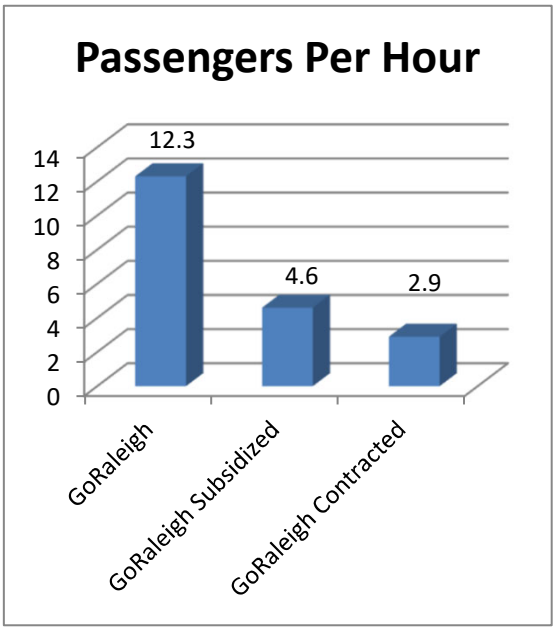
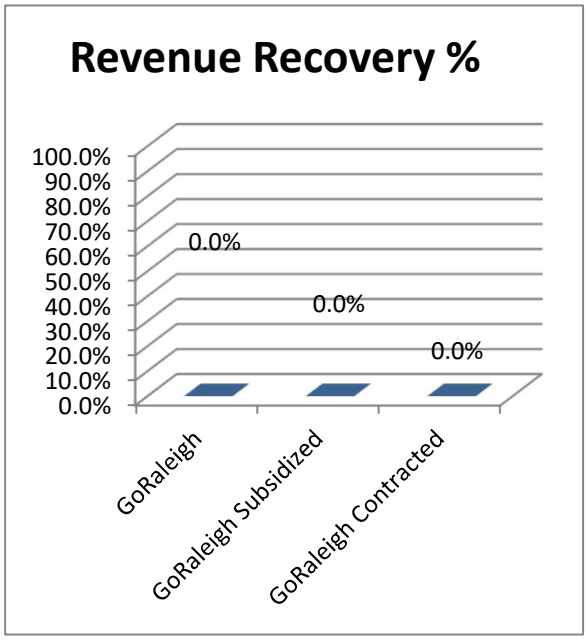
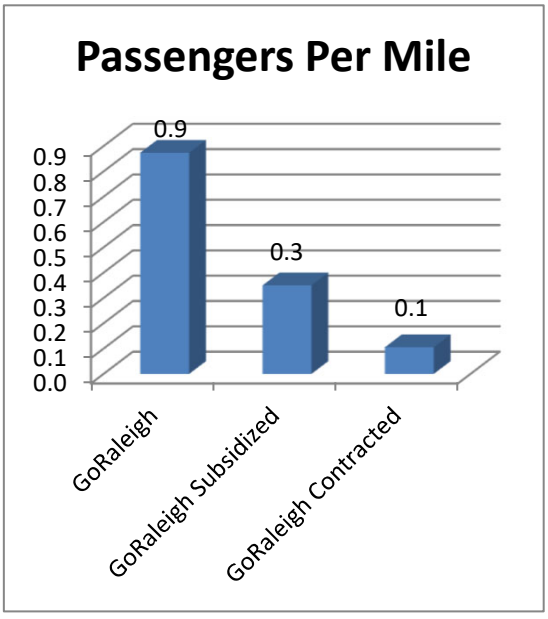
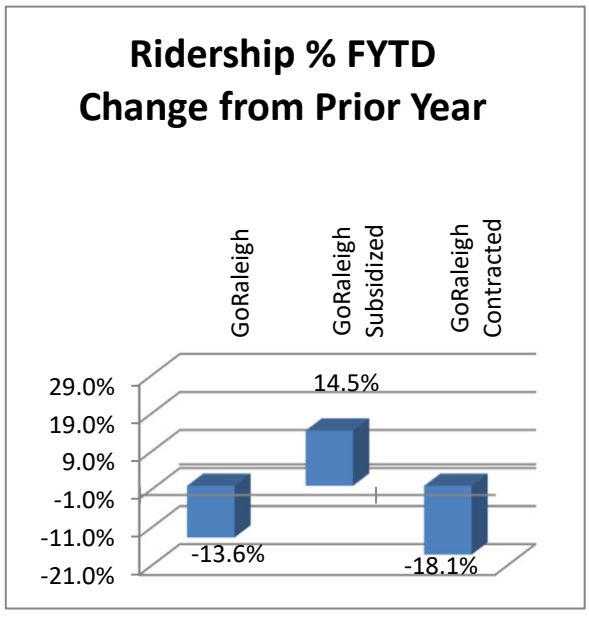
Performance Reports

