**Wake County Human Services UCAP**

**Application Instructions**

Find information and apply online for all Utility Bill Assistance at:

[Wake.gov/staywarm](https://www.wake.gov/departments-government/health-human-services/programs-assistance/utility-bill-assistance-help-heating-cooling-and-water)

City of Raleigh Utility Assistance Applications can be found on the City’s website at:

[Delinquent Utility Accounts | Raleighnc.gov](https://raleighnc.gov/doing-business/services/delinquent-utility-accounts#paragraph--220771) OR

[Assistance Program for Water and Sewer Utility Customers | Raleighnc.gov](https://raleighnc.gov/water-and-sewer/services/assistance-program-water-and-sewer-utility-customers) OR [RaleighNC.gov | Raleighnc.gov](https://raleighnc.gov/) and search “utility assistance”

Apply by phone: 919-212-7085

Pick up an application at Wake County Human Services, 220 Swinburne St., Raleigh, NC 27610

Applications may be submitted by:

Mail: Wake County Human Services

220 Swinburne St

Raleigh, NC 27640

Email: [Hs.energy@wake.gov](mailto:Hs.energy@wake.gov)

Dropped off at: Wake County Human Services

220 Swinburne St

Raleigh, NC 27610

Place in the black drop box outside of the building. There

will be Admin Staff/Security Guard there to direct you to the proper drop off location

Applications must be completed, printed, and signed.