

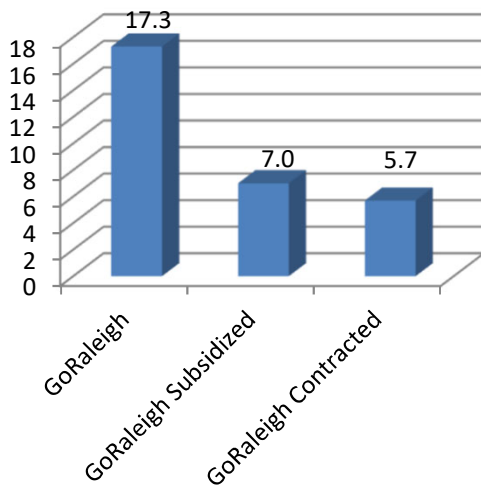


Raleigh

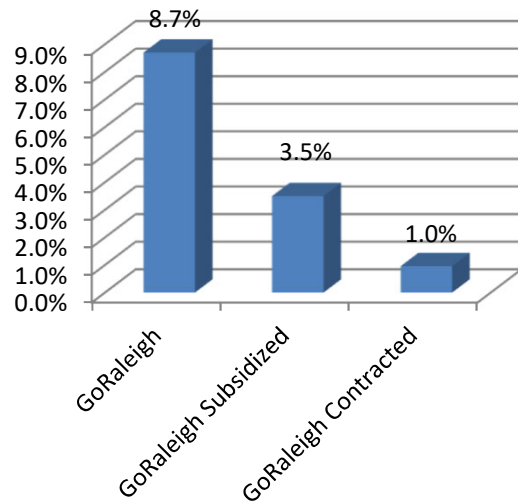
Performance Reports

March 2020

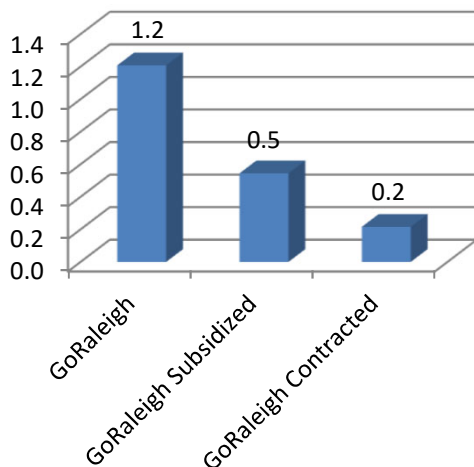
Passengers Per Hour



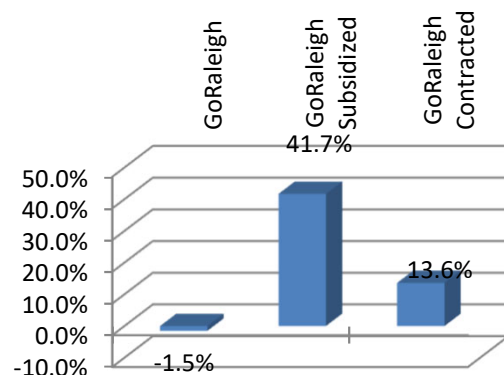
Revenue Recovery %



Passengers Per Mile



Ridership % FYTD Change from Prior Year



GoRaleigh Ridership Comparison By Route

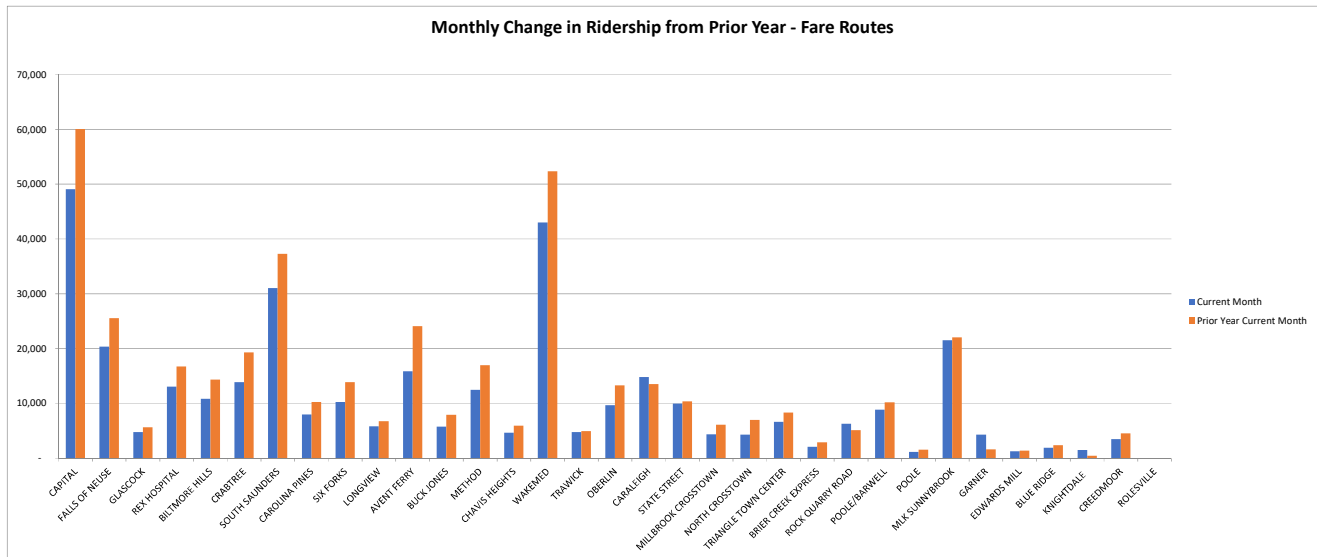
Current Month

March 2020

Fiscal Year-to-Date

Current Month	Prior Year Current Month	Current Month % Change	Rte #	Route	Current FYTD	Prior FYTD	FYTD % Change
49,057	60,019	-18.3%	1	CAPITAL	516,835	527,624	-2.0%
20,363	25,568	-20.4%	2	FALLS OF NEUSE	223,029	223,391	-0.2%
4,741	5,629	-15.8%	3	GLASCOCK	54,636	50,797	7.6%
13,037	16,724	-22.0%	4	REX HOSPITAL	159,773	179,214	-10.8%
10,858	14,349	-24.3%	5	BILTMORE HILLS	123,766	144,725	-14.5%
13,875	19,295	-28.1%	6	CRABTREE	162,415	167,281	-2.9%
31,040	37,263	-16.7%	7	SOUTH SAUNDERS	325,057	314,370	3.4%
7,966	10,265	-22.4%	7L	CAROLINA PINES	86,217	96,580	-10.7%
10,233	13,865	-26.2%	8	SIX FORKS	125,398	127,118	-1.4%
