

Route Types

Frequency Chart

GoRaleigh Rou	MONDAY-FRIDAY			SATURDAY		SUNDAY				
Route Types			SPAN	FREQUENCY	(Minutes)	SPAN	FREQUENCY	SPAN	FREQUENCY	
Nost GoRaleigh routes are	RT#	ROUTE NAME	(Operating hours)	Peak	Off-Peak	(Operating hours)	(Minutes)	(Operating hours)	(Minutes)	R
adial routes which begin and	1	Capital	4:37am-12:08am	15	15 or 60	5:45am-12:05am	30 or 60	8:15am-8:25pm	60	
nd in downtown Raleigh.	2	Falls of Neuse	5:00am-11:25pm	30	30 or 60	5:30am-10:29pm	60	8:00am-7:59pm	60	
The "L" routes circulate hrough an area or operate as cross-town route and link	3	Glascock	6:15am-9:44pm	30	60	7:00am-8:42pm	60	No Service	_	Г
	4	Rex Hospital	4:30am-11:57pm	30	60	5:00am-11:57pm	60	8:15am-8:27pm	60	Т
	5	Biltmore Hills	5:30am-11:55pm	30	60	6:10am-12:12am	60	8:30am-8:10pm	60	T
ith one or more radial	6	Crabtree	5:55am-9:15pm	30	60	7:00am-10:00pm	60	8:15am-7:15pm	60	T
outes. The "X" routes are express outes which operate on-stop or with limited stops long the body of the route.	7	South Saunders	5:45am-11:45pm	15	30 or 60	6:00am-11:45pm	30 or 60	8:00am-7:59pm	30	T
	7L	Carolina Pines	5:45am-11:00pm	30	60	6:45am-9:30pm	60	No Service	_	T
	8	Six Forks	6:00am-10:00pm	30	60	7:00am-10:00pm	60	7:45am-6:45pm	60	Ī
	10	Longview	5:30am-9:40pm	30	60	7:00am-9:40pm	60	No Service	_	Ī
tops on these routes are	11	Avent Ferry	5:45am-11:28pm	30	60	5:45am-11:28pm	60	8:00am-7:58pm	60	Ī
enerally available only at the eginning and end points of	11L	Buck Jones	5:58am-10:49pm	60	60	6:33am-10:49pm	60	No Service	_	
e route.	12	Method	5:45am-10:57pm	30	60	6:45am-10:57pm	60	8:00am-7:57pm	60	T
roquency Chart	13	Chavis Heights	6:00am-6:55pm	30	30	6:00am-6:55pm	30	No Service	_	ľ
he chart on the right shows ne span of service (hours of peration) according to the ay of the week, and the	15	WakeMed	5:22am-11:40pm	15	15 or 60	5:30am-11:57pm	30 or 60	8:00am-7:57pm	60	T
	15L	Trawick	5:35am-11:05pm	45	45	5:50am-11:20pm	45	No Service	_	
	16	Oberlin	6:15am-10:50pm	30	60	6:45am-10:55pm	60	No Service	_	Ī
	18	Worthdale	6:00am-11:30pm	30	60	6:00am-11:38pm	60	8:30am-8:14pm	60	T
equency of each route (how	19	Apollo Heights	5:53am-11:38pm	30	60	6:15am-11:50pm	60	8:00am-7:23pm	60	Ť
any minutes apart trips are cheduled for each bus	21	Caraleigh	5:30am-9:55pm	30	60	6:30am-9:55pm	60	No Service	_	
ute). The minutes listed are	22	State Street	5:30am-10:14pm	30	30 or 60	6:30am-10:14pm	30 or 60	No Service	_	
proximate. Peak and	23L	Millbrook	6:07am-7:07pm	30	60	6:22am-7:00pm	60	No Service	_	2
ff-Peak service hours vary	24L	North Crosstown	6:03am-7:05pm	30	60	6:57am-7:15pm	60	No Service	_	2
route. Please refer to dividual route schedules for	25L	Triangle Town Center	5:19am-8:19pm	60	60	7:19am-8:19pm	60	No Service	_	2
eviations and complete	31	New Hope Commons	No Service	_	_	No Service	_	8:00am-8:00pm	60	T
netable information (see	40X	Wake Tech Express	6:30am-6:25pm	30	_	No Service	_	No Service	_	4
inted schedules or visit	55X	Poole Road Express	5:55am-11:51pm	Variable	Variable	5:45am-11:12pm	Variable	7:45am-8:25pm	Variable	
ww.GoRaleigh.org).	70X	Brier Creek Express	6:17am-8:13pm	Peak only	_	6:17am-6:08pm	Peak only	No Service	_	-

How To Ride

Where do I catch the bus?

