

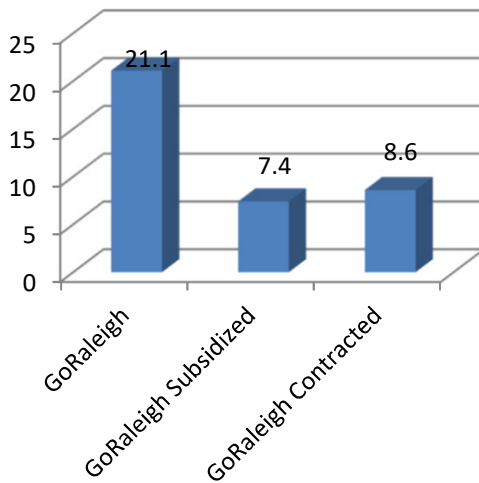


Raleigh

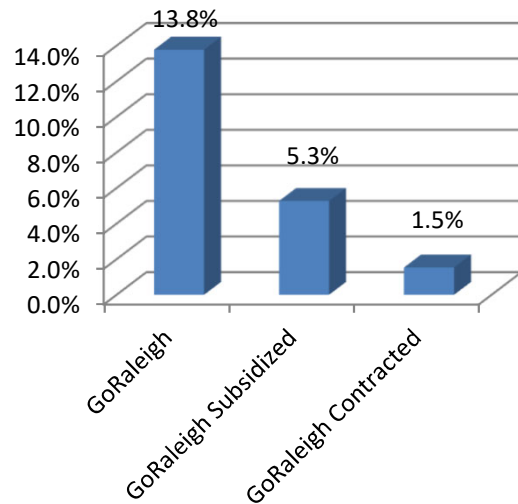
Performance Reports

January 2020

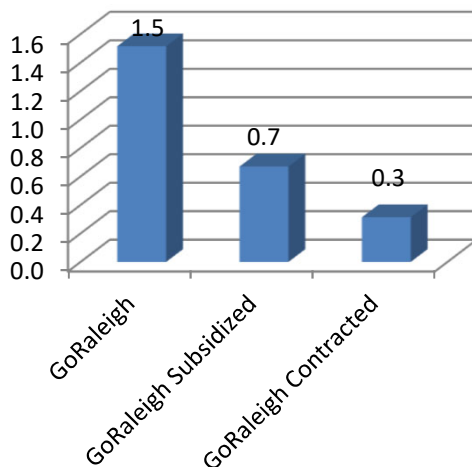
Passengers Per Hour



