



IN THIS ISSUE

Request for Extension of New Bern Station Area Planning Items, CP-7-22, and Z-92-22
FY25 Budget Engagement Process
Pickleball in the Plaza
Weekly Digest of Special Events

Council Follow Up Items

Traffic Calming -- Mackinac Island Lane (Mayor Pro Tem Branch)
Taxi Fee Structure and Recommendations (Mayor Baldwin)
Public Comment -- S. Pettigrew Street Concerns (Mayor Baldwin)
Downtown Property Disposition Related to Funding of East Civic Tower (Council Member Harrison)

Regular Council Meeting Tuesday, October 17; Lunch Work Session at 11:30 - Lunch Will be Provided

Council will meet in regular work session at **11:30 A.M.** in the **Council Chamber**. Please note the agenda for the lunch work session is included with the regular meeting agenda and may be accessed via the BoardDocs electronic agenda system:

<https://go.boarddocs.com/nc/raleigh/Board.nsf/Public>

The **regular** Council meeting begins at **1:00 P.M.**

Please note there will be a **Closed Session** immediately following the afternoon session of the Council meeting.

Reminder: If there is an item you would like to pull from the consent agenda for discussion, please e-mail mayorstaff@raleighnc.gov by 11 A.M. the day of the meeting.

INFORMATION:

[Request for Extension of New Bern Station Area Planning Items, CP-7-22, and Z-92-22](#)

Staff Resource: Ira Mabel, Planning and Development, 996-2652, ira.mabel@raleighnc.gov

In the Report of the Planning Commission on the October 17, 2023, agenda, Council will receive a request for extension of review of CP-7-22 and Z-92-22. Included with the *Update* materials is a staff memorandum that contains additional information that may help the Council consider the extension request from the Planning Commission. The memorandum also includes a summary of the CP-7-22 Comprehensive Plan amendment and Z-92-22 rezoning processes since June 2022.

(Attachment)

[FY25 Budget Engagement Process](#)

Staff Resource: Sadia Sattar, Budget and Management Services, 996-4273, sadia.sattar@raleighnc.gov

For the FY25 budget process, Budget and Management Services (BMS) intends to expand its engagement efforts by hosting 15 listening sessions – five in-person sessions (strategically hosted in community centers in each of the City of Raleigh’s five districts) and 10 hosted virtually to ensure maximum attendance. Information pertaining to listening sessions can be found [here](#).



The purpose of listening sessions is twofold. The first is to provide residents an opportunity to voice their preferences and priorities about the City’s upcoming budget. The second is to give residents an opportunity to directly impact \$1 million in capital spending decisions for the FY25 budget process. BMS plans to do this by providing residents and community members with projects impacting each council district in the amount of (or up to) \$200,000. Residents can visit <https://raleighnc.gov/engage-city/services/vote-fund-projects-your-district> to directly determine how to spend \$200,000 in their districts. Through listening sessions and a survey, BMS will gather valuable input/feedback from residents on projects, which will be directly funded in the FY25 annual capital budget.

In addition to promoting the sessions in our email newsletters and social channels (see graphic), BMS has worked with Communications to advertise the events on iHeart media and Radio One, which includes NextDoor. The target audience is people with incomes under \$80,000, with a partial segment of Spanish speakers. We have also received coverage from local TV stations for the sessions.

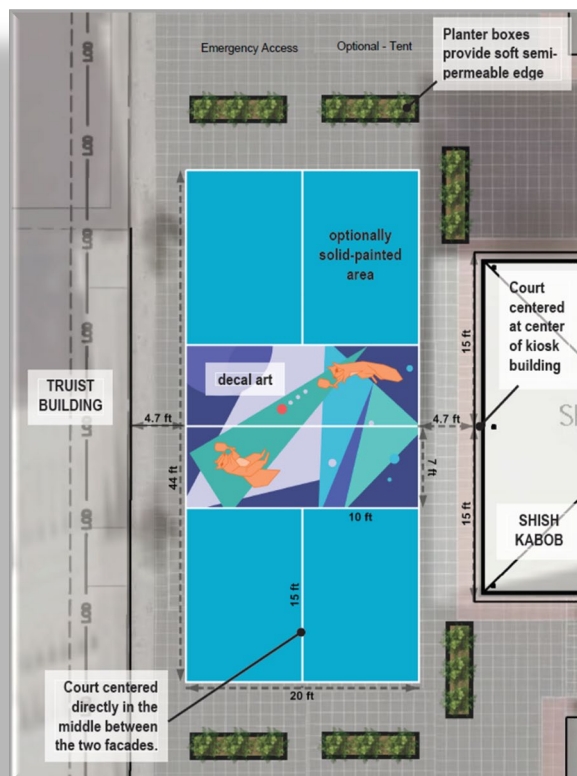
(No attachment)

