

Active Adult Program Trip FAQs

Who can attend Raleigh Active Adult Program trips?

All the trips that are offered through the Adult Program are geared towards adults ages 50 and older. However, any adults ages 18 and up are welcome to enjoy our trips.

Do I have to be a City of Raleigh resident to go on a trip?

Any adult, regardless of residency, can attend our trips. In fact, if someone is interested in going on a multi-day trip, they do not have to travel to Raleigh to go on that trip with us. We will work directly with the tour company to fly the person(s) from the closest major airport to the destination, arriving close to when the main group is scheduled to arrive. Airfare could cause a price difference.

Is the information under the trip description firm?

Most of the time, yes. The trip descriptions are a baseline for what we are planning, but sometimes, trips must be altered due to location/site availability and offerings.

I am very interested in going on a trip listed online. How do I receive flyers and register?

To receive trip flyers, and to register for any trip, participants must first complete their yearly trip registration form. Trip flyers will be sent directly to those who have a form on file. This form must be filled out annually and will cover trips offered Jan. 1 – Dec. 31. This form can be completed online and emailed to Carmen Rayfield or taken to one of the Active Adult Centers. Specific trip registration can be completed online via RecLink.

I really want to go on a trip, but there are no open spots. What do I do?

We highly encourage adding yourself to the waitlist for full trips. Spots frequently open, and we sometimes have flexibility to add additional spots or a second trip to a certain location. Securing a waitlist spot is free. Once a spot becomes available, individuals on the waitlist will be contacted in order, up until one day before the trip, until the spot is filled. Once filled, the patron will be registered and payment will be taken.

What do I need to do if I cannot go on a trip in which I've already registered and paid?

Withdrawals must be submitted in writing, and can be taken to any of the Active Adult Centers, or emailed to Carmen Rayfield. Once the letter is received by the recreation program manager, you will be withdrawn from the trip. Day trips follow the PRCR withdrawal guidelines, but refunds are subject to non-refundable expenses incurred by the department. Multi-day trip withdrawals follow the tour operator's policies.

Active Adult Program

Walnut Terrace Center: 919-996-6160

Five Points Center: 919-996-4730

Anne Gordon Center: 919-996-4720

raleighnc.gov/parks



**Raleigh
Parks**

Active Adult Program Trip FAQs

Where do I catch the bus for a trip?

All the trips leave from the Anne Gordon Center for Active Adults at 1901 Spring Forest Road in Raleigh, located in the Millbrook Exchange Park. When parking for a trip, please park in the parking lot between the fire station and the baseball fields. We ask that you don't park directly in front of or on the side of the center, as these spots are reserved for center patrons.

Do you offer one-on-one assistance or accept special requests?

The trip escorts cannot provide one-on-one assistance to the patrons. Trip escorts are responsible for all the trip patrons and must ensure the trip remains on schedule. If you have a special need, such as use of a wheelchair or dietary restrictions, you must list these on the yearly trip registration form and inform the staff at the time of registration for consideration.

Patrons may also ask for ADA accommodations through PRCR Specialized Recreation and Inclusion Services. This request must be made no less than three weeks before a trip. Each trip flyer lists the patron expectations, walking expectations, including volume and possible walking hazards (steps, gravel paths, non-handicap accessibility facilities), as well as any schedule timeline considerations.

What type of transportation is used for the trips and are there bathrooms available?

For all of the larger trips, we travel in a chartered motorcoach. These coaches are equipped with a bathroom for emergency use. For trips that have a smaller number of patrons, or are within the Raleigh area, we will use department buses or vans. During all trips, we offer a rest stop at least every two hours.

Active Adult Program

Walnut Terrace Center: 919-996-6160

Five Points Center: 919-996-4730

Anne Gordon Center: 919-996-4720

raleighnc.gov/parks



**Raleigh
Parks**