

Manager's Update

raleighnc.gov



Issue 2021-02

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City Offices Closed in Observance of Martin Luther King Jr. Day

Reminder that City administrative offices will be **closed** on **Monday, January 18** in observance of the **Martin Luther King Jr.** holiday.

Regular Council Meeting Tuesday, January 19; Work Session at 11:30

Council will meet in regular **work session** at **11:30 A.M.** via **remote electronic** format. Please note the agenda for the work session is included with the regular meeting agenda and may be accessed via the BoardDocs electronic agenda system:

<https://go.boarddocs.com/nc/raleigh/Board.nsf>

The **regular** Council meeting begins at **1:00 P.M.**

Reminder: If there is an item you would like to pull from the consent agenda for discussion, please e-mail mayorstaff@raleighnc.gov by 11 A.M. the day of the meeting.

You will be receiving information on joining the WebEx Events session; staff will be available to assist with log ins and joining the virtual City Council meeting.

City Offices Closed to the Public Wednesday, January 20

As indicated in earlier media reports, City offices will be closed to the public on Wednesday, January 20 in light of the Presidential Inauguration in Washington DC and the potential for any associated civic unrest. Wake County government offices, with the exception of the courts, will be closed a portion of next week as well.

City departments will coordinate to have employees work remotely to the largest extent possible on Wednesday. It is the intent to have downtown field operations continue as normal, however specific circumstances on Wednesday may preclude field crews from operating. Decisions on field operations will be made individual departments on a case-by-case basis, in consultation with the City Manager's Office.

INFORMATION:

Federal Coronavirus Relief Funds – Emergency Rental Assistance

*Staff Resources: Mary Vigue, Budget & Management Services, 996-4273, mary.vigue@raleighnc.gov
Allison Bradsher, Finance, 996-4970, allison.bradsher@raleighnc.gov*

Raleigh staff continue to monitor funding opportunities to support the community. On December 30, 2020, the Consolidated Appropriations Act, 2021, Pub. L. No. 116-260, was signed into law. The third in a series of significant federal COVID-19 relief packages, this legislation includes an opportunity for local governments to receive funds “to help families and individuals pay their rent and utility bills and remain stably housed, while also helping rental property owners of all sizes continue to cover their costs, including the costs necessary to ensure residents’ health and safety.”

Raleigh has an opportunity for direct funding from this legislation estimated at \$14.15M. The funds must be spent by September 30, 2021. An award terms certification was signed by the City Manager and submitted by staff to the U.S. Department of Treasury ahead of the January 12, 2021 deadline thereby ensuring Raleigh’s eligibility for the emergency rental and utility assistance funding. Staff is currently collaborating internally and with Wake County staff to develop an implementation plan for the funding which will be presented to City Council at a future meeting.

(No attachment)

Building Up-fit Grant Application Cycle Open

Staff Resource: Mark Weldon, Office of Economic Dev. & Innovation, 996-3139, mark.weldon@raleighnc.gov

The Office of Economic Development and Innovation is currently accepting applications for the Building Up-fit Grant through Friday, Feb. 5. Staff developed and released new FAQ webpages to assist applicants with

commonly asked questions about the program. This information has gone out to the public through general City communication channels and has also been shared directly with Business Alliance and other Economic Development partners. For more information visit <https://raleighnc.gov/services/grants-and-funding/building-fit-grant>, and for the FAQs: <https://raleighnc.gov/SupportPages/building-fit-grant-faq>.

(No attachment)

Midtown Area Plan: Implementation Steps

Staff Resource: Jason Hardin, Planning and Development, 996-2657, jason.hardin@raleighnc.gov

Staff continues work on initial implementation steps for the Midtown plan. The primary immediate focus is working with other City departments – Transportation, Parks, and Stormwater, among others – to communicate plan recommendations and to begin to place projects in the annual Capital Improvement Program (CIP) development process. This coordination involves GIS work and placing projects into prioritization models. Once complete, staff can present the initial prioritization efforts for Midtown as well as other area planning efforts for additional review and input from City Council.

Staff also is working to identify actions for quick implementation. A key, near-term action could be connecting the southern end of Industrial Drive with the Crabtree greenway trail, making a key first link in the Midtown plan vision for a “Green Ring” of safe and comfortable facilities for people walking and biking.

(No attachment)

Coastal Credit Union Music Park at Walnut Creek Amphitheatre & Red Hat Amphitheater Concert Seasons

Staff Resource: Kerry Painter, Convention and Perf. Arts Centers, 996-8503, kerry.painter@raleighnc.gov

Planning for the 2021 outdoor concert season has commenced by Live Nation, which includes the city-owned venues at Coastal Credit Union Music Park at Walnut Creek Amphitheatre and the downtown Red Hat Amphitheater. The season is currently scheduled to begin April 17 in full compliance with public health and CDC recommendations for capacity, safety protocols and social distancing. At present, the only tickets on-sale are for concert events postponed in 2020. Ticket holders had the option of a refund or a transfer of tickets to a 2021 date, and at the time of cancellation were provided with a 30-day window to indicate a preference.

