

City of Raleigh
Benchmark Turnaround Times
4/1/19 - 6/30/19

	April 2019					May 2019					June 2019					Total Plans Reviewed
	Goal Met	1-2 Days Late	3-4 Days Late	5+ Days Late	Total	Goal Met	1-2 Days Late	3-4 Days Late	5+ Days Late	Total	Goal Met	1-2 Days Late	3-4 Days Late	5+ Days Late	Total	
Total	4,223 83.6%	460 9.1%	220 4.4%	148 2.9%	5,051	3,359 69.3%	432 8.9%	345 7.1%	713 14.7%	4,849	3,292 80.0%	302 7.3%	166 4.0%	355 8.6%	4,115	14,015
BUILDING	266 88.4%	26 8.6%	8 2.7%	1 0.3%	301	279 83.0%	31 9.2%	18 5.4%	8 2.4%	336	241 83.7%	30 10.4%	15 5.2%	2 0.7%	288	925
CSC PLAN INTAKE PROC	1,008 98.1%	4 0.4%	2 0.2%	13 1.3%	1,027	906 97.6%	5 0.5%	7 0.8%	10 1.1%	928	912 98.4%	10 1.1%	3 0.3%	2 0.2%	927	2,882
ELECTRICAL	181 99.5%	1 0.5%			182	182				182	209				209	573
FIRE ALARM	151 99.3%	1 0.7%			152	145				145	125 98.4%		1 0.8%	1 0.8%	127	424
FIRE PROTECTION	222 98.7%	2 0.9%		1 0.4%	225	247 98.8%	2 0.8%		1 0.4%	250	219 96.5%	5 2.2%	3 1.3%		227	702
MECHANICAL	72 98.6%	1 1.4%			73	95				95	87 98.9%			1 1.1%	88	256
PLANNING	164 88.2%	14 7.5%	3 1.6%	5 2.7%	186	148 90.2%	10 6.1%	3 1.8%	3 1.8%	164	116 82.9%	18 12.9%	3 2.1%	3 2.1%	140	490
PLUMBING	70 98.6%	1 1.4%			71	81 98.8%	1 1.2%			82	97 99.0%			1 1.0%	98	251
PUBLIC UTILITIES	240 83.9%	37 12.9%	8 2.8%	1 0.3%	286	256 84.2%	28 9.2%	14 4.6%	6 2.0%	304	202 82.8%	34 13.9%	7 2.9%	1 0.4%	244	834
RW SERVICES	44 47.8%	14 15.2%	13 14.1%	21 22.8%	92	56 66.7%	9 10.7%	5 6.0%	14 16.7%	84	52 75.4%	7 10.1%	6 8.7%	4 5.8%	69	245
SITE ACCESSIBILITY	135				135	145 99.3%		1 0.7%		146	138 99.3%	1 0.7%			139	420
STORMWATER	550 65.7%	144 17.2%	86 10.3%	57 6.8%	837	242 34.1%	163 23.0%	139 19.6%	166 23.4%	710	381 61.3%	135 21.7%	70 11.3%	36 5.8%	622	2,169
TRANSIT	17 89.5%			2 10.5%	19	7 31.8%	5 22.7%	6 27.3%	4 18.2%	22	10 90.9%	1 9.1%			11	52
TRANSPORTATION	199 53.6%	72 19.4%	58 15.6%	42 11.3%	371	247 65.9%	71 18.9%	35 9.3%	22 5.9%	375	195 70.7%	41 14.9%	20 7.2%	20 7.2%	276	1,022
URBAN FORESTRY	281 98.6%	4 1.4%			285	265 97.1%	5 1.8%		3 1.1%	273	220 96.9%	4 1.8%	3 1.3%		227	785
ZONING (SITE REVIEW)	623 77.0%	139 17.2%	42 5.2%	5 0.6%	809	58 7.7%	102 13.5%	117 15.5%	476 63.2%	753	88 20.8%	16 3.8%	35 8.3%	284 67.1%	423	1,985