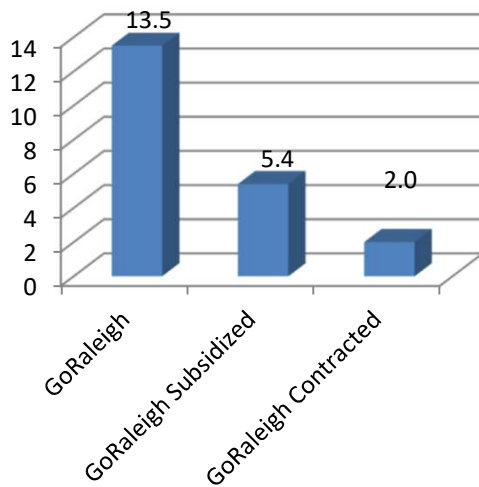




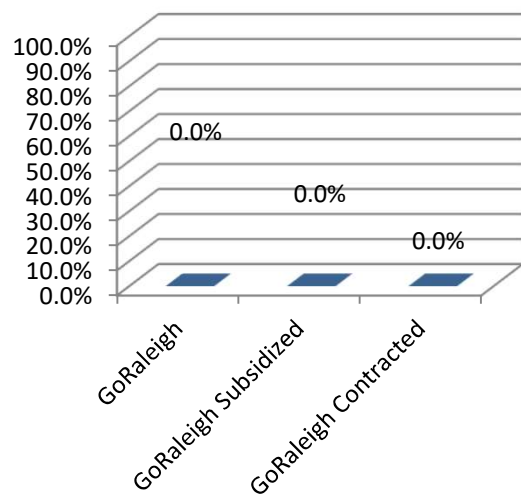
Performance Reports

September 2020

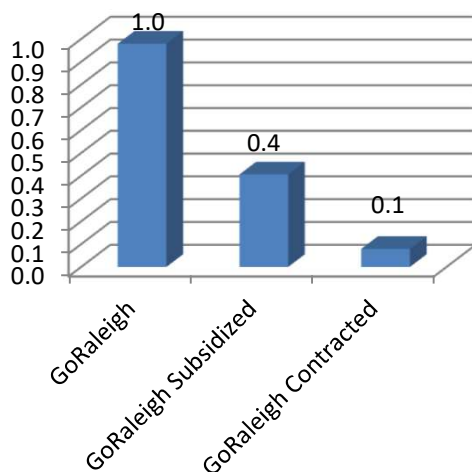
Passengers Per Hour



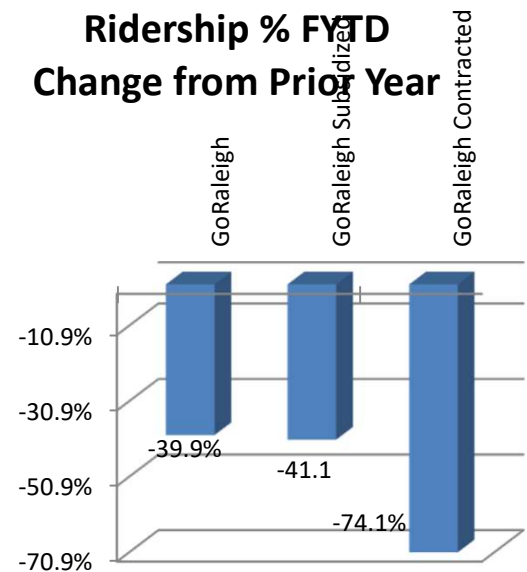
Revenue Recovery %



Passengers Per Mile



Ridership % FYTD Change from Prior Year

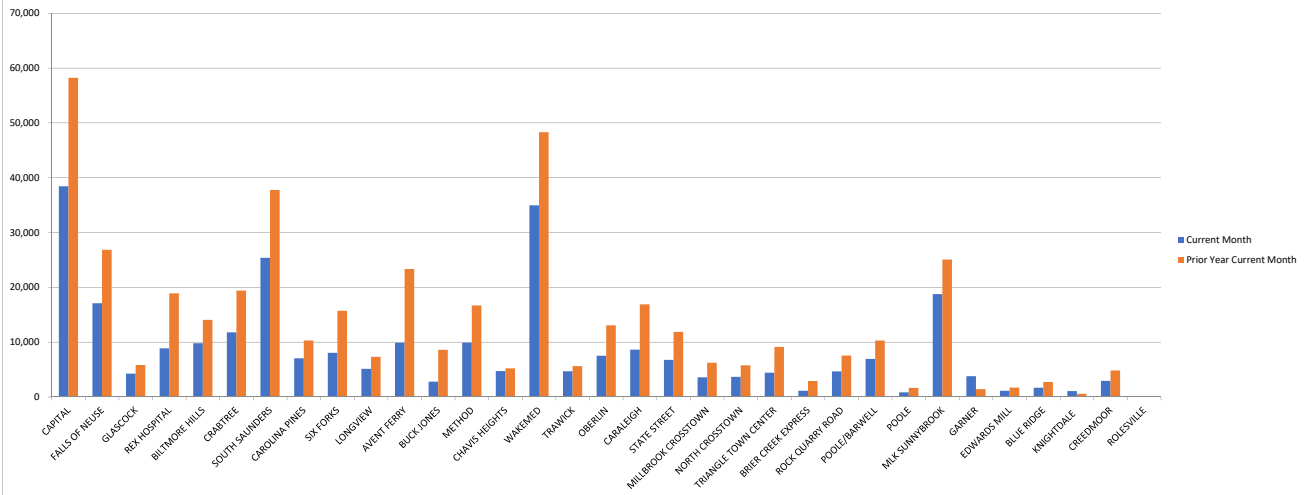


GoRaleigh
Ridership Comparison By Route

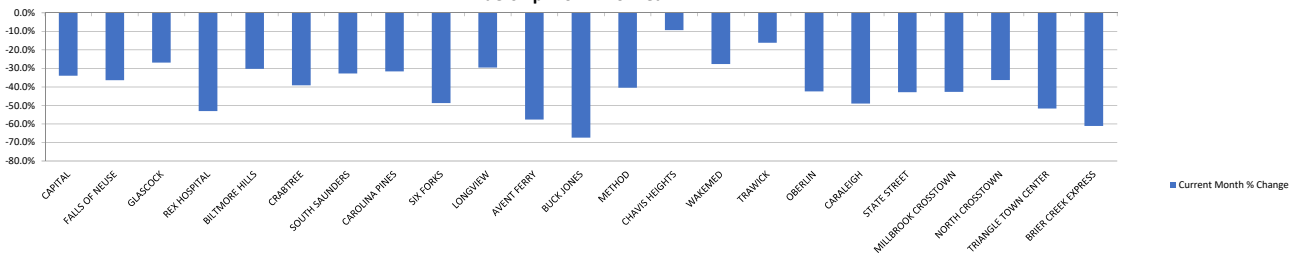
Current Month			September 2020		Fiscal Year-to-Date		
Current Month	Prior Year Current Month	Current Month % Change	Rte #	Route	Current FYTD	Prior FYTD	FYTD % Change
38,417	58,222	-34.0%	1	CAPITAL	112,734	180,233	-37.5%
17,079	26,843	-36.4%	2	FALLS OF NEUSE	49,606	80,846	-38.6%
4,248	5,808	-26.9%	3	GLASCOCK	12,037	18,668	-35.5%
8,860	18,900	-53.1%	4	REX HOSPITAL	26,678	54,648	-51.2%
9,799	14,051	-30.3%	5	BILTMORE HILLS	29,229	43,606	-33.0%
11,785	19,393	-39.2%	6	CRABTREE	34,835	58,171	-40.1%
25,378	37,755	-32.8%	7	SOUTH SAUNDERS	77,097	113,946	-32.3%
7,035	10,294	-31.7%	7L	CAROLINA PINES	23,276	31,553	-26.2%
