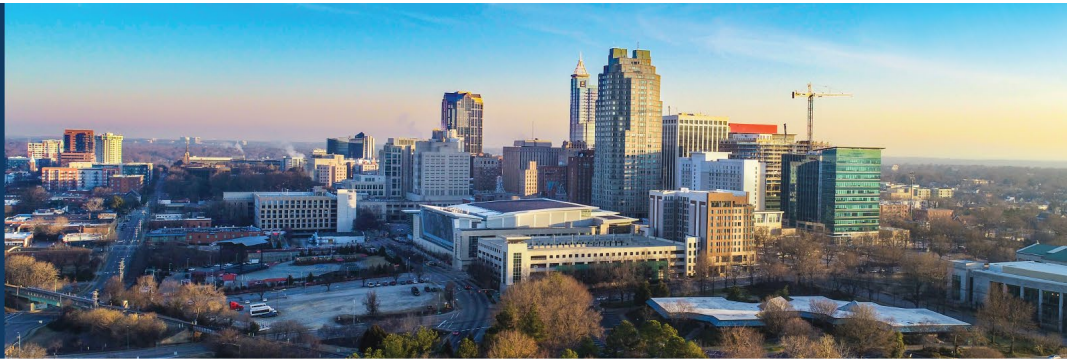


Manager's Update

raleighnc.gov



Issue 2022-25

June 24, 2022

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No Items this Week

INFORMATION:

Update on Boards and Commissions Dashboard – June

Staff Resource: Damien Graham, Communications, 996-3002, damien.graham@raleighnc.gov

In an effort to bring more organization and interest to the Boards and Commission application process, Information Technology (IT) worked in close partnership with the City Clerk's Office to develop a Boards and Commissions Dashboard. On June 17, the dashboard was published on the City website and the public is now able to view a list of each Boards and Commission, the membership, demographic data, as well as any pending and current vacancies. A news article on the City website features the new dashboard, encourages residents to apply, and provides background information about the important role of Boards and Commissions serve with the City. See link - <https://raleighnc.gov/government/easy-find-vacancies-boards-and-commissions>

A similar dashboard was utilized by City Council and City Staff to view the interest forms of residents who applied to serve on the Community Engagement Board. Staff will complete the process of transferring the outstanding data to the dashboard, which will allow Council to view interest forms for all board and commission applicants.

Regarding next steps, IT and the Clerk's Office will work over the summer to have the advanced version of the dashboard and enable Council nominations and voting, as well as electronic applications in place and

functioning by early fall. Once enabled, Communications will promote the new enhanced technology and dashboard using the City's various outlets. If you have questions about the dashboard, please contact Assistant Director of IT Beth Stagner.

(No attachment)

Parks Summer Staffing and Operations - Update II

Staff Resource: Scott Payne, Parks, 996-4825, scott.payne@raleighnc.gov

In follow up to the informational item that appeared in *Update Issue 2022-22* (June 3), the Parks, Recreation, and Cultural Resources department continues to address the critical need for staffing to support recreation operations this summer. Included with the *Update* materials is an additional staff memorandum to supplement the information previously provided to Council.

(Attachment)

Solarize the Triangle Campaign and Solar Vendor Request for Proposals

Staff Resource: Megan Anderson, Sustainability, 996-4658, megan.anderson@raleighnc.gov

Staff with the Office of Sustainability has partnered with Triangle J Council of Governments and local governments across the Triangle to create the **Triangle Sustainability Partnership** (TSP) to work on regional sustainability initiatives. The first project of the newly formed coalition is to launch a **Solarize the Triangle** Campaign in partnership with Solar CrowdSource.



On June 17 the **Triangle Sustainability Partnership** issued a *Request for Proposals* (RFP) to welcome area solar-energy design and installation companies to participate in the Solarize the Triangle campaign. The RFP is available here: <https://info.solarcrowdsource.com/solarize-the-triangle-request-for-proposal>.