5,823	6,732	-13.5%	10	LONGVIEW	62,524	57,094	9.5%
15,876	24,099	-34.1%	11	AVENT FERRY	195,302	201,273	-3.0%
5,732	7,894	-27.4%	11L	BUCK JONES	65,167	68,643	-5.1%
12,471	16,982	-26.6%	12	METHOD	140,957	140,984	0.0%
4,610	5,905	-21.9%	13	CHAVIS HEIGHTS	46,470	51,330	-9.5%
43,002	52,323	-17.8%	15	WAKEMED	434,068	448,696	-3.3%
4,775	4,923	-3.0%	15L	TRAWICK	47,661	47,807	-0.3%
9,678	13,291	-27.2%	16	OBERLIN	118,016	112,605	4.8%
14,815	13,528	9.5%	21	CARALEIGH	146,481	111,206	31.7%
9,966	10,338	-3.6%	22	STATE STREET	100,088	101,571	-1.5%
4,338	6,107	-29.0%	23L	MILLBROOK CROSSTOWN	53,886	55,406	-2.7%
4,274	6,997	-38.9%	24L	NORTH CROSSTOWN	48,749	57,061	-14.6%
6,601	8,343	-20.9%	25L	TRIANGLE TOWN CENTER	74,016	77,227	-4.2%
2,046	2,898	-29.4%	70X	BRIER CREEK EXPRESS	24,846	23,913	3.9%
305,177	383,337	-20.4%		Total GoRaleigh Fare Routes	3,335,357	3,385,916	-1.5%
6,276	5,091	23.3%	17	ROCK QUARRY ROAD	65,022	12,931	402.8%
8,843	10,188	-13.2%	18	POOLE/BARWELL	91,106	114,356	-20.3%
1,169	1,529	-23.5%	18S	POOLE	14,750	4,194	251.7%
21,506	22,073	-2.6%	19N	MLK SUNNYBROOK	221,525	144,052	53.8%