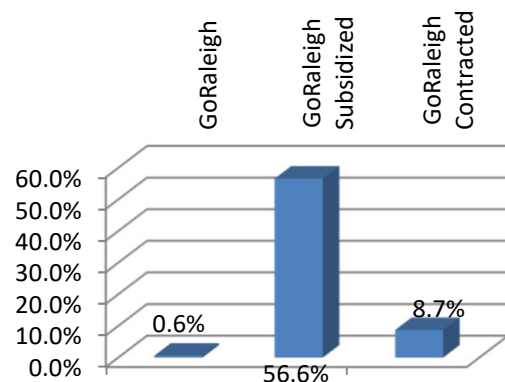
Revenue Recovery %



Passengers Per Mile



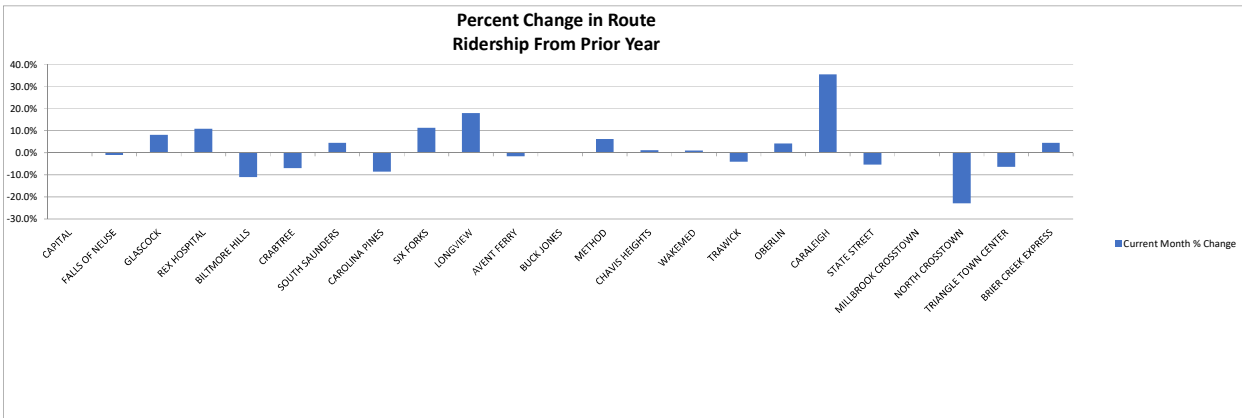
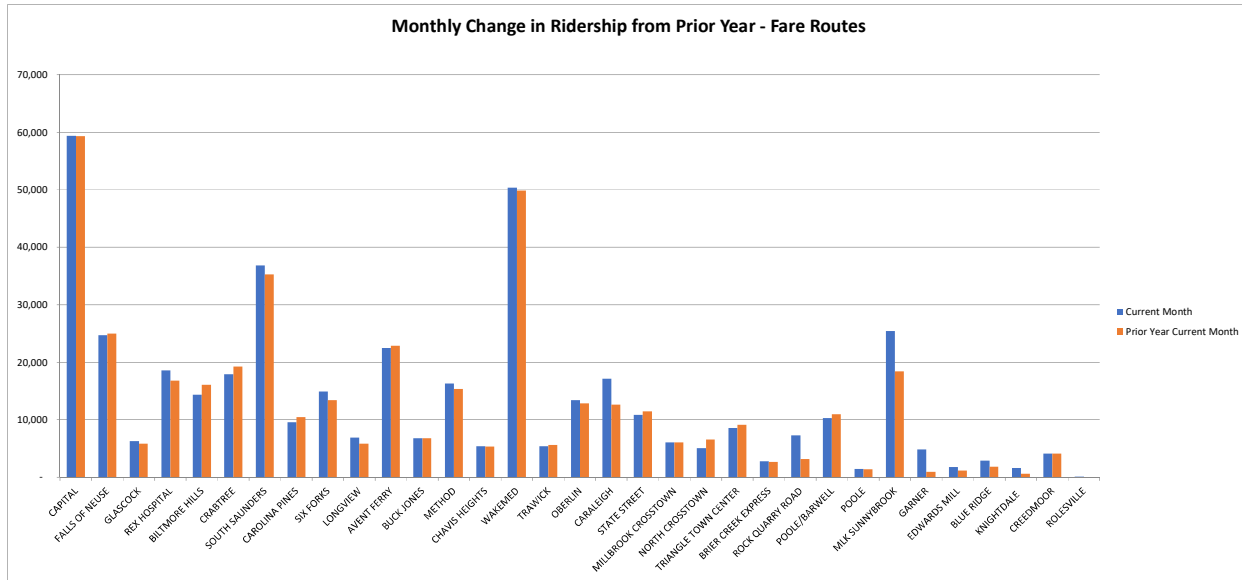
Ridership % FYTD Change from Prior Year