New concerts and events have not yet been announced as Live Nation awaits guidance from the Governor’s mandates and progress with containing the ongoing public health crisis. For the rescheduled 2020 shows an alternative back-up date has been identified should the dates in April not be viable for public gatherings. Additional concert events are planned to be announced for the latter part of the season.

(No attachment)

Dix Edge Area Study Engagement

Staff Resource: Sara Ellis, Planning and Development, 996-2234, sara.ellis@raleighnc.gov

The Dix Edge Area Study has completed the initial iterations of public engagement, including a series of Listening Sessions in October and a series of Visioning Sessions that took place in November. A Community

Leader Group and Neighborhood Ambassadors have been established as part of the public engagement efforts. Additional detail on participation thus far may be found in the staff memorandum with is included with *Update* materials.

It is anticipated that staff will present the results of this phase of work to the City Council in April.

(Attachment)

Transportation Capital Improvement Projects - Old Wake Forest/Dixie Forest Roads and Carolina Pines Avenue

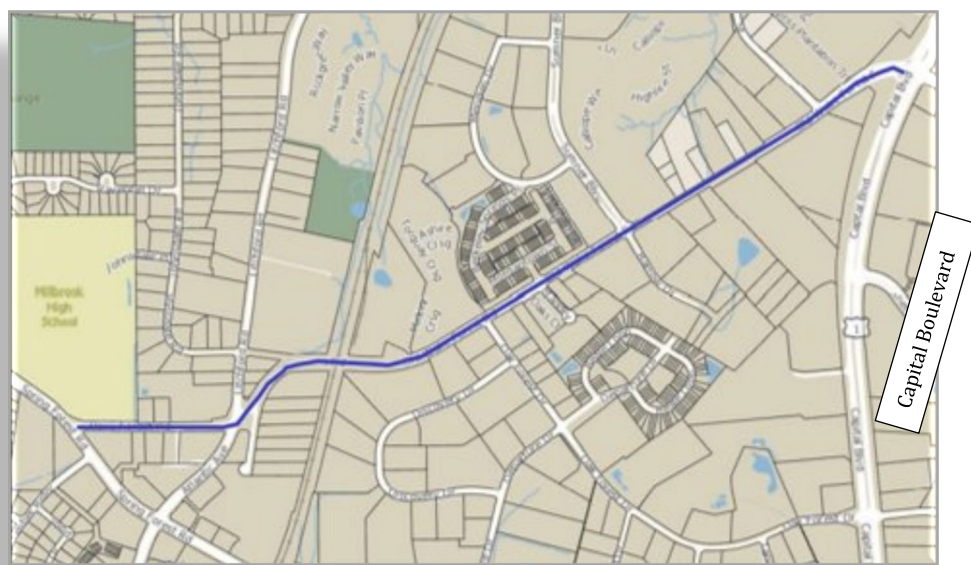
Staff Resource: Kenneth Ritchie, Engineering Services, 996-4112, kenneth.ritchie@raleighnc.gov

Theses capital improvement projects are currently in the design phase with funding sourced by the 2013 and 2017 Transportation Bonds. The Old Wake Forest/Dixie Forest project will improve the corridor from Spring Forest Road to Capital Boulevard, widening the road to a 4-lane median-divided street section with curb and gutter, a multi-use path on the north side of the road and a sidewalk on the south side. In addition to bond funding from the 2013 and 2017 bond referendum, the project includes supplemental funding through the Federal Highway Administration Surface Transportation Program.

The Carolina Pines Avenue project will improve the corridor from South Saunders Street to Lake Wheeler Road, implementing a 2-lane undivided street section with curb and gutter, a 10' multi-use path on the south side and 6' sidewalk on the north side.

City Council update presentations for both projects are targeted for February; typically, property acquisition begins with initial contact letters to corridor property owners, the ordering of appraisals and easement staking. In an effort to expedite delivery of these projects, staff will begin initial property acquisition steps prior to the Council presentation. Offers to purchase easements will not be issued until after the Council presentation and authorization to proceed occurs. Below are images that provide an overview of the project limits:

Old Wake Forest Road/Dixie Forest Road Project Limits



Council Member Follow Up Items

Police Procedures and Training (Council Member Stewart)

During the meeting Council requested for the Police Department to provide information on the legal obligation for officers to report officer misconduct; training officers receive and policy related to restraining individuals; and to develop a report after the protests that occurred in May and June subsided.

(Attachment)

Follow Up from the August 18, 2020 City Council Meeting

Police Interaction Data (Council Member Knight)

Staff Resource: : Chief C.L. Deck-Brown, Police, 996-3155, cassandra.deck-brown@raleighnc.gov

During the meeting Council requested for the Police Department to provide information regarding the percentage of police interactions that were either mental health-related or involved individuals that are experiencing homelessness.

Included with the *Update* materials is a staff memorandum prepared in response to the request.

(Attachment)

Follow Up from the September 1, 2020 City Council Meeting

Police Facilities and Purposes (Council Member Melton)

Staff Resource: : Chief C.L. Deck-Brown, Police, 996-3155, cassandra.deck-brown@raleighnc.gov

During the meeting Council requested information regarding justification for the location and purpose of the various police facilities operated by the City of Raleigh.