4,312	1,585	172.1%	20	GARNER	29,836	11,799	152.9%
1,260	1,405	-10.3%	26	EDWARDS MILL	14,502	3,710	290.9%
1,905	2,355	-19.1%	27	BLUE RIDGE	25,602	6,131	317.6%
1,484	457	224.7%	33	KNIGHTDALE	9,590	5,249	82.7%
3,495	4,494	-22.2%	36	CREEDMOOR	39,351	13,048	201.6%
6,592	11,820	-44.2%	50	R-LINE	88,602	107,730	-17.8%
461	664	-30.6%	55X	POOLE ROAD EXPRESS	4,472	3,508	27.5%
48	0	100.0%	401	ROLESVILLE	464	0	100.0%
57,351	61,661	-7.0%		Total GoRaleigh Subsidized Routes	604,822	426,708	41.7%
2,502	4,231	-40.9%	40X	WAKE TECH EXPRESS	41,504	38,790	7.0%
2,168	2,402	-9.7%	62	WAKE FOREST LOOP	22,193	21,716	2.2%
682	997	-31.6%	60X	WAKE FOREST EXPRESS	8,914	9,712	-8.2%
1,027	1,918	-46.5%	64X	ZEBULON / WENDELL EXPRESS	13,766	13,326	3.3%
673	1,342	-49.9%	78X	FUQUAY VARINA EXPRESS	10,728	11,401	-5.9%
7,052	10,890	-35.2%		Total GoRaleigh Contract Routes	97,105	94,945	2.3%
223	3,008	-93%		NC State Fair and Other	112,437	98,940	13.6%
369,803	458,896	-19.4%		Total	4,149,721	4,006,509	3.6%

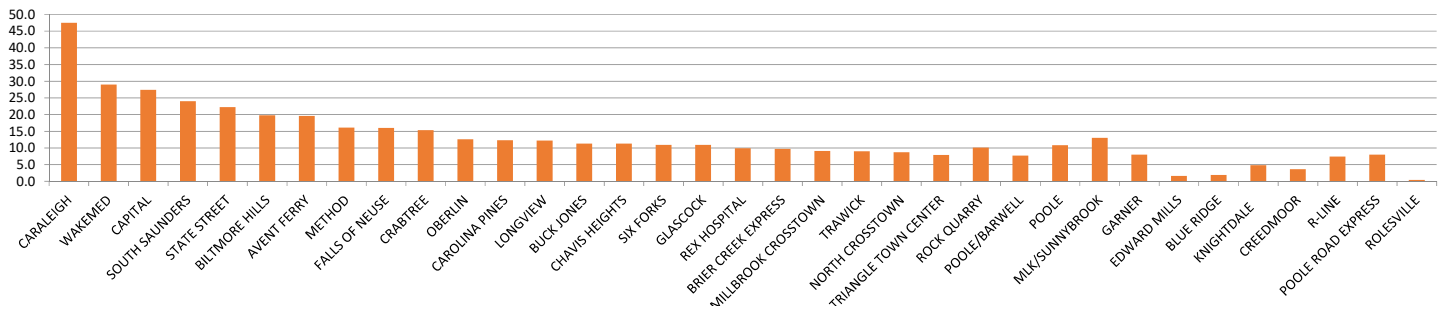
GoRaleigh
Ridership Comparison By Route
March 2020



