



2020-2021 Consolidated Annual Performance and Evaluation Report (CAPER) The City of Raleigh Community & Economic Development Division Department of Housing and Neighborhoods

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Introduction

The FY 2020-2021 Consolidated Annual Performance and Evaluation Report (CAPER), describes the results and benefits produced by the City of Raleigh as projected in the City's FY 2020-2021 Annual Action Plan.

The CAPER covers July 1, 2020 to June 30, 2021 and represents the first year of reporting within the City's Five-Year Consolidated Plan period (2021-2025). The Consolidated Plan (ConPlan) serves as a five-year road map with comprehensive goals and coordinated strategies to address housing and community needs of low- and moderate-income residents. The 2021-2025 ConPlan specifies three priorities for the City's use of federal and local housing funds:

- 1) Increasing the Supply of Affordable Housing
- 2) Enhancing the Homeless to Housing Continuum
- 3) Increase Services to Build Self-Sufficiency & Sustainability

Programs described in the CAPER are funded by both federal and local funds. The federal funds include:

- Community Development Block Grant (CDBG)
- HOME Investment Partnership (HOME)
- Emergency Solution Grant (ESG)

The local funds include:

- Program Income from past local Housing Bonds
- City of Raleigh's General Fund

Programs offered by the City of Raleigh positively impacted the lives of homeowners, homebuyers, renters, people experiencing homelessness, job seekers, and those assisted by non-profits. The City continued using CDBG funding for the activities of neighborhood revitalization, housing rehabilitation, infrastructure upgrades, emergency shelter operations, and public service grants to non-profits. HOME funds were used for housing rehabilitation and loans for affordable housing developers. ESG funds were awarded to nonprofits to provide assistance to homeless persons.

FY 2020-2021 Results-At-A-Glance				
Activity	Quantity Served			
Infill Houses Built and Sold	28			
Substantial Housing Rehab	9			
Limited Repair	20			
New or Preserved Affordable Rental Units	209			
Home-buying Counseling	190			
Homebuyer Assistance	76			
Benefit from Community Enhancement Grants	1,507			
Job Training	19			
Emergency Shelter	611			
Rapid Rehousing	11			

The City also received a special supplemental allocation of CDBG-CV and ESG-CV to assist low-income households during the pandemic. This allocation was authorized by the Coronavirus Aid, Relief, and Economic Security Act (CARES Act),

which was officially created on March 27, 2020, to respond to the growing effects of this historic public health crisis. In addition, the City received funding from the U.S. Department of Treasury for the Emergency Rental Assistance (ERA) program to assist renters affected by the pandemic.

CR-05 - Goals and Outcomes

Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)

The FY 2020-2021 Consolidated Annual Performance and Evaluation Report (CAPER), describes the results and benefits produced by the City of Raleigh as projected by the City's FY 2020-2021 Annual Action Plan, which is contained in the 2021-2025 Consolidated Plan, and specifies three priorities for the City's use of federal and local housing funds:

- 1) Increasing the Supply of Affordable Housing
- 2) Enhancing the Homeless to Housing Continuum
- 3) Increase Services to Build Self-Sufficiency & Sustainability

Programs offered by the City of Raleigh provided assistance to homeowners, homebuyers, renters, people experiencing homelessness, job seekers, as well as households impacted by COVID-19. Specific geographic areas were chosen for neighborhood revitalization and focused funding. While most programs are available to income eligible residents citywide, the geographic focus areas are the College Park Neighborhood Revitalization Strategy Area (NRA) and downtown neighborhoods. In East College Park, 28 new affordable single-family homes were completed by builders and sold to buyers. Grants to businesses in these areas were also made available for façade improvement and business up-fit.

These investments addressed the priorities of increasing the supply of affordable housing, enhancing the homeless to housing continuum, and increasing services to build self-sufficiency and sustainability. The following charts provide a summary of activities completed to address each priority. The charts list the goal (priority), activity categories, funding sources, outcome indicators, accomplishments expected and achieved during the Consolidated Plan period, and the accomplishments expected and achieved during the 2020-21 program year.

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
Enhance the Homeless to	Homeless	ESG: \$1,363,706	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	51	11	21.57%	11	11	100.00%
Housing Continuum			Homeless Person Overnight Shelter	Persons Assisted	2,858	460	16.10%	458	460	100.44%
CDBG:	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	2,322	0	0.00%	1,131	0	0.00%		
Increase & Preserve	Affordable	\$16,148,578. / HOME: \$10,449,707 /	Rental units constructed	Household Housing Unit	2,250	205	9.11%	450	205	45.56%
Supply of Affordable	Supply of AffordableHousingAffordabHousingHousingTax: \$31,	Affordable Housing Property	Homeowner Housing Rehabilitated	Household Housing Unit	250	20	8.00%	50	20	40.00%
nousing		Tax: \$31,693,000 / Bond: \$665,000	Direct Financial Assistance to Homebuyers	Households Assisted	250	55	22.00%	50	55	110.00%
			Buildings Demolished	Buildings	6	0	0.00%	2	0	0.00%
			Other	Other	5	0	0.00%	0	0	0.00%
Increase Services to Build Self-	Homeless Non-Homeless Special Needs	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	0	0	0.00%	0	0	0.00%
Sufficiency & Sust	Non-Housing Community Development	2,750,000	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	3,655	1,526	41.75%	1,585	1,526	96.28%

City of Raleigh's Consolidated Annual Performance and Evaluation Report 2020-2021

1	Facade treatment/business building rehabilitation	Business	20	0	0.00%	4	0	0.00%
	Homeowner Housing Added	Household Housing Unit	0	28	100%	0	28	100%
	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	32	0	0.00%	12	0	0.00%
	Homeless Person Overnight Shelter	Persons Assisted	6,000	151	2.52%	1,200	151	12.58%
	Overnight/Emergency Shelter/Transitional Housing Beds added	Beds	0	0	0.00%	0	0	0.00%

Table 1 - Accomplishments – Program Year & Strategic Plan to Date

Assess how the jurisdiction's use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.

The City used federal and local funds to address the three priorities identified in its 2021-2025 Consolidated Plan and met its goals in most categories. Summaries of the City's FY 2020-2021 funding activities, were:

• Increase and Preserve the Supply of Affordable Housing:

The City's Affordable Housing Improvement Plan set a goal of increasing the pace and volume of affordable housing development. This goal was addressed through City-sponsored creation and preservation of affordable housing units as well as down payment assistance to eligible homebuyers.



Housing in East College Park

A summary of the City's investment in completed subsidized apartment communities follows:

Rental Development	City Assistance \$	Number of Units	
Beacon Ridge	\$920,000	120	
Abbington Village	\$603,000	85	
Total	\$1,523,000	205	

Rental Development	City Assistance \$	Number of Units	Unit Type
New Bern Crossings	\$4,250,000	192	Family
Thrive at Renaissance	\$2,100,000	90	Family
Milner Commons	\$3,800,000	156	Elderly
Total	\$10,150,000	438	

In addition to these investments, the following developments were approved for City financing during the FY2021-2022 fiscal year:

The homebuyer assistance program helps low-and-moderate-income households who want to purchase a home but need additional funding. Purchasing a home helps families and individuals invest in their future. The City spent a total of \$1,080,000 (\$540,000 in CDBG, \$20,000 in HOME, and \$500,000 in local funds) to assist 54 low-income households to purchase their first house through down-payment assistance.

The City continued implementation of its first Neighborhood Revitalization Strategy Area (NRSA) Plan. In FY 2020-2021, the City continued to work with selected builders to produce infill housing on lots acquired over several years with CDBG and local bond funds, including the ten-block redevelopment area (East College Park) within the NRSA. All 28 infill single-family houses sold to low- and moderate-income(LMI) buyers on lots acquired by the City with CDBG and bond funds were within the NRSA – 12 of which were non-income restricted buyers. Staff also worked to provide homeownership opportunities in other neighborhoods.

Homeowner Rehabilitation:

The City's homeowner rehabilitation program provides financial assistance to eligible households to make critical repairs to their homes. This enables homeowners to stay in their homes. Not only does this program help prevent homeowners from needing more expensive home repairs in the future, it also provides them with safe and healthy homes. \$700,554 in CDBG loans assisted 9 low-income homeowners (8 houses) and an additional \$95,161 in CDBG funds were used to pay for 12 limited repairs (20 low-income persons).

Funding Source	Amount Funded	Homes Completed
HOME Substantial		
Repair	\$0.00	0
CDBG Substantial Repair	\$700,554.49	8
CDBG Limited Repair	\$95,161.37	12
Total	\$795,715.86	20

• Enhance the Homeless to Housing Continuum:

The City provided \$275,598 in ESG funding to Healing Transitions and Families Together to provide emergency shelter, Passage Home to provide rapid re-housing assistance, and The Raleigh/Wake Partnership to End &

Prevent Homelessness to administer the Wake County Homeless Management Information System (HMIS). The City also provided \$100,000 in CDBG funds to the South Wilmington Street Men's Shelter for shelter operations, and \$68,000 in local funds to Catholic Charities for their Support Circle program, which provides rapid re-housing assistance. Given the effects of COVID-19, emergency shelters implemented social distancing requirements, which resulted in reduced bed capacity.

Funding Recipient	Activity	Quantity Served
Families Together	Emergency Shelter	34 individuals
Healing Transitions	Emergency Shelter	403 individuals
Passage Home	Rapid Re-housing	11 households
Catholic Charities	Rapid Re-housing	12 households
South Wilmington Street Men's Shelter	Emergency Shelter	151 individuals

The City also continues to support Oak City Cares, which serves as a centralized access point for connecting individuals and families who are at risk of or are experiencing homelessness to coordinated services, by contributing \$74,444 annually in local funds to assist in weekend and holiday meal distribution to the homeless.



Oak City Cares Lobby

• Increase Services to Build Self-Sufficiency and Sustainability:

During the past year, Homebuyer Training one-day workshops were held once a month, virtually, by our local partner, DHIC. These workshops provided potential homebuyers with information such as an understanding of the mortgage loan process, credit reporting, how to find a home, insurance, home inspections as well as information about various down payment assistance options. Homebuyer training was provided to 190 households.

The City of Raleigh continues to use the CDBG-funded Community Enhancement Grant program to provide funding to non-profits that administer essential public services to low- to moderate-income households such as providing furniture for 1,085 individuals, temporary bridge housing to 26 individuals, and safety planning and a full continuum of emergency support to 307 individuals experiencing domestic violence.

CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted). 91.520(a)

Race	CDBG	HOME	ESG
White	353	0	209
Black or African American	1,384	2	221
Asian	44	0	1
American Indian or American Native	16	0	3
Native Hawaiian or Other Pacific Islander	0	0	5
Other/Multi	201	0	21
Total	1,998	2	460
Hispanic	278	2	28
Not Hispanic	1,720	0	432

Table 2 – Table of assistance to racial and ethnic populations by source of funds

Narrative

As shown in the table, the majority of program beneficiaries were members of racial minority groups. The largest group served was "Black or African-American." A small but growing percentage of those assisted were of Hispanic ethnicity.

CR-15 - Resources and Investments 91.520(a)

Identify resources made available.

In addition to federal funds, \$13.6 million in City funds were made available during the past program year. City funding contributed 66% of the money spent on programs for low-and-moderate-income households and individuals.

Identify the resources made available

Source of Funds	Source	Resources Made	Amount Expended	
		Available	During Program Year	
CDBG	public - federal	\$7,484,181.24	\$3,062,868.47	
HOME	public - federal	\$4,866,034.72	\$651,544.42	
ESG	public - federal	\$275,598.00	\$275,598.00	
Other – CDBG-CV	public - federal	\$4,550,487.00	\$551,094.74	
Other – Local (Bond and tax rate)	public - local	\$13,567,985.90	\$8,918,969.76	

Table 3 - Resources Made Available

Narrative

Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
CITYWIDE	96%	70%	Most of the housing and community development programs the City of Raleigh offers are available to low-income residents throughout the city
Downtown Neighborhoods	3%	10%	11 households were relocated to continue the building of low-income apartments in this area
NRSA 2016 - College Park/ECP	1%	20%	28 infill homes were built and sold in the NRSA, with 16 sold to low-to-moderate income buyers, and 12 sold to market- rate buyers

Table 4 – Identify the geographic distribution and location of investments

Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

City of Raleigh: The City of Raleigh has prioritized investing in affordable housing and community development programs. In the past year, federal dollars were leveraged with local funding.



Hill Street in East College Park

As the City invests in affordable housing within its borders using federal grant funds, it also taps local City of Raleigh funds for projects and programs such as:

- Lending to private builders of affordable apartments;
- Repairing older owner-occupied houses;
- Assisting the NC 507 Wake County Continuum of Care's lead collaborative agency, the Raleigh Wake Partnership to End & Prevent Homelessness, with staff costs;
- Providing on-going support to Oak City Cares homelessness facility;

• Providing rapid re-housing and homelessness prevention funds to Catholic Charities for those who are homeless or at-risk of becoming homeless;

• Providing funds to Passage Home to assist families with children living in Raleigh hotels move into permanent housing;

• Providing funds to Passage Home and Triangle Family Services to help those households living in hotels avoid eviction during the coronavirus; and

• Annually supporting two nonprofit organizations engaged in affordable housing development and other services directed at low-income populations.



Sunnybrook Pointe Apartments

Affordable Apartments: Increasing the stock of rental apartments for low-and-moderate-income residents is an overwhelming need in the City of Raleigh. Using federal and local money, the City partners with other funders (such as Wake County and the NC Housing Finance Agency) and affordable housing developers to build rentals. Most of the affordable apartment loans provided by the City are a portion of the entire investment package to create new affordable apartments, with low-income housing tax credits and private loans being the other major sources of funds.

Fiscal Year Summary – HOME Match				
1. Excess match from prior Federal fiscal year	\$13,869,824.74			
2. Match contributed during current Federal fiscal year	\$6,683,750.00			
3 .Total match available for current Federal fiscal year (Line 1 plus Line 2)	\$20,553,574.74			
4. Match liability for current Federal fiscal year	\$457,567.61			
5. Excess match carried over to next Federal fiscal year (Line 3 minus Line 4)	\$20,096,007.13			

Table 5 – Fiscal Year Summary - HOME Match Report

HOME Match							eroval No. 2506-017 (exp. 12/31/2012			
								Match Contr	butions for	
Part I Participant Ide	ntification							Federal Fise	al Year (yy	/yy) 2020
1. Participant No. (assigned b	y HUD) 2. Name o	f the Participating Jurisdict	ion			3.	Name of Contact (p	erson completi	ng this report)
54077		of Raleigh					Jill Walsh			
5. Street Address of the Parti						4.	Contact's Phone N			
421 Fayetteville St., S	Suite 1200							919-9	96-4330	
6. City Raleigh			State NC	8. Zip Code 27601						
Part II Fiscal Year Su	mmary			21001						
1. Excess matc		deral fiscal year				\$	13,	869,824.74		
2. Match contril	buted during cu	rrent Federal fiscal ye	ear (see Part III.9.)			\$	6,	683,750.00		
3. Total match a	available for cur	rrent Federal fiscal ye	ear (line 1 + line 2)						\$	20,553,574.74
4. Match liabilit	y for current Fe	deral fiscal year							\$	457,567,61
								20,096,007.13		
Part III Match Contribu							ite Preparation,			
1. Project No. or Other ID	2. Date of Contribution (mm/dd/yyyy)	3. Cash (non-Federal sources)	 Foregone Taxes, Fees, Charges 	5. Appraised Land / Real Property	6. Required Infrastructure		truction Materials, onated labor	8. Bor Financ		9. Total Match
Amber Spring	10/03/2019	262,500.00								262,500.0
Amber Spring	03/12/2020	131,250,00								131,250.0
Beacon Ridge	09/10/2020							920	,000.00	920,000.0
Beacon Ridge	11/21/2019	920,000.00								920,000.0
Beacon Ridge	03/05/2020	920,000.00								920,000.0
Beacon Ridge	05/28/2020	183,725.00						736	275.00	920,000.0
Booker Park	01/02/20							550	,000.00	550,000.0
Raleigh North & Millba	01/02/20	200,000.00								200,000.0
Sunnybrook Pointe	11/07/2019	1,000,000.00								1,000 000.0
Villages of Washington	12/19/2019							860	,000.00	860,000.0

Table 6 – Match Contribution for the Federal Fiscal Year

HOME MBE/WBE Report

Program Income – Enter the program amounts for the reporting period						
Balance on hand at begin-	Amount received during	Total amount expended	Amount expended for	Balance on hand at end of		
ning of reporting period	reporting period	during reporting period	TBRA	reporting period		
\$	\$	\$	\$	\$		
\$0	\$585,211.81	\$240,388.95	\$0	\$344,822.86		

