

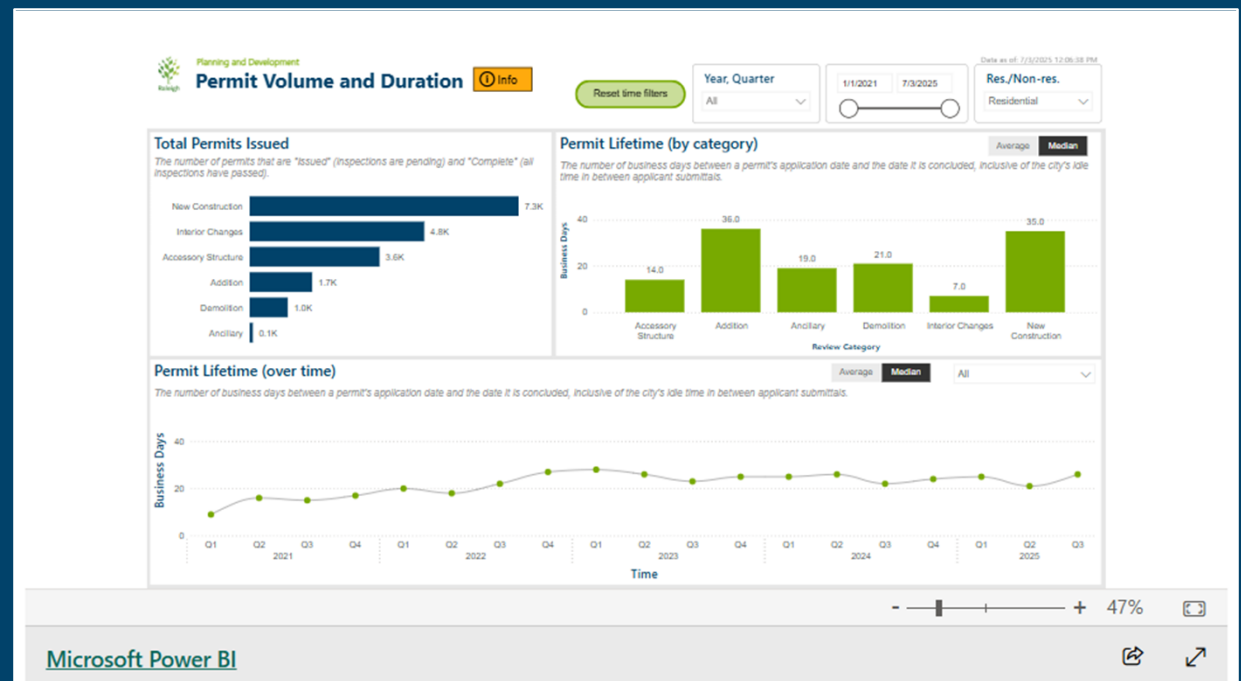
Metrics





Review Dashboards

Check out our
public dashboards
for Metrics
Review Turnaround Times
and Performance
Dashboards
Click the link above.



* Site Plan Metrics will be online by January 20.



Metric Reporting Key Points

Review Duration

- Total business days from start to end of a review
- Reporting is based number of projects completed in the year for that submittal type.
 - Ex.: 44 preliminary subdivisions approved in 2025
 - Projects spent 65 business days with Staff and 80 business days with applicants



