## **Sewer Maintenance Division's FY24-26 Objectives & Initiatives**

Below are the City of Raleigh's Raleigh Water-Sewer Maintenance Division's FY24-26 Objectives and Initiatives.

Should you have questions or comments, please email them to Gracelyn Sanders at <a href="mailto:Gracelyn.Sanders@raleighnc.gov">Gracelyn.Sanders@raleighnc.gov</a>.

Intended Outcome	Objectives	Initiative
Employee Leadership and Development	ELD: 3. Foster professional growth opportunities and increase employee involvement in activities that benefit their careers.	ELD 3.3 Foster opportunities for an increased effectiveness of employee engagement.
2. Enterprise Resiliency	ER: 2. Promote efficient and safe management of materials and equipment used in Utility operations	ER 2.1 -Identify options for improving recycling and managing waste
3 Infrastructure Strategy and Performance	ISP: 2. Protect and maintain existing assets and enhance operations necessary to ensure system reliability	ISP 2.4 - Develop a scope of work for a third-party vendor to address inflow and infiltration (I&I)
Stakeholder Understanding and Support	SUS: 1. Provide customers and other stakeholders timely information about the Utility and address their inquiries	SUS 1.1 - Increase the effectiveness of information sharing activities with customers