

Logging into e-Builder and turning off your pop-up blocker

City of Raleigh

Part of New User One-Pager: [Link](#)

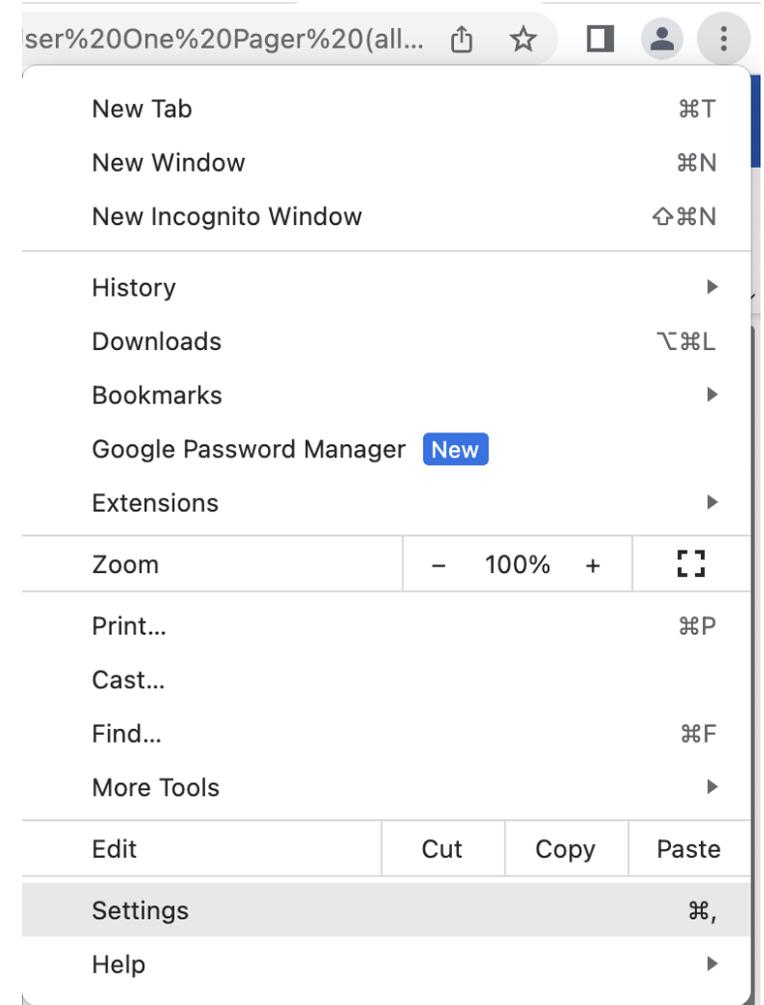
2023-07-06

Logging into e-Builder

- Go to link: <https://app.e-builder.net>
- You should have already received an email from e-Builder with a temporary password. If you need to request one, go here: [link to ServiceNow Request Form](#)

