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INFORMATION:

Property Tax Information - Delinquent Accounts (Council Member Patton)

Staff Resource: Allison Bradsher, Finance, 996-4970, allison.bradsher@raleighnc.gov

On March 16, 2023 via email, Council Member Patton requested staff provide information on property taxes, specific to delinquency rates, payment plans, and enforcement examples for delinquent property owners. Staff consulted with the Wake County Tax Administration Department to address the questions, which are included with the *Update* packet staff memorandum.

(Attachment)

Weekly Digest of Special Events

Staff Resource: Sarah Heinsohn, Office of Special Events, 996-2200, sarah.heinsohn@raleighnc.gov

Included with the *Update* materials is the special events digest for the upcoming week.

(Attachment)

Council Member Follow Up Items

Follow Up from the March 13 Budget Work Session

High Utility Bill Account and Review of Current Policies (Mayor Pro Tem Branch)

Staff Contacts: Gregory Jenkins II, Raleigh Water, 996-3475, gregory.jenkins@raleighnc.gov

During the work session staff was requested to follow up with the account holder at 501 New Bern Avenue regarding a series of high bills. Staff has made contact and discussed the various aspects of the account and potential options to the accountholder. The accountholder and Raleigh Water consider the situation resolved. As the custodian of utility account information, the City keeps communication and information pertaining to utility accounts confidential, as required by state statute.

Raleigh Water is currently in the process of putting together a team to explore how to better assist customers in a proactive and reactive way (plumber assistance, utility bill adjustment policy, bill assistance cap, etc.) to reduce the impact of water loss and high bills. The staff team will be partnering with the Office of Engagement and Office of Equity and Inclusion to explore options as well as embedding recommendations within the Affordability Study Phase 2. At the conclusion of this phase, a presentation will be given to City Council.

(No attachment)

To:	Marchell Adams-David, City Manager
From:	Allison E Bradsher, CFO
Thru:	Wesley Householder, Senior Policy Analyst
Department:	Finance
Date:	March 24 ,2023
Subject:	Council Response - Property Tax Information

This memorandum responds to Council Member Patton's request on March 16, 2023, regarding property tax questions which are listed:

How many property owners are:

1. Delinquent on property taxes?
2. Contacting Wake County indicating they can't pay their property tax bill?
3. Contacting Wake County requesting a payment plan?
4. The number and type of enforcement actions taken when a property owner does not pay a property tax bill.

Background

Wake County Tax Administration performs countywide tax billing and collection for all cities within the county. Property tax accounts contain a county and city component. The information contained below reflects countywide data and is not Raleigh specific. It was noted that City of Raleigh only data was not readily available and would require significant IT assistance to extract.

Responses

1. The table below displays the number of Wake County delinquencies over the last five years. The table provides the delinquencies as a percentage of total parcels in Wake County. The 2023 data provided is as of March 2023.

Year	Wake County Delinquencies	% of Parcels
2019	7,894	2.04%
2020	8,257	2.09%
2021	8,472	2.11%
2022	8,527	2.08%
2023	8,504	2.02%

2. Wake County shared that they receive approximately 200-300 tax related calls per day. It was noted that very few pertain to property owner calling to state they are unwilling to pay their tax bill.

3. The table below displays the number of payment plans that have been established between January 1st and March 15th for Wake County taxpayers over the last five years. The table provides payment plans as a percentage of the total parcels in Wake County. The 2023 data provided includes payment plans established from January 1 through March 15, 2023.

Year	Wake County Payment Plans	% of Parcels
2019	447	0.12%
2020	496	0.13%
2021	396	0.10%
2022	317	0.08%
2023	306	0.07%

4. The table below displays the number of enforcement actions that have been taken between January 1st and March 15th for Wake County taxpayers over the last five years. The table provides the enforcement plans as a percentage of the total parcels in Wake County. Per Wake County, enforcement plans were suspended during 2021 due to the pandemic but have since been restored. The 2023 data provided includes enforcement plans established from January 1 through March 15, 2023.

Year	Wake County Enforcement Actions	% of Parcels
2019	784	0.20%
2020	876	0.22%
2021	0	0.00%
2022	250	0.06%
2023	504	0.12%

Examples of the types of enforcement actions taken by Wake County on delinquent property tax bills include wage and/or income state refund garnishments, seeking payment from landlord as part of rent collection, notification of lien holder of delinquent taxes, linking payment to bank accounts, and as a last resort foreclosure on real property.