Solarize the Triangle is a [community-based group-purchasing program](#) for solar energy, battery storage and other clean-energy technologies. This initiative is designed to serve residents, and help Triangle homeowners, businesses, and nonprofits within 12 Triangle locales to become more resilient, reduce energy expenses, and save on the cost of renewable-energy systems by obtaining volume discounts on materials and installation services. Creation of the TSP and the Solarize the Triangle Campaign are high impact climate actions that support the implementation of the [Raleigh Community Climate Action Plan](#); and efforts to promote clean and renewable energy in Raleigh and the region.

The Solarize the Triangle and Solarize Raleigh Campaigns are built around supporting residents; in particular to create an inclusive program that creates opportunities to address equity and resilience. More information about **Solarize the Triangle** and the **Solarize Raleigh** campaigns, including the objectives of the program; and the associated equity and community supportive work is included in the memorandum included with the *Update* materials.

(Attachment)

Lake Lynn Loop Trail Improvement Project – Lake Lynn Loop and Hare Snipe Creek Trail Closure

Staff Resource: David Bender, Parks, 996-4798, david.bender@raleighnc.gov

The following is an update to an item that was presented in the *Update Issue 2022-15* (April 14).

To ensure safety of trail users, a section of the Hare Snipe Creek Trail that provides access from the Lake Lynn Community Center to the Lake Lynn Loop Trail will require intermittent closures starting July 5 and scheduled to conclude by November 30, 2022. While previously reported that this access would serve as a detour option, these intermittent closures are necessary in order to allow for construction access activities associated with the [Lake Lynn Loop Trail Improvement project](#). The east side of the Lake Lynn Loop Trail is currently closed through the end of November 2022.

Trail improvements include grading, drainage, repaving and widening of the trail from 8' to 10'. These improvements will help address trail asphalt damage due to tree roots, aged asphalt and will also help reduce user conflicts associated with inadequate pavement width.

This project is supported by 2014 Parks Bond funding. For more information on this project please visit the project website <https://raleighnc.gov/projects/lake-lynn-loop-trail-improvements>. Included with the *Update* materials is a map indicating the closure areas.

(Attachment)

Weekly Digest of Special Events

Staff Resource: Sarah Heinsohn, Special Events Office, 996-2200, sarah.heinsohn@raleighnc.gov

Included with the *Update* materials is the special events digest for the upcoming week.

(Attachment)

Council Member Follow Up Items

No Items this Week

To	Tansy Hayward, Deputy City Manager
Thru	Scott Payne, PRCR Interim Director
From	Ken Hisler, PRCR Assistant Director
Department	Parks, Recreation and Cultural Resources
Date	June 24, 2022
Subject	Raleigh Parks, Recreation and Cultural Resources Department – Aquatic Operations update

While the certified lifeguard shortage continues to impact public swimming pool operations nationally, Parks, Recreation and Cultural Resources (PRCR) staff have continued their recruitment and training of new lifeguards. Utilizing American Red Cross guidance as the recognized standard of care for aquatic operations, PRCR continues to emphasize safe access to swimming pools for the community.

Effective this weekend of June 24, 2022 certified lifeguard capacity will now allow Biltmore, Lake Johnson and Longview Pools to operate every weekend through the 3rd weekend in August. Over the course of the summer, we will strive to add operating hours during the week as additional certified lifeguards become available. Additionally, to address some expressed specialized demand, mid-day (approximately 11:30 am - 1:30 pm, M-F) lap lane availability at Pullen Aquatic Center will operate as follows:

- Summer “long course” season will have 8 lanes available, with the lanes in water as deep as 11’.
- Winter “short course” season” will have 12 lanes available with the additional 4 lanes available in water as deep as 14’.

PRCR staff continue to aggressively recruit and certify new lifeguards as well as review existing operations and options to increase lifeguard capacity.

City Council has inquired on what alternate means of aquatic access could be provided for City-owned swimming pools to meet expressed needs of the aquatic user community. Members of the City Council and the public made several suggestions for evaluation. Evaluation of those, in addition to additional brainstorming by City Staff are included below.