Metric Reporting Key Points

Volume

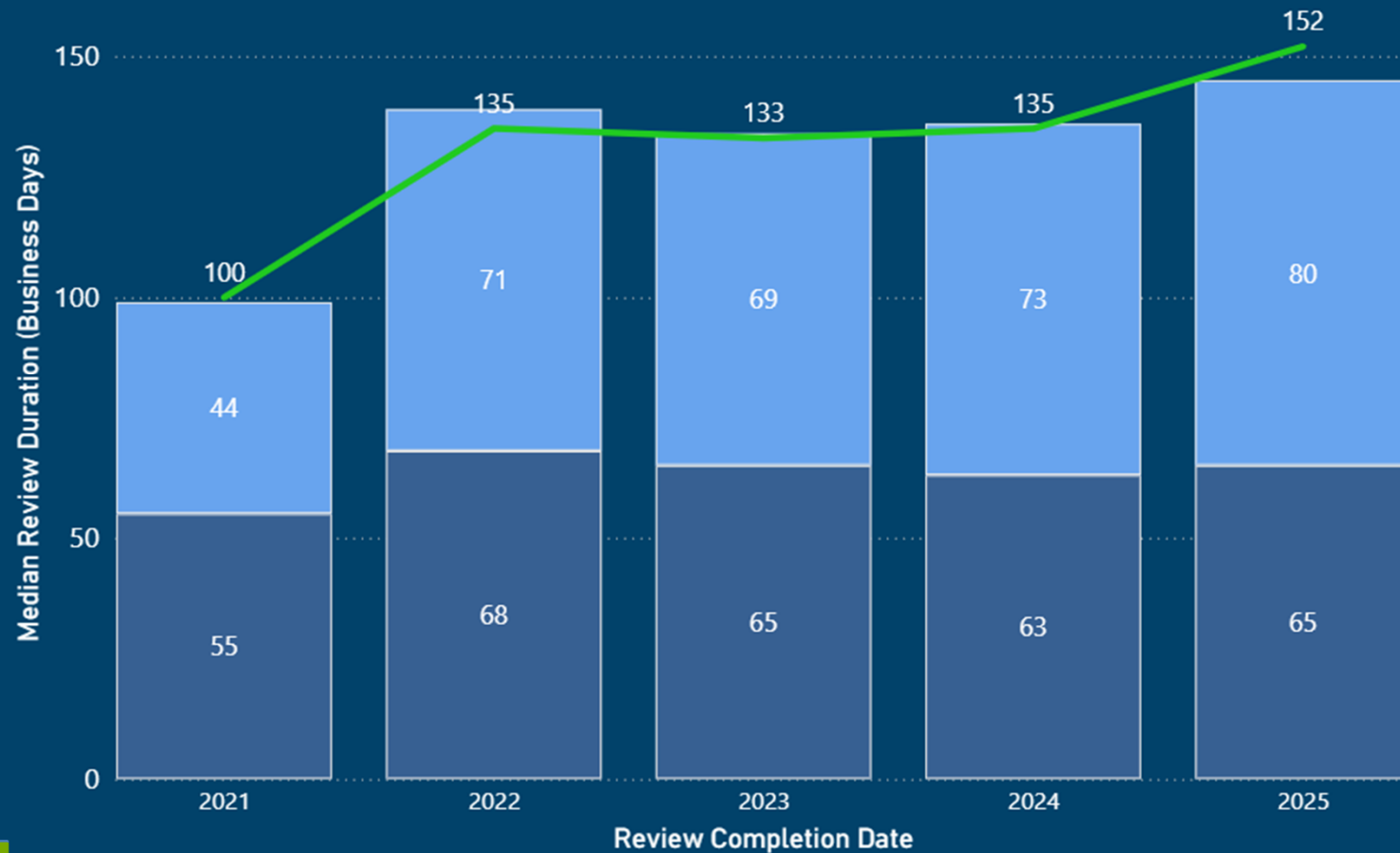
- The number of unique permits issued, or site plans received or approved in a selected time.



