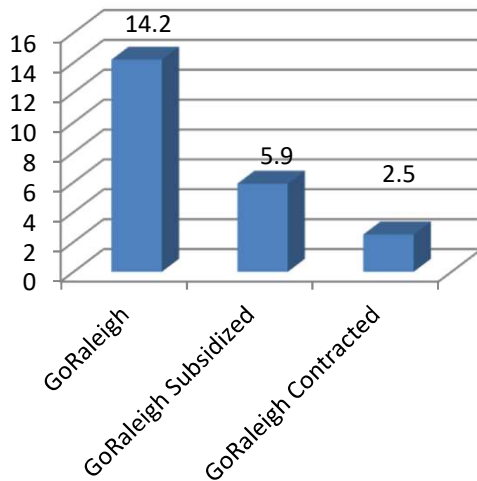




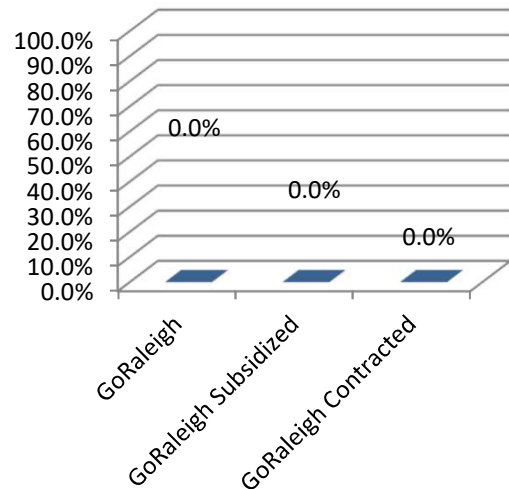
Performance Reports

October 2020

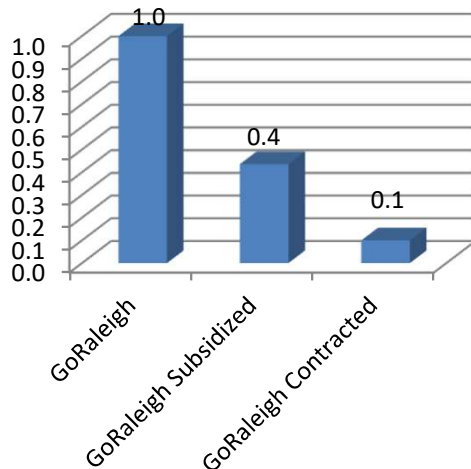
Passengers Per Hour



