

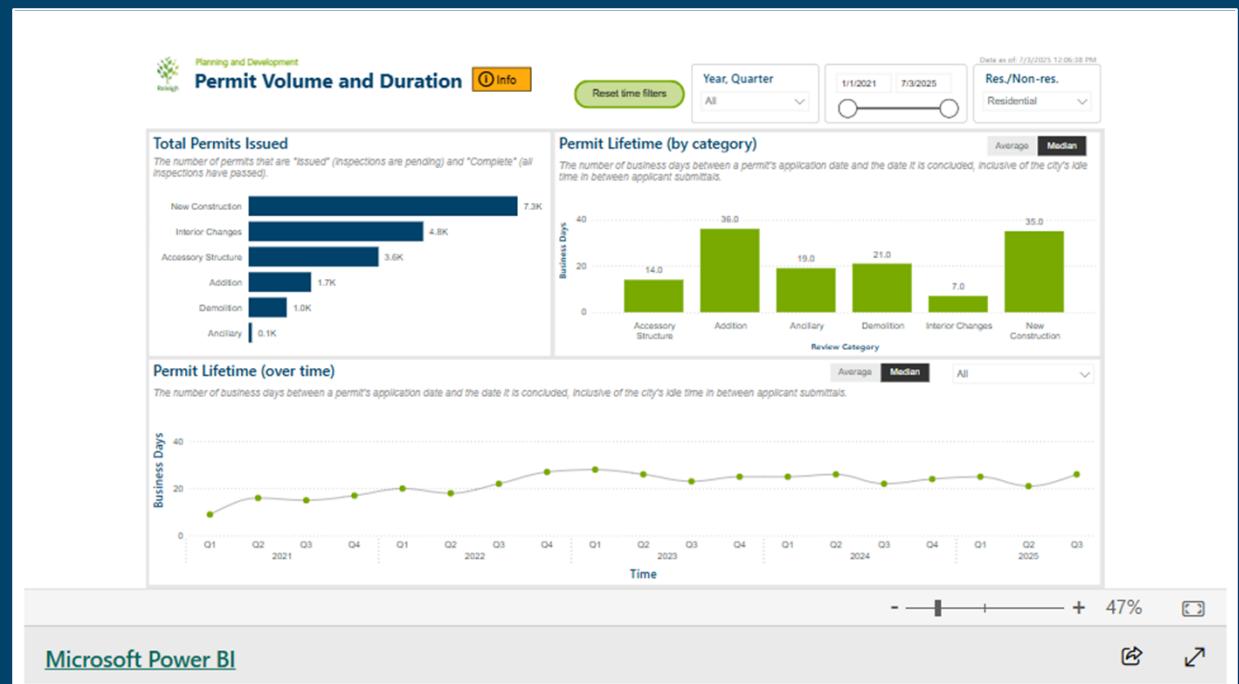
# Metrics





# Review Dashboards

Check out our  
public dashboards  
for Metrics  
Review Turnaround Times  
and Performance  
Dashboards  
Click the link above.



\* Site Plan Metrics will be online by January 20.



# Metric Reporting Key Points

## Review Duration

- Total business days from start to end of a review
- Reporting is based number of projects completed in the year for that submittal type.
  - Ex.: 44 preliminary subdivisions approved in 2025
  - Projects spent 65 business days with Staff and 80 business days with applicants



