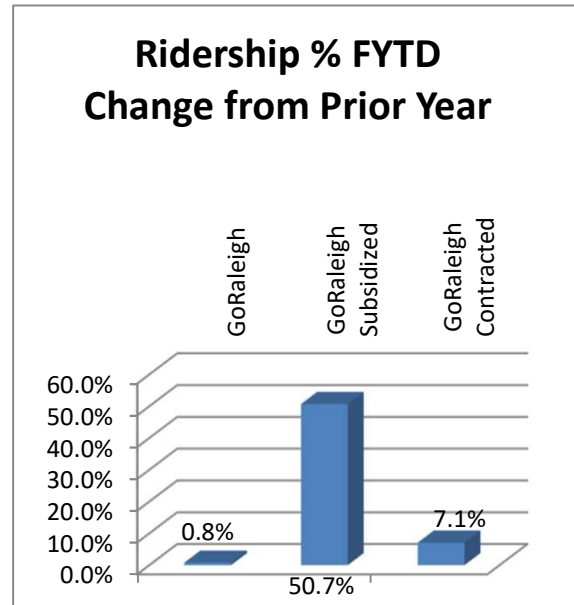
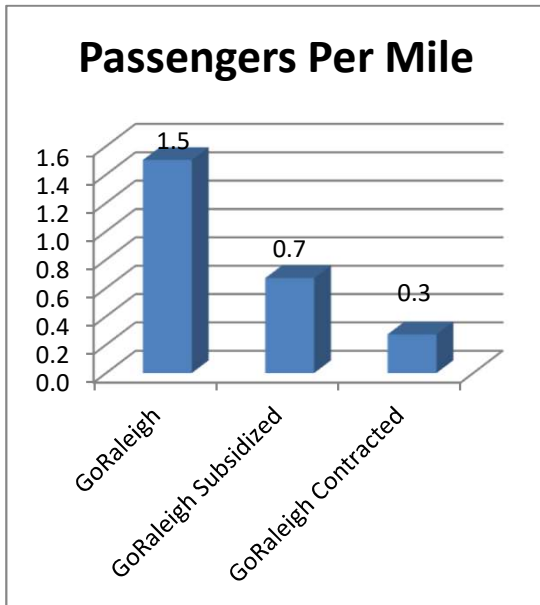
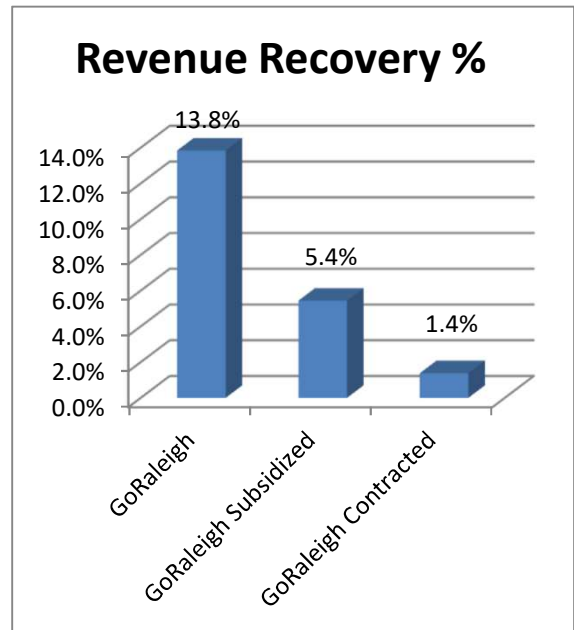
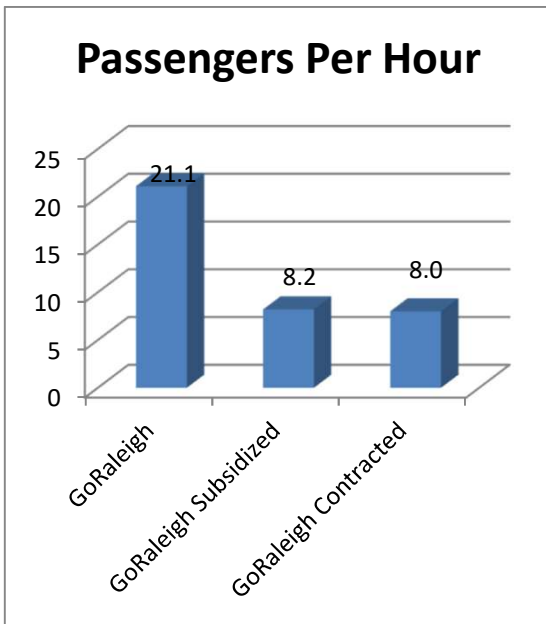




