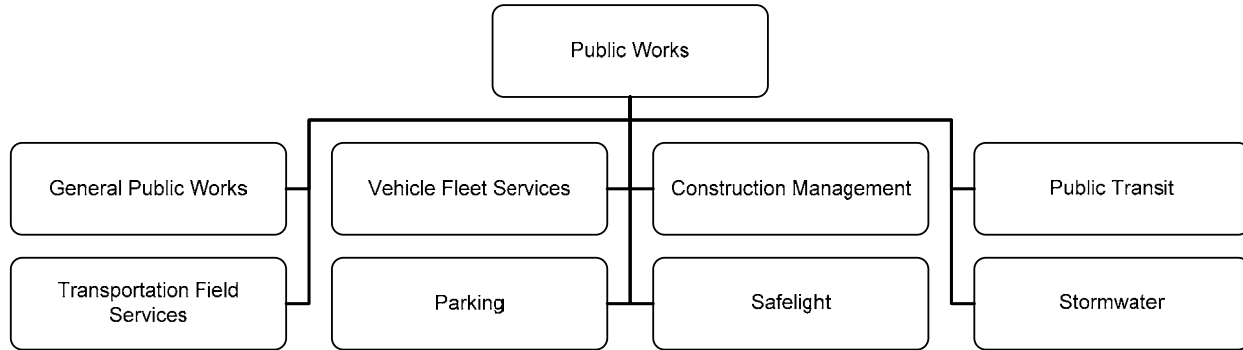
The Parking division includes costs related to the construction, maintenance and operation of city parking decks and surface lots, management of the off-street parking contract and the placement and removal of parking signage. The division oversees the on-street parking program which includes enforcement, collections, meter maintenance and revenue collection and residential permits.

The Stormwater Utility division includes public storm drainage projects, assistance with private drainage concerns, water quality issues as mandated by state and federal agencies, and plan review and inspection functions related to sedimentation control, floodplain, and stormwater control facilities. These services are funded entirely by stormwater fees based on the total amount of impervious surface (e.g. buildings, driveways, sidewalks, parking lots, etc.) on properties.

Additional information regarding the Public Works Department may be obtained by contacting Carl R. Dawson, Jr., Public Works Director, at (919) 996-3030 or via email at Carl.Dawson@raleighnc.gov.

Mission

The Public Works Department strives to serve the best interests of the safety and welfare of the citizens and employees of the City of Raleigh as it administers the design, and construction of transportation, pedestrian, mass transit, stormwater, parking, general government facilities while at the same time maintaining many of these facilities in addition to the City's vehicle fleet.



Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
EMPLOYEES					
Public Works	40	85	86	87	1
Construction Mgmt	14	14	14	14	0
Stormwater Street Maintenance	41	40	40	41	0
Street Maintenance	82	96	96	97	2
PW-Safelight	1	1	1	1	0
TOTAL	178	236	237	240	3
DIRECT EXPENDITURES BY DIVISION					
Public Works	14,559,323	12,910,580	13,443,983	13,728,971	2.1%
Construction Mgmt	1,494,460	1,392,869	1,381,013	1,364,455	(1.2%)
Stormwater Street Maintenance	2,974,290	2,784,478	3,042,121	3,088,538	1.5%
Street Maintenance	7,708,118	8,284,818	9,071,686	9,262,604	2.1%
PW-Safelight	873,852	699,379	891,619	894,950	0.4%
TOTAL	\$27,610,044	\$26,072,124	\$27,830,422	\$28,339,518	1.8%
DIRECT EXPENDITURES BY TYPE					
Personnel	11,274,834	10,826,946	11,447,075	11,684,429	2.1%
Employee Benefits	3,671,962	3,309,749	3,581,341	3,637,795	1.6%
Operating Expenditures	11,800,735	11,287,671	12,278,838	12,293,729	0.1%
Special Programs and Projects	664,856	565,704	433,618	638,515	47.3%
Capital Equipment	182,593	59,987	70,000	67,000	(4.3%)
Interfund Transfers	15,064	22,067	19,550	18,050	(7.7%)
TOTAL	\$27,610,044	\$26,072,124	\$27,830,422	\$28,339,518	1.8%

Highlighted Budget Changes (July 2013 – June 2014)

- Increases in training and travel budget for participating in the international American Public Works Association (APWA) conferences and APWA-NC Chapter board meetings and leadership training.
- Increases street light and signal light budget by \$198,323 for electric rate increases.
- Includes two Business Process Analyst positions to assist with Cityworks implementation, one in general Public Works and one in Street Maintenance. The budget impact is \$118,146. The second Street Maintenance position is the result of moving a position from Planning to Public Works to serve as a Transportation Engineer, which was approved by Council in January 2013.
- Funds a one-time sidewalk maintenance contract in the amount of \$2,434,000 using Capital funds.

Service Impacts (July 2013 – June 2014)

- The recently adopted policy for sidewalk maintenance has significantly increased the workload. Current contracts along with the current work force cannot keep up with the backlog of hundreds of locations.

FY14 Anticipated Accomplishments that further City Council Mission

- Confirm assessment rolls on one completed utility project and 11 roadway/sidewalk projects by June 30, 2014.
- Begin design of several new roadway projects including Hillsborough Street Phase 2, Sandy Forks Road widening, Lenoir/South two-way conversion and a roadway petition project along Juniper Court. Begin design on two federally funded pedestrian improvement projects for Six Forks Road sidewalks and the I-40 bridge overpass retrofits. Begin design on two new traffic calming projects at Rainwater Road and Milburnie Drive.
- Continue improving the leaf collection program by completing two passes around the city while realizing cost savings from new equipment that reduces required staffing.
- Increase the amount of curb and gutter replacements by 10% to improve neighborhood safety.
- Complete construction of the \$28 million traffic signal system upgrade. Continue to implement new timing plans to improve the signal synchronization and decrease travel times.
- Decrease the number of severe crashes caused by red light running violations and increase public awareness of safe driving.
- Complete construction of the new Northeast Remote Operations Facility.
- Begin construction of the new Critical Public Safety Facility.

FY13 Accomplishments that furthered City Council Mission

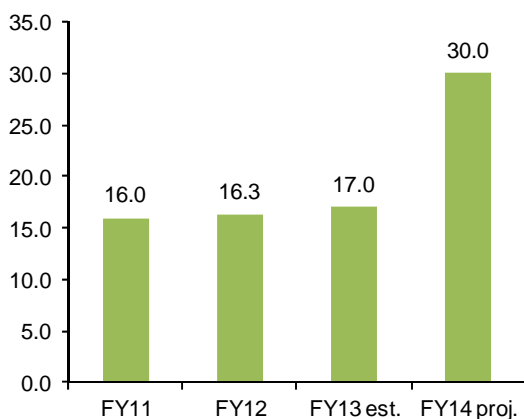
- Confirmed assessment rolls on five completed utility, street and sidewalk projects totaling \$477,578 in the first and second quarters of the fiscal year; projected assessments on an additional seven completed projects will be confirmed prior to July 1, 2013.
- Completed construction of \$19.4 million in thoroughfare improvements, including the second phase of the Falls of Neuse Road realignment and widening, Jones Sausage Road/Rock Quarry Road, and Wade Avenue projects. Also completed construction of \$967,000 in City street improvements to Alleghany Drive and Anderson Drive and Marvino Lane extension.
- Completed construction of the 2011 Sidewalks federal grant project along seven City and NCDOT streets with total construction value of approximately \$1 million. Also awarded and completed landscaping construction contracts along Falls of Neuse Road Phases 1 & 2 and Perry Creek Road.

- Solicited RFQs and awarded several design contracts including Hillsborough Street phase 2, Sandy Forks Road widening, Capital Boulevard widening, Six Forks Road sidewalks, and I-40 pedestrian retrofit projects.
- Inspected construction of 13 roadway, stormwater infrastructure repair, sidewalk and traffic calming projects, totaling \$6.4 million.
- Completed design and began construction of a new \$21 million Northeast Remote Operations Facility.
- Completed design and procured Construction Manager at Risk services for a new \$50 million Downtown Remote Operations Facility.
- Began the design and hired Construction Manager at Risk for a new \$60 million Critical Public Safety Facility.
- Initiated design for new fire stations to replace existing stations 12 and 14 in addition to site evaluations for future fire facilities.
- Completed construction for new firing range support building at Raleigh Police Department's Battlebridge Road training facility.

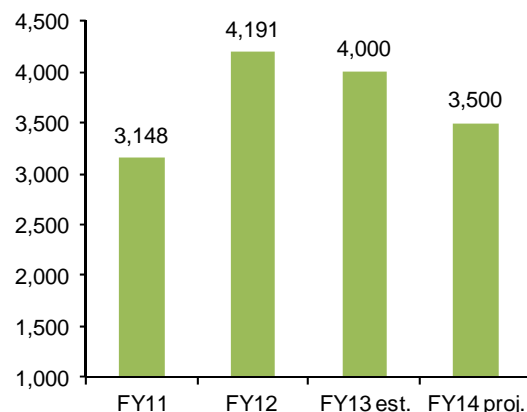
Performance Indicators

	ACTUALS 2010-11	ACTUALS 2011-12	ESTIMATE 2012-13	PROJECTION 2013-14
Lane feet roads & bridges designed/constructed	26,544	20,017	19,682	30,700
Lane feet sidewalks & bike paths designed/constructed	23,011	31,454	55,968	60,200
Lane feet traffic calming projects designed/constructed	NA	79	8,884	15,500
Asphalt failures (including potholes) repaired	3,605	1,906	4,000	3,500
Necessary sidewalk repairs (linear feet)	3,025	2,441	4,000	4,500
# of curb miles swept/flushed	43,137	55,308	60,000	55,000
# of bridges/culverts inspected	137	156	500	500
# of bridges/culverts repaired	334	130	400	400
Neighborhood Traffic Management				
multiway stop requests from citizens	28	49	35	40
speed limit reduction request from citizens	65	55	70	75
traffic calming request from citizens	68	141	100	110

Average Staff Hours Per Survey Work Order



Truck Loads of Leaves Removed from City Streets



Public Works – Parking

The Parking enterprise is operated by the Public Works Department and is known as ParkLink. ParkLink administers the off-street parking contract, processes requests for the placement and removal of parking signage, and maintains city parking facilities. ParkLink took over the operations and management of the on-street program in FY11 and currently has 197 multi-space pay stations serving 1,192 metered parking spaces that work in tandem with computerized handheld citation devices and new parking management software. ParkLink oversees the operation and maintenance of eight decks and five surface lots, as well as the on-street program that comprises enforcement, collections, meter maintenance and revenue collection, and residential permits.

Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
EMPLOYEES					
Parking Operations	36	35	35	35	0
TOTAL	36	35	35	35	0
DIRECT EXPENDITURES BY TYPE					
Personnel	1,099,946	1,040,182	1,196,392	1,254,221	4.8%
Employee Benefits	410,731	366,600	503,075	451,043	(10.3%)
Operating Expenditures	3,337,553	3,274,521	4,172,128	4,869,404	16.7%
Special Programs and Projects	98,628	90,612	86,710	113,164	30.5%
Capital Equipment	24,090	1,335	14,700	15,300	4.1%
Interfund Transfers	5,824,960	4,752,891	8,843,186	8,495,336	(3.9%)
TOTAL	\$10,795,909	\$9,526,141	\$14,816,191	\$15,198,468	2.6%

Highlighted Budget Changes (July 2013 – June 2014)

- Projected revenues in FY14 are expected to increase by the following amounts: \$25,000 in on-street meter revenue by adding four pay stations and relocating of existing pay stations from areas of low usage to more profitable areas; \$470,600 based on Red Hat's increase of parking accounts to more than 1,000 by the beginning of FY14; \$142,000 in citation revenue based on the addition of a new \$10 late fee and various other credit collections methods such as credit reporting; increase in Tax Refund Intercept Fees of approximately \$76,000 due to a greater number of collections.
- Decrease in debt service of approximately \$600,000 from FY13.
- Increase of \$61,000 in on-street personnel costs to raise the salaries of enforcement agents and supervisors in an effort to reverse staff turnover and increase revenue lost during the months of rehiring and training new staff.
- Increase building and structure operations budget (\$35,000) to cover vandalism and repairs to elevators, security cameras and fire alarm systems; increase in insurance, property and liability claims, premiums and workers comp (\$25,000); vehicle maintenance and operation (\$22,000); equipment usage charges for two new trucks and one sweeper (\$21,400); increase in the Blount Street Deck Property Owners Association insurance (\$20,000); increase in capital project funding of \$235,000 for the repair of parking decks; increase in power washing of decks (\$102,200).

FY14 Anticipated Accomplishments that further City Council Mission

- Repair deteriorated brick façade in the Moore Square parking deck and replace two aged elevators in the Wilmington Street parking deck.
- Pursue Department of Motor Vehicles holds for the collection of delinquent citation revenue. An earlier proposal by the League of Municipalities was unsuccessful in making the list of top 25

items approved to move forward to the state legislature this year. Greensboro has now introduced a bill in the Legislature on behalf of all municipalities for this provision.

- Pursue a change in the current rate structure of on-street metered zones to a demand-based pricing system with the highest demand in the Fayetteville Street zone. The hourly rate in this zone will be increased by 25% to \$1.25 for 49 pay stations.
- The following off-street rate increases are also proposed for FY14:
 - Increase monthly unreserved rates by \$5 per month from \$100 to \$105 and increase the monthly reserved from \$125 to \$137 in the Municipal, Wilmington, Moore Square, Cabarrus Street and Blount Street decks and increase the monthly tier rate by \$10 from \$65 to \$75 in the Wilmington and Moore Square decks.
 - Increase the monthly unreserved rate by \$5 per month from \$105 to \$110, increase the monthly reserved from \$140 to \$154 and increase the monthly tier by \$5 per month from \$80 to \$85 in the City Center Deck.
 - Increase the monthly unreserved parking rates by \$5 per month from \$105 to \$110 and increase the monthly reserved rate from \$145 to \$154 in the Convention Center Deck.
 - Increase the monthly hotel reserved rate by 3% from \$70 to \$72 for the Marriott Hotel.
 - Increase the monthly rates by \$5 per month from \$60 to \$65 for the City Market and Dillon A and B Lots.
 - Increase the monthly rates by \$5 from \$55 to \$60 for the 305 Hillsborough Street Lot and increase the two other reserved rates from \$75 to \$80 and \$43 to \$48.

FY13 Accomplishments that furthered City Council Mission

- Replaced six digital pay stations in the surface parking lots with new Parkeon Pay-by-Space pay stations.
- Completed deck assessment request for proposals and currently in negotiations with vendor to complete structural assessments on the following decks: Cabarrus, City Center/Progress Energy, Performing Arts and Wilmington Street Station.
- Completed the first year of the NC tax intercept program to collect on delinquent citations. From July 1, 2013 to June 20, 2013, the program has collected approximately \$254,268.81 after all refunds and fees.
- Completed Municipal Deck repairs on slab, waterproof membrane, light poles, stairwells and sink hole.
- Installed new waterproof membrane on the Lenoir entrance ramp of the underground Convention Center Deck, which was damaged.
- Hired an additional Maintenance Supervisor position to implement a new night shift deck maintenance program where the majority of maintenance, repairs and cleanup is accomplished at night when the decks are less utilized and work can be completed faster and more safely.
- Implemented new \$10 late fee October 1, 2012, which added an additional \$10 to delinquent citation fines after 180 days.
- Entered into a new security contract with the Downtown Raleigh Alliance that added coverage for safety patrols in the Convention Center, Charter Square and Performing Arts Decks, which were previously handled by the Raleigh Convention Center.

Performance Indicators

	ACTUAL 2010-11	ACTUAL 2011-12	ESTIMATE 2012-13	PROJECTION 2013-14
Parking facilities area maintained (sq ft)	2,975,836	2,975,836	2,975,836	2,975,836
# monthly paying parking customers	4,281	3,795	4,521	4,871

Public Works – Stormwater

The Stormwater division manages stormwater services provided to Raleigh citizens through the city's stormwater utility, which includes the drainage and water quality assistance programs; capital stormwater projects; the water quality program mandated by the Clean Water Act; private development review and inspection for conformance to stormwater, soil erosion, and floodplain requirements; the drainage system inventory; and citizen inquiries concerning these functions.

Additional information regarding the Stormwater Utility may be obtained by contacting Danny Bowden, Stormwater Utility Manager, at (919) 996-3940 or via email at Danny.Bowden@raleighnc.gov.

Mission

The Stormwater division partners with Raleigh citizens to effectively manage flood control, erosion control, and environmental protection of our water bodies and ultimately the Neuse River. It proactively manages, plans, identifies, maintains, monitors, designs, inspects and constructs drainage systems to alleviate structural flooding and preserve water quality. Protecting our waterways provides for the future well-being of the environment.

Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
EMPLOYEES					
Stormwater Management	48	48	48	48	0
TOTAL	48	48	48	48	0
DIRECT EXPENDITURES BY TYPE					
Personnel	2,705,052	2,614,173	2,793,121	2,883,556	3.2%
Employee Benefits	898,198	881,155	994,250	967,930	(2.6%)
Operating Expenditures	468,646	474,605	1,232,067	1,237,405	0.4%
Special Programs and Projects	155,853	155,458	155,424	185,577	19.4%
Capital Equipment	541,632	0	1,000	1,000	0.0%
Capital Project Expense	81,047	101,635	0	0	0.0%
Interfund Transfers	10,319,303	9,797,256	10,688,669	10,788,197	0.9%
TOTAL	\$15,169,732	\$14,024,282	\$15,864,531	\$16,063,665	1.3%

FY14 Anticipated Accomplishments that further City Council Mission

- Work with the Stormwater Management Advisory Commission and City Council to create incentives to help mitigate flooding and improve water quality and develop and implement Low Impact Development standards.
- Obtain feedback from customers and stakeholders via survey to ascertain where improvements are needed.
- Seek additional state and federal grants.
- Construct approximately 25 stormwater projects, totaling \$25 million.
- Collect the data for the 2,500 mile drainage system (pipes and streams).
- Develop and begin implementing city's plan to reduce pollutants from existing development for the Upper Falls Lake water supply watershed.
- Work with the Transportation Infrastructure Division to develop a coordinated drainage system assessment program, which will more proactively identify future capital project needs.
- Work with the Public Utilities Department to develop a formal coordination plan between the utilities as recommended in a consultant study.

- Inspect all National Pollutant Discharge Elimination System (NPDES) permitted private industrial sites and the city facility inspection programs to improve water quality permit requirements in follow-up to Environmental Protection Agency (EPA) recommendations.
- Continue to pursue grants and opportunities to purchase property that will reduce flooding and further the goals of the Capital Boulevard Corridor Plan.

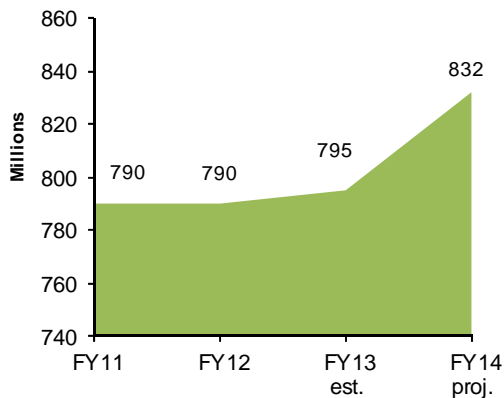
FY13 Accomplishments that furthered City Council Mission

- Accelerated the NPDES permitted private industrial site and the city facility inspection programs to improve water quality under the NPDES permit requirements in follow-up to EPA recommendations.
- Completed 12 stormwater projects at a cost of \$9 million.
- Used the financial model to project revenues and costs for a ten-year planning horizon.
- Investigated more than 4,100 drainage, water quality and utility billing complaints or inquiries.
- Implemented new construction ordinance for the Upper Falls Lake water supply watershed.
- Purchased a property at a cost of \$1.2 million within the Capital Boulevard Corridor Plan Area to reduce flood damage and for stormwater/ greenway improvements.

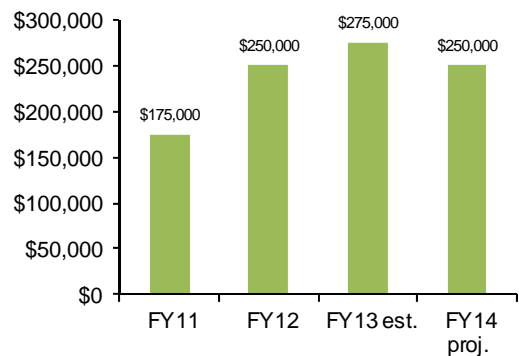
Performance Indicators

	ACTUAL 2010-11	ACTUAL 2011-12	ESTIMATE 2012-13	PROJECTION 2013-14
Cost per average stormwater project	\$175,000	\$250,000	\$275,000	\$250,000
Stormwater projects reviewed	2,495	2,759	2,800	3,000
Stormwater Inspections	9,165	8,392	8,300	8,300
Number of stormwater permits approved	1,787	1,050	1,025	1,100

Square Feet of Impervious Surface



Cost Per Average Stormwater Project



Public Works - Transit

Capital Area Transit (CAT), Raleigh's public transportation system, consists of 24 core routes and carries more than 23,000 riders per weekday. With a fleet of 80 revenue vehicles, CAT serves the major commercial, employment, educational and medical centers within the City of Raleigh. CAT buses run seven days a week between 4:30 a.m. and 12 a.m. in order to serve the needs of Raleigh citizens. CAT also provides connections to other transit systems that enable residents to travel across the Triangle.

Raleigh residents with disabilities who are unable to use regular CAT services may apply for the Accessible Raleigh Transportation (ART) program. ART provides subsidized curb-to-curb transportation service through 42 participating taxi companies and one primary contractor. ART contracts with Triangle Transit to provide regional trips originating in the CAT service area. ART performs approximately 415,000 passenger trips per year.

Mission

To improve mobility for Raleigh residents and visitors by providing safe, affordable and customer-oriented transportation while proactively promoting economic opportunity, intermodal connections, and sustainable regional development.

Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
EMPLOYEES					
Transit Operations	3	3	4	3	(1)
Accessible Raleigh Transit	5	5	5	5	0
Grant	6	6	6	7	1
TOTAL	14	14	15	15	0

DIRECT EXPENDITURES BY DIVISION

Non-Departmental	197,152	(10,710)	0	0	0.0%
Transit Operations	14,118,168	17,421,828	18,118,918	18,608,080	2.7%
Accessible Raleigh Transit	8,534,140	8,502,870	8,037,074	8,052,582	0.2%
TOTAL	\$22,849,460	\$25,913,987	\$26,155,992	\$26,660,662	1.9%

DIRECT EXPENDITURES BY TYPE

Personnel	367,934	359,461	393,778	402,285	2.2%
Employee Benefits	110,922	107,522	135,612	168,674	24.4%
Operating Expenditures	22,237,368	25,365,492	24,588,974	25,185,176	2.4%
Special Programs and Projects	32,072	62,638	14,214	105,553	642.6%
Capital Project Expense	83,839	0	0	0	0.0%
Interfund Transfers	17,325	18,875	1,023,414	798,974	(21.9%)
TOTAL	\$22,849,460	\$25,913,987	\$26,155,992	\$26,660,662	1.9%

Highlighted Budget Changes (July 2013 – June 2014)

- The general fund subsidy to public transit is \$11,340,654 and to Accessible Raleigh Transit is \$6,787,074. This is an increase in the subsidy of \$426,000 from FY13 and is due to the inclusion of funding for the Short Range Transit Plan.
- \$700,000 was included to implement portions of the CAT Short Range Transit Plan which the Raleigh Transit Authority adopted on September 13, 2012. The FY14 CAT service improvements will continue to build upon the base transit network identified and planned in the adopted Short Range Transit Plan. These changes will address midday and peak period headways currently experiencing at or near capacity conditions. The changes will also aid in the development of a stronger transit network on Saturdays and Sundays.

- Adds a Planner II position to continue implementing budget neutral, productivity related and expanded route changes identified in the recently adopted CAT Short Range Transit Plan. The transit program now provides full time staff support for plan reviews. These new duties have created the need for additional resources to implement route and schedule changes and efficiencies.
- The Regional Seamless Service Initiative is continued with funding of \$435,021 for the regional Transit Call Center.
- A transit planner position was moved from Transit to Planning and Development in FY13.

FY14 Anticipated Accomplishments that further City Council Mission

- Continue installing benches and shelters in areas meeting current passenger boarding standards as defined by Raleigh Transit Authority policy.
- Reduce annual expenditures and average cost per trip for ART Tier II clients by implementing recommendations from the “ART Alternatives Analysis”.
- Ensure all future bus expansion and replacement orders are alternative fuel compatible (bio-diesel and hybrid-electric).
- Research, design and procure new facilities and infrastructure that use environmentally sound practices and materials (recycled materials, solar powered passenger amenity lighting, green facilities).
- CAT will host one of two pilot wireless electric vehicle charging stations.

FY13 Accomplishments that furthered City Council Mission

- Continued the engineering, design and installation of passenger amenities.
- Experienced CAT ridership growth from 10-12% monthly over the prior year, without expanding service hours. Over 11 days, nearly 72,000 passenger trips were recorded by the CAT buses to and from the NC State Fair from three park and ride locations.
- Added two all-electric shuttle vehicles and three gas hybrid supervisor vehicles.
- Completed Phase II of the Moore Square renovations; awarded contract for the full renovation of the Moore Square Transit Station, as well as the development of a bus component feasibility study for the Union Station Multi-Modal Facility.
- Awarded a new engineering and design contract to construct 50 more shelters in FY14.