# Metric Reporting Key Points

## Volume

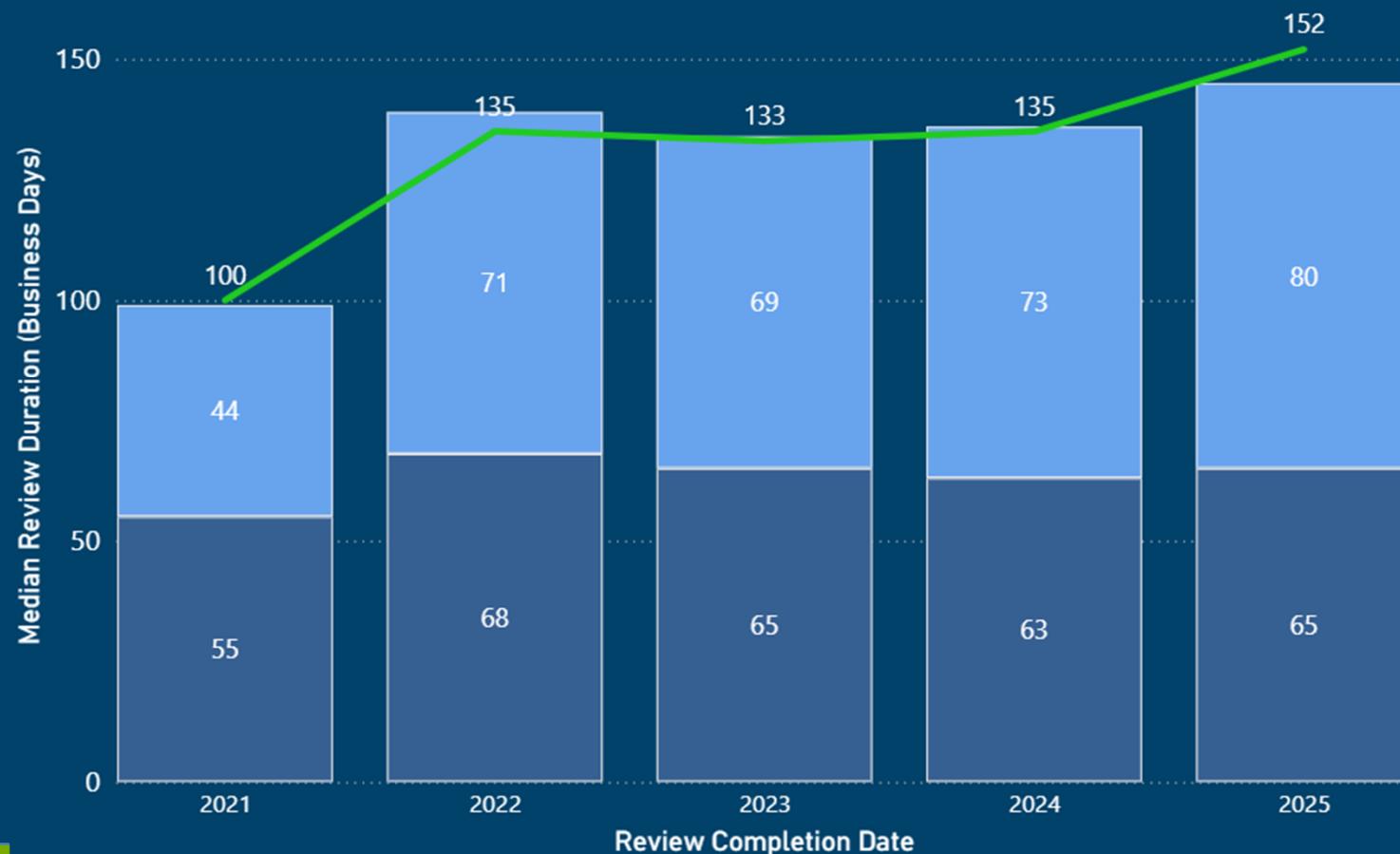
- The number of unique permits issued, or site plans received or approved in a selected time.