June 2020





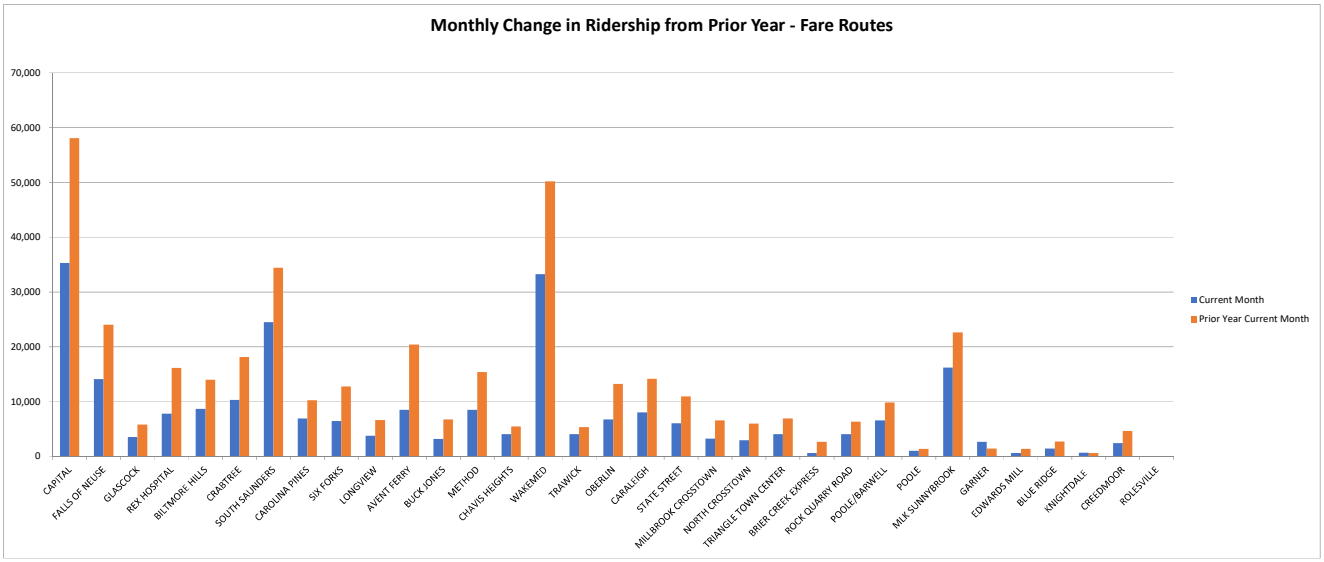


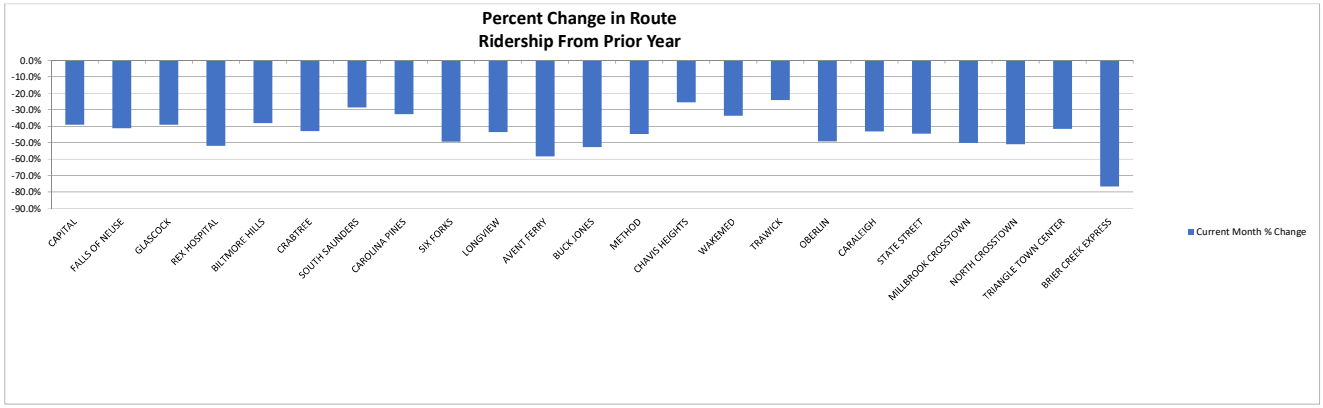


GoRaleigh
Ridership Comparison By Route
June 2020

Current Month					Fiscal Year-to-Date		
Current Month	Prior Year Current Month	Current Month % Change	Rte #	Route	Current FYTD	Prior FYTD	FYTD % Change
35,294	58,056	-39.2%	1	CAPITAL	603,800	704,781	-14.3%
14,111	23,993	-41.2%	2	FALLS OF NEUSE	260,431	301,317	-13.6%
3,525	5,798	-39.2%	3	GLASCOCK	64,900	67,860	-4.4%
7,779	16,165	-51.9%	4	REX HOSPITAL	181,156	228,683	-20.8%
8,665	14,015	-38.2%	5	BILTMORE HILLS	145,568	189,396	-23.1%
10,327	18,125	-43.0%	6	CRABTREE	188,826	224,075	-15.7%
24,517	34,392	-28.7%	7	SOUTH SAUNDERS	386,518	422,963	-8.6%
6,903	10,258	-32.7%	7L	CAROLINA PINES	103,079	127,526	-19.2%
6,447	12,753	-49.4%	8	SIX FORKS	141,762	168,713	-16.0%
3,758	6,654	-43.5%	10	LONGVIEW	73,507	77,114	-4.7%
8,489	20,434	-58.5%	11	AVENT FERRY	218,194	267,719	-18.5%
3,184	6,729	-52.7%	11L	BUCK JONES	73,639	90,928	-19.0%
8,485	15,373	-44.8%	12	METHOD	161,318	189,666	-14.9%
4,091	5,494	-25.5%	13	CHAVIS HEIGHTS	58,016	69,382	-16.4%
33,241	50,175	-33.7%	15	WAKEMED	531,762	600,317	-11.4%
4,027	5,314	-24.2%	15L	TRAWICK	59,530	64,702	-8.0%
6,712	13,229	-49.3%	16	OBERLIN	134,285	152,595	-12.0%
8,035	14,173	-43.3%	21	CARALEIGH	170,267	153,670	10.8%
6,069	10,960	-44.6%	22	STATE STREET	118,635	134,630	-11.9%
3,263	6,558	-50.2%	23L	MILLBROOK CROSSTOWN	61,323	75,475	-18.8%
