



Raleigh

Planning and Development

Development Services Advisory Meeting

November 14, 2024



Agenda

- Greenway Master Plan
- Review Dashboards
- Development Process Improvements
 - Process Map
- Staffing Update & Metrics
- Department Updates
 - Stormwater Management
 - CICS
 - Raleigh Water
- Q & A

Greenway Masterplan

CP-03-2024

Parks, Recreation and Cultural Resources



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Comprehensive Plan Amendment: CP-3-24

Capital Area Greenway Master Plan Update

Raleigh

- City-initiated request proposing changes to Section 8: Parks, Recreation, and Open Space contained in the 2030 Comprehensive Plan.
- Proposes changes to existing policies and actions; adding new policies and actions; and map changes.
- Planning Commission recommends approval, with minor changes (8-0).



Comprehensive Plan Amendment: CP-3-24

Raleigh
Process

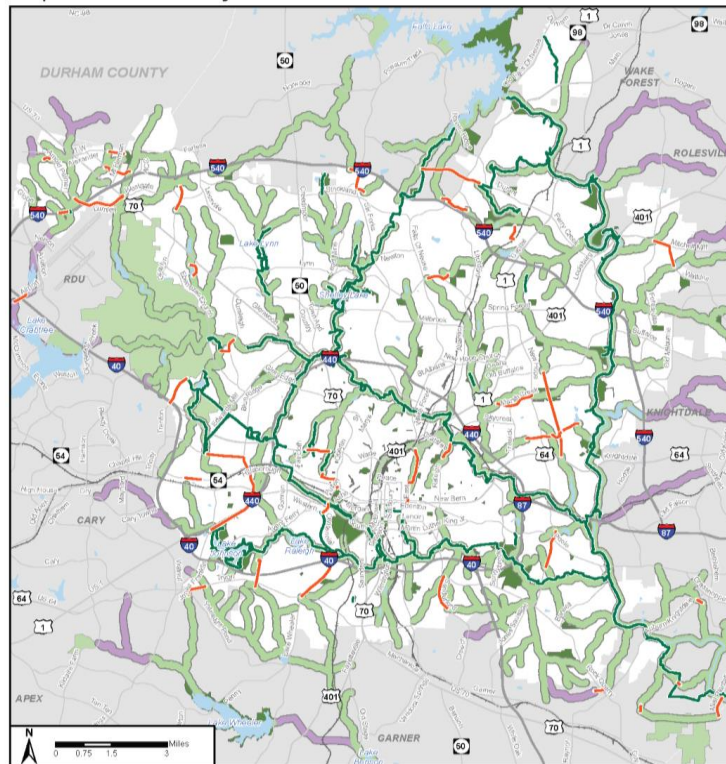


Summary of Proposed Changes – Maps

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Existing “Map PR-3 Greenway
Corridors and Connectors”
to be removed.

