

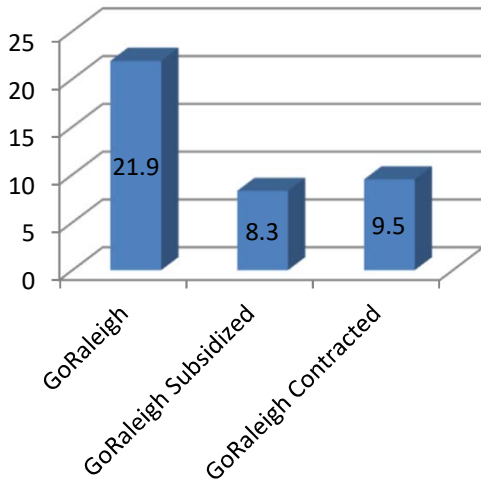


# Raleigh

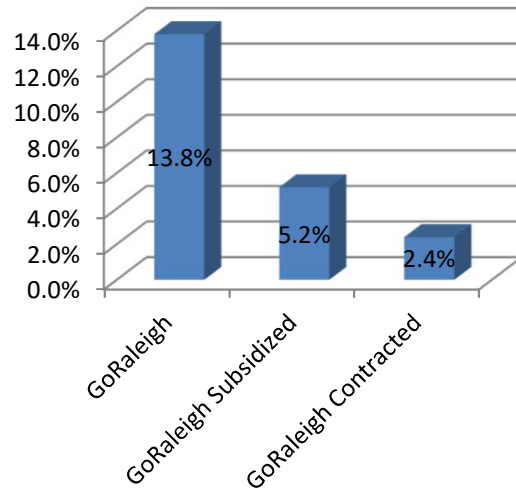
## Performance Reports

May 2019

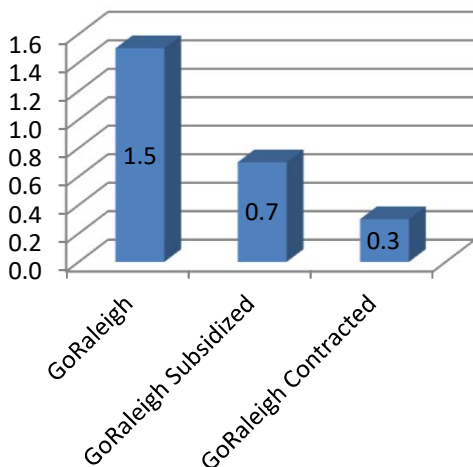
### Passengers Per Hour



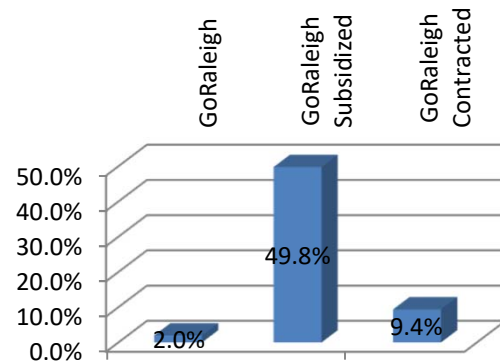