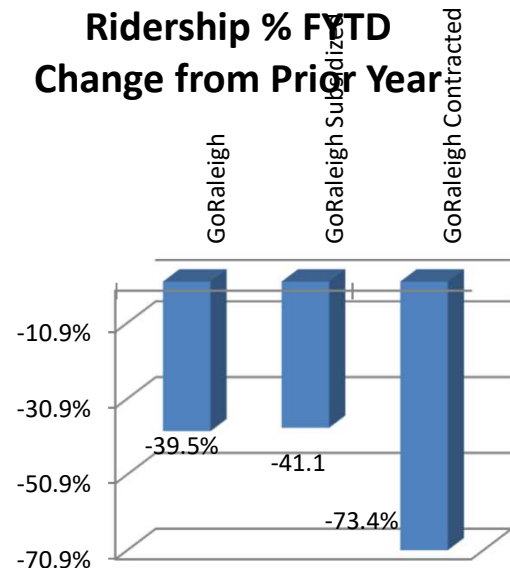
Revenue Recovery %



Passengers Per Mile



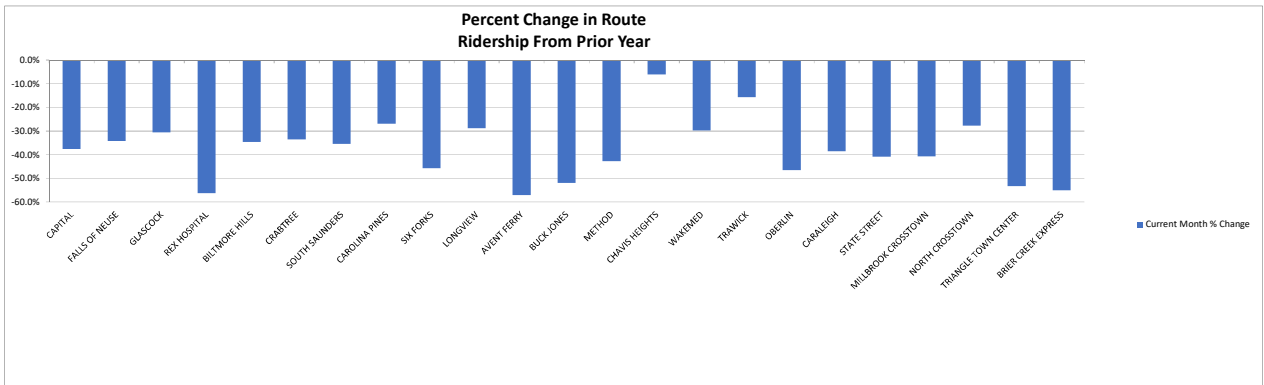
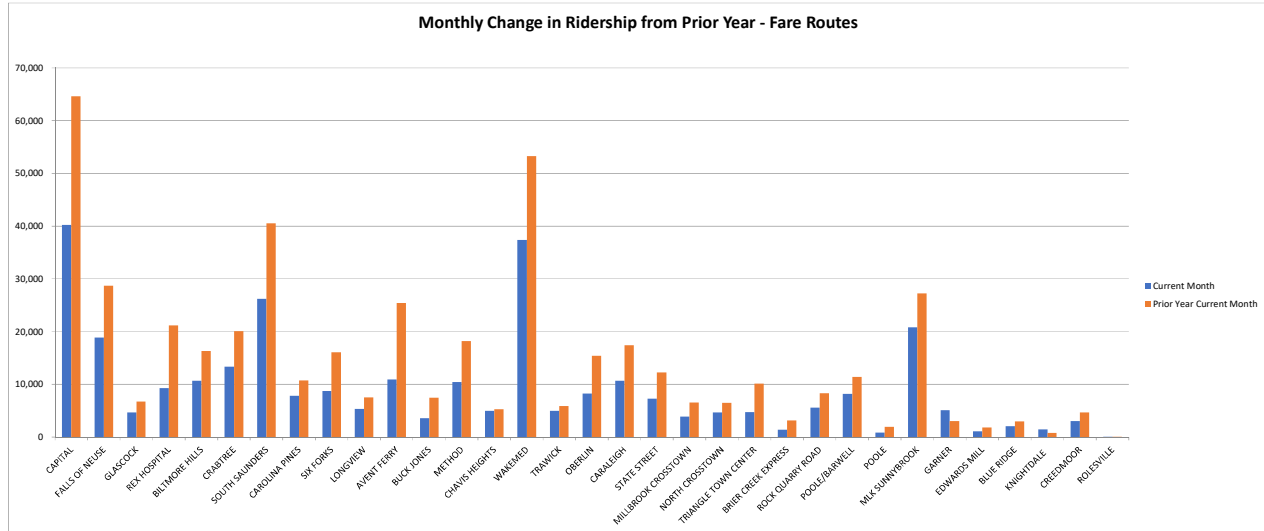
Ridership % FYTD Change from Prior Year