8,051	15,726	-48.8%	8	SIX FORKS	22,107	44,362	-50.2%
5,133	7,295	-29.6%	10	LONGVIEW	14,661	21,569	-32.0%
9,870	23,335	-57.7%	11	AVENT FERRY	28,528	71,836	-60.3%
2,795	8,583	-67.4%	11L	BUCK JONES	9,342	26,714	-65.0%
9,911	16,670	-40.5%	12	METHOD	29,675	50,549	-41.3%
4,715	5,203	-9.4%	13	CHAVIS HEIGHTS	14,239	16,816	-15.3%
34,942	48,297	-27.7%	15	WAKEMED	104,488	150,746	-30.7%
4,695	5,604	-16.2%	15L	TRAWICK	13,164	16,144	-18.5%
7,513	13,067	-42.5%	16	OBERLIN	22,325	41,245	-45.9%
8,616	16,893	-49.0%	21	CARALEIGH	25,765	50,457	-48.9%
6,767	11,850	-42.9%	22	STATE STREET	20,853	35,129	-40.6%
3,573	6,241	-42.7%	23L	MILLBROOK CROSSTOWN	11,061	19,787	-44.1%
3,670	5,757	-36.3%	24L	NORTH CROSSTOWN	11,112	17,926	-38.0%
4,410	9,130	-51.7%	25L	TRIANGLE TOWN CENTER	12,542	25,391	-50.6%
1,123	2,887	-61.1%	70X	BRIER CREEK EXPRESS	2,769	8,063	-65.7%
238,385	387,804	-38.5%		Total GoRaleigh Fare Routes	708,123	1,178,405	-39.9%
4,654	7,530	-38.2%	17	ROCK QUARRY ROAD	13,179	21,547	-38.8%
6,931	10,272	-32.5%	18	POOLE/BARWELL	19,802	31,400	-36.9%