### Revenue Recovery %



### Passengers Per Mile



### Ridership % Change from Prior Year



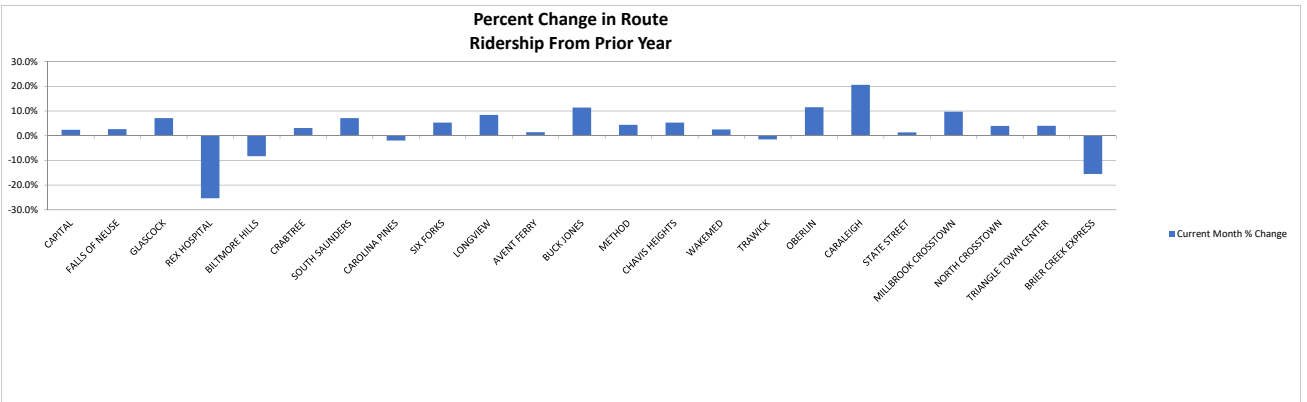
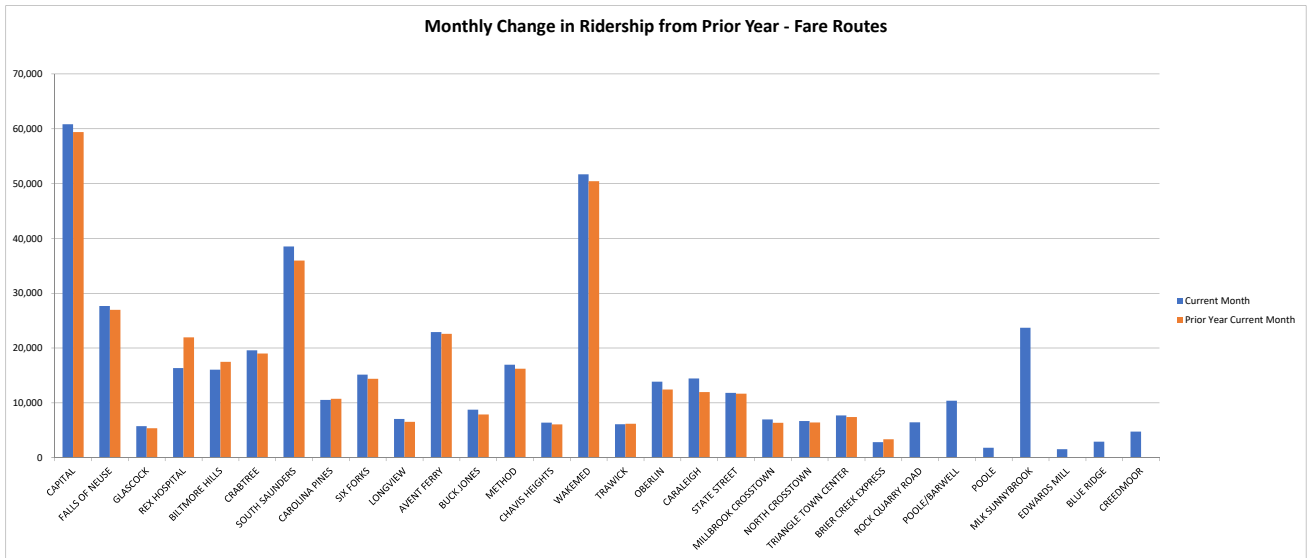
**GoRaleigh**  
**Ridership Comparison By Route**  
**May 2019**