**GoRaleigh
Ridership Comparison By Route**

Current Month			October 2020		Fiscal Year-to-Date		
Current Month	Prior Year Current Month	Current Month % Change	Rte #	Route	Current FYTD	Prior FYTD	FYTD % Change
40,255	64,622	-37.7%	1	CAPITAL	152,989	244,855	-37.5%
18,858	28,684	-34.3%	2	FALLS OF NEUSE	68,464	109,530	-37.5%
4,666	6,724	-30.6%	3	GLASCOCK	16,703	25,392	-34.2%
9,277	21,210	-56.3%	4	REX HOSPITAL	35,955	75,858	-52.6%
10,678	16,345	-34.7%	5	BILTMORE HILLS	39,907	59,951	-33.4%
13,328	20,065	-33.6%	6	CRABTREE	48,163	78,236	-38.4%
26,181	40,519	-35.4%	7	SOUTH SAUNDERS	103,278	154,465	-33.1%
7,835	10,728	-27.0%	7L	CAROLINA PINES	31,111	42,281	-26.4%
8,742	16,106	-45.7%	8	SIX FORKS	30,849	60,468	-49.0%
5,363	7,535	-28.8%	10	LONGVIEW	20,024	29,104	-31.2%
10,911	25,405	-57.1%	11	AVENT FERRY	39,439	97,241	-59.4%
3,585	7,464	-52.0%	11L	BUCK JONES	12,927	34,178	-62.2%
10,432	18,219	-42.7%	12	METHOD	40,107	68,768	-41.7%
4,949	5,272	-6.1%	13	CHAVIS HEIGHTS	19,188	22,088	-13.1%
37,392	53,288	-29.8%	15	WAKEMED	141,880	204,034	-30.5%
4,950	5,870	-15.7%	15L	TRAWICK	18,114	22,014	-17.7%
8,232	15,388	-46.5%	16	OBERLIN	30,557	56,633	-46.0%
10,680	17,402	-38.6%	21	CARALEIGH	36,445	67,859	-46.3%
7,254	12,244	-40.8%	22	STATE STREET	28,107	47,373	-40.7%
3,887	6,555	-40.7%	23L	MILLBROOK CROSSTOWN	14,948	26,342	-43.3%
4,676	6,472	-27.8%	24L	NORTH CROSSTOWN	15,788	24,398	-35.3%
4,734	10,133	-53.3%	25L	TRIANGLE TOWN CENTER	17,276	35,524	-51.4%
1,415	3,150	-55.1%	70X	BRIER CREEK EXPRESS	4,184	11,213	-62.7%
258,280	419,400	-38.4%		Total GoRaleigh Fare Routes	966,403	1,597,805	-39.5%
5,578	8,288	-32.7%	17	ROCK QUARRY ROAD	18,757	29,835	-37.1%
8,171	11,411	-28.4%	18	POOLE/BARWELL	27,973	42,811	-34.7%
855	1,944	-56.0%	18S	POOLE	3,620	6,971	-48.1%
20,837	27,217	-23.4%	19N	MLK SUNNYBROOK	74,485	103,196	-27.8%
5,080	3,018	68.3%	20	GARNER	14,387	7,583	89.7%
1,104	1,830	-39.7%	26	EDWARDS MILL	4,013	6,477	-38.0%
2,096	2,953	-29.0%	27	BLUE RIDGE	7,323	11,647	-37.1%
1,453	785	85.1%	33	KNIGHTDALE	4,302	2,602	65.3%
3,037	4,690	-35.2%	36	CREEDMOOR	11,560	19,674	-41.2%
1,401	10,309	-86.4%	50	R-LINE	4,863	47,605	-89.8%
204	496	-58.9%	55X	POOLE ROAD EXPRESS	710	1,929	-63.2%
38	83	0.0%	401	ROLESVILLE	70	83	-15.7%
49,854	73,024	-31.7%		Total GoRaleigh Subsidized Routes	172,063	280,413	-38.6%
1,331	6,838	-80.5%	40X	WAKE TECH EXPRESS	2,719	20,507	-86.7%
1,505	3,093	-51.3%	62	WAKE FOREST LOOP	5,497	10,507	-47.7%
367	1,229	-70.1%	60X	WAKE FOREST EXPRESS	1,575	4,158	-62.1%
582	1,814	-67.9%	64X	ZEBULON / WENDELL EXPRESS	1,462	6,431	-77.3%
287	1,437	-80.0%	78X	FUQUAY VARINA EXPRESS	1,219	5,197	-76.5%
4,072	14,411	-71.7%		Total GoRaleigh Contract Routes	12,472	46,800	-73.4%
2,876	85,302	-97%		NC State Fair and Other	3,225	108,383	-97.0%
315,082	592,137	-46.8%		Total	1,154,163	2,033,401	-43.2%