Included with the *Update* materials is a staff memorandum prepared in response to the request.

(Attachment)

Follow Up from the January 5 City Council Meeting

COVID-19 Vaccination Rollout (Council Member Knight)

Staff Resource: Derrick Remer, Emergency Management, 996-4657, derrick.remer@raleighnc.gov

During the meeting staff was asked to report on the number of individuals who have been identified in each phase of the State's COVID-19 vaccination plan, as well as sources of information for understanding which phases different individuals fall under.

Over the course of the last month, both State and Federal health officials have made several changes to rollout plans for vaccine distribution. While these changes were implemented to create concurrence across North Carolina and the US, the updates have resulted in some confusion and a need to pivot messaging at the local level to ensure individuals understand what those changes may mean for them and their loved ones. The information presented in this update reflects what we currently know and is subject to change.

Wake County Vaccination Rollout

In mid-December, the North Carolina Department of Health and Human Services (NCDHHS) began to receive its first shipments of vaccine. NCDHHS is responsible for distributing vaccines to hospitals, long-term care facilities, prisons, and local health departments, including Wake County Public Health. In turn, Wake County is working with the City of Raleigh to help identify which employees qualify for the vaccine in each group. It's worth noting that under old guidelines, individuals were divided into phases and sub-groups; that classification has since been replaced with Groups 1 – 5.

Wake County is currently vaccinating individuals in Group 1, which includes health care workers at the highest risk of exposure to patients with COVID-19, those working on the vaccination rollout, and those living in long-term care settings. On January 14th, Governor Cooper announced that in response to shifting Federal guidelines, North Carolina will be expanding its vaccination protocols for Group 2 to include those who are 65 years and older. The County is adapting its plans accordingly.

Wake County Public Health is one of five healthcare providers in the county to receive shipments of the vaccine. The others include UNC Rex, UNC Wakebrook, Duke Raleigh, and Wake Med. To date, Wake County has received 5,850 first doses of the vaccine and has invited more than 9,000 Group 1 individuals to sign up to get vaccinated. There are approximately 50,000 healthcare workers and 133,000 seniors ages 65 and older within the county.

On January 19 at 8:30am, Wake County will debut a new online tool and 24-hour vaccine hotline for joining a waitlist for vaccination appointments. Individuals in Groups 1 and 2 will be able to register for vaccination, and they will be contacted to schedule an appointment once supply allows. No one will need to rush to call the hotline or visit the online form on Tuesday morning; priority for vaccine appointments will be determined by factors like age and vulnerability to the virus – not the order in which someone joins the waiting list.

While Wake County is preparing to move into vaccinating those in Group 2, local hospitals and other counties are progressing through the groups at varying rates. North Carolina has empowered local health departments and hospitals with flexibility to move to the next priority group as they complete groups and have vaccines available.

City of Raleigh Employees

The City of Raleigh created a Vaccination Planning Team to help employees navigate the phases and groups while providing useful information to Wake County about the number of staff who may qualify for vaccination at a given time. The Planning Team provides employees with regular updates, and because of ever-changing guidelines, alerts staff when adjustments are made that could impact their vaccination eligibility.

As part of Group 1, City of Raleigh firefighter/EMTs have had the opportunity to receive the vaccine and some are beginning to receive their second dose. Thus far, no significant symptoms have been reported. Moving forward, employees will be responsible for self-reporting and signing up to receive a vaccination through Wake County via their new reservation tool. This new tool will streamline communication and provide more accurate reporting, while ensuring that no vaccines go to waste.

Resources

NCDHHS provides information about who can get vaccinated when at [YourSpotYourShot.nc.gov](https://yourshot.nc.gov). Information regarding Wake County's new sign-up process is available at <https://covid19.wakegov.com/vaccine/>. Until the online registration tool and vaccine hotline are launched, the County will continue to answer vaccine-related questions through their general COVID-19 hotline at 919-250-1500 and public email, covid19questions@wakegov.com.

The demand for the COVID-19 vaccine far outpaces supply, but availability is expected to increase in the spring and summer. As the situation continues to evolve, Wake County and the City of Raleigh remain committed to providing up-to-date information to residents and employees.

(No attachment)

Reinstating Premium Pay for Fire Department Employees (Council Member Cox)

*Staff Resource: Derrick Remer, Emergency Management, 996-4657, derrick.remer@raleighnc.gov
Fagan Stackhouse, Human Resources, 996-4711, fagan.stackhouse@raleighnc.gov*

During the meeting Council requested that staff evaluate the possibility of reinstating Premium Pay for employees of the Raleigh Fire Department (RFD).

Background

As Council may recall, on March 25, 2020 the City of Raleigh closed its buildings to the public. Premium pay was enacted with the activation of the Emergency Operations Center (EOC). Employees directly supporting the COVID-19 crisis response and other critical field services were provided with COVID-19 Premium Pay of 5% applied to an employee's base salary for hours worked. The Premium Pay included RFD employees. Premium pay ended July 17, 2020 as the City reopened buildings to the public and regular pay practices resumed July 20. During the period of March 25 through July 17 (approximately four months) total Premium Pay costs incurred by the City totaled \$1.8 million, with the amount of \$501,730 attributed to RFD.