Map PR-3: Greenway Corridors and Connectors



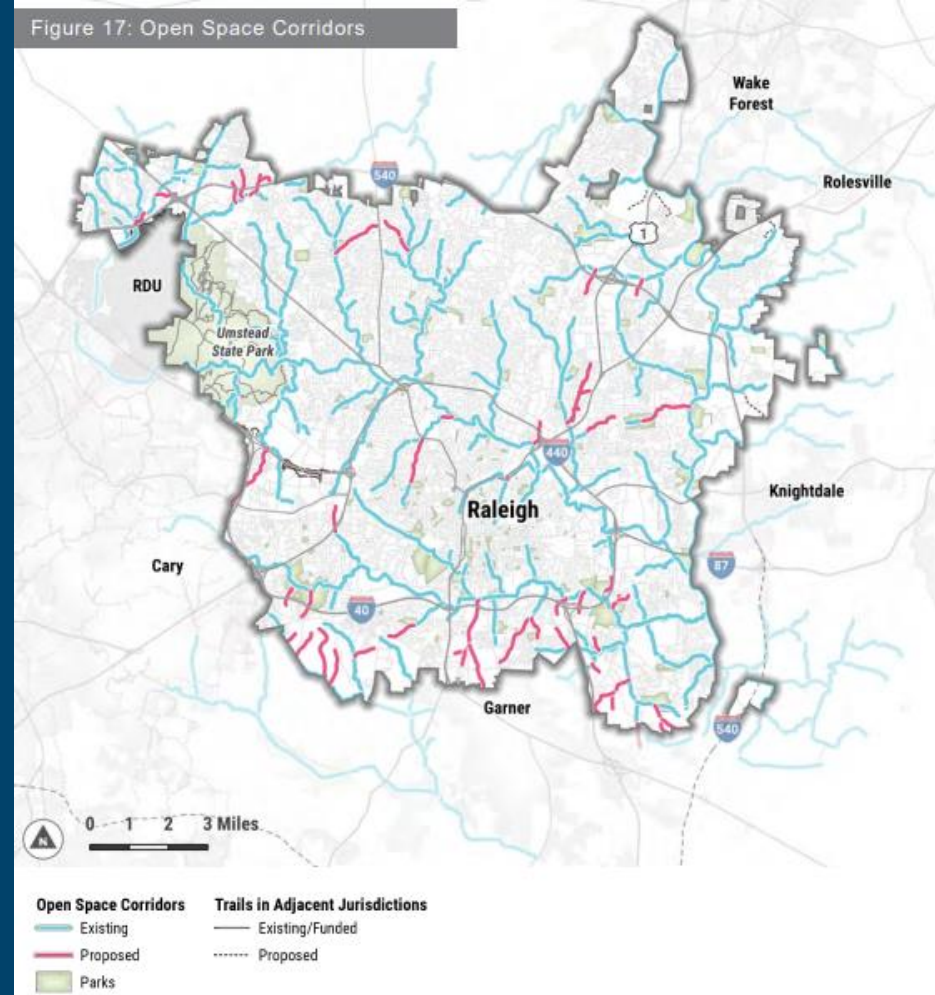
- City of Raleigh Greenway Trail
- Proposed Greenway Connector Trail
- City of Raleigh Greenway Corridor
- Non City of Raleigh Greenway Corridor
- City of Raleigh Park
- State or County Park

Summary of Proposed Changes – Maps

Raleigh

New “Map PR-4: Open Space Corridors” to be added.

