CITY MANAGER'S OFFICE

# Manager's Update

raleighnc.gov



March 14, 2025

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# **INFORMATION:**

Regular Council Meeting Tuesday, March 18; Lunch Work Session at 11:30 - Lunch Will be Provided

Council will meet in regular work session at **11:30 A.M.** in the **Council Chamber.** Please note the agenda for the lunch work session is included with the regular meeting agenda and may be accessed via the BoardDocs electronic agenda system:

https://go.boarddocs.com/nc/raleigh/Board.nsf/Public

The regular Council meeting begins at 1:00 P.M.

Please note there will be a **Closed Session** immediately following the afternoon session of the Council meeting.

## Solid Waste Services Rebalancing Routes

## Staff Resource: Gregory Jenkins, Solid Waste Services, 996-3475, gregory.jenkins@raleighnc.gov

Solid Waste Services (SWS) collects garbage, recycling, and yard waste from more than 127,000 households in Raleigh. Garbage is collected weekly, while recycling and yard waste are collected bi-weekly.

The SWS department performs 60,000 daily service stops on average and, due to the growth of the community and the corresponding service area, periodic rebalancing of service routes is necessary to ensure efficient operations. The rebalancing process redistributes the number of homes or service stops for each existing route to ensure a balanced workload. The last time a system rebalance was performed was in 2020. Staff is developing a strategy to conduct rebalancing on a more routine basis to reduce the impact to customers.

During the month of February, SWS rebalanced the service routes. Primary goals of the rebalancing process is to keep customer service days the same and to distribute the workload more equitably among service routes. Staff believes the efforts have achieved both goals.

As routes are rebalanced, incidences of missed collections may occur as staff gains familiarity with the new routes. Our team is working hard to reduce the number of misses and continuing to tweak routes where needed. If a customer has any questions about collection services, they should contact Solid Waste Services at 919-996-3245 or <u>customercare@raleighnc.gov</u>.

(No attachment)

# **Bikeshare Station Relocation to Gipson Play Plaza at Dix Park**

# Staff Resource: Hannah Dos Santos, Transportation, 996-2165, hannah.dossantos@raleighnc.gov

Transportation staff and the Gipson Play Plaza project team are working together to install a planned bikeshare station at the Gipson Play Plaza site in Spring 2025. Due to a recent assessment of usage data and existing assets, staff will relocate the existing Hillsborough Street and Royal Street bikeshare station assets to the Gipson Play Plaza project site.

An analysis of station usage over the past four years identified the Hillsborough and Royal station as a candidate for relocation to the Gipson Play Plaza, where ridership demand is expected to be higher. The relocation of this bikeshare station allows for more efficient use of existing resources.

The Hillsborough Street and Royal Street bikeshare site will be converted into the city's first permanent virtual bikeshare station. The virtual pilot bikeshare station will provide insights into operational feasibility and user experience associated with virtual bikeshare stations. The virtual station design will borrow elements from the mobility corrals that have recently been implemented along the Glenwood South corridor. This virtual station will continue to receive the same level of service as when it was a docked station. Operators will visit and maintain bikes at the same frequency, with no changes to service or maintenance due to its transition to a virtual station.



Concept of the Hillsborough and Royal Street Virtual Pilot Bikeshare Station

Local businesses and community stakeholders will be engaged on these upcoming changes. Mailers were sent to businesses near the station and bicycle and pedestrian advocacy groups have also been informed.

This initiative reflects the City's commitment to innovation and resourcefulness in advancing bikeshare accessibility. By strategically reallocating assets and piloting new approaches, the program aims to enhance service efficiency while continuing to support multimodal transportation goals. The relocation is scheduled for Spring 2025.