**GoRaleigh
Ridership Comparison By Route**

Current Month			January 2020		Fiscal Year-to-Date		
Current Month	Prior Year Current Month	Current Month % Change	Rte #	Route	Current FYTD	Prior FYTD	FYTD % Change
59,382	59,297	0.1%	1	CAPITAL	408,780	412,859	-1.0%
24,721	24,963	-1.0%	2	FALLS OF NEUSE	181,225	174,718	3.7%
6,291	5,822	8.1%	3	GLASCOCK	43,027	39,745	8.3%
18,606	16,776	10.9%	4	REX HOSPITAL	130,030	146,356	-11.2%
14,329	16,092	-11.0%	5	BILTMORE HILLS	99,904	116,587	-14.3%
17,921	19,250	-6.9%	6	CRABTREE	130,418	131,121	-0.5%
36,828	35,249	4.5%	7	SOUTH SAUNDERS	257,668	245,168	5.1%
9,596	10,493	-8.5%	7L	CAROLINA PINES	68,733	76,676	-10.4%
14,917	13,401	11.3%	8	SIX FORKS	102,152	100,280	1.9%
6,894	5,836	18.1%	10	LONGVIEW	49,818	44,773	11.3%
22,517	22,894	-1.6%	11	AVENT FERRY	159,126	157,302	1.2%
6,796	6,797	0.0%	11L	BUCK JONES	51,996	54,474	-4.5%
16,314	15,346	6.3%	12	METHOD	115,116	109,589	5.0%
5,383	5,325	1.1%	13	CHAVIS HEIGHTS	36,953	40,678	-9.2%
50,331	49,835	1.0%	15	WAKEMED	348,673	349,196	-0.1%
5,389	5,615	-4.0%	15L	TRAWICK	36,707	37,825	-3.0%
13,398	12,847	4.3%	16	OBERLIN	97,268	87,437	11.2%
17,137	12,649	35.5%	21	CARALEIGH	115,507	86,182	34.0%
10,871	11,477	-5.3%	22	STATE STREET	79,815	81,278	-1.8%
6,079	6,079	0.0%	23L	MILLBROOK CROSSTOWN	43,609	43,537	0.2%
5,077	6,585	-22.9%	24L	NORTH CROSSTOWN	39,405	44,354	-11.2%
8,550	9,131	-6.4%	25L	TRIANGLE TOWN CENTER	59,426	60,463	-1.7%
2,779	2,660	4.5%	70X	BRIER CREEK EXPRESS	19,850	18,591	6.8%
380,106	374,419	1.5%		Total GoRaleigh Fare Routes	2,675,206	2,659,189	0.6%
7,322	3,163	131.5%	17	ROCK QUARRY ROAD	52,897	3,163	1572.4%
10,287	10,958	-6.1%	18	POOLE/BARWELL	72,757	94,423	-22.9%
1,421	1,390	2.2%	18S	POOLE	11,409	1,390	720.8%
25,393	18,439	37.7%	19N	MLK SUNNYBROOK	178,151	102,642	73.6%
4,858	973	399.3%	20	GARNER	20,354	8,594	136.8%
1,760	1,174	49.9%	26	EDWARDS MILL	11,455	1,174	875.7%
2,892	1,853	56.1%	27	BLUE RIDGE	21,197	1,853	1043.9%
1,607	594	170.5%	33	KNIGHTDALE	6,832	4,298	59.0%
4,133	4,135	0.0%	36	CREEDMOOR	32,106	4,135	676.4%
9,653	10,097	-4.4%	50	R-LINE	73,549	85,394	-13.9%
519	412	26.0%	55X	POOLE ROAD EXPRESS	3,456	2,478	39.5%
103	0	100.0%	401	ROLESVILLE	501	0	100.0%
69,948	53,188	31.5%		Total GoRaleigh Subsidized Routes	484,664	309,544	56.6%
5,522	5,925	-6.8%	40X	WAKE TECH EXPRESS	34,263	29,591	15.8%
2,629	2,319	13.4%	62	WAKE FOREST LOOP	17,030	16,962	0.4%
1,244	1,050	18.5%	60X	WAKE FOREST EXPRESS	7,518	7,765	-3.2%
1,492	1,616	-7.7%	64X	ZEBULON / WENDELL EXPRESS	11,380	9,877	15.2%
1,305	1,370	-4.7%	78X	FUQUAY VARINA EXPRESS	9,057	8,683	4.3%
12,192	12,280	-0.7%		Total GoRaleigh Contract Routes	79,248	72,878	8.7%
796	1,173	-32%		NC State Fair and Other	111,378	94,504	17.9%
463,042	441,060	5.0%		Total	3,350,496	3,136,115	6.8%