Table 7 – Program Income

or contracts	ioi noivie projec	is completed u	uring the repor	ling period				
	Total		Minority Business Enterprises					
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non- Hispanic	Hispanic	Hispanic		
Contracts								
Number	7			1		6		
Dollar Amount	\$644,678.00			\$101,400		\$543,278.00		
Sub-Contra								
Number	42			16	12	14		
Dollar	\$195,010.80			\$49,529.00	\$62,033.25	\$83,448.55		
Amount	\$195,010.80			\$49,529.00	302,033.23	303,440.33		
	Total	Women Business Enterprises	Male					
Contracts								
Number	7		7					
Dollar	\$644,678.00		\$644,678.00					
Amount								
Sub-Contra	cts	-	-	1				
Number	42		42					
Dollar Amount	\$195,010		\$195,010.80	1				

 Table 8 - Minority Business and Women Business Enterprises

Minority Owners of Rental Property – Indicate the number of HOME assisted rental property owners and the total amount of HOME funds in these rental properties assisted

	Total		White Non-			
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non- Hispanic	Hispanic	Hispanic
Number	0					
Dollar Amount	0					

Table 9 – Minority Owners of Rental Property

Relocation and Real Property Acquisition – Indicate the number of persons displaced, the cost of							
relocation payments, the number of parcels acquired, and the cost of acquisition							
Parcels Acquired 2			2		\$130,000		
Businesses Displaced							
Nonprofit Organizations							
Displaced							
Households Temporarily	louseholds Temporarily 1		11	\$	247,633.28		
Relocated, not Displaced	laced						
Households Total			Minority P	rope	erty Enterprises		White Non-
Displaced	Alas	kan	Asian o	or	Black Non-	Hispanic	Hispanic
	Nativ	e or	Pacific	:	Hispanic		
	Amer	ican	Islande	er			
	Indi	an					
Number 0							
Cost 0							

Table 10 – Relocation and Real Property Acquisition

CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be		
provided affordable housing units	14	12
Number of Non-Homeless households to be		
provided affordable housing units	275	288
Number of Special-Needs households to be		
provided affordable housing units	256	307
Total	545	607

Table 11 – Number of Households

	One-Year Goal	Actual
Number of households supported through		
Rental Assistance	22	18
Number of households supported through		
The Production of New Units	472	233
Number of households supported through		
Rehab of Existing Units	50	20
Number of households supported through		
Acquisition of Existing Units	1	4
Total	545	275

Table 12 – Number of Households Supported

Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

Given the impacts of COVID-19, the City was unable to meet its target goal of rehabbing existing units. Homeowners did not want contractors going in and out of their houses. The City shut down both the Limited Repair and Substantial Rehabilitation programs at the beginning of the pandemic. Both programs had already been experiencing a lack of contractors. Spread of the COVID-19 virus affected available subcontracting labor. At certain points throughout the pandemic, building supplies were unavailable or severely backordered. In addition, the City of Raleigh permitting and inspection processes were delayed. All of the above contributed to lower results than initially anticipated. The City of Raleigh missed the one-year production goals set in the Annual Action Plan with the completion of 205 affordable apartments. Additional affordable apartment communities are still under construction (the units will be counted in future CAPERs once they are leased). Additionally, the City approved funding assistance for 438 more affordable apartments, which will be constructed after they are fully funded.

Discuss how these outcomes will impact future annual action plans.

The impacts and uncertainties associated with COVID-19, including rising construction and material costs, may impact future affordable housing goals. City staff continues to monitor, and will update, if needed.

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	1,447	0
Low-income	336	0
Moderate-income	472	1
Total	2,255	1

Table 13 – Number of Households Served

Narrative Information

As reflected in the table above, the City of Raleigh addresses the needs of a variety of income groups below 80% of area median income. 64% percent of people and households served using CDBG were classified as Extremely Low-Income (0-30% of area median income). CDBG resources were used last year to support the Wake County men's homeless shelter (151 men) located in the City, homebuyer training (190), homebuyer loans (27), Housing rehabilitation (19), limited house repair (12), and a variety of services delivered through local nonprofit partners/subrecipients (1,507 persons assisted with CDBG Public Services). 100% percent of those served using HOME funds were of Moderate-income (51-80% of area median income). The City focuses its HOME resources on helping create new affordable rental units, and providing homebuyer assistance (1 loan). See table below for income limits for FY 2020-2021.

HUD Income Limits for Raleigh Metropolitan Statistical Area – FY20-21

Percent of Area				Family Si	ze			
Median Income	1	2	3	4	5	6	7	8
Extremely Low - 30%	\$19,800	\$22,600	\$25,450	\$28,250	\$30,550	\$32,800	\$35,050	\$37,300
Very Low - 50%	\$32,950	\$37,650	\$42,350	\$47 <i>,</i> 050	\$50,850	\$54,600	\$58,350	\$62,150
Low - 80%	\$52,750	\$60,250	\$67,800	\$75,300	\$81,350	\$87,350	\$93 <i>,</i> 400	\$99,400

CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)

Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

The City of Raleigh partners with the NC 507 Continuum of Care (Coc), the Raleigh/Wake Partnership to End and Prevent Homelessness (the Partnership – NC-507's lead collaborative applicant agency and HMIS administrator), Wake County Human Services, and nonprofit homeless service providers to ensure everyone is working together to make homelessness rare, brief, and nonrecurring. One of the seats on the Partnership Board is reserved for a City representative, and one is reserved for a County representative. In addition, two City staff serve on the NC 507 governing board.

The Partnership works closely with the City, County, and service providers and conducts the annual Point-in-Time (PIT) count and Housing Inventory Counts (HIC) for the Annual Homeless Assessment Report (AHAR), as required by HUD. The PIT is an annual snapshot in time of persons meeting HUD's definition of "homeless" on a single night in the last ten days of January.

In order to receive an ESG grant from the City, service providers must complete individualized assessments to identify the need for shelter, prevention, or rapid rehousing. Most service providers and shelters are using the VI-SPDAT tool to conduct uniform assessments in HMIS to identify acuity/vulnerability. The City also continues to support Oak City Cares, which serves as a centralized access point for connecting individuals and families, who are at risk of, or are experiencing homelessness, to coordinated services.

Addressing the emergency shelter and transitional housing needs of homeless persons

Strengthening the homeless to housing continuum and the need for permanent supportive housing for the homeless was identified as a top priority in the City of Raleigh's 2021-2025 Consolidated Plan. Two City staff have seats on the NC 507 Wake County Continuum of Care (CoC) governing board and are actively involved with the CoC in developing and promoting the Coordinated Entry system, plans, establishing priorities, and working with service providers. City ESG funds supported programs offered by Families Together (emergency shelter), Healing Transitions (emergency shelter), and Passage Home (rapid rehousing). ESG funds were also provided to the Partnership to support HMIS. Additionally, the City provided \$100,000 of CDBG toward operating expenses for the Wilmington Street Shelter, the County-owned emergency shelter for homeless men, and \$68,000 in local funds to Catholic Charities for homelessness prevention and re-housing. In addition, the City's Community Enhancement Grant Program, funded from the City's CDBG entitlement, is an annual program that issues an RFP for public services to benefit low to moderate income individuals and families. Funds for this fiscal year awarded a programs that provided bridge housing to the homeless, distributed bed sets to formerly homeless families, helped connect victims of domestic violence to services, provided after school tutoring, and assisted unemployed persons with significant barriers to employment (felony record, substance misuse, etc.) with job training and placement.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs

Every two years, the City partners with Wake County to issue a "Combined RFP" for Emergency Solutions Grant (ESG) projects that serve those who are homeless or at-risk-of homelessness. Both the City and County apply similar criteria communitywide, requiring a Housing First approach, the use of the Homeless Management Information System (HMIS), and an involvement with Coordinated Entry. All ESG subrecipients are required to use HMIS, so data can be tracked and shared, and connect clients to mainstream resources. By partnering on this initiative, the City and County can better strategically deploy their ESG dollars to meet community needs.

The City and County (in partnership with the CoC and Catholic Charities) created the Oak City Cares facility and annually contributes \$74,444 in local funding to maintain this centralized referral facility to holistically address the various needs of the County's homeless/near-homeless populations. The City annually provides local funding to Catholic Charities "Support Circles" rapid rehousing and homelessness prevention program which uses a broader definition of homelessness than the federal government, as among their eligible clientele are low-income families living in hotels after having lost the apartment or house they previously were able to occupy. With a combination of counseling and financial assistance this program helps re-house families even before they become homeless by the federal definition.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

The City is committed to helping ensure that those who are experiencing homelessness become rapidly and stably housed. As noted in the previous section, the City partners with the County to issue a

"Combined RFP" for ESG projects that serve those who are homeless or at-risk-of homelessness.

All ESG funded agencies are required to adhere to the CoC's Written Standards and Coordinated Entry Policies and Procedures Manual. The Raleigh/Wake Partnership to End & Prevent Homelessness (Partnership) is the CoC Lead Collaborative Applicant, HMIS Lead, and manages the CoC's Coordinated Access System. The CoC also follows a Housing First approach with Rapid Re-Housing, homelessness prevention, and emergency shelter, which has helped reduce the length of time (LOT) homeless for persons in emergency shelters. The model used in reducing veteran homelessness continues to be applied to single chronically homeless women, a demographic that has been increasing.

CoC NOFA Funding

For FY2020-2021, the Wake County NC 507 Continuum of Care (CoC) received \$3,709,738 in CoC NOFA funding for the following activities:

- \$76,682 HMIS
- \$171,440 Rapid Rehousing
- \$68,066 Coordinated Entry
- \$132,994 CoC Planning Project
- \$2,392,457 Wake Rental Assistance CoCR
- \$82,976 Families at Home
- \$134,564 Families Together Rapid Rehousing
- \$194,921- Mckinney
- \$241,299 Ruth House II
- \$214,339 Triangle Family Services PSH CoCR

CR-30 - Public Housing 91.220(h); 91.320(j)

Actions taken to address the needs of public housing.

Public Housing Program:

The overall mission and operation of subsidized public housing is to provide safe, decent, affordable rental housing for low- to moderate-income families. In addition to creating an affordable living environment, opportunities are offered to promote personal responsibility and self-sufficiency of residents. Public housing rentals in our city come in all sizes and types; from scattered, single family houses to high-rise apartments for elderly families. RHA owns and operates 1,444 subsidized housing rentals. There is a waiting list of approximately 2,980 applicants for public housing. Most applications are seeking one- and two-bedroom units. Preferences are given to applicants including to those who live or work in Wake County, work full time, are elderly (62+), or are disabled. RHA operates four site-based incentive public housing properties which require that applicants meet additional criteria to qualify. Public housing maintains a 99% occupancy rate and turns over a vacancy in approximately ten days.

Housing Choice Voucher (HCV) Program:

RHA has 3,921 Housing Choice Vouchers and has a utilization rate of just under 100%. RHA's voucher program continues to be rated as a high performer by HUD. These tenant-based vouchers increase access to safe, affordable housing units and to provide opportunities for low-income families to choose and obtain rental housing outside areas of poverty or minority concentration. There are currently approximately 8,250 applicants on the voucher waitlist. Approximately 67% of these applicants either live or work in Wake County. Availability is based upon voucher turnovers and funding levels. There are local preferences for the elderly, disabled, working, residents who live or work in Wake County, and graduates of the Ready to Rent program. RHA also provides special admissions to homeless families and families experiencing domestic violence through the Coordinated Entry System, the Olmstead Act, and VAWA. At this time, almost 5,700 families qualify for one or more of our preferences.

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

The Raleigh Housing Authority (RHA) recognizes successful management of its local public housing developments input from those served. To this end, the existence and recognition of viable, representative, and democratic resident councils were developed in many public housing communities. These councils are critical for achieving participation and cooperation from RHA tenants. This organization knows the needs of their neighbors and coordinates the delivery of community service programs primarily for public housing residents. It is from this organization the Resident Advisory Board is chosen. RHA consults with the Advisory Board on all administrative and Agency Plans. These meetings provide an avenue for open dialogue between the residents and the agency. Resident input is important when considering changes to the operations, procedures or regulations which directly affect the residents or the services RHA provides. Additionally, resident input and feedback forms have been made available to all households.

Actions taken to provide assistance to troubled PHAs

The Raleigh Housing Authority continues to be rated as a high performer by HUD's management assessment system for public housing. RHA just completed its 34th consecutive year with no financial audit findings. The Real Estate Assessment Center's (REAC) continues to score the RHA public housing portfolio with high scores when assessing the physical conditions of RHA's portfolio. RHA works efficiently and effectively to prevent misuse and waste of HUD resources. The Raleigh Housing Authority recognizes the growing need for affordable housing and seeks ways to protect and develop affordable housing for the citizens of Raleigh.

CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

In the 2020-2021 fiscal year, CD staff continued to improve and increase outreach efforts to low-income residents. The Analysis of Impediments to Fair Housing Choice (AI) included an independent review of the City's development ordinance and stakeholder and public meetings to develop solutions to local barriers to affordable housing.

The current political climate in North Carolina makes it unlikely that any city can receive state legislative approval of new local ordinances to require private developers to provide affordable housing, but new incentives in the rezoning approval process have been implemented. Duplexes and Townhome housing unit types by right in most of Raleigh are notable housing development options introduced through the City's development ordinance that hold potential to incentivize private unsubsidized housing that is within reach of renters or owners of moderate means. Raleigh is also working on a pilot program with a new community land trust to add to/preserve the supply of affordable ownership housing units in the City.

Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

Last year the City managed and operated 220 affordable rental housing units that it owns. The average rent was \$627 and 86% of the units were rented to households below 50% of area median income. Seventy-seven percent of occupants in City-owned rentals were racial minorities.

The City continues to work in partnership with NC-507 Wake County Continuum of Care (CoC), Wake County Human Services, and nonprofit homeless service providers to address the needs of those experiencing or at risk of becoming homeless. City staff serve on both The Raleigh-Wake Partnership to End and Prevent Homelessness (NC 507's lead collaborative agency) as well as the CoC Governance Board.

City Council in June 2016 approved a tax increase to support affordable housing in the City. The introduction of this funding source has resulted in over \$6 million annually in commitments for affordable units through preservation of existing affordable units, creation of new affordable units, and single-family housing rehabilitation. In November 2020, Raleigh voters approved an Affordable Housing bond of \$80 million with a record 72% of voters in approval.

Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

LBP remediation is an integral part of CD's rehab program. All rehabs of owner-occupied homes are tested for lead-based paint and any LBP found is appropriately remediated.



Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

In previous years, the Raleigh Community Development Division has hosted a series of "job fairs" in the NRSA to connect residents of the low-income Census Tract with jobs being created by CDBG-supported infrastructure work. These were put on hold during the year due to COVID-19. This year, two additional grants for a total of \$80,000 were made for workforce development. The FY 2021-2022 CAPER will report on the benefits of these three grants. In FY 2019-2020, the City created the Compassion Fund and the Emergency Assistance Grant Fund - locally funded initiatives addressing lowincome families living in hotels or in need of short-term assistance to prevent homelessness due to COVID-19.

The City also received a special supplemental allocation of CDBG-CV and ESG-CV to assist low-income households during the pandemic. This allocation was authorized by the Coronavirus Aid, Relief, and Economic Security Act (CARES Act), which was created on March 27, 2020, to respond to the growing effects

of this historic public health crisis. The City awarded \$1,877,051 in CDBG-CV1 funds to nonprofits providing emergency rental assistance, eviction prevention, foreclosure mitigation counseling, and coordinated access support. \$4,453,789 in ESG-CV1 and ESG-CV2 funds were awarded to nonprofits to provide emergency shelter, homelessness prevention, rapid re-housing, street outreach, and HMIS administration. All funds are helping the City in its efforts to prepare for, prevent and respond to the Coronavirus. The table on the following page lists the agencies and services funded.

In addition, the City received funding from the U.S. Department of Treasury for the Emergency Rental Assistance (ERA) program. Two separate federal programs have been established: ERA1 provides up to \$25 billion under the Consolidated Appropriations Act, 2021, which was enacted on December 27, 2020, and ERA2 provides up to \$21.55 billion under the American Rescue Plan Act of 2021, which was enacted on March 11, 2021. The City received \$14,298,566.90 in ERA1 funds and \$11,313,786.80 in ERA2 funds. The City partnered with Wake County Government to hire Telamon Corporation to administer the emergency assistance program in Raleigh and Wake County. The local program is called the House Wake COVID-19 Financial Assistance Program. As of August 23, 2021, Telamon has approved 2,051 applicants from both city and county residents, and \$3,945,526 of ERA1 funds has been used for direct assistance to Raleigh residents.