Figure 17: Open Space Corridors

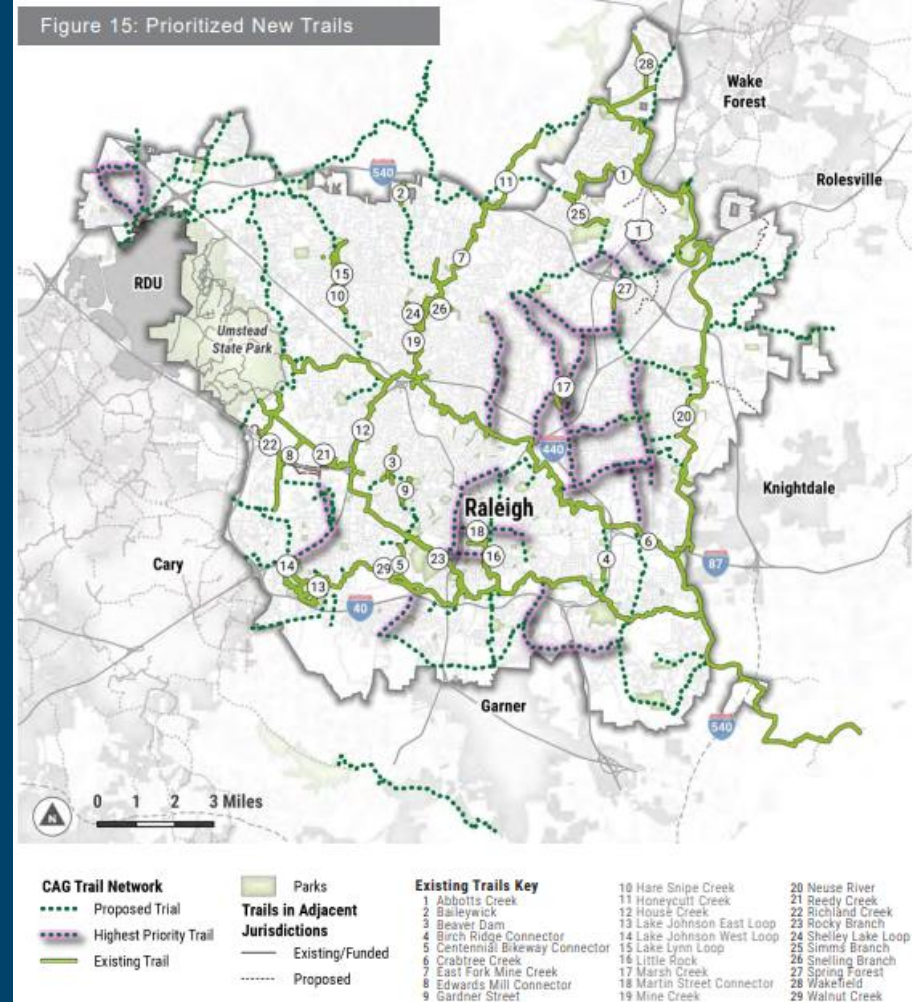


Summary of Proposed Changes – Maps

Raleigh

New “Map PR-3: Greenway Trail Map” to be added.

Figure 15: Prioritized New Trails



Summary of Proposed Changes – Actions

Existing Actions subject to change:

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1. Action PR 1.2 Greenway Plan Update
2. Action PR 3.1 Capital Area Greenway System
3. Action PR 3.5 Open Space Corridors
4. Action PR 3.6 Resilience and Green Infrastructure Network
5. Action PR 3.8 Multimodal Integration
6. Action PR 3.9 Regional Network
7. Action PR 3.11 Signage and Wayfinding
8. Action PR 3.12 Development Adjacent to Greenways
9. Action PR 3.13 Trail Safety
10. Action PR 3.14 Maintenance Standards
11. Action PR 5.1 Mandatory Open Space Corridor Dedication
12. Action PR 5.8 Cost Sharing for Greenway Connections

Summary of Proposed Changes – Actions



New Actions:

1. Action PR 3.15 Greenway Trail Lighting
Evaluate strategic locations for lighting along greenway trails.
2. Action PR 3.16 Flood Monitoring Program
Collaborate with the Stormwater Division to develop a Flood Monitoring Program to provide surveillance to monitor need for communications for trail closures and maintenance.

Summary of Proposed Changes – Policies

Existing Policies subject to change:

1. Policy PR 3.1 Capital Area Greenway System
2. Policy PR 3.2 Public Awareness and Stewardship
3. Policy PR 3.3 Resilience and Green Infrastructure Network
4. Policy PR 3.6 Regional Network
5. Policy PR 3.8 Multimodal Integration
6. Policy PR 3.10 Open Space Corridors
7. Policy PR 3.11 Greenway Trail Transportation Network
8. Policy PR 3.13 Greenway-Oriented Development

Summary of Proposed Changes – Policies



All New Policies: Raleigh

1. Policy PR 3.15 Resilience and Ecosystem Services
2. Policy PR 3.16 Resilient Development
3. Policy PR 3.17 Developer-Built Trails
4. Policy PR 3.18 Greenway Amenities
5. Policy PR 3.19 Trail Aesthetics and Viewsheds
6. Policy PR 3.20 Fee-In-Lieu of Greenway Construction
7. Policy PR 3.21 Greenway Operations
8. Policy PR 3.22 Greenway Trail Closures
9. Policy PR 3.23 BikeRaleigh Plan

Recommendations



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- Planning Commission (8 - 0) finds:
 - The request would update the 2030 Comprehensive Plan to better reflect the goals and recommendations of the Capital Area Greenway Master Plan update, previously adopted in 2022 by City Council.
- Planning Commission recommends approval, with changes to proposed language in two (2) of the new policies and changing one (1) new policy into a new action.



Changes Recommended by PC

Raleigh

Policy PR 3.16 Resilient Development

*Raleigh's built and natural environments should function in complementary ways. ~~Preference is given to~~ **Encourage** development and site management approaches that reduce the risks and impacts of natural disasters and climate change, especially in regard to flood control.*

Policy PR 3.17 Developer-Built Trails

New development along designated open space corridors or greenway connectors should ~~be required to~~ construct trail facilities and provide easements for public access where proposed in the Capital Area Greenway Master Plan.



Changes Recommended by PC

Raleigh

~~Policy PR 3.20~~ Action PR 3.17 Fee-In-Lieu of Greenway Construction

Investigate developing a fee-in-lieu policy to provide an alternative for developers, where greenway trail construction is not feasible or practical at the time of development.