# Review Duration Preliminary Subdivisions

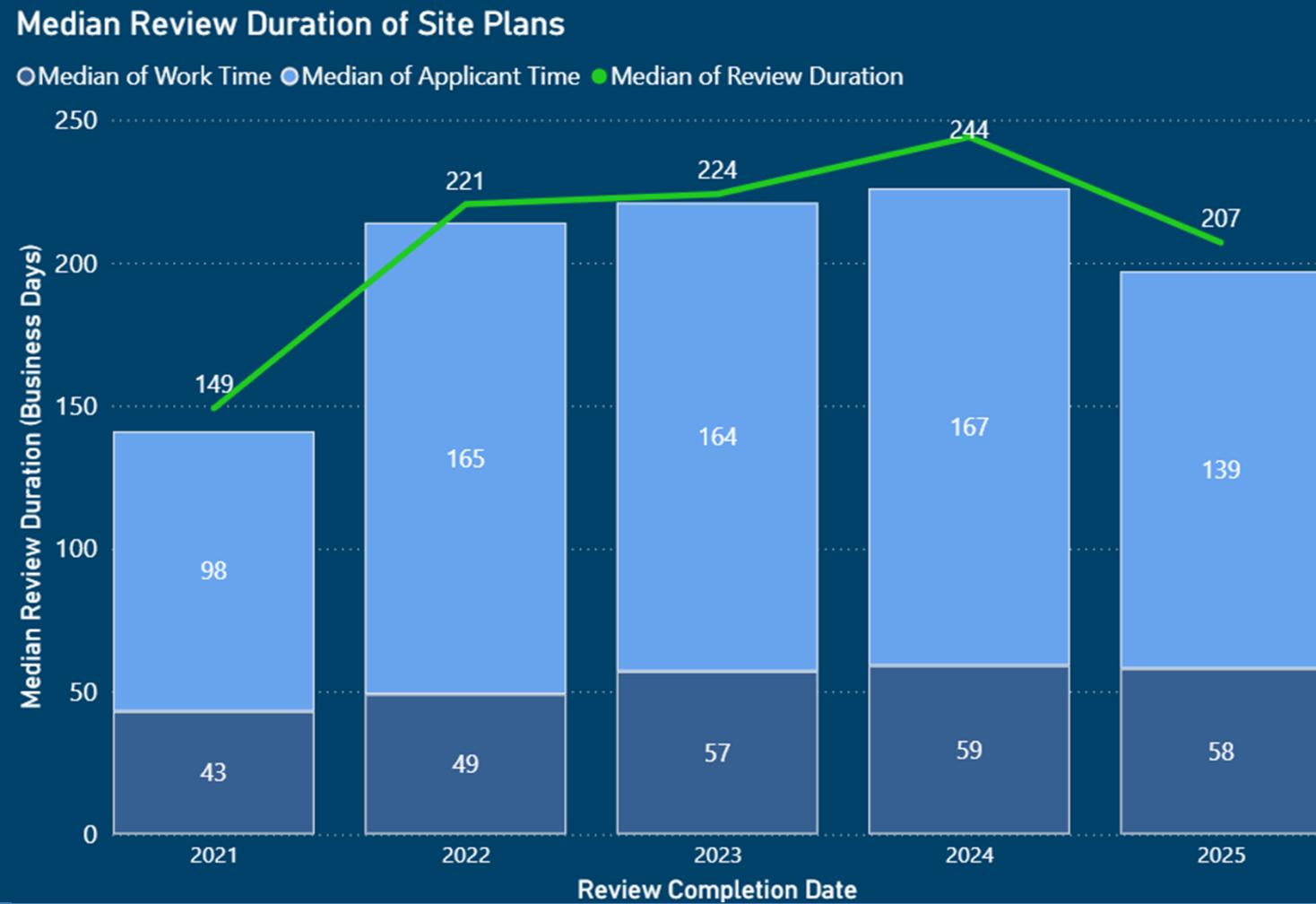
## Median Review Duration of Site Plans

○ Median of Work Time ● Median of Applicant