836	1,644	-49.1%	18S	POOLE	2,765	5,027	-45.0%
18,737	25,057	-25.2%	19N	MLK SUNNYBROOK	53,648	75,979	-29.4%
3,767	1,406	167.9%	20	GARNER	9,307	4,565	103.9%
1,131	1,697	-33.4%	26	EDWARDS MILL	2,909	4,647	-37.4%
1,680	2,733	-38.5%	27	BLUE RIDGE	5,227	8,694	-39.9%
1,070	553	93.5%	33	KNIGHTDALE	2,849	1,817	56.8%
2,932	4,825	-39.2%	36	CREEDMOOR	8,523	14,984	-43.1%
1,364	10,881	-87.5%	50	R-LINE	3,462	37,296	-90.7%
192	471	-59.2%	55X	POOLE ROAD EXPRESS	506	1,433	-64.7%
9	0	0.0%	401	ROLESVILLE	32	0	100.0%
43,303	67,069	-35.4%		Total GoRaleigh Subsidized Routes	122,209	207,389	-41.1%
790	6,620	-88.1%	40X	WAKE TECH EXPRESS	1,388	13,669	-89.8%
1,244	2,506	-50.4%	62	WAKE FOREST LOOP	3,992	7,414	-46.2%
451	868	-48.0%	60X	WAKE FOREST EXPRESS	1,208	2,929	-58.8%
360	1,420	-74.6%	64X	ZEBULON / WENDELL EXPRESS	880	4,617	-80.9%
322	1,287	-75.0%	78X	FUQUAY VARINA EXPRESS	932	3,760	-75.2%
3,167	12,701	-75.1%		Total GoRaleigh Contract Routes	8,400	32,389	-74.1%
80	804	-90%		NC State Fair and Other	349	23,081	-98.5%
284,935	468,378	-39.2%		Total	839,081	1,441,264	-41.8%