Review Duration Preliminary Subdivisions

Median Review Duration of Site Plans

○ Median of Work Time ● Median of Applicant Time ● Median of Review Duration

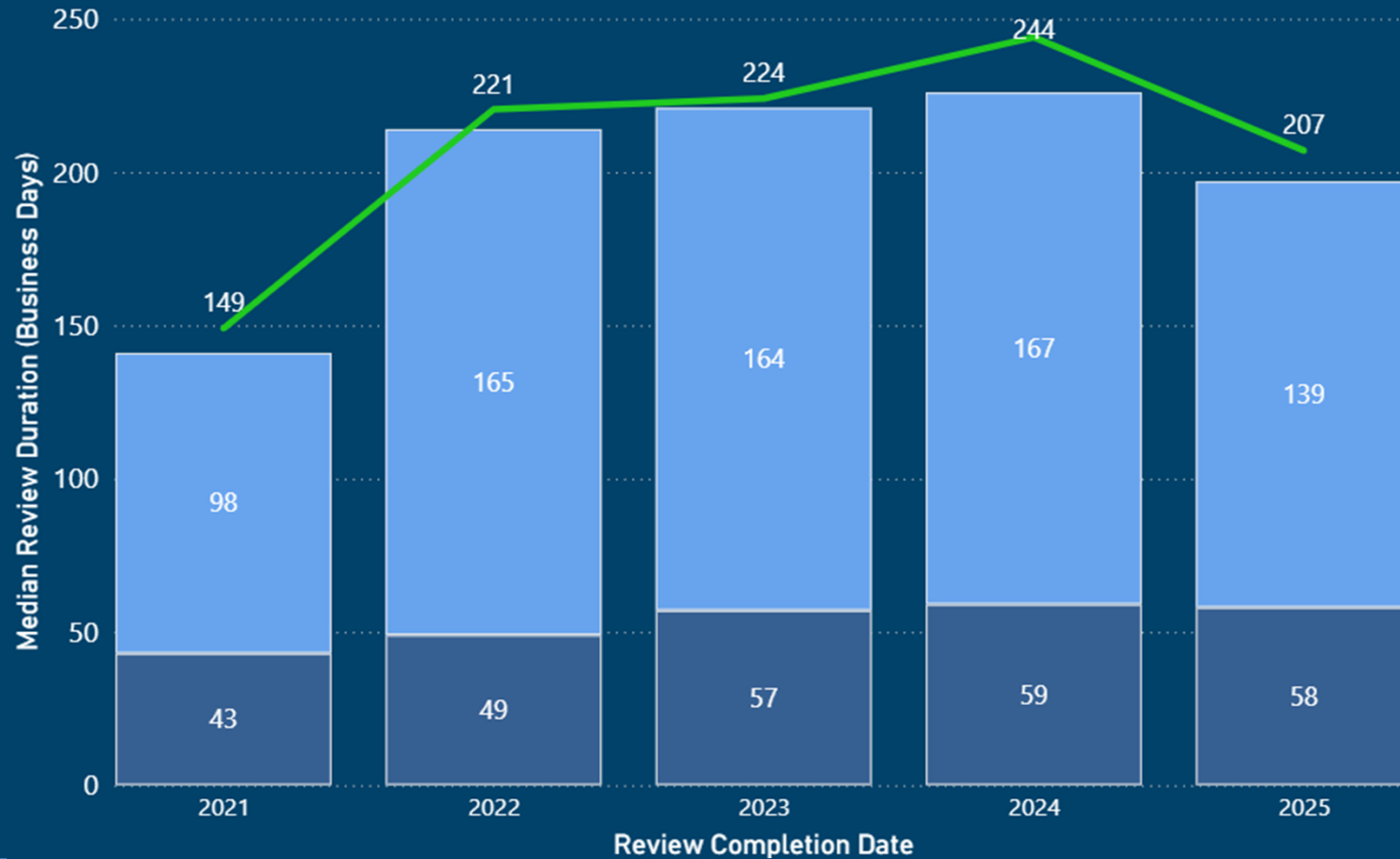