Pickleball in the Plaza

Staff Resource: Whitney Schoenfeld, Office of Special Events, 996-2204, whitney.schoenfeld@raleighnc.gov

The Downtown Raleigh Alliance has partnered with the Parks, Recreation and Cultural Resources Department with support from the Urban Projects Group, Transportation Department, and Special Events Office, for "Pickleball in the Plaza," a unique downtown activation for the fall 2023 season. The court will be installed on City Plaza behind Shish Kabob, a central and easily accessible location that provides ample space for open play.

Pickleball in the Plaza will offer a fun and active recreational option for both residents and visitors. To promote inclusivity and community engagement, the team is planning introductory pickleball lessons, open play sessions, a ribbon cutting, and small pop-up activations. These activities will be available to people of all ages and skill levels. Additionally, the DRA is actively working with nearby businesses to educate and promote the use of the court, encouraging extra foot traffic to help support local establishments.



Court Artwork by Evelyn Hemedinger; final layout of court area is subject to change.

The court is professionally designed, complete with all necessary equipment, and features work by local artist Evelyn Hemedinger. Because the safety of participants and the public is a top priority, the team has

developed safety protocols in line with local guidelines to ensure a safe and enjoyable experience for all attendees.

The DRA and PRCR staff will continue to collaborate closely with partners and the community to ensure the program's success. This includes ongoing marketing and promotional efforts, regular maintenance of the pickleball court, and monitoring participant feedback to make necessary improvements.

The team is excited about the potential of this initiative to revitalize our downtown area, promote healthy and active lifestyles, and strengthen community connections. Pickleball in the Plaza is scheduled to run from October 18th to November 30th, 2023.

(No attachment)

Weekly Digest of Special Events

Staff Resource: Sarah Heinsohn, Office of Special Events, 996-2200, sarah.heinsohn@raleighnc.gov.

Included with the *Update* materials is the special events digest for the upcoming week.

(Attachment)

Council Member Follow Up Items

Follow up from the June 20 Council Meeting

Public Comment - S. Pettigrew Street Concerns (Mayor Baldwin)

Staff Resource: Scott Oosterhoudt, RPD, 996-1515, scott.oosterhoudt@raleighnc.gov.

During the meeting, Leroy Mitchiner reported several concerns about S. Pettigrew Street. Included with the *Update* materials is a staff memorandum prepared in response.

(Attachment)

Follow up from the September 19 Council Meeting

Traffic Calming - Mackinac Island Lane (Mayor Pro Tem Branch)

Staff Resource: Zachary Lechette, RPD, 996-1494, zachary.lechette@raleighnc.gov.

Mayor Pro Tem Branch requested information regarding traffic calming measures on Mackinac Island Lane. Included with the *Update* materials is a staff memorandum prepared in response.

(Attachment)

Taxi Fee Structure and Recommendations (Mayor Baldwin)

Staff Resource: Zachary Lechette, RPD, 996-1494, zachary.lechette@raleighnc.gov

Mayor Baldwin requested information regarding the taxi fee structure within the City and recommendations for change. Included with the *Update* materials is a staff memorandum prepared in response.

(Attachment)

Follow up from the October 3 Council Meeting

Downtown Property Disposition Related to Funding of East Civic Tower (Council Member Harrison)

Staff Resource: Rich Kelly, Engineering Services, 996-5576, richard.kelly@raleighnc.gov

During the meeting, Council requested that staff provide a copy of the prior Downtown Property Disposition Study that contains values associated with City owned downtown properties potentially slated for disposition following completion and occupancy of the ECT. This disposition study dates to July, 2017 and a link to the document follows: [Downtown Land Disposition Strategy](#)

Full appraisals of the included properties were not done at the time of the disposition study and the projected values are now somewhat dated. Also, various scenarios for the disposition of properties have been considered throughout the development of the ECT project. The City's general debt financing model assumes that a building sale will proceed once the Civic Tower is complete and staff are relocated to the new building. The amount assumed in the financing model is \$18.2 million which is designed to offset the Civic Tower cost burden.