The City was reimbursed \$1.3 million (75%) by Wake County through the federal CARES Act funding, with approximately \$376,297 of the reimbursement attributed to RFD.

Reinstating Premium Pay for RFD

In considering whether to reinstate Premium Pay for RFD, the projected cost would be approximately \$127,941 per month. This includes a 2% increase to account for the 2% base pay increases awarded to all employees effective December 19, 2020. The ability to provide 2% base increases across the board this year was a generous increase for City employees as many organizations were unable to provide any pay increases. Currently there are no funds appropriated in the City's budget to cover additional premium pay. Any additional premium pay would need to be funded through management of existing resources. The CARES Act eligibility period expired December 30, so there are no further non-City reimbursement opportunities for premium pay at this time. Consideration should also be given to the following:

- Firefighter/EMTs are the first eligible group of City employees to receive the vaccine from Wake County. In a recent survey, the survey response for firefighters willing to receive the vaccine is low.
- The RFD leads the City in the number of positive cases of COVID-19. It is difficult to determine what percentage is transmitted through outside of work versus on-the-job contact.

Finally, as part of making any evaluation of reinstating Premium Pay for RFD, consideration must be given to reinstating Premium Pay for all employees whose job responsibilities directly support the COVID-19 crisis. The approximate cost to cover all employees would be \$459,000 per month.

(No attachment)

Federal CARES Act Funding and Eviction Diversion (Council Member Branch)

Staff Resource: Larry Jarvis, H&N, 996-6947, larry.jarvis@raleighnc.gov

During the meeting, Council requested staff to provide additional information about CARES Act funding and the use of these funds for eviction diversion. Using the first round of CARES Act funding (Community Development Block Grant – CV and Emergency Solutions Grant-CV) the City awarded more than \$2.6 million

to eleven (11) non-profit organizations to assist households who had been economically impacted by the pandemic. There are four broad categories of assistance:

1. HMIS and Coordinated Access System Support (required by the ESG program).
2. Emergency Shelter
3. Rapid Re-Housing and Support Services
4. Mortgage, Rent and Utility Assistance

As one might expect, in the latter category rental assistance to avoid eviction accounts for a substantial portion of the funding. It should be noted however that all of the funded activities are a part of a service system. As an example, individuals served by the Emergency Shelter category include survivors of domestic or sexual violence through a contract with Interact.

At the January 5 meeting, Council authorized the appropriation of additional CARES Act funding which has not yet been allocated. It is anticipated that the same four categories will be funded through future processes but perhaps with increased funding for Rapid Re-Housing as eviction moratorium orders expire.

(No attachment)

Utility Payments Update – Request for Data (Council Members Branch, Knight)

Staff Resource: Aaron Brower, Raleigh Water, 996-3469, aaron.brower@raleighnc.gov

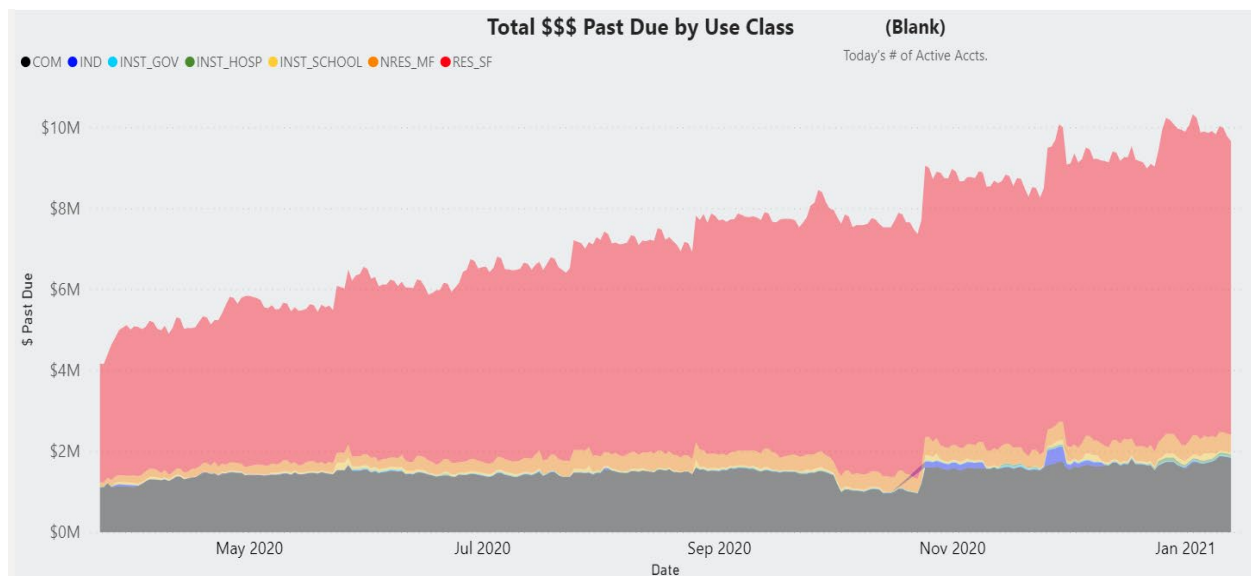
During the meeting staff provided an update on the status of utility payment collection, including the history of changes during the pandemic, revenue collection, customer assistance programs available and customer outreach efforts. Following the presentation Council requested additional information regarding: (1) the location by zip code of the past due accounts; and (2) the number of customers that may have become current during the disconnect moratorium but have since fell into arrears again.