Review Dashboards

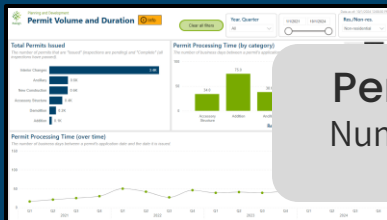
Innovation Team





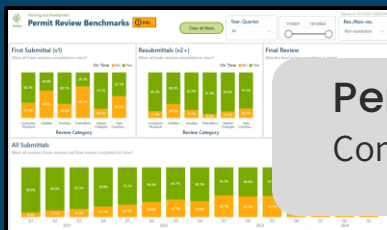
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REVIEW DASHBOARDS



Permit Volume and Duration

Number of permits under review and how long it takes to issue them.



Permit Review Benchmarks

Compares review benchmarks to actual turnaround times.



Permit Review Cycles

Amount of review cycles and percentage of plan reviews that go beyond 3.

<https://raleighnc.gov/permits/services/how-get-residential-permit/review-turnaround-and-performance-dashboards>

Process Improvements

Daniel Stegall – Isaac Roldan





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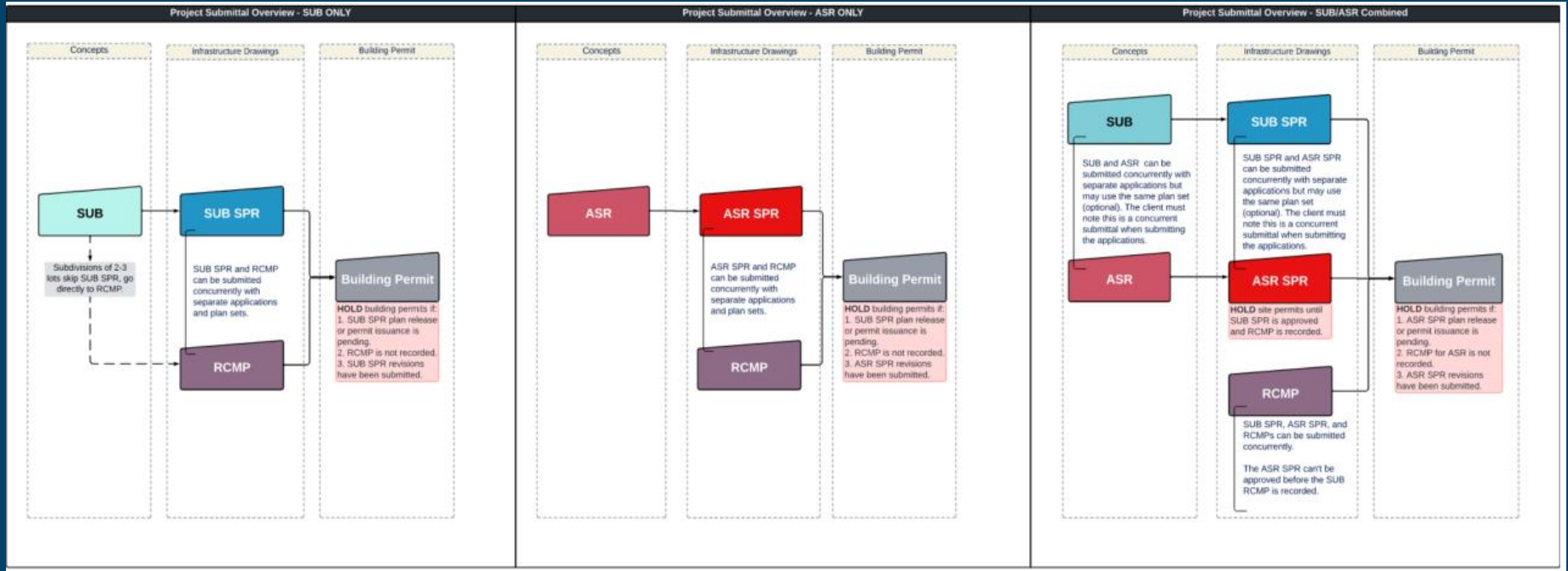
Land Development Process

Interim Changes under Review

- Mapped new *interim* changes to the process
 - *See next slide for interim changes to be piloted*
- Administrative Holds at checkpoints in the Review
- Concurrent Review of Subdivision and ASR
- Concurrent review of maps and SPRs
- Allow Building Review without releasing Site Permit Review