Review Duration Site Permit Review- Major

Median Review Duration of Site Plans

○ Median of Work Time ○ Median of Applicant Time ● Median of Review Duration

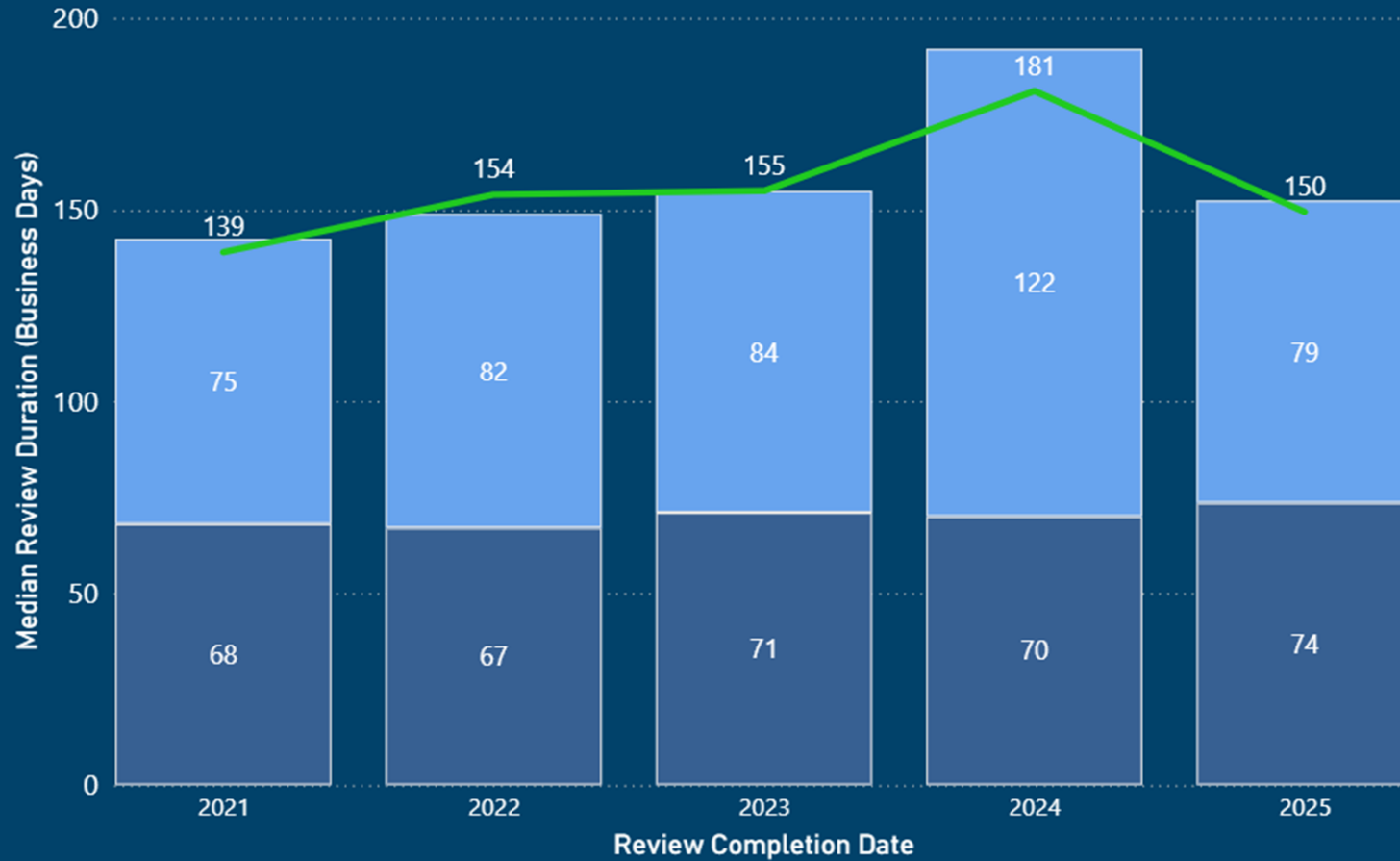