Current Month			Fiscal Year-to-Date				
Current Month	Prior Year Current Month	Current Month % Change	Rte #	Route	Current FYTD	Prior FYTD	FYTD % Change
60,801	59,378	2.4%	1	CAPITAL	646,725	621,060	4.1%
27,648	26,954	2.6%	2	FALLS OF NEUSE	277,324	264,923	4.7%
5,724	5,345	7.1%	3	GLASCOCK	62,062	62,855	-1.3%
16,340	21,916	-25.4%	4	REX HOSPITAL	212,518	229,423	-7.4%
16,036	17,478	-8.3%	5	BILTMORE HILLS	175,381	180,823	-3.0%
19,565	18,984	3.1%	6	CRABTREE	205,950	198,991	3.5%
38,505	35,950	7.1%	7	SOUTH SAUNDERS	388,571	367,020	5.9%
10,512	10,722	-2.0%	7L	CAROLINA PINES	117,268	117,885	-0.5%
15,122	14,366	5.3%	8	SIX FORKS	155,960	145,334	7.3%
7,059	6,514	8.4%	10	LONGVIEW	70,460	68,130	3.4%
22,886	22,577	1.4%	11	AVENT FERRY	247,285	242,156	2.1%
8,752	7,856	11.4%	11L	BUCK JONES	84,199	89,376	-5.8%
16,942	16,224	4.4%	12	METHOD	174,293	177,435	-1.8%
6,369	6,046	5.3%	13	CHAVIS HEIGHTS	63,888	62,418	2.4%
51,664	50,411	2.5%	15	WAKEMED	550,142	525,776	4.6%
6,078	6,170	-1.5%	15L	TRAWICK	59,388	61,104	-2.8%
13,854	12,424	11.5%	16	OBERLIN	139,366	129,973	7.2%
0			18	WORTHDALE	83,465	79,515	5.0%
0			19	APOLLO HEIGHTS	84,203	89,579	-6.0%
14,417	11,957	20.6%	21	CARALEIGH	139,497	117,682	18.5%
11,809	11,657	1.3%	22	STATE STREET	123,670	115,761	6.8%
6,970	6,352	9.7%	23L	MILLBROOK CROSSTOWN	68,917	65,213	5.7%
6,668	6,416	3.9%	24L	NORTH CROSSTOWN	70,458	67,077	5.0%
7,692	7,394	4.0%	25L	TRIANGLE TOWN CENTER	92,846	83,228	11.6%
0	0		31	NEW HOPE COMMONS	0	738	-100.0%
2,827	3,347	-15.5%	70X	BRIER CREEK EXPRESS	29,477	31,970	-7.8%
394,240	386,438	2.0%		Total GoRaleigh Fare Routes	4,323,313	4,195,445	3.0%
6,422	0	100.0%	17	ROCK QUARRY ROAD	24,798	0	100.0%
10,373	13,865	-25.2%	18	POOLE/BARWELL	52,353	64,288	0.0%
1,793	0	100.0%	18S	POOLE	7,576	0	100.0%
23,692	13,625	73.9%	19N	MLK SUNNYBROOK	105,171	64,047	0.0%
1,532	0	100.0%	26	EDWARDS MILL	6,681	0	100.0%
2,911	0	100.0%	27	BLUE RIDGE	11,251	0	100.0%
4,743	0	100.0%	36	CREEDMOOR	22,310	0	100.0%
10,503	13,768	-23.7%	50	R-LINE	128,604	143,548	-10.4%
400	372	7.5%	55X	POOLE ROAD EXPRESS	4,261	3,069	38.8%
62,369	41,630	49.8%		Total GoRaleigh Subsidized Routes	363,005	274,952	32.0%
2,279	2,446	-6.8%	40X	WAKE TECH EXPRESS	45,396	50,178	-9.5%
2,553	2,703	-5.5%	62	WAKE FOREST LOOP	26,612	29,836	-10.8%
1,545	1,020	51.5%	60X	WAKE FOREST EXPRESS	12,323	11,658	5.7%
668	651	2.6%	63X	KNIGHTDALE EXPRESS	7,134	7,096	0.5%
2,016	1,261	59.9%	64X	ZEBULON / WENDELL EXPRESS	17,396	14,051	23.8%
1,245	1,311	-5.0%	78X	FUQUAY VARINA EXPRESS	13,781	14,437	-4.5%
1,543	1,443	6.9%	102	GARNER	15,337	15,431	-0.6%
11,849	10,835	9.4%		Total GoRaleigh Contract Routes	137,979	142,687	-3.3%
4,188	2,246	87%		NC State Fair and Other	103,799	91,789	13.1%
472,646	441,149	7.1%		Total	4,928,096	4,704,873	4.7%

<sup>1</sup>The prior year month of January - May numbers for Worthdale are now on #18 Poole/Barwell line.

<sup>2</sup>The prior year month of January - May numbers for Apollo Hghts are now on #19N MLK Sunnybrook line.