Staff has been utilizing past due accounts by zip code data to target those customers most in need. The Customer Assistance Outreach team, created for the pandemic, has focused on these areas by increasing the customer assistance signs and flyers to non-profit and faith-based organizations for these areas. The past due accounts by zip code (as of 1/15/2021) are summarized by the following table as well as the map which is included with the *Update* materials:

Town	Zip Code	# Res_SF Accts	# Payment Plans
Garner	27529	733	64
Knightdale	27545	480	74
Rolesville	27571	91	13
Wake Forest	27587	653	70
Wendell	27591	354	62
Zebulon	27597	385	78
Raleigh	27601	362	38
Raleigh	27603	547	49
Raleigh	27604	1,398	189

Raleigh	27605	40	2
Raleigh	27606	541	47
Raleigh	27607	201	12
Raleigh	27608	130	8
Raleigh	27609	438	30
Raleigh	27610	2,945	500
Raleigh	27612	428	30
Raleigh	27613	342	24
Raleigh	27614	373	38
Raleigh	27615	790	58
Raleigh	27616	1,603	261
Raleigh	27617	211	16
Durham	27703	9	3
	Total	13,054	1,666

Unfortunately, the customer care and billing software has certain limitations that does not allow the identification of customers that may have become current at some point during the pandemic but have since fell back behind. However, by evaluating the chart below and the steady and uniform incline, it is our opinion that number of customers that this would apply to is very low and likely statistically insignificant.



(Attachment)



Raleigh

MEMO

TO: Marchell Adams-David, City Manager

THRU: Patrick O. Young, AICP

FROM: Hannah Reckhow, Senior Planner
Sara Ellis, Senior Planner

DEPARTMENT: Planning and Development

DATE: January 8, 2021

SUBJECT: Dix Edge Area Study Engagement

The Dix Edge Area Study is a study of the neighborhoods to the east of Dorothea Dix Park focusing on housing affordability, land use, transportation, and parks. This is a 16-month study that started in Summer 2020. Project staff have since completed two iterations of public engagement.

In October, the project team held a series of seven Listening Sessions designed to allow community members to express concerns and issues of importance to them. These meetings, which included an in-person, socially distanced session and a virtual Spanish language meeting, engaged 46 community members.

In November, the project team held three Visioning Sessions to understand the community's big-picture vision for the study area. These sessions also included a socially distanced, in-person option and a virtual meeting conducted in Spanish. In total, 38 community members participated in the Visioning Sessions. An online survey accompanied these meetings and was open from November 18 through December 31. Over 500 participants responded either to the online or paper copy of the Visioning survey, providing over 900 comments.

In addition, public engagement is supported by the Community Leader Group and two Neighborhood Ambassadors. The Neighborhood Ambassadors have received training and begun outreach and engagement work based on their existing relationships within the Dix Edge communities. The Community Leader Group has also started its work, including training and monthly meetings. The Community Leader Group will act as a check on the project's work, ensuring that the engagement efforts are well suited to the community and the input is adequately incorporated into the project results. Presentations and meeting minutes for the Community Leader monthly meetings are available on the project webpage: <https://raleighnc.gov/dix-edge>

Moving forward, the next round of public engagement will take place in February 2021 and will present the findings of the Issues & Opportunities Report. The project team plans to present the results of this phase of engagement to the City Council in April.

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Manager's Update

Council Member Follow Up



Raleigh

MEMO

TO: Marchell Adams-David, City Manager
FROM: Cassandra Deck-Brown, Police Chief
DEPARTMENT: Police
DATE: January 6, 2021
SUBJECT: Response to Council Member Knight Request

This correspondence serves as a response to Council Member Knight's inquiry on August 18, 2020, regarding the percentage of police interactions that were either mental health-related or involving individuals who are homeless.

The data provided is not exclusive to homelessness, but it speaks to those calls that are reflective of a greater community issue regarding mental health, homelessness, and substance use.

The Raleigh Police Department responded to 388,337 calls for service from January 1, 2020 to December 31, 2020. Of these calls for service, 240,909 were 911 calls made by the public for police services. The call types listed represent 2.8% of calls for service dispatched by 911 in that period. Of those calls for service, the following call types were analyzed:

Call Type	Count	Average Time Spent On-Scene (in minutes)
Begging	1594	23
Mental Commitment	1284	141
Mental Commitment - Paper	1485	58
Mental Commitment - Violent	268	160
Overdose	995	91
Suicide Threat	1098	86

In summary,

- **Mental Commitment** – On average 3.5 per day at an average of 141 minutes each.
- **Mental Commitment (Paper)** – These are calls in which the officer must transfer the papers from the magistrate to the hospital – on average 4.1 per day at an average of 58 minutes each.
- **Mental Commitment (Violent)** – Calls for service occur every 1.37 days at an average of 160 minutes.
- **Overdose** – Calls in which a person has overdosed on illegal drugs or prescription medication – average 2.7 per day at an average of 91 minutes per call.
- **Suicide Threats** – Calls in which a subject is contemplating suicide. These calls usually evolve into a Mental Commitment. – on average 3.0 per day at 86 minutes per call.