Performance Indicators

	ACTUALS 2010-11	ACTUALS 2011-12	ESTIMATE 2012-13	PROJECTION 2013-14
CAT Passengers per revenue hour	23	22	23	24
Average ART cost per Tier II trip	\$23.74	\$21.64	\$16.50	\$18.00

Public Works – Vehicle Fleet Services

Vehicle Fleet Services (VFS), a division of Public Works, provides maintenance, repair and automotive service and support to all city vehicles and motorized equipment, with the exception of Fire Department apparatus.

An internal service fund, the VFS fund serves as an accounting entity to account for the full costs of the city's vehicle fleet service operations. Costs such as fuel, tires, repair parts, and preventive maintenance services are charged to the respective budget of city departments according to actual use.

Mission

To provide equipment replacement, scheduled and unscheduled maintenance repairs on all equipment for safe operation in the most efficient and cost effective manner for all city departments.

Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
EMPLOYEES					
PW - Vehicle Fleet	62	62	62	65	3
TOTAL	62	62	62	65	3
DIRECT EXPENDITURES BY TYPE					
Personnel	2,640,711	2,669,333	2,811,453	2,975,134	5.8%
Employee Benefits	910,336	923,128	1,071,207	1,037,889	(3.1%)
Operating Expenditures	9,940,297	11,371,501	12,969,233	13,614,257	5.0%
Special Programs and Projects	117,408	137,090	100,318	138,526	38.1%
Capital Equipment	67,664	34,628	50,900	88,900	74.7%
Interfund Transfers	343,410	346,167	96,889	93,513	(3.5%)
TOTAL	\$14,019,826	\$15,481,846	\$17,100,000	\$17,948,219	5.0%

Highlighted Budget Changes (July 2013 – June 2014)

- Add three mechanic positions to service the Public Utilities Department vehicles. It is anticipated that increased revenue from Public Utilities will pay for these mechanics.

FY14 Anticipated Accomplishments that further City Council Mission

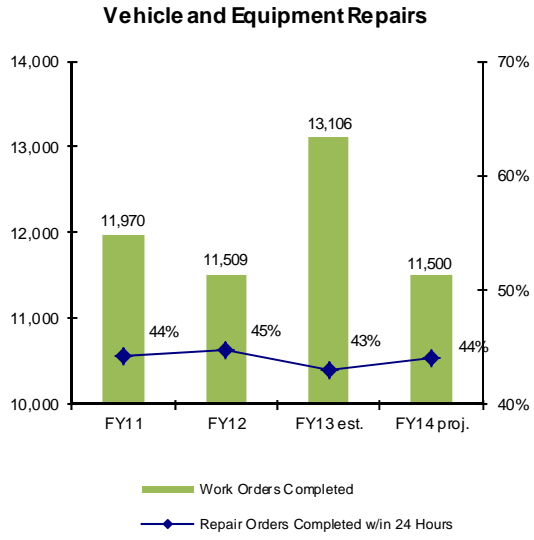
- Continue recommending and selecting fuel-efficient green equipment within the budget to meet the users' needs. With the completion of the remote operations centers, there will be more opportunities to purchase or convert additional alternative fuel vehicles (propane and E85).
- Conduct an in-house oil sampling program that will improve the efficiency of current sampling by 25%, expanding oil sampling to more vehicles and equipment.

FY13 Accomplishments that furthered City Council Mission

- Replaced 124 vehicles with more fuel efficient and environmentally friendlier vehicles which reduced the amount of emission release by 2.3 tons per vehicle each year and improved fuel efficiency by 10-15%.

Performance Indicators

	ACTUAL 2010-11	ACTUAL 2011-12	ESTIMATE 2012-13	PROJECTION 2013-14
% Vehicles receiving PM inspection as scheduled	74%	88%	90%	90%
% of average fleet available per day	95%	97%	97%	98%
Gallons of fuel dispensed at City sites	2,046,041	2,049,729	2,140,115	2,085,765



Solid Waste Services

The Solid Waste Services (SWS) Department promotes the general cleanliness and health of the City of Raleigh through established administrative policies and guidelines consistent with approved solid waste collection and disposal practices. In FY13, SWS became an Enterprise Fund, supported by user charges, a General Fund subsidy and revenues generated through the sale of recycling and yard waste materials.

The Solid Waste Services Department is organized in four divisions:

Administration Division provides coordination and direction for SWS, including customer service, planning, budgeting, payroll, code enforcement, personnel actions, safety and training, contracts, purchasing, data/reporting, education and special events. Administration also oversees departmental Geographic Information System (GIS) planning, which provides regular route analysis, and monitors the closed Wilder's Grove Landfill to ensure compliance with state and federal regulations.

Recycling Division provides comprehensive recycling programs ranging from curbside and drop off centers to multi-family complexes, the Central Business District, recycling in the parks and a Swap Shop.

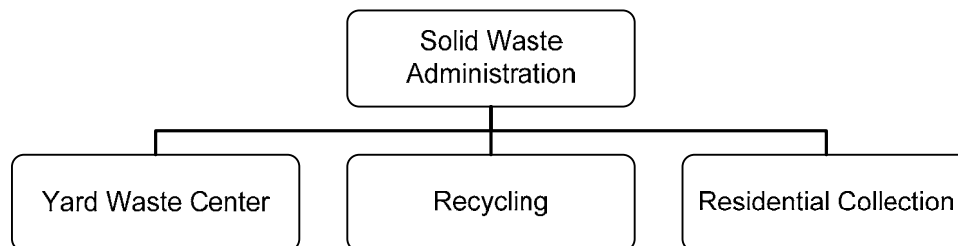
Residential Collection is responsible for safely and efficiently collecting residential solid waste and disposing of it at the county landfill. The division improves the general cleanliness of the Raleigh community through its solid waste programs. It provides garbage and dead animal collection, disposal facilities, bulky load pickups, and special load pick up.

Yard Waste Recycling Center accepts all yard waste collected by SWS crews, other city department crews, and privately collected yard materials for a fee. The materials are seasoned, turned into mulch, compost and wood chips, and sold at the Yard Waste Center. SWS provides all households with convenient weekly yard waste collection at the curb, allowing residents to properly recycle yard waste debris with garbage collection.

Additional information regarding the Solid Waste Services Department may be obtained by contacting Frederick Battle, Solid Waste Services Director, at (919) 996-6867 or via email at Frederick.Battle@raleighnc.gov.

Mission

To pursue a safe, efficient and effective waste collection and disposal system that protects the natural environment while supporting Raleigh's vision to create a sustainable future for generations to come.



Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
EMPLOYEES					
Solid Waste Admin	17	22	21	25	4
Solid Waste Recycling	66	60	54	47	(7)
Solid Waste Residential Collec	134	123	123	119	(4)
Solid Waste Yardwaste Ctr	6	6	6	9	3
TOTAL	223	211	204	200	(4)
DIRECT EXPENDITURES BY DIVISION					
Solid Waste Admin	3,693,362	3,344,632	9,609,271	8,703,621	(9.4%)
Solid Waste Recycling	4,481,483	4,430,951	4,656,729	5,085,779	9.2%
Solid Waste Residential Collec	15,401,345	15,344,575	15,127,171	16,316,297	7.9%
Solid Waste Yardwaste Ctr	1,372,823	1,435,974	2,164,634	2,470,295	14.1%
TOTAL	\$24,949,012	\$24,556,131	\$31,557,805	\$32,575,992	3.2%
DIRECT EXPENDITURES BY TYPE					
Personnel	8,418,741	8,170,051	8,080,693	8,023,454	(0.7%)
Employee Benefits	2,852,628	2,504,966	3,160,702	3,331,713	5.4%
Operating Expenditures	10,849,129	12,123,988	13,133,601	15,201,323	15.7%
Special Programs and Projects	1,833,824	1,237,594	619,672	534,357	(13.8%)
Capital Equipment	986,095	954,757	302,100	354,167	17.2%
Capital Project Expense	179,454	148,116			0.0%
Interfund Transfers	8,595	8,927	6,261,037	5,130,979	(18.0%)
TOTAL	\$25,128,467	\$25,148,399	\$31,557,805	\$32,575,992	3.2%

Highlighted Budget Changes (July 2013 – June 2014)

- Solid Waste Services began transitioning to a business-like enterprise fund with the FY13 budget. In FY14, the transition was finalized with the establishment of subsidiary SWS debt and equipment funds. SWS established a goal of becoming a self-sufficient enterprise within five fiscal years. A major provision toward reaching that goal is to reduce the General Fund transfer each year, which would require offsetting the subsidy decrease by an increase in SWS fees and charges and continued operational efficiencies. This will be challenging because of deferred equipment replacement over the past several years due to economic hardships. This deferral has resulted in overtime cost increases of 17% (\$92,110) and maintenance and repair cost by 14% (\$784,518) since FY11.
- The FY14 adopted budget increases the solid waste collection fee by \$1 to \$9.70 per month for weekly residential collections, \$74 per month for central business district six-day-a-week collections with recycling and \$86 per month for central business district seven-day-a-week collections with recycling. The adopted budget and Solid Waste Fee ordinance provides the full fee schedule.
- Replaces 39 pieces of equipment -- including rear loaders, automated loaders, pickups and yard waste center equipment -- and purchases the recycling carts for the final (Phase Four) rollout of the bi-weekly curbside recycling program. For the first six months of FY13, SWS was not able to complete routes on the day scheduled 24% of the time, or at least once per week, due to maintenance issues. This equipment will allow SWS to optimally service citizens. Equipment usage charges, the five-year financing mechanism for operating capital replacement, increases by \$1,111,300 in FY14 for both the replacement equipment and the rollcars.
- Rollout of the final phase (Phase Four) of the bi-weekly automated curbside recycling program continues with the reclassification of two Equipment Operator II (EOII) positions to Equipment Operator III's (EOIII) and the elimination of six vacant positions: three Service Specialists and three EOII's.

- To address Raleigh growth that exceeds original projections, one Equipment Operator III position and one automated recycling truck is included. The number of automated recycling service collection points increased above the original projections by an additional 4,677 households (4%) between 2008 and 2012.
- One Code Enforcement Officer in the newly established Code Enforcement Division is included. The intent is to expand the code enforcement program to more closely reflect industry standards, as directed by Council. This will provide a more systematic and effective code enforcement program to replace the current complaint-based enforcement program.
- 15 Service Specialists are reclassified to Equipment Operator I's (EOI) to reflect the responsibility and authority these positions maintain in driving small refuse trucks throughout the city. These positions are being asked to be responsive and attentive to increased demands of both SWS and citizens and are now classified accordingly (\$30,857).
- 11 EOI's who currently operate Yard Waste rear-loaders are reclassified to EOII's to reflect the responsibility and authority these positions maintain. The other rear-loader operators are EOII positions with no differentiation of job duties (\$22,175).
- \$23,998 within the Facilities and Operations program for landscaping, mechanical and electrical service contracts related to the opening of the new SWS Remote Operations facility.
- \$7,100 increase in training and travel and a \$5,700 increase in membership dues required to address the recertification and education of staff in various professional organizations.
- \$95,000 reduction in landfill post-closure costs due to updated assessment by Hazen-Sawyer.

Service Impacts (July 2013 – June 2014)

- Funding of advertising budget at \$90,000 in FY14 will impact SWS's ability to communicate with Raleigh citizens. The department originally requested \$300,000 to educate and inform citizens about recycling and reuse programs, large-scale changes to collection schedules, encourage participation, and distribute the "Talking Trash" book to all customers. The Solid Waste Association of North Carolina (SWANA) recommends a typical education program should be \$1 per household per year, with additional funding for major changes to programming or services. This level of funding would be \$182,000 per year.
- A \$ fee increase was included in the adopted budget, which addresses the goal to reduce the enterprise's dependency on the General Fund. To continue toward its goal of becoming self-sustaining in 5 years, in FY14 SWS would need to increase the residential collection fee by \$1.50, which would generate \$2.17M. Each \$.01 increase in residential fee results in an additional \$14,455 in revenues.

FY14 Anticipated Accomplishments that further City Council Mission

- Collect residential refuse from approximately 120,500 households and residential recycling from approximately 182,700 households, a 2% increase over FY13.
- Develop a strategic plan that will increase recycling from 64% to 73% through targeted communication, citizen education and code enforcement. The recent Coca-Cola challenge was promoted extensively throughout the city and demonstrated a 10% increase in participation.
- Institute a more systematic and effective code enforcement program to replace the complaint-based enforcement program currently in place. This will be accomplished through the addition of one Code Enforcement Officer to the Code Enforcement Division.
- Develop a strategic plan to conduct billing and needs assistance audits, which will increase revenue from billing audits and permitting by 10% (from \$51,000 to \$56,000).
- Complete revisions of Section 7 of the City Code addressing Solid Waste Services, the enforcement of provisions established in this code, and work with city management in preparing

the changes to go to Council. The revisions will establish language to indicate that SWS practices, designs for access, container standards, general limitations on service and the assessment of violations shall be included in the Solid Waste Collection Design Manual.

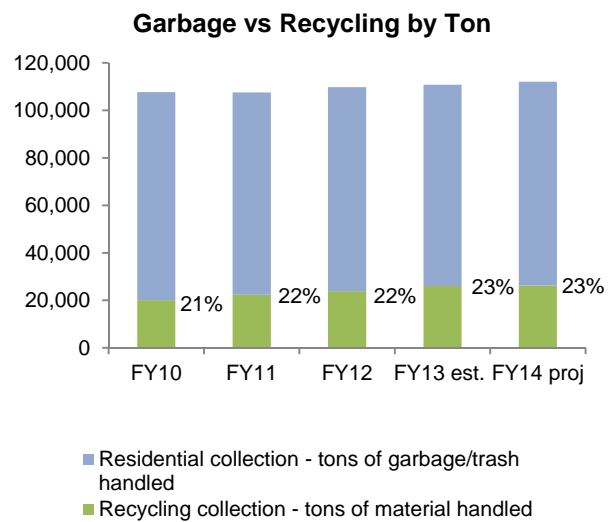
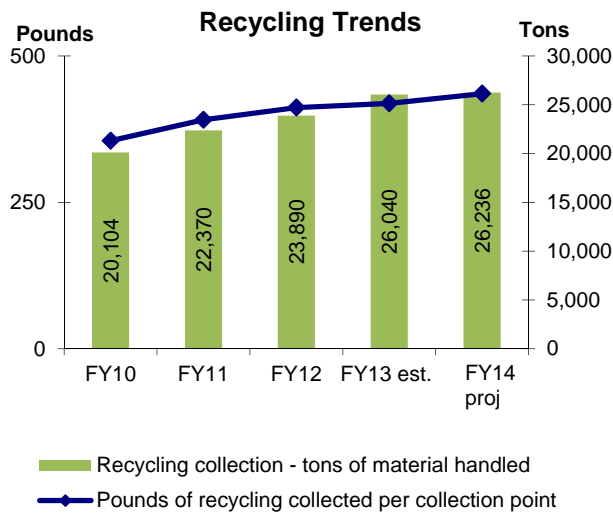
- Introduce new routing of all service delivery equipment to improve efficiency and balanced routes, with the goal of reducing the number of routes not completed on the day scheduled by 10%. This will be aided by replacing equipment as recommended by Vehicle Fleet Services.
- Distribute newly updated Talking Trash booklet to 116,000 households.
- Increase multi-family recycling tonnage by 35% from 1,601 tons/year to 2,100 tons/year.
- Increase staff safety training to lower Workers Compensation cases by 25%, from eight to no more than six per year.

FY13 Accomplishments that furthered City Council Mission

- Implemented the administrative fee and civil penalty issuance process, and generated approximately \$74,000 in annual revenue through permitting process, \$45,000 in back billing, and \$51,000 from billing audits.
- Implemented Route Smart for Bulky & Special Loads collection, which increased efficiency by 20% in the increase in areas covered in one day and the increase in same-day collection.
- Completed "Recycle and Win! Bigger and Better," a six-month collaboration with Coca-Cola and Harris Teeter to promote recycling. Data show an increase in tonnage and requests for recycling containers during the campaign, which also included the first attempt to engage multi-family residents using incentives. Data show an increase of 145,000 pounds, comparing FY13 to the same period last year.
- Implemented bi-weekly recycling for more than 30,000 households in Phase Three converting residents from 18 gallon green bins to 95 gallon roll carts.
- Strengthened outreach efforts to the Hispanic community through collaborations with Spanish-language print and television media.
- Built recycling community awareness by guiding five tours of the Sonoco Recycling material recovery facility for approximately 75 children and adults.
- Added 15 multi-family complexes with an additional 1,607 units to the recycling program, serviced with 86 recycling containers.
- Installed 28 Big Belly recycling/garbage solar units on sidewalks in high-traffic downtown and restaurant areas, which increased the recycling collected to 200 pounds. Prior to these installations, recycling was not collected in these areas.
- Reduced Workers Compensation claims by 53% since 2011, saving more than \$100,000 dollars.
- Completed all Occupational Safety and Health Administration (OSHA) and North Carolina Department of Transportation required training for 2012.

Performance Indicators

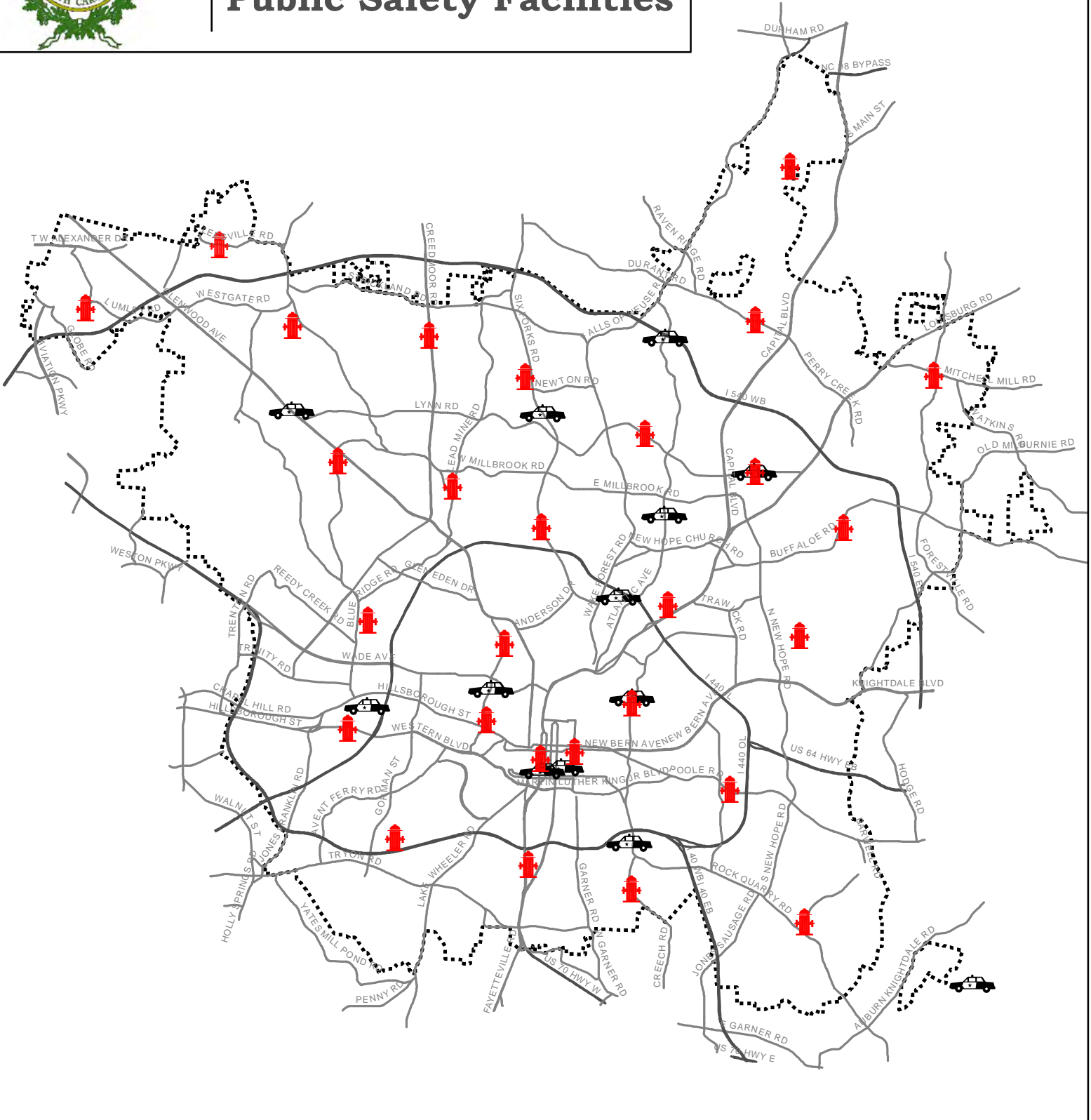
	ACTUAL 2010-11	ACTUAL 2011-12	ESTIMATE 2012-13	PROJECTION 2013-14
RECYCLING COLLECTION				
Recycling collection - service pts/day/crew	1,590	1,813	2,109	2,510
Recycling complaints per 1000 households	4.53	6.02	5.9	5.15
Pounds of recycling collected per collection point	390.86	411.82	418.85	435.61
Participation rate in curbside recycling	75%	72%	82%	83%
RESIDENTIAL TRASH COLLECTION				
Residential service points	114,467	116,011	118,094	120,456
Residential collection complaints per 1000 households	7.36	8.82	6.54	6.85
Residential collection - service pts/day/crew	894	906	923	941







City of Raleigh Public Safety Facilities



- Highway
- Major Roads
- - - Raleigh ETJ
-  Fire Stations
-  Police Stations

1 inch = 2.6 miles



Map Created by COR GIS
Updated April 2013

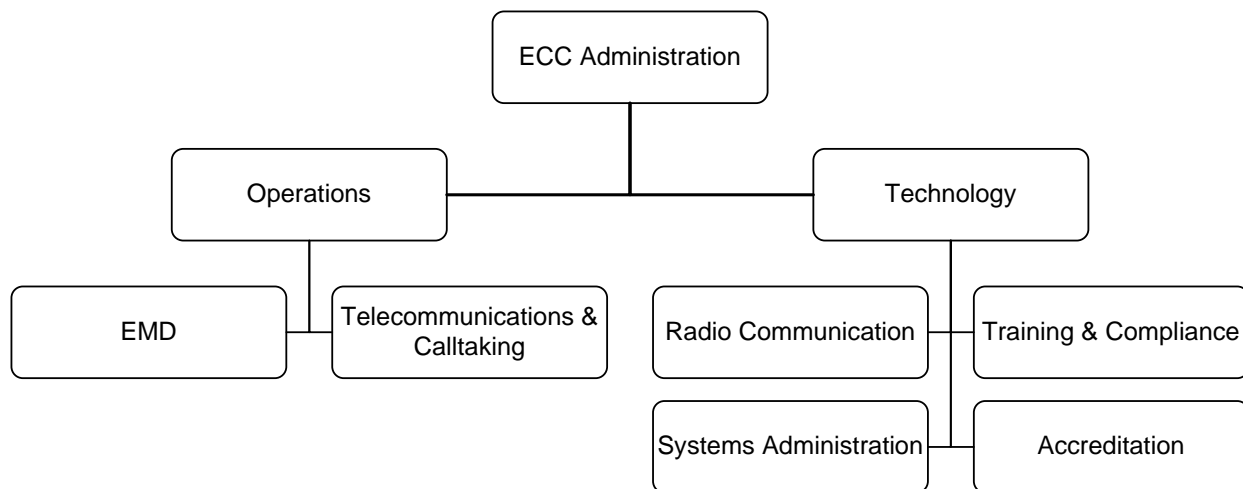
Emergency Communications

Emergency Communications is responsible for receiving 9-1-1 and ten-digit calls for assistance and dispatching of the proper emergency responders for the City of Raleigh and the majority of Wake County.

Additional information for Emergency Communications may be obtained by contacting Barry Furey, Emergency Communications Director, at (919) 996-5015 or via email at Barry.Furey@raleighnc.gov.

Mission

The Raleigh-Wake Emergency Communications Center is the primary means of citizen access to public safety services through the 9-1-1 emergency number. It provides technical, planning and direct support services for related mission critical tasks. The City of Raleigh Central Electronics Maintenance Shop (CEMS) is also part of this department and installs and maintains the fixed and mobile communications devices, including the certification of police radar.



Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
EMPLOYEES					
Emergency Communications	102	96	103	108	5
Emergency Telephone System Fund	-	6	6	7	1
TOTAL	102	102	109	115	6
DIRECT EXPENDITURES BY TYPE					
Personnel	4,218,477	4,420,630	5,153,070	5,381,853	4.4%
Employee Benefits	1,410,248	1,291,288	1,560,653	1,621,692	3.9%
Operating Expenditures	643,284	539,788	529,633	522,238	(1.4%)
Special Programs and Projects	37,532	44,134	31,578	56,089	77.6%
Capital Equipment	28,153	5,017	5,506	5,506	0.0%
TOTAL	\$6,337,695	\$6,300,857	\$7,280,440	\$7,587,378	4.2%

Highlighted Budget Changes (July 2013 – June 2014)

- Addition of four Telecommunicators (mid-year start) and one ECC Administrative Analyst at a cost of \$169,500.
- A Senior Systems Administrator position was approved mid-year FY13 in the Emergency Telephone System Fund.