Land Development Process Map



Staffing Update

Daniel Stegall –

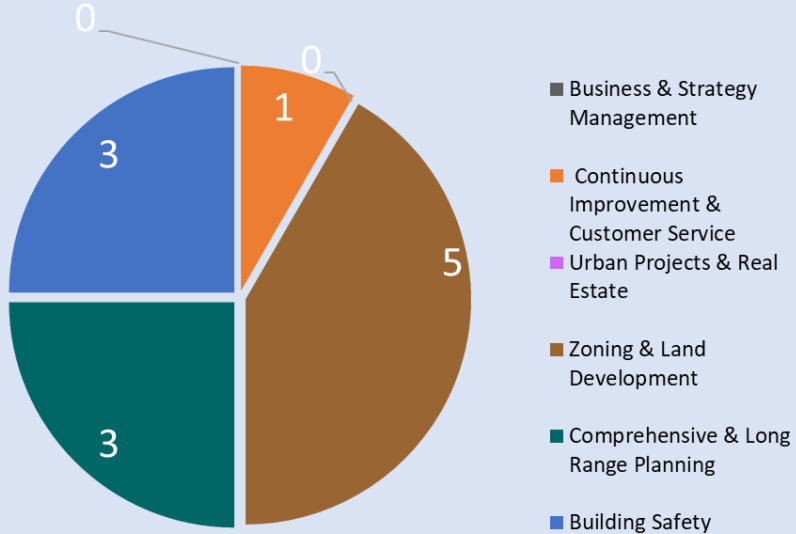




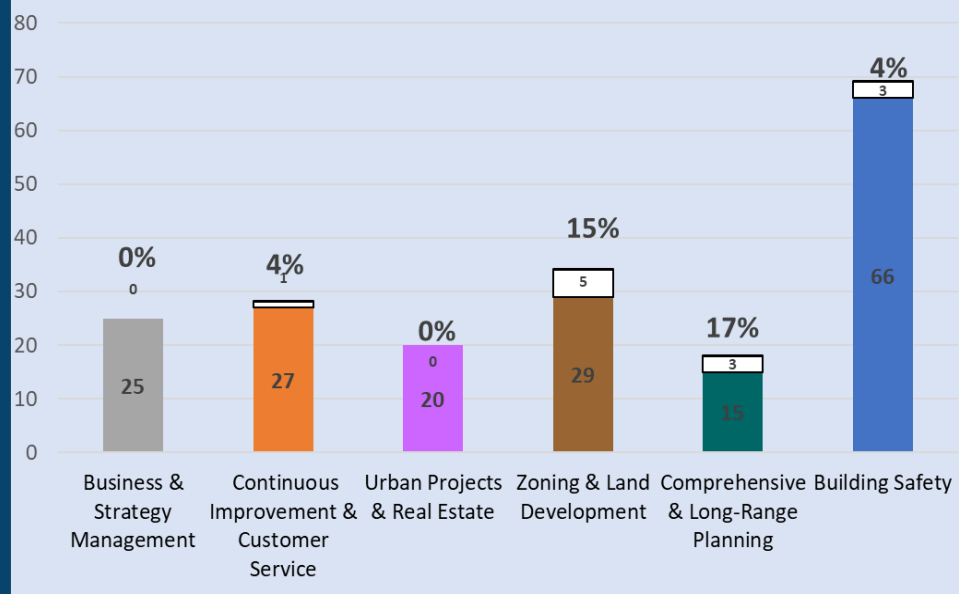
Personnel

Planning and Development	194	
Vacant Positions as of November 24	12	6%

PlanDev Vacancies as of November 2024



Vacancy % per division as of November 2024





Matrix Department Vacancies

Department	Position	Number of Vacancies
Raleigh Water	Engineer	1
Transportation	Right of Way Supervisor Surety Administrator	2
Stormwater Management (SCM Inspections Group)	Engineering Specialist	1
Urban Forestry	Development Reviewer	1