PRCR has worked with members of the City Attorney’s Office to confirm that NC state law does not require certified lifeguards be present for swimming pool operations. The use of certified lifeguards is a recognized risk management best practice and ensuring safe use of our pools was a priority in evaluating each of the options below. PRCR staff reached out to the two (2) largest non-profit providers of aquatic space in the area, Triangle Aquatic Center’s (TAC) Mark Frank - Director of Operations and the YMCA of the Triangle’s (Y) Kim Keith, Vice President of Youth Development, when evaluating options.

Option 1: Cancel all PRCR learn to swim programs and repurpose instructors as lifeguards.

Pro: This approach expands public access to additional bodies of water at a respective pool.

Con: Not all instructors are certified as lifeguards. PRCR does require instructors to be certified as Water Safety Instructors (WSI). Additionally, reducing the number of instructional programs has a negative impact on the community, especially for those classes focused on basic water safety.

Recommendation: PRCR has employed this approach over the past two (2) years. We have reviewed and do not believe that there is additional lifeguard capacity that can be redirected and do not recommend cancelling additional instruction.

Option 2: Reduce or remove certified lifeguards during periods when PRCR offers learn to swim instruction and rely on instructors to provide lifeguard function

Pro: When the instructor is also certified as a lifeguard, you may not need two (2) people to be responsible for the safety of the same group of program participants.

Con: Rarely do we have only one activity happening in a pool. A guard will typically have more than one activity occurring in the pool they are monitoring (e.g. recreation swimming and instructional program). Additionally, should there be a need for the guard/instructor to respond to an emergency that leaves the remaining participants in an unguarded scenario. Lastly, as noted in option 1, not all instructors are certified as lifeguards. The American Red Cross (ARC) recommended zone coverage required to appropriately monitor the pool, including instructional activities.

Recommendation: Continue to provide lifeguards to ensure safety to participants and to allow continued optimal use of certified water safety instructors.

Option 3: Work with 3rd party swim teams to secure certified lifeguards at seasonal pools to increase community access. Swim teams providing certified lifeguards to PRCR would receive priority access for swim lane access.

Pro: We have actively recruited potential lifeguards working with both private and public swim groups. These groups have accomplished swimmers who should be able meet the certification requirements.

Con: To date recruitment through 3rd party swim teams has not yielded sufficient guards to significantly impact the program. As acknowledged by the swim teams, many of the swimmers already train up to 25 hours per week. At least one organization has proposed such a partnership, but it would result in limited hiring potential. The incremental public benefit of such a partnership would be less than the private benefit of the dedicated lanes, as proposed.

Recommendation: PRCR engages in coordinated recruitment of potential lifeguards through the 3rd party swim teams. PRCR can reach a population of individuals with demonstrated physical swimming capabilities to train and hire as ARC certified lifeguards. Hiring these individuals as certified lifeguards allows PRCR to schedule when needed and offers the individual workforce and leadership development skills and consistent means of income. We are continuing to consider individual proposals and will pursue partnerships that provide substantial public benefits.

Option 4: Identify time to allow exclusive 3rd party rental users to use their own certified lifeguards at Millbrook or Optimist to allow city lifeguards to be reallocated. At this point, we do recommend public access to pools during those periods but could reconsider in the

future as additional time for training and coordination becomes available. All traditional rental fees would be applicable including an after-hours supervisory fee for the Pool Manager.

- The organization would be required to provide the number of certified lifeguards in accordance with the PRCR operating requirements specific for each pool.
- The organization would be required to provide sufficient accepted lifesaving equipment for use by their certified lifeguards including an AED.
- Agreements for exclusive use between the City and 3rd party organizations would require terms intended to mitigate the City's exposure to potential liability, including but not limited to insurance requirements, indemnification, limitation of liability, and covenants not to sue.
- Pool access for 3rd party use will be allocated in accordance with the existing Athletic Space Allocation operating policy, attached.
- PRCR will require that a Pool Manager be present at any time the aquatic facility is operational.
- Currently when there is exclusive use of a pool by a 3rd party group, the TAC allows the organization to provide their own certified lifeguards and Certificate of Insurance naming the TAC as additionally insured. The Y does not offer 3rd party rental of pool spaces.