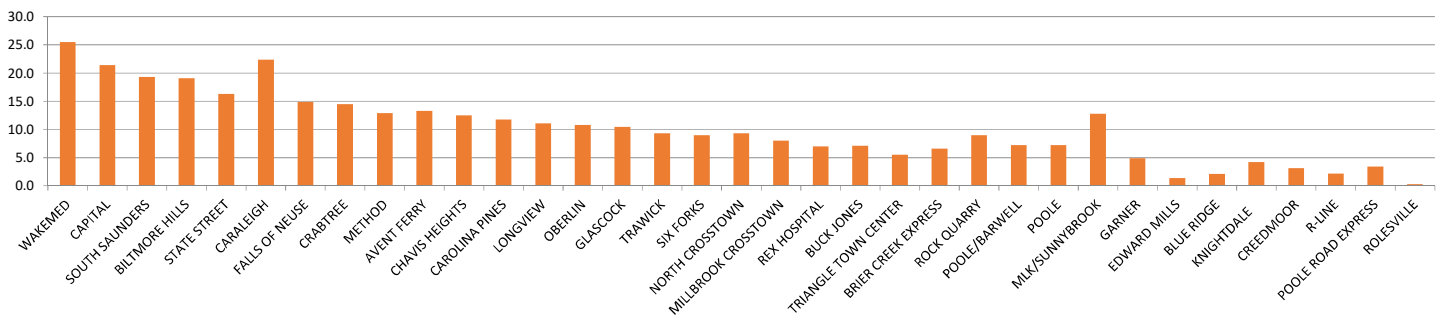
GoRaleigh
Ridership Comparison By Route
October 2020