2,935	5,983	-50.9%	24L	NORTH CROSSTOWN	56,328	76,441	-26.3%
4,033	6,920	-41.7%	25L	TRIANGLE TOWN CENTER	84,525	99,766	-15.3%
619	2,654	-76.7%	70X	BRIER CREEK EXPRESS	25,988	32,131	-19.1%
214,509	364,205	-41.1%		Total GoRaleigh Fare Routes	3,903,357	4,519,850	-13.6%
4,040	6,352	-36.4%	17	ROCK QUARRY ROAD	76,869	31,150	146.8%
6,568	9,831	-33.2%	18	POOLE/BARWELL	109,589	145,649	-24.8%
1,040	1,340	-22.4%	18S	POOLE	15,916	8,916	78.5%
16,200	22,653	-28.5%	19N	MLK SUNNYBROOK	269,042	212,027	26.9%
2,653	1,424	86.3%	20	GARNER	34,832	16,761	107.8%
629	1,351	-53.4%	26	EDWARDS MILL	16,332	8,032	103.3%
1,423	2,719	-47.7%	27	BLUE RIDGE	29,153	13,970	108.7%
640	613	4.4%	33	KNIGHTDALE	10,405	7,747	34.3%
2,442	4,624	-47.2%	36	CREEDMOOR	46,308	26,934	71.9%
1,063	11,073	-90.4%	50	R-LINE	91,443	139,677	-34.5%
155	513	-69.8%	55X	POOLE ROAD EXPRESS	4,795	4,774	0.4%
9	0	0.0%	401	ROLESVILLE	473	0	100.0%
36,862	62,493	-41.0%		Total GoRaleigh Subsidized Routes	705,157	615,637	14.5%
165	2,006	-91.8%	40X	WAKE TECH EXPRESS	42,023	47,402	-11.3%
1,542	2,223	-30.6%	62	WAKE FOREST LOOP	25,545	28,835	-11.4%
0	963	-100.0%	60X	WAKE FOREST EXPRESS	8,914	13,286	-32.9%
0	1,583	-100.0%	64X	ZEBULON / WENDELL EXPRESS	13,766	18,979	-27.5%
0	1,042	-100.0%	78X	FUQUAY VARINA EXPRESS	10,728	14,823	-27.6%
1,707	7,817	-78.2%		Total GoRaleigh Contract Routes	100,976	123,325	-18.1%
94	1,420	-93%		NC State Fair and Other	113,094	105,219	7.5%
253,172	435,935	-41.9%		Total	4,822,584	5,364,031	-10.1%