Time ● Median of Review Duration





# Review Duration Site Permit Review- Major

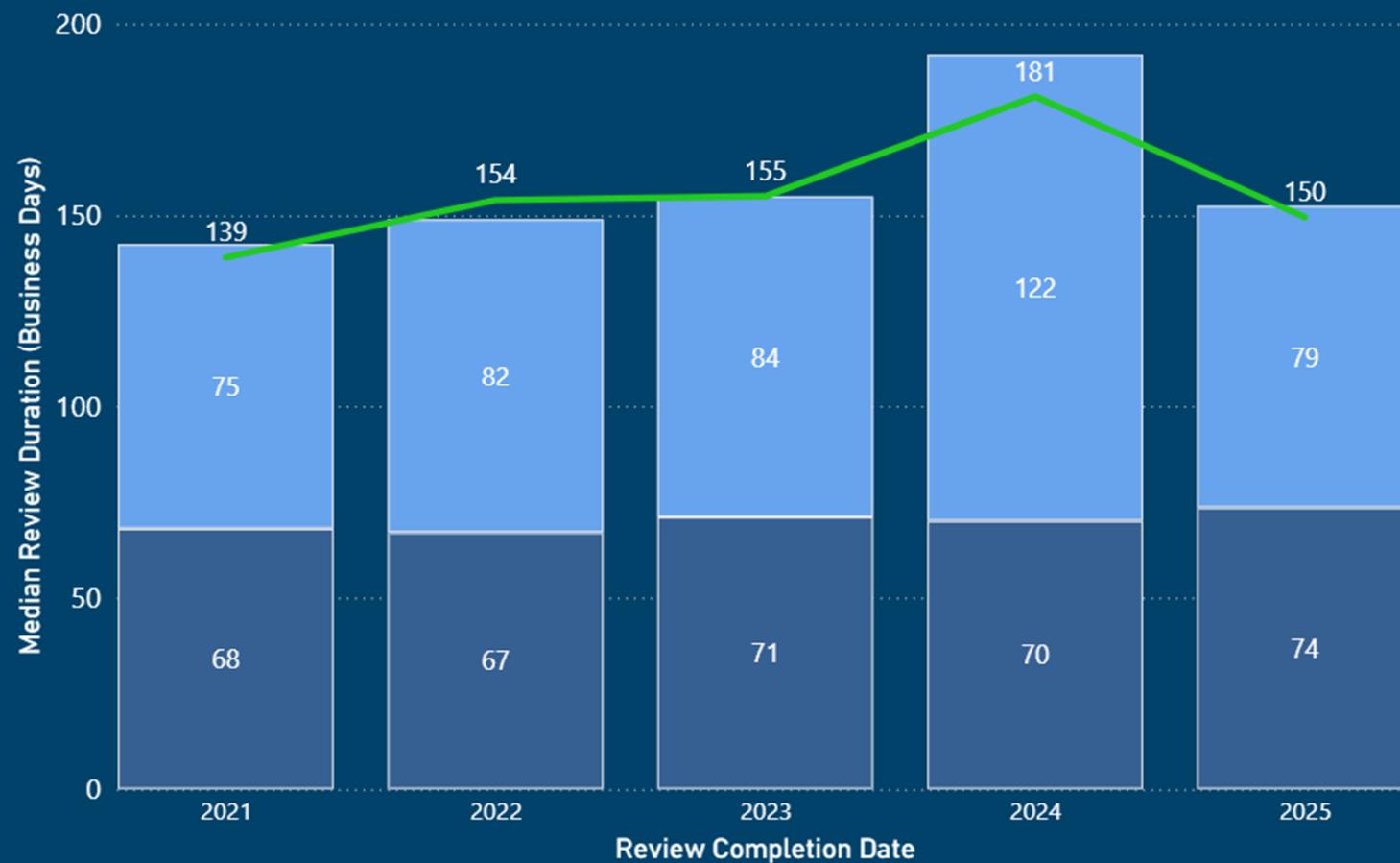




# Review Duration Administrative Site Review