(No attachments)

To	Marchell Adams-David, City Manager
Thru	Patrick O. Young, AICP, Director
From	Ira Mabel, AICP, Senior Planner Bynum Walter, AICP, Assistant Director
Department	Planning and Development
Date	October 11, 2023
Subject	Planning Commission request for extension of review of New Bern Station Area Planning items, CP-7-22 and Z-92-22

Request from Planning Commission for Extension of Review

In the Report of the Planning Commission on the October 17, 2023 agenda, City Council will receive a request for extension of review of CP-7-22 and Z-92-22. Information that may be helpful to City Council in considering the Planning Commission’s request:

- A. If the Planning Commission’s request for extension is granted, the new deadline for review for both items would be December 12, 2023, which is Planning Commission’s last regularly scheduled meeting in the 2023 calendar year. City Council would then receive Planning Commission’s recommendation on their January 2, 2024 agenda. City Council may choose to wait until January 2 to take action to set the public hearing for these items. Staff would recommend a public hearing date of March 5, 2024 or later.
- B. Alternatively, during the October 17, 2023 meeting, City Council may wish to grant the extension and at the same time set a public hearing date; staff would recommend a public hearing date of January 2, 2024 or later.
- C. If City Council does not wish to grant Planning Commission’s request for extension for CP-7-22 and Z-92-22, then Council may wish to act to set a public hearing for both items. Staff would suggest a public hearing date no sooner than December 5, 2023 to allow adequate time to complete notice requirements.

Staff recommends that when City Council acts to set a public hearing, that the date of the hearing be at least 60 days in the future. Because of the large number of properties affected by the rezoning, the mailed and posted notice requirements for Z-92-22 take longer to accomplish than a typical rezoning request.

City Council may wish to consider a special call meeting for the public hearing for these two items. Based on the complexity of the content and the number of speakers who have participated during Planning Commission’s review, City Council can expect broad interest in these two items at time of public hearing. Council may wish to dedicate a single meeting agenda to these items and/or allow more than the UDO’s regulatory minimum of eight minutes per side for discussion during the public hearing.

Background: CP-7-22 and Z-92-22 Review Process

On June 21, 2022 staff presented the draft [New Bern Station Area Planning](#) study to City Council. Council authorized staff to amend the 2030 Comprehensive Plan to incorporate the results of the study. The Comprehensive Plan amendment is numbered as CP-7-22.

At that time, City Council also authorized staff to initiate a rezoning request for the New Bern bus rapid transit (BRT) corridor to map the Transit Overlay District (TOD) and make other zoning changes, as recommended by the study. The rezoning request is numbered as Z-92-22.

This memo contains a summary of the CP-7-22 Comprehensive Plan amendment and Z-92-22 rezoning processes since June of 2022.

Rezoning Engagement Activities

Raleigh's UDO requires a pre-application neighborhood meeting for all rezoning requests and a second neighborhood meeting for the majority of requests. For Z-92-22 these were held on November 29, 2022 and February 23, 2023, respectively.

In addition, staff hosted two "Ask-a-Planner" sessions at local community centers over the two weeks following each of the neighborhood meetings (four sessions in total). These sessions serve as office hours for members of the public to ask questions of Planning and Development staff on a one-on-one basis and provide an opportunity for informal conversation.

Staff was invited to six in-person events organized by members of the community:

- March 19, 2023: Matt Lail and Kim Underwood invited residents of the Hungry Neck North and Oakwood neighborhoods to learn more about the rezoning and ask questions of staff.
- March 23, 2023: Octavia Rainey led city staff and local community leaders on a bus tour of neighborhoods in Southeast Raleigh. Staff heard feedback about the rezoning request, as well as other initiatives the city could undertake to support those neighborhoods.
- April 19, 2023: Ashleigh Heath Armstrong led staff on a walking tour of neighborhoods at the western end of the corridor.
- April 25, 2023: Octavia Rainey organized a meeting at the First Church of God Ministries on Boyer Street to discuss the rezoning request. Staff was available to answer questions.
- May 18, 2023: Staff participated in a panel discussion hosted by residents of Oakwood at the Open Table Methodist Church, along with Council Member Branch, RHDC Commissioner Curtis Kasefang, and Molly Stuart of Morningstar Law Group.
- May 22, 2023: Staff attended a meeting organized by Phyllis Barbour for owners of property in Longview Gardens that are included in the rezoning request.

Each petition for rezoning that the city receives is posted on the Rezoning Engagement Portal website as an online means to collect feedback. On the Engagement Portal, respondents can view a summary of the request and leave questions and comments. For the Z-92-22 New Bern Station Area Planning request, community members also used the Portal to suggest modifications to the rezoning request. Modifications to the rezoning request could also be suggested via email and telephone, but the Portal is the most transparent way to collect and organize community comments. This method was also used for Z-18-22 and Z-19-22, which applied the transit overlay district (TOD) to the Western and Southern bus rapid

transit (BRT) corridors. The Z-92-22 Engagement Portal received a total of 122 comments by 55 unique participants. The survey was viewed 1,046 times. The comments were both supportive and opposed to the proposal.