Service Impacts (July 2013 – June 2014)

- The department is still dealing with the significant demands from the area code overlay that took effect March 31, 2012, which will continue into FY14 and beyond. Based upon data collected as of December 1, for calendar year 2012, 9-1-1 calls had increased by 20%, while outgoing calls (many were made to verify hang-up calls) were up 35%. Answering rates dropped from 85.7% to 79.8% as a result of these unprecedented service demands. Proposed statewide standards call for a 90% rate of answer. Overall more than 200,000 additional telephone transactions were processed during 2012 than in 2011. These numbers actually represent only nine months of experience, rather than one year, as the overlay took effect on March 31.
- As reported the past two fiscal years, lack of infrastructure funding places the reliability of the non-public safety radio system in jeopardy. This ultra-high frequency (UHF) radio system is used by non-public safety city departments and serves as a backup to the public safety radio system. Significant savings came from repurposing radios four years ago. However, it was recognized that these radios were used and that their lifecycle was not indefinite. Failure to incrementally repair or replace these units will eventually result in either a catastrophic failure or a singular purchase of a significant magnitude. It is estimated that a total replacement of infrastructure would require an investment of \$3.7 million.
- Under the current budget, cuts to maintenance line items within the ECC budget made in previous years remain. A major or even a moderate failure in any electronic system utilized by ECC will need to be funded through CoR reserves. There is no money left in the budget to fund anything other than existing contractual commitments and minor service issues.

FY14 Anticipated Accomplishments that further City Council Mission

- Reduce the average time to answer emergency calls; working over multiple years to achieve a 90% answer rate in ten seconds or less.
- Reduce the number of abandoned calls, where callers disconnect before being served.
- Continue virtualization efforts that reduce the overall number of servers needed and reduce our carbon footprint, while maintaining the diversity and redundancy required for mission-critical public safety operations.
- Continue planning and value-engineering on both the Critical Public Safety Facility and Central Electronics Maintenance Shop component of the Downtown Operations Center in order to achieve both cost effective and environmentally efficient designs.
- Expand interaction between ECC staff and Citizen Advisory Committees as part of an outreach initiated during FY13.

FY13 Accomplishments that furthered City Council Mission

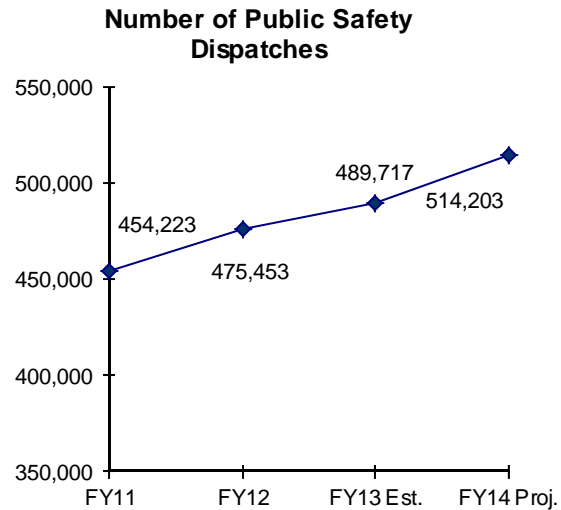
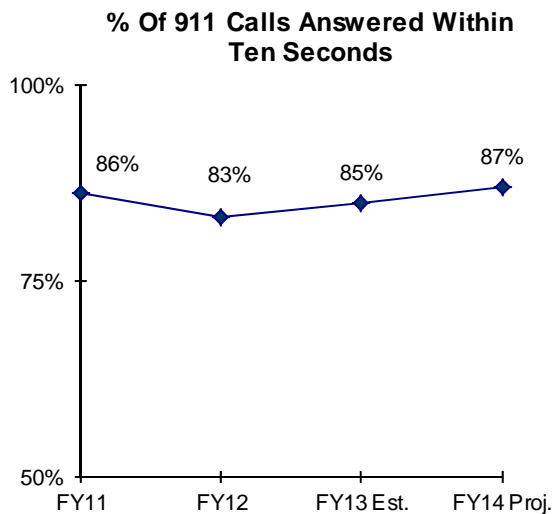
- Reorganized dispatching for Raleigh Police Department (RPD) from a single citywide service to a district format, decreasing dispatch time for calls and providing better customer service to citizens. This realignment further increased officer safety by concentrating radio traffic geographically and reducing how often officers have to change radio channels.
- Continued fine-tuning of automatic vehicle location dispatch for RPD to include cross-district dispatching, additional monitoring capability and revision of rules to assure the closest resource is consistently dispatched to high priority incidents.
- Maintained our commitment to the environment through continued use of virtual servers, recycling of electronic devices and reduction in printing.
- Completed radio narrow-banding with in-house resources well in advance of Federal Communications Commission guidelines. All applicable devices were inspected and/or calibrated to ensure compliance with regulations requiring the more efficient use of radio frequencies. Radio bandwidth formerly assigned to one channel is now dedicated to two resulting in the need to

“narrow” the signal emitted and received. Provided preventive maintenance for more than 4,500 mobile/handheld radios and 25 fixed-sites, assuring availability and proper functioning of critical assets.

- Improved lighting, HVAC, security and utilization of current space using funding sources external to the City of Raleigh.
- Instituted coordinated “Keep Your Eye on the Finger Campaign” in conjunction with the Public Affairs Department to educate the public about misdialing 9-1-1.
- Trained two academies for telecommunicators and call takers to replace employees lost by attrition and fill new FY13 positions. When trainees are fully released they will improve both call receipt and dispatch times.

Performance Indicators

	ACTUALS	ACTUALS	ADOPTED	ADOPTED	CHANGE
EMPLOYEES	2010-11	2011-12	2012-13	2013-14	FY13 To FY14
Emergency Communications	102	96	103	108	5
Emergency Telephone System Fund	-	6	6	7	1
TOTAL	102	102	109	115	6
DIRECT EXPENDITURES BY TYPE					
Personnel	4,218,477	4,420,630	5,153,070	5,381,853	4.4%
Employee Benefits	1,410,248	1,291,288	1,560,653	1,621,692	3.9%
Operating Expenditures	643,284	539,788	529,633	522,238	(1.4%)
Special Programs and Projects	37,532	44,134	31,578	56,089	77.6%
Capital Equipment	28,153	5,017	5,506	5,506	0.0%
TOTAL	\$6,337,695	\$6,300,857	\$7,280,440	\$7,587,378	4.2%



Emergency Telephone System Fund

The Emergency Telephone System Fund encompasses the annual disbursement made to the city by the State 9-1-1 Board in support of the emergency telephone system (9-1-1). The Emergency Communication Center estimates eligible expenses based on the guidelines distributed by the board. The personnel and operating expenditures associated with this fund are managed as part of the annual operating budget for the larger Emergency Communications Department.

Additional information regarding the Emergency Telephone System may be obtained by contacting Barry Furey, Emergency Communications Director, at (919) 996-5015 or via email at Barry.Furey@raleighnc.gov.

Budget Detail

	ACTUALS	ACTUALS	ADOPTED	ADOPTED	CHANGE
	2010-11	2011-12	2012-13	2013-14	FY13 To FY14
EMPLOYEES					
Emergency Communications	-	6	6	7	1
TOTAL	-	6	6	7	1
DIRECT EXPENDITURES BY TYPE					
Personnel	0	337,571	341,544	382,828	12.1%
Employee Benefits	0	103,804	134,514	265,377	97.3%
Operating Expenditures	0	1,664,148	1,985,231	2,003,661	0.9%
Special Programs and Projects	0	-	900	900	0.0%
Capital Equipment	0	126,254	27,000	28,400	5.2%
TOTAL	\$0	\$2,231,777	\$2,489,189	\$2,681,166	7.7%

Fire

The Fire Department is responsible for fire prevention, fire suppression, rescue, hazardous materials response and life safety education for Raleigh citizens.

The Office of the Fire Chief provides administrative services and oversight necessary to conduct the day-to-day operations of the Fire Department.

The Office of the Fire Marshal is the enforcement, educational and informational arm of the Raleigh Fire Department. The division performs site inspections, enforces all fire prevention codes and coordinates pre-fire planning for all major facilities within the city. It also conducts fire investigations to determine the origin and cause of fires.

The Fire Operations Division responds to fire calls, provides hazardous materials response service on behalf of the entire county, performs rescues and provides emergency medical services. The emergency medical service is a supplement to the Wake County Emergency Medical Service (EMS) and is often referred to as the First Responder program. Under this program, a Fire Department unit is dispatched to any life-threatening emergency and begins administering care upon arrival. The Operations Division also provides search and rescue services and participates in a regional Urban Search and Rescue team.

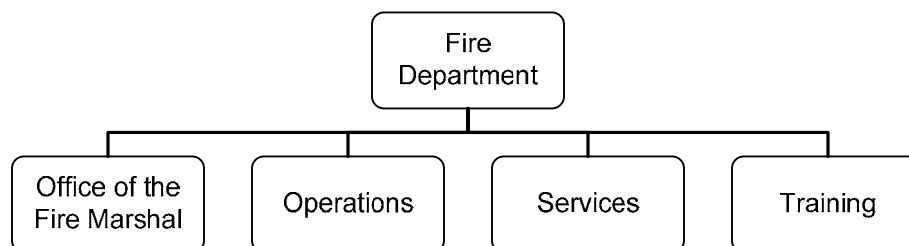
The Support Services Division provides necessary supplies, equipment, repair and replacement services, as well as all uniforms, turnout gear and specialty gear used by firefighters. The cost of operations, maintenance and repair services for 29 Fire Department facilities is included in this division. Also included in this division's responsibilities are the repair and maintenance of all Fire Department vehicles, equipment, gear and fire apparatus. Funding is included for vehicle operating expenses such as fuel, lubricants, tires, repair parts and service testing of all pumping apparatus.

The Training Division provides specialty training for all fire fighters including confined space rescue and structural collapse, hazmat and emergency medical response. It is responsible for the pre-hire recruiting process and training academies for recruits. In addition, the staff performs fit testing of masks, driver operator training and driver operator competency for First Class and Lieutenant promotional process. Training staff also manage the City's Urban Search and Rescue (USAR) program and the hazmat Regional Response Team (RRT).

Additional information regarding the Fire Department may be obtained by contacting John McGrath, Fire Chief, at (919) 996-6115 or via email at John.McGrath@raleighnc.gov.

Mission

To contribute within appropriate authority to the maintenance and improvement of the quality of life in the City of Raleigh through fire prevention, fire suppression, rescue, emergency medical, and special services to all who live, visit, work or invest here.



Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
EMPLOYEES					
Fire Adm	7	8	8	10	2
Office of the Fire Marshall	25	32	32	33	1
Fire Operations	520	517	517	516	(1)
Fire Support Svcs	9	11	11	11	0
Fire-Hazmat Operations	0	1	1	1	0
Fire Training	7	6	6	6	0
TOTAL	568	575	575	577	2

DIRECT EXPENDITURES BY DIVISION

Fire Adm	1,851,766	2,302,762	2,010,374	2,281,875	13.5%
Office of the Fire Marshall	2,763,040	2,773,489	2,869,650	3,032,182	5.7%
Fire Operations	40,848,671	40,518,524	40,723,727	41,052,423	0.8%
Fire Support Svcs	3,198,096	3,125,530	3,634,675	3,764,681	3.6%
Fire-Hazmat Operations	0	185,721	192,170	196,298	2.1%
Fire Training	1,092,452	1,290,874	1,052,938	1,066,848	1.3%
TOTAL	\$49,754,025	\$50,196,899	\$50,483,534	\$51,394,308	1.8%

DIRECT EXPENDITURES BY TYPE

Personnel	32,924,552	33,574,487	33,797,996	34,275,669	1.4%
Employee Benefits	10,318,594	10,163,638	10,524,173	10,528,757	0.0%
Operating Expenditures	5,108,253	4,596,557	4,920,448	5,257,587	6.9%
Special Programs and Projects	1,094,181	1,312,772	1,138,155	1,218,102	7.0%
Capital Equipment	247,277	120,368	33,500	18,500	(44.8%)
Interfund Transfers	61,169	429,077	69,262	95,692	38.2%
TOTAL	\$49,754,025	\$50,196,899	\$50,483,534	\$51,394,308	1.8%

Highlighted Budget Changes (July 2013 – June 2014)

- Increase staffing in the Office of the Fire Marshal by adding two Deputy Fire Marshals that have a budget impact of \$157,000.
- Funding to replace \$3,000,000 of self-contained breathing apparatus (SCBA) to comply with new National Fire Protection Association standards, is being paid for using one-time revenues in Special Appropriations.
- Purchase of replacement 800 MHz radios (\$1,000,000).
- Increase equipment usage charge by \$105,000 to purchase an Air Supply Truck.

FY14 Anticipated Accomplishments that further City Council Mission

- Conduct capital leadership and professional development training to ensure mid-level managers have the necessary leadership skills.
- Decrease response times in the northwest portion of the city serviced by Station 29, and decrease response times of ladder companies throughout the city.
- Test and develop a promotional list of qualified applicants for the ranks of Battalion Chief, Captain, Lieutenant and Firefighter First Class and recruit, hire and train approximately 30 firefighters to maintain staffing levels due to attrition.
- Continue to develop one of the nation’s best hiring processes including the latest aptitude, agility and psychological testing procedures as we continue to hire a diverse workforce.
- Update the computer network to the latest technology replacing current equipment at the end of its useful life.

- Begin implementing a multi-year plan to refurbish our facilities by reconditioning three stations a year.
- Perform approximately 15,000 pre-incident surveys of business to increase overall operational efficiency; ensuring after-hours contacts and up-to-date building diagrams are available.
- Implement a program to replace our radios that are at the end of their reliable and useful life for public safety purposes providing the most reliable communication equipment for our personnel.
- Begin annual inspection of turnout gear (\$70K) and replacement of helmets (\$14K) in compliance with National Fire Protection Association (NFPA) standard 1851.
- Replace support vehicles needed to carry out the department's inspection and support functions (\$27K).

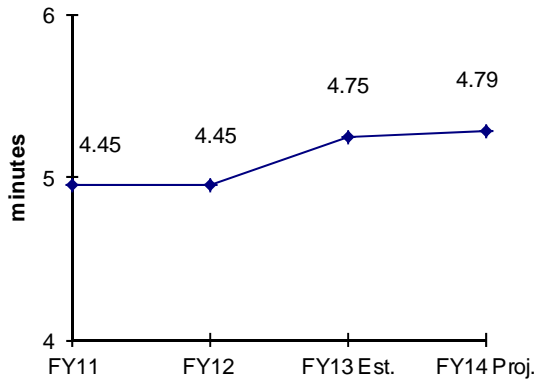
FY13 Accomplishments that furthered City Council Mission

- Performed approximately 15,000 pre-incident surveys of businesses to increase overall operating efficiency; ensuring after hour contacts and up to date building diagrams are available.
- Re-organized the three Rescue units staffed with two personnel to one Heavy Rescue unit staffed with five members, including a company officer, through reclassification of current positions. The Heavy Rescue will make us better prepared to respond to major emergencies throughout the city and emergencies pertaining to our personnel operating at fire scenes.
- Added a fifth battalion chief per platoon through reclassification of existing personnel to distribute the span of control throughout the city and provide additional chief officer level command at incidents.
- Researched, selected and purchased new nozzles for initial attack lines to increase the volume of water we are able to put on a fire without replacing our current hose. This enables faster fire knock down, reducing property loss and increasing the safety of our personnel without the cost associated with hose replacement.
- Formed the Capital Area Fire Investigations Task Force to coordinate city, county, state and federal resources to ensure consistent, in-depth fire investigations.
- Updated the department's web site to improve customer service and ease navigation for the development community as well as public access to fire inspection information.
- Conducted a promotional process for battalion chief and established a promotional list and successfully recruited, hired and trained 30 firefighters to maintain staffing level due to attrition.
- Enhanced ladder fleet by adding another platform to provide a better balance between straight ladders and platforms.
- Installed backflow preventers at our facilities in compliance with city regulations.
- Upgraded our radios not scheduled for replacement to make them P25 compliant to ensure they will operate on the updated 800 MHz radio system.
- Reclassified and reorganized several administrative support functions in the Office of the Chief to provide greater efficiencies and a more effective organizational structure.

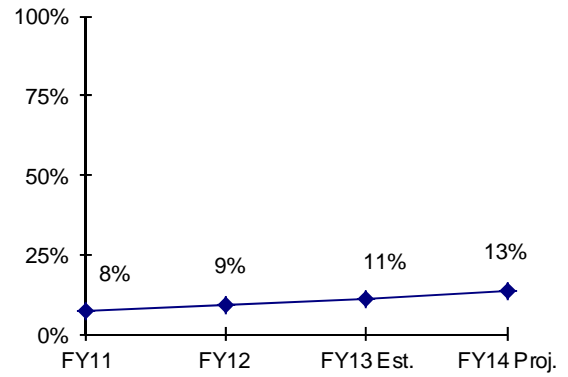
Performance Indicators

	ACTUAL 2010-11	ACTUAL 2011-12	ESTIMATE 2012-13	PROJECTION 2013-14
Fire calls answered	1,489	1,354	1,046	1,140
Rescue and EMS calls answered	22,790	21,912	23,150	22,967
Fires investigated	277	326	268	329
Permits issued	1,547	844	1,636	1,261
Average hours per fire call (hrs)	0.94	1.01	0.63	0.73
Average hours per EMS call (hrs)	0.33	0.33	0.34	0.38
% Annual inspections completed	99%	99%	90%	92%

Average Response Time to Emergency Calls



% Citizens Reached by Public Fire Education



Police

The Police Department works in partnership with the community to identify and address conditions that give rise to crime. The Department employs a policing approach that emphasizes the importance of maintaining a full range of enforcement priorities, including quality-of-life issues and violations that breed more serious crime. At the same time – under the District Policing System – officers are becoming more involved with and more closely linked to the citizens they serve and protect. Through dedicated service by officers and civilians, district policing, innovative programs, effective use of technology, and an enhanced relationship between citizens and the police, the department is more effectively confronting crime in Raleigh and making the city an even better place to live, work, visit and do business.

The Chief’s Office supervises and coordinates the operations of the entire department. The Professional Standards Unit (Internal Affairs Unit and Inspections Unit), the Planning and Research Unit, the Public Information Office and the Fiscal Services Unit are included in the Chief’s Office.

The Administrative Division provides support to the department’s field units, including computer and technology services, records maintenance, training, evidence management, personnel recruitment, the quartermaster’s office and fleet management.

The Special Operations Division performs specialized police enforcement services for the department. Some units within the division include animal control, K-9, selective enforcement, traffic and mounted patrols.

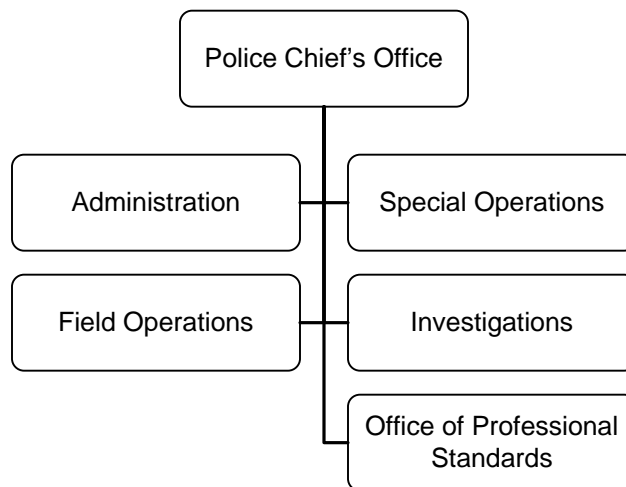
The Field Operations Division patrols all areas in the Raleigh city limits and responds to 911 calls for service. The division also provides community/neighborhood offices and crime prevention services.

The Detective Division conducts follow-up investigations, makes arrests, and helps prosecute offenders. The division also provides crime analysis and includes specialized units to target drug enforcement, domestic violence, school safety, fraud and forgery, robbery, homicides, and aggravated assaults. In addition, the division provides a variety of services through the Youth and Family Services Unit.

Additional information regarding the Police Department may be obtained by contacting Cassandra Deck-Brown, Chief of Police, at (919) 996-3385 or via email at Cassandra.Deck-Brown@raleighnc.gov.

Mission

In the spirit of service, the Raleigh Police Department exists to preserve and improve the quality of life, instill peace, and protect property through unwavering attention to our duties in partnership with the community.



Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
EMPLOYEES					
Police Administrative Services	68	76	68	65	(3)
Police Chiefs Office	29	28	27	27	0
Police Field Operations	502	488	499	499	0
Police Special Operations	114	96	80	84	4
Police Detective Division	179	194	205	201	(4)
TOTAL	892	882	879	876	(3)

DIRECT EXPENDITURES BY DIVISION

Police Administrative Services	14,712,652	13,962,686	17,136,570	18,652,011	8.8%
Police Chiefs Office	2,284,328	2,535,955	2,440,738	2,485,771	1.8%
Police Field Operations	40,045,335	40,269,913	41,379,165	41,488,256	0.3%
Police Special Operations	9,499,509	9,722,526	8,690,721	9,086,455	4.6%
Police Detective Division	17,941,801	17,739,726	18,751,541	18,815,890	0.3%
TOTAL	\$84,483,624	\$84,230,807	\$88,398,735	\$90,528,382	2.4%

DIRECT EXPENDITURES BY TYPE

Personnel	50,464,339	50,256,122	52,082,923	52,498,724	0.8%
Employee Benefits	18,039,002	18,577,172	19,438,309	20,784,159	6.9%
Operating Expenditures	12,903,048	12,406,018	13,577,946	13,235,900	(2.5%)
Special Programs and Projects	2,399,546	2,435,022	2,368,994	3,065,036	29.4%
Capital Equipment	664,388	540,416	910,965	924,965	1.5%
Interfund Transfers	13,301	16,057	19,598	19,598	0.0%
TOTAL	\$84,483,624	\$84,230,807	\$88,398,735	\$90,528,382	2.4%

Highlighted Budget Changes (July 2013 – June 2014)

- Funds 80 replacement vehicles and associated upfit to meet critical needs.
- Funds five additional school crossing guards and increases the rate of pay from \$9.26/hr to \$10.59/hr for new crossing guards and \$11.09/hr. for experienced crossing guards to accommodate the anticipated demand (\$44,403).
- Eliminated three civilian positions mid-year FY13, a Police Records Specialist, a Senior Staff Support Specialist, and an Information Response Technician.

FY14 Anticipated Accomplishments that further City Council Mission

- Upgrade the department's report management system to meet the National Incident-Based Report System mandate from the North Carolina State Bureau of Investigation and provide greater ability to track and prevent criminal activity.
- Centralize the Detective Division at the Atlantic Avenue Campus allowing for more effective investigative services and more efficient service delivery.
- Complete a cost-benefit analysis of Youth Services programs from data captured by Member Track software in order to determine the effectiveness and efficiency of each program.
- Continue collaboration with City GIS and Traffic Engineering to develop a mapping application to identify specific crash causation factors and decrease traffic collisions.
- Continue to explore alternative fuel opportunities in order to become less dependent on traditional fuel, increase fuel efficiency, and decrease carbon emissions.

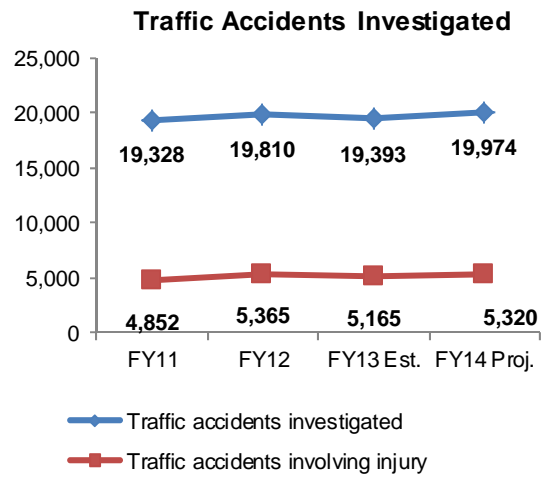
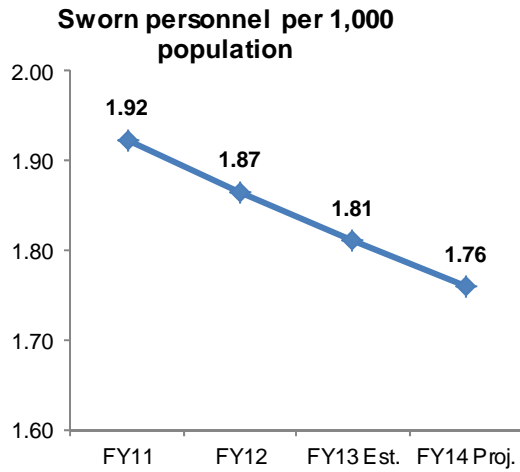
FY13 Accomplishments that furthered City Council Mission

- Completed the new 7,000 square foot range house which provided much needed office space and a sufficiently sized classroom for the department's training needs.
- Analyzed the web-based reporting system found 1,964 reports filed online in 2012, resulting in an estimated savings of \$99,162.
- Established the Reality Based Training Unit. This permanent, full-time unit was designed to enhance officer's critical decision making skills and our leadership team's capacity to operate within the Incident Command System (ICS).
- Engaged 38 volunteers who performed over 7,368 hours of work during the year. The monetary value of this work equates to \$187,884 according to federal guidelines.
- Partnered with Parks and Recreation to develop the Greenway Volunteer Program, utilizing 27 trained volunteers who service the city's greenways.
- Implemented the use of Member Track software to measure the effectiveness of Youth Programs, identify at risk youth for outreach and measure referring programs allowing each program to capture data needed to evaluate each program's effectiveness and efficiency.
- Established the Community Oriented Policing Certificate Program. This two-year program was designed to enhance officers understanding of Community Oriented Policing/Government philosophies, to enable the officers to put these philosophies into action in their respective communities, and to prepare the officers for future leadership opportunities in the department regarding the discipline of Community Oriented Policing.
- Used Energy Xtreme battery kits in anti-idling efforts, which have resulted in an estimated savings of 11,661 gallons of gas reducing fuel costs by almost \$35,000 and further reducing emissions of greenhouse gases.