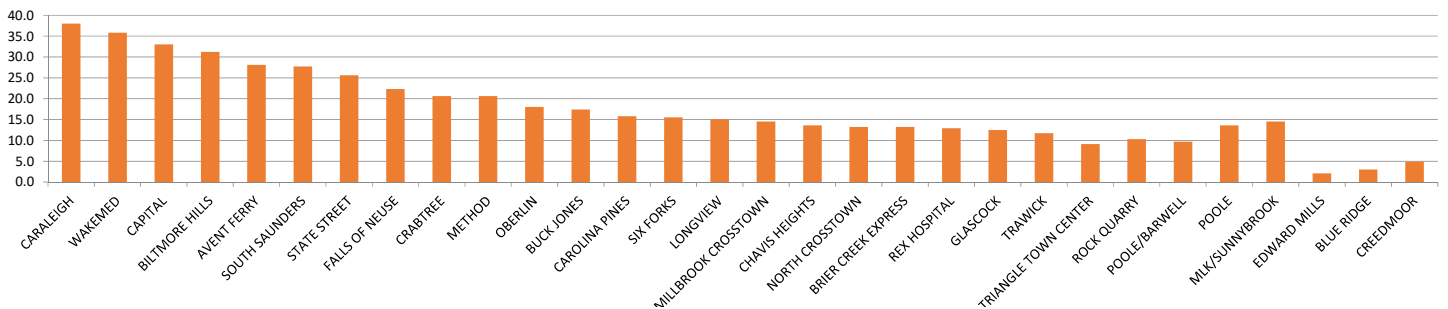
GoRaleigh  
Ridership Comparison By Route  
May 2019



**GoRaleigh  
Rider per Hour by Route  
Month of May 2019**

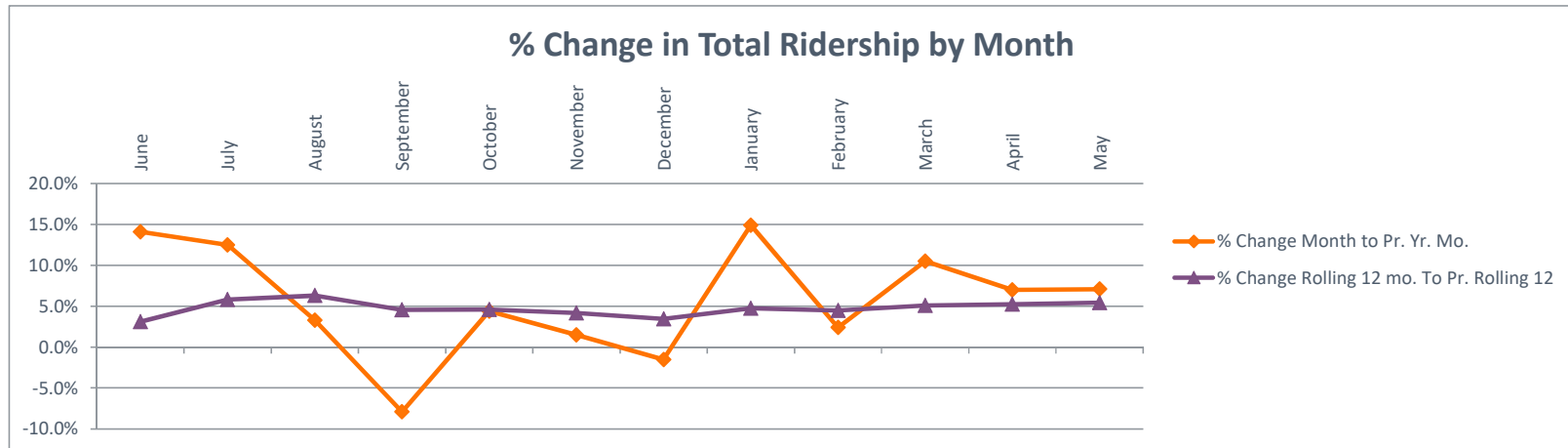
Riders Per Mile	Rank	Rte #	Route	Revenue Hrs.	Riders	Riders Per Hour
3.0	1	21	CARALEIGH	380	14,417	38.0
2.6	2	15	WAKEMED	1,441	51,664	35.8
2.1	3	1	CAPITAL	1,843	60,801	33.0
1.9	4	5	BILTMORE HILLS	514	16,036	31.2
1.9	5	11	AVENT FERRY	815	22,886	28.1
2.1	6	7	SOUTH SAUNDERS	1,391	38,505	27.7
1.7	7	22	STATE STREET	460	11,809	25.6
1.4	8	2	FALLS OF NEUSE	1,242	27,648	22.3
1.5	9	6	CRABTREE	948	19,565	20.6
1.8	10	12	METHOD	824	16,942	20.6
1.6	11	16	OBERLIN	770	13,854	18.0
1.1	12	11L	BUCK JONES	503	8,752	17.4
0.9	13	7L	CAROLINA PINES	664	10,512	15.8
1.0	14	8	SIX FORKS	978	15,122	15.5
1.4	15	10	LONGVIEW	472	7,059	15.0
0.7	16	23L	MILLBROOK CROSSTOWN	482	6,970	14.5
1.5	17	13	CHAVIS HEIGHTS	467	6,369	13.6
0.8	18	24L	NORTH CROSSTOWN	504	6,668	13.2
0.5	19	70X	BRIER CREEK EXPRESS	214	2,827	13.2
1.0	20	4	REX HOSPITAL	1,262	16,340	12.9