Planning Commission Review

Planning Commission discussed CP-7-22 and Z-92-22 on the following dates:

- April 26, 2023: Committee of the Whole
 - Staff presented an overview of CP-7-22 and Z-92-22 and answered questions from Commissioners.
 - The Committee received general public comment – 18 speakers totaling approximately 63 minutes.
- June 13, 2023: Planning Commission
 - Planning Commission requested that City Council grant a 120-day extension to their deadline for review of CP-7-22 and Z-92-22.
 - City Council granted the extension on June 20, 2023.
- June 29, 2023: Committee of the Whole
 - Staff presented an update about ongoing implementation of New Bern Station Area Planning recommendations, responded to Commissioners' questions from April, and answered additional questions from Commissioners.
 - The Committee received general public comment – 20 speakers totaling approximately 42 minutes.
- August 29, 2023: Committee of the Whole
 - Staff responded to Commissioners' questions from June and answered additional questions from Commissioners.
 - Staff presented requests to modify the rezoning made by members of the public. Three requestors were present and provided additional information.
 - The Committee received general public comment – 12 speakers totaling approximately 20 minutes.
- October 10, 2023: Planning Commission
 - Planning Commission requested that City Council grant an extension to their deadline for review of CP-7-22 and Z-92-22 until December 12, 2023.

Weekly Events Digest

Friday, October 13 – Thursday, October 19

City of Raleigh Office of Special Events
specialevents@raleighnc.gov | 919-996-2200 | raleighnc.gov/special-events-office

Permitted Special Events

[Broughton High School Homecoming Parade](#)

Woodburn Road & Route

Friday, October 13

Event Time: 3:00pm - 4:00pm

Associated Road Closures: Woodburn Road between Sutton Drive and Smallwood Drive will be closed from 2:00pm until 4:00pm. The following route will be closed and all cross-streets will be detoured from 3:00pm until 4:00pm: Start in the staging area on Woodburn Road; Left onto Smallwood Drive; Left onto Cameron Street to finish on Broughton High School property.

[Raleigh Healing Together – Remembrance Ceremony](#)

Raleigh Municipal Building

Friday, October 13

Event Time: 3:30pm - 4:30pm

Associated Road Closures: Hargett Street between S. Dawson Street and S. McDowell Street will be closed from 3:00pm until 4:45pm.

[Triangle Run/Walk for Autism](#)

Halifax Mall & Route

Saturday, October 14

Event Time: 7:00am - 11:00am

Associated Road Closures: The following roads will be closed from 5:00am until 11:00am:

- N. Wilmington Street between Polk Street and E. Lane Street
- E. North Street between N. Wilmington Street and N. Person Street
- Polk Street between N. Wilmington Street and N. Person Street

The route will be closed from 8:50am until 11:00am; note that all cross-streets will be detoured during the event and [view the 5K route map](#) for more details.

[The Cupcake Run](#)

Brier Creek & Arco Corporate Drive

Saturday, October 14

Event Time: 8:00am - 10:15am

Associated Road Closures: Roads will be used along the route from 8:00am until 10:15am. [View the 5K route map](#) for more details.

[Raleigh Healing Together – Community Day](#)

Nash Square

Saturday, October 14

Event Time: 10:00am - 12:00pm

Associated Road Closures: Hargett Street between S. Dawson Street and S. McDowell Street will be closed, and Nash Square will be used from 9:30am until 12:30pm.

[Fall for Five Points](#)

Fairview Road

Saturday, October 14

Event Time: 11:00am - 7:00pm

Associated Road Closures: Fairview Road between the Wells Fargo Bank at 2016 Fairview Road and Glenwood Avenue will be closed from 9:00am until 8:00pm.

Black Flea Market

Raleigh Union Station Plaza

Sunday, October 15

Event Time: 1:00pm - 5:00pm

Associated Road Closures: No roads will be closed for the event. Union Station Plaza will be used from 12:00pm until 6:00pm every Sunday through 10-29-23.