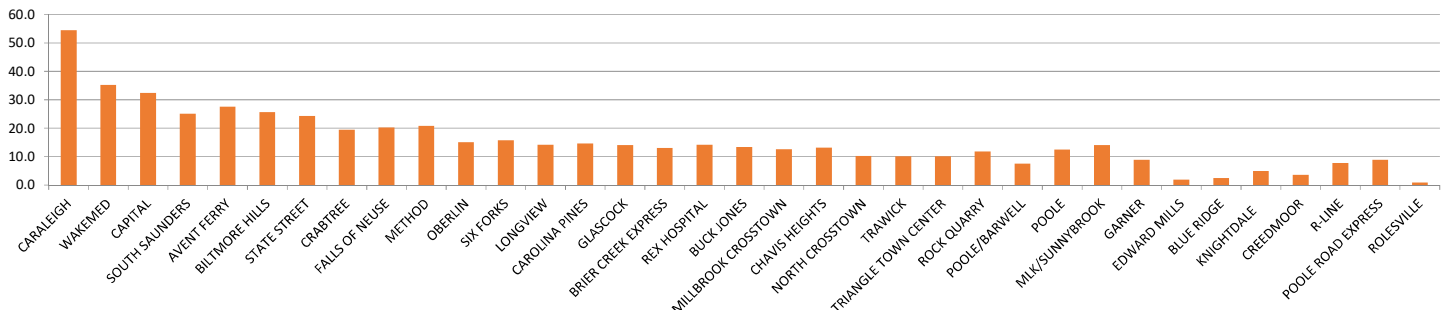
GoRaleigh
Ridership Comparison By Route
January 2020



**GoRaleigh
Rider per Hour by Route
Month of January 2020**

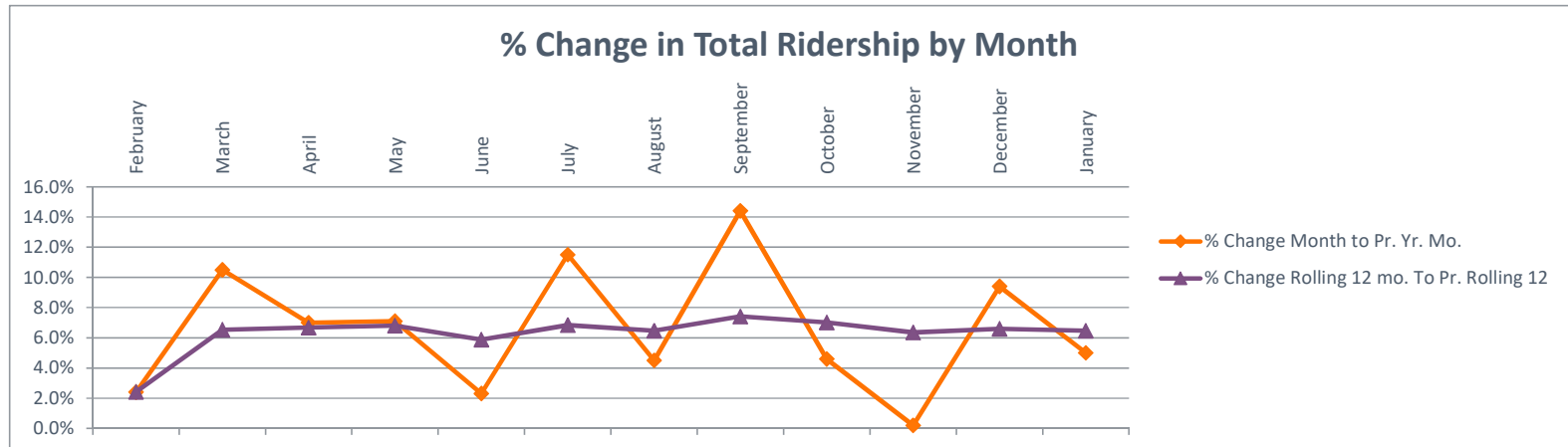
Riders Per Mile	Rank	Rte #	Route	Revenue Hrs.	Riders	Riders Per Hour
3.7	1	21	CARALEIGH	315	17,137	54.5
2.7	2	15	WAKEMED	1,424	50,331	35.3
2.1	3	1	CAPITAL	1,833	59,382	32.4
2.1	4	7	SOUTH SAUNDERS	1,465	36,828	25.1
1.9	5	11	AVENT FERRY	819	22,517	27.5
1.9	6	5	BILTMORE HILLS	558	14,329	25.7
1.6	7	22	STATE STREET	447	10,871	24.3
1.4	8	6	CRABTREE	917	17,921	19.5
1.3	9	2	FALLS OF NEUSE	1,223	24,721	20.2
1.9	10	12	METHOD	783	16,314	20.8
1.5	11	16	OBERLIN	889	13,398	15.1
1.0	12	8	SIX FORKS	948	14,917	15.7
1.5	13	10	LONGVIEW	484	6,894	14.2
0.9	14	7L	CAROLINA PINES	656	9,596	14.6
1.2	15	3	GLASCOCK	448	6,291	14.0
0.5	16	70X	BRIER CREEK EXPRESS	212	2,779	13.1
1.1	17	4	REX HOSPITAL	1,312	18,606	14.2
0.9	18	11L	BUCK JONES	507	6,796	13.4
0.7	19	23L	MILLBROOK CROSSTOWN	482	6,079	12.6