You can catch a GoRaleigh bus at one of the many bus stop signs located throughout Raleigh. These signs are conveniently located along each route. (Please be at your stop a few minutes early—the bus is expected within 5 minutes of the scheduled time.)

For issues regarding bus stops/shelters, please call the City of Raleigh Transit Program at (919) 996-3030 or email GoRaleigh@raleighnc.gov.

How do I signal the bus to stop?

To signal an approaching bus to stop, stand near the curb at the bus stop, and signal the bus. The driver will stop where it is safe to do so.

How do I recognize my bus?

Each bus is equipped with an identification sign on the front of the bus above the driver, and on the side of the bus, beside the front door. The signs identify the route on which the bus is operating and the direction it is traveling. Buses that are not operating on a GoRaleigh route will display a message such as "GARAGE," "MAINTENANCE," or "OUT OF SERVICE" and will not pick up passengers.





How do I pay?

fareboxes accept all denominations of coins and bills up to \$20. You may pay your fare in cash, by using a stored value card, or with a pass. When paying for a Reduced Fare, a GoRaleigh ID must be shown. Please call 919-996-3459 to see if you qualify or to obtain a GoRaleigh ID. Change cards are not redeemable for cash. Cash and change cards are inserted into the slot on the farebox. Passes and stored value cards are swiped through the card reader. If you have change due you will be issued a change card that you can use on your next trip. Please have your fare or

pass ready when boarding the bus. For current fare information, call

All GoRaleigh buses are equipped with electronic fareboxes. GoRaleigh

How do I transfer?

919-485-RIDE (7433).

If one route doesn't take you where you want to go, you'll need to transfer to another bus. Ask the driver for a Day Pass when you pay your fare on the first bus. When boarding the second bus, swipe your Day Pass in the farebox.

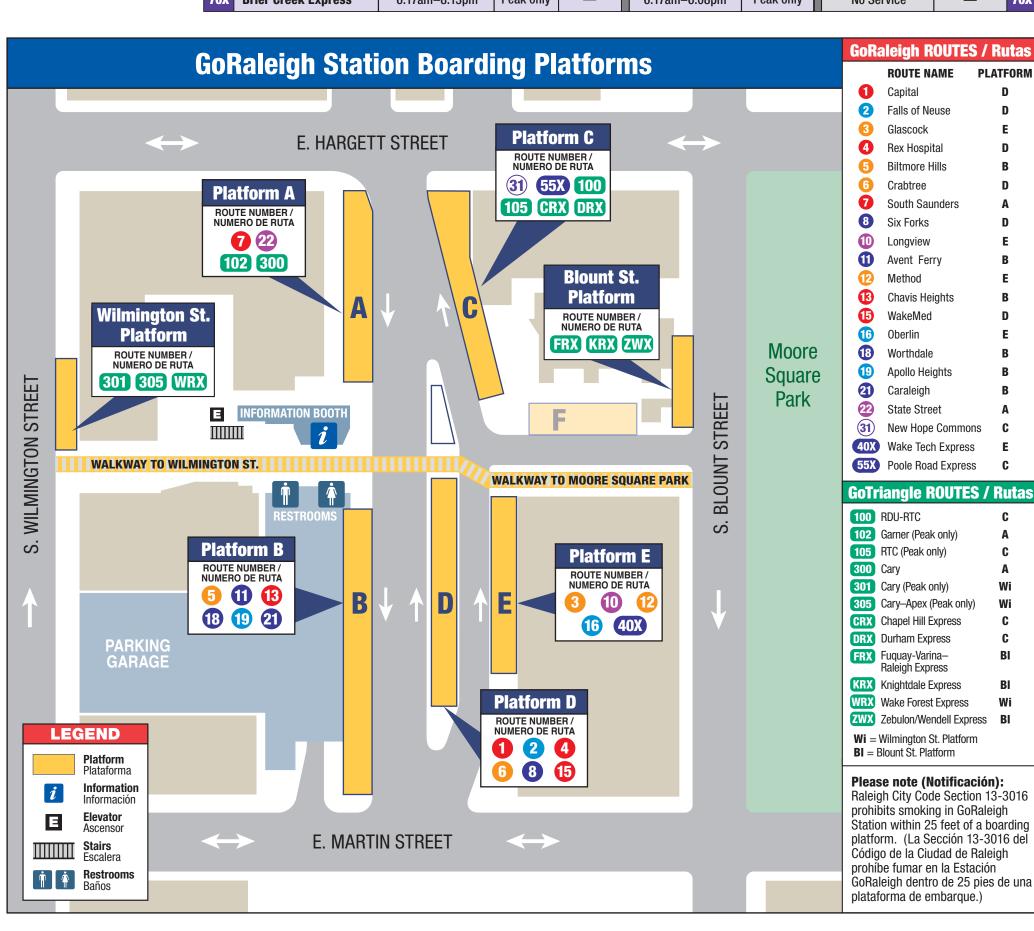
Where should I sit?