Other Upcoming Events

Outdoor Movie: The Sandlot

Friday, October 13

Buffaloe Road Athletic Park

Foodie Friday

Friday, October 13

Dorothea Dix Park, Flowers Field

Community Night Out

Friday, October 13

Marsh Creek Park

Piazzolla Four Seasons – NC Symphony

Friday, October 13 & Saturday, October 14

Meymandi Concert Hall

Travis Scott

Friday, October 13 & Saturday, October 14

PNC Arena

Beautiful: The Carole King Musical – North Carolina Theatre

Friday, October 13 – Sunday, October 15

Memorial Auditorium

Frankenstein – Carolina Ballet

Friday, October 13 – Sunday, October 15

Fletcher Opera Theater

Harvest Fest

Saturday, October 14

Pullen Park Amusements

Moore Square Market

Sunday, October 15

Moore Square

Artist Reception: September & October Gallery Exhibits

Sunday, October 15

Sertoma Arts Center

Shania Twain

Wednesday, October 18

PNC Arena

Weekly Events Digest

Friday, October 13 – Thursday, October 19

City of Raleigh Office of Special Events
specialevents@raleighnc.gov | 919-996-2200 | raleighnc.gov/special-events-office

Public Resources

Pilot Text Alert Program: Sometimes spontaneous events happen downtown and in other areas that could affect local businesses. If you'd like to receive notifications when those events happen, including unpermitted ones, sign up for text alerts.

Event Feedback Form: Tell us what you think about Raleigh events! We welcome feedback and encourage you to provide comments or concerns about any events regulated by the Office of Special Events. We will use this helpful information in future planning.

Road Closure and Road Race Map: A resource providing current information on street closures in Raleigh.

Online Events Calendar: View all currently scheduled events that impact city streets, public plazas, and Dorothea Dix Park.

Council Member Follow Up

To	Marchell Adams-David, City Manager
Thru	Estella D. Patterson, Chief of Police
From	Zachary J. Lechette, Deputy Chief, Administrative Division Rico L. Boyce, Major, Special Operations Division
Department	Police
Date	October 6, 2023
Subject	Council Response – Mackinac Island Ln

This memo is in response to a request from Mayor Pro Tem Branch in reference to traffic calming measures on Mackinac Island Ln.

The Raleigh Police Department is committed to ensuring safe roadways within the city. This is accomplished through education, enforcement, and partnerships with transportation, engineering, and NCDOT.

Due to recent traffic-related complaints on Mackinac Island Ln, the Raleigh Police Department has directed its Traffic Enforcement Unit to conduct observation, education, and enforcement of violations in this area. This is an on-going project and is meant to decrease the number of violations through high-visibility patrols.

In addition, the Raleigh Police Department has partnered with the CoR Transportation Department to look at other traffic calming measures. The following is a summary of the additional steps being taken to calm traffic in this area:

- Marshlane Way between Quitman Trail and Mackinac Island Ln: A traffic calming project was completed within the last 6 months.
- Mackinac Island Ln is long and had to be split into two sections for budgetary reasons:
 - Mackinac Island Ln – N between Barrington Dr and Marshlane Way: Transportation worked with the neighborhood throughout 2022 to design a project that meets their needs. It was approved by them in late 2022, and by Council in early 2023. Transportation is finalizing the construction documents and is planning to go to bid and move to construction as quickly as possible after a contractor is selected.

- Mackinac Island Ln – S between Marshlane Way and Battle Bridge Rd is currently going through community engagement. Transportation received initial feedback from the community in May 2023. Transportation sent postcards on 9/11/23, notifying the community the final comment period was opening. A ballot of the neighborhood will follow, and if they vote YES, Transportation move to construction as efficiently as possible. This project will likely have a late 2024 construction start date.
- Quitman Trail between Marshlane Way and Mackinac Island Ln was evaluated in March of 2023. Transportation found the 85th percentile speed of 33 mph in a 25-mph zone and 1 speed related crash in the previous 3 years. It is eligible for a future project but is likely 5+ years away from receiving the project offering.

To	Marchell Adams-David, City Manager
Thru	Estella D. Patterson, Chief of Police
From	Zachary J. Lechette, Deputy Chief, Administrative Division Rico L. Boyce, Major, Special Operations Division Joseph A. Wilkins, Senior Officer, Code Enforcement
Department	Police
Date	October 6, 2023
Subject	Council Response – Taxi Fee Structure & Recommendations

This memo is in response to a request from Mayor Baldwin in reference to the taxi fee structure within the City of Raleigh and recommendations for change.

Taxi vs. Digital Dispatch Services

Digital dispatch services, like Uber and Lyft, provide instant feedback when using their platforms. The consumer does not need to know where they are or even have a phone number to call a driver. The consumer instantly knows the estimated rate before requesting the service and how close the driver is once the request is made.

Taxi	Digital Dispatch
<ul style="list-style-type: none"> • Set Rates • Regulated by the City • Police Background Checks • Taxi Zones • Dispatched & Walk-Up Customers 	<ul style="list-style-type: none"> • Fluctuating Rates • Instant Estimates • Fast Response • GPS Dispatched • Not Regulated by the City • Private Background Checks • Dispatched Services Only • Instant Driver Reviews/Ratings

How is Digital Dispatch Impacting the Taxi Industry?