Review Duration Administrative Site Review

Median Review Duration of Site Plans

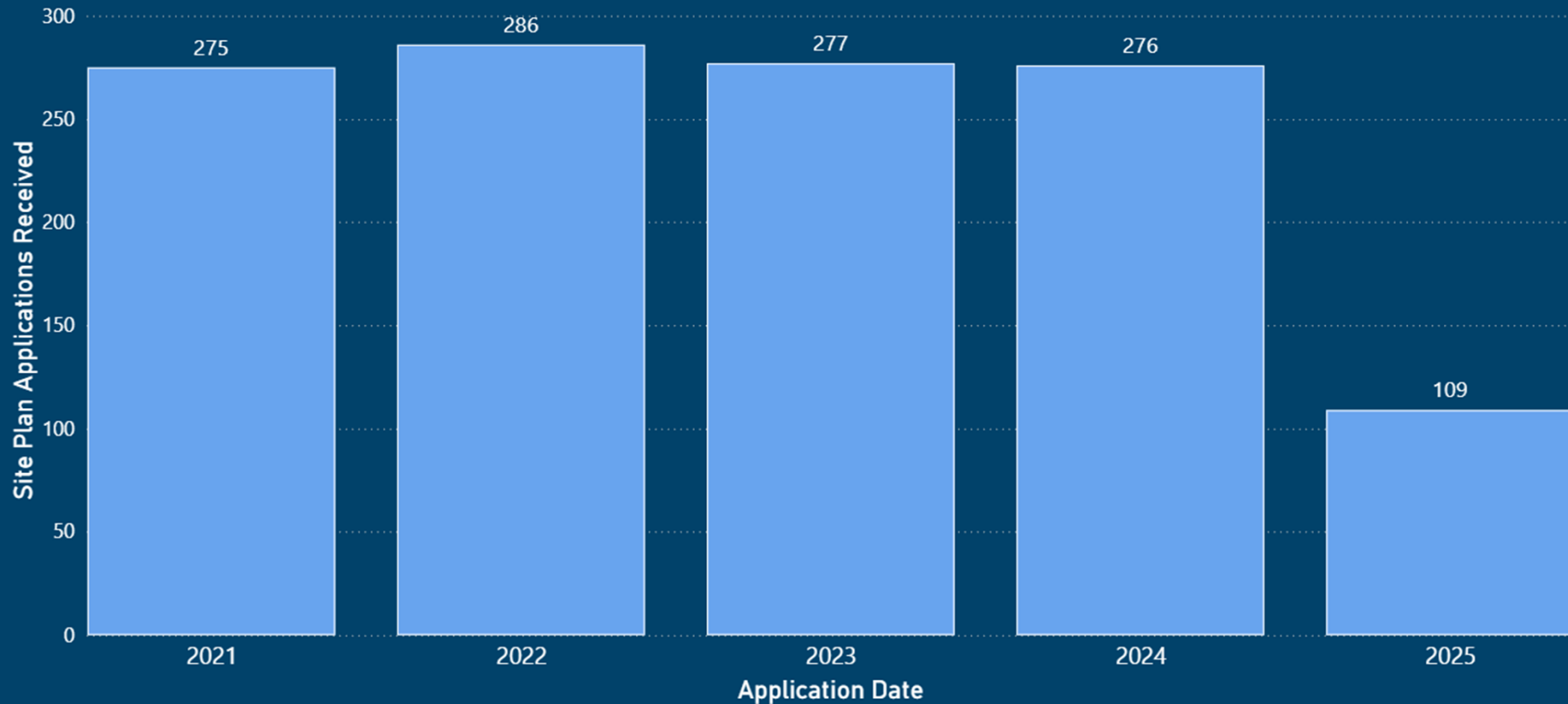
○ Median of Work Time ● Median of Applicant Time ● Median of Review Duration