CDBG-CV1		
	Funded	
Agency	Amount	Activities
DHIC	\$234,051	Foreclosure prevention
Legal Aid	\$634,000	Eviction prevention
Oxford House	\$66,000	Emergency rental assistance
Passage Home	\$300,000	Emergency rental assistance
Raleigh/Wake Partnership to End & Prevent Homelessness	\$199,000	Housing Navigation Unit & Access Hub
Telamon	\$144,000	Foreclosure prevention
Triangle Family Services	\$300,000	Eviction prevention
TOTAL	\$1,877,051	

ESG-CV1 & 2		
Agency	Funded Amount	Activities
Catholic Charities	\$149,618	Rapid Re-Housing; Homelessness Prevention
Families Together	\$503 <i>,</i> 580	Rapid Re-Housing; Emergency Shelter
Healing Transitions	\$459,594	Emergency Shelter
InterAct	\$660,183	Shelter Operations and Rapid Re-Housing
Legal Aid	\$216,000	Homelessness Prevention
Passage Home	\$380 <i>,</i> 875	Rapid Re-Housing; Homelessness Prevention
Raleigh/Wake Partnership to End & Prevent Homelessness	\$360,850	HMIS
Salvation Army	\$69,800	Emergency Shelter
Triangle Family Services	\$1,039,706	Rapid Re-Housing; Homelessness Prevention; Emergency Shelter; Street Outreach
USCRI (U.S. Committee for Refugees and Immigrants NC Field Office)	\$98,952	Homelessness Prevention
Urban Ministries	\$514,293	Emergency Shelter
TOTAL	\$4,453,451	

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

The institutional structure for delivering CDBG programs and services to low and very-low income families and individuals involves public, private, and non-profit agencies. Partnerships are utilized internally as well. In FY 2020-2021, Housing and Neighborhoods continued working with the City's Parks and Recreation Department on providing a new park in the NRSA, to be funded with City CDBG funds. Additional public meetings were held and design work started. The next two CAPERs will report on the results of this inter-departmental City initiative.

Nonprofit organizations also play a key role in providing rapid re-housing and emergency shelter services to those experiencing homelessness. Several nonprofits are providing various services, including medical and mental health services, on the site of Oak City Cares. The City also \$200,000 distributes CDBG funds to nonprofits providing public services to low-income households. Last year, the City provided funds (CDBG, HOME, local) for local nonprofit developers and for-profit firms to build affordable housing in the City. In FY 2020-2021, the City continued selling the 140 lots it assembled, primarily with CDBG funds, and worked with builders who will provide mixed-income homeownership opportunities in the NRSA. In addition, the City continues to utilize the pipeline of low-income residents that received job training and employment within this City-sponsored housing development within the NRSA.

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

The City requires written commitments from nonprofit organizations applying for financial assistance to provide affordable housing for persons with disabilities. The written commitments require social service agencies to be involved with the non-housing needs of their residents.

Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)

Below are the City-related impediments identified in the regional AI completed in 2020, followed by City actions to address them:

• Lack of affordable housing in high opportunity areas: On September 3, 2015, the Raleigh City Council adopted the Affordable Housing Location Policy (AHLP) which encourages development of City supported affordable housing in high opportunity areas. The following year an affordable housing fund (>\$6 million per year) was created in the City General Fund. In November 2020, Raleigh voters approved an \$80 million Affordable Housing Bond that includes funds for projects and acquisition opportunities near planned transit routes, such as the forthcoming Bus Rapid Transit (BRT) lines. In early 2021, an RFP was issued for consultants to help complete an update to the AHLP and Affordable Housing Improvement Plan (AHIP) in FY2021-2022.

• Limited housing choice restricts access to community assets for members of the protected classes:

The Wake Transit Plan will increase the percentage of the County's jobs within ¾ mile of all day transit service. The City of Raleigh completed the Equitable Development Around Transit (EDAT) initiative to guide development expected to spring up near Bus Rapid Transit (BRT) stations and routes. The City is using annual affordable housing goals (570 total) to measure progress in providing additional affordable housing units and the City is looking for acquisition opportunities along proposed BRT lines for inclusion of affordable housing on City land. The City has created an excellent framework for advancing fair housing through its Comprehensive Plan, Raleigh 2030. Decision-making, particularly in rezoning matters, that is consistent with this document will further the City's commitment to affirmatively further fair housing choice.

• Fair Housing Hearing Board has no legal authority to enforce its ordinance: Local complaints received by the City are referred to the Fair Housing Project of Legal Aid of North Carolina and the Fair Housing Justice Center, who have the resources and expertise to address fair housing complaints. In the future, the City may join with Wake County to establish a countywide human relations commission with adequate enforcement and investigative authority to resolve local complaints. The City may also explore expanding the Board's own legal authority and hiring additional staff assigned to the Board.

• RCAPs are clustered in the City of Raleigh, found primarily where lower income Black and Hispanic residents live. All of these areas are located within very low and low opportunity areas. In September 2015, the City adopted an Affordable Housing Location Policy (AHLP) to steer most of its affordable housing investments only to areas outside of RCAPs. City staff created an updated AHIP working draft with current housing tables to help launch the new Plan that will be updated with the assistance of consultants in 2021-2022. The City continues to support homebuyer education, sponsors the building of affordable houses on City-owned sites, and provides low-interest second mortgages to make many sales within reach of lower-income families who otherwise may not be able to buy a house in the unsubsidized market.

CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

Monitoring CDBG, CDBG-CV and ESG projects consists of five major components:

 Grant Applications: Request for funding applications are made on a standard form and are evaluated by a team. Points are given for each criterion covering community need, program effectiveness, financial record, and capacity of the organization. Recommendations for funding are based on evaluation of the above criteria and presented to City Council for approval and included in each Annual Action Plan.

- Pre-agreement meeting: the project manager meets with each subrecipient to go over grant requirements, logistics for payments, record-keeping standards, future monitoring, and closeout.
- 3. Agreements: The City of Raleigh enters into standard grant agreements with each subrecipient that specify amount, source, and use of funds, match requirements, reporting standards, record-keeping, results to be achieved, and other conditions specific to the project. A standard attachment of all federal standards (Executive Orders, Civil Rights Act, etc.) with which the agency must comply is included.
- 4. On-site monitoring: project manager, based on a risk assessment, will visit each funded agency at least once in the 12-month term of the contract to assure compliance. Due to COVID-19, these visits are currently occurring virtually.
- 5. Progress reports: written statements of benefits produced with the grants provided are required with each payment request as well as a summary at the end of the project.

HOME funds are provided annually in a competition that leverages low-income housing tax credits. Loan agreements are executed with each borrower that includes federal requirements and on-site monitoring consistent with the HOME regulations are conducted to review unit condition and programmatic compliance.

The FY 2020-2021 Action Plan included a HOME Monitoring Plan to guide City staff in assuring program compliance with federal requirements.

Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

The Draft 2020-2021 CAPER was advertised for public comment in two local newspapers and the City's website the week of September 8, 2021, providing 15 days for comments – September 8th – September 22nd. One comment was received and responded to. The comment is included as an attachment.

CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

The City recently enhanced its housing rehabilitation program (funded in part with CDBG) to increase its use among existing low-income homeowners. The City also recently began to use its CDBG allocation to supplement other resources for low-income homebuyer assistance. Through these recent changes, the City is able to enhance participation in its housing programs.

The City also received a special supplemental allocation of CDBG-CV to assist low-income households during the COVID-19 pandemic. This allocation was authorized by the Coronavirus Aid, Relief, and Economic Security Act (CARES Act), which was created on March 27, 2020, to respond to the growing effects of this historic public health crisis. The City awarded \$1,877,051 in CDBG-CV1 funds to nonprofits providing emergency rental assistance, eviction prevention, foreclosure mitigation counseling, and coordinated access support, serving 260 households during this reporting period. The City continues to monitor the effects of COVID-19 and whether any programmatic adjustments will be needed.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

CR-50 - HOME 91.520(d)

Include the results of on-site inspections of affordable rental housing assisted under the program to determine compliance with housing codes and other applicable regulations

Please list those projects that should have been inspected on-site this program year based upon the schedule in §92.504(d). Indicate which of these were inspected and a summary of issues that were detected during the inspection. For those that were not inspected, please indicate the reason and how you will remedy the situation.

A HOME Monitoring Schedule Waiver was received from HUD to complete HOME monitoring by September 30, 2021. Due to the continued impact of COVID-19, monitoring visits have been scheduled for the Fall of 2021.

Provide an assessment of the jurisdiction's affirmative marketing actions for HOME units.

92.351(b)

There were no completed HOME apartment projects last year, therefore no new data on HOME rentals was received. All of the HOME-supported substantial rehabs and 80% of homebuyer assistance loans went to minority borrowers. Every developer receiving HOME funds from the City is required to have and follow an Affirmative Marketing Plan. All HOME borrowers are advised of the HOME requirements for affirmative marketing, and City staff monitor each HOME-financed apartment community to assure compliance. Recent monitoring of these communities has found compliance with HOME regulations.

Each loan agreement signed between the City and organizations receiving development loans contains the following:

Affirmative Marketing: Borrower shall adopt affirmative marketing procedures and requirements for the rental housing project pursuant to 24 CFR Section 92.351, as may be amended. Affirmative marketing steps consist of actions to provide information and otherwise attract eligible persons in the housing market area to the available housing without regard to race, color, national origin, sex, religion, familial status or disability.

The affirmative marketing requirements and procedures adopted must include:

1. Methods for informing the public, owners, and potential tenants about fair housing laws and the City of Raleigh's affirmative marketing policy.

2. Requirements and practices Borrower must adhere to in order to carry out the City's affirmative marketing procedures and requirements.

3. Procedures to be used by Borrower to inform and solicit applications from persons in the housing market area who are likely to apply for the housing without special outreach.

4. Records that will be kept describing actions taken by the City of Raleigh and by Borrower to affirmatively market units and records to assess the results of these actions; and

5. A description of how the City of Raleigh will annually asses the success of affirmative marketing actions and what corrective actions will be taken where affirmative marketing requirements are not met.

Refer to IDIS reports to describe the amount and use of program income for projects, including the number of projects and owner and tenant characteristics

There was a total of \$141,867.76 in HOME Program Income expended in 2020-2021 (from July 1, 2020 to June 30, 2021) on projects. Of this, \$20,000.00 was provided to 1 homebuyer for down payment assistance (homebuyer 51-80% AMI, African American/Hispanic). The remaining \$121,867.76 was for

the Capital Towers CHDO project (no beneficiary data yet).

Describe other actions taken to foster and maintain affordable housing. 91.220(k) (STATES ONLY: Including the coordination of LIHTC with the development of affordable housing). 91.320(j)

Local funds have been made available for nonprofit developers to help create or preserve affordable housing in Raleigh. The City seeks to work with developers of affordable housing to purchase existing affordable apartment developments (sometimes unsubsidized) threatened with redevelopment to other uses in Raleigh's more attractive locations. Raleigh City Council in June 2016 approved a one cent tax increase for affordable housing, which is generating \$6 million every year since. In November 2020, Raleigh voters approved an Affordable Housing bond of \$80 million with 72% of voters in approval. The one cent tax increase and affordable housing bond are major sources of local dollars with which the City can aggressively address its need for additional affordable units as well as preserve existing units into the future.

CR-60 - ESG 91.520(g) (ESG Recipients only)

ESG Supplement to the CAPER in e-snaps

For Paperwork Reduction Act

1. Recipient Information—All Recipients Co Basic Grant Information	omplete
Recipient Name	Raleigh
Organizational DUNS Number	044379568
EIN/TIN Number	566000236
Indentify the Field Office	GREENSBORO
Identify CoC(s) in which the recipient or subrecipient(s) will provide ESG assistance	
ESG Contact Name	
Prefix	Mr.
First Name	Nicholas
Middle Name	0
Last Name	Dula
Suffix	0
Title	Housing & Neighborhoods Program Development Administrator
ESG Contact Address Street Address 1	PO Box 590
Street Address 2	0

City	Raleigh
State	NC
ZIP Code	-
Phone Number	9199964330
Extension	6935
Fax Number	0
Email Address	nicholas.dula@raleighnc.gov
ESG Secondary Contact	
Prefix	Mr.
First Name	Lamont
Last Name	Taylor
Suffix	0
Title	Housing & Neighborhoods Assistant Director
Phone Number	9199964330
Extension	4278

lamont.taylor@raleighnc.gov

2. Reporting Period—All Recipients Complete

Email Address

Program Year Start Date	07/01/2020
Program Year End Date	06/30/2021

3a. Subrecipient Form – Complete one form for each subrecipient

Subrecipient or Contractor Name: Families Together City: Raleigh State: NC Zip Code: 27620-4395 DUNS Number: 945084887 Is subrecipient a victim services provider: N Subrecipient Organization Type: Other Non-Profit Organization ESG Subgrant or Contract Award Amount: 12,651 Subrecipient or Contractor Name: Healing Transitions International, Inc City: Raleigh State: NC Zip Code: 27603-2261 DUNS Number: 613591432 Is subrecipient a victim services provider: N Subrecipient Organization Type: Other Non-Profit Organization ESG Subgrant or Contract Award Amount: 130,576

Subrecipient or Contractor Name: Passage Home Inc City: Raleigh State: NC Zip Code: 27601, 2709 DUNS Number: 958016297 Is subrecipient a victim services provider: N Subrecipient Organization Type: Other Non-Profit Organization ESG Subgrant or Contract Award Amount: 55,871

Subrecipient or Contractor Name: Raleigh/Wake Partnership to End and Prevent Homelessness City: Raleigh State: NC Zip Code: 27619, 8411 DUNS Number: 929401508 Is subrecipient a victim services provider: N Subrecipient Organization Type: Other Non-Profit Organization ESG Subgrant or Contract Award Amount: 76,500

CR-65 - Persons Assisted

See attached SAGE-HMIS report.

CR-70 - ESG 91.520(g) - Assistance Provided and Outcomes

10. Shelter Utilization

Number of New Units – Rehabbed	
Number of New Units – Conversion	0
Total Number of bed - nights available	7,876
Total Number of bed - nights provided	7,219
Capacity Utilization	92%

Table 24 – Shelter Capacity

11. Project Outcomes Data measured under the performance standards developed in consultation with the CoC(s)

Project Outcomes Data measured under the performance standards developed in consultation with the CoC(s)

The City of Raleigh provided ESG funds to Families Together and Healing Transitions during FY20-21 for Emergency Shelter. The numbers above are aggregates from those agencies. As a result of the pandemic, less bed nights were available.

CR-75 – Expenditures

11. Expenditures

11a. ESG Expenditures for Homelessness Prevention

	Dollar Amount of Expenditures in Program Year							
	2018	2019	2020					
Expenditures for Rental Assistance	149,198.60	0	0					
Expenditures for Housing Relocation and	0	0	0					
Stabilization Services - Financial Assistance								
Expenditures for Housing Relocation &	25,851.00	0	0					
Stabilization Services - Services								
Expenditures for Homeless Prevention under	0	0	0					
Emergency Shelter Grants Program								
Subtotal Homelessness Prevention	175,049.60	0	0					

Table 25 – ESG Expenditures for Homelessness Prevention

11b. ESG Expenditures for Rapid Re-Housing

	Dollar Amount of Expenditures in Program Year							
	2018	2019	2020					
Expenditures for Rental Assistance	0	50,581.00	51,681.00					
Expenditures for Housing Relocation and	0	0	0					
Stabilization Services - Financial Assistance								
Expenditures for Housing Relocation &	0	0	0					
Stabilization Services - Services								
Expenditures for Homeless Assistance under	0	0	0					
Emergency Shelter Grants Program								
Subtotal Rapid Re-Housing	0	50,581.00	51,681.00					

Table 26 – ESG Expenditures for Rapid Re-Housing

11c. ESG Expenditures for Emergency Shelter

	Dollar Amo	Dollar Amount of Expenditures in Program Year									
	2018	2019	2020								
Essential Services	0	23,056	33,058								
Operations	34,191	117,790	110,169								
Renovation	0	0	0								
Major Rehab	0	0	0								
Conversion	0	0	0								
Subtotal	34,191	140,846.00	143,227.00								

Table 27 – ESG Expenditures for Emergency Shelter

11d. Other Grant Expenditures

	Dollar Amou	Dollar Amount of Expenditures in Program Year								
	2018	2018 2019								
Street Outreach	0	0	0							
HMIS	37,809.07	76,500.00	76,500.00							
Administration	11,533.00	4,100.00	4,190.00							

Table 28 - Other Grant Expenditures

11e. Total ESG Grant Funds

Total ESG Funds Expended	2018	2019	2020
	258,582.68	272,027.00	275,598.00

Table 29 - Total ESG Funds Expended

11f. Match Source

	2018	2019	2020
Other Non-ESG HUD Funds	100,000	100,000	100,000
Other Federal Funds	72,614.00	0	0
State Government	0	0	0
Local Government	68,000.00	68,000.00	68,000.00
Private Funds	176,519.00	272,027.00	287,870.39
Other	0	0	0
Fees	0	0	0
Program Income	0	0	0
Total Match Amount	417,133.00	440,027.00	455.870.39

Table 30 - Other Funds Expended on Eligible ESG Activities

11g. Total

Total Amount of Funds Expended on ESG Activities	2018	2019	2020
	675,715.68	712,054.00	731,468.39

Table 31 - Total Amount of Funds Expended on ESG Activities

Fiscal Year 2020-21 CAPER Attachments: Homeless Services

Overview

The data that follows is drawn from the Homeless Management Information System (HMIS), the centralized database that homeless services agencies use within Raleigh and Wake County. The reports that follow are from the agencies funded by the City of Raleigh with Emergency Solutions Grant (ESG) funds.