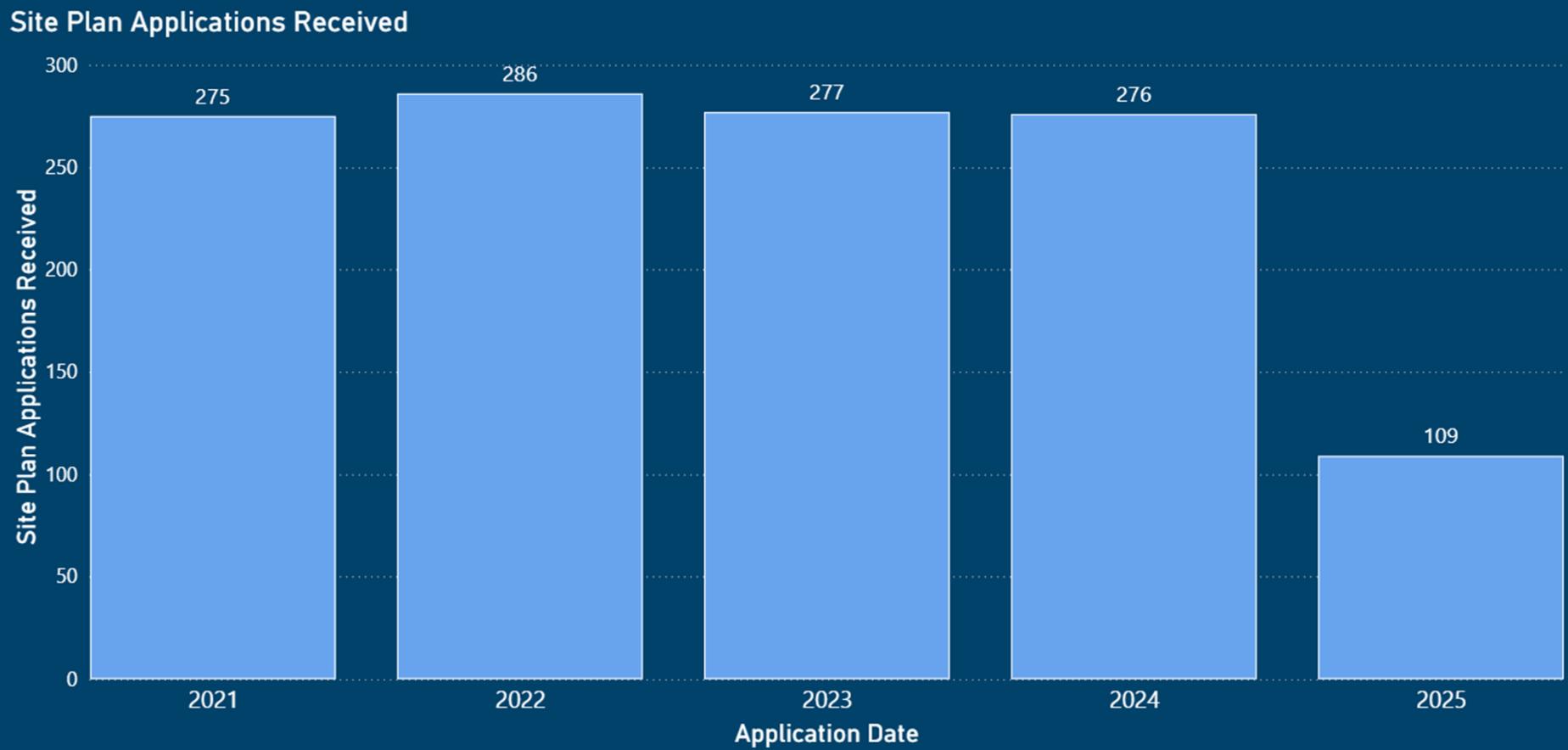
## Median Review Duration of Site Plans

○ Median of Work Time ● Median of Applicant Time ● Median of Review Duration