GoRaleigh
Rider per Hour by Route
Month of October 2020

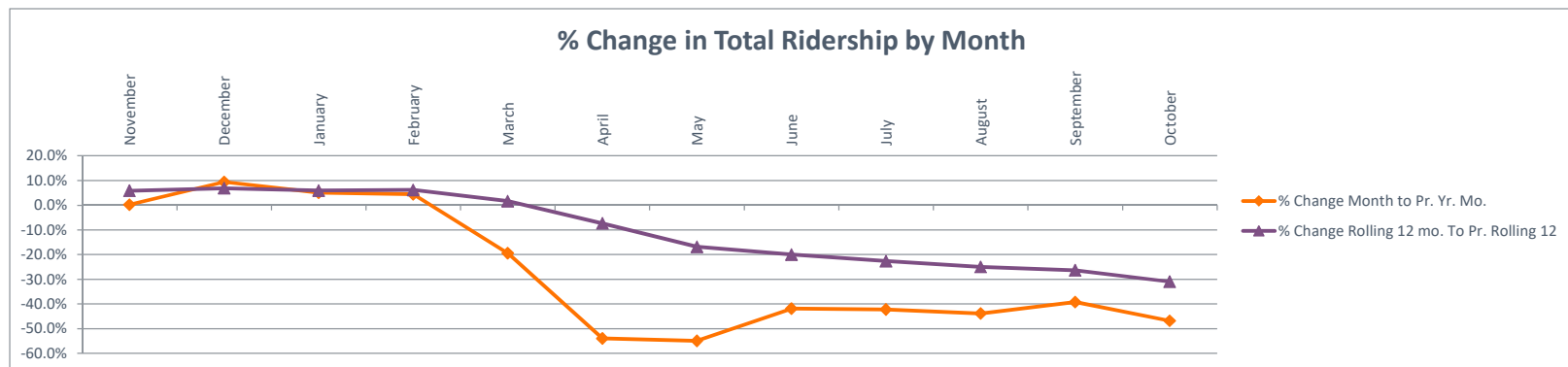
Riders Per Mile	Rank	Rte #	Route	Revenue Hrs.	Riders	Riders Per Hour
1.9	1	15	WAKEMED	1,464	37,392	25.5
1.4	2	1	CAPITAL	1,879	40,255	21.4
1.5	3	7	SOUTH SAUNDERS	1,359	26,181	19.3
1.4	4	5	BILTMORE HILLS	558	10,678	19.1
1.0	5	22	STATE STREET	446	7,254	16.3
1.4	6	21	CARALEIGH	478	10,680	22.4
1.0	7	2	FALLS OF NEUSE	1,267	18,858	14.9
1.0	8	6	CRABTREE	917	13,328	14.5
1.2	9	12	METHOD	807	10,432	12.9
1.0	10	11	AVENT FERRY	823	10,911	13.3
1.3	11	13	CHAVIS HEIGHTS	395	4,949	12.5
0.7	12	7L	CAROLINA PINES	666	7,835	11.8
1.1	13	10	LONGVIEW	483	5,363	11.1
0.9	14	16	OBERLIN	763	8,232	10.8
0.9	15	3	GLASCOCK	444	4,666	10.5
0.7	16	15L	TRAWICK	533	4,950	9.3
0.6	17	8	SIX FORKS	971	8,742	9.0
0.6	18	24L	NORTH CROSSTOWN	502	4,676	9.3
0.4	19	23L	MILLBROOK CROSSTOWN	487	3,887	8.0
0.6	20	4	REX HOSPITAL	1,317	9,277	7.0
0.4	21	11L	BUCK JONES	506	3,585	7.1
0.4	22	25L	TRIANGLE TOWN CENTER	856	4,734	5.5
0.2	23	70X	BRIER CREEK EXPRESS	214	1,415	6.6
1.0			Total GoRaleigh Pre Expansion Routes	18,135	258,280	14.2
0.7		17	ROCK QUARRY	618	5,578	9.0
0.6		18N	POOLE/BARWELL	1,138	8,171	7.2
0.4		18S	POOLE	119	855	7.2
1.0		19N	MLK/SUNNYBROOK	1,633	20,837	12.8
0.3		20	GARNER	1,042	5,080	4.9
0.1		26	EDWARD MILLS	767	1,104	1.4
0.2		27	BLUE RIDGE	984	2,096	2.1
0.2		33	KNIGHTDALE	343	1,453	4.2
0.2		36	CREEDMOOR	973	3,037	3.1
0.2		50	R-LINE	629	1,401	2.2
0.1		55X	POOLE ROAD EXPRESS	60	204	3.4
0.0		401	ROLESVILLE	123	38	0.3
0.4			Total GoRaleigh Subsidized Routes	8,430	49,854	5.9
0.1		40X	WAKE TECH EXPRESS	419	1,331	3.2
0.1		64X	ZEBULON / WENDELL EXPRESS	140	582	4.2
0.1		62	WAKE FOREST LOOP	749	1,505	2.0
0.1		60X	WAKE FOREST EXPRESS	204	367	1.8
0.1		78X	FUQUAY VARINA EXPRESS	139	287	2.1
0.1			Total GoRaleigh Contract Routes	1,651	4,072	2.5
0.8			Total All Routes	28,216	312,206	11.1

Passengers Per Hour Current
Month For Fare Routes



Go Raleigh
Change in Ridership - Rolling 12 Month Total

	Years 2017/2018	Years 2018/2019	Years 2019/2020	% Change
Month of: October	565,990	592,136	315,082	-46.8%
Prior 12 Month Total Ending: October	5,182,202	5,519,191	3,943,346	-31.0%