1.4	20	13	CHAVIS HEIGHTS	407	5,383	13.2
0.7	21	24L	NORTH CROSSTOWN	498	5,077	10.2
0.6	22	15L	TRAWICK	532	5,389	10.1
0.7	23	25L	TRIANGLE TOWN CENTER	845	8,550	10.1
1.5			Total GoRaleigh Pre Expansion Routes	18,002	380,106	21.1
0.9		17	ROCK QUARRY	618	7,322	11.8
0.7		18N	POOLE/BARWELL	1,371	10,287	7.5
0.7		18S	POOLE	114	1,421	12.5
1.3		19N	MLK/SUNNYBROOK	1,798	25,393	14.1
0.6		20	GARNER	548	4,858	8.9
0.2		26	EDWARD MILLS	917	1,760	1.9
0.2		27	BLUE RIDGE	1,174	2,892	2.5
0.3		33	KNIGHTDALE	326	1,607	4.9
0.3		36	CREEDMOOR	1,160	4,133	3.6
1.3		50	R-LINE	1,236	9,653	7.8
0.3		55X	POOLE ROAD EXPRESS	58	519	8.9
0.0		401	ROLESVILLE	115	103	0.9
0.7			Total GoRaleigh Subsidized Routes	9,435	69,948	7.4
0.5		40X	WAKE TECH EXPRESS	420	5,522	13.1
0.3		64X	ZEBULON / WENDELL EXPRESS	139	1,492	10.7
0.2		62	WAKE FOREST LOOP	540	2,629	4.9
0.2		60X	WAKE FOREST EXPRESS	185	1,244	6.7
0.2		78X	FUQUAY VARINA EXPRESS	133	1,305	9.8
0.3			Total GoRaleigh Contract Routes	1,418	12,192	8.6
1.2			Total All Routes	28,855	462,246	16.0