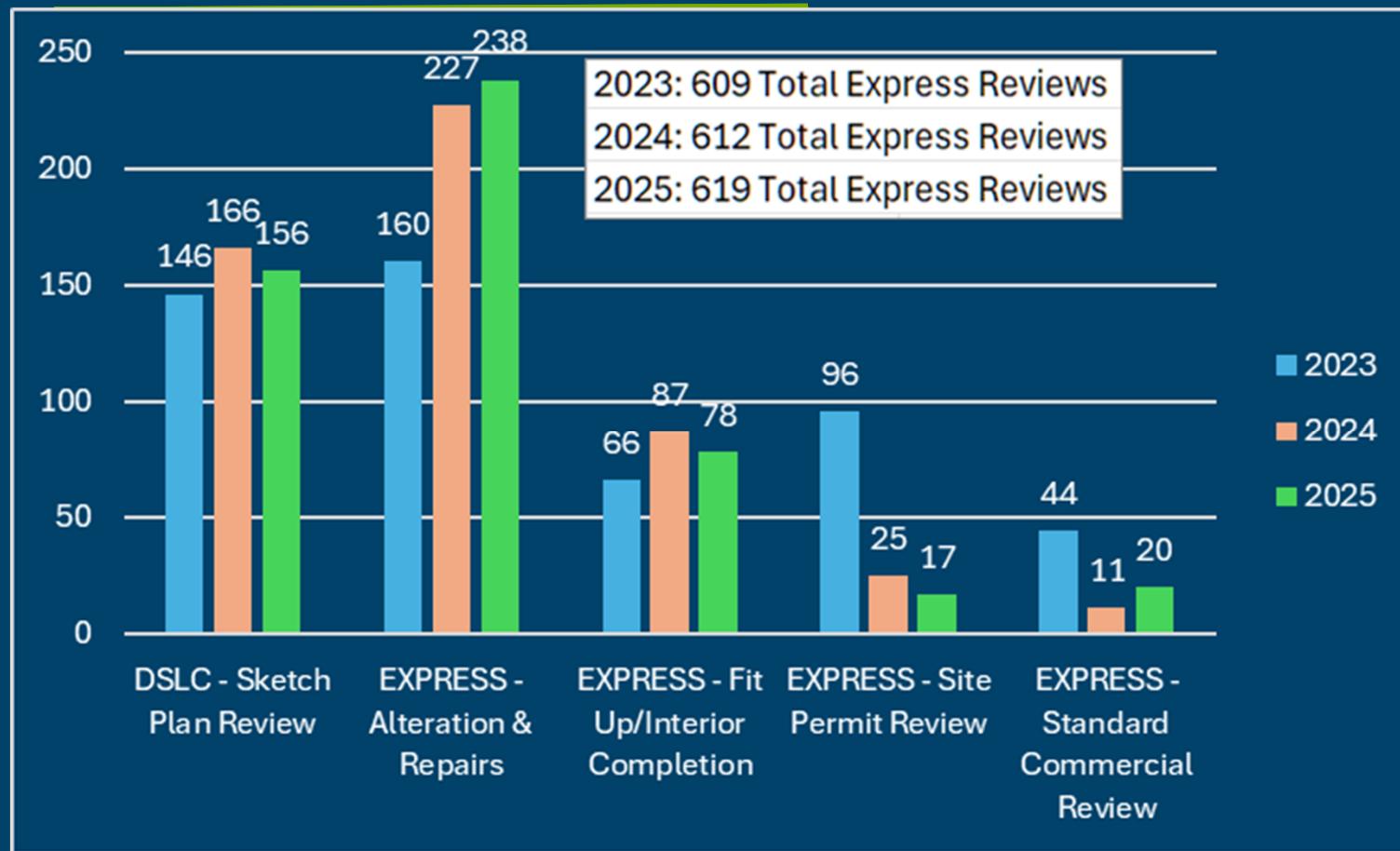
# New Site Plan Applications Received



\*New applications for Administration Site Reviews, Subdivisions and Site Permit Reviews