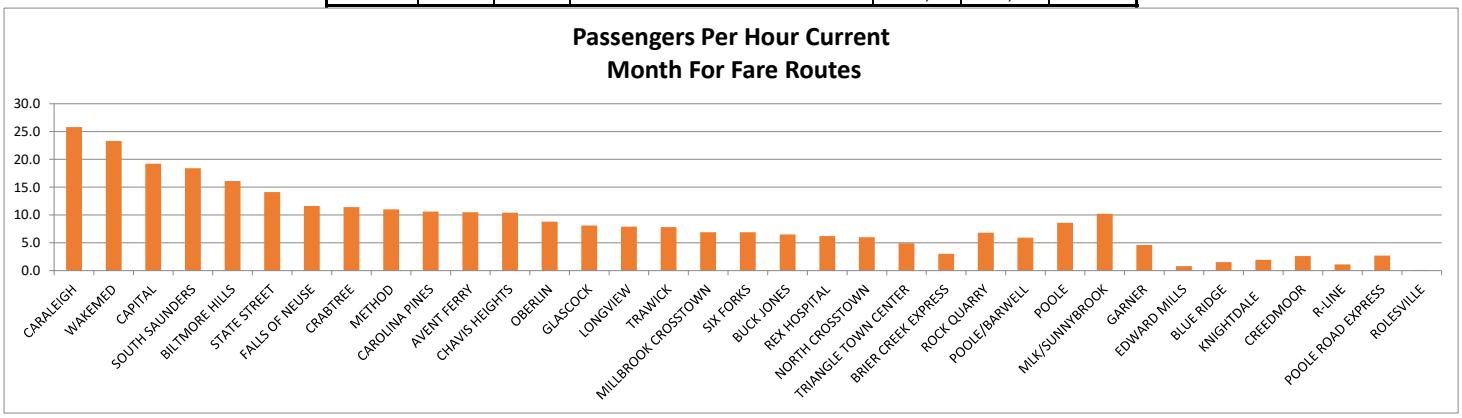
GoRaleigh
Ridership Comparison By Route
June 2020





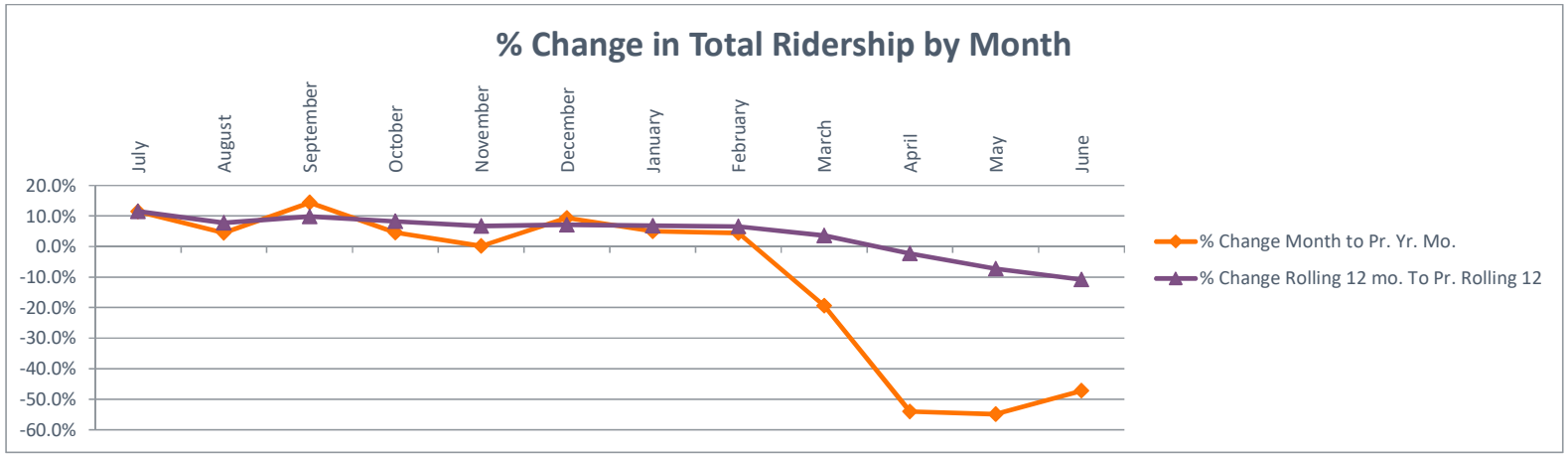
GoRaleigh
Rider per Hour by Route
Month of June 2020