**Passengers Per Hour Current
Month For Fare Routes**



Go Raleigh
Change in Ridership - Rolling 12 Month Total

	Years 2017/2018	Years 2018/2018	Years 2019/2020	% Change
Month of: January	383,892	441,060	463,042	5.0%
Prior 12 Month Total Ending: January	4,847,280	10,471,043	5,578,411	6.5%



GoRaleigh Recovery and Cost By Route

Route Rank by Recovery % January 2020				
Rank	Route #	Route	Revenue	Recovery %
Passenger Subsidized Routes				
1	21	CARALEIGH	\$9,536	33.5%
2	15	WAKEMED	\$27,573	24.0%
3	1	CAPITAL	\$34,128	19.8%
4	7	SOUTH SAUNDERS	\$20,259	18.7%
5	11	AVENT FERRY	\$13,644	18.6%
6	12	METHOD	\$9,173	17.3%
7	5	BILTMORE HILLS	\$7,756	16.7%
8	22	STATE STREET	\$6,339	15.5%
9	16	OBERLIN	\$7,593	14.3%
10	10	LONGVIEW	\$3,807	13.3%
11	6	CRABTREE	\$10,088	12.9%
12	13	CHAVIS HEIGHTS	\$2,872	12.5%
13	2	FALLS OF NEUSE	\$14,137	12.3%
14	4	REX HOSPITAL	\$10,946	11.0%
15	3	GLASCOCK	\$3,416	10.6%
16	8	SIX FORKS	\$8,438	9.0%
17	11L	BUCK JONES	\$4,102	8.5%
18	7L	CAROLINA PINES	\$5,268	7.7%
19	25L	TRIANGLE TOWN CENTER	\$4,990	6.8%
20	23L	MILLBROOK CROSSTOWN	\$3,540	6.2%
21	24L	NORTH CROSSTOWN	\$2,746	5.9%
22	15L	TRAWICK	\$2,805	5.4%
23	70X	BRIER CREEK EXPRESS	\$1,715	4.7%
Total GoRaleigh Fare Routes			\$214,872	13.9%
GoRaleigh Subsidized Routes				
	17	ROCK QUARRY	\$4,257	8.6%
	18	POOLE/BARWELL	\$5,720	6.5%
	18S	POOLE	\$800	6.0%
	19N	MLK/SUNNYBROOK	\$14,202	11.5%
	20	GARNER	\$2,897	6.2%
	26	EDWARD MILLS	\$1,050	1.9%
	27	BLUE RIDGE	\$1,698	2.2%
	33	KNIGHTDALE	\$904	2.5%
	36	CREEDMOOR	\$2,286	2.9%
	50	R-LINE	\$0	0.0%
	55X	POOLE ROAD EXPRESS	\$316	3.3%
	401	ROLESVILLE	\$61	0.3%
Total GoRaleigh Subsidized			\$34,190	5.3%
Contract Routes:				
	78X	FUQUAY VARINA EXPRESS	\$826	2.4%
	62	WAKE FOREST LOOP	\$0	0.0%
	40X	WAKE TECH EXPRESS	\$1,243	1.9%
	64X	ZEBULON / WENDELL EXPRESS	\$913	2.7%
	60X	WAKE FOREST EXPRESS	\$736	1.0%
Total GoRaleigh Contract			\$3,718	1.6%
Grand Total			\$252,780	10.4%

^a These routes are below the current productivity target.

Route Rank by Mileage and Cost January 2020				
Rank	Route #	Route	Allocated Miles	Allocated Costs
Passenger Subsidized Routes				
1	1	CAPITAL	27,977	\$172,155
2	2	FALLS OF NEUSE	18,747	\$115,358
3	15	WAKEMED	18,683	\$114,966
4	7	SOUTH SAUNDERS	17,598	\$108,291
5	4	REX HOSPITAL	16,213	\$99,766
6	8	SIX FORKS	15,225	\$93,689
7	6	CRABTREE	12,698	\$78,141
8	25L	TRIANGLE TOWN CENTER	11,991	\$73,787
9	11	AVENT FERRY	11,911	\$73,297
10	7L	CAROLINA PINES	11,182	\$68,807
11	23L	MILLBROOK CROSSTOWN	9,233	\$56,818
12	16	OBERLIN	8,645	\$53,197
13	12	METHOD	8,596	\$52,899
14	15L	TRAWICK	8,518	\$52,416
15	11L	BUCK JONES	7,819	\$48,117
16	24L	NORTH CROSSTOWN	7,627	\$46,933
17	5	BILTMORE HILLS	7,531	\$46,342
18	22	STATE STREET	6,667	\$41,027
19	70X	BRIER CREEK EXPRESS	5,871	\$36,127
20	3	GLASCOCK	5,241	\$32,253
21	10	LONGVIEW	4,649	\$28,605
22	21	CARALEIGH	4,623	\$28,449
23	13	CHAVIS HEIGHTS	3,721	\$22,899
Total GoRaleigh Fare Routes			250,967	\$1,544,338
GoRaleigh Subsidized Routes				
	17	ROCK QUARRY	8,049	\$49,533
	18	POOLE/BARWELL	14,305	\$88,029
	18S	POOLE	2,157	\$13,276
	19N	MLK/SUNNYBROOK	20,087	\$123,609
	20	GARNER	7,621	\$46,895
	26	EDWARD MILLS	9,077	\$55,853
	27	BLUE RIDGE	12,385	\$76,211
	33	KNIGHTDALE	5,778	\$35,557
	36	CREEDMOOR	12,750	\$78,459
	50	R-LINE	7,183	\$44,203
	55X	POOLE ROAD EXPRESS	1,542	\$9,488
	401	ROLESVILLE	3,378	\$20,789
Total GoRaleigh Subsidized			104,314	\$641,901
Contract Routes:				
	78X	FUQUAY VARINA EXPRESS	5,620	\$34,580
	62	WAKE FOREST LOOP	12,090	\$30,962
	40X	WAKE TECH EXPRESS	10,650	\$65,532
	64X	ZEBULON / WENDELL EXPRESS	5,513	\$33,921
	60X	WAKE FOREST EXPRESS	5,032	\$74,395
Total GoRaleigh Contract			38,903	\$239,391
Grand Total			394,184	\$2,425,630