The report provides aggregated information on the persons served during Fiscal Year 2020-21 (July 1, 2020 – June 30, 2021) from these agencies:

FY2020-21 ESG Funded Homeless Services										
Agency	Service Provided									
Families Together	Emergency Shelter									
Healing Transitions	Emergency Shelter									
Partnership to End and Prevent Homelessness	HMIS									
Passage Home	Rapid Re-Housing									

The reports that follow have been uploaded into HUD's Integrated Disbursement & Information System (IDIS) electronically in preparation for formal submission of the CAPER to HUD (the federal Department of Housing and Urban Development). Including these reports as a separate attachment for public review was considered by the City of Raleigh Community Development Division to be the best way to present the detailed information being submitted to HUD.

Families Together Emergency Shelter

Report Run History

Report ID	Date Ran (Run-time)	Report Type	Name	User Creating	Running Provider	Running User	Report Status
247502	08/30/2021 11:42:36 AM (0.00 mins)	EsgCaper_2019	Families Together	John Niffenegger	NC-507 Wake	John Niffenegger	Running
247501	08/30/2021 11:40:00 AM (0.17 mins)	EsgCaper_2019	Healing Transitions	John Niffenegger	NC-507 Wake	John Niffenegger	Completed
246561	08/17/2021 02:09:40 PM (0.05 mins)	EsgCaper_2019	Passage Home	John Niffenegger	NC-507 Wake	John Niffenegger	Completed
246560	08/17/2021 02:09:33 PM (0.05 mins)	EsgCaper_2019	Passage Home	John Niffenegger	NC-507 Wake	John Niffenegger	Completed
246559	08/17/2021 02:09:18 PM (0.05 mins)	EsgCaper_2019	Passage Home	John Niffenegger	NC-507 Wake	John Niffenegger	Completed

Report Options

Name	Families Together											
Description	amilies Together FY20-21 ESG											
Provider Type	Provider OReporting Group											
Provider *	Families Together - Wake County - Shelter - State ESG (2127) O <u>This provider AND its subordinates</u> I <u>This provider ONLY</u>											
Program Date Range *	07/01/2020 to 06/30/2021											
Entry/Exit Types *	Basic Center Image: Description of the sector of the s											

ESG Report Results - Date Ran: 08/30/2021 11:42:36 AM - Report ID: 247502

# A	В	C	D	E	F	G	н	1	C J	K	Ц.,	М	Ν	0	Ρ	Q	R S	S	т	U	V	W	X	Y	z	All
Organizatio Name	on		Org. ID	Pr	ojec	t Nai	ne		Project ID	НМІ Туре		oject		for	thod cking	Affili with resid proje (SSO	a ential ect?	IDs	oject s of iliatio		CoC Codes	5	Geoc	odes	Ser	tim rvice ovide
Families Tog Wake Count		r -	1526	Wa	ake C Ielter	s Tog Count ' - Sta		-	2127	Eme (HUI		cy Sh	elter	Ent Dat	ry/Exit æ						NC-50	17	3791	83	Fals	se
														Sho	wing 1	-1 of	1									
5a - Report Va	alidati	on T	able																							
Report Valida	ation	Table	e																							
1. Total Numb	er of F	ersor	ns Serve	ł																					39	•
2. Number of	Adults	(age	18 or ov	ver)																					13	3
3. Number of	Childre	en (u	nder age	18)																					26	5
4. Number of I	Person	s wit	h Unkno	wn A	ge																				0	
5. Number of I	Leaver	s																							17	,
6. Number of A	Adult I	eave	ers																						4	
7. Number of A	Adult a	and H	lead of H	ouse	hold L	eaver	5																		4	
8. Number of S	Stayer	s																							22	2
9. Number of	Adult 9	Staye	ers																						9	
10. Number of	Veter	ans																							0	
11. Number of	Chro	nicall	y Homele	ess P	ersons	5																			7	
12. Number of	Youth	l Und	er Age 2	5																					0	
13. Number of	Parer	ting	Youth Ur	der	Age 2	5 with	Childre	n																	0	
14. Number of	Adult	Head	ds of Hou	iseho	bld																				7	
15. Number of	Child	And	Unknowr	n-Age	e Head	ds of ⊦	ouseho	ld																	0	
16. Heads of H	louset	olds	and Adu	lt Sta	avers i	in the	Proiect	365	Days or N	1ore															0	j .

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Data Element	Client Doesn't Know/Client Refused	Information Missing	Data Issues	Total	% of Error Rate
Name (3.1)	0	0	0	0	0%
SSN (3.2)	11	8	2	21	54%
Date of Birth (3.3)	0	0	0	0	0%
Race (3.4)	0	0		0	0%
Ethnicity (3.5)	0	0		0	0%
Gender (3.6)	0	0		0	0%
Overall Score				21	54%
6b - Data Quality: Universal Data Elements					

Data Element	Error Count	% of Error Rate
Veteran Status (3.7)	1	8%
Project Start Date (3.10)	0	0%
Relationship to Head of Household (3.15)	0	0%
Client Location (3.16)	0	0%
Disabling Condition (3.8)	0	0%
6c - Data Quality: Income and Housing Data Quality		

Data Element	Error Count	% of Error Rate
Destination (3.12)	0	0%
Income and Sources (4.2) at Start	3	23%
Income and Sources (4.2) at Annual Assessment	0	0%
Income and Sources (4.2) at Exit	2	50%

6d - Data Quality: Chronic Homelessness

Entering into project type	Count of total records	Missing time in institution (3.917.2)	Missing time in housing (3.917.2)	Approximate Date started (3.917.3) DK/R/missing	Number of times (3.917.4) DK/R/missing	Number of months (3.917.5) DK/R/missing	% of records unable to calculate
ES, SH, Street Outreach	13			0	0	0	0%
ТН	0	0	0	0	0	0	0%
PH (all)	0	0	0	0	0	0	0%
Total	13						0%

6e - Data Quality: Timeliness

Time For Record Entry	Number of Project Start Records	Number of Project Exit Records
0 days	7	7
1 - 3 days	0	0
4 - 6 days	17	0
7 - 10 days	5	0
11+ days	0	10
6f - Data Quality: Inactive Records: Street Outreach and Emergency Shelter		
	# of Inactive	% of Inactive

	# of Records	# of Inactive Records	% of Inactive Records
Contact (Adults and Heads of Household in Street Outreach or ES - NBN)	0	0	0%
Bed Night (All clients in ES - NBN)	0	0	0%
7a - Number of Persons Served			

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Adults	13	0	13		0
Children	26		26	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data not collected	0	0	0	0	0
Total	39	0	39	0	0
For PSH and RRH - the total persons served who moved into housing	0	0	0	0	0
8a - Number of Households Served					
	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Total Households	7	0	7	0	0
For PSH and RRH - the total persons served who moved into housing	0	0	0	0	0

8b - Point-in-Time Count of Households on the Last Wednesday					
	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
January	4	0	4	0	0
April	3	0	3	0	0
July	2	0	2	0	0
October	2	0	2	0	0

9a - Number of Persons Contacted				
	All Persons Contacted	First Contact - NOT staying on the Streets, ES, or SH	WAS staying	First contact - Worker unable to determine
Once	0	0	0	0
2-5 Times	0	0	0	0
6-9 Times	0	0	0	0
10+ Times	0	0	0	0
Total Persons Contacted	0	0	0	0

9b - Number of Persons Engaged					
	All Persons Contacted	First Contact - NOT staying on the Streets, ES, or SH	First contact - WAS staying on Streets, ES, or SH	First contact - Worker unable to determine	
Once	0	0	0	0	
2-5 Times	0	0	0	0	
6-9 Times	0	0	0	0	
10+ Times	0	0	0	0	
Total Persons Engaged	0	0	0	0	
Rate of Engagement	0.00	0.00	0.00	0.00	

10a -	Gender	of Adults
IUa -	Genuer	UI AUUILS

	Total	Without Children	With Children and Adults	Unknown Household Type
Male	4	0	4	0
Female	9	0	9	0
Trans Female (MTF or Male to Female)	0	0	0	0
Trans Male (FTM or Female to Male)	0	0	0	0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0
Data not collected	0	0	0	0
Subtotal	13	0	13	0

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10b -	Gena	er or	Chi	aren

	Total	With Children and Adults	With Only Children	Unknown Household Type
Male	17	17	0	0
Female	9	9	0	0
Trans Female (MTF or Male to Female)	0	0	0	0
Trans Male (FTM or Female to Male)	0	0	0	0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0
Data not collected	0	0	0	0
Subtotal	26	26	0	0

10c - Gender of Persons Missing Age Information

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Male	0	0	0	0	0
Female	0	0	0	0	0
Trans Female (MTF or Male to Female)	0	0	0	0	0
Trans Male (FTM or Female to Male)	0	0	0	0	0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data not collected	0	0	0	0	0
Subtotal	0	0	0	0	0
10d - Gender by Age Ranges		·	· · ·		

Total Under Age 18 Age 18-24 Age 25-61 Age 62 and Client Doesn't

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					over	Know/Client Refused	collected
Male	21	17	1	3	0	0	0
Female	18	9	1	8	0	0	0
Trans Female (MTF or Male to Female)	0	0	0	0	0	0	0
Trans Male (FTM or Female to Male)	0	0	0	0	0	0	0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0	0	0	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0	0	0
Data not collected	0	0	0	0	0	0	0
Subtotal	39	26	2	11	0	0	0
11 - Age							

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Under 5	9		9	0	0
5 - 12	8		8	0	0
13 - 17	9		9	0	0
18 - 24	2	0	2		0
25 - 34	4	0	4		0
35 - 44	6	0	6		0
45 - 54	1	0	1		0
55 - 61	0	0	0		0
62 +	0	0	0		0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data not collected	0	0	0	0	0
Total	39	0	39	0	0
12a - Race					

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
White	0	0	0	0	0
Black or African American	38	0	38	0	0
Asian	0	0	0	0	0
American Indian or Alaska Native	0	0	0	0	0
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
Multiple races	1	0	1	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data not collected	0	0	0	0	0
Total	39	0	39	0	0

12b - Ethnicity					
	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Non-Hispanic/Non-Latino	38	0	38	0	0
Hispanic/Latino	1	0	1	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data not collected	0	0	0	0	0
Total	39	0	39	0	0

13a1 - Physical and Mental Health Conditions at Start						
	Total Persons	Without Children	Adults in HH with Children and Adults	Children in HH with Children and Adults	With Only Children	Unknown Household Type
Mental Health Problem	4	0	2	2	0	0
Alcohol Abuse	0	0	0	0	0	0
Drug Abuse	0	0	0	0	0	0
Both Alcohol and Drug Abuse	0	0	0	0	0	0
Chronic Health Condition	2	0	2	0	0	0
HIV/AIDS	0	0	0	0	0	0
Development Disability	1	0	0	1	0	0
Physical Disability	2	0	1	1	0	0
13b1 - Physical and Mental Health Conditions of Leavers						
	Total Persons	Without Children	Adults in HH with Children and Adults	Children in HH with Children and Adults	With Only Children	Unknown Household Type
Mental Health Problem	2	0	2	0	0	0

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Alcohol Abuse	0	0	0	0	0	0
Drug Abuse	0	0	0	0	0	0
Both Alcohol and Drug Abuse	0	0	0	0	0	0
Chronic Health Condition	2	0	2	0	0	0
HIV/AIDS	0	0	0	0	0	0
Development Disability	0	0	0	0	0	0
Physical Disability	1	0	1	0	0	0

13c1 - Physical and Mental Health Conditions of Stayers

	Total Persons	Without Children	Adults in HH with Children and Adults	Children in HH with Children and Adults	With Only Children	Unknown Household Type
Mental Health Problem	2	0	0	2	0	0
Alcohol Abuse	0	0	0	0	0	0
Drug Abuse	0	0	0	0	0	0
Both Alcohol and Drug Abuse	0	0	0	0	0	0
Chronic Health Condition	0	0	0	0	0	0
HIV/AIDS	0	0	0	0	0	0
Development Disability	1	0	0	1	0	0
Physical Disability	1	0	0	1	0	0

14a - Domestic Violence History

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Yes	0	0	0	0	0
No	13	0	13	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data not collected	0	0	0	0	0
Total	13	0	13	0	0

14b - Persons Fleeing Domestic Violence

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Yes	0	0	0	0	0
No	0	0	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data not collected	0	0	0	0	0
Total	0	0	0	0	0

15 - Living Situation					
	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Homeless Situations					
Emergency shelter, including hotel or motel paid for with emergency shelter voucher	7	0	7	0	0
Transitional housing for homeless persons (including homeless youth)	0	0	0	0	0
Place not meant for habitation	6	0	6	0	0
Safe Haven	0	0	0	0	0
Host Home (non-crisis)	0	0	0	0	0
Subtotal	13	0	13	0	0
Institutional Settings					
Psychiatric hospital or other psychiatric facility	0	0	0	0	0
Substance abuse treatment facility or detox center	0	0	0	0	0
Hospital or other residential non-psychiatric medical facility	0	0	0	0	0
Jail, prison, or juvenile detention facility	0	0	0	0	0
Foster care home or foster care group home	0	0	0	0	0
Long-term care facility or nursing home	0	0	0	0	0
Residential project or halfway house with no homeless criteria	0	0	0	0	0
Subtotal	0	0	0	0	0
Other Locations					
Permanent Housing (other than RRH) for formerly homeless persons	0	0	0	0	0
Owned by client, no ongoing housing subsidy	0	0	0	0	0
Owned by client, with ongoing housing subsidy	0	0	0	0	0
Rental by client, with RRH or equivalent subsidy	0	0	0	0	0
Rental by client, with HCV voucher (tenant or project based)	0	0	0	0	0
Rental by client in a public housing unit	0	0	0	0	0

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0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
13	0	13	0	0
	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0

	Income at Start	Income at Latest Annual Assessment for Stayers	Income at Exit for Leavers
No Income	6	0	2
\$1 - 150	0	0	0
\$151 - \$250	0	0	0
\$251 - \$500	0	0	0
\$501 - \$1000	2	0	0
\$1001 - \$1500	0	0	0
\$1501 - \$2000	0	0	0
\$2001 +	5	0	2
Client Doesn't Know/Client Refused	0	0	0
Data not collected	0	0	0
Number of adult stayers not yet required to have an annual assessment		9	
Number of adult stayers without required annual assessment		0	
Total Adults	13	9	4
17 - Cash Income - Sources			

	Income at Start	Income at Latest Annual Assessment for Stayers	Income at Exit for Leavers
Earned Income	5	0	1
Unemployment Insurance	0	0	0
Supplemental Security Income (SSI)	1	0	1
Social Security Disability Insurance (SSDI)	1	0	1
VA Service - Connected Disability Compensation	0	0	0
VA Non-Service Connected Disability Pension	0	0	0
Private Disability Insurance	0	0	0
Worker's Compensation	0	0	0
Temporary Assistance for Needy Families (TANF)	0	0	0
General Assistance (GA)	0	0	0
Retirement Income from Social Security	0	0	0
Pension or retirement income from a former job	0	0	0
Child Support	1	0	0
Alimony and other spousal support	0	0	0
Other Source	0	0	0
Adults with Income Information at Start and Annual Assessment/Exit		0	0

UK:

percent with

Disabling

Condition by Source

0%

0%

0%

0%

19b - Disabling Conditions and Income for Adults at Exit AO: AC: percent with percent with AO: Adult AO: Adult AC: Adult AC: Adult UK: Adult UK: Adult with Disabling with Disabling without Disabling with without Disabling without AO: Total Adults AC: Total Adults UK: Total Adults Disabling Disabling Disabling Disabling Condition Condition Condition Condition by Source Condition Condition by Source Condition Condition Earned 0 0 0 0% 1 0 1 100% 0 0 0 Income Supplemental 100% Security Income (SSI) 0% 0 0 0 1 0 1 0 0 0 Social Security Disability 0 0 0 0% 0 100% 0 0 0 1 1 Insurance (SSDI) VA Service -0 0 0 0% 0 0 0 0% 0 0 0 Connected

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Compensation Comporary												
Temporary Assistance for Needy Families (TANF)	0	0	0	0%	0	o	0	0%	0	0	0	0%
Retirement Income from Social Security	0	0	0	0%	0	0	0	0%	0	0	o	0%
Pension or retirement income from a former job	0	0	0	0%	0	0	0	0%	0	0	0	0%
Child Support	0	0	0	0%	0	0	0	0%	0	0	0	0%
Other Source	0	0	0	0%	0	0	0	0%	0	0	0	0%
No Sources	0	0	0	0%	0	2	2	0%	0	0	0	0%
Jnduplicated Total Adults	0	0	O		2	2	4		0	0	0	