Performance Indicators

	ACTUAL 2010-11	ACTUAL 2011-12	ESTIMATE 2012-13	PROJECTION 2013-14
Sw orn personnel per 1,000 population	1.92	1.86	1.81	1.76
# of officer responses	507,560	550,964	571,679	592,279
# of responses per non-supervisory sw orn officer	588	620	529	545
Part I Crimes reported - against persons	14,943	15,839	15,447	15,910
Part I Crimes per 100,000 population - against persons	271	263	230	237
Part II Crimes reported - against property	29,973	29,262	29,560	30,446
Part II Crimes per 100,000 population - against property	3,429	3,540	3,409	3,511
Arrests made	115,361	92,387	93,031	95,821
Traffic accidents investigated	19,328	19,810	19,393	19,974

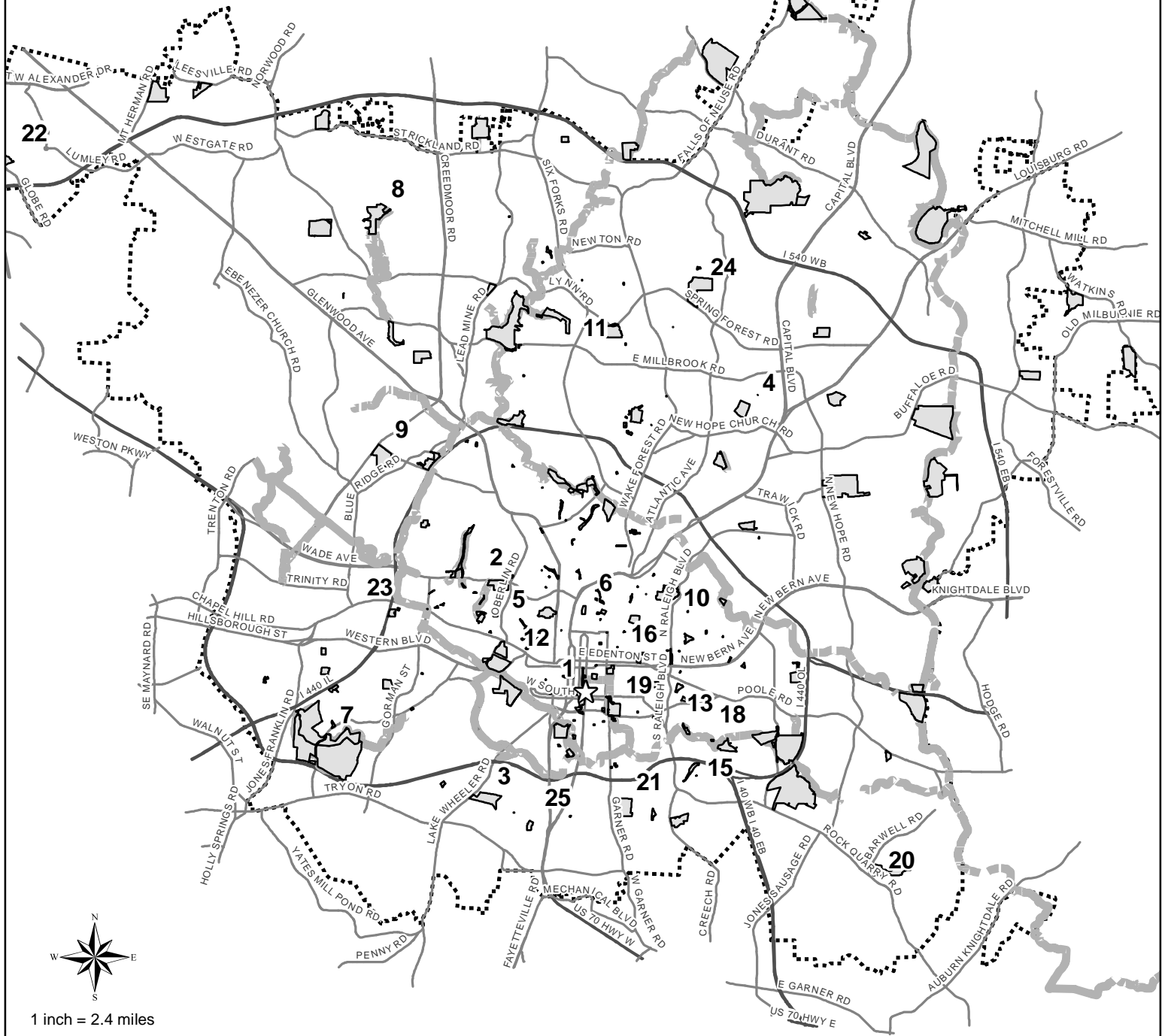
Performance Indicators (continued)







City of Raleigh Parks and Recreation Facilities



Raleigh Parks selection

Greenway Trails

Highway

Major Roads

1 Civic Center

2 Wade Avenue

3 Carolina Pines

4 Green Road

5 Jaycee

6 Halifax

7 Lake Johnson

8 Lake Lynn

9 Laurel Hills

10 Lions Park

11 Optimist

12 Pullen

13 Ralph Campbell

14 Robert's Park

15 Sgt. Courtney T. Johnson

16 Tarboro Road

17 Walnut Terrace

18 Worthdale

19 Chavis

20 Barwell Road

21 Biltmore Hills

22 Brier Creek

23 Method

24 Millbrook Exchange

25 Peach Road

Raleigh ETJ

Raleigh Convention Center

Map Created by COR GIS
Updated April 2013

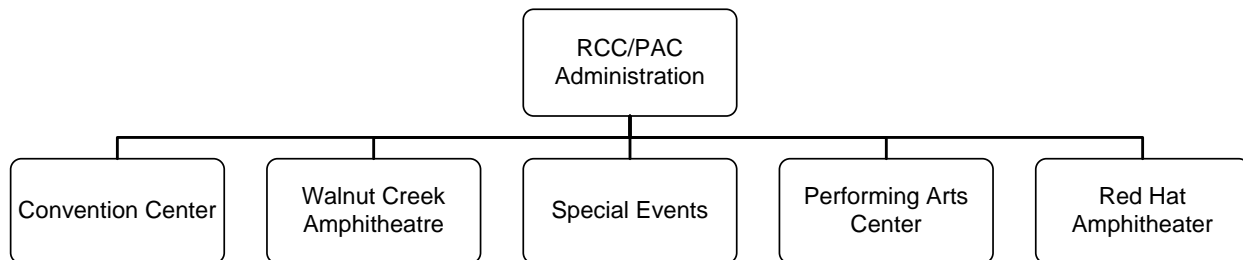
Convention and Performing Arts Complex

The Convention and Performing Arts Complex Department operates the Raleigh Convention Center (RCC), the Duke Energy Center for the Performing Arts (PAC) and the Red Hat Amphitheater. The RCC provides meeting space for conventions, meetings, banquets, trade shows and other assembly events. The PAC provides space for concerts, plays and festivals and is the home venue for the North Carolina Symphony, Hot Summer Nights at the Kennedy, the North Carolina Theatre and the Carolina Ballet. The department produces and presents national and international touring productions and concerts, doing business as Broadway Series South. Further, the department manages the Red Hat Amphitheater and presents a variety of outdoor entertainment activities in the downtown area, which have historically included the Annual Raleigh Wide Open, in 2011 the NHL All-Star Wide Open event, and in 2012 the 4th of July Celebration.

Additional information regarding the Convention and Performing Arts Complex may be obtained by contacting Roger Krupa, Convention Center Director, at (919) 996-8500 or via email to Roger.Krupa@raleighconvention.com.

Mission

To provide citizens and visitors high quality general assembly spaces, performance venues and related customer services. The ambience of sound and light and other sensory and technical enhancements will be available for productions of all nature and should be enjoyed by the venue's customers and patrons.



Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
EMPLOYEES					
RCC/Pac Admin	14	14	14	14	0
RCC Facility	58	56	53	53	0
Performing Arts Center	32	33	32	33	1
Red Hat Amphitheater	5	5	5	4	(1)
TOTAL	109	108	104	104	0
DIRECT EXPENDITURES BY DIVISION					
RCC/Pac Admin	3,485,603	0	0	0	0.0%
RCC Facility	6,448,766	8,822,497	8,533,781	9,178,283	7.6%
Performing Arts Center	5,345,656	5,560,629	6,253,394	6,511,147	4.1%
RCC/Pac Special Events	400,484	52,212	128,426	223,251	73.8%
Red Hat Amphitheater	858,209	1,293,701	1,419,471	1,531,764	7.9%
TOTAL	\$16,538,716	\$15,729,040	\$16,335,072	\$17,444,445	6.8%

Budget Detail (continued)

DIRECT EXPENDITURES BY TYPE	ACTUALS	ACTUALS	ADOPTED	ADOPTED	CHANGE
	2010-11	2011-12	2012-13	2013-14	FY13 To FY14
Personnel	6,110,695	5,727,997	6,120,890	6,214,326	1.5%
Employee Benefits	1,669,617	1,608,436	1,846,928	1,937,667	4.9%
Operating Expenditures	4,255,174	4,154,310	3,980,184	4,656,133	17.0%
Special Programs and Projects	2,634,994	1,455,128	1,915,586	2,312,055	20.7%
Capital Equipment	13,903	2,286	20,000	20,000	0.0%
Interfund Transfers	1,854,333	2,780,883	2,451,484	2,304,264	(6.0%)
TOTAL	\$16,538,716	\$15,729,040	\$16,335,072	\$17,444,445	6.8%

Highlighted Budget Changes (July 2013 – June 2014)

- The FY14 budget includes a 3% increase for equipment fees and service fees for the Performing Arts Center. These equipment and service fees are expected to generate an additional \$30,000 in revenue.
- In addition to Live Nation shows and typical concerts at the Red Hat Amphitheater, it is expected that five to seven R&B/Jazz shows will be added to the venues calendar with a promoter partner. The venue also looks to remain a community partner and host free events such as the opening ceremonies to SPARKcon.

FY14 Anticipated Accomplishments that further City Council Mission

- Duke Energy Center for the Performing Arts staff continues to collaborate with local arts and theatrical companies. The collaborations strengthen the venues abilities to negotiate with national Broadway touring companies. The consortium of Broadway Series South, North Carolina Theatre and Hot Summer Nights at the Kennedy will continue their efforts, offering six major title shows for the 2013-2014 season. PAC in collaboration with a successful children's theatre, Casa Manana, out of Dallas Fort Worth, TX, launched a new live theatrical series during FY13 along with Marbles Kids Museum, called "Storybook Children's Theatre Series." Currently, the series is expected to include four shows. It will include a multi-week holiday-themed title in Fletcher Theater, and the other shows will play in Raleigh Memorial Auditorium. Five performances will be offered to the general public and one school performance per title.
- Raleigh Convention Center expects to host 300 events, including 50 conventions and tradeshow with attendance of 65,000. Conventions, tradeshow and competitions are expected to generate 60,000 room nights and direct visitor expenditures of \$40 million for the local economy.
- The Red Hat Amphitheater remains one of the most sought-after new venues in the U.S. for up and coming performers. The venue was chosen by the worldwide industry trade publication, *Pollstar*, as one of the top five new venues in the country. Early indications are that more national talent will be touring this summer. The venue anticipates that Live Nation rentals, sponsored events and special events will produce 30 shows at the Red Hat Amphitheater.
- After producing a successful free three-event community and family festival series, Red Hat Amphitheater has pitched and hopes to secure a similar partnership this season. The North Carolina Symphony will also be working with staff to co-present a free Pops in the City event in early September. Festivals and lifestyle shows will be pursued and evaluated for their potential revenue. Red Hat Amphitheater is becoming more aggressive with booking strategies and strives to produce shows with more variety.
- The complex continues to assist with other downtown events such as Ray Price Bike Rally, Artslosure, First Night Raleigh, Winterfest, Hopscotch Music Festival, the African American Festival, SparkCon and developing concepts as the need and opportunity arises.

- The July 4th celebration will return to downtown for the second year. The complex continues to seek sponsorships which will allow the festival to grow.

FY13 Accomplishments that furthered City Council Mission

- The Duke Energy Center for the Performing Arts hosted 600 performances during the 2012-2013 season. PAC maintained the previous fiscal year’s attendance and revenue in all sectors in line with the modest national stabilization in the economy. Of note was the first full season of a combined Broadway Seasons with Broadway Series South and North Carolina Theatre. The series sold more full-season and mini-season packages than either of the previous two years. Collaborations with major concert promoters have increased one-night bookings by 30%, attracting major talent to the PAC.
- The Raleigh Convention Center hosted 280 events with total attendance of 325,000, including 50 conventions and tradeshow with attendance of 67,000. Conventions and events resulted in approximately 70,000 room nights and an economic impact of \$41 million for the local economy.
- The Amphitheater hosted 27 events with attendance of 86,000. Most of the events were produced by a private concert promoter in the effort to lessen the city’s financial exposure. The Amphitheater was able to produce four events that were free to the public.

Performance Indicators

	ACTUAL 2010-11	ACTUAL 2011-12	ESTIMATE 2012-13	PROJECTION 2013-14
CONVENTION CENTER				
Conventions and trade shows	50	46	50	50
Delegates at trade shows	77,490	67,400	67,000	65,000
Meetings, banquets and other events/attendance	301/325,281	232/321,000	230/254,000	250/250,000
PERFORMING ARTS CENTER				
Theater performances/ attendance	56/50,412	49/69,900	73/50,000	75/50,000
Symphony performances/attendance	87/81,321	91/93,800	103/107,000	105/112,000
Carolina Ballet performances/attendance*	-	80/49,504	73/50,000	75/50,000
Other events/attendance*	456/250,789	283/177,400	350/250,000	350/250,000
Ticket sales to events (in millions)	\$8.40	\$11.20	\$11.66	\$11.50
RED HAT AMPHITHEATER				
Events/attendance	27/79,235	27/79,800	27/86,000	28/89,000

*The Carolina Ballet performance and attendance information was reported with the Other Events category in FY11 and was not reported separately.

Walnut Creek Amphitheatre

In FY14, the Walnut Creek Amphitheatre Operating Fund is being created to properly budget, account for and report the operating expenses for Walnut Creek Amphitheatre. Prior to FY14, the facility only had a capital budget. However, the facility has been in operation for over 23 years and is now in need of more oversight to ensure the general maintenance is not neglected resulting in greater capital investments. The Convention and Performing Arts Complex staff monitors the general maintenance of the facilities. All departmental resources allocated to the facility will be budgeted, reported and accounted for in this new fund. Staff will continue to work with Live Nation to identify and prioritize capital needs. All approved capital projects are incorporated into the City of Raleigh's Capital Budget process and are managed by staff in accordance with City purchasing policies and guidelines.

Additional information regarding the Walnut Creek Amphitheatre may be obtained by contacting Roger Krupa, Convention Center Director, at (919) 996-8500 or via email to Roger.Krupa@raleighconvention.com.

Budget Detail

	ACTUALS	ACTUALS	ADOPTED	ADOPTED	CHANGE
DIRECT EXPENDITURES BY TYPE	2010-11	2011-12	2012-13	2013-14	FY13 To FY14
Personnel*	0	0	0	96,343	0.0%
Employee Benefits	0	0	0	24,961	0.0%
Operating Expenditures	0	0	0	228,889	0.0%
Interfund Transfers	0	0	0	1,000,000	0.0%
TOTAL	\$0	\$0	\$0	\$1,350,193	0.0%

*Beginning in FY14, a portion of RCCC administrative and maintenance staff salaries is allocated to the Walnut Creek operating fund. However, there are no full-time positions dedicated to the facility.

Parks and Recreation

Raleigh – “a City within a park”. Since 1792, when Senator William Christmas established a plan for Raleigh, parks and open space have remained a priority and commitment strongly supported by citizens. The original plan laid a solid foundation that, like the city itself, continues to grow. With more than 9,700 acres of parkland and 100 miles of greenway trails, the Raleigh Parks and Recreation Department actively provides and protects parks, open space and greenways that significantly contribute to the strong quality of life Raleigh citizens enjoy!

Raleigh is now one of the fastest growing cities in the United States. With this growth also comes change in citizen interests, needs and desires for Parks and Recreation services. Citizen-driven initiatives and trends over the past several years have led to a realignment and expansion of resources within the department that focus on cultural and natural resources. The Cultural Resources section now houses the Raleigh Arts office and the Historic Resource and Museum program. These dedicated resources allow the department to foster, support and promote the arts as well as protect identified historical and museum resource facilities, programs and assets within the City of Raleigh.

Recently, “Nature Preserve” was added as a park classification. It is defined as “entire park units that contain examples of high quality plant or animal populations, natural communities, landscapes or ecosystems, documented by subject matter experts through local or state programs that contribute to biodiversity and environmental health.” Based upon specific criteria, four city parks were classified as Nature Preserves and provide unique opportunities associated with maintenance, management and citizen education. The department has developed a Natural Resources section to better manage these valuable assets.

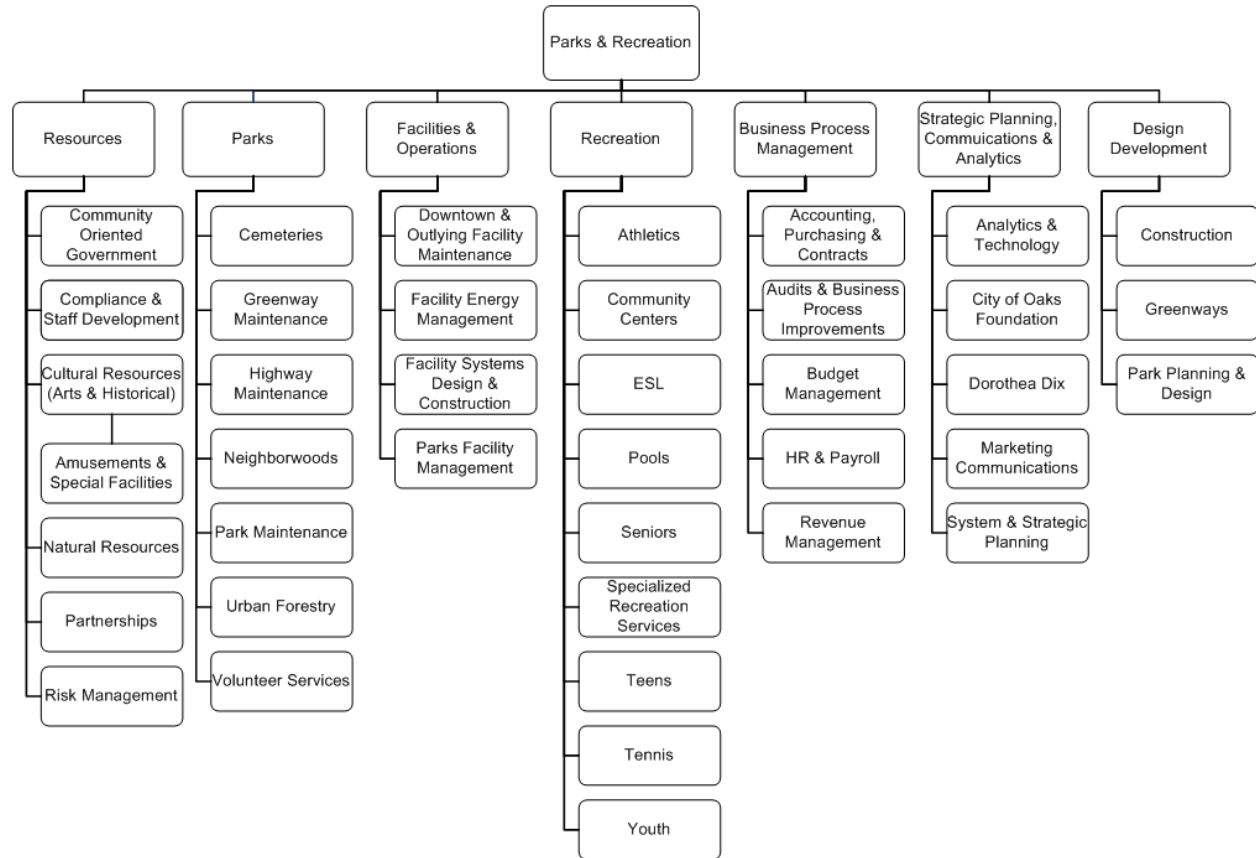
In an effort to identify and plan for the changing needs of the community, the department is currently updating a System Plan that will shape the direction, development, and delivery of the city’s parks, open space, recreation services and greenways over the next 20 years. This five-part process began in the fall of 2012 with extensive public participation, based upon the department’s adopted Public Participation Policy and Guidelines, and is led by a 22 citizen member planning committee. The plan is expected to be adopted in 2014.

Raleigh Parks and Recreation Department plays a leading role in determining the quality of life and character of the Capital City. The network of facilities and programs along with creative programming opportunities, promote social, cultural, mental and physical well-being of citizens.

Additional information regarding the Parks and Recreation Department may be obtained by contacting Diane Sauer, Parks and Recreation Director, at (919) 996-4815 or via email at Diane.Sauer@raleighnc.gov.

Mission

The mission of the Raleigh Parks and Recreation Department is to actively encourage, provide, promote and protect quality leisure, recreational and cultural opportunities, facilities, and environments that are essential for the enhancement of the lives of our citizens.



Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
EMPLOYEES					
Parks & Rec - Admin	23	23	24	24	0
Arts Office_P&R	4	4	4	11	7
Parks & Rec - Parks	113	115	116	118	2
Parks Highway Maint	25	24	28	28	0
Parks & Rec Cemeteries	4	4	4	4	0
Parks & Rec Greenway	23	24	33	32	(1)
Parks & Rec - Recreation	122	122	126	124	(2)
School Based Programs	8	8	7	7	1
Urban Trees	13	13	15	15	0
Parks & Rec Design/Dev	19	19	18	20	2
Park Facility Maint-Remote	26	28	27	28	1
Municipal Complex Maint	22	24	26	32	6
TOTAL	402	408	428	443	15

Budget Detail (continued)

	ACTUALS	ACTUALS	ADOPTED	ADOPTED	CHANGE
DIRECT EXPENDITURES BY DIVISION	2010-11	2011-12	2012-13	2013-14	FY13 To FY14
Parks & Rec - Admin	3,213,027	3,503,675	3,605,813	3,626,921	0.6%
Arts Office_P&R	312,102	407,077	391,141	869,123	122.2%
Parks & Rec - Parks	7,898,752	7,336,384	8,060,778	8,475,210	5.1%
Parks Highway Maint	1,528,851	1,427,083	1,735,705	1,789,663	3.1%
Parks & Rec Cemeteries	269,306	276,605	311,359	299,796	(3.7%)
Parks & Rec Greenway	1,328,139	1,261,453	1,792,225	1,772,834	(1.1%)
Parks & Rec - Recreation	13,656,351	14,600,546	15,426,072	15,988,182	3.6%
School Based Programs	1,648,849	1,570,426	1,578,788	1,598,586	1.3%
Urban Trees	1,174,717	1,115,240	1,263,891	1,314,679	4.0%
Parks & Rec Design/Dev	1,535,816	1,614,231	1,524,704	1,983,144	30.1%
Park Facility Maint-Remote	5,025,433	4,820,033	5,884,995	6,074,675	3.2%
Municipal Complex Maint	3,874,710	3,898,689	4,168,092	4,929,705	18.3%
TOTAL	\$41,466,051	\$41,831,442	\$45,743,563	\$48,722,519	6.5%
DIRECT EXPENDITURES BY TYPE					
Personnel	22,485,392	23,382,539	25,301,617	26,595,141	5.1%
Employee Benefits	6,004,827	5,721,479	6,457,883	6,838,289	5.9%
Operating Expenditures	11,009,951	10,817,336	12,140,608	13,226,383	8.9%
Special Programs and Projects	907,184	1,108,439	1,065,841	955,432	(10.4%)
Capital Equipment	198,024	93,013	63,500	340,453	436.1%
Interfund Transfers	860,673	708,637	714,114	766,820	7.4%
TOTAL	\$41,466,051	\$41,831,442	\$45,743,563	\$48,722,519	6.5%

Highlighted Budget Changes (July 2013 – June 2014)

- Includes full year funding for one new Maintenance Mechanic III position approved mid-year.
- Opening of new and renovated park facilities, including:
 - Halifax Community Center,
 - Mordecai Historic Park Interpretive Center,
 - Research Center at the Annie Louise Wilkerson, MD Nature Preserve Park, and
 - 14 new miles of Capital Area Greenway trail.
- Adding 14 positions, including eight for new and renovated park facilities and one full-time grants coordinator to manage the arts grants program.
- Opening the Northeast Remote Operations Facility, a multi-departmental campus with 142,000 square feet of space. The facility will house park staff, equipment and warehouse supplies, reducing travel time to work sites and improving operational efficiency. Funding for upfit, operations and staff totals \$650,000.
- Additional funding of \$275,000 for one position and part-time salaries at Pullen Park to provide ongoing grounds and facility maintenance, parking lot attendants and ride operators at the required level of service seven days a week year-round.
- Includes the city's pro-rata portion of the annual lease cost for the Dorothea Dix Park property, estimated at \$260,000.
- Expansion of the Cityworks work order system deployment across the department adds one position, 10 laptops and 69 mifi hotspots for \$141,000.

- Additional contractual services funding to provide continuing maintenance of four streetscape improvement projects on 10 roads for 9.75 miles. The estimated cost of \$60,000 includes litter and debris removal, mowing maintenance and landscape maintenance.
- Waste water consumption charges will increase by 14%, to \$3.82 / CC. Water and waste water administration fees will increase by 14% (this number is based on the property's square footage).