GoRaleigh
Rider per Hour by Route
Month of March 2020

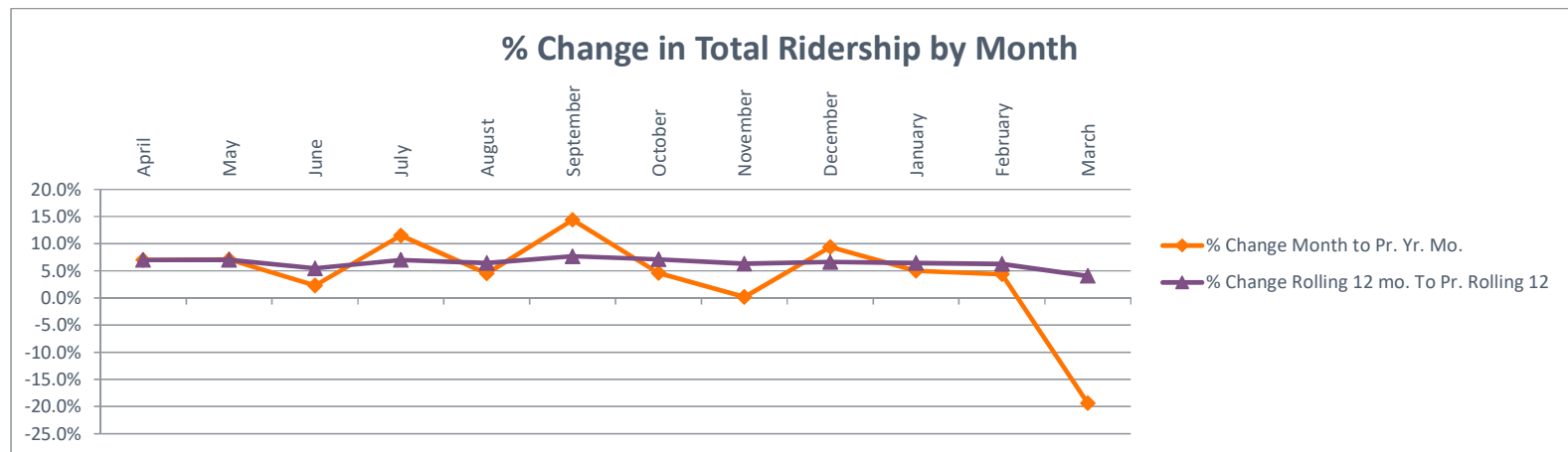
Riders Per Mile	Rank	Rte #	Route	Revenue Hrs.	Riders	Riders Per Hour
3.2	1	21	CARALEIGH	311.6	14,815	47.5
2.2	2	15	WAKEMED	1,484.0	43,002	29.0
1.8	3	1	CAPITAL	1,792.4	49,057	27.4
1.8	4	7	SOUTH SAUNDERS	1,295.3	31,040	24.0
1.5	5	22	STATE STREET	448.9	9,966	22.2
1.4	6	5	BILTMORE HILLS	547.1	10,858	19.8
1.3	7	11	AVENT FERRY	811.7	15,876	19.6
1.5	8	12	METHOD	773.7	12,471	16.1
1.0	9	2	FALLS OF NEUSE	1,271.3	20,363	16.0
1.1	10	6	CRABTREE	906.8	13,875	15.3
1.1	11	16	OBERLIN	765.6	9,678	12.6
0.7	12	7L	CAROLINA PINES	646.2	7,966	12.3
1.3	13	10	LONGVIEW	478.6	5,823	12.2
0.7	14	11L	BUCK JONES	505.9	5,732	11.3
1.2	15	13	CHAVIS HEIGHTS	407.4	4,610	11.3
0.7	16	8	SIX FORKS	937.0	10,233	10.9
0.9	17	3	GLASCOCK	435.7	4,741	10.9
0.8	18	4	REX HOSPITAL	1,318.1	13,037	9.9
0.3	19	70X	BRIER CREEK EXPRESS	210.1	2,046	9.7
0.5	20	23L	MILLBROOK CROSSTOWN	477.1	4,338	9.1
0.6	21	15L	TRAWICK	531.8	4,775	9.0
0.6	22	24L	NORTH CROSSTOWN	491.8	4,274	8.7
0.5	23	25L	TRIANGLE TOWN CENTER	840.4	6,601	7.9
1.2			Total GoRaleigh Pre Expansion Routes	17,688.5	305,177	17.3
0.8		17	ROCK QUARRY	618.6	6,276	10.1
0.6		18N	POOLE/BARWELL	1,152.5	8,843	7.7
0.6		18S	POOLE	108.6	1,169	10.8
1.0		19N	MLK/SUNNYBROOK	1,651.7	21,506	13.0
0.6		20	GARNER	538.8	4,312	8.0
0.1		26	EDWARD MILLS	767.7	1,260	1.6
0.2		27	BLUE RIDGE	983.2	1,905	1.9
0.3		33	KNIGHTDALE	310.2	1,484	4.8
0.3		36	CREEDMOOR	971.6	3,495	3.6
1.0		50	R-LINE	891.0	6,592	7.4
0.3		55X	POOLE ROAD EXPRESS	57.6	461	8.0
0.0		401	ROLESVILLE	109.6	48	0.4
0.5			Total GoRaleigh Subsidized Routes	8,161.0	57,351	7.0
0.7		40X	WAKE TECH EXPRESS	141.6	2,502	17.7
0.2		64X	ZEBULON / WENDELL EXPRESS	132.4	1,027	7.8
0.2		62	WAKE FOREST LOOP	661.3	2,168	3.3
0.1		60X	WAKE FOREST EXPRESS	176.6	682	3.9
0.1		78X	FUQUAY VARINA EXPRESS	126.4	673	5.3
0.2			Total GoRaleigh Contract Routes	1,238.2	7,052	5.7
0.9			Total All Routes	27,087.7	369,580	13.6