	Benefit at Start	Benefit at Latest Annual Assessment for Stayers	Benefit at Exit for Leavers
Supplemental Nutrition Assistance Program (SNAP) (Previously known as Food Stamps)	7	0	3
Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)	1	0	0
TANF Child Care Services	0	0	0
TANF Transportation Services	0	0	0
Other TANF-Funded Services	0	0	0
Other Source	0	0	0

		At Annual	
		Assessment	At Exit for
	At Start	for Stayers	Leavers
MEDICAID	33	0	17
MEDICARE	1	0	1
State Children's Health Insurance Program	0	0	0
Veteran's Administration (VA) Medical Services	0	0	0
Employer-Provided Health Insurance	3	0	0
Health Insurance obtained through COBRA	0	0	0
Private Pay Health Insurance	0	0	0
State Health Insurance for Adults	0	0	0
Indian Health Services Program	0	0	0
Other	0	0	0
No Health Insurance	3	0	0
Client doesn't know/Client refused	0	0	0
Data not collected	0	0	0
Number of stayers not yet required to have an annual assessment		22	
1 Source of Health Insurance	35	0	16
More than 1 Source of Health Insurance	1	0	1

22a2 - Length of Participation - ESG Projects

	Tota	ıl	Leavers	Stayers
0-7 days	0		0	0
8 to 14 days	7		0	7
15 to 21 days	0		0	0
22 to 30 days	0		0	0
31 to 60 days	1		1	0
61 to 90 days	13		13	0
91 to 180 days	5		0	5
181 to 365 days	10		0	10
366 to 730 Days (1-2 Yrs)	3		3	0
731 to 1,095 Days (2-3 Yrs)	0		0	0
1,096 to 1,460 Days (3-4 Yrs)	0		0	0

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1,461 to 1,825 Days (4-5 Yrs)	0	0	0
More than 1,825 Days (>5 Yrs)	0	0	0
Data not collected	0	0	0
Total	39	17	22

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
7 days or less	0	0	0	0	0
8 to 14 days	0	0	0	0	0
15 to 21 days	0	0	0	0	0
22 to 30 days	0	0	0	0	0
31 to 60 days	0	0	0	0	0
61 to 180 days	0	0	0	0	0
181 to 365 days	0	0	0	0	0
366 to 730 Days (1-2 Yrs)	0	0	0	0	0
Total (persons moved into housing)	0	0	0	0	0
Average length of time to housing	0	0	0	0	0
Persons who were exited without move-in	0	0	0	0	0
Total	0	0	0	0	0

22d - Length of Participation by Household Type

Owned by client, no ongoing subsidy

Owned by client, with ongoing subsidy

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
7 days or less	0	0	0	0	0
8 to 14 days	7	0	7	0	0
15 to 21 days	0	0	0	0	0
22 to 30 days	0	0	0	0	0
31 to 60 days	1	0	1	0	0
61 to 90 days	13	0	13	0	0
91 to 180 days	5	0	5	0	0
181 to 365 days	10	0	10	0	0
366 to 730 Days (1-2 Yrs)	3	0	3	0	0
731 to 1,095 Days (2-3 Yrs)	0	0	0	0	0
1,096 to 1,460 Days (3-4 Yrs)	0	0	0	0	0
1,461 to 1,825 Days (4-5 Yrs)	0	0	0	0	0
More than 1,825 Days (>5 Yrs)	0	0	0	0	0
Data not collected	0	0	0	0	0
Total	39	0	39	0	0

22e - Length of Time Prior to Housing - based on 3.917 Date Homelessness Started

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
7 days or less	0	0	0	0	0
8 to 14 days	0	0	0	0	0
15 to 21 days	0	0	0	0	0
22 to 30 days	0	0	0	0	0
31 to 60 days	19	0	19	0	0
61 to 180 days	10	0	10	0	0
181 to 365 days	3	0	3	0	0
366 to 730 Days (1-2 Yrs)	7	0	7	0	0
731 days or more	0	0	0	0	0
Total (persons moved into housing)	39	0	39	0	0
Not yet moved into housing	0	0	0	0	0
Data not collected	0	0	0	0	0
Total Persons	39	0	39	0	0
3c - Exit Destination - All persons					
	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Permanent Destinations					
Moved from one HOPWA funded project to HOPWA PH	0	0	0	0	0

0

0

0

0

0

0

0

0

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0

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Rental by client, no ongoing subsidy	0	0	0	0	0
Rental by client, with VASH subsidy	0	0	0	0	0
Rental by client with GPD TIP subsidy	0	0	0	0	0
Rental by client, other ongoing subsidy	3	0	3	0	0
Permanent Housing (other than RRH) for formerly homeless persons	0	0	0	0	0
Staying or living with family, permanent tenure	1	0	1	0	0
Staying or living with friends, permanent tenure	0	0	0	0	0
Rental by client, with RRH or equivalent subsidy	0	0	0	0	0
Rental by client, with HCV voucher (tenant or project based)	0	0	0	0	0
Rental by client in a public housing unit	0	0	0	0	0
Subtotal	4	0	4	0	0
Temporary Destinations					
Emergency shelter, including hotel or motel paid for with emergency shelter voucher	0	0	0	0	0
Moved from one HOPWA funded project to HOPWA TH	0	0	0	0	0
Transitional housing for homeless persons (including homeless youth)	0	0	0	0	0
Staying or living with family, temporary tenure (e.g., room, apartment or house)	6	0	6	0	0
Staying or living with friends, temporary tenure (e.g., room apartment or house)	0	0	0	0	0
Place not meant for habitation (e.g., a vehicle, an abandoned building, bus/train/subway		-			
station/airport or anywhere outside)	0	0	0	0	0
Safe Haven	0	0	0	0	0
Hotel or motel paid for without emergency shelter voucher	7	0	7	0	0
Host Home (non-crisis)	0	0	0	0	0
Subtotal	13	0	13	0	0
Institutional Settings					
Foster care home or foster care group home	0	0	0	0	0
Psychiatric hospital or other psychiatric facility	0	0	0	0	0
Substance abuse treatment facility or detox center	0	0	0	0	0
Hospital or other residential non-psychiatric medical facility	0	0	0	0	0
Jail, prison, or juvenile detention facility	0	0	0	0	0
Long-term care facility or nursing home	0	0	0	0	0
Subtotal	0	0	0	0	0
Other Destinations					
Residential project or halfway house with no homeless criteria	0	0	0	0	0
Deceased	0	0	0	0	0
Other	0	0	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data Not Collected (no exit interview completed)	0	0	0	0	0
Subtotal	0	0	0	0	0
Total	17	0	17	0	0
Total persons exiting to positive housing destinations	4	0	4	0	0
Total persons whose destinations excluded them from the calculation	0	0	0	0	0
Percentage	24%	0%	24%	0%	0%
	24 70	0 70	2470	0 70	0 70
24 - Homeless Prevention Housing Assessment at Exit	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Able to maintain the housing they had at project startWithout a subsidy	0	0	0	0	0
Able to maintain the housing they had at project startWith the subsidy they had at project entry	0	0	0	0	0
	v				
Able to maintain the housing they had at project startWith an on-going subsidy acquired since project entry	0	0	0	0	0
		0	0	0	0
since project entry Able to maintain the housing they had at project startOnly with financial assistance other	0			-	
since project entry Able to maintain the housing they had at project startOnly with financial assistance other than a subsidy	0	0	0	0	0
since project entry Able to maintain the housing they had at project startOnly with financial assistance other than a subsidy Moved to new housing unitWith on-going subsidy	0 0 0	0	0	0	0
since project entry Able to maintain the housing they had at project startOnly with financial assistance other than a subsidy Moved to new housing unitWith on-going subsidy Moved to new housing unitWithout an on-going subsidy	0 0 0 0 0 0	0 0 0	0 0 0	0 0 0 0	0
since project entry Able to maintain the housing they had at project startOnly with financial assistance other than a subsidy Moved to new housing unitWith on-going subsidy Moved to new housing unitWithout an on-going subsidy Moved in with family/friends on a temporary basis	0 0 0 0 0	0 0 0 0	0 0 0 0	0 0 0 0	0 0 0 0
since project entry Able to maintain the housing they had at project startOnly with financial assistance other than a subsidy Moved to new housing unitWith on-going subsidy Moved to new housing unitWithout an on-going subsidy Moved to new housing unitWithout an on-going subsidy Moved in with family/friends on a temporary basis Moved in with family/friends on a permanent basis Moved in with family/friends on a permanent basis	0 0 0 0 0 0 0	0 0 0 0 0	0 0 0 0 0	0 0 0 0 0	0 0 0 0 0
since project entryAble to maintain the housing they had at project startOnly with financial assistance other than a subsidyMoved to new housing unitWith on-going subsidyMoved to new housing unitWithout an on-going subsidyMoved in with family/friends on a temporary basisMoved in with family/friends on a permanent basisMoved to a transitional or temporary housing facility or program	0 0 0 0 0 0 0 0 0	0 0 0 0 0 0	0 0 0 0 0 0 0	0 0 0 0 0 0	0 0 0 0 0 0
since project entryAble to maintain the housing they had at project startOnly with financial assistance other than a subsidyMoved to new housing unitWith on-going subsidyMoved to new housing unitWithout an on-going subsidyMoved in with family/friends on a temporary basisMoved in with family/friends on a permanent basisMoved to a transitional or temporary housing facility or programClient became homeless - moving to a shelter or other place unfit for human habitation	0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0
since project entryAble to maintain the housing they had at project startOnly with financial assistance other than a subsidyMoved to new housing unitWith on-going subsidyMoved to new housing unitWithout an on-going subsidyMoved in with family/friends on a temporary basisMoved in with family/friends on a permanent basisMoved to a transitional or temporary housing facility or programClient became homeless - moving to a shelter or other place unfit for human habitationClient went to jail/prison	0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0
since project entryAble to maintain the housing they had at project startOnly with financial assistance other than a subsidyMoved to new housing unitWith on-going subsidyMoved to new housing unitWithout an on-going subsidyMoved in with family/friends on a temporary basisMoved in with family/friends on a permanent basisMoved to a transitional or temporary housing facility or programClient became homeless - moving to a shelter or other place unfit for human habitationClient died	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0

l.

25a - Number of Veterans					
		Total	Without Children	With Children and Adults	Unknown Household Type
Chronically Homeless Veteran		0	0	0	0
Non-Chronically Homeless Veteran		0	0	0	0
Not a veteran		12	0	12	0
Client doesn't know/Client refused		0	0	0	0
Data not collected		1	0	1	0
Total		13	0	13	0
26b - Number of Chronically Homeless Persons by Househo	ld				
26b - Number of Chronically Homeless Persons by Househo	ld Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
					Household
Chronically Homeless	Total	Children	and Adults	Children	Household Type
Chronically Homeless Not Chronically Homeless	Total 7	Children 0	and Adults 7	Children 0	Household Type 0
26b - Number of Chronically Homeless Persons by Househo Chronically Homeless Not Chronically Homeless Client Doesn't Know/Client Refused Data not collected	Total 7 32	Children 0 0	and Adults 7 32	Children 0 0	Household Type 0 0

Healing Transitions Emergency Shelter

Report Run History

22021 11:40:00 AM (0.00 22021 02:09:40 PM (0.05 22021 02:09:33 PM (0.05	EsgCaper_2019	Transicions	Niffenegger		John Niffenegger John Niffenegger	Running Completed
×		Passage Home		NC-507 Wake		Completed
2021 02:09:33 PM (0.05						
	EsgCaper_2019	Passage Home	John Niffenegger	NC-507 Wake	John Niffenegger	Completed
2021 02:09:18 PM (0.05	EsgCaper_2019	Passage Home	John Niffenegger	NC-507 Wake	John Niffenegger	Completed
2021 01:56:43 PM (0.05	EsgCaper_2019	FY20-21 City ESG	John Niffenegger	NC-507 Wake	John Niffenegger	Completed
	,	2021 01:56:42 PM (0 05	2021 01:56:43 PM (0.05 EsgCaper 2019 FY20-21 City	2021 01:56:43 PM (0.05EsgCaper_2019Passage HomeNiffenegger2021 01:56:43 PM (0.05EsgCaper_2019FY20-21 CityJohnNiffeneggerNiffeneggerSGNiffenegger	2021 01:56:43 PM (0.05 EsgCaper 2019 FY20-21 City John NC-507 Wake	2021 01:56:43 PM (0.05EsgCaper_2019FY20-21 City ESGJohn NiffeneggerNC-507 WakeNiffenegger

Report Options

Name	Healing Transitions
Description	Healing Transitions FY20-21 ESG
Provider Type	Provider O <u>Reporting Group</u>
Provider *	Healing Transitions - Wake County - Women's Emergency Shelter - State ESG-CV -County ESG-CV-City ESG (2061) O This provider AND its subordinates This provider ONLY
Program Date Range *	07/01/2020 to 06/30/2021
Entry/Exit Types *	Basic Center Image: Center Program Entry/Exit Image: Center HUD PATH Image: Center Quick Call Image: Center Center Quick Call Image: Center C

4a - Project	Ide	ntifiers	in HM	s																							
# A	B	С	D	Е	F	G	H	ŧ	I	J	к	L.	М	N	0	Р	Q	R	S	т	U	V	w	x	Y	z	All
Organiza Name	tioı	n	Org. ID	P	rojec	t Na	me		Pro ID	oject	НМІ: Туре		oject		Meth for Trac ES	hod king	with	dentia ect?	l II	roject Ds of ffiliati		CoC Codes	ł	Geoc	odes	Vict Serv Prov	vice
Healing Tr - Wake Co			1513	- W B E - C	ealing Wake /omer merge State ounty ity ES	Cou n's ency ESC ESC	unty She G-CV	- lter	206	51	Emei (HUE		cy Sh	elter	Entry Date	y/Exit						NC-50	7	3791	83	False	e
															Show	ving 1	-1 of	1									
5a - Report	Val	dation	Tabla																								
Report Val																											
1. Total Nur				/ed																						255	;
2. Number o																										255	
3. Number of																										0	
4. Number o				-																						0	
5. Number o	of Le	avers			_																					245	5
6. Number o	of Ad	lult Leav	vers																							245	5
7. Number o	of Ac	lult and	Head of	Hous	ehold	Leave	ers																			245	5
8. Number o	of St	ayers																								10	
9. Number o	of Ac	lult Stay	ers																							10	
10. Number	of V	/eterans																								5	
11. Number	of C	Chronica	lly Home	eless	Person	s																				65	
12. Number	of Y	'outh Un	der Age	25																						22	
13. Number	of P	arenting	y Youth	Under	Age 2	5 wit	h Chil	dren																		0	
14. Number																										252	