- Digital dispatch rates are less expensive, sometimes more than half the cost of a taxi on long trips, and the fare is known before requesting the driver.
- Drivers are dispatched using GPS and proximity, reducing wait times to as little as 1-minute. The consumer does not even need to know where they are when a request is made, as GPS and proximity technology calculate the route and fare.
- Payments are done via the application, so no transactions are conducted in the vehicle.

Taxi Fees in Raleigh

Taxi and for-hire vehicles have played a vital role in the safe transportation of citizens in Raleigh for over the past 100 years. Ordinances for taxi date back to the early 1900's. In the 1950's the rate was \$0.75, plus \$0.50 per mile. It was then restructured in the 1970's and fees charged by zones, charging a fee per amount of zones traveled through during a trip. Since then, the rates have been restructured to *drop fees* and mileage rates. A drop fee is the initial fee at which the meter starts (a base fee). The last major change to the rate structure was in 2006. A \$1.95 drop fee and \$.25 cents per 1/10 of a mile fee were implemented (*current fee structure*).

Recommendations to Revitalize the Taxi Industry

- Restructure the current rate fees
- Incorporate current technology
- Re-evaluate current taxi zones
- Create a positive light on the taxi industry to attract users through public notification methods

Why Restructure Rates Instead of Increase Them?

- Compete in today's transportation marketplace
- Offer a better service for the citizens and guests of Raleigh
- Provide more driver revenue for shorter rides
- Increase quantity of fares
- Offer a fair rate for consumers and increase taxi driver wages
- By restructuring the current rates, the taxicab drivers can increase revenue while remaining competitive on longer trips. Digital dispatch has appealed to the rider over the taxi business because of lower rates for longer distances.
- Because the rates are mandated by the City of Raleigh, the taxis are unable to offer a comparable product.
- A restructure will also provide a superior product during the digital dispatch "Prime Rate" times. This will make the taxi a better choice at entertainment establishments, venues, concerts, and large city events.
- The goal of a restructure is to revitalize the taxi industry within the City of Raleigh.

Data was collected from over 2000 individual trips. This data consisted of 4 taxicabs operating for a one-month period. Two of the taxicabs operated during daytime hours, one operated during nighttime hours, and one operated a mix of both daytime and nighttime hours. The data showed that the average trips were between 3 and 4 miles in duration. The restructure focusses the rate increase within this range, optimizing the driver's profitability, while simultaneously maintaining or reducing long trip rates to keep taxicabs competitive with digital dispatch companies. The data showed that the taxicab drivers would average over a 20% increase in revenue utilizing the restructure, opposed to an average increase of 10% by simply raising the milage rates or drop fees.

Rates & Fees

Fees	Taxi (Current Rates)	Taxi (Proposed Rates)	Uber/Lyft (Standard)
Base Rate	\$1.95	\$6.50	\$1.57
Booking Fee			\$2.06
Minimum Charge			\$6.90
Each additional 1/10 mile	\$0.25	\$0.20	\$0.076
Each additional mile	\$2.25	\$2.00	\$0.76
Per Minute			\$0.17
Cancellation fee			\$5.00
Wait Time (Each one minute)	\$0.25	\$0.25	\$0.26
Handbags in excess of one per person	\$0.10		
Foot Lockers	\$0.50		
Trunks	\$1.00		
Trunks requiring two people to handle	\$1.50		
Groceries in bag more than one per person	\$0.10		
Groceries in cartons, boxes, or crates under 50 lbs.	\$0.10		
Bulky items over 50lbs	\$0.50		
Cleanup Fee	\$0.00	Up to \$75	Up to \$150
Minimum Fare	\$1.95	\$6.50	\$6.90