1.1	21	3	GLASCOCK	459	5,724	12.5
0.7	22	15L	TRAWICK	520	6,078	11.7
0.6	23	25L	TRIANGLE TOWN CENTER	850	7,692	9.1
1.5			<b>Total GoRaleigh Pre Expansion Routes</b>	<b>18,003</b>	<b>394,240</b>	<b>21.9</b>
0.8		17	ROCK QUARRY	621	6,422	10.3
0.7		18N	POOLE/BARWELL	1,071	10,373	9.7
0.9		18S	POOLE	132	1,793	13.6
1.1		19N	MLK/SUNNYBROOK	1,630	23,692	14.5
0.2		26	EDWARD MILLS	746	1,532	2.1
0.2		27	BLUE RIDGE	965	2,911	3.0
0.4		36	CREEDMOOR	959	4,743	4.9
1.3		50	R-LINE	1,352	10,503	7.8
0.3		55X	POOLE ROAD EXPRESS	58	400	7.0
0.7			<b>Total GoRaleigh Subsidized Routes</b>	<b>7,534</b>	<b>62,369</b>	<b>8.3</b>
0.4		40X	WAKE TECH EXPRESS	241	2,279	9.5
0.4		64X	ZEBULON / WENDELL EXPRESS	139	2,016	14.5
0.5		62	WAKE FOREST LOOP	295	2,553	8.6
0.3		60X	WAKE FOREST EXPRESS	201	1,545	7.7
0.5		102	GARNER	116	1,543	13.4
0.2		63X	KNIGHTDALE EXPRESS	115	668	5.8
0.2		78X	FUQUAY VARINA EXPRESS	144	1,245	8.6
0.3			<b>Total GoRaleigh Contract Routes</b>	<b>1,251</b>	<b>11,849</b>	<b>9.5</b>
1.2			<b>Total All Routes</b>	<b>26,787</b>	<b>468,458</b>	<b>17.5</b>