Raleigh

Performance Reports

February 2020



GoRaleigh Ridership Comparison By Route

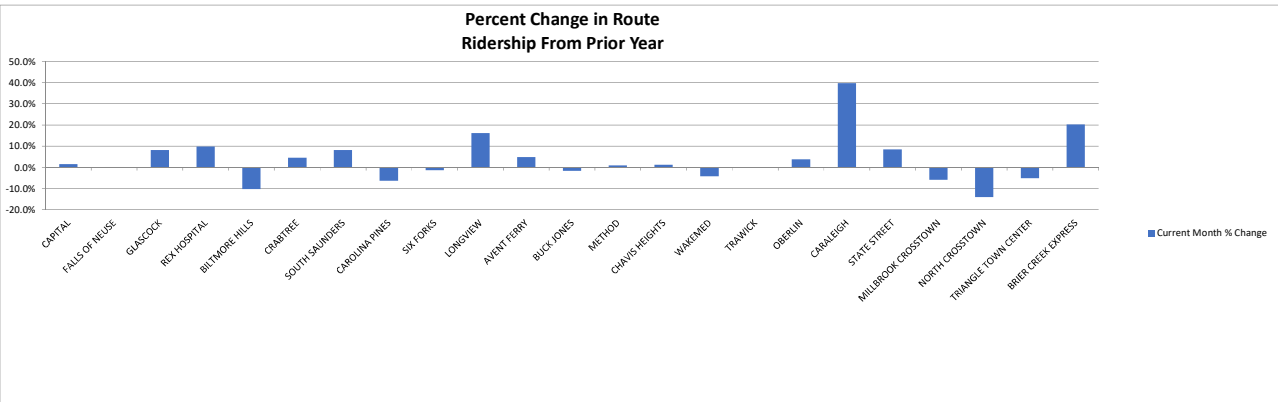
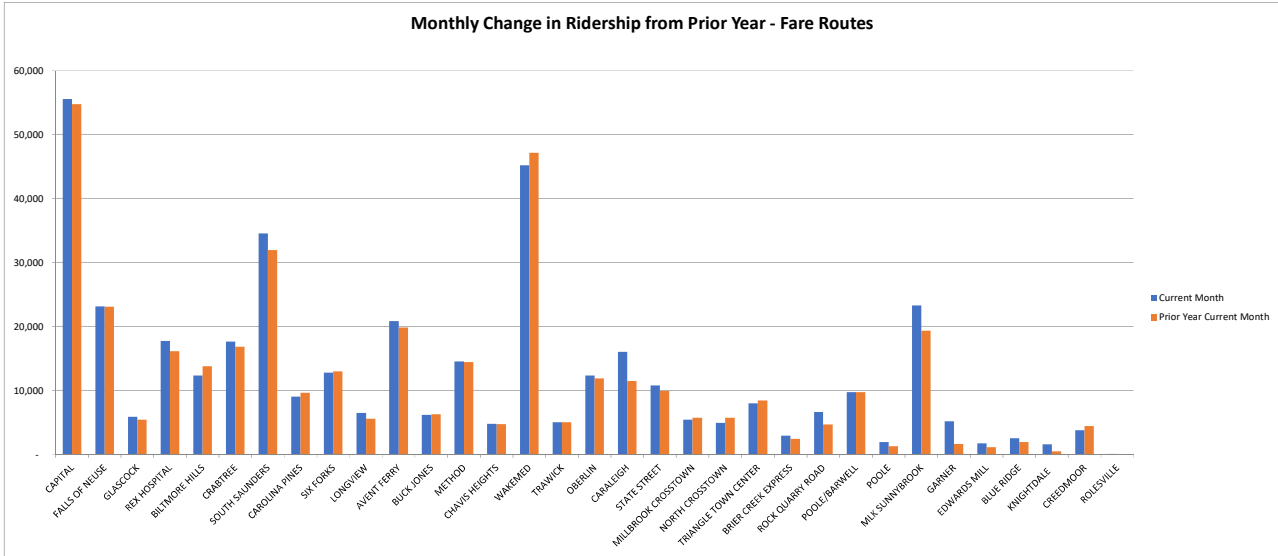
Current Month