Rates Comparison

Per Mile Taxi Rate	
Current	\$ 2.50
Proposed	\$ 2.00

Digital Dispatch Rate	
Per Mile	\$ 0.76
Per Minute	\$ 0.18

Miles	TAXI		Digital Dispatch Estimates (Uber / Lyft)				Miles
	Current	Proposed	Low	Middle	High	Prime	
1	\$ 1.95	\$ 6.50	\$ 3.75	\$ 3.75	\$ 3.75	\$ 3.75	1
2	\$ 4.45	\$ 8.50	\$ 7.10	\$ 7.10	\$ 8.31	\$ 16.62	2
3	\$ 6.95	\$ 10.50	\$ 7.89	\$ 8.70	\$ 10.51	\$ 21.02	3
4	\$ 9.45	\$ 12.50	\$ 9.33	\$ 10.47	\$ 12.62	\$ 25.24	4
5	\$ 11.95	\$ 14.50	\$ 10.49	\$ 11.84	\$ 14.19	\$ 28.38	5
6	\$ 14.45	\$ 16.50	\$ 11.48	\$ 12.94	\$ 15.40	\$ 30.80	6
7	\$ 16.95	\$ 18.50	\$ 12.28	\$ 13.77	\$ 16.25	\$ 32.50	7
8	\$ 19.45	\$ 20.50	\$ 13.09	\$ 14.61	\$ 17.12	\$ 34.24	8
9	\$ 21.95	\$ 22.50	\$ 14.00	\$ 15.58	\$ 18.17	\$ 36.33	9
10	\$ 24.45	\$ 24.50	\$ 14.83	\$ 16.45	\$ 19.07	\$ 38.14	10
11	\$ 26.95	\$ 26.50	\$ 15.59	\$ 17.21	\$ 19.83	\$ 39.66	11
12	\$ 29.45	\$ 28.50	\$ 16.48	\$ 18.16	\$ 20.84	\$ 41.68	12
13	\$ 31.95	\$ 30.50	\$ 17.33	\$ 19.05	\$ 21.78	\$ 43.56	13
14	\$ 34.45	\$ 32.50	\$ 18.37	\$ 20.25	\$ 23.12	\$ 46.24	14
15	\$ 36.95	\$ 34.50	\$ 19.17	\$ 21.06	\$ 23.95	\$ 47.90	15
16	\$ 39.45	\$ 36.50	\$ 19.93	\$ 21.82	\$ 24.71	\$ 49.42	16
17	\$ 41.95	\$ 38.50	\$ 20.65	\$ 22.53	\$ 25.40	\$ 50.80	17
18	\$ 44.45	\$ 40.50	\$ 21.34	\$ 23.18	\$ 26.01	\$ 52.03	18
19	\$ 46.95	\$ 42.50	\$ 22.32	\$ 24.26	\$ 27.21	\$ 54.41	19
20	\$ 49.45	\$ 44.50	\$ 23.29	\$ 25.35	\$ 28.40	\$ 56.80	20
20	\$ 51.95	\$ 46.50	\$ 24.27	\$ 26.43	\$ 29.59	\$ 59.18	20

Leverage Technology

Technology has increased productivity and efficiency in every aspect of life and has become one of the biggest challenges to the taxi industry.

- Apps such as *CURB* offer the exact same GPS and instant dispatch services like Uber and Lyft, but for taxi cabs. These apps provide estimated fare rates, pickup times, tracking, and payment options. This technology, or something similar, could be incorporated into the requirements for the City of Raleigh.

Additional Recommendations

Taxi Zones

- Evaluate the current taxi zone usage to determine if the locations are needed
- Look at current venues and establishments within the city to determine if additional taxi zone locations should be established
- Create a procedure to establish special event taxi areas for use during special events held in the downtown area

Taxi Pick-Up Zones

- Establish permanent pick-up locations in High Priority / High Traffic areas (Examples: Glenwood Ave, Fayetteville St, North Hills, PNC)
- Have rate maps posted for quick reference
- Lighting for safety

Vehicle Markings

- As technology changes, so do vehicle designs
- Some new vehicles are equipped with glass roofs, making it impossible to safely install and secure a TAXI light on top
- Internal vehicle signage is available and has been used as a standard within the digital dispatch community
- This will reduce cost for taxicab owners, reduce damage caused to vehicles, and reduce vehicle height clearance for taller vehicles

Summary

- Restructure rates and fees to allow the taxi industry to compete in the current for-hire market.
- Restructuring the rates would have a positive impact on current driver wages and increase potential customer base.
- Changing annual taxi fees would have little impact on total annual wages.
- Smartphone technology (digital dispatch apps) can increase clientele, potential profits, and give the taxi industry an extra tool to utilize.

To	Marchell Adams-David, City Manager Lou Buonpane, Chief of Staff
Thru	Estella Patterson, Chief of Police
From	Scott Oosterhoudt, Deputy Chief of Police
Department	Police
Date	September 5, 2023
Subject	Council Response – S. Pettigrew Street Concerns

This memo responds to Mayor Baldwin’s request for information concerning activity on S. Pettigrew Street, as reported by Mr. Leroy Mitchiner during the June 20, 2023, Council meeting.