FY14 Anticipated Accomplishments that further City Council Mission

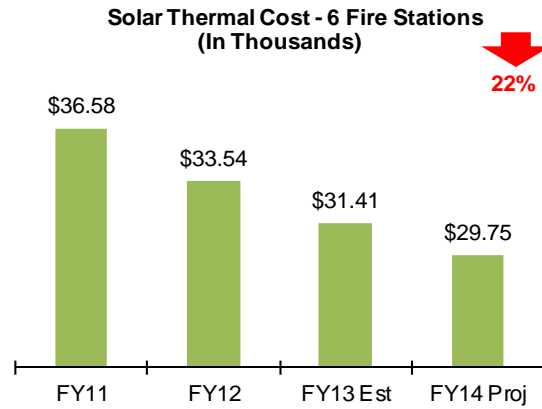
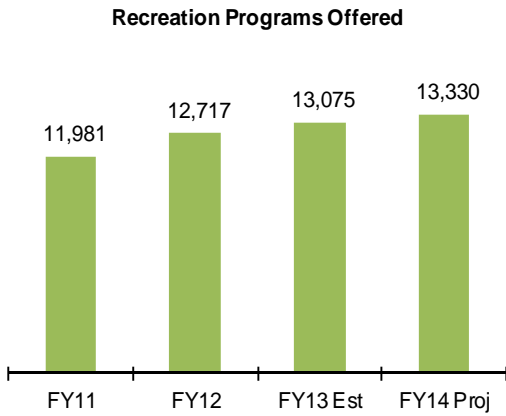
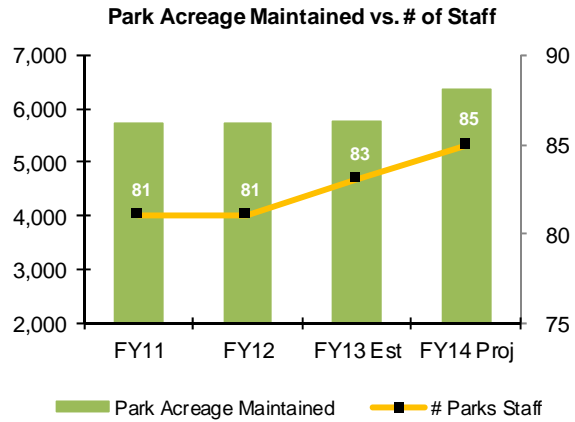
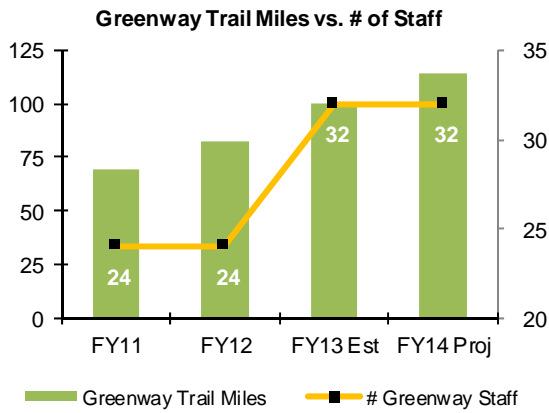
- Complete the Parks and Recreation System Plan and work with City Council on adoption. The System Plan will guide the direction, development and delivery of the city's parks and recreation services over the next 20 years. Initiate a comprehensive arts plan for the city.
- Develop a System Integration Plan for the Thornton Road Property and a Natural Resource Management Plan for Lake Johnson Nature Preserve.
- Work collaboratively with the North Carolina High School Athletic Association (NCHSAA), Convention and Visitor's Bureau (CVB), Downtown Raleigh Alliance (DRA) and other agencies to provide family oriented recreation opportunities that are economically beneficial to the City of Raleigh. This includes the Rock 'N' Roll Marathon, hosting 12 NCHSAA championships, and support of downtown events on City Plaza, Fayetteville Street and Moore Square.
- Continue the proud tradition of being a stakeholder in the community. The department touches so many areas: leading Special Olympics Wake County, supporting local swimming organizations via lane space for practice, providing no-fee after school programs for youth and teens, hosting the Teen DRIFT program that focus on good driving habits for the newest drivers in Wake County and continued program opportunities for Hispanic and other minority groups through our English as a second Language Program.
- Increase recycling rates in city operations and in the community by partnering with Solid Waste Services to establish additional public recycling opportunities in city parks.
- Further expand the use of citizen volunteers and Adopt-A-Park groups to engage neighborhoods to become more involved in renovating and maintaining parks and facilities.
- Continue to use the latest technologies in building systems, climate controls and lighting to reduce energy demands and operating costs. Projects include:
 - Building Automation System control installation for solar panels at Brentwood Remote Operations,
 - Solar thermal water heaters at Fire Stations 1, 6, 16 and 17,
 - Lighting retrofits at One Exchange Plaza and 21 Fire Stations, and
 - Energy efficiency improvements at 310 W. Martin Street and Raleigh Municipal Building.
- Complete Half-Percent for Art projects at the Wilders Grove Solid Waste Services Operations Center and Halifax Community Center. Initiate a new project for the Hillsborough Street Streetscape Improvement.
- Collaborate with the Greater Raleigh Convention and Visitors Bureau, the Convention Center, and PineCone to maximize the success of the International Bluegrass Music Association's World of Bluegrass Week in September 2013.
- Continue development of potential funding partnerships with federal, state, and local public, private and non-profit entities.

FY13 Accomplishments that furthered City Council Mission

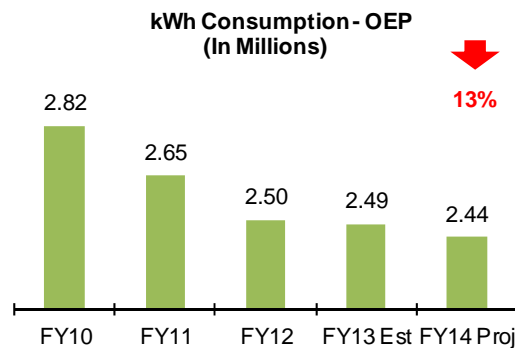
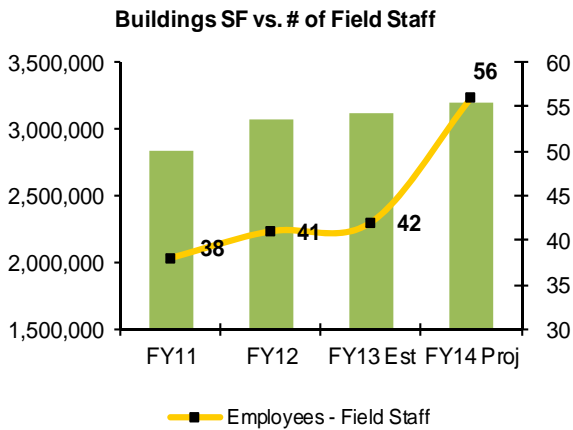
- Opened new and renovated park facilities including:

- Five Points Center for Active Adults and the Anne Gordon Center for Active Adults at Millbrook Exchange Park, the city's first facilities designed for and dedicated to senior adults,
 - Historic Carousel at John Chavis Memorial Park,
 - Hill Street Neighborhood Center,
 - Buffalo Road Aquatic Center ,
 - Neuse River Trail,
 - House Creek Greenway Trail,
 - Jaycee Park Community Center Expansion, and
 - Carolina Pines Community Center Expansion.
- The Historic Resource and Museum Program successfully renovated, reopened and rebranded the Raleigh City Museum, now the COR Museum, as well as the Pope House Museum.
 - Through the city's Community Oriented Government initiative more than 1,500 youth were served in the following programs: no-fee afterschool, safe driving awareness, no-fee soccer, baseball, summer enrichment and mentoring.
 - Delivered meaningful summer camp experiences for more than 17,000 youth, an increase of 14% from prior year, and provided track-out before and after school programs for 4,450 youth, an increase of 1.6%.
 - In Pullen Park's first year of operation since re-opening, sales of more than 1.1 million ride tickets (at \$1/ticket) and 1,800 rentals of the seven shelters generated more than \$1.2 million in revenue.
 - Increased community involvement in park improvement projects with help from 9,107 volunteers donating an estimated 158,710 hours at a of \$3.4 million value.
 - Upgraded climate controls, lighting and HVAC systems and used aggressive scheduling and system management to reduce electrical usage.
 - Continued development and testing of new technology applications designed to enhance efficiency and data tracking:
 - Cityworks Preventive Maintenance implementation for monthly facility inspections, safety/compliance inspections and energy audits
 - Electronic Data Interchange and Utility Billing processing for 900 accounts
 - *Water Droplets*, the first public art funded by the Half-Percent for Art program, premiered at the Buffalo Road Aquatic Center. New projects began at Wilders Grove, Northeast Remote Operations Center and Southeast Tennis Center.
 - Completed playground improvements at Dacian Road Park and Millbrook Exchange Park, and completed a second Boundless playground at Method Road Park.
 - Completed tornado-related tree work, debris clean-up, monument restoration and historic fence repairs in Mt. Hope, City and O'Rorke Catholic historic cemeteries.
 - Added membership pass capability for Aquatic passes, Art Studio cards and photography permits. This allowed citizens to pay once and swipe their cards each visit, increasing efficiency and enhancing usage reporting.
 - Completed a study of the economic impact of the nonprofit arts and culture industry in Raleigh, NC, conducted by Americans for the Arts. The report provides compelling new evidence that the arts sector in Raleigh is a \$143.5 million industry that supports 5,699 full-time equivalent jobs and generates \$14.1 million in local and state government revenue.

Performance Indicators



Solar Thermal Cost Savings at six Fire Stations. An overall 5 year savings of \$8,103, or 22%.



Revolving Fund

The Revolving Fund consists of self-sustaining programs, primarily in the Parks and Recreation Department. Programs include classes, workshops, and camps held at community centers and parks. Participant fees make up the majority of the revenues, and programs are expected to recover or exceed program costs. A portion of the fees collected from are returned to the General Fund to support the overall Parks and Recreation Department budget.

The Revolving Fund includes a number of non-recreational programs and activities that are also expected to recover or exceed program costs through fees and/or contributions. Programs include classes offered by the Raleigh Television Network (RTN) and the Inspections training program. Other departments with programs in this fund receive contributions that are used to purchase community watch signs and to support special Police programs.

Budget Detail

	ACTUALS	ACTUALS	ADOPTED	ADOPTED	CHANGE
DIRECT EXPENDITURES	2010-11	2011-12	2012-13	2013-14	FY13 To FY14
Transfers to Fd 100, 625	281,845	310,222	207,170		(100%)
Environmental Awards Program	5,162	7,341	9,500	9,500	0%
Ctv Equipment	44,211	46,141	140,000	435,000	211%
Public Affairs Ctv	7,315	23,808			
Appearance Commission	5,159	1,773	1,000	3,500	250%
Planning-Urban Design Revolvin	467				
Inspections At Your Service	10,405				
Inspections Training Program	1,355	344	9,302	9,342	0%
Citizen Involment	14,275	13,940	12,000	30,000	150%
Community Watch Signs	3,512	4,434	4,937	4,937	0%
Police Donations	11,081	6,278	4,000	4,000	0%
Fire-Reg Resp Team #4 Revolvin	13,501	271,122	200,000	300,000	50%
Fire-Usar Team Expd		68,278	80,964	80,964	0%
Sws-Landfill Gas Recovery			400,000		(100%)
Wglf Maintenance & Repair			190,820		(100%)
Arts Commission			91,535	85,535	(7%)
Fletcher Award Program	2,250	2,516	8,600	4,000	(53%)
Parks Donations			30,000	30,000	0%
Third Party Events			5,000	5,741	15%
Adventure Camps	20,800	31,791	89,526	101,745	14%
Anderson Point	21,659	19,537	50,000	45,000	(10%)
Aquatic Instruction Programs	335,103	346,248	361,329	443,600	23%
Community Ctr Equipment	83,324	58,198	220,001	205,000	(7%)
Esl Program	141		11,400	14,000	23%
Fall Youth Baseball	193,270	167,766	315,000	300,000	(5%)
General Recreation	158,065	81,061	303,000	308,000	2%
Golden Years	62,407	89,923	163,001	180,000	10%
Mordecai Historic Park		1,361			
Laser (Previously Sparc)	104,163	141,772	245,001	284,000	16%
Neighborhood Street Trees	29,460	43,441			
Parks & Rec Automation	280,749	302,492	420,001	380,000	(10%)
Parks & Rec Marketing	234,551	234,218	301,252	245,000	(19%)
Parks & Rec Sports Consortium	35,198	37,406	91,000	91,000	0%
Barwell Rd Comm Ctr	55,409	50,774	120,001	120,000	(0%)
Biltmore Hills Ctr	43,171	46,572	65,501	68,000	4%

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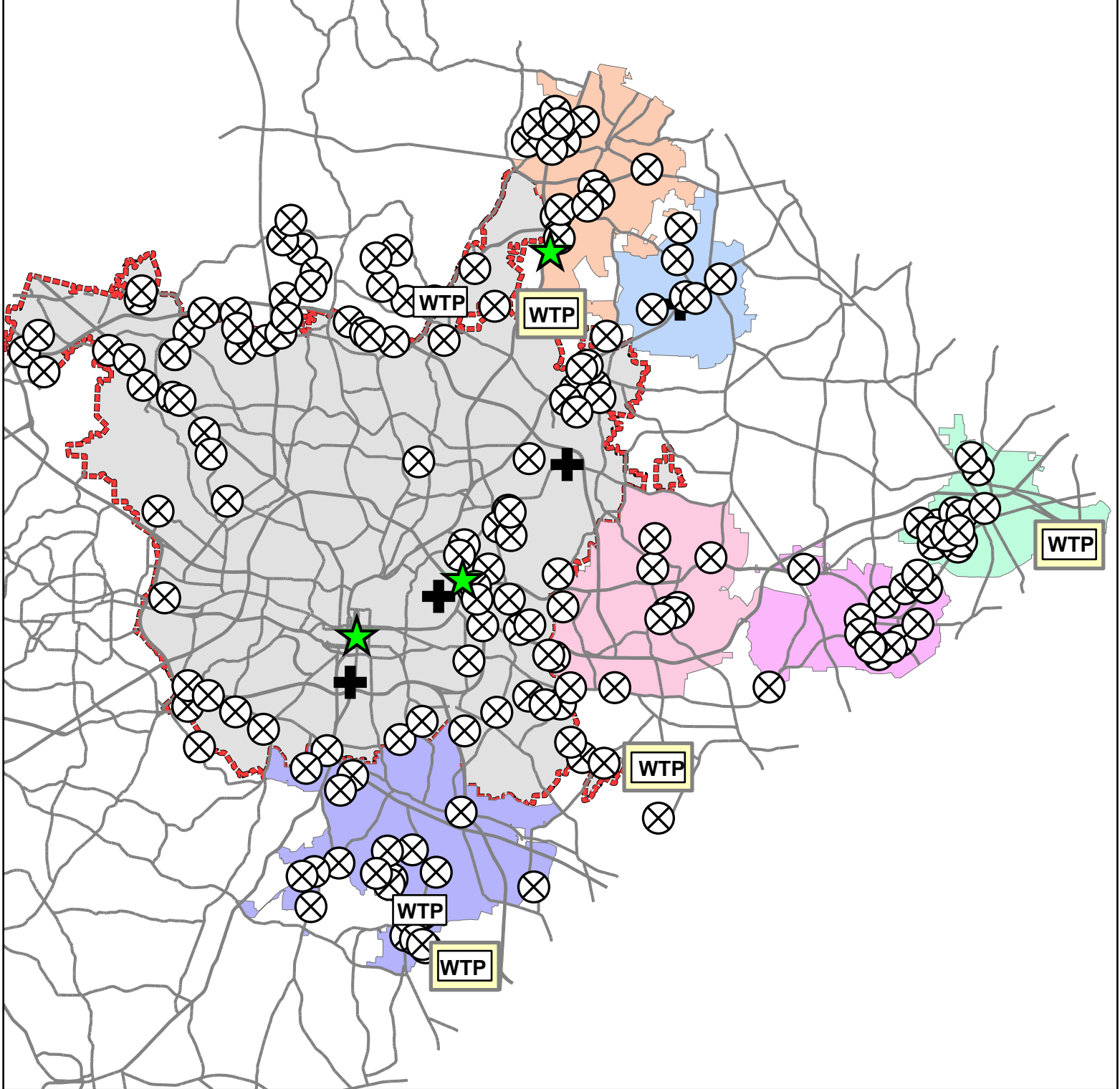
Budget Detail (continued)

DIRECT EXPENDITURES	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
Borden Bldg	8,029	9,467	27,501	25,000	(9%)
Brier Creek Comm Ctr	122,939	105,061	228,000	206,000	(10%)
Camp Ranoca	128,143	145,733	346,001	320,000	(8%)
Carolina Pines Ctr	30,347	14,362	75,000	75,000	0%
Chavis Center	30,848	29,272	50,000	60,000	20%
Courtney Johnson Center	2,592	1,491	20,000	23,000	15%
Green Rd Center	88,233	118,191	195,000	222,000	14%
Greyston Rec Ctr	22,205	43,236	111,001	115,000	4%
Halifax Center	19,568	17,152	20,001	18,000	(10%)
Hill St Neighborhood Ctr				10,000	
Jaycee Center	93,601	100,029	170,000	160,000	(6%)
Lake Johnson Nature Ctr & Cabi	48,568	28,644	66,500	46,500	(30%)
Lake Lynn Ctr	98,343	84,710	201,500	186,500	(7%)
Lake Wheeler Revolving	6,175	5,114	20,002	20,000	(0%)
Laurel Hills Ctr	123,973	84,767	197,000	202,000	3%
Lions Park	14,287	6,553	28,000	35,000	25%
Marsh Creek Center	19,507	47,863	68,001	95,000	40%
Method Center	40,544	43,664	100,501	114,000	13%
Millbrook Ctr	80,597	78,180	195,001	195,000	(0%)
Mordecai Park Revolving	69,144	62,753	102,001	112,000	10%
Nature Camp	19,143	9,787	43,000	44,000	2%
Parks & Rec-Revolving	4,935	1,321			
Optimist Ctr	73,307	44,467	60,800	76,000	25%
Park Donations	1,291		35,000	30,000	(14%)
Peach Rd Community Ctr-Revolvi	1,083	850	5,550	11,000	98%
Pullen Amusement		37,038	70,300	102,000	45%
Pullen Art Center	152,468	177,982	222,501	250,000	12%
Pullen Community Ctr	33,661	42,919	103,000	103,000	0%
Raleigh City Museum				58,000	
Ralph Campbell Ctr	4,641	3,102	9,001	9,000	(0%)
Roberts Park	24,872	22,842	49,001	51,000	4%
Sanderford Road Center	2,931	3,323	11,650	20,000	72%
Sertoma Arts Ctr	154,407	191,323	213,001	214,000	0%
Southgate Comm Center		241			
Specialized Recreation Service	66,387	103,963	155,844	320,000	105%
Tarboro Rd Ctr	12,672	14,264	64,500	60,000	(7%)
Top Greene Center	11,046	16,435	45,001	50,000	11%
Walnut Creek Wetland Ctr		900	20,001	20,000	(0%)
Walnut Terrace	544	44	8,571	8,570	(0%)
Wilkerson Nature Preserve Park			3,500	3,500	0%
Worthdale Center	16,490	12,300	45,000	45,000	0%
Project Phoenix	588				
Raleigh Youth Council	3,438	141	14,500	16,000	10%
Run For The Oaks	13,904	13,854	20,001	20,000	(0%)
St Monica Teens	11,390		15,500	18,500	19%
Teen Programs	86,165	13,487	227,500	341,000	50%
Tennis	356,721	446,966	467,000	410,000	(12%)
Third Party Events	33	523			
Tucker Mansion	18,330	23,820	30,001	31,000	3%
Visual/Hearing Impaired	10,771	13,038	65,221	59,000	(10%)
TOTAL	\$ 4,186,867	\$ 4,629,931	\$ 8,376,795	\$ 8,398,434	0%



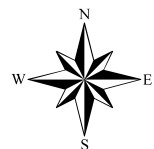


City of Raleigh Public Utilities Facilities



- Highway
- Major Roads
- ⊠ Pump Stations
- ★ Administrative Offices
- WTP Water Treatment Plant
- WTP Wastewater Treatment Plant

1 inch = 3.9 miles



Map Created by COR GIS
Updated April 2013

Public Utilities

The Public Utilities Department provides treatment and distribution of drinking water, collection and treatment of wastewater, distribution of reuse water, and watershed protection for Raleigh, Garner, Rolesville, Wake Forest, Knightdale, Wendell, and Zebulon. Raleigh also provides water and/or wastewater treatment to several nearby agencies including the towns of Apex, Fuquay-Varina, Holly Springs, Middlesex, Clayton and Johnston County. Public Utilities Department operations are conducted within the confines of a self-supporting enterprise fund, fully funded by revenues received from fees for services and fees associated with new development.

Public Utilities Department has reorganized nine divisions:

Administration Division provides supervisory, administrative, management, financial, and technical support to the entire department. The division reviews development plans and issues permits for water and sewer infrastructure extensions within the service area. This division also interacts directly with State regulatory agencies, contractors, developers, customers and other area utility providers on a wide range of issues.

Capital Improvements Division oversees the design and construction of water and sewer projects within the city's utility service territory. Utility oversight includes system extensions, infrastructure repair and rehabilitation, asset management program, new technology evaluation, implementation and capital improvement planning. This division contains Construction Project Administration, Construction Inspections and Utility GIS services. By establishing standards, reviewing designs for compliance, procuring contractors and consultants and inspecting utility infrastructure installation, the Capital Improvement Division serves to promote reliable water and sewer systems and sound infrastructure planning.

Meters Division provides meter reading services to all utilities customers, for the purpose of billing water services. The division also installs, maintains, tests, repairs and services the department's entire inventory of over 184,000 water meters covering seven municipalities. Since merging the field staff from Utility Billing with Meter Operations the division has also absorbed responsibility for water service disconnection for purposes of collecting on unpaid water and sewer bills. Lastly, the Meters Division is responsible for Hydrant Meter maintenance, repair, and rental which include billing for the hydrant meter rental program.

Resource Recovery Division, formally titled the Wastewater Treatment Plant (WWTP) Division, operates and maintains the Neuse River WWTP, which treats a flow of approximately 42 million gallons of wastewater per day from Raleigh and other Wake County municipalities. The division also operates and maintains the Smith Creek WWTP, which treats approximately 1.3 million gallons per day (MGD) from a portion of the Wake Forest service area; and the Little Creek WWTP, which treats approximately 600,000 GPD from the Zebulon service area. All three facilities are equipped with laboratories. The division also services 114 sewer pump stations and five odor control stations. The division is responsible for reuse water operation and maintenance of the 1.29 MGD Wrenn Road Spray Irrigation Wastewater Treatment Plant which is currently undergoing refurbishment as an industrial wastewater treatment facility to address the waste load from the D.E. Benton Water Treatment Plant (DEBWTP). This division carries out the industrial pretreatment program, and the residuals and biosolids management program serving the city's water and wastewater treatment facilities. The division is also responsible for the water reuse program, which includes reclaimed water generated from the Neuse River Wastewater Treatment Plant, and a reuse pipeline distribution system from both the Neuse River Wastewater Treatment and the Little Creek Waste Water Treatment Plants. This division issues all utilization permits for users in the Raleigh and Zebulon service areas as well as approval of bulk distributors and applicators. The reuse water system in the Zebulon service area provides 200,000 MGD of reclaimed water to industrial customers. The reclaimed water system in the southeastern Raleigh service area provides approximately 400,000 MGD to customers.

Sewer Maintenance Division provides maintenance and repair services to more than 2,300 miles of sewer lines located throughout the wastewater collection infrastructure system. Division maintenance staff is responsible for sewer television inspection, smoke testing, sewer flushing/cleaning/dragging/grease removal, manhole inspection, reconstruction, replacements and remediation of sewer main blockages and

emergency clean-up of sanitary sewer overflows. Sewer Maintenance also maintains over 930 miles of sanitary sewer easements through inspections, mowing, and cutting. The repair staff is responsible for installing sewer and water taps for customers, repair and reconstruction of sanitary sewer manholes and pipeline, as well as rebuilding and stabilization of easements from erosion and runoff. This division also operates the water and sewer maintenance system for the Town of Garner as a result of system mergers with surrounding towns.

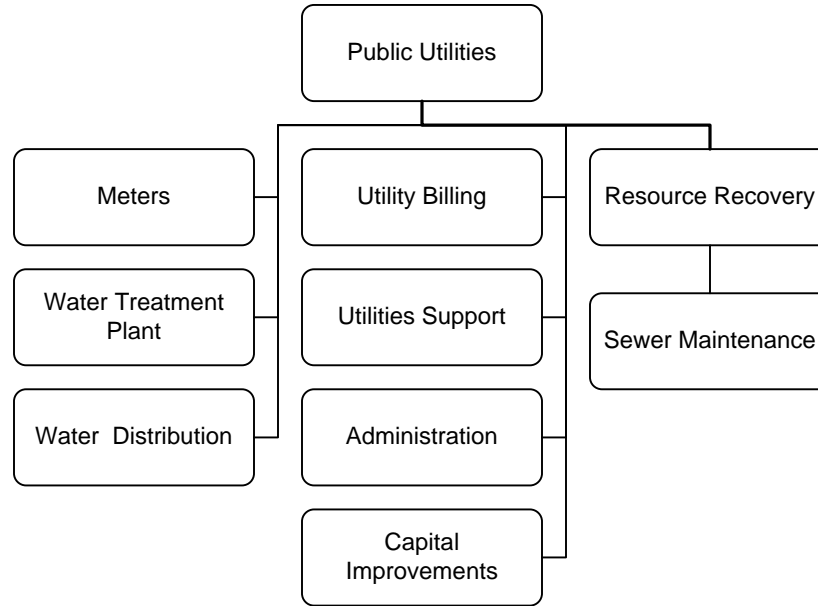
Water Distribution Division provides maintenance and repair services for more than 2,300 miles of water mains that exist within its service area. Division staff repair and maintain approximately 22,000 fire hydrants, more than 61,400 valves, and perform emergency repair and replacement of customer water and sewer service taps. The water and sewer lines for the Wake Forest, Rolesville, Knightdale, Wendell and Zebulon service areas are also operated and maintained from this division as the result of the utility system mergers with the respective towns.