The seats in the front of the bus, directly behind the driver and next to the front door, should be offered to senior citizens or passengers with mobility impairments. When seated, please keep arms, legs and personal items out of the aisles

For the safety and comfort of everyone on board, smoking, eating and drinking are prohibited. Operating audio equipment without headphones is prohibited. Pets are not allowed. Service animals are permitted.

How do I disembark?

While enjoying the ride, remember to watch for your stop. Signal the driver a block before your stop by pressing the rubber strip or pulling the yellow cord beside the window. Wait for the bus to come to a complete stop before you stand to exit. Whenever possible, please exit by the rear door.





Rider Information

GoRaleigh Station

Every bus that travels through downtown stops at GoRaleigh Station, located opposite the Moore Square Park by City Market. You can enter the station from Blount Street, Hargett Street, Wilmington Street or Martin Street. Information is located in each zone listing the routes that use that zone and their departure times. Route and schedule brochures also tell you which zone each route uses. An information booth is centrally located in GoRaleigh Station for riders who need assistance or would like to purchase bus passes.

Lost and/or Found an Item?

If you have found an item on the bus please give it to your driver. If you have lost an item, please call 919-996-3869. Be prepared to describe the item to the representative. Items may be picked up from 8 a.m. to 5 p.m. Monday - Friday at: GoRaleigh Operations Facility, 4104 Poole Road, Raleigh, NC 27610.

Bikes on Buses

Getting around Raleigh is easier than ever thanks to GoRaleigh's Bikes on Buses Program. Use your bicycle for part of your trip and the bus for the rest. With a bike rack on every GoRaleigh bus, you can make bike riding part of your daily commute. Each rack is located in the front of the bus and accommodates up to two bicycles. Customers can load at any bus stop. There is no charge for your bicycle. The process is quick and easy, usually taking less than 20 seconds!

Visit www.raleighnc.gov/transit for more information.

Accessibility

All GoRaleigh buses are wheelchair accessible to serve those with mobility impairments. Buses are also equipped with talking bus technology that provides audible stop information from internal and external speakers. Passengers who are not able to use GoRaleigh buses due to disability may contact Accessible Raleigh Transportation, the City's paratransit program, at (919) 996-3459 for information on eligibility for this service.

Fare Information

Fare Type	Full Fare	Reduced Fare ¹					
One-Way Fare	\$1.25	\$0.60					
Local Day Pass	\$2.50	\$1.25					
7-Day Pass	\$12.00	\$6.00					
31-Day Pass	\$45.00	\$22.50					
Seniors Age 65 or Older and Children Age 12 or Younger Free ²							
Stored Value Card (Card has \$25.00 Value)\$20.00							
No 1	Transfers Issue	ed					

¹Persons with Disabilities, Medicare Card Holders and Teens 13-18:

When paying a Reduced Fare a GoRaleigh ID must be shown. Teens 13-18 must show a current School ID or GoRaleigh ID. A Medicare Card and a valid ID may be used to secure a GoRaleigh ID.

² Passengers 65 or Older, Children 12 or Younger: When paying a Seniors 65+ Free Fare a GoRaleigh ID must be shown. Children under 12 & over 60" tall must present a GoRaleigh ID.

