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**National Waste  
& Recycling Association®**

## **City of Raleigh – Waste Hauler Noise Complaint Contact Information**

If you experience *excessive noise* from waste or recycling collection, please contact the appropriate hauler directly using the information below.

**Note:** These contacts are *for noise complaints only* — not for missed collections, service requests, or billing questions.

HAULER	CONTACT PERSON(S)	PHONE NUMBER	EMAIL ADDRESS	HOURS OF OPERATION
<b>ANCHOR DISPOSAL</b>	Kerri Mead-Bell	(919) 585-2035	kerri@anchordisposal.com	8 a.m.-5 p.m.
<b>CAROLINA TRASH &amp; SEPTIC</b>	Dominique Babbitt	(919)285-9325	Dom@carolinatrashpickup.com	8 a.m.-5 p.m.
<b>GFL ENVIRONMENTAL</b>	Randy Deming	(800) 207-6618 Ext. 34220	randy.deming@gflenv.com	8 a.m.-5 p.m.
<b>REPUBLIC SERVICES</b>	Chase Barber	(864) 498-9082	cbarber@republicservices.com	8 a.m.-5 p.m.
<b>WM</b>	Joy Jones Ryan Eshbach	(910) 297.2502 -----	jjones21@wm.com reshbach@wm.com	8 a.m.-5 p.m.

When emailing the local hauler, please remember to provide:

- Your **address or intersection**
- The **date and approximate time** of the incident
- A **brief description** of the noise issue (e.g., early pickup, loud backup alarms)

### **City Contact (if unresolved):**

City of Raleigh Solid Waste Services

☎ (919) 996-3245 | ✉ [sws@raleighnc.gov](mailto:sws@raleighnc.gov)