Water Plant Division operates and maintains the city's E.M. Johnson Water Treatment Plant (EMJWTP), located near Falls Lake, as well as the D.E. Benton Water Treatment Plant in Garner, which can treat water up to 14 MGD. The average daily production between both water plants is approximately 51 MGD, while meeting state and federal drinking water quality standards. The plants are equipped with sophisticated laboratories used to perform extensive water quality analysis.

Utilities Support Division receives, issues, inventories and maintains all materials and supplies for utility department operations at four utility field operations facilities. Additionally, the Facilities Support Division requisitions all material and processes the receipts to accounting for the operational groups payments. The division also maintains and operates the department's two-way radio system, manages the buildings and grounds for all operation centers, and stores and dispenses fuel at the Lake Woodard Utility Field Operations Center.

Utility Billing will become a division of Public Utilities in FY14, moving from the Finance Department. This move is a result of direct recommendations from high-level benchmarking and analysis performed by Red Oak Consulting. The study concluded the move to Public Utilities will substantially increase the overall customer service and competency levels of Public Utilities. Utility Billing's Customer Service Representatives will be better equipped to handle and resolve customer inquiries due to improved communication and information sharing between groups. This division is primarily responsible for the billing and collection of water and waste water charges, solid waste, recycling and stormwater fees for Raleigh, Knightdale, Wendell, Zebulon, Wake Forest, Rolesville and Garner customers. These services are billed monthly to approximately 180,000 customers. This division is accountable for all facets of billing, billing customer service, accounting, technical/functional systems support, training and coordination with outsourced call centers.

Additional information regarding the Public Utilities Department may be obtained by contacting John Robert Carman, Public Utilities Director, at (919) 996-4540 or via email at Carman@raleighnc.gov.



Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
EMPLOYEES					
Public Utilities Admin	40	34	35	43	8
PU Capital Improvement Mgmt	0	24	25	27	2
PU Water Plant	87	87	88	89	1
PU Resource Recovery	83	84	84	112	28
PU Re-use Operations	28	28	28	0	(28)
PU Utilities Construction	68	0	0	0	0
PU Utility Billing	0	0	0	56	55
PU Sewer Maintenance	0	121	121	120	(1)
PU Sewer Collection	68	0	0	0	0
PU Water Distribution	103	105	111	103	(8)
PU Meters	78	88	80	79	0
PU Facilities Support	15	15	14	13	(1)
TOTAL	570	586	586	642	56

DIRECT EXPENDITURES BY DIVISION

Non-Departmental	113,066	59,547	0	0	0.0%
Public Utilities Admin	6,224,931	6,144,004	6,009,360	7,337,480	22.1%
PU Capital Improvement Mgmt	0	1,862,843	2,140,001	2,363,458	10.4%
PU Water Plant	17,734,051	18,586,874	21,182,702	21,307,612	0.6%
PU Resource Recovery	14,456,078	15,221,192	16,895,700	22,034,700	30.4%
PU Re-use Operations	4,785,305	4,223,078	4,865,195	0	(100.0%)
PU Utilities Construction	5,275,545	120,261	0	0	0.0%
PU Utility Billing	0	0	0	5,567,454	0.0%
PU Sewer Maintenance	0	9,158,175	10,788,328	10,248,039	(5.0%)
PU Sewer Collection	5,139,449	377,959	0	0	0.0%
PU Water Distribution	6,537,120	7,138,013	7,978,771	9,247,180	15.9%
PU Meters	4,464,751	4,847,995	5,479,666	5,558,585	2.2%
PU Facilities Support	2,946,413	2,909,963	2,628,057	2,430,140	(7.5%)
Public Utilities-Spec Appropri	64,858,889	84,934,901	112,152,650	112,997,423	0.8%
TOTAL	\$132,535,599	\$155,584,804	\$190,120,430	\$199,092,071	4.7%

Budget Detail (continued)

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
DIRECT EXPENDITURES BY TYPE					
Personnel	23,108,473	24,273,178	26,976,153	30,214,668	12.0%
Employee Benefits	9,115,375	9,934,561	10,572,054	11,562,318	9.4%
Operating Expenditures	33,317,294	34,534,348	50,042,263	52,769,074	5.4%
Special Programs and Projects	3,196,502	3,434,127	3,980,939	3,495,814	(12.2%)
Capital Equipment	602,188	1,667,811	1,466,617	985,565	(32.8%)
Capital Project Expense	1,176,769	1,560,657	10,000	10,000	0.0%
Interfund Transfers	62,018,999	80,180,123	97,072,404	100,054,631	3.1%
TOTAL	\$132,535,599	\$155,584,804	\$190,120,430	\$199,092,071	4.7%

Highlighted Budget Changes (July 2013 – June 2014)

- \$8,000,000 increase in debt service related to increasing investment in capital infrastructure.
- The proposed sewer volumetric rates and water/sewer fees will increase the 6 ccf residential bill by \$3.74 a month. This includes the previously forecast sewer volumetric rate increase of \$3.35 to \$3.82 per ccf (14%), which will continue progress toward balancing sewer-related costs with sewer revenues. The water and sewer administration fees will also increase based on the actual cost for the Meters, Utility Billing, Administration and Capital Improvements divisions and 5% of the annual debt services amount associated with water and sewer capital improvement, respectively. The water administrative fee will increase from \$5.81 to \$5.98 monthly and sewer administrative fee will increase from \$5.81 to \$6.56 monthly.
- Hydrant Management will address a need for the proper maintenance and repair of Raleigh hydrants. This program will utilize ArcGIS mobile technology to verify the exact location of each hydrant and adjust as necessary. A major initiative of the program will be the thread conversion project to update all Raleigh thread nozzles with National Standard Thread nozzles. This program will ensure continued ISO compliance and fully operational status for use in firefighting.
- Valve Exercise and Maintenance will maintain all 60,000 Raleigh valves, ensuring they are accessible and in operating condition. It will coordinate shutdowns for maintenance and replacement. Beginning in FY14, the program will collect GPS and other data, ensuring each valve is visited once every five years.
- Utility Asset Identification will mark water and sewer lines to avoid damage and maintain compliance with the North Carolina General Statutes Chapter 87. The program gets approximately 62,000 requests per year.
- The following positions are being reclassified during the FY14 Budget Process:
 - One Treatment Plant Operator, pay grade TA, to Senior Plant Maintenance Mechanic, pay grade 32, to provide oversight and enhanced structure of the water treatment plant maintenance program.
 - One Treatment Plant Operator, pay grade TA, to Laboratory Manager, pay grade 39, to provide oversight of the water treatment plant laboratories and to be in compliance with the newly revised NCAC 15A .805 3-4.
 - One Chemist, pay grade 34, to Laboratory Manager, pay grade 39, to provide oversight of the waste water treatment plant laboratories and to be in compliance with the newly revised NCAC 15A .804 3-4.

- One Service Specialist, pay grade 23, to Senior Service Specialist, pay grade 26, to provide leadership for small easement crews to ensure that the sewer lines remain accessible.
- One Equipment Operator I, pay grade 25, to Sewer Monitoring Technician, pay grade 27, to assist with the increased workload of the CCTV crews to ensure sewer lines are in good shape and new lines are inspected in a timely manner.
- Moves one Civil Engineer from Development Services to Public Utilities. This position already performs Public Utilities tasks and is better aligned under Public Utilities.
- Moves 44 positions from the Finance Department (Utility Billing) to Public Utilities in FY14.
- Adds 11 staff in Utility Billing. Reflects savings from implementing a city-hosted interactive voice response system and reallocation of resources for Phase II of the migration of the Utility Billing call center from an external vendor to city staff. Transitions external and temporary call support to permanent positions (nine staff plus one supervisor). Transitions one temporary Customer Care & Billing system tester to a full-time position. The transition will save \$153,000 in FY14 and \$228,000 in FY15.
- In FY14, Public Utilities is merging the Waste Water Treatment Plant and the Reuse Division into the Resource Recovery Division. This builds on an FY12 reorganization of the Wastewater Treatment Plant Division and the Reuse Division under the Wastewater Treatment Plant Superintendent. Merging those two divisions produced an efficient structure, which ultimately improved communication and streamlined business processes. A nationally accredited management system has been implemented, along with procedures to prevent reoccurrences that caused the division to split initially.

FY14 Anticipated Accomplishments that further City Council Mission

- Accommodate projected 1.5% customer growth, while maintaining meter reading estimation rate of less than 0.25%.
- Maintain 100% compliance record with Safe Drinking Water Act and National Pollutant Discharge Elimination System permits at all plants.
- Continue applying new technology to improve effectiveness and efficiency in customer delivery.
- Continue sewer collection system maintenance programs to reduce sanitary sewer overflows.
- Implement the Water Utility Transition Advisory Taskforce final recommendations for Strategic Planning, Water Infrastructure Planning and Management, Environmental Stewardship, Financial Planning and Policy, Operations Management, Customer Education and Support, and implementation policy guiding principles.
- Complete the Reclaimed Water Distribution System Expansion – Segment 4 to Lonnie Poole Golf Course.
- Complete Marsh Creek Interceptor Improvement Project, the Knightdale Mango Creek Interceptor Improvements Project and the Zebulon Beaver Dam Creek Interceptor Improvements Project.
- Begin construction of the Crabtree Creek Basin Wastewater System Conveyance Improvements Project Phase II.
- Complete the East Neuse Regional Pump Station and Interceptor Preliminary Engineering Report and Environmental Impact Statement.
- Complete all aspects of the asset management program implementation.

FY13 Accomplishments that furthered City Council Mission

- In FY13, in order to streamline business processes and compliment efforts, the Cross-Connection Control program integrated into the Meters division from Water Distribution. Cross-Connection

and Meters presently work very closely, often traveling to the same locations, working out of the same database and relying on the other in order to complete work orders. This merger realized immediate gains in efficiencies in customer service and managing employees under a single leadership model.

- Maintained 100% compliance with SDWA requirements at EMJWTP and DEBWTP and 100% NPDES permit compliance at Neuse River, Smith Creek, and Little Creek waste water treatment plants.
- Supported WUTAT with development of guiding principles and final recommendations for City Council.
- Developed a strategic plan in accordance with effective utility management principles.
- Completed a capital project ranking system independent of project costs to determine needs based on eight criteria that align with the department's strategic plan and effective utility management principles.
- Completed the updates of the Biosolids Management and Reclaimed Water Master Plans.
- Completed the Crabtree Creek Basin Wastewater System Conveyance Improvements Project Phase I.
- Completed Phase I of the asset management program for water and sanitary sewer main replacement prioritization.
- Obtained \$45 million in low interest State Revolving Fund (SRF) funds and a \$500,000 grant for the Crabtree Wastewater System Conveyance Improvements Project Phase II and the Neuse River Wastewater Treatment Plant 15 MGD Expansion Phase III.
- Obtained \$6.7 million in zero interest SRF funds and a \$500,000 grant for the DE Benton Water Treatment Plant Backwash Waste Recycle Facility.
- Completed the North Bank Crabtree Creek Interceptor Rehabilitation Project and Lake Johnson Dam Improvements.

Performance Indicators

	ACTUAL 2010-11	ACTUAL 2011-12	ESTIMATE 2012-13	PROJECTION 2013-14
WATER				
Total avg daily water flow, MG (all facilities)	52.0	53.5	52.0	51.5
Water quality complaints per 1,000 customers	0.23	0.15	0.10	0.12
Miles of water mains	2,500	2,508	2,515	2,525
Miles of re-use	16	18	25	26
# of connections*	-	176,617	179,266	181,955
Connections Per Employee	-	545	556	528
WASTEWATER				
Total Avg daily wastewater flow, MG (All Facilities)	45.7	44.1	45.6	45.4
Miles of sewer mains	2,600	2,612	2,620	2,650
Dry tons of biosolids beneficially used during year	11,592	13,488	13,471	14,500
Total Costs per MG treated	\$1,130	\$1,209	\$1,282	\$1,300
# of connections**	-	165,043	167,519	170,031
Connections Per Employee	-	758	711	642
DISTRIBUTION & COLLECTION				
Meter readings per reader per day ***	N/A	1,458	8,739	8,900
% Meter reading errors and adjustments	0.03%	1.50%	1.50%	1.00%
Miles of water/sewer main maintained per employee****	21.41	22.73	22.53	23.12

* New measure for FY12.

**Number of connections divided by number of employees; all employees were classified either Sewer or Water.

***With the implementation of Automated Meter Reading, improvements in meter collection technology and a re-routing process within the Meters division, meter reading has become more streamlined. This has allowed us to reduce staff from 18-20 Meter Readers per day (reading an average of 415 meters/person/day) to two staff (reading a total of 8,900 meters/person/day).

****Water/Sewer Mains in miles were divided by number of water/sewer employees.

Long-Term Debt Program

The City of Raleigh continues to construct, upgrade and maintain its infrastructure to a highly satisfactory level. The use of federal grants in earlier years along with regular use of pay-as-you-go current resources and debt financing for capital improvements has allowed this high level of facility and public improvement work to be done. The incremental incurrence of debt by the City has supplemented other capital resources, providing sufficient funding to permit necessary improvements to the infrastructure. The payback of borrowed funds over multiple years allows the cost of the asset to be spread equally over the life of the item.

The City of Raleigh manages its debt program along with its 10 year Capital Improvement Program (CIP) on a long-term basis in order to have the opportunity to structure debt events well in advance of specific need. This process also allows for a proper funding plan for debt service requirements before maturities must be met. In so doing, specific revenue sources are identified and dedicated to the debt retirement program, including new property taxes as appropriate. The objective realized is the avoidance of spontaneous funding of debt service and consequently, a much smoother channeling of funds to debt and related annual taxation adjustments.

The general obligation debt of the City is composed of both general and utility debt obligations. The full faith and credit of the tax base of the city secures this debt. However, the debt service funding resources for the general debt are the general revenues of the City, including property taxes, while the utility debt is funded totally from water and sewer service revenues. Part of the general debt is for parking improvements and is funded mostly by parking fees of the off-street and on-street programs.

The City has also issued water and sewer revenue bonds. The net revenues of the combined utility enterprise system are the security for the revenue bonds.

The legal debt limit imposed by State Statute is eight percent of assessed value. The fiscal year 2013-14 tax base is projected at \$51,737,814,330 which yields a legal debt capacity of \$4,139,025,146.

As a matter of internal policy, the City has maintained a debt position far below its legal limit. The City's gross debt obligation is projected to be \$1,533,888,212 on July 1, 2013 with approximately 46.35 percent of that maturing within 10 years. From this amount, \$1,718,657 of water bonds is allowed as a deduction for calculating the statutory limit. Also, each year, the retirement of debt naturally creates more capacity (about \$23,000,000 per year).

Also included in the gross debt obligation amount noted above are the City's outstanding principal obligations for various installment purchases, certificates of participation, State Bond Loan and State Revolving Loans.

Additional debt activity anticipated for 2013-14 may be the issuance of a portion of the remaining authorizations from the 2011 referendum and installment financing agreements related to the remote operations and critical public safety programs.

The City has earned a AAA credit rating on its general obligation debt since 1973 and currently is rated Aaa by Moody's, AAA by Standard and Poor's, and AAA by Fitch, IBCA. The City's utility revenue debt is rated Aa1 by Moody's, AAA by Standard and Poor's and AAA by Fitch. There is good reason to believe that such ratings will continue into the foreseeable future.

Capital Debt Service Funds

This category is comprised of **General, Public Utilities, Solid Waste, Parking and Convention Center Funds** debt service payments (principal and interest payments on bond issues and installment-purchase payments) for large capital improvement projects financed on a long-term basis. While current revenues provide funding for some capital projects, a portion of the City's capital program is funded through the issuance of general obligation bonds, revenue bonds, certificates of participation or other installment financing. This type of long-term borrowing must be repaid annually with principal and interest payments.

The City of Raleigh has issued long-term debt for a variety of purposes in recent years. Since 2000, the following debt has been approved for issuance either through voter referendum or other authorization allowed by state statutes:

November 2000	\$45,000,000	Street Improvements, \$16,000,000 Parks, and \$14,000,000 Housing General Obligation Bonds (voter approved)
November 2000	\$10,445,000	Parking Facility Certificates of Participation (Council approved)
January 2001	\$22,670,000	Water and Sewer Revenue Bonds (Council approved)
April 2001	\$15,000,000	Equipment Acquisition Fund Certificates of Participation (Council approved)
May 2002	\$9,700,000	Public Improvement General Obligation Bonds (two-thirds authorization)
December 2002	\$2,900,000	Public Improvement General Obligation Bonds (two-thirds authorization)
April 2003	\$16,000,000	Equipment Acquisition Fund Certificates of Participation (Council approved)
August 2003	\$47,250,000	Parks & Recreation General Obligation Bonds (voter approved)
February 2004	\$55,000,000	Downtown Improvement—Convention Center Phase 1 Certificates of Participation (Council approved)
April 2004	\$108,980,000	Water and Sewer Revenue Bonds (Council approved)
August 2004	\$23,530,000	Downtown Improvement—Fayetteville Street, Progress Energy Deck, & CTV Equipment Certificates of Participation (Council approved)
August 2004	\$10,140,000	Downtown Improvement—One Exchange Plaza Certificates of Participation (Council approved)
January 2005	\$28,515,000	Downtown Improvement—Hotel Underground Parking Deck Certificates of Participation (Council approved)
January 2005	\$188,425,000	Downtown Improvement—Convention Center Phase 1 Certificates of Participation (Council approved)
August 2005	\$10,600,000	Street Improvements General Obligation Bonds (two-thirds authorization)
October 2005	\$34,850,000	Capital Improvements Project – Equipment Acquisition Fund; Barwell Road/Brier Creek Park Sites; Utilities Operation Center Certificates of Participation (Council approved)
October 2005	\$60,000,000	Street Improvements and \$20,000,000 Housing General Obligation Bonds (voter approved)
September 2006	\$241,175,000	Water and Sewer Revenue Bonds (Council approved)
June 2007	\$39,634,215	Equipment Installment Financing (Council approved)

September 2007	\$28,930,000	Downtown Improvement COPS (Council approved)
October 2007	\$88,600,000	Parks and Recreation Bonds (voted approved)
December 2007	\$10,114,000	Land Installment Financing (Council approved)
June 2008	\$150,000,000	Water and Sewer Revenue Bonds (Council approved)
June 2008	\$30,000,000	ERP Installment Financing (Council approved)
August 2008	\$14,015,000	Parking Deck COPs (Council approved)
November 2008	\$33,500,000	One Year Note (Council approved)
February 2009	\$11,130,000	Public Improvements General Obligation Bonds (two-thirds authorization)
November 2009	\$47,630,000	Limited Obligation Bonds (Council approved)
August 2010	\$46,425,000	Limited Obligation Bonds (Council approved)
January 2011	\$108,340,000	Water and Sewer Revenue Bonds (Council approved)
May 2011	\$11,694,432	Equipment Installment Financing (Council approved)
October 2011	\$40,000,000	Transportation Bonds and \$16,000,000 Housing General Obligation Bonds (voter approved)
April 2012	\$7,500,000	Parks and Recreational Facilities Bonds (two-thirds authorization)
April 2012	\$1,500,000	Land Acquisition Bonds (two-thirds authorization)
April 2013	\$75,000,000	Water and Sewer Revenue Bonds (Council Approved)

After the long-term debt has been authorized, the actual issuance of the debt may take place in several future increments. Debt service requirements on the individual debt issues begin at the time of issuance. The debt service requirement on most long-term debt is generally paid with property tax revenues or other dedicated general revenues of the City. However, water and sewer debt is funded by user fees charged to water and sewer customers.

		ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
General Debt Service Fund (190)	\$	52,693,546	\$ 52,700,404	0.0%
Utility Debt Service Fund (315)	\$	51,589,669	\$ 55,236,585	7.1%
Solid Waste Debt Service Fund (362)	\$	-	\$ 2,104,075	-
Parking Debt Service Fund (444)	\$	7,925,000	\$ 7,875,000	(0.6%)
Convention Center Srv (644)	\$	11,166,170	\$ 11,198,970	0.3%
TOTAL CAPITAL DEBT SERVICE	\$	123,374,385	\$ 129,115,034	4.7%
		<u>Principal</u>	<u>Interest</u>	<u>Total</u>
FY2013-14 DEBT SERVICE REQUIREMENTS (ISSUED DEBT)	\$	55,320,847	\$ 68,878,220	\$ 124,199,067

General Debt Service Fund

The General Debt Service Fund provides for the payment of principal, interest, and other expenses related to existing debt, other than water and wastewater debt and other enterprise activities. State statutes require full funding for debt service obligations in the budget. The majority of general governmental debt has been issued as fixed rate debt.

Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
DEBT SERVICE BY PURPOSE					
G.O. Public Improvement	\$ 18,605,491	\$ 17,348,125	\$ 24,396,322	\$ 25,637,895	5.1%
G.O. Refunding	7,736,948	7,851,846	11,373,564	10,563,536	-7.1%
Installment Financing Agreements	14,017,750	14,041,790	3,747,893	3,188,891	-14.9%
Other Installment Obligations	58,147	58,239	11,790,767	11,925,082	1.1%
Other Expenses	547,526	651,833	1,385,000	1,385,000	0.0%
Biannual Budget Reserve	-	-	-	-	-
TOTAL	\$ 40,965,862	\$ 39,951,833	\$ 52,693,546	\$ 52,700,404	0.0%

	<u>Principal</u>	<u>Interest</u>	<u>Total</u>
FY2013-14 GENERAL FUND DEBT SERVICE REQUIREMENTS (ISSUED DEBT)	\$ 31,262,067	\$ 20,053,337	\$ 51,315,404

Utility Debt Service Fund

The Utilities Debt Service Fund provides for the payment of principal, interest, and other expenses related to debt associated with the water and wastewater systems. Revenues for this fund are generated from the provision of water and sewer services.

Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
DEBT SERVICE BY PURPOSE					
G.O. Refunding	\$ 1,494,477	\$ 1,407,510	\$ 1,327,818	\$ 1,178,560	-11.2%
Rev Bond Water & Sewer Improvement	26,031,312	31,218,795	31,548,915	35,616,940	12.9%
Revenue Bond Refunding	9,656,438	10,688,098	12,187,998	12,246,198	0.5%
Installment Finance Agreements	9,311,491	7,998,837	5,037,938	5,127,887	1.8%
Other Expenses	1,322,437	1,230,037	1,487,000	1,067,000	-28.2%
TOTAL	\$ 47,816,155	\$ 52,543,277	\$ 51,589,669	\$ 55,236,585	7.1%

	<u>Principal</u>	<u>Interest</u>	<u>Total</u>
FY2013-14 PUBLIC UTILITY FUND DEBT SERVICE REQUIREMENTS (ISSUED DEBT)	\$ 18,933,565	\$ 35,236,020	\$ 54,169,585

Solid Waste Debt Service Fund

The Solid Waste Service Fund is new in FY14 and provides for the payment of principal, interest, and other expenses related to debt associated with the Solid Waste Services function. Revenues for this fund are generated from the Solid Waste Services Operating Fund.

Budget Detail

	ACTUALS	ACTUALS	ADOPTED	ADOPTED	CHANGE
	2010-11	2011-12	2012-13	2013-14	FY13 To FY14
DEBT SERVICE BY PURPOSE					
Certificates of Participation	-	-	-	626,212	-
Other Installment Finance Agreements	-	-	-	1,477,863	-
TOTAL	\$ -	\$ -	\$ -	\$ 2,104,075	-

	<u>Principal</u>	<u>Interest</u>	<u>Total</u>
FY20213-14 SWS DEBT SERVICE REQUIREMENTS (ISSUED DEBT)	\$ 1,276,705	\$ 827,370	\$ 2,104,075

Parking Debt Service Fund

The Parking Debt Service Fund provides for the payment of principal, interest, and other expenses related to existing debt associated with parking decks and other parking projects.

Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
DEBT SERVICE BY PURPOSE					
G.O. Refunding	860,489	753,100	589,629	565,049	-4.2%
Installment Financing Agreements	5,502,769	5,481,354	6,663,350	6,517,883	-2.2%
Other Expenses	337,009	329,234	672,021	792,068	17.9%
TOTAL	\$ 6,700,267	\$ 6,563,688	\$ 7,925,000	\$ 7,875,000	-0.6%

	<u>Principal</u>	<u>Interest</u>	<u>Total</u>
FY2013-14 PARKING FUND DEBT SERVICE REQUIREMENTS (ISSUED DEBT)	\$ 3,848,510	\$ 3,234,422	\$ 7,082,932

Convention Center Debt Service Fund

The Convention Center Debt Service Fund provides for the payment of principal, interest, and other expenses related to the issuance of approximately \$200 million in Certificates of Participation for the construction of the convention center facility in downtown Raleigh. \$188.425 million of the Certificates of Participation were issued in conjunction with a forward starting fixed rate swap. \$55 million of Certificates of Participation were issued as weekly reset variable rate debt.