New Site Plan Applications Received

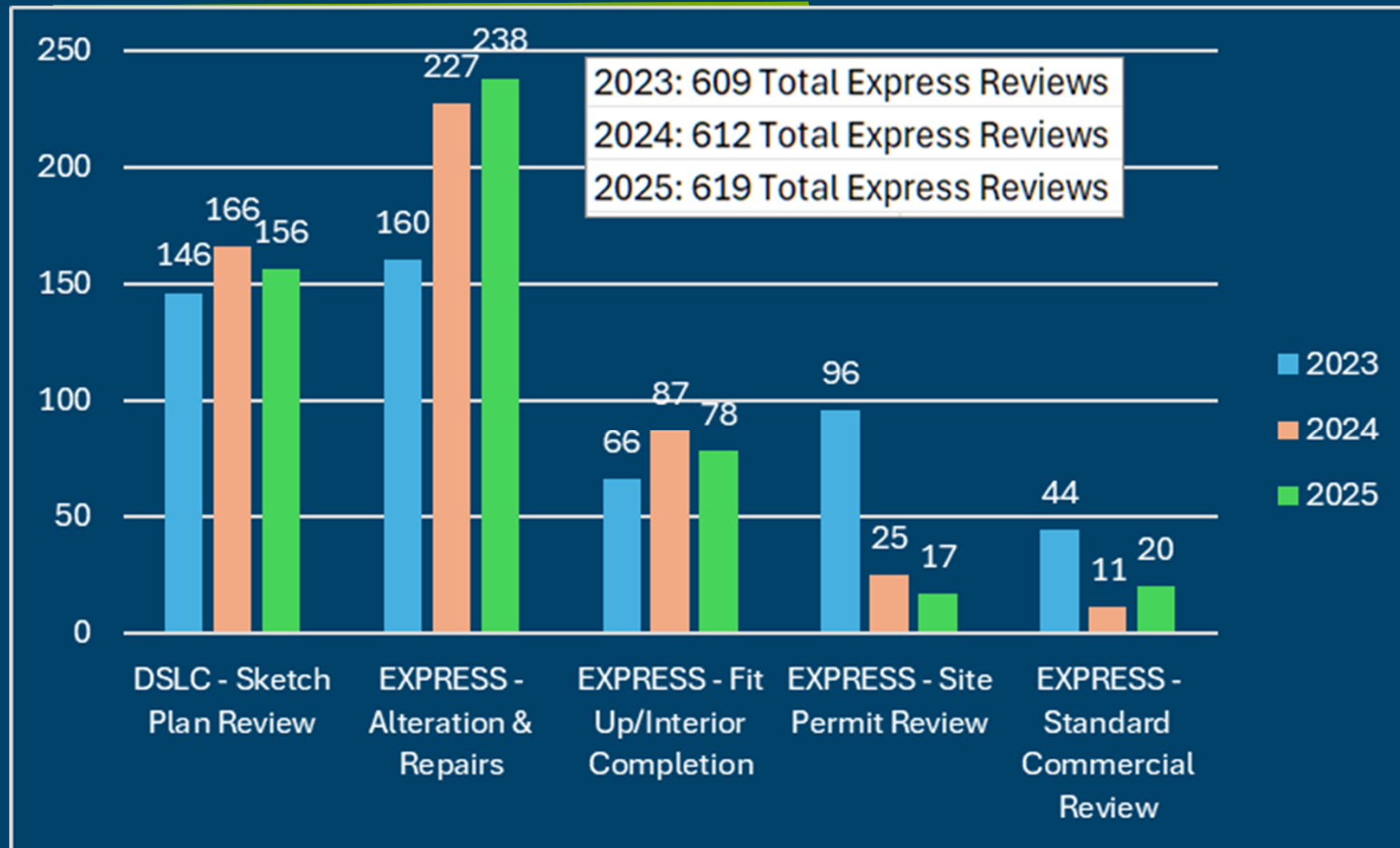
Site Plan Applications Received



*New applications for Administration Site Reviews, Subdivisions and Site Permit Reviews