Weekly Events Digest

Friday, March 24 – Thursday, March 30

City of Raleigh Office of Emergency Management and Special Events
specialevents@raleighnc.gov | 919-996-2200 | raleighnc.gov/special-events-office

Permitted Special Events

[Walk MS: Raleigh](#)

PNC Arena & Trinity Road

Saturday, March 25

Event Time: 8:00am - 12:00pm

Associated Road Closures: Routes will be closed from 9:20am until 11:30am. Note that Trinity Road will remain open to traffic during the event (only one lane will be used for the walk), and setup of traffic cones on Trinity Road will begin at 7:00am. [View routes here](#) for more details.

[Recess: All Grown Up](#)

Dorothea Dix Park, Flowers Field

Saturday, March 25

Event Time: 12:00pm - 5:00pm

Associated Road Closures: Dawkins Drive will be closed from 9:00am until 5:00pm, and Flowers Field will be used from 9:00am until 6:00pm.

[City Market Spring Festival](#)

City Market

Sunday, March 26

Event Time: 1:00pm - 5:00pm

Associated Road Closures: Parham Street between Martin Street and Wolfe Street, and Wolfe Street between Blount Street and Blake Street will be closed from 10:00am until 6:00pm.

[JY Joyner 5K](#)

Noble Road & Crabtree Creek Trail

Sunday, March 26

Event Time: 2:00pm - 3:00pm

Associated Road Closures: Noble Road between Lowden Street and Hawes Court will be closed from 1:50pm until 3:00pm, and Crabtree Creek Trail between the Noble Road greenway entrance and Rothgeb Park will be used from 2:00pm until 3:00pm. Anderson Drive at Oxford Road will be closed intermittently for runners to cross the road.

Plan Ahead

[Dreamville Festival 2023](#)

Dorothea Dix Park

Saturday, April 1 & Sunday, April 2

Event Time: 12:00pm - 11:00pm on 4-1-23 & 4-2-23

Associated Road Closures: Increased traffic accompanied by large equipment throughout Dorothea Dix Park is to be expected before and after the event. Roads within and surrounding the park will be impacted from 8:00am on 3-25-23 until 11:59pm on 4-5-23. Please see [details and closure map](#) for more information on these impacts.

For all festival-related information, including tickets, parking, accessibility, entry rules, and safety guidelines, visit the [Dreamville Festival website FAQs](#).

Other Upcoming Events

[End of Winter Family Sock-Hop](#)

Friday, March 24
John Chavis Memorial Park

[Churchill](#)

Friday, March 24
Fletcher Opera Theater

[Straight Jokes! No Chaser Comedy Tour](#)

Friday, March 24
PNC Arena

[Raleigh Water Job Fair](#)

Friday, March 24 & Saturday, March 25
Lake Woodard Annex Facility

[Brahms Symphony No. 3 – NC Symphony](#)

Friday, March 24 & Saturday, March 25
Meymandi Concert Hall

[Arbor Day Festival](#)

Saturday, March 25
John Chavis Memorial Park

[Away with the Fairies](#)

Saturday, March 25
Mordecai Historic Park

[Los Tigres Del Norte – Siempre Contigo Tour](#)

Saturday, March 25
Memorial Auditorium

[Toronto Maple Leafs vs. Carolina Hurricanes](#)

Saturday, March 25
PNC Arena

[Mozart: Symphony No. 40 – Carolina Ballet](#)

Saturday, March 25 & Sunday, March 26
Fletcher Opera Theater

[Boston Bruins vs. Carolina Hurricanes](#)

Sunday, March 26
PNC Arena

[Tampa Bay Lightning vs. Carolina Hurricanes](#)

Tuesday, March 28
PNC Arena

[Rob Has a Podcast](#)

Wednesday, March 29
Fletcher Opera Theater

Weekly Events Digest

Friday, March 24 – Thursday, March 30

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specialevents@raleighnc.gov | 919-996-2200 | raleighnc.gov/special-events-office

[Nate Bargatze](#)

Thursday, March 30
PNC Arena

Public Resources

[Pilot Text Alert Program](#): Sometimes spontaneous events happen downtown and in other areas that could affect local businesses. If you'd like to receive notifications when those events happen, including unpermitted ones, sign up for text alerts.

[Event Feedback Form](#): Tell us what you think about Raleigh events! We welcome citizen and participant feedback and encourage you to provide comments or concerns about any events regulated by the Office of Emergency Management and Special Events. We will use this helpful information in future planning.

[Road Closure and Road Race Map](#): A resource providing current information on street closures in Raleigh.

[Online Events Calendar](#): View all currently scheduled events that impact city streets, public plazas, and Dorothea Dix Park.