We can’t wait to see you again! We will be following additional safety precautions to ensure that our participants will have an exceptional experience. Please read the following information to learn more about what we’re doing to maintain a healthy environment and what you can do before you leave home.

Please note: these protocols may change based on Centers for Disease Control (CDC) guidelines as well as guidance from federal, state, and local public health agencies.

Before You Arrive

- Please stay home if you are sick!
- Bring a face covering and bottle of water.
- Facility and park hours may be limited - please visit raleighnc.gov/parks before arriving.
- If you’re attending an indoor event or program, please plan to arrive 30 minutes early to allow time for wellness checks to be completed.

When You Arrive

- Wellness checks are required for indoor events and programs only. During the screening, you will be asked a few short questions and a temperature check will be performed using a touchless thermometer. Anyone that does not clear the screening will not be allowed to participate.
- If advanced registration isn’t required, patrons may need to provide contact information upon arrival, including name and phone number to aid in the effort of contract tracing.
- Maintain at least 6 feet of social distance between yourself and others and wash your hands frequently with soap and water.
- Follow all signage and directional arrows as you move through the facility.

While You’re Here

- Following updated recommendations from the CDC, face coverings are required while inside all City of Raleigh facilities. Please be sure to bring your mask when visiting our Raleigh Parks indoor facilities.
- Maintain social distance and wash hands frequently.

Additional Safety Measures and Information

- Increased cleaning of seating areas, restrooms, high-touch areas like door handles and shared equipment. In addition, enhanced restroom cleaning will be done at least twice a day.