February 2020

Fiscal Year-to-Date

Current Month	Prior Year Current Month	Current Month % Change	Rte #	Route	Current FYTD	Prior FYTD	FYTD % Change
55,594	54,746	1.5%	1	CAPITAL	464,374	467,605	-0.7%
23,135	23,105	0.1%	2	FALLS OF NEUSE	204,360	197,823	3.3%
5,869	5,423	8.2%	3	GLASCOCK	48,896	45,168	8.3%
17,718	16,134	9.8%	4	REX HOSPITAL	147,748	162,490	-9.1%
12,361	13,789	-10.4%	5	BILTMORE HILLS	112,265	130,376	-13.9%
17,619	16,865	4.5%	6	CRABTREE	148,037	147,986	0.0%
34,570	31,939	8.2%	7	SOUTH SAUNDERS	292,238	277,107	5.5%
9,031	9,639	-6.3%	7L	CAROLINA PINES	77,764	86,315	-9.9%
12,789	12,973	-1.4%	8	SIX FORKS	114,941	113,253	1.5%
6,496	5,589	16.2%	10	LONGVIEW	56,314	50,362	11.8%
20,834	19,872	4.8%	11	AVENT FERRY	179,960	177,174	1.6%
6,170	6,275	-1.7%	11L	BUCK JONES	58,166	60,749	-4.3%
14,541	14,413	0.9%	12	METHOD	129,657	124,002	4.6%
4,801	4,747	1.1%	13	CHAVIS HEIGHTS	41,754	45,425	-8.1%
45,201	47,177	-4.2%	15	WAKEMED	393,874	396,373	-0.6%
5,038	5,059	-0.4%	15L	TRAWICK	41,745	42,884	-2.7%
12,319	11,877	3.7%	16	OBERLIN	109,587	99,314	10.3%
16,063	11,496	39.7%	21	CARALEIGH	131,570	97,678	34.7%
10,806	9,955	8.5%	22	STATE STREET	90,621	91,233	-0.7%
5,421	5,762	-5.9%	23L	MILLBROOK CROSSTOWN	49,030	49,299	-0.5%
4,905	5,710	-14.1%	24L	NORTH CROSSTOWN	44,310	50,064	-11.5%
7,989	8,421	-5.1%	25L	TRIANGLE TOWN CENTER	67,415	68,884	-2.1%
2,916	2,424	20.3%	70X	BRIER CREEK EXPRESS	22,766	21,015	8.3%
352,186	343,390	2.6%		Total GoRaleigh Fare Routes	3,027,392	3,002,579	0.8%
6,664	4,677	42.5%	17	ROCK QUARRY ROAD	59,561	7,840	659.7%
9,726	9,745	-0.2%	18	POOLE/BARWELL	82,483	104,168	-20.8%
1,951	1,275	53.0%	18S	POOLE	13,360	2,665	401.3%
23,290	19,337	20.4%	19N	MLK SUNNYBROOK	201,441	121,979	65.1%
5,196	1,620	220.7%	20	GARNER	25,550	10,214	150.1%
1,746	1,131	54.4%	26	EDWARDS MILL	13,201	2,305	472.7%
2,556	1,923	32.9%	27	BLUE RIDGE	23,753	3,776	529.1%
1,574	494	218.6%	33	KNIGHTDALE	8,406	4,792	75.4%
3,791	4,419	-14.2%	36	CREEDMOOR	35,897	8,554	319.7%
8,444	10,516	-19.7%	50	R-LINE	81,993	95,910	-14.5%
474	366	29.5%	55X	POOLE ROAD EXPRESS	3,930	2,844	38.2%
85	0	100.0%	401	ROLESVILLE	586	0	100.0%
65,497	55,503	18.0%		Total GoRaleigh Subsidized Routes	550,161	365,047	50.7%
4,704	4,968	-5.3%	40X	WAKE TECH EXPRESS	38,967	34,559	12.8%
2,490	2,352	5.9%	62	WAKE FOREST LOOP	19,520	19,314	1.1%
1,023	950	7.7%	60X	WAKE FOREST EXPRESS	8,541	8,715	-2.0%
1,466	1,531	-4.2%	64X	ZEBULON / WENDELL EXPRESS	12,846	11,408	12.6%
1,129	1,376	-18.0%	78X	FUQUAY VARINA EXPRESS	10,186	10,059	1.3%
10,812	11,177	-3.3%		Total GoRaleigh Contract Routes	90,060	84,055	7.1%
927	1,428	-35%		NC State Fair and Other	112,305	95,932	17.1%
429,422	411,498	4.4%		Total	3,779,918	3,547,613	6.5%