GoRaleigh
Ridership Comparison By Route
September 2020

Monthly Change in Ridership from Prior Year - Fare Routes



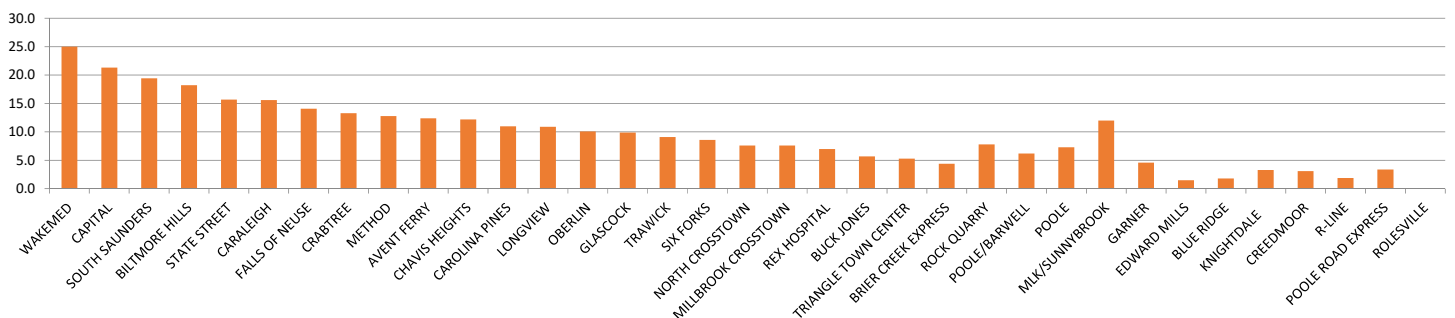
Percent Change in Route
Ridership From Prior Year



GoRaleigh
Rider per Hour by Route
Month of September 2020

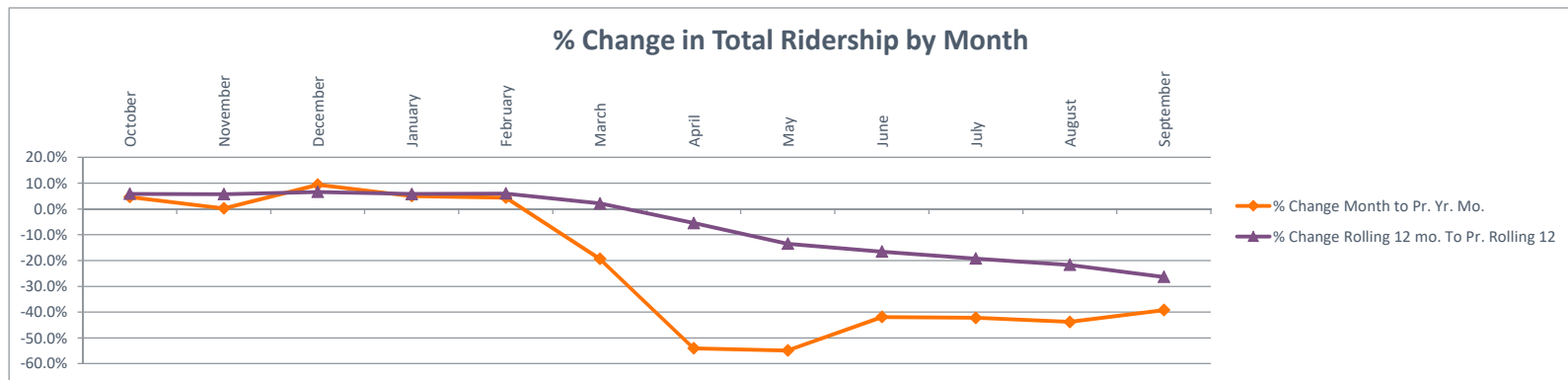
Riders Per Mile	Rank	Rte #	Route	Revenue Hrs.	Riders	Riders Per Hour
1.9	1	15	WAKEMED	1,400	34,942	25.0
1.4	2	1	CAPITAL	1,803	38,417	21.3
1.5	3	7	SOUTH SAUNDERS	1,305	25,378	19.4
1.4	4	5	BILTMORE HILLS	537	9,799	18.2
1.0	5	22	STATE STREET	432	6,767	15.7
1.4	6	21	CARALEIGH	552	8,616	15.6
1.0	7	2	FALLS OF NEUSE	1,215	17,079	14.1
0.9	8	6	CRABTREE	889	11,785	13.3
1.2	9	12	METHOD	773	9,911	12.8
0.9	10	11	AVENT FERRY	795	9,870	12.4
1.3	11	13	CHAVIS HEIGHTS	385	4,715	12.2
0.7	12	7L	CAROLINA PINES	642	7,035	11.0
1.1	13	10	LONGVIEW	469	5,133	10.9
0.9	14	16	OBERLIN	744	7,513	10.1
0.8	15	3	GLASCOCK	427	4,248	9.9
0.6	16	15L	TRAWICK	515	4,695	9.1
0.6	17	8	SIX FORKS	932	8,051	8.6
0.5	18	24L	NORTH CROSSTOWN	485	3,670	7.6