If there are concerns about the impact to public access at Optimist or Millbrook, this option could be modified to target the peak of swim team season, October – February, this would relieve pressure on lifeguards at year-round facilities, but the benefit in reallocating lifeguards to seasonal pools would be eliminated.

Recommendation: Establish a 180-day pilot effective no later than August 15.

Option 5: Conduct a Request for Proposal (RFP) effort to explore a potential private - public partnership specific to converting one of the four seasonal pools to provide use during the winter. The partner(s) would be the primary user of the space in the winter with public access available in the summer.

Recommendation: Develop an RFP for issuance no later than 2nd quarter of FY23.

Option 6: Allow individuals to lap swim in City-owned swimming pools outside of established operating hours when only one (1) PRCR certified lifeguard is present or working.

Pros: This could expand access for individual lap swimmers.

Cons: This service configuration is outside of the American Red Cross (ARC) recommended zone coverage for that pool. The individual would be required to sign a waiver to mitigate the City's liability exposure. Individuals may not perceive safety risks that they are accepting. This option may increase liability insurance costs to the City.

Recommendation: PRCR does not recommend this option since it would not comply with the Department's aquatics established operation procedure nor comply with recognized American Red Cross aquatic standards of care.

Option 7: Allow individuals to lap swim at their own risk in City-owned swimming pools outside of established operating hours when a PRCR certified lifeguard is not present. The

individuals would be required to sign a waiver before entry into the pool absolving the City of any liability for the individual's use of the space. In accordance with NC Administrative Code, the City would be required to post "WARNING – NO LIFEGUARD ON DUTY" signage at the pool in accordance with NC Administrative Code requirements. This option would likely increase liability insurance costs to the City.

Recommendation: PRCR does not recommend this option since it would not comply with the Department's aquatics established operation procedure nor comply with recognized American Red Cross aquatic standards of care. Neither TAC or the Y allow this type of access to their aquatic spaces. We are aware that many private pool facilities in Raleigh offer this service to members.

City staff will provide an update on the status of pool operations and lifeguard recruitment at the July 5th City Council Meeting. Assuming positive feedback about the recommended changes included in this memorandum at that time, City staff will take the necessary steps to implement options three, four and five.

PRCR understands the importance of access to and availability of aquatic resources for the community and commits to ensuring access to these areas of risk will be delivered as safely as possible. While striving to fill five (5) current full-time vacancies within the Aquatics Program and navigating through a reduced certified lifeguard workforce availability impacted by training and instruction moratoriums required by COVID, PRCR will continue to seek every opportunity to provide greater community access to all our aquatic facilities.

To	Marchell Adams-David, City Manager
From	Megan Anderson, Sr. Sustainability Manager
Department	Office of Sustainability
Date	June 24, 2022
Subject	City of Raleigh Partnering to Launch the Solarize the Triangle Campaign Release of Solar Vendor Request for Proposals

The City of Raleigh’s Office of Sustainability partnered with Triangle J Council of Governments and local governments across the Triangle to create the **Triangle Sustainability Partnership (TSP)** to work on regional sustainability initiatives. The first project of this newly formed coalition is to launch a **Solarize the Triangle** Campaign in partnership with Solar CrowdSource.



On June 17th, the **Triangle Sustainability Partnership** issued a Request for Proposals (RFP) to welcome area solar-energy design and installation companies to participate in the Solarize the Triangle campaign to launch this summer. The deadline for bidders to respond is July 15. The request for proposal document is available here: <https://info.solarcrowdsource.com/solarize-the-triangle-request-for-proposal>.



Solarize the Triangle is a [community-based group-purchasing program](#) for solar energy, battery storage and other clean-energy technologies. This initiative is designed to serve residents, and help Triangle homeowners, businesses, and nonprofits within 12 Triangle locales to become more resilient, reduce energy expenses, and save on the cost of renewable-energy systems by obtaining volume discounts on materials and installation services. Solarize campaigns are driven by community group purchasing. The more participants who enroll, the greater the savings for all.

