



Raleigh

Planning and Development

Quarterly Development Stakeholders Meeting

July 8, 2021



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Agenda

- Vacancy and New Hire Report
- Benchmark Reports
- Technology Use and Upgrades
- Stormwater Updates
- Text Change Information
- Accessory Dwelling Units
- Residential Project Review
- Return to Workplace
- Question and Answer

Vacancy and New Hire Report

Daniel King





Development Related Vacancies

- Stormwater (1 Plan Reviewer)
- Transportation (2 Engineer)
- Building Safety
 - Multi-trade Inspector (1) and Multi-trade Inspector, Sr (2)
 - Residential Plan Reviewer (1), Multi-trade Plan Examiner (1)
 - Trades Inspector, Sr (1)
- Continuous Improvement and Customer Service
 - Customer Service Center (1 Technician, 1 Specialist)
 - Training Supervisor Vacancy
 - Communications Analyst (2)



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New Hires / Promotions

- Assistant Director in Building Safety – Jason Ruff (Promoted)
- Customer Service Center Technicians – Myriam Asbury and Samantha Cadman (Promotion)
- Transportation Sr. Engineer – Mensah Webb (Promoted)
- Fiscal Analyst – Henry Furtick
- Planner Sr. - Justin Bucher
- Real Estate Analyst – Dustin Kornegay