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8

8a - Number of Households Served

30/2021				ervicePoint			•
15. Number of Child And Unknown-Age Heads of Hous 16. Heads of Households and Adult Stayers in the Pro		oro					0
		ore					U
6a - Data Quality: Personally Identifiable Informa	ition		Client Doesn't Know/Client	Information			% of Error
Data Element			Refused	Missing	Data Issues 0	Total	Rate
Name (3.1)			0	1 20	30	1 53	21%
SSN (3.2) Date of Birth (3.3)			0	0	0	0	0%
Race (3.4)			0	0	Ū	0	0%
Ethnicity (3.5)			5	1		6	2%
Gender (3.6)			0	0		0	0%
Overall Score			U	U		59	23%
						29	23 /0
5b - Data Quality: Universal Data Elements Data Element						Error Count	% of Error Rate
Veteran Status (3.7)						19	7%
. ,						0	-
Project Start Date (3.10)						-	0%
Relationship to Head of Household (3.15)						3	1%
Client Location (3.16)						22	9%
Disabling Condition (3.8)						9	4%
6c - Data Quality: Income and Housing Data Qual	ity						
							% of Error
Data Element						Error Count	Rate
Destination (3.12)						100	41%
Income and Sources (4.2) at Start						28	11%
Income and Sources (4.2) at Annual Assessment						0	0%
Income and Sources (4.2) at Exit						21	9%
6d - Data Quality: Chronic Homelessness	Count of total records	Missing time in institution (3.917.2)	Missing time in housing (3.917.2)	Approximate Date started (3.917.3) DK/R/missing	Number of times (3.917.4) DK/R/missing	Number of months (3.917.5) DK/R/missing	% of record unable to calculate
ES, SH, Street Outreach	255			25	22	21	14%
ТН	0	0	0	0	0	0	0%
PH (all)	0	0	0	0	0	0	0%
Total	255				Ū		
	255						14%
5e - Data Quality: Timeliness Time For Record Entry						Number of Project Start Records	Number of Project Exi Records
0 days						3	6
1 - 3 days						59	40
4 - 6 days						67	57
7 - 10 days						36	66
11+ days							76
						88	70
	ch and Emergen	cv Shelter				88	76
	ch and Emergeno	cy Shelter			# of Records	88 # of Inactive Records	
					# of Records 0	# of Inactive	% of Inactiv
of - Data Quality: Inactive Records: Street Outrea						# of Inactive Records	% of Inactiv Records
5f - Data Quality: Inactive Records: Street Outrea Contact (Adults and Heads of Household in Street Out Bed Night (All clients in ES - NBN)					0	# of Inactive Records 0	% of Inactiv Records 0%
6f - Data Quality: Inactive Records: Street Outrea Contact (Adults and Heads of Household in Street Out Bed Night (All clients in ES - NBN)			Total	Without Children	0	# of Inactive Records 0	% of Inactive Records 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%
5f - Data Quality: Inactive Records: Street Outrea Contact (Adults and Heads of Household in Street Out Bed Night (All clients in ES - NBN)			Total 255		0 0 With Children	# of Inactive Records 0 0 With Only	% of Inactin Records 0% 0%
6f - Data Quality: Inactive Records: Street Outrea Contact (Adults and Heads of Household in Street Out Bed Night (All clients in ES - NBN) 7a - Number of Persons Served				Children	0 0 With Children and Adults	# of Inactive Records 0 0 With Only	% of Inactin Records 0% 0% Unknown Household Type
6f - Data Quality: Inactive Records: Street Outrea Contact (Adults and Heads of Household in Street Out Bed Night (All clients in ES - NBN) 7a - Number of Persons Served Adults			255	Children	0 0 With Children and Adults 0	# of Inactive Records 0 0 With Only Children	% of Inactin Records 0% 0% Unknown Household Type 0
6f - Data Quality: Inactive Records: Street Outrea Contact (Adults and Heads of Household in Street Out Bed Night (All clients in ES - NBN) 7a - Number of Persons Served Adults Children			255 0	Children 255	0 0 With Children and Adults 0 0	# of Inactive Records 0 0 With Only Children 0	% of Inactiv Records 0% 0% 0% Unknown Household Type 0 0
6f - Data Quality: Inactive Records: Street Outrea Contact (Adults and Heads of Household in Street Out Bed Night (All clients in ES - NBN) 7a - Number of Persons Served Adults Children Client Doesn't Know/Client Refused			255 0 0	Children 255 0	0 0 With Children and Adults 0 0 0	# of Inactive Records 0 0 0 With Only Children 0 0	% of Inactiv Records 0% 0% 0% Unknown Household Type 0 0 0

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Total

Without Children

With Children and Adults

With Only Children

Unknown Household

ESG CAPER 2019 - ServicePoint

					Туре
Total Households	252	252	0	0	0
For PSH and RRH - the total persons served who moved into housing	0	0	0	0	0
8b - Point-in-Time Count of Households on the Last Wednesday					
	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
January	15	15	0	0	0
April	9	9	0	0	0
July	5	5	0	0	0
October	5	5	0	0	0
9a - Number of Persons Contacted					

	All Persons Contacted	First Contact - NOT staying on the Streets, ES, or SH	First contact - WAS staying on Streets, ES, or SH	First contact - Worker unable to determine
Once	0	0	0	0
2-5 Times	0	0	0	0
6-9 Times	0	0	0	0
10+ Times	0	0	0	0
Total Persons Contacted	0	0	0	0
9b - Number of Persons Engaged				

	All Persons Contacted	First Contact - NOT staying on the Streets, ES, or SH	First contact - WAS staying on Streets, ES, or SH	First contact - Worker unable to determine
Once	0	0	0	0
2-5 Times	0	0	0	0
6-9 Times	0	0	0	0
10+ Times	0	0	0	0
Total Persons Engaged	0	0	0	0
Rate of Engagement	0.00	0.00	0.00	0.00

10a - Gender of Adults				
	Total	Without Children	With Children and Adults	Unknown Household Type
Male	0	0	0	0
Female	252	252	0	0
Trans Female (MTF or Male to Female)	2	2	0	0
Trans Male (FTM or Female to Male)	1	1	0	0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0
Data not collected	0	0	0	0
Subtotal	255	255	0	0

10b - Gender of Children

	Total	With Children and Adults	With Only Children	Unknown Household Type
Male	0	0	0	0
Female	0	0	0	0
Trans Female (MTF or Male to Female)	0	0	0	0
Trans Male (FTM or Female to Male)	0	0	0	0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0
Data not collected	0	0	0	0
Subtotal	0	0	0	0

10c - Gender of Persons Missing Age Information

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Male	0	0	0	0	0
Female	0	0	0	0	0
Trans Female (MTF or Male to Female)	0	0	0	0	0
Trans Male (FTM or Female to Male)	0	0	0	0	0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0

ESG CAPER 2019 - ServicePoint

Data not collected			0	0	0	0	0
Subtotal			0	0	0	0	0
10d - Gender by Age Ranges							
	Total	Under Age 18	Age 18-24	Age 25-61	Age 62 and over	Client Doesn't Know/Client Refused	Data not collected
Male	0	0	0	0	0	0	0
Female	252	0	21	212	19	0	0
Trans Female (MTF or Male to Female)	2	0	0	2	0	0	0
Trans Male (FTM or Female to Male)	1	0	1	0	0	0	0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0	0	0	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0	0	0
Data not collected	0	0	0	0	0	0	0
Subtotal	255	0	22	214	19	0	0

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Under 5	0		0	0	0
5 - 12	0		0	0	0
13 - 17	0		0	0	0
18 - 24	22	22	0		0
25 - 34	75	75	0		0
35 - 44	56	56	0		0
45 - 54	51	51	0		0
55 - 61	32	32	0		0
62 +	19	19	0		0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data not collected	0	0	0	0	0
Total	255	255	0	0	0
12a - Race					

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
White	131	131	0	0	0
Black or African American	102	102	0	0	0
Asian	1	1	0	0	0
American Indian or Alaska Native	4	4	0	0	0
Native Hawaiian or Other Pacific Islander	4	4	0	0	0
Multiple races	11	11	0	0	0
Client Doesn't Know/Client Refused	2	2	0	0	0
Data not collected	0	0	0	0	0
Total	255	255	0	0	0
12b - Ethnicity					

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Non-Hispanic/Non-Latino	235	235	0	0	0
Hispanic/Latino	14	14	0	0	0
Client Doesn't Know/Client Refused	5	5	0	0	0
Data not collected	1	1	0	0	0
Total	255	255	0	0	0

13a1 - Physical and Mental Health Conditions at Start

	Total Persons	Without Children	Adults in HH with Children and Adults	Children in HH with Children and Adults	With Only Children	Unknown Household Type
Mental Health Problem	106	106	0	0	0	0
Alcohol Abuse	10	10	0	0	0	0
Drug Abuse	31	31	0	0	0	0
Both Alcohol and Drug Abuse	41	41	0	0	0	0
Chronic Health Condition	41	41	0	0	0	0
HIV/AIDS	3	3	0	0	0	0
Development Disability	12	12	0	0	0	0
Physical Disability	64	64	0	0	0	0

ESG CAPER 2019 - ServicePoint

	Total Persons	Without Children	Adults in HH with Children and Adults	Children in HH with Children and Adults	With Only Children	Unknown Household Type
Mental Health Problem	108	108	0	0	0	0
Alcohol Abuse	9	9	0	0	0	0
Drug Abuse	32	32	0	0	0	0
Both Alcohol and Drug Abuse	40	40	0	0	0	0
Chronic Health Condition	43	43	0	0	0	0
HIV/AIDS	3	3	0	0	0	0
Development Disability	12	12	0	0	0	0
Physical Disability	61	61	0	0	0	0

13c1 - Physical and Mental Health Conditions of Stayers

	Total Persons	Without Children	Adults in HH with Children and Adults	Children in HH with Children and Adults	With Only Children	Unknown Household Type
Mental Health Problem	4	4	0	0	0	0
Alcohol Abuse	0	0	0	0	0	0
Drug Abuse	1	1	0	0	0	0
Both Alcohol and Drug Abuse	2	2	0	0	0	0
Chronic Health Condition	1	1	0	0	0	0
HIV/AIDS	0	0	0	0	0	0
Development Disability	0	0	0	0	0	0
Physical Disability	5	5	0	0	0	0

14a - Domestic Violence History

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Yes	93	93	0	0	0
No	160	160	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data not collected	2	2	0	0	0
Total	255	255	0	0	0

14b - Persons Fleeing Domestic Violence

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Yes	19	19	0	0	0
No	67	67	0	0	0
Client Doesn't Know/Client Refused	2	2	0	0	0
Data not collected	5	5	0	0	0
Total	93	93	0	0	0
15 - Living Situation					

Unknown Without Children Household Type With Children With Only Total Children and Adults **Homeless Situations** Emergency shelter, including hotel or motel paid for with emergency shelter voucher Transitional housing for homeless persons (including homeless youth) Place not meant for habitation Safe Haven Host Home (non-crisis) Subtotal Institutional Settings Psychiatric hospital or other psychiatric facility Substance abuse treatment facility or detox center Hospital or other residential non-psychiatric medical facility Jail, prison, or juvenile detention facility Foster care home or foster care group home Long-term care facility or nursing home Residential project or halfway house with no homeless criteria Subtotal **Other Locations** Permanent Housing (other than RRH) for formerly homeless persons Owned by client, no ongoing housing subsidy

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Owned by client, with ongoing housing subsidy	0	0	0	0	0
Rental by client, with RRH or equivalent subsidy	0	0	0	0	0
Rental by client, with HCV voucher (tenant or project based)	0	0	0	0	0
Rental by client in a public housing unit	0	0	0	0	0
Rental by client, no ongoing housing subsidy	4	4	0	0	0
Rental by client, with VASH housing subsidy	0	0	0	0	0
Rental by client, with GPD TIP housing subsidy	0	0	0	0	0
Rental by client, with other housing subsidy (including RRH)	0	0	0	0	0
Hotel or motel paid for without emergency shelter voucher	15	15	0	0	0
Staying or living in a friend's room, apartment or house	23	23	0	0	0
Staying or living in a family member's room, apartment or house	15	15	0	0	0
Client Doesn't Know/Client Refused	1	1	0	0	0
Data not collected	2	2	0	0	0
Subtotal	61	61	0	0	0
Total	255	255	0	0	0

	Income at Start	Income at Latest Annual Assessment for Stayers	Income at Exit for Leavers
No Income	172	0	164
\$1 - 150	0	0	0
\$151 - \$250	0	0	0
\$251 - \$500	3	0	2
\$501 - \$1000	23	0	21
\$1001 - \$1500	15	0	18
\$1501 - \$2000	12	0	13
\$2001 +	18	0	18
Client Doesn't Know/Client Refused	2	0	2
Data not collected	10	0	7
Number of adult stayers not yet required to have an annual assessment		10	
Number of adult stayers without required annual assessment		0	
Total Adults	255	10	245

	Income at Start	Income at Latest Annual Assessment for Stayers	Income at Exit for Leavers
Earned Income	5	0	8
Unemployment Insurance	3	0	2
Supplemental Security Income (SSI)	34	0	35
Social Security Disability Insurance (SSDI)	51	0	50
VA Service - Connected Disability Compensation	0	0	0
VA Non-Service Connected Disability Pension	0	0	0
Private Disability Insurance	0	0	0
Worker's Compensation	0	0	0
Temporary Assistance for Needy Families (TANF)	2	0	2
General Assistance (GA)	0	0	0
Retirement Income from Social Security	6	0	6
Pension or retirement income from a former job	1	0	1
Child Support	4	0	3
Alimony and other spousal support	1	0	1
Other Source	4	0	5
Adults with Income Information at Start and Annual Assessment/Exit		0	0

19b - Disabling Conditions and Income for Adults at Exit AO: AC: UK: percent with percent with percent with AO: Adult AC: Adult UK: Adult with AO: Adult AC: Adult UK: Adult with without Disabling with without Disabling without Disabling Disabling Disabling Disabling Disabling Disabling Condition UK: Total Adults Condition by Source AO: Total Condition Disabling AC: Total Condition Condition Condition Adults by Source Condition Condition Adults by Source Condition Earned Income 3 5 8 38% 0 0 0 0% 0 0 0 0% Supplemental 83% 0% 0% Security Income (SSI) 0 29 6 35 0 0 0 0 0 42 7 49 86% 0 0 0 0% 0 0 0 0% Social

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Security Disability Insurance (SSDI)												
VA Service - Connected Disability Compensation	0	0	0	0%	0	0	0	0%	0	0	0	0%
Private Disability Insurance	0	0	0	0%	0	0	0	0%	0	0	0	0%
Worker's Compensation	0	0	0	0%	0	0	0	0%	0	0	0	0%
Temporary Assistance for Needy Families (TANF)	1	1	2	50%	0	0	0	0%	0	0	0	0%
Retirement Income from Social Security	3	3	6	50%	0	0	0	0%	0	0	0	0%
Pension or retirement income from a former job	0	1	1	0%	0	0	0	0%	0	0	0	0%
Child Support	2	1	3	67%	0	0	0	0%	0	0	0	0%
Other Source	4	4	8	50%	0	0	0	0%	0	0	0	0%
No Sources	86	74	160	54%	0	0	0	0%	0	0	0	0%
Unduplicated Total Adults	139	92	231		0	0	0		0	0	0	

	Benefit at Start	Benefit at Latest Annual Assessment for Stayers	Benefit at Exit for Leavers
Supplemental Nutrition Assistance Program (SNAP) (Previously known as Food Stamps)	77	0	82
Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)	1	0	2
TANF Child Care Services	0	0	0
TANF Transportation Services	0	0	0
Other TANF-Funded Services	0	0	0
Other Source	2	0	2
21 - Health Insurance			

	At Start	At Annual Assessment for Stayers	At Exit for Leavers
MEDICAID	104	0	109
MEDICARE	43	0	43
State Children's Health Insurance Program	0	0	0
Veteran's Administration (VA) Medical Services	1	0	2
Employer-Provided Health Insurance	0	0	0
Health Insurance obtained through COBRA	0	0	0
Private Pay Health Insurance	6	0	7
State Health Insurance for Adults	1	0	1
Indian Health Services Program	0	0	0
Other	7	0	6
No Health Insurance	127	0	117
Client doesn't know/Client refused	0	0	0
Data not collected	4	0	1
Number of stayers not yet required to have an annual assessment		10	
1 Source of Health Insurance	89	0	90
More than 1 Source of Health Insurance	35	0	38

	Total	Leavers	Stayers
0-7 days	204	200	4
8 to 14 days	22	20	2
15 to 21 days	12	9	3
22 to 30 days	7	7	0
31 to 60 days	5	5	0
61 to 90 days	2	1	1
91 to 180 days	1	1	0

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Total	255	245	10
Data not collected	0	0	0
More than 1,825 Days (>5 Yrs)	0	0	0
1,461 to 1,825 Days (4-5 Yrs)	0	0	0
1,096 to 1,460 Days (3-4 Yrs)	0	0	0
731 to 1,095 Days (2-3 Yrs)	0	0	0
366 to 730 Days (1-2 Yrs)	0	0	0
181 to 365 days	2	2	0

22c - Length of Time between Project Start Date and Housing Move-in Date

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
7 days or less	0	0	0	0	0
8 to 14 days	0	0	0	0	0
15 to 21 days	0	0	0	0	0
22 to 30 days	0	0	0	0	0
31 to 60 days	0	0	0	0	0
61 to 180 days	0	0	0	0	0
181 to 365 days	0	0	0	0	0
366 to 730 Days (1-2 Yrs)	0	0	0	0	0
Total (persons moved into housing)	0	0	0	0	0
Average length of time to housing	0	0	0	0	0
Persons who were exited without move-in	0	0	0	0	0
Total	0	0	0	0	0

22d - Length of Participation by Household Type

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
7 days or less	204	204	0	0	0
8 to 14 days	22	22	0	0	0
15 to 21 days	12	12	0	0	0
22 to 30 days	7	7	0	0	0
31 to 60 days	5	5	0	0	0
61 to 90 days	2	2	0	0	0
91 to 180 days	1	1	0	0	0
181 to 365 days	2	2	0	0	0
366 to 730 Days (1-2 Yrs)	0	0	0	0	0
731 to 1,095 Days (2-3 Yrs)	0	0	0	0	0
1,096 to 1,460 Days (3-4 Yrs)	0	0	0	0	0
1,461 to 1,825 Days (4-5 Yrs)	0	0	0	0	0
More than 1,825 Days (>5 Yrs)	0	0	0	0	0
Data not collected	0	0	0	0	0
Total	255	255	0	0	0

