

**City of Raleigh**  
**Benchmark Turnaround Times**  
**7/1/18 - 9/30/18**

	July 2018					August 2018					September 2018					Total Plans Reviewed
	Goal Met	1-2 Days Late	3-4 Days Late	5+ Days Late	Total	Goal Met	1-2 Days Late	3-4 Days Late	5+ Days Late	Total	Goal Met	1-2 Days Late	3-4 Days Late	5+ Days Late	Total	
<b>Total</b>	4,186 89.3%	323 6.9%	106 2.3%	74 1.6%	4,689	4,234 91.1%	229 4.9%	100 2.2%	83 1.8%	4,646	3,188 92.4%	166 4.8%	52 1.5%	44 1.3%	3,450	12,785
<b>BUILDING</b>	300 93.2%	21 6.5%	1 0.3%		322	271 96.4%	9 3.2%	1 0.4%		281	205 93.2%	15 6.8%			220	823
<b>CSC PLAN INTAKE PROC</b>	945 98.5%	8 0.8%	3 0.3%	3 0.3%	959	962 98.0%	13 1.3%	4 0.4%	3 0.3%	982	720 99.0%	6 0.8%	1 0.1%		727	2,668
<b>ELECTRICAL</b>	126				126	114				114	110 98.2%	2 1.8%			112	352
<b>FIRE ALARM</b>	120				120	137				137	105 99.1%		1 0.9%		106	363
<b>FIRE PROTECTION</b>	231 99.1%	2 0.9%			233	270				270	173				173	676
<b>MECHANICAL</b>	77				77	74 98.7%	1 1.3%			75	49 98.0%	1 2.0%			50	202
<b>PLANNING</b>	156 85.7%	14 7.7%	7 3.8%	5 2.7%	182	196 89.5%	9 4.1%	7 3.2%	7 3.2%	219	135 92.5%	9 6.2%	1 0.7%	1 0.7%	146	547
<b>PLUMBING</b>	65				65	65 98.5%	1 1.5%			66	41 97.6%	1 2.4%			42	173
<b>PUBLIC UTILITIES</b>	204 88.3%	19 8.2%	4 1.7%	4 1.7%	231	243 92.0%	13 4.9%	6 2.3%	2 0.8%	264	142 80.7%	29 16.5%	5 2.8%		176	671
<b>RW SERVICES</b>	89 90.8%	9 9.2%			98	84 71.2%	23 19.5%	10 8.5%	1 0.8%	118	44 57.9%	14 18.4%	7 9.2%	11 14.5%	76	292
<b>STORMWATER</b>	760 95.2%	26 3.3%	4 0.5%	8 1.0%	798	674 90.1%	47 6.3%	15 2.0%	12 1.6%	748	559 94.4%	31 5.2%	1 0.2%	1 0.2%	592	2,138
<b>TRANSIT</b>	6 35.3%	3 17.6%	1 5.9%	7 41.2%	17	16 51.6%	2 6.5%	8 25.8%	5 16.1%	31	3 16.7%	2 11.1%	6 33.3%	7 38.9%	18	66
<b>TRANSPORTATION</b>	155 40.9%	119 31.4%	61 16.1%	44 11.6%	379	197 53.0%	80 21.5%	43 11.6%	52 14.0%	372	183 68.0%	46 17.1%	16 5.9%	24 8.9%	269	1,020
<b>URBAN FORESTRY</b>	259 91.5%	16 5.7%	6 2.1%	2 0.7%	283	271 98.5%	3 1.1%	1 0.4%		275	223 99.6%	1 0.4%			224	782
<b>ZONING (SITE REVIEW)</b>	693 86.7%	86 10.8%	19 2.4%	1 0.1%	799	660 95.1%	28 4.0%	5 0.7%	1 0.1%	694	496 95.6%	9 1.7%	14 2.7%		519	2,012