0.4	19	23L	MILLBROOK CROSSTOWN	470	3,573	7.6
0.6	20	4	REX HOSPITAL	1,271	8,860	7.0
0.4	21	11L	BUCK JONES	489	2,795	5.7
0.4	22	25L	TRIANGLE TOWN CENTER	825	4,410	5.3
0.2	23	70X	BRIER CREEK EXPRESS	257	1,123	4.4
1.0			Total GoRaleigh Pre Expansion Routes	17,611	238,385	13.5
0.6		17	ROCK QUARRY	597	4,654	7.8
0.5		18N	POOLE/BARWELL	1,110	6,931	6.2
0.4		18S	POOLE	114	836	7.3
1.0		19N	MLK/SUNNYBROOK	1,566	18,737	12.0
0.3		20	GARNER	824	3,767	4.6
0.1		26	EDWARD MILLS	743	1,131	1.5
0.1		27	BLUE RIDGE	951	1,680	1.8
0.2		33	KNIGHTDALE	327	1,070	3.3
0.2		36	CREEDMOOR	939	2,932	3.1
0.2		50	R-LINE	727	1,364	1.9
0.1		55X	POOLE ROAD EXPRESS	57	192	3.4
0.0		401	ROLESVILLE	117	9	0.1
0.4			Total GoRaleigh Subsidized Routes	8,071	43,303	5.4
0.1		40X	WAKE TECH EXPRESS	447	790	1.8
0.1		64X	ZEBULON / WENDELL EXPRESS	136	360	2.7
0.1		62	WAKE FOREST LOOP	675	1,244	1.8
0.1		60X	WAKE FOREST EXPRESS	192	451	2.3
0.1		78X	FUQUAY VARINA EXPRESS	133	322	2.4
0.1			Total GoRaleigh Contract Routes	1,583	3,167	2.0
0.7			Total All Routes	27,265	284,855	10.4