(No attachment)

### Weekly Digest of Special Events

Staff Resource: Sarah Heinsohn, Office of Special Events, 996-2200, <u>sarah.heinsohn@raleiqhnc.qov</u>. Included with the Update materials is the special events digest for the upcoming week. (Attachment)

# Council Member Follow Up Items

# No Items This Week

# Weekly Events Digest

Friday, March 14 – Thursday, March 20

City of Raleigh Office of Special Events specialevents@raleighnc.gov | 919-996-2200 | raleighnc.gov/special-events-office

## **Permitted Special Events**

#### Ella's Race

North Ridge Country Club & Route Saturday, March 15 Event Time: 7:00am - 10:00am Associated Road Closures: Hunting Ridge Road between Falls of Neuse Road and Buckhead Drive will be closed from 5:00am until 11:00am. Race routes will be closed from 7:50am until 10:00am. Note that all cross-streets one block in each direction will be detoured, and <u>view the 1-mile, 5K, and 10K routes</u> for more details.

#### Raleigh St. Patrick's Day Parade

Fayetteville Street District & Capital District Saturday, March 15

Event Time: 10:00am - 11:30am

Associated Road Closures: Hillsborough Street between McDowell Street and S. Salisbury Street, and Morgan Street between S. Salisbury Street and S. Wilmington Street will be closed from 8:00am until 11:30am for setup. The parade route will also be closed from 8:00am until 11:30am (parade starts at 10:00am). Note that all cross-streets one block in each direction will be detoured, and see below for turn-by-turn details:

- Start at intersection of Hillsborough Street and S. Salisbury Street and head south
- Left onto E. Morgan Street
- Right onto Fayetteville Street
- Disassemble at Lenoir Street sidewalks

#### Milk Bar's St. Paddy's Day Block Party

Tucker Street Saturday, March 15 Event Time: 12:00pm - 10:00pm Associated Road Closures: Tucker Street between Glenwood Avenue and the 510 Glenwood parking deck will be closed from 8:00am until 11:00pm.

#### Glenwood South St. Patrick's Festival

Glenwood Avenue & North Street Saturday, March 15 & Monday, March 17 Event Time: 12:00pm - 10:00pm on 3-15-25 & 3-17-25 Associated Road Closures: Glenwood Avenue between North Street and Lane Street will be closed from 6:00am until 11:59pm on 3-15-25. North Street between Glenwood Avenue and the Blue Ridge Realty parking lot entrance will be closed from 6:00am until 11:59pm on 3-15-25, and from 6:00am until 11:00pm on 3-17-25.

# Other Upcoming Events

# Detroit Red Wings vs. Carolina Hurricanes

Friday, March 14 Lenovo Center

#### The Music of Queen – NC Symphony

Friday, March 14 & Saturday, March 15 Meymandi Concert Hall

#### The Old Settler – Li V Mahob Theatre Company

Friday, March 14 – Sunday, March 16 Kennedy Theater

#### Raleigh Roasts

Saturday, March 15 Moore Square

#### Stream Cleanup

Saturday, March 15 Worthdale Park

#### Away with the Fairies

Saturday, March 15 Mordecai Historic Park

#### Celebrate Public Art on Atlantic Ave & Green Road Park

Saturday, March 15 Brentwood Park

# Artist Reception: March Gallery Exhibitions

Saturday, March 15 Sertoma Arts Center

#### Lil Wayne

Saturday, March 15 Lenovo Center

## **Unmasking Brain Injury Workshop**

Monday, March 17 Sertoma Arts Center

# Branching Out: Trees and Urban Ecosystems

Tuesday, March 18 Dix Park Chapel

#### <u>NC Summit on Reducing Overdose</u> Tuesday, March 18 – Thursday, March 20

Raleigh Convention Center

#### Lunch Box Lecture with Erica Winston

Thursday, March 20 City of Raleigh Museum

#### Abbey Road – A Tribute to the Beatles Thursday, March 20

Fletcher Opera Theater

# Alice in Wonderland – Carolina Ballet

Through Sunday, March 30 Fletcher Opera Theater

# **Weekly Events Digest**

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Li V Mahob Theatre Company's Dance Techniques Through Saturday, April 5 Kennedy Theater

# **Public Resources**

Event Feedback Form: Tell us what you think about Raleigh events! We welcome feedback and encourage you to provide comments or concerns about any events regulated by the Office of Special Events. We will use this helpful information in future planning.

Road Closure and Road Race Map: A resource providing current information on street closures in Raleigh.

Online Events Calendar: View all currently scheduled events that impact city streets, public plazas, and Dorothea Dix Park.