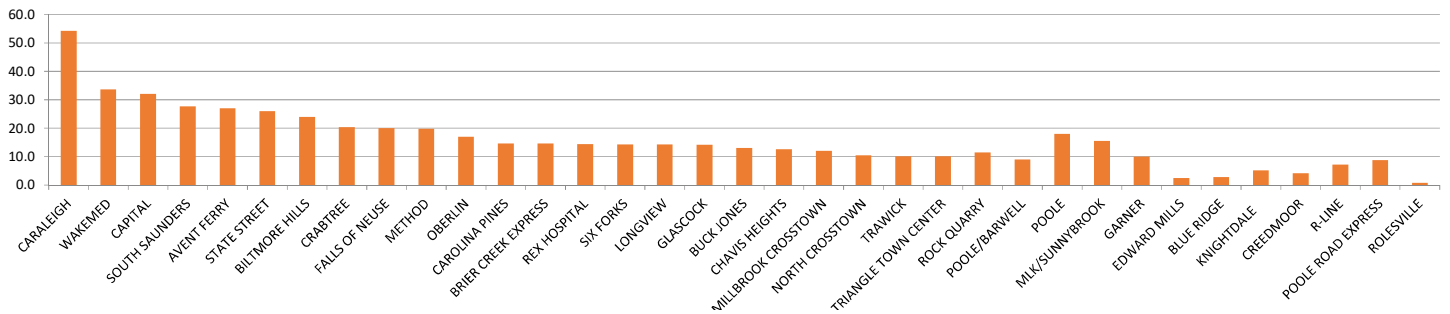
GoRaleigh
Ridership Comparison By Route
February 2020