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Manager's Update



Raleigh

MEMO

TO: Marchell Adams-David, City Manager

FROM: Cassandra Deck-Brown, Police Chief

DEPARTMENT: Police

DATE: January 11, 2021

SUBJECT: Response to Council Member Stewart from 6/2/2020 (Issue ID 554)

During the June 2, 2020 Raleigh City Council Meeting, Council Member Stewart requested RPD staff to provide a response on the following two issues:

1. The legal obligation for officers to report officer misconduct and the training officers receive/policy related to restraining individuals.

The Raleigh Police Department requires officers to intervene when an officer observes a clear violation of an individual's constitutional rights, regardless of rank or agency of the violator. The Duty to Intervene is addressed in RPD Written Directives 1104-03 (Performance of Duty) and 1108-01 (Use of Force and weapons). This topic was also presented by the Chief of Police on a subsequent occasion and was further addressed in the RPD After Action Report in response to the George Floyd protests. This topic was later addressed again in the 21CP Report as well. Additionally, several policy revisions were made prior to either report to further reflect stipulations identified in the "Eight Can't Wait" list. These topics among others are not only in policy but they are taught in the Legal Update course or Ethics course and sometimes re-iterated in both courses.

North Carolina General Statute 14-230 stipulates that, *Willfully Failing to Discharge Duties* is a Class 1 misdemeanor and can be applied to state and local officials/public servants who neglect or corruptly violate their oath of office.

Training occurs on an annual basis for all sworn personnel. Training regarding restraining and arrest techniques accompany some facet of critical thinking and decision making that not only addresses when to restrain but it is also specific to the type of restraining technique to be deployed in a scenario-based exercise. This Reality-Based Training (RBT) includes but is not limited to scenarios where de-escalation or no police action may be the correct response. Additionally, police recruits undergo Subject Control and Arrest Techniques training throughout the academy at various levels of training and they receive additional instruction once sworn as part of the continuous in-service training.

2. RPD was asked to develop a report after protests have subsided.

On September 15, 2020, Chief Deck-Brown submitted a comprehensive after-action report to City Council Members and 21CP Solutions completed a report detailing the recommendations for RPD's response to the protests. Consequently, the RPD submitted a memorandum with detailed responses for all thirty-nine 21CP recommendations.

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Manager's Update



Raleigh

MEMO

TO: Marchell Adams-David, City Manager

FROM: Cassandra Deck-Brown, Police Chief

DEPARTMENT: Police

DATE: January 11, 2021

SUBJECT: Response to Council Member Melton from 9/1/2020 (Issue ID 607)

During the September 1, 2020 Council Meeting, Council Member Melton requested a response on the justification of the location and purpose of our various police facilities.

With service responsibilities for the 144 square miles of the incorporated city limits, the Raleigh Police Department has a primary emergency response designation for most areas within these boundaries with the exception of those areas governed by the Federal, State or Country government and a few other areas such as hospitals, and college campuses. For patrol response, the city is comprised of six geographical police districts-each of which, has one deployment district station strategically positioned within that geographical zone to provide dispatched coverage and preventive patrol response accordingly. Overseen by the Field Operations Division, the districts are noted as follows to include a point of reference or familiar landmark:

Northwest District (NWD) - 8016 Glenwood Avenue

Expanding as far north as Carpenter Pond Road; south to Wade Avenue; west to the Durham County line and Creedmoor Road on the east, the district includes Brier Creek, Crabtree Valley Mall, Umstead Park, and Lake Lynn.

North District (NOD) - 6716 Six Forks Road

With its northern borders encompassing portions of I-540 and extending south beyond I-440, it borders west on Creedmoor Road and Capital Boulevard on the east. North Hills, Shelley Lake and Duke Raleigh Hospital are in the NOD. Additionally, Police Headquarters and some functions of the Administrative Services are performed at this location as well.

Northeast District (NED) - 5230 Greens Dairy Road

While bordering the west side of Capital Boulevard, the NED expands north to Wakefield and south to New Bern Avenue, to include Triangle Town Center, Durant Nature Park, and Wake Tech North Campus.

Southeast District (SED) - 2800 Rock Quarry Road

From Capital Boulevard and Yonkers Road to the Knightdale city limits, its eastern border captures Brookside Drive and Garner Road on the South to include Barwell Road and Rock Quarry Road. The SED includes the WakeMed Campus, Walnut Creek Amphitheatre, Shaw and Saint Augustine's University.

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Downtown District (DTD) - 218 West Cabarrus Street

The DTD is locked on all sides by several other districts. It extends to the north to Anderson Drive with its eastern border along Brookside Drive and Garner Road. With its southwestern borders along Tryon Road and Boylan Avenue, the district also includes downtown Raleigh, Glenwood South, and Moore Square, Dix Park and the South Park community.

