



Raleigh
Parks

Park Visitation

Know Before You Go

We can't wait to see you again! We will be following additional safety precautions to ensure that our participants will have an exceptional experience. Please read the following information to learn more about what we're doing to maintain a healthy environment and what you can do before you leave home.

Please note: these protocols may change based on Centers for Disease Control (CDC) guidelines as well as guidance from federal, state, and local public health agencies.

Before You Arrive

- Please stay home if you are sick!
- Bring a face covering and bottle of water.
- Facility and park hours may be limited - please visit raleighnc.gov/parks before arriving.

When You Arrive

- Wellness checks are required for all participants. During the screening, you will be asked a few short questions and a temperature check will be performed using a touchless thermometer. Anyone that does not clear the screening will not be allowed to participate. Please plan to arrive 30 minutes early to allow time for wellness checks to be completed.
- If advanced registration isn't required, all patrons will need to provide contact information upon arrival, include name and phone number to aid in the effort of contact tracing.
- Maintain at least 6 feet of social distance between yourself and others and wash your hands frequently with soap and water.
- Follow all signage and directional arrows as you move through the facility.

While You're Here

- Wear a mask or face covering.
- Maintain social distance and wash hands frequently.
- Please plan to arrive 30 minutes early to allow time for wellness checks to be completed.

Additional Safety Measures and Information

- Increased cleaning of seating areas, restrooms, high-touch areas like door handles and shared equipment. In addition, enhanced restroom cleaning will be done at least once a day.



Raleigh
Parks

Program Registration

Know Before You Go

Eligibility Requirements

In accordance with program modifications and guidelines, the following participant eligibility requirements are in effect for all Raleigh Parks programs and services. All individuals must be able to:

1. Maintain a safe social distance of a minimum of six (6) feet from Raleigh Parks staff, volunteers, other participants, members of the general public, etc.
2. Practice positive hygiene related to personal cleanliness (using tissues for sneezing/coughing) and handwashing, including the ability to wash hands for 20 seconds with soap and water and dry hands after washing.
3. Move safely in program environment, around facility and outdoor spaces on varied surfaces.
4. Communicate illness/symptoms/etc. of self or others to Raleigh Parks staff.

Eligibility Requirements will be applied to all Raleigh Parks programs and services until the recommendations related to COVID-19 have been removed or reduced. If an individual registered for a program demonstrates the inability to follow the requirements noted above, they may be removed from the program.

Confidentiality - North Carolina law prohibits PRCR Department staff from disclosing information that identifies an individual who has or may have a reportable communicable disease. This information is strictly confidential and is not a public record. In the event that a program participant or PRCR Department staff member is diagnosed with COVID-19 or other reportable communicable disease, the PRCR Department will notify the local health department or the state Department of Health and Human Services as appropriate. Further information may be disclosed only as allowed by North Carolina General Statutes section 130A-143.

ADA Accommodation - Participants requesting ADA accommodations to participate in the program, should do so at the time of registration by selecting "yes" to ADA accommodations, or at any time by contacting Inclusion Services at 919.996.2147 or via email at SRIS@raleighnc.gov.

Participants may disclose specific disability and/or medical information at the time of registration to assist program staff in best meeting the needs of the camper. Due to operational guidelines and Safety Measures outlined above, as related to COVID-19, Raleigh Parks may not be able to offer specific accommodations and supports to assist participants in meeting the Eligibility Requirements. Please contact Inclusion Services directly to discuss the participant's support needs, and the available accommodations under our current operational guidelines.