**GoRaleigh
Rider per Hour by Route
Month of February 2020**

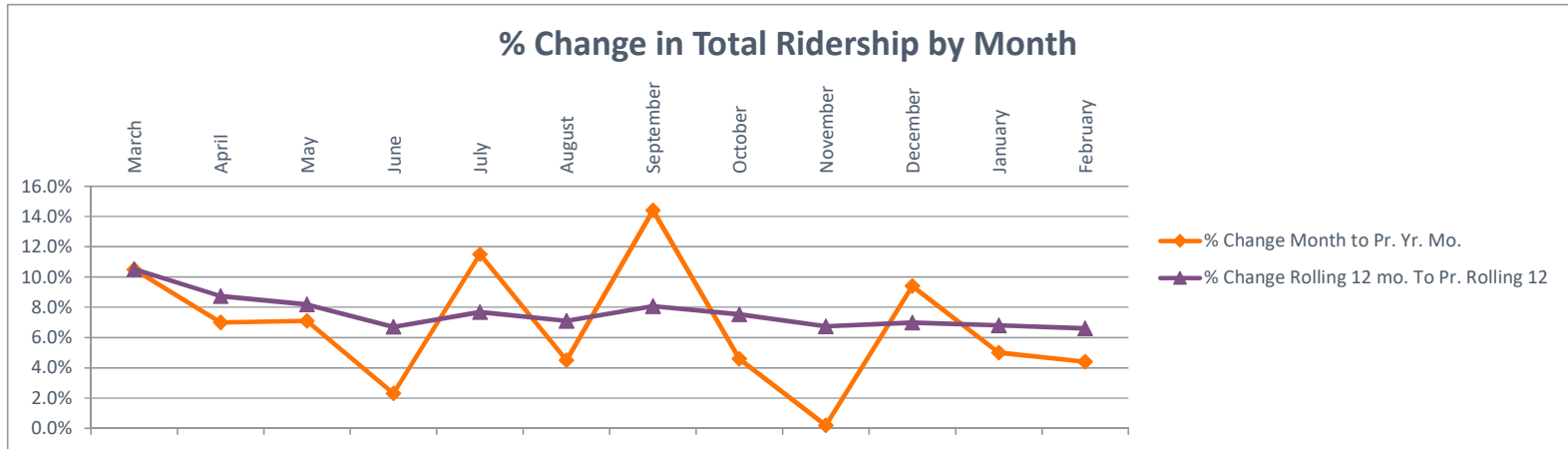
Riders Per Mile	Rank	Rte #	Route	Revenue Hrs.	Riders	Riders Per Hour
3.7	1	21	CARALEIGH	296	16,063	54.3
2.6	2	15	WAKEMED	1,343	45,201	33.7
2.1	3	1	CAPITAL	1,730	55,594	32.1
2.1	4	7	SOUTH SAUNDERS	1,250	34,570	27.7
1.9	5	11	AVENT FERRY	772	20,834	27.0
1.7	6	22	STATE STREET	416	10,806	26.0
1.8	7	5	BILTMORE HILLS	517	12,361	23.9
1.5	8	6	CRABTREE	863	17,619	20.4
1.3	9	2	FALLS OF NEUSE	1,152	23,135	20.1
1.8	10	12	METHOD	736	14,541	19.8
1.5	11	16	OBERLIN	726	12,319	17.0
0.9	12	7L	CAROLINA PINES	617	9,031	14.6
0.5	13	70X	BRIER CREEK EXPRESS	199	2,916	14.6
1.2	14	4	REX HOSPITAL	1,227	17,718	14.4
0.9	15	8	SIX FORKS	891	12,789	14.3
1.5	16	10	LONGVIEW	454	6,496	14.3
1.2	17	3	GLASCOCK	414	5,869	14.2
0.8	18	11L	BUCK JONES	474	6,170	13.0
1.4	19	13	CHAVIS HEIGHTS	380	4,801	12.6
0.6	20	23L	MILLBROOK CROSSTOWN	452	5,421	12.0
0.7	21	24L	NORTH CROSSTOWN	467	4,905	10.5
0.6	22	15L	TRAWICK	498	5,038	10.1
0.7	23	25L	TRIANGLE TOWN CENTER	792	7,989	10.1
1.5			Total GoRaleigh Pre Expansion Routes	16,665	352,186	21.1
0.9		17	ROCK QUARRY	578	6,664	11.5
0.7		18N	POOLE/BARWELL	1,084	9,726	9.0
1.0		18S	POOLE	109	1,951	18.0
1.2		19N	MLK/SUNNYBROOK	1,507	23,290	15.5
0.7		20	GARNER	522	5,196	10.0
0.2		26	EDWARD MILLS	718	1,746	2.4
0.2		27	BLUE RIDGE	919	2,556	2.8
0.3		33	KNIGHTDALE	310	1,574	5.1
0.3		36	CREEDMOOR	908	3,791	4.2
1.2		50	R-LINE	1,173	8,444	7.2
0.3		55X	POOLE ROAD EXPRESS	54	474	8.7
0.0		401	ROLESVILLE	110	85	0.8
0.7			Total GoRaleigh Subsidized Routes	7,991	65,497	8.2
0.4		40X	WAKE TECH EXPRESS	372	4,704	12.6
0.3		64X	ZEBULON / WENDELL EXPRESS	132	1,466	11.1
0.2		62	WAKE FOREST LOOP	542	2,490	4.6
0.2		60X	WAKE FOREST EXPRESS	177	1,023	5.8
0.2		78X	FUQUAY VARINA EXPRESS	126	1,129	8.9
0.3			Total GoRaleigh Contract Routes	1,349	10,812	8.0
1.2			Total All Routes	26,005	428,495	16.5

**Passengers Per Hour Current
Month For Fare Routes**



**Go Raleigh
Change in Ridership - Rolling 12 Month Total**

	Years 2017/2018	Years 2018/2018	Years 2019/2020	% Change
Month of: February	401,807	411,498	429,422	4.4%
Prior 12 Month Total Ending: February	4,875,226	5,249,562	5,596,335	6.6%