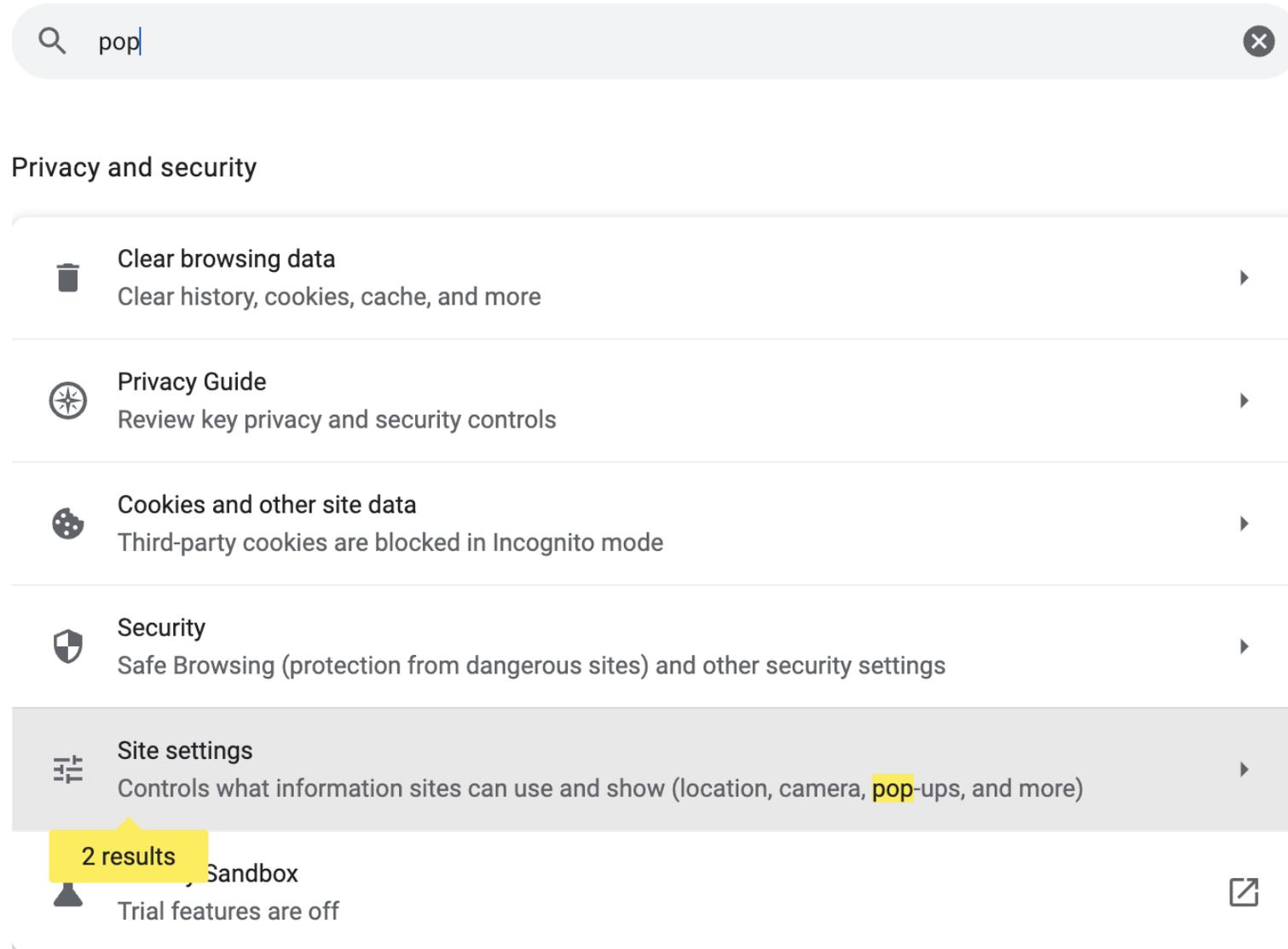
Turning off Pop-up blocker - Chrome

- Paste in URL bar at the top:
<chrome://settings/content/popups>
 - Or follow directions below
- E-Builder uses pop-ups when clicking on processes, which is the majority of what you'll use e-Builder for. To turn of your blocker:
- Click three vertical dots in the upper right
- Click Settings



Turning off Pop-up blocker - Chrome

- Search for “pop” and click Site Settings
- Scroll down to pop ups and redirects



Turning off Pop-up blocker - Chrome

- At the bottom, click Add and add an exception for <https://app.e-builder.net>
- The :443 in this screenshot is not critical and chrome will add it

Sites might send pop-ups to show ads, or use redirects to lead you to websites you may not want to visit

Default behavior

Sites automatically follow this setting when you visit them

 Sites can send pop-ups and use redirects

 Don't allow sites to send pop-ups or use redirects

Customized behaviors

Sites listed below follow a custom setting instead of the default

Not allowed to send pop-ups or use redirects Add

No sites added

Allowed to send pop-ups and use redirects Add

	https://hcm41.sapsf.com:443	▶	⋮
	https://app.e-builder.net:443	▶	⋮

Turning off Pop-up blocker - Edge

- Go to <edge://settings/content/popups>
- At the bottom, click Add and add an exception for <https://app.e-builder.net>

