

July 24, 2023

City of Raleigh
Cross-Connection Control Program
PO Box 590
Raleigh, NC 27602-0590



RE: Backflow Assembly Test Due at 1234 State Street

VCC#: RW/1	Meter#: 12345678	Service Type:
Serial #: 166661	Size: 2"	Last Test Date: 3/28/23
Manufacturer: Watts	Model: 805Y	Type: RP
Location: In hotbox beside building		

Dear Water Customer,

The City of Raleigh has a Cross Connection Program designed to help protect our drinking water system from possible contamination by our customers. The Raleigh City Code requires that backflow prevention assembly(ies) be installed on all potentially hazardous cross connections. These assemblies must be tested and certified every year (residential irrigation every three (3) years) to ensure that they are working properly. The City of Raleigh has partnered with VEPO CrossConnex to help administer the backflow program in our community. Our records show the backflow assembly(ies) at your property are due to be tested by **3/28/24**

All annual backflow assembly test reports must be submitted by your tester electronically via the VEPO CrossConnex Mobile Application which can be downloaded by your tester at the Apple App Store or Google Play for Android devices. The tester can also enter test data from any PC by visiting, www.vepoc.com and following the directions for creating a tester account.

Raleigh Water nor VEPO CrossConnex perform tests on backflow assemblies, therefore, you are responsible for hiring a licensed Raleigh Water Certified Tester to perform the test and certification of the backflow assembly(ies) at the property listed above. You can find a list of Raleigh Water Certified Testers at www.raleighnc.gov (Search: Cross Connection). A passing test report must be submitted online by a Raleigh Water Certified Tester for every listed assembly to consider the service compliant.

To review your account online and update contact information, please visit updateutilitydata.com/info/raleigh. For technical questions regarding your online account and test submittals, please contact VEPO CrossConnex at 877-860-2776. For more information about Raleigh Water's Cross Connection Program or questions regarding backflow testing requirements, visit our webpage at www.raleighnc.gov (Search: Cross Connection) or contact us by email at cross.connection@raleighnc.gov, or by phone at 919-996-2747. Thank you for your cooperation and for helping to protect our water supplies.

Sincerely,
Joanie Hartley
Raleigh Water
Cross Connection Coordinator