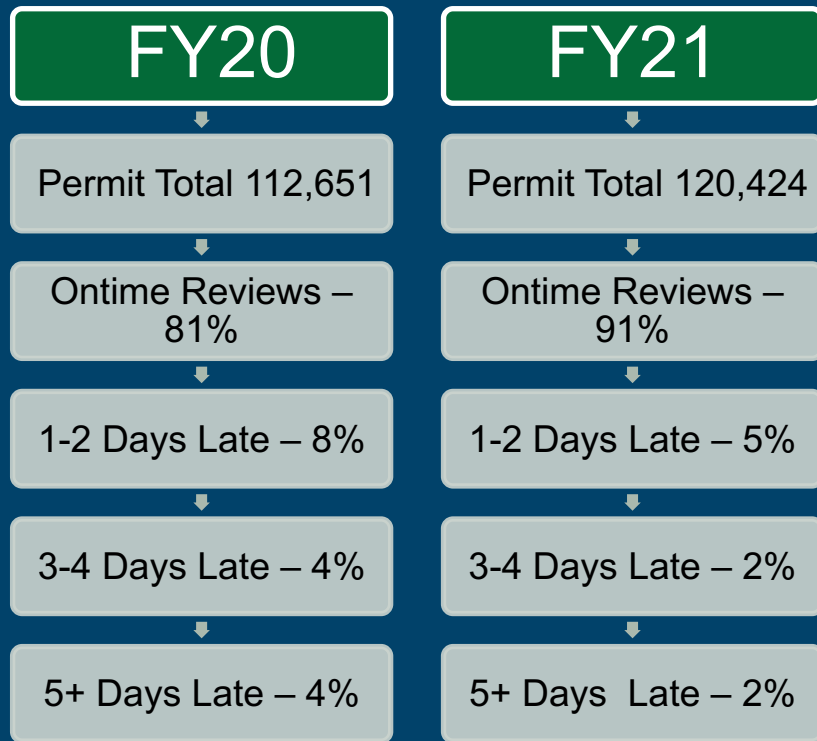
Updates on Benchmarks





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Updated Benchmark Review



Technology Use and Upgrades

Ray Aull

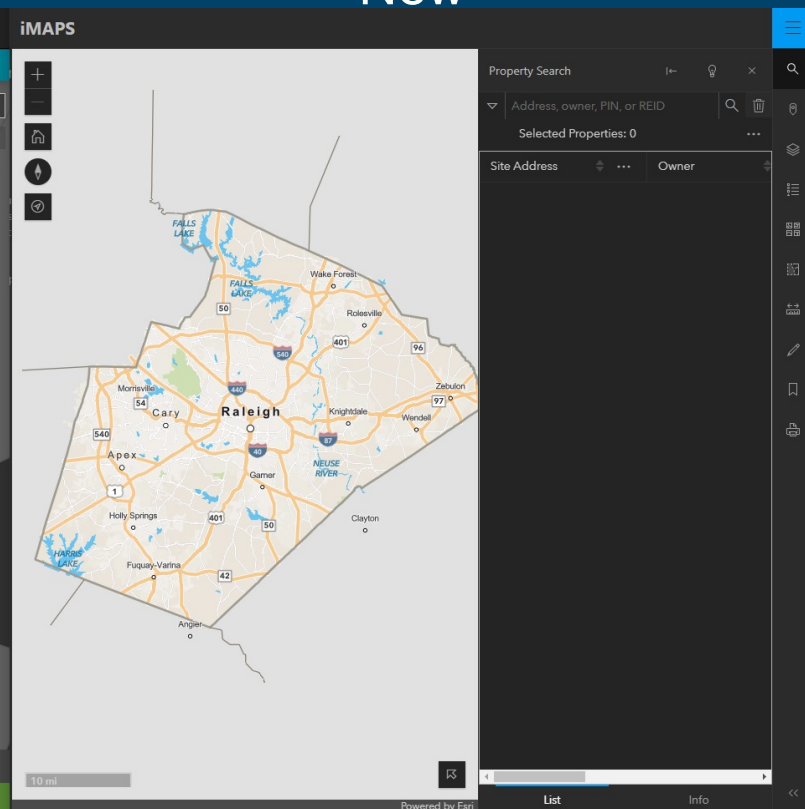
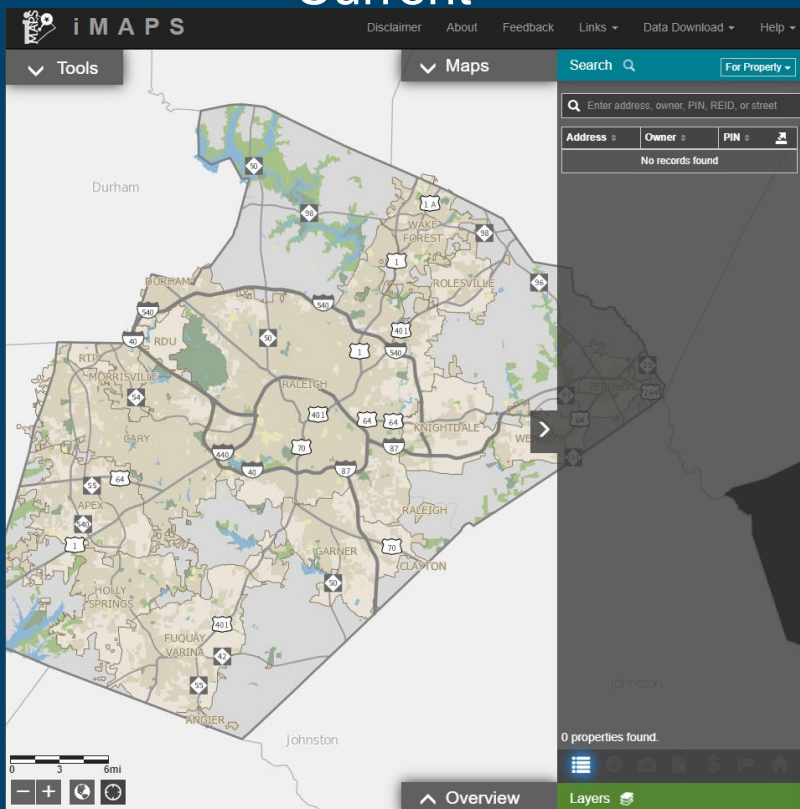




iMAPS Upgrade

Current

New





iMAPS Upgrade

Current

New

iMAPS

Tools Maps Search For Property

Field	Value
Mail Address 3	ATLANTA GA 30305-1512
Deed Book	010898
Deed Page	00818
Deed Acres	5.85
Deed Date	6/29/2004
Building Value	\$6,916,723
Land Value	\$2,352,000
Total Value	\$9,268,723
Billing Class	Exempt
Description	LO68 JAMAICA DR PROJ BM2002 -01688
Heated Area	92640
Street Name	GATEWAY PARK DR
Site Address	710 GATEWAY PARK DR
City	RALEIGH
Planning Jurisdiction	RA
Township	Raleigh
Year Built	2005
Sale Price	\$0
Sale Date	
Use Type	GRDN APT
Design Style	Conventional
Land Class	EXEMPT
Old Parcel Number	