Riders Per Mile	Rank	Rte #	Route	Revenue Hrs.	Riders	Riders Per Hour
1.8	1	21	CARALEIGH	311	8,035	25.8
1.8	2	15	WAKEMED	1,425	33,241	23.3
1.3	3	1	CAPITAL	1,841	35,294	19.2
1.4	4	7	SOUTH SAUNDERS	1,330	24,517	18.4
1.2	5	5	BILTMORE HILLS	538	8,665	16.1
0.9	6	22	STATE STREET	429	6,069	14.1
0.8	7	2	FALLS OF NEUSE	1,221	14,111	11.6
0.8	8	6	CRABTREE	907	10,327	11.4
1.0	9	12	METHOD	774	8,485	11.0
0.6	10	7L	CAROLINA PINES	651	6,903	10.6
0.7	11	11	AVENT FERRY	807	8,489	10.5
1.1	12	13	CHAVIS HEIGHTS	392	4,091	10.4
0.8	13	16	OBERLIN	763	6,712	8.8
0.7	14	3	GLASCOCK	434	3,525	8.1
0.8	15	10	LONGVIEW	477	3,758	7.9
0.5	16	15L	TRAWICK	515	4,027	7.8
0.4	17	23L	MILLBROOK CROSSTOWN	474	3,263	6.9
0.4	18	8	SIX FORKS	936	6,447	6.9
0.4	19	11L	BUCK JONES	492	3,184	6.5
0.5	20	4	REX HOSPITAL	1,264	7,779	6.2
0.4	21	24L	NORTH CROSSTOWN	491	2,935	6.0
0.3	22	25L	TRIANGLE TOWN CENTER	825	4,033	4.9
0.1	23	70X	BRIER CREEK EXPRESS	209	619	3.0
0.9			**Total GoRaleigh Pre Expansion Routes**	17,507	214,509	12.3
0.5		17	ROCK QUARRY	597	4,040	6.8
0.5		18N	POOLE/BARWELL	1,121	6,568	5.9
0.5		18S	POOLE	121	1,040	8.6
0.8		19N	MLK/SUNNYBROOK	1,592	16,200	10.2
0.3		20	GARNER	574	2,653	4.6
0.1		26	EDWARD MILLS	742	629	0.8
0.1		27	BLUE RIDGE	951	1,423	1.5
0.1		33	KNIGHTDALE	341	640	1.9
0.2		36	CREEDMOOR	939	2,442	2.6
0.1		50	R-LINE	945	1,063	1.1
0.1		55X	POOLE ROAD EXPRESS	58	155	2.7
0.0		401	ROLESVILLE	121	9	0.1
0.3			**Total GoRaleigh Subsidized Routes**	8,100	36,862	4.6
0.1		40X	WAKE TECH EXPRESS	0	165	0.0
0.0		64X	ZEBULON / WENDELL EXPRESS	0	0	0.0
0.1		62	WAKE FOREST LOOP	598	1,542	2.6
0.0		60X	WAKE FOREST EXPRESS	0	0	0.0
0.0		78X	FUQUAY VARINA EXPRESS	0	0	0.0
0.1			**Total GoRaleigh Contract Routes**	598	1,707	2.9
0.7			**Total All Routes**	26,204	253,078	9.7