Passengers Per Hour Current
Month For Fare Routes



Go Raleigh
Change in Ridership - Rolling 12 Month Total

	Years 2017/2018	Years 2018/2018	Years 2019/2020	% Change
Month of: March	415,236	458,896	369,803	-19.4%
Prior 12 Month Total Ending: March	4,923,217	5,293,222	5,507,242	4.0%



GoRaleigh Recovery and Cost By Route

Route Rank by Recovery % March 2020				
Rank	Route #	Route	Revenue	Recovery %
Passenger Subsidized Routes				
1	21	CARALEIGH	\$5,894	22.5%
2	15	WAKEMED	\$17,329	15.7%
3	1	CAPITAL	\$21,849	14.0%
4	7	SOUTH SAUNDERS	\$13,052	13.3%
5	11	AVENT FERRY	\$8,004	11.9%
6	12	METHOD	\$5,659	11.7%
7	22	STATE STREET	\$4,343	11.5%
8	5	BILTMORE HILLS	\$4,354	10.3%
9	10	LONGVIEW	\$2,448	9.4%
10	16	OBERLIN	\$4,522	9.3%
11	6	CRABTREE	\$6,270	8.8%
12	13	CHAVIS HEIGHTS	\$1,789	8.4%
13	2	FALLS OF NEUSE	\$8,959	8.1%
14	11L	BUCK JONES	\$3,019	6.8%
15	3	GLASCOCK	\$1,990	6.7%
16	4	REX HOSPITAL	\$5,995	6.5%
17	8	SIX FORKS	\$4,652	5.4%
18	7L	CAROLINA PINES	\$3,323	5.3%
19	25L	TRIANGLE TOWN CENTER	\$3,137	4.6%
20	24L	NORTH CROSSTOWN	\$1,828	4.2%
21	23L	MILLBROOK CROSSTOWN	\$2,100	4.0%
22	15L	TRAWICK	\$1,784	3.7%
23	70X	BRIER CREEK EXPRESS	\$1,087	3.3%
		Total GoRaleigh Fare Routes	\$133,389	8.7%
GoRaleigh Subsidized Routes				
	17	ROCK QUARRY	\$2,844	6.2%
	18	POOLE/BARWELL	\$3,703	4.5%
	18S	POOLE	\$526	4.5%
	19N	MLK/SUNNYBROOK	\$9,125	7.7%
	20	GARNER	\$2,039	4.8%
	26	EDWARD MILLS	\$584	1.1%
	27	BLUE RIDGE	\$912	1.3%
	33	KNIGHTDALE	\$697	2.2%
	36	CREEDMOOR	\$1,421	2.0%
	50	R-LINE	\$0	0.0%
	55X	POOLE ROAD EXPRESS	\$251	2.8%
	401	ROLESVILLE	\$27	0.1%
		Total GoRaleigh Subsidized	\$22,128	3.5%
Contract Routes:				
	78X	FUQUAY VARINA EXPRESS	\$380	1.3%
	62	WAKE FOREST LOOP	\$0	0.0%
	40X	WAKE TECH EXPRESS	\$494	2.5%
	64X	ZEBULON / WENDELL EXPRESS	\$541	1.8%
	60X	WAKE FOREST EXPRESS	\$352	1.3%
		Total GoRaleigh Contract	\$1,766	0.9%
		Grand Total	\$157,284	6.6%