Overview Layers

iMAPS

Property Search

710 GATEWAY PARK DR

[Streets View](#) [Tax Page](#)

General

PIN	1703448901
REID	0008399
City	Raleigh
Jurisdiction	Raleigh
Township	Raleigh

Owner

NRP GATEWAY PARK LP
MARVIN F. POER & COMPANY
3520 PIEDMONT RD NE STE 410
ATLANTA GA 30305-1512

Valuation

Building Value	\$6,916,723
Land Value	\$2,352,000
Total Value	\$9,268,723
Billing Class	Exempt

Last Sale

Date Sold	
Sale Price	

Deeds

List Info



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EnerGov Upgrades

- 2020 Upgrade Completed late last year
 - Upgrades to Permit and Development Portal
 - Transition away from Silverlight for internal application
- 2021 Upgrade in progress
 - Completes transition away from Silverlight for internal application
 - Should not impact customer facing Portal



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EnerGov Upgrades

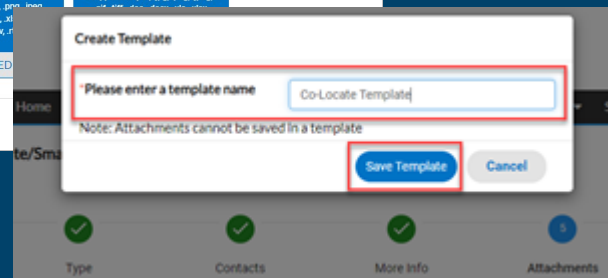
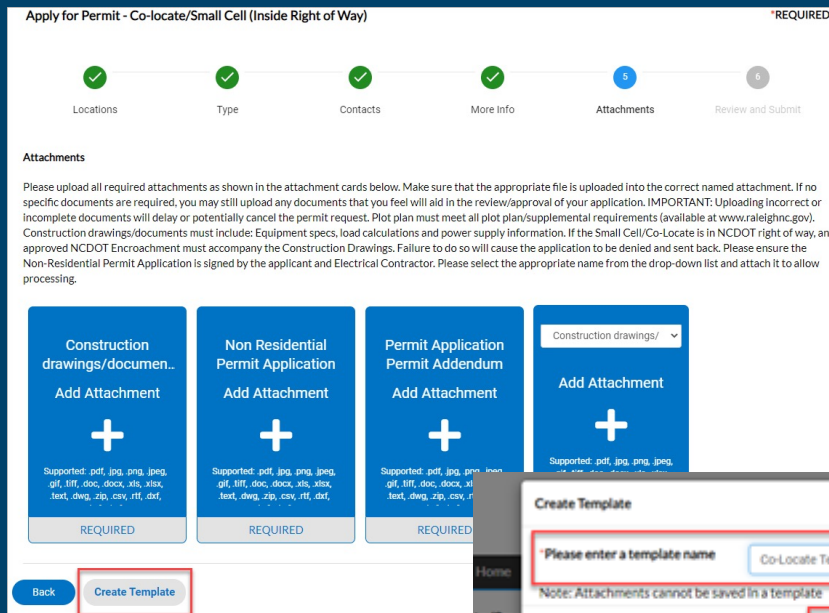
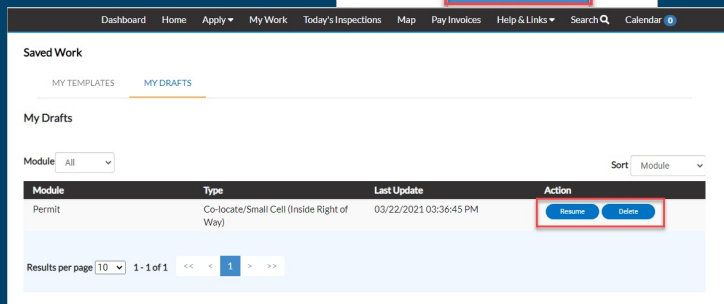
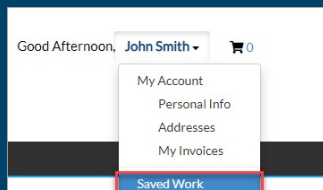
- Electronic Review Enhancements
 - New Single-Family Dwelling process fully electronic from submission through review
 - Slowed by current needs for 2021 Upgrade and FY2022 fee transition
 - More to follow