Go Raleigh
Change in Ridership - Rolling 12 Month Total

	Years 2017/2018	Years 2018/2018	Years 2019/2020	% Change
Month of: June	426,218	479,412	253,172	-47.2%
Prior 12 Month Total Ending: June	5,131,063	5,407,185	4,822,583	-10.8%



GoRaleigh

Recovery and Cost By Route

Route Rank by Recovery %
June 2020

Rank	Route #	Route	Revenue	Recovery %
Passenger Subsidized Routes				
1	21	CARALEIGH	$0	0.0%
2	15	WAKEMED	$0	0.0%
3	1	CAPITAL	$0	0.0%
4	7	SOUTH SAUNDERS	$0	0.0%
5	11	AVENT FERRY	$0	0.0%
6	12	METHOD	$0	0.0%
7	22	STATE STREET	$0	0.0%
8	5	BILTMORE HILLS	$0	0.0%
9	10	LONGVIEW	$0	0.0%
10	16	OBERLIN	$0	0.0%
11	6	CRABTREE	$0	0.0%
12	13	CHAVIS HEIGHTS	$0	0.0%
13	2	FALLS OF NEUSE	$0	0.0%
14	11L	BUCK JONES	$0	0.0%
15	3	GLASCOCK	$0	0.0%
16	4	REX HOSPITAL	$0	0.0%
17	8	SIX FORKS	$0	0.0%
18	7L	CAROLINA PINES	$0	0.0%
19	25L	TRIANGLE TOWN CENTER	$0	0.0%
20	24L	NORTH CROSSTOWN	$0	0.0%
21	23L	MILLBROOK CROSSTOWN	$0	0.0%
22	15L	TRAWICK	$0	0.0%
23	70X	BRIER CREEK EXPRESS	$0	0.0%
		Total GoRaleigh Fare Routes	$0	0.0%
GoRaleigh Subsidized Routes				
	17	ROCK QUARRY	$0	0.0%
	18	POOLE/BARWELL	$0	0.0%
	18S	POOLE	$0	0.0%
	19N	MLK/SUNNYBROOK	$0	0.0%
	20	GARNER	$0	0.0%
	26	EDWARD MILLS	$0	0.0%
	27	BLUE RIDGE	$0	0.0%
	33	KNIGHTDALE	$0	0.0%
	36	CREEDMOOR	$0	0.0%
	50	R-LINE	$0	0.0%
	55X	POOLE ROAD EXPRESS	$0	0.0%
	401	ROLESVILLE	$0	0.0%
		Total GoRaleigh Subsidized	$0	0.0%
Contract Routes:				
	78X	FUQUAY VARINA EXPRESS	$0	0.0%
	62	WAKE FOREST LOOP	$0	0.0%
	40X	WAKE TECH EXPRESS	$0	0.0%
	64X	ZEBULON / WENDELL EXPRESS	$0	0.0%
	60X	WAKE FOREST EXPRESS	$0	0.0%
		Total GoRaleigh Contract	$0	0.0%
		Grand Total	$0	0.0%