**Passengers Per Hour Current  
Month For Fare Routes**



**Go Raleigh  
Change in Ridership - Rolling 12 Month Total**

	Years 2016/2017	Years 2017/2018	Years 2018/2019	% Change
<b>Month of: May</b>	331,900	419,669	448,941	7.0%
<b>Prior 12 Month Total Ending: May</b>	4,477,206	4,637,338	4,881,345	5.3%



## GoRaleigh Recovery and Cost By Route

Route Rank by Recovery % May 2019				
Rank	Route #	Route	Revenue	Recovery %
<b>Passenger Subsidized Routes</b>				
1	21	CARALEIGH	\$8,430	27.7%
2	15	WAKEMED	\$29,856	23.4%
3	1	CAPITAL	\$36,641	19.4%
4	7	SOUTH SAUNDERS	\$22,275	18.9%
5	11	AVENT FERRY	\$14,571	18.3%
6	5	BILTMORE HILLS	\$9,126	17.1%
7	12	METHOD	\$10,052	16.9%
8	22	STATE STREET	\$7,033	15.8%
9	16	OBERLIN	\$8,050	14.1%
10	6	CRABTREE	\$11,580	13.9%
11	13	CHAVIS HEIGHTS	\$3,442	12.8%
12	2	FALLS OF NEUSE	\$15,917	12.7%
13	10	LONGVIEW	\$4,104	12.2%
14	11L	BUCK JONES	\$5,515	10.7%
15	3	GLASCOCK	\$3,146	9.4%
16	4	REX HOSPITAL	\$9,959	9.0%
17	8	SIX FORKS	\$8,535	8.4%
18	7L	CAROLINA PINES	\$5,972	8.0%
19	24L	NORTH CROSSTOWN	\$3,791	7.4%
20	23L	MILLBROOK CROSSTOWN	\$4,232	7.0%
21	25L	TRIANGLE TOWN CENTER	\$4,616	5.8%
22	15L	TRAWICK	\$3,230	5.8%
23	70X	BRIER CREEK EXPRESS	\$1,776	4.6%
<b>Total GoRaleigh Fare Routes</b>			<b>\$231,849</b>	<b>13.8%</b>
<b>GoRaleigh Subsidized Routes</b>				
17		ROCK QUARRY	\$3,858	7.1%
18		POOLE/BARWELL	\$5,941	6.3%
18S		POOLE	\$1,004	7.7%
19N		MLK/SUNNYBROOK	\$14,034	10.5%
26		EDWARD MILLS	\$932	1.6%
27		BLUE RIDGE	\$1,781	2.2%
36		CREEDMOOR	\$2,844	3.4%
50		R-LINE	\$0	0.0%
55X		POOLE ROAD EXPRESS	\$259	2.6%
<b>Total GoRaleigh Subsidized</b>			<b>\$30,653</b>	<b>5.2%</b>
<b>Contract Routes:</b>				
78X		FUQUAY VARINA EXPRESS	\$829	2.2%
62		WAKE FOREST LOOP	\$0	0.0%
40X		WAKE TECH EXPRESS	\$775	0.0%
64X		ZEBULON / WENDELL EXPRESS	\$1,329	3.7%
60X		WAKE FOREST EXPRESS	\$999	3.0%
63X		KNIGHTDALE EXPRESS	\$427	2.2%
102		GARNER	\$902	4.8%
<b>Total GoRaleigh Contract</b>			<b>\$5,261</b>	<b>2.4%</b>
<b>Grand Total</b>			<b>\$267,763</b>	<b>10.7%</b>

<sup>a</sup> These routes are below the current productivity target.

Route Rank by Mileage and Cost May 2019				
Rank	Route #	Route	Allocated Miles	Allocated Costs
<b>Passenger Subsidized Routes</b>				
1	1	CAPITAL	29,385	\$189,289
2	15	WAKEMED	19,834	\$127,765
3	2	FALLS OF NEUSE	19,523	\$125,761
4	7	SOUTH SAUNDERS	18,273	\$117,710
5	4	REX HOSPITAL	17,127	\$110,328
6	8	SIX FORKS	15,832	\$101,985
7	6	CRABTREE	12,907	\$83,140
8	11	AVENT FERRY	12,369	\$79,676
9	25L	TRIANGLE TOWN CENTER	12,267	\$79,022
10	7L	CAROLINA PINES	11,565	\$74,496
11	23L	MILLBROOK CROSSTOWN	9,438	\$60,794
12	12	METHOD	9,227	\$59,435
13	16	OBERLIN	8,882	\$57,212
14	15L	TRAWICK	8,680	\$55,914
15	5	BILTMORE HILLS	8,282	\$53,349
16	11L	BUCK JONES	7,965	\$51,306
17	24L	NORTH CROSSTOWN	7,902	\$50,902
18	22	STATE STREET	6,924	\$44,602
19	70X	BRIER CREEK EXPRESS	6,018	\$38,763
20	10	LONGVIEW	5,222	\$33,640
21	3	GLASCOCK	5,218	\$33,615
22	21	CARALEIGH	4,732	\$30,482
23	13	CHAVIS HEIGHTS	4,165	\$26,829
<b>Total GoRaleigh Fare Routes</b>			<b>261,738</b>	<b>\$1,686,016</b>
<b>GoRaleigh Subsidized Routes</b>				
17		ROCK QUARRY	8,483	\$54,646
18N		POOLE/BARWELL	14,708	\$94,741
18S		POOLE	2,013	\$12,970
19N		MLK/SUNNYBROOK	20,831	\$134,184
26		EDWARD MILLS	9,233	\$59,475
27		BLUE RIDGE	12,679	\$81,674
36		CREEDMOOR	12,984	\$83,635
50		R-LINE	8,381	\$53,986
55X		POOLE ROAD EXPRESS	1,568	\$10,101
<b>Total GoRaleigh Subsidized</b>			<b>90,880</b>	<b>\$585,411</b>
<b>Contract Routes:</b>				
78X		FUQUAY VARINA EXPRESS	5,795	\$37,328
62		WAKE FOREST LOOP	5,253	\$34,564
40X		WAKE TECH EXPRESS	6,278	\$40,438
64X		ZEBULON / WENDELL EXPRESS	5,590	\$36,010
60X		WAKE FOREST EXPRESS	5,366	\$33,839
63X		KNIGHTDALE EXPRESS	3,036	\$19,557
102		GARNER	2,897	\$18,664
<b>Total GoRaleigh Contract</b>			<b>34,215</b>	<b>\$220,400</b>
<b>Grand Total</b>			<b>386,833</b>	<b>\$2,491,826</b>