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EnerGov Upgrades

- Permit and Development Portal Enhancements
 - Templates
 - Drafts





EnerGov Upgrades

- Account Enhancements
 - Forgot Username
- My Certifications

Good Afternoon, John Smith

- My Account
- Personal Info
- Addresses
- My Invoices
- Saved Work

Dashboard Home Apply My Work Today's Inspections Map Pay Invoices Help & Links Search Calendar

My Account

PERSONAL INFO ADDRESSES MY INVOICES MY BUSINESSES MY CERTIFICATES

Certificates

Sort: Number

Number	Type	Issue Date	Expire Date	Classifications
1234	Building Certification	03/01/2021	03/22/2022	
4321	General Liability Insurance		03/22/2022	
5678	Plumbing Certification	03/01/2021	03/01/2022	

Results per page 10 1 - 3 of 3

Log In

* Username

* Password

Remember Me ☐

Log In

[Forgot your password? Reset it](#)

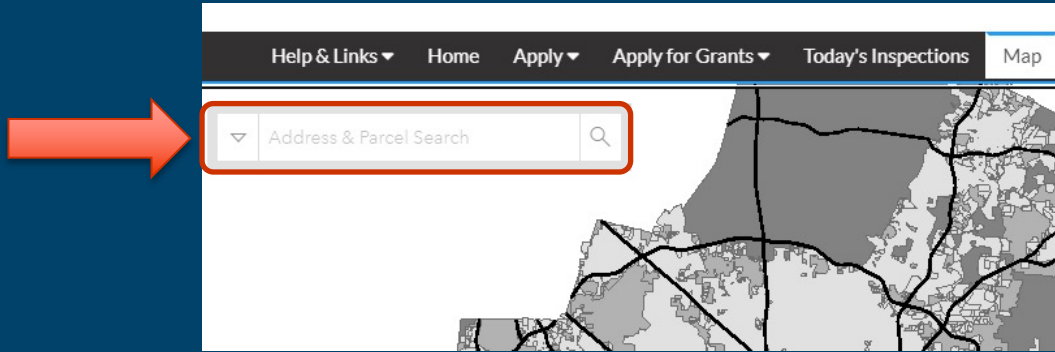
[Forgot your username? Email it](#)

Don't have an account yet? [Register Here](#)