Budget Detail

	ACTUALS 2010-11	ACTUALS 2011-12	ADOPTED 2012-13	ADOPTED 2013-14	CHANGE FY13 To FY14
DEBT SERVICE BY PURPOSE					
Certificates of Participation	\$ 8,303,052	\$ 8,272,536	\$ 8,272,536	\$ 9,527,071	15.2%
Other Expenses	1,664,367	3,927,886	2,893,634	1,671,899	-42.2%
TOTAL	\$ 9,967,419	\$ 12,200,422	\$ 11,166,170	\$ 11,198,970	0.3%

	Principal	Interest	Total
FY2013-14 CONVENTION CENTER FUND DEBT SERVICE REQUIREMENTS (ISSUED DEBT)	\$ -	\$ 9,527,071	\$ 9,527,071

Capital Summary

The Capital Budget includes appropriations for major public facility improvements that are authorized and budgeted in a number of capital funds. Bond funds are also reported, since these proceeds fund capital improvements. The annual debt service costs associated with bond issuance are reported in the *Total Budget* and the *Summary Budget* sections of the budget document.

Fund totals reported are based on project funding requirements as outlined in the first year of the annual Capital Improvement Program. Details regarding specific projects funded within the capital budget are found in the FY2014-FY2018 Capital Improvement Program document. Descriptions for each major capital fund follow in the budget detail.

Budget Detail

	ADOPTED 2012-13	ADOPTED 2013-14
DIRECT EXPENDITURES		
Water Capital Projects Fund	\$16,150,000	\$13,891,000
Sewer Capital Projects Fund	17,766,000	20,525,000
Parking Facilities Fund-Projects	405,000	1,190,000
Stormwater Utility Capital	4,915,000	5,700,000
Technology Capital Fund - Projects	6,867,200	6,695,787
General Public Improvements Fund	2,857,844	4,250,000
Sidewalk Fund	840,000	3,482,850
Street Improvement Fund	6,931,520	8,334,150
Street Bond Fund	-	3,040,000
Park Improvement Fund	2,195,000	6,487,520
Convention and Performing Arts Center Fund (excludes bond funds)	628,000	457,000
Convention Center Construction Fund	2,015,747	1,980,434
Walnut Creek Amphitheater Capital Fund	900,000	175,000
Housing Bond Reserve Fund	500,000	500,000
Subtotal Non-Bond Funds	\$62,971,311	\$76,708,741
BOND FUND SUMMARY		
Water Revenue Bond	\$ 17,500,000	\$ 8,101,000
Sewer Revenue Bond	49,584,000	35,375,000
Miscellaneous Capital Projects Bond Fund	9,004,000	6,979,000
Remote Ops Bond Fund	-	-
Street Bond Fund	22,070,000	12,130,000
Parks Bond Fund	-	1,100,000
Convention & Performing Arts Center Fund (includes bond funds)	5,144,761	4,702,000
Housing Bond Fund	4,500,000	4,000,000
Subtotal Bond Funds	107,802,761	72,387,000
TOTAL CAPITAL BUDGET	\$170,774,072	\$149,095,741
SPECIAL REVENUE AND DEBT SERVICE SUMMARY		
Street Facility Fees Fund	2,880,000	5,281,000
Park Acquisition - Facility Fees Fund	1,420,000	4,712,600
Powell Bill Fund	9,931,020	-
Convention Center Financing Fund	17,163,200	18,847,730
	\$31,394,220	\$28,841,330

Water Capital Projects Fund

Revenues for this capital fund come primarily from the Public Utilities Fund and interest income. Projects included are related to the maintenance of existing water delivery infrastructure, extension of water transmission lines, and projects located in the various service delivery areas.

Sewer Capital Projects Fund

The major revenue source for this is also primarily from the Public Utilities Fund. Included for funding in the sewer fund are projects for the replacement of sewer mains and for sewer construction in areas due for annexation.

Water Revenue Bond

Revenues for this capital fund come primarily from the issuance of revenue bonds. Projects included in this fund are related to the maintenance of water delivery infrastructure and various projects for maintenance and improvements on the water treatment plants.

Sewer Revenue Bond

Revenues for this capital fund come primarily from the issuance of revenue bonds. Projects included in this fund are related to the maintenance of wastewater infrastructure and various projects for maintenance and improvements on wastewater treatment plants.

Parking Facilities Fund-Projects

Funding is included for the initiation of a parking deck maintenance program as well as funding for the retail or commercial renovation required to allow for enterprise activities in specific, city-owned parking facilities.

Stormwater Utility Fund - Projects

This fund will provide for stormwater maintenance projects, basin studies, and Neuse River Basin Environmental Program projects. The major source of funding for these projects is stormwater utility fees.

Technology Capital Projects

This fund will provide for both remedial and new projects to upgrade and modernize the City's technology infrastructure. These efforts will enhance customer service and allow for greater productivity and efficiency via system upgrades or the implementation of new technology applications. Projects to be addressed with these funds include the implementation of a work order system, e-Procurement software, land management system assessment and document management assessment.

General Public Improvements Fund (Miscellaneous Projects)

This is the major fund for the placement of general facility maintenance projects. The major funding source for this fund in FY12 is the local option sales tax. Fire station construction and improvements, streetscape projects and downtown way-finding, as well as various general facility maintenance and improvement projects are included.

Miscellaneous Capital Projects Bond

This is the major fund for placement of general facility maintenance projects. The major funding sources are 2/3rds General Obligation bond proceeds and Certificates of Participation. Funding related to remote operations facilities, however, has been moved to a separate Remote Operations Bond Fund.

Remote Operations Bond Fund

This fund will be used to construct remote operations facilities in various locations throughout the City. The revenues for this capital fund will come predominantly from certifications of participation (COP) funding.

Sidewalk Fund

Revenue to the Sidewalk Fund includes sidewalk assessments, fees paid in lieu, and facility fees. Projects include various sidewalk repairs and improvements as well as thoroughfare streetlight installations.

Street Improvement Fund

Recommendations for projects within this fund include paving, resurfacing and design costs for various streets and the City's contribution to the traffic system upgrade. A proposed 2011 transportation bond will provide funding to support projects within this program.

Park Improvement Fund

The revenues for this capital fund come primarily from the issuance of bond proceeds (interest and reserves) authorized by the 2003 and 2007 Parks Bond referendums.

Convention and Performing Arts Center Fund

Bond funds and operating transfers are the two primary revenue sources funding renovations and significant maintenance projects at the City's Performing Arts Center

Convention Center Construction Fund

Inter-local Agreement proceeds, derived from the County-wide hotel/motel and prepared food tax, fund long-term capital maintenance and improvement projects for the convention center.

Walnut Creek Amphitheater Capital Fund

Revenue received by the City from the operating agreement of the amphitheater will serve to fund capital maintenance and improvements to this facility.

Housing Bond Funds

The revenues for these capital funds come primarily from the issuance of bond proceeds (interest and reserves) authorized by the 2005 and 2011 Affordable Housing Bond referenda.

Street Bond Fund

The revenues for this capital fund come primarily from the issuance of bond proceeds (interest and reserves) authorized by the 2005 Street Bond referendum. A proposed 2011 transportation bond will provide funding to support projects within this program.

Street Facility Fees Fund

Facility fees are revenue sources funding a variety of eligible street projects in the applicable facility fee zones of the City. Revenue accrued to this fund is expended within other capital funds.

Park Acquisition - Facility Fees Fund

Facility fees are revenue sources funding a variety of eligible park and greenway projects in the applicable facility fee zones of the City. Revenue accrued to this fund is expended within other capital funds.

Powell Bill Fund

The Powell Bill Fund received revenues from the State Gasoline Tax and Highway Trust Fund, which must be used for street maintenance, construction, snow removal, and other related uses on local city streets that are not part of the state highway system. This fund will be discontinued at the end of FY 2013, and Powell Bill revenues will be received in, and distributed from, the General Fund.

Convention Center Financing & Special Revenue Fund

Proceeds from the Hotel Occupancy and Prepared Food and Beverage taxes are accrued to this fund. Expenditures include appropriations made to the new Convention Center Debt Service Fund and the Convention Center Fund and capital maintenance funds.



Glossary

Account: The detailed record of a particular asset, liability, owners' equity, revenue or expense.

Accrual Basis of Accounting (or Full Accrual): Accounting method for proprietary funds that recognizes revenues in the accounting period in which they are earned and recognizes expenses in the period incurred.

Ad Valorem Tax (or Property Tax): Levied on real and personal property according to the property's valuation and tax rate.

Appropriation: A legal authorization by City Council to incur obligations and make expenditures for specific purposes.

Assessed Value: The value of real estate or personal property as determined by tax assessors and used as a basis for levying taxes. (Note: Wake County establishes property values.)

Authorized Bond: Bonds that have been legally approved but may or may not have been sold.

Balanced Budget: Expenditures equal revenues. N.C. state statute requires the adoption of a balanced budget.

Base Budget: Those resources necessary to meet an established and existing service level.

Bond Agency Fees: Fees charged by bond agencies for services related to debt issuance.

Bond Covenant: Provision in a bond or debt contract which require the debt issuer to meet certain standards or do certain things.

Bond Rating: Grade indicating a unit's investment qualities; ratings range from AAA (highest) to D (lowest). The City of Raleigh maintains the highest investment ratings available from each of the rating agencies: Standard and Poor's, Moody's, and Fitch.

Bond: A written promise to repay a specific amount of money with interest within a specific time period, usually long-term.

Budget Amendment: A legal procedure used by the City staff and the City Council to revise a budget appropriation or recognize new revenues and expenditures to amend the operating budget. Results in an overall budget increase or decrease.

Budget Message: A written overview of the proposed or adopted budget from the City Manager to the Mayor and City Council that discusses the major budget items and changes and the City's present and future financial condition.

Budget Ordinance: The official enactment by the City Council to establish legal authority for City officials to obligate and expend resources.

Capital Expenditure (or outlay): Expenditures that create future benefits, incurred when a business spends money to buy fixed assets or to add to the value of existing fixed assets with a useful life that extends beyond one year.

Capital Improvement Program (CIP): A multi-year plan for the construction or acquisition of major capital items.

Certificates of Participation (COPs): A security created as a part of a lease-purchase agreement. The lender, the holder of the certificate, owns a right to participate in periodic lease payments (interest and return of principal) as they are paid.

City Council: The governing board elected by districts and at large.

City Manager: An individual appointed by the Mayor and City Council to serve as the chief administrative officer of the City.

Contingency: A budgetary reserve set aside for emergencies or unforeseen expenditures not otherwise budgeted.

Cost Allocations: A process that shares the costs of a central service provider with the internal departments that consume the service.

Debt Service Funds: Funds used for the accumulation and disbursement of financial resources that will be used to make principal and interest payments on general long-term debt.

Depreciation: The process of estimating and annually recording the lost usefulness, expired useful life, or diminution of service from a fixed asset that cannot or will not be restored by repair and must be replaced. The cost of the fixed asset's lost usefulness is the depreciation or the cost to the reserve to replace the item at the end of its useful life.

Designated Fund Balance: Monies over the years that remain unspent after all budgeted expenditures have been made, but which are reserved for specific purposes and are unavailable for appropriation.

Effectiveness Measures: A performance measure describing the results achieved and the quality of the service (ex. timeliness, customer satisfaction). They indicate whether the program is achieving its mission.

Efficiency Measure: A performance measure identifying inputs used per unit of output, or unit costs (ex. cost per ton of yard waste/leaves collected).

Employee Benefits: Benefits beyond salary compensation including healthcare, retirement, disability, life insurance, etc.

Encumbrance: A financial commitment or earmark for services, contracts, or goods that have not as yet been delivered. An encumbrance typically occurs when a purchase order or contract is approved and budget is obligated for the future payment.

Enterprise Fund: A fund that accounts for governmental activities supported wholly or partially with user fees or charges and is operated using business principles. Examples include the Stormwater, Public Utilities and Solid Waste Services funds.

Fiscal Year: A declared accounting 12-month time period, not necessarily a calendar year. The fiscal year for the City of Raleigh is July 1 – June 30.

Fixed Asset: An asset of long-term character. For budgetary purposes, a fixed asset is defined as an item costing \$5,000 or more with an expected life of more than one year. Examples are land, buildings, furniture, and other equipment.

Fund Balance: Amounts shown as fund balance represent a running total of monies over the years that remain unspent after all expenditures have been made. N.C. General Statutes require general fund balance reserves of at least 8% of expenditures at the end of the fiscal year; City Council requires a minimum of 14% General Fund unassigned fund balance reserve.

General Fund: The main operating fund accounting for governmental functions supported by general taxes and revenues, and financial resources that legal requirements do not require to be accounted for in another fund. Revenues to support the General Fund are derived from sources such as property tax, sales tax, franchise fees and service fees.

General Obligation Bonds (GO Bonds): Bonds issued by a government that are backed by the full faith and credit of its taxing authority.

Indirect Cost: The component of the total cost for a service provided by and budgeted within another department or division.

Internal Service Fund: A fund that may be used to account for any activity that provides goods or services to other departments or funds within the same government such as Vehicle Fleet Services.

Liability: A loan, expense, or other form of claim on the assets of an entity that must be paid or otherwise honored by that entity.

Modified Accrual Basis of Accounting: Accounting method for governmental funds that recognizes revenues in the accounting period in which they become available. Expenditures are recognized in the period the fund liability is incurred, except for unmatured interest on (and principal of) general long-term debt, which should be recognized when due.

Net Assets: The difference between total assets and current liabilities including non-capitalized long-term liabilities.

Operating Expenditures: Portion of the budget pertaining to the daily operations.

Ordinance: A legal document adopted by a governing body setting policy and procedures, adopted by the City Council.

Pay-As-You-Go: Financial policy that finances capital outlays from current revenues rather than borrowing.

Per Capita: Per unit of population; per person; equally to each individual.

Performance Measurement: The regular collection of quantifiable information regarding the results of city services.

Powell Bill Funds: Funding from state-shared gasoline taxes restricted for use on maintenance of local streets and roads.

Proprietary Funds: Funds used to separate, control, and track financial resources of business-type activities carried out by a government. The two proprietary fund types include enterprise funds and internal service funds.

Reappraisal (or Revaluation): The process of revaluing a jurisdiction's real property in order to adjust the tax value to the market value. By North Carolina law, a revaluation must be conducted at a minimum of every eight years.

Reclassification: A change in the classification and corresponding job title of an existing position, which results from a major change in assigned responsibilities.

Reserve: An account designated for a portion of the fund balance that is to be used for a specific purpose.

Revenue bonds: Bond secured by and repaid from specific and limited revenues. The pledged revenues are most often net revenues or earnings from a self-supporting enterprise. Such revenue sources include special assessments and water/sewer fees.

Tax Levy: Revenue produced by applying the tax rate to a property's assessed, or tax, value.

Unassigned Fund Balance: The amount of fund balance available for future appropriations.

User Fee/Charge: Payment for direct receipt of a service by the party who benefits from the service.

Workload Measure: A performance measure identifying how much or how many products or services were produced (ex. number of yard waste/leaf collection points served).



ORDINANCE NO. 2013 – 203

Budget Ordinance for Fiscal Year 2013-14

Be it ordained by City Council of the City of Raleigh, North Carolina:

Section 1. That the following amounts are hereby appropriated for the operation of the City Government and its activities for the fiscal year beginning July 1, 2013 and ending June 30, 2014, according to the following schedules:

General Fund

Revenues:

Property Taxes	\$ 203,363,787
Sales Tax Revenues	74,232,347
From Interfund Revenue Reimbursement	25,621,449
Intergovernmental Revenues	38,967,848
Licenses, Fees and Other Revenues	48,129,367
From Fund Balance	13,403,396
Interest Income	1,054,881

General Fund Revenue Total **\$ 404,773,075**

General Fund Expenditure Total **\$ 404,773,075**

Economic Development Fund

Revenues:

From General Fund	\$ 1,316,008
From Interest Income	5,754
Intergovernmental	300,000

Economic Development Fund Revenue Total **\$ 1,621,762**

Economic Development Fund Expenditure Total **\$ 1,621,762**

Revolving Fund

Revenues:

From Fees, Contributions and Reserves	\$ 4,776,746
From Fund Balance	3,621,688

Revolving Fund Revenue Total **\$ 8,398,434**

Revolving Fund Expenditure Total **\$ 8,398,434**

General Debt Service Fund

Revenues:

From General Fund	\$ 40,757,568
From Technology Capital Project Fund	3,239,787
From Street Facility Fee Fund	2,781,000
From Fund Balance	2,708,286
From Park Acquisition Facility Fee Fund	1,462,600

From Housing Bond Fund	400,000	
From Convention Center Complex Fund	164,946	
From Walnut Creek Amph Operating Fund	1,000,000	
From Housing Development Fund	62,717	
Interest Income	123,500	
General Debt Service Fund Revenue Total		\$ 52,700,404

General Debt Service Fund Expenditure Total		\$ 52,700,404
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Public Utility Fund

Revenues:

User Fees	\$ 190,040,315	
Other Revenues	407,600	
Interest Income	793,440	
From Fund Balance	6,000,000	
From Other Funds	1,850,716	
Public Utility Fund Revenue Total		\$ 199,092,071

Public Utility Fund Expenditure Total		\$ 199,092,071
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Utility Debt Service Fund

Revenues:

From Public Utility Fund	\$ 53,600,000	
Special Assessments	650,000	
From Fund Balance	969,178	
Interest Income	17,407	
Utility Debt Service Fund Revenue Total		\$ 55,236,585

Utility Debt Service Fund Expenditure Total		\$ 55,236,585
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Solid Waste Fund

Revenues:

Residential Solid Waste Fees	\$ 18,836,803	
From General Fund	11,020,702	
Recycling Revenues	738,000	
County Landfill Partnership Rebates	791,187	
Yard Waste Center Revenues	545,000	
Other Income	644,300	
Solid Waste Fund Revenue Total		\$ 32,575,992

Solid Waste Fund Expenditure Total		\$ 32,575,992
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Solid Waste Debt Service Fund

Revenues:

Miscellaneous Revenues	\$ 521,763	
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From Solid Waste Fund	1,582,312		
Solid Waste Debt Service Fund Revenue Total		\$	2,104,075

Solid Waste Debt Service Fund Expenditure Total		\$	2,104,075
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Public Transit Fund

Revenues:

Grant Funding	\$	3,075,000	
From General Fund		18,127,728	
Farebox Fees and Passenger Revenues		5,058,971	
From Fund Balance		246,963	
Other Income		152,000	

Public Transit Fund Revenue Total		\$	26,660,662
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Public Transit Fund Expenditure Total		\$	26,660,662
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Parking Facilities Fund - Operating

Revenues:

Parking Fees and Other Charges	\$	11,009,299	
From General Fund		1,000,000	
From Fund Balance		3,021,569	
Other Income		167,600	

Parking Facilities Fund Revenue Total		\$	15,198,468
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Parking Facilities Fund Expenditure Total		\$	15,198,468
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Parking Debt Service Fund

Revenues:

Interest Income	\$	25,000	
From Parking Operations		7,850,000	

Parking Debt Service Fund Revenue Total		\$	7,875,000
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Parking Debt Service Fund Expenditure Total		\$	7,875,000
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Stormwater Utility Fund

Revenues:

From Interest Income	\$	300,000	
From Other Funds		96,622	
Stormwater Utility Fees		15,667,033	

Stormwater Utility Fund Revenue Total		\$	16,063,665
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Stormwater Utility Fund Expenditure Total		\$	16,063,665
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Street Facility Fees Fund**Revenues:**

From Street Facility Fees	\$	5,281,000	
Street Facility Fees Fund Revenue Total			\$ 5,281,000

Street Facility Fees Fund Expenditure Total			\$ 5,281,000
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Park Acquisition – Facility Fees Fund**Revenues:**

From Park Acquisition Facility Fees	\$	4,712,600	
Facility Fee Fund Revenue Total			\$ 4,712,600

Facility Fee Fund Expenditure Total			\$ 4,712,600
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RCCC/PAC Operations Fund**Revenues:**

Intergovernmental	\$	1,000,000	
Interest Income		17,003	
From General Fund		1,891,481	
From Conv Ctr Financing Fund		3,762,584	
Program Income & Fees		10,773,377	
RCCC & PAC Operations Revenue Total			\$ 17,444,445

RCCC & PAC Operations Fund Expenditure Total			\$ 17,444,445
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New Convention Center Debt Service Fund**Revenues:**

Interest Income	\$	10,400	
From Conv Ctr Financing Fund		11,188,570	
Convention Center Debt Service Fund Revenue Total			\$ 11,198,970

Convention Center Debt Service Fund Expenditure Total			\$ 11,198,970
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Walnut Creek Amphitheatre Operating Fund**Revenues:**

Amphitheatre Rent	\$	1,350,193	
Walnut Creek Amphitheatre Operating Fund Revenue Total			\$ 1,350,193

Walnut Creek Amphitheatre Operating Fund Expenditure Total			\$ 1,350,193
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Emergency Telephone System Fund**Revenues:**

Raleigh/Wake Emergency Telephone	\$	2,681,166	
Emergency Telephone System Fund Revenue Total			\$ 2,681,166

Emergency Telephone System Fund Expenditure Total			\$ 2,681,166
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Convention Center Financing Fund

Revenues:

Occupancy/Food Tax	\$	17,820,875	
Interest Income		1,026,855	

Convention Center Financing Fund Revenue Total \$ **18,847,730**

Convention Center Financing Fund Expenditure Total \$ **18,847,730**

Housing Development – Operating Fund

Revenues:

From General Fund	\$	1,225,231	
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Housing Development-Operating Fund Revenue Total \$ **1,225,231**

Housing Development-Operating Fund Expenditure Total \$ **1,225,231**

Housing Development – Projects Fund

Revenues:

Interest on Investments	\$	8,850	
Rental Income		287,000	
Program Income		40,723	

Housing Development-Projects Fund Revenue Total \$ **336,573**

Housing Development-Projects Fund Expenditure Total \$ **336,573**

Community Development Block Grant Fund

Revenues:

From Federal Grants	\$	2,672,184	
Proceeds from Sale of Property		236,000	
Program Income & Fees		405,800	
Rental Income		57,076	

Community Development Block Grant Fund Revenue Total \$ **3,371,060**

Community Development Block Grant Fund Expenditure Total \$ **3,371,060**

HOME Grant Fund

Revenues:

From Federal Grants	\$	996,043	
Program Income		439,922	
Rental Income		38,678	

Home Grant Fund Revenue Total \$ **1,474,643**

Home Grant Fund Expenditure Total \$ **1,474,643**

Emergency Shelter Grant Fund

Revenues:

From Federal Grants	\$	178,932	
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Emergency Shelter Grant Fund Revenue Total \$ 178,932

Emergency Shelter Grant Fund Expenditure Total \$ 178,932

Section 2. That all appropriations included in the following Capital Project and other multi-year project funds be approved for the financing life of each project, which may extend beyond one fiscal year.

Water Capital Projects Fund

Revenues:

From Public Utilities Fund \$ 13,891,000

Water Capital Projects Fund Revenue Total \$ 13,891,000

Water Capital Projects Fund Expenditure Total \$ 13,891,000

Sewer Capital Projects Fund

Revenues:

From Public Utilities Fund \$ 20,525,000

Sewer Capital Projects Fund Revenue Total \$ 20,525,000

Sewer Capital Projects Fund Expenditure Total \$ 20,525,000

Parking Facilities Fund – Projects

Revenues:

From Parking Operations \$ 640,000
 Appropriation from Prior Year 550,000

Parking Facilities Fund Projects Revenue Total \$ 1,190,000

Parking Facilities Fund Projects Expenditure Total \$ 1,190,000

Stormwater Utility Capital Projects Fund

Revenues:

From Stormwater Utility Fund \$ 5,700,000

Stormwater Utility Capital Projects Fund Revenue Total \$ 5,700,000

Stormwater Utility Capital Projects Fund Expenditure Total \$ 5,700,000

Technology Capital Projects Fund

Revenues:

From General Fund \$ 4,159,409
 From Solid Waste Fund 255,550
 From Transit Fund 11,819
 From Parking Fund 14,607
 From Convention Center Operations 113,229
 From Community Development Fund 31,807
 From Vehicle Fleet Services Fund 63,228
 From Public Utilities Fund 1,853,151

From Stormwater Services Fund	192,987		
Technology Capital Projects Fund Revenue Total		\$	6,695,787
Technology Capital Projects Fund Expenditure Total		\$	6,695,787
<u>Capital Projects - Miscellaneous</u>			
Revenues:			
From General Fund	\$ 4,150,000		
Interest Income	100,000		
Capital Projects - Misc. Fund Revenue Total		\$	4,250,000
Capital Projects - Misc. Fund Expenditure Total		\$	4,250,000
<u>Sidewalk Fund</u>			
Revenues:			
Interest Income	\$ 40,000		
From General Fund	2,784,000		
From Other Funds	658,850		
Sidewalk Fund Revenue Total		\$	3,482,850
Sidewalk Fund Expenditure Total		\$	3,482,850
<u>Street Improvement Fund</u>			
Revenues:			
Interest Income	\$ 150,000		
Permit Fees	750,000		
From Street Facilities Fees	2,500,000		
From General Fund	403,000		
From Other Funds	4,531,150		
Street Improvement Fund Revenue Total		\$	8,334,150
Street Improvement Fund Expenditure Total		\$	8,334,150
<u>Park Improvement Fund</u>			
Revenues:			
From Revolving Fund	\$ 100,000		
From General Fund	3,092,520		
From Park Acquisition Facility Fees Fund	3,250,000		
Interest Income	45,000		
Park Improvement Fund Revenue Total		\$	6,487,520
Park Improvement Fund Expenditure Total		\$	6,487,520
<u>Walnut Creek Capital Improvement Fund</u>			
Revenues:			
From Fund Balance	\$ 175,000		

Walnut Creek Capital Improvement Fund Revenue Total	\$ 175,000
Walnut Creek Capital Improvement Fund Expenditure Total	\$ 175,000
<u>RCC/PAC Projects Fund</u>	
From RCC/PAC Operations Fund	457,000
RCC/PAC Projects Fund Revenue Total	\$ 457,000
RCC/PAC Projects Fund Expenditure Total	\$ 457,000
<u>New Conv Ctr Complex Fund</u>	
From Convention Center Financing Fund	\$ 1,980,434
New Conv Ctr Complex Fund Revenue Total	\$ 1,980,434
New Conv Ctr Complex Fund Expenditure Total	\$ 1,980,434
<u>Housing Bond Reserve Fund 6/96</u>	
Revenues:	
Program Income	\$ 100,000
From Other Funds	400,000
Housing Bond Reserve Fund Revenue Total	\$ 500,000
Housing Bond Reserve Fund Expenditure Total	\$ 500,000

Section 3. That there is hereby levied the following rates of tax on each one hundred dollars (\$100.00) valuation of taxable property as listed for taxes as of **January 1, 2013**, for the purpose of raising the revenue from current year's property tax to finance the foregoing appropriations:

GENERAL FUND

Total rate per \$100 of valuation of taxable property: **\$ 0.3826**

Such rates of tax are based on an estimated total assessed valuation of property for purposes of taxation of \$51,737,814,000 and an estimated rate of collection of ninety-eight percent (98%).