The creation of the TSP and the Solarize the Triangle Campaign are high impact climate actions that support the implementation of [Raleigh’s Community Climate Action Plan](#); and efforts to promote clean and renewable energy in Raleigh and the region. The City of Raleigh will market a **Solarize Raleigh** campaign as a part of the larger Triangle campaign. More information and widespread community engagement is being developed with partners and will be launched this summer. A future website will also have further information. In addition, Sustainability is partnering with Planning and Development

to contact all local solar vendors who have been issued permits within the City of Raleigh within the past year to update them on the RFP opportunity. Further outreach is also occurring through various community partners.

Objectives of the Solarize the Triangle program include:

- A. **Making solar energy more affordable:** lower the cost of solar energy through the power of group-purchasing and reduced acquisition costs. Pass savings on to residents of the Triangle region;
- B. **Making solar energy more accessible:** predetermined, highly vetted materials, pricing, and contractor(s) through a competitive bid process;
- C. **Education and community engagement:** widespread community engagement, education and outreach activities through town hall meetings, workshops, solar “open house” gatherings, and outreach through local community groups and events;
- D. **Promoting solar-positive policies:** encourage local governments to adopt streamlined solar energy permitting policies and fair utility distributed generation policies. Advance greenhouse gas reduction goals, clean-energy production, workforce development opportunities, and other community policy objectives; and
- E. **Giving back:** A portion of campaign proceeds will be used to donate a solar energy system to a deserving local nonprofit organization and/or help to underwrite solar-energy systems for qualified low- and moderate-income families with high energy burdens.

The Solarize the Triangle and Solarize Raleigh Campaigns are built around supporting residents; and in particular to create an inclusive program that creates opportunities to address equity and resilience.

The Solarize the Triangle RFP highlights the following equity, resilience, and community supportive approaches:

- **A Widespread Community Outreach Campaign:** Solarize the Triangle will implement a community education, marketing and outreach campaign consisting of public workshops and events, open house events, media outreach, email, social media and online marketing, along with other activities to encourage area residents and businesses to enroll in the program. Solarize the Triangle will collaborate with the Selected Contractor(s) to design and implement a clear and informative customer engagement process in order to give participants the best possible customer service.
- **Low- and Moderate-Income Programs to address Energy Burden:**
 - **Energy Efficiency:** In addition to providing group discount pricing on solar energy, battery storage, and other clean energy technologies to all participants, Solarize the Triangle will include a program to help reduce the energy financial burden for low-income and moderate-income (LMI) residents in participating communities. In the event an LMI Participant property is not eligible for solar, the Selected Contractor(s) will report any known energy efficiency/weatherization upgrades needed. Preference will be given to contractors that are prepared to offer energy efficiency evaluations and offer measures for customer consideration when appropriate. In addition, this