To Obtain a GoRaleigh ID: Call 919-996-3459. (Other GoPass and regional options are available.)

Information Resources

GoTransit:

(919) 485-RIDE (7433) (Regional transit information in English or Spanish)

Online transit trip planning and information: www.GoRaleigh.org or www.Transit.Google.com

City of Raleigh Transit Program: (919) 996-3030

www.raleighnc.gov/transit

Accessible Raleigh Transportation (ART): (919) 996-3459 www.raleighnc.gov/transit

If you use TTY (Teletypewriter Service) you may call North Carolina Relay at (800) 735-2962 and request a connection to any of the numbers above.

Welcome Aboard!

Raleigh Express

ROUTE NAME

Rex Hospital

Biltmore Hills

South Saunders

Crabtree

Six Forks

Longview

Method

WakeMed

Worthdale

Caraleigh

Apollo Heights

New Hope Commons

Oberlin

Avent Ferry

Chavis Heights

Capital

PLATFORM

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Thanks for riding GoRaleigh, the safe and economical transportation solution. If you have any questions, please call (919) 485-RIDE (7433) and a customer service representative will be happy to assist you.

About GoRaleigh

Hours & Days of Service

Service is available Monday through Friday from 4:30 AM to Midnight, Saturday from 5:30 AM - Midnight and Sunday from 8:00 AM - 8:00 PM. Note that all routes do not start/end at the same time. See the GoRaleigh Routes section or individual brochures for the hours and frequencies of specific routes.

Holiday Schedule

GoRaleigh does not operate on the following

Thanksgiving Day and Christmas Day. **GoRaleigh operates on a Saturday schedule:** Martin Luther King Jr. Day and Memorial Day. **GoRaleigh operates on a Sunday schedule:** New Year's Day, Independence Day, and Labor Day.

Inclement Weather

For GoRaleigh inclement weather information, please visit raleighnc.gov/transit or call 919-485-RIDE (7433).

GoLive

This real-time bus tracking system provides stop by stop predictions by providing four options to view your route's arrival.

Option 1 – Online and mobile: GoRaleigh.org Option 2 – Download the free app at

translocrider.com

Option 3 – Text: Golive R [Route Number or Name] S [Stop ID] to 41411

GoRaleigh Ticket Outlets

GoRaleigh Station Info Booth Hours: Monday—Friday, 7am—6pm Saturday, 9am-5pm

GoRaleigh Operations Facility 4104 Poole Road

Avery C. Upchurch Government Complex 1st Floor Revenue Service Lobby 222 West Hargett Street

(31-Day Passes Only)

Harris Teeter – Cameron Village 501 Oberlin Road (31-Day & Weekly Passes Only)

Harris Teeter – Old Raleigh Village 3201-123 Edwards Mill Road (31-Day & Weekly Passes Only)

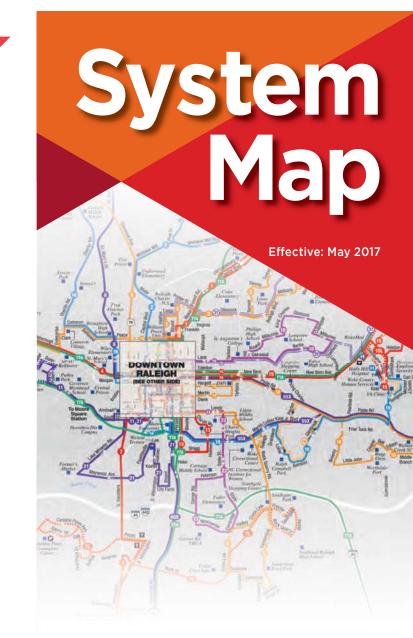
Harris Teeter - North Ridge 6024 Falls of Neuse Road (31-Day & Weekly Passes Only)

Harris Teeter – Stonehenge Market 7400 Creedmoor Road (31-Day & Weekly Passes Only)

Harris Teeter – Glenwood Village 2603 Glenwood Avenue (31-Day & Weekly Passes Only)

Harris Teeter – Plaza West 5663 Western Blvd (31-Day & Weekly Passes Only)







919-485-RIDE (7433) www.GoRaleigh.org www.raleighnc.gov/transit