Section 4. That there is hereby levied the following special district rate of tax on each one hundred dollars (\$100.00) valuation of taxable property as listed within the tax district as of **January 1, 2013**, for the purpose of raising the current year's property tax to finance the foregoing appropriation:

Municipal Service District as Established in Resolution No. 2009-795.

Total rate per \$100 of valuation of taxable property: **\$ 0.0786**

Section 5. That there is hereby levied the following special district rate of tax on each one hundred dollars (\$100.00) valuation of taxable property as listed within the tax district as of **January 1, 2013**, for the purpose of raising the current year's property tax to finance the foregoing appropriation:

Hillsborough Municipal Service District as Established in Resolution No. 2008-614.

Total rate per \$100 of valuation of taxable property: **\$ 0.1000**

Section 6. That appropriations equal to the amounts of outstanding purchase orders in annually budgeted accounts at June 30th be reappropriated in order to properly account for the payments against the fiscal year in which they were paid.

Section 7. That effective **July 1, 2013**, the Pay & Classification Plan is amended to incorporate all personnel actions such as reclassifications and pay modifications recommended by the Human Resources department and approved by the City Manager, including pay and salary, compensation for vehicles, clothing and other related items. Funding for the Plan and compensation items is included in the various departments as appropriate.

Section 8. That water and sewer rates are hereby authorized as set forth in Ordinance No. 2013-206 establishing a schedule of rates, charges and rents for water and sewer services.

Section 9. That copies of this ordinance shall be furnished to the City Clerk and to the Chief Financial Officer to be kept on file by them for their direction in the disbursement of City funds.

Section 10. That solid waste fees are hereby authorized as set forth in Ordinance No. 2013-207 establishing a schedule of fees for solid waste services.

Section 11. This ordinance shall become effective on July 1, 2013.

Adopted: June 18, 2013
Effective: July 1, 2013

Distribution: Budget: Office of Management & Budget
Audits: Allison Bradsher
Information Tech: Jackie Taylor
Department Heads

ORDINANCE NO. 2013 – 204

Internal Service Fund Ordinance for FY 2013-14 City of Raleigh

Be it ordained by City Council of the City of Raleigh, North Carolina:

Section 1. These financial plans are hereby established in accordance with G.S. 159-13.1 for the purpose of accounting for the City of Raleigh Internal Service Funds.

Section 2. The City Manager, or his designee, is hereby authorized to carry out this financial plan as approved.

Section 3. The following revenue and expenditure accounts are hereby established:

Internal Service Fund – Risk Management

Revenues:

User Charges-Risk Mgmt./Workers Compensation	\$	5,937,983
User Charges-Risk Mgmt./Other Insurance		3,757,209
Appropriation from Prior Year		5,042,443

Risk Management Revenue Total **\$ 14,737,635**

Risk Management Expenditure Total **\$ 14,737,635**

Internal Service Fund – Health/Dental Trust

Revenues:

City Contribution-All Funds: Health Trust	\$	26,840,000
Employees Contribution-Health Trust		6,480,000
Interest-Dental Trust		100
Interest-Health Trust		400
City Contribution-All Funds: Dental Trust		1,800,000
Employees Contribution-Dental Trust		450,000

Health/Dental Trust Revenue Total **\$ 35,570,500**

Health/Dental Trust Expenditure Total **\$ 35,570,500**

Internal Service Fund – Other Post Employment Benefits Trust

Revenues:

City Contribution Health-All Funds	\$	12,524,800
Retiree Contribution Health		1,500,000
City Contribution Group Life-All Funds		141,400
City Contribution Medicare Supplement-All Funds		576,800
Retiree Contribution Medicare Supplement		350,000

Other Post Employment Benefits Trust Revenue Total **\$ 15,093,000**

Other Post Employment Benefits Trust Expenditure Total **\$ 15,093,000**

Internal Service Fund – Equipment Funds

Revenues:			
Equipment Use Charges	\$	9,889,180	
From General Fund		4,414,000	
Appropriation from Prior Year		23,878,383	
Equipment Fund Revenue Total			\$ 38,181,563
Equipment Fund Expenditure Total			\$ 38,181,563

Internal Service Fund – Vehicle Fleet Services

Revenues:			
Maintenance and Operation	\$	17,808,219	
From Parking Fund		140,000	
Vehicle Fleet Services Revenue Total			\$ 17,948,219
Vehicle Fleet Services Expenditure Total			\$ 17,948,219

Section 4. Copies of these financial plans shall be furnished to the City Clerk and to the Chief Finance Officer to be kept on file by them for their direction in the disbursement of City funds.

Adopted: June 18, 2013
Effective: July 1, 2013

Distribution: Budget/Accounting: Office of Management & Budget
 Audits: Allison Bradsher
 Information Tech: Jackie Taylor
 Department Heads

ORDINANCE NO. 2013 – 205

Budget Ordinance for Bond Projects for FY 2013-14 City of Raleigh

Be it ordained by City Council of the City of Raleigh, North Carolina:

Section 1. That the following amounts are hereby appropriated for bond projects from previously unobligated bond funding for the fiscal year beginning July 1, 2013 and ending June 30, 2014 in accordance with the City Capital Improvement Program.

Section 2. Authorized project expenditures represent appropriations necessary for the completion of projects and therefore do not require reappropriation in any subsequent fiscal year.

Water Revenue Bond Fund

Revenues:

Bond Proceeds	\$	8,101,000	
Water Revenue Bond Fund Revenue Total			\$ 8,101,000

Expenditures:

EMJWTP Pilot Plant		6,700,000	
3 MGD Pump Shelly Rd		276,000	
Lake Glad Rd Waterline Exit		325,000	
Little River Res Impact Statement		800,000	
Water Revenue Bond Fund Expenditure Total			\$ 8,101,000

Sewer Revenue Bond Fund

Revenues:

Bond Proceeds	\$	35,275,000	
Sewer Revenue Bond Revenue Total			

Expenditures:

NRWWTP 15 MGD Expansion		15,600,000	
Neuse River Pump Station Force		2,000,000	
New Crabtree Creek Pump Station		17,675,000	
Sewer Revenue Bond Expenditure Total			\$ 35,275,000

Street Bond Fund

Revenues:

Bond Proceeds	\$	12,130,000	
Interest Income		100,000	
Transfer from General Fund		3,040,000	
Street Bond Fund Revenue Total			\$ 15,270,000

Expenditures:

Union Station Development		3,000,000	
Sidewalk Improvements		1,500,000	
Sidewalk Repair		2,000,000	
Street Resurfacing		5,000,000	
Moore Square Station Master Plan		140,000	

CITY OF RALEIGH

ADOPTED BUDGET 2013-14
Ordinance No. 2013-205
Adopted: June 18, 2013
Effective: July 1, 2013

Transit Corridor Improvements	250,000	
Sidewalk Improvements-Petition	1,000,000	
Lumley-Westgate Corridor Greenway	1,950,000	
Rosengarten Greenway	430,000	
Street Bond Fund Expenditure Total		\$ 15,270,000

Housing Bond Fund

Revenues:

Bond Proceeds	\$ 4,000,000	
Housing Bond Fund Revenue Total		\$ 4,000,000

Expenditures:

Limited Rehab/Repair	\$ 200,000	
Neighborhood Revitalization	200,000	
First Time Home Ownership	1,200,000	
Joint Venture Rental	2,000,000	
Housing Units Purchase	150,000	
Tornado-Homeowner Assistance	250,000	
Housing Bond Fund Expenditure Total		\$ 4,000,000

Performing Arts Center Bond Fund

Revenues:

Bond Proceeds	\$ 4,702,000	
Transfers from RCC Operations	457,000	
Performing Arts Center Fund Revenue Total		\$ 5,159,000

Expenditures:

Life Safety Improvements	\$ 116,431	
Site Improvements	389,936	
Building Systems	3,047,085	
Technology	480,291	
Interior Finishes	668,257	
General Facility Maintenance	457,000	
Performing Arts Center Bond Fund Expenditure Total		\$ 5,159,000

General Public Improvements Bond Fund

Revenues:

Bond Proceeds	\$ 5,433,000	
General Public Improvements Bond Fund Revenue Total		\$ 5,433,000

Expenditures:

Fire Station #12 Replacement	\$ 3,768,000	
Fire Station #14 Replacement	1,665,000	
General Public Improvements Bond Fund Expenditure Total		\$ 5,433,000

Adopted: June 18, 2013
Effective: July 1, 2013

Distribution: Budget: Office of Management & Budget
Audits: Allison Bradsher
Information Tech: Jackie Taylor
Department Heads

ORDINANCE NO. 2013-206

An Ordinance Adopting the Rates, Charges and Rents for Water and Sewer Utility Service for the City of Raleigh, North Carolina

BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF RALEIGH:

Section 1. That the following is the official schedule of rates, charges, and rents for water, sewer and reuse water utility billed on or after July 1, 2013 regardless of the date of delivery of service, for the Raleigh and Garner service delivery areas. (Reference Section 2-3001, Raleigh City Code.)

I. Retail Service

A. Water

1. Monthly Service Charges

Meter Size (Inches)	Monthly Charges Inside City Limits	Monthly Charges Outside City Limits
5/8	\$ 5.98	\$ 11.96
3/4	8.12	16.24
1	12.40	24.80
1-1/2	23.11	46.22
2	35.96	71.92
3	70.23	140.46
4	108.79	217.58
6	215.88	431.76
8	344.38	688.76
10	494.31	988.62

2. Residential Consumption Charges

Consumption (CCF/Month)	Unit Rate Per CCF Inside City Limits	Outside City Limits
Consumption 0 to 4 CCF	\$ 2.28	\$ 4.56
Consumption 5 to 10 CCF	3.80	7.60
Consumption 11 CCF and greater	5.07	10.14

3. Non-residential Consumption Charges

Consumption (CCF/Month)	Unit Rate Per CCF	
	Inside City Limits	Outside City Limits
All Consumption	\$2.95	\$5.90

4. Irrigation Rate

Consumption (CCF/Month)	Unit Rate Per CCF	
	Inside City Limits	Outside City Limits
All Consumption	\$5.07	\$10.14

5. A surcharge of \$0.0748 per CCF of potable water consumed shall be assessed to all Raleigh and Garner service delivery areas water customers paying inside city limits or outside city limits rates.

B. Sewer

1. Monthly Service Charges

Meter Size (Inches)	Monthly Charges Inside City Limits	Monthly Charges Outside City Limits
5/8	\$ 6.56	\$ 13.12
3/4	8.96	17.92
1	13.75	27.50
1-1/2	25.72	51.44
2	40.09	80.18
3	78.40	156.80
4	121.50	243.00
6	241.23	482.46
8	384.90	769.80
10	552.52	1,105.04

2. Consumption Charges

Water Consumption (CCF/Month)	Unit Rate Per CCF of Water	
	Inside City Limits	Outside City Limits
All Usage	\$3.82	\$7.64

3. Rates (including billing charges) for residential units without metered water (per dwelling unit)

Inside City Limits	\$37.12/Mo. for services inclusive of Admin. costs.
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Outside City Limits \$74.24/Mo. for services inclusive of Admin. costs.

C. Reuse Water

1. Monthly Service Charge same as retail water service meter size charge.
2. Reuse with Associated Sewer Consumption Charge is 50% of non-residential retail water consumptive unit price in CCF. Sewer consumptive rates as listed in Section B (above) will be applied to all usage in this category.
3. Irrigation Consumption Charge is 50% of irrigation water consumptive unit price in CCF.

II. Contract Service

A. Water

1. Operations and Maintenance Charges
 - a. Applicable to all water used \$1.8583/CCF
 - b. Surcharge applicable to water used from high level pumping system \$0.0403/CCF

2. Capital Charges – General Facilities
 - a. Applicable to all water used \$0.9726/CCF
 - b. Surcharge applicable to water used from high level pumping system \$0.0259/CCF

3. Capital Charges – Production Facilities
 Applicable capacity reserved by contractual agreement, as of July 1, 1980 \$9,403/MGD/Month

4. Capital Charges – Production Facilities
 Applicable capacity reserved by contractual agreement, as of July 1, 1984 \$31,572/MGD/Month

B. Sewer

1. Operations and Maintenance Charges
 - a. Treatment
 - (1) Applicable to all flow, with no allowance for BOD or SS \$0.2280/CCF of sewage
 - (2) Applicable to all BOD5 \$1.157/Lb of BOD
 - (3) Applicable to all SS \$0.304/Lb of SS
 - (4) Applicable to all TN \$1.2885/Lb of TN

- b. Transportation
 - (1) Applicable to all flow \$0.1049/CCF of sewage
- 2. Capital Charges
 - a. Treatment
 - (1) Applicable to capacity reserved by contractual agreement within plant facility capacity as of 1980.
 - Peak reserve flow \$68.15/MGD/Month
 - Average reserve flow \$1,081.52/MGD/Month
 - b. Transportation
 - (1) Applicable to capacity reserved by contractual agreement within Neuse River Outfall facility capacity as of 1980.
 - \$107.60/MGD/Mile/Month
 - (2) Applicable to capacity reserved by contractual agreement within Walnut Creek Outfall, from Sunnybrook Road to Neuse River Outfall facility capacity as of 1980.
 - \$68.15/MGD/Mile/Month
 - (3) Applicable to capacity reserved by contractual agreement within Crabtree Creek Outfall, from Old Crabtree Creek Pump Station, to Neuse River Outfall facility capacity as of 1980.
 - \$88.58/MGD/Mile/Month

Section 2. All laws and clauses of laws in conflict herewith are hereby repealed to the extent of said conflict.

Section 3. If this ordinance or application thereof to any person or circumstance is held invalid, such invalidity shall not affect other provisions or applications of the ordinance which can be given separate effect and to this end the provisions of this ordinance are declared to be severable.

Section 4. This ordinance shall become effective on July 1, 2013.

Adopted: June 18, 2013
Effective: July 1, 2013

Distribution:

Budget:	Office of Management & Budget
Audits:	Allison Bradsher
Public Utilities:	Jennifer Alford
	Nicole Brown
Information Tech:	Jackie Taylor
Department Heads	

ORDINANCE NO. 2013 – 207

Solid Waste Services Fee Ordinance City of Raleigh Fiscal Year 2013-14

BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF RALEIGH THAT

Section 1. The following is the official schedule of rates and charges for solid waste service, effective July 1, 2013. (Reference Section 7-2006, Raleigh City Code.)

- | | | |
|---|---|---|
| I. Residential Curbside Service (including approved businesses in primarily residential areas) | | |
| A. | Solid Waste Collection Fee | \$9.70 per month |
| B. | Recycling Collection Fee | \$2.60 per month |
| C. | Special Load Fee (available to residential customers only) | \$50 per load |
| II. Central Business District Service | | |
| A. | Solid Waste Collection Fee | |
| | 6 day solid waste collection with recycling | \$74 per month |
| | 7 day solid waste collection with recycling | \$86 per month |
| | 1 day solid waste collection with recycling | \$12.30 per month |
| B. | Recycling Collection Fees | |
| | 6 day recycle only | \$50 per month |
| | 7 day recycle only | \$58 per month |
| | 1 day recycle only | \$2.60 per month |
| III. Tax Exempt Property (grandfathered non-profit, state, and county property) | | |
| A. | Solid Waste Collection Fee | \$9.70 per month |
| B. | Recycling Collection Fee | \$2.60 per month |
| VI. Other Fees | | |
| A. | Yard Waste Center Tip Fee | \$25 per ton* |
| | *Residential tip fee \$6.25 minimum, Contractor tip fee \$12.50 minimum | |
| B. | Rollout Garbage Cart (first residential cart is free) | \$40.00 |
| C. | Roll Cart/65 gallon Recycling Cart (first residential cart is free) | \$42.00 |
| D. | Roll Cart/95 gallon Recycling Cart (first residential cart is free) | \$48.00 |
| E. | Recycling Bin | \$6.00 |
| F. | Compost (before sales tax) | \$30.00 per 2.5 yards or \$3.00 per bag |
| G. | Mulch or Wood Chips (before sales tax) | \$25.00 per 2.5 yards or \$2.00 per bag |
| H. | Colored Wood Chips | \$50.00 per 2.5 yards or \$5.00 per bag |

Adopted: June 18, 2013

Effective: July 1, 2013

Distribution: Budget: Office of Management and Budget
Finance: Robin Rose, Susan Decker
Audits: Allison Bradsher
Solid Waste Svcs: Pat Peacock, David Scarborough
Information Tech: Jackie Taylor
Department Heads

Note: A \$1.00 increase in the Residential Solid Waste Collection Fee would equate to Central Business District Solid Waste Collection Fee increase as shown above.

ORDINANCE NO. 2013 – 208

AN ORDINANCE TO AMEND THE CITY OF RALEIGH CODE OF ORDINANCES, PART 1, GENERAL GOVERNMENT, CHAPTER 1, MAYOR AND COUNCIL, ARTICLE C, COUNCIL MEETINGS AND PROCEDURE, TO INCREASE MAYOR AND CITY COUNCIL COMPENSATION

**BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF RALEIGH,
NORTH CAROLINA that:**

Section 1. Pursuant to Ordinance No. 2012 – 69 adopted June 18, 2012 and effective July 1, 2012, Raleigh City Code Section 1-1024(a) is hereby amended by deleting the language "sixteen thousand dollars (\$16,000.00)" and substituting in lieu thereof the language "seventeen thousand dollars (\$17,000.00)."

Said section is further amended by deleting the language "one thousand three hundred thirty-three dollars and thirty-three cents (\$1,333.33)" and substituting in lieu thereof the language "one thousand four hundred sixteen dollars and sixty-seven cents (\$1,416.67)."

Section 2. Pursuant to Ordinance No. 2012 – 69 adopted June 18, 2012 and effective July 1, 2012, Raleigh City Code Section 1-1024(b) is hereby amended by deleting the language "thirteen thousand dollars (\$13,000.00)" and substituting in lieu thereof the language "fourteen thousand dollars (\$14,000.00)."

Said section is further amended by deleting the language "one thousand eighty-three dollars and thirty-three cents (\$1,083.33)" and substituting in lieu thereof the language "one thousand one hundred sixty-six dollars and sixty-seven cents (\$1,166.67)."

Section 3. Pursuant to Ordinance No. 2012 – 69 adopted June 18, 2012 and effective July 1, 2012, Raleigh City Code Section 1-1024(c) is hereby amended by deleting the language "eleven thousand dollars (\$11,000.00)" and substituting in lieu thereof the language "twelve thousand dollars (\$12,000.00)."

Said section is further amended by deleting the language "nine hundred sixteen dollars and sixty-seven cents (\$916.67)" and substituting in lieu thereof the language "one thousand dollars (\$1,000.00)."

Section 4. All laws and clauses of laws in conflict herewith are hereby repealed to the extent of said conflict.

Section 5. If this ordinance or application thereof to any person or circumstance is held invalid, such invalidity shall not affect other provisions or applications of the ordinance which can be given separate effect and to that end the provisions of this ordinance are declared to be severable.

ADOPTED: June 18, 2013
EFFECTIVE: July 1, 2013

DISTRIBUTION: Office of Management and Budget
Audits – Allison Bradsher
Payroll – Jeannette Carroll
Human Resources – Bridget Conroy
City Attorney – Jeanne Hargrove
Department Heads
Transcription Svcs – Jackie Taylor

RESOLUTION NO. 2013 – 777

Resolution Adopting the Capital Improvement Program City of Raleigh Fiscal Years 2013-14 Through 2017-18

WHEREAS, a Proposed Capital Improvement Program for Fiscal Years 2013-14 through 2017-18 was presented to the City Council on May 21, 2013; and

WHEREAS, the Proposed Capital Improvement Program described major capital projects, funding schedules, and a capital financing plan recommended by the City Administration; and

WHEREAS, the Capital Improvement Program provides a comprehensive framework for accomplishing needed public improvements.

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF RALEIGH:

Section 1. That the document titled “*Proposed Capital Improvement Program FY2014-FY2018*” is amended as follows

In the Parks and Recreation element, an additional project for the Neuse River Connection is funded at \$92,520 in FY2014.

In the Transportation element, two additional projects, Cameron Village Study and South Saunders Street Study are funded at \$200,000 and \$150,000 respectively in FY2014.

Section 2. That the document titled “*Proposed Capital Improvement Program FY2014-FY2018*” is adopted as a policy to guide capital budgeting, financial planning, project schedules, and other activities related to the accomplishment of capital projects.

Section 3. That the adopted Capital Improvement Program supersedes all previously adopted Capital Improvement Programs.

Section 4. Authorized project expenditures for 2013-14 represent appropriations necessary for the completion of projects and therefore do not require re-appropriation in any subsequent fiscal year.

Section 5. That the adopted Capital Improvement Program may be amended by the City Council with budgetary actions or other actions related to the authorization of specific projects and by the adoption of future Capital Improvement Programs.

Adopted: June 18, 2013

Effective: July 1, 2013

Distribution:	Budget:	Office of Management & Budget
	Audits:	Allison Bradsher
	Information Tech:	Jackie Taylor
	Department Heads	

RESOLUTION NO. 2013 – 778

Operating Budget for Municipal Service Districts City of Raleigh Fiscal Year 2013-14

WHEREAS, Article 23 of Chapter 160A of the North Carolina General Statutes, entitled “The Municipal Service District Act of 1973,” authorizes the City Council of any city within North Carolina to define one or more service districts for the purposes enumerated in that Act and pursuant to the procedure therein prescribed; and

WHEREAS, the City Council of the City of Raleigh, North Carolina has established the Municipal Service District as defined in Resolution 2008-591 for the purpose of pursuing a downtown revitalization project.

NOW, THEREFORE, BE IT RESOLVED by the City Council of the City of Raleigh that the following budget for the Municipal Service District for Fiscal Year 2013-14 is hereby approved:

<u>REVENUE</u>	<u>AMOUNT</u>
Downtown Municipal Service District	\$ 1,199,700
Hillsborough Street Municipal Service District	\$ 191,700
<u>EXPENDITURES</u>	<u>AMOUNT</u>
Downtown Municipal Service District	\$ 1,199,700
Hillsborough Street Municipal Service District	\$ 191,700

Adopted: June 18, 2013
Effective: July 1, 2013

Distribution: Budget/Accounting: Office of Management & Budget
Audits: Allison Bradsher
Information Tech: Jackie Taylor
Department Heads
Downtown Raleigh Alliance
Hillsborough Street Partnership

RESOLUTION NO. 2013 – 779

**Operating Budget for the Greater
Raleigh Convention and Visitors Bureau
City of Raleigh
Fiscal Year 2013-14**

WHEREAS, the General Assembly of North Carolina adopted House Bill 703, entitled “An Act to Authorize Wake County to Levy a Room Occupancy Tax and a Prepared Food and Beverage Tax,” during the 1991 Session; and

WHEREAS, said Act requires certain distribution of a portion of the proceeds from these taxes to the Greater Raleigh Convention and Visitors Bureau; and

WHEREAS, said Act further requires the Greater Raleigh Convention and Visitors Bureau to submit an annual budget to the Raleigh City Manager and Wake County Manager for processing and approval through the regular budget procedures of the City and the County; and

WHEREAS, the Greater Raleigh Convention and Visitors Bureau has submitted a proposed budget for Fiscal Year 2013-14 to the Raleigh City Manager and Wake County Manager.

NOW, THEREFORE, BE IT RESOLVED by the City Council of the City of Raleigh that the following budget for the Greater Raleigh Convention and Visitors Bureau for Fiscal Year 2013-14 is hereby approved:

<u>REVENUE</u>	<u>AMOUNT</u>
Hotel Occupancy Tax	\$3,827,000
Prepared Food and Beverage Tax	675,000
Convention Center Marketing	150,000
Annual Meeting	33,000
Dividends, Interest and Reserves	<u>243,000</u>
TOTAL REVENUES	\$4,928,000
<u>EXPENDITURES</u>	<u>AMOUNT</u>
Greater Raleigh Convention and Visitors Bureau	<u>\$4,928,000</u>

Adopted: June 18, 2013

Effective: July 1, 2013

Distribution: Budget: Office of Management & Budget
Audits: Allison Bradsher
Information Tech: Jackie Taylor
Department Heads
Greater Raleigh Convention and Visitors Bureau
Wake County Manager