22e - Length of Time Prior to Housing - based on 3.917 Date Homelessness Started

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
7 days or less	36	36	0	0	0
8 to 14 days	13	13	0	0	0
15 to 21 days	10	10	0	0	0
22 to 30 days	6	6	0	0	0
31 to 60 days	17	17	0	0	0
61 to 180 days	32	32	0	0	0
181 to 365 days	22	22	0	0	0
366 to 730 Days (1-2 Yrs)	34	34	0	0	0
731 days or more	57	57	0	0	0
Total (persons moved into housing)	227	227	0	0	0
Not yet moved into housing	0	0	0	0	0
Data not collected	28	28	0	0	0
Total Persons	255	255	0	0	0
23c - Exit Destination - All persons					
	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type

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ermanent Destinations Ioved from one HOPWA funded project to HOPWA PH	0	0	0	0	0
wined by client, no ongoing subsidy	0	0	0	0	0
wheel by client, with ongoing subsidy	0	0	0	0	0
ental by client, no ongoing subsidy	6	6	0	0	0
ental by client, with VASH subsidy	0	0	0	0	0
ental by client with GPD TIP subsidy	0	0	0	0	0
ental by client, other ongoing subsidy	1	1	0	0	0
ermanent Housing (other than RRH) for formerly homeless persons	2	2	0	0	0
taying or living with family, permanent tenure	5	5	0	0	0
taying or living with friends, permanent tenure	2	2	0	0	0
ental by client, with RRH or equivalent subsidy	1	1	0	0	0
ental by client, with HCV voucher (tenant or project based)	0	0	0	0	0
ental by client in a public housing unit	0	0	0	0	0
ubtotal	17	17	0	0	0
emporary Destinations					
mergency shelter, including hotel or motel paid for with emergency shelter voucher	10	10	0	0	0
loved from one HOPWA funded project to HOPWA TH	0	0	0	0	0
ransitional housing for homeless persons (including homeless youth)	4	4	0	0	0
taying or living with family, temporary tenure (e.g., room, apartment or house)	11	11	0	0	0
taying or living with friends, temporary tenure (e.g., room apartment or house)	17	17	0	0	0
lace not meant for habitation (e.g., a vehicle, an abandoned building, bus/train/subway			-		
tation/airport or anywhere outside)	0	0	0	0	0
afe Haven	0	0	0	0	0
otel or motel paid for without emergency shelter voucher	6	6	0	0	0
ost Home (non-crisis)	0	0	0	0	0
ubtotal	48	48	0	0	0
nstitutional Settings					
oster care home or foster care group home	0	0	0	0	0
sychiatric hospital or other psychiatric facility	2	2	0	0	0
ubstance abuse treatment facility or detox center	66	66	0	0	0
ospital or other residential non-psychiatric medical facility	11	11	0	0	0
ail, prison, or juvenile detention facility	0	0	0	0	0
ong-term care facility or nursing home	0	0	0	0	0
ubtotal	79	79	0	0	0
ther Destinations					
esidential project or halfway house with no homeless criteria	0	0	0	0	0
eceased	0	0	0	0	0
ther	1	1	0	0	0
lient Doesn't Know/Client Refused	31	31	0	0	0
ata Not Collected (no exit interview completed)	69	69	0	0	0
ubtotal	101	101	0	0	0
otal	245	245	0	0	0
otal persons exiting to positive housing destinations	17	17	0	0	0
otal persons whose destinations excluded them from the calculation	11	11	0	0	0
ercentage	7%	7%	0%	0%	0%
- Homeless Prevention Housing Assessment at Exit		·	·		
	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
ble to maintain the housing they had at project startWithout a subsidy	0	0		0	0
ble to maintain the housing they had at project startWith the subsidy they had at	0	0	0	0	0
roject entry ble to maintain the housing they had at project startWith an on-going subsidy acquired local start as the s	0	0	0	0	0
ince project entry ble to maintain the housing they had at project startOnly with financial assistance other	0	0	0	0	0
nan a subsidy					
	0	0	0	0	0
loved to new housing unitWith on-going subsidy		0	0	0	0
loved to new housing unitWith on-going subsidy loved to new housing unitWithout an on-going subsidy	0	•			
	0	0	0	0	0
loved to new housing unitWithout an on-going subsidy		-	0 0	0	0
loved to new housing unitWithout an on-going subsidy loved in with family/friends on a temporary basis	0	0		-	-

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ESG CAPER 2019 - ServicePoint

30/2021	E3G CAPER 2019 - 0	ServiceFoint				
Client died	0	0	0	0	0	
Client doesn't know/Client refused	0	0	0	0	0	
Data Not Collected (no exit interview completed)	0	0	0	0	0	
Total	0	0	0	0	0	
25a - Number of Veterans						
		Total	Without Children	With Children and Adults	Unknown Household Type	
Chronically Homeless Veteran		0	0	0	0	
Non-Chronically Homeless Veteran		5	5	0	0	
Not a veteran	231	231	0	0		
Client doesn't know/Client refused	2	2	0	0		
Data not collected		17	17 17 0			
Total		255	255	0	0	
26b - Number of Chronically Homeless Persons by Household	I					
	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type	
Chronically Homeless	65	65	0	0	0	
Not Chronically Homeless	159	159	0	0	0	
Client Doesn't Know/Client Refused	7	7	0	0	0	
Data not collected	24	24	0	0	0	
Total	255	255	0	0	0	

Partnership to End and Prevent Homelessness HMIS

No data included as the Partnership used ESG funds to administer HMIS.

Passage Home Rapid Re-Housing

Report Run History

Report ID	Date Ran (Run-time)	Report Type	Name	User Creating	Running Provider	Running User	Report Status
246561	08/17/2021 02:09:40 PM (0.05 mins)	EsgCaper_2019	Passage Home	John Niffenegger	NC-507 Wake	John Niffenegger	Completed
246560	08/17/2021 02:09:33 PM (0.05 mins)	EsgCaper_2019	Passage Home	John Niffenegger	NC-507 Wake	John Niffenegger	Completed
246559	08/17/2021 02:09:18 PM (0.05 mins)	EsgCaper_2019	Passage Home	John Niffenegger	NC-507 Wake	John Niffenegger	Completed
246557	08/17/2021 01:56:43 PM (0.05 mins)	EsgCaper_2019	FY20-21 City ESG	John Niffenegger	NC-507 Wake	John Niffenegger	Completed
246554	08/17/2021 01:44:22 PM (0.05 mins)	EsgCaper_2019	Passage Home	John Niffenegger	NC-507 Wake	John Niffenegger	Completed
	111113)		She	owing 1-5 of 1	<u> </u>	Millenegger	

Report Options

Name	Passage Home												
Description	Passage Home FY20-21 ESG												
Provider Type	Passage Home FY20-21 ESG Passage Home FY20-21 ESG Provider <u>Reporting Group</u> Passage Home - Wake County - Rapid Re-Housing - City ESG (7884) <u>This provider AND its subordinates</u> <u>This provider ONLY</u> ge* 07/01/2020 to 06/30/2021												
Provider *	ounty - Rapid Re-Housing - ity ESG (7884)												
Program Date Range *	07/01/2020 to 06/30/2021												
Entry/Exit Types *	Basic Center Image: Description of the sector of the s												

ESG Report Results - Date Ran: 08/17/2021 02:09:40 PM - Report ID: 246561

# /	A	В	С	D	E	F	G	н	I	J	K	μ.,	М	Ν	0	Ρ	Q	R S	S	т	U	V	W	X	Y	Ζ	All
Organi Name	zat	ion		Org. ID	Pr	ojec	t Nai	ne		Project ID	НМІ Тур		oject		Met for Trac ES	hod cking	Affilia with a reside proje (SSO)	a ential ct?	IDs	oject s of iliatio		CoC Codes		Geoc	odes	Ser	tim rvice ovide
Passage Wake C			-	1514	Wa Ra	ake (-	7884			id Re- (HUD)									NC-50	7	3791	83	Fals	se.
														9	Show	ing 1/	- 1 of :	1									
5a - Repo	ort \	/alida	tion T	able																							
Report \	Valio	ation	Tabl	e																							
1. Total N	Num	ber of	Perso	ns Served	d																					27	,
2. Numb	er o	Adult	s (age	18 or ov	ver)																					13	3
3. Numb	er o	Child	ren (u	nder age	18)																					14	ŧ –
4. Numb	er o	Perso	ns wit	h Unknov	wn A	ge																				0	
5. Numb	er o	Leave	ers																							8	
6. Numb	er o	Adult	Leave	ers																						5	
7. Numb	er o	Adult	and ⊢	lead of H	ouse	hold L	eaver	5																		5	
8. Numb	er o	Staye	ers																							19)
9. Numb	er o	Adult	Staye	rs																						8	
10. Num	ber	of Vete	erans																							0	
11. Num	ber	of Chro	onicall	y Homele	ess P	ersons	5																			3	
12. Num	ber	of Yout	h Und	er Age 2	5																					2	
13. Num	ber	of Pare	nting	Youth Un	der i	Age 2	5 with	Childre	n																	2	
14. Num	ber	of Adu	lt Hea	ds of Hou	iseho	old																				11	1
15. Num	ber	of Chile	d And	Unknowr	n-Age	e Head	ls of H	ouseho	ld																	0	
16. Head	ds of	House	holds	and Adul	lt Sta	iyers i	n the	Project	365	Days or M	ore															3	

Data Flowent

ESG CAPER 2019 - ServicePoint

Client Descrit Information Data Jacuas

Tatal

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Data Element	Client Doesn't Know/Client Refused	Information Missing	Data Issues	Total	% of Error Rate
Name (3.1)	0	0	0	0	0%
SSN (3.2)	0	1	0	1	4%
Date of Birth (3.3)	0	0	0	0	0%
Race (3.4)	0	0		0	0%
Ethnicity (3.5)	0	0		0	0%
Gender (3.6)	0	0		0	0%
Overall Score				1	4%
6b - Data Quality: Universal Data Elements					

Data Element	Error Count	% of Error Rate
Veteran Status (3.7)	0	0%
Project Start Date (3.10)	0	0%
Relationship to Head of Household (3.15)	0	0%
Client Location (3.16)	3	27%
Disabling Condition (3.8)	1	4%
6c - Data Quality: Income and Housing Data Quality		

	% of Error
Error Count	Rate
0	0%
2	15%
0	0%
0	0%
	0 2 0

6d - Data Quality: Chronic Homelessness

Entering into project type	Count of total records	Missing time in institution (3.917.2)	Missing time in housing (3.917.2)	Approximate Date started (3.917.3) DK/R/missing	Number of times (3.917.4) DK/R/missing	Number of months (3.917.5) DK/R/missing	% of records unable to calculate
ES, SH, Street Outreach	0			0	0	0	0%
ТН	0	0	0	0	0	0	0%
PH (all)	13	0	0	0	0	0	0%
Total	13						0%

6e - Data Quality: Timeliness

16

Time For Record Entry	Number of Project Start Records	Number of Project Exit Records
0 days	6	0
1 - 3 days	2	3
4 - 6 days	2	0
7 - 10 days	0	0
11+ days	8	5
6f - Data Quality: Inactive Records: Street Outreach and Emergency Shelter		

	# of Records	# of Inactive Records	% of Inactive Records
Contact (Adults and Heads of Household in Street Outreach or ES - NBN)	0	0	0%
Bed Night (All clients in ES - NBN)	0	0	0%
7a - Number of Persons Served			

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Adults	13	4	9		0
Children	14		14	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data not collected	0	0	0	0	0
Total	27	4	23	0	0
For PSH and RRH - the total persons served who moved into housing	27	4	23	0	0
8a - Number of Households Served					
	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Total Households	11	4	7	0	0
For PSH and RRH - the total persons served who moved into housing	11	4	7	0	0

ESG CAPER 2019 - ServicePoint

8b - Point-in-Time Count of Households on the Last Wednesday						
	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type	
January	8	3	5	0	0	
April	9	4	5	0	0	
July	4	2	2	0	0	
October	6	2	4	0	0	

9a - Number of Persons Contacted				
	All Persons Contacted	First Contact - NOT staying on the Streets, ES, or SH		First contact - Worker unable to determine
Once	0	0	0	0
2-5 Times	0	0	0	0
6-9 Times	0	0	0	0
10+ Times	0	0	0	0
Total Persons Contacted	0	0	0	0

9b - Number of Persons Engaged				
	All Persons Contacted	First Contact - NOT staying on the Streets, ES, or SH	First contact - WAS staying on Streets, ES, or SH	First contact - Worker unable to determine
Once	0	0	0	0
2-5 Times	0	0	0	0
6-9 Times	0	0	0	0
10+ Times	0	0	0	0
Total Persons Engaged	0	0	0	0
Rate of Engagement	0.00	0.00	0.00	0.00

10a -	- Gend	ler of	Adults

	Total	Without Children	With Children and Adults	Unknown Household Type
Male	4	2	2	0
Female	9	2	7	0
Trans Female (MTF or Male to Female)	0	0	0	0
Trans Male (FTM or Female to Male)	0	0	0	0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0
Data not collected	0	0	0	0
Subtotal	13	4	9	0

10b - Gender of Children

	Total	With Children and Adults	With Only Children	Unknown Household Type
Male	10	10	0	0
Female	4	4	0	0
Trans Female (MTF or Male to Female)	0	0	0	0
Trans Male (FTM or Female to Male)	0	0	0	0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0
Data not collected	0	0	0	0
Subtotal	14	14	0	0

10c - Gender of Persons Missing Age Information

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Male	0	0	0	0	0
Female	0	0	0	0	0
Trans Female (MTF or Male to Female)	0	0	0	0	0
Trans Male (FTM or Female to Male)	0	0	0	0	0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data not collected	0	0	0	0	0
Subtotal	0	0	0	0	0
10d - Gender by Age Ranges					

Total Under Age 18 Age 18-24 Age 25-61 Age 62 and Client Doesn't

Client Doesn't Data not

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					over	Know/Client Refused	collected
Male	14	10	0	4	0	0	0
Female	13	4	2	7	0	0	0
Trans Female (MTF or Male to Female)	0	0	0	0	0	0	0
Trans Male (FTM or Female to Male)	0	0	0	0	0	0	0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0	0	0	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0	0	0
Data not collected	0	0	0	0	0	0	0
Subtotal	27	14	2	11	0	0	0
11 - Age							

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Under 5	10		10	0	0
5 - 12	3		3	0	0
13 - 17	1		1	0	0
18 - 24	2	0	2		0
25 - 34	3	0	3		0
35 - 44	4	1	3		0
45 - 54	3	2	1		0
55 - 61	1	1	0		0
62 +	0	0	0		0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data not collected	0	0	0	0	0
Total	27	4	23	0	0
12a - Race					

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
White	2	1	1	0	0
Black or African American	23	3	20	0	0
Asian	0	0	0	0	0
American Indian or Alaska Native	0	0	0	0	0
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
Multiple races	2	0	2	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data not collected	0	0	0	0	0
Total	27	4	23	0	0

12b - Ethnicity					
	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Non-Hispanic/Non-Latino	27	4	23	0	0
Hispanic/Latino	0	0	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data not collected	0	0	0	0	0
Total	27	4	23	0	0

Total		27	4	23	0	0
13a1 - Physical and Mental Health Conditions at St	art					
	Total Persons	Without Children	Adults in HH with Children and Adults	Children in HH with Children and Adults	With Only Children	Unknown Household Type
Mental Health Problem	4	3	1	0	0	0
Alcohol Abuse	0	0	0	0	0	0
Drug Abuse	1	1	0	0	0	0
Both Alcohol and Drug Abuse	0	0	0	0	0	0
Chronic Health Condition	3	3	0	0	0	0
HIV/AIDS	0	0	0	0	0	0
Development Disability	0	0	0	0	0	0
Physical Disability	2	2	0	0	0	0
13b1 - Physical and Mental Health Conditions of Le	eavers					
	Total Persons	Without Children	Adults in HH with Children and Adults	Children in HH with Children and Adults	With Only Children	Unknown Household Type
Mental Health Problem	2	1	1	0	0	0

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Alcohol Abuse	0	0	0	0	0	0
Drug Abuse	0	0	0	0	0	0
Both Alcohol and Drug Abuse	0	0	0	0	0	0
Chronic Health Condition	1	1	0	0	0	0
HIV/AIDS	0	0	0	0	0	0
Development Disability	0	0	0	0	0	0
Physical Disability	0	0	0	0	0	0

13c1 - Physical and Mental Health Conditions of Stayers

	Total Persons	Without Children	Adults in HH with Children and Adults	Children in HH with Children and Adults	With Only Children	Unknown Household Type
Mental Health Problem	2	1	1	0	0	0
Alcohol Abuse	0	0	0	0	0	0
Drug Abuse	0	0	0	0	0	0
Both Alcohol and Drug Abuse	0	0	0	0	0	0
Chronic Health Condition	2	2	0	0	0	0
HIV/AIDS	0	0	0	0	0	0
Development Disability	1	0	1	0	0	0
Physical Disability	2	2	0	0	0	0

14a - Domestic Violence History

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Yes	3	2	1	0	0
No	10	2	8	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data not collected	0	0	0	0	0
Total	13	4	9	0	0