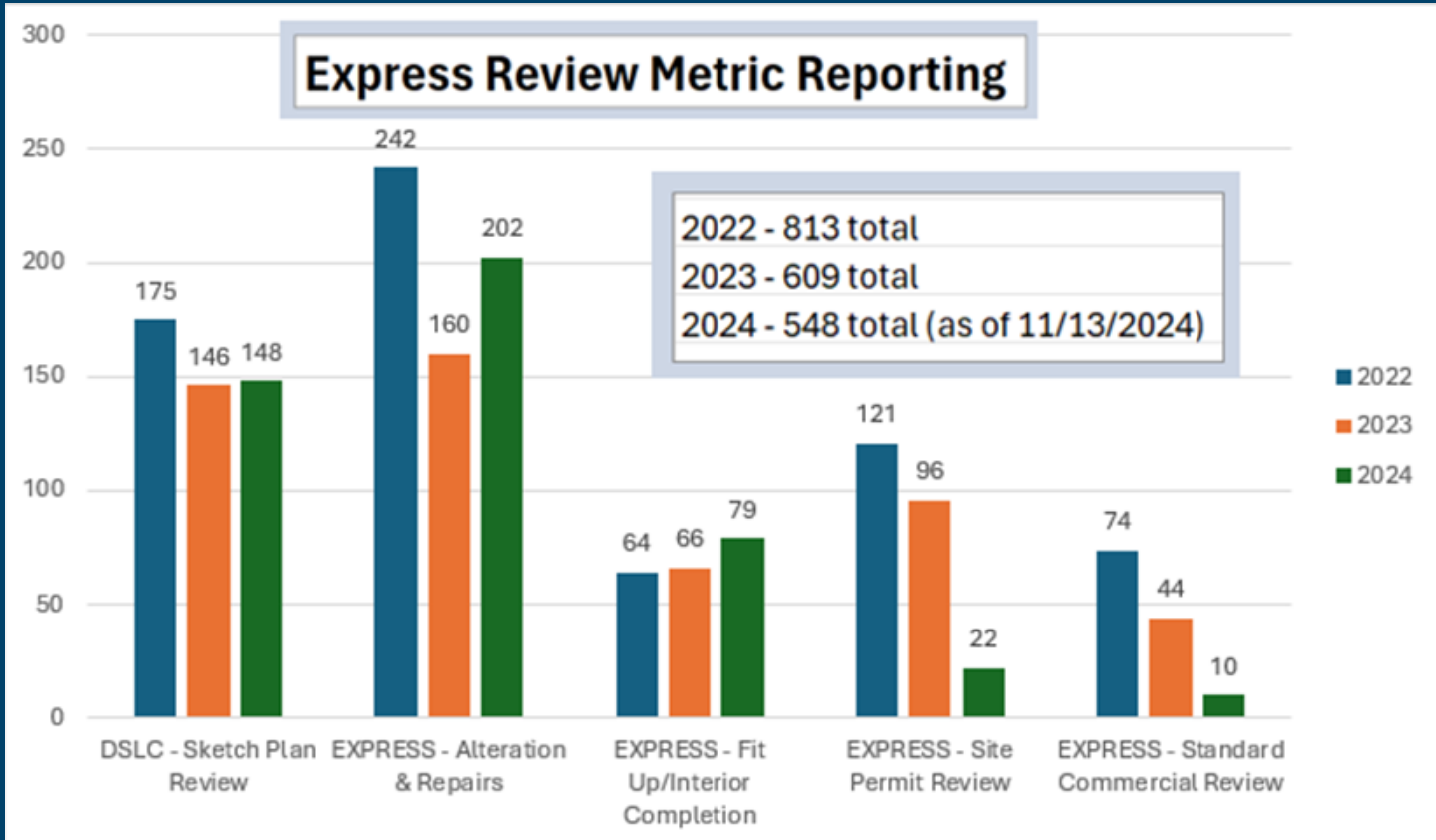
Metrics Update

Daniel Stegall



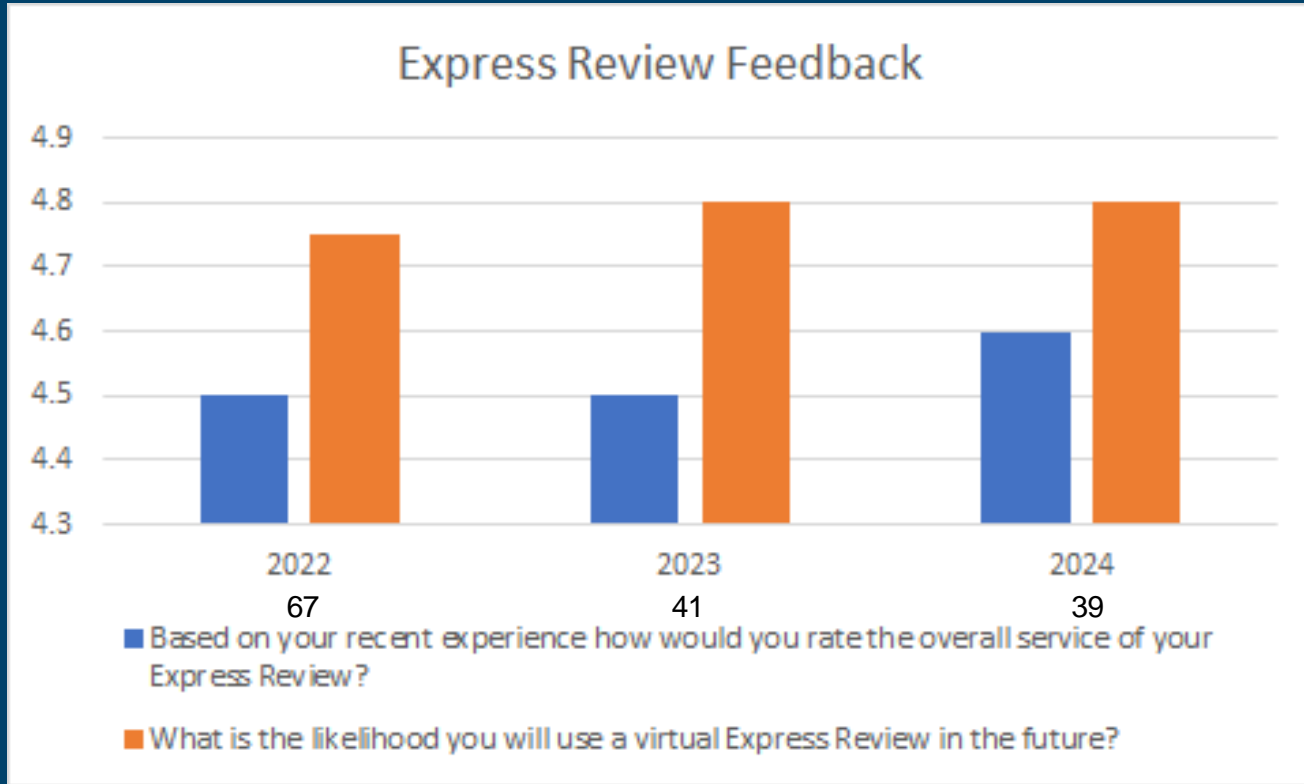


Express Review Metric Reporting





Express Review Metric Reporting



Department Updates



Stormwater

Sally Hoyt



TM
Raleigh



Stormwater Design Manual

Design Manual and related UDO Text Changes
became effective 11/2/2024



HVAC Change Outs in Floodplain

Shortened the application process for HVAC Change Outs in the Floodplain as of 11/4/2024.

Skips intake and goes directly to Stormwater.



Stormwater – Basis for Falls, Swift, and Neuse Rules

- One acre disturbance vs One acre lot
- This distinction has been in place since at least 2001 and was continued with the State requirements adopted in 2023.



Discharge Options

- Downstream Discharge Easement in Chapter 7 through v4 (went to Text Change Committee)
- Removed from v5 due to COA comment (went to Text Change Committee in June 2024)
- Requirements for flow leaving the site added in Chapter 6 in v6 (went to Planning Commission in June 2024) based on City Council and COA input