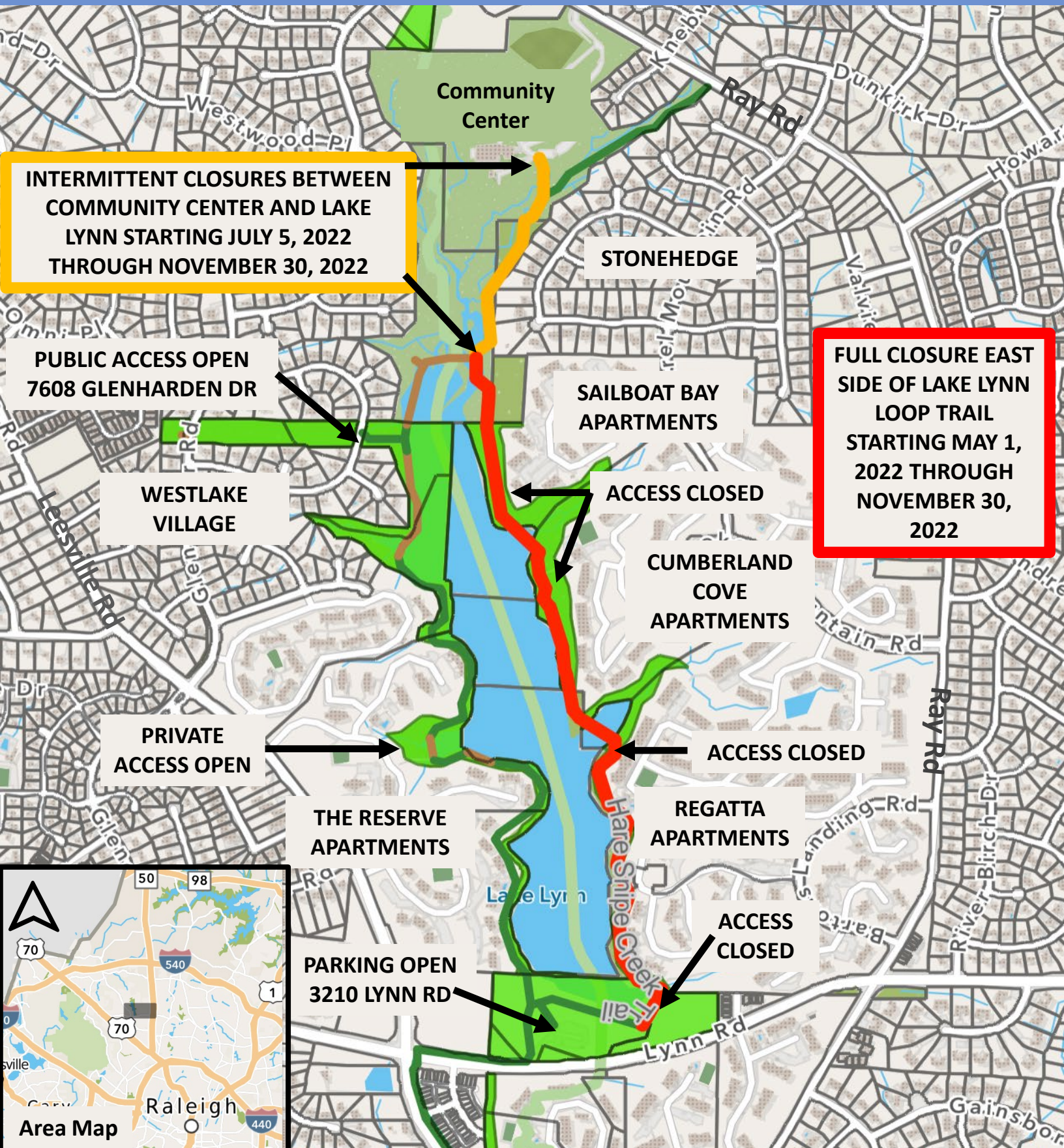
portion of the program may require energy efficiency measures such as weatherization and insulation to be taken in conjunction with a solar installation.

- **Subsidy for Solar:** The Solarize the Triangle coalition is currently in the process of designing the program and seeking funds to reduce the upfront cost of solar. In addition, Raleigh will help design and participate in a subsidy program to provide solar for LMI residents who would not otherwise be able to afford solar; and can benefit greatly from reduced energy costs. This program will come in year 2 of the campaign.
- **Charitable Community Project:** As part of the Solarize the Triangle Campaign, the RFP calls for the Selected Contractor(s) to take part in a charitable community project (this is in addition to the LMI Program described above). The Selected Contractor(s) will collaborate with Solarize the Triangle to design, develop, and construct the project(s) as well as partially finance the project from a percentage of total Solarize the Triangle revenues. See Section VI. Item K. of the RFP for more details on the Community Project.
- **Offerings for Homes Where Fixed Solar PV Is Not Feasible:** Solarize the Triangle aims to help guide participants unable or uninterested in moving forward with a fixed solar installation toward other energy-related resources, and reduced environmental footprint, such as portable solar/battery systems, home energy audits, weatherization, insulation, roofing, more efficient electrical use and appliances, and/or other clean energy products. This effort may include contractors existing relationships with other energy service companies, or in-house expertise related to other energy services.
- **Minority Participation, Green Jobs and Workforce Development:** Lifting up minority, people of color, and community members who have been historically marginalized is central to this program. Solarize the Triangle is asking bidders to share if they have minority ownership, staff, and/or contractors and to include a range of what their hiring needs may be to fulfill the terms of the RFP. Given the commitment to equity, Solarize the Triangle has also asked that bidders indicate if their ownership/staff are willing to collaborate with Solarize the Triangle coalition members and local efforts to promote clean-energy jobs in the Project Area, such as partnering with local Technical schools for recruiting and job fairs. For Workforce development, the contractor will work with the Coalition Members to provide internship/apprenticeship opportunities to qualified applicants. Examples of internship activities include site assessment, system design, system installation, project management, etc.