Southwest District (SWD) - 601 Hutton Street

From its southern border along Tryon Road and extending northward to Glenwood Avenue and I-440 with east and west points between Saint Mary's Street and I-40/Wade Avenue, the SWD also includes a portion of Dix Park, NC State University, Meredith College, Pullen Park, Cameron Village and Five Points.

Additional police facilities exist but do not serve as district stations. Those support facilities are listed below:

Detective Division Campus, 5240 Greens Dairy Road**Special Operations Division, 1221 Front Street****RPD Horse Barn, 1027-C North West Street****Raleigh Police Training Academy, 4205 Spring Forest Road**

Overseen by the Administrative Services Division, the training academy oversees training for the entire RPD including training for the Citizens Police Academy. Training is provided at this location and other facilities that have been previously mentioned. Additional specialized training occurs at 8401 Battlebridge Road, Raleigh NC 27610.

Crime Reporting Center (CRC), 1601 Cross Link Road

In March 2020, the RPD moved the SED to its new location at 2800 Rock Quarry Road. The RPD had been in the Southgate Shopping Center for over 20 years. With some community concerns about the RPD moving, there were requests from the community to discuss continued safety and crime prevention efforts in and around the Southgate community. To calm any fears and concerns, the Police Chief visited all of the CACs that were serviced by the SED in 2018 and 2019; answered questions and spoke about the proposed location and assured continued services to promote safe shopping experiences for those who frequented the one grocery store and other businesses in the Southgate Shopping Center. The CRC serves as a call center and there are walk-in report services as well. While there is a police presence, deployment does not occur at this location and there are no patrol functions designated for this location. This facility houses personnel assigned for the purpose of completing on-line reporting and walk-in police reporting services for members of the public. The CRC is managed by the Administrative Services Division.

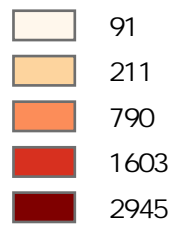
District stations and map alignment are strategically designated to encompass the land masses, population density and demand for police services. Over the years, increased response times have occurred with the population growth and continued demands for police services. Preliminarily, the department is currently assessing police response and recognizes that there may be a future need to expand the districts again through both district and beat realignment in efforts to enhance efficiencies to meet service demands with minimal response times.