CICS

Daniel L. Stegall



Raleigh



Continuous Improvement and Customer Service

Final Review Benchmarks

City of Raleigh
 Benchmark Turnaround Times
 Report by Month

	August 2024			September 2024				October 2024				Novemb
	Goal Met	1-2 Days Late	Total	Goal Met	1-2 Days Late	3-4 Days Late	Total	Goal Met	1-2 Days Late	3-4 Days Late	Total	Goal Met
Total	399 92.4%	33 7.6%	432	508 96.8%	16 3.0%	1 0.2%	525	461 88.0%	52 9.9%	11 2.1%	524	128 74.0%
DS - CSC Quality Control Review [Residential]	399 92%	33 8%	432	508 97%	16 3%	1 0%	525	461 88%	52 10%	11 2%	524	128 74%

November 2024				Total Plans Reviewed
1-2 Days Late	3-4 Days Late	Others	Total	
34 19.7%	7 4.0%	4 2.3%	173	1,654
34 20%	7 4%	4 2%	173	1654



Continuous Improvement and Customer Service

Portal updates

- Phase 2 – Non-Residential Alteration, Interior Completion and Mass Grading
 - Launch Date: November 19th

Raleigh Water





Raleigh Water Public Utility Design Manual

- Presentation to City Council on November 19, 2024 for adoption.

Questions?