EnerGov Upgrades

- Map Enhancements
 - Search & Filter Public Records by address

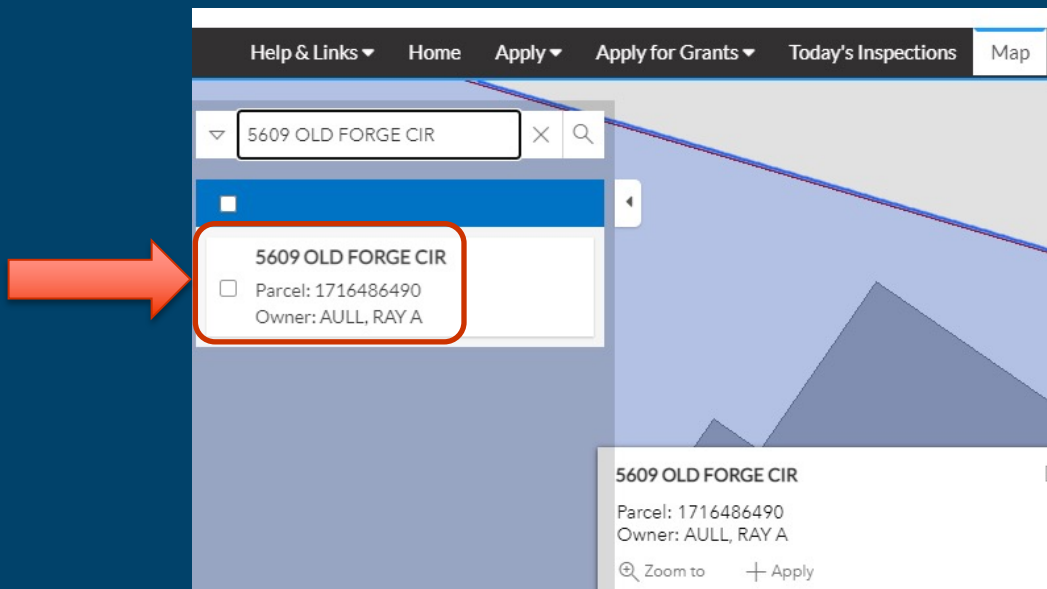




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EnerGov Upgrades

- Map Enhancements
 - Search & Filter Public Records by address





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EnerGov Upgrades

- Map Enhancements
 - Search & Filter Public Records by address

The screenshot displays the EnerGov website interface. At the top, there is a navigation bar with links: Help & Links, Home, Apply, Apply for Grants, Today's Inspections, and Map. Below this, a search bar contains the text '5609 OLD FORGE CIR'. A dropdown menu shows the selected address: '5609 OLD FORGE CIR', along with additional details: 'Parcel: 1716486490' and 'Owner: AULL, RAY A'. To the right, a detailed record view for '5609 OLD FORGE CIR' is shown. This view includes a 'Records' section with the following information: Case Number (229629-193915-EL-103387), Apply Date (9/2/2008), Case Type (DSINSP - Electrical (Residential) - Alteration/Repairs), and Status (Void). A red arrow points to a button in the record view, which is highlighted by a red box.

Address
5609 OLD FORGE CIR
<input type="checkbox"/> Parcel: 1716486490 Owner: AULL, RAY A

5609 OLD FORGE CIR
Records
Case Number 229629-193915-EL-103387
Apply Date 9/2/2008
Case Type DSINSP - Electrical (Residential) - Alteration/Repairs
Status Void



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EnerGov Upgrades

- Map Enhancements
 - Search & Filter Public Records by address

The screenshot displays the EnerGov website interface. At the top, a navigation bar includes links for 'Help & Links', 'Home', 'Apply', 'Apply for Grants', 'Today's Inspections', and 'Map'. A search bar on the left contains the address '5609 OLD FORGE CIR'. Below the search bar, a dropdown menu shows the selected address and associated details: 'Parcel: 1716486490' and 'Owner: AULL, RAY A'. To the right, a detailed record view for '5609 OLD FORGE CIR' is shown. This view includes a 'Records' section with a date filter 'Updated since 1/1/2021' (highlighted by a red box and a red arrow). Below this, there are checkboxes for 'Permit (2)' and 'Inspection (5)'. The record details include: 'Case Number: BLD-019856-2021', 'Apply Date: 4/26/2021', 'Case Type: Residential Photovoltaic (Solar Panel)', and 'Status: Complete'.



EnerGov Upgrades

- Additional Help can be found from the Permit and Development Portal

The screenshot illustrates the navigation path from the main website to the Permit and Development Portal Help Center. A red arrow points from the 'Help & Links' dropdown menu to the 'Permit and Development Portal Help Center' page. Another red arrow points from the 'FAQ + Tutorials' link in the left sidebar to the 'News' section of the Help Center page.

Help & Links Home

Information

- > FAQ + Tutorials
- > Permit Portal Help Form (PDF)

Permit and Development Portal Help Center

Frequently asked questions on how to manage your permit, inspection, and development-related activity.

UPDATED: JUL 7, 2021

News

Check out the news that impacts the permitting process:

- [2020 Upgrade Guide - Portal Changes](#)
- [Site Plan/Plot Plan Changes Start November 19](#)

Stormwater Updates

Ben Brown





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Updated Schedule for Design Manual

- 2nd Draft to Public by 8/1/2021 for 30 Day Comment period
- Present draft to Stormwater Management Advisory Council at September or October 2021 regular meeting
- Authorize Public Hearing by City Council in Winter of 2021
- Begin Formal Text Change Process

Text Change Update

Justin Rametta





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Recently Adopted Text Changes

- TC-19-19 Administrative Alternate Changes
- TC-19-20 Rezoning Process and City Code Covenants
- TC-1-21 Outdoor Amenity Areas



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Active Text Change Cases

- TC-2-20 Manufactured Home Public Access
- TC-13-20 Outdoor Bar Seating in NX
- TC-17A-20 Transit Overlay District
- TC-22-20 Multiple Module Building Height Method
- TC-3-21 Bicycle Street Cross-Sections
- TC-5-21 City Tree Manual
- TC7-21 DX Digital Signage