Please note that total operating costs (without depreciation) are allocated to each route based upon the route mileage times the monthly average cost of \$6.15 per mile.

GoRaleigh OTP January 2020

Route	Total Departures	Total Arrivals	Total On-Time	Total Early	Total Late	% On-Time	Grade	OTP + Early
10 LONGVIEW	2304	2317	2221	16	67	96%	A	97%
7 SOUTH SAUNDERS	5189	5186	4940	20	229	95%		96%
19 MLK-SUNNYBROOK	6155	6210	5731	94	330	93%		95%
16 OBERLIN ROAD	3490	3573	3233	93	164	93%		95%
36 CREEDMOOR	3786	3882	3497	26	263	92%		93%
7L CAROLINA PINES CROSSTOWN	2367	2406	2173	15	179	92%		92%
12 METHOD	2923	2956	2655	61	207	91%		93%
27 BLUE RIDGE	5814	5849	5251	71	492	90%		92%
6 CRABTREE	3343	3338	3003	34	306	90%		91%
22 STATE STREET	1710	1723	1534	34	142	90%		92%
3 GLASCOCK	2189	2183	1954	16	219	89%	B	90%
15 WAKEMED	8405	8362	7452	103	850	89%		90%
15L TRAWICK	2739	2731	2427	17	295	89%		89%
1 CAPITAL	8255	8249	7287	89	879	88%		89%
26 EDWARDS MILL	4362	4407	3818	97	447	88%		90%
25L TRIANGLE TOWN CENTER	3289	3300	2868	114	307	87%		91%
4 REX HOSPITAL	7422	7489	6461	179	782	87%		89%
33 KNIGHTDALE	1947	1965	1694	68	185	87%		90%
2 FALLS of NEUSE	6069	6103	5246	119	704	86%		88%
5 BILTMORE HILLS	2589	2530	2225	139	225	86%		91%
17 ROCK QUARRY	2881	2898	2473	75	333	86%		88%
20 GARNER	2153	2153	1842	137	174	86%		92%
11 AVENT FERRY	3703	3720	3164	77	462	85%		88%
18 POOLE-BARWELL	5152	5153	4372	134	646	85%		87%
13 CHAVIS HEIGHTS	2829	2742	2356	92	381	83%	C	87%
21 CARALEIGH	1255	1253	1036	91	128	83%		90%
18S POOLE RD	736	738	606	23	107	82%		85%
8 SIX FORKS	4721	4647	3861	69	791	82%		83%
23L MILLBROOK CROSSTOWN	2843	2880	2221	16	606	78%		79%
401X ROLESVILLE EXPRESS	365	360	276	3	86	76%		76%
55X POOLE ROAD EXPRESS	264	255	185	3	76	70%		71%
24L NORTH CROSSTOWN	2853	2776	1864	9	980	65%		66%
70X BRIER CREEK EXPRESS	642	639	408	31	203	64%		68%
11L BUCK JONES	3226	3363	2016	123	1087	62%		66%
	117970	118336	102350	2288	13332	87%		89%
	Total Departures	Total Arrivals	Total On-Time	Total Early	Total Late	% On-Time	Grade	OTP + Early
WAKE FOREST EXPRESS (WFX)	406	400	335	10	61	83%		85%
FUQUAY-VARINA-RALEIGH EXPRESS (FV)	353	350	279	30	44	79%		88%
WAKE FOREST LOOP	2195	2168	1611	83	501	73%		77%
64X ZEBULON/WENDELL-RALEIGH EXP	597	593	438	20	139	73%		77%
40X WAKE TECH	786	790	511	1	274	65%		65%

On Time Performance