Accounts Past Due by Zip Code Current as of 1/15/2020



Layer

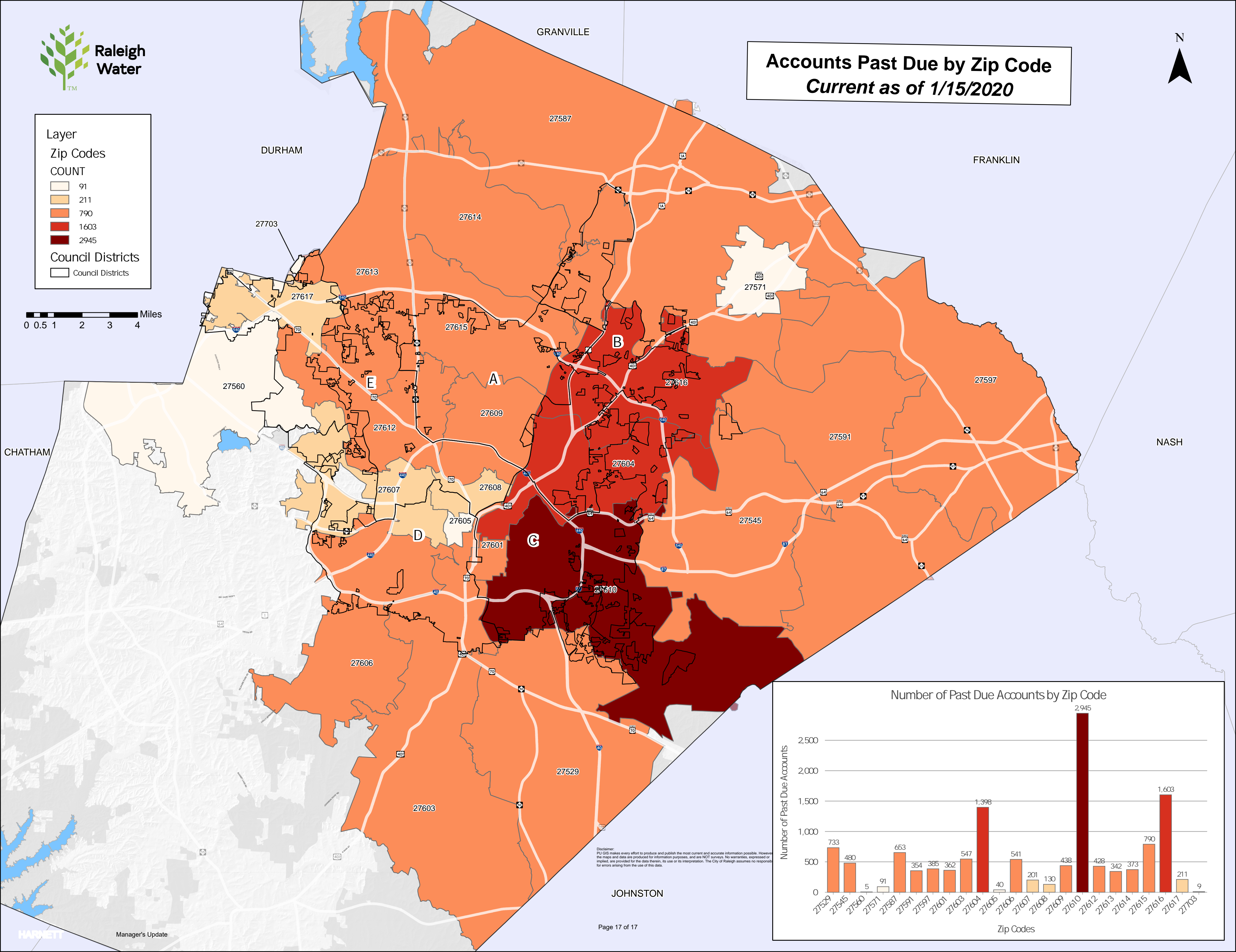
Zip Codes
COUNT



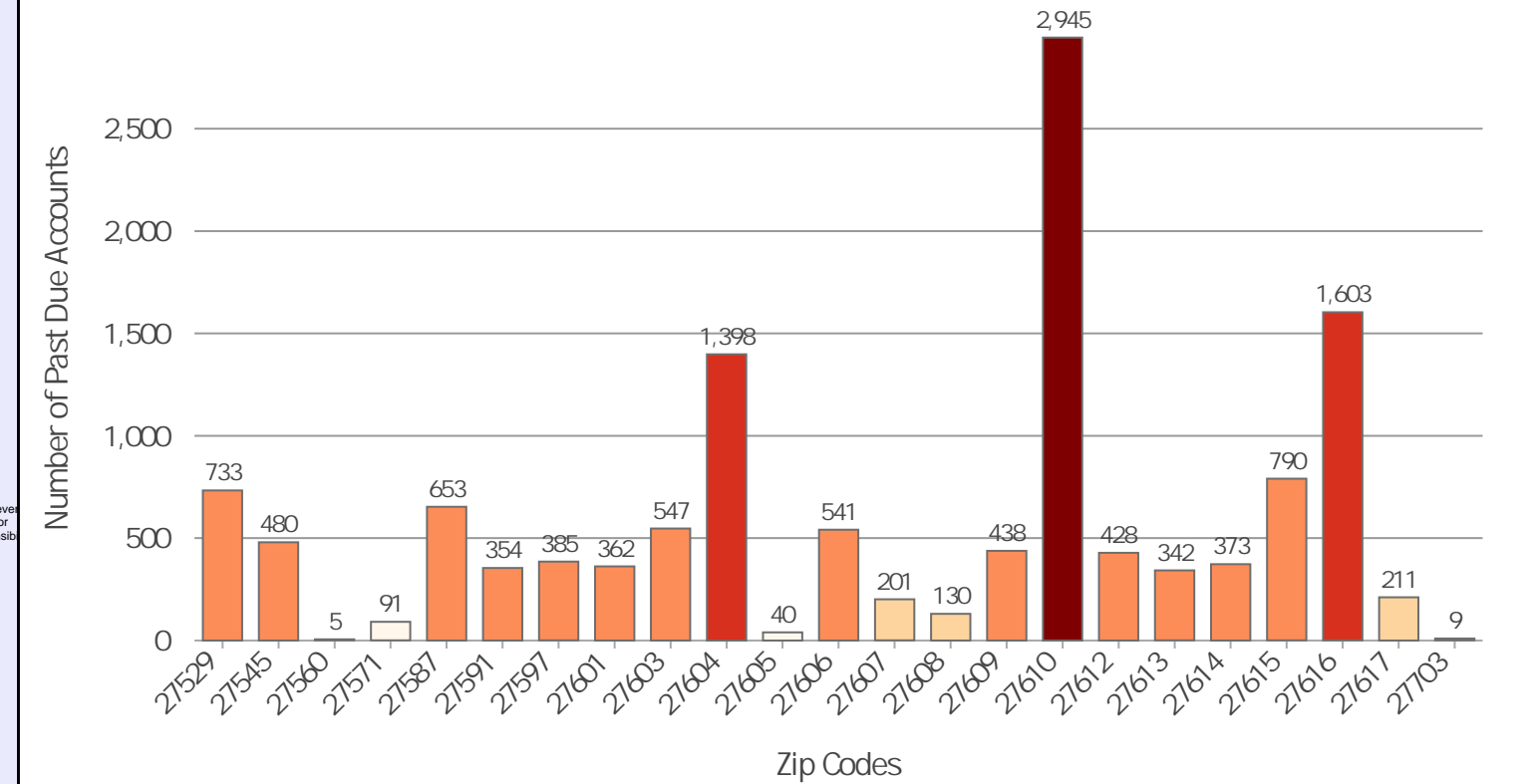
Council Districts

Council Districts

0 0.5 1 2 3 4 Miles



Number of Past Due Accounts by Zip Code



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