GoRaleigh Recovery and Cost By Route

Route Rank by Recovery % October 2020				
Rank	Route #	Route	Revenue	Recovery %
Passenger Subsidized Routes				
1	21	CARALEIGH	\$0	0.0%
2	15	WAKEMED	\$0	0.0%
3	1	CAPITAL	\$0	0.0%
4	7	SOUTH SAUNDERS	\$0	0.0%
5	11	AVENT FERRY	\$0	0.0%
6	12	METHOD	\$0	0.0%
7	22	STATE STREET	\$0	0.0%
8	5	BILTMORE HILLS	\$0	0.0%
9	10	LONGVIEW	\$0	0.0%
10	16	OBERLIN	\$0	0.0%
11	6	CRABTREE	\$0	0.0%
12	13	CHAVIS HEIGHTS	\$0	0.0%
13	2	FALLS OF NEUSE	\$0	0.0%
14	11L	BUCK JONES	\$0	0.0%
15	3	GLASCOCK	\$0	0.0%
16	4	REX HOSPITAL	\$0	0.0%
17	8	SIX FORKS	\$0	0.0%
18	7L	CAROLINA PINES	\$0	0.0%
19	25L	TRIANGLE TOWN CENTER	\$0	0.0%
20	24L	NORTH CROSSTOWN	\$0	0.0%
21	23L	MILLBROOK CROSSTOWN	\$0	0.0%
22	15L	TRAWICK	\$0	0.0%
23	70X	BRIER CREEK EXPRESS	\$0	0.0%
		Total GoRaleigh Fare Routes	\$0	0.0%
GoRaleigh Subsidized Routes				
	17	ROCK QUARRY	\$0	0.0%
	18	POOLE/BARWELL	\$0	0.0%
	18S	POOLE	\$0	0.0%
	19N	MLK/SUNNYBROOK	\$0	0.0%
	20	GARNER	\$0	0.0%
	26	EDWARD MILLS	\$0	0.0%
	27	BLUE RIDGE	\$0	0.0%
	33	KNIGHTDALE	\$0	0.0%
	36	CREEDMOOR	\$0	0.0%
	50	R-LINE	\$0	0.0%
	55X	POOLE ROAD EXPRESS	\$0	0.0%
	401	ROLESVILLE	\$0	0.0%
		Total GoRaleigh Subsidized	\$0	0.0%
Contract Routes:				
	78X	FUQUAY VARINA EXPRESS	\$0	0.0%
	62	WAKE FOREST LOOP	\$0	0.0%
	40X	WAKE TECH EXPRESS	\$0	0.0%
	64X	ZEBULON / WENDELL EXPRESS	\$0	0.0%
	60X	WAKE FOREST EXPRESS	\$0	0.0%
		Total GoRaleigh Contract	\$0	0.0%
Grand Total			\$0	0.0%

Route Rank by Mileage and Cost October 2020				
Rank	Route #	Route	Allocated Miles	Allocated Costs
Passenger Subsidized Routes				
1	1	CAPITAL	28,284	\$168,931
2	15	WAKEMED	19,282	\$115,166
3	2	FALLS OF NEUSE	18,891	\$112,831
4	7	SOUTH SAUNDERS	17,905	\$106,938
5	4	REX HOSPITAL	16,726	\$99,898
6	8	SIX FORKS	15,012	\$89,663
7	6	CRABTREE	13,623	\$81,364
8	25L	TRIANGLE TOWN CENTER	12,393	\$74,021
9	11	AVENT FERRY	11,251	\$67,200
10	7L	CAROLINA PINES	10,810	\$64,566
11	16	OBERLIN	9,661	\$57,698
12	23L	MILLBROOK CROSSTOWN	9,426	\$56,299
13	12	METHOD	9,062	\$54,125
14	11L	BUCK JONES	8,522	\$50,898
15	5	BILTMORE HILLS	7,644	\$45,654
16	24L	NORTH CROSSTOWN	7,635	\$45,603
17	15L	TRAWICK	7,520	\$44,911
18	21	CARALEIGH	7,397	\$44,182
19	22	STATE STREET	6,918	\$41,316
20	70X	BRIER CREEK EXPRESS	6,044	\$36,100
21	3	GLASCOCK	5,480	\$32,733
22	10	LONGVIEW	5,017	\$29,965
23	13	CHAVIS HEIGHTS	3,911	\$23,358
		Total GoRaleigh Fare Routes	258,417	\$1,543,418
GoRaleigh Subsidized Routes				
	17	ROCK QUARRY	8,370	\$49,988
	18	POOLE/BARWELL	14,572	\$87,036
	18S	POOLE	2,282	\$13,626
	19N	MLK/SUNNYBROOK	20,348	\$121,531
	20	GARNER	15,632	\$93,366
	26	EDWARD MILLS	9,806	\$58,569
	27	BLUE RIDGE	12,433	\$74,255
	33	KNIGHTDALE	6,058	\$36,181
	36	CREEDMOOR	13,178	\$78,708
	50	R-LINE	6,547	\$39,100
	55X	POOLE ROAD EXPRESS	1,594	\$9,521
	401	ROLESVILLE	3,526	\$21,062
		Total GoRaleigh Subsidized	114,346	\$682,943
Contract Routes:				
	78X	FUQUAY VARINA EXPRESS	5,271	\$31,483
	62	WAKE FOREST LOOP	13,253	\$79,156
	40X	WAKE TECH EXPRESS	10,889	\$65,038
	64X	ZEBULON / WENDELL EXPRESS	5,700	\$34,045
	60X	WAKE FOREST EXPRESS	5,566	\$33,243
		Total GoRaleigh Contract	40,680	\$242,965
Grand Total			413,443	\$2,469,327