Route Rank by Mileage and Cost March 2020				
Rank	Route #	Route	Allocated Miles	Allocated Costs
Passenger Subsidized Routes				
1	1	CAPITAL	27,745	\$168,197
2	15	WAKEMED	19,587	\$118,742
3	2	FALLS OF NEUSE	19,515	\$118,305
4	7	SOUTH SAUNDERS	17,468	\$105,897
5	4	REX HOSPITAL	16,441	\$99,672
6	8	SIX FORKS	15,240	\$92,391
7	6	CRABTREE	12,679	\$76,863
8	25L	TRIANGLE TOWN CENTER	12,076	\$73,212
9	11	AVENT FERRY	11,902	\$72,152
10	7L	CAROLINA PINES	11,095	\$67,260
11	23L	MILLBROOK CROSSTOWN	9,231	\$55,962
12	16	OBERLIN	8,663	\$52,516
13	15L	TRAWICK	8,625	\$52,286
14	12	METHOD	8,585	\$52,047
15	11L	BUCK JONES	7,910	\$47,952
16	24L	NORTH CROSSTOWN	7,635	\$46,288
17	5	BILTMORE HILLS	7,522	\$45,599
18	22	STATE STREET	6,711	\$40,684
19	70X	BRIER CREEK EXPRESS	5,902	\$35,777
20	3	GLASCOCK	5,252	\$31,838
21	10	LONGVIEW	4,630	\$28,071
22	21	CARALEIGH	4,607	\$27,928
23	13	CHAVIS HEIGHTS	3,764	\$22,816
		Total GoRaleigh Fare Routes	252,784	\$1,532,456
GoRaleigh Subsidized Routes				
	17	ROCK QUARRY	8,129	\$49,333
	18	POOLE/BARWELL	14,466	\$87,867
	18S	POOLE	2,078	\$12,613
	19N	MLK/SUNNYBROOK	21,043	\$127,536
	20	GARNER	7,580	\$46,000
	26	EDWARD MILLS	9,192	\$55,736
	27	BLUE RIDGE	12,527	\$76,021
	33	KNIGHTDALE	5,566	\$33,780
	36	CREEDMOOR	12,907	\$78,277
	50	R-LINE	6,892	\$43,218
	55X	POOLE ROAD EXPRESS	1,565	\$9,494
	401	ROLESVILLE	3,254	\$19,750
		Total GoRaleigh Subsidized	105,198	\$639,624
Contract Routes:				
	78X	FUQUAY VARINA EXPRESS	5,352	\$32,446
	62	WAKE FOREST LOOP	13,744	\$80,465
	40X	WAKE TECH EXPRESS	3,543	\$21,505
	64X	ZEBULON / WENDELL EXPRESS	5,250	\$31,827
	60X	WAKE FOREST EXPRESS	4,792	\$29,051
		Total GoRaleigh Contract	32,681	\$195,293
		Grand Total	390,663	\$2,367,374

Please note that total operating costs (without depreciation) are allocated to each route based upon the route mileage times the monthly average cost of \$6.06 per mile.

