

Wake County Human Services UCAP Application Instructions

Find information and apply online for all Utility Bill Assistance at:
Wake.gov/staywarm

City of Raleigh Utility Customer Assistance Program Application can be found on the City's website at Raleighnc.gov search "utility assistance"

Apply by phone: 919-212-7085

Pick up an application at Wake County Human Services, 220 Swinburne St., Raleigh, NC 27610

Applications may be submitted by:

Mail: Wake County Human Services
220 Swinburne St
Raleigh, NC 27640

Email: Hs.energy@wake.gov

Dropped off at: Wake County Human Services
220 Swinburne St
Raleigh, NC 27610
Place in the black drop box outside of the building. There will be Admin Staff/Security Guard there to direct you to the proper drop off location

Applications must be completed, printed, and signed.