Route Rank by Mileage and Cost
June 2020

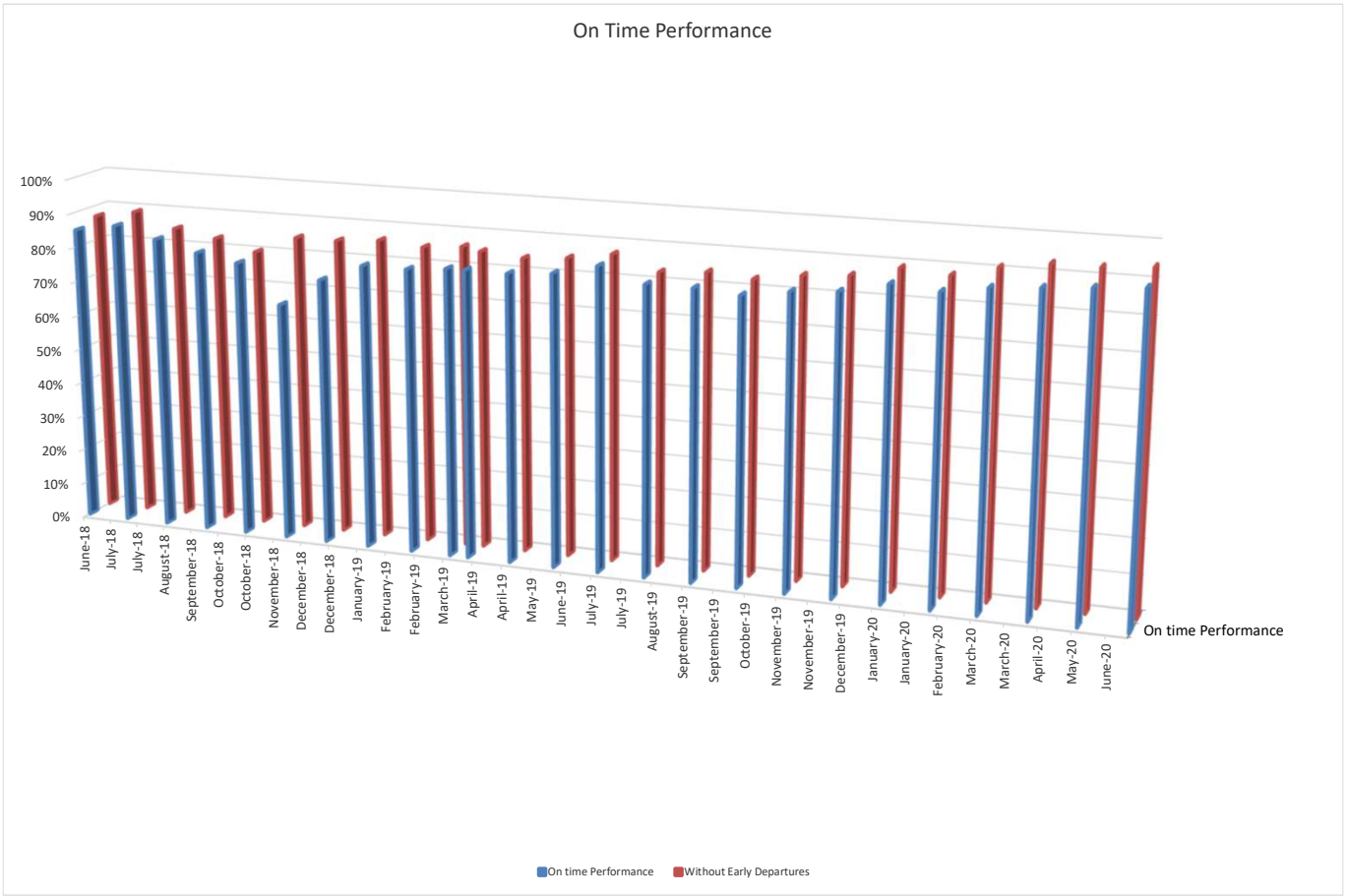
Rank	Route #	Route	Allocated Miles	Allocated Costs
Passenger Subsidized Routes				
1	1	CAPITAL	27,748	$172,890
2	15	WAKEMED	18,490	$115,211
3	2	FALLS OF NEUSE	18,450	$114,956
4	7	SOUTH SAUNDERS	17,381	$108,298
5	4	REX HOSPITAL	15,531	$96,770
6	8	SIX FORKS	14,879	$92,708
7	6	CRABTREE	12,439	$77,508
8	11	AVENT FERRY	11,628	$72,454
9	25L	TRIANGLE TOWN CENTER	11,550	$71,969
10	7L	CAROLINA PINES	11,004	$68,565
11	23L	MILLBROOK CROSSTOWN	9,025	$56,234
12	16	OBERLIN	8,442	$52,598
13	12	METHOD	8,433	$52,543
14	15L	TRAWICK	8,159	$50,838
15	24L	NORTH CROSSTOWN	7,506	$46,771
16	11L	BUCK JONES	7,493	$46,687
17	5	BILTMORE HILLS	7,374	$45,949
18	22	STATE STREET	6,422	$40,013
19	70X	BRIER CREEK EXPRESS	5,686	$35,429
20	3	GLASCOCK	5,161	$32,157
21	10	LONGVIEW	4,555	$28,379
22	21	CARALEIGH	4,541	$28,294
23	13	CHAVIS HEIGHTS	3,568	$22,230
		Total GoRaleigh Fare Routes	245,465	$1,529,449
GoRaleigh Subsidized Routes				
	17	ROCK QUARRY	7,721	$48,111
	18	POOLE/BARWELL	13,953	$86,940
	18S	POOLE	2,234	$13,920
	19N	MLK/SUNNYBROOK	19,812	$123,446
	20	GARNER	7,900	$49,225
	26	EDWARD MILLS	8,697	$54,187
	27	BLUE RIDGE	11,847	$73,815
	33	KNIGHTDALE	5,983	$37,282
	36	CREEDMOOR	12,221	$76,148
	50	R-LINE	10,045	$62,591
	55X	POOLE ROAD EXPRESS	1,467	$9,140
	401	ROLESVILLE	3,498	$21,797
		Total GoRaleigh Subsidized	105,380	$656,601
Contract Routes:				
	78X	FUQUAY VARINA EXPRESS	0	$0
	62	WAKE FOREST LOOP	13,540	$84,368
	40X	WAKE TECH EXPRESS	2,689	$16,752
	64X	ZEBULON / WENDELL EXPRESS	0	$0
	60X	WAKE FOREST EXPRESS	0	$0
		Total GoRaleigh Contract	16,229	$101,120
		Grand Total	367,074	$2,287,170