GoRaleigh OTP March 2020

Route	Total Departures	Total Arrivals	Total On-Time	Total Early	Total Late	% On-Time	Grade	OTP + Early
7L CAROLINA PINES CROSSTOWN	2377	2409	2274	22	81	96%	A	97%
10 LONGVIEW	2339	2339	2203	28	108	94%		95%
3 GLASCOCK	2163	2140	2030	25	108	94%		95%
19 MLK-SUNNYBROOK	6232	6270	5846	114	272	94%		96%
16 OBERLIN ROAD	3393	3483	3158	76	159	93%		95%
12 METHOD	3014	3056	2804	94	116	93%		96%
6 CRABTREE	3282	3276	3015	29	238	92%		93%
1 CAPITAL	8057	8044	7379	110	568	92%		93%
15 WAKEMED	8360	8304	7588	108	664	91%		92%
4 REX HOSPITAL	7433	7512	6729	277	427	91%		94%
22 STATE STREET	1716	1704	1553	31	132	91%		92%
7 SOUTH SAUNDERS	4972	4962	4497	292	183	90%		96%
5 BILTMORE HILLS	2644	2600	2389	140	115	90%		96%
15L TRAWICK	2747	2717	2475	32	240	90%		91%
11 AVENT FERRY	3792	3801	3411	140	241	90%		94%
2 FALLS of NEUSE	6160	6172	5491	135	534	89%	B	91%
8 SIX FORKS	4457	4452	3887	59	511	87%		89%
27 BLUE RIDGE	5790	5797	5036	82	672	87%		88%
13 CHAVIS HEIGHTS	2740	2690	2381	120	239	87%		91%
26 EDWARDS MILL	4304	4346	3736	58	510	87%		88%
33 KNIGHTDALE	1814	1825	1569	31	214	86%		88%
25L TRIANGLE TOWN CENTER	3270	3247	2814	118	338	86%	C	90%
20 GARNER	2122	2119	1799	133	190	85%		91%
18 POOLE-BARWELL	5036	5018	4260	214	562	85%		89%
23L MILLBROOK CROSSTOWN	2844	2835	2401	18	425	84%		85%
17 ROCK QUARRY	2888	2899	2384	56	448	83%		84%
401X ROLESVILLE EXPRESS	353	327	291	6	56	82%		84%
21 CARALEIGH	1214	1234	957	147	110	79%		91%
11L BUCK JONES	3470	3539	2709	192	569	78%		84%
36 CREEDMOOR	3667	3730	2859	503	305	78%		92%
70X BRIER CREEK EXPRESS	627	624	485	23	119	77%		81%
18S POOLE RD	691	697	523	16	152	76%		78%
24L NORTH CROSSTOWN	2714	2621	2037	35	642	75%		76%
55X POOLE ROAD EXPRESS	266	268	191	5	70	72%		74%
	116948	117057	103161	3469	10318	88%		91%
Route	Total Departures	Total Arrivals	Total On-Time	Total Early	Total Late	% On-Time	Grade	OTP + Early
WAKE FOREST EXPRESS (WFX)	370	375	324	6	40	88%		89%
64X ZEBULON/WENDELL-RALEIGH EXP	535	534	444	20	71	83%		87%
WAKE FOREST LOOP	2572	2532	1886	151	535	73%		79%
FUQUAY-VARINA-RALEIGH EXPRESS (FV)	320	309	234	35	51	73%		84%
40X WAKE TECH	507	503	340	3	164	67%		68%

On Time Performance