Please note that total operating costs (without depreciation) are allocated to each route based upon the route mileage times the monthly average cost of \$6.44 per mile.

## GoRaleigh OTP May 2019

Route	Total Departures	Total Arrivals	Total On-Time	Total Early	Total Late	% On-Time	Grade	OTP + Early
7 SOUTH SAUNDERS	4962	5025	4567	21	374	92%	A	92%
10 LONGVIEW	2363	2359	2170	57	136	92%		94%
15L TRAWICK	2797	2811	2538	20	239	91%		91%
7L CAROLINA PINES CROSSTOWN	2472	2491	2227	16	229	90%		91%
19 MLK-SUNNYBROOK	6056	6110	5436	200	420	90%		93%
12 METHOD	2439	2421	2171	86	182	89%	B	93%
3 GLASCOCK	2122	2114	1832	22	268	86%		87%
6 CRABTREE	3301	3301	2844	53	404	86%		88%
4 REX HOSPITAL	7451	7462	6358	235	858	85%		88%
55X POOLE ROAD EXPRESS	287	282	244	4	39	85%		86%
36 CREEDMOOR	3119	3625	2643	40	436	85%	C	86%
16 OBERLIN ROAD	3509	3541	2931	206	372	84%		89%
17 ROCK QUARRY	2923	2910	2433	125	365	83%		88%
11 AVENT FERRY	3822	3825	3177	70	575	83%		85%
15 WAKEMED	8300	8301	6839	107	1354	82%		84%
1 CAPITAL	8206	8231	6747	103	1356	82%	C	83%
11L BUCK JONES	3313	3394	2646	66	601	80%		82%
25L TRIANGLE TOWN CENTER	2461	3316	1944	120	397	79%		84%
8 SIX FORKS	4894	4889	3864	72	958	79%		80%
18 POOLE-BARWELL	5012	5049	3928	247	837	78%		83%
2 FALLS of NEUSE	6279	6281	4897	130	1252	78%		80%
22 STATE STREET	1689	1691	1288	50	351	76%		79%
5 BILTMORE HILLS	2646	2616	2016	94	536	76%		80%
13 CHAVIS HEIGHTS	2758	2739	2090	44	624	76%		77%
27 BLUE RIDGE	5397	5437	3993	182	1222	74%		77%
26 EDWARDS MILL	4094	4120	3016	259	819	74%		80%
21 CARALEIGH	1236	1211	890	34	312	72%		75%
23L MILLBROOK CROSSTOWN	2710	2722	1863	50	797	69%		71%
70X BRIER CREEK EXPRESS	663	661	453	3	207	68%		69%
24L NORTH CROSSTOWN	2922	2881	1980	13	929	68%		68%
18S POOLE RD	734	734	453	20	261	62%		64%
	110937	112550	90478	2749	17710	82%		84%
	Total Departures	Total Arrivals	Total On-Time	Total Early	Total Late	% On-Time	Grade	OTP + Early
WAKE FOREST EXPRESS (WFX)	400	410	299	11	90	75%		78%
102 GARNER	354	350	260	5	89	73%		75%
64X ZEBULON/WENDELL-RALEIGH EXP	616	628	449	23	144	73%		77%
63X KNIGHTDALE EXPRESS (KDX)	751	759	536	24	191	71%		75%
FUQUAY-VARINA-RALEIGH EXPRESS (F)	408	409	291	43	74	71%		82%
40X WAKE TECH	362	387	227	4	131	63%		64%
WAKE FOREST LOOP	1178	1184	707	36	435	60%		63%

### Ontime and Early Performance - May