Passengers Per Hour Current
Month For Fare Routes



Go Raleigh
Change in Ridership - Rolling 12 Month Total

	Years 2017/2018	Years 2018/2019	Years 2019/2020	% Change
Month of: September	409,600	468,378	284,935	-39.2%
Prior 12 Month Total Ending: September	5,158,604	5,493,045	4,220,400	-26.4%



GoRaleigh Recovery and Cost By Route

Route Rank by Recovery % September 2020				
Rank	Route #	Route	Revenue	Recovery %
Passenger Subsidized Routes				
1	21	CARALEIGH	\$0	0.0%
2	15	WAKEMED	\$0	0.0%
3	1	CAPITAL	\$0	0.0%
4	7	SOUTH SAUNDERS	\$0	0.0%
5	11	AVENT FERRY	\$0	0.0%
6	12	METHOD	\$0	0.0%
7	22	STATE STREET	\$0	0.0%
8	5	BILTMORE HILLS	\$0	0.0%
9	10	LONGVIEW	\$0	0.0%
10	16	OBERLIN	\$0	0.0%
11	6	CRABTREE	\$0	0.0%
12	13	CHAVIS HEIGHTS	\$0	0.0%
13	2	FALLS OF NEUSE	\$0	0.0%
14	11L	BUCK JONES	\$0	0.0%
15	3	GLASCOCK	\$0	0.0%
16	4	REX HOSPITAL	\$0	0.0%
17	8	SIX FORKS	\$0	0.0%
18	7L	CAROLINA PINES	\$0	0.0%
19	25L	TRIANGLE TOWN CENTER	\$0	0.0%
20	24L	NORTH CROSSTOWN	\$0	0.0%
21	23L	MILLBROOK CROSSTOWN	\$0	0.0%
22	15L	TRAWICK	\$0	0.0%
23	70X	BRIER CREEK EXPRESS	\$0	0.0%
		Total GoRaleigh Fare Routes	\$0	0.0%
GoRaleigh Subsidized Routes				
	17	ROCK QUARRY	\$0	0.0%
	18	POOLE/BARWELL	\$0	0.0%
	18S	POOLE	\$0	0.0%
	19N	MLK/SUNNYBROOK	\$0	0.0%
	20	GARNER	\$0	0.0%
	26	EDWARD MILLS	\$0	0.0%
	27	BLUE RIDGE	\$0	0.0%
	33	KNIGHTDALE	\$0	0.0%
	36	CREEDMOOR	\$0	0.0%
	50	R-LINE	\$0	0.0%
	55X	POOLE ROAD EXPRESS	\$0	0.0%
	401	ROLESVILLE	\$0	0.0%
		Total GoRaleigh Subsidized	\$0	0.0%
Contract Routes:				
	78X	FUQUAY VARINA EXPRESS	\$0	0.0%
	62	WAKE FOREST LOOP	\$0	0.0%
	40X	WAKE TECH EXPRESS	\$0	0.0%
	64X	ZEBULON / WENDELL EXPRESS	\$0	0.0%
	60X	WAKE FOREST EXPRESS	\$0	0.0%
		Total GoRaleigh Contract	\$0	0.0%
		Grand Total	\$0	0.0%

Route Rank by Mileage and Cost September 2020				
Rank	Route #	Route	Allocated Miles	Allocated Costs
Passenger Subsidized Routes				
1	1	CAPITAL	26,841	\$177,407
2	15	WAKEMED	18,137	\$119,878
3	2	FALLS OF NEUSE	17,948	\$118,629
4	7	SOUTH SAUNDERS	16,948	\$112,019
5	4	REX HOSPITAL	15,718	\$103,886
6	8	SIX FORKS	14,399	\$95,168
7	6	CRABTREE	12,678	\$83,796
8	25L	TRIANGLE TOWN CENTER	11,652	\$77,012
9	11	AVENT FERRY	10,945	\$72,338
10	7L	CAROLINA PINES	10,450	\$69,067
11	23L	MILLBROOK CROSSTOWN	8,914	\$58,917
12	16	OBERLIN	8,815	\$58,263
13	12	METHOD	8,481	\$56,052
14	11L	BUCK JONES	7,838	\$51,805
15	15L	TRAWICK	7,547	\$49,882
16	24L	NORTH CROSSTOWN	7,288	\$48,173
17	5	BILTMORE HILLS	7,238	\$47,838
18	22	STATE STREET	6,494	\$42,919
19	21	CARALEIGH	6,012	\$39,737
20	70X	BRIER CREEK EXPRESS	5,694	\$37,635
21	3	GLASCOCK	5,136	\$33,948
22	10	LONGVIEW	4,648	\$30,718
23	13	CHAVIS HEIGHTS	3,663	\$24,209
		Total GoRaleigh Fare Routes	243,483	\$1,609,297
GoRaleigh Subsidized Routes				
	17	ROCK QUARRY	7,838	\$51,807
	18	POOLE/BARWELL	13,851	\$91,549
	18S	POOLE	2,135	\$14,113
	19N	MLK/SUNNYBROOK	19,304	\$127,586
	20	GARNER	11,958	\$79,035
	26	EDWARD MILLS	9,014	\$59,576
	27	BLUE RIDGE	11,845	\$78,291
	33	KNIGHTDALE	5,688	\$37,597
	36	CREEDMOOR	12,377	\$81,806
	50	R-LINE	7,910	\$52,280
	55X	POOLE ROAD EXPRESS	1,459	\$9,646
	401	ROLESVILLE	3,317	\$21,922
		Total GoRaleigh Subsidized	106,696	\$705,208
Contract Routes:				
	78X	FUQUAY VARINA EXPRESS	5,256	\$34,737
	62	WAKE FOREST LOOP	12,405	\$81,990
	40X	WAKE TECH EXPRESS	11,632	\$76,883
	64X	ZEBULON / WENDELL EXPRESS	5,468	\$36,143
	60X	WAKE FOREST EXPRESS	5,206	\$34,408
		Total GoRaleigh Contract	39,967	\$264,161
		Grand Total	390,146	\$2,578,666

Please note that total operating costs (without depreciation) are allocated to each route based upon the route mileage times the monthly average cost of \$6.61 per mile.