Participating Triangle communities include: City of Raleigh, Durham County, City of Durham, Chatham County, Town of Cary, Town of Chapel Hill, Town of Hillsborough, Town of Carrboro, Town of Apex, Town of Morrisville, and Orange County.

Lake Lynn Loop Trail Renovation Project

Closure and Access Map



Legend — Closure/Project Renovations

— Intermittent Closures — Available Access to Lake Lynn Loop/Hare Snipe Trail

Weekly Events Digest

Friday, June 24 – Thursday, June 30

City of Raleigh Office of Emergency Management and Special Events
specialevents@raleighnc.gov | 919-996-2200 | raleighnc.gov/special-events-office

Permitted Special Events

Juneteenth Parade

East Street

Saturday, June 25

Event Time: 10:00am - 12:00pm

Associated Road Closures: The following roads will be closed from 9:00am until 12:00pm to facilitate parade staging: S. East Street between New Bern Avenue and Hargett Street, and Morson Street between S. Bloodworth Street and S. East Street.

The parade route will be closed from 10:00am until 12:00pm. Note that all roads at least one block in each direction will be detoured, and see below for turn-by-turn details:

- Start on S. East Street at E. Hargett Street
- Head south on S. East Street
- Left onto E. Lenoir Street
- End on Chavis Way

Out! Raleigh Pride

Fayetteville Street District

Saturday, June 25

Event Time: 11:00am - 6:00pm

Associated Road Closures: Fayetteville Street between Morgan Street and the south end of City Plaza, and Hargett Street, Martin Street, and Davie Street between Salisbury Street and Wilmington Street will be closed from 5:00am until 11:00pm.

Midweek Mini Market

City Plaza

Wednesday, June 29

Event Time: 11:00am - 2:00pm

Associated Road Closures: No roads will be closed for the event. The eastside, off-street portion of City Plaza will be used from 9:00am until 3:00pm.

Other Events This Weekend

Foodie Friday

Friday, June 24

Dorothea Dix Park, Magnolia Room

Rupi Kaur: World Tour with Special Guest Derick Lee

Friday, June 24

Meymandi Concert Hall

H.E.R.: Back of My Mind Tour

Friday, June 24

Red Hat Amphitheater

Vintage Market

Saturday, June 25

Moore Square

James Taylor

Saturday, June 25
PNC Arena

Performance Edge 2022 Summer Showcase

Saturday, June 25
Fletcher Opera Theater

Backstreet Boys

Saturday, June 25
Coastal Credit Union Music Park at Walnut Creek

North Carolina Bridal & Wedding Expo

Sunday, June 26
Raleigh Convention Center

Moore Square Market

Sunday, June 26
Moore Square

Public Resources

Pilot Text Alert Program: Sometimes spontaneous events happen downtown and in other areas that could affect local businesses. If you'd like to receive notifications when those events happen, including unpermitted ones, sign up for text alerts.

Event Feedback Form: Tell us what you think about Raleigh events! We welcome citizen and participant feedback and encourage you to provide comments or concerns about any events regulated by the Office of Emergency Management and Special Events. We will use this helpful information in future planning.

Road Closure and Road Race Map: A resource providing current information on street closures in Raleigh.

Online Events Calendar: View all currently scheduled events that impact City streets, public plazas, and Dorothea Dix Park.