During his public comments, Mr. Leroy Mitchiner reported several concerns about S. Pettigrew Street. Many of his concerns deal with quality-of-life conditions near his residence. He has lived at 209 S. Pettigrew Street since March 1987 and has made numerous complaints to the City of Raleigh about the condition of his neighborhood. While residing on S. Pettigrew Street, Mr. Mitchiner has had hundreds of contacts with Raleigh Police personnel. Most of these contacts involve the response to disagreements between him and his neighbors. Between January 2020, and September 2023, Mr. Mitchiner called 911 approximately 120 times.

Mr. Mitchiner’s complaints seem to stem from the residences directly across from his, at 208 and 210 S. Pettigrew Street, and from 205 S. Pettigrew Street, located two lots north of his residence. Mr. Henry Mbonu owns 208 and 210 S. Pettigrew Street, which appear to be rooming houses where the owner does not reside. Eleven police calls for service were recorded for 208 S. Pettigrew Street between January 2020 and September 2023. The 100-200 blocks of South Pettigrew Street recorded 62 police calls for service in 2023 (YTD) and 75 during the same period in 2022. A review of these calls for service revealed that many of them concern disturbances, domestics, assisting other agencies, checking on the welfare, and nature unknown calls. Police personnel responded to each of the calls and made arrests when appropriate.

Hoss Holdings, LLC owns 205 S. Pettigrew Street. The registered agent of the LLC is Ashkan Hosseini, who does not reside on Pettigrew Street. Hoss Holdings, LLC also owns nine other residences in southeast Raleigh. Police personnel have responded to 205 S. Pettigrew Street 23 times between January 2020 and December 2022. No police calls for service have been reported at 205 S. Pettigrew Street since December, 2022. Calls to 205 S. Pettigrew Street concern loud noise violations, domestics, disturbances, warrant service, and civil process service. Mr. Mitchiner made some of the calls to 205 S. Pettigrew Street.

During his comments to Councilmembers, Mr. Mitchiner mentioned a fire at 210 S. Pettigrew Street on June 14, 2023, and urged City leaders to condemn the residence. A check of Raleigh Fire Department reports revealed that a discarded cigarette accidentally left on a mattress caused a small fire. Fire department personnel removed the mattress from the residence, extinguished the fire, and ventilated the residence to remove the smoke.

Mr. Mitchiner claims he sustained a fractured skull on August 17, 2021, from a subject whom he shot with a handgun on March 26, 2022. Mr. Mitchiner was arrested and charged with felony Assault with a Deadly Weapon Inflicting Serious Injury. His case is still pending in Wake County Superior Court. The victim of the assault resides at 205 S. Pettigrew Street. A check of the police department's records management system did not reveal an incident involving Mr. Mitchiner sustaining a skull fracture on August 17, 2021, or at any other time.

Statements concerning a murder occurring in the 100 block of S. Pettigrew Street a few years ago were made to Council by Mr. Mitchiner. A homicide was reported at 112 S. Pettigrew Street on February 17, 2020. Pursuant to the investigation, Raleigh Police Detectives arrested Mr. Teddy Donnell Cozart and charged him with First Degree Murder. He is currently an inmate within the NC Department of Adult Corrections. This was an isolated incident that did not involve other residences or persons in the S. Pettigrew Street area.

Mr. Mitchiner stated that because of his past complaints, he met Raleigh Police Officers who he determined to be white supremacists. He said that responding officers frequently side with the "drug dealers" when he calls to complain about things occurring between him and his neighbors. When officers advise him that his allegation is not a problem able to be solved by law enforcement, he claims they're white supremacists and that they're siding with the "drug dealers." Mr. Mitchiner provided Councilmembers with a packet of documents that he implied prove his allegations of drug sales and use on S. Pettigrew Street. Many documents are several years old or older and do not contain evidence of the allegations.

The incidents occurring on S. Pettigrew Street that inflame Mr. Mitchiner are likely caused by persons having substance abuse disorders. S. Pettigrew Street exists within the police department's Southeast District. The District Commander was consulted about Mr. Mitchiner's allegations of crime and disorder on the street. According to the commander, S. Pettigrew Street does not generate much police-related activity compared to other areas nearby. Mr. Mitchiner's complaint is the only complaint regarding the criminal activity on S. Pettigrew Street. No direct evidence exists to support Mr. Mitchiner's claim of drug dealers roaming S. Pettigrew Street. His complaints are seemingly focused on those persons who reside within or frequent 205, 208, and 210 S. Pettigrew Street.

Police personnel will maintain vigilance in the S. Pettigrew Street area. Contact will be made with the property owners of 205, 208, and 210 S. Pettigrew Street to determine what they can do to increase the quality of life for the residents of the rooming houses and others residing on S. Pettigrew Street. Personnel from the Housing and Neighborhoods and Planning and Development Departments will be consulted about other possible remedies.