

Customer Care & Billing

By completing the authorization form below, you agree to have your bank account automatically drafted for the full amount of your utility bill. Your bill will indicate that your bank account will be drafted on the due date.

Forward your completed Application for Utility Services to:

**City of Raleigh
Customer Care & Billing
PO Box 590
Raleigh, NC 27602-0590**

Phone: 919.996.3245

Email: UtilityBilling@raleighnc.gov

BANK DRAFT AUTHORIZATION

I authorize the City of Raleigh to draft the full amount of my City of Raleigh utility bill from the financial institution listed below. I have the right to stop automatic payment at any time upon 30 days written notice to the City of Raleigh and my designated financial institution.

- ☐ **Checking Account**
☐ **Savings Account**

(PLEASE PRINT)

Name (as it appears on your Utility Account): _____

Service Address: _____

Utility Account Number: _____

Phone Number: _____

Email Address: _____

Bank Name: _____

Bank Routing/Transit Number: _____

Bank Account Number: _____

NOTICE: The City of Raleigh's Auto Pay option for customers to make utility bill payments via recurring bank draft is intended only for payments from accounts with financial institutions located in the United States. By signing the Bank Draft Application, the customer certifies that it is not requesting a bank draft from an account with a financial institution located outside of the United States.

Account Holder's Signature

Date

Access your utility account online at raleighnc.gov