GoRaleigh OTP September 2020

Route	Total Departures	Total Arrivals	Total On-Time	Total Early	Total Late	% On-Time	Grade	OTP + Early
7L CAROLINA PINES CROSSTOWN	2081	2105	2022	8	51	97%	A	98%
7 SOUTH SAUNDERS	4344	4377	4184	95	65	96%		99%
19 MLK-SUNNYBROOK	5210	5248	5010	87	113	96%		98%
12 METHOD	2547	2665	2429	47	71	95%		97%
16 OBERLIN ROAD	2850	2919	2717	45	88	95%		97%
3 GLASCOCK	1908	1900	1818	13	77	95%		96%
15 WAKEMED	6971	6986	6584	57	330	94%		95%
10 LONGVIEW	2033	2025	1920	36	77	94%		96%
6 CRABTREE	2847	2882	2683	42	122	94%		96%
22 STATE STREET	1487	1497	1395	16	76	94%		95%
11 AVENT FERRY	3211	3232	3007	79	125	94%		96%
2 FALLS of NEUSE	5401	5412	5035	77	289	93%		95%
1 CAPITAL	6945	6946	6455	79	411	93%		94%
23L MILLBROOK CROSSTOWN	2476	2476	2301	19	156	93%		94%
4 REX HOSPITAL	6206	6285	5730	229	247	92%		96%
15L TRAWICK	2080	2060	1897	12	171	91%		92%
36 CREEDMOOR	3182	3263	2900	12	270	91%		92%
5 BILTMORE HILLS	2163	2112	1956	144	63	90%		97%
8 SIX FORKS	4315	4280	3892	32	391	90%		91%
25L TRIANGLE TOWN CENTER	2768	2753	2484	41	243	90%		91%
18S POOLE RD	521	527	466	9	46	89%	B	91%
26 EDWARDS MILL	3732	3778	3303	30	399	89%		89%
18 POOLE-BARWELL	4443	4420	3884	177	382	87%		91%
70X BRIER CREEK EXPRESS	490	508	428	10	52	87%		89%
21 CARALEIGH	1374	1379	1196	145	33	87%		98%
13 CHAVIS HEIGHTS	2582	2480	2241	64	277	87%		89%
27 BLUE RIDGE	4973	4987	4302	71	600	87%		88%
17 ROCK QUARRY	2410	2424	2076	38	296	86%		88%
33 KNIGHTDALE	1285	1291	1100	89	96	86%	C	93%
11L BUCK JONES	2959	2989	2493	150	316	84%		89%
20 GARNER A	2385	2504	1985	187	213	83%		91%
24L NORTH CROSSTOWN	2577	2453	2142	33	402	83%		84%
55X POOLE ROAD EXPRESS	208	207	166	6	36	80%		83%
401X ROLESVILLE EXPRESS	390	384	309	3	78	79%		80%
	101354	101754	92510	2182	6662	91%		93%
	Total Departures	Total Arrivals	Total On-Time	Total Early	Total Late	% On-Time	Grade	OTP + Early
WAKE FOREST EXPRESS (WFX)	341	334	294	4	43	86%		87%
64X ZEBULON/WENDELL-RALEIGH EXP	500	502	421	16	63	84%		87%
WAKE FOREST LOOP	2097	2258	1732	96	269	83%		87%
40X WAKE TECH	701	707	545	2	154	78%		78%
FUQUAY-VARINA-RALEIGH EXPRESS (	251	248	190	18	43	76%		83%

On Time Performance

