

Permit and Development Portal Help Form

Planning and Development Customer Service Center • One Exchange Plaza, Suite 400 | Raleigh, NC 27601 | 919-996-2500



If you are experiencing technical issues with the Permit and Development Portal, please complete this form. You can submit this form via email to ds.help@raleighnc.gov.

Not receiving a confirmation email to register or reset your password? Check your spam/junk folder and firewall/security features. The confirmation email comes from: svc.csssmtp@tylerhost.net.

GENERAL INFORMATION (*information is required)	
*First name:	*Last name:
Company name (if applicable):	
*Permit portal email address:	
Permit portal username:	
PROJECT INFORMATION (*information is required)	
Please provide information for an ACTIVE project with the City of Raleigh.	
*Permit type (plumbing, zoning, electrical, etc.):	
Permit number(s):	
*Project address:	

Please provide a detailed description of the issue you are experiencing:

Submittal instructions for this form are located at the top of the page.