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*For more information visit the
Text Change Cases page on
the website:*

[https://raleighnc.gov/Support
Pages/text-change-cases](https://raleighnc.gov/SupportPages/text-change-cases)

Accessory Dwelling Units

Charles Dillard



Residential Project Review

Rene Haagen & Tori Spaugh





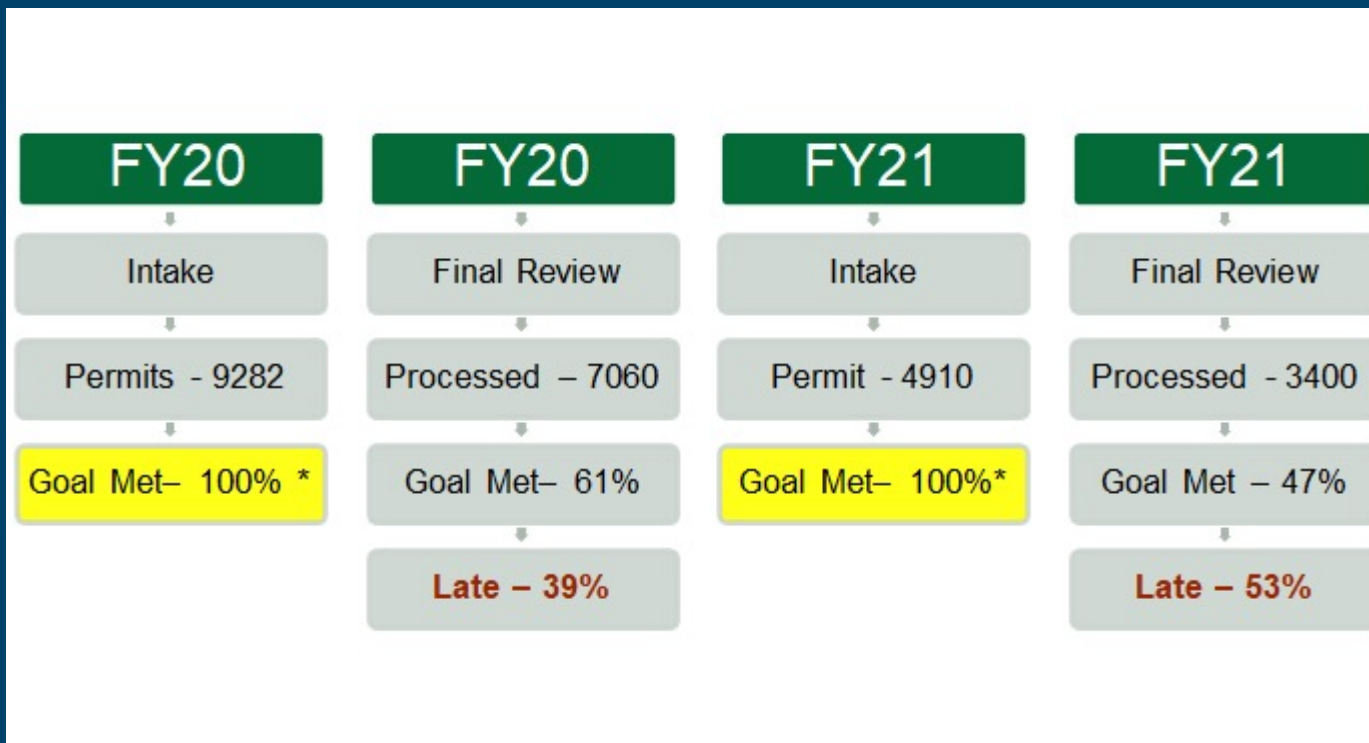
Steps Taken

- Collected Intake and Processing Times
- Met with Customer Service Center Team Members for process review
 - Current State
- Collected Input from Client Experiences
 - Communication
 - Website Experience



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Residential Plans Intake & Final





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Residential Opportunities

- Update website for clear communication on process and helpful guides
- Simplify the application process
- Plan submittals through Development Portal
- Increase visibility for clients
- Invest in service delivery

Return to Workplace

Karen Ray





Return to Workplace

- Expanded Virtual Appointment Options
- Continued Electronic Submission
- Access to Staff
 - 4th Floor and/or by appointment
- Next Meeting in October will be Hybrid

Questions?





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Contact Information

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