

City of Raleigh – Waste Hauler Noise Complaint Contact Information

If you experience *excessive noise* from waste or recycling collection, please contact the appropriate hauler directly using the information below.

Note: These contacts are *for noise complaints only* — not for missed collections, service requests, or billing questions.

HAULER	CONTACT PERSON(S)	PHONE NUMBER	EMAIL ADDRESS	HOURS OF OPERATION
ANCHOR DISPOSAL	Kerri Mead-Bell	(919) 585-2035	kerri@anchordisposal.com	8 a.m.-5 p.m.
CAROLINA TRASH & SEPTIC	Dominique Babbitt	(919)285-9325	Dom@carolinatrashpickup.com	8 a.m.-5 p.m.
GFL ENVIRONMENTAL	Randy Deming	(800) 207-6618 Ext. 34220	randy.deming@gflenv.com	8 a.m.-5 p.m.
REPUBLIC SERVICES	Chase Barber	(864) 498-9082	cbarber@republicservices.com	8 a.m.-5 p.m.
WM	Joy Jones Ryan Eshbach	(910) 297.2502 -----	jjones21@wm.com reshbach@wm.com	8 a.m.-5 p.m.

When emailing the local hauler, please remember to provide:

- Your **address or intersection**
- The **date and approximate time** of the incident
- A **brief description** of the noise issue (e.g., early pickup, loud backup alarms)

City Contact (if unresolved):

City of Raleigh Solid Waste Services
 (919) 996-3245 |  sws@raleighnc.gov