14b - Persons Fleeing Domestic Violence

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Yes	0	0	0	0	0
No	3	2	1	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data not collected	0	0	0	0	0
Total	3	2	1	0	0

15 - Living Situation					
	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Homeless Situations					
Emergency shelter, including hotel or motel paid for with emergency shelter voucher	10	1	9	0	0
Transitional housing for homeless persons (including homeless youth)	0	0	0	0	0
Place not meant for habitation	3	3	0	0	0
Safe Haven	0	0	0	0	0
Host Home (non-crisis)	0	0	0	0	0
Subtotal	13	4	9	0	0
Institutional Settings					
Psychiatric hospital or other psychiatric facility	0	0	0	0	0
Substance abuse treatment facility or detox center	0	0	0	0	0
Hospital or other residential non-psychiatric medical facility	0	0	0	0	0
Jail, prison, or juvenile detention facility	0	0	0	0	0
Foster care home or foster care group home	0	0	0	0	0
Long-term care facility or nursing home	0	0	0	0	0
Residential project or halfway house with no homeless criteria	0	0	0	0	0
Subtotal	0	0	0	0	0
Other Locations					
Permanent Housing (other than RRH) for formerly homeless persons	0	0	0	0	0
Owned by client, no ongoing housing subsidy	0	0	0	0	0
Owned by client, with ongoing housing subsidy	0	0	0	0	0
Rental by client, with RRH or equivalent subsidy	0	0	0	0	0
Rental by client, with HCV voucher (tenant or project based)	0	0	0	0	0
Rental by client in a public housing unit	0	0	0	0	0

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0	0	0
0	0	0
0	0	0
0	0	0
0	0	0
0	0	0
0	0	0
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0	0	0
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9	0	0
	,	J J J

Income at Latest Annual Income at Start for Stayers	Income at Exit for Leavers
ncome 3 0	0
150 0 0	0
0 0	0
1 0	0
2 1	1
0 0	1
0 0	0
)1 + 7 2	3
nt Doesn't Know/Client Refused 0 0	0
not collected 0 0	0
ber of adult stayers not yet required to have an annual assessment 5	
ber of adult stayers without required annual assessment 0	
I Adults 13 8	5
13 Cash Income - Sources	8

	Income at Start	Income at Latest Annual Assessment for Stayers	Income at Exit for Leavers
Earned Income	6	1	4
Unemployment Insurance	3	0	2
Supplemental Security Income (SSI)	0	0	0
Social Security Disability Insurance (SSDI)	3	3	1
VA Service - Connected Disability Compensation	0	0	0
VA Non-Service Connected Disability Pension	0	0	0
Private Disability Insurance	0	0	0
Worker's Compensation	0	0	0
Temporary Assistance for Needy Families (TANF)	1	0	0
General Assistance (GA)	0	0	0
Retirement Income from Social Security	0	0	0
Pension or retirement income from a former job	0	0	0
Child Support	1	0	1
Alimony and other spousal support	0	0	0
Other Source	1	0	0
Adults with Income Information at Start and Annual Assessment/Exit		3	0

19b - Disabling Conditions and Income for Adults at Exit

	AO: Adult with Disabling Condition	AO: Adult without Disabling Condition	AO: Total Adults	AO: percent with Disabling Condition by Source	AC: Adult with Disabling Condition	AC: Adult without Disabling Condition	AC: Total Adults	AC: percent with Disabling Condition by Source	UK: Adult with Disabling Condition	UK: Adult without Disabling Condition	UK: Total Adults	UK: percent with Disabling Condition by Source
Earned Income	1	0	1	100%	1	2	3	33%	0	0	0	0%
Supplemental Security Income (SSI)	0	0	0	0%	0	0	0	0%	0	0	0	0%
Social Security Disability Insurance (SSDI)	1	0	1	100%	0	0	0	0%	0	0	0	0%
VA Service - Connected	0	0	0	0%	0	0	0	0%	0	0	0	0%

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Disability												
Compensation												
Private Disability Insurance	0	0	0	0%	0	o	0	0%	0	0	o	0%
Worker's Compensation	0	0	0	0%	0	0	0	0%	0	0	0	0%
Temporary Assistance for Needy Families (TANF)	0	0	0	0%	0	0	0	0%	0	0	0	0%
Retirement Income from Social Security	0	0	0	0%	0	0	0	0%	0	0	0	0%
Pension or retirement income from a former job	0	0	0	0%	0	0	0	0%	0	0	0	0%
Child Support	0	0	0	0%	0	1	1	0%	0	0	0	0%
Other Source	1	0	1	100%	0	1	1	0%	0	0	0	0%
No Sources	0	0	0	0%	0	0	0	0%	0	0	0	0%
Unduplicated Total Adults	2	0	2		1	2	3		0	0	0	

	Benefit at Start	Latest Annual Assessment for Stayers	Benefit at Exit for Leavers
Supplemental Nutrition Assistance Program (SNAP) (Previously known as Food Stamps)	10	2	4
Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)	2	0	1
TANF Child Care Services	0	0	0
TANF Transportation Services	0	0	0
Other TANF-Funded Services	0	0	0
Other Source	0	0	0

21 - Health Insurance		At Annual		
	At Start	At Annual Assessment for Stayers	At Exit for Leavers	
MEDICAID	23	4	5	
MEDICARE	2	2	0	
State Children's Health Insurance Program	0	0	0	
Veteran's Administration (VA) Medical Services	0	0	0	
Employer-Provided Health Insurance	1	0	1	
Health Insurance obtained through COBRA	0	0	0	
Private Pay Health Insurance	0	0	0	
State Health Insurance for Adults	0	0	0	
Indian Health Services Program	0	0	0	
Other	0	0	0	
No Health Insurance	3	0	2	
Client doesn't know/Client refused	0	0	0	
Data not collected	0	0	0	
Number of stayers not yet required to have an annual assessment		15		
1 Source of Health Insurance	22	2	6	
More than 1 Source of Health Insurance	2	2	0	

22a2 - Length of Participation - ESG Projects

	Total	Leavers	Stayers
0-7 days	0	0	0
8 to 14 days	0	0	0
15 to 21 days	0	0	0
22 to 30 days	0	0	0
31 to 60 days	0	0	0
61 to 90 days	0	0	0
91 to 180 days	2	2	0
181 to 365 days	20	5	15
366 to 730 Days (1-2 Yrs)	5	1	4
731 to 1,095 Days (2-3 Yrs)	0	0	0
1,096 to 1,460 Days (3-4 Yrs)	0	0	0

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22- Longh of The Laboration Paris of Charles Parks and Handles Marcelles Marcelles Marcelles Marcelles			
Total	27	8	19
Data not collected	0	0	0
More than 1,825 Days (>5 Yrs)	0	0	0
1,461 to 1,825 Days (4-5 Yrs)	0	0	0

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
7 days or less	5	1	4	0	0
8 to 14 days	0	0	0	0	0
15 to 21 days	5	0	5	0	0
22 to 30 days	6	0	6	0	0
31 to 60 days	0	0	0	0	0
61 to 180 days	2	0	2	0	0
181 to 365 days	0	0	0	0	0
366 to 730 Days (1-2 Yrs)	1	1	0	0	0
Total (persons moved into housing)	19	2	17	0	0
Average length of time to housing	49	239	26	0	0
Persons who were exited without move-in	0	0	0	0	0
Total	19	2	17	0	0

22d - Length of Participation by Household Type

Owned by client, with ongoing subsidy

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
7 days or less	0	0	0	0	0
8 to 14 days	0	0	0	0	0
15 to 21 days	0	0	0	0	0
22 to 30 days	0	0	0	0	0
31 to 60 days	0	0	0	0	0
61 to 90 days	0	0	0	0	0
91 to 180 days	2	0	2	0	0
181 to 365 days	20	1	19	0	0
366 to 730 Days (1-2 Yrs)	5	3	2	0	0
731 to 1,095 Days (2-3 Yrs)	0	0	0	0	0
1,096 to 1,460 Days (3-4 Yrs)	0	0	0	0	0
1,461 to 1,825 Days (4-5 Yrs)	0	0	0	0	0
More than 1,825 Days (>5 Yrs)	0	0	0	0	0
Data not collected	0	0	0	0	0
Total	27	4	23	0	0

22e - Length of Time Prior to Housing - based on 3.917 Date Homelessness Started

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
7 days or less	0	0	0	0	0
8 to 14 days	0	0	0	0	0
15 to 21 days	0	0	0	0	0
22 to 30 days	0	0	0	0	0
31 to 60 days	0	0	0	0	0
61 to 180 days	6	0	6	0	0
181 to 365 days	12	0	12	0	0
366 to 730 Days (1-2 Yrs)	3	3	0	0	0
731 days or more	6	1	5	0	0
Total (persons moved into housing)	27	4	23	0	0
Not yet moved into housing	0	0	0	0	0
Data not collected	0	0	0	0	0
Total Persons	27	4	23	0	0
23c - Exit Destination - All persons					
	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Permanent Destinations					
Moved from one HOPWA funded project to HOPWA PH	0	0	0	0	0
Owned by client, no ongoing subsidy	0	0	0	0	0

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Rental by client, with VASH subsidy	0	0	0	0	0
Rental by client with GPD TIP subsidy	0	0	0	0	0
Rental by client, other ongoing subsidy	0	0	0	0	0
Permanent Housing (other than RRH) for formerly homeless persons	0	0	0	0	0
Staying or living with family, permanent tenure	0	0	0	0	0
Staying or living with friends, permanent tenure	0	0	0	0	0
Rental by client, with RRH or equivalent subsidy	0	0	0	0	0
Rental by client, with HCV voucher (tenant or project based)	2	0	2	0	0
Rental by client in a public housing unit	0	0	0	0	0
Subtotal	8	2	6	0	0
Temporary Destinations					
Emergency shelter, including hotel or motel paid for with emergency shelter voucher	0	0	0	0	0
Moved from one HOPWA funded project to HOPWA TH	0	0	0	0	0
Transitional housing for homeless persons (including homeless youth)	0	0	0	0	0
Staying or living with family, temporary tenure (e.g., room, apartment or house)	0	0	0	0	0
Staying or living with friends, temporary tenure (e.g., room apartment or house)	0	0	0	0	0
Place not meant for habitation (e.g., a vehicle, an abandoned building, bus/train/subway	-	-		-	-
station/airport or anywhere outside)	0	0	0	0	0
Safe Haven	0	0	0	0	0
Hotel or motel paid for without emergency shelter voucher	0	0	0	0	0
Host Home (non-crisis)	0	0	0	0	0
Subtotal	0	0	0	0	0
Institutional Settings					
Foster care home or foster care group home	0	0	0	0	0
Psychiatric hospital or other psychiatric facility	0	0	0	0	0
Substance abuse treatment facility or detox center	0	0	0	0	0
Hospital or other residential non-psychiatric medical facility	0	0	0	0	0
Jail, prison, or juvenile detention facility	0	0	0	0	0
Long-term care facility or nursing home	0	0	0	0	0
Subtotal	0	0	0	0	0
Other Destinations					
Residential project or halfway house with no homeless criteria	0	0	0	0	0
Deceased	0	0	0	0	0
Other	0	0	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data Not Collected (no exit interview completed)	0	0	0	0	0
Subtotal	0	0	0	0	0
Total	8	2	6	0	0
Total persons exiting to positive housing destinations	8	2	6	0	0
Total persons whose destinations excluded them from the calculation	0	0	0	0	0
Percentage	100%	100%	100%	0%	0%
24 - Homeless Prevention Housing Assessment at Exit	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Able to maintain the housing they had at project startWithout a subsidy	0	0	0	0	0
Able to maintain the housing they had at project startWith the subsidy they had at project entry	0	0	0	0	0
Able to maintain the housing they had at project startWith an on-going subsidy acquired since project entry	0	0	0	0	o
Able to maintain the housing they had at project startOnly with financial assistance other than a subsidy	0	0	0	0	0
Moved to new housing unitWith on-going subsidy	0	0	0	0	0
Moved to new housing unitWithout an on-going subsidy	0	0	0	0	0
	0	0	0	0	0
Moved in with family/friends on a temporary basis		0	0	0	0
Moved in with family/friends on a temporary basis Moved in with family/friends on a permanent basis	0				1
	0	0	0	0	0
Moved in with family/friends on a permanent basis		0	0 0	0	0
Moved in with family/friends on a permanent basis Moved to a transitional or temporary housing facility or program	0				-
Moved in with family/friends on a permanent basis Moved to a transitional or temporary housing facility or program Client became homeless - moving to a shelter or other place unfit for human habitation	0	0	0	0	0
Moved in with family/friends on a permanent basis Moved to a transitional or temporary housing facility or program Client became homeless - moving to a shelter or other place unfit for human habitation Client went to jail/prison	0 0 0	0	0	0	0
Moved in with family/friends on a permanent basis Moved to a transitional or temporary housing facility or program Client became homeless - moving to a shelter or other place unfit for human habitation Client went to jail/prison Client died	0 0 0 0	0 0 0	0 0 0	0 0 0	0 0 0 0

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25a - Number of Veterans					
		Total	Without Children	With Children and Adults	Unknown Household Type
Chronically Homeless Veteran		0	0	0	0
Non-Chronically Homeless Veteran		0	0	0	0
Not a veteran		13	4	9	0
Client doesn't know/Client refused		0	0	0	0
Data not collected		0	0	0	0
Total		13	4	9	0
26b - Number of Chronically Homeless Persons by Househo	ld				
	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Chronically Homeless					Household
Chronically Homeless Not Chronically Homeless	Total	Children	and Adults	Children	Household Type
•	Total 3	Children 3	and Adults 0	Children 0	Household Type 0
Not Chronically Homeless	Total 3 24	Children 3 1	and Adults 0 23	Children 0 0	Household Type 0 0

FY 2020-2021 CAPER Public Comment

One comment was received for the Draft FY 2020-2021 CAPER:

From: Frank Baldiga < Frank.Baldiga@uss.salvationarmy.org>
Sent: Friday, September 10, 2021 11:06 AM
To: info, CD < CD.info@raleighnc.gov>
Cc: Stephen Gruver < Stephen.Gruver@uss.salvationarmy.org>
Subject: Comments on Draft CAPER

Hi,

I work as a shelter case manager at the Salvation Army in Raleigh, the largest family shelter in Wake County. My focus is on housing low income and extremely low income families.

Here are my comments on the Draft CAPER. They mainly focus on the goal to strengthen the Homeless to Housing Continuum.

Rapid Rehousing (RRH) is an effective solution to housing homeless families. Many of my clients receive RRH. However clients still have to find an affordable unit and qualify. <u>Most homeless families here in the</u> <u>shelter have low incomes and barriers such as evictions, felony convictions, poor rental history, poor</u> <u>credit, etc..</u> Some client have no income and receive disability social security income which is less than <u>\$700/month</u>. <u>Most properties require a monthly income of 2.5 or 3 times the monthly rent. Evictions</u> <u>are almost always an automatic disqualification</u>. Because of these qualifications and the lack of affordable housing my clients have longer shelter stays and there is a long wait list to get into the shelter. Therefore even with rapid rehousing support, it is difficult to house clients quickly. Over the last two years the average shelter stay for my clients has been over 100 days.

It's important to understand that affordable housing often does not benefit low income and extremely low income families for the reasons mentioned above.

Investments in Emergency Shelters and the Oak City Care Access Hub are important. I work in a shelter. We need to get people off the street and out of the hotels. But without more affordable housing targeted to low income families with barriers and long-term rental assistance it won't end homelessness.

The city manages and operates 220 affordable rental housing units that it owns. The average rent is \$627. However these units have stringent qualifications and are unavailable to my clients for the above reasons. I would like to see these apartments rented to families making less than 30% AMI. To do so the stringent qualifications must be lessened.

The most effective way to enhance the Homeless to Housing Continuum is long-term rental assistance coupled with more affordable housing for low and extremely low-income families. Numerous studies

have demonstrated this. Long-term rental assistance primarily consists of tenant-based housing choice vouchers. The city and county should invest in these until the federal government fully funds the voucher program and everyone who qualifies receives one. I also recommend the city invest in project-based vouchers which are tied to a specific property.

The city should partner with the Raleigh Housing Authority to make homelessness rare and brief. The city and RHA should work to increase the number of landlords and property managers that accept housing choicer vouchers. The RHA should hire a community outreach specialist to advertise and recruit landlords. According to RHA data, only a third of voucher holders are able to rent an apartment. The majority of voucher holders are not able to use their voucher. I believe the primary reason is because they cannot find a landlord or property manager who will accept it. Thus people who wait years to get a voucher are not able to use it and expires.

The city should enact a source of income discrimination law that makes it illegal for a landlord to refuse to accept a voucher. This can be done by amending the local fair housing ordinance.

Sincerely, *Frank Baldiga,* Shelter Case Manager The Salvation Army of Wake County 1863 Capital Blvd., Raleigh, NC, 27604 919-834-6733 ext. 121 Fax: 919-828-0911