Please note that total operating costs (without depreciation) are allocated to each route based upon the route mileage times the monthly average cost of \$5.97 per mile.

GoRaleigh OTP October 2020

Route	Total Departures	Total Arrivals	Total On-Time	Total Early	Total Late	% On-Time	Grade	OTP + Early
7L CAROLINA PINES CROSSTOWN	2174	2198	2109	6	59	97%	A	97%
12 METHOD	2629	2707	2533	40	56	96%		98%
7 SOUTH SAUNDERS	4476	4475	4308	76	92	96%		98%
19 MLK-SUNNYBROOK	5281	5315	5048	84	149	96%		97%
16 OBERLIN ROAD	3085	3184	2944	54	87	95%		97%
10 LONGVIEW	2035	2017	1934	34	67	95%		97%
11 AVENT FERRY	3259	3301	3051	75	133	94%		96%
15 WAKEMED	7360	7367	6884	70	406	94%		94%
6 CRABTREE	2935	2946	2741	65	129	93%		96%
3 GLASCOCK	2051	2031	1915	22	114	93%		94%
22 STATE STREET	1494	1496	1394	27	73	93%		95%
1 CAPITAL	7408	7367	6796	109	503	92%		93%
36 CREEDMOOR	3421	3500	3137	16	268	92%		92%
15L TRAWICK	2776	2780	2537	26	213	91%		92%
4 REX HOSPITAL	6572	6658	6006	246	320	91%		95%
2 FALLS of NEUSE	5844	5876	5337	59	448	91%		92%
18S POOLE RD	601	593	545	23	33	91%		95%
5 BILTMORE HILLS	2373	2332	2123	179	71	89%	B	97%
23L MILLBROOK CROSSTOWN	2767	2757	2472	17	278	89%		90%
26 EDWARDS MILL	4024	4054	3585	50	389	89%		90%
18 POOLE-BARWELL	4866	4843	4307	171	388	89%		92%
25L TRIANGLE TOWN CENTER	3071	3066	2687	73	311	87%		90%
13 CHAVIS HEIGHTS	2631	2555	2289	67	275	87%		90%
33 KNIGHTDALE	1984	2003	1726	76	182	87%		91%
8 SIX FORKS	4540	4518	3918	34	588	86%		87%
27 BLUE RIDGE	4950	4976	4258	60	632	86%		87%
55X POOLE ROAD EXPRESS	246	255	211	1	34	86%		86%
21 CARALEIGH	1699	1707	1451	201	47	85%		97%
70X BRIER CREEK EXPRESS	637	641	543	26	68	85%		89%
17 ROCK QUARRY	2724	2730	2301	59	364	84%	C	87%
20 GARNER A	3050	3320	2576	185	289	84%		91%
11L BUCK JONES	2984	2999	2476	100	408	83%		86%
24L NORTH CROSSTOWN	1973	1937	1629	18	326	83%		83%
401X ROLESVILLE EXPRESS	404	401	307	11	86	76%		79%
	108324	108905	98078	2360	7886	91%		93%
	Total Departures	Total Arrivals	Total On-Time	Total Early	Total Late	% On-Time	Grade	OTP + Early
WAKE FOREST EXPRESS (WFX)	370	365	333	4	33	90%		91%
64X ZEBULON/WENDELL-RALEIGH EXP	501	485	437	20	44	87%		91%
FUQUAY-VARINA-RALEIGH EXPRESS (FV)	239	251	202	13	24	85%		90%
40X WAKE TECH	643	638	507		136	79%		79%
WAKE FOREST LOOP	2608	2564	2054	103	451	79%		83%

On Time Performance