Express Review Program



Vacancy and Staffing

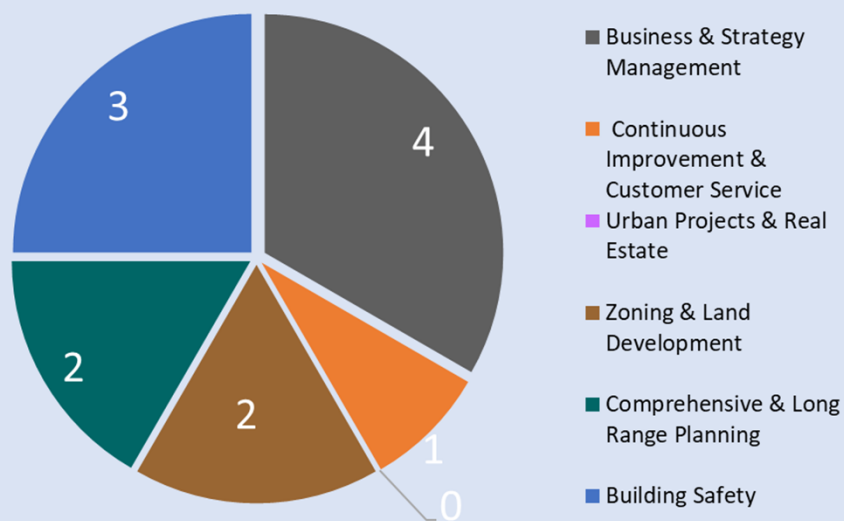
Daniel Stegall



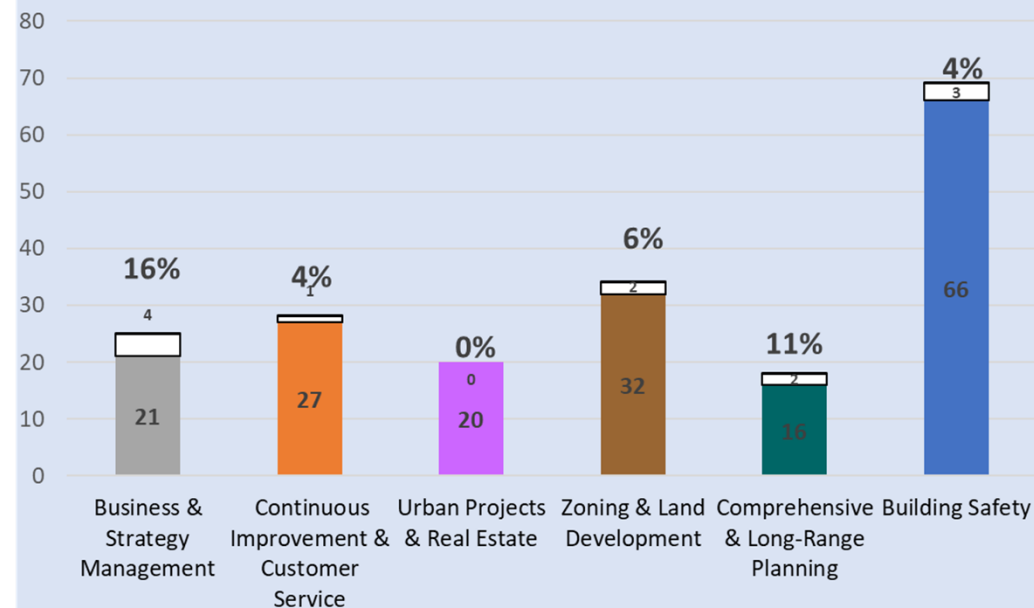
Planning and Development Vacancies and Staffing

Planning and Development	194	
Vacant Positions as of January 2026	12	6%

PlanDev Vacancies as of January 2026



Vacancy % per division as of January 2026





Vacancies - Planning and Development

Raleigh

Continuous Improvement and Customer Service

- Development Manager (Vacant)
- Principal Planner (Vacant)

Building and Safety

- 1 Commercial Plan Reviewer (Vacant)
- 1 Residential Inspector (Vacant)
- 1 Code Compliance Inspector (Vacant)
- 2 Residential Multi-Trade Inspectors (Hired)
- 1 Assistant Chief Plumbing Inspector (Hired)



Raleigh

Vacancies and Staffing – Planning and Development

Comprehensive Planning

- 1 Senior Planner (Conditional Offer to be sent in January)
- 1 Planner (interviews to begin in January)

Zoning Administration

- 1 Senior Planner (Advertised and Interviews begin in January)
- 1 Planner (Hired)

Land Development

- 1 Planner in Zoning Review (Interviews to begin in January)



Raleigh

Vacancies and Staffing in Matrix Departments

Urban Forestry

- Fully Staff

Stormwater Management

- Fully Staffed with a new Engineer who started January 5.

Raleigh Water

- 1 Engineering Manager (Hired)
- 1 Engineering Supervisor (Vacant)

Fire Marshal

- Vacancy: 2 Field Inspectors



Raleigh

Vacancy and Staffing in Matrix Departments

Transportation

- Plan review is fully staffed