GoRaleigh Recovery and Cost By Route

Route Rank by Recovery % February 2020				
Rank	Route #	Route	Revenue	Recovery %
Passenger Subsidized Routes				
1	21	CARALEIGH	\$8,700	33.6%
2	15	WAKEMED	\$23,859	23.1%
3	1	CAPITAL	\$30,799	19.9%
4	7	SOUTH SAUNDERS	\$18,699	19.2%
5	11	AVENT FERRY	\$12,195	18.5%
6	12	METHOD	\$7,981	16.8%
7	22	STATE STREET	\$6,065	16.5%
8	5	BILTMORE HILLS	\$6,467	15.5%
9	16	OBERLIN	\$6,707	14.1%
10	10	LONGVIEW	\$3,463	13.5%
11	6	CRABTREE	\$9,406	13.4%
12	2	FALLS OF NEUSE	\$12,806	12.4%
13	13	CHAVIS HEIGHTS	\$2,388	11.6%
14	4	REX HOSPITAL	\$9,978	11.2%
15	3	GLASCOCK	\$3,060	10.5%
16	8	SIX FORKS	\$6,860	8.2%
17	11L	BUCK JONES	\$3,448	8.0%
18	7L	CAROLINA PINES	\$4,762	7.7%
19	25L	TRIANGLE TOWN CENTER	\$4,544	6.9%
20	23L	MILLBROOK CROSSTOWN	\$3,058	6.0%
21	24L	NORTH CROSSTOWN	\$2,515	6.0%
22	15L	TRAWICK	\$2,448	5.2%
23	70X	BRIER CREEK EXPRESS	\$1,621	5.0%
		Total GoRaleigh Fare Routes	\$191,826	13.8%
GoRaleigh Subsidized Routes				
	17	ROCK QUARRY	\$3,711	8.4%
	18	POOLE/BARWELL	\$5,175	6.6%
	18S	POOLE	\$1,124	9.3%
	19N	MLK/SUNNYBROOK	\$12,682	11.4%
	20	GARNER	\$3,091	7.2%
	26	EDWARD MILLS	\$987	2.0%
	27	BLUE RIDGE	\$1,420	2.1%
	33	KNIGHTDALE	\$876	2.7%
	36	CREEDMOOR	\$2,035	2.9%
	50	R-LINE	\$0	0.0%
	55X	POOLE ROAD EXPRESS	\$287	3.4%
	401	ROLESVILLE	\$49	0.3%
		Total GoRaleigh Subsidized	\$31,438	5.4%
Contract Routes:				
	78X	FUQUAY VARINA EXPRESS	\$704	2.2%
	62	WAKE FOREST LOOP	\$0	0.0%
	40X	WAKE TECH EXPRESS	\$1,053	1.6%
	64X	ZEBULON / WENDELL EXPRESS	\$873	2.8%
	60X	WAKE FOREST EXPRESS	\$607	0.8%
		Total GoRaleigh Contract	\$3,238	1.4%
		Grand Total	\$226,501	10.3%

^a These routes are below the current productivity target.

Route Rank by Mileage and Cost February 2020				
Rank	Route #	Route	Allocated Miles	Allocated Costs
Passenger Subsidized Routes				
1	1	CAPITAL	26,236	\$155,112
2	2	FALLS OF NEUSE	17,524	\$103,607
3	15	WAKEMED	17,496	\$103,438
4	7	SOUTH SAUNDERS	16,460	\$97,314
5	4	REX HOSPITAL	15,050	\$88,979
6	8	SIX FORKS	14,202	\$83,963
7	6	CRABTREE	11,853	\$70,079
8	25L	TRIANGLE TOWN CENTER	11,149	\$65,914
9	11	AVENT FERRY	11,125	\$65,773
10	7L	CAROLINA PINES	10,439	\$61,717
11	23L	MILLBROOK CROSSTOWN	8,615	\$50,931
12	16	OBERLIN	8,074	\$47,732
13	12	METHOD	8,031	\$47,481
14	15L	TRAWICK	7,920	\$46,826
15	11L	BUCK JONES	7,272	\$42,993
16	24L	NORTH CROSSTOWN	7,146	\$42,246
17	5	BILTMORE HILLS	7,041	\$41,628
18	22	STATE STREET	6,211	\$36,718
19	70X	BRIER CREEK EXPRESS	5,466	\$32,318
20	3	GLASCOCK	4,918	\$29,076
21	10	LONGVIEW	4,345	\$25,686
22	21	CARALEIGH	4,382	\$25,904
23	13	CHAVIS HEIGHTS	3,472	\$20,524
		Total GoRaleigh Fare Routes	234,426	\$1,385,959
GoRaleigh Subsidized Routes				
	17	ROCK QUARRY	7,479	\$44,219
	18	POOLE/BARWELL	13,265	\$78,422
	18S	POOLE	2,040	\$12,058
	19N	MLK/SUNNYBROOK	18,817	\$111,251
	20	GARNER	7,212	\$42,640
	26	EDWARD MILLS	8,452	\$49,971
	27	BLUE RIDGE	11,500	\$67,989
	33	KNIGHTDALE	5,462	\$32,294
	36	CREEDMOOR	11,862	\$70,132
	50	R-LINE	7,000	\$41,387
	55X	POOLE ROAD EXPRESS	1,430	\$8,455
	401	ROLESVILLE	3,194	\$18,881
		Total GoRaleigh Subsidized	97,714	\$577,699
Contract Routes:				
	78X	FUQUAY VARINA EXPRESS	5,352	\$31,642
	62	WAKE FOREST LOOP	13,017	\$28,331
	40X	WAKE TECH EXPRESS	11,254	\$66,534
	64X	ZEBULON / WENDELL EXPRESS	5,250	\$31,039
	60X	WAKE FOREST EXPRESS	4,792	\$76,960
		Total GoRaleigh Contract	39,665	\$234,505
		Grand Total	371,805	\$2,198,163