# Express Review Program



# Vacancy and Staffing

Daniel Stegall



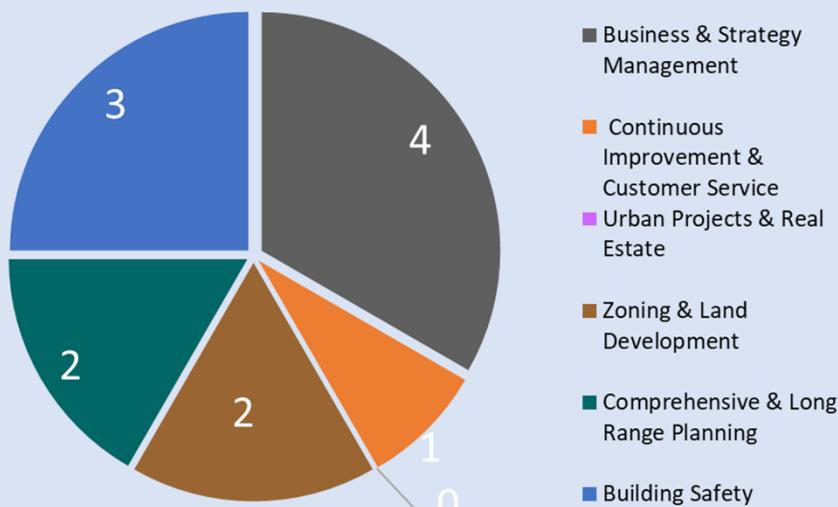
# Planning and Development

## Vacancies and Staffing

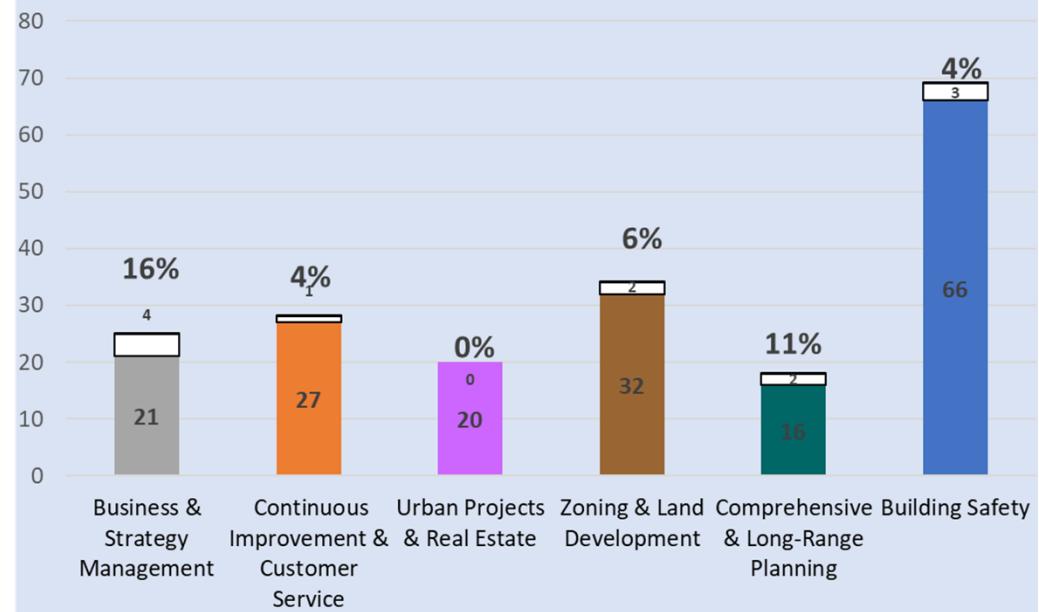


Planning and Development	194
Vacant Positions as of January 2026	12 6%

PlanDev Vacancies as of January 2026



Vacancy % per division as of January 2026





# Vacancies - Planning and Development

Raleigh

## Continuous Improvement and Customer Service

- Development Manager (Vacant)
- Principal Planner (Vacant)

## Building and Safety

- 1 Commercial Plan Reviewer (Vacant)
- 1 Residential Inspector (Vacant)
- 1 Code Compliance Inspector (Vacant)
- 2 Residential Multi-Trade Inspectors (Hired)
- 1 Assistant Chief Plumbing Inspector (Hired)



Raleigh

# Vacancies and Staffing – Planning and Development

## Comprehensive Planning

- 1 Senior Planner (Conditional Offer to be sent in January)
- 1 Planner (interviews to begin in January)

## Zoning Administration

- 1 Senior Planner (Advertised and Interviews begin in January)
- 1 Planner (Hired)

## Land Development

- 1 Planner in Zoning Review (Interviews to begin in January)



## Raleigh Urban Forestry

- Fully Staff

## Stormwater Management

- Fully Staffed with a new Engineer who started January 5.

## Raleigh Water

- 1 Engineering Manager (Hired)
- 1 Engineering Supervisor (Vacant)

## Fire Marshal

- Vacancy: 2 Field Inspectors



# Vacancy and Staffing in Matrix Departments

## Transportation

- Plan review is fully staffed