Please note that total operating costs (without depreciation) are allocated to each route based upon the route mileage times the monthly average cost of $6.23 per mile.

GoRaleigh OTP June 2020

Route	Total Departures	Total Arrivals	Total On-Time	Total Early	Total Late	% On-Time	Grade	OTP + Early
7L CAROLINA PINES CROSSTOWN	2176	2197	2113	1	62	97%		97%
12 METHOD	2789	2851	2682	52	55	96%		98%
19 MLK-SUNNYBROOK	5295	5344	5074	95	126	96%		98%
15 WAKEMED	7683	7654	7315	75	293	95%		96%
16 OBERLIN ROAD	3149	3246	2989	58	102	95%		97%
1 CAPITAL	7595	7637	7206	115	274	95%		96%
7 SOUTH SAUNDERS	4510	4527	4269	149	92	95%		98%
6 CRABTREE	2929	2964	2772	35	122	95%		96%
3 GLASCOCK	1995	2001	1886	16	93	95%		95%
22 STATE STREET	1546	1555	1451	27	68	94%	A	96%
10 LONGVIEW	2183	2198	2039	63	81	93%		96%
2 FALLS of NEUSE	5670	5733	5287	106	277	93%		95%
36 CREEDMOOR	3091	3311	2877	25	189	93%		94%
4 REX HOSPITAL	6716	6799	6216	274	226	93%		97%
11 AVENT FERRY	3477	3510	3207	114	156	92%		96%
5 BILTMORE HILLS	2482	2454	2289	145	48	92%		98%
23L MILLBROOK CROSSTOWN	2654	2642	2447	53	154	92%		94%
15L TRAWICK	2523	2499	2317	15	191	92%		92%
18S POOLE RD	736	733	673	12	51	91%		93%
13 CHAVIS HEIGHTS	2581	2485	2340	56	185	91%		93%
401X ROLESVILLE EXPRESS	346	324	308	6	32	89%		91%
33 KNIGHTDALE	1888	1911	1666	65	157	88%		92%
18 POOLE-BARWELL	4495	4477	3963	141	391	88%		91%
8 SIX FORKS	4117	4118	3622	67	428	88%		90%
26 EDWARDS MILL	3775	3837	3299	45	431	87%		89%
27 BLUE RIDGE	5371	5394	4649	69	653	87%	B	88%
25L TRIANGLE TOWN CENTER	2823	2797	2437	76	310	86%		89%
17 ROCK QUARRY	2643	2651	2268	38	337	86%		87%
55X POOLE ROAD EXPRESS	230	229	196		34	85%		85%
11L BUCK JONES	3047	3102	2581	131	335	85%		89%
20 GARNER	2114	2112	1730	220	164	82%		92%
21 CARALEIGH	1149	1171	940	186	23	82%	C	98%
24L NORTH CROSSTOWN	2564	2487	2089	12	463	81%		82%
70X BRIER CREEK EXPRESS	613	618	458	6	149	75%		76%
	106955	107568	97655	2548	6752	91%		94%

	Total Departures	Total Arrivals	Total On-Time	Total Early	Total Late	% On-Time	Grade	OTP + Early
WAKE FOREST LOOP	2593	2569	2093	114	386	81%		85%
40X WAKE TECH	173	169	129	2	42	75%		76%


On Time Performance
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
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On time Performance
On time Performance
Without Early Departures