Please note that total operating costs (without depreciation) are allocated to each route based upon the route mileage times the monthly average cost of \$5.91 per mile.

GoRaleigh OTP February 2020

Route	Total Departures	Total Arrivals	Total On-Time	Total Early	Total Late	% On-Time	Grade	OTP + Early	
10 LONGVIEW	2253	2256	2134	16	103	95%	A	95%	
7L CAROLINA PINES CROSSTOWN	2334	2362	2210	8	116	95%		95%	
7 SOUTH SAUNDERS	4751	4784	4436	89	226	93%		95%	
19 MLK-SUNNYBROOK	5637	5700	5263	55	319	93%		94%	
36 CREEDMOOR	3436	3545	3196	15	225	93%		93%	
16 OBERLIN ROAD	3165	3248	2894	61	210	91%		93%	
3 GLASCOCK	2043	2013	1847	8	188	90%		91%	
27 BLUE RIDGE	5369	5406	4842	69	458	90%		91%	
12 METHOD	2818	2879	2512	53	253	89%		91%	
26 EDWARDS MILL	4001	4087	3542	55	404	89%		90%	
15L TRAWICK	2506	2473	2201	17	288	88%	89%		
22 STATE STREET	1577	1574	1385	30	162	88%	90%		
1 CAPITAL	7555	7597	6617	73	865	88%	89%		
5 BILTMORE HILLS	2491	2437	2179	100	212	87%	91%		
25L TRIANGLE TOWN CENTER	3129	3100	2730	104	295	87%	B	91%	
6 CRABTREE	3073	3083	2672	22	379	87%		88%	
15 WAKEMED	7614	7606	6593	63	958	87%		87%	
33 KNIGHTDALE	1741	1759	1499	63	179	86%		90%	
2 FALLS of NEUSE	5629	5671	4836	101	692	86%		88%	
20 GARNER	2047	2058	1753	123	171	86%		92%	
11 AVENT FERRY	3562	3579	3027	77	458	85%		87%	
4 REX HOSPITAL	6775	6815	5722	148	905	84%		C	87%
17 ROCK QUARRY	2651	2670	2229	64	358	84%			86%
18 POOLE-BARWELL	4720	4704	3918	138	664	83%			86%
13 CHAVIS HEIGHTS	2519	2446	2045	74	400	81%	84%		
21 CARALEIGH	1135	1146	916	91	128	81%	89%		
8 SIX FORKS	4292	4273	3427	49	816	80%	81%		
23L MILLBROOK CROSSTOWN	2635	2636	2091	12	532	79%	80%		
401X ROLESVILLE EXPRESS	336	322	265	8	63	79%	81%		
18S POOLE RD	688	690	505	8	175	73%	75%		
55X POOLE ROAD EXPRESS	258	258	184	3	71	71%	72%		
70X BRIER CREEK EXPRESS	607	599	431	13	163	71%	73%		
11L BUCK JONES	3002	3136	2004	135	863	67%	71%		
24L NORTH CROSSTOWN	2660	2593	1735	15	910	65%	66%		
	109009	109505	93840	1960	13209	86%		88%	
	Total Departures	Total Arrivals	Total On-Time	Total Early	Total Late	% On-Time	Grade	OTP + Early	
WAKE FOREST EXPRESS (WFX)	351	348	298	4	49	85%		86%	
FUQUAY-VARINA-RALEIGH EXPRESS (FVRE)	315	312	243	21	51	77%		84%	
64X ZEBULON/WENDELL-RALEIGH EXP	570	559	438	20	112	77%		80%	
WAKE FOREST LOOP	2443	2410	1847	108	488	76%		80%	
40X WAKE TECH	724	730	433